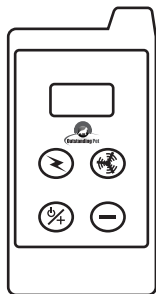


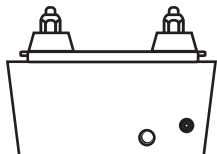


**Remote Trainer DR – 500M
User Manual**

What's in the box:



Remote Transmitter



Receiver Collar



Rubber Covers



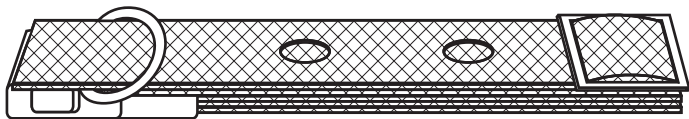
Contact Point



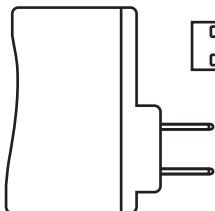
O-rings



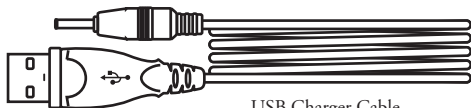
Receiver Collar Test Light



Collar



USB AC Adapter



USB Charger Cable



Remote Transmitter Lanyard

OutstandingPet[®] Remote Trainer DR – 500M

Thank you for choosing the OutstandingPet Remote Trainer DR-500M!

The DR-500M is designed for medium to large dogs that need humane and friendly training to break unruly habits and eliminate poor behavior. With this unit you will be able to apply consistent training responses to gradually adjust your dog's behavior. This remote trainer has been used in eliminating nuisance barking, curbing aggressive behavior to humans or other dogs, establishing territorial boundaries in your home, training dogs to walk by their owner's heels without a leash, or assist in potty-training. Whatever your training need, the DR-500M will begin working from day one.

We are confident you and your dog will be pleased with the results from your purchase. If you need any further assistance, please feel free to visit our website for technical support or warranty claims at: www.outstandingpet.com

Please read this manual carefully before using the product.

Features

- 550 Yard (500 Meter) Range
- 2.4G ISM Digital Transmission
- Adaptive Frequency Hopping (AFH) technology
- Rechargeable Lithium Ion Batteries
- Weatherproof Remote Transmitter and Receiver Collar
- Active Connectivity & Battery Level Indicators on Unit
- 7 Progressive Levels of Correction
- 2 Modes of Correction (Vibration & Electrical Stimulation)

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Operating Guide

1) Charging the Receiver Collar

1. Lift the rubber cover on the Receiver Collar.
2. Connect the AC Charging Adapter into the Receiver Collar Charging Interface (*figure 1*) for 6 to 8 hours (on the first use of the product, charge the Receiver Collar for 12 to 14 hours).
3. While the Receiver Collar is charging it will have a blinking red light.
4. When the Receiver Collar is fully charged, the red light will go solid; the red light will blink if the Receiver Collar needs to be recharged.
5. When charging is complete, place the rubber cover over the Receiver Collar Charging Interface

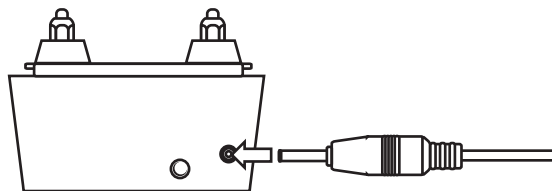


figure 1 – Receiver Collar Charging Interface

Charging the Receiver Collar – Indicator Lights

Receiver Collar Indicator Light	Receiver Collar Status
Red light blinks every 4 seconds	Receiver Collar is charging
Red light is solid in color	Receiver Collar is charged.

2) Turning On / Off the Receiver Collar

1. Press the Power Switch (*figure 2*) for three seconds to turn on the Receiver Collar (the red light will go solid)
2. While the Receiver Collar is on, press the Power Switch for three seconds to turn off the Receiver Collar (the red light will turn off)

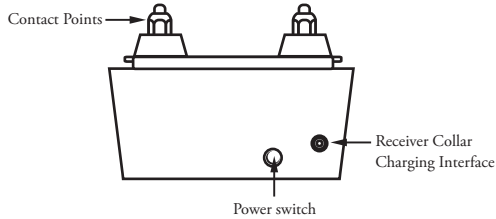


figure 2 – Receiver Collar Power Switch and Charging Interface

Turning On / Off the Receiver Collar – Indicator Lights

Receiver Collar Indicator Light	Receiver Collar Status
Red light is off	Receiver Collar is turned off
Red light is solid in color	Receiver Collar is turned on

3) Inserting Batteries into the Remote Transmitter

1. Remove the Battery Lid from the back of the Remote Transmitter
2. Insert three AAA batteries, in the Remote Transmitter, matching the (+)/(-) signs (*figure 3*).
3. Place the Battery lid back on to the Remote Transmitter.
4. You can monitor the battery level in the Remote Transmitter LCD Display, by checking the Battery Character Indicator (*figure 8*).

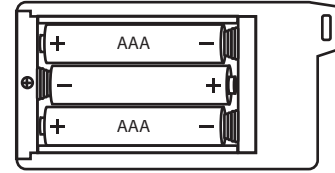


figure 3 – Remote Transmitter Battery Lid


4) Turning on the Remote Transmitter

1. Hold the $\left(\frac{\text{off}}{4}\right)$ button (*figure 7*) for three seconds to power up the Remote Transmitter (the LCD will turn on to indicate a successful power up).
2. While the Remote Transmitter is turned on, hold the $\left(\frac{\text{off}}{4}\right)$ button for three seconds to power down the unit (the LCD will turn off to indicate the successful power down).

5) Pairing the Receiver Collar and Remote Transmitter

Note: This unit comes pre-paired; if you wish to connect an existing component with a new component, then proceed with the pairing process described below.

1. Power down the Remote Transmitter, by holding the $\left(\frac{\text{off}}{4}\right)$ button for four seconds (Once the LCD is blank, confirm the Remote Transmitter is turned off by pressing the $\left(\frac{\text{off}}{4}\right)$ button and make sure the Remote Transmitter is not in Sleep Mode).
2. Power down the Receiver collar by holding down the Power Switch for 4 seconds (confirm the Receiver Collar Indicator Light is off).
3. While the Remote Transmitter is off, Hold the $\left(\frac{\text{off}}{4}\right)$ button on the Remote Transmitter for 10 seconds; it will first display the number "1" (which is the normal Power Up state) and then will begin to blink "code" on the lower left of the Remote Transmitter LCD.

- Release the  button, when "code" is flashing.
- While the Remote Transmitter is flashing "code" on the LCD, hold down the power switch on the Receiver Collar for 10 seconds. The Receiver Collar Indicator Light will turn on first as a solid light, then it begins to blink rapidly (as it seeks to pair with the Remote Transmitter); when the Receiver Collar's Indicator Light begins to blink, release the Power Switch on the Receiver Collar (ensuring that the Remote Transmitter is still flashing "code").
 - The Remote Transmitter and Receiver Collar should pair within two to three seconds.
 - If the Receiver Collar and Remote Transmitter pair successfully, the Receiver Collar Indicator Light will blink four times and go solid. The Remote Transmitter LCD will no longer display "code" to indicate a successful pairing.
 - If the Receiver Collar and Remote Transmitter do not pair successfully, the Remote Transmitter LCD will display the number "8" and go back to the default Power Up status; please repeat steps 1 through 6, if you do not initially pair the units successfully.

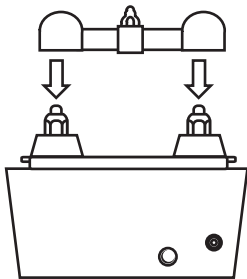



figure 4 – Receiver Collar Test Light

6) Testing the Receiver Collar and Remote Transmitter Pairing

- Place the Test Light on the Contact Points of the Receiver Collar (*figure 4*).
- Press the  button on the Remote Transmitter, the Test Light will turn on (*figure 5*).

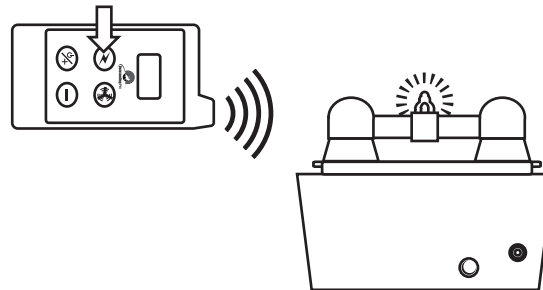


figure 5 – Receiver Collar Test Light Turning On

7) Connecting the Collar to the Receiver Collar

- Turn off the Receiver Collar.
- Remove the Receiver Collar Contact Points by turning them counterclockwise.
- Remove the plastic o-rings; remove the Backing Plate; you will find the two exposed Receiver Collar Posts.
- Adjust the collar to the appropriate length for your dog; place the adjusted collar on the Receiver Collar by aligning the two pre-fabricated holes in the collar with the Receiver Collar Posts.

5. Put on the Backing Plate; place the plastic o-rings on the Backing Plate.
6. Re-attach the Receiver Collar Contacts Points by threading them on the Receiver Collar Posts (ensure the plastic o-rings are in place); turn the Contact Points clockwise to hand tighten.
7. Place the Receiver Collar on the dog; adjust the Receiver Collar so the Contact Points are centered underneath the dog's neck.
8. Adjust the collar length so that it is snug on the dog; however you should be able to insert one finger between the collar and the dog's neck.

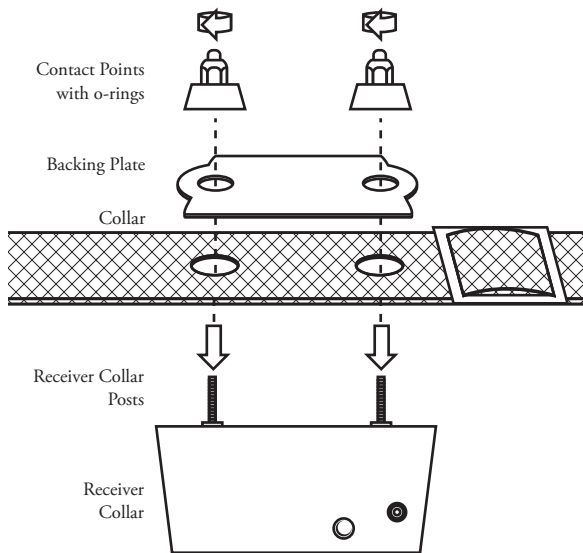


figure 6 – Connecting the Collar and Receiver Collar

8) Operating the Remote Transmitter

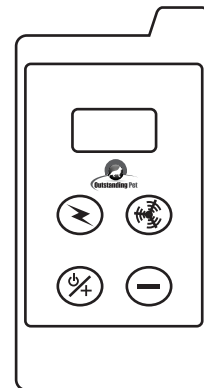





figure 7 – Remote Transmitter





Increase Correction Level

Press the  button to increase the Correction Level. Each press of the  button increases the Correction Level by one step (out of seven total). The LCD will increase the corresponding level. If you hold the  button for more than three seconds, the Remote Transmitter can be powered-on or powered-off.





Decrease Correction Level

Press the  button to decrease the Correction Level. Each press of the  button decreases the Correction Level by one step (out of seven total). The LCD will display the corresponding level.



Electric Stimulation

Press the  button to send an Electric Stimulation to the Receiver Collar. When the Electric Stimulation is successfully sent, the Remote Transmitter will display on the LCD a number between 1 and 7 indicating the Correction Level applied and the Electric Stimulation symbol (*figure 8*). If the Electric Stimulation is not sent successfully, the Correction Level number and the Electric Stimulation Symbol will not display on the Remote Transmitter. If the  button is held down, an Electric Stimulation will be sent for five consecutive seconds, turn off for five seconds, and then be sent for another five consecutive seconds, continued indefinitely, until the user releases the button.



Vibration


Press the  button to send a Vibration to the Receiver Collar. Each Vibration lasts for three seconds and will continue indefinitely. If the Vibration is sent successfully to the Receiver Collar, the Remote Transmitter LCD will display the Vibration Symbol (*figure 8*).



figure 8 – LCD Display Window on Remote Transmitter

9) Remote Transmitter Sleep Mode

If the Remote Transmitter and Collar Receiver are not operated for a period of time, the Remote Transmitter will automatically go into Sleep Mode and turn off the LCD Display Window. If you press any button on the Remote Transmitter, it will power up to the normal “On” state.

10) Remote Trainer & Best Practices

1. Some dogs will require multiple trainings session to be comfortable with the Remote Trainer.
2. Under normal circumstances this product will work from 550 yards (500M); however, if there are obstacles between the Remote Transmitter and Receiver Collar it may reduce the effective transmissions range of the Remote Trainer.
3. The Receiver Collar is weather-resistant, but should not be submerged in water. Water damage to the trainer will void your warranty.
4. This product is intended for use on pets such as dogs. DO NOT use it on the human body in any way.
5. Never leave the Receiver Collar on your dog’s neck for more than 12 hours at a time.

OutstandingPet (1) Year Limited Warranty

WARRANTY COVERAGE

OutstandingPet's warranty obligations for this product are limited to the terms set forth below:

OutstandingPet, LLC. ("OutstandingPet") warrants this product against defects in materials and workmanship, when subject to normal and proper residential use, for a period of ONE (1) YEAR from the date of original retail purchase, If a defect exists, at its option OutstandingPet will (1) repair the product at no charge, using new or refurbished replacement parts, (2) exchange the defective product component with a replacement product component which has been manufactured from new or serviceable used parts and is at least functionally equivalent to the original product or defective component, or (3) refund the purchase price of the product. A replacement product/part assumes the remaining warranty of the original product or thirty (30) days from the date of replacement or repair, whichever provides longer coverage for you.

This warranty does not apply: (1) to consumable parts, such as batteries, unless damage has occurred due to a defect in materials and workmanship; (2) to cosmetic damage, including but not limited to scratches, dents, and broken plastic; (3) to damage caused by use with non- OutstandingPet products; (4) to damage caused by accident, abuse, misuse, liquid spill or submersion, flood, fire, earthquake or other external causes; or (5) to a product or part that has been modified to alter functionality or capability.

OutstandingPet will not be liable under this warranty for any defect, failure or malfunction of any of its products caused by normal wear, abuse, misuse, unauthorized adjustments or disassembling. OutstandingPet will not be liable for any consequential damages resulting from any defect in material or workmanship of any of its products. Some

States do not allow limitations on how long an implied warranty lasts or exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

The warranty is non-transferrable and shall automatically terminate if the original retail consumer purchaser resells the OutstandingPet product or transfers the property on which the OutstandingPet product is installed.

OBTAINING WARRANTY SERVICE

To obtain warranty service, you must follow OutstandingPet's warranty process. To begin the process, please send us an email at support@outstandingpet.com describing the nature of the problem in this email include your full name, email address, date of purchase, phone number, and where you purchased the product; otherwise, you may also call the OutstandingPet Customer Support group at 866-933-8429 to begin your claim. You will be responsible for all return shipping costs under this warranty.

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