

# MBUS COMMUNICATOR

(version 1.3)

**USER MANUAL** 



# **CONTENTS**

1. Program purpose	3
2. Installation	4
3. Settings	5
4. Working with users in the system	7
4.1 Register a new user	
4.2 Changing data for a user	
4.3 Activate/deactivate a user	
5. Automated readings	9
6. Working with meter units	11
7. Working with meter groups	13
8. Working with tariffs	16
9. Configure connection points	17
10. Make reports	18
11. Make calculation of consumption reports	20
12. Status	22
13. Main operator's window	23
13.1 User entry	
13.2 Common view of the main window	
14. Miscellaneous	25
14.1 Lost connection with database	
14.2 User ends work	25
14.3 Shutting down the program	25
Contacts	26



# 1. Program purpose

The program "MBUS Communicator" is designed for remote reading of water, electricity and heat meters through MBUS protocol. Received data is registered in a database. From the stored data reports and calculation of consumption for specified period can be done.

This program is written by "GINEERS" Ltd.



### 2. Installation

Before installation several conditions should be met:

### **System requirements:**

- MySQL 4.1.10 or a newer version
- MyODBC 3.51 drivers for connection with MySQL server
- Monitor, working at 1024x768 resolution
- Disk space 30MB
- OS Windows 2000SP4/XP
- \* Working on Vista is not granted. The program is possible to work but Vista is not tested

#### **Installation:**

The program setup.exe must be started. Follow the steps. If MySQL and MyODBC are not already installed, it is mandatory to install them first.



### 3. Settings

The user should choose *System->Settings* menu option in order to fine tune the application. Settings can be changed by a user with rank *administrator* or *configurator*.

Settings has 3 sections:

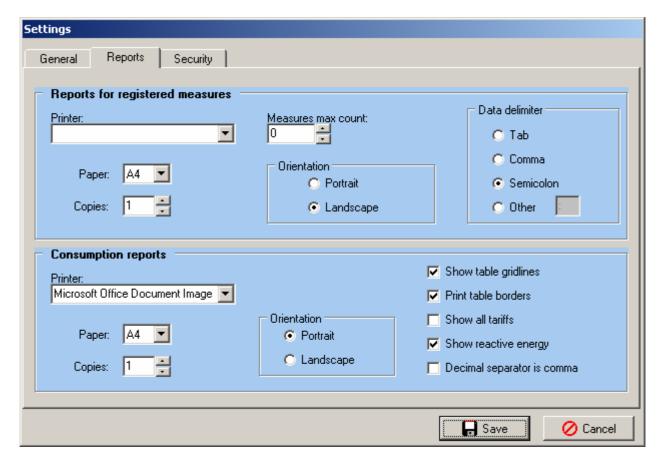


fig. 3.1 Tuning the application

In section "General" user can choose several parameters:

- Timeout this is a value in milliseconds which can be used to lower the processor load from the threads. Lower value means more load and is adequate only when meters are connected directly to a serial port of the computer. In case of large telegrams or modem connection a higher value might be the case
- Logging type has 2 meanings: *DEBYG* or *Normal*. *Normal* is the choice. *DEBUG* produces much more details and normally is used to locate a problem.
- Repetition to read data How many times to try to read data from a meter? If none of the attempts succeed an error is registered in logs.
  - Max log size is the maximum size of the log file.

In section "*Reports*" user can fine tune the behaviour of the reports. In the first part – "*Reports for registered measures*" are settings which are used when report on the data collected from meters is generated:



- *Printer* choose printer to use for reports. Printer should be attached to the system before program is started. If the printer is not visible in the list restart the program.
  - Paper choose paper size in use for printing(A4,A5)
  - Copies number of copies of the report to be printed
  - Orientation paper orientation for printing
- *Data delimiter* used for the *Export* option in reports. Exported data is a comma separated text and can be opened in Excel or similar program. If proper delimiter of data is used, the data will be loaded in separate columns automatically.

\*Note – **Data delimiter** is a common setting for both sections in **Reports** 

In the second part – "Consumption reports", several additional parameters can be tuned:

- *Show table gridlines* this option allows user to see the gridlines of the table in the report on screen. If not checked gridlines are not shown
- *Print table borders* this option allows each section of calculation to be in a table in the printed calculation report. If not checked table borders will not be printed
- *Show all tariffs* this option shows all 4 tariffs for every meter even if no data is registered for them. Normally this option is not checked.
- Show reactive energy this option is used only for industrial electricity meters. For all other types this is not needed. If you do not want the reactive energy fields to be shown in report uncheck this.
- Decimal separator is comma normally decimal separator is a point ('.'). If someone wants to change it to a comma this option should be checked. If that is checked it is recommended to use another delimiter for data export.

The last section – "Security" in Settings concerns remote access to database. This section is needed if database server is located on another machine. Be very careful granting access from a distant computer or network. If database and application reside on different machines connection issues can interfere the normal work of the program. It is recommended the database server and the program are located on the same machine.

\*Note – extreme caution is advised when granting root access from other machines

When configuration is finished – click button "Save". Changes will be activated permanently.

If no changes are to be saved user can exit clicking on button "Cancel".



### 4. Working with users in the system

The module is started through the menu **System** ->*User control*.

In this module management of users and their rights in the system is done.

Right after installation the only user who can log in is the *root* user for the database. It is recommended the first thing to do when logged for the first time – register at least one user with administrative rights and use this user for additional tasks. Users registered within the program gain access only to program specific data and not to entire databases. Additionally they cannot log separately in the database with their accounts.

In the left pane you can see the registered users. When click on a user – the info for the user is automatically loaded in the right pane. If you want to change anything – click *Save* button to end the operation. If you want to just change the password for that user – type the new password and retype it and save. Because only users with administrative rights have access to this option you do not need the old password in order to change someone's password.

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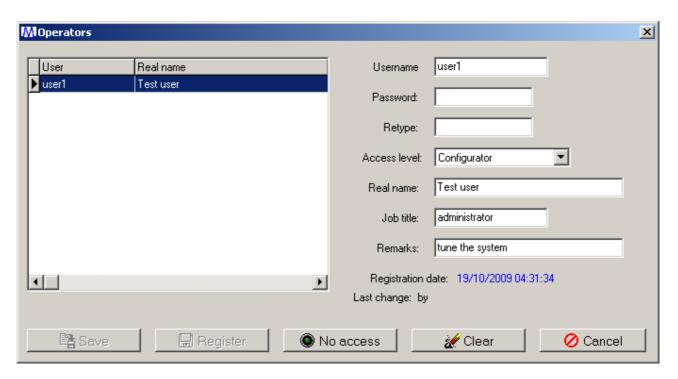


fig.4.1 Working with users

# 4.1 Register a new user

If there are registered users the data for the first in the list are automatically loaded. So the first step to register a new user is to click on the button "*Clear*". Loaded data is removed and the cursor is located to enter user name.

The registration follows several steps:



- 1. Enter user name. This is the name the employee will use to log in the program. The user name must contain at least 3 symbols (not spaces). Examples: kiril, kirily, kiril v, etc.
- 2. Type a password. The password is a combination of symbols. Its length should be at least 4 characters/symbols.
  - 3. Retype the password. This is a precaution in case of mistakes during first type.
  - 4. Set access level for the user. You have 4 choices:
    - a) "operator" can only start manual reports
- b) "reports" additionally to the "operator" level can also make, print and export data for measures already made.
  - c) "configuration" can also tune the system.
- d) "administrator" has full access to the system. The users of this group can access *User control* module.
  - 5. Enter the real name of the employee.
  - 6. Enter the job title of the user (optional).
  - 7. Enter remarks for the employee (free text of up to 40 characters)
- 8. Click button register "*Register*". Upon successful registration a confirmation message will show. Newly registered user is visible on the left pane.

### 4.2 Changing data for a user

On the left pane choose the user. In the right pane data for the user will show ("password" field is always empty).

Change whatever data you want or grant user additional rights or revoke some rights.

After all is done – click button "Save"

Note: in case the password field is left empty – current password of the user will remain unchanged

Note: If you do not want to change anything – just choose other user from the table or click the button "Cancel".

### 4.3 Activate/deactivate a user

Choose the user from the table. Click button "No access". That user cannot log in the system any more.

Granting back access rights of a user is straight forward. Select the user from the table and click on button "Activate".



# 5. Automated readings

The module is access from *Readings->Automated readings*. This module has 2 sections:

#### **Events:**

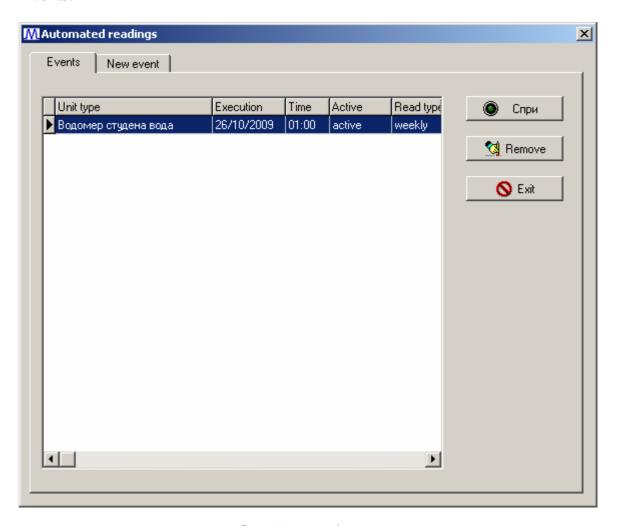


fig. 5.1 Automated events

Here all events are listed. User can activate or deactivate events. In case of activation the next execution date and time is calculated and the event is placed in the queue. If the event is 'one time' and the date and time of execution is passed – the event is deleted.



#### **New event:**

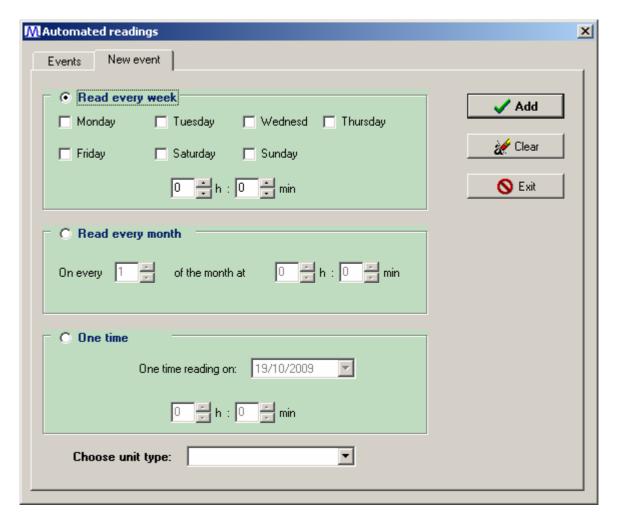


fig. 5.2 Register new event

Select type of automated event and the time of execution.

Choose unit type.

Finally click the "Add" button

Example: for every day reading: Check "Read every week", then check all week days. At the selected time the units from the selected type will be read.



# 6. Working with meter units

Access the module through Units->Units.

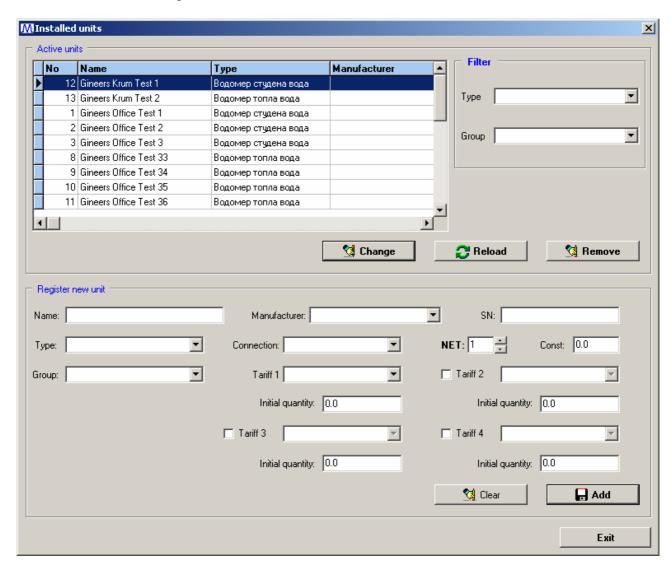


fig.6.1. Working with units

In the upper part a table with active meters is located. Use filter on the right to see only meters of interest.

Button "Reload" refreshes the info in the table.

Button "*Remove*" is used to deactivate the meter. Useful when meter is replaced by another one..

Button "Change" loads all data for the meter in the lower pane.

In the lower part the info of the unit is placed. Here you can register a new unit or change data for existing one. The type of operation is shown on the upper part of the lower section. If it reads "Register new unit" – all fields are populated and all you need is enter the data. Finally click "Add" and the unit will show in the table above.



If it reads "*Update unit data*" info of the selected meter from the table is populated (after pressing "*Update*" button for that meter). When finished with changes – click button "*Save*".

If you do not want to save changes – just click button "*Clear*". All the fields will be emptied and the status become "*Register new unit*".

\*Important: it is mandatory the connection point for the unit is registered before registering the unit. See "Configure connection points"

\* Note: prior of registration of a unit it is recommended to enter tariffs. Otherwise you will need to enter more times in order to associate tariff with the meter and do calculation of consumption for it.



# 7. Working with meter groups

Accessed through menu *Units->Groups*.

The module contains 3 parts:

- meter types
- user groups
- buildings

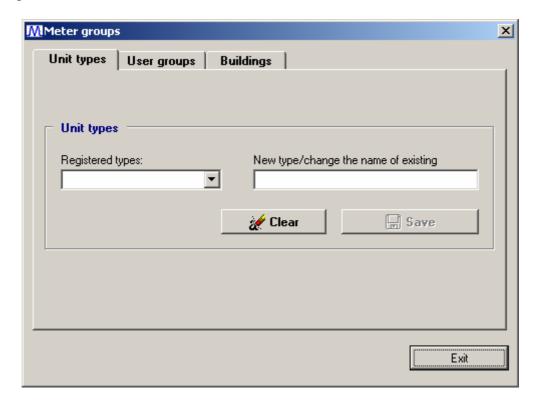


fig.7.1. Unit types

From unit types you can change the name of unit types or register new one. If a registered type is selected – then changing its name is the action to do. If no selection is made – action "register new type" will do.

User groups act the same way. If a selection is made – then change of name is the case. Additionally a button "Group units" is located. When clicked a form to choose units will show (fig.7.2). On the left select the user group, then check all the meters that will reside in this user group. Click button "Save". Choose another group and repeat those action until you finished. Finally click "Exit". For example user group can combine meters for an office of a company.



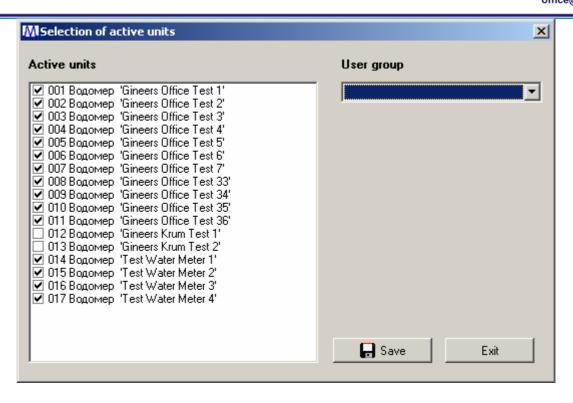


fig.7.2. Select meters for a user group

#### **Buildings** looks a bit different:

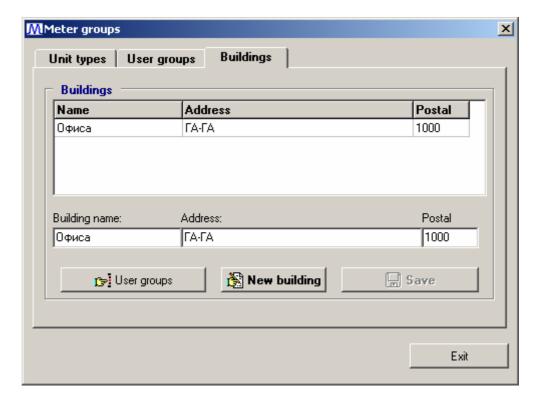


fig.7.3. Buildings



Here is a table with registered buildings. When a building is selected – its data is loaded in the fields below the table and ready for change. Change the info and click "Save".

If you want to register new building, just press button "New building". The fields will be cleared and you can enter building data. When done click "Save". You can assign user groups to a building. To do that click button "User groups". You will see similar to fig.7.2 picture. This time on the left you will select the building and on the left check all user groups that will reside in the building.



# 8. Working with tariffs

Tariffs can be started through menu *Units->Tariffs*.



fig.8.1 Tariff main window

The table shows tariffs according to selected filter type. When a tariff is selected its info is loaded on the right side of the table. You can change the value and measure unit for that tariff.

Below the table is the section of registering a new tariff. Here you specify a name, value, measure unit and unit type the tariff corresponds to.

\*Note: tariff name is unique. No matter whether a tariff name for the particular meter type presents or not but if a tariff with that name is registered you must choose another name.

\*Note: tariff price is without VAT. VAT is calculated when calculation of consumption report is made

\*Important: if a tariff price is changed, the changed price affects all readings after the change is made.



# 9. Configure connection points

Access connection points through menu *Units->Connection points*.

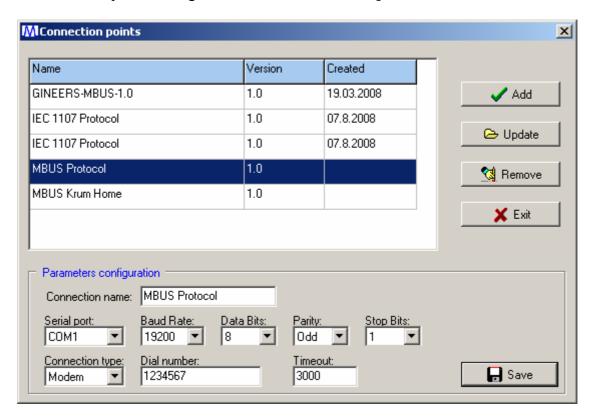


fig.9.1 Connection points

The table shows registered connection points. On selection the data for the point is loaded in the fields below the table. After doing changes click button "Save".

To add a new connection – click button "Add". A window will appear to select a communication protocol to be used. Note that default serial configuration is used. After adding the communication protocol you can select the newly added point and fine tune its parameters.

\*Note: "Dial number" and "Timeout" are visible only if connection type is "modem".

If you want to remove a connection point click the button "**Remove**". Because the connection point might be in use it is not removed immediately but instead marked for removal. When execution is done a cleanup procedure is started automatically.



### 10. Make reports

Access this feature through menu *Reports->Measures*.

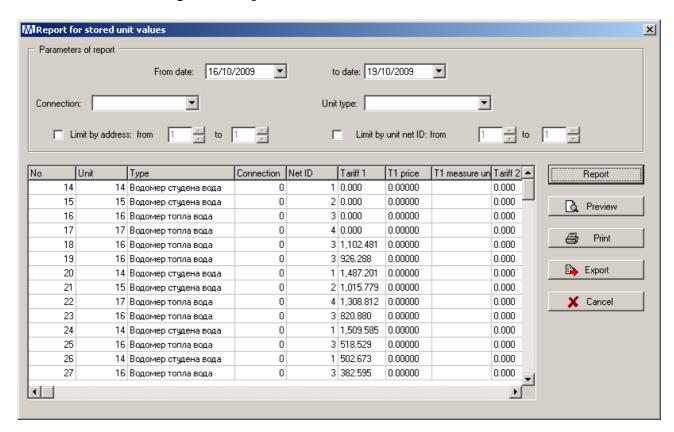


fig.10.1 Making reports for received meter data

This module consists of 3 parts:

- report parameters
- table containing data
- user actions (buttons)

### **Report parameters**

It is mandatory to select the period. If you want a report for a specific date – just choose the same date as a beginning and end of the period.

Additionally report can be restrained to other condition – report for a connection point and/or unit type.

Also restriction can be applied to a specific meter only.

When parameters are selected click "*Report*" button.

#### Table data

If a data according to search criteria is found it is populated in the table. The table contains received meter data according to tariffs, date and time of execution, reading type (automated type or manual)



#### **User actions**

Button "Report" makes the report according to selected criteria. Data is loaded into table

Button "Preview" shows data as it will be printed.

Button "*Print*" prints the data on the selected printer (See <u>Settings</u> for details)

Button "Export"

When clicked a window to select where to save data and how to name the file shows. When location and name are selected , the data is exported as CSV file. This file can later be opened by Excel or other program.

Button "Cancel" - exits reports



# 11. Make calculation of consumption reports

Access this feature through menu *Reports->Calculation*.

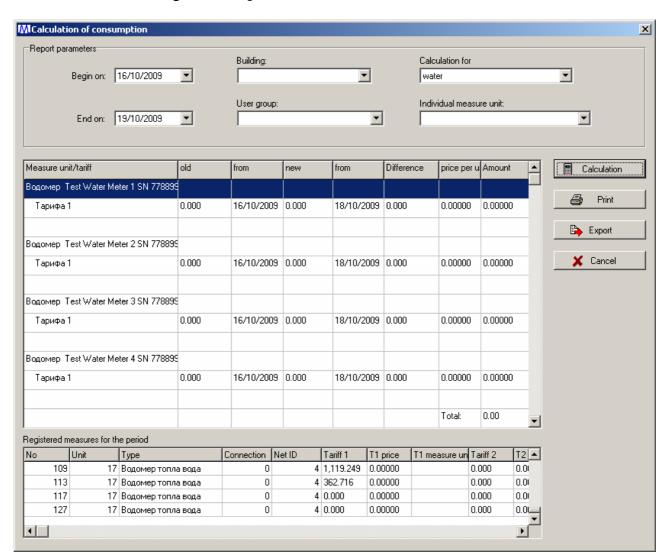


fig.11.1 Making calculation of consumption report for water

This module consists of 4 parts:

- report parameters
- table containing calculation data
- table containing meter individual measures for the period
- user actions (buttons)

#### **Report parameters**

It is mandatory to select the period. If you want a report for a specific date – just choose the same date as a beginning and end of the period.

Before you can make a calculation report at least one of the fields should contain information: a building is selected and/or user group is selected and/or service type is selected (water,



electricity, heat, etc). When a selection is made the corresponding meters are loaded in "*Individual measure unit*". If none is particularly selected – a calculation for all of them is started. But if a particular measure unit is selected – only calculation for the selected meter is made.

When parameters are selected click "*Report*" button.

#### Table data

Table contains information about calculation process. There are fields showing the old and new measure data, price per measure unit (without VAT) and calculated total. If during the period a change in the tariff price is found, a new row for that tariff is shown calculating consumption according to the changed price.

At the bottom of table all totals are summed and VAT is calculated upon all of them.

\*Important: for the beginning of calculation of consumption for a meter is used the last measure before 17:00 on the start date. If there is no measure on that date – the first after that is used as a starting one.

\*Important: for the end of calculation of consumption for a meter is used the last measure before 17:00 on the end date.

### Table containing meter individual measures for the period

If a data according to search criteria is found it is populated in the table. The table contains received meter data according to tariffs, date and time of execution, reading type (automated type or manual)

#### **User actions**

Button "*Report*" makes the report according to selected criteria. Data is loaded into table

Button "*Print*" prints the data on the selected printer (See Settings for details)

Button "Export"

When clicked a window to select where to save data and how to name the file shows. When location and name are selected , the data is exported as CSV file. This file can later be opened by Excel or other program.

Button "Cancel" – exits calculation report



### 12. Status

Accessed through menu *Help->Status*.

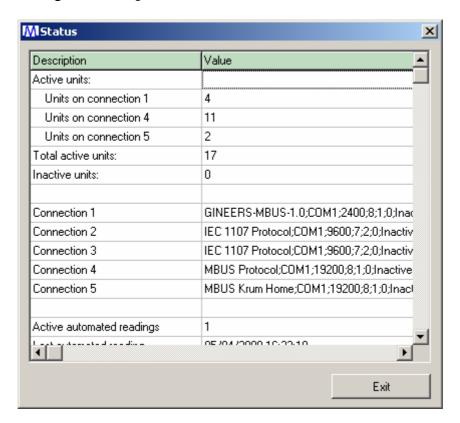


fig.12.1 Status of the system

This is information for the system about number of active and inactive units, how many units for connection point exist. How many errors registered while reading units.



# 13. Main operator's window

### 13.1 User entry

When the program is started a window appears:



fig.13.1 User log in window

Enter your user name.

Enter your password (for every password of it you will see '\*' in the field).

Note: user name and password are received by an administrator.

\*Note: if you receive a message that there is no connection with database, contact your administrator. Database server might not run.

### 13.2 Common view of the main window

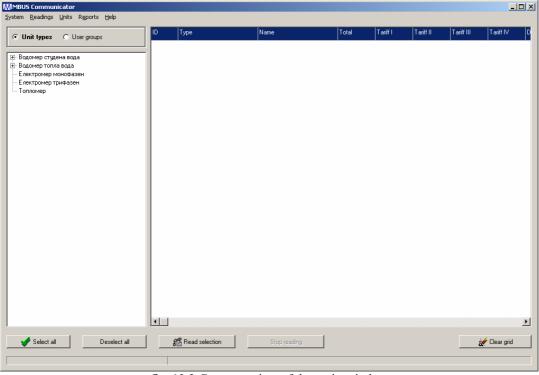


fig. 13.2 Common view of the main window



Main window consists of:

#### — Menu

Options in menu are limited to user access level.

#### — Table of last made measures

Shows information about last readings of the meters. If a reading is active the last entered data is in focus.

### List of meters

Only active meters are listed. There a 2 types of grouping units: by unit type (cold water meter, hot water meter, etc.) or by user groups. Use the radio buttons above the list to select which type of representation is good for you.

### — User actions (buttons)

- "Select all" selects all active meters.
- "Deselect all" unselects all active meters.
- "Read selection" start reading of selected meters. Selected meters are marked for manual reading. If a group name is selected all meters in the group will be read.
- "Stop reading" selects all active meters.
- "Clear grid" clears the table.

#### — Status bar

Show information about the process of reading selected meters.



### 14. Miscellaneous

### 14.1 Lost connection with database

Even a rare case it is possible to lose connection with database server. In order not to shut down or restart the application there is a manual option to reestablish connection. For that purpose choose menu option *System->Reconnect*.

\*Important: if that action does not help call your system administrator. It is possible database server is not running.

#### 14.2 User ends work

User ends his work selecting menu option **System->Change user**. The same effect is achieved clicking on the "x" button at the upper right corner of the main window.

In order to not disconnect accidentally a confirmation window will appear. If no mistake is made – confirm. Main window disappears and the log in window is shown.

### 14.3 Shutting down the program

On the log in window click button "Exit".

If you wish to shutdown the program while in main operator's window select menu option *System->Exit*. A confirmation dialog will appear. If this is not a mistake confirm to exit the program.



# **Contacts**

"GINEERS" LTD - Electronics, automation and software

Sofia 1756, Bulgaria

бул. "Климент Охридски" 18, офис 613

tel./fax: +359 2 975 81 05

office@gineers.com

If you have problems, suggestions or questions about the program, please, write to: <a href="mailto:support@gineers.com">support@gineers.com</a>