

User's Manual

User's Guide FlexWATCH[™] 3210

(Version. 3.0_Rev1)

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- INTPLUS [2005] -



User's Manual



User's Manual

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Warning

To prevent risk of electric shock, **Do not** remove system-case. No user serviceable parts inside. Any repair or modification for the product will be allowed to qualified service personal only.

Do not expose this appliance to water or moisture.

Do not install this product in Hazardous areas where highly combustible or explosive products are stored or used.

Important Information

• Before installation, please read and observe all instructions and warnings contained in this manual. Retain this manual with the original receipt for future reference and warranty.

• If any items are missing from the package when you open the box, please DO NOT install or OPERATRE FlexWATCH[™] server. Contact the local Dealer or Distributor.

• Please record following information **for technical support and the track record** in case of any theft or loss. Serial Number can be found underside of FlexWATCH[™] server

Product Model :	
Purchase Date :	
Serial Number :	



Overview of FlexWATCH[™] Server

1 Packing List

Please check and make sure following items are included in your package without any missing
items.
If there are any missing items, please refer to your local distributor.
A. FlexWATCH [™] 32101unit
B. RS-232 Serial cable1unit
(Cross cable DB9 Female)
C. Power Adapter
D. User's Manual CD 1unit



2 What is FlexWATCH[™]?

The FlexWATCH[™] server is the Network Video Server, which transmits digital images captured by Analog CCD camera over the Internet. So users can view real-time live images over the Internet at anytime and anywhere using the standard web browser such as MS Internet Explorer or Netscape Communicator. There is no need other specific software to view real-time live images over the Internet. The FlexWATCH[™] server is state-of-the art device and leads new generation of monitoring and security solution.

2.1 Key Function of FlexWATCH[™]

Video transmission: Transmit real-time live images over the Internet up to 30 frames per second(fps).

Recording and Playback:

You can view and record live video stream transmitted from Video server through standard web browser using *FW-Voyager* program.

Various Video Recording Option:

Scheduled, Motion detected, Sensor driven video recording as well as Forced recording and Snapshot recording options are provided by *FW-Voyager*.

PTZ control:

Provide remote control for Pan/Tilt/Zoom device. So users can easily control the PTZ devices connected to FlexWATCH[™] server over the Internet without Key Pad or controller. Security function: Provide security option to prevent unauthorized video access to FlexWATCH[™] server. Only authorized person can view live video.

Alarm input and output control:

Provide alarm sensor input interface. Thus, alarm based video transmission is possible. Also relay output device can remotely be controlled through web browser.

Encryption mode:

This security feature is to prevent unauthorized access to image-data transmitted from FlexWATCH[™] server.

You can encrypt live video using Encryption mode and you need to enter Key code to view encrypted video.

IP filtering function:

This security feature is for blocking the unauthorized access from the unauthorized IP address.



Using this function, you can allow access to video for only specific IP address or IP address group. **Dial In/Out function**:

With this option, you can dial into FlexWATCH[™] server from remote site using regular telephone line and view live video. Also, FlexWATCH can make auto dial-up connection to client PC or ISP to send event driven video to FTP server or user defined e-mail address.

If FlexWATCH[™] server is registered in AOIP server (which is IP gateway for Dynamic IP users) and you use regular Telephone line based internet service, you can configure FlexWATCH[™] server to make a dial-up connection to ISP for the user_defined time and connect the FlexWATCH[™] server at anytime and anywhere by connecting to the AOIP server. This eliminates the necessity for you to make a dial-in connection whenever you want to view live video through Telephone line connection. For more details, please refer to AOIP server configuration diagram in the CD Manual.

FTP Function:

With this option, you can have FlexWATCH[™] server send live images triggered by the alarm sensor or time reservation to FTP server to save those captured images at the remote location.

e-mail Function:

With this option, sensor-trigerred-images can be sent to user defined E-mail address with the prefixed information about the $FlexWATCH^{TM}$ server.

AOIP Function:

With this option, any users who are using Dynamic public IP address or Private IP address can have access to FlexWATCH[™] server over the Internet(xDSL or Cable modem user) if FlexWATCH[™] server is registered in AOIP server. Users who want to use this service should contact local distributor or dealer. For more details, please refer to AOIP server configuration guide in the CD manual.

Voice Support : FlexWATCH[™] server works with FW-V10s which is external VOIP (Voice Over IP) kit so that user can view, listen and speak over the TCP/IP network through standard Web browser.



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2.2 Product Specification

<u>Hardware</u>

- · 32bit RISC CPU
- \cdot Hardware Motion JPEG engine
- · Flash Memory: 2Mbytes
- · SDRAM: 16Mbytes

Network Protocols

• HTTP, TCP/IP, FTP, Telnet, ARP, RARP, PPP, PAP, CHAP, JAVA, DHCP, e-mail, etc.

Image Compression & Quality

- · Compression algorithm: Real-time MJPEG
- · Compression rate: Max 30fps
- Image quality: 5 levels

Video Resolution

- · NTSC: 704x480,704x240,352x240,176x112
- · PAL: 704x576,704x288,352x288,176x144

Video Format

· NTSC/PAL video format support

Performance

· Max up to 30 fps(NTSC)/25 fps(PAL)

Management

- Configurable by serial or LAN port
 Remote Flash memory update via
- Telnet & FTP

LAN interface

· 10/100BaseT Ethernet auto sensing

Serial Interface

· RS-232 for console or modem (PSTN & GSM)

Security Function

- · Password protected server access
- · IP Filtering
- · Image Encryption

<u>Service</u>

- · E-mailing by event
- \cdot FTP function by time schedule & event
- \cdot Auto dial-out by time schedule & event
- · Dial-in function via PSTN modem
- \cdot Dynamic IP support through AOIP

PTZ(Pan/Tilt/Zoom) Control

- · RS232, RS-485 bus for multiple PTZ device or UART device control.
- Panasonic CS-WV 854,Pelco Spectra dome II and "p" protocol, Sony EVI-D30,Kalatel and AD Delta

dome, Vicon 1311RB are currently supported and other PTZ device will be supported further.

Alarm I/O interface

· 2 Opto-coupled inputs /1 Relay output

Easy Access

- · Internet Explorer 4.0 or higher
- · Netscape 4.0 or higher
- \cdot No plug-in S/W for the monitoring

Auxiliary Video-in & output

· 2video input

Dimension

<u>FW-3210</u>
 Size: 160(D)x98(W)x38(H),
 6.29"(D)x3.85"(W)x1.49"(H)
 Weight : 1.1lbs(500g) w/o PWR supply

PWR Supply

· DC 5 Volt, 1.5Am, SMPS

Operating temp

· 40° ~ 125°F (5° ~ 50°C)

Approval

- · FCC: Class A
- · CE : Class A

Accessories

- \cdot Console cable for system set up
- · Test LAN cable
- CD for User Guide, Installation wizard & Technical note
- \cdot Quick Installation guide

Miscellaneous

- · Java script (ver 1.1) mode
- · Sensor notification service
- · Pure HTTP based network camera
- · Voice kit (FW-V10s) support
- · Push streaming
- · Developer support program
- · Dynamic IP support through AOIP
- · AVI conversion tool support by FW-voyager
- · Freely downloadable NDVR Software
- · Work with FW-Manager NDVR S/W
- · Dynamic IP support through AOIP



2.3 Basic Network Connection Diagram

FlexWATCH[™] server provides flexible connectivity with any type of networks available around you such as Leased line, Cable modem, xDSL line and PSTN (POT) line. Thus, it can be installed either in LAN or WAN environment as long as there is network available. But its configuration is subject to change depending on its environment. Following is basic network diagram for using FlexWATCH[™] server.

Thus, you are required to consult with your network administrator or network consultant for more information. Also you are recommended to refer to Network configuration guide in the CD manual for more details.

2.3.1 Leased Line connection

Simply get a Static IP address from Network Administrator and assign IP address to FlexWATCH[™] server and view from the internet.



2.3.2 Static IP address from Cable modem or xDSL line

Simply get a Static IP address from Network Administrator or ISP and assign IP address to FlexWATCH[™] server and view from the internet



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2.3.3 Dynamic IP address from Cable or xDSL line

FlexWATCH[™] server can be installed on even Dynamic IP network. But it needs to be registered in AOIP server which is an IP gateway running by Flexwatch.com or your local Distributor. For more details, please refer to Technical guide book in the CD manual.



2.3.4 Dial-up to AOIP server

Using Dial-up function of FlexWATCH[™] server and AOIP service, you can set the FlexWATCH[™] server to make a call to ISP and get it connected AOIP server. Once FlexWATCH[™] server is registered in AOIP server, you can connect FlexWATCH[™] server through AOIP server. Using this connection, you do not need to make multiple call or international call to FlexWATCH[™] server, since FlexWATCH[™] server will be connected by your local Phone line based Internet connection.





2.3.5 Dial-in to FlexWATCH[™] server through PSTN line

You can make a call to $FlexWATCH^{TM}$ server from anywhere and at anytime. But if you are concerned about call charge, we are recommending to use above connection.



2.4 Application

Unlimited application for remote monitoring and surveillance solution can be built up using $FlexWATCH^{TM}$ server and its supporting NVR Server hardwares such as FW-5000 and FW-5440 and **FW-Manager** DVR software.

Following could be simple application area where FlexWATCH[™] server can be applied.

- A. Building live home pager for advertising.
- B. ITS (Intelligent Traffic System) for real time monitoring
- C. IBS (Intelligent Building System) using FlexWATCH Manager
- D. Internet broadcasting
- E. School, Kindergarten, Nursery, Franchised Restaurant & convenient store.
- F. Facility monitoring



3 Hardware Description

• This chapter contains list of items to be prepared for the installation of FlexWATCH[™] server.

• Please carefully read this chapter before the installation.

• Please prepare all the necessary items before start installation to prevent any possible malfunction or any other hazard can be happened during the installation.

3.1 Caution and observance

• Keep the device in the clean and dried area where air ventilation is guaranteed. The device is not waterproof. The waterproof device or similar device must protect from any possible hazard by water or heavy moisture etc.

Regulated power supply is prerequisite for stable and optimal operation of the device.
 Use only power supply (SMPS 5V 1.5Am) supplied with FlexWATCH[™] server.

Manufacturer shall not liable for any hazard or shock caused by use of any other power supply.

• To prevent risk of electric shock, do not remove system-case. No user serviceable parts inside. Any repair or modification for the product will be allowed to qualified service personal only

• Use the cable supplied with FlexWATCH[™] server. If you need to connect FlexWATCH[™] server to the other device (External Modem, PTZ device), power on the devices before connect to the FlexWATCH[™] server.

3.2 Hardware Description

3.2.1 FW-3210 Hardware Description Front Panel View



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BNC ports PWR, LAN indication LED

- A. BNC Port 1 : To connect Analog CCD Camera.
- B. BNC Port 2 : To connect Analog CCD Camera.
- C. LED : PWR- Always on when turned on
- LAN Blinking only if LAN is connected to the network

Side Panel View



A.RS232 / RS485 port:

The PTZ device connection port. RS-232/485 communication is supported.

B.DI/DO Port:

2 DI (Sensor Input) and 1 DO (Relay output) port is supported.

Rear Panel View



- A: LAN Port : Support 10/100M Base-T auto detection.
- B: RS-232 port : to connect Modem or Serial cable
- C: Poser Socket : DC 5V.



IP assignment

1 Key Words for Network

LAN (Local Area Network) : Under the LAN network, any network device in the same LAN network can be accessed by any other network device. But LAN network can not be accessed from the internet (WAN).

Most of case, LAN is built after Router which is connected to WAN network so that Network device in the local area network can access to the internet through Router. Most of case, LAN networked device can not be accessed from the internet (WAN), unless it is not configured to be accessed from the internet through NAT function of router. WAN (Wide Area Network) : WAN enables all network device can be accessed by each other over the Internet. It included Leased Line, Cable modem, xDSL, ISDN and Telephone line etc.

IP address : IP address is abbreviation of Internet Protocol address which allows all network device can communicate other over the network using Internet protocol. Each network device has its own unit IP address whether or not it is in the LAN or WAN network. Therefore network devices can be accessed by other network device from either LAN or WAN (Internet).

For example, www.yahoo.com is a web server which has its own IP address so that any body can has access to Yahoo web site. Like most of public web site has its own IP address. Although IP address can not be seen by the client, domain name (www.yahoo.com) is automatically converted into IP address by DNS server.

Static IP address : A static IP address is an IP address permanently assigned to computer or network devices in a TCP/IP network. Static IP address is usually assigned to network devices which are consistently accessed by any users. For instances, www.yahoo.com has global static IP address. Thus, any body can access to the site. If you want to view live video stream from FlexWATCH[™] server over the internet, you need to assign Global Static IP address.

Depending the network Public Static IP(WAN) or Private Static IP can be assigned to network device.



Dynamic IP address : A dynamic IP address is an IP address that is automatically assigned to a client station (computer, printer, etc.) in a TCP/IP network. Dynamic IP address is typically assigned by a DHCP server, which can be a computer on the network or another piece of hardware, such as router. A dynamic IP address may change every time your computer connects to the network

DHCP (Dynamic Host Configuration Protocol) : DHCP is software that automatically assigns IP addresses to client stations logging onto a TCP/IP network. DCHP eliminates troublesome job to manually assign permanent IP addresses to every device on your network. DHCP software typically runs in servers and is also found in network devices such as routers. Most of Cable Modem for internet access uses DHCP Public IP address and Private IP address : Public IP address is an IP address which can be identified uniquely in Internet world. All IP addresses excluding private IP addresses are public IP addresses. Private IP addresses range from 10.0.0.0 until 10.255.255.255, and from 192.168.0.0 until 192.168.255.255. Generally speaking, private IP addresses are used in local area network which are hidden from the Internet world. Also, when public IP addresses not enough, private IP addresses are used while sharing global IP addresses

Router : Router is a network hardware which routes either Private or Public IP address to Public network so that network device between private IP network and Public IP network can communicate over the network. Router has NAT (Network Address Translation) function and through this function Public IP address will be mapped into private IP network so that Network device in the private IP address can be added from internet.

Hub : Hub is a hardware which relay transmission between Router and Network device. There are two types of Hub. One is Dummy hub and the other one is Switching hub. Note that Hub will be used in the local network only.

NAT (Network Address Translation) : Network Address Translation (NAT) translates multiple IP addressed on the private LAN to one public address that is sent out to the Internet. This adds a level of security since the address of a PC connected to the private

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LAN is never transmitted on the Internet.

AOIP (Always On Internet Protocol) Server: AOIP[™] server (Always On IP) is run by Seyeon Technology or its business partner and is a gateway for remote users to access FlexWATCH[™] servers which is connected dynamic IP address over DSL,Cable modem and PSTN network over the internet.. FlexWATCH Network Video Server and Camera Server family is fully supported by AOIP server and any type of IP address(Global Dynamic IP or Private IP) can be assigned to FlexWATCHTM server and user can access FlexWATCH system from the internet at anytime and anywhere through AOIP server.

2 Check Points before IP assignment

Following are list of item to be checked before you start configuration of FlexWATCHTM server.

2.1 IP address

You need to have Static IP address and other information such as Default Gateway and Network Mask which are to be assigned to FlexWATCH[™] server. Please consult with your network administrator, if FlexWATCH[™] server is to be installed in your corporate network, or consult with ISP if you want to install it in your home or shop for which DSL or Cable modem internet service is available.

Following could be a simple way of finding IP address information of your PC and with that information you can set up IP address to FlexWATCH[™] server in the private IP network without consulting to your ISP.

- Open DOS Command window as following procedure.

Program> Accessories > DOS Prompt

- Enter ' ipconfig' command. Following information will come up

2.1.1 Static IP address enabled PC (DHCP Disabled PC)

You can easily check whether Static IP address is assigned to your PC. If you are in the Static IP network, it is more simple to assign IP address to $FlexWATCH^{TM}$ server than

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DHCP network.

1	
C:\> ipconfig	
Windows 2000/XP IP Configuration	
Ethernet adapter Local area connection :	
Connection-specific DNS Suffix .:	
IP Address 192.168.0.158	
Subnet Mask : 255.255.255.0	
Default Gateway : 192.168.0.1	
C:\>	

With above info, you can get information about your network from your PC and see which IP class of IP address should be assigned to FlexWATCH[™] server.

Note that the same class, but different IP address appeared in your PC must be used for FlexWATCH server to assign an IP address from your PC keeping Subnet mask & default gateway as same that of your PC.

For example, 192.168.0.155 or other available IP address except 192.168.0.158 can be assigned to FlexWATCHTM server, since it is the same class of your IP address and can be communicated in your local network.

If you want to check out whether 192.168.0.155 is available. Please try ping command in the DOS window. If there is any response, it means 192.168.0.155 is assigned to other network device. Thus, you need to randomly select other IP address and try ping test or consult with your network administrator

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Reply from 192.168.0.155: bytes=32 time=10ms TTL=128 Reply from 192.168.0.155: bytes=32 time<10ms TTL=128 Reply from 192.168.0.155: bytes=32 time<10ms TTL=128 Reply from 192.168.0.155: bytes=32 time<10ms TTL=128

2.1.2 DHCP Enabled PC

If your PC is set to use DHCP, you need to check out IP address of your PC using ' ipconfig' command at DOS Prompt window.

You need to get IP address from your network administrator to assign it to FlexWATCH[™] server. IP address should be Surplus of IP address which will be not randomly assigned to any network device in your network.

Your network administrator must make sure that IP address should be excluded from IP pool when he configure Router.

Ethernet adapter Local Area Connection:
Connection-specific DNS Suffix .:
Description : 3Com EtherLink III
ISA (3C509/3C509) in Legacy mode
Physical Address : 00-60-08-3C-40-90
DHCP Enabled Yes
Autoconfiguration Enabled : Yes
IP Address : 192.168.0.158
Subnet Mask : 255.255.255.0
Default Gateway : 192.168.0.1
DHCP Server
DNS Servers 168.126.63.1
168.126.63.2
C:\>

2.2 LAN cable or Cross-Over Cable

Check out whether FlexWATCHTM server can be connected through LAN cable or Cross-



over cable.

2.2.1 LAN Cable Environment

If your PC is connected to network through LAN cable, you need to connect FlexWATCHTM server to LAN port of Hub or Router.

2.2.2 Cross-over cable

If LAN network is not available, you can directly connect FlexWATCH[™] server to your PC through Cross-over cable. In this case, you need to prepare Cross-over cable separately (Note that The LAN cable included in the product package is not Cross-over cable, but normal straight cable) and you need to set your PC IP address as 10.10.10.11 and connect the server with Factory default IP address, 10.10.10.10 through web browser.

Following is brief procedure to connect the server after changing PC IP address.

- 1) Click right button of your mouse on the 'My Network Places' icon in the main screen window.
- 2) Click right button of your mouse on the 'Local area connection' icon and select 'Property' option.
- 3) Select 'Internet protocol (TCP/IP)' option and click 'Property' icon.
- **4)** Select 'use the following IP address' option from the TCP/IP property option and set the IP address as follow
 - IP address : 10.10.10.11
 - Network Mask : 255.255.255.0
 - Default Gateway : 10.10.10.1
- 5) Connect FlexWATCH[™] server using Cross-over cable to your PC and run your web browser and enter default IP address, 10.10.10.10, of FlexWATCH[™] server in the URL field. Note that Cross-over cable is not supplied with product.
- 6) Once you are connected to the server, click Admin icon and click LAN configuration menu.
- 7) Enter IP address you would like to assign to the FlexWATCH[™] server and change your PC IP address again.



2.3 PC Environment

Check out whether your PC is connected to LAN or WAN network or stand alone. If stand alone, you need to use Cross-over cable or build up LAN environment to use LAN cable.

3 Factory Default

Please refer to the following factory defaults to change setting up.

	Factory Default
Admin ID	root
Admin password	root
IP address	10.10.10.10
Network mask	255.255.255.0
Gateway	10.10.10.1

4 IP Assignment

FlexWATCH[™] server can be configured by three different configuration method and following is brief explanation.

Installation Wizard Program:

IP installation program is provided in CD form. Once FlexWATCH[™] server is connected to LAN network, you can assign IP address through program and access the Web browser

ARP Command configuration:

If you do not have IP installation program, you can use ARP command to assign IP address over the network. This is programmer friendly interface rather than general user. **HyperTerminal mode**:

f no network is available and you want to set up IP address, you can directly connect FlexWATCH[™] server to your PC through Serial cable provided together with product. HyperTerminal mode is very useful tool to recover Admin password when you lost your admin password or to report any problem to Manufacturer when product is on malfunction status.

4.1 Through Installation Wizard Program

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IP setting with Installation Wizard program is easy and simple way and after IP setting is done you can do other configuration through web browser.

You can use IP Installation Wizard Program through following step.

(IPInstallationWizard.exe is provided in the product CD)

Preset a PC with Microsoft Windows O/S.

- **1)** Connect FlexWATCH[™] Server into the network (Hub) that your PC is belong to.
- **2)** Run the IP installation Wizard program in your PC. Then following IP Installation Wizard window will be shown up.



Description of Window

	Menu	Description
Α	Serial No. (MAC Address) of System	Enter serial number of FlexWATCH [™] server (Mac address) attached at the bottom of the unit and select the LAN port. WAN PORT is only for setting up FW-5000 and fw-5440 model which has two LAN Card inside of the box.



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В	IP Address on PC	Auto scanned IP address of user's computer with IPInstallationWizard.exe running on. The above IP '192.168.0.97' is only an example.
	IP Address	Input an IP address to be assigned to FlexWATCH [™] server Note that the IP must be directly connectable with user's PC.
С	IP, Subnet, Gateway	Whether to change IP, Subnet and Gate or IP and Sub net mask only.
D	'Set IP Address' Button	To activate a new IP assignment, click this button.
Ε	'Save IP Address' Button	To save IP-Address in the Flash Memory.
F	'Go to Home Page' Button	To launch FlexWATCH Web browser and start other configuration through Administration page.
G	'Telnet to System' Button	To guide you Telnet mode for Advanced Configuration.
Н	Result window	Show the result of IP assignment. If failed, try again from the start or use other configuration method

- 3) Input the Serial No. (MAC address) and Select "LAN Port".
- 4) Input the IP address, which will be assigned to the system.
- 5) Click "Set IP Address" button to save the above configuration.
- 6) Check whether message type is correctly appeared on Result window as below.

Set Server IP Address	
ARP: Adding static entry to ARP table Ping: Trying ping 192,168,0.97 [OK	[OK]
ARP: Deleting static entry from ARP table	[OK]

7) If message come up as below, IP address setting has been failed.

Set Server IP Address			
ARP: Adding static entry to ARP table [OK]			
Ping: Trying ping 192.168.0.97 [FAILED]			
Please check whether IP address and MAC address is			
valid.			
Then, please retry again.			
ARP: Deleting static entry from ARP table [OK]			
	-		

- If IP address setting is failed, please check whether correct IP/MAC address is entered. And try again with correct IP/MAC address, or please use HyperTerminal method.
- If the above result is O.K., follow the next step to finish Network Configuration.



- 8) Click "Save IP Address" button to save IP-Address in the Flash Memory.
- **9)** Click "Go to Home Page" button to access to FlexWATCH[™] server Web browser.
- **10)** For server configuration, click "**Admin**" Icon and Input User ID and Password (Factory default is **root : root**) to get into configuration mode and then press "OK" button.

Note

Once you changed the IP address of FlexWATCH[™] server, you need to connect the server with the changed IP address. If you lost the IP address assigned to FlexWATCH[™] server, you need to set-up a new IP address again.

Note

If IP address set result is failed, please check whether correct IP/MAC address is entered. And try again with correct IP/MAC address, or please use HyperTerminal method.

4.2 Through ARP command

This method is easy tool to set up IP address when FlexWATCH[™] server is connected to the network and you do not have Installation wizard program.

These commands are to be done in DOS prompt window only. To get to a DOS window for Windows computer,

- Click "Window Start" button
- Click on 'Run'
- type in "command" and click "OK".

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		Programs	٠		
	C	Documents	F		
onal	1	Settings	۲		
essi	P	Search	۲	Run	? 🛛
Prof	?	Help and Support			Type the name of a program, folder, document, or
s XP		Run		Open:	command
wopu	P	Log Off seyeon			
Wir	0	Turn Off Computer			OK Cancel Browse

4.2.1 In Case of Using Window 95/98/ME

C:> arp -s <Server IP address> <Server MAC address> <w95/98 host IP Address>

C: > ping <server IP address>

Example)

C:\> arp -s 192.168.0.187 00-30-6f-00-01-a5 192.168.10.1 C:\> ping 192.168.0.187

TIP! : Host IP address (your 95/98 PC IP address) can easily found by input *'ipconfig /all'* command in DOS Window

4.2.2 In Case of Window NT/2000/XP

C:> arp -s <Server IP address> <Server MAC address>

C:> ping <server IP address>

Example)

C:\> arp -s 192.168.0.187 00-30-6f-00-01-a5 C:\> ping 192.168.0.187

4.2.3 UNIX

C:> arp -s <Server IP address> <Server MAC address> temp

C:> ping <server IP address>

Example)

C:\> arp -s 192.168.0.187 00:30:6f:00:01:a5 temp C:\> ping 192.168.0.187

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4.2.4 IP configuration procedure

- **1)** Connect your FlexWATCH[™] server to the Local Network.
- 2) Connect the external power supply to FlexWATCH[™] server.
- **3)** Acquire an IP address to be assigned to FlexWATCH[™] server from your network Administrator or consultant.
- **4)** Acquire S/N(MAC) Number from underside of your FlexWATCH[™] server.
- **5)** Run DOS prompt window and try '*arp*' command as follow example.

Microsoft(R) Windows NT(TM) (C) Copyright 1985-1996 Microsoft Corp. C:\> *arp -s 192.168.0.187 00-30-6f-00-01-a5*

6) Try ping to connect FlexWATCH[™] server as follow.

Microsoft(R) Windows NT(TM) (C) Copyright 1985-1996 Microsoft Corp.				
C:\> arp -s 192.168.0.187 00-30-6f-00-01-a5				
C:\> <i>arp –a</i>				
Interface: 10.10.10.181 (Internet Address Physical PhysicaPhysicaPhysicaPhysicaPhysicaPhysicaPhysicaPhysicaPhysicaPhysi	on Interface 2 /sical Address	Туре		
192.168.0.187 00-3	0-6f-00-01-a5	static		
C:\> ping 192.168.0.187				
Pinging 192.168.0.187 with 32 bytes of data:				
Request timed out.				
Reply from 192.168.0.187: bytes=32 time<10ms TTL=255				
Reply from 192.168.0.187: bytes=32 time<10ms TTL=255				
Reply from 192.168.0.18 C:\>	7: bytes=32 time	<10ms TTL=255		

Now you can connect the FlexWATCH[™] server through web browser and once you are connected to admin page, click 'LAN (IP Address)' configuration Menu on the left. Please note that you need to change Default gateway which is comply to your network and reboot the system to save in the Flash memory.

If you cannot succeed with above method, try it with HyperTerminal mode as well.



4.3 IP Assignment through HyperTerminal Mode

For HyperTerminal connection, Power and RS-232 Cable as well as LAN cable must be connected to FlexWATCH[™] server from your PC. LAN cable is to run Web browser after configuration using HyperTerminal.

Normally there are Two Serial Port in your PC (COM1/COM2). Connect RS-232 cable to one of COM Ports.

1) Connect RS-232, LAN and Power Cable to FlexWATCH[™] server.

2) Run HyperTerminal on your PC as following procedure.

'Start → Program → Accessories → Communication → HyperTerminal.

If HyperTerminal window appear as below, input HyperTerminal name(ex. FlexWATCH) and Icon.

Connection Description	?×
New Connection	
Enter a name and choose an icon for the connection:	
Name:	
Icon:	
	⊷
OK Can	cel

3) Check Modem you would like to use. If you are to use COM1, select 'COM1' and click 'Confirm' button.

Connect To					
Enter details for the phone number that you want to dial:					
Country/region: Korea (Republic of) (82)					
Ar <u>e</u> a code: 02					
Phone number:					
Connect using: COM1					
OK Cancel					

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4) Change only 'Baud Rate' and 'Flow Control' as follow and Click Enter.

Baud Rate : 38400 / Flow Control : None

COM1	Properties			? ×
Port	Settings			
	Bits per second:	38400	•	
	Data bits:	8	•	
	Parity:	None	•	
	Stop bits:	1	•	
	Flow control:	None	•	
			Restore Defau	lts
	0	к 🛛 💭	Cancel A	Pply

After above configuration, click "OK" button and '\$' prompter will come up.

5) Enter ' config ' command after '\$' prompt and following configuration menu will come

up.

•				
\$ config				
+	-+++			
Top Configuration Setup				
+	-+++			
[c] System Configuration	[n] Networking Configuration			
[d] Device Interface Configuration	<pre> [a] Advanced Service Configuration </pre>			
[@] Set Default Configuration	II I			
+	-+++			
[s] Save & Exit	[q] Quit			
+	-+++			
[] select menu = n				

6) Enter '*n*' to configure Network status.





Network Video Server		User's Manual
[1] LAN Configuration	<pre> [d] DNS Configuration</pre>	
[w] WAN Configuration	[u] Network Utility	
I	[q] Quit	
+	++	+

- [] select menu = 1
- 7) Enter 'I' for LAN configuration and current IP address will be shown and then enter 'y' to proceed.

Network (LA	AN) Setup			
Current Configuration				
Assign Mode =	by Static IP			
IP Address =	= 10.10.224.100			
Network Mask =	= 255.255.0.0			
GateWay Address = 10.10.1.1				
[] Do you want to change above configuration $?(y/n) = y$				
[] Select Address Assign Mode : DHCP/Static (d/s) = s				
[] Enter IP Address	= 10.10.224.100			
[] Enter Network Mask	= 255.255.0.0			
[] Enter Gateway IP Address = 10.10.1.1				

- Enter 's' and type in IP address, Network Mask and Default Gateway, and then strike 'Enter' Key.
- 9) Type in 'q' to get out from Networking Configuration with out change.
- **10)** Or Type in 's' to save your configuration in the flash memory.
- **11)** Type in '*reset*' command to save new IP address permanently.
- **12)** After reboot successfully, run your web browser and access the FlexWATCH[™] server with New IP address.

If HyperTerminal mode is not supported by your PC, you need to check out with your PC supplier whether HyperTerminal option was installed when operating system was installed. HyperTerminal

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can be installed from your Windows CD.

If HyperTerminal is installed on your PC but you cannot connect, please check whether you have the correct COM port selected and that your COM ports are working properly. If you are unsure if your COM port work, please try this configuration from a computer with a COM port that is known to work.



Live view & Camera Configuration

Once IP assignment is finished, you can view live view through standard web browser such as MS Internet Explorer or Netscape Navigator.

There are two different type of viewing option provided by $FlexWATCH^{TM}$ server. One is simple live view and the other is "*FW-Voyager*" which provides personal Network DVR(Digital Video Recording) and viewing solution.

Depending on the OS and web browser, you can get different viewing option as well. Following is guide for OS and Web browser for live view.

Viewing mode	Operation System	Web browser
Simple view (ActiveX)	MS Window	Internet explorer only
Java Applet mode	Window, Linux, Unix, MAC, OS2	Netscape and other web
		browser
FW-Voyager (Recording)	MS Window	Internet Explorer only

* Note that FlexWATCH[™] server supports only Internet Explorer or Netscape Navigator. No additional support will be given to support any specific web browser except above.

1 Simple Viewer

v server is designed to automatically sense the OS of Client PC and Web browser. Depending on the OS and web browser it provides different option such as ActiveX and Java Applet.

1.1 ActiveX based simple view

This mode is to view live through **Internet explorer on the MS Window** Small ActiveX components should be automatically installed or manually installed in the client PC to view live if Client PC use Internet explorer on the MS Window.

When the client pc is connected to internet, ActiveX components will automatically downloaded and installed in the view PC if you accept to download and install [FlexWATCH[™] SimpleViewer control] program

- Click "Live view" tab in the web browser
- Click "Yes" button when security Warning panel come up
- Then, live view will be displayed



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When the Client pc is not connected to internet, you need to manually install ActiveX components in your viewing PC.

- Insert the product CD in your PC
- Select "FlexWATCH Simple Viewer control" program

Application idea

ActiveX based SDK is provided for software developers so that application program developers can easily utilize digital video from FlexWATCH server for his own video application.

1.2 Java Applet based live view

Java applet is to display live video through any web browser on any Operating system supporting Java Virtual Machine. This is to view live video through **Netscape navigator on MS window** or other Operation system such as **Unix**, **Linux**, **MAC**, **OS2**. Thus, if you are using MS IE on MS Window, Java Applet can not be enabled.

Note that JRE(Java Runtime Environment) must be running in your web browser to display live video on Unix, Linux, Mac, OS2 Operating system or Netscape Navigator on Window. If not, you need to manually download and install JRE file from the web page of Sun Microsystems.

1.3 'Live view' page guide

Live view page provides various control option such as image magnification, snapshot,

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Your browser is your remote eye. e-surveillance leader !! Home Live View Voyager Admin **Cam Control** 🗹 Cam 1 📃 Cam 2 Nov 25,2004 19:15:25.370 LIVE All None Frame Rate fastest 💌 🛟 Sequence On Pause 🚺 Snap 👗 x 2 ■ x1 📞 Voice Ja DO • PTZ Control 2 CAM1

PTZ control, Relay output control, Voice kit connection as well.

Cam Control :

By checking the camera you can get any number of camera displayed on the same screen.

Frame Rate :

You can adjust display frame rate by control Frame rate option

Sequence On/Off :

All the connected cameras can sequentially be displayed on the monitor.

Display Size :

'x1' for real size, 'x2' for double size screen mode.

Snap Shot :

You can make a snapshot of video while viewing the live video.

Voice :

When the voice kit (FW-V10S) is connected to the FlexWATCH[™] server, you can simultaneously listen and speak with your counter part through web browser.

PTZ :

PTZ(pan/tilt/zoom) device can be controlled through web browser. When click "PTZ"

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button, PTZ control panel will be pop up. But note that you need to get permission to control it.

DO (Digital Output Control) :

Relay output device can be controlled through simple view page. But note that you need to get permission to control it.

2 FW-Voyager based view and recording

FW-Voyager is web based DVR software for personal video recording. Using this free software, user can easily install the software and do video recording at any time. Note that FW-Voyager is works on MS Internet explorer of Window OS.

- Click "Voyager" tab in the web page of the server
- Wait till the Voyager program is automatically downloaded.
- Click "yes" in the Security warning panel
- Then software will automatically installed.

For the operation of the software, please refer to user guide of FW-Voyager software included in the product CD.





3 Camera configuration

This is to configure camera related settings such as camera value string and video quality setting.

3.1 Camera value string configuration

Some of video related value string can be transmitted along with live video stream so that client program can receive and utilize video related value string for his own application.

Default Video Format	💿 NTSC 🔘 PAL	
Video with UART sensor data	🗹 Enable	
Video with channel name	🗹 Enable	
Video with server name	🗹 Enable	
Video with IP address	🗹 Enable	
Image Encryption	🗹 Enable	
Encryption Key		

Camera Configuration

Default Video Format :

To manually change video format. Note that server auto sense the video format

Video with UART sensor data:

Serial input data can be sent along with video so that application program can read serial input data

Video with channel name:

To send video along with channel name

Video with server name:

To send video along with server name

Video with IP address:

To send video along with IP Address

Image encryption:

Image encryption is security feature. Once it is enabled, user must enter encryption code to view live video.

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S Note

All of video related values are encrypted in the JPEG image and can not be read by any program as it is. It is intended to help application program developer to utilize video related value string for his own specific application. Manufacturer can provide more technical documentation for the programmer to decrypt value string for his programming. Thus, please contact your local vendor to get more in-depth technical info to decrypt the value string.

3.1.1 Image encryption

Image encryption is security feature to prevent unwanted image hacking when anonymous users try to access the system. Once it is enabled, user must enter encryption code to view live video.

1) Simple set up encryption code

2) Enter encryption key code to view live. Up to 8 alpha-numeric character can be used.



Note

Once you lost your encryption code, you can reconfigure encryption code through Admin Mode.

Once Image encryption is enabled, FW-Manager can not display live video. Thus, you must disable Encryption mode when the image is to be viewed from FW-Manager program.

3.2 Camera configuration

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• Through camera configuration mode, you can adjust the video quality to meet your requirement.

• It is recommended that if you connect multiple cameras to the FlexWATCH[™] server. It would be better to use the camera from single vendor rather than different vendor. Video Synchronization problem may be occurred between the respective cameras during camera switching, as Camera Manufacturers use different technology to implement standard video.

- 1) Click 'Camera configuration' menu in the Service configuration mode of admin window
- 2) Set up camera value string
- **3)** Select Camera channel and set up camera related information such as Camera name and quality setting.

Camera Number	1
Camera Name	CAM1
Camera Install	💿 Enable 🔿 Disable
Camera Mode	💿 Color 🛛 🔘 Gray
Image Size	352x240(NTSC) / 352x288(PAL)
Image Quality	High 💌
Hue	0 (-100 ~ 100)
Saturation	0 (-100 ~ 100)
Contrast	0 (-100 ~ 100)
Brightness	0 (-100 ~ 100)
Sharpness	0 (-5 ~ 7)
Switching delay time	0 $(0 \sim 10)$ (Unit = field)
Back	Apply Default

Camera Configuration

Camera name :

User defined camera name will be appeared on the camera name column of video. The camera name can be 21-alpha-numeric or 10-unicode.

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l mage Size	: 4	different	size d	of video	can be	set up	0
	• •	0	0.20 0		00	00.00	•

	Full	Large	Normal	Small
NTSC	704 x 480	704 x 240	352 x 240	176 x 112
PAL	704 x 576	704 x 288	352 x 288	176 x 144

Application Idea

Full size of video can show interlaced video when the camera is displaying fast moving picture. To avoid interlaced video, use large size of video which use Field image only. Note that in this case, camera quality can slightly be degraded..

Channel Install :

If "Disable" is selected, camera will not be displayed, though camera is connected and working well

Camera Mode: choose color and Gray mode option depending on your camera Image Quality: 5 quality levels - highest, high, normal, low, lowest

Switching Delay Time:

Video overlapping over the different type of camera can be happened by video synchronization problem. In this case you can fix the problem by increasing video switching delay time.

- Value 3 ~5 is generally recommended.
- Adjust Switching delay time for all camera, if you need to adjust
- The larger the switching delay time, the slower the video transmission speed. Thus, set up Video switching delay time at a proper level.

Note

Please note that if you increase image size and quality, actual JPEG file size will be increased and this may affect actual transmission frame rate. Thus, you are required to check out your network bandwidth available for FlexWATCH[™] server and select the right size and quality of video.

It is not recommended to use CCD Camera by combining B/W camera and Color camera, since it may cause video overlapping problem. If you use wireless camera, the same



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problem may be happened, because video sync signal is very weak or unstable at some environment.



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System Configuration

System configuration is to set up basic functions which help you properly run and manage the system. It is highly recommended to set up the configuration before any other configurations. Following functions are provided in the System configuration mode.

- System name and Info
- System Administration account set up
- System access level setting
- Serial port configuration (PTZ or external device connection)
- TX Module configuration

1 System Information

System information is very important one

Following menu will be provided

Server Name	User definable and Identifier of the system when the system is		
	accessed by third party program such as NDVR software.		
Serial Number	Product serial number. This information must be submitted for RMA		
	or Warranty claim		
Model	This information also needs to be submitted for technical support		
	request		
Version	System firmware version. This information also needs to be		
	submitted for technical support request		

2 Date & Time

Date & time is very important factor to trigger any service at the right time such as FTP, e-Mail, Alarm notification etc. If Date & time is not correctly set up in the system, any service which will be triggered by schedule will be not done correctly.

Also Server Date & time info will be displayed on the image. If you need to display correct time, please set up more accurate time information.

2.1 Date & Time in the server clock

Date & time can be set up in the real time clock built in the server. Simple set up Date & Time info in the Date & Time configuration field.

1) Go to Date & Time setup menu in the System configuration section of Admin mode



2) Set the correct time and click "Apply" button

2.2 Date & Time using NTP server

If multiple servers are installed over the network and controlled by client program and synchronized time info is required, use NTP(Network Time Protocol) option.

- 1) Go to [NTP setup] menu in the Network configuration section of Admin Mode
- 2) Enable the service and select Time Zone where the server is located
- 3) Type in NTP time server info.

Note that it is highly recommended to use Default NTP server in your network environment. Local time server will not work with the system.

3 Admin Password Setup

System administration Menu is user definable. It is highly recommended to change default Admin Password to prevent any unwanted server control by any other person.

Please note followings

- A. Factory default admin ID is root and Password is root (Case sensitive)
- B. Admin ID(root) is not user definable and unchanging
- C. Only Admin Password is user definable

4 Access permission and User registration

Access permission is to set up user account for the system access. Through this configuration you can create multiple user account with **different control authority for each camera**, edit and delete user account.

Following features are provided by this mode

- A. Option to allow system access without system Login ID & PW
- B. Channel based different user account creation
- C. Different control authority for Video, PTZ, Audio, and relay output device control

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4.1 Full Access

To allow **system access by anyone** who know the IP address. PTZ, Audio and Relay output device can be controlled by anyone. Thus, if security for video is important, it is higher recommended to user limited access mode below

4.2 Limited Access and User registration

This is to limit server access to the authorized user only. Through this mode, you can create multi level access account for each camera, not system level, with different control authority.

Once Limited Access option is selected, User registration should be followed to effectively use Limited Access function.

Application Tips

If servers are accessed and controlled by third party application program and if you want to give different control authority for each camera to different application program, you can give different access and control authority for PTZ, Audio, Relay output device control for specific camera by creating different User account in the server.

Following is step for Limited access account for each camera.

- 1) Select [Limited Access] option in the Access Permission menu
- 2) Click [Apply] button
- 3) Click [user registration] menu in the System configuration section of Admin window
- 4) Fill out the column provided such as User name, ID & Password



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Use	User Registration (Add)			
Add 💿	Ed	it 🔿	Delete 🔘	
User ID	flexw	atch		
Password	••••			
Confirm Password	••••			
Name	fw32:	10		
Camera Number	1	2		
Video Channel	~	~		
Alarm Control	~			
PTZ Control		~		
Audio Control				
Check All	Clea	ar All	\mathbb{R}	
	Back	A	oply	

5) Select the Camera for which you would like to give permission and check control item such as video, PTZ, Audio and Relay output device

5 Tx Module Registration(NVCP)

Notice

- If you do not connect FlexWATCH server to NDVR server, you don't needs to set up TX module registration
- Once Tx Module configuration is done, RX module configuration should be set up in the NDVR server as well

Video proxy function is supported by NDVR server such as FW-5440 and FW-5000 servers. By registering FlexWATCH[™] video server into NDVR server, live video can be recorded in the NDVR server and live view can be accessed through NDVR server web page which means user does not need to separately run web browser to view respective cameras from FlexWATCH[™] video servers.

TX module registration is to set up the FlexWATCH[™] server to communicate with FW-5440 or FW-5000 NDVR server or FW-VSS Proxy Server only. When TX module is enabled at the FlexWATCH[™] server, RX module at NDVR server side should also be enabled as well.



Two different mode is provides as a connection type. One is Passive and the other is Active mode. Depending on which device tries to establish the connection to the other party, the connection type will be decided.

Passive mode : NDVR server tries to establish connection to FlexWATCH[™] server Active Mode : FlexWATCH[™] server tries to establish connection to NDVR server Once connection type is decided in the FlexWATCH[™] server, the connection type in the NDVR server should be opposite so that it can communicate with FlexWATCH[™] server. For example, once Passive mode is set up in the FlexWATCH[™] server, Active mode must be set in the NDVR server.

1) Click TX Module registration menu in the System configuration mode of Admin window.

T.		Tx Module(NVCP)	Setup	
This category i properly. In ord Server), FlexWA configure this m By this configura or video redistri or Netscape, yo	s to set up the er to relay the MCH™ camera, lenu. ation, compress ibution(proxy) s u do not need t he connection t	configuration to tran video streams to oth video servers and Ni sed video stream can server, etc. Just for m to configure the table ype with other devici	smit video st er devices(e.g etwork Storag be transferre onitoring usin a. Below table as, etc.	treams to other device g., Network Storage ge Server have to ad to the storage devic ng web browser like IE a shows the brief
By default, all co	onfigurations ar	e passive connectior	n type.	
VS Module ID	onfigurations ar Proxy Name	e passive connectior	IP Address	MAC Address
VS Module ID	Proxy Name FlexWATCH	e passive connectior Connection Type Passive Mode	IP Address	MAC Address
VS Module ID <u>Tx Module 0</u> <u>Tx Module 1</u>	Proxy Name FlexWATCH FlexWATCH	e passive connection Connection Type Passive Mode Passive Mode	IP Address	MAC Address 00-30-6F-00-32-67 00-30-6F-00-32-67
VS Module ID Tx Module 0 Tx Module 1 Tx Module 1 Tx Module 2	Proxy Name FlexWATCH FlexWATCH FlexWATCH	e passive connection Connection Type Passive Mode Passive Mode Passive Mode	IP Address	MAC Address 00-30-6F-00-32-67 00-30-6F-00-32-67 00-30-6F-00-32-67
VS Module ID Tx Module 0 Tx Module 1 Tx Module 1 Tx Module 2 Tx Module 3	Proxy Name FlexWATCH FlexWATCH FlexWATCH FlexWATCH FlexWATCH	e passive connection Connection Type Passive Mode Passive Mode Passive Mode Passive Mode	IP Address	MAC Address 00-30-6F-00-32-67 00-30-6F-00-32-67 00-30-6F-00-32-67 00-30-6F-00-32-67
VS Module ID Tx Module 0 Tx Module 1 Tx Module 1 Tx Module 2 Tx Module 3 Tx Module 4	Proxy Name FlexWATCH FlexWATCH FlexWATCH FlexWATCH FlexWATCH FlexWATCH	e passive connection Connection Type Passive Mode Passive Mode Passive Mode Passive Mode Passive Mode	IP Address	MAC Address 00-30-6F-00-32-67 00-30-6F-00-32-67 00-30-6F-00-32-67 00-30-6F-00-32-67 00-30-6F-00-32-67

- 2) Select TX Module. By configuring TX module, you can program the server to communicate with different NDVR server. Up to 6 different NDVR server can simultaneously work with FlexWATCH[™] server.
- 3) Select Passive or Active Mode depends on the network situation with NDVR server.
- 4) Once Active mode is selected, type in IP address of NDVR server.

Note

NVCP port should be opened to communicate with NDVR Server beforehand, when the $FlexWATCH^{TM}$ server is programmed to communication with NDVR server

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TlexWATCH** Administration	- Microsoft Internet Explo	rer 📃 🗖 🔀
System Configuration >> System Information >> Date & Time >> Addmin. Password >> Access Permission >> User Registration (B) Serial Ports (B) Tx Module Registration	Tx Module 1	Tx Module Registration
Network Configuration	Connection Type	O Passive Active(Static IP)
» WAN-Ethernet » Port Mapping » Network Ports	IP Address NVCP Port (Destination Rx Port)	192.168.0.100 50100 (Default:50100, ~ up to 65535)
 >> WAN-Modem >> View Network Status >> Network Status Notify >> AOIP** Setup >> NTP Setup >> Service(Oial-Up) Path >>> Module 0 >> Module 1 >> Withites >> Reboot >> Factory Default >> System Update 	Notice • "Destination remote devi • There is no : numbers.	Back Save Rx Port" is TCP port number of Rx Module on ce which is counterpart of this Tx Module. any relationship between Tx Module and VS module
ê		🔮 인터넷

Following is recommended setting guide for TX and RX module for $FlexWATCH^{TM}$ server and NDVR depending on the network environment

Video server		NDVR Server		
Mode	Network environment	Mode	Network environment	
Passive mode	WAN Network (Global Static)	Active Mode	LAN network (Private)	
Active Mode	LAN Network (Private)	Passive mode	WAN network (Global Static)	
Passive mode	LAN Network (Private)	Active mode	LAN Network (Private)	
Active Mode	WAN Network (Global Static)	Passive mode	WAN Network(Global Static)	
Passive Mode	LAN or WAN with AOIP	Using AOIP	LAN or WAN network	
	server connection	server		



- If you do not connect it FlexWATCH[™] server to NDVR server, do not set TX module configuration
- Once Tx Module configuration is done, set up RX module configuration in the NDVR server as well



Network Configuration

Network configuration mode provides interface for the server to be connected to broadband network or PSTN line. In addition to basic network, application port such as HTTP, NVCP, Voice port configuration and IP filtering options are provided.

1 LAN configuration

You can change IP address of server through LAN configuration mode.

LAN (IP Address) Configuration

💿 Static IP	O DHCP Client
IP Address	10.10.224.100
Subnet NetMask	255.255.0.0
Default GateWay	10.10.1.1

Back Apply

1.1 Static IP

Select this to assign static IP in the server. Subnet mask, Default Gateway information must comply with the network where server is installed. Otherwise, server cannot be connected through network.

1.2 DHCP Client

This setting is recommended when the server is installed under DHCP environment in the LAN or Cable modem, xDSL Modem which provides PPPOA type service.

We recommend you to use DHCP option when the server is directly connected to Cable modem only.

1.2.1 How to access the server under DHCP environment

Once DHCP is enabled, there is no way for the user to know which IP is assigned to the

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server from the server web page. Following is guide how to get to know IP address of the server.

2.1.1.1 IP notification by E-mail service

You can receive IP address of the server through e-mail from the server, when the server

is connected to DHCP server. Please do not enable this feature till you open a way to receive or get IP address of server.

- 1) Check whether you are in the DHCP environment before starting set-up.
- 2) Go to e-mail configuration of Advance service in the Service configuration menu
- **3)** Set up e-mail service configuration.
 - A. Select camera in the configuration menu
 - B. Select "IPA" option from the Value format
 - C. Select "**Boot finished**" option from the e-mail trigger condition to send email when the server is connected to DHCP server.

	Message		Value Format					
			NONE	INT	HEX	BIN	IPA	EVT
1			۲	0	0	0	0	0
2	Server IP address		0	0	0	0	۲	0
3			۲	0	0	0	0	Ó
4			۲	0	0	0	0	0

Back Save

[Value Format example]

"IPA" from Value format is to send IP address information through e-mail address.

4) Now go to LAN configuration mode and select DHCP option

2.1.1.1 Server access through AOIP server

Once Server is registered in the AOIP server and DHCP is enabled, you can access the server through AOIP server. IP address of server can be found from AOIP server as well. In this case you do not need to configure e-mail address setting to get IP address from the server.

Please contact your local vendor or manufacture to get more information about AOIP



server which is a IP gateway for Dynamic IP user.

2 Network port configuration

HTTP port, NVCP and VDCP ports are application port through which video and audio data can be transmitted over the TCP/IP network.

2.1 HTTP port configuration

When you need to change **Default HTTP Port (#80)** to other port, you can change HTTP port. This is very useful when more than one server should be installed behind a router.

By assigning different HTTP port number for each server and configure port forwarding feature of Router, you can install more than one server behind the router. For more information about this, please contact your local vendor.

2.2 VDCP Port configuration

VDCP port is UDP port for Voice Communication. By changing VDCP port (Default number is 32001), you can install more than one Voice kit and Video server under the router.

Note that when Voice Kit is connected to internet, respective UDP port of the router must be opened.

3 Security configuration(IP filtering)

IP filtering is to allow or deny access to FlexWATCH[™] server for specific IP users or IP group(Network Address).

- If client PC uses Dynamic IP address, this option is not adequate for those client PC.
- Up to 5 different IP addresses can be designated for server access or you can allow or deny server access to specific IP address group (network address) by configuring Network Mask.
- If FlexWATCH[™] server is to be simultaneously accessed by both LAN and modem connection, you need to allow server access from modem connection by entering default IP address(192.168.10.2) which will be used by client PC when client PC make



a dial-in access to $\mathsf{FlexWATCH}^{\mathsf{TM}}$ server.

- Using IP filtering option, you can deny access through Web browser only, but can not deny access by using telnet or ftp.
- 1) Click 'IP Filtering Configuration' in the configuration menu on the left window.

🔿 Ignore 💿 Allow 🔵 Deny				
No	IP Address	Network Mask		
1	255.255.255.255	255.255.255.255		
2	255.255.255.255	255.255.255.255		
з	255.255.255.255	255.255.255.255		
4	255.255.255.255	255.255.255.255		
5	255.255.255.255	255.255.255.255		

2) Enter IP address and Network mask to which you would like to limit sever access. If you want to allow or deny access from respective IP address like PC or any other Network Device, you need to set network mask as default (255.255.255.255) and enter respective IP address.

If you want to allow or deny access from specific IP address group (network address), you need to set up any IP address belong to IP address group , and also set up Network Mask option properly.. It is highly recommended to consult with your network administrator to correctly use IP filtering option.

3) Click 'Save' button to save new configuration.

3.1 Configuration Example

Allow server access to only specific IP user

Simply enter IP address you would like to allow access the server in the IP address field with changing anything for Network Mask field. The denial of IP address is vice versa.

If you would like to allow IP address(192.168.0.157), you need to configure as follow.

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IP Address : 192.168.0.157 Network Mask : 255.255.255.255

Allow server access to specific IP Group

If you **allow IP address group from 192.168.0. 64** ~ **192.168.0.127**, you need to configure IP address and Network mask as follow. The denial of IP address group is vice versa.

IP Address : 192.168.0.64 Network Mask : 255.255.255.192

IP Address : any IP address between 64 and 127 Network Mask : Proper Subnet Mask value that can define the IP Address group

Noitce

IP Filtering option requires good understanding of Network Mask. Thus, if you are not familiar with this, please consult with your network administrator.

4 WAN Configuration and Application

Server is designed to make a call to ISP or can receive a call from outside so that server can establish internet connect to send FTP, e-mail or send video & data through PSTN line or other medium. This is best alternative when the broadband internet access is not available.

4.1 Application with Dial-in/out feature 4.1.1 Application with Dial-in

Dial-in is to allow server connection from remote client. This option is useful for the user to connect the server at any time. Especially when the server send e-mail notification for the alarm and user want to check the situation or review alarm buffered image.

4.1.2 Application with Dial-out

Server can establish the internet connection through PSTN line and send FTP or e-mail when the alarm condition is triggered by any event.

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Following can be done through Dial-out function

- Pre/post alarm image sending through e-mail
- Pre/post alarm image sending to FTP server through FTP function
- Establish connection with AOIP server :

when the event is happened, server can send e-mail notification for the alarm and can keep the connection with AOIP server, not terminating the connection with ISP. Thus, you can quickly connect the server through AOIP server and view live video. **The key benefit** of using AOIP connection is to view live video without making a separate call to FlexWATCH[™] server whenever there is alarm and you can easily access the server. If you are running FW-Manager software, live video will be automatically display on the FWmanager screen when there is any alarm.

4.2 Dial Out configuration

This is to set up the system to make a call to ISP when the dial out condition is activated to transmit live video or send e-mail or FTP image.

4.2.1 Dial-up through Standard modem

Dial-out through standard PSTN modem is quite common and general.

- 1) Connect the server to PSTN line through RS-232 cable. Connect the cable to COM Port of the server. Use the standard D-Sub 9pin connector provided by PSTN modem.
- 2) Go to WAN configuration from the Admin menu
- 3) Click "Modem" configuration
- 4) Put the right value in the option field of Dial-out connect menu.



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Modem Configuration

Connection	Co	nfiguration
	Login name for ISP or remote server	
Dial Un	Password for ISP or remote server	
ріаі-ор	Use IP Address given by ISP or remote server	💿 Yes 🔘 No
	Phone number of ISP or remote server	9,01414
	IP address for camera server WAN device line	192.168.10.1
	Remote system's IP address given by camera server	192.168.10.2
Dial-in/Out	Authentication mode for incoming call	💿 None 🔿 PAP 🔘 CHAP
	Change default gateway during the connection	💿 Yes 🔘 No
	MLPPP mode	🔿 Yes 💿 No
	Modem Name	Standard modem 🛛 💌
	Baud Rate	38400 💌
Media Specific	Setup script	TIMEOUT 2 ABORT ERROR ABORT NOSCARRIER N PAT OK PAT OK PATZ OK N

5) Change IP address for camera server WAN device line and Remote system's IP address in the Dial-in/out column if necessary. Otherwise leave it as it is.

• IP address for Camera Server WAN Device Line :

To specify IP address for the video server for Modem connection. System default IP address (192.168.10.1) resides in the FlexWATCH[™] server for modem connection only. So when you connect the FlexWATCH[™] server from remote PC using dial-up networking and physical connection is made, you need to run your web browser and enter this system default IP address(192.168.10.1) to view live video. You can change this system default IP address as well. But it is recommended not to change system default IP address for modem connection to prevent any possible error.

• Remote System's IP address given by Camera Server :

IP address which is automatically given to remote client PC by FlexWATCH[™] server when FlexWATCH[™] server is connected by remote client PC using dial-up networking. This IP address (**192.168.10.2**) is for data communication between FlexWATCH[™] server and Remote client PC. So **you do not need to change this IP address**. But if you changed



default IP address of FlexWATCH[™] server (192.168.10.1) for modem connection to different class of IP address, you need to change the IP address to match the IP class.

- 6) Select Modem name as a "standard modem" in the Media Specific option and save the setting by click [Apply] button.
- 7) Configure service path as "Modem" in the Server patch of Service configuration menu in the Admin window.

Note

If you use **external modem**, **we recommend** '**3COM U.S.Robotics 56K**' external modem for better performance, although FlexWATCH[™] system is designed to flexibly work with different external modem from different manufacturer. If you are to use different external modem from different manufacturer, we recommend you to contact your distributor or contact <u>sales@flexwatch.com</u> to choose compatible modem.

4.2.2 Dial-Out through Media specific device

Dial-out can be done through specific media which is not standard PSTN such as CDMA modem or any type of wireless modem.

This mode is not for general users. Thus, if you need to connect special modem device, please contact your vendor or manufacturer for more information, <u>sales@flexwatch.com</u>

4.3 Dial-in Configuration

Dial-in is to allow client PC to call into the server and get live video through PSTN line. Overall configuration is very similar to that of Dial-out configuration. But much more simple than Dial-out.

- 1) Set up **WAN(PPP) user account** in the WAN(PPP) configuration mode. This is to authenticate incoming call to server from remote client.
- 2) Go to Modem configuration menu
- 3) Configure "Dial-in/out" option field only.
 - D. Check Authentication mode for incoming call option if you set up WAN(PPP)
 User account option.
 - E. Disable MLPP mode.

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Dial-in/Out	IP address for camera server WAN device line	192.168.10.1
	Remote system's IP address given by camera server	192.168.10.2
	Authentication mode for incoming call	💿 None 🔘 PAP 🔘 CHAP
	Change default gateway during the connection	💿 Yes 🔘 No
	MLPPP mode	🔿 Yes 💿 No

4) Click [Apply] button and quit configuration menu.

5 Service path

This is to specify service path through which server can send any information to target device.

- 1) Go to Service path menu in the service configuration mode
- 2) Select "Modem", if any data should be sent through PSTN or external modem device and click "Apply" button.

- ' (e' l a	
Service(Dial-C	out) Path
None(LAN)	C
Modem	

Notice : Modem connection will be automatically disconnected if there is no data transmission through this connection for a couple of minutes.

LAN : This is default path the send any data to outside.

Modem : when PSTN or other medium than LAN is used to send data to outside. This service port must be checked when any data is to be sent through PSTN or other medium than LAN which is connected to COM port.

Note

Service path must be set up and checked before starting WAN configuration to send any data through external PSTN modem connection or equivalent



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If LAN is to be used, select "None(LAN)" option.

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External Device connection & configuration

External device such as Serial input device, Serial output (UART) device, PTZ (pan/Tilt/Zoom) device, Audio kit and Alarm input and output device can be connected to the system and controlled over the IP network.

1 Serial Input device

Serial input device such as Car Speed sensor, BOG sensor, POS(Point of sales), ATM device which communicate with external device through RS-232 port can be integrated with the system. And data from those devices can be transmitted along with video to any where over the TCP/IP network.

This function is not for general use. Thus, if you need more close information about this, please contact your local distributor or manufacturer for further information, <u>sales@flexwatch.com</u>.

2 Serial output device

The system supports to relay third party command to target device through Serial output device control mode. Through this, user defined message can be reached to target device

The system support two different modes. One is X10 device for PLC (Power Line Communication) and UART(Universal Asynchronous Receiver Transmitter) device.

2.1 X 10 device

X10 is a brand name of Device which is to control electronic devices over the Power line communications. Using this control mode, you can build up a system to control any electronic device over the TCP/IP network through FlexWATCH[™] system. This function is highly recommended for Home automation or remote device control application.

This function is not for general use. Thus, if you need more se information about this, please contact your local distributor or manufacturer for further information, <u>sales@flexwatch.com</u>.

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2.2 UART (Universal Asynchronous Receiver Transmitter) device

By-pass command mode is supported by the system so that user can send command string to target device through the server from the remote area.

By-pass command string can be sent either by third party application program or control panel inside of the system.

A. By-pass command string from third party

This is to send command string from third party application program to the target device connected to the server. More about this function can be supplied by HTTP CGI API guide.

B. Control panel inside of the system

You can create control panel of external device inside of the server and control target device through server web page.

This function is not for general use. Thus, if you need more information, please contact your local distributor or manufacturer for further information, <u>sales@flexwatch.com</u>.

3 PTZ device connection and configuration

PTZ(Pan/Tilt/Zoom) device connected to the server can be controlled through either standard web browser or specific application program over TCP/IP network.

3.1 PTZ Hardware cabling between the server and PTZ device

1) Check out which communication line is to be used for PTZ device you'd like to use.

- 2) Prepare 9 Pin De-sub connector (FW-3400) and connect the cable to the right pin as described following communication line (RS-232/ RS-485) supported by PTZ device. Note that 9 Ping De-sub connector needs to be sourced by user. In case of FW-200A, simple connect cable to either RS-232 or 485 port.
- **3)** Refer to PTZ Technical guide to connect and set up PTZ device. PTZ technical guide is included in the CD manual.

Pin diagram





3.2 Supported PTZ(Pan/Tilt/Zoom) Device list

• Following is list of PTZ devices which are directly supported by FlexWATCHTM server. Note that some of PTZ has not been field approved, although manufacturer integrated its protocol into FlexWATCHTM server. Thus, it is highly recommended for you to use only field approved PTZ device.

• In addition, although Manufacturer integrated Protocol of PTZ device and did field test, PTZ can not be workable, since PTZ manufacturer can change its protocol or other functions. Thus, it is highly recommended for you to contact your distributor or <u>sales@flexwatch.com</u> to make sure its connectivity through FlexWATCHTM server.

• You are also required to refer to Technical note for **installation guide** per respective PTZ device in the CD manual.

• **PTZ Preset** function is supported from **Firmware and Web 2.2 or above**. Thus, you are recommended to upgrade software if you want to use Preset function of PTZ.

Supplier	Model	Comman d	Preset	Auto PAN	Program Only	Lab Test	Field Test
** Pelco	Spectra	485 (P)	0			0	0
** Pelco	Spectra	485(D)	0			0	0
* Panasonic	WV-CS854	485		0			0
*C&B	Smart PTZ	485	0	0		0	0
** AD	Delta Dome	485	0	0		0	0
* Samsung Techwin	SPD1600	485	Ο	0			0

Supported PTZ List by FlexWATCH[™] Server



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* Samsung	SCC-641	485	0	0			0
Evertech	ET-50	485		0			0
Seyeon	SPT-184D	485		0			0
Seyeon	SPT-101(2)	485		0			Ο
Seyeon	SRX-500	485	0	0			0
CTNCOM	HD-0670	485		0		0	
* VICON	V-1311	485	0	0			0
***VICON	Surveyor	485	0	0			0
Kalatel	Cyber	232	0	0		0	
SONY	EVI-D30	232					0
SAERIM	SSR-100	485		0			0
***Honeywel I	HSD-250	485	0	0			0
*Honeywell	HRX-1000	485	0	0		0	
** NIKO	NK97-CHE	485	0	0			0
** ELMO	ELDOME	485	0	0			0
* ERNITEC	BDR-510	485	0	0		0	
RNK	RNK-DOME	485		0	0		
* DAIWA	DMP-23-H1	485	0	0			0
* LILIN	PIH-717	485				0	
* DENNARD	DENNARD DOME	485	0			0	
PHILIPS	Auto Dome	485					0
* SUNGJIN	SJ-2819RX	232	0			0	

NOTE : Symbol Reference



- * : Preset function was program only.
- ** : Preset function was Lap Tested only.
- *** : Preset function was field Tested

3.3 PTZ Configuration

Once hardware connection is properly done, configure PTZ configuration in the server.

1) Go to Serial port configuration menu and select [PTZ mode]

PTZ Model	Not Installed	~
PTZ Base Address	0 (0~128)	?
PTZ Camera 1		
PTZ Camera 2	l	
-	Back Apply	

PTZ Mode Configuration

Notice : Check the camera PTZ camera port. To use "Base address" option, refer to help menu by clicking ? above.

- 2) Select PTZ model supported by the system
- 3) Check PTZ channel. If you want to disable the port, please uncheck the port.

Please do not configure PTZ base address, if PTZ device is not be used combined with Analog device such as Matrix. Please click "?" mark for more info.

4) Once configuration is done save new configuration by press "Save" button

4 Voice Kit Connection and configuration

G.723.1 which is international standard for VOIP (Voice Over IP) communication based FW-V10s voice kit can work with FlexWATCH[™] server and you can enjoy not only live video stream but also full duplex real time Voice through web browser or proprietary application program.

Voice broadcasting for voice connection by multiple user is also supported by the system as well.

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Note

Once Multi user connection is enabled, only root Account user can enjoy full duplex audio and rest of users can listen only.

4.1 Hardware connection

Aux port (FW-3400) and RS-232 port (FW-200A) is used to connect FW-V10s. Please refer to FW-V10s user guide for more details about the hardware connection.

4.2 Voice configuration

Once Hardware connection is done, you need to set up the system to work with Voice kit.

1) Go to Serial device configuration menu in the System configuration mode and select Serial port

Serial Ports Configuration



2) Select "Voice" from the Aux mode port

Note that PTZ can Voice can not work simultaneously.

3) Select "**Voice mode**" configuration menu and configure the options.



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Voice Mode Configuration

Current Port	None	
Current Protocol	RS-232	
UDP Port	32001	>> Network Ports
Single/Multi User	• Multi User	C Single User
Ringing	C Enable	• Disable

Back	Save
Back	Save

UDP Port :

Voice kit use UDP port to transmit Voice kit. If voice communication should be done through WAN network, please make sure **UDP port is not blocked to internet connection in router or firewall etc**.

The default VDCP (Voice port) port is 32001, please go to Network port configuration mode to change VDCP port if required.

X Application Idea

By changing VDCP port, you can install multiple Voice kit and FlexWATCH[™] server behind the single broadband network.

Single/Multi User:

Once Multiple user is selected, only Admin account user can enjoy full duplex Audio and User account user can listen only.

Ringing :

This is to enable or disable sounds from the internal speaker of voice kit when there is a connection to Voice kit from outside.

4) Click "Save" button to save your configuration.

5 Alarm input device connection

FlexWATCH[™] server has Alarm Sensor interface so that it can send alarm notification by activating e-mail or FTP function or activate alarm output device such as Siren or light.

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FlexWATCH[™] server supports opto-coupled input circuit and any dry contact type of Alarm sensor can easily be interfaced to the server.

Following is circuit diagram for Alarm input part.



Opto-coupled Sensor input Diagram

- 1) Simply connect the alarm sensor to the server.
- 2) Go to "Alarm input/out" menu to name the alarm input name.
- **3)** Once configuration is done, alarm based services can be done such as e-mail, FTP, Sensor notification

X Application Idea

Followings are list of services which is related to alarm input device connection. Thus, when you use following features, you must make sure that Alarm input device is correctly configured.

- e-mail, FTP, Sensor notification, Alarm output device control.

6 Alarm Output (Relay output) device connection

FlexWATCH[™] server can easily be interfaced with Alarm output device such as Siren and light. Manual or automatic control of alarm output device is supported by the server so that relay output device such as siren, light or any output device can remotely be controlled through standard web browser or third party application program.

6.1 Alarm output device connection

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Any Relay contact type of output device can be interfaced with FlexWATCH[™] server. Simple connect the Alarm output device to Relay output(DO) port of FlexWATCH[™] server. Following is a circuit diagram for alarm output terminal.



6.2 Manual control of Alarm output device

Alarm output device can manually be controlled through simple viewer page or admin page.

6.2.1 Alarm output device through web browser

Alarm output device control panel can separately run in the simple viewer page, if control authority for Alarm output device is given to user. If not allow, alarm output device control panel will not be loaded in the simple viewer page.

- 1) Go to 'Live view' web page
- 2) Click "Output control" button in the web page
- 3) Check the output port number and click apply button to activate the alarm output device

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	Output Control	Ê.
Port	Name	Use
1	Do Name O	

6.2.2 Alarm output device through Admin Page

Alarm output device can manually be controlled through Admin page of the system. This option is recommended when web browser based alarm output control panel is hided and administrator want to manually control Alarm output device.

- 1) Run Admin configuration panel
- 2) Click Alarm output control option in the Service configuration mode
- 3) Check the alarm output port and click "Apply" button

6.3 Automatic Control of Alarm Output device

Alarm Output device can automatically be controlled by setting up control condition properly. This is to automatically to activate alarm output or any relay output device connected to the server.

Up to three different conditions per alarm output port with schedule, Sensor or its combination are provided so as to set up powerful and various working condition for each alarm output device.

- **1)** Go to Advance service option in the Service configuration mode in the Admin window.
- 2) Click 'None buffering service' menu and select 'Alarm output' menu.
- 3) Check the service "Enable" option and select output port



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Alarm((DO) Duration	Infinite 🖌 🚩 sec
	Back	Save
Please click b	elow link to configur	e the service condition.
Please click b • Condition 1	elow link to configur [Not Used]	e the service condition.
Please click b « Condition 1 « Condition 2	elow link to configur [Not Used] [Not Used]	e the service condition.

4) Select Alarm Duration time from the drop down menu.

Note Alarm Duration time is to set up Alarm active time when alarm output device is activated by any condition.

5) Go to Condition mode and set up condition to activate Alarm output device.



Advanced Service configuration

Advanced service configuration is intended to provide more sophisticated functions which are required by high level users. Thus, if you are not familiar with or not good at advanced features, we recommend you to consult with your local vendor or manufacturer to get more close support.

Advanced service can be categorized into Buffering service and None buffering service depending on whether server store pre/post alarm video in the system memory.

Buffering service means that the server can store pre/post alarm images in the system memory and send stored images through FTP or e-mail. With this feature user can get pre/post alarm images through e-mail or FTP without missing any video before and after the event.

None buffering service means that Advance service will be done without image buffering inside of the memory. FTP(Periodic), Sensor notification service and Alarm output device control can be provided as a none buffering service option.

1 Pre/Post alarm buffer assignment (Buffering Service)

Pre/Post alarm buffer frame for FTP or e-mail should be decided and set up in the system before start e-mail or FTP setting.

1.1 Pre alarm buffer image

Pre alarm buffer image means that the number of image which will be stored in the system memory before event happens. The number of pre alarm image for advanced service will be decided by this pre alarm buffer assignment. The maximum number of pre alarm image for advanced server can not exceed the maximum number of pre configured Pre alarm images.

Depending on the model and memory, the number of Pre alarm buffer size is different and following is simple comparison.

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File size	Memory Capacity	Max Pre alarm buffer
Up to 100K Bps	32 Frames	16 Frames



* Maximum Pre alarm buffer is half size of Memory capacity, since Pre alarm image for e-mail or FTP can be done within the maximum number of pre alarm buffer pool size and its maximum size should be less than half size of the memory.

Pre alarm for e-mail and FTP can be done with Pre alarm buffer size, it is very important to device pre-alarm buffer size before setting up other configuration.

- 1) Go to Advance service mode in the Service configuration section
- 2) Go to Buffering service mode
- 3) Set up pre-alarm Buffer size

Total buffer frames : 0 Current used buffer frame	frames s ; 20 f	rames			
Camera Number	r	1	2	Sum	
Pre-alarm buffer frames (unit : frame)		10	10	20	
Delay between pre-alarm (unit : 10 msec)	ı frames	100	0		
	a du la co		Dec	<i></i>	
B	аск 5	ave	Bu	iπer Ca	alculator
				\mathbf{k}	

Buffering Service

* Check pre/post alarm butter size using "Buffer Calculator" before pre alarm setting.

Pre-alarm Buffer size :

Check out assignable pre-alarm Buffer size for the model you would like to use using buffer calculator.

Delay between pre-alarm image :

This is to set up delay time between the pre-alarm image. and

minimum unit is 10 milliseconds.(1 sec is 1000 msec) Thus, if you enter 100, it means delay between the image will be 1 sec.

4) Click Buffer calculator button to run the calculator

1.2 Buffer calculator

Through buffer calculator you can easily calculate assignable pre/post alarm buffer size

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for each channel before setting up Pre/Post alarm buffer frame in the system memory.

Following is logic for Pre/Post alarm assignment. By running buffer calculator you can try pre/post alarm size.

- Unit of calculation is frame (image)
- Total Buffer Image frame= Pre alarm buffer frame+ Pre/post alarm frames for both e-mail and ftp.
- Total buffer image frame Pre alarm buffer frame = assignable pre/post alarm for e-mail or FTP.
- Pre alarm buffer frame > sum of pre alarm buffer for e-mail or FTP.
- Pre alarm buffer for each channel > Pre alarm for each e-mail or FTP.

Buffer Calculator

• Total buffer frame - (Pre alarm buffer + assigned pre alarm for e-mail and ftp) = assignable post alarm.

		Ch1 Ch2 Ch3		Ch 4	Sum/(%)		
Pre-alarm Buffer frame		10	10	10	20	50	/31.3
Email	Pre-alarm	5	0	0	0	5	/3.1
	Post-alarm	0	0	0	0	0	/0.0
FTP(Buffered)	Pre-alarm	20	0	0	0	20	/12.5
	Post-alarm	0	0	0	0	0	/0.0
	Sum (%)	35 21.9	10 6.3	10 6.3	20 12.5	75	/46.9

- 1) Go to Advance service mode in the Service configuration section
- 2) Go to Buffering service mode
- 3) Click Buffer calculator button to run the calculator

0.000

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- 4) Do Pre-test Pre/Post alarm image for FTP & e-mail service
- Fixed number of Pre/Post alarm can be supported by server (Based on 100kBps per image)
- Pre/post alarm image can be sent to e-mail or FTP only.
- Up to 10 frame of pre/post alarm image can be sent through e-mail trigger.
- up to 32pre/post alarm image can be sent through FTP
- Depending on the model, different number of alarm buffer can be supported.

2 Service Condition

Sophisticated advanced services can be done by lots of service conditions provided by the system. To correctly set up the system use must has good understanding about the service condition as well.

e-mail, FTP, Sensor notification and Alarm output device control function requires service condition set up to activate the function. Note that the basic logic for the service condition set up is same for all of other options.



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	Condition 1	
Service	E-mail	
Camera Number	r No. 1	
Enable 💿 Di	isable 🔾	1
Select Mode	 Always Schedule Only Event Only Schedule and Event 	Condition Setup
	Schedule	
Si Week [un Mon Tue Wed Thu Fri Sat	
☑ Time (hl ☑ Date (m	h:mm) 20 : 58 ~ 20 : 58 im/dd) 11 / 25 ~ 11 / 25	Criteria Set up
Sensor Inpu DI Open State DI Close State Boot Finished Serial Input	Event It 1 2 3 4 5 6 I	
	Back Save	

2.1 Condition Setup

This is to define basic condition to activate any option selected. Select right condition from the option provided.

Always :

To active any selected option regardless condition. If you select this condition Schedule and Event condition window become inactive.

Schedule Only :

To active any selected option by scheduling. If you select this criteria, Event condition setup window become inactive

Event Only:

To activate any selected option by Event only. Sensor status change is recognized as Event.

Schedule and Event :

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To active any selected action when Event is triggered for the specified time period only. If Event is occurred out of Scheduled period, no action will be done.

2.2 Criteria Setup

Once condition is selected, you need to set up event criteria following which any selected service will be executed.

Criteria consist of Schedule and Event which included Sensor input trigger, Booth finish and Serial input data trigger.

2.2.1 Schedule

You can select the day from the week. If you uncheck Sun and Sat, Sun and Sat will be excluded from the condition. If you enable Time only and disable Day of week and Date, any action taken place during specific time of the day, will be effective regardless day of week and Date of the year.

	Schedule
Week	Sun Mon Tue Wed Thu Fri Sat
🗹 Time	e (hh:mm) 09 :00 ~22 :00
🗹 Date	e (mm/dd) 03 / 01 ~ 09 / 30

Above setting tells you that any action will be done for 9AM to 10PM from Monday to Friday from March to September of the year.

2.2.2 Event

Alarm senor, Server reboot and Serial device activation or their combined activation can be recognized as a event .

	Εv	ent				
Sensor Input	1	2	З	4	5	6
DI Open State	✓					
DI Close State		~				
Boot Finished Serial Input	🗹 Er	nable xtivate	d	R		

Event number can be mapped as a Sensor port.

DI Open State :

This means that sensor is triggered and become open status from Normal close status.



Select this when you use NC(Normal Close) type sensor.

DI Close State :

This means that sensor is triggered and become close status from Normal open. Select this when you use NO (Normal Open) type sensor.

Boot Finished :

Booth finish means Server reboot. Thus, when the server is rebooted, it can be recognized as a event.

Serial input :

FlexWATCH[™] server can carry serial data along with video. When serial data from external serial device is activate, this can be recognized as a event.

Sensor state means when the sensor status is Open or closed. If you use NC(Normal Close) type sensor and activate any action when sensor is open, you need to select [Open State] and vice versa when you use NO (Normal Open) type of sensor.

Please check out sensor type connected to FlexWATCH[™] server

3 e-mail configuration

Schedule, event or schedule and event driven e-mail sending is supported by the server so that when there is any pre-configured event is happened, e-mail notice will be sent to any e-mail account.

3.1 e-mail function configuration

Up to 10 pre/post alarm image can be appended and sent through one e-mail message when the event happens. By configuring pre/post alarm for e-mail, you can decide the number of image to be sent by an e-mail.

1) Go to Advance service mode in the Service configuration section

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- 2) Go to Buffering service mode and set up pre/post alarm image for e-mail.
- 3) Select e-mail option from menu
- **4)** Set up e-mail account in the e-mail configuration. This setting will be applied for all cameras.

E-mail Service Configuration

Service	🔘 Enable 💿 Disable
SMTP server address	
Authentication Login	🔘 Enable 💿 Disable
Jser ID	
assword	
ender (Email)	SERVER@S/N.00306f003267
-mail address 1	
-mail address 2	
-mail address 3	

SMTP Service address :

This is sending mail server address of your ISP. To get this info, consult with your internet service provider that supply internet service where $FlexWATCH^{TM}$ server is installed.

Authentication Login:

Now these days most of ISP is try to authenticate sender e-mail address due to security and spam mail issue. If sender authentication is enabled by your ISP, you need to get your login ID and Password from your e-mail service provider.

Sender (E-MAIL): put the sender e-mail. If you use system default sender e-mail address, it will not work.

E-mail address 1 ~ 3: put recipient e-mail address. Up to 3 different e-mail account can be supported.

5) Select channel to configure e-mail for each camera after setting up e-mail account

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Assigned Pre-alarm Buffe	er Size	0 (frames)							
Delay between pre-alarm images		0 (msec)							
Number of pre-alarm ima	alarm images 0 frames								
Number of post-alarm im	ages	0 frames							
Delay between post-alar	m images	0	uni	t (unit	: 10	msec)		
Subject Me		Mess	Message From FlexWATCH ![0,0]						
									2
Messa	ige				Va	ue Fo	ormat	t	
Messa	ige			NONE	Va INT	ue Fo HEX	ormat BIN	t IPA	EVT
Messa	ige			NONE	Val INT	ue Fo HEX	BIN	IPA	EVI
Messa 1 2	age			NONE ⓒ	Val INT	ue Fo HEX	BIN	t IPA	EVI O
Messa 1 2 3	age			NONE ③ ③	Va INT O	ue Fo HEX	BIN		EVT O

Number of Pre alarm images :

Number of pre-alarm image should be less than Assigned Pre-alarm buffer size and maximum number of pre-alarm can not exceed 10 frames

Number of post-alarm images:

Less than 10 frames can be assigned as post-alarm images. Post alarm has nothing to do with Pre alarm buffer size.

Note that the sum of pre and post alarm can not exceed 10 frames.

Value Format :

Value strings can be sent together with e-mails. Please click "?? mark in the admin page to get more information.

沁 Application idea

IP address of video server when the FlexWATCH[™] server r is connected to DHCP server can be sent by e-mail. In this case you need to enable IPA value string which is for IP Address.

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3.2 e-Mail condition set up

Up to 3 different e-mail conditions can be set up for each camera. Schedule, event or schedule & event driven e-mail condition can be set up to send e-mail.

- **1)** Run the e-mail condition set up window from the e-mail service configuration for each channel.
- 2) Check "Enable" field
- 3) Select mode for e-mail trigger and set up condition.

Example) Description about below condition

- e-mail will be triggered when the event happened during the specified time.
- e-mail will be sent when the Serial input device is active during the specified time Condition 1

Service	E-mail			
Camera Number	No. 1			
Enable 💿 Disable 🔿				
C) Always			
Select Mode	Schedule Only			
	Event Only			
	Schedule and Event			
	Schedule			
Sun Meek	on Tue Wed Thu Fri Sat 기 IV IV IV IV			
✓ Time (hh:mm) 09 : 00 ~ 20 : 00				
✓ Date (mm/dd) 03 / 25 ~ 08 / 25				
Event				
Sensor Input	1 2 3 4 5 6			
DI Open State				
DI Close State				
Boot Finished Enable				
Serial Input	Activated			
E	Back Save			

4 FTP Configuration

Schedule, event or schedule and event driven FTP functions supported by FlexWATCH[™] server so that when there is any pre-configured event is happened, image will be sent and stored in the FTP server.



Buffered FTP and Periodic FTP function is supported by FlexWATCH[™].

- Buffered FTP means that ftp will be done when any event is occurred, i.e. change of status is generated and only pre/post alarm buffered image can be sent to FTP server.
- ✓ Periodic FTP means that image will continuously be sent to FTP server when there is any event. No pre/post alarm image will be sent to FTP server.

4.1 Directory option

FlexWATCH[™] server provides powerful directory options so that user can easily create multiple ftp directory and send image into classified file directory as well.

Depends on the service type, Buffering and None buffering Service, its directory option is slightly different.

4.1.1 Directory and File Name system

Buffered FTP means that only pre/post alarm buffered image will be sent to FTP server when the ftp is triggered by the event.

FTP function of $FlexWATCH^{TM}$ server has two different level of directory and file name option and following are details.



User's Manual

FTP(Buffered)	Service	Configuration
---------------	---------	---------------

Service	⊙ Enable ⊖ Di	sable				
Server Address	10.10.218.28	10.10.218.28				
Base Directory Name	flexwatch	flexwatch				
Base File Name	test	test				
User ID	root					
Password	****					
Connection Mode	Active O Pas	sive				
· · · · · · · · · · · · · · · · · · ·		?				
Option	Directory Name	File Name				
Server Name						
Weekday						
Month						
Day						
Hour						
Minute						
Sec						
Sequence						
Camera Number						
Back Sa	ave Make Directory					

Base Directory Name :

'Base directory' is a path where FTP image will be saved in the FTP server. 'Base Directory' can be made under "ROOT" or "Home" directory of FTP server.

Base File name :

User defined prefix of file name of each image. File name of FTP images will be automatically concatenated after prefix (Base File name).

Directory name :

Multiple sub-directories can be created in the Base directory so that ftp image can be stored in a classified directory.

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By selecting 'Directory Name' on option filed and click 'Make Directory' button during the configuration procedure, multiple sub-directories will automatically be created in 'Base directory' according to selected option.

If you do not select any of Directory option and just select File Name option field only, file name will be created with combination of 'Base File Name' in 'Base Directory'.

Example) If you select "**Weekday**" option in the filed and Based file name is **flexwatch**, following 7 sub-directories will automatically be created;

/flexwatch/Sun, ~/Mon, ~/Tue, ~/Wed, ~/Thu, ~/Fri, and ~/Sat

File name :

File name will automatically be created with the prefix (the Base file name).

Multiple file name option field can be selected at the same time. In this case, each Field is concatenated sequentially But **total length of file name is 32 characters** including based directory name.

- Weekday : "SUN","MON","TUE","WED","THU","FRI","SAT"
- Month : "Jan","Feb","Mar",....,"Dec"
- Day : "1st","2nd","3rd",.....,"31th"
- Hour : "00","01","02",.....,"23"
- Minute : "00","01","02",.....,"59"
- Sec : "00","01","02",.....,"59"
- Sequence : "00000000"~"99999999"
- Camera Number : "CAM1","CAM2",...,"CAM6"

4.1.2 Sequence & Overwrite option for Periodic FTP (Duration Service) Configuration of Directory option for periodic is same as those of buffered service. The only difference is that there are **Sequence Modulo** and **Overwrite option** in the option filed.

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Sequence Modulo :

This is used when some number of ftp images should be stored and refreshed as new ftp images are stored in the ftp server. By setting up Modulo number for sequence, you can limit number of image to be stored and refreshed. If you set it as 8, 8images will be stored in the FTP directory and FIFO(first come, first out) based image will be saved in the FTP server. If you want to enable this, you need to check 'Sequence' on File name option table.

Overwrite:

This is to refresh old image with new image in the ftp server. This is normally used when the ftped image should be refreshed every time.

Service	🔘 Enable 📀) Disable
Server Address		
Base Directory Name		
Base File Name		
User ID		
Password		
Sequence Modulo	8	
		?
Option	Directory Name	File Name
Overwrite		
Weekday		
Month		
Day		
Hour		
Minute		
Sec		
Sequence		
Video Channel		

FTP(Periodic) Service Configuration

4.2 FTP service configuration

Once you get a good understanding of "**Pre/post alarm buffering**", "**Condition**", "**FTP directory & Name option**" and "**Sequence & Overwrite option**" from above chapter, now you can easily configure FTP service function.



To begin with, you must create 'Base directory' in your FTP server. FTP images will be basically stored in it.

WARNING!!!

All the following steps must be configured in order. If any steps are missed or out of order, the system will not work promptly.

4.2.1 Buffered FTP service configuration

Buffered FTP means that rising or falling edge based ftp will be done when there is any event and only pre/post alarm buffered image can be sent to FTP server.

- Go to 'Advanced Services Buffering Service' menu. Set up Pre alarm buffering configuration for FTP service.
- 2) Go to Advanced Services Buffering Service FTP(Buffered) Camera1 Condition1 menu. Set up the condition as you mind to design.
 (Up to 3 different conditions can be applied to each camera.)
- 3) Go to 'Camera1' menu. Set up the number of Pre and Post alarm images and delay unit.
- 4) Go to 'FTP (buffered)' service configuration menu and set up the configuration as below.



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Service	💿 Enable 🔿 Di	sable			
Server Address	10.10.218.28				
Base Directory Name	flexwatch	flexwatch			
Base File Name	test				
User ID	root				
Password	***				
Connection Mode	Active O Pas	sive			
		?			
Option	Directory Name	File Name			
Server Name					
Weekday					
Month					
Day					
Hour					
Minute					
Sec					
Sequence					
Camera Number					
Back S	ave Make Director				

FTP(Buffered) Service Configuration

A. Server Address: Input your ftp server address.

B. Base Directory Name: Input the Base directory name that you already made under the root directory of your FTP server.

✓ If you create 'Base directory' as under 'home' directory of your FTP server, you can simply input the name of 'Base directory' only in the blank as below.

Ex) "/home/user1/flexwatch"

Base Directory Name	flexwatch
---------------------	-----------

If you create 'Base directory' at any place under '/ (root)' of your FTP server, you must fully input all the absolute pass from '/ (root)' to the name of 'Base directory'.
 Ex) "/flexwatch"

Base Directory Name	/flexwatch
---------------------	------------

Or " /..../..../flexwatch"

Base Directory Name /..../.../flexwatch

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- After creating 'Base directory' in your FTP server, you should verify whether you get the right permission to read and write image files in the directory. To do this, simply try to upload and download any files onto 'Base directory'.
- C. Base File Name: Input 'Base file name' which will be given to the FTP images.
- D. User ID & Password: Input the user ID and PW of your FTP server.
- E. Connection Mode: Select 'Active' mode.

(If your FTP server is placed within a Firewall-network environment, you need to select 'Passive' mode and configure your FTP server as 'Active' mode. Please contact your network administrator for more details.)

- **F. Option (Directory Name):** Only when you want to enable this function, you need to configure it at the next step 5). Thus, there is nothing to set up at this step.
- G. Option (File Name): Select 'File Name' option only when you want to enable it.
- H. Click 'Save' button.

'Base directory' and 'Base file' name must be registered on this configuraion, while 'Directory and File option' is only optional function which you can make use of or not.

5) Go to 'FTP (Periodic)' menu again. After you select 'Directory Name' on option table, click 'Save' and 'Make Directory' button in order.

You can select only one 'directory name' on the option table. If you want to make another directory option, you need to reset it from step 5) to step 6). After that, FTP images will be stored in the newly created sub-directory under 'Base directory'.

6) Go to 'Advanced Services' menu. And click 'Apply' button under the Status bar to apply the new service configuration.

WARNING!!!

Once you finish or change above configuration, you must click 'Apply' button on the 'Advanced Services' menu. Otherwise, new configurations will not be applied at all.

7) Close the window of 'Admin menu'. When 'Save configuration' window pop-up, click 'Save Configuration'.

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4.2.2 Periodic FTP service configuration

Periodic FTP means that image will continuously be sent to FTP server when there is any event. No pre/post alarm image will be sent to FTP server.

'Periodice FTP configuration' can be done by the same procedure of 'Buffered FTP configuration'. Only the differencies are 'Sequence modulo', 'Overwrite' and 'Delay time' configurations. Thus, you must take care all the Notice and Warning messages showing on the above 'Buffered FTP configuration'.

1) Go to 'Advanced Services – Non-buffering Service - FTP(Periodic) - Camera1 - Condition1' on the Admin menu. Set up the condition as your purpose.

2) Go to 'Camera 1' menu. Input the required Delay units at 'Delay between Images' and click 'Save'. (1 sec = 1000 msec / 1 unit = 10 msec / 1 sec = 100 unit)

FTP(Periodic) Service Configuration

3) Go to 'FTP (Periodic)' menu as below.

	Service		⊙ Enable ⊖ Dis	sable	
	Server Address		10.10.224.28		
	Base Directory Name		FW1110		
	Base File Name		test		
	User ID	test			
_	Password		****		
	Sequence Modulo	equence Modulo 1			
	Connection Mode		O Active O Pas	sive	
					?
_	Option		Directory Name	File	Name
	Overwrite				
	Server Name				
	Weekday				
	Month				
	Day				
	Hour				
	Minute				
	Sec				
	Sequence				
	Camera Number				
Back Sa		ave∣	Make Directory	/	

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✓ To enable 'Sequence Modulo', input the required No. on it and select 'Sequence' check-box on option menu.

Or,

✓ To enable '**Overwrite**', select 'overwrite' check-box on option menu.

4) Go to 'FTP (Periodic)' menu again. After you select 'Directory Name' on option table, click '**Save**' and **'Make Directory'** button in order.

5) Go to 'Advanced Services' menu. And click '**Apply**' button under the Status bar to apply the new service configuration.

6) Close the window of 'Admin menu'. When 'Save configuration' window pop-up, click 'Save Configuration'.

Application idea

If server is connected to dynamic IP or Private network and you want to continuously send image to FTP server, please use Overwrite function in the Periodic FTP service.

EXAMPLE of Periodic FTP service)

Let's suppose that FlexWATCH server takes one frame of the image every 15min and sends it to FTP server continuously. And all the images are being stored under the directory name 'flexwatch' (Base directory) in the FTP server for one year.

1) Go to 'Advanced Services – Non-buffering Service - FTP(Periodic) - Camera1 - Condition1' on the Admin menu. Select 'Enable' and 'Always', then click 'Save'.

2) Go to 'Camera 1' menu.

Input 90000 units at 'Delay between Images' and click 'Save'. 15(min) X 60(sec) X 100(unit) = 90000 units

3) Go to 'FTP (Periodic)' menu. Please set up as below, then click 'Save'.



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Service	⊙ Enable ⊖ Di	sable		
Server Address	10.10.224.28	10.10.224.28		
Base Directory Name	flexwatch	flexwatch		
Base File Name	test			
User ID	root			
Password	****			
Sequence Modulo	1			
Connection Mode	• Active • Passive			
		?		
Option	Directory Name	File Name		
Overwrite				
Server Name				
Weekday				
Month				
Day				
Hour				
Minute				
Sec				
Sequence				
Camera Number				
Back	ave 🔪 🛛 Make Director	У		

FTP(Periodic) Service Configuration

You need to select the file names, Month / Day / Hour / Minute, to assign the name of FTP images in order in the 'Base directory'. Otherwise, FTP images can not be stored promptly.

- 4) Only when you want to create classified directories under 'Base directory' (flexwatch) and make ftp images to be stored in it, you need to go to 'FTP (Periodic)' menu again and select 'Directory Name'. Then click 'Make Directory' button.
- **5)** Go to 'Advanced Services' menu. And click '**Apply**' button under the Status bar to apply the new service configuration.

6) Close the window of 'Admin menu'. When 'Save configuration' window pop-up, click 'Save Configuration'.

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5 Sensor Notification service

Sensor Notification service is to send alarm trigger information to third party application program through CGI Path. This option is to invoke third party application program upon receipt of sensor information from FlexWATCH[™] server.

- 1) Go to Advance service configuration of Service configuration mode
- 2) Click None buffering service mode and go to sensor notification service

Service	🔘 Enable 💿 Disable
IP Address	192.168.0.xxx
CGI Path	
User ID	
Password	
lease click tl rvice for ea	he below link to configure Sensor Notificati
lease click ti rrvice for ea » I	he below link to configure Sensor Notificati ch video channel. Input 1

IP Address : IP address of target device to which sensor notification will be sent
 CGI Path : Common Gateway Interface to the Application program
 User ID /Password : Authentication ID and Password of the application program.

- 3) Type in CGI Path and User ID & Password to third party application program.
- 4) Select sensor input number
- **5)** Type CGI Name (User definable) and set up condition to trigger Sensor notification function.



Utilities

Utilities is to manage and control system properly. Save Configuration, Flash Update, System Reboot and system upgrade options are provided.

1 Save Configuration

This is to save all new configuration and settings in the system memory. Once new configuration is saved by "**Save Configuration**" menu, new configuration will permanently saved in the system memory **only after system Reboot or system power off**

2 Reboot

Reboot means restart system. It is needed to reinitialize and restart system after changing some configurations that has influence on the system.

Thus, it is highly recommended to reboot the system after executing "Save Configuration" menu.

Most of case system reboot comes last only after all the new configuration is done. But some of system menu require system reboot in the middle of system configuration so that new setting can properly applied in the system.

Followings are list of option which require System reboot.

- Network Configuration
- Date & Time configuration with Time Zone change
- Serial Port configuration
- Memory assignment for Advance Service
- Factory Default

Note

System reboot requires about 1Minutes of lead time. Thus, if you execute Reboot option, please wait at least 1minutes to do other settings.

3 Factory Default

Factory Default is to reset all the configuration of the system as the initial status except Network Configuration. This utility is recommended to use only when you lost all of your

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logics for system configuration, since executing this option Except Network configuration will lose all of your setting.

4 System Update

System update can remotely be done through web page of the system or ftp option with telnet and Hyper Terminal mode. In this user manual only web based system update method is described and ftp based system update method can separately provided.

4.1 Description of files system

FlexWATCH[™] Server has 4 different files to get the system work. In some case, you may need to upgrade whole files or other case you need to upgrade some specific file only. Following is brief explanation about the file system for FlexWATCH[™] server.

- * Note depending on the hardware initial of each file can be different.
- ** You can download the latest version from "Downloads" menu on <u>www.flexwatch.com</u>, <u>www.seyeon.co.kr</u>.

*** File size will be different in each version.

**** PTZ device driver and Sensor Device Driver module can be separately uploaded into the system through web browser.



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System Update Configuration

Web & Firmware Update	Update
Firmware Update	Update
Web Update	Update
PTZ Device Driver Update	Update
Sensor Device Driver Update	Update

Back

System Information			
Web	Version 3.0 (Build:Jan 08 2005)		
Firmware	Version 3.0 (Build:Jan 05 2005)		
Serial Number	00-30-6f-00-2e-97		

Firmware and Web Update:

To update system and web related software together. This update can be common to update the system.

Firmware Update:

To update only firmware of the server.

Web Update:

To update only Web page of the server. This is useful to uploaded customized web page only to save update times.

PTZ Device Driver :

PTZ Device Driver is already built-in the system. But if there is a new PTZ Device driver supported by the system, it can separately uploaded into the system without other software change.

Sensor Device Driver :

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Serial input device driver can separately be uploaded into the system so that independent Serial input device can work with $FlexWATCH^{TM}$ Server.

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Warranty

Product	Network Video Server		
Model	FlexWATCH [™] 3210		
S/N			
A/S	Seyeon Tech Ltd.	Warranty	2 year Limited
	+82-2-3017-0866		

Seyeon Tech Co., Ltd.

TEL: +82-2-3017-0855 FAX: +82-2-3017-0843 http://www.seyeon.co.kr http://ww.flexwatch.com

A/S Center: Tel : +82-2-3017-0855 Fax: +82-2-3017-0843