™ Dimplex®

PRACTICAL USER'S GUIDE FOR THE DIMPLEX 23" OUT DOOR ELECTRIC FIREPLACE

MODEL NUMBER: DFO2307/DFOR2307

Serial Number	
Model Number	
CAT Number	

Quality checked by:

Valued Customer,

We are pleased that you have chosen to purchase an electric fireplace manufactured by Dimplex North America Ltd. Over the years, valuable memories will occur around the warmth and comfort of your hearth. Thank you for allowing our product to be the backdrop for those special moments.

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QUICK REFERENCE GUIDE FOR THE DIMPLEX ELECTRIC FIREPLACE

- 1. Prior to the first use of the fireplace verify the following:
 - Is the circuit breaker for the GFI outlet the unit uses on?
- 2. The information regarding the model of your fireplace can be found on the rating plate. See Page 2 for location.
- 3. If you have any technical questions regarding the operation or service of your fireplace have your Model and Serial Number ready, and contact Dimplex North America technical support at 1-888-DIMPLEX (1-888-346-7539) before returning the product to the point of purchase.

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IMPORTANT INSTRUCTIONS SAVE THESE INSTRUCTIONS

PLEASE RETAIN THIS USER'S GUIDE FOR FUTURE REFERENCE

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- 1. Read all instructions before using the electric fireplace.
- 2. Always unplug the electric fireplace when not in use.
- 3. Do not operate any unit with a damaged cord or plug, or if the electric fireplace has been dropped or damaged in any manner. Return unit to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- 4. Do not run the cord under carpeting. Do not cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
- 5. To disconnect the unit, turn the controls off, then remove the plug from the outlet.
- 6. Do not modify the electric fireplace. Use it only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock or injury to persons.
- 7. Do not burn wood or other materials in the electric fireplace.
- 8. Do not strike the fireplace glass.
- 9. Always use a certified electrician should new circuits or outlets be required.
- 10. Always use properly grounded, fused and GFI outlets.
- 11. Disconnect all power supply before performing any cleaning, maintenance or relocation of the unit.
- 12. Do not use a pressure washer to clean unit.
- 13. When transporting or storing the unit and cord, keep in a dry place, free from excessive vibration and store so as to avoid damage.

NOTE: Procedures and techniques that are considered important enough to emphasize.

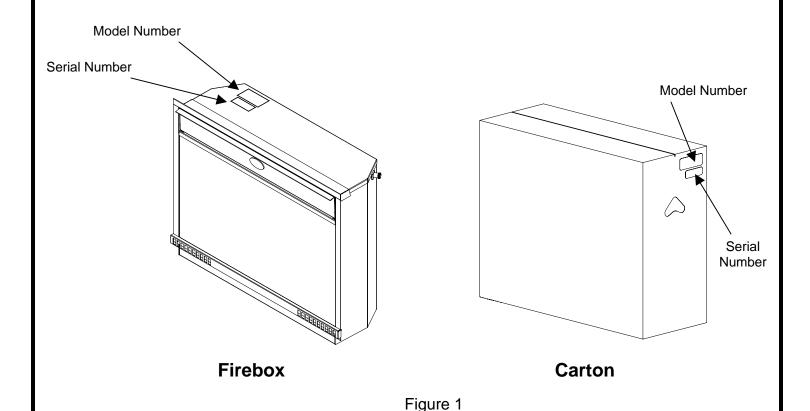
CAUTION: Procedures and techniques which, if not carefully followed, will result in damage to the equipment.

WARNING: Procedures and techniques which, if not carefully followed, will expose the user to the risk of fire, serious injury, illness or death.

MODEL AND SERIAL NUMBER INFORMATION

If you have any questions regarding our products please have the product model and serial numbers available upon calling Dimplex customer service or technical support. To locate the model and serial number labels see below. Record the Model number, Serial number, and CAT number on the front cover of this manual for future reference.





NOTE 1

A 15amp, 120 volt outdoor GFI is required. Additional appliances on the same circuit may exceed the current rating of the circuit breaker.

WARNING

Ensure the power cord is not installed so that it is pinched or against a sharp edge and ensure that the power cord is stored or secured to avoid tripping or snagging to reduce the risk of fire, electric shock or injury to persons.

Construction and electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electric shock and injury to persons. Do not attempt to wire your own new outlets or circuits. To reduce the risk of fire, electric shock or injury to persons, always use a licensed electrician.

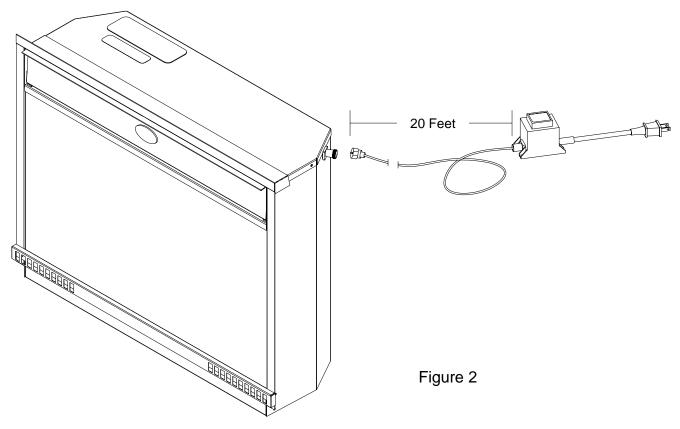
SITE SELECTION AND PREPARATION

This section provides instructions for selecting a location and preparing the site to install the fireplace into your Dimplex mantel surround.

- 1. Select a suitable location.
- 2. For ease of electrical hook up you may wish to locate the fireplace near an existing outlet. (refer to NOTE 1).

NOTE

The dimensions of the fireplace are 24.60"wide X 20.10" high X 8.40" deep. The viewing area is 23" wide and 13" high.



FIREPLACE INSTALLATION

1. Install the fireplace assembly only into the Dimplex outdoor mantel. (refer to mantel assembly instructions)

OPERATION

ELECTRIC FIREPLACE MANUAL CONTROL

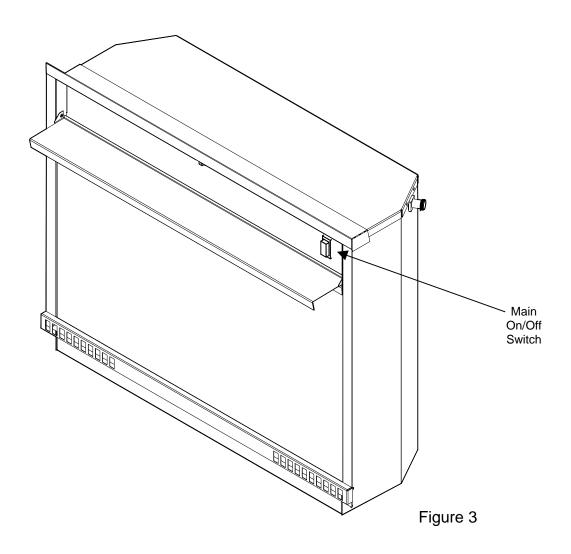
The manual controls for the firebox are located in the upper right hand corner behind the access panel. To access the controls, open the upper access panel by pulling forward and down.

To locate controls refer to Figure 3.

A. Main On/Off Switch

The ON/OFF SWITCH supplies power to the flames and over head lights.

NOTE: This unit does not have a heat option.



MAINTENANCE

WARNING

Disconnect power before attempting any maintenance or cleaning to reduce the risk of fire, electric shock or damage to persons.

COVERING YOUR DIMPLEX OUTDOOR FIREPLACE

When not in use, cover your Dimplex outdoor fireplace with a weather resistant covering. The cover will help protect your fireplace from detrimental effects of weather and environmental pollutions.

GLASS CLEANING

The glass is cleaned in the factory during the assembly operation. During shipment, installation, handling, etc., the glass may collect dust particles; these can be removed by dusting lightly with a clean dry cloth.

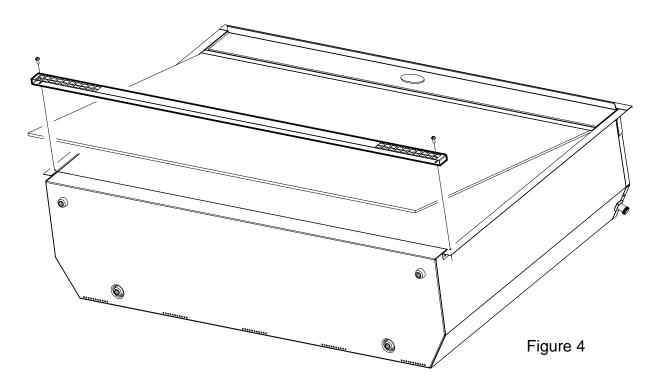
To remove fingerprints or other marks, the glass can be cleaned with a damp cloth. To prevent scratching, do not use abrasive cleaners or spray liquids on the glass surface.

SEASONAL CLEANING

To clean the glass or remove debris from inside unit.

NOTE: Gloves are required as edges may be sharp.

- 1. Remove top from mantel.
- 2. Lift firebox out of mantel.
- 3. Lay firebox on it's back.
- 4. Remove screws from the left and right side of the front glass lower support. (Fig 4)
- 5. Insert the tip of a slot screwdriver between the glass edge on either the left or right side trim.
- 6. Using the screwdriver as a lever apply presure in a downward motion, forcing the edge of the glass up.



ONE YEAR LIMITED WARRANTY

Products to which this limited warranty applies

This limited warranty applies to your newly purchased Dimplex electric fireplace and to newly purchased Dimplex fireplace surrounds (mantels). This limited warranty applies only to purchases made in any province of Canada *except* for Yukon Territory, Nunavut, or Northwest Territories or in any of the 50 States of the USA (and the District of Columbia) *except* for Hawaii and Alaska. This limited warranty applies to the original purchaser of the product only and is not transferable.

Products excluded from this limited warranty

Light bulbs are not covered by this limited warranty and are the sole responsibility of the owner/purchaser. Products purchased in Yukon Territory, Nunavut, Northwest Territories, Hawaii, or Alaska are not covered by this limited warranty. Products purchased in these States, provinces, or territories are sold AS IS without warranty or condition of any kind (including, without limitation, any implied warranties or conditions of merchantability or fitness for a particular purpose) and the entire risk of as to the quality and performance of the products is with the purchaser, and in the event of a defect the purchaser assumes the entire cost of all necessary servicing or repair.

What this limited warranty covers and for how long

Products covered by this limited warranty have been tested and inspected prior to shipment and, subject to the provisions of this warranty, Dimplex warrants such products to be free from defects in material and workmanship for a period of 12 months from the date of the first purchase of such product.

The limited 12 month warranty period also applies to any implied warranties that may exist under applicable law. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to the purchaser.

What this limited warranty does not cover

This limited warranty does not apply to products that have been repaired (except by Dimplex or its authorized service representatives) or otherwise altered. This limited warranty does further not apply to defects resulting from misuse, abuse, accident, neglect, incorrect installation, improper maintenance or handling, or operation with an incorrect power source.

What you must do to get service under this limited warranty

Defects must be brought to the attention of Dimplex Technical Service by contacting Dimplex at 1-888-<u>DIMPLEX</u> (1-888-346-7539), or 1367 Industrial Road, Cambridge Ontario, Canada N1R 7G8. Please have proof of purchase, catalogue/model and serial numbers available when calling. Limited warranty service requires a proof of purchase of the product.

What Dimplex will do in the event of a defect

In the event a product or part covered by this limited warranty is proven to be defective in material or workmanship during the 12 month limited warranty period you have the following rights:

- Dimplex will in its sole discretion either repair or replace such defective product or part without charge. If Dimplex is unable to repair or replace such product or part, or if repair or replacement is not commercially practicable or cannot be timely made, Dimplex may, in lieu of repair or replacement, choose to refund the purchase price for such product or part.
- Limited warranty service will be performed solely by dealers or service agents of Dimplex authorized to provide limited warranty services.
- The purchaser is responsible for removal and transportation of such product or part (and any repaired or replacement product or part) to and from the authorized dealer's or service agent's place of business.
- This limited warranty does not entitle the purchaser to on-site or in-home services. On-site or in-home services may be performed at the purchaser's specific request and expense at Dimplex's then-current rates for such services.
- Dimplex will not be responsible for, and the limited warranty services shall not include, any expense incurred for installation or removal of the product or part (or any replacement product or part) or any labour or transportation costs. Such costs shall be the purchaser's responsibility.

What Dimplex and its dealers and service agents are also not responsible for:

IN NO EVENT WILL DIMPLEX, OR ITS DIRECTORS, OFFICERS, OR AGENTS, BE LIABLE TO THE PURCHASER OR ANY THIRD PARTY, WHETHER IN CONTRACT, IN TORT, OR ON ANY OTHER BASIS, FOR ANY INDIRECT, SPECIAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR INCIDENTAL LOSS, COST, OR DAMAGE ARISING OUT OF OR IN CONNECTION WITH THE SALE, MAINTENANCE, USE, OR INABILITY TO USE THE PRODUCT, EVEN IF DIMPLEX OR ITS DIRECTORS, OFFICERS, OR AGENTS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES, COSTS OR DAMAGES, OR IF SUCH LOSSES, COSTS, OR DAMAGES ARE FORESEEABLE. IN NO EVENT WILL DIMPLEX, OR ITS OFFICERS, DIRECTORS, OR AGENTS BE LIABLE FOR ANY DIRECT LOSSES, COSTS, OR DAMAGES THAT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO THE PURCHASER.

How State and Provincial law apply

This limited warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. The provisions of the United Nations Convention on Contracts for the Sale of Goods shall not apply to this limited warranty or the sale of products covered by this limited warranty.



1-888-DIMPLEX 1-888-346-7539

1367 Industrial Road Cambridge, Ontario Canada, N1R 7G8