Boldbeast C2M 3.20

User Manual

Boldbeast Software

ATTENTION:

Boldbeast C2M may not work if another call recorder is running in the mean time. Please disable or uninstall other call recorders first!

Boldbeast C2M 3.20 Features

- Boldbeast C2M is a Nokia call recorder, which can automatically back up recorded phone calls to a predefined email account.
- Boldbeast C2M has 2 separate parts:
  - Part1 - C2MCore, running in the background without any user interface, recording phone calls and backing up recorded clips to email automatically.
  - Part2 - C2MSetting, used to change parameters. When you want to change parameters, you install this part, then you can uninstall it.
- Recorded clips will be sent via the predefined email account to the email account itself. As a result clips are uploaded directly and instantly into the inbox of the email account on the email server, you can see clips in the inbox immediately after sending. It's faster than many http and ftp servers.
- Support all standard POP3+SMTP or IMAP+SMTP email account, like general company email account, Gmail, Hotmail, Yahoo mail etc.
- To make your phone tidy and clear, no matter what happens (send successfuly, send failed, power off during sending etc) there is no message left in the Draft Folder, Outbox Folder or Sent Folder. There is no "Sending Message" indicator displayed during email sending.
- You can hide the email account from the built-in Messaging/Email software. You can even completely delete the email account after setting up Boldbeast C2M.
- It can send email instantly after phone call, or start sending emails at predefined time.
- It uses predefined IAP(Internet Access Point) to send emails. For example you may set to only use "Home WifiLan" and "Office WifiLan" but not use "3G" and "GPRS".
- You can set whether automatically delete clips or not after send successfully.
- Total Disk Limited can be set. The oldest clips will be erased automatically when the total size of clips exceeds the setting value.
- Record WITHOUT BEEP for Symbian Belle, Symbian Anna, Symbian^3 and S60 V5/V3 mobile phones.
- 100% no beep, 100% perfect recording with no audio gaps in recorded clips.
- Support MP4, AMR and WAV formats depending on your phone.
- Record all calls, or some of the calls according to the Include List/Exclude List.
- Privacy protection, prevent other software (for example the media player etc.) to access your recorded clips.

- Password protection, prevent unauthorized access to the software.
- You can install C2MSetting to change parameters and manage recorded clips. You can search, play back, view, delete, copy, move, send(manually) clips with C2MSetting. If you feel you don't need C2MSetting any more you can uninstall it, just leave C2MCore running in the phone like a black box.

Compatibility

Support all of the following phones:

- **Symbian Belle / Symbian Anna / Symbian^3** (100% no beep on both sides)
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia 603
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia 700
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia 701
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia 801T
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia 500
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia 702T
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia T7-00
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia Oro
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia E6-00
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia X7-00
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia C7 Astound
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia C6-01
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia C7-00
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia E7-00
  [Nokia Belle(Symbian Belle) / Symbian Anna / Symbian^3] Nokia N8-00

- **S60 5th** (A few devices can't suppress beeps, please test your phone yourself)
  [Symbian 9.4]   Nokia C5-06
  [Symbian 9.4]   Nokia C5-05
  [Symbian 9.4]   Nokia C5-04
  [Symbian 9.4]   Nokia C5-03
  [Symbian 9.4]   Nokia 5250
  [Symbian 9.4]   Nokia 5228
  [Symbian 9.4]   Nokia 5233
  [Symbian 9.4]   Nokia C6-00
  [Symbian 9.4]   Nokia 5230 Nuron
  [Symbian 9.4]   Nokia 5235 Ovi Music Unlimited
  [Symbian 9.4]   Nokia N97 mini
  [Symbian 9.4]   Nokia X6-00
  [Symbian 9.4]   Nokia 5230
  [Symbian 9.4]   Nokia 5530 XpressMusic

[Symbian 9.4]   ~~Nokia N97~~
[Symbian 9.4]   Nokia 5800 XpressMusic

- **S60 3rd FP2** (A few devices can't suppress beeps, please test your phone yourself)

  [Symbian 9.3]   Nokia C5-00 5MP
  [Symbian 9.3]   Nokia X5-01
  [Symbian 9.3]   Nokia E73 Mode
  [Symbian 9.3]   Nokia C5-01
  [Symbian 9.3]   Nokia X5-00
  [Symbian 9.3]   Nokia E5-00
  [Symbian 9.3]   Nokia 6788i
  [Symbian 9.3]   Nokia C5-00
  [Symbian 9.3]   Nokia 6700 slide
  [Symbian 9.3]   Nokia 6788
  [Symbian 9.3]   Nokia 6760 slide
  [Symbian 9.3]   Nokia 6790 slide
  [Symbian 9.3]   Nokia 6790 Surge
  [Symbian 9.3]   Nokia E72
  [Symbian 9.3]   Nokia 6730 classic
  [Symbian 9.3]   Nokia E52
  [Symbian 9.3]   Nokia E71x
  [Symbian 9.3]   Nokia 5730 XpressMusic
  [Symbian 9.3]   Nokia N86 8MP
  ~~[Symbian 9.3]   Nokia 6710 Navigator~~
  ~~[Symbian 9.3]   Nokia 6720 classic~~
  [Symbian 9.3]   Nokia E55
  [Symbian 9.3]   Nokia E75
  [Symbian 9.3]   Nokia 5630 XpressMusic
  [Symbian 9.3]   Nokia N79
  [Symbian 9.3]   Nokia N85
  [Symbian 9.3]   Nokia N96-3
  [Symbian 9.3]   Nokia 5320 XpressMusic
  [Symbian 9.3]   Nokia 6650 fold
  ~~[Symbian 9.3]   Nokia 6210 Navigator~~
  ~~[Symbian 9.3]   Nokia 6220 classic~~
  [Symbian 9.3]   Nokia N78
  [Symbian 9.3]   Nokia N96

- **S60 3rd FP1** (100% no beep on both sides)

  [Symbian 9.2]   Nokia E63
  [Symbian 9.2]   Nokia E66
  [Symbian 9.2]   Nokia E71
  [Symbian 9.2]   Nokia 6124 classic
  [Symbian 9.2]   Nokia N82

[Symbian 9.2]   Nokia E51

[Symbian 9.2]   Nokia N95-3 NAM

[Symbian 9.2]   Nokia N81

[Symbian 9.2]   Nokia N81 8GB

[Symbian 9.2]   Nokia N95 8GB

[Symbian 9.2]   Nokia 6121 classic

[Symbian 9.2]   Nokia 6120 classic

[Symbian 9.2]   Nokia 5700 XpressMusic

[Symbian 9.2]   Nokia 6110 Navigator

[Symbian 9.2]   Nokia E90 Communicator

[Symbian 9.2]   Nokia N76

[Symbian 9.2]   Nokia 6290

[Symbian 9.2]   Nokia N95

- **S60 3rd** (100% no beep on both sides)

[Symbian 9.1]   Nokia E61i

[Symbian 9.1]   Nokia E65

[Symbian 9.1]   Nokia N77

[Symbian 9.1]   Nokia N93i

[Symbian 9.1]   Nokia N91 8GB

[Symbian 9.1]   Nokia E62

[Symbian 9.1]   Nokia E50

[Symbian 9.1]   Nokia 5500 Sport

[Symbian 9.1]   Nokia N73

[Symbian 9.1]   Nokia N93

[Symbian 9.1]   Nokia N71

[Symbian 9.1]   Nokia N80

[Symbian 9.1]   Nokia N92

[Symbian 9.1]   Nokia E60

[Symbian 9.1]   Nokia E61

[Symbian 9.1]   Nokia E70

[Symbian 9.1]   Nokia 3250

[Symbian 9.1]   Nokia N91

Notice

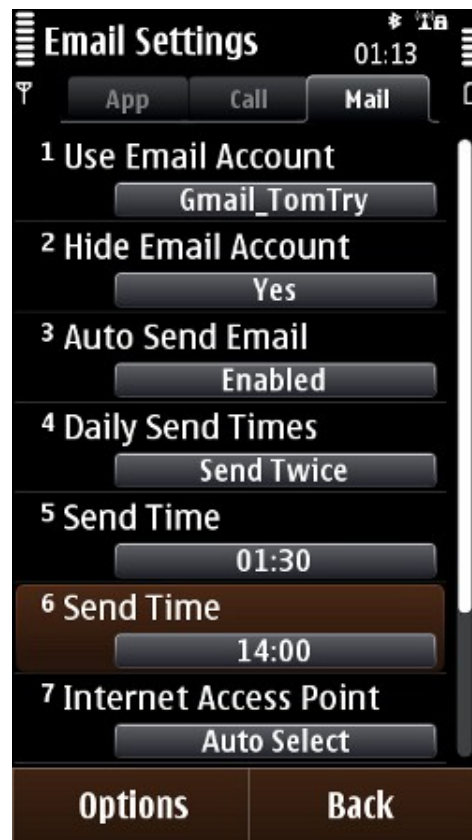For the newest compatible phone list please see our web site: http://www.boldbeast.com.

Install And Setup Boldbeast C2M

The simplest way to install and setup Boldbeast C2M:

- Open the internet browser in your phone, go to http://boldbeast.com/m.
- Click links in the web page to install C2MCore and C2MSetting. The installation will be completed within minutes.
- Use the built-in Messaging/Email software to create a standard POP3+SMTP or IMAP+SMTP email account, and confirm it can send email successfully (See Q&A bellow).
- Open C2MSetting, select the email account you just created in the "Use Email Account" item. Change other items as your will and save settings.
- You can hide the email account you just created. Also you can completely delete it using the built-in Messaging/Email software if you want. Even if the email account is deleted Boldbeast C2M can still use saved parameters to connect to the email server and upload recorded clips into the inbox on the email server.
- Now you can uninstall C2MSetting if you want, just leave C2MCore running.

Uninstallation

You can use the built-in Application Manager to uninstall C2MCore or C2MSetting separately. If you uninstall C2MCore you will lose all your settings and recorded clips. If you uninstall C2MSetting you have nothing to lose but the user interface tool itself.

Registration

By default, the software first installed is Demo Edition, which is full featured for free for 1 day. 1 day later it's limited to record only 5 seconds each time. To remove this limit you need to purchase a Register Code from [Boldbeast Software](). The software will be changed automatically from Demo Edition to Standard Edition after inputting the Register Code on your phone.

Notice
(1) Due to regular firmware updates, maybe some features don't work on your phone.
(2) Prior to purchase please download and install the Demo Edition which is full featured for free for 1 day, and test your phone carefully.

Main screen

Options (Left Softkey)

- Phone Call Clips - Open the Phone Call Clips screen to manage the recorded phone call clips.
- Settings - Open the Settings screen.
- Include List - If the Auto Record Mode setting on the settings screen is set to "Include List", this menu item is visible, otherwise it is invisible.
- Exclude List - If the Auto Record Mode setting on the settings screen is set to "Exclude List", this menu item is visible, otherwise it is invisible.
- Register - Input your Register Code.
- About - Display the version and the registration state of the software.

Exit (Right Softkey) - Exit the software.

Phone Call Clips screen

Options (Left Softkey)

- Play Back - Play back the current clip in the list.
- Details - Display the detailed information of the current clip, such as telephone number, contact, call direction, date, time, duration, file size, drive, note, etc.
- Add Note - Add a note to the current clip, up to 255 chars.
- Search - Input any part of the telephone number, any part of the contact, any part of the note, direction, start date and end date to retrieve clips.
- Mark/Unmark - Mark one or more clips to perform an action like delete, copy, move, send
- Delete - Delete marked clips. If there is no clip marked, the current clip will be deleted.
- Copy To - Copy the marked clips to a folder. If there is no clip marked, the current clip will be copied.
- Move To - Copy the marked clips to a folder then delete them from the Boldbeast C2M database. If there is no clip marked, the current clip will be moved.

- Send – Manually send the marked clips via MMS/Email/Bluetooth/Infrared. If there is no clip marked, the current clip will be sent.

Back (Right Softkey) - Return to the Main screen.

NOTE:

To protect your privacy we used the Symbian Data Caging technology, other software (for example the media player etc.) can't visit clips in your phone. Press the "Copy To/Move To" menu item to copy/move clips to a public folder (for example E:\ABC folder) then you can transfer them to your computer.

Application Settings screen

Options (Left Softkey) - Switch to other setting screens.

- Language
  - Auto - Select a language automatically.
  - English
  - Spanish
  - Italian
  - Russian
- Password Protection
  - Yes - Enable software password protection.
  - No - Disable software password protection.
- Password
  Set the password to enter the software (if Password Protection is set to "Yes"), up to 32 characters.
- Auto Start Server
  - Yes - Enable C2MCore to start up automatically upon power on.
  - No - Disable C2MCore to start up automatically upon power on.
- Set Default Settings
  Press this menu item to set all settings to their default values.

Back (Right Softkey) - Return to the Main screen.

Phone Call Settings screen

Options (Left Softkey) - Switch to other setting screens.

- Auto Record Mode
  - All - Record all incoming/outgoing calls automatically.
  - Include List - Record the incoming/outgoing calls automatically only if the phone number is in the Include List.

- ◦ Exclude List - Record the incoming/outgoing calls automatically only if the phone number is not in the Exclude List.
  - ◦ Disabled - Don't record any call automatically.
- Record from Dail Phase
  - ◦ Yes – Start recording before the call is answered. If finally the call is not answered the recorded clip will be abandoned.
  - ◦ No - Start recording after the call is answered.
- Sampling Bitrate
  - ◦ Medium - Set the sampling bitrate to the medium value your phone supported, the recording quality and the file size will be in a good balance.
  - ◦ High - Set the sampling bitrate to the highest value your phone supported, the recording quality will be better, but the file size will be Larger.
  - ◦ Low - Set the sampling bitrate to the lowest value your phone supported, the recording quality will be poorer, but the file size will be smaller.
- Beep Suppress
  - ◦ Disabled – Don't remove beeps generated by the phone during phone call recording.
  - ◦ Enabled – Remove beeps generated by the phone during phone call recording.
- Beep Suppress Method
  This item is visible only if the Beep Suppress was set to "Enabled" and your phone is a S60 3rd FP1 device.
  - ◦ Switch Profile – Both AMR/WAV format are supported. The device will automatically switch to Silent profile before record and switch back after record. The screen will display a note upon switching profile.
  - ◦ Not Switch Profile – Only AMR format is supported. To suppress beeps you need to change the Beep Suppress Tune item also.
- Beep Suppress Tune
  This item is visible only if the Beep Suppress was set to "Enabled" and your phone is a
  - S60 3rd device, or
  - S60 3rd FP1 device and Beep Suppress Method is set to "Not Switch Profile".
  The larger the value of this item is, the better the recording quality will be. But when the value exceeds a certain point depending on your phone, both sides will hear a beep.
- Record Format
  This item is invisible if the Beep Suppress was set to "Enabled" and your phone is a
  - S60 3rd device, or
  - S60 3rd FP1 device and Beep Suppress Method is set to "Not Switch Profile".
  In these two cases only AMR format is supported. In other cases both AMR and WAV formats are supported. MP4 format is also supported if your phone is a Symbian^3/Anna/Belle one.
  - ◦ AMR - Record in AMR format (suggested, file size is much more smaller).
  - ◦ WAV - Record in WAV format.
  - ◦ MP4 - Record in MP4 format (Symbian^3/Anna/Belle only).
- Record Save In
  - ◦ Drive C

- ◦ Drive E
- ◦ Drive F
- ◦ ...
- ◦ Drive I
- Total Disk Limit (MB)

  If the value of this item is larger than 0, the oldest phone call clips will be erased automatically when the total size of phone call clips exceeds the value.

- Clip File Name Format
  - ◦ Contact + Time – Recorded clip file name is composed with contact + time.
  - ◦ Contact + Tele + Time – Recorded clip file name is composed with contact + telephone number + time.
  - ◦ Tele + Time – Recorded clip file name is composed with telephone number + time.
  - ◦ Contact + Time + IO – Recorded clip file name is composed with contact + time + direction.
  - ◦ Contact + Tele + Time + IO – Recorded clip file name is composed with contact + telephone number + time + direction.
  - ◦ Tele + Time + IO – Recorded clip file name is composed with telephone number + time + direction.

- Bluetooth Hands-Free

  This item is invisible for S60 V3, S60 V3 FP1 devices. See the Known Issues below to lean more about this item.
  - ◦ Disable Auto Record – If a bluetooth HFP headset or car kit is connected, don't record incoming/outgoing calls automatically, no matter what the setting of Auto Record Mode.
  - ◦ Enable Auto Record – If a bluetooth HFP headset or car kit is connected, use Auto Record Mode to control automatic recording as usual.

- Set Default Settings

  Press this menu item to set all settings to their default values.

Back (Right Softkey) - Return to the Main screen.

Email Settings screen

Options (Left Softkey) - Switch to other setting screens.

- Use Email Account
  - ◦ Select a email account to use. Recorded clips will be sent via this email account to this email account itself. As a result clips are uploaded directly and instantly into the inbox of this email account on the email server, you can see clips in the inbox immediately after sending.
  - ◦ Only standard POP3+SMTP or IMAP+SMTP email account is supported. Please create standard POP3+SMTP or IMAP+SMTP email account using built-in Messaging / Email software first, and confirm the account can be used to send email successfully. See the Q&A bellow for more information.
- Hide Email Account
  - ◦ Yes - Set the selected email account invisible in the built-in Messaging / Email software.

- ◦ No – Set the selected email account visible in the built-in Messaging / Email software.
- Auto Send Email
  - ◦ Enabled – enable automatically sending recorded clips.
  - ◦ Disabled – disable automatically sending recorded clips.
- Daily Send Times
  - ◦ Send Instantly – Send immediately after every phone call.
  - ◦ Send Once
  - ◦ Send Twice
  - ◦ Send Thrice
  - ◦ Send Four Times
  - ◦ Send Five Times
- Send Time1

  Set up time when start sending email.
- Send Time2

  Set up time when start sending email.
- Send Time3

  Set up time when start sending email.
- Send Time4

  Set up time when start sending email.
- Send Time5

  Set up time when start sending email.
- Internet Access Point
  - ◦ Auto Select – The IAP to be used is decided by the policy of the device.
  - ◦ Only Use 1 IAP – Only use IAP1
  - ◦ Only Use 2 IAPs – Only use IAP1 – IAP2
  - ◦ Only Use 3 IAPs – Only use IAP1 – IAP3
  - ◦ Only Use 4 IAPs – Only use IAP1 – IAP4
  - ◦ Only Use 5 IAPs – Only use IAP1 – IAP5
- IAP1

  User selected IAP to be used when sending email.
- IAP2

  User selected IAP to be used when sending email.
- IAP3

  User selected IAP to be used when sending email.
- IAP4

  User selected IAP to be used when sending email.
- IAP5

  User selected IAP to be used when sending email.
- Ignore Huge Clips(MB)

  Recorded clips which are larger than this value will not be sent.
- Delete Clip After Send

- ◦ Yes – Delete the clip automatically after sending successfully.
- ◦ No – Don't delete the clip automatically after sending successfully.
- Set Default Settings

  Press this menu item to set all settings to their default values.

Back (Right Softkey) - Return to the Main screen.

Include List screen

Options (Left Softkey)
- Select From Addr Book - Select contacts from address book and add the telephone number, name to the Include List.
- Add Tele Manually - Add telephone number, name to the Include List manually.
- Mark/Unmark - Mark one or more entries to perform an action of delete.
- Delete - Delete marked entries. If there is no entry marked, the current entry will be deleted.

Back (Right Softkey) - Return to the Main screen.

Exclude List screen

Options (Left Softkey)
- Select From Addr Book - Select contacts from address book and add the telephone number, name to the Exclude List.
- Add Tele Manually - Add telephone number, name to the Exclude List manually.
- Mark/Unmark - Mark one or more entries to perform an action of delete.
- Delete - Delete marked entries. If there is no entry marked, the current entry will be deleted.

Back (Right Softkey) - Return to the Main screen.

Known Issues

If you connect a headset or car kit to your phone via bluetooth, during phone call recording Boldbeast C2M may work very well or may not work well depending on your headset or car kit, please test it yourself. If it doesn't work well, you can disable auto record in this bluetooth hands-free situation.

Q & A

Q: How to create a standard POP3+SMTP or IMAP+SMTP email account?

A: On some new phones you can create two types of email account:

- Type1 - Standard POP3+SMTP or IMAP+SMTP type.
- Type2 - Email Via Nokia Messaging type.

Only the Type1 is supported by Boldbeast C2M, the Type2 is not supported. Please use the built-in Messaging/Email software to create the email account, if the screen displays "*Terms of Service - I have read and agree to terms of service and privacy policy.*" don't press the *Accept* button, instead please press the *Decline* button. This way you can create the Type1 email account.

Q: If I defined IAP1, IAP2 and IAP3, which one will be used when it starts sending emails?

A: Boldbeast C2M will check IAP1, IAP2 and IAP3, if one of them is being connected that one will be used. If no one is being connected Boldbeast C2M will try to connect with IAP1, then IAP2, then IAP3 until one of them is connected successfully and use it to send emails.

Q: After the trial period was expired I always hear 1 beep (only 1 beep) during phone call, why?

A: After the trial period was expired recording would be stopped automatically at 5 seconds, but the phone call was ongoing, so you would hear one beep. If you purchase a register code to register the software, it will record the phone call till hung up, you will not hear any beep during recording.