



Berkshire RD

Thank you for choosing a Berkshire RD telephone. You have selected a carefully designed telephone that incorporates the very latest technology, offering a stylish instrument, and providing many years of excellent service.

This booklet will ensure you obtain the best use of your telephone.



User Guide

Preparing to use your Berkshire RD

INITIAL CHECK

Our telephones are checked, tested and leave us in perfect condition. If yours is damaged, please return it to your supplier with proof of purchase, for a replacement.

TELEPHONE NUMBER LABEL

The telephone incorporates a label underneath the handset for recording frequently used telephone numbers. To remove the plastic cover, operate the release clip with your thumb nail and hinge upward.

CONNECTION

The Berkshire RD telephone can be connected either to a Direct Exchange Line, or as an extension to a compatible company exchange (PABX).

HANDSET CORD

This cord will require connection between the telephone and handset. Take any end of the handset cord, and locate the port marked 'HANDSET' on the left hand side of the Berkshire RD, and simply push to locate. Connect the other end to the base of the handset to complete.

LINECORDS

The Berkshire RD arrives with two line cords for customer selection. Select your required linecord (standard BS6312 BT-socket, or RJ45 socket for category 5 installations). The rear of the telephone has a port marked 'LINE', plug your selected linecord into this port first, and the other end to your telephone line termination point. An RJ11 line cord is available as an option, ask your supplier for details.

WALL AND DESK MOUNTING KITS

A wall or desk mounting kit is available as an option, please contact your supplier for further information.

Using your Berkshire RD with the Handset

RECEIVING CALLS

Incoming calls will be announced by the audible ringer and flashing LED. To answer the call, simply lift the handset.

ADJUSTING YOUR RINGER-VOLUME

The ringer volume is controlled by a 3 position switch located at the rear of the telephone, and indicated by the word 'ringer'. Moving through the settings from left to right they are HIGH, MED and LOW.

ADJUSTING YOUR RINGER PITCH

The ringer pitch control is also a 3 position switch located at the rear of the telephone, and indicated by the words 'RINGER PITCH'. Settings from left to right are HIGH, MED and LOW.

MAKING A CALL VIA THE HANDSET

- ▶ Pick up the handset and listen for dial tone
- ▶ Dial one of the preset memories

EMERGENCY CALLS

Please Note, as supplied, this product does not provide the facility for dialling the Emergency Services on 999 or 112 without the customer requesting one of the Preset Memory Codes, i.e. #201, #203 etc, to be 999 or 112 on their PABX. It is possible for one of the Memory Buttons of this product to be customised with associated printing, for the Emergency Services, but this must be requested at time of order placement by the customer and maybe subject to a Programming / Printing charge.

MEMORY KEYS

The Berkshire RD comes with 4 non-volatile (no batteries required) memories for efficient speed dialling of preset numbers. These preset numbers have been set to the following default dial codes;

- ▶ Memory 1 #201
- ▶ Memory 2 #202
- ▶ Memory 3 #203
- ▶ Memory 4 #204

These numbers are intended to be used by the PBX as short codes for accessing internal or external numbers stored within the PBX.

(Note: alternative numbers can be factory pre-programmed, details to be supplied to ATL at time of placing your order. In addition customised printing can also be associated with the Memory Buttons. A programming / printing charge may apply)

Making a call via these keys is as simple as lifting the handset and pressing the preset memory key.

SWITCHABLE MESSAGE WAITING

There are three versions of message waiting indication supported within the Berkshire RD telephone (MW 3, 8 and 10). This selection is made via a 4 position switch located to the rear of the phone, indicated by the letters 'MW'.

A 'Ring Indicator' position is provided that has the additional benefit of being activated by short ring burst MW signals - see website for details.

In all cases, an LED in the top right hand corner of the telephone is used to indicate the selected functions and incoming calls.

Any questions you may have should be directed in the first instance to your telephone supplier with details of your PABX.

Further concerns may also be addressed by calling our Technical Support Dept. or visiting our web site, www.atltelecom.com

HEARING AID COMPATIBILITY

For hearing aid users, an inductive coupler has been installed in the handset of the Berkshire RD, to improve audible efficiency.

Installation Notes

MESSAGE WAITING

MW3 is used by systems that use high voltage DC signalling. MW8/10 however use line reversal methods to indicate that a message is present.

PROGRAMMING PORT

The Berkshire RD has an unidentified port, alongside the other configuration switches, at the rear of the telephone. Programming of this port is limited to technicians trained in its use.

Help

NO DIAL TONE

- ▶ Check that the telephone plug is fully inserted in the socket
- ▶ If it is, try connecting the telephone into another socket, if available. If dial tone is now heard, the original socket is faulty.
- ▶ Alternatively, try connecting another telephone into your socket. If this telephone gives dial tone, then your new telephone is probably faulty.

Compliance Notes

The Berkshire RD may be connected to the following types of installation:

1. Direct Exchange Lines (DEL)
2. Compatible Private Automatic Branch Exchanges (PABX). Please contact the supplier of your Berkshire RD to confirm compatibility with your PABX.

Whilst the Berkshire RD is compliant as an

extension to a compatible PABX system, it cannot be guaranteed to operate under all possible conditions of connection. Any case of difficulty should be referred in the first instance to the supplier of your telephone.

Guarantee

Your Berkshire RD telephone is designed and manufactured to exacting quality standards. This enables ATL Telecom Limited to offer a 10 year guarantee from the date of purchase. This guarantee protects against faulty material or workmanship, applies to the UK only and is not transferable.

The terms and conditions under which the guarantee will be valid are as set out below.

1. Misuse or any modification carried out to the telephone, or operation other than in accordance with the instructions supplied, will invalidate the guarantee.
2. Damage arising from incorrect installation, accidental damage or consequential loss, are not covered under the guarantee.
3. In the event of a fault developing during the period of the guarantee, the complete telephone should be returned to your supplier, adequately and safely packed, together with proof of date of purchase.
4. The liability of ATL Telecom Limited will be limited to the cost of repair or complete replacement of the same defective instrument, at the discretion of the company. In the event that the same item is not available, a suitable alternate will be offered.
5. The terms of this guarantee do not affect your statutory rights.

Manufacturer's Declaration

ATL Telecom Limited declares that this product is in conformity with the essential requirements of the 'R&TTE directive 1999/5/EC'

Note: A copy of the Declaration of Conformity is available upon request from ATL Telecom Limited.

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