



# Ektron CMS400.NET User Manual

Version 6.0 for .NET 2.0, Revision 6

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# Securing Ektron CMS400.NET

# **Security Checklist**

	The following is a checklist of things an Administrator must do to secure <b>Ektron CMS400.NET</b> .
	☐ Change Admin user password
	☐ Change builtin user password
IMPORTANT!	If you changed the builtin user password during the site setup, you do not need to change it again. See "Editing Builtin" on page ii for additional information.
	☐ Remove Sample users
IMPORTANT!	Some users in this list might not appear in your User list. This depends on which version of the software you have installed.
	☐ Admin2
	☐ jedit
	☐ tbrown
	☐ jsmith
	□ vs
	☐ EkExplorerUser
	☐ Explorer

## Additional Information

You *do not* need to make these changes if you are using the 400 for demonstration or evaluation purposes. These changes should be completed once the decision is made to purchase the product and go live with your site.

### **IMPORTANT!**

Ektron recommends creating your own Administrator user and deleting the Admin user.

#### IMPORTANT!

Ektron recommends deleting any users from the 400 that are not needed on the system.

#### **IMPORTANT!**

By default, when the Ektron Explorer client is installed, it has the Explorer or EkExplorerUser username and password installed. Client side users should use their own Ektron CMS400.NET username and password when using the Ektron Explorer. To learn how to change this information, see the Administrator Manual section "Ektron Explorer" > "Configuring Ektron Explorer."

## **Editing Builtin**

#### **IMPORTANT!**

The "builtin" user does not appear in the Users list. This user appears on the application setup screen.

To change the builtin account information, follow these steps.

- 1. In the Workarea, click **Settings** > **Configuration** > **Setup**.
- Click the Edit button ( ).
- Locate the Built In User field.
- 4. Edit the built in user information by changing the username and password.
- Click the Update button ( ).

# **Table of Contents**

Securin	ng Ektron CMS400.NET	i
	Security Checklist	i
	Additional Information	
What's	New in the 6.0 Release	i
7711410		
Introduction	on to Ektron CMS400.NET	1
	What is a Content Block?	
	Types of Content	5
	Workflow in Ektron CMS400.NET	
	Editing Content	
	The Lifecycle of Content	9
Logging	g In and Out	10
	Prerequisites	10
	Logging into the Sample Web Site	10
	Site Preview	12
	Logging Out of the Sample Site	13
The Worka	area and Smart Desktop	. 15
	Accessing the Workarea	
	Installing the Document Management Functionality	
	Understanding the Smart Desktop	
	Navigating Within the Smart Desktop	
	Sending Instant Email	
Morleina v	with Foldone and Content	24
working v	vith Folders and Content	
	Viewing a Folder	33
	Viewing Content	
	Expanding the Content Area	
	Adding Content	
	Editing Content	
	Deleting Content	
	Searching the Workarea	55

	Adding Subfolders	64
	Deleting Folders	65
	Workarea Toolbar Buttons	
Schedu	Iling Content to Begin and End	69
	Setting a Start Date	
	Setting an End Date on Content	
	Setting Archive Options	
	Setting Archive Options	7 3
Δdding	a Content Summary	76
Adding	Creating Summaries	
	Creating Summaries	/ /
Adding	or Editing Metadata	20
Adding		
	Entering Custom Metadata	
	Entering Title and Keywords	88
Approv	ing/Declining Content	90
Approv		
	Approve/Decline One Content Item	
	Approve/Decline Several Content Items	
	Example of an Approval Chain	94
Compa	ring Versions of Content	101
Viewing	g and Restoring Previous Content	108
	Accessing Content History	108
	The Content History Window	110
	Restoring a Previous Version	111
	Comparing Historical Versions	112
	Removing Applied XSLT	112
Searchi	ing the Workarea	114
	Accessing the Search Content Folder Screen	114
	The Search Screen	115
	Result Display Options	122
	Information on the Search Results Screen	123
0 - 4	(W. J.C. D	465
Conten	t Workflow Reports	
	Accessing the Reports Folder	
	List of Standard Reports	
	Common Report Topics	
	Approvals Reports	135

	Checked In Report	137
	Checked Out Report	138
	New Content Report	138
	Submitted Report	139
	Content Pending Start Date Report	
	Refresh Reminder Report	
	Expired Content Report	
	Content to Expire Report	
	Site Update Activity Report	
	Search Phrase Report	
Library	Folder	151
Library		
	Terms Used in this Chapter	
	Accessing The Library	
	Library Folder Properties	
	Searching the Library	
	Files	
	Hyperlinks	
	Images	
	Quicklinks and Forms	172
Working	g with HTML Forms	175
	Overview of Form Processing	177
	The Structure of Form Data	
	Creating a New Form	
	Creating a Form's Content	
	Form Validation	
	Form Fields	
	Implementing a Form on a Web Page	
	Assigning a Task to a Form	
	Viewing Form Reports	
	Viewing Form Information	
	Editing a Form	
	Deleting a Form	
	View Form Toolbar	
	Creating Polls and Surveys	
	oreating rons and ourveys	200
Heina 4	ha Dagumant Managamant Eurotianslity	244
Using th	he Document Management Functionality	
	Supported Types of Documents	
	Security	
	Software Requirements	
	Working with Microsoft Office Documents	
	Working with Open Office Files	256

Working with Managed Files	259
Importing Files via Drag and Drop	263
Document Workflow	265
Viewing Documents within the CMS	266
Deleting a Document	267
Approving Documents	267
Adding Documents to Collections and Menus	267
Document Reports	
Using Ektron Explorer	269
Installing Ektron Explorer	
Displaying Ektron Explorer	
Searching for CMS Content	
Performing Actions on Content	
Performing Actions on Folders	
Inserting External Files into Ektron CMS400.NET	
Favorites	
Recently Viewed Content	
recordly viewed content minimum.	200
Working with Calendars	303
Understanding Calendars	305
Accessing the View Calendar Screen	306
Viewing a Calendar	
Tips on Viewing a Calendar	
Adding a Calendar Event	315
Viewing a Calendar Event	322
Editing Calendar Events	323
Deleting Calendar Events	326
Managing Tasks	328
Creating a Task via the Task Folder	
Creating a Task via the Task Polder	
Creating a Task from the Web Site	
Viewing a Task	
Editing a Task	
Adding Comments to Tasks	
Deleting a Task	
Viewing a Task's History	
Task Module Toolbar	
rask wodule rootdar	333
Blogs	354
Introduction	354

Adding	g a Blog	358
Blog P	roperties	360
	age Support	
	ng a Blog	
	ning Blogs	
	osts	
	comments	
Web Site Navig	gation Aids	398
Working with	Collections	398
	g Collections	
•	g a Collection	
	ng a Collection	
	Content in a Collection	
_	ering Collections List	
	Collection Information	
	ng a Collection	
	ng with Collections in a Multi-Language System .	
Compa	arison of Collections, Menus, and the List Summa	ary Fea-
tures		415
Working with	Menus	417
The St	ructure of Menus and Menu Items	418
Access	s to the Menus Feature	419
Manag	ing Menus	420
Ektron CMS40	0.NET System Management	449
Updating You	ır User Profile	449
Online Help		454
	sing Online Help	
	sing Online Manuals	
Introduction to	eWebEditPro+XML	457
Creating a Sir	mple Web Page	459

Creating a Sample Web Page460
Toolbar Buttons463
Customizing Your Toolbar476
Removing Or Adding Menus477
Removing or Adding Menu Items478
Restoring Toolbars48
Rearranging the Menus on a Toolbar48
Creating a New Menu48
Moving a Menu Off the Toolbar483
Changing the Menu's Orientation484
The Context Sensitive Menu485
Using eWebEditPro+XML's Advanced Features488
Copying from Other Applications489
Finding and Replacing Text490
Checking Spelling494
Editing in Microsoft Word499
Inserting Images502
Editing Images518
Specifying Color Depth549
Introduction to Tables550
Table Dialog Boxes and Menus554
Manipulating Your Table's Format56
Choosing the Number of Rows and Columns56
Specifying Table Width563
Specifying Horizontal Alignment568
Table Backgrounds569
Setting Table Borders573
Working with Table Cells577
Specifying the Width of a Cell577
Inserting a Cell578
Deleting a Cell579
Setting a Cell's Border Color580
Specifying a Cell's Background Color58
Specifying a Background Image for a Cell583
Spanning Rows or Columns
Aligning Text Within a Cell587
Splitting a Cell
Merging Two Cells59 <sup>2</sup>

Word Wrap	592
Setting Cell Padding and Spacing	
sing Bookmarks	595
sing Hyperlinks	599
ection 508 Compliance	
Section 508 Tables	
serting Comments within Content	619
Active Content	
Marked for Deletion Content	
Marked for Defetion Content	
Pending Start Date Content	
Pending Start Date ContentStaged Content	629
	Setting Cell Padding and Spacing

# What's New in the 6.0 Release

- You can now create polls and surveys to be placed on your Web site. See "Creating Polls and Surveys" on page 235.
- Several new features have been added to the Ektron Explorer. See "Performing Actions on Content" on page 282, "Performing Actions on Folders" on page 287, "Favorites" on page 295, and "Recently Viewed Content" on page 299.
- Open Office and Multimedia files can be imported then edited and published within Ektron CMS400.NET. See "Working with Open Office Files" on page 256 and Ektron CMS400.NET Administrator Manual section "Document Management Administration"> "Managing Multimedia Assets."
- You can now create and publish Blogs. See "Blogs" on page 354
- The View Contents of Folder screen display has been reorganized. Instead of several buttons, there are now a few menus that make it easy to find related functions. See "Working with Folders and Content" on page 31

# Introduction to Ektron CMS400.NET

Using **Ektron CMS400.NET** to manage Web content is easy once you know the basics of setting up and maintaining your site. This documentation explains how to maintain an **Ektron CMS400.NET** site from a user's point of view. By reading this documentation, you will gain an understanding of how **Ektron CMS400.NET** works.

This section introduces basic concepts that you should understand when beginning to work with **Ektron CMS400.NET** through the following subtopics.

- "What is a Content Block?" on page 1
- "Workflow in Ektron CMS400.NET" on page 7
- "Editing Content" on page 8
- "The Lifecycle of Content" on page 9

## What is a Content Block?

A Web site consists of several pages. Each page is made up of one or more *blocks* of content. For example, the home page of the sample Web site installed with **Ektron CMS400.NET** is below.



Visitors: 1 Views: 10



CONDITIONS

PRODUCTS

SERVICES



#### I WELCOME TO OUR SITE

At **ektron Medical**, we focus on assisting people with some of the most complex conditions. Some examples are hemophilia, cancer, immune disorders and kidney disease. We do this by applying our expertise in medical devices, pharmaceuticals and biotechnology to make a meaningful difference in patients' lives.







After you sign in, notice that, as you move the cursor, colored borders appears around one or more areas of the page. Each surrounded area is *content* that can be edited independently. The border disappears when you move the cursor out of the area. Your system administrator controls the design of each page and determines where the content appears.

#### NOTE

The colored borders appear when you are not in site preview mode. *See Also:* "Site Preview" on page 12. Also, your administrator can set up your system so that the borders always appear on a page, instead of appearing only when you move the mouse over them.



### I WELCOME TO OUR SITE

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The advantage of this feature is that you can see a Web page as it will appear to site visitors. Continue editing until you are satisfied with its appearance.

To learn what the border color indicates, see "Appendix A: Content Statuses" on page 623.

## The Floating Toolbar

When content's border is visible, you can *right click* the mouse to display a floating toolbar (an example is in the green box below).



Toolbar options let you act on the displayed content and view important information about it. The options change depending on the content's status and your permissions for the content. For example, one toolbar button lets you edit the content, while another lets you view previous versions of it.

If granted permission by your administrator, you can create new content, and edit or delete existing ones. Most of your work with **Ektron CMS400.NET** involves working with content.

#### Buttons on the Menu

The following table describes each button that may appear.

Button	Name	Description	More Information
	Approve	Approve or decline a request to publish or delete content	"Approving/Declining Content" on page 90
Ž	Add Task	Assign a task to a user	"Managing Tasks" on page 328

Button	Name	Description	More Information
Ū	Delete	Open View Content page. From it, you can delete the content.	"Viewing Content" on page 38
	Edit	Check out content for editing	"Editing Content" on page 49
<b>&amp;</b>	Logout	Log out of Ektron CMS400.NET view of Web site	"Logging Out of the Sample Site" on page 13
D.	Preview	Preview content before it is published	
	Properties	Open content's View Content page	"Viewing Content" on page 38
<b>₽</b>	View Content Difference	Display differences between a previous and published version of content	"Comparing Versions of Content" on page 101
T <sub>d</sub>	View History	Open View History screen, where you can view previous versions of content	"Viewing and Restoring Previous Content" on page 108
<i>(</i> )	Workarea	Opens Workarea. From here, you can perform all Ektron CMS400.NET tasks	"The Workarea and Smart Desktop" on page 15

#### NOTE

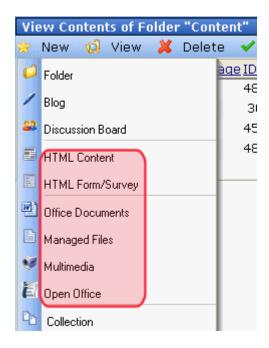
Your administrator can set up your system to have borders always appear on a page. In that case, you don't need to click the mouse to make it appear. For information on the classic user interface, see the Administrators Manual > "Introduction to Ektron CMS400.NET" > "Getting Started" > "Recognizing Content" > "Returning to the Classic User Interface"

# Types of Content

Every piece of content in **Ektron CMS400.NET** is one of the following types. The table below summarizes all types.

Туре	Description	For more information, see
HTML content	Content designed to be published on the World Wide Web	For information on using Ektron CMS400.NET's editor, see "Introduction to eWebEditPro+XML" on page 457.
HTML Form/Survey	Online forms, polls, or surveys designed to collect information from site visitors	"Working with HTML Forms" on page 175
Office Documents	Files normally created and edited using Microsoft Office	"Working with Microsoft Office Documents" on page 248
Managed Files	Files created outside of Ektron CMS400.NET, such as PDFs and .jpeg files. You cannot create or edit these files within Ektron CMS400.NET - you can only store them.	"Working with Managed Files" on page 259
Multimedia	Files that run in a media player, such as sound and movie files	Ektron CMS400.NET Administrator Manual section "Document Management Administration"> "Managing Multimedia Assets'
Open Office	Files normally created and edited using Open Office	"Working with Open Office Files" on page 256

When creating new content, you must assign a type.



As you can see, the **New** menu lists all types of content you can work with.

## Workflow in Ektron CMS400.NET

Organizations typically want a Web site that is updated frequently with the latest information. They also want to decentralize the update process, so that non-technical users from any department can make changes. Further, organizations want oversight over those changes to ensure the accuracy of the information, that the content adheres to corporate guidelines, etc.

**Ektron CMS400.NET** manages the lifecycle of content, from creation through approval and publication. It helps your organization set up a process for overseeing changes to a Web site, indicate content's status within that lifecycle, and inform the next approver that it is their turn to review the content.

# **Editing Content**

## **Finding Content**

Much of your work involves editing existing content or creating new content. **Ektron CMS400.NET** provides three methods for finding content to be updated. You can use whichever method is easiest.

- Navigate through your Web site to the content you want to edit
- Find the content through the Workarea, which resembles
  Windows Explorer and helps you find content by navigating
  through a folder tree. See Also: "The Workarea and Smart
  Desktop" on page 15
- Use the Search button ( ), which appears on many screens.
   When clicked, a screen prompts you to enter keywords and then finds content containing the keywords.

## The Editing Process

After you find content, click the Edit button () to open it in an editor. Below is an example of content within the editor.



Developer productivity is a critical issue among Web teams. Faced with the challenge ( reduced IT budgets, smaller teams, and compressed schedules to roll out new Internet intranet sites and rich Web applications, developers need every advantage tilted in the

The editor resembles popular word processing software. You can enter text, then select it and click a button to change its display

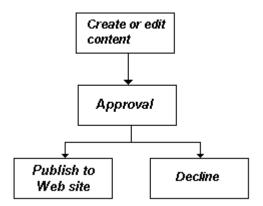
properties. For example, you can make text bold, change the color, or copy and paste it. You can also insert images, tables, links to other Web pages, and check spelling,

# The Lifecycle of Content

After you edit content, you typically submit it for approval to one or more individuals who oversee changes to your Web site. These people can review, edit and approve the change. When the last approver signs off, the new content becomes available on the Web site.

In some cases, you are one of the content approvers. In this case, you receive an email notifying you that content needs approval. You look it over, change it as needed, then pass it on to the next approver. If you do not agree with the changes, you can *decline* the request. In this case, the user who made the edits is informed that the change is not approved.

The following graphic illustrates the content approval cycle.



To help track content's position in this workflow, **Ektron CMS400.NET** assigns a status to each content item. The status determines what you can do with it, and indicates what must occur in order for it to get published to the Web site. For more information, see "Appendix A: Content Statuses" on page 623.

# Logging In and Out

This section explains how to log in and out of **Ektron CMS400.NET**, and to use the site preview feature through the following subtopics.

- "Prerequisites" on page 10
- "Logging into the Sample Web Site" on page 10
- "Site Preview" on page 12
- "Logging Out of the Sample Site" on page 13

## **Prerequisites**

Once your Webmaster or administrator installs Ektron CMS400.NET, you need the following items before you can use it.

- URL (Web address) of Ektron CMS400.NET Web site
- Username and password

Once you acquire both, you can log into Ektron CMS400.NET and begin managing Web site content.

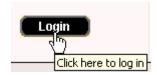
#### NOTE

This documentation uses the Ektron CMS400.NET sample Web site to demonstrate the product.

## Logging into the Sample Web Site

To access the Ektron CMS400.NET sample site, follow these steps.

 In your Web browser, navigate to the URL of your Ektron CMS400.NET Web site. Your system administrator provides this. 2. Click the Login button on the screen.



3. The Login dialog box appears.



4. Enter your username and password.

If you are using one of Ektron's sample sites, you can use any of three standard users that demonstrate Ektron's flexible user-permissions model. The table below lists the username and password needed to log in as each user type, as well as the permissions assigned to each user.

User Type	Username	Password	Permissions
Administrator	admin	admin	All
Standard user	jedit	jedit	Basic (for example, add/edit content, manage library files, etc.)
Membership user	jmember	jmember	Read-only permission to private content

- 5. Click the **Login** button.
- 6. The Web page appears.

You can navigate around your Web site as you could before signing in. But now, the content is surrounded by a colored box when you move the cursor over it (illustrated below).



At **extron Medical**, we focus on assisting people with some of the most complex conditions. Some examples are hemophilia, cancer, immune disorders and kidney disease. We do this by applying our expertise in medical devices, pharmaceuticals and biotechnology to make a meaningful difference in patients' lives.



## Site Preview

While logged into Ektron CMS400.NET, you can preview the Web site as it would appear to visitors, or view it in regular view.

Button Appearance	Status	Description
preview	Preview Mode	Content appears as last <i>edited</i> . The advantage of this mode is that you can see a Web page as it will appear when published to your site. Continue editing until you are satisfied with its appearance.  In Preview mode, click the <b>Preview</b> button to switch to regular mode.

Button Appearance	Status	Description
preview	Regular View	The most recently <i>published</i> version of content appears.  In this mode, colored borders surround content when you move the cursor over it.
		In regular view, click the <b>Preview</b> button to switch to preview mode.

## **Toggling Site Preview**

To toggle site preview on and off, follow these steps.

- 1. Navigate to a page that includes the login/logout button.
- Click the Preview button.



3. The Web site is now in preview mode.



## I SOME WORDS ABOUT US

As a global leader, ektron
Medical strives to improve
lives in its local and global
communities, particularly with
regard to increasing access to
high-quality healthcare for
underserved populations. It is
a commitment to the longterm, sustainable well-being of
the communities in which
employees live and work.

## LATEST NEWS

Ektron Rated Posi
Ektron Inc., an inr
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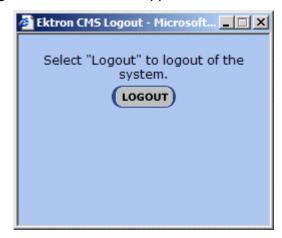
indexed content v

4. To turn preview mode off, click the ( preview) button on the login screen.

# Logging Out of the Sample Site

To log out of Ektron CMS400.NET, follow these steps.

 Click the Logout button ( ) in the content's floating toolbar, or click the Logout button ( ) on the Web page. 2. The Logout confirmation box appears.



- 3. Click the **Logout** button.
- 4. You return to the Web page from which you logged out. However, it is in standard view, not Ektron CMS400.NET view.

# The Workarea and Smart Desktop

The Workarea is a central screen from which you perform all **Ektron CMS400.NET** activities. From it, you can

- access the Smart Desktop
- view the system's top level folders
- navigate through the folder structure
- perform actions on content

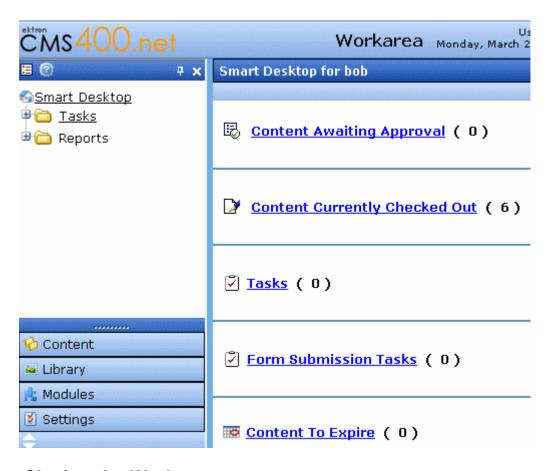
This chapter describes using the Workarea and Smart Desktop through the following subtopics.

- "Accessing the Workarea" on page 15
- "Installing the Document Management Functionality" on page 16
- "Understanding the Smart Desktop" on page 20
- "Navigating Within the Smart Desktop" on page 23
- "Sending Instant Email" on page 28

# Accessing the Workarea

To access your Workarea, follow these steps.

- Click the Workarea button at the bottom of the screen ( workarea ) or the Workarea button ( ) in the content's floating toolbar.
- 2. The Workarea appears.
- 3. The following illustrates one of several screens that may appear in the Workarea. Your system administrator determines which screen appears for you.



## **Closing the Workarea**

To close the Workarea, click in the upper right corner of the window. When you close the Workarea, you return to the Ektron CMS400.NET view of your Web site. You do not exit Ektron CMS400.NET.

# Installing the Document Management Functionality

The first time you access the Workarea, the following screen prompts you to install Document Management software onto your computer.

# Ektron DMS400 Automatic Download and Installation

The page you are trying to view contains Ektron DMS400. It will appear within your browser. It allows you to manage asset on web pages as easily as using that application.

Before you can use Ektron DMS400, it must be downloaded into your browser. When you click the **Install Now** button at the bottom of this page, Ektron DMS400 will be automatically downloaded and installed. This process may take several minutes depending on the speed of your network connection. Once downloaded, Ektron DMS400 will not need to download again unless upgrading to a newer version.

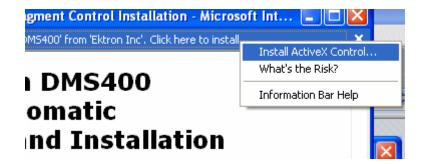
You must have authorization to install programs on your computer.

Follow these steps to install the Document Management software.

- 1. Read the screen.
- 2. At the bottom of the screen, click Install Now.
- The following screen appears. The line at the top of the screen (circled in red) may appear, depending on your browser security.



4. If that text appears, click it. The following menu appears.



- 5. Click Install ActiveX Control.
- 6. The following screen appears. Click Install.



7. The following screen appears. Close it when you see Ektron Asset Control in the top left corner of the screen (circled in red below).

# Ektron DMS400 Automatic Download and Installation





When the installation complete successfully, please close this window.



If a small red X appears, try downloading the <u>client installation program</u> and running it.

For additional assistance, visit Ektron's support page.

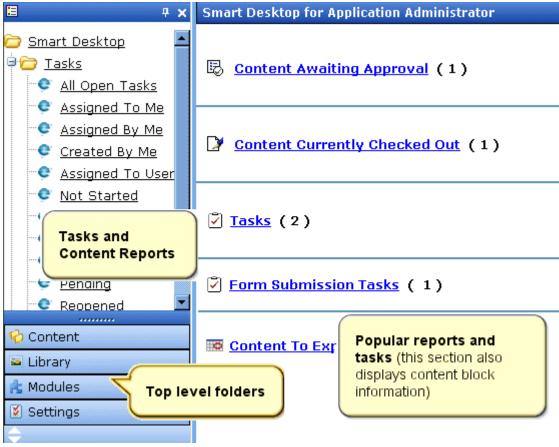
Close

# Understanding the Smart Desktop

The *Smart Desktop* is one of **Ektron CMS400.NET**'s main screens. To access it from wherever you are working in **Ektron CMS400.NET**, click the button in the top left corner (circled below).



The Smart Desktop consists of three sections, illustrated below.



- The right frame displays
  - Content awaiting approval content you need to approve before it proceeds to the next approver or is published if you are the final approver. See Also: "Approvals Reports" on page 135

- Content currently checked out all content in a checkedout status. This content cannot be edited by other users until the user who checked it out or the system administrator checks it in. See Also: "Checked Out Report" on page 138
- A list of tasks assigned to you See Also: "Managing Tasks" on page 328
- Any form submission tasks assigned to you See Also:
   "Assigning a Task to a Form" on page 215
- The Content to Expire Report see "Content to Expire Report" on page 143

#### NOTE

The number to the right of each category lists the quantity of content items in that category for you. When you click an item, up to five content items in a category appear. To perform tasks on that content, and to view additional content in that category, click the category.

If you select a folder from the left frame, the right frame displays content in that folder. If you select content from the list, information about it fills the right frame.

.

- The top left frame displays the folder tree for the Smart Desktop folder, which has two subfolders
  - Tasks (See "Managing Tasks" on page 328)
  - Content Reports (see "Content Workflow Reports" on page 125)
- The bottom left frame displays the top-level folders in Ektron CMS400.NET. Your display may be different depending on whether you are an administrator.
  - Content folder (see "Working with Folders and Content" on page 31)
  - Forms folder (see "Working with HTML Forms" on page 175)
  - "Library Folder" on page 151
  - Modules (see "Working with Collections" on page 398, "Working with Menus" on page 417, and "Working with Calendars" on page 303 "Private Content & Memberships" section of the "Managing Users & User Groups" chapter of the Ektron CMS400.NET Administrator manual)

 Settings folder, which includes "Updating Your User Profile" on page 449 and "Accessing Online Help" on page 454

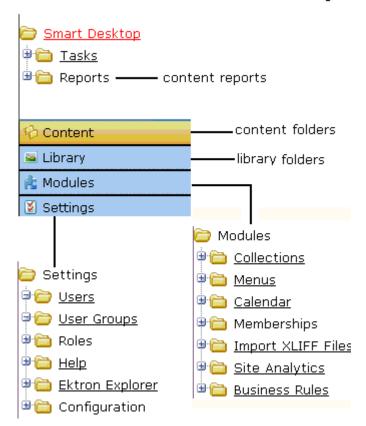
# Navigating Within the Smart Desktop

**Ektron CMS400.NET**'s top level folders appear in the lower left corner of the Smart Desktop. Use them to access all other folders.

To open any top level folder, click it. When you do, it appears in the frame above. Typically, you would a click top-level folder to see its subfolders, then click a subfolder to see its content.

The following graphic illustrates the location of **Ektron CMS400.NET**'s major features from the Smart Desktop.

## Ektron CMS Workarea Site Map

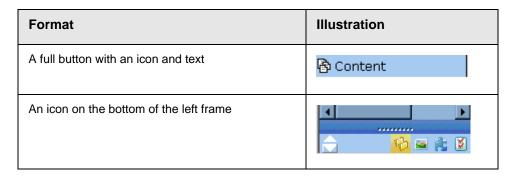


From the Smart Desktop, you can also:

- "Modify the Display of Top Level Folders" on page 24
- "Hide the Left Panel of the Workarea" on page 25

## **Modify the Display of Top Level Folders**

The display of top level folders can appear in two formats.



The full display is easier to see, but the icon format allows more space for the folder structure. You can decide which option best suits your needs.

## Switching Between Full Buttons and Icons

By default, top-level folders appear as full buttons. To switch the display of all folders to icons, double click the down arrow circled below.

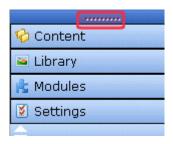


To switch back to full buttons, double click the up arrow circled above.

You can also switch the display of folders one at a time by clicking the up or down arrow.

As an alternative method of switching the display, you can

1. Place the cursor on the bar above the display of top-level folders. (The bar has several dots in the middle.)

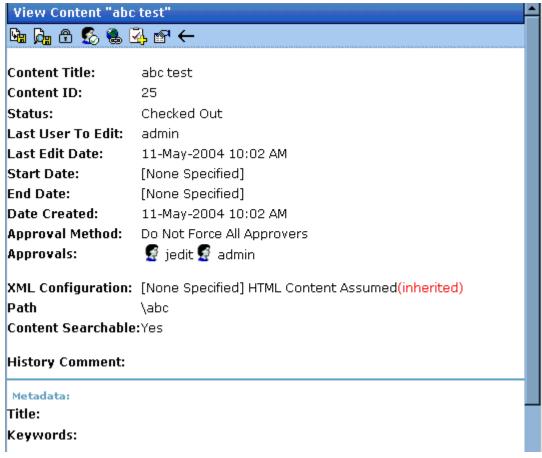


2. When the cursor turns to a double headed arrow, drag it to the bottom bar.

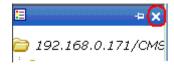
To return the display to full buttons, drag the same bar above.

#### Hide the Left Panel of the Workarea

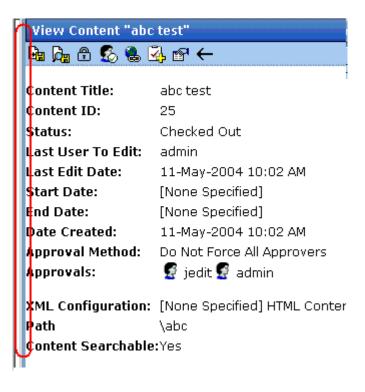
You can hide the left frame of the Workarea to provide more space for working in the right frame. Below is an example of the Workarea with a minimized left frame. Note that you cannot see the folder display in the left frame.



To minimize the left frame, click the white X near the top of the left frame.



The left frame remains minimized until you move the cursor to the left of the bar circled below.



## **Using Autohide**

The Workarea screen also provides an *autohide* feature, which quickly switches between full right frame view and combination right-left frame view.

When autohide is turned on, the left frame is minimized unless you place the cursor to the left of the bar circled above. If you place the cursor there, the left frame appears. As soon as you move the cursor back to the right frame, the left frame disappears.

To turn on the autohide feature, click the push pin icon near the top of the left frame.



When you do, the push pin turns 90 degrees to indicate autohide is on.



To turn off autohide, move the cursor to the left frame and click the push pin icon. When you do, the push pin returns to its original position.

# Sending Instant Email

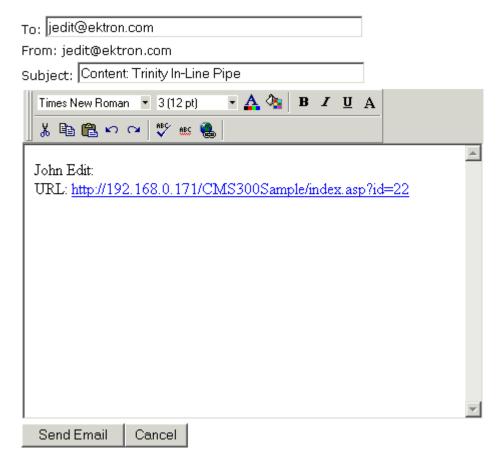
**Ektron CMS400.NET** lets you send email instantly to a user or user group from many screens available from the Smart Desktop. Your ability to send instant mail is indicated by a small mail icon next to a user or group name (indicated in red below).



#### iew All Approvals

îtle	Request Type	Start Date	Submitted	by
rinity In-Line Pipe	Publish	[None Specified]	Edit, John	

When you click a user/group name or email icon, the email screen appears, as shown below. Once you complete the screen and click **Send**, an email is sent to designated users.



## **Conditions for Instant eMail**

- You must have a valid email address set up in the user profile.
   If not, email icons do not appear in Ektron CMS400.NET. See
   Also: "Updating Your User Profile" on page 449
- Your system administrator must enable the feature.

## Where Instant email is Available

Instant email is available from several screens that display users and user groups. Typically, you click a user name or the email icon to launch an email. Screens in the following **Ektron CMS400.NET** features support instant email.

- Smart Desktop
- Tasks
- Approvals
- Reports
- User and user group setup

Wherever instant email is available, one of the email icons appears.

## **Modifying Instant eMail**

When the email screen appears, the following information is copied from **Ektron CMS400.NET** into the email.

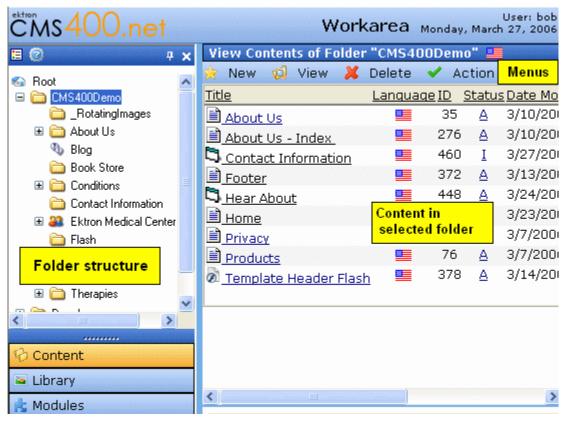
Field	Source of Default Information	Editable?
То	User you selected to receive the email. If the user does not have valid email address, an error message appears on the screen (see below). If you then insert a valid email address, the email is sent.  * Warning: Destination address is missing **  1: Administrator@Ektron.com  If you specify a group to receive the message, as long as one group member has a valid email address, all group members with valid addresses receive the email.	Yes. If desired, you can add recipients by typing them into this field.
From	You	No
Subject	If the email message is linked to content, its title appears.	Yes
Body of message	If the email message is linked to content, a link to the content appears.	Yes

# Working with Folders and Content

Every content item resides in the Content folder or one of its subfolders. So, to work with existing content or create a new content, you must first navigate to its folder.

A typical content folder screen appears below. It consists of three sections:

- The top left frame shows the folder structure. You can click any folder to display its content in the right frame, while its subfolders appear below it.
- The right frame shows content in the currently selected folder.
   Above the right frame is a toolbar of buttons that represent tasks you can perform on selected content.
- The lower left frame shows Ektron CMS400.NET's top level folders



In this chapter, you learn about adding, editing, publishing, and deleting content through the following subtopics. (Permissions and Approvals are explained in the **Ektron CMS400.NET** Administrator manual.)

- "Workarea Toolbar Buttons" on page 65
- "Viewing a Folder" on page 33
- "Viewing Content" on page 38
- "Expanding the Content Area" on page 44
- "Adding Content" on page 45
- "Editing Content" on page 49
- "Adding Content" on page 45
- "Searching the Workarea" on page 55
- "Adding Subfolders" on page 64

"Deleting Folders" on page 65

# Viewing a Folder

To view any folder under the content folder, follow these steps.

- 1. Access the Workarea, as described in "Site Preview" on page 12.
- 2. Click **Content** from the left lower side of the Workarea.



3. All content in the content folder and the selected language appear on the right side of the screen. Subfolders appear in the upper left frame.

#### NOTE

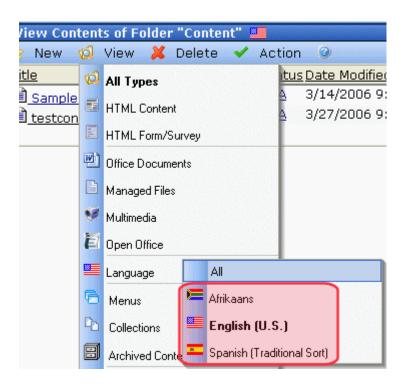
The View Menu lets you filter content by type. For example, you can set it to view only HTML content. Therefore, you may only see content of a selected type in the folder. See Also: "View Menu" on page 36

4. To work with any folder or its content, click the folder. When you do, its content appears in the right frame.

#### NOTE

You can only view folders for which your system administrator has granted permission.

 If your system supports more than one language, you can select content for a particular language or all languages using the View > Language menu option (illustrated below).



Each folder lists the following information about its content.

Field	Description
Title	The name of the content.
Language	The language of the content.
ID	The number assigned to the content by Ektron CMS400.NET. It is used to retrieve the content from a database.
Status	The status of the content. See Also: "Appendix A: Content Statuses" on page 623
Date Modified	The most recent date the content was added, edited, or published.
Last Editor	The last user who accessed the content.

Additionally, each folder has the following menus.

#### Note

Depending on your permissions, you may not see all menu options.

- "New Menu" on page 35
- "View Menu" on page 36
- "Delete Menu" on page 37
- "Action Menu" on page 37

## **New Menu**

Menu Option	Creates the following new item within selected folder	For more information, see
Folder	Folder	"Adding Subfolders" on page 64
Blog	Blog	"Blogs" on page 354
Discussion Board	Discussion Board	Ektron CMS400.NET Administrator Manual Section "Discussion Boards"
HTML Content	HTML content	"Adding Content" on page 45
HTML Form/ Survey	HTML Form, Poll, or Survey	"Working with HTML Forms" on page 175
Smart Form	Smart Form	The "Managing XML" chapter of the Ektron CMS400.NET Administrator manual Ektron CMS400.NET Administrator Manual Section "Managing Content Folders" > "Smart Forms"
Office Documents	Office Document	"Working with Microsoft Office Documents" on page 248
Managed Files	Managed file, any supported type	"Working with Managed Files" on page 259
Multimedia	Multimedia file, any supported type	"Managing Multimedia Assets" on page 249
Open Office	Open Office file, any supported type	"Working with Open Office Files" on page 256

Menu Option	Creates the following new item within selected folder	For more information, see
Collection	Collection	"Working with Collections" on page 398
Menu	Menu	"Working with Menus" on page 417

## **View Menu**

The View Menu provides the following functions.

Menu Option	Function	For more information, see
All types	Displays all content types of selected language.	
<ul> <li>HTML content</li> <li>HTML Form/ Survey</li> <li>Office Documents</li> <li>Managed Files</li> <li>Multimedia</li> <li>Open Office</li> </ul>	Limits folder display to selected content type. For example, choose View > Office Documents, and see only Office Documents in the folder other content types are suppressed.  This is especially helpful if the folder has a lot of items, and you are looking for only one type of content.  Note that the icon for the selected type appears to the left of the View Menu option, as illustrated below.  View Contents of Formal New Yiew  Title Language ID	
Language	Limits display within a folder to one language.  The language setting also determines the language of any new items you create in the folder.	
Menus	Lets user view and work with menus	

Menu Option	Function	For more information, see
Collections	Lets user view and work with Collection	"Working with Collections" on page 398
Archived Content	Lets user view and work with Archived content. That is, content that passed its scheduled End Date and whose archive option is either Archive and remove from site or Archive and remain on Site.	"Setting Archive Options" on page 73

## **Delete Menu**

This menu lets you perform the following functions.

Menu option	Lets you	More Information
Delete this folder	Delete current folder and all of its content	"Deleting Folders" on page 65
Delete content	Delete one, some, or all content items within folder	"Deleting Content" on page 52

## **Action Menu**

This menu lets you perform the following functions.

Menu option	Lets you	More Information
Export for translation	Prepare content for translation by a translation agency	Ektron CMS400.NET Administrator Manual section "Multi-Language Support" > "Using the Language Export Feature"
Search	Search through content in the Workarea.	"Searching the Workarea" on page 55

# **Viewing Content**

You can view all content in your Ektron CMS400.NET Web site. Viewing content allows you to see the content, metadata, summaries, and other information. To view content in Ektron CMS400.NET, follow these instructions.

## **Viewing Content from a Web Page**

To view content from a Web page, follow these steps.

- 1. Sign in.
- 2. Browse to the content you want to view.
- 3. Click the **Properties** button (
  ).
- Continue reading from "The View Content screen appears." on page 40.
- reading from "The View Content screen appears." on page 40.

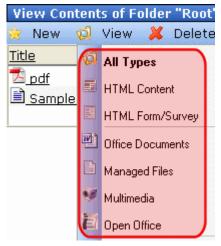
## **Viewing Content from the Workarea**

- 1. Navigate to the folder that contains the content, as explained in "Viewing a Folder" on page 33.
- 2. The icon to the left of the **View** option indicates the type of content being displayed. Possible icons are described below.

Icon	Content Type
Ø	All types
<b>=</b>	HTML
	HTML form or survey
	Office documents

Icon	Content Type
	Managed files
<b>S</b>	Multimedia
E	Open Office

To change the type of content being displayed, click **View** then select a content type from the menu options.



3. If your system supports more than one language, you can select an edition of the content in a particular language via the **View > Language** menu option (illustrated below).



- 4. Click the content.
- 5. The View Content screen appears.



1		
200000	Worldwide Headquarters	5 Northern Blvd. Bldg. 6
200000000		Amherst, NH 03031 USA
-		Tel. +1 (603) 594-0249
		Fax. +1 (603) 594-0258
		info@ektron.com

After you select the content, you have the following options. (Your options may vary depending on your permissions and the status of the content.)

Button or Tab	Name	Description	For more information, see
Properties	Content Properties	View the content's properties	"Properties" on page 42
Content	View Content	Displays content	
Summary	Edit Summary	Edit content's summary.	"Adding a Content Summary" on page 76
Metadata	Edit Metadata	Edit content's metadata	"Adding or Editing Metadata" on page 80
Comment	View Comment	View comments on changes made when editing content. This comment also appears on the View Content and Content History screens.	
Tasks	Add/edit tasks	Add or edit tasks for this content	"Managing Tasks" on page 328
Web Alerts	Add/edit Web Alerts	Add or edit Web Alerts for this content	Ektron CMS400.NET Administrator manual chapter "Web Alert Feature"
	Edit Content	Open content for editing	"Editing Content" on page 49
The state of the s	View History	View older versions of content; restore older version	"Viewing and Restoring Previous Content" on page 108
<b>₽</b>	View Staged	Displays staged content	"Staged Content" on page 629
<b>₽</b>	View Difference	Compares current and earlier versions of content	"Comparing Versions of Content" on page 101
Û	Delete	Delete content	"Deleting Content" on page 52
	Check for content linked to this content	Identify all content with Quicklinks to this content	"Checking for Broken Quicklinks" on page 54

Button or Tab	Name	Description	For more information, see
<b>₹</b>	Add Task	Attach a task to content	"Task Module Toolbar" on page 353
	Properties	View and modify <b>Content Searchable</b> setting	Check this box if the content should be found when someone searches your Web site.
←	Return	Go back to previous menu	
View (language)	View	If you can view content in more than one language, select a language from the drop down list.	
Add -select language-	Add -select language-	Lets you copy current content into a new item and translate it to selected language.	"Translating Content to Another Language" on page 51

# **Properties**

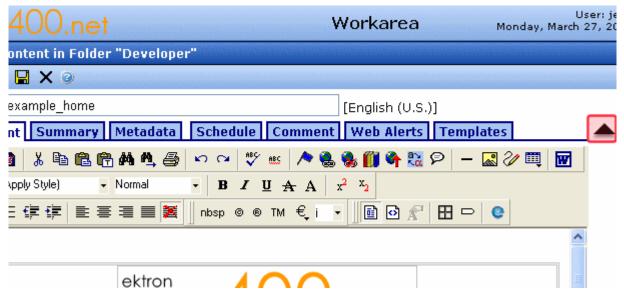
The content properties screen contains information about the content.

Field	Description
Content Title	The title assigned to the content
Content ID	The ID number assigned to the content. The ID number is used to retrieve content from a database.
Content language	The content's language
Status	The current status of the content  See Also: "Appendix A: Content Statuses" on page 623
Last User to Edit	The last user to edit this content

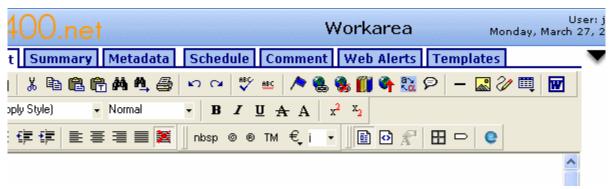
Field	Description
Last Edit Date	When the content was last edited
Start Date	When the content will go live on the Web site
End Date	When the content will be removed from the Web site
Action on End Date	What happens to the content when its end date and time are reached. See Also: "Setting Archive Options" on page 73
Date Created	When the content was created
Approval Method	Whether all approvers must sign off on content before it is published; managed by your system administrator.
Approvals	The users in the approval chain for this content. See Also: "Approving/ Declining Content" on page 90
Smart Form Configuration	The Smart Form applied to the content. This is typically managed by your system administrator.
Template	The template currently assigned to the content.
Path	The folder path to the content's folder. A slash (\) represents the Content folder.
Rating	Ektron CMS400.NET provides a Content Rating feature that lets site visitors rate any content item on a scale of 1 to 10. If this feature is enabled for the content item, the average numerical rating appears. See Also: Ektron CMS400.NET Administrator Manual section "Managing Content" > "Content Rating"
Content Searchable	<b>True</b> appears if the content can be found when someone searches your Web site.

# **Expanding the Content Area**

It is possible to expand the content area of the screen vertically. This gives you more space to work on content. To expand the content portion of the Workarea, click the up arrow ( ), highlighted below.



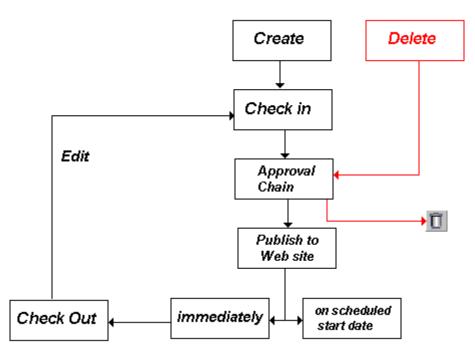
Once the content area is expanded, the top row of buttons and title are not visible.



Click the down arrow ( to return the content area to normal size. The top row of buttons and title also return to the screen.

# **Adding Content**

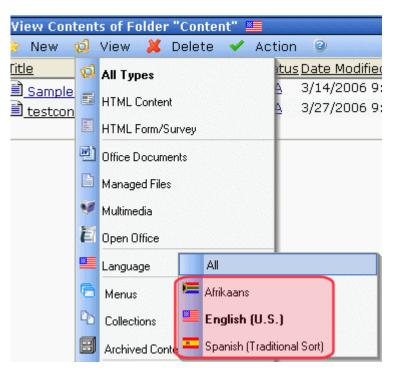
If you have permission to add content to a folder, you can create content for that folder. The following flowchart illustrates a typical sequence of events when working with content.



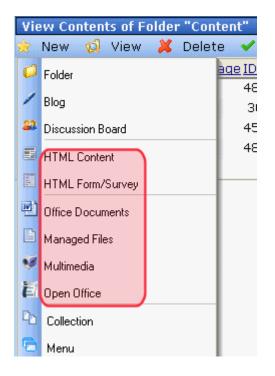
After you create content, you or your system administrator must make it available on the site. For example, you can add a hyperlink to it from another page, or place it in a collection or menu. Your administrator can add it to a list summary or content list.

To add content, follow these steps.

- 1. Browse to the folder where you want to create the new content.
- 2. Select a language from the language dropdown list.



3. Select a content type from the **New** menu.



See Also: "Types of Content" on page 5

- 4. The Edit Content window opens.
- 5. Create content in the editor using the following table.

## Responding to the Fields on the Add Content Screen

Field	Description
Title	Enter a title for the content.
Add to Quicklinks Table	Check if you want to create a Quicklink to this content. If you do, users can insert links to this content from within other Ektron CMS400.NET content items  See Also: "A quicklink is a special kind of hyperlink that jumps to another content item on your Web site. (A regular hyperlink jumps to a Web page on the internet.)" on page 152
Content Searchable	Check this box if the content should be found when someone searches your Web site.

After you respond to the above fields, the following buttons are available.

## **Buttons on the Add Content Screen**

Button	Name	Description
	Submit	Submit the content into the approval chain. This action also returns the new or updated content to the database and exits the editor.  See Also: "Approving/Declining Content" on page 90

Button	Name	Description
	Publish	Publish the content to the Web site.
		Note: Only the last approver in the approval chain sees this button.
		See Also: "Approving/Declining Content" on page 90
		This action also returns the changed content to the database and exits the editor.
<b>₽</b>	Check In	Save and check-in the document. This action returns the changed content to the database and exits the editor. It does <i>not</i> submit the content into the approval chain. Rather, it allows you and other users to continue changing it.
	Save	Save the content without leaving the editor. It is a good idea to save your work frequently.
X	Cancel	Close the editor without saving changes.

## **Tabs on the Edit Content Screen**

Tab	Description
Content	Insert content. For more information about using Ektron CMS400.NET's editor, see "Introduction to eWebEditPro+XML" on page 457.
Summary	Enter or edit the content summary.  See Also: "Adding a Content Summary" on page 76
Metadata	Enter or edit the content metadata.  Note: All required metadata must be added before the content can be submitted into the approval chain.  See Also: "Adding or Editing Metadata" on page 80

Tab	Description
Comment	Briefly describe the content, or comment on changes made when editing content.  The history comment appears on the View Content and Content.
	The history comment appears on the View Content and Content History screens.
Schedule	If you don't want to submit the content to the approval chain immediately, enter when it will be submitted.
	See Also: "Scheduling Content to Begin and End" on page 69
	If appropriate, enter a date when the content will no longer be viewable on the Web site.
	See Also: "Setting an End Date on Content" on page 72
Web Alerts	See the Ektron CMS400.NET Administrator Manual chapter "Web Alert Feature" on page 495
Templates	This content's folder must have a default template. It can also have additional template assigned.
	When content is created, the default template is automatically assigned to it. If you want to change the template assigned to this content, click this tab and choose a template from the dropdown list.

# **Editing Content**

Ektron CMS400.NET content can be in any of several statuses, as described in "Appendix A: Content Statuses" on page 623. You can only edit content for which you have permission and in one of the following statuses:

- published
- checked in
- checked out by you
- submitted for your approval

#### NOTE

Once you check out content, it cannot be checked out by other users until you check it in.

## **Steps in Editing Content**

Accessing the Edit Content Screen from a Web Page

To access the Edit Content screen from a Web page, follow these steps.

- 1. Sign in.
- Browse to the content you want to edit.
- 3. Right click the mouse and select **Edit**.
  - edit content
  - create or edit a summary
  - specify metadata for the content
  - enter or update a comment
  - enter or update start and end dates
  - •review and update Web Alert information (To learn more, see the **Ektron CMS400.NET** Administrator manual chapter "Web Alert Feature")
  - save changes
  - check in content
  - submit content for approval
  - •publish content to the Web site
  - access the library
- 4. Make the necessary edits to the content. See Also: "Table of Toolbar Buttons and Drop-Down Lists" on page 464

Or, you can choose a toolbar option or tab from the top of the Edit Content window. These options are described in "Buttons on the Add Content Screen" on page 47 and "Tabs on the Edit Content Screen" on page 48.

## Accessing the Edit Content Screen from the Workarea

To access the Edit Content screen from the Workarea, follow these steps.

- 1. Access the View Content screen for the content you want to edit, as described in "Viewing Content" on page 38.
- 2. Select the language whose content blocks you want to view.
- 3. Click the Edit button ( ).
- 4. The editor opens with the content block inserted.

- 5. From the Edit Content window, you can
  - edit content
  - create or edit a summary
  - specify metadata for the content
  - enter or update a comment
  - enter or update start and end dates
  - review and update Web Alert information (To learn more, see the **Ektron CMS400.NET** Administrator manual chapter "Web Alert Feature")
  - save changes
  - check in content
  - submit content for approval
  - publish content to the Web site
  - access the library
- Make the necessary edits to the content. See Also: "Table of Toolbar Buttons and Drop-Down Lists" on page 464

Or, you can choose a toolbar option or tab from the top of the Edit Content window. These options are described in "Buttons on the Add Content Screen" on page 47 and "Tabs on the Edit Content Screen" on page 48.

## **Translating Content to Another Language**

#### NOTE

The following procedure only works with HTML or XML content. You cannot translate other file types as described below.

Use this procedure when you want to initialize a new foreign language content item with content from a source language. This copying should facilitate the translation.

For example, an editor is translating content from French to German. The editor copies the French edition to new content whose language is German. As the editor translates the French edition into German, he deletes the French content. Any images in the content would usually remain, and all formatting (tables, bullets, etc.) is retained.

To copy content into new content block of a different language, follow these steps.

- 1. Go to the View Content screen for the content you want to translate.
- 2. From the View drop-down list, select the original language.
- 3. Use the **Add** drop down list in the upper right corner to select the language into which you want to translate the content.



 The Edit Content screen appears with original language content. Translate into the new language then delete the original content.

If desired, you can click the Translate button (?). If you do, a new screen prompts you to identify the original language, new language, and the glossary to use. Then, the content is translated. If you like the translation, click **Paste Content**, and the translated content replaces the original.

- Once the translated content is inserted into the editor, you can edit it as needed.
- 5. When you save the content, it is saved as the edition of that content in the selected language.

## **Deleting Content**

#### NOTE

The ability to delete content is a privilege granted by the system administrator. If you do not see a Delete button ( ) on the screen, you do not have permission to do so.

The Delete command lets you permanently delete obsolete content from your Web site. You can only delete content if its status is Approved.

Like publishing, deleted content must go through the approval chain before it is removed. If you are the last approver in the approval chain, the content is deleted immediately. See Also: "Approving/Declining Content" on page 90

You can delete a single content item or several content items in a folder. Both procedures are explained below.

## **Deleting a Single Content Item**

To delete one content item, follow these steps.

#### Deleting Content from a Web Page

To delete content from a Web page, follow these steps.

- 1. Sign in.
- 2. Browse to the content you want to delete.
- 3. Click the Delete button ( ).
- 4. The View Content screen for the selected content appears. (See "Viewing Content" on page 38.)
- 5. Click the Delete button ( ).
- 6. The following message appears.

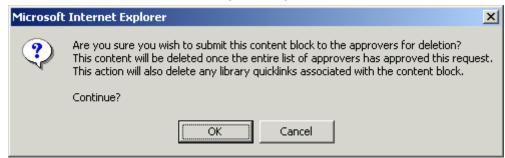


7. Click **OK** to delete the content.

## Deleting Content from the Workarea

- 1. Access the View Content screen for the content you want to delete, as described in "Viewing Content" on page 38.
- 2. Click the Delete button (11).

The following message appears.



4. Click **OK** to delete the content.

## **Deleting Several Content Items in a Folder**

On the View Content Folder screen, you can delete several content items at one time. To do so, follow these steps.

- 1. Access the content folder that contains the content you want to delete.
- 2. Click the Delete Content button ( ).
- 3. The Delete Contents of Folder screen is displayed.
- 4. Check boxes next to content items you want to delete.

### Note Check off the box in the header cell to select all or deselect all.

- Click the Delete Content button ( ).
- 6. A confirmation message is displayed.
- 7. Click **OK** to continue.

## **Checking for Broken Quicklinks**

The Check Links button ( ) locates all content that includes a Quicklink to the displayed content. This feature is useful before deleting content, because it informs you of every content item that will include a "dead" link after you delete the selected content. You should then edit that content and remove or change the obsolete Quicklinks.

To use the link checker, follow these steps.

- 1. Access the View Content page for the content whose links you want to check, as described in "Viewing Content" on page 38.
- 2. Click the Check Links button ( ).
- 3. A page lists each content item that links to the current content. Click the title to access the View Content page for the selected content. From there, you can remove or change the Quicklink.

## Searching the Workarea

You can search any folder to quickly locate within your Web site. The following sections explains how to use the content search.

## Selecting a Folder to Begin the Search

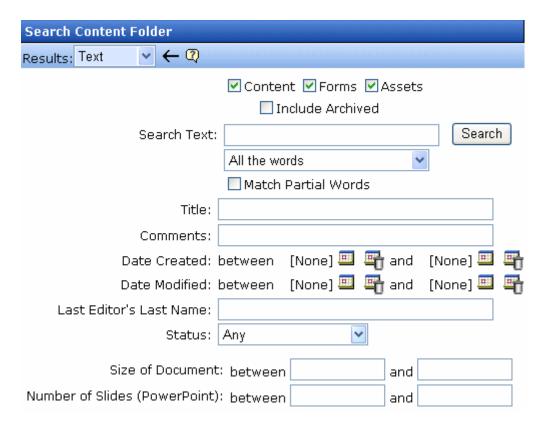
To search your entire site, start with the top level (Content) folder.

If you want to limit the search to any folder (and its subfolders), select it then select the search criteria. All folders under the starting folder are included in the search.

## **Accessing the Search Content Page**

To access the search content page, follow these steps.

- 1. Navigate to the folder at which you want to begin the search.
- 2. Click Action > Search.
- 3. The Search Content Folder screen appears.



### The Search Screen

The search screen helps you find **Ektron CMS400.NET** content by specifying the following criteria.

- the kind of content you want to search (for example, HTML content)
- a search word or words
- how the search words must match the content in order for a document to be found by the search
- whether the search words are matched against the content item's title
- whether the search words are matched against the content's comments
- an optional range of created or modified dates. Only content created or updated within a date range is found by the search.

- the last name of the editor who updated the content most recently
- the status of the content
- any metadata criteria assigned to the folder
- if the content includes Microsoft Word documents, the size of the documents
- If the content includes Powerpoint presentations, the number of slides in the presentation

Each feature is explained below.

#### NOTE

To help track words and phrases site visitors are entering on the search screen, the Search Phrase Report provides a count of all phrases searched within a date range. In **Ektron CMS400.NET**, this report is available from the **Smart Desktop > Reports**. For documentation of this report, see "Search Phrase Report" on page 148.

# Specifying the Kind of Content to Search

Near the top of the screen, check boxes let you determine the kinds of content to search.

V	Content	▼ Forms	✓ Assets
	Пτ	nclude Arc	hived

#### NOTE

**Assets** only appears if your organization has implemented Ektron's Document Management feature.

Check this box	To search
Content	HTML content
Forms	HTML forms
Assets	Content that is neither HTML not XML, such as Office documents and managed files. See Also: "Using the Document Management Functionality" on page 244

Check this box	To search
Include Archived	Content, forms and assets that have been archived. See Also: "Setting Archive Options" on page 73

#### IMPORTANT!

The search only considers content, forms, and assets whose **Content Searchable** box is checked. The **Content Searchable** box appears on the item's View Properties screen.

# **Specifying a Search Word or Phrase**

In the **Search Text** field, enter one or more words that you want to find within content, forms and assets. The search returns content that includes these words.

You can use an asterisk as a *wildcard* character, in other words, to stand for any character. For example, the phrase **CMS\*00** will return topics that include the following text: CMS400, CMS300, CMS200 and CMS100.

Entering one or more words here is optional. That is, you can use fields on the lower portion of the screen to find content without knowing any words contained in the content. For example, you can find every piece of HTML content that was modified by a certain user within the last 30 days.

If you check off HTML and Form content, you can enter no search criteria and get a list of all HTML and Form content on your site.

However, if you enter search text, the search only finds items that include the search text *and* satisfy other criteria on the screen.

See Also: "Adding or Editing Metadata" on page 80

#### The Noise Files

If you are searching for assets, Windows has a *noise* file that screens from the search every single letter of the alphabet as well as common words. Examples of common words are **about**, **after**, **all**, and **also**. Avoid entering such words into the **Search Text** field, because the search ignores them.

To find the list of noise words, search your computer for files named noise. xxx, where xxx is a three-letter abbreviation for the language. For example, noise englists English noise words.

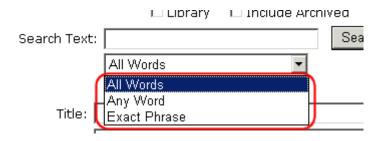
You can open a noise file with a simple word processor program, such as Notepad, to view any language's noise words. You can also edit the file. For example, you can remove words that users should be able to search on.

# **Specifying Match Criteria**

#### NOTE

This field is only applicable if you entered one or more words in the **Search Text** field.

From this dropdown list, select criteria for how the search word or words must appear within the content of the files being searched.



Your choices are described below.

Choice	A search returns content that has	For more information, see
All Words	all words in the search field	"All Words" on page 60
Any Word	any word in the search field	"Any Word" on page 60
Exact Phrase	all words in the order specified in the search field	"Exact Phrase" on page 60
Contains (match partial words)	any part of any word in the search field	"Contains (Match Partial Words)" on page 60

# Match Criteria Examples

The examples below assume you entered these words into the **Search Text** field.

- partners
- content
- Monday
- employee
- green

#### All Words

**All Words** works like an "and" function. The search returns only content that has the words partners *and* content *and* Monday *and* employee *and* green. The words can be in any order within the file.

#### Any Word

**Any Word** is almost the opposite of All of the Words. It works like an "or" function.

When you select this option, the search returns all files that have *at least one* of the words entered in the search text field. In other words, it returns files with the word partners *or* content *or* Monday *or* employee *or* green.

#### Exact Phrase

**Exact Phrase** returns content that have all five words in the order specified in the search text field.

A better example would be to search for a phrase, such as Content Management Solution. The search yields only content with that exact phrase.

### **Contains (Match Partial Words)**

Although you cannot search for wild cards, the Match Partial Words option does almost the same. For example, enter **at** into the search text field, then select Match Partial Words. The search returns all content with the letters **at**, finding words such as **At**, B**at**, Ch**at**ter, **At**oll, **AT**M, etc.

### **Additional Search Criteria**

The next section of the search screen lets you choose one or more customized search criteria. Note that if you enter more than one criterion, only content satisfying *all* criteria appears on the search results screen.

### Fields that Apply to Content, Forms and Assets

Search criterion	Description
Title	The title of the content, form, or asset.  You can enter a partial word. For example, entering <b>Part</b> yields the following results.
	Multi-Hospital Nurse Executive Participation
	Ektron Partners and Customers
	You can also enter more than one word or phrase as long as they are in the correct sequence.
Comments	The content or form's comments, which can be inserted via the <b>Comment</b> tab.
Date Created	The file's creation date. You can enter a single date or a range of dates.  The search returns all items with that creation date that satisfy all other criteria.
Date Modified	The late date when the file was modified. You can enter a single date or a range of dates.
	The search returns all items with that edit date that satisfy all other criteria.
Last Editor's Last Name	The last name (surname) of the user who most recently changed the content or form. This is taken from the <b>Last Name</b> field on the User Information screen.  The search returns all items last edited by that user that satisfy all other criteria.

Search criterion	Description
Status	The content status. See Also: "Appendix A: Content Statuses" on page 623
	Note: Although you can search for content by any status, the search results display only the most recently published version. If a version has never been approved, nothing appears.

### **Custom Fields**

Custom fields are defined by your system administrator and applied to content by its author or editor. They are custom-defined, so would be different for every site.

The custom search fields appear below the **Status** field.

# Fields that Apply to MS Office Files Only

Search criterion	Description
Size of Document	As displayed on the read-only <b>Size</b> field on the File Properties window's <b>General</b> tab.
Number of slides (PowerPoint)	As displayed on the read-only <b>Statistics: Slides</b> field on PowerPoint's File Properties window's <b>Statistics</b> tab.

# **Result Display Options**

At the top of the search screen, a pull-down list lets you choose the how to display the search results.



View option	Description	Example
Graphical If the item is content or a form, display a thumbnail	The market distribution of a special within content and recognition content on the formation and the f	
	Note: Graphical search results require the Internet Explorer browser, version 6 or greater.	Sample Microsoft Word document
Text	Display item's title in the left column. To the right, display the  last edit date/time	Search found 15 result(s) that matched your keywor  (**Q**  Content Title**  Folde
	• folder name	Breakroom Survey 12/1/2005 5:51 PM Conte
	<ul><li>size (assets only)</li><li>DMS rank (assets only)</li><li>language</li></ul>	center column - lower middle 9/26/2005 6:19 PM Centa  CMS to Unveil New Product 8/17/2005 3:48 PM Storie
	• status	Compose Email2 12/1/2005 5:44 PM Conte

### Information on the Search Results Screen

The following column headers describe the information displayed for all content items that satisfy the search criteria.

Column Header	Description
Content Title	The title of the content item
Last Edit Date	The most recent date on which content was edited. If it was never edited, its creation date.
Folder name	The folder that contains the content
Size	The size of the content item in kilobytes
DMS Rank	An indication of how well a content item page matches the search criteria, using a range of 0 to 1000. The higher the rank, the more relevant content is to the search criteria.
Language	The locale id value of the content's language.  For a reference list of these values, see the Ektron  CMS400.NET Administrator manual section "Appendix A: List of Supported Languages."
Status	A one-character abbreviation of the content item's status. See Also: "Appendix A: Content Statuses" on page 623

# Adding Subfolders

Since the procedure for adding new folders is usually only granted to administrators, it is documented in the **Ektron CMS400.NET** Administrator manual section "Managing Content Folders" > "Adding Subfolders."

# **Deleting Folders**

Since the procedure for adding new folders is usually only granted to administrators, it is documented in the **Ektron CMS400.NET** Administrator manual section "Managing Content Folders" > "Deleting Subfolders."

# Workarea Toolbar Buttons

The top of many Workarea screens feature a toolbar that contains buttons for performing actions. This section explains the buttons' functions.

Button	Name	Description
<b>₽</b>	Add	Adds items in several places.
°c	Add Calendar Event	Accesses the add calendar event screen in the Workarea.
₿	Add Content	In a content folder, opens the editor and allows you to create new content.  See Also: "Adding Content" on page 45
<b>-</b>	Add Content Folder	In a content folder, allows you to create a subfolder to further organize your content.  See Also: "Adding Subfolders" on page 64
ms.	Add Library Item	In the library folder, allows you to upload an image or file, or add a hyperlink or Quicklink to use in content.  See Also: "Library Folder" on page 151
<b>₹</b> ,	Add Task	Assign task to a user. See Also: "Managing Tasks" on page 328
<b>£</b>	Approvals	View approval chain for folder or content.  See Also: "Approving/Declining Content" on page 90
	Approve	Approve content that awaits your approval.

Button	Name	Description
	Approve All	In the approvals folder, approves all content awaiting your approval with one click.
	Archived Content	If current content is being displayed, switch to display archived content.  If archived content is being displayed, switch to display current content. See Also: "Setting Archive Options" on page 73
<b>←</b>	Back	Return to previous screen.
<b></b>	Calendar	Lets you choose when content will go live.  See Also: "Working with Calendars" on page 303
×	Cancel	Cancels action you are performing without saving the information.
	Check-in	Saves and checks in content you are working on.  See Also: "Checked-In Content" on page 625
	Check-out	Checks out content to edit; prevents others from simultaneously working on it. "Checked Out Content" on page 626
各	Collection	Accesses the collection area for content; lets you create, edit, and delete collections. See Also: "Working with Collections" on page 398
<b>I</b>	Decline	Declines an approval request submitted to you.
Û	Delete	Deletes selected item.
Ū	Delete Content	Deletes multiple content items at once.
	Delete Folder	Deletes current content folder.
	Do Not Apply XSLT	Removes XSLT applied to XML content viewed in the content history area.

Button	Name	Description
	Edit	Edits content or specific criteria in the Workarea.
<b>(</b>	Insert Library Item	Inserts selected library item into content.  See Also: "Library Folder" on page 151
	Link Check	Identifies content with a hyperlink to the current content. You would typically use this feature to remove the links before deleting content.  If you do not remove the links, they are inoperative after the content is deleted.
3	Overwrite	Replaces an image or file with a newer version.  See Also: "Overwriting Files" on page 163
<u>D</u>	Preview	Previews item that was or will be added.
	Publish	Save and publish the content.
	Remove	Removes items from folders and lists in the Workarea.
Å↓	Reorder	Changes the sequence of links in a collection.  See Also: "Working with Collections" on page 398
<b>P</b>	Restore	Restores previously published content.  See Also: "Viewing and Restoring Previous Content" on page 108
	Save	Saves content that was modified.
<i>8</i> 46	Search	Searches content and library folder screens.  See Also: "Searching the Library" on page 155
31	Show Calendar	Displays the calendar in the Workarea.
	Submit	Saves and submits content to next approver in the approval chain.

Button	Name	Description	
	Update	Changes are saved and content is updated.	
Q	View Date	View all calendar events for a selected day.	
<b>R</b>	View Difference	Opens the View Content Difference feature.  See Also: "Comparing Versions of Content" on page 101	
Ū	View History	View history of selected content.  See Also: "Viewing and Restoring Previous Content" on page 108	
Þ	View Published	Displays currently published version of content.	
<b>₽</b>	View Staged	Displays staged content.  See Also: "Staged Content" on page 629	
View: English (US) Select		Selects the language of the content being displayed.	

# Scheduling Content to Begin and End

Scheduling content lets you control when content becomes visible on the Web site. Similarly, you can remove content on a predetermined date and time. When used together, a start and end date can relieve you of much work by managing how long content is viewable on your Web site.

You can also set options for what happens to content after reaching its end date.

#### **How Does It Work?**

When you create or modify content, you can select a "go live" date and time. If you do, and the content makes it through the approval chain, Ektron CMS400.NET publishes the content to the live site at that time.

For example, your company is having a sale of the century in a month, and everything is ready except the announcement. You decide to update your Web site to let the public know about the sale. With this feature, you create the Web content now and set it to go live a week before the sale.

The Ektron Windows Service manages these changes to your site. See Also: Ektron CMS400.NET Administrator Manual section "Managing your CMS400 System" > "Ektron Windows Service."

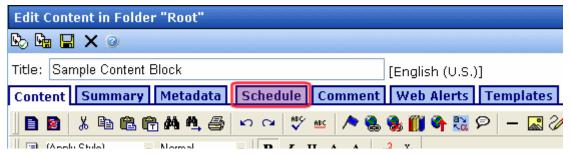
This topic is explained through the following subtopics:

- "Setting a Start Date" on page 70
- "Setting an End Date on Content" on page 72
- "Setting Archive Options" on page 73

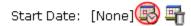
# Setting a Start Date

To set a start date, follow these steps.

- Access the editor by adding new content or editing existing content.
- 2. If adding new content, enter a title and the content.
- Click the Schedule tab.



4. Click the calendar button next to the Start Date field.



- 5. A calendar pops up.
- 6. Select the date and time when the content will become visible on the Web site.



- 7. Click the **Done** button.
- 8. The date and time appear in the **Start Date** field

#### **NOTE**

When you select a time for content to go live, that time depends on the server's system clock. If the clock is incorrect, the content will not go live at the intended time.

### What Happens After I Set a Start Date?

After you save the content, it appears on the Content Pending Start Date report, which helps you keep track of content with a future start date. See Also: "Content Pending Start Date Report" on page 140

After you set a go live date and the content completes the approval chain, two scenarios may occur:

- The content is new
- The content already exists

Each scenario is now explained.

### Setting the Go Live Date on New Content

When you set a go live date on new content, it becomes viewable on the specified date and time as long as it completes the approval chain. If a user accesses the page that contains the content before then, he sees only the template. This occurs within Ektron CMS400.NET and when the content is viewed on the Web site.

### Setting the Go Live Date on Existing Content

When you set a go live date for changes made to existing content, and it completes the approval chain, the content has a grey border within Ektron CMS400.NET until the date specified.

When you view content on the Web site, you see the previously published version. When the go live date occurs, the new content replaces the previously published version, and the content's status changes to Active.

# Setting an End Date on Content

To set an end date for content, follow these steps.

- Access the editor by adding new content or editing an existing one.
- 2. If adding new content, enter a title and content.
- 3. Click the calendar button next to the **End Date** field.
- 4. A calendar pops up.
- 5. Select the date and time you want the content to be removed from the Web site.
- 6. Click the **Done** button.
- 7. The date and time appear in the **End Date** field

#### NOTE

When you select a time for content to go live, that time depends on the server's system clock. If the clock is incorrect, the content will not be removed at the intended time.

### What Happens After I Set an End Date?

If you set an end date to content, and it gets published to your Web site, the content is visible on the Web site. When content reaches its end date, you have three choices for what to do with it. These are explained in "Setting Archive Options" on page 73.

If your choice means the content will not appear on the Web site, Ektron recommends having another content item ready to replace it. If not, and a site visitor goes to the page containing the content, he sees the template without the content.

# **Appearance on Content Reports**

After content reaches its end date, it appears on the Expired Content report, which helps you keep track of expired content. See Also: "Expired Content Report" on page 142

Also, the Content to Expire report lists all content whose end date will occur within a number of days that you specify. See Also: "Content to Expire Report" on page 143

# **Setting Archive Options**

After setting an End Date, you can specify content's archive options, which determine what happens upon reaching its end date/time.

To be eligible for any option, the content must reach its end date/ time, progress through its approval chain, and be published. Until those events occur, the content remains visible both within its content folder and on the site.

The archive options (illustrated below) appear below the **Start Date** and **End Date** fields on the content's **Schedule** screen.

Action on End Date:

- Archive and remove from site (expire)
- C Archive and remain on site
- C Add to the CMS Refresh Report

Each option is explained below.

# **Archive Options**

Option	Can site visitors view content upon expiration?	Can users view and edit content within Ektron CMS400.NET upon expiration?
Archive and remove from site (expire)	No	Yes, within its folder by clicking the archive button (a).  Note: If this option is assigned to content, it only moves into the archived area of its folder after a site visitor accesses the host Web page.
Archive and remain on Site	Yes The content will not appear on a page that uses the ListSummary function but will appear wherever the ArchiveListSummary function is used.	Yes, within its folder by clicking the archive button ( ).  Note: If this option is assigned to content, it only moves into the archived area of its folder after a site visitor accesses the host Web page.
Add to CMS Refresh Report	Yes	Yes, in the active area of its folder and on the Refresh Report. See Also: "Refresh Reminder Report" on page 141

# **Restoring Content from Archived to Active State**

To restore content from archived state to active, follow these steps.

- 1. Navigate to its folder.
- 2. If necessary, click the Archive button to view it. (See "Archive Options" on page 74).
- 3. Click the Edit button ().

- 4. Click the **Schedule** tab.
- 5. Remove the **End Date** or change it to a future date.
- 6. Submit the content for publishing. When the content is published, it will no longer be archived.

# **Adding a Content Summary**

A summary provides a short description of content to supplement the title when displaying a list of content on a Web page. When you create or edit content, you can create a summary. Then, your Web site developer can create Web pages that contain just the summaries to attract readers to the full story.

A good example is a news Web site. A page on that site could list the titles of the top stories followed by a summary of each (illustrated below).

#### **TOP STORIES**

Ektron Named a Rising Star (08-15-2003)

August 15, 2003, Amherst, New Hampshire, USA—Ektron, Inc., an innovator in Web content management and authoring, has been named a Rising Star as part of the prestigious New England Technology Fast 50 Program.

Ektron Launches International Distribution Program (08-08-2003)

August 8, 2003, Amherst, New Hampshire, USA — Ektron, Inc., an innovator in dynamic Web content authoring and management with over 350,000 users, today announced the launch of its international distribution program.

Like content, summaries can include images and files as well as different font styles and sizes. This chapter explains how to create summaries and how they can help navigation within your site. Your system administrator determines how to display the summaries on your site.

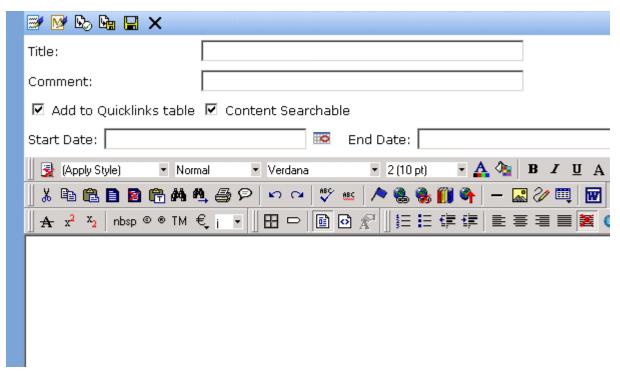
# **Creating Summaries**

There are two ways to create summaries:

- for a new content (see "Creating a Summary on New Content" on page 77)
- for an existing content (see "Creating a Summary for Existing Content" on page 78)

# **Creating a Summary on New Content**

- 1. Navigate to the folder in which you want to create the content.
- 2. Click the Add Content button. The Add Content screen appears.



3. Insert a **Title** and content. *See Also:* "Adding Content" on page 45

- Click the Summary tab.
- Enter summary information for the content. The summary can include images, files, and hyperlinks. Its length can be restricted by your system administrator in the configuration setup screen.
- 6. When done, click the appropriate button.

# **Creating a Summary for Existing Content**

- 1. Navigate to the folder that contains the content.
- 2. Click the content.
- 3. The View Content screen appears.
- 4. Click the **Summary** tab to enter or edit summary information for the content. The summary can include images, files, and hyperlinks. Its length can be restricted by your system administrator in the configuration setup screen.
- When done, click the Save button ( ).
- 6. The View Content page reappears. The status of the content changes to "checked out" to you.

#### NOTE

When you enter or edit existing content's summary, its status changes to checked out. After you create the summary, click the Check-In button to check the content in. From that point, you need to submit or publish it.

### **Editing a Summary**

#### NOTE

You can only edit the summary of content that is published, checked in, or checked out by you.

To edit a content's summary, follow these steps.

- 1. Access the View Content page for the content whose summary you want to edit, as described in "Viewing Content" on page 38.
- 2. Click the **Summary** tab.



- The Edit Summary window opens.
- 4. Click the Edit button. The summary opens within the editor.
- 5. Make the necessary changes.
- 6. Click the Save button ( []).
- 7. The summary is saved, and the View Content page is displayed with a status of checked out.

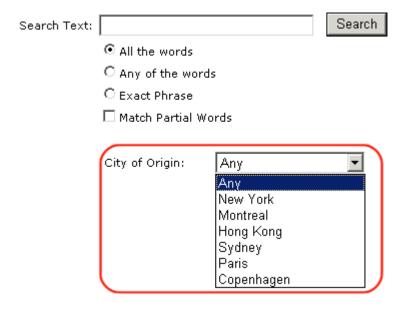
#### NOTE

When you edit an existing content summary, it goes into a checked out state. After creating the summary, check the content back in. From that point, you must submit it or publish it.

# Adding or Editing Metadata

You can add several kinds of metadata to **Ektron CMS400.NET** content.

 Metadata that appears on your Web site's search page, below the standard search fields (illustrated below). It helps site visitors find content on your Web site.



This kind of metadata also appears on the Search screen within the Workarea. For more information, see "Entering Custom Metadata" on page 81.

Metadata that resides in the source code of a Web page.
 Examples include the title and meta tags. This data makes it easier for search engines to find your Web page (illustrated below).

 Metadata that identifies related Ektron CMS400.NET information (for example, another content item, a collection, or a ListSummary). Then, your Web site can display the related content whenever the source content item appears.

For example, your Web site sells motorcycle helmets. On a page that shows a particular helmet, the left column lists a collection of motorcycle drivers who use that helmet.

Metadata is more fully explained through the following topics.

- "Entering Custom Metadata" on page 81
- "Entering Title and Keywords" on page 88

# **Entering Custom Metadata**

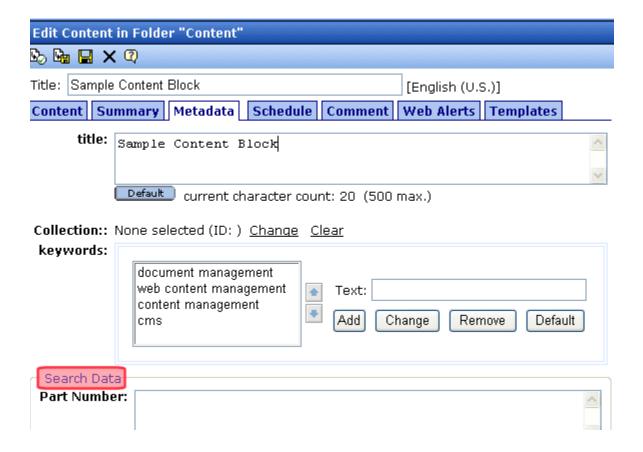
Your system administrator defines the metadata that can be added to content. The metadata being collected can be customized for each folder. When you create or update content, you can define metadata using fields that the administrator specified.

#### NOTE

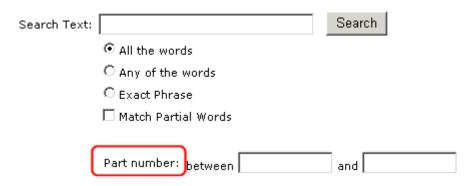
In order to add metadata to content, an administrator must have created definitions for it in the language of the content.

For example, each document stored in the Document Management functionality has a unique part number. Your system administrator adds a custom search field called **Part Number**, and specifies that only numbers can be inserted into the field.

When you add a document to **Ektron CMS400.NET**, you access the content's metadata and insert the correct part number for the document (illustrated below).



Then, anyone visiting your Web site can find that document by its part number (or a range of part numbers) using the field on your Web site's search screen (illustrated below).



#### NOTE

When your system administrator sets up metadata, he determines whether or not is it "publicly viewable."

If it is, the search field appears on the search screen that site visitors use along with the search screen in the Ektron CMS400.NET Workarea. If the data is not publicly viewable, it only appears on the Workarea search screen.

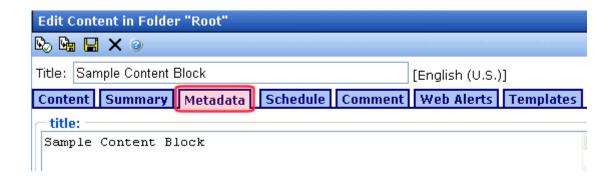
### **Entering or Editing Metadata**

To enter or edit content's metadata, follow these steps.

#### WARNING!

You may only edit metadata of content that is published, checked in, or checked out by you.

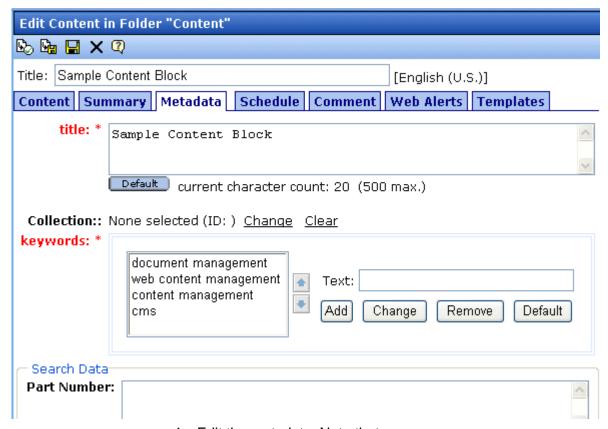
- Access the Edit Content screen for the content whose metadata you want to enter or edit, as described in "Editing Content" on page 49.
- 2. Click the **Metadata** tab.



 The Edit Metadata screen opens with the current metadata displayed. In order to add metadata to content, an administrator *must* have created definitions for it in the language of the content.

#### NOTE

Your screen may differ from the example below. Your system administrator determines the appearance of the Metadata screen.



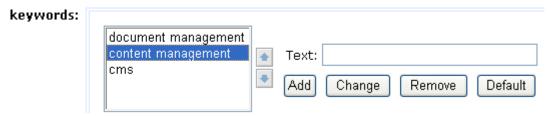
- 4. Edit the metadata. Note that
- Required fields are red and marked with an asterisk (\*). You
  must place at least one response in such fields before you can
  save the metadata.
- Your system administrator may prevent you from editing a field.
   In this case, the field has a gray background, and you cannot place the cursor there.

 Fields may appear in two columns. In this case, the system administrator provides a list of terms that you can apply to the content. You can select terms from the list or enter free text.

One column is labeled **Not Included** and the other **Included**. Move terms between lists by clicking the **Add** and **Remove** buttons.



You may see a list of terms in one box, and a field labeled **Text** to its right.

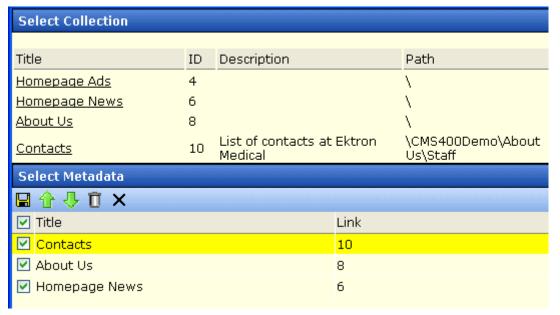


With such a list, you can

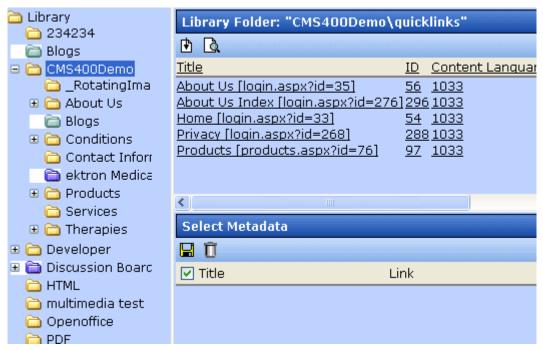
- add a new term by typing it into the **Text** field and clicking
   Add
- remove any term by selecting it and clicking Remove
- modify any term by selecting it. It appears within the **Text** field, where you can change it. Then, press the **Change** button.
- restore the terms to their default settings by pressing the
   Default button

change the sequence of terms by selecting one then
 pressing the up and down arrows ()

If related content metadata is available for the content, its name appears followed by None Selected (ID) Change Clear.
 Click Change to display a window of choices. For example, if the related content type is a collection, all collections appear in the popup. Select the appropriate data for this content.
 Selected items appear in the bottom of the screen. You can reorder them by selecting an item then clicking the up and down arrows. To remove items from the bottom of the screen, select them and click the delete (1) button.



If the related content type is either content item or library image, hyperlink, or file, the following window appears when you click **Change**.



Use this screen to identify the related content. To do this,

- Select a folder from the left frame
- Double click the related-content item from the top right frame
- The item appears in the lower right frame
- When all items are in the lower right frame, click the Save button ( directly below Select Metadata
- If default metadata is defined for a specific data type, you can click the **Default** button at the bottom of each field to restore it.
- Below each field is a Characters Left field, which counts the number of metadata characters. You cannot exceed the maximum (500 characters).
- Click the Save button ( ).
- 6. The View Content screen reappears.

The content is now in a checked out state to you. For the changes to take effect on the Web site, check in the content and submit it to the approval chain.

See Also: "Approving/Declining Content" on page 90

# **Entering Title and Keywords**

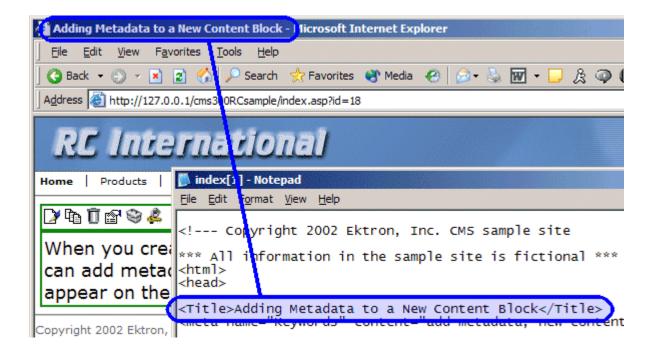
After you create or update content, it is typically published to the World Wide Web (WWW). Programs that search the Web (such as Google) look at a page's title and keywords to determine if they should return your Web page with their results.

To improve search results, **Ektron CMS400.NET** provides two fields within Metadata by default.

#### NOTE

Your system administrator may enable or disable these fields for each folder.

 Title - appears on the search results screen to further define your Web page



 Keywords - are searched by leading search programs, along with the page's title

After content is published to the Web site, you can view the page source to see its metadata. Below is the source of a sample Web page.

```
File Edit Format View Help

<hr/>
<h
```

On this Web page, notice the keywords are included in the meta tag, and the title is in HTML tags. These appear according to how the administrator sets up the metadata definitions.

# **Approving/Declining Content**

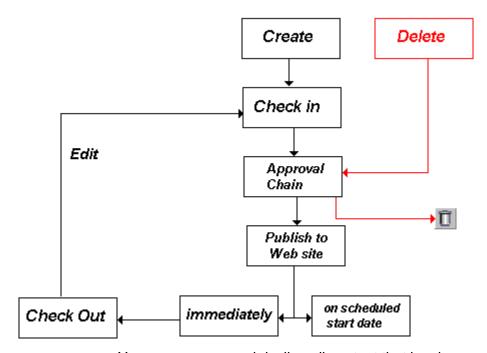
Your site administrator establishes an *approval chain* for each folder, or even specific content items. The approval chain is a list of people or groups who must approve new or edited content before it is published to the Web site. If a user group is part of an approval chain, any member of the group can approve the content.

The administrator also determines the sequence of approvers in the chain.

When a new or edited content is submitted to the approval chain, it is reviewed by users who may

- change it
- approve or decline it
- publish it to the Internet (it is published when the last user approves it)

The chart below illustrates the approval process.



You can approve and decline all content that has been submitted to you from the approval folder.

When creating or modifying content, you can select a "go live" date and time. If you do, and the content makes it through the approval chain, Ektron CMS400.NET publishes the content to the live site at that time. See Also: "Scheduling Content to Begin and End" on page 69

While an updated version of content is in the approval process, the current version remains on the site. Also, if you set content to go live on a future date, the current version remains on the site until then.

The following topics guide you through the approval or decline of this content.

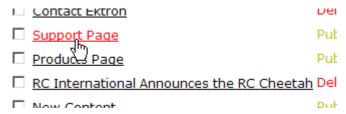
- "Approve/Decline One Content Item" on page 92
- "Approve/Decline Several Content Items" on page 94
- "Example of an Approval Chain" on page 94

# Approve/Decline One Content Item

1. Click the Smart Desktop button (circled in red below).



- 2. Click Reports.
- 3. Click Approvals.
- 4. Click the content you want to approve or decline.



To select all displayed content, click **Select All** at the top of the screen.



5. The content appears. You can view the content, summary, metadata, etc.

A toolbar at the top of the screen lists tasks you can perform on the content.

Button	Name	Result of Clicking	
<b>₽</b>	Publish	Accept changes to the content and publish it to the site.	
		Note: If there is another approver in the approval chain for the content, this is replaced by a <b>SUBMIT</b> button.	
	If you click Publish but the content item has an incomplete tas to another user, the content cannot be published. Instead, the error message appears.		
		Microsoft Internet Explorer	
		This content has been submitted, but waiting for completion of associated tasks.  The publishing process will not proceed until the task has been completed.	
		ОК	
		The user to whom the task is assigned must complete it before you can publish the content.	
	Decline	Reject changes and keep current version of content live on the Web site.  If you choose this option, a window prompts you to enter a reason for not publishing the content. The reason is saved as part of the content item's history.	
	Edit	Check out content and change it if desired.	
<b>A</b>	View Published/ Staged	Toggle between the currently published version and submitted version of content. This can help you compare versions. See Also: "Staged Content" on page 629	
	View Diff	View differences between the version awaiting approval and the currently published content.  See Also: "Comparing Versions of Content" on page 101	
←	Back	Return to previous screen.	

# Approve/Decline Several Content Items

To approve several submitted content items without reviewing them, follow these steps.

- Select the submitted content you want to approve, as described in "Approve/Decline One Content Item" on page 92.
- Click the Approve All button (
- 3. The following message appears.



- 4. To continue, click OK.
- 5. The approved content is either submitted to the next publisher, published immediately to the Web site, or deleted, depending on the approval chain set for the content.

# **Example of an Approval Chain**

The approval chain begins when a content contributor submits a new or edited content. If email is enabled, an email is sent to the next approver in the approval chain.

The following example follows a typical content block from creation to publication. Three users make up this approval chain.

- Sports Writer creates sports content
- Sports Editor edits and publishes all sports articles
- Editor In Chief edits and publishes all articles

Each user has different permissions that correspond to their roles.

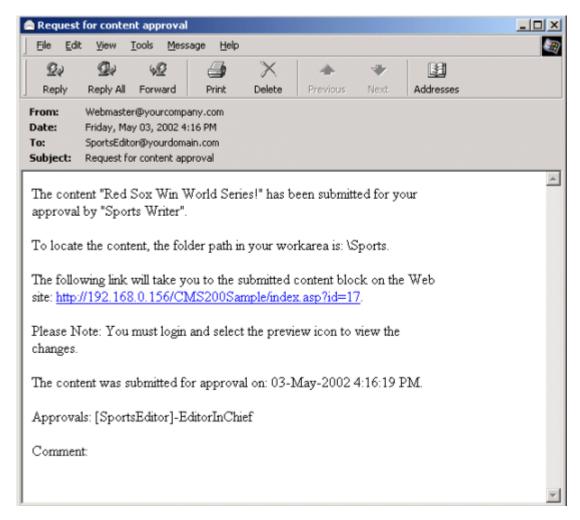
The example uses the following topics to explain a typical approval chain.

- "Creating Content" on page 95
- "First Approver" on page 96
- "Second Approver" on page 98

# **Creating Content**

The first step is to create content. To create new content, follow these steps.

- 1. Log in to Ektron CMS400.NET as a SportsWriter.
- 2. Create content, as described in "Adding Content" on page 45.
- 3. Click the Submit button ( ) at the top of the window.
- 4. The content is in the approval chain. The next user in the chain receives an email saying the content is ready for approval.



NOTE Emails are only sent if your Administrator enables them.

The content contributor, Sports Writer, has completed his role in the approval chain but continues to receive emails notifying him of changes in the content's status.

# First Approver

After Sports Writer submits the content, the first user in the approval chain, Sports Editor, receives an email stating content needs his approval. He can change and approve the content or decline it.

Sports Editor logs into Ektron CMS400.NET, navigates to his desktop, where he sees a link **Content Awaiting Approval**.



He clicks the link and sees all content awaiting his approval.

The approvals folder window displays information such as title, who submitted it, go live date, etc. The Sports editor clicks the submitted content.



The View Content Awaiting Approvals window appears listing all information necessary to decide whether to approve or decline the content.

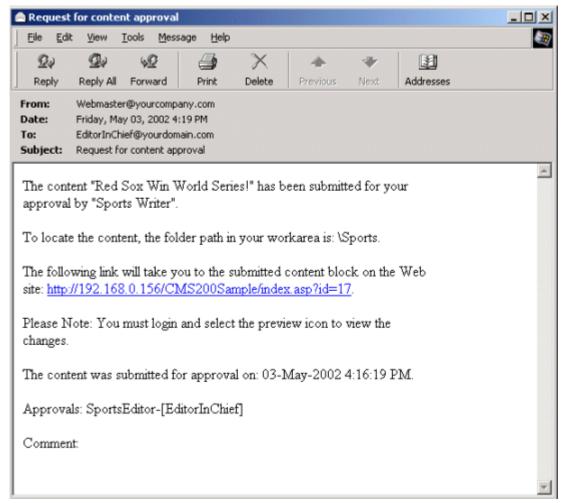
At the approval window, the Sports Editor has several options.

Button	Result	
Approve 🖳	Send content to next approver in approval chain.	
Decline 🐯	<ol> <li>Send email to creator, notifying him/her that content was declined.</li> <li>Remove content from approval chain.</li> </ol>	
Edit 🛂	Invokes the editor. From here, the approver can change the content.	

For demonstration purposes, we'll choose **Approve**.

# **Second Approver**

After the content is approved, the next approver in the approval chain receives an email saying that the content is ready for approval.



EditorInChief logs in to Ektron CMS400.NET and accesses his Workarea. The Workarea has an Approval folder with the content awaiting his approval. EditorInChief navigates through the Approval folder until he finds the content **Red Sox win World Series**.

From this window, EditorInChief can view information about the content, including title, go live date, user who created it, etc. He then clicks the content he wants to approve.

This window is similar to the previous approver's but includes a Publish button at the top of the screen. The EditorInChief has a publish button (instead of a submit button) because he is the last

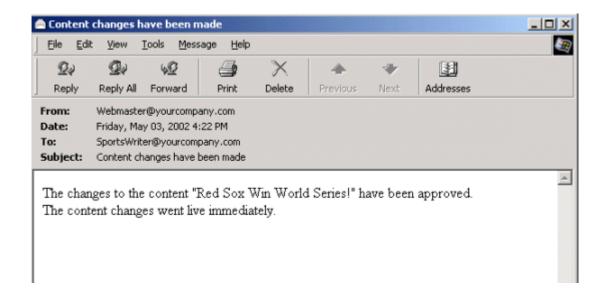
approver in the approval chain. When he approves the content, it is published to the Web site.

Like the Sports editor, the EditorInChief has the following options.

Button	Description	
Publish 🕒	Publish the content.	
Decline B	<ol> <li>Sends an email to the creator, notifying him/her that content was declined.</li> <li>Removes content from the approval chain.</li> </ol>	
Edit 🛂	Invokes the editor. The approver changes the content.	

After reviewing the content, the EditorInChief decides it is great and publishes it. At this point, the content becomes live on the Web site, and the approval chain is complete.

The user who created the content receives an email notifying him that it was published.



# **Comparing Versions of Content**

The View Content Difference feature highlights changes that were made to selected content. Below is an example of the View Content Difference screen, showing two versions of content. The changes are indicated by

- redlining deleted content
- highlighting in yellow added content



### Welcome to RC <del>Intern</del>National!

RC InternNational is dedicated to the RC racing enthusiasts! We eat, work, play, and live RC rac: RC InternNational has become one of the leading manufactures of RC racing and flying vehicles. (sport, and the enthusiasts who play it, has endeared our products to the RC community. We will cimprove our affordable products and hope you will become an RC InternNational member.

Within the View Content Difference feature, you can perform several tasks, as well as view different versions of the content separately, or compared.

The View Content Difference feature is explained through the following topics:

- "When Can I Compare Content?" on page 102
- "The Compare Content Window" on page 102
- "First Use of the View Content Difference Feature" on page 107

# When Can I Compare Content?

The View Content Difference feature is only available when

- you are viewing an historical version of content
- a staged version of the content is available (See Also: "Staged Content" on page 629)

The following table explains when you can use the feature, and which versions are compared.

Content Status	Compares current published version with	
Published	Historical version stored in the content history area	
Checked-In	Most recently checked-in version	
Submitted	Submitted version	
Pending Start Date	Scheduled version pending start date	
Checked Out	Not available	

If content can be compared with another version, the View Difference button ( ) appears in the content history area or the Web page view.

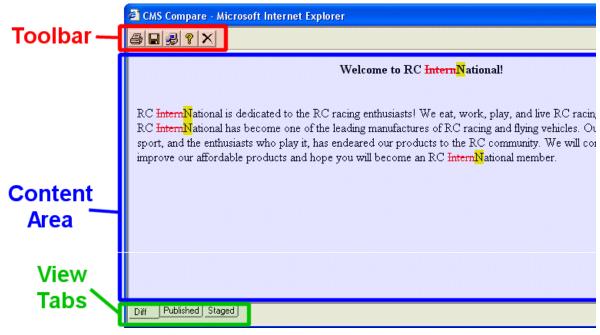
## **The Compare Content Window**

NOTE

The first time the View Content Difference feature is opened, a simple installation program runs. See Also: "First Use of the View Content Difference Feature" on page 107.

The Compare Content window consists of the following:

- "Toolbar" on page 103
- "Content Area" on page 106
- "View Tabs" on page 106



Each area is explained below.

### **Toolbar**

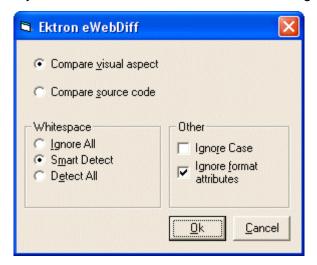
The content comparison toolbar has five buttons, explained below.

Button	Name	Description
	Print Sends content to local or network printer.	
		Note: This option prints the currently displayed content, whether it is the compared, published, or staged content.
	Save	Saves a copy in HTML format on your local machine or network. When saved as a physical file, the HTML may be edited. However, the changes are not saved to the Web Server.
		Note: The save option saves the version of the content you are viewing.

Button	Name	Description	
	Setup	Opens setup dialog box to configure the settings. Typically, only an administrator would use this.  For more information, see "Setup" on page 104.	
8	Help	Displays additional information about the compare feature.	
×	Exit	Closes the window.	

### Setup

Click the **Setup** button ( **]**) to open the setup dialog box. Typically, a system administrator would edit these settings.



You can change the setup options to better suit your needs. The following table explains each option.

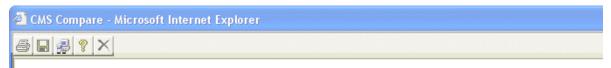
Option	Description
Compare Options	

Option	Description	
Compare visual aspect	Compares content as it would appear on a Web page.	
Compare source code	Displays compared content as source HTML.	
Whitespace Options		
Ignore All	Blank (whitespace) characters are ignored.	
Smart Detect	One or more consecutive whitespace characters are treated as a single separation sequence. That is, multiple whitespace characters are ignored.	
Detect All	Blank (whitespace) characters are treated as any other character.	
Other Options		
Ignore Case	Determines whether comparison is case sensitive. For example, if you check this box, the strings "Bob" and "BOB" are not highlighted because their only difference is the case of the characters.	
Ignore Format Attributes	Determines whether comparison ignores changes in text-formatting attributes (HTML Visual Analysis only).	

After updating setup information, click **OK** to save changes.

### **Content Area**

The content area displays the content comparison.



### Welcome to RC InternNational!

RC InternNational is dedicated to the RC racing enthusiasts! We eat, work, play, and live RC racing. In three: RC InternNational has become one of the leading manufactures of RC racing and flying vehicles. Our dedicatio sport, and the enthusiasts who play it, has endeared our products to the RC community. We will continue striving improve our affordable products and hope you will become an RC InternNational member.

The following table describes the change indicators.

Symbol	Example	Content state
Plain black text	Trinitys new pipe and	Unchanged
Yellow highlighted text	Our dedication to the	Added
Red, struck-through text	dedicated to the RC	Deleted

### **View Tabs**

When viewing content in the View Content Difference feature, there are three view modes, explained below.

View	Description
Diff	Compares published version of content to staged version

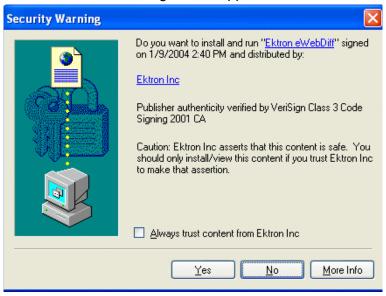
View	Description		
Published	Displays currently published version		
Staged	Displays the staged version of content. See Also: "Staged Content" on page 629		

To switch between views, click the corresponding View tab.

### First Use of the View Content Difference Feature

The first time the View Content Difference screen is used on a client machine, a simple installation program is performed.

Click **YES** when the following screen appears.



When the installation program completes, close and reopen the View Content Difference feature.

# Viewing and Restoring Previous Content

Past versions of published content are available unless your system administrator purged them. Your ability to view a content item's history is determined by your user privileges.

After viewing a previous versions of content, you can replace the current version with any previous version.

#### NOTE

This section explains how to view and possibly restore older versions of content. To see a change-by-change comparison of two content items, use the View Content Difference feature, explained in "Comparing Versions of Content" on page 101.

#### NOTE

The Purge History feature deletes historical versions of content according to userdefined criteria. Therefore, some previous versions may be unavailable. Ektron CMS400.NET Administrator manual > "Managing Content Folders" > "Folder Properties" > "Purge History"

The View and Restore features are explained through the following subtopics.

- "Accessing Content History" on page 108
- "The Content History Window" on page 110
- "Restoring a Previous Version" on page 111
- "Comparing Historical Versions" on page 112
- "Removing Applied XSLT" on page 112

# **Accessing Content History**

By default, all users can view the history of **Ektron CMS400.NET** content. You can access content history from two places:

• The Workarea's View Content page

• The icon menu for content on a Web page

Once you access the history, the functionality is identical.

The following sections explains how to access the content history from both places.

# **Accessing the Content History from the Workarea**

To access the history from the Workarea, follow these steps.

- 1. Navigate to the View Content page for the content whose history you want to view.
- 2. Click the View History button ( 1).

# Accessing the Content History from a Web page

To access the history for content from a Web page, follow these steps.

- 1. Sign in.
- 2. Browse to the content whose history you want to view.
- 3. Click the View History button (1).
- 4. The Content History window opens.

# The Content History Window



The View Content History window lists every version of the content available in **Ektron CMS400.NET**. The window displays the following information for each version.

- version number See Also: "The Content Version Number" on page 110
- a green circle appears next to any version that was published.
   On dates without a green circle, the content was checked-in but not published.
- date and time when a version was checked in or published
- title of content
- last user who edited content
- comments entered by user to describe nature of changes made

To view any version, click its title. When you do, the Content History window appears for the selected content.

### **The Content Version Number**

**Ektron CMS400.NET** assigns a unique number to each saved version of a content block. The number is increased by one tenth if the content is checked in but not published. If the content is published, the next whole number is assigned.

For example, if the current version is 1.0 and you check in that content, the new version is numbered 1.1. If the next user who edits that content publishes it, the new version number is 2.0.

If the content is purged, the numbering scheme restarts with the content that remains in the database.

# The Detail History Window

After viewing the View Content History window, you can click any version to see the detail for it. The detailed History window has two sides:

- The left side redisplays the information in the content history window. See Also: "The Content History Window" on page 110
- The right side displays the selected version of the content.
   After viewing a version of content, you can perform these actions on it.

Action	Button	Description	More Information
Restore	<b>₽</b> p	Restore historical version of content	"Restoring a Previous Version" on page 111
View Difference	ER .	Compare historical version to current version	"Comparing Historical Versions" on page 112
View History Report	T <sub>1</sub>	View summary list of all versions	"The Content History Window" on page 110
Remove XSLT  XML Content Only		Remove XSLT applied to XML content	"Removing Applied XSLT" on page 112

Actions are explained below.

# Restoring a Previous Version

#### NOTE

The ability to restore content is a privilege granted by the system administrator. If you do not see a Restore button ( ) on the View Content History screen, you do not have permission to do so.

- 1. Select an historical version of the content that you want to restore from the left pane.
- 2. Click the Restore button ( ).
- The content history window closes, and you return to the View Content page or the Web page, with the content in a checked in status.
- 4. If desired, check out the content to make additional changes.
- 5. Select the workflow to perform on the content.
- 6. When the historical version is placed in the approval chain and approved, it is published to the Web site.

# **Comparing Historical Versions**

After you select an historical version of content, you can view the differences between it and the current version. To compare an historical version, follow these steps.

- 1. Select an historical version of the content from the left pane.
- Click the View Differences button ( ).

The historical and the current versions are compared. To learn more about the comparison, see "Comparing Versions of Content" on page 101.

# Removing Applied XSLT

You can only remove an applied XSLT when viewing historical versions of XML content. If you remove the applied XSLT, you can view the content without the irrelevant XML tags.

The following table compares the views.

#### With XSLT

Product Name: RC Redstar

#### Description:

The RC Redstar is a radio controlled, gas powered, low-wing aircraft. This new plane is for beginners-intermediates that are looking for a easy plane to learn with or to have fun with. The Redstar is easy to fly and easy to maintain.



### **Specifications**

Airfoil: Low-Wing
Overall Length: 57 in.
Wingspan: 71 in.
Weight: 7-8 lbs.
Engine Size: .60-.70 cc
Fuel Tank Size: 12 oz.

Engine Run Time: 15 min (full tank)

Rofill Time: 17 core

#### Without XSLT

#### Content:

RC Redstar

The RC Redstar is a radio controlled, gas powered, low-wing aircraft. This nev beginners-intermediates that are looking for a easy plane to learn with or to Redstar is easy to fly and easy to maintain.



Low-Wing 57 in, 71 in, 7-8 lbs, .60-,70 cc 1 15 min (full t Standard White (highly refined) gasoline Standard

Standard Write (highly relined) gasoline Standard

# Searching the Workarea

You can search any folder to quickly locate content within your Web site. The following sections explains how to use the content search through the following subtopics.

- "Accessing the Search Content Folder Screen" on page 114
- "The Search Screen" on page 115
- "Specifying the Kind of Content to Search" on page 116
- "Specifying a Search Word or Phrase" on page 117
- "Specifying Match Criteria" on page 118
- "Additional Search Criteria" on page 120
- "Custom Fields" on page 121
- "Fields that Apply to MS Office Files Only" on page 121
- "Result Display Options" on page 122
- "Information on the Search Results Screen" on page 123

# Accessing the Search Content Folder Screen

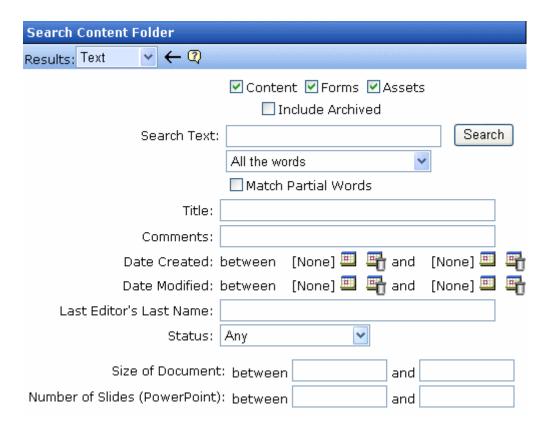
To access the Search Content Folder screen, follow these steps.

1. Navigate to the folder at which you want to begin the search.

#### NOTE

To search your entire site, start with the top-level (Root) folder. If you want to limit the search to a folder (and its subfolders), select it then choose search criteria.

- Click Action > Search.
- 3. The Search Content Folder screen appears.



# The Search Screen

The search screen helps you find **Ektron CMS400.NET** content by specifying the following criteria.

- the kind of content you want to search (for example, HTML content)
- a search word or words
- how the search words must match the content in order for a document to be found by the search
- whether the search words are matched against the content item's title
- whether the search words are matched against the content's comments

- an optional range of created or modified dates. Only content created or updated within a date range is found by the search.
- the editor who updated the content most recently
- the status of the content
- any metadata criteria assigned to the folder
- if the content includes Microsoft Word documents, the size of the documents
- if the content includes Powerpoint presentations, the number of slides in the presentation

Each feature is explained below.

#### NOTE

To help track search activity, the Search Phrase Report provides a count of all words and phrases searched within a date range. In **Ektron CMS400.NET**, this report is available from the **Smart Desktop > Reports**. For documentation of this report, see "Search Phrase Report" on page 148.

# Specifying the Kind of Content to Search

Near the top of the screen, check boxes let you determine the kinds of content to search.

✓ Content ✓ Forms ✓ Assets
☐ Include Archived

#### NOTE

**Assets** only appears if your organization has implemented Ektron's Document Management feature.

Check this box	To search
Content	HTML content
Forms	HTML forms
Assets	Content that is neither HTML not XML, such as Office documents and managed files. See Also: "Using the Document Management Functionality" on page 244

Check this box	To search
Include Archived	Content, forms and assets that have been archived. See Also: "Setting Archive Options" on page 73

#### **IMPORTANT!**

The search only considers content, forms, and assets whose **Content Searchable** box is checked. The **Content Searchable** box appears on the item's View Properties screen.

# **Specifying a Search Word or Phrase**

In the **Search Text** field, enter one or more words that you want to find within content, forms and assets. The search returns content that includes these words.

Entering one or more words here is optional. That is, you can use fields on the lower portion of the screen to find content without knowing any words contained in the content. For example, you can find every piece of HTML content that was modified by a certain user within the last 30 days.

If you check off HTML and Form content, you can enter no search criteria and get a list of all HTML and Form content on your site.

However, if you enter search text, the search only finds items that include the search text *and* satisfy other criteria on the screen.

See Also: "Adding or Editing Metadata" on page 80

### The Noise Files

If you are searching for assets, Windows has a *noise* file that screens from the search every single letter of the alphabet as well as common words. Examples of common words are **about**, **after**, **all**, and **also**. Avoid entering such words into the **Search Text** field, because the search ignores them.

To find the list of noise words, search your computer for files named noise.xxx, where xxx is a three-letter abbreviation for the language. For example, noise.eng lists English noise words.

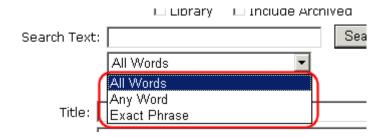
You can open a noise file with a simple word processor program, such as Notepad, to view any language's noise words. You can also edit the file. For example, you can remove words that users should be able to search on.

# **Specifying Match Criteria**

#### NOTE

This field is only applicable if you entered one or more words in the **Search Text** field.

From this dropdown list, select criteria for how the search word or words must appear within the content of the files being searched.



Your choices are described below.

Choice	A search returns content that has	For more information, see
All Words	all words in the search field	"All Words" on page 119
Any Word	any word in the search field	"Any Word" on page 119
Exact Phrase	all words in the order specified in the search field	"Exact Phrase" on page 119
Contains (match partial words)	any part of any word in the search field	"Contains (Match Partial Words)" on page 119

### Match Criteria Examples

The examples below assume you entered these words into the **Search Text** field.

- partners
- content
- Monday
- employee
- green

#### All Words

**All Words** works like an "and" function. The search returns only content that has the words partners *and* content *and* Monday *and* employee *and* green. The words can be in any order within the file.

### Any Word

**Any Word** is almost the opposite of All of the Words. It works like an "or" function.

When you select this option, the search returns all files that have *at least one* of the words entered in the search text field. In other words, it returns files with the word partners *or* content *or* Monday *or* employee *or* green.

#### Exact Phrase

**Exact Phrase** returns content that have all five words in the order specified in the search text field.

A better example would be to search for a phrase, such as Content Management Solution. The search yields only content with that exact phrase.

### Contains (Match Partial Words)

Although you cannot search for wild cards, the Match Partial Words option does almost the same. For example, enter **at** into the search text field, then select Match Partial Words. The search returns all content with the letters **at**, finding words such as **At**, B**at**, Ch**at**ter, **At**oll, **AT**M, etc.

## **Additional Search Criteria**

The next section of the search screen lets you choose one or more customized search criteria. Note that if you enter more than one criterion, only content satisfying *all* criteria appears on the search results screen.

### Fields that Apply to Content, Forms and Assets

Search criterion	Description	
Title	The title of the content, form, or asset. You can enter a partial word. For example, entering Part yields the following results.  • Multi-Hospital Nurse Executive Participation  • Ektron Partners and Customers You can also enter more than one word or phrase as long as they are in the correct sequence.  Note: When searching the Title field for assets, the title assigned within Ektron CMS400.NET is not considered. Rather, the document's title field is searched.  In the illustration below, if you search for Home Budget, your search would return the document. But if you search for Spreadsheet, no result will be found.  Edit Content in Folder "Root"    Content Summary Metadata Schedule Co   File   Worksheet in EktAssetControl Properties	

Search criterion	Description	
Comments	The content or form's comments, which can be inserted via the <b>Comment</b> tab.	
Date Created	The file's creation date. You can enter a single date or a range of dates.  The search returns all items with that creation date that satisfy all other criteria.	
Date Modified	The late date when the file was modified. You can enter a single date or a range of dates.  The search returns all items with that edit date that satisfy all other criteria.	
Last Editor's Last Name	The last name (surname) of the user who most recently changed the content or form. This is taken from the <b>Last Name</b> field on the User Information screen.  The search returns all items last edited by that user that satisfy all other criteria.	
Status	The content status. See Also: "Appendix A: Content Statuses" on page 623  Note: Although you can search for content by any status, the search results display only the most recently published version. If a version has never been approved, nothing appears.	

### **Custom Fields**

Custom fields are defined by your system administrator and applied to content by its author or editor. They are custom-defined, so would be different for every site.

The custom search fields appear below the **Status** field.

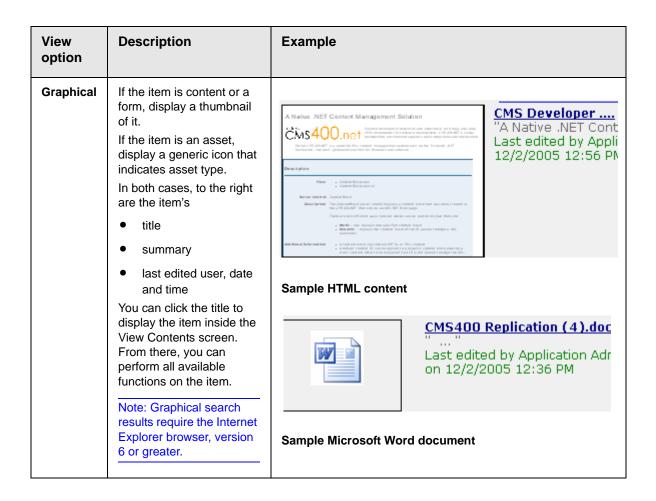
# Fields that Apply to MS Office Files Only

Search criterion	Description
Size of Document	As displayed on the read-only <b>Size</b> field on the File Properties window's <b>General</b> tab.
Number of slides (PowerPoint)	As displayed on the read-only <b>Statistics: Slides</b> field on PowerPoint's File Properties window's <b>Statistics</b> tab.

# **Result Display Options**

At the top of the search screen, a pull-down list lets you choose the how to display the search results.





View option	Description	Example		
Text	Display item's title in the left column. To the right, display the  last edit date/time	Search found 15 result(s)  ← ②	that matched your k	eywo
	folder name	Content Title		Folde
	size (assets only)	Breakroom Survey	12/1/2005 5:51 PM	Cont
	DMS rank (assets	center column - lower middle	9/26/2005 6:19 PM	Centı
	only)  • language	CMS to Unveil New Product	8/17/2005 3:48 PM	Storie
	• status	Compose Email2	12/1/2005 5:44 PM	Conte

# Information on the Search Results Screen

The following column headers describe the information displayed for all content items that satisfy the search criteria.

Column Header	Description
Content Title	The title of the content item
Last Edit Date	The most recent date on which content was edited. If it was never edited, its creation date.
Folder name	The folder that contains the content
Size	The size of the content item in kilobytes
DMS Rank	An indication of how well a content item page matches the search criteria, using a range of 0 to 1000. The higher the rank, the more relevant content is to the search criteria.

Column Header	Description
Language	The locale id value of the content's language.  For a reference list of these values, see the Ektron CMS400.NET Administrator manual section "Appendix A: List of Supported Languages."
Status	A one-character abbreviation of the content item's status. See Also: "Appendix A: Content Statuses" on page 623

# **Content Workflow Reports**

The reports folder contains several reports to help you manage the workflow of content through **Ektron CMS400.NET**. In most cases, you choose a report that corresponds to the content's status, then view all content in that status. If appropriate, you can perform tasks on selected content. For example, you can check in checked-out content.

This chapter explains how to access the reports folder in your Workarea, set criteria that determine the information on the reports, and actions you can perform on them.

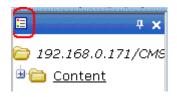
#### See Also:

- "Accessing the Reports Folder" on page 125
- "List of Standard Reports" on page 126
- "Common Report Topics" on page 127

# Accessing the Reports Folder

To access the Reports folder, follow these steps.

- Log in to your Ektron CMS400.NET Web site and access the Workarea.
- To access the Smart Desktop from anywhere in Ektron CMS400.NET, click the button in the top left corner (circled below).



3. Click the Reports folder.

### 4. A list of available reports appears.



#### NOTE

The Approvals, Checked Out, and Content to Expire Reports are also available from the Workarea.

The reports are described below.

# List of Standard Reports

Report	Displays content in this status	For more information, see
Approvals	Requiring your approval	"Approvals Reports" on page 135
Checked In Content	Checked in	"Checked In Report" on page 137
Checked Out Content	Checked out	"Checked Out Report" on page 138
New Content	New (that is, created and saved but never published)	"New Content Report" on page 138
Submitted Content	Submitted for publication	"Submitted Report" on page 139

Report	Displays content in this status	For more information, see
Content Pending Start Date	Approved and pending a start date	"Content Pending Start Date Report" on page 140
Refresh Reminder Report	End date has been reached	"Refresh Reminder Report" on page 141
Expired Content	Expired date has been reached	"Expired Content Report" on page 142
Content to Expire	Will expire within specified number of days	"Content to Expire Report" on page 143
Site Update Activity Content Report	Content created or updated in selected folders and within a selected date range	"Site Update Activity Report" on page 144
Asynchronous Log File Report	A log report of the Asynchronous process	Ektron CMS400.NET Administrator manual > "Web Alert Feature" > "Setting Up the Message Queue and Asynchronous Processor" > "Asynchronous Log File Reporting"
Search Phrase Report	Frequency of search terms	"Search Phrase Report" on page 148
Preapproval Groups	User groups that have been assigned to folders in order to preapprove content	Ektron CMS400.NET Administrator manual > "Managing Tasks" > "Automatic Creation of Tasks Associated with Content Blocks" > "Assigning a Preapproval Group to a Folder" > "Preapproval Groups Report"

# **Common Report Topics**

The following topics apply to the reports.

- "Information on the Reports" on page 128
- "Report Toolbar Options" on page 128
- "Selecting Content by Folder" on page 129
- "Selecting Content by Type" on page 130
- "Sorting and Filtering Content Reports" on page 130

- "Performing an Action on Several Content Items" on page 131
- "Viewing/Editing Content on the Report" on page 132
- "emailing Reports" on page 132

# Information on the Reports

Each report displays the following information about its content.

Field	Description	
Title	Title of content.	
ID	Internal number assigned to content by Ektron CMS400.NET.	
Date Modified	If a Start Date was assigned to the content, it appears here.	
Last Editor	The user who last edited the content.	
Path	Folder location of content.	

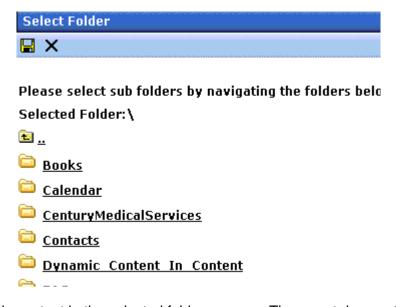
# **Report Toolbar Options**

Toolbar Button	Description	For more information, see
	email this report to selected users	"emailing Reports" on page 132
	Select a folder whose content appears on the report. Content in other folders is ignored.	"Selecting Content by Folder" on page 129
←	Go to previous screen	
View: English (US)	Select the language of the content you want to see on the report	

Toolbar Button	Description	For more information, see
All Types  All Types HTML Content Office Documents Managed Files	Select the type of the content you want to see on the report	

### **Selecting Content by Folder**

You can select a folder and only view the content in that folder that satisfies the other report criteria. For example, the Checked in Content Report can show only content whose status is checked in and which resides in the Contacts folder.



Only content in the selected folder appears. The report does not include content from subfolders of the selected folder.

To select content by a folder, follow these steps.

- 1. From the Smart Desktop, select a report.
- 2. Click the Select a Folder button ( ).

- 3. The top level folders appear.
- 4. If the folder you want is on the list, click the corresponding checkbox.

If the folder you want is a subfolder, click the parent folder's name. A new screen appears, showing the selected folder's subfolders. Click the corresponding checkbox.

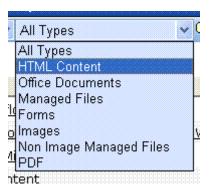
- 5. Click the Save button ( 🔲 ) to finalize your folder selection.
- 6. The screen displays all content items in the selected folder that satisfy all report criteria.

### **Selecting Content by Type**

After viewing any report, you can select a content type and only view the content of that type that satisfies the other report criteria. For example, the Checked in Content Report can show only Office documents.

To select a content type, follow these steps.

- 1. From the Smart Desktop, select a report.
- 2. Use the file types pull-down to select a file type.
- 3. The screen refreshes and only displays files of that type.



## **Sorting and Filtering Content Reports**

Upon viewing a report's content, you have additional options for filtering report data by user and content folder.

The filtering options for each content report are identical. The following section uses the Checked-In Content report as an example.

#### Filter by User

To display only content that was checked in by a user, click the name of the user in the report display. When you do, the report redisplays, showing only content which that user checked in.

#### Filter by Content Folder

To display only content checked in to a selected folder, click the folder on the report display. When you do, the report redisplays, showing only content in that folder.

#### NOTE

You can also select a folder and view reports in that folder only. See Also: "Selecting Content by Folder" on page 129

### **Performing an Action on Several Content Items**

You can perform the following actions on several or all content items in the Approvals, Checked in, and Checked out reports.

Report	Action you can perform
Approvals	Approve
Checked in	Submit for publication
Checked out	Check in

To select several reports, check the relevant checkboxes (illustrated below). To select all reports, click **Select All**.



Then, click the button at the top left to perform the action on the selected content items.

### **Viewing/Editing Content on the Report**

To view (and possibly edit) any content on a report, click it. It appears on the View Content screen (illustrated below).



Subject: Computer Programming ISBN: 067232542

Genre: Non-FictionPublisher:Sams

The View Content screen provides several toolbar options that you can perform on the content. These options are explained in "After you select the content, you have the following options. (Your options may vary depending on your permissions and the status of the content.)" on page 40.

### emailing Reports

You can email any report. You might do this, for example, to notify a user that several content items are checked out to him. All

information in the report appears in the email. A sample appears below.

# Content To Expire in 70 Days tsmith@ektron.com

#### To: tsmith@ektron.com

1100
CMS Developer
CMS Entwickler
CMS Ralisateur

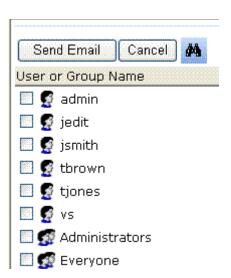
Title

ID Last Editor	Email	End Date	$\mathbf{P}_{i}$
12 Edit, John		11/13/2005 9:45:00 PM	Ž.
12 Administrator, Application		11/13/2005 9:45:40 PM	Ž.
12 Administrator Application		11/13/2005 9:45:40 DM	V.

You can click any content item on the report and proceed to that page of your Web site.

To email any report, follow these steps.

- 1. Display the report that you want to email.
- 2. Click the email button ( ).
- A list of all users and user groups in your Ektron CMS400.NET appears.



#### NOTE

Users appear first in alphabetical order (by username), followed by user groups. The icon for user groups has two heads (see below).



4. Click inside the checkbox of every user or group to receive a copy of the report.

#### Searching for Report Recipients

If you cannot easily find a user, a search of all users and groups is available. To use it, follow these steps.

- 1. Display the report that you want to email.
- 2. Click the email button ( ).
- 3. A list of all users and user groups in your **Ektron CMS400.NET** appears.
- 4. Click the Search for User button ( M).
- 5. The following screen appears.



- 6. Enter whatever information you know about the users.
- Click the Send email button.
- 8. All users that satisfy the search criteria appear on a new screen.
- 9. Click the checkbox of every user or group to receive the report.

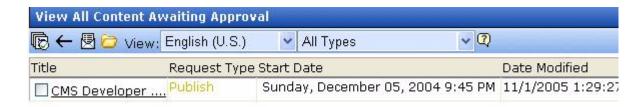
## **Approvals Reports**

Each content item awaiting your approval appears on this report. Thus, you can quickly find all such content without searching through every folder.

The View All Content Awaiting Approval screen displays the following information about this content.

Field	Description
Title	Title of content.
Request Type	Request made for the content. Either <b>Publish</b> or <b>Delete</b> .
Start Date	Start date, if any, assigned to the content.  Determines when content will go live on Web site.
Date Modified	Date the content was most recently changed
Submitted By	User who submitted content for approval.
ID	The ID number if the content.
Language	The language of the content.
Path	Path to content folder where content resides.

Below is an example of the View All Content Awaiting Approval screen.



### **Approving/Declining Content**

From the approvals report, you can approve or decline content that was submitted to you. The steps below explain how to do so.

### Approve/Decline One Content Item

- 1. Access your Approvals report in the Workarea (see "Approvals Reports" on page 135).
- 2. Click the content you want to approve or decline.
- 3. The View Content Awaiting Approval page is displayed.
- 4. Perform an action using the following table as a reference.

Button	Name	Description
<b>₽</b> o	Publish	Accept changes to content and publish it to site.
		Note: If there is a subsequent approver in the content's approval chain, this button is replaced by a Submit button.
		If you click Publish but the content item has an incomplete task assigned to another user, the content cannot be published. Instead, the following error message appears.
		Microsoft Internet Explorer
		This content has been submitted, but waiting for completion of associated tasks.  The publishing process will not proceed until the task has been completed.
		OK
		The user to whom the task is assigned must complete it before you can publish the content.
₩,	Decline	Reject changes and keep current version of content live on Web site.
	Edit	Check out content and make changes to it if desired.
do da	View Published/ Staged	Toggle between published and submitted versions of content. This can help you compare differences.
<b>←</b>	Back	Go back to previous screen.

### Approving Multiple Content Items

See "Performing an Action on Several Content Items" on page 131.

The selected content is either submitted to the next publisher, published immediately, or deleted, depending on the content's approval chain.

## **Checked In Report**

The Checked In Content report displays all the content currently in a checked-in status.

The report displays the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
Date Modified	Date and time content was last edited.
Path	Folder location of content in Ektron CMS400.NET Web site.

### **Submitting Multiple Content Items**

After selecting content, use the submit toolbar option ( ) to submit it for approval or publication, depending on your position in the approval chain.

## **Checked Out Report**

The Checked Out Content report displays all content currently in a checked out status.

The report displays the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
Date Modified	Date and time content was last edited.
Path	Folder location of content in Ektron CMS400.NET Web site.

After selecting content, check it in using the Checkin button ( ).



## **New Content Report**

The New Content report displays content in a *new* state, that is, it was created and saved but never published. The new content report contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.

Column	Description
Date Modified	Date and time content was last edited.
Path	Folder location of content in Ektron CMS400.NET Web site.

## Submitted Report

The Submitted Content report displays all content in a submitted state.

The report contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
Date Modified	Date and time content was last edited.
Path	Folder location of content in Ektron CMS400.NET Web site.

## **Viewing Position in Approval Chain**

While viewing the Submitted Content report, you can view the content's position is its approval chain. You can use this information to contact the individuals in the chain and ask them to complete their approval. To do so, follow these steps.

- 1. From the Submitted Content Report, click the content's title.
- 2. The View Content page is displayed.
- 3. Click the **Properties** tab.

4. The content's position in the approval chain is indicated by red text on the **Approvals** line.

Start Date: [None Specified]
End Date: [None Specified]

**Date Created:** 07-Jun-2004 10:37 AM **Approval Method:** Force All Approvers

Approvals: 📝 EditorInChief 🗣 SportsEditor

XML Configuration: [None Specified] HTML Content Assumed(inherited

Path \Sports
Content Searchable:Yes

content Searchable. 163

## **Content Pending Start Date Report**

The Pending Start Date Report displays all content that was approved, but whose start dates haven't occurred.

Each content item on the report contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
Start Date	Date and time content will go live on Web site.
Path	Folder location of content in Ektron CMS400.NET Web site.

### **Editing Content with a Pending Start Date**

You may edit content on the Pending Start Date Content report. To do so, follow these steps.

- 1. Click the content you want to view.
- 2. The View Content page is displayed.
- 3. Using the toolbar at the top of the page, perform any action available.

## Refresh Reminder Report

The Refresh Report displays all content whose end date has passed and whose archive option is set to **Refresh Report**. This content is still visible on the Web site. Its appearance on this report indicates that it is due for review. See Also: "Setting Archive Options" on page 73

Each item on the report contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
Date Modified	Date and time the content was last updated.
Path	Folder location of content in Ektron CMS400.NET Web site.

### **Removing Expired Content from Site**

If you review content and decide it should no longer appear on your site, follow these steps to remove it. The content will be visible

if you browse to it through the Workarea, but won't appear to site visitors.

- 1. From the Expired Content Report, click the content.
- From the View Content screen, click the Edit button ().
- Click the Schedule tab.
- 4. Under Action on End Date:, click Archive and remove from site (expire).

## **Expired Content Report**

The Expired Content report displays all content whose end date has passed. Such content is no longer visible on the Web site.

Each item on the list contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
End Date	Date and time the content expired.
Path	Folder location of content in Ektron CMS400.NET Web site.

### **Editing Expired Content**

You may edit any content on the Expired Content report. To do so, follow these steps.

1. Click the content you want to view.

- 2. The View Content page is displayed.
- 3. Using the toolbar at the top of the page, perform any action available.

ullet

## Content to Expire Report

The Content to Expire report lists all content whose end date will occur between today and a number of days that you specify. For example, if today is January 1 and you select 10 days, the report lists all content whose end date is January 1 through January 10.

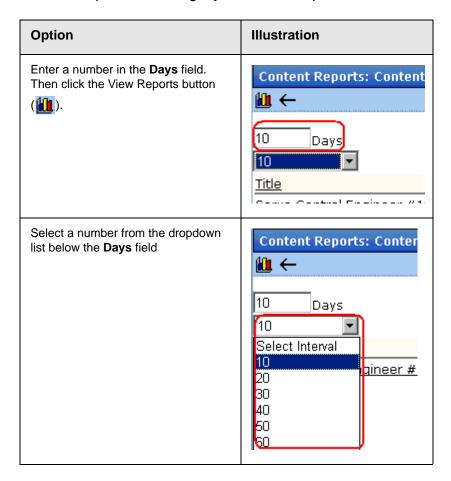
After viewing the report, you can click any content and proceed to the View Content screen for it. From there, you can edit information about it, including its end date if desired.

Each item on the list contains the following information.

Column	Description
Title	Title of content.
ID	ID number assigned to content by Ektron CMS400.NET.
Last Editor	Last user to edit the content.
End Date	Date and time the content expired.
Path	Folder location of content in Ektron CMS400.NET Web site.

### **Selecting the Report's Date Range**

To select the report's date range, you have two options:

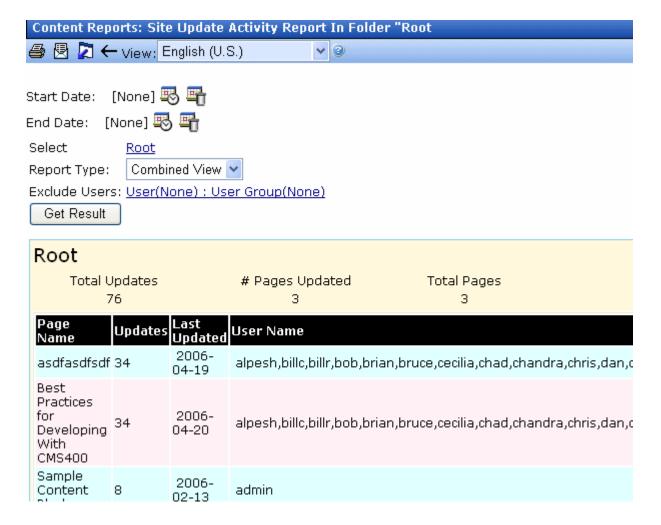


After selecting a number of days, click the view icon (**11**) to see all content that will expire within that time frame.

## Site Update Activity Report

The Site Activity Report provides a snapshot of the freshness of the content on your Web site. Specifically, it lists how many content items were published within a folder and date range you select, broken down by folder.

#### A sample report appears below.



## Selecting Information to Appear on the Report

To choose which content items will appear on the report, follow these steps.

- 1. By default, only content in the default language appears on the report. To change the language, use the language pull-down near the top of the screen.
- 2. Choose a **Start Date** by clicking the calendar icon (\bigs\bigs\bigs\).
- A calendar appears. You can move to another month or year by clicking it. When you get to the desired month, click inside the day. The selected date turns red (see below).



- 4. Click Done.
- 5. If desired, select an **End Date** using the same procedure.

#### **NOTE** If you do not select an end date, the report uses today as the end date.

6. At the **Select** field, choose a folder. The Root folder is the default selection.

To change that selection, click the folder name. When you do, the Select Folder screen appears.



To select all folders on the screen, click the **Select All** checkbox. Otherwise, select folders by clicking the corresponding checkbox. There is also an option to **Include Sub-folders** of the selected folders.

7. Choose the Report type, which determines the information you will see on the report. Options are explained below.

Report Type	Description	Example		
Executive View	<ul> <li>folder name</li> <li>how many times content in folder was published</li> <li>how many pages were published</li> <li>number of content items in folder</li> </ul>	Root Total Updates 110	# Pages Updated 4	Total Pages 4

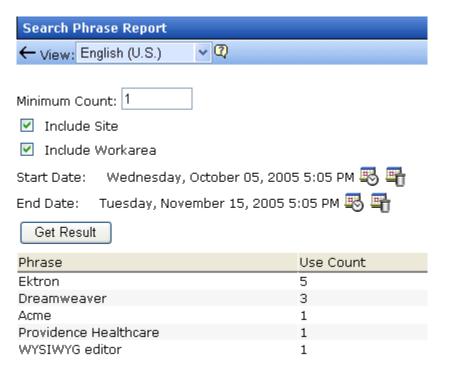
Report Type	Description	Example			
Detail View	<ul> <li>name of each page that was published</li> </ul>	Root			
	<ul> <li>how many times it</li> </ul>	Page Name	Updates	Last Updated	User Name
	<ul> <li>was published</li> <li>date it was last published</li> <li>users who published page</li> <li>total numbers are not provided</li> </ul>	Best Practices for Developing With CMS400	34	2006- 04-20	alpesh,billc,billr,bob,brian,l
		capture1	34	2006- 04-21	alpesh,billc,billr,bob,brian,l
Combined View	information from Executive and Detail views				

8. If you would like to exclude users or use groups from the report, use the Exclude Users field. For example, you want to see all updates other than those you have completed. When you click Exclude Users, an alphabetical list of users appears, followed by user groups. (User groups have a two-headed icon ( Administrators )).

9. Click Get Result.

## Search Phrase Report

This report displays all terms that were entered into the Search Text Field within a selected range of dates. You can use it to discover the kind of information site visitors are searching for.



#### **Selection Criteria**

You can narrow down the search by selecting any combination of these criteria.

- language the language of the search page (either Workarea or site search). The user performing the search can choose a language before inserting the search text. If he does not explicitly choose a language, the search uses the default one. This report can show results from all languages or any one that you select.
- a minimum number of occurrences of the word or phrase to return. For example, you only want words or phrases entered into the **Search Text** field at least 10 times during the last month.
- whether to include words or phrases entered into the site search (the search page that site visitors use)

- whether to include words or phrases entered into the Workarea search (accessed from the View Contents of Folder screen, this search page is used by authorized CMS users to find content)
- date range

### **Display of Search Results**

The search results show the number of times each word or phrase that satisfies the selection criteria appears. They are arranged in this order.

- words or phrases with the most occurrences appear first
- if several words or phrases have the same number of occurrences, they are arranged alphabetically

# Library Folder

The library folder stores images, files, quicklinks, and hyperlinks that can be inserted into editor content. Before you can insert them into content, you must copy them from your computer to a larger, file server computer that everyone editing your site can access.

This chapter explains how to copy such files and insert them into Web content through the following topics.

- "Terms Used in this Chapter" on page 151
- "Accessing The Library" on page 152
- "Library Folder Properties" on page 154
- "Searching the Library" on page 155
- "Files" on page 158
- "Hyperlinks" on page 170
- "Images" on page 171
- "Quicklinks and Forms" on page 172

## Terms Used in this Chapter

- An *image* is any graphic file, which can include illustrations and photos. Common image file extensions are .gif., .jpg, .tiff, etc.
- A file is type of computer file that can be launched from a browser, such as Internet Explorer. Examples include a Microsoft Word document and a .PDF file.
- A *hyperlink* is a commonly used or hard to remember Web address (also known as a URL). After you add hyperlinks to the library, users can easily apply them to editor content.
  - So for example, if the editor content is "Contact Ektron," the user can select the text, click the library button, select **hyperlinks** to find the Ektron hyperlink, and apply that hyperlink to the text.



Once the page is published, a person reading it can click the text to "jump" to the Web address www.ektron.com.

 A quicklink is a special kind of hyperlink that jumps to another content item on your Web site. (A regular hyperlink jumps to a Web page on the internet.)

Whenever content is created, if the **Add to Quicklinks table** box is checked, a quicklink is created for it.



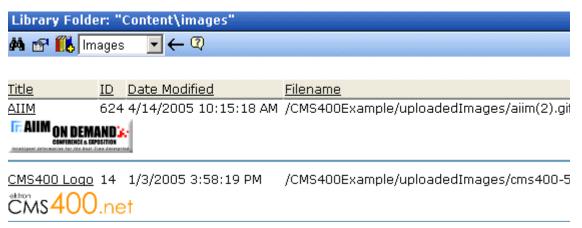
• A *form* is a quicklink to HTML form content. Whenever content is created, a form link is automatically created for it.

## Accessing The Library

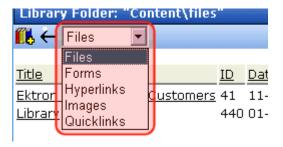
- Click the Workarea button (<del>Sworkarea</del> of the workarea of the wo
- 2. Click the Library folder in the lower left corner of the Workarea.



3. The **Library** folder appears.



4. The sub-folders appear in the left frame. Files in the root folder (library) appear in the right frame.



You can use the dropdown list (circled above) to change the type of library files that appear.

To work with any library file, click it. When you do, the View Library screen appears, providing additional information about the item. From here, you can

- edit its title, file name, or description
- overwrite it
- find content linked to it
- · delete it

For more information, see "Viewing Files" on page 161.

The following table explains the toolbar buttons on the library screen.

#### **NOTE**

Your system administrator determines which library folders you can access, and which functions you can perform on library items within the folders.

Button	Description	For more information, see
<i>\$</i> 4.	Search library	"Searching the Library" on page 155
<b>₽</b>	View the library's properties screen	"Library Folder Properties" on page 154
	Add an image, file, quicklink, or hyperlink to the library	"Copying Files to the Library" on page 159
<b>Images</b> ▼	Select the type of Library file to work with	

## **Library Folder Properties**

To view the library folder's properties, follow these steps.

1. Click the Properties button (1).

#### 2. The Library Management screen appears.

#### Library Management



Image Extensions:

gif,jpeg,jpg,bmp,png

Image Upload Path: This path is relative to the site "/CMS300Sample/"

uploadedImages/ Physical Path:

c:\inetpub\wwwroot\CMS300Sample\uploadedImages

Verified: 🗸

File Extensions: ppt.pdf,xls,doc

File Upload Path: This path is relative to the site "/CMS300Sample/"

uploadedFiles/ Physical Path:

c:\inetpub\wwwroot\CMS300Sample\uploadedFiles

Verified: ✓

3. The screen displays the following settings.

Field	Description
Image Extensions	File extensions of images that can be copied to the library folder. For example, .gif and .jpg.
Image Upload path/ Physical Path	The folder to which library images are moved when you insert them into Ektron CMS400.NET.
File Extensions	Extensions of files that can be copied to this library folder. For example, .doc and .pdf.
File Upload path/ Physical Path	The folder to which library files are moved when you insert them into Ektron CMS400.NET.

Your system administrator controls these settings.

## Searching the Library

You can search the library to find items when you only know some information about them. For example, you know that an image's name includes **Ektron** but don't know its filename or folder.

To search the library, first select the folder in which you want to begin the search. The search only considers files in that folder and its child folders. To search the entire library, begin by selecting the Library (root) folder.

Next, click the Search button () from the library toolbar. When you do, a search screen appears with several fields that let you narrow your search. The fields are described below.

Field	Description	
Keywords	Specify one or more keywords that the search will use. The search looks for keywords in the file's title. (The title is assigned by the user when the file is added to the library.) If a file's title matches the keywords, the file appears on the search results screen.	
	The search also uses keywords to search through the file's	
	<ul> <li>internal name (for example, airplane.gif) if the Filename Search checkbox is checked</li> </ul>	
	description if the <b>Description search</b> checkbox is checked	
	A keyword can be a complete or partial word. But, you can only enter a partial term for one word. For example, you can enter <b>Adv</b> and have the search return the content titled "Adverse Drug Reactions." But if you enter <b>Adv Drug</b> , the search returns nothing.	
	You can enter several complete search terms but they must be in the correct sequence. For example, to find the topic titled "Adverse Drug Reactions," you can enter <b>Adverse Reactions</b> but cannot enter <b>Reactions Adverse</b> .	
	To find all files in a selected library folder, enter nothing in this field. Or, to find all files in a selected library folder of a type (for example, images), select the type and enter nothing in this field.	
All Types	The search considers all library asset types.	
Images only	The search only considers images.	
Quicklinks Only	The search only considers quicklinks.	
Forms Only	The search only considers forms.	
Files Only	The search only considers files.	
Hyperlinks Only	The search only considers hyperlinks.	

Field	Description	
Filename Search	If you check this box, the search considers the file name when returning search results. Otherwise, the file name is not considered by the search.	
	For example, if you enter <b>ppt</b> into the keyword field, the search returns all files that include that string (such as all Powerpoint presentations).	
Only search items last edited by myself	The search only considers library assets that were last modified by you.	
One or more of the search criteria set by your system administrator in the Metadata Definitions screen.		

#### NOTE

Some search field check boxes are circles while others are squares. If the box is a circle, you can only choose one option. If it is a square, you can choose as many as you want.

The search then displays all library items that meet the search criteria on the search results screen.

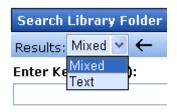
## **Displaying Search Results**

Search results appear in this order.

- images
- files
- hyperlinks
- quicklinks
- form links

### Result Display Options

At the top of the library search screen, a pull-down list lets you choose the how to display the results.



Search Ontions

View option	Description	Example	
Mixed	If the item is an image, display the image in the left column. If not, display its title.  To the right, display the item's <b>Description</b> .  Note: Mixed search results require the Internet Explorer browser, version 6 or greater.	Title  Trailing on Demand's Conference a server may be described as server	Teaser  AIIM on Demand Conference and Exhibit  Ektron CMS400. Net logo - large size
Text	Display item's title in the left column. To the right, display the file type and folder name.	AIIM i CMS400 Logo i Code3 i CRSM i Gilbane i Market Cycle i	Folder Name  mages /CMS400Example/uploadedImages/

## **Files**

This section explains how to work with library files through the following subtopics:

- "Copying Files to the Library" on page 159
- "Viewing Files" on page 161
- "Editing a File" on page 163
- "Overwriting Files" on page 163
- "Library Link Searching" on page 166
- "Adding a Library File to Content" on page 167

For a definition of the term "files," see "Terms Used in this Chapter" on page 151.

## **Copying Files to the Library**

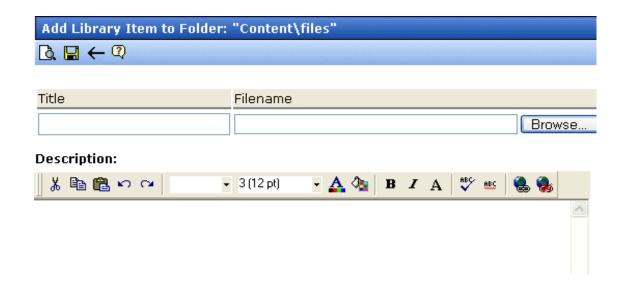
Files must be copied to the Ektron CMS400.NET library before users can insert them into content. To copy a file to the library, follow these steps.

1. In the Workarea, browse the library folder and select a folder to which you want to copy a file.

#### NOTE

When you copy a file to a folder, only users with permissions to that folder can insert the file into content.

- 2. A list of files in that folder appears.
- Click the Add Library button ( ).
- The Add File screen appears.



5. Enter the necessary information according to the following table.

Field	Description
Title	Enter a title for the file to be copied.
Filename	Enter the folder path to the file to be copied. You can use the <b>Browse</b> button to find the file.
Description	You can enter a full text description to help other users identify this file.
	The <b>Description</b> appears on the View File screen.
	It also accompanies the file on the Search Results screen if the user selects <b>Mixed</b> when viewing the search results.
	See Also: "Displaying Search Results" on page 157

Below is a description of the buttons on the screen.

Button	Name	Description
<u> </u>	Preview	View file to make sure it's correct before uploading it.  Note: An application that can display the file must be installed on your computer.
	Save	Add file to the library.
<b>←</b>	Back	Return to previous screen.

After you enter the necessary information and click the Save button, the file is copied. Now, users with permissions to the selected folder can insert the file into their content.

## **Viewing Files**

Once a file is copied to the library, you may preview it. To preview a copied file, follow these steps.

- 1. Navigate to the library folder to which the file was copied.
- 2. Click the file you want to preview.
- 3. The View File screen appears.

#### View Library Item in Folder: "Content\files"



Title: Ektron Partners and Customers

Filename: /CMS400Example/uploadedFiles/ektron\_partners\_customers.ppt

Library ID: 41

Parent Folder: Content

Last User To Edit: Administrator, Application
Last Edit Date: 9/19/2005 2:55:05 PM
Date Created: 1/11/2005 3:04:34 PM

**Description:** Marketing description of Ektron's relationship with its partners.

#### Preview Ektron Partners and Customers

The table below describes each field on the screen.

Field	Description	
Title	Title assigned by user who copied or edited it.	
Filename	Filename and location on the server.	
Library ID	ID number assigned by Ektron CMS400.NET when file was originally copied.	

Field	Description	
Parent Folder	File's parent folder. Users need permissions to this folder to insert the file into content.	
Last User to Edit	Last user who changed file.	
Last Edit Date	When file was last edited.	
Date Created	When file was originally copied to library.	
Description	Optional, full-text description of file.	

If the file can be displayed in your browser, a preview of it appears at the bottom of the screen. If it cannot display in the browser, a link to preview it in its host application appears instead.

#### NOTE

You may need to download some files before you can be view them (for example, .mdb, .mp3, .zip, etc.).

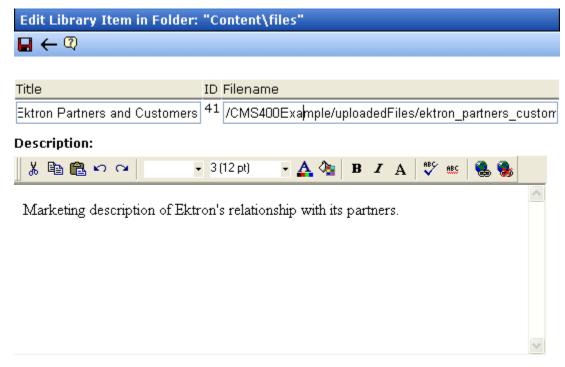
The following table describes the buttons on the View Library Item screen.

Button	Description	For more information, see
	Edit the items title and description	"Editing a File" on page 163
3	Overwrite the library item	"Overwriting Files" on page 163
	Find content linked to the library item	"Library Link Searching" on page 166
Ū	Delete library item	See "Deleting Library Items" in the  Ektron CMS400.NET Administrator  Manual
←	Return to previous screen	

### **Editing a File**

You can edit the title, filename and description of any file that was copied to the library. To do so, follow these steps.

- Access the View File screen, as described in "Viewing Files" on page 161.
- 2. Click the Edit button ().
- 3. The Edit File screen appears.



- 4. Change the title, file name, and/or description of the file.
- 5. Click the Update button ( ).

## **Overwriting Files**

If a library file becomes out of date or the wrong version was copied, you may replace it with a new version. Overwriting files lets you minimize disk space and the number of library files.

#### NOTE

The ability to overwrite a library file is a privilege granted by the system administrator. If you do not see an Overwrite button () on the View Library Item in Folder screen, you do not have permission to overwrite.

#### NOTE

You can only overwrite images and files. The new image or file must have the same file extension as the file being replaced.

#### Before You Overwrite an Image

When overwriting an image, the new image uses the same size dimensions and file extension as the older image. Be sure that the two images have the same file extension and size or make the adjustments at each occurrence of the image.

#### Before You Overwrite a File

Remember, all links that point to the overwritten file now point to the new file.

#### **Overwriting Library Assets**

To overwrite a library file, follow these steps.

- Navigate to the View File screen for the file you want to overwrite, as described in "Viewing Files" on page 161.
- 2. Click the Overwrite button ( ).
- 3. The Overwrite File screen appears.

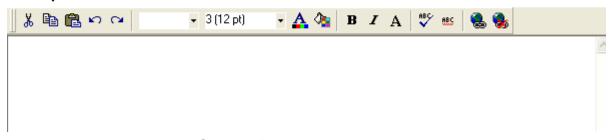


Please select a replacement file.

### **Current library item:**

Preview Ektron Partners and Customers

### Description:



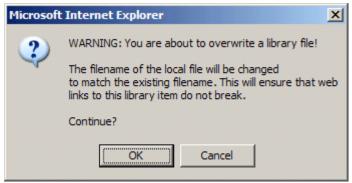
- 4. Click the **Browse** button.
- 5. A window lets you navigate to the new file.
- 6. Click the file, then click the **Open** button.
- 7. You return to the Overwrite File screen with the path to the new file in the **Filename** field.



Please select a replacement file.

- 8. If desired, enter a **Description** for the new file.
- To preview the file before you copy it, click **Preview** file name.
   The file is previewed in a separate window. Click the **X** button in the top right corner of the screen to close it and return to the Workarea.

- 10. To overwrite the current version of the file with this version, click the Update button (☐).
- 11. The following message appears.



12. To overwrite the file, click **OK**.

## **Library Link Searching**

Link searching indicates all content that includes a library link. It is useful when you want to delete a library item. With the click of a button, you see all content that you need to update to reflect the change you are making.

### Performing a Library Item Link Search

To perform a library item link search, follow these steps.

- 1. Access the View Library Item for any type of library item, as described in "Viewing Files" on page 161.
- 2. Click the Link Search button ( ).
- 3. A list of all content that references the library item is displayed. You should edit that content before deleting the item.

### **Deleting Library Items**

You can delete obsolete items from the library. By deleting an item, you prevent users from adding it to their content. A deleted hyperlink, quicklink or form quicklink remains on your Web server, so any existing links to them are not broken.

On the other hand, if an item is a file or image, the delete window displays an additional prompt, **Remove from the server**, that lets

you remove the item from the server. This feature is available to help reduce disk space taken up by these files. Before removing an image or file from your server, you should review all content with links to it and remove or update the link. To delete an item from the library, follow these steps.

- 1. Access the View Library Item for any type of library item, as described in "Viewing Files" on page 161.
- 2. Click the Delete button ( ).
- 3. The Delete Library Item screen is displayed.
- 4. If appropriate, check the box next to **Remove from the server** (see above).
- Click the Delete button ( ).

## Adding a Library File to Content

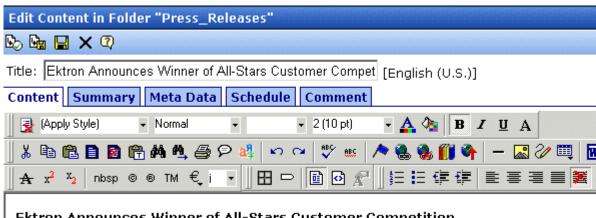
After a file is copied to the library, users can add it to content. (See "Adding a Library File to Content" on page 167)

You can also insert an item into the library while adding it to content. (See "Adding a File to the Library and Inserting it into Content" on page 169)

If you insert an image file, it appears within the content. If you add any other type of file, the file name appears as a hyperlink within the content. When a site visitor viewing that page clicks the hyperlink, the inserted file is launched.

## Adding a Library File to Content

 Invoke the editor by adding or editing content in Ektron CMS400.NET.



- Ektron Announces Winner of All-Stars Customer Competition
  - 2. Place the cursor within the content where you want the library file to appear.
  - Click the library button ( ).
  - 4. The library opens.
  - 5. Navigate to the folder that contains the file you want to insert.



- 6. From the file types dropdown list, select the kind of file you want to insert.
- All library files of that type in the selected folder appear on the screen.

8. Click the file you want to insert.

### NOTE

You can preview the file by clicking the preview button ( ).

- 9. Click the insert button (1) to insert the file.
- 10. A hyperlink to the file appears in your content.



You can click the link to open the file.

### Adding a File to the Library and Inserting it into Content

Use this procedure to insert an image into content that has not yet been copied to the library. This procedure inserts the item into the library then into the content.

 Invoke the editor by adding or editing content in Ektron CMS400.NET.



- 2. Click the library button (m).
- 3. The library opens.
- 4. Navigate to the folder that will contain the file after you insert it.
- 5. From the File types dropdown, select the type of file you want to insert.

- 6. Click the Add Library button ( ).
- A new screen appears. Browse to the file you want to insert.
   Or you can click the search button ( ) to search for a file to insert.
- 8. Enter a **Description** for the file.
- 9. If metadata is required for the library item, you must complete it. Metadata fields may appear in the lower section of the screen.
- 10. Click the Add Library button ( ).
- 11. The file is inserted into the selected library folder and the content.

## **Hyperlinks**

For a definition of the term *hyperlinks*, see "Terms Used in this Chapter" on page 151.

## **Adding Hyperlinks**

You must copy hyperlinks to the library before content creators can insert them into content. To copy a hyperlink to the library, follow the procedure described in "Copying Files to the Library" on page 159. The only difference is that you insert a hyperlink instead of a file.

## **Viewing Hyperlinks**

To view a hyperlink, follow the procedure described in "Viewing Files" on page 161. The only difference is that you view a hyperlink instead of a file.

## **Editing Hyperlinks**

To edit a hyperlink, follow the procedure described in "Editing a File" on page 163. The only difference is that you edit a hyperlink title instead of a file title. You can also edit the URL.

## **Adding Hyperlinks to Your Content**

Once a hyperlink is added to the library, users can add the hyperlink to their content.

To add a hyperlink to content, follow the procedure described in "Adding a Library File to Content" on page 167. The only difference is that you add a hyperlink instead of a file.

## **Images**

For a definition of the term *images*, see "Terms Used in this Chapter" on page 151.

## **Uploading Images**

You must copy images to the library before content creators can insert them into content. To copy an image to the library, follow the procedure described in "Copying Files to the Library" on page 159. The only difference is that you add an image instead of a file.

## **Viewing Images**

To view an image, follow the procedure described in "Viewing Files" on page 161. The only difference is that you view an image instead of a file.

## **Editing Image Titles**

To edit an image's title, follow the procedure described in "Editing a File" on page 163. The only difference is that you edit an image's title instead of a file title.

## **Overwriting Images**

When an image in the library becomes out of date, or if the wrong version of an image was copied, you may overwrite that image with a new or correct version. Overwriting images minimizes disk space and the number of copied library images.

#### NOTE

Overwriting images is a permission that your system administrator may or may not assign to you.

To overwrite an image, follow the procedure described in "Overwriting Files" on page 163. The only difference is that you overwrite an image instead of a file.

### NOTE

You can only overwrite an image with another image of the same extension. (that is, .gif > .gif, not .jpg > .gif)

## Adding Images to Your Content

Once an image is added to the library, users can add it to content.

To add an image to content, follow the procedure described in "Adding a Library File to Content" on page 167. The only difference is that you add an image instead of a file.

The image is placed into the picture properties dialog box, where you can change it before inserting it. For information about the picture properties dialog box, see "Using the First Picture Properties Dialog Box" on page 504.

## Quicklinks and Forms

For a definition of the terms *quicklinks* and *forms*, see "Terms Used in this Chapter" on page 151.

## Adding a Quicklink or Form to Content

After new content is created, if the **Add to Quicklinks table** checkbox was checked for it, users can insert a quicklink to it into any other content. To do so, follow the procedure described in "Adding a Library File to Content" on page 167. The only difference is that you add a quicklink or form instead of a file.

Be sure to place the cursor where you want the quicklink or form to appear before inserting it. When the quicklink or form is inserted, the title of the "jumped to" content appears in the content. To test the quicklink or form, select the newly-inserted title and double click it.

When the page is published, a reader can click the link to jump to the quicklink or form page.

## **Viewing Quicklinks or Forms**

To view a quicklink or form, follow the procedure described in "Viewing Files" on page 161. The only difference is that you view a quicklink or form instead of a file.

The table below describes each field on the quicklinks display.

Field	Description
Title	Title given to the hyperlink or form by the user who added it, or last edited it.
URL Link	URL link for the quicklink or form.
Library ID	ID number assigned automatically by Ektron CMS400.NET when the quicklink or form was originally added.
Parent Folder	Parent folder that the quicklink or form belongs to. Users need permissions to this folder to be able to access the quicklink or form.
Last User to Edit	Last user that made changes to the quicklink or form.
Last Edit Date	The date the quicklink or form was last edited.
Date Created	The date and time the quicklink or form was originally added to the Ektron CMS400.NET library.

To preview a quicklink or form, click the link at the bottom of the page.

## **Updating Default Template for Multiple Quicklinks**

#### WARNING!

This procedure is only necessary if Link Management is set to false in your web. config file. If if Link Management is set to true, Ektron CMS400.NET automatically updates the template within the quicklink when content is moved. See your system administrator for help with the web.config file.

#### NOTE

This action can only be performed on quicklinks.

When content is moved in Ektron CMS400.NET, its quicklink does not get changed. After it is moved, you need to update the default template called in the content's quicklink.

To update the default template for one or more quicklinks, follow these steps.

- 1. In the library, access the quicklinks folder containing quicklinks you want to update.
- Click the Update Quicklinks button ( ).
- 3. The Update URL Link Template Quicklinks screen is displayed.
- Check the quicklinks you want to update.

### **NOTE** Check the box in the table header to select or deselect all.

- 5. In the **To:** text field, enter the name of the template you want to apply to the selected quicklinks.
- 6. Click the Update Quicklinks button ( ) to update the changes.

A confirmation message is displayed.

7. Click **OK** to continue.

The selected quicklinks are updated to use the specified template.

# Working with HTML Forms

### WARNING!

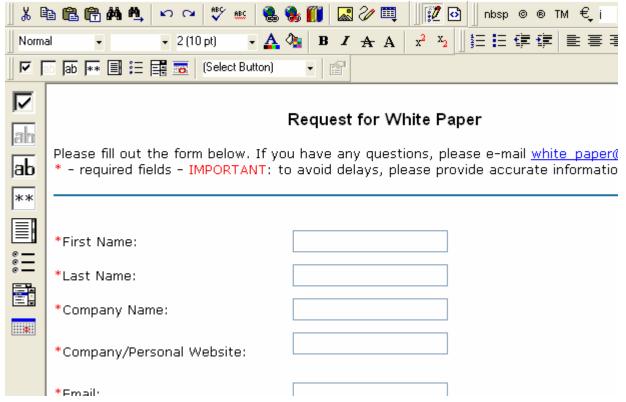
The functionality described in this section is not supported when using an Apple Macintosh for editing content.

**Ektron CMS400.NET** provides powerful online form capabilities, allowing you to create an online dialog with visitors. Now anyone in your organization – not just a developer or Webmaster– can create and deploy Web forms to capture visitor information. Support marketing strategies by getting feedback on their needs. Follow up on their interest in your products and services. Register people for events.

### Form capabilities include

- Creating a form and its postback message
- Creating polls and surveys for a Web site
- Adding validation criteria to form fields
- Automatically assigning tasks for follow-up activities to form submissions
- Reporting on form information
- Exporting results to Microsoft Excel

A sample form appears below.



This chapter explains how to perform all form actions through the following topics.

- "Overview of Form Processing" on page 177
- "The Structure of Form Data" on page 177
- "Creating a New Form" on page 178
- "Creating a Form's Content" on page 186
- "Form Validation" on page 192
- "Form Fields" on page 193
- "Implementing a Form on a Web Page" on page 215
- "Assigning a Task to a Form" on page 215
- "Viewing Form Reports" on page 218
- "Exporting a Form's Raw Data" on page 224
- "Viewing Form Information" on page 225

- "Editing a Form" on page 231
- "Mailto or Database Form" on page 232
- "Deleting a Form" on page 233
- "View Form Toolbar" on page 233
- "Creating Polls and Surveys" on page 235

## Overview of Form Processing

Ste	ep	For more information, see
1.	Create a form	"Creating a New Form" on page 178
2.	Assign it to a Web page	"Implementing a Form on a Web Page" on page 215
3.	Site visitor goes to your Web site and completes form. Form is mailed to an email address, saved to a database, or both.	
4.	View submitted form data and download it to a spreadsheet.	"Viewing Form Reports" on page 218

## The Structure of Form Data

Forms reside within the content folder or one of its subfolders. A form consists of the following components:

- **Form** (title, ID number, whether the form data is sent as email, and/or saved to a database, etc.)
- **Content** information (title, start and/or end date, status, postback message, etc.)
- Form fields (plain text field, password field, text area, hidden text, choices, checkbox, select list, calendar, submit button, etc.)

## Creating a New Form

The screen you use to create a new form has five simple steps. After you complete the steps, you have a new form that's ready to collect the information you need. To make the task even easier, **Ektron CMS400.NET** provides sample forms that you can start with then customize.

As explained in "Mailto or Database Form" on page 232, form data can be emailed and/or saved to a database. Forms created using the procedure described below are saved to a database by default, but not emailed. To change either setting, use the Edit Properties screen. See "Viewing and Editing a Form's Properties" on page 226.

To create a new form, follow these steps.

### NOTE

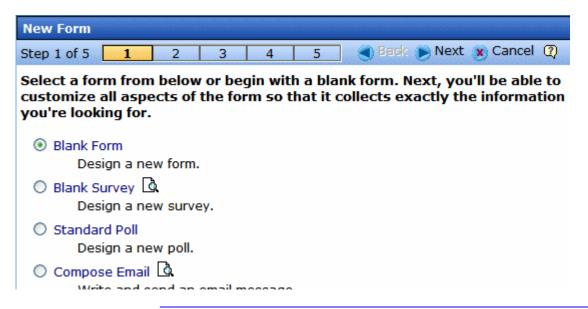
You can also create a new edition of a form in another language by copying an existing form and translating it. For more information, see "Translating Content" on page 606.

#### NOTE

For the steps to create a new poll, see "Working With Polls" on page 236. For the steps to create a new survey, see "Steps to Creating a Survey" on page 241.

- Choose a content folder.
- 2. From the **View** menu, click **Language**, and select the language in which to create the form.
- 3. Click the **New** menu > **HTML Form/Survey**.

4. The New Form screen appears.



### NOTE

When you choose Standard Poll or Blank Survey, the number of steps in the Forms Wizard changes from five to four. This happens because the Assign Tasks step is removed. *See Also:* "Working With Polls" on page 236 and "Steps to Creating a Survey" on page 241.

5. Choose the form that you want to begin with. You can click the preview icon ( ) next to any sample form to preview it before choosing it.

You should select the sample that most closely matches the form you want to create. After you create it, you can add fields, remove fields, modify possible responses, etc.

- 6. Click Next.
- 7. Enter or edit the form's **Title** and **Description**.
  - **Title** used to reference the form within the Workarea (required)
  - **Description** an extended description of the form
- 8. The next screen lets you assign a task to a user or user group. If you do, a task will be created every time a site visitor submits this form. See Also: "Assigning a Task to a Form" on page 215
- 9. A new screen lets you determine what happens after the site visitor completes the form. The choices are:

- Display a message See "Composing the Postback Message" on page 180
- Redirect to a file or page Identify a file or a page on your
   Web site that is launched when the visitor completes the form
  - An example of a file is a white paper (a common file format is .PDF) that the visitor requested
  - An example of a page is one that lets the visitor download your product
- •Redirect to an action page and forward form data See "Redirect to an Action Page and Forwarding Form Data" on page 181
- Report on the form See "Making Form Results Available to Site Users" on page 183
- 10. Now that you have completed information about the form, you can enter the form's content. This procedure is described in "Creating a Form's Content" on page 186.

## **Composing the Postback Message**

The postback message can contain text or graphics, just like any other HTML content. Typically, it acknowledges the site visitor's completion of the form.

For most sample forms provided, sample text appears in the editor. Modify it as you wish, using **Ektron CMS400.NET**'s editor to change the font size, style, color, insert library items, etc.

### Inserting Fields into the Postback Message

You can also insert fields that retrieve form information upon its submission. Use the **Insert Fields** pull-down to do this (illustrated below).



All form fields appear on the list. In addition, the following fields can be used to insert form information into the postback message, although they're not completed by the person submitting the form.

- Form title
- Form description
- Date form was submitted by site visitor

For example, your postback message may be

```
Thank you «Full Name» for completing the «[Form Title]».
```

When the postback message appears, it looks like this.

Thank you Jay Kohler for completing the breakroom survey.

## Redirect to an Action Page and Forwarding Form Data

The following section of the **Ektron CMS400.NET** Administrator Manual explains how your administrator sets up the action page: "Working with HTML Forms"> "Redirecting Submitted Form Data"

After your administrator follows that procedure, he identifies a folder and hyperlink that you use to select an action page.

#### WARNING!

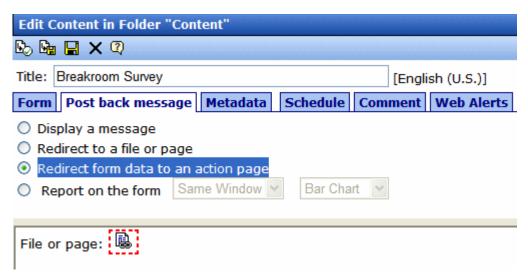
You must have the folder and hyperlink name from your administrator to complete this procedure.

To redirect submitted form data to an action page, follow these steps.

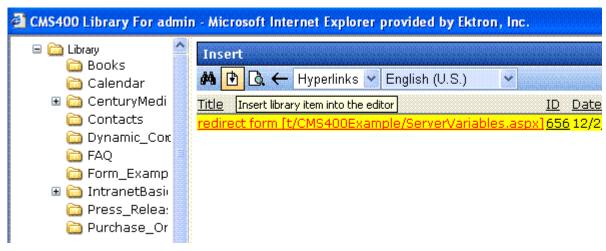
1. Go to the page on which you determine the form's response. If this is a new form, it is page 4 of the Forms Wizard.

To modify an existing form, select the form's folder, then the form. Next, select Edit and click the **Post Back Message** tab.

2. Select Redirect to an action page and forward form data.



- Click the icon next to File or page.
- 4. The Select dialog appears. Click the **Select** button.
- 5. The library appears. In the left panel, select the folder that contains the hyperlink.
- 6. In the right panel, select **Hyperlinks** from the file type dropdown.
- 7. Select the hyperlink whose name was given to you by your system administrator.



8. Click the insert button (1).

## Making Form Results Available to Site Users

When you create polls and surveys, you can choose to display the results after site users submit data. The results can be displayed in the same window or output to a new window. In addition, you can choose how to chart the data. For a description of chart types, see "Chart Types" on page 185.

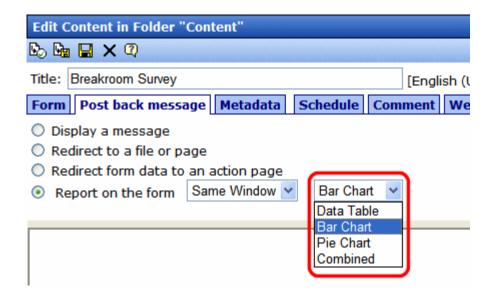
To show site visitors the results, follow these steps:

- 1. Go to the page on which you determine the form's response. If this is a new form, it is page 4 of the Forms Wizard.
  - To modify an existing form, select the form's folder, then the form. Next, select Edit and click the **Post Back Message** tab.

### 2. Select Report on the form.



- Choose whether you want the results to appear in the Same Window or a New Window.
- 4. Choose the style of the report.



## **Chart Types**

The following table describes the types of charts available.

Chart Type	Description	Sample
Data Table	The poll or survey answers are displayed with the percentage of users who responded to each item.	Age range (4 responses) 50% 18-21 25% 22-25 0% 26-30 25% 31 or over
Bar Chart	The poll or survey answers are displayed with a bar graph. Use this chart type when you want a quick visual representation of the responses.	Age range (4 responses)  18-21  22-25  26-30  31 or over
Pie Chart	Displays a standard pie chart. Poll or survey answers are color coded, and the percentage of people who chose each answer is shown.	Poll: My favorite feature My favorite feature in Ektron CMS400.NET  Approval Process (11 %)  Asset Management (11 %)  Blogging Tools (11 %)  Poll and Survey (56 %)  Multimedia (0 %)  Membership (0 %)  Search (0 %)  Security (11 %)

Chart Type	Description	Sample
Combined	Combines the Data Table and the Bar Chart.	Age range (4 responses)  18-21 50% 22-25 25% 26-30 0% 31 or over 25%

### **IMPORTANT!**

You cannot chart data that is entered into a text box. For example, if one of the choices in a poll is **Other**, and the survey has a text box for site users to enter additional information, the text in the box is not charted. However, the fact that the a user chose **Other** is charted.

# Creating a Form's Content

Here is an example of form content that you can create.

# Request for White Paper Please fill out the form below. If you have any questions, please e-mail white paper@ektron.com. \* - required fields \*First Name: \*Last Name: Company Name: Company/Personal Website: \*Email: Phone: Ext: State/Province: Select for USA or Canada Only 👺 \*Country: United States Comments: Request White Paper

Note that some fields are required, and some provide a dropdown list of choices. You can learn how to create such a screen by following the directions below.

The following topics explain how to create a form.

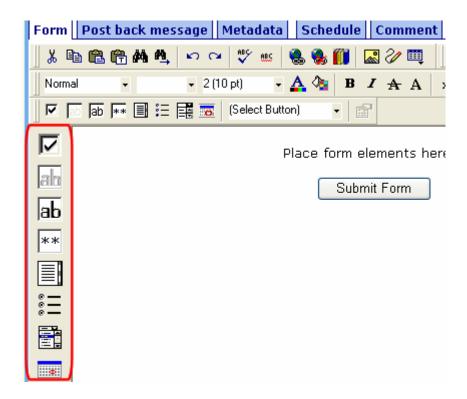
- "The Form Toolbar Options" on page 188
- "Inserting Form Fields" on page 189
- "Form Validation" on page 192

## **The Form Toolbar Options**

Creating form content is similar to creating a standard content item. (See "Adding HTML Content" on page 73). The big difference is a special toolbar (illustrated below) to make it easier to insert form elements.



All toolbar options except the Select Button pull-down also appear on a vertical toolbar to the left of the editor. You can use whichever toolbar you prefer -- all options are the same.

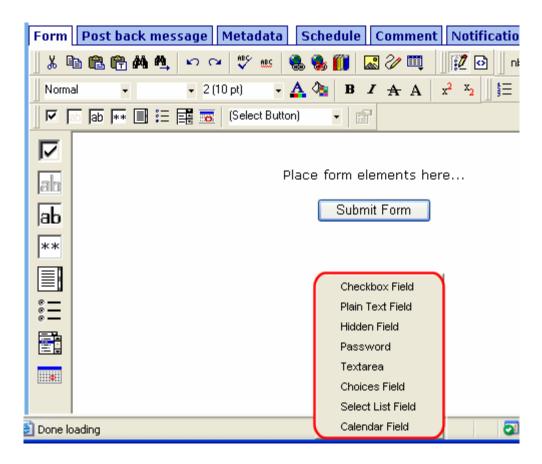


### Adding a Field to the Screen

The major difference between the toolbars is how you add a field to the screen. If you are using the *horizontal* toolbar, place the cursor where you want field, and click the toolbar button.

When using the *vertical* toolbar, drag a button to the desired screen location.

Note that a context-sensitive menu, available by right clicking the mouse, is also available to perform these actions. You can right click the mouse then select **Insert Field** to display a context-sensitive menu of all commands.



## **Inserting Form Fields**

The final screen of the Forms setup lets you arrange the screen so that it collects exactly the information you want. To create the screen, you insert fields that prompt a site visitor to enter

information. Then, add buttons that let the user submit the data on the screen.

If you chose a sample form at the beginning, the screen includes fields. If you did not, the screen has only a **Submit** button.

### NOTE

In addition to inserting fields, you can add explanatory text, lines, images, etc. onto the form screen. If you want to place fields in columns, insert a table and place the fields within table cells.

The table below explains each field type you can enter.

Button	Inserts this kind of field	Description	For more information, see
ᅜ	Checkbox	User's response is either checked or unchecked	"Inserting a Checkbox Field" on page 193
ab	Hidden Text Field	Information a site visitor doesn't need to know about	"Inserting a Hidden Text Field" on page 195
ab	Text Field	Free text field; user cannot format text	"Inserting a Text Field" on page 196
**	Password	A password field	"Inserting a Password Field" on page 200
	Text Area	Same as Text Field except field scrolls vertically to accept more text	"Inserting a Text Area Field" on page 203
* — * — * —	Choices	Several choices appear on screen. User checks any number of appropriate boxes.	"Inserting a Choices Field" on page 205
	Select	Same as Choices except options appear in a drop-down box, and site visitor can only select one choice	"Inserting a Select List Field" on page 209
	Calendar	Lets user insert a date by clicking a calendar	"Inserting a Calendar Field" on page 213

After you complete the form, you have the following options.

Button or Tab	Description
Postback Message	See "Composing the Postback Message" on page 180
Metadata	Edit the metadata for the content. See Also: "Adding or Editing Metadata" on page 80
Schedule	Assign start or end dates, or both, for when content is published to Web site See Also: "Scheduling Content to Begin and End" on page 69
Comment	Enter history comment to indicate changes made to content
Web Alerts	Assign or update Web Alert information for the form. See the <b>Ektron CMS400.NET</b> Administrator Manual chapter "Web Alert Feature".
Submit	Submit content into approval process.
Publish	Publish content to Web site.  Note: If the content has any active tasks, a comments window pops up. You can insert comments to describe how approving or
	declining the content affects the task.
	Note: Only the last approver in the approval chain sees this button.
Check In	Save and check-in content. This button does not submit the content into the approval process, but rather lets other users change it.
Save	Save the content without submitting it into the approval process.  If a user clicks save and then closes the editor, other users cannot edit the content.
Decline	This buttons appears if you are the next approver in the approval list. Click it to decline the changes made to the content.
	Note: If content has any active tasks, a comments window pops up. You can insert comments to describe how approving or declining the content affects the task.

Button or Tab	Description
X Cancel	Close the editor without saving changes.

Next, click the Save and Submit or Publish button ( ). The form only appears on your Web site after it is published.

After you complete and save the form, it may need to go through the approval process. When that is complete, add it to the site by assigning it to a page template. See "Implementing a Form on a Web Page" on page 215.

## Form Validation

You can apply validation rules while creating or editing the following field types:

- text
- password
- textarea
- calendar

Validation rules ensure that the form information entered by site visitors meets your criteria. For example, a validation rule can specify that a site visitor's response to the **Telephone** field conforms to a standard format (for example, 7 or 10 digits). If the response does not conform, an error message informs the site visitor of the problem. The input must conform before the form can be submitted.

For a list of validation rule types, see "Validation Options" on page 199.

## When Validation Rules are Applied

Validation rules are applied when a site visitor submits an entire form, not as soon as the input is entered. If invalid input is found, the error message that you define appears.

The site visitor must change his response to conform to the validation rule. When he does, the next field is checked and, if that is invalid, its error message appears, etc.

### TIP!

If you apply validation rules to more than one field, include the field name in the error message. For example, enter **The name field only allows text**. This is good practice because error messages only appear *after* the form is submitted and, if the message does not identify the field, the user may not know which field needs correction.

## Form Fields

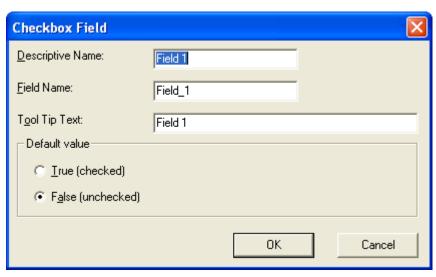
## **Inserting a Checkbox Field**

A Checkbox field is only one character wide and accepts one of two possible values: checked or unchecked. For example

Check if you are over 65

To insert a checkbox field, follow these steps.

- 1. Place a checkbox type field onto the screen. See Also: "Adding a Field to the Screen" on page 188
- 2. The following dialog appears.



Fields on the Checkbox Dialog

Field	Description
Descriptive Name	Enter a description of the field.  This text describes the field on form reports. See "Viewing Form Reports" on page 218.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed.
	Note: You cannot enter spaces nor most special characters (!@#\$%^&*()+=<>,;'"{}[] '~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below).
	☐ Check if you are over 65
	over 65?

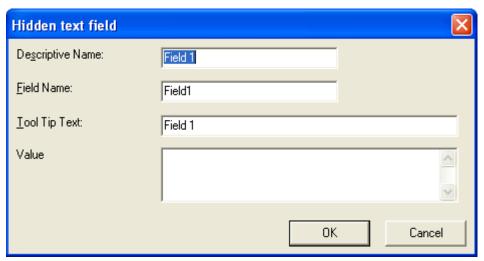
Field	Description
Default value	If you want this field to be checked when the screen first appears, click <b>True</b> .
	Otherwise, click <b>False</b> .
	Regardless of the default value, the site visitor can change it while completing the screen.

## Inserting a Hidden Text Field

When the form is submitted, this field can pass information that the site visitor doesn't need to know about, such as a tracking number. This is typically data to be stored in the database and/or emailed along with the rest of the data.

To insert a hidden text field, follow these steps.

- 1. Place a hidden text field onto the screen. See Also: "Adding a Field to the Screen" on page 188
- 2. The following dialog appears.



Fields on the Hidden Text Field Dialog

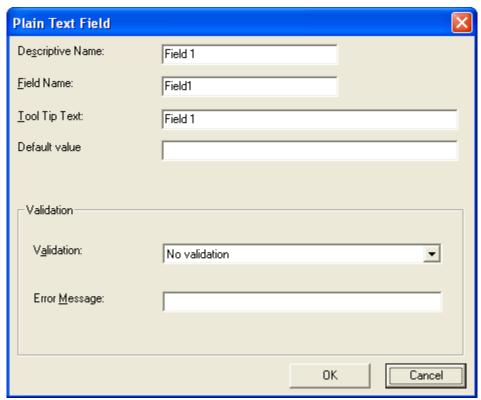
Field	Description
Descriptive Name	Enter a description of the field.  This text describes the field on form reports. See "Viewing Form Reports" on page 218.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed.  Note: You cannot enter spaces nor most special characters (!@#\$%^&*()+=<>,;'"{}[] '~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below).  Check if you are over 65  Over 65?
Value	Enter the value that will be saved with this field when the form is submitted.

## **Inserting a Text Field**

Use a plain text field when you want the user to enter an unformatted, free text response.

To insert a plain text field, follow these steps.

- 1. Place a plain text field onto the screen. See Also: "Adding a Field to the Screen" on page 188
- 2. The following dialog appears.



Fields on the Plain Text Field Dialog

Field	Description
Descriptive Name	Enter a description of the field.  This text describes the field on form reports. See "Viewing Form Reports" on page 218.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed.
	Note: You cannot enter spaces nor most special characters (!@#\$%^&*()+=<>,;'"{}[] '~) into this field. If you do, they are replaced by underscores.

Field	Description
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below).  Check if you are over 65  over 65?
Default value	If you want to set a default value for this field, enter it here. For example, if this field collects a city, and most users enter New York, enter New York as the value. Regardless of the default value, the site visitor can change it while completing the screen.
Validation	Select the kind of validation to apply to this field. See "Validation Options" on page 199  If you assign to this field any value other than <b>No</b> validation, the field is initially surrounded by red dashes in Data Entry mode. If the user's response does not meet the validation criterion, the field remains surrounded by red dashes. The system administrator determines whether or not the user can save an invalid document.
Error Message	Enter text that appears on the screen if the site visitor's response to this field does not satisfy the validation criterion.  For example, if the validation criterion is telephone number, the error message could be Please enter 7 or 10 digits. It would appear if the user entered, for example, S061882.  By default, the error message is the same as the validation criterion you choose. You can use this field to customize its text.  Note: You can only enter double-byte characters if your Windows settings include that language. If you enter characters that are not in a language defined in your Windows settings, question marks (?) appear instead of the characters.

## **Validation Options**

### Note

Your Web developer can customize validation options. For details, see the **Ektron CMS400.NET** Developer's Guide section "Customizing Validation."

Option	Characteristics of Valid Response
No validation	Response is not checked.
Cannot be blank	Response is required. The format of the response is not checked.
Non-negative whole number or blank	A positive whole number or no response.
Non-negative whole number (required)	A positive whole number.
Decimal number or blank	A decimal number (for example, 12.345 or 12) or blank . A leading minus sign "-" is allowed. The decimal point must be a period (.), even in locales that normally use a comma (,).
	Decimal numbers include whole numbers because the decimal point is implied. That is, 12 is 12.0000.
Decimal number required	A decimal number (it cannot be blank) of none, one, or two decimal places.  A leading minus sign "-" is allowed. The decimal point must be period (.), even in locales that normally use a comma (,).  Decimal numbers include whole numbers because the decimal point is implied. That is, 12 is 12.0000.
Percent: (0-100) required	A whole number from 0 to 100.
email address	a @a.a, where a is one or more characters.
email address list	Several email addresses. Each address's format is a @a.a, where a is one or more characters. The user must separate each address with a semicolon (;).
Zip code (US)	5 (nnnnn) or 9 digits separated by a dash after the fifth (nnnnn-nnnn).
Zip code (US) required	5 ( <i>nnnnn</i> ) or 9 digits separated by a dash after the fifth ( <i>nnnnn-nnnn</i> ). A response is required.

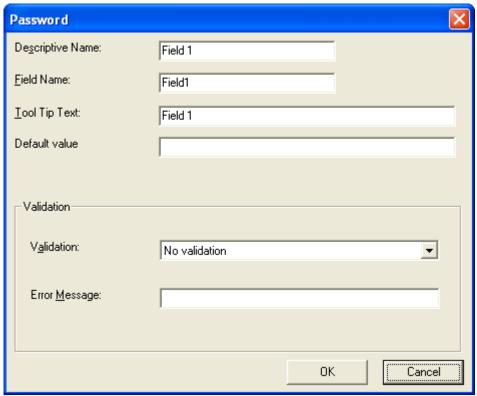
Option	Characteristics of Valid Response
Social Security (US)	Nine digits in this pattern: nnn-nnnnn.
Social Security (US) required	Nine digits in this pattern: <i>nnn-nn-nnnn</i> . A response is required.
Postal Code (Canada)	ana nan, where a is an alphabetic character and n is numeric.
Postal Code (Canada) - (required)	ana nan, where a is an alphabetic character and n is numeric. A response is required.
Social Insurance Number (Canada)	A nine digit number in the format: nnnnnnnnn.
Social Insurance Number (Canada) Required	A nine digit number in the format: <i>nnnnnnnnn</i> . A response is required.
Telephone number (US and Canada)	A seven or 10 digit number in the format <i>nnnnnnn</i> or <i>nnnnnnnnnn</i> .  The site visitor can insert separator characters, such as dashes (-), between numbers.
Telephone number (US and Canada) (required)	A seven or 10 digit number in the format <i>nnnnnnn</i> or <i>nnnnnnnnnn</i> .  The site visitor can insert separator characters, such as dashes (-), between numbers.  A response is required.

## **Inserting a Password Field**

Use a password field when you want the user to enter a password. A password is like a text field but the user's entry appears as dots instead of characters. This prevents an onlooker from seeing the password. A user's password entry cannot exceed 18 characters.

To insert a password field, follow these steps.

- 1. Place a plain text field onto the screen. See Also: "Adding a Field to the Screen" on page 188
- 2. The following dialog appears.



Fields on the Password Dialog

Field	Description
Descriptive Name	Enter a description of the field.  This text describes the field on form reports. See "Viewing Form Reports" on page 218.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed.  Note: You cannot enter spaces nor most special
	characters (!@#\$%^&*()+=<>,.:;"{}[]'~) into this field. If you do, they are replaced by underscores.

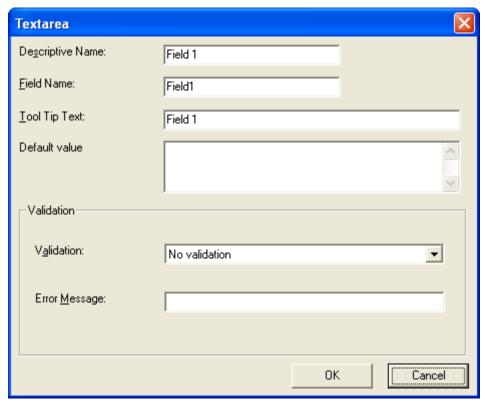
Field	Description
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below).  Check if you are over 65  Over 65?
Default value	If you want to set a default value for this field, enter it here. Regardless of the default value, the site visitor can change it while completing the screen.
Validation	Select the kind of validation to apply to this field. The choices are:  No validation - response is not checked  Cannot be blank - Response is required. The format of the response is not checked.  Minimum of 8 characters with at least one digit - Site visitor's entry must be at least 8 characters and include one digit.  If you assign to this field any value other than No validation, the field is surrounded by red dashes when it appears on your Web site.
Error Message	Enter text that appears on the screen if the site visitor's response to this field does not satisfy the validation criterion.  For example, if the validation criterion is Minimum of 8 characters with at least one digit, the error message could be Please enter at 8 or more characters with at least one digit.  By default, the error message is the same as the validation criterion you choose. You can use this field to customize its text.  Note: You can only enter double-byte characters if your Windows settings include that language. If you enter characters that are not in a language defined in your Windows settings, question marks (?) appear instead of the characters.

## **Inserting a Text Area Field**

Use a text area field when you want the site visitor to enter an unformatted, free text response. A text area field is similar to a Text Field except it scrolls vertically to accept more text.

To insert a text area field, follow these steps.

- 1. Place a text area field onto the screen. See Also: "Adding a Field to the Screen" on page 188
- 2. The following dialog appears.



Fields on the Textarea Dialog

Field	Description
Descriptive Name	Enter a description of the field.  This text describes the field on form reports. See "Viewing Form Reports" on page 218.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed.
	Note: You cannot enter spaces nor most special characters (!@#\$%^&*()+=<>,::;'"{}[] '~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below).
	Check if you are over 65  Over 65?
Default value	If you want to set a default value for this field, enter it here. For example, if this field collects a city, and most users enter New York, enter New York as the value.
	Regardless of the default value, the site visitor can change it while completing the screen.
Validation	Select the kind of validation to apply to this field. The choices are:
	No validation - response is not checked
	<ul> <li>Cannot be blank - Response is required. The format of the response is not checked.</li> </ul>
	<ul> <li>Allow maximum of 1000 characters - Site visitor's entry cannot exceed 1000 characters.</li> </ul>
	If you assign to this field any value other than <b>No validation</b> , the field is surrounded by red dashes when it appears on your Web site.

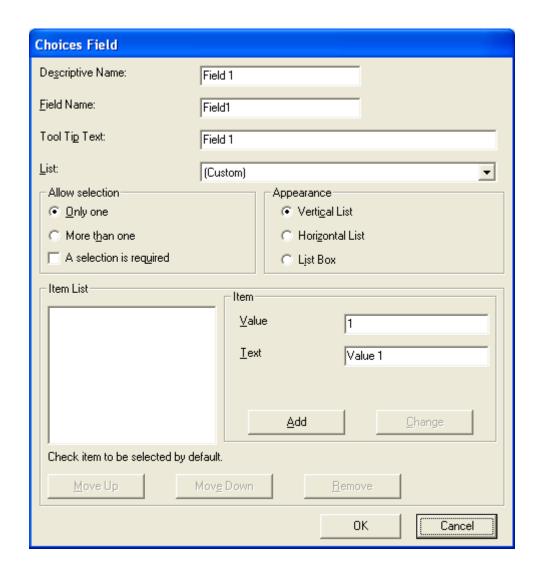
Field	Description
Error Message	Enter text that appears on the screen if the site visitor's response to this field does not satisfy the validation criterion.
	For example, if the validation criterion is <b>Cannot be blank</b> , the error message could be <b>Please enter a response</b> .
	By default, the error message is the same as the validation criterion you choose. You can use this field to customize its text.
	Note: You can only enter double-byte characters if your Windows settings include that language. If you enter characters that are not in a language defined in your Windows settings, question marks (?) appear instead of the characters.

## **Inserting a Choices Field**

Use a Choices field when you want the site visitor to select from a predetermined list of choices. You can allow the site visitor to select only one or more than one choice. You can also determine the list of choices and the appearance of the list.

To insert a choices field, follow these steps.

- 1. Place a choices field onto the screen. See Also: "Adding a Field to the Screen" on page 188
- 2. The following dialog appears.



Fields on the Choices Dialog

Field	Description
Descriptive Name	Enter a description of the field.  This text describes the field on form reports. See "Viewing Form Reports" on page 218.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed.  Note: You cannot enter spaces nor most special characters  (!@#\$%^&*()+=<>,.:;'"{}[] '~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below).  Check if you are over 65  Over 65?
List	Custom - You create your own set of choices. Use the Item and Item List fields to do this.  Note: If, after seeing the following predefined choices, you want to customize the choices available to site visitors, return to this field, replace the value with Custom, then define the ranges you want in the Item field.  Age Ranges - Use the predefined choices for age ranges. You can see the ranges on the screen after you choose this option.  Numeric Ranges -Use the predefined choices for numeric ranges. You can see the ranges on the screen after you choose this option.  Gender -Use the predefined choices for gender. You can see the values on the screen after you choose this option.  Marital Status - Use the predefined choices for marital status. You can see the values on the screen after you choose this option

Field	Description
Allow Selection	Click <b>More than one</b> to allow the site visitor to select more than one item on the data entry screen. Otherwise, click <b>Only one</b> .  For example, if you click <b>More than one</b> , and the choices are: music, art, sports, the user could select all three choices.  If you click <b>Only one</b> , the user could only select one choice. <b>A selection is required -</b> Check this box if the user must select at least one item in the list.
Appearance	Click Vertical List to arrange the choices vertically.  C art C music sports  Click Horizontal List to arrange the choices horizontally.  C art C music Sports  Click List Box to display all choices in a box. The box lengthens to display all entries.  Interests:  art music sports
Item: Value	Enter the value that is collected when the data entry user selects this item.  For example, if Interests appears in the Name field, and you want music to be collected when the data entry user selects this item and saves the page, enter music here.
Item: Text	Enter text to describe this item on the data entry screen.  After you insert this field onto the screen, you can use eWebEditPro+XML's formatting capabilities to modify its size, font, color, and other attributes.

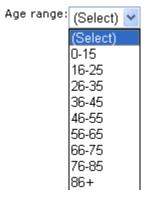
Field	Description
Item List	This section of the screen displays the items that you enter in the <b>Value</b> and <b>Text</b> fields.  Buttons near the bottom of the screen let you remove items from this list as well as rearrange them.
	Place a check in the box of any item to be checked by default on the data entry screen. If you do, the user can accept the default or uncheck the item by clicking in the checkbox. Note that if <b>Only One</b> is selected under <b>Allow selection</b> (above), only one item can be selected.

## **Inserting a Select List Field**

Use a Select List field when you want the site visitor to select from a predetermined list of choices. Although similar to the choices field, when you insert a Select List field, the site visitor only sees the first option in a drop down box.



He must click the down arrow to see the remaining values and select one.

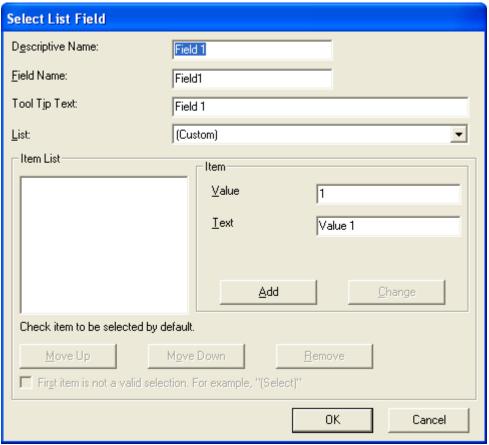


So, the Select List field occupies less room on the screen than a choices field. Also, the site visitor can only choose on item on the

list. In contrast, you can allow a visitor to select several choices if you use a choices field.

To insert a Select List field, follow these steps.

- 1. Place a Select List field onto the screen. See Also: "Adding a Field to the Screen" on page 188
- 2. The following dialog appears.



Fields on the Select List Field Dialog

Field	Description
Descriptive Name	Enter a description of the field.  This text describes the field on form reports. See "Viewing Form Reports" on page 218.
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed.
	Note: You cannot enter spaces nor most special characters (!@#\$%^&*()+=<>,.:;'"{}[] '~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below).
	Check if you are over 65  Over 65?
List	Custom - You create your own set of choices. Use the Item and Item List fields to do this.
	See Also: "Customizing a Standard List" on page 212
	Languages - list of languages supported by Windows
	Countries - list of all countries in the world
	U.S States and Territories - list of all states and territories that make up the U.S.
	Canadian Provinces - list of all Canadian provinces
	Age Ranges - Use the predefined choices for age ranges. You can see the ranges on the screen after you choose this option.
	<b>Numeric Ranges</b> -Use the predefined choices for numeric ranges. You can see the ranges on the screen after you choose this option.
	Years - list of calendar years, ranging from 2004 to 2014
Item:	Enter the value that is collected when the data entry user selects this item.
Value	For example, if <b>Interests</b> appears in the Name field, and you want music to be collected when the data entry user selects this item and saves the page, enter <b>music</b> here.

Field	Description
Item: Text	Enter text to describe this item on the data entry screen.  After you insert this field onto the screen, you can use eWebEditPro+XML's formatting capabilities to modify its size, font, color, and other attributes.
Item List	This section of the screen displays the items that you enter in the <b>Value</b> and <b>Text</b> fields.  Buttons near the bottom of the screen let you remove items from this list as well as rearrange them.
	Move Up Move Down Remove  Place a check in the box of any item to be checked by default on the data entry screen. If you do, the user can accept the default or uncheck the item by clicking in the checkbox.
First item is not a Valid Selection	Check here if the first item on the list is not a valid value but instead text that prompts the user to respond to the field. An example of such text for a list of states would be <b>Select a state</b> .  If you check this box and the user selects the first value on the list (most likely by default), an error message appears when he tries to save the screen.

## Customizing a Standard List

You can customize any list of predefined choices. For example, you can change the calendar years so they begin in 1995 and run through 2020.

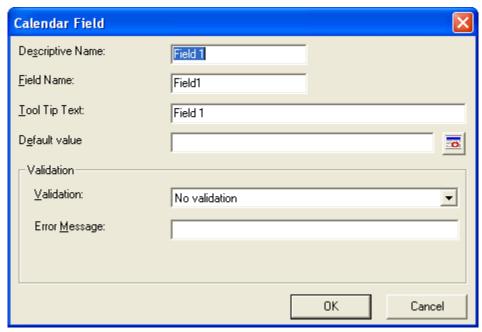
To do this, follow these steps.

- 1. Choose the standard list that you want to customize.
- 2. Change the value of the List field to Custom.
- 3. All of the predefined choices appear in the Item List box.
- 4. To
  - •add new items, use the Item Value and Text fields
  - delete an existing list item, select it and click Remove
  - rearrange the list, use the **Move Up** and **Move Down** buttons
  - edit a list item, select it and press the Change button

## **Inserting a Calendar Field**

To insert a field that lets a site visitor select a date, use a Calendar Field. To do that, follow these steps.

- 1. Place a Calendar field ( ) onto the screen. See Also: "Adding a Field to the Screen" on page 188
- 2. The following dialog appears.



Fields on the Calendar Field Dialog

Field	Description
Descriptive Name	Enter a description of the field.  This text describes the field on form reports. See "Viewing Form Reports" on page 218.

Field	Description
Field Name	Enter a name for this field. This text identifies the field in the database and in email if the form is mailed.
	Note: You cannot enter spaces nor most special characters (!@#\$%^&*()+=<>,::;'"{}[] '~) into this field. If you do, they are replaced by underscores.
Tool Tip Text	Enter text that appears when a site visitor hovers the cursor over this field (circled in red below).
	Check if you are over 65  Over 65?
Default value	If you want to set a default value for this field, enter it here. For example, if this field collects a city, and most users enter New York, enter New York as the value.  Regardless of the default value, the site visitor can change it while completing the screen.
Validation	Select the kind of validation to apply to this field. The choices are:
	<ul> <li>No validation - response is not checked</li> <li>Cannot be blank - Response is required. The format of the response is not checked.</li> <li>If you assign Cannot be blank, the field is surrounded by red dashes when it appears on your Web site.</li> </ul>
Error Message	Enter text that appears on the screen if the site visitor's response to this field does not satisfy the validation criterion.  For example, if the validation criterion is <b>Cannot be blank</b> , the error message could be <b>Please enter a response</b> .  By default, the error message is the same as the validation criterion you choose. You can use this field to customize its text.
	Note: You can only enter double-byte characters if your Windows settings include that language. If you enter characters that are not in a language defined in your Windows settings, question marks (?) appear instead of the characters.

# Implementing a Form on a Web Page

After you create the form, you need to link it to another page on your Web site. You would insert the link as you would any form link. See "Adding a Library File to Content" on page 167

Next, open your Web Site, navigate to the host page, and click the hyperlink to access the form. Now, you can test the form and make sure it works as you expected. If needed, you can return to edit mode, change the form, and test it again until you are happy with it.

# Assigning a Task to a Form

While tasks typically help **Ektron CMS400.NET** users track content activities, you can also assign a task to users or user groups whenever a form is submitted.

For example, your Web site offers a free product demonstration to anyone who completes a form. Whenever a site visitor submits the form, a task is assigned to your sales department's administrative assistant. He uses the information collected by the form to schedule a demonstration. The sales manager can review the task history to audit sales leads and ensure demonstration requests are being handled in a timely manner.

To set up a task that it is assigned to users or groups whenever a site visitor completes the form, follow these steps.

#### NOTE

You should be familiar with tasks before beginning this procedure. See Also: "Managing Tasks" on page 328

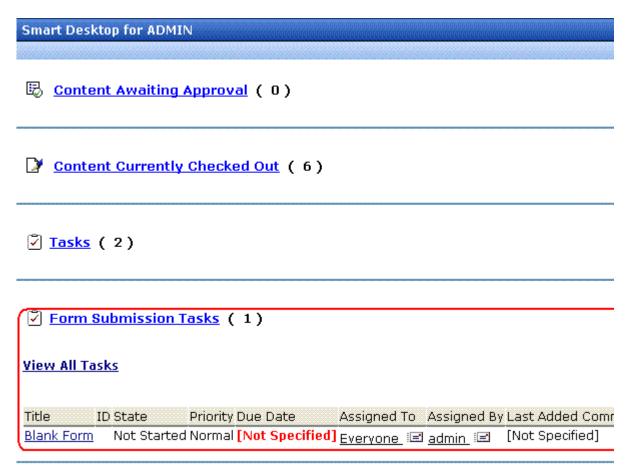
1. If you are creating a new form, assign the task at Step 3 of the Forms Wizard.

If you are editing a form, assign the task on the form's Edit Properties screen.

In both cases, you identify only users and groups to whom the task will be assigned whenever a site visitor completes the form. **Ektron CMS400.NET** assigns the remaining task information.

- 2. You complete the form and make it available on your Web site.
- 3. A visitor to your site fills out and submits the form.

- 4. A task is created and assigned to users and groups you identified in Step 1.
- Any Ektron CMS400.NET user can view all tasks created via form submission in the Smart Desktop. See illustration below. See Also: "Understanding the Smart Desktop" on page 20



**Ektron CMS400.NET** users and administrators can also view and update tasks assigned to them via the Task screens on the Smart Desktop. See "Viewing a Task" on page 342 and "Viewing a Task's History" on page 352.

## **Task Information**

The task created upon form submission has the following information.

Field	Value
Title	Form title, as entered by the author
Assigned to	As set up by the user who created or edited the form
Assigned by	User who created or last edited form
Priority	Normal
Task Category	Form Submission Task Category
Task type	Form Submission Task
Created by	User who created or last edited form
State	Not started
Due date	Not specified
Start date	Not specified
Description	Data from form "form name" was received on date time. form description Name of every field on the form: value submitted by user into that field

## email Automatically Generated Upon Form Submission

An email is automatically sent to every user named in Step 1 above who has a valid email address in the User Information Screen. The email's subject line is the form name. The body of the email contains the following information for each field on the form.

- name
- value submitted by user

# Viewing Form Reports

If a form is set to store data in the database, you can run a report that displays the submitted data. To view a form report, follow these steps.

- 1. Navigate to the folder for which you want to view the report.
- 2. The View Content screen appears.
- Click the form you want to view. (If you do not see your form in the folder, make sure the Content Type drop-down box is set to All Types or Forms.)
- 4. Click the View Reports button ( ).
- 5. The View Forms Report screen appears.
- 6. Enter report criteria using the following table as a reference.

Field	Description
Start Date	If desired, specify a start date. The report displays only forms that were submitted on or after the start date.
End Date	If desired, specify an end date. The report displays only forms that were submitted on or before the end date.
Report Display	Specify the format to display the report.
Select Legacy Report	Specify the version of the form or poll for which to get a report. Using this option allows you to see the results from previous polls and forms.

7. Click the **Get Result** button to display the report.

## **Display Formats**

The submitted form data can be viewed in any of these formats.

- "Table with Totals" on page 219
- "Bar Chart" on page 185
- "Summary of Selected Choices" on page 220
- "Table of Values" on page 221

- "List of Submitted Values" on page 222
- "Submitted Data as XML" on page 223

### Table with Totals

The table of values shows the following information for each completed form.

- a checkbox that lets you delete the response
- an internal identification number of the response
- the name of the user who submitted the form, if he signed in to Ektron CMS400.NET beforehand. If the user did not sign in, anonymous appears.
- date response was submitted
- The name of each field on the survey
  - under each field name is the submitted response for the each user
- the bottom line sums the numerical and percentage totals for each response

### **Sample of Table with Totals Format**

## General Demographic Survey

(Delete)	(Delete) Submitted	Date	Gen	Gender		Age range			
	ID	Ву	Submitted	Male	Female	22-25	26-30	31-40	School
	22	Member, John	12/6/2005 4:18:50 PM	•		~			
	23	anonymous	12/6/2005 4:22:58 PM		~			•	
	24	Edit, John	12/6/2005 4:23:40 PM	•			•		
			Total:	2	1	1	1	1	
		Averag	je (3 rows):	66.67%	33.33%	33.33%	33.33%	33.33%	66.

## **Summary of Selected Choices**

This format totals, for choice and select type fields, the number of times each choice was selected. Only choices that were selected at least once appear.

**Sample Summary of Selected Choices Format** 

## General Demographic Survey

Field	Value	Count
Age range	22-25	1
	26-30	1
	31-40	1
Annual Income	\$30,000-\$39,999	1
	\$40,000-\$49,999	1
	\$70,000-\$79,999	1
Education Level	High School/GED	2
	Master's Degree	1
Father's Education Level	High School/GED	1
	Master's Degree	1
	Some College	1
Gender	Female	1
	Male	2
Household Income	\$100,000-\$149,000	1
	\$30,000-\$39,999	1
	\$60,000-\$69,999	1
Marital Status	Legally Separated	1
	Married	1
	Single	1
Mother's Education Level	High School/GED	2
	Master's Degree	1
Race	African-American	1
	Native American	1
	White	1

### Table of Values

The table of values shows the following information for each completed form.

• a checkbox that lets you delete the response

- an internal identification number of the response
- the name of the user who submitted the form, if he signed in to Ektron CMS400.NET beforehand. If the user did not sign in, anonymous appears.
- date response was submitted
- descriptive name of each form field appears in the column header
  - the value entered for each field appears below the header

### Sample of Table of Values Format

### General Demographic Survey

(Delete)	ID	Submitted By	Date Submitted	Gender	Age range	Education Level	Annual Income	Household Income	
	22	Member, John	12/6/2005 4:18:50 PM	Male	22-25	High School/GED	\$40,000- \$49,999	\$60,000- \$69,999	L S
	23	anonymous	12/6/2005 4:22:58 PM	Female	31-40	Master's Degree	\$70,000- \$79,999	\$100,000- \$149,000	M
	24	Edit, John	12/6/2005 4:23:40 PM	Male	26-30	High School/GED	\$30,000- \$39,999	\$30,000- \$39,999	S

### List of Submitted Values

The List of Submitted Values format provides the same information as the Table of Values, but is formatted vertically rather than horizontally. See Also: "Table of Values" on page 221

### Sample List of Submitted Values Format

### **General Demographic Survey**

(Delete)	ID	Submitted By	Date Submitted	Field	Value
	22 Member, John 12/6/2005 4:18:50 PM	Gender	Male		
				Age range	22-25
				Education Level	High School/GE
				Annual Income	\$40,000-\$49,9
				Household Income	\$60,000-\$69,9°
				Marital Status	Legally Separat
				Religious	Evangelical Chr
				Other Religious Affiliation	
				Race	African-America
				Mother's Education Level	High School/GE
				Father's Education Level	Some College
	23	anonymous	12/6/2005 4:22:58 PM	Gender	Female
				Age range	31-40
				Education Level	Master's Degre
			Annual Income	\$70,000-\$79,9°	
				Household Income	\$100,000-\$149
				Marital Status	Married
				Religious	Protestant Chri

### Submitted Data as XML

Displays the results of the form in an XML format. The following information is included:

• <Title> - the title of the form block

#### **IMPORTANT!**

With polls you can create a new poll question to replace an existing poll question. By default the poll still has the same Title, ID, and other properties. You can change the title of a new poll question when you are editing the poll.

- <Description> the description of the form
- <SubmittedData> the information that has been submitted

### Sample of Submitted Data as XML

```
<Form>
<Title>Where did you hear about Ektron Medical?</Title>
<Description>Poll for finding out where visitor's heard about
our site</Description>
<SubmittedData>
<Date value="2006-05-16T17:25:35">5/16/2006 5:25:35 PM</Date>
<User id="1" member="false">
<Name><FirstName>Application</FirstName>
<LastName>Administrator</LastName></Name>
<Username>admin</Username>
<Email></Email>
</User>
<Data form data id="250">
<ektpoll11147812046505>Navigation 2</ektpoll11147812046505>
</Data>
</SubmittedData>
<SubmittedData>
<Date value="2006-05-16T16:48:22">5/16/2006 4:48:22 PM</Date>
<Data form data id="248">
<ektpoll1147812046505>Everything 4</ektpoll11147812046505>
```

## **Exporting a Form's Raw Data**

After you run a report, you can export its data to a Microsoft Excel spreadsheet file (.xls) for further analysis. If a form uses an XML structure, each XML tag becomes a column header in the spreadsheet.

To export form data, follow these steps.

- Access the View Form Reports screen for the report you want to export, as described in "Viewing Form Reports" on page 218.
- 2. Click the Export Reports button ( 2).
- A File Download dialog box is displayed. Choose the option that best suits your needs.

4. After the data is exported, you can analyze and modify the .xls file.

# **Viewing Form Information**

#### You can view

- information about a form
- information about a form's properties

## Viewing a Form's Information

After a form is created, you can view its information in the Forms folder. To view a form, follow these steps.

- 1. Access the folder that contains the form you want to view.
- 2. Click the form you want to view.
- The View Form screen displays.
- 4. Click the Form Properties tab.
- 5. The following table explains the information on the screen.

Field	Description
Form Title	Title used to reference the form
FormID	ID number automatically assigned to form
Status	The form's current status
Description	Extended description for the form
Form Data	The type of form data: Mail or Database. See Also: "The Structure of Form Data" on page 177
Form Submissions	Shows the amount of times a user can submit the form. This is often used with polls and surveys to limit the influence any one user has a given poll or survey.

Field	Description
Assign Task to	Users and groups to whom a task will be automatically assigned whenever a site visitor completes the form. See Also: "Assigning a Task to a Form" on page 215
Content Properties	Displays the properties of the form's content
Content Title	Title of content associated with form
	Note: The content name is the same as the Form name.
Content ID	Content ID number assigned to content
Status	The status of the content
Last Editor	Last user to edit the content
Start Date	Date and time when the content will go live on the Web site (if set for a future date)
End Date	Date and time when the content will be removed from the Web site (if set for a future date)
Date Created	Date and time when content was created

The View Form screen also contains several buttons to perform actions. To learn about the buttons, see "View Form Toolbar" on page 233.

## Viewing and Editing a Form's Properties

To see and update additional form information that does not appear on the View Form screen, view its properties. To do so, follow these steps.

- Navigate to the View Form screen of the form whose properties you want to view, as described in "Viewing a Form's Information" on page 225.
- 2. Click the **Form Properties** button (**[7]**).

- 3. The Form Properties screen displays a subset of form information.
- Title and Description
- Database or Mail if form data is emailed whenever a site visitor submits it, enter mail property information below. See "Mail Properties" on page 227
- Autofill form values checked by default, this allows the form's fields to be automatically filled when a logged in user visits a page and has filled out the form during previous visits.
- Limit Submission when checked, you can enter the number of times a user is allowed to submit a form in the **Number of Submissions** text field
- Assign task to see "Assigning a Task to a Form" on page 215
- Form block's ID number
- Mail Properties

### Mail Properties

Field	Description
То	Email address to which the form is sent when submitted.  See Also: "Retrieving email Address from the Submitted Form" on page 228
From	Text that appears in the email's <b>From</b> field. See Also: "Retrieving email Address from the Submitted Form" on page 228
СС	Text that appears in the email's <b>CC</b> field. See Also: "Retrieving email Address from the Submitted Form" on page 228
Subject	Text that appears in the email's subject field. See Also: "Retrieving Form Data Into the Subject and Preamble Fields" on page 230
Preamble	Beginning text of the email. See Also: "Retrieving Form Data Into the Subject and Preamble Fields" on page 230

Field	Description
Send data in XML Format	A green check means email data will be in a structured XML packet.
	A red X means the email data will be in a standard mailto format.
	For more information, see "Sending Data as XML" in the Ektron CMS400.NET Administrator Manual Forms chapter.

## Retrieving email Address from the Submitted Form

In the **Mail Properties** section of the Edit Form screen, you can select email addresses submitted on the form to be inserted into any of these **Mail Property** fields:

- To
- From
- CC

So, instead of entering a static email address, it can be dynamically retrieved from the user's form submission. For example, you want to retrieve the "from" field of an email from the information the user enters when completing the form.

To do this, use the **OR to addresses in field** dropdown lists circled below. These lists contain fields that dynamically retrieve data from the submitted form.

rm "Com <b>2</b> )	pose Email"	
	Compose Email	
ption:	Write and send an email message.	
)ata:	Mail       ✓ Database	
Task To:	: (unassigned) <u>Select User or Group</u>	
	399	

### **Properties**

OR to addresses in field:	(No field selected) 💌
	(No field selected)
	To
OR to addresses in field:	CC
	email address

Note that the **To** and **CC** fields can accept fields whose validation type is **email address** or **email address list**. On the other hand, the **From** field can only accept fields whose validation type is **email address** (that is, a single email address).

To set this up, follow these steps.

 Add a form field whose Validation type is Email address or Email address list. The field prompts the user completing the form to enter his email address. Label the field something like Enter your email address.

**TIP!** If the field allows more than one address, add on-screen instructions to separate each address with a semicolon (;).

	Plain Text Field	
	De <u>s</u> criptive Name:	email address
	Field Name:	email_address
	<u>I</u> ool Tip Text:	email address
	Default value	
Please submit your email address: Submit Survey	Validation  V <u>a</u> lidation:  Error <u>M</u> essage:	Email address list  Email address list

- Go to the Edit Form screen > Mail Properties section.
- 3. Move to the field labeled **From**:.
- 4. At the dropdown list following **OR to addresses in field**, select the field you created in Step 1.

Now, when a user completes the form, the value he enters in the field created in Step 1 is used for the email's From address.

## Retrieving Form Data Into the Subject and Preamble Fields

You can retrieve data from a submitted form directly to the form's **Subject** and **Preamble** fields. (The subject is a standard mail field, and the preamble is text that appears at the beginning of the email.)

For example, the form may provide a list of your products. While the user is completing the form, he selects a product that he is interested in. The product then becomes the subject line of the email.

#### NOTE

Since a Textarea field can span multiple lines, it can only be used with the preamble. However, a plain text field can be used with both the subject and preamble.

To retrieve data dynamically from a form field into the email's subject line or preamble, follow these steps.

- Add a form field that collects the information you want to insert into the email's subject line or preamble. See Also: "Inserting Form Fields" on page 189
- 2. Go to the **Edit Form** screen > **Mail Properties** section. See *Also*: "Editing a Form" on page 231
- 3. Move to the field labeled **Subject** or **Preamble**.
- 4. At the dropdown list following **OR use text in field**, select the field you created in Step 1.

# Editing a Form

After you create a form, it can easily be edited if information needs to be changed. You can update the following information by following the procedure below.

- the form fields
- post back message
- metadata
- schedule
- comments
- Web Alerts

However to edit a form's **Title**, **Description**, form data, or task values, use the Edit Properties screen.

To edit a form, follow these steps.

- Access the View Form screen for the form you want to edit, as described in "Viewing and Editing a Form's Properties" on page 226.
- 2. Click the Edit Form button ( ).

- 3. The Edit Form screen is displayed. The screen is the same as the Add New Form screen. For documentation of individual fields, see "Creating a New Form" on page 178.
- Make the necessary changes to the form.
- Click the Save button ( ].

See Also: "Working with HTML Forms" on page 175

## **Editing a Form's Content**

You can edit the content associated with the form by a variety of methods, including:

- Accessing the content by the floating toolbar on the Web page
- Editing the content by the View Form screen
- Accessing the content by the View Form content properties screen

This section explains how to edit a form's content from the View Form screen. To edit a form's content, follow these steps.

- 1. Access the View Form screen for the content, as described in "Viewing a Form's Information" on page 225.
- 2. Click the Edit Content button ().
- 3. The Edit Content screen appears.
- 4. Make the necessary changes to the form's content.
- 5. If needed, click the Postback Message, Metadata, Schedule, Comment or Web Alerts tab to edit that information.
- 6. Click a workflow button (Submit for Publication or Publish).

## **Editing a Form's Properties**

See "Viewing and Editing a Form's Properties" on page 226

## **Mailto or Database Form**

The Forms feature lets you create a mailto or a database form to use on your Web site. When creating or editing a form, you must specify the type of form you are creating. The options are:

- Send it via email
- Store it in a database
- Send it via email and store in a database

See "Viewing and Editing a Form's Properties" on page 226 for information about toggling this option on and off.

### Advantages of a Mailto Form

By creating a mailto form, any email generation is done on the server-side, not on the client. This means that site visitors can submit email whether or not the client has email software.

## Storing Form Data in a Database

By storing form data in the Ektron CMS400.NET database, you can keep information submitted by site visitors and view reports on that information. You can also export the form data to a spreadsheet.

# Deleting a Form

You can easily delete forms that are no longer needed.

#### Note

Deleting a form also deletes its associated content and information.

To delete a form, follow these steps.

- 1. Access the View Form screen for the form you want to delete.
- Click the Delete Form button ( ).
- 3. A confirmation message is displayed.
- 4. Click OK.

## View Form Toolbar

Several toolbar buttons and tabs help you work with forms.

To learn about toolbar buttons available when creating or editing a form, see "Inserting Form Fields" on page 189.

Button or Tab	Name	Description	More Information
<b>₽</b>	Edit Content	Edit the form's content, which contains the form fields	"Editing a Form's Content" on page 232
å å	View Staged/ Published Content	Click <b>View Staged</b> button to view content that has not yet been published. Click <b>View Published</b> button to view content that is live on the Web site.	
T <sub>1</sub>	View History	View (and possibly restore) older versions of a content block	"Content History" on page 80
<b>₽</b>	View Difference	Compare two versions of content	"Comparing Versions of Content" on page 101
Ħ	Edit Form Properties	Edit Form properties not available via the Edit Content button	"Viewing and Editing a Form's Properties" on page 226
Ğ	Delete Form	Delete a form	"Deleting a Form" on page 233
	Check Links	Check for other content that contains a link to this form	"Link Checking" on page 81
<b>3</b>	Add Task	Add a task	"Managing Tasks" on page 289
<u> </u>	View Task	View task information	
<b>7</b>	Add Form	Add a new form	"Creating a New Form" on page 178
	Export Raw Data	Download form data to a Microsoft Excel spreadsheet	"Exporting a Form's Raw Data" on page 224
	View Reports	View submitted form data; can select range of dates	"Viewing Form Reports" on page 218

Button or Tab	Name	Description	More Information
or Form Properties	View Content Properties	Access view properties for the content	"Viewing and Editing a Form's Properties" on page 226
View (language)	View	If you can view forms in more than one language, select a language from the drop down list.	
Add -select language-	Add -select language-	Lets you copy current form into new block and translate it to selected language.	"Translating Content" on page 606

# Creating Polls and Surveys

Polls and surveys are a type of form. All of the same functionality is available and applies.

#### WARNING!

For complete understanding of Forms, Polls, and Surveys, you should read the entire Working with HTML Forms chapter.

Polls are generally one question and appear on a site for a very short time, an hour or a day. Surveys are usually multiple questions and appear on your site for a longer time than a poll.

#### NOTE

For information on scheduling when your polls and surveys appear on the site, see "Scheduling Content to Begin and End" on page 69.

With polls and surveys, you can show ongoing results to the site visitors after they submit their answers.

The following sections provide information that a user creating a poll or survey might be interested in beyond the normal form information.

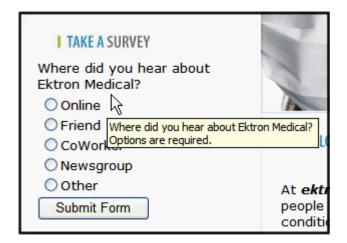
- "Working With Polls" on page 236
- "Steps to Creating a Survey" on page 241
- "Making Form Results Available to Site Users" on page 183
- "Viewing a Form's Information" on page 225
- "Viewing and Editing a Form's Properties" on page 226

For information on how to display a poll or survey on a Web site, see the Developer Reference Manual section "Introduction to Ektron CMS400.NET Server Controls" > "Poll Server Control".

To create a poll or survey, use the Forms Wizard.

## **Working With Polls**

Below is an example of a Poll. Note that when a site visitor hovers over the poll, the question also appears as ToolTip text.



This subsection contains the following:

- "Steps to Create a New Poll in the Workarea" on page 236
- "Replacing a Poll with a New Poll from the Web Site" on page 239
- "Editing a Poll from the Web Site" on page 240

## Steps to Create a New Poll in the Workarea

To create a new poll, follow these steps.

NOTE

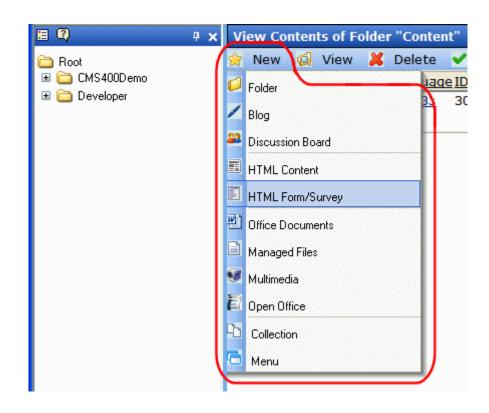
You can also create a new edition of a form in another language by copying an existing form and translating it. For more information, see "Translating Content" on page 606.

NOTE

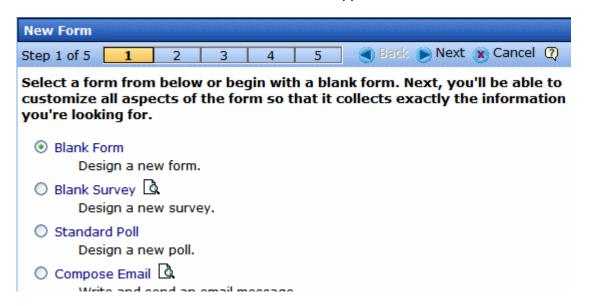
For the steps to create a new form, see "Creating a New Form" on page 178. For the steps to create a new survey, see "Steps to Creating a Survey" on page 241.

- 1. Choose a content folder.
- 2. From the **View** menu, click **Language**, and select the language in which to create the poll.
- 3. Click New > HTML Form/Survey.

.



4. The New Form screen appears.



#### NOTE

When you choose Standard Poll or Blank Survey, the number of steps in the Forms Wizard changes from five to four. This happens because the Assign Tasks step is removed.

- 5. Choose **Standard Poll**. You can click the preview icon (()) next to any sample form to preview it before choosing it.
- Click the **Next** button.
- 7. Enter or edit the form's **Title** and **Description**.
  - Title used to reference the poll within the Workarea (required)
  - **Description** an extended description of the poll.
- 8. Click the Next button.
- 9. This screen lets you add a poll question and the possible choices.

#### NOTE

This screen allows you to add eight choices. If you have more than eight choices, you can add them in the forms editor after clicking the **Done** button.

- 10. Click the **Next** button.
- 11. This screen informs you that you have finished entering the basic poll information and you need to click the **Done** button to further edit and view the form's fields.

12. After clicking the **Done** button, the form editor launches and allows you to edit the existing fields and properties. In addition, you can set post back and schedule information, add metadata and comments, change the title and submit the poll for publication.

#### NOTE

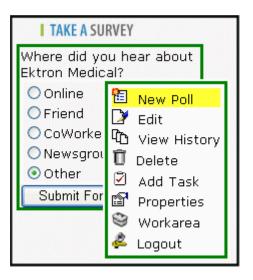
From this screen, you can add additional choices to your poll by right clicking on the choices field and clicking properties. *See Also*: "Inserting a Choices Field" on page 205.

### Replacing a Poll with a New Poll from the Web Site

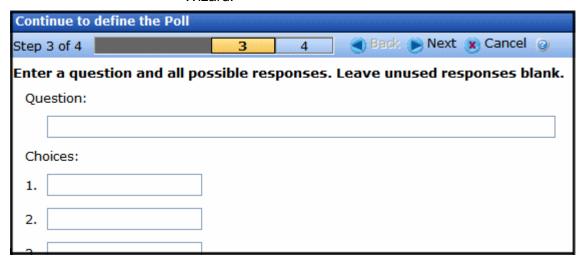
When logged into **Ektron CMS400.NET**, you can right click on an existing poll and choose **New Poll** to replace the poll with a new poll. The title of the poll, its ID and properties stay the same. The only things that change are the questions and answers.

To replace an existing poll with a new poll, follow these steps.

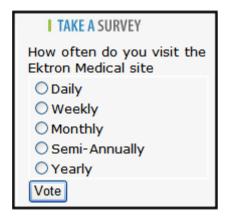
- 1. Log into Ektron CMS400.NET.
- 2. Navigate to the Web page where the existing poll is located.
- 3. Right click the poll and choose New Poll.



4. The Workarea opens and you are at step three in the Poll Wizard.



- 5. Add the new question to the **Question** text box.
- 6. Add the possible responses to the **Choices** text boxes.
- Click Next.
- Click Done.
- After clicking **Done**, the form editor launches and allows you to edit the existing fields and properties. In addition, you can set post back and schedule information, add metadata and comments, change the title and submit the poll for publication.
- 10. Once the poll is published, it appears on the site.



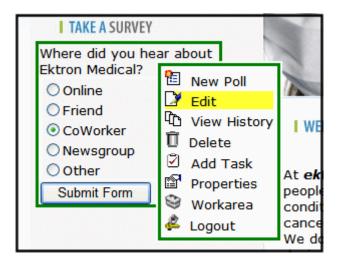
## Editing a Poll from the Web Site

To edit an existing poll on a Web site, follow these steps.

#### WARNING!

If you are logged into the site and create a new poll from the site by right clicking on the poll selecting New, the existing poll is replaced with the new poll.

- 1. Log on to the Web site for CMS400.NET.
- 2. Right click the poll you want to change and click Edit.



- 3. Make any changes to the Poll using the Forms editor.
- 4. Submit the Poll to the Approval Process.

## Steps to Creating a Survey

To create a new survey, follow these steps.

#### NOTE

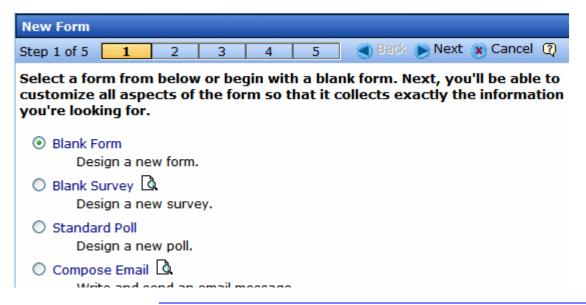
You can also create a new edition of a survey in another language by copying an existing form and translating it. For more information, see "Translating Content" on page 606.

#### NOTE

For the steps to create a new poll, see "Working With Polls" on page 236. For the steps to create a new form, see "Creating a New Form" on page 178.

- Choose a content folder.
- 2. From the **View** menu, click **Language**, and select the language in which to create the form.
- 3. Click the **New** > **HTML Form/Survey**.

4. The New Form screen appears.



#### Note

When you choose Standard Poll or Blank Survey, the amount of steps in the Forms Wizard changes from five steps to four steps. This happens because the Assign Tasks step is removed.

- 5. Choose **Blank Survey**. You can click the preview icon () next to any sample form to preview it before choosing it.
- 6. Click the Next button.
- 7. Enter or edit the form's **Title** and **Description**.
  - Title used to reference the survey within the Workarea (required)
  - Description an extended description of the survey.
- 8. Click the **Next** button.
- 9. This screen lets you determine what happens after the site visitor completes the survey. The choices are:
  - Display a message See "Composing the Postback Message" on page 180
  - Redirect to a file or page Identify a file or a page on your Web site that is launched when the visitor completes the form
    - An example of a file is a white paper (a common file format is .PDF) that the visitor requested

- An example of a page is one that lets the visitor download your product
- •Redirect to an action page and forward form data See "Redirect to an Action Page and Forwarding Form Data" on page 181
- Report on the form See "Making Form Results Available to Site Users" on page 183
- 10. Click the Next button.
- 11. This screen informs you that you have finished entering the basic information about the survey and you need to click the **Done** button to enter the survey's content. This procedure is described in "Creating a Form's Content" on page 186.

# Using the Document Management Functionality

#### WARNING!

The functionality described in this section is not supported when using an Apple Macintosh for editing content.

The Document Management Functionality (DM) lets you import Microsoft Office files, Open Office files, as well as most other kinds of files into **Ektron CMS400.NET**. (Non-Office files are known as *managed files*.) Collectively, these files are known as *documents*.

After being saved in **Ektron CMS400.NET**, documents can be updated and tracked like HTML and XML content. If you're familiar with how that content is handled, most of what you know also applies to documents. For example, documents

- can be stored in folders with other content, or in separate folders that you create just for them
- are assigned content ID numbers
- capture summary, metadata, comment, task, and schedule information
- inherit permissions and approvals from their folder properties
- progress through a workflow (check out, check in, publish)
- provide a history and let you restore an earlier version
- can be searched, including some Office document properties
- can have foreign language editions
- can have a task assigned to them
- appear on content reports
- update the Smart Desktop listing of files awaiting approval, checked out, tasks, to expire

When a file is imported to the CMS then saved, a copy of it is saved to the asset management server. Then, whenever a user edits and saves the file, a new copy is stored. In this way, you can review and, if needed, restore a prior version.

This chapter explains the Document Management Functionality through the following topics.

- "Supported Types of Documents" on page 245
- "Security" on page 248
- "Working with Microsoft Office Documents" on page 248
- "Working with Managed Files" on page 259
- "Importing Files via Drag and Drop" on page 263
- "Document Workflow" on page 265
- "Viewing Documents within the CMS" on page 266
- "Deleting a Document" on page 267
- "Approving Documents" on page 267
- "Adding Documents to Collections and Menus" on page 267
- "Document Reports" on page 267

# Supported Types of Documents

- Microsoft Office 2000 or later documents: Word, Excel, Powerpoint, Project, Publisher, Visio, etc.
- All Open Office extensions: \*.odf, \*.odt, \*.odp, \*.odg, \*.ods,
   \*.odb
- Managed files: any Windows-executable file such as .zip files, PDFs, .txt files, graphic files such as .gif and .jpeg, etc.

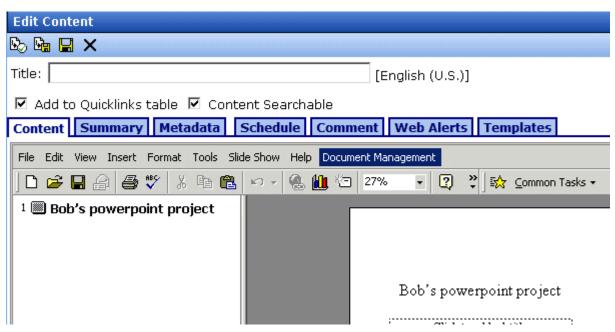
#### NOTE

The file types that can be uploaded are determined by your administrator. If you try to upload the wrong type of file, the following error message appears.



## **Microsoft Office and Open Office Documents**

You can edit any Microsoft Office or Open Office file within the **Content** tab, just like an HTML content block. The host application's toolbar appears below **Ektron CMS400.NET**'s tabs on the Edit Content screen.

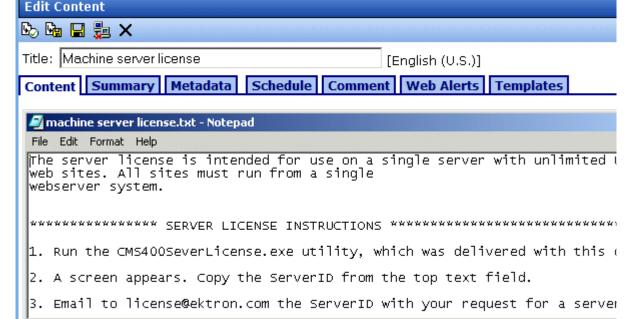


You can insert summary, metadata, schedule, comment, and task information for the Office document. From the View Content screen, you can use standard toolbar buttons to perform actions such as view history, submit for publishing, and delete.

For more information, see "Working with Microsoft Office Documents" on page 248 and "Working with Open Office Files" on page 256

## **Managed Files**

**Ektron CMS400.NET** can track and manage any non-Office type of file that runs on your computer (for example, .PDF, .gif and .zip). When editing these file types, the host application appears in a separate window. The **Ektron CMS400.NET** View Content screen remains in the background.



You can use the host application to edit the file, then switch to the View Content screen to insert supporting information such as summary and metadata. Use standard toolbar buttons to perform actions like view history, submit for publishing, and delete.

For more information, see "Working with Managed Files" on page 259.

## **Open Office Files**

You cannot create an Open Office file within Ektron CMS400.NET. You must create it in Open Office then import it into Ektron CMS400.NET. Once the file is imported into Ektron CMS400.NET, you can edit it from there. For more information, see "Working with Open Office Files" on page 256

# Security

For the purposes of security, documents are treated like other content. Your system administrator applies security to each folder, determining which user groups can perform which tasks on the content in a folder. For more information, see the "Setting Permissions" chapter of the **Ektron CMS400.NET** Administrator Manual.

# Software Requirements

Your production server must run Windows 2003 server or Windows 2000.

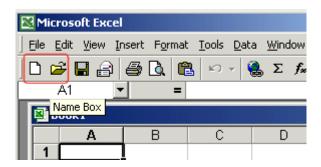
# Working with Microsoft Office Documents

This section explains how to work with Microsoft Office documents through the following subtopics.

- "Notes on Working with Microsoft Office Documents" on page 249
- "Creating a New Microsoft Office Document" on page 249
- "Editing a Document's Properties" on page 251
- "Save, Check in, and Publish" on page 252
- "Importing an Office Document" on page 253
- "The Work Offline Option" on page 255
- "Editing an Office Document" on page 255

## **Notes on Working with Microsoft Office Documents**

- If you have an Excel spreadsheet open outside DM then you open one within it, and navigate to another template page on your Web site, then return to the spreadsheet outside DM, a new, open worksheet appears. Close it.
- If you are working with an Excel spreadsheet, the File and Open toolbar buttons within Excel appear active (that is, not grayed out) but are not operable.

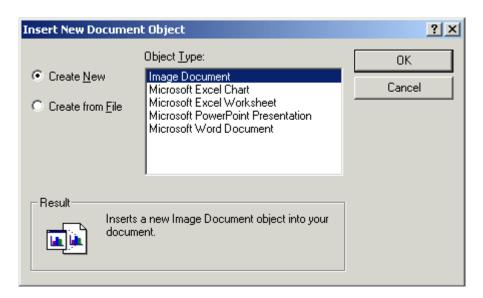


- If you access an Office document on a Web page, you must close that instance of the browser before proceeding to another Web page. If you do not close the browser and continue to add or edit documents, the original document continues to use up your computer's resources.
- You cannot import an Excel file that contains macros or JavaScript

## **Creating a New Microsoft Office Document**

To create a new Office document, follow these steps.

- 1. From the Workarea, select the **Content** tab.
- 2. Select the folder in which you want to place the document. See Also: "Working with Folders and Content" on page 31
- The default language appears next to the screen title. To create the document under a different language, click View > Language and select the language.
- Click New > Office Documents.
- 5. The Insert New Document Object screen appears.



#### NOTE

The list of object types is determined by the applications installed on your computer. For example, an MS Project file type only displays if MS Project is installed.

- 6. If the document does not yet exist, check the **Create New** button. Then, select the type of document you want to create and press **OK**.
  - If the document already exists, see "Importing an Office Document" on page 253.
- 7. The application assigned to the document type appears within **Ektron CMS400.NET**.
- 8. Enter a **Title** and add content to the document.
- 9. Decide whether the content should be added to the **Quicklinks Table** and if the content should be searchable.
- 10. If desired, add a summary, metadata, a schedule, and comments. See Also:
  - "Adding a Content Summary" on page 76
  - "Adding or Editing Metadata" on page 80
  - "Scheduling Content to Begin and End" on page 69
- 11. If desired, you can edit the document's properties. See Also: "Editing a Document's Properties" on page 251

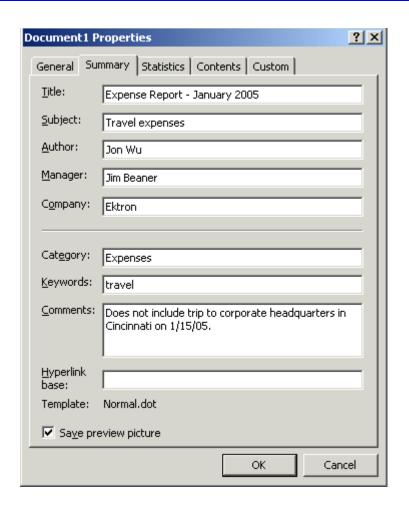
12. Check in or submit the content for publishing as you would a content block. See Also: "Save, Check in, and Publish" on page 252 and "Adding Content" on page 45

## **Editing a Document's Properties**

If the host application (such as Microsoft Word) has a Properties screen, you can access it by clicking **File > Properties** or the **Properties** option on the host application's **Document Management** menu.

NOTE

**CMS400.NET** installs the Document Management menu on the Office application.



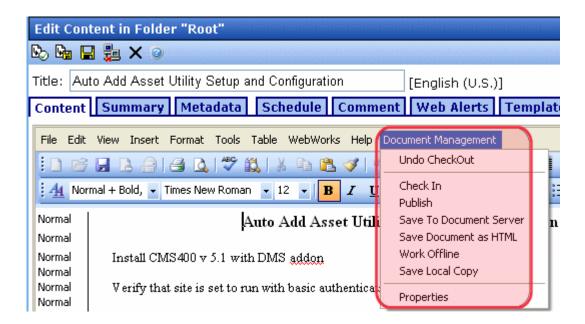
## Save, Check in, and Publish

When you finish editing a document, you have four options for what to do next. They are explained in the following table.

You can carry out any option by clicking an **Ektron CMS400.NET** toolbar button.



or a **Document Management** menu option (illustrated below).



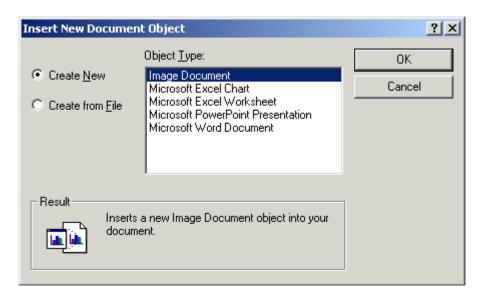
Document Management Menu Option	Action	Toolbar button
Undo Check out	Discard changes made in current editing session.	×
Check in	Check document in so you and others can continue to edit it.	<b>Ŀ</b>
Publish or submit for publishing	Submit document into approval chain. Upon approval, publish content to Web site.	or
Save to DocServer	Save recent changes. Use to save latest changes before continuing.	
Work Offline	Save file to local computer.  See Also: "The Work Offline Option" on page 255	

## **Importing an Office Document**

Your computer or network may have Office documents that you want to manage using DM. Follow these steps to import any document into Ektron's Document Management functionality.

See Also: "Drag and Drop File Uploading vs. the New Content Menu Options" on page 264

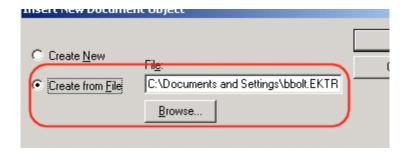
- 1. From the Workarea, select the **Content** folder.
- 2. Select the folder in which you want to place the document. See *Also*: "Working with Folders and Content" on page 31
- The default language appears next to the screen title. To create the document under a different language, click View > Language and select the language.
- Click New > Office Documents.
- 5. The Insert New Document Object screen appears.



#### NOTE

The list of object types is determined by the applications installed on your computer. For example, an MS Project file type only displays if MS Project is installed.

6. Check the Create From File button.



- 7. Click the **Browse** button and browse to the file you want to import. Click **OK**.
- 8. The document appears within the host application.
- 9. Enter a **Title** and add content to the document.

#### NOTE

If you want to retain the original document name, insert the full filename into the **Title** field. For example, you could enter *mydocument.doc*.

10. Decide whether the content should be added to the **Quicklinks Table** and if it should be searchable.

- 11. If desired, add a summary, metadata, a schedule, and comments. See Also:
  - ""Adding a Content Summary" on page 76
  - "Adding or Editing Metadata" on page 80
  - "Scheduling Content to Begin and End" on page 69
- 12. If desired, you can edit the document's properties. See Also: "Editing a Document's Properties" on page 251
- 13. Check in or submit the content for publishing as you would a content block. See Also: "Save, Check in, and Publish" on page 252 and "Adding Content" on page 45

## **The Work Offline Option**

After creating or editing a document, you can save it to your local computer instead of the document server. To do so, click the Work Offline button ( ).

If you do, the document remains in a checked-out state and only you or a system administrator can check it in to work on it again. When you check it in, the file on your local computer is loaded into the Workarea.

As a result, you can edit the document on your local computer anywhere, without a network connection. When you are ready to return it to the document server, check it in, save it, or submit it for publishing.

You must check the document in on the same computer and folder to which you checked it out.

#### NOTE

A system administrator can check in any checked-out document. If he does, the most recently published document gets checked in.

## **Editing an Office Document**

After an Office document is saved, follow these steps to edit it.

- 1. From the Workarea, select the document's folder. See Also: "Working with Folders and Content" on page 31
- 2. From the View Contents of Folder screen, click the document.

- 3. The View Content screen for the document appears.
- 4. Click the Edit button ([]).
- 5. The document opens in the host application.
- 6. Edit the document as well as its summary, metadata, schedule, tasks, Web Alerts, or comments.

#### See Also:

- "Adding a Content Summary" on page 76
- "Adding or Editing Metadata" on page 80
- "Managing Tasks" on page 328
- "Scheduling Content to Begin and End" on page 69
- Ektron CMS400.NET Administrator manual chapter "Web Alert Feature"
- 7. If desired, edit the document's properties. See Also: "Editing a Document's Properties" on page 251
- Check in or submit the content for publishing, as you would any content block. See Also: "Save, Check in, and Publish" on page 252

# Working with Open Office Files

This section explains how to work with Open Office files through the following subtopics.

- "Creating a New Open Office File" on page 256
- "Importing an Open Office File" on page 257
- "Editing Open Office Files" on page 258

## **Creating a New Open Office File**

You cannot create an Open Office file within **Ektron CMS400.NET**. You must create it in Open Office then import it into **Ektron CMS400.NET**.

Once the file is imported into **Ektron CMS400.NET**, you can edit it from there. See Also: "Editing Open Office Files" on page 258

## Importing an Open Office File

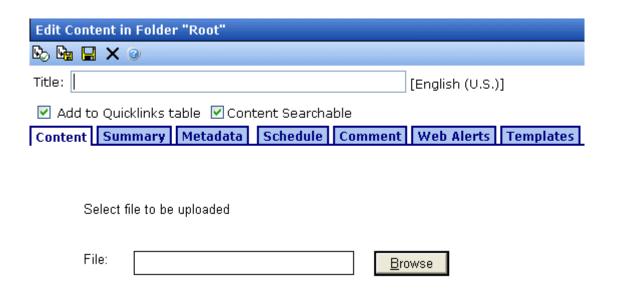
Your computer or network may have Open Office files that you want to manage using DM. Follow these steps to import any document into Ektron's Document Management functionality.

See Also: "The Work Offline Option" on page 255

#### NOTE

In addition to the procedure described below, you can also drag and drop an Open Office file into Ektron CMS400.NET. See "Importing Files via Drag and Drop" on page 263.

- From the Workarea, navigate to the folder in which you want to place the file. See Also: "Working with Folders and Content" on page 31
- The default language appears next to the screen title. To create the document under a different language, click View > Language and select the language.
- 3. Click New > Open Office.
- 4. The following screen appears.



- 5. Click the **Browse** button and navigate to the Open Office file that you want to import.
- 6. Enter a Title.

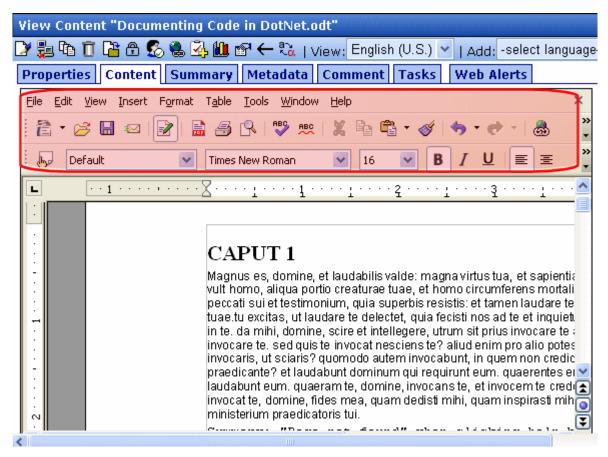
#### NOTE

If you want to retain the original document name, insert the full filename into the **Title** field. For example, you could enter *mydocument.odt*.

- 7. Decide whether the content should be added to the **Quicklinks Table** and if it should be searchable.
- 8. If desired, add a summary, metadata, a schedule, comments, and Web alert information. See Also:
  - ""Adding a Content Summary" on page 76
  - "Adding or Editing Metadata" on page 80
  - "Scheduling Content to Begin and End" on page 69
  - Ektron CMS400.NET Administrator manual chapter "Web Alert Feature"
- Check in or submit the content for publishing as you would a content block. See Also: "Save, Check in, and Publish" on page 252 and "Adding Content" on page 45

## **Editing Open Office Files**

You can edit any Open Office file within **Ektron CMS400.NET**. When you do, the associated Open Office application (highlighted in the illustration below) appears within the CMS editor area.



The procedure for editing an Open Office file is the same as the one for editing a Microsoft Office file. For details, see "Editing an Office Document" on page 255.

# Working with Managed Files

This section explains how to work with managed files through the following subtopics. A managed file is any kind of file that you can import into **Ektron CMS400.NET** other than HTML, XML, Microsoft Office, Open Office, or Multimedia.

- "Creating a New Managed File" on page 260
- "Importing a Managed File" on page 260
- "Editing a Managed File" on page 261

## **Creating a New Managed File**

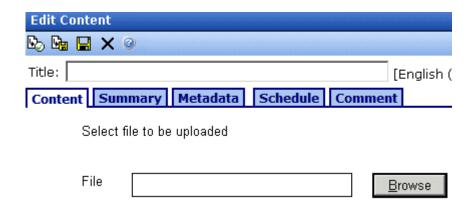
Unlike an Office document, you cannot create a managed file within **Ektron CMS400.NET**. Instead, you must create it on your computer using the host application. After creating the file, import it into DM.

## Importing a Managed File

To import a managed file into DM, follow these steps.

See Also: "Drag and Drop File Uploading vs. the New Content Menu Options" on page 264

- 1. From the Workarea, select the **Content** folder.
- 2. Select the folder in which you want to place the file. See Also: "Working with Folders and Content" on page 31
- The default language appears next to the screen title. To create the document under a different language, click View > Language and select the language.
- 4. Click New > Managed Files.
- 5. The Edit Content screen opens, as shown below.



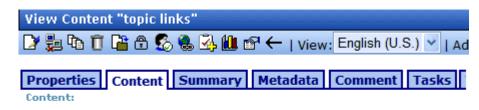
- Click the **Browse** button.
- 7. Browse through your computer and network to the file you want to import. When you do, the file's path appears within the **File** field.
- 8. Insert a Title.

- Decide whether the content should be added to the Quicklinks
   Table and if the content should be searchable.
- 10. If desired, add a summary, metadata, a schedule, and comments. See Also:
  - "Adding a Content Summary" on page 76
  - "Adding or Editing Metadata" on page 80
  - "Managing Tasks" on page 328
  - "Scheduling Content to Begin and End" on page 69
- 11. Click the appropriate button to either check in ( ) or publish ( ) the file. See Also: "Save, Check in, and Publish" on page 252 and "Adding Content" on page 45.
- 12. A window appears, indicating that the file is being uploaded to the DM server.

## **Editing a Managed File**

After a managed file is stored in DM, follow these steps to edit it.

- 1. From the Workarea, select the **Content** folder.
- Select the managed file's folder.
- 3. From the View Contents of Folder screen, click the managed file.
- 4. The **Content** tab displays the file name and a button to let you view the file within its host application.

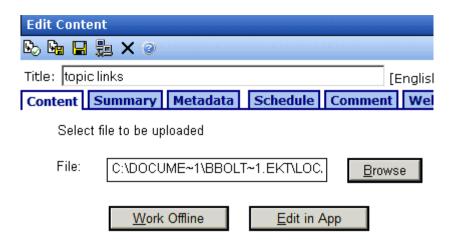


File: links to topics in PDFs.txt

⊻iew read-only Asset

If you want to view the file before editing it, click the View readonly Asset button. If you do, the file opens for display purposes only.

- To edit the file, click the Edit button (
- 7. The following screen appears.



- 8. To open the managed file in the host application, click **Edit in App**. Then make your changes, save it in the host application, and click either the Check in ( ) or Submit for Publishing button ( ).
  - If you want to save this version of the file to your computer, click Save to Local. If you do, a window appears. Navigate to the desired folder then click the Save button.
  - If you want to select another file on your computer or network and save it under this name in Ektron CMS400.NET, click Browse. If you do, a window appears. Navigate to the desired folder then click the Open button. The new file is saved under the old Ektron CMS400.NET name.
- 9. Edit the managed file as well as its summary, metadata, schedule, tasks, or comments.

#### See Also:

- "Adding a Content Summary" on page 76
- "Adding or Editing Metadata" on page 80
- "Managing Tasks" on page 328
- "Scheduling Content to Begin and End" on page 69
- 10. Save the file within the host application.

 Check in or submit the file for publishing, as you would any content block. See Also: "Save, Check in, and Publish" on page 252

# Importing Files via Drag and Drop

You can import files to DM using drag and drop. You can add one or several files using this method. It doesn't matter whether the files are Office or Managed files.

#### Note

If you upload a file using drag and drop whose type is not supported, the Document Management functionality ignores it and moves on to the next file. After the files upload, a dialog reminds you which files types are supported. See Also: "Supported Types of Documents" on page 245

When you drag and drop a file into DM, the file's name becomes its title. The file is assigned a content ID and submitted to the approval process. If either of the following is true, the file's status is set to checked in:

- you are required to complete metadata for the file
- the folder in which you are adding the file is set to create PDF documents when a file is published

If you add more than one file with the same name or the same file twice, a number is assigned to the end of the title. For example, when adding a second test.doc file, the new file is named test.doc(1).

No information is added to Summary, Metadata, or Comments when a file is added via drag and drop. You can edit this information by clicking **Edit** ( ), then the appropriate tab.

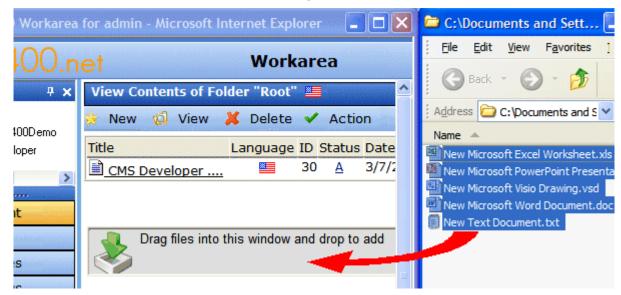
## Steps to Adding Files via Drag and Drop

- 1. In the Workarea, click the **Content** folder button.
- 2. Select the folder in which you want to place the files.
- 3. Open Windows Explorer.
- 4. Find the files you want to upload.

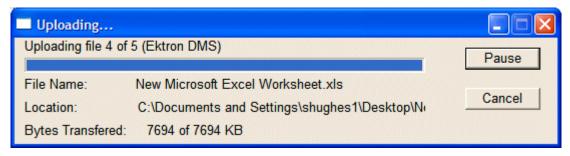
#### NOTE

You cannot drag and drop folders. You can, however, grab all files in a folder and drag and drop them.

5. From Windows Explorer, drag and drop the files onto the Workarea's drag and drop window.



After you drag and drop the files, the following screen appears.



When DM uploads the files, they appear in the Workarea.

If you do not see a file you selected to upload, check the following:

- your administrator allows the file type to be uploaded to DM
- the Asset Types dropdown box is set to the type of file you are looking for. Files upload to the correct category regardless of what is selected when you drag and drop them.

## Drag and Drop File Uploading vs. the New Content Menu

## **Options**

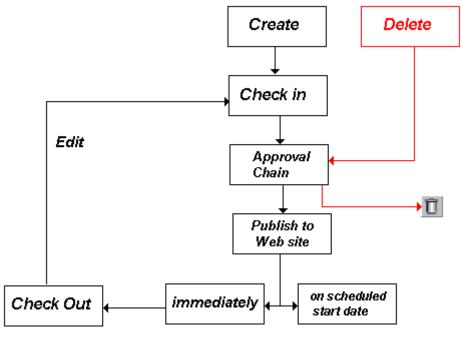
- Drag and drop lets you add files quickly without having to fill in details. The details can be entered later.
- A file added via drag and drop is submitted into the approval process for that folder.
- Drag and drop requires fewer mouse clicks. You choose a folder, use Windows Explorer to find the files, and drag and drop them. The files are then added to DM.

Alternatively, by using the **New** Content Menu options, you can add supporting information (summary, comment, and metadata) while uploading. When adding files using the New Content menu options, you can choose whether the files are published (submitted to the approval chain), checked in, or saved. See Also: "Save, Check in, and Publish" on page 252

This process requires more mouse clicks than drag and drop. You choose a folder and document type, browse to the folder where the files are located, add the details, and publish the files.

## **Document Workflow**

A document proceeds through the same workflow as any other type of content. A diagram is below.



#### See Also:

- "Viewing Documents within the CMS" on page 266
- "Deleting a Document" on page 267
- "Approving Documents" on page 267
- "Adding Documents to Collections and Menus" on page 267
- "Document Reports" on page 267

# Viewing Documents within the CMS

To view a document, follow these steps.

- 1. From the Workarea, select the **Content** folder.
- Select the document's folder.
- 3. From the View Content screen, click the document.
- 4. The View Content screen for the document appears.

# **Deleting a Document**

#### WARNING!

Only users with Delete permissions for a document's folder can delete content within it.

You can only delete a document if its status is Checked In or Approved. To delete a document, follow these steps.

- 1. From the Workarea, select the **Content** folder.
- 2. Select the document's folder.
- 3. From the View Content screen, click the document.
- 4. The View Content screen for the document appears.
- 5. Click the Delete button (11).

Like any type of content, a document must go through the approval chain before it is removed.

# **Approving Documents**

Documents are placed into the approval chain, like other types of content. For more information, see "Approving/Declining Content" on page 90.

# Adding Documents to Collections and Menus

You can add a document to a collection or menu as you would any other type of content. For more information, see "Working with Collections" on page 398 and "Working with Menus" on page 417.

# **Document Reports**

**Ektron CMS400.NET** provides several reports that track documents by status.

Report	Displays documents in this status	For more information, see
Approvals	Requiring your approval	"Approvals Reports" on page 135
Checked In Content	Checked in	"Checked In Report" on page 137
Checked Out Content	Checked out	"Checked Out Report" on page 138
New Content	New (that is, created and saved but never published)	"New Content Report" on page 138
Submitted Content	Submitted for publication	"Submitted Report" on page 139
Pending Content	Approved and pending a start date	"Content Pending Start Date Report" on page 140
Refresh Reminder Report	End date has been reached	"Refresh Reminder Report" on page 141
Expired Content	Expired date has been reached	"Expired Content Report" on page 142
Content to Expire	Will expire within specified number of days	"Content to Expire Report" on page 143

# **Using Ektron Explorer**

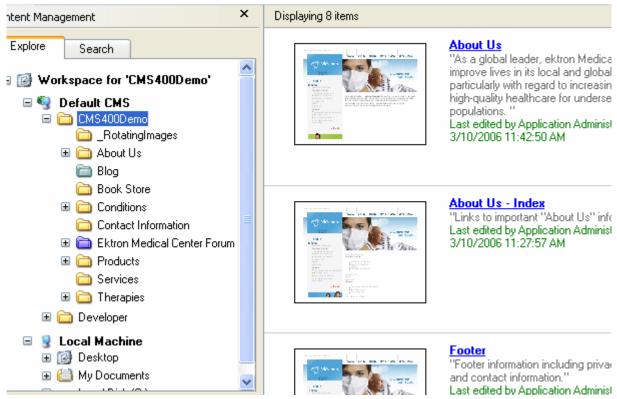
The Ektron Explorer lets you *navigate* through and view CMS content without signing in and using the Workarea. You can also use a search screen to *find* and view CMS content. So, even if you have no knowledge of **Ektron CMS400.NET**, Ektron Explorer provides a simple, recognizable way to find and view content.

#### **IMPORTANT!**

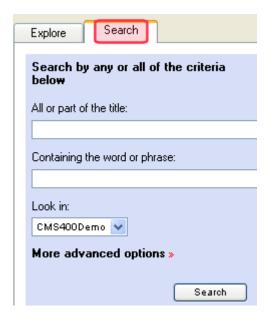
Ektron Explorer only works with Internet Explorer. Other browsers are not supported.

Depending on how your system administrator has set up the Explorer, you may also be able to edit, add, and delete content.

The following is an example of the Ektron Explorer. The left frame lets you *navigate* through **Ektron CMS400.NET**'s folders. The right frame shows the content in a selected folder.



A second tab in the left frame lets you *search* for content. When you do, the right frame displays search results.



For more information, see "Searching for CMS Content" on page 280.

The rest of this section explains everything you need to know to work with Ektron Explorer through the following topics.

- ""Recently Viewed Content" on page 299" on page 271
- "Displaying Ektron Explorer" on page 277
- "Searching for CMS Content" on page 280
- "Performing Actions on Content" on page 282
- "Performing Actions on Folders" on page 287
- "Inserting External Files into Ektron CMS400.NET" on page 294
- "Favorites" on page 295
- "Recently Viewed Content" on page 299

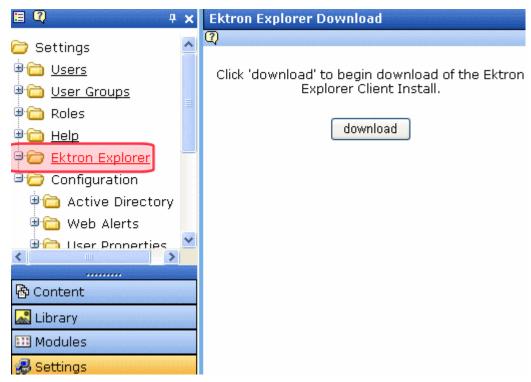
# Installing Ektron Explorer

To install Ektron Explorer, follow these steps.

#### NOTE

During the installation, you are asked to identify the folder that stores your **Ektron CMS400.NET**. If you don't know, ask your system administrator for this information before beginning.

 From the Ektron CMS400.NET workarea, click Settings > Ektron Explorer.



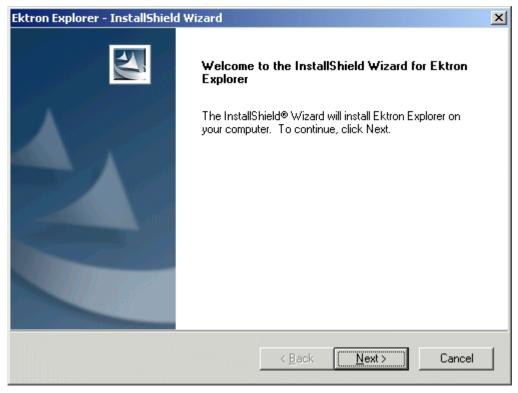
- Click the download button.
- 3. The following window appears. Click Run.



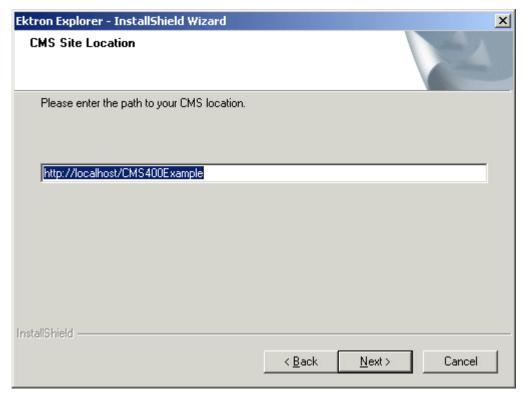
4. The following window appears. Click Run.



5. The following window appear. Click **Next**.



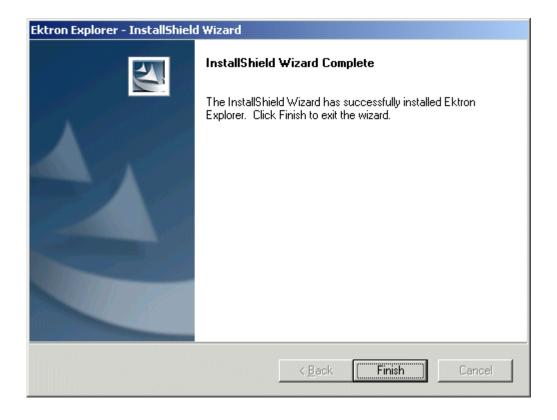
6. You are prompted to enter the location of **Ektron CMS400.NET** on your computer. The default folder appears. Press **Next** if that is correct, or enter a different path then press **Next**.



7. You are prompted to select a setup type. Choose **Complete**.



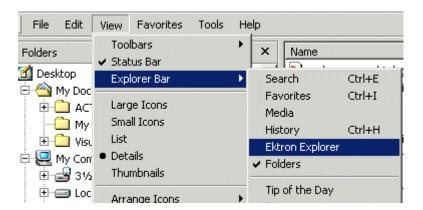
8. The installation copies the needed files to the specified folder and displays a final screen. Click **Finish**.



## Displaying Ektron Explorer

After you install Ektron Explorer, you can use it from both Windows Explorer and Internet Explorer. To make it available, follow these steps.

- 1. Open Windows Explorer or Internet Explorer.
- From the menu across the top of the screen, select View > Explorer Bar > Ektron Explorer.



3. The Ektron Explorer replaces Windows Explorer. As you select a folder (or conduct a search) in the left frame, the related content appears in the right frame.

Once Ektron Explorer is enabled, a new toolbar button appears ( ) for quick access to Explorer.



See Also:

- "Display of Content" on page 278
- "Removing Ektron Explorer from Display" on page 280

### **Display of Content**

The right side of the screen displays content in the selected folder. The following graphic illustrates the information available about that content.



Optionally, the right side of the screen may contain metadata (additional information) about the content. If metadata appears, it is red and appears under the Last user information, as illustrated below.



### Changing the Thumbnail Size

You can change the size of the thumbnail images in the right frame. The default size is small. You can change it to medium or large.

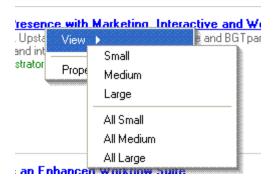
#### NOTE

You can only adjust the size of HTML or XML content. If the content is an external file (such as a Word document), you cannot adjust its thumbnail size.

Menu options let you to change only the selected image or all images in the right frame.

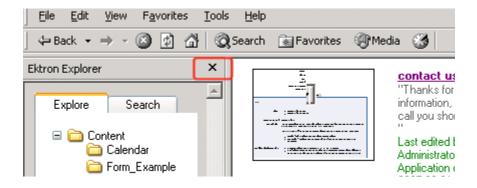
The new size is only used for the current viewing of the folder. If you view other folders then return to this one, the default size is used.

To display the menu for changing the thumbnail size, move the cursor to the right of the thumbnail image and right click the mouse. Then, select **View**, the desired size and whether the new size applies to only the selected content, or all content in the folder.



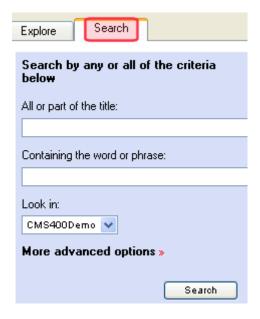
### Removing Ektron Explorer from Display

To remove Ektron Explorer from display, click the **X** in the top corner of the left frame (see below).



## Searching for CMS Content

The Explorer's search feature lets you look for CMS content by entering some of the content's *title*, or some of its *text*.



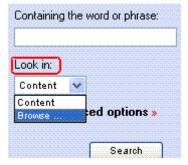
## Selecting a Folder to Search in

You can also select a folder in which to begin to search. This reduces the search time if you are certain the content is within a folder or its subfolders.

#### NOTE

The Advanced Search Options let you include or exclude a folder's subfolders from the search. See Also: "Advanced Search Options" on page 282

Use the **Look In** dropdown to select a folder to search (illustrated below). The drop down box lists all folders that you opened since you signed on.



If the folder you want is not in the list, click **Browse** and a complete CMS folder display appears. Select a folder from that display.

### **Advanced Search Options**

Advanced search options let you

- search just the current folder or that folder plus all of its subfolders
- include words that partially match the search string (for example, if you enter the word the, the search returns content that includes theater)
- find content that includes all words you enter, any of the words, or just the exact phrase. The options are explained in "Specifying Match Criteria" on page 59.

## **Performing Actions on Content**

Ektron Explorer lets you perform several actions on **Ektron CMS400.NET** content. For example, you can edit content, change its title, move it to another folder, etc. This section explains these actions.

To see a list of available actions, move the cursor to the right frame and right click the mouse.



The menu options may change, depending on your permissions for and the status of the content.

## **Selecting Content**

To perform most actions, first select content. To do this, move the cursor to the title until it changes to a hand (see illustration).



Content Management Bible
"This is the cox higher, end-to-end solution for the complicated task content management and provides everything readers need to kn build and manage robust content management systems for ..." Last edited by bob bob on 2/23/2006 5:58:57 PM

### **Table of Options**

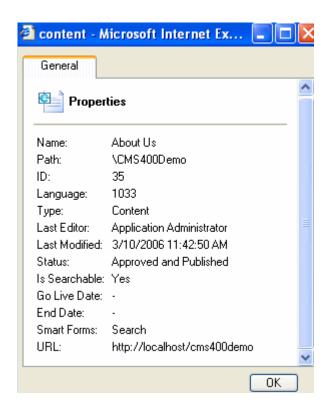
Menu Option	Description	For More Information, see
Edit	Edit selected content	"Editing Content Using Ektron Explorer" on page 286
Add to Favorites	Add content to list of favorites	"Favorites" on page 295
Cut	Removes content from folder after you move to another folder and <b>Paste</b> it	
Сору	Makes a copy of selected content. You then move to another folder and <b>Paste</b> it	
Paste	Pastes content you recently <b>Cut</b> into selected folder	
Rename	Change the title of selected content	

Menu Option	Description	For More Information, see				
Delete	Delete selected content. Its status must be Approved.  Deleted content must go through the approval chain before it is removed. If you are the last approver in the chain, the content is deleted immediately.	"Approving/Declining Content" on page 90				
Send to Email	Insert a link to the selected content into a new email	"Using the Ektron Explorer to email Content" on page 286				
New > Folder	Create a new folder under the selected content's folder  Note: After creating a new folder, move the cursor to the left frame, right click the mouse, and click Refresh to see the folder.	Ektron CMS400.NET Administrator Manual section "Managing Content Folders" > "Adding Subfolders"				
New > Content	Create a new content item within the selected folder  Note: After creating new content, move the cursor to the left frame, click its folder, and click <b>Refresh</b> to see the content.	"Adding Content" on page 45				
New > Form	Create a new form within the selected folder  Note: After creating new form, move the cursor to the left frame, click its folder, and click <b>Refresh</b> to see the form.	"Working with HTML Forms" on page 175				
View  Small  Medium  Large  All Small  All Medium  All Large	Change the size of the selected or all thumbnails	"Changing the Thumbnail Size" on page 279				
View Properties	View information about selected content	"Viewing Information about a Content Item" on page 285				

### **Viewing Information about a Content Item**

To learn about any content item, follow these steps.

- 1. Browse to or use the search to locate the content.
- 2. Move the cursor next to the content title, so that it turns into a hand.
- Right click the mouse.
- 4. Select Properties.
- 5. A screen appears listing information about the content. See illustration below.



This information is especially useful to a system administrator.

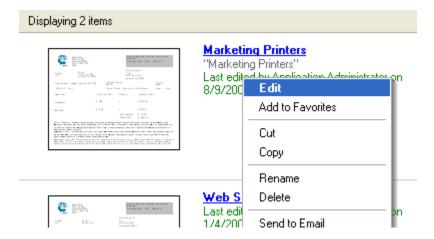
### **Editing Content Using Ektron Explorer**

You can edit content from within Ektron Explorer if you have permission to do so and the content is in one of the following statuses:

- published
- checked in
- checked out by you
- submitted for your approval

To edit content, follow these steps.

- 1. Browse to or use the search to locate the content.
- 2. Move the cursor next to the content title so that it turns into a hand.
- 3. Right click the mouse.
- Select Edit.

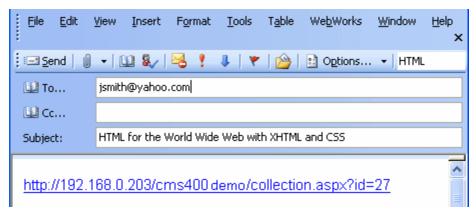


Edit the content as you would from within Ektron CMS400.NET. See Also: "Editing Content" on page 49

### Using the Ektron Explorer to email Content

The Ektron Explorer lets you send a link to **Ektron CMS400.NET** content via email. You might do this to show the content to

someone who does not have access the **Ektron CMS400.NET** server. The email contains a *quicklink* to the content (see example below).



When the recipient gets the email, he can click the quicklink to view the content within a browser.

#### NOTE

The recipient must have access privileges the folder that contains the content (192.168.0.203/cms400demo in the above example).

Notice that the content title is copied to the email's subject line.

## Performing Actions on Folders

Folders appear in Ektron Explorer's left frame. You can perform actions on them via a menu that appears when you place the cursor in that frame and right click the mouse. For example, you can delete a folder, create a new folder, search the folder, etc. This section explains these actions.

To see a list of available actions, move the cursor to the left frame, select a folder, and right click the mouse.

Collapse
Collapse All
Open
Search
Add to Favorites
Rename
Delete
New ▶
Manage Configurations
Use Configuration ▶
Refresh Subtree
Properties
Language ▶

The menu options may change, depending on your permissions and the state of the folder.

The following table explains the folder options.

Menu Option	Description	For more information, see
Collapse	Closes the selected folder. The next time you open it, subfolders below it that were previously open will be open.	
	Note: This option only appears if the selected item is an open folder. A minus sign (-) indicates an open folder (see illustration below).	
	Books Calendar CenturyMedicalServices Calendar	

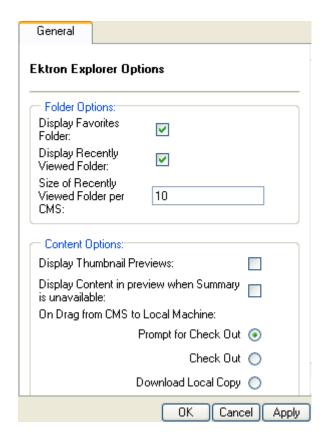
Menu Option	Description	For more information, see
Collapse All	Closes the selected folder and any open subfolders below it. The next time you open it, no subfolders below it will be open.	
	Note: This option only appears if the selected item is an open folder. A minus sign (-) indicates an open folder.	
Expand	Opens the selected folder.	
	Note: This option only appears if the selected folder is closed. A plus sign (+) indicates a closed folder (see illustration below).	
	<ul> <li>☐ Books</li> <li>☐ Calendar</li> <li>☐ CenturyMedicalServices</li> <li>☐ Contacts</li> </ul>	
Expand All	Open the selected folder and all subfolders under it.	
	Note: This option only appears if the selected folder is closed. A plus sign (+) indicates a closed folder.	
Open	Display content in the selected folder in the right frame	
Search	Search for content within the selected folder or its subfolders	"Searching for CMS Content" on page 280
Add to Favorites	Add selected folder to My Favorites folder	"Favorites" on page 295; "Adding a Folder to the Favorites Folder" on page 299
Rename	Rename the selected folder	
Delete	Delete selected folder and all its subfolders	

Menu Option	Description	For more information, see			
New	Create new folder, Blog or Discussion directly below selected folder	<ul> <li>Ektron CMS400.NET         Administrator manual section "Managing Content Folders" &gt; "Adding Subfolders"</li> <li>"Blogs" on page 354</li> <li>Ektron CMS400.NET         Administrator manual section "Dlscussion Boards"</li> </ul>			
Manage Configurations, Use Configuration	Change the combination of user and server you are using.	Ektron CMS400.NET Administrator Manual section "Ektron Explorer" > "Configuring Ektron Explorer"			
Refresh, Refresh Subtree	Redisplay both sides of the Explorer screen. You usually do this to see the results of a change.				
Properties	Display information about the folder. Especially useful to a system administrator.  General Diagnostic  Ektron Explorer Properties  version: 3.0.0.16 config: CMS 400 location: http://192.168.0.146/cms400demo username: explorer  OK  The Diagnostic tab displays important information, such as the server name, application path, client and server versions, etc. For more information, see the Ektron CMS 400.NET Administrator manual section "Ektron Explorer" > "Viewing Administrative Information."				

Menu Option	Description	For more information, see
Language	Change the folder's language.  When you do, only content in that language within the selected folder appears in the right frame.  Note: Click the browser's refresh button to see content in the new language (see illustration below).  CMS400 Example - Microsoft Internet Ex File Edit View Favorites Tools Help	
	G Back ▼ D ▼ 🗷 🗷 🕜 S	
Options (only appears when folder not selected)	Display a dialog that lets you determine certain aspects of Ektron Explorer behavior	"The Options Dialog" on page 291

## **The Options Dialog**

The Options dialog lets you determine certain aspects of Ektron Explorer behavior. They are explained in the table below.



Option	Description	For more information, see				
Folder Options						
Display Favorites Folder	Determines whether folders appear under Favorites	"Adding a Folder to the Favorites Folder" on page 299				
Display Recently Viewed Folder	Determines if the <b>Recently Viewed</b> folder appears	"Recently Viewed Content" on page 299				
Size of Recently Viewed Folder per CMS	Maximum number of content items that can appear in the <b>Recently Viewed</b> folder	"Recently Viewed Content" on page 299				

Option	Description	For more information, see
Display Thumbnail Preview	Check this box if you want to see a miniature rendition of Ektron CMS400.NET content (example below).  The thumbnail is resizable. See "Changing the Thumbnail Size" on page 279.  If this box is unchecked, a generic icon represents all Ektron CMS400.NET content.  If you display thumbnails, the page load time is considerably longer.  Regardless of this value, non-Ektron content is represented by the generic icon shown above, and is not resizable.	
Display Content in preview when Summary is unavailable	The right side of Ektron Explorer displays the content's summary information if it exists (See illustration below).	
	About Us "Services provided by ektron Medical" Last edited by bob bob on 3/1/2006 12:57:43 F  If no summary is available, check this box if you want the content to appear where the summary would.  If you do not check this box, nothing appears in place of the summary.	

Option	Description	For more information, see
On Drag from CMS to Local Machine	You can drag content from Ektron Explorer to your computer. When you do this, by default, you are asked if you want change the content's status to checked out.  This field lets you predetermine what happens when you drag content to your computer. Possible values are explained below.  Prompt for check out - You are asked if you want to check out the content Check out - Content is automatically checked out	
	Note: Checking out the content is the same as using the Work Offline feature.  See "The Work Offline Option" on page 255	
	Download Local Copy - A copy of the content is placed on your computer but it is not checked out. Once downloaded, the file is disconnected from Ektron CMS400.NET.	

## Inserting External Files into Ektron CMS400.NET

If you installed the Document Management functionality with **Ektron CMS400.NET**, you can add files using the drag and drop technique common in Windows. You can quickly and easily insert allowed file types into **Ektron CMS400.NET**.

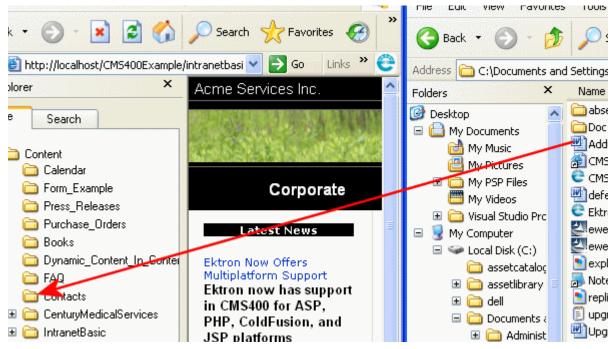
See Also: "Using the Document Management Functionality" on page 244 and "Importing Files via Drag and Drop" on page 263

The user performing the drag and drop must have permission to add files to the selected folder.

To drag and drop external files into **Ektron CMS400.NET**, follow these steps.

- 1. Open Ektron Explorer.
- 2. Make sure the **Explore** tab is selected (not the **Search** tab).

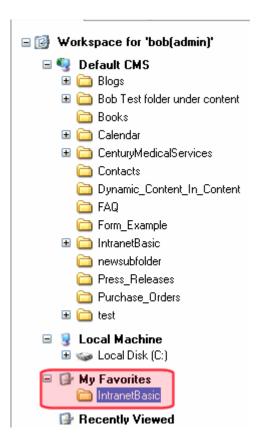
- Resize Explorer to half of the screen.
- 4. Open Windows Explorer and resize it to the other half of the screen.
- 5. From Windows Explorer, navigate to the folder that contains the file you want to insert into **Ektron CMS400.NET**.
- 6. From Windows Explorer, select the files you want to copy to **Ektron CMS400.NET**.
- 7. Hold down the left mouse button and drag the files to the desired Ektron Explorer folder in the left frame.



8. Release the mouse button. A file upload message appears.

## **Favorites**

The **My Favorites** folder provides quick access to content or folders that you frequently work with.



First, identify frequently-used content or folders as favorites. Then, when you want to work with them, instead of navigating through the folder structure, go to the **My Favorites** folder and select them.

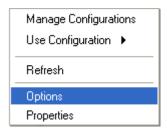
#### NOTE

You can also access favorite folders and content from the original location. A favorite is not a copy of the original item -- it's merely a shortcut to it.

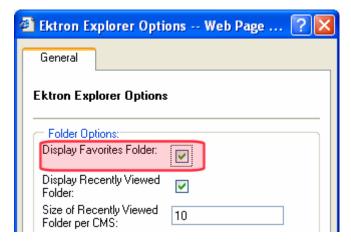
### **Displaying the Favorites Folder**

To display the **My Favorites** folder, follow these steps.

- 1. Place the cursor in the left frame.
- 2. Right click the mouse.
- 3. A menu appears.



- 4. Click Options.
- 5. The Options dialog appears.



- 6. Check Display Favorites Folder.
- Click Apply then OK.
- 8. Right click the mouse and click **Refresh**.

### Suppressing the Display of the Favorites Folder

To remove the Favorites menu from the left frame, follow the procedure in "Displaying the Favorites Folder" on page 296, but uncheck the **Display Favorites Folder** checkbox.

if you turn the Favorites display off then later turn it back on, designated favorites (folders and content) are remembered and will reappear.

### **Marking Content Favorite**

You can add any content item to the Favorites folder. To do so, follow these steps.

- Navigate to the content.
- 2. Right click the mouse.
- 3. A menu appears.
- Click Add to Favorites.





### Viewing Content in the Favorites Folder

To access content in **My Favorites** folder, click the folder. When you do, its content appears in right frame (like other folders).

NOTE

Content in the favorites folder has fewer menu options. This is because options that move content among folders (cut, copy, delete, etc.) are inactive within the favorites folder.

### Removing Content from the Favorites Folder

To remove any content item from the Favorites folder, follow these steps.

- 1. Open the My Favorites folder.
- 1. Navigate to the content.
- 2. Right click the mouse.
- 3. A menu appears.
- 4. Click Remove from Favorites.

### Adding a Folder to the Favorites Folder

You can add any folder to the Favorites folder. To do so, follow these steps.

- 1. Select a folder. (A selected folder has a blue background and white foreground.)
- 2. Right click the mouse.
- A menu appears.
- Click Add to Favorites.

### Viewing a Folder in the Favorites Folder

To work with content in a **Favorites** folder, click the folder. When you do, its content appears in right frame (like other folders).

NOTE

Folders in the favorites folder have fewer menu options.

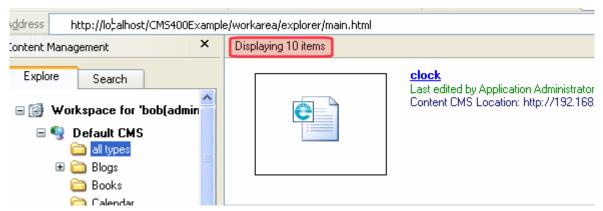
### Removing a Folder from the Favorites Folder

To remove any folder from the Favorites folder, follow these steps.

- 1. Select the folder.
- 2. Right click the mouse.
- 3. A menu appears.
- 4. Click Remove from Favorites.

## Recently Viewed Content

The Recently Viewed Content option displays the most recently-accessed content items, up to a predetermined maximum. The maximum number of items appears at the top of the right frame (illustrated below). See Also: "Adjusting the Number of Recently Viewed Content Items" on page 301



In order to appear in this folder, you must click any content's title, so that it appears in a new window. The most recently-accessed item appears at the top, followed by the second most recent, etc.

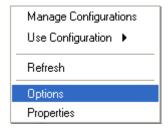
#### NOTE

Content in the Recently Viewed folder has fewer menu options. This is because options that move content among folders (cut, copy, delete, etc.) are inactive within the favorites folder.

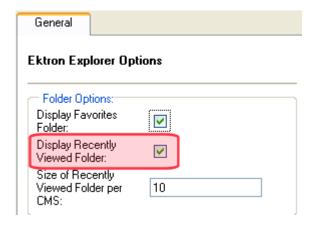
### **Displaying the Recently Viewed Folder**

To display the Recently Viewed folder, follow these steps.

- 1. Place the cursor in the left frame.
- Right click the mouse.
- A menu appears.



- 4. Click Options.
- 5. The Options dialog appears.

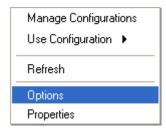


- 6. Check Display Recently Viewed Folder.
- 7. Click Apply then OK.
- 8. Right click the mouse and click **Refresh**.

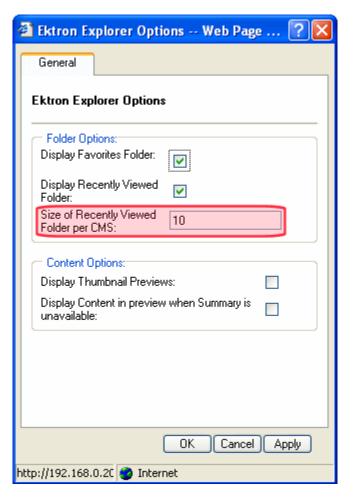
### **Adjusting the Number of Recently Viewed Content Items**

By default, you see 10 items. To change the number, follow these steps.

- 1. Place the cursor in the left frame.
- 2. Right click the mouse.
- 3. A menu appears.



- 4. Click Options.
- 5. The Options dialog appears.



- Edit the number in the Size of Recently Viewed Folder per CMS field.
- 7. Click **Apply** then **OK**.

# Working with Calendars

Calendars in **Ektron CMS400.NET** perform the same function as a paper calendar: they keep one or more users informed about upcoming events. They can be displayed to all visitors to your Web site, and any authorized user can add events to a calendar.

Typical calendar events could include

- company meeting
- reserving a conference room for an interview
- company holidays
- deadlines

These are only a few uses of calendar events. Calendars are versatile and can easily meet all of your needs. A sample calendar appears below.

<< March		April					<u>Ma</u>	<b>v</b> :	
Monday		Tuesday		Wednesday		Thursday		Friday	
								<b>™ Q</b>	
med and									_
<u> </u>	<u>4</u>	<u>-</u> □	<u>5</u>	<u>-</u> □	<u>6</u>	<b>™ </b>	<u>Z</u>	<u>™</u> Q	
		AIIM Trade		AIIM Trade		AIIM Trade			
		show in Miami		show in Miami		show in Miami			
				<del></del>		<del></del>			
<b>5 Q</b>	<u>11</u>	<b>₽</b>	<u>12</u>	<b>₽</b>	<u>13</u>	<b>₽</b>	<u>14</u>	<b>₽ Q</b>	T
						Company			
						meeting			
- Q	10	- Q	10	<b>™</b> Q	20		21	F <sub>0</sub> Q	Τ.
	<u>18</u>	IIO III	<u>19</u>		<u>20</u>		<u>21</u>		1

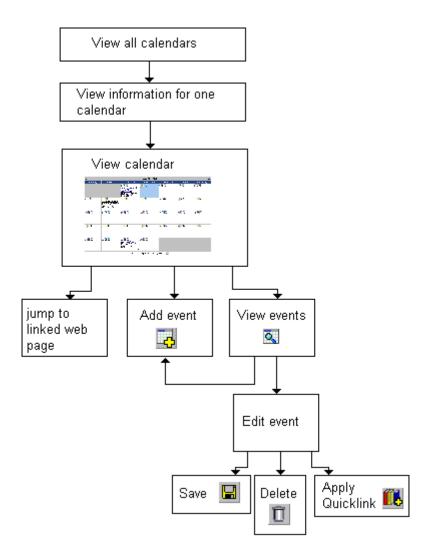
### The Calendar Feature is explained through the following topics.

- "Understanding Calendars" on page 305
- "Accessing the View Calendar Screen" on page 306
- "Viewing a Calendar" on page 311
- "Tips on Viewing a Calendar" on page 313
- "Adding a Calendar Event" on page 315
- "Understanding Event Types" on page 319
- "Viewing a Calendar Event" on page 322
- "Editing Calendar Events" on page 323
- "Deleting Calendar Events" on page 326

## **Understanding Calendars**

Before working with calendars, you should understand the following points.

- Ektron CMS400.NET supports several calendars at one time.
   There might be a site-wide calendar, and other calendars for special interests, such as an athletic events calendar.
- Each date can display several events.
- Only system administrators can create a calendar.
- Each calendar is assigned to a content folder (See Also: "Working with Folders and Content" on page 31). Your ability to view, add, edit, and remove calendar events is determined by your permissions for that folder.
- The following illustrates the workflow of calendar tasks.



## Accessing the View Calendar Screen

The View Calendar screen collects general information about a calendar, and provides toolbar buttons that let you perform calendar-related activities.

To access the View Calendar screen, follow these steps.

1. Access the **Modules** folder from the lower left corner of the Workarea.

2. Click the Calendars folder.



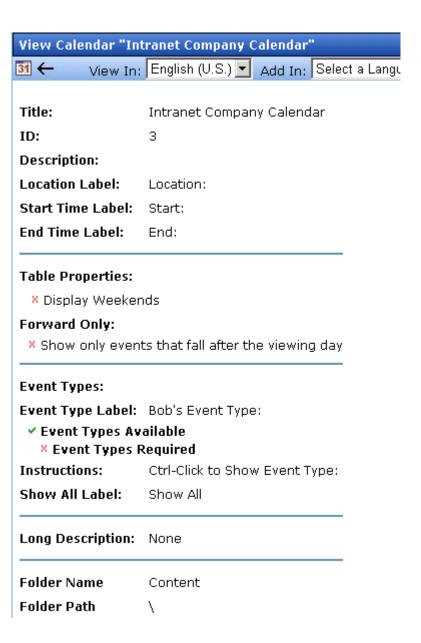
3. The Calendar Modules screen appears. It lists all calendars in **Ektron CMS400.NET**.



### NOTE

Only system administrators can create a new calendar.

- 4. Click a calendar.
- 5. The View Calendar screen appears, showing information about the calendar.



# The following table explains the fields on the View Calendar screen.

Field	Description	
Title	Title given to the calendar. The title identifies the calendar within the Workarea.	
ID	ID number automatically assigned to calendar. This is used to display the calendar on a Web page.	
Description	Description given to the calendar.	
Location Label	Label for the calendar's location information. This label appears on the calendar when a location is assigned to a calendar event.  Company meeting Location: New York conf. room Start: 12:00 PM End: 1:00 PM	
Start Time Label	Label for the calendar's start time. This appears on the calendar when a start time is assigned to a calendar event.	
End Time Label	Label for the calendar's end time data. This appears on the calendar when an end time is assigned to a calendar event.	
Table Properties: Display Weekends	A green check ( ✓) means the calendar displays every day of the week. A red X (×) means the calendar displays weekdays only.	
Forward Only	If a green check ( ) appears next to Show only events that fall after the viewing day, and the user viewing the calendar is not logged in, the calendar only displays events from the viewing date forward. No past events appear.  A logged-in user can view past calendar events.	

Field	Description	
Event Type Label	Indicates if event types are assigned to this calendar.  See Also: "Understanding Event Types" on page 319  One section of the Add Calendar Events screen displays available event types and lets the user assign them to the event.	
	Available:  Company Holiday Trade Show Title Company Event  By default, this text is <b>Event Type:</b> . Your system administrator can edit the text.	
Event Types Available	A green check (✓) means you can add event types to the calendar.	
Event Types Required	A green check (v) means that when entering a calendar event, you must assign an event type to it.	
Instructions	If this calendar uses event types, text appears at the bottom of the screen that explains how to use the event type selection box. By default, this text is <b>Select Event Type to View:</b> .	
	Select Event Type To View: Show All Company Holida Trade Show	
	Your system administrator can change this text.	
Show All Label	If this calendar uses event types, the list of event types appears at the bottom of the screen. On top of the list is text indicating that all event types will appear on the calendar. By default, this text is <b>Show All</b> .	
	Select Event Type To View: Show All Company Holiday Trade Show	
	Your system administrator can change this text.	
Long Description	Lets the user enter additional text while adding a calendar event.	

Field	Description
Folder Name	Name of content folder to which the calendar is assigned for permission purposes.  You can only add, edit or delete events for calendars in folders to which you have been granted permission.
Folder Path	Complete path to the calendar's content folder.

The View Calendar screen may contain the following toolbar buttons that let you perform other tasks.

Button	Name	Description	More Information
31	View Calendar	Show calendar in the Workarea	"Viewing a Calendar" on page 311
←	Back	Return to previous screen	

## Viewing a Calendar

#### NOTE

This section explains how to view a calendar and enter calendar events from the Workarea. Once a calendar is available on your Web site, you can also perform these actions by logging in and navigating to the calendar on your site.

To view a calendar, follow these steps.

- Access the View Calendar screen for the calendar you want to see, as described in "Accessing the View Calendar Screen" on page 306.
- 2. Click the View Calendar ( 31) button.
- 3. The calendar appears.



See Also: "Tips on Viewing a Calendar" on page 313.

4. If you want to view events of a certain type only, click the Select Event Type to View drop-down list (illustrated below). Then, choose an event type. See Also: "Understanding Event Types" on page 319



The page is refreshed, and the calendar displays events of that type only.

From the View Calendar screen, you can perform the following tasks. Note that the Add and View buttons appear on each calendar day, while the Return button is on the toolbar at the top of the screen.

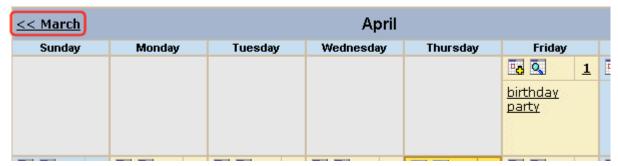
Click on	Action	More Information
F <sub>G</sub>	Add Calendar Event	"Adding a Calendar Event" on page 315
Q	View Calendar Events	"Viewing a Calendar Event" on page 322
←	Return to Previous Screen	Return to previous screen
Event title within calendar (sample below)	Jump to calendar event's Web page (if available)	
RC International Announces the RC Cheetah		

See Also: "Working with Calendars" on page 303

# Tips on Viewing a Calendar

 The monthly calendar displays the current month. In the intranet sample, today is highlighted in yellow (illustrated below).

At the top of the calendar are the previous and next months. Click them to view those months.



 Where an event appears, move the cursor over it to see a popup box with the event name, location, and start and end times.

If a Web page is linked to the event, you can click the event name to jump to that page.

 Click the number that represents any day to view detail for that day (illustrated below).

<< 3/31/200 <u>5</u>	<u>Friday, April 01, 2005</u>	4/2/2
12:00 AM		
1:00 AM		
2:00 AM		
3:00 AM		
4:00 AM		
5:00 AM		
6:00 AM		
7:00 AM		
8:00 AM		
9:00 AM		
10:00 AM		
11:00 AM		
12:00 PM	birthday party	
1:00 PM		
2:00 PM		
3:00 PM		
4:00 PM		
5:00 PM		
6:00 PM		
7:00 DM		

From the daily view, you can

- see all events and the hours they span
- proceed to the previous or next day (click a date in the upper left or right corner)
- return to the month view by clicking on today's date
- view detail about an event by clicking on it
- From the event view (illustrated below), you can view the event's location and start and end times. Click the date to return to the daily view.

## birthday party Friday, April 01, 2005

Location: my house Start: 12:00 PM End: 1:00 PM

## Adding a Calendar Event

#### NOTE

You can only add a calendar event if you have add or edit permission for the calendar's folder.

To add a calendar event, follow these steps.

1. Access the calendar to which you want to add an event, as described in "Viewing a Calendar" on page 311.

#### NOTE

You can also add a calendar event after viewing the View Events screen. See *Also*: "Viewing a Calendar Event" on page 322

2. Navigate to the month and day for which you want to add a calendar event.

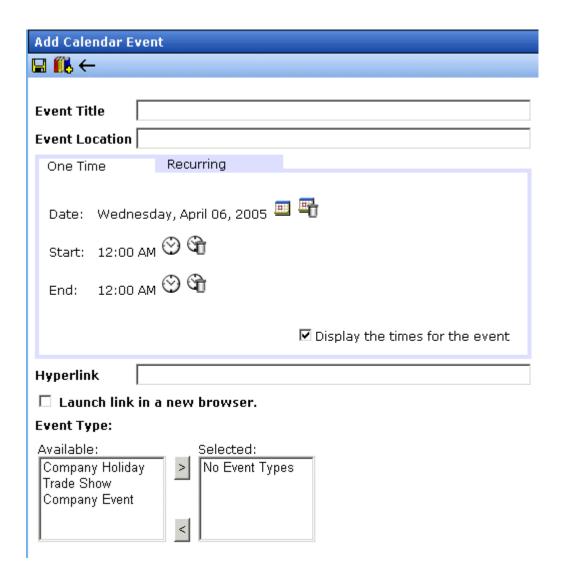
Your calendar display is determined by your system administrator.



- 3. Click the Add Event ( ) button.
- 4. The Add Calendar Event screen appears.

#### NOTE

Folder information appears at the bottom of the screen only if the folder has subfolders or content under it.



5. Respond to the fields using the following table as a reference.

Field	Description
Event Title	Enter a title for the event.
	Note: If you enter a Quicklink in the <b>Hyperlink</b> field, the Quicklink's content title replaces this title. You can then edit the new title if desired.
Event Location	If desired, enter a location for the event (for example, Conference Room 1 or Cafeteria).
One Time/	If you want to enter a one-time only event, continue reading.
Recurring	If you want to add a recurring event, see "Adding a Recurring Event" on page 319.
Date	Click the calendar icon ( to display a calendar. From it, select a start date.
	Technical note: If you see a mix-up of the month and date of your entry (for example, you select March 2 but see February 3), make sure the date format specified in the Windows Control Panel Regional Settings dialog matches your current language. Also, make sure the settings apply to the default user.
Start Time	Click the clock icon (🕙) to display a clock. From it, select a start time.
End Time	Click the clock icon ( ) to display a clock. From it, select an ending time for the event.

Field	Description	
Display the times for the event	Check this box if you want the calendar to display the event's start and end times (illustrated below).	
	company meeting Location:montreal room Start:1:00 PM End:2:00 PM The time also appears on the event detail if this box is checked.	
	Company meeting	
	Friday, April 01, 2005	
	Location: Montreal Room Start: 1:00 PM	
	End: 2:00 PM	
Hyperlink	You can link a Web page to this calendar event. The Web page could contain more information about the event, directions to it, etc.  If you insert a hyperlink, when this event appears on the calendar, the reader can click the event to jump to that page.  To enter any page on the internet, enter its Web address. For example, www.ektron.com.  To link to content on your Web site, click the library button ( ). (This type of link is known as a <i>Quicklink</i> .) The Quicklinks dialog appears, and you can navigate to the content.	
	The last published version of linked content appears. If content has never been published, nothing appears.	
	If you select a hyperlink, the title of the selected content replaces any text in the <b>Event Title</b> field. You can edit the new title if desired.	
Launch link in a new browser	Check this box if you want the Web page or Quicklink specified in the Hyperlink field to appear in a new browser window when someone clicks it.	
	If you do not check this box, the new Web page replaces the current one when the link is clicked.	

Field	Description
Event Type	Note: This field only appears if your system administrator set up one or more event types for this event.  See Also: "Understanding Event Types" on page 319  To apply an event type to this event, click an Event Type from the right column. Then, click the Right Arrow () to move the event type to the Selected column.  Repeat for each event type you want to assign to the event.

6. Click **Save** ( ] ).

## **Understanding Event Types**

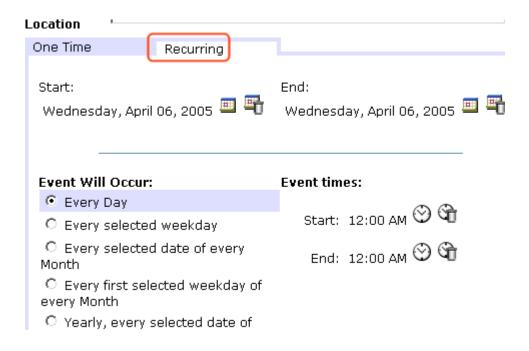
Your system administrator can set up types of calendar events. For a personal or workgroup calendar, examples might be staff meetings, employment interviews, conference calls. For an educational institution, examples might be academic deadlines, sporting events, and tuition due dates.

If you assign a type to an event while creating it, you can later display only events of that type. This feature lets the viewer temporarily suppress unwanted events. As a result, the calendar display is cleaner, because it only shows relevant information.

## Adding a Recurring Event

You can assign an event to occur multiple times on a calendar. To do so, follow these steps.

- 1. Add a calendar event (as described in "Adding a Calendar Event" on page 315).
- 2. Click the **Recurring** tab to assign the event for more than one day.



### 3. Refer to the table below to complete to the Recurring fields.

Field	Description
Start Date	Click the calendar icon ( to display a calendar. From it, select a start date.
	Technical note: If you see a mix-up of the month and date of your entry (for example, you select March 2 but see February 3), make sure the date format specified in the Windows Control Panel Regional Settings dialog matches your current language. Also, make sure the settings apply to the default user.
End Date	Click the calendar icon ( to display a calendar. From it, select an end date for the series of recurring events.
Event will occur	Select the frequency of the event from among the choices.

## 4. Finish your edits.

For documentation of	See	
Start Time	Click the clock icon (🚫) to display a clock. From it, select a start time.	
End Time	Click the clock icon ( ) to display a clock. From it, select an ending time for the event.	
Display the times for the event	Check this box if you want the calendar to display the event's start and end times (illustrated below).	
	company meeting Location:montreal room Start:1:00 PM End:2:00 PM The time also appears on the event detail if this box is checked.	
	Company meeting	
	<u>Friday, April 01, 2005</u>	
	Location: Montreal Room Start: 1:00 PM End: 2:00 PM	
Hyperlink	You can link a Web page to this calendar event. The Web page could contain more information about the event, directions to it, etc.	
	If you insert a hyperlink, when this event appears on the calendar, the reader can click the event to jump to that page.	
	To enter any page on the internet, enter its Web address. For example, www.ektron.com.	
	To link to content on your Web site, click the library button ( (This type of link is known as a <i>Quicklink</i> .) The Quicklinks dialog appears, and you can navigate to the content.	
	The last published version of linked content appears. If content has never been published, nothing appears.	
	If you select a hyperlink, the title of the selected content replaces any text in the <b>Event Title</b> field. You can edit the new title if desired.	

For documentation of	See
Launch Link in New Browser	Check this box if you want the Web page or Quicklink specified in the <b>Hyperlink</b> field to appear in a new browser window when someone clicks it.
	If you do not check this box, the new Web page replaces the current one when the link is clicked.
Event Types	Note: This field only appears if your system administrator set up one or more event types for this event.  See Also: "Understanding Event Types" on page 319
	To apply an event type to this event, click an Event Type from the right column. Then, click the Right Arrow ( ) to move the event type to the <b>Selected</b> column.  Repeat for each event type you want to assign to the event.

5. Click the Save button ( 🔲 ).

## Viewing a Calendar Event

Once events are added to a calendar, you can easily view them. To view a calendar event, follow these steps.

 Access the Show Calendar screen for the calendar that contains the event you want to view, as described in "Viewing a Calendar" on page 311.

May 2004 April Monday Tuesday Wednesday Thursday 4 📆 🔍 5 Fe 🔍 3 🚾 🔍 6 🚾 🔍 weekly meeting Location: New York Room Start: 12:00 AM End: 1:00 PM 13 To 🔍 10 🚾 🔍 11 🚾 🔍 12 🚾 🔍 weekly meeting Location: New York Room Start: 12:00 AM End: 1:00 PM 17 🚾 🔍 18 🚾 🔍 19 🔁 🔍 20 👨 🔍 weekly meeting Location: New York Room Start: 12:00 AM End: 1:00 PM 26 🚾 🔍 24 📆 🔍 25 📆 🔍 27 📆 🔍

Place the cursor on the event you want to view.

- Click the View Events ( ) button.
- 4. The View Events screen appears, listing all calendar events for that date. If an event is part of a series of recurring events, the following icon appears next to it:

From this screen, you can perform the following functions:

- Add a new event (See Also: "Adding a Calendar Event" on page 315)
- View, edit, and delete an existing event

## **Editing Calendar Events**

The section explains how to edit a single event or a recurring series of events.

#### NOTE

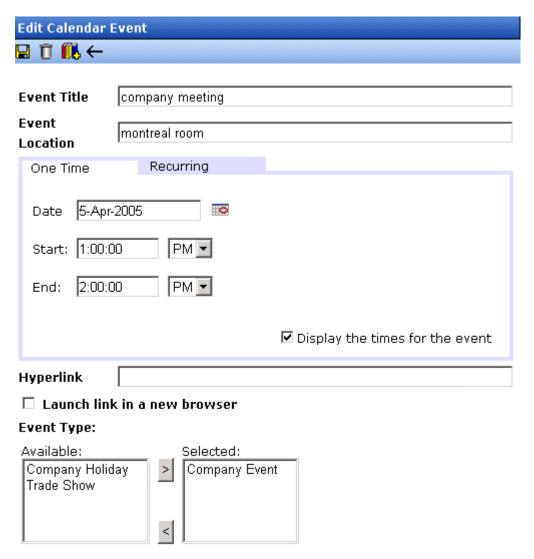
You can only edit a calendar event if you have edit permission for the folder to which the calendar is assigned.

See Also: "Adding a Calendar Event" on page 315

## **Editing a Single Event**

After a calendar event is added to a calendar, you may edit it to change the title, location, times, etc. To edit a calendar event, follow these steps.

- Access the View Calendar Events screen for the date that contains the event you want to edit, as described in "Adding a Calendar Event" on page 315.
- 2. Click the event you want to edit.
- 3. The Edit Calendar Event screen appears.



- 4. Update the fields using the table described in "Adding a Calendar Event" on page 315 as a reference.
- 5. Click the Save button ( 🔲 ).

## **Editing Recurring Events**

After a recurring series of events is added to a calendar, you may edit it to change the title, location, hyperlink, and event type.

#### NOTE

You cannot edit event dates or times. To change those, delete and re-enter the series of events.

To edit a recurring series of events, follow the steps in "Editing a Single Event" on page 324. The only difference is the **Update all recurring events associated with this event** box.

To apply the edits to only the instance of the event that you selected, uncheck the box. To apply the changes to *all* instances, check the box.

## **Deleting Calendar Events**

The section explains how to delete a single event or a recurring series of events.

#### NOTE

You can only delete a calendar event if you have add, edit, or delete permission for the content folder to which the calendar is assigned.

## **Deleting a Single Occurrence Calendar Event**

You can easily delete calendar events that are no longer needed, or do not belong to the calendar they were added to. To delete a calendar event, follow these steps.

- Access the View Calendar Events screen for the date that contains the event you want to delete, as described in "Adding a Calendar Event" on page 315.
- 2. Click the event you want to delete.
- 3. The Edit Calendar Event screen appears.
- 4. Click the Delete button ( 1 ).
- 5. A confirmation message appears.
- 6. Click OK.

## **Deleting a Recurring Calendar Event**

You can delete a single event in a recurring series or all events in the series.

### Deleting a Single Recurring Event

- Access the View Calendar Events screen for the date that contains the event you want to delete, as described in "Adding a Calendar Event" on page 315.
- 2. Click the event you want to delete.
- The Edit Calendar Event screen appears.
- 4. Click the Delete Content button ( 17).
- 5. A confirmation message appears.
- 6. Click OK.

### Deleting All Events in a Recurring Series

- Access the View Calendar Events screen for any date that contains an events in the series that you want to delete, as described in "Adding a Calendar Event" on page 315.
- Click the event in the series that you want to delete.
- The Edit Calendar Event screen appears.
- Click the Delete This and Associated Recurring Events button
   (二).
- 5. A confirmation message appears.
- 6. Click OK.

# **Managing Tasks**

A task is a request from one user to another to perform an action within **Ektron CMS400.NET**. Examples of a tasks include:

- updating content
- publishing content
- updating an image
- reordering a collection

The Tasks folder displays all tasks that are either assigned to you or that you assigned to another user or user group. You can also assign tasks to yourself.

A task may or may not be related to a specific piece of content. If it is, you can access content then "attach" a task to it. This kind of task is managed just like the other tasks, but you can also view and update it via the attached content. For more information, see "Viewing a Task" on page 342.

This chapter explains how to work with tasks through the following topics.

- "Creating a Task via the Task Folder" on page 329
- "Adding a Task Category and Task Type" on page 336
- "Creating a Task from the Web Site" on page 341
- "Creating a Task via the Content Folder" on page 341

#### Note

Tasks can also be created automatically when forms are submitted. See Also: "Assigning a Task to a Form" on page 215

- "Viewing a Task" on page 342
- "Editing a Task" on page 347
- "Adding Comments to Tasks" on page 348
- "Deleting a Task" on page 351

- "Viewing a Task's History" on page 352
- "Task Module Toolbar" on page 353

## Creating a Task via the Task Folder

This topic consists of the following subtopics:

- "Accessing the Tasks Folder" on page 329
- "Creating a Task via the Task Folder" on page 330
- "Adding a Task Category and Task Type" on page 336

## **Accessing the Tasks Folder**

To access the Tasks folder, follow these steps.

- 1. Access your Smart Desktop, as explained in "Understanding the Smart Desktop" on page 20.
- 2. The Smart Desktop folders appear in the top left frame.

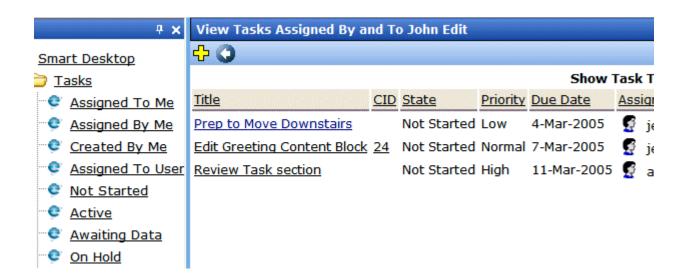


- 3. Click the **Tasks** folder. The following subfolders appear:
- Assigned To Me tasks assigned to you
- Assigned By Me tasks you assigned to someone else
- Created By Me tasks you created
- Assigned To User search for tasks assigned to a user
- Not Started tasks whose state is set to not started
- Active tasks whose state is set to Active
- Awaiting Data tasks whose state is set to Awaiting Data
- On Hold tasks whose state is set to On Hold
- Pending tasks whose state is set to Pending

- Reopened tasks whose state is set to Reopened
- Complete tasks whose state is set to Complete

You can click any folder to view only tasks in that category.

Also, the View Tasks screen appears in the right frame, listing all tasks assigned to you, or assigned by you.



From this page, you can view, sort, update, or add tasks. To learn more about the View Tasks screen, see "Viewing a Task" on page 342.

To learn about sorting by Task Type, see "Sorting Tasks By Task Type" on page 346.

## Creating a Task via the Task Folder

See Also: "Task Module Toolbar" on page 353

To create a task, follow these steps.

- Access your Tasks folder, as described in "Accessing the Tasks Folder" on page 329.
- 2. Click the Add button (4).

#### **IMPORTANT!**

The Add button only appears if your system administrator has granted you permission to add tasks. For more information, see the **Ektron CMS400.NET** Administrator Manual > "Managing Tasks" > "Task Permissions."

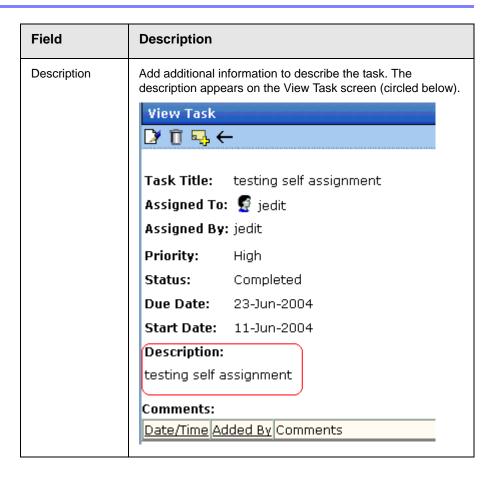
3. The Add Task screen appears.

Enter information for the task using the following table.

Field	Description	
Task Title	Enter a title for the task (for example, Update Content). The title appears in the left column of the View Tasks screen.	
Assigned To	Your user name appears.	
	<ul> <li>If you do not have Redirect permissions, you cannot assign tasks to other users.</li> </ul>	
	<ul> <li>If you have Redirect permissions, your user name appears followed by Select User or Group. To assign the task to yourself, proceed to the next field. To assign the task to someone else, click Select User or Group and choose a user or group. (The user to whom the task is being assigned must have permission to edit the con- tent.)</li> </ul>	
	When you complete the screen, an email is sent to the selected user or user group informing him of the assigned task.	
	Note: email is only sent if email notification is enabled for Ektron CMS400.NET.	
Language	Select the language of the user who will perform the task.	
Content	If this task involves a piece of content, select it. When you click <b>Select</b> , a new window appears. From this window, you can navigate through folders to find the content.	
	You can only select a piece of content whose language matches the user language selected above.	
	See Also: "Selecting Content for the Task" on page 334	
Priority	Select the priority of the task. Your choices are High, Normal and Low.	
	The priority appears on the View Tasks screen. A user can sort tasks on the screen by priority.	

Field	Description	
Task Category	Select a category for the task. When a Task Category is chosen, the Task Type drop down box is auto filled with task types associated with that category. See Also: "Adding a Task Category and Task Type" on page 336.	
Task Type	Select the Task Type for this task. You must specify a Task Category before you assign a task type. See Also: "Adding a Task Category and Task Type" on page 336.	
Add	By clicking the Add link, you can add Task Categories and Task Types. See Also: "Adding a Task Category and Task Type" on page 336	
	Note: If you Add a Task Category or Task Type while adding a task, the task information (Task Title, Assigned To, Language, etc.) entered will be lost when the screen refreshes.	
Edit	By clicking the Edit link, you can edit the Task Type chosen in the Task Type drop down box. See Also: "Editing a Task Type" on page 338	
	Note: If you edit a Task Type while adding a task, the task information (Task Title, Assigned To, Language, etc.) entered will be lost when the screen refreshes.	
State	Choose a status for the task. Your choices are:	
	Not Started	
	In Progress	
	Completed	
	Waiting on Someone else	
	Deferred	
	If the task is not linked to content, you can assign it to any state. However, if you later link the task to content (via the <b>Content</b> link above), the state switches to Not Started.	
	The state appears on the View Tasks screen. A user can sort tasks on the screen by state.	

Field	Description
Start Date	Using the calendar button, choose a start date for the task. The start date appears on the View Tasks screen. A user can sort tasks on the screen by start date.
	Technical note: If you see a mix-up of the month and date of your entry (for example, you select March 2 but see February 3), make sure the date format specified in the Windows Control Panel Regional Settings dialog matches your current language. Also, make sure the settings apply to the default user.
Due Date	Using the calendar button, choose the date by which the task
	needs to be completed.
	The due date appears on the View Tasks screen. A user can sort tasks on the screen by due date.
	Technical note: If you see a mix-up of the month and date of your entry (for example, you select March 2 but see February 3), make sure the date format specified in the Windows Control Panel Regional Settings dialog matches your current language. Also, make sure the settings apply to the default user.

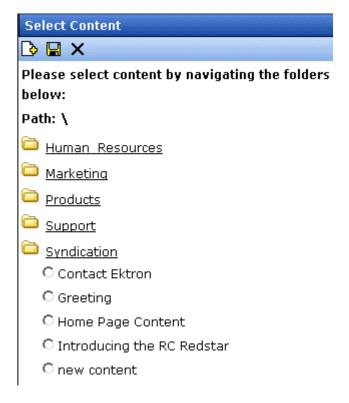


## 4. Click the Save button ( ).

If email notification is enabled, an email is sent to the user/user group to which the task was assigned.

## Selecting Content for the Task

When you click **Select Content** from the Add Task screen, the Select Content screen appears. It shows only content in the selected language.



You should only select a content folder for which you have permissions.

To select a piece of content to assign to the task, follow these steps.

- 1. Navigate to the content. (Click any folder to open it.)
- 2. Click the circle to the left of the content.



3. Press the Save button ( ).

## Adding a Task Category and Task Type

Task Categories and Task Types let users and administrators sort task by user defined categories and types.

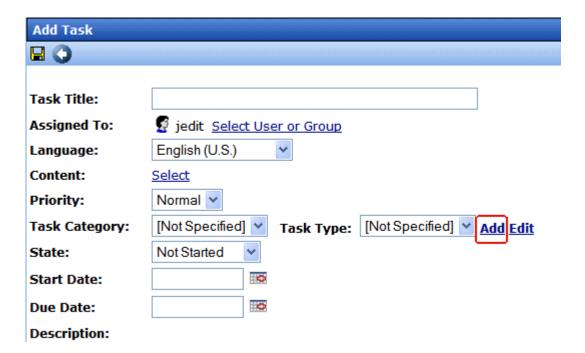
By clicking the Add link, located next to the Task Type drop down box, you can add Task Categories and Task Types. This allows you to add categories and types without leaving the Add Task screen.

#### NOTE

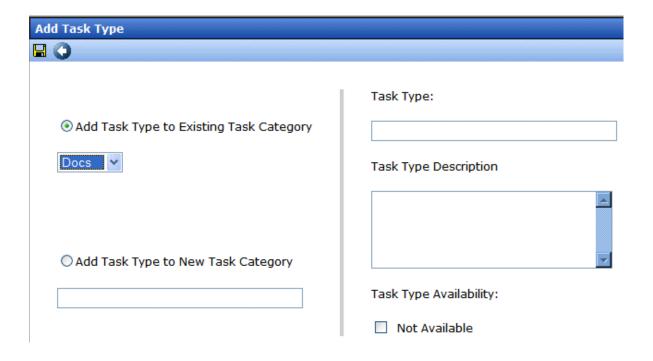
Administrators can also add and edit Task Categories and Task Types from the Workarea by clicking **Settings > Configurations > Task Types**. See *Also*: Ektron CMS400.NET Administrators Manual > "Managing Tasks" > "Task Categories and Types".

To add a Task Category and a Task Type, follow these steps.

- 1. Go to the Add Task screen, as described in "Creating a Task via the Task Folder" on page 330.
- 2. Click the **Add** link, next to the Task Type dropdown box.



3. The Add Task Type screen appears.



From this screen you can perform the following:

- Add a task type to an existing task category
- Create a new task category
- Add a new task type
- Add a task type description
- Define task type availability

#### NOTE

As a user, if you set the Task type to Not Available, you cannot edit the Task Type after that. To make the Task Type available, see your administrator. Task Type availability is explained in the Ektron CMS400.NET Administrators Manual > "Managing Tasks" > "Task Categories and Types" > "View Categorization Screen"> "Task Type Availability"

- 4. Enter your information.
- 5. Click Save ( ).
- 6. Your new Task Category and Task Type appear in the drop down boxes.

### Task Type Availability

Task types can be hidden from users by clicking the Not Available check box in the Add Task Type and Edit Task Type screens. By making Task Types not available, you can make the Task Type unavailable without deleting it.

### Editing a Task Type

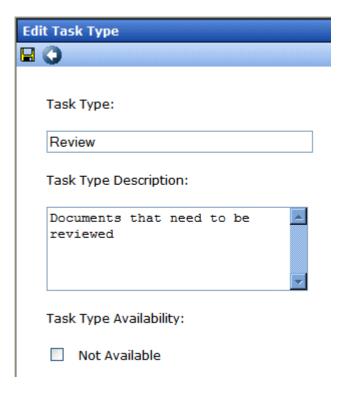
From the Add Task screen, you can edit a Task Type. This will allow you to change the Task Type name, Task Type description, and Task Type availability.

To edit a task type, follow these steps.

- 1. Go to the Add Task screen, as described in "Creating a Task via the Task Folder" on page 330.
- 2. Choose a Task Category and the Task Type to edit.
- 3. Click **Edit**, next to the Task Type dropdown box.



4. The Edit Task Type screen appears.



From this screen you can edit the following:

- Task Type
- Task Type Description
- Task Type Availability. See Also: "Task Type Availability" on page 338

#### NOTE

As a user, if you set the Task type to Not Available, you cannot edit the Task Type after that. To make the Task Type available, see your administrator. Task Type availability is explained in the Ektron CMS400.NET Administrators Manual > "Managing Tasks" > "Task Categories and Types" > "View Categorization Screen"> "Task Type Availability"

- 5. Edit the information.
- 6. Click Save (■).
- 7. The Task Type information is changed.

## Creating a Task from the Web Site

To create a task from a Web page, follow these steps.

- 1. Sign in.
- 2. Browse to the content for which you want to assign a task.
- 3. Right click the mouse to display a menu.
- 4. Click the Add Task button (3).

#### **IMPORTANT!**

The Add Task button only appears if your system administrator has granted you permission to add tasks. For more information, see the **Ektron CMS400.NET** Administrator Manual > "Managing Tasks" > "Task Permissions."

- 5. The Add Task screen appears. The content you were viewing is assigned to the task.
- 6. Follow the directions in "Creating a Task via the Task Folder" on page 330. The only differences are
  - the content's ID number and title appear on the screen
  - the language of the content is the default language

## Creating a Task via the Content Folder

The above section describes assigning tasks from the Tasks folder. You can also assign task via the content folder, as illustrated below.



Subject: Computer Programming ISBN: 067232542

## Assigning a Task from the View Content Screen

To assign a task from the View Content screen, follow these steps.

- Access the View Content screen for the content to which you want to "attach" in a task, as described in "Viewing Content" on page 38.
- Click the Add Task button ().

#### **IMPORTANT!**

The Add Task button only appears if your system administrator has granted you permission to add tasks. For more information, see the **Ektron CMS400.NET** Administrator Manual > "Managing Tasks" > "Task Permissions."

- Follow the directions in "Creating a Task via the Task Folder" on page 330. The only differences are
- the content's ID number and title appear on the screen
- the language of the content is the default language

## Viewing a Task

Once a task is added, (with the exception of Administrators and users given permission to create tasks) only the user who assigned the task and those to whom the task was assigned can view it.

To view a task, follow these steps.

## Viewing a Task from the Content Folder

- 1. Access the Contents folder from the left side of your Workarea.
- Select the content associated with the task.
- Click the Tasks tab.
- The page lists all tasks assigned to the content.
- 5. Select a task.

From the view task page, you can add a comment to the task. See "Adding Comments to Tasks" on page 348 for more information.

## Viewing a Task from the Tasks Folder

To view a task from the Tasks folder, follow these steps.

- 1. From the Smart Desktop, select the Tasks folder.
- Click the task you want to view.

- 3. The View Task screen is displayed. From here, you can perform these tasks.
- "Editing a Task" on page 347
- "Deleting a Task" on page 351
- "Adding Comments to Tasks" on page 348

See Also: "Task View Options" on page 343, "Sorting Tasks By Task Type" on page 346, "Sorting Tasks By Column" on page 346; "Managing Tasks" on page 328; "emailing Tasks" on page 347

## **Task View Options**

Beneath the main task module folder, several view screens display all tasks filtered by specified categories. After viewing tasks in any category, most screens let you perform an action on the tasks (the actions are included in the table below). For example, you can change a tasks state to another state. To select all tasks on a screen, click the check box in the header row (illustrated below).



Folder	Displays these tasks	Action you can perform from view screen
Tasks	All tasks assigned to you, that are in one of the following states.  not started active awaiting data on hold reopened pending	<ul> <li>Click on task to view it</li> <li>Add a task</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>

Folder	Displays these tasks	Action you can perform from view screen
Assigned To Me	All open tasks assigned to you	<ul> <li>Click on task to view it</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>
Assigned By Me	All open tasks you assigned to yourself or others	<ul> <li>Click on task to view it</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>
Created by Me	All open tasks you created	<ul> <li>Click on task to view it</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>
Assigned to User	All open tasks assigned to a user you select	<ul> <li>Select any user and view all tasks assigned to that user.         To do so, select new user from Assign to User drop down list and click Get Tasks.     </li> <li>Click on task to view it</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>
Not Started	All whose state is Not Started	<ul> <li>Change to the following states: Awaiting Data, On Hold</li> <li>Click on the task to view it</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>

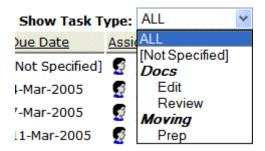
Folder	Displays these tasks	Action you can perform from view screen
Active	All whose state is Active	<ul> <li>Change to the following states: Awaiting Data, On Hold</li> <li>Click on the task to view it</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>
Awaiting Data	All whose state is Awaiting Data	<ul> <li>Change to the following states: Awaiting Data, On Hold</li> <li>Click on the task to view it</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>
On Hold	All whose state is On Hold  Change to the foll states: Awaiting De Hold  Click on the task to Sort tasks by Task  Sort tasks by column	
Pending	All whose state is Pending	<ul> <li>Click on the task to view it</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>
Reopened	All whose state is Reopened	<ul> <li>Click on the task to view it</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>
Completed	All whose state is Completed	<ul> <li>Change to the following state: Archive</li> <li>Click on the task to view it</li> <li>Sort tasks by Task Type</li> <li>Sort tasks by column</li> </ul>

## **Sorting Tasks By Task Type**

On every View Task page, you can sort tasks by the Task Type assigned to the task. You sort by Task Type using the Show Task Type drop down box. It is located in the upper right corner of the Workarea.

#### NOTE

Task Types only appear in the Show Task Type dropdown box when they have been added to a task.



To sort by Task Type, click the drop down box and choose a Task Type. Words in **bold Italics** are Task Categories. You cannot sort by Task Categories.

### **Sorting Tasks By Column**

On every View Tasks page, you can sort the information by most columns. Information can be sorted by the following.

Column	Click to sort tasks
Title	Alphabetically by title of associated content
CID	By content ID number
State	By task state, from first to last
Priority	By task priority. High appears first, followed by Normal then Low

Column	Click to sort tasks
Due Date	By due date, beginning with dates closest to today
Assigned To	Alphabetically by user to whom the task is assigned
	Note: Once set, a task's assigned-to user does not change throughout the life of the task.
Assigned By	Alphabetically by user who assigned the task
Last Added Comment	Alphabetically by the most recently created task comment
Create Date	By date task was created, beginning with dates closest to today

## emailing Tasks

You can email the contents of any Task screen. emailing tasks works the same as emailing reports. See "emailing Reports" on page 132.

# Editing a Task

You can change task information, such as

- Title
- Assigned to
- Language
- Content
- Priority
- Task Category
- Task Type

- Status (State)
- Due Date
- Start Date
- Description

To edit a task, perform the following steps.

 Access the View Task page for the task, as described in "Viewing a Task from the Tasks Folder" on page 342.

### NOTE

You cannot edit a task after viewing it from the Content folder.

- Click the Edit button ( ).
- 3. The Edit Task screen appears.
- 4. Edit the task.
- 5. Click the Update button ( ) to save the changes.

# Adding Comments to Tasks

You can add comments to an assigned task if you want to provide additional information about its status. For example, if you update a task's status from *In progress* to *Waiting on Someone Else*, you can use a comment to describe the status change, such as:

left voice mail with John with questions about his changes to the home page

Comments appear at the bottom of the View Tasks screen (illustrated below).

# View Task ☑ 🗓 ←

Task Title: Make sure to review your approval list

Assigned To: 🤵 admin

Assigned By: jedit

Priority: High

Status: Not Started

Due Date: 11-Jun-2004

Start Date: 10-Jun-2004

#### Description:

Remember to view your approval list every day, and approve any content blocks on the list

#### Comments:

Date/Time	<u>Added By</u>	Comments
<u>10-Jun-</u> <u>2004</u> 10:47 AM	John Edit	Be sure to check this list every day for content blocks needing approval

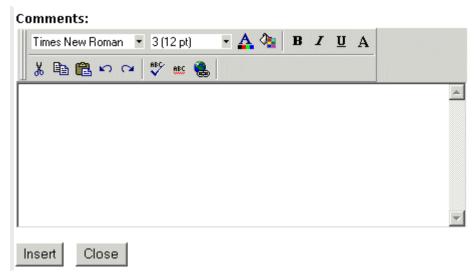
Several comments can be added to a task to record its progress from assignment to completion.

To add a comment to a task, follow these steps.

### NOTE

When an approver approves/declines content from the Content Awaiting Approval screen, if the content has an active task, the Add Comments to Task screen appears. The screen lets the approver insert comments about the task associated with the content.

- 1. Access the View Task screen for the task, as described in "Viewing a Task" on page 342.
- Click the Add Comment button ().
- 3. The Comments window appears.



- 4. Enter your comment in the editor. Note that you can format and spell check the text using the toolbar buttons.
- 5. Click the Insert button.
- 6. The View Task screen reappears with the comment at the bottom of the page.

## **Updating Comments**

To update a comment, follow these steps.

- 1. Access the View Task screen that contains the comment you want to update, as described in "Viewing a Task" on page 342.
- 2. Click the comment's **Date/Time** link (illustrated below).



Task Title: Make sure to review your approval list

Assigned To: 🧣 admin

Assigned By: jedit

Priority: High

Status: Not Started

Due Date: 11-Jun-2004

Start Date: 10-Jun-2004

Description:

Remember to view your approval list every day, and approve any content blocks on the list

### Comments:

I	<u>Date/Time</u>	<u>Added By</u>	Comments
	10-Jun- 2004 10:47 AM		Be sure to check this list every day for content blocks needing approval
- 11			

- 3. The Comments window opens with the comment displayed.
- 4. Update the comment.
- Click the Update button.

# **Deleting a Task**

You can easily delete a task that is no longer needed. For example, the user who assigned a task would typically delete it when it is completed.

To delete a task, follow these steps.

- 1. Access the View Task screen for the task, as described in "Viewing a Task" on page 342.
- 2. Click the Delete button ( ).

#### **IMPORTANT!**

The Delete button only appears if your system administrator has granted you permission to delete tasks. For more information, see the **Ektron CMS400.NET** Administrator Manual > "Managing Tasks" > "Task Permissions."

- 3. A confirmation message appears.
- 4. Click OK.

# Viewing a Task's History

**Ektron CMS400.NET** maintains a history of all events in the life of a task, as well as any comments entered. As examples, the task history shows when and by whom the task was created, when it changed to Active, when it was linked to content, when its state changed, when it was approved, etc.

You can view the task's history until the task is purged. To view a task's history, follow these steps.

- Navigate to the View Task screen, as explained in "Viewing a Task" on page 342.
- 2. Click the History button (12).
- 3. The history of task events appears (example below).

	View Task History for review today			
	<u>Date</u>	<u>Initiator</u>	<u>Activity</u>	Information
	16-Sep-2004	jedit	Creation	
	16-Sep-2004	jedit	Other	Task Assigned to All Authors
	16-Sep-2004	jedit	Content Linked	Plastic Molder #123(13)
	16-Sep-2004	jedit	Start Date Changed	Date Set to 17-Sep-2004
	16-Sep-2004	jedit	Due Date Change	Date Set to 22-Sep-2004
	16-Sep-2004	jedit	Start Date Changed	Date Set to 17-Sep-2004
	16-Sep-2004	jedit	Due Date Change	Date Set to 22-Sep-2004

# Task Module Toolbar

The following table explains the toolbar buttons available while managing tasks.

Button	Name	Description	More Information
<b>₽</b> }	Add Comment	Add a comment to the task.	"Adding Comments to Tasks" on page 348
3	Add Task	Access the Add Task screen from the View Content page.	"Task Module Toolbar" on page 353
<b>₽</b>	Add Task	Access Add Task screen from task module folder.	"Creating a Task via the Task Folder" on page 330
<b>←</b>	Back	Return to previous page.	
10	Calendar	Select a date.	
Ū	Delete Task	Delete a task.	"Deleting a Task" on page 351
	Edit Task	Edit a task.	"Editing a Task" on page 347
	Save	Save task information.	
	Update	Save task information.	
<u> </u>	View Task	View task information.	"Viewing a Task" on page 342

# **Blogs**

## Introduction

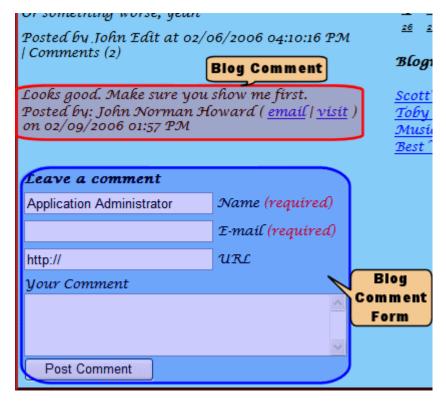
Blogs (short for Web Logs) are a form of online information sharing. A blog is often set up so a group of people can share their thoughts on a subject. In addition, blogs can be used to create an online diary of everyday life.

In the **Ektron CMS400.NET** Workarea, blogs and blog posts have a relationship similar to folders and content. The blog is the equivalent of a folder, and blog posts are the equivalent of content items. While blogs and blog posts have a few unique properties, they mostly work the same as folders and content.

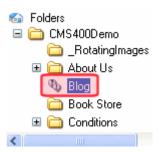
On your Web site, blogs are arranged so the latest post appears at the top. This differs from paper diaries, because you are reading the newest material first, instead of the oldest. Because blogs are laid out this way, site visitors can quickly find the most recent entries.

Blogs are made up of multiple elements. These elements allow site visitors to view or create a blog post, add comments, and see a roll call of associated blogs. In addition, if a blog calendar is present on the blog site, visitors can see which days have blog posts.





Blogs in the Workarea appear as a language bubble in the folder structure. This distinguishes a blog folder from a content folder.



The following table lists elements commonly found in a blog.

Element	Description	
Blog Title	The name of your blog as you want it to appear on the site. For example, "My Life Story."	
Blog Post	The main entry for each topic. A blog post is made up of several sub elements:	
	Headline - the title of the post	
	Commentary - the details of the post	
	<ul> <li>Comment Link - links to a comments page, where site visitors can view or add comments</li> </ul>	
	TrackBack URL - a URL visitors can use to notify you when they are talking about the blog post on their site	
	PingBack - Pings back any URLs in the blog post	
	<ul> <li>Images - add images to a blog post. You add images to a blog post the same way you add them to content.</li> <li>See Also: "Adding a Library File to Content" on page 167</li> </ul>	

Element	Description	
Blog Comments	A Comments link appears at the end of the blog post. The link includes a number in parentheses, for example (3). This number denotes how many comments have been made. Click this link to move to the comments page, where you can read comments on the post and possibly enter your own.	
Blog Roll	Other blog sites that the blog's creator wants site visitors to view.	
Blog Categories	Categories associated with the blog. If you click a category, links to all posts associated with the category appear.	
Calendar	Indicates when blog posts were made. This lets site visitors navigate your blog by clicking a day that has blog posts.	

# **Blog Workflow**

The following table explains the workflow of a blog.

Workflow	Description	See Also
Phase 1	An administrator creates a blog in the Workarea. During this phase, he assigns blog categories, creates a blog roll, and decides how comments are handled.	"Adding a Blog" on page 358
Phase 2	A developer adds the blog to a Web form using the blog server control. He then publishes the form.	The Developer Manual section "Introduction to Ektron CMS400.NET Server Controls" > "Blog Server Controls"
Phase 3	Ektron CMS400.NET users can add blog posts, either from the Workarea or the Web site.	"Blog Posts" on page 380
	Depending on the user's permissions, the post is either published immediately or submitted to the blog's approval chain.	

Workflow	Description	See Also
Phase 4	The blog post is published. Now, site visitors can view it and possibly add comments.	"Blog Comments" on page 388
	Depending on the blog's comment settings, they either appear immediately or must be approved first.	

The following sections explain using the blog feature in the Workarea.

- "Adding a Blog" on page 358
- "Blog Properties" on page 360
- "Blog Categories" on page 364
- "The Blog Roll" on page 369
- "Language Support" on page 379
- "Searching Blogs" on page 380
- "Deleting a Blog" on page 379
- "Blog Posts" on page 380
- "Blog Comments" on page 388

# Adding a Blog

#### NOTE

To be able to create a blog, you must have permission to **Add Folders** on the blog's Advanced Permissions screen.

To add a blog, follow these steps.

- 1. Go to the Workarea's Content folder.
- 2. Click the folder in which the blog will reside.
- 3. Click **New > Blog**.

4. The Add a Blog screen appears.



5. Fill out the **Properties** tab according to the table below.

Field	Description	
Blog Name	The name of your blog as it appears in the content folder tree.	
Blog Title	The title of your blog as it appears on the Web site.	
Visibility	Choose whether the site is private or public.	
	Public	Any site visitor can view the blog.
	Private	A site visitor must log in to view the blog. This includes membership and Ektron CMS400.NET users.
Comments	Choose how to handle comments by checking the appropriate boxes. For more information, see "Controlling Blog Comments" on page 388.	

- On the Categories tab, add categories to the blog. For more information on blog Categories, see "Blog Categories" on page 364.
- 7. On the **Blog Roll** tab, add blog sites that you want blog readers to visit. For more information on blog rolls, see "The Blog Roll" on page 369.

#### IMPORTANT!

See "Editing a Blog's Properties vs. Adding a Blog" on page 360 for additional properties that are only available when editing a blog's properties.

# **Blog Properties**

#### NOTE

To be able to edit blog properties, you must have permission to **Edit Folders** on the blog's Advanced Permissions screen.

By clicking the blog properties button ( ), you can change the following groups of information about a blog.

- "Editing a Blog's Properties vs. Adding a Blog" on page 360
- "Blog Folder Properties" on page 362
- "Metadata" on page 363
- "Blog Categories" on page 364
- "Web Alerts" on page 368
- "The Blog Roll" on page 369
- "Permissions and Approvals" on page 377
- "Purge History" on page 378

## Editing a Blog's Properties vs. Adding a Blog

When you edit a blog's properties and settings, more properties and settings are available than when you created it. This is done to save time when adding multiple blogs to a site.

The table below shows which properties or settings are available when adding and editing a blog.

### Blog Properties and Settings Availability

Property or Setting	Available When Adding a Blog	Available When Editing a Blog
Visibility	✓	<b>✓</b>
Blog Name	✓	✓

Property or Setting	Available When Adding a Blog	Available When Editing a Blog
Blog Title	<b>✓</b>	<b>✓</b>
Tagline		<b>✓</b>
# of Visible Posts		<b>✓</b>
Comment Control	✓	✓
Update Service		✓
Style sheet filename for this folder		✓
Template filename for this folder		✓
Dynamic Replication		<b>✓</b>
Smart Forms		<b>✓</b>
Metadata		✓
Categories	✓	<b>✓</b>
Web Alerts		✓
Blog Roll	✓	<b>✓</b>
Permissions		<b>✓</b>
Approval Chain		✓

## **Blog Folder Properties**

The following table shows the fields on the Blog's **Properties** tab. To edit these properties

- from the Workarea, navigate to the blog folder, click View >
   Folder Properties, then the Edit Properties button ().
- from the Web site, log in, navigate to the blog, right click the mouse, and select **Properties**

When you are finished, click Save ( ).

Field	Description		
Visibility	Choose whether the site is a private blog or public.		
	Public	Anyone who visits the site is able to view the blog.	
	Private	A site visitor must log into the site to be able to view the blog. This could include membership users, CMS400 users or both.	
Blog Name	The name of your blog as it appears in the content folder tree.		
Blog Title	The title of your blog as it appears on the Web site blog. It only appears if the ShowHeader blog server control property is set to true.		
ID	The ID number of the blog. This number is assigned by <b>Ektron CMS400.NET</b> and cannot be changed.		
	Note: ID only appears when viewing the Properties screen. It does not appear while editing.		
Tagline	A line of additional information that describes the blog. It appears below the title if the ShowHeader blog server control property is set to true.  For example, the title of a blog is "John's Blog Page." The tag line could be "A place to learn about John's past, present, future, and his current state of mind!"		

Field	Description
# Posts Visible	The number of posts visible on the blog page. If the number of posts exceeds this number, only this many of the most recent posts appear.  For example, if this property is set to 10 and you add 11 posts, only the ten most recent posts appear.  This number can be from 1 to 999.  If you leave this field blank, all posts made during the current day are visible.
Comments	Choose how to handle comments by checking the appropriate boxes. For more information, see "Controlling Blog Comments" on page 388.
Update Service	Enter a service that notifies a blog search site when blog posts are added to your blog site. These blog search sites allow Web users to search content contained in blogs around the world.  To use this feature, check the <b>Notify blog search engines of new posts</b> box and enter a path to a search site. An example path is: http://rpc.technorati.com/rpc/ping.
Style sheet filename for this folder.	If you want to provide a custom style sheet for the blog, enter the path to it relative to the site root. For example, WorkArea/csslib/ my_custom_blogs.css.  Leave this field blank to inherit the default style sheet, blogs.css, located in Workarea/csslib. You can customize the default style sheet but your modifications will get overwritten when you upgrade Ektron CMS400.NET.
Page Templates	Lets you specify one or more templates for content in this folder. For more information, see the Ektron CMS400.NET Administrator manual section "Managing HTML Content" > "Creating/Updating Templates."
Dynamic Replication: Replicate Folder Contents	Determines whether content in this folder is updated when Dynamic Replication is run.  See Also: Ektron CMS400.NET Administrator manual section "Site Replication" > "Dynamic Replication"

## Metadata

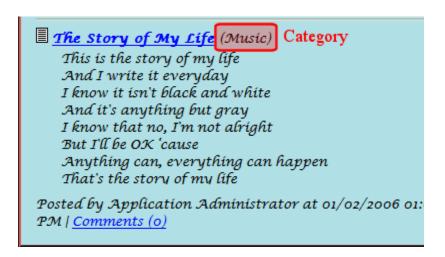
There is no difference when working with Metadata for blogs or folders. For more information, see "Adding or Editing Metadata" on page 80.

### **Blog Categories**

Categories make it easier for site visitors scanning a blog page find posts that interest them. Here's how they work.

- 1. The creator of a blog post assigns one or more categories to it.
- 2. When the post is published, a list of categories assigned to all posts appears in the right column.
- 3. A site visitor clicks any category and see all posts relating to it. For example, a blog's categories are Music, Sports, and Art. A user creates a new blog post about his favorite band, Ektronica, and assigns the music category to the post.

When a site visitor views the blog page, he looks under Categories and clicks Music. A list of music-related posts appears, including the post about Ektronica.



A category can only be assigned to the blog in which it is created - it cannot be used with other blogs. With each new blog, you need to create new categories. This gives you the flexibility to tailor unique categories to each blog.

### **Adding Blog Categories**

To add a blog category, follow these steps.

- 1. In the Workarea,
  - navigate to the blog folder.

or

From the Web site

#### NOTE

To add a blog category from the Web site, you must be logged in.

- right click the blog.
- click **Properties**.
- 2. Click View > Folder Properties.
- 3. Click the Edit Properties button ().
- 4. Click the **Categories** tab, then click **Add New Category**.



- 5. A text box appears.
- 6. Enter the category.

### NOTE

Add as many categories as you need by clicking Add New Categories.

7. Click **Save** (**[**]).

### **Editing Blog Categories**

To edit a blog category, follow these steps:

- 1. In the Workarea,
  - navigate to the blog folder.

or

From the Web site

#### NOTE

To add a blog category from the Web site, you must be logged in.

- right click the blog.
- click **Properties**.
- 2. Click View > Folder Properties.
- 3. Click the Edit Properties button ().
- 4. Click the Categories tab.
- 5. Change the information in the text box for the category you want to edit.
- 6. Click Save ( ).

#### NOTE

You can edit several categories before clicking Save.

### Removing Blog Categories

There are two ways to remove blog categories.

- Remove the last link that was added.
- Remove any link in the list.

Each task is explained below.

### Removing the Last Blog Category

Follow these steps to remove the last blog category on the page.

- 1. In the Workarea,
  - navigate to the blog folder.

or

From the Web site

#### NOTE

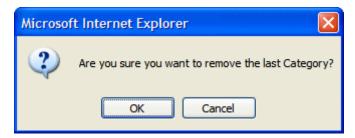
To add a blog category from the Web site, you must be logged in.

- right click the blog.
- click Properties.
- 2. Click View > Folder Properties.

- 3. Click the **Edit Properties** button ().
- 4. Click the Categories tab.
- 5. Click Remove Last Category.



6. A dialog box appears.



7. Click **OK** to remove the last category.

#### NOTE

You can continue to remove categories at the end of the list by clicking the **Remove Last Category** link.

8. Click Save ( .).

### Removing a Blog Category

- 1. In the Workarea,
  - navigate to the blog folder.

or

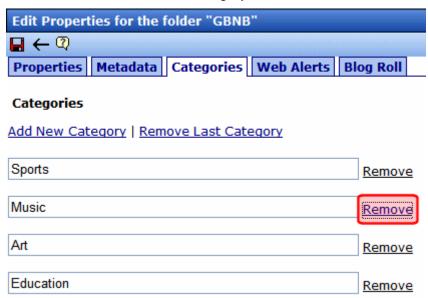
From the Web site

### NOTE To add a

To add a blog category from the Web site, you must be logged in.

- right click the blog.
- click Properties.
- 2. Click View > Folder Properties.

- 3. Click the Edit Properties button ([]).
- Click the Categories tab.
- 5. Click **Remove** next to the category to be removed.



6. A dialog box appears.



7. Click **OK** if you want to remove the category.

You can continue to remove categories from the list by clicking the Remove link next to each category.

8. Click Save ( ).

### **Web Alerts**

Web Alerts notify users when a blog post is published. This feature is explained in the Administrator Manual Section "Web Alert Feature" > "Assigning Web Alert Information to Folders and Content."

### **Smart Forms**

Use a Smart Form when you want to create structured blogging. Structured blogging provides a form for the blogger to fill out instead of free form writing. For example, you create a blog for book reviews. You want to make sure that, when someone submits a review, he provides the following information:

- Book title
- Author
- Date of review
- Review text

For information on working with Smart Forms, see the Ektron CMS400.NET Administrator Manual section "Managing Content Folders" > "Smart Forms."

NOTE

Unlike the Smart Forms you can assign to regular folders, you cannot require the user to select a Smart Form when creating a new post. It is only an option.

### The Blog Roll

The blog roll lets you add a list of Web site links to your blog page. Think of this as a roll call of blog pages, a list of blogs related to you or that you want visitors of your blog to also visit. Below is an example of a blog roll on a Web page.



### Adding a Blog Roll Link

Follow these steps to add a blog roll link.

- 1. In the Workarea,
  - navigate to the blog folder.

or

From the Web site

### NOTE

To add a blog category from the Web site, you must be logged in.

- right click the blog.
- click Properties.
- 2. Click View > Folder Properties.
- 3. Click the Edit Properties button ().

4. On the Blog Roll tab, click Add New Roll Link.



5. The Add Blog Roll Link form appears.

Add a Blog to folder "Purchase_Orders"			
<b>□</b> ← ②			
Properties Categories	Blog Roll		
	Remove Roll Link		
Link Name:			
URL:			
Short Description:			
Relationship:	<u>Edit</u>		

Add New Roll Link | Remove Last Roll Link

6. Fill out the form according to the table below.

Field	Description
Link Name	Describes the link in the blog roll.
URL	The URL of the blog you are adding to the blog roll. It must begin with http://.
Short Description	Add a short description of the site.

Field	Description
Relationship	Enter the relationship of the blog roll link to you or to the site. For example, brother.  Click <b>Edit</b> for a pop up screen that helps you choose the site's relationship.

The table below explains each relationship type.

Type of Relationship	Description
URL	Check this box if the address is owned by the same person or company.
Friendship	What level of friendship do you have with the person who owns the site? Choose one.  Contact Acquaintance Friend None
Physical	Check this box if you have physically met the person who owns this blog.
Professional	Does the person who owns this site have a work level relationship with you.? Select all that apply.  Co-worker  Colleague
Geographical	Select one.  co-resident  neighbor  none

Type of Relationship	Description
Family	If the site owner is family, what is the relationship? Select one.  Child Parent Sibling Spouse Kin None
Romantic	What are your feelings toward the owner of the site? Check all that apply.  Muse Crush Date Sweetheart

### 7. Click Close.

### NOTE

Add as many links to the blog boll as you would like. Just click **Add a New Roll Link**. To remove a blog roll link, see "Removing a Blog Roll Link" on page 374.

8. Click Save ( ).

### Editing a Blog Roll

To edit a blog roll link, follow these steps.

- 1. In the Workarea,
  - navigate to the blog folder.

or

From the Web site

### NOTE

To add a blog category from the Web site, you must be logged in.

- right click the blog.

- click **Properties**.
- 2. Click View > Folder Properties.
- Click the Edit Properties button ( ).
- Click the Blog Roll tab.
- 5. Find the Blog Roll Link for which the information needs to be edited.
- 6. Edit the information.
- 7. Click **Save** ( ).

#### NOTE

As with adding a blog roll link, you can edit multiple blog roll links before clicking Save.

### Removing a Blog Roll Link

There are two ways to remove blog roll links.

- Remove the last link that was added.
- Remove any link in the list individually.

The steps to perform each task are documented below.

### Removing the Last Blog Roll Link

Using this method to remove the last blog link on the page.

- 1. In the Workarea,
  - navigate to the blog folder.

or

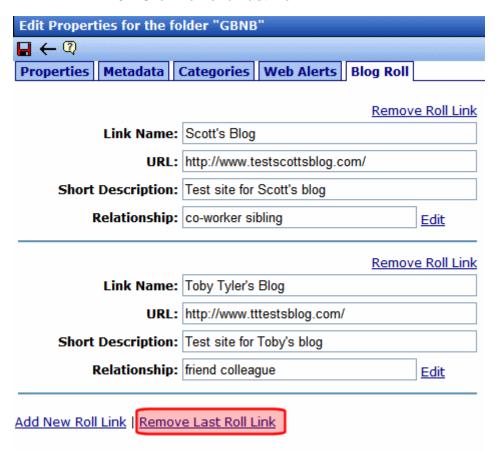
From the Web site

#### NOTE

To add a blog category from the Web site, you must be logged in.

- right click the blog.
- click Properties.
- 2. Click View > Folder Properties.
- 3. Click the Edit Properties button ([]).

- 4. Click the Blog Roll tab.
- Click Remove Last Roll Link.



6. A dialog box appears.



7. Click **OK** if you want to remove the last blog roll link.

You can continue to remove categories at the end of the list by clicking the **Remove Last Category** link.

8. Click **Save** ( ).

### Removing a Blog Roll Link

To remove any blog roll link on the list, follow these steps.

- 1. In the Workarea,
  - navigate to the blog folder.

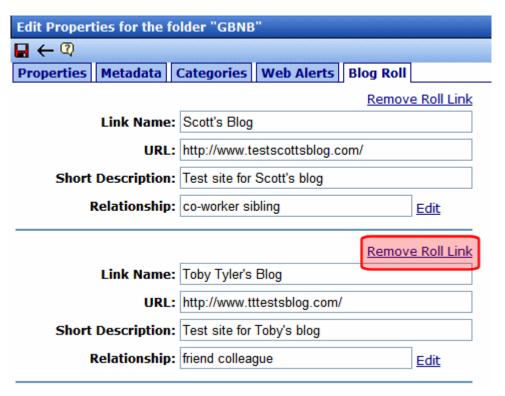
or

From the Web site

#### NOTE

To add a blog category from the Web site, you must be logged in.

- right click the blog.
- click Properties.
- Click View > Folder Properties.
- Click the Edit Properties button ().
- 4. Click the Blog Roll tab.
- 5. Find the blog roll link to be removed.
- 6. Click **Remove Roll Link** above the Link Name to be removed.



### 7. A dialog box appears.



8. Click **OK** if you want to remove the blog roll link.

Continue to remove categories by clicking the **Remove** link.

9. Click **Save** ( ).

## **Permissions and Approvals**

Permissions for blogs work like folder permissions. The same functionality and features are available. For more information on working with permissions and approvals, see the Administrator Manual sections "Setting Permissions" and "Setting Approval Chains."

## Blog Permission/ Approval Table

Function	Permissions that affect this function when performed from Web Site	Permissions that affect this function when performed from Workarea
Blog		
View	Published blogs are viewable by any site visitor	Blog properties standard permission View-Only
Add	Not available	Blog properties advanced permission Add Folders
Edit	Not available	Blog properties advanced permission Edit Folders
Delete	Not available	Blog properties advanced permission  Delete Folders

Function	Permissions that affect this function when performed from Web Site	Permissions that affect this function when performed from Workarea	
Post			
View	Published posts are viewable by any site visitor	Blog properties standard permission View-Only	
Add	Not available	Blog properties standard permission Add	
Edit	Not available	Blog properties standard permission Edit	
Delete	Not available	Blog properties standard permission  Delete	
Approve	Not available	User must be member of blog's approval chain	
Comment			
Add	Three blog folder properties control how comments can be submitted from Web site. See "Controlling Blog Comments" on page 388	Blog properties standard permission Add	
Edit	Not available	Blog properties standard permission Read Only	
Delete	Not available	Blog properties standard permission Read Only	
Approve	Not available	Blog properties standard permission Edit	

## **Purge History**

Purge History works the same way for blogs as it does for the rest of the Ektron CMS400.NET. See Also: the Administrator Manual section "Managing Content" > "Managing Content Folders" > "Purge History".

## Language Support

Language Support for blogs and blog posts work the same way as it does for folders and content. See the Administrator Manual section "Multi-Language Support" > "Working with Multi-Language Content" for an explanation on working with multiple languages.

## **Deleting a Blog**

### NOTE

To be able to delete a blog, you must have permission to **Delete Folders** on the blog's Advanced Permissions screen.

Deleting a blog removes the blog and all posts, comments, and quicklinks for the blog.

#### WARNING!

After a blog is deleted, you cannot retrieve its posts, comments, or quicklinks.

The following steps explain how to delete a blog.

1. In the Workarea, navigate to the blog folder.

Or

From the Web site, right click the blog and click Properties.

### NOTE

To delete a blog from the Web site, you must be logged in.

- Click the **Delete** > **This Blog**.
- 3. A dialog box appears.



4. Click **OK** if you want to delete the blog.

# Searching Blogs

Searching blogs works the same as searching HTML content. See the following topics for an explanation of using the Search feature.

- "Searching the Workarea" on page 55
- "Searching the Library" on page 155
- The Administrator Manual chapter "Searching Content on the Web Site"

# **Blog Posts**

For a definition of blog posts, see "Introduction" on page 354.

From your Web site, only published blog posts are visible. But, from the Workarea, you can see all blog posts, regardless of status. Using the Workarea, you can also create, edit, delete, and archive blog posts the same way you work with content. See Also: "Managing HTML Content" on page 61.

This section contains the following subtopics.

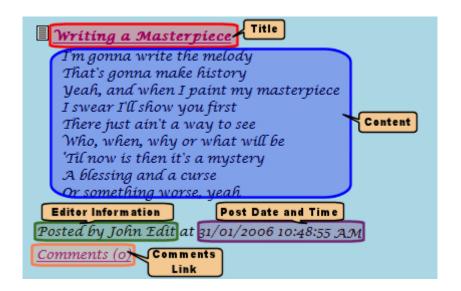
- "Blog Posts on the Site" on page 380
- "Blog Posts in the Workarea" on page 382
- "Adding a Blog Post" on page 384
- "Editing a Blog Post" on page 386
- "Deleting a Blog Post" on page 387

## **Blog Posts on the Site**

You can view published blog posts on the Web site. The following is an example of one.



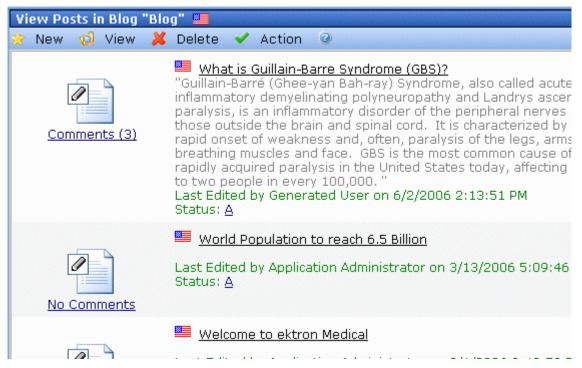
Contained within the blog post are its Title, Content, Comments Link, Post Time, Date, and Editor Information. Below is a breakdown of a blog post on a site.



Item	Description
Title	The headline of the post. Usually what a site visitor scans through to find a post to read.
Content	The body of the post.
Comments Information	The comments link shows the number in parentheses of comments for a post . When this link is clicked, a new page of comments for the post appears.
	Also on the page is a form to add comments about the post. The comments only appear if a site visitor has logged in or authentication is not required for blog comments.
Editor Information	The person who created or last edited the blog post.
Post Time and Date	The date and time a blog post was created or last edited.

## **Blog Posts in the Workarea**

Viewing a blog post in the Workarea is similar to viewing content in the Workarea. Navigate to the folder that contains the blog. Next, in the View Posts in Blog screen, click the title of the blog post. Below is an example of a viewing a blog post in the Workarea

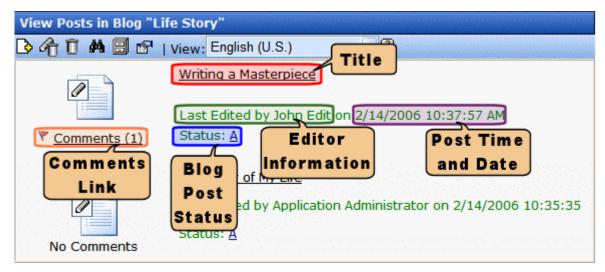


The View Posts in Blog screen shows the following information about each blog post.

See Also: "Blog Posts" on page 380; "Blogs" on page 354

Item	Description
Title	The headline of the post. Usually what a site visitor scans through to find a post to read.
Comments Information	The comments link shows the number in parentheses of comments for a post . When this link is clicked, the View Comments for Post screen appears.
	If a red flag ( *) appears next to the comments icon, they are awaiting approval.
Editor Information	The person who created or last edited the blog post.

Item	Description
Post Time and Date	The date and time the blog post was created or last edited.
Status	The status of the blog post. For example, if the blog post is checked in, the status is I.  See Also: "Appendix A: Content Statuses" on page 623



From this screen, you can perform all functions with a blog post that you can with content. You can give it a summary, add metadata, associate a task, assign Web Alerts, etc. You must have Edit permission for the blog to perform these functions.

#### WARNING!

You can also add a history comment to the blog post by clicking the Comment tab. This is not the same as adding a comment to a blog post on a site. When you add a history comment, it has the same properties as a comment associated with content.

## **Adding a Blog Post**

#### NOTE

To be able to add a blog post, you must have **Add** permission on the blog's Standard Permissions screen.

Follow these steps to add a blog post.

In the Workarea, navigate to the blog folder. Click New > Post.
 Or

From the Web site, right click the blog then choose **New Post**.

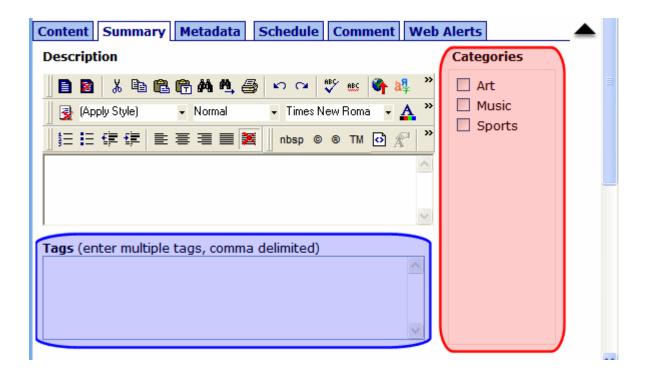
#### NOTE

To add a blog post from the Web site, you must be logged in.

2. When the Add Content screen appears, use the editor to create the blog post. You create a blog post the same way you create content. See Also: "Adding Content" on page 45.

#### **IMPORTANT!**

If you are using categories or tags, they can be assigned to a blog post by clicking the Summary tab and choosing a category. For more information on categories, see "Blog Categories" on page 364. For more information on Tags, see "Tags on the Summary Page" on page 386.



3. If the user creating the post is a member of the blog's approval chain, it is published immediately. If not, it is surrounded by a yellow border, and a member of the approval chain must approve it before it can appear on the Web site. (For more information on working with permissions and approvals, see the Administrator Manual section "Setting Approval Chains.")





Last Edited by bobuser bobuser on 6/2/2006 1:33:05 PM Status: <u>S</u>

4. Once the post is published, it appears within the blog on the Web site.

#### Tags on the Summary Page

You can add tags to a blog post to further define information about the post for blog search engines. For example, you create a blog post about your favorite band, Ektronica, and enter the following tags: Music, Guitars, Rock & Roll.

When a person visits a blog search site and searches for Rock & Roll music, your blog post appears. Some blog search sites have a page specifically for searching blog tags.

## **Editing a Blog Post**

#### NOTE

To be able to edit a blog post, you must have **Edit** permission on the blog's Standard Permissions screen.

Follow these steps to edit a blog post.

#### **IMPORTANT!**

If another editor changes a blog post, the posting information reflects the new editor, the date, and the time the information was changed. This is important to remember if you want the original person who posted the blog to get credit for the post.

1. In the Workarea, navigate to the blog folder.

Or

From the Web site, right click the blog then choose **Properties**. Next, choose the post.

#### NOTE

To add a blog post from the Web site, you must be logged in.

- 2. Click the blog post title you want to edit.
- Click the Edit button ( ).
- Change the blog post.

5. When the blog is published, the changes appear in the blog post on the Web site.

## **Approving a Blog Post**

If someone who is not a member of the blog's approval chain creates or edits a blog post, its status is set to Submitted. It will only appear on the Web site after a member of the chain approves it. While its status is Submitted, it has yellow border on the View Posts in blog screen.

To approve a blog post, see "Approving/Declining Content" on page 90.

## **Deleting a Blog Post**

#### NOTE

To be able to delete a blog post, you must have **Delete** permission on the blog's Standard Permissions screen.

The following steps explain how to delete a blog post.

1. In the Workarea, navigate to the blog folder.

Or

From the Web site, right click the blog then choose **Properties**. Next, choose the post.

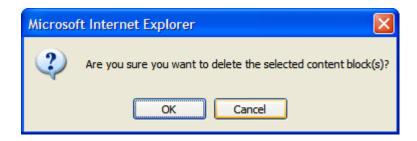
#### NOTE

To delete a blog post from the Web site, you must be logged in.

- From the menu, click the **Delete > Posts**.
- 3. The **Delete Blog Post** screen appears.

Delete Contents of Folder "Life Story"				
<u> </u>				
☐ <u>Title</u>	<u>ID</u>	<u>Status</u>	<u>Date Modified</u>	<u>Last Editor</u>
The Story of My Life	395	Approved	2/1/2006 5:16:58 PM	Administrator
Writing a Masterpiece	396	Approved	2/1/2006 1:06:34 PM	Administrator

- 4. Click the check box next to each post you want to delete. To select all posts, click the check box next to **Title**.
- 5. Click the Delete Contents button ( ).
- 6. A dialog box appears.



7. Click **OK** to delete the selected posts.

## **Blog Comments**

#### WARNING!

Do not confuse blog comments with history comments. You can add a history comment to the blog post by clicking the Comment tab. This is not the same as adding a comment to a blog post on a site. When you add a history comment, it has the same properties as a comment associated with content.

Blog comments allow site visitors to interact with a blog by adding their thoughts about a blog post. The blog administrator controls commenting by deciding who can add comments and if they require approval for publication.

#### See Also:

- "Controlling Blog Comments" on page 388
- "Comments on the Site" on page 391
- "Comments in the Workarea" on page 393

### **Controlling Blog Comments**

Ektron CMS400.NET provides three properties for controlling comments. Use the Blog Properties screen to set them. *See Also:* "Blog Properties" on page 360. The following table describes these properties.

Field	Description	
Enable Comments	Allows user in Workarea and site visitor to add blog comments. Also displays comments on site and in Workarea.	
	Note: A member of the Administrators group can always add comments, regardless of how this checkbox is set.	

Field	Description		
Moderate Comments	Determines if comments must be approved before they appear on site.  If this field is checked, only users with permission to edit the post can approve comments (see illustration of this permission below).		
	View Permissions for Folder "Blog"  ☆ 盲 ← ②		
	<ul><li>Allow this object to inherit permissions.</li><li>The content in this folder is private and can only</li></ul>		
	View Advanced Permissions		
	User or Group Name Read Only Edit Add Delete F		
	<u>≨</u> <u>bob</u> × × × ×		
	If users without this permission add comments, they only appear on the Web site after being approved by someone with permission to edit the post.  If someone has edit post permission and authenticates before submitting a comment, it is approved automatically.  Appearance of Unapproved Comments  On the Workarea's View Posts in Blog screen, an unapproved comment is indicated by a red flag.		
	Comments (3)  On the View Comments for Post screen, an unapproved comment is indicated by a yellow border.		

Field	Description
Require Authentication	Determines if a user must be authenticated (that is, logged in as a CMS400 user or membership user) to add comments via the Web site.

Comments by default are fully controlled. This means they are enabled, must be approved, and a site visitor must be authenticated to create them.

If comments are enabled but not moderated, any site visitor can add a comment. If you don't want censorship, this is the way to go.

#### WARNING!

While you can delete a comment at any time, if comments are not moderated, they appear on your site as soon as a site visitor submits them.

However, to make sure comments on your site meet certain criteria, moderate them.

The following topics are explained in this section.

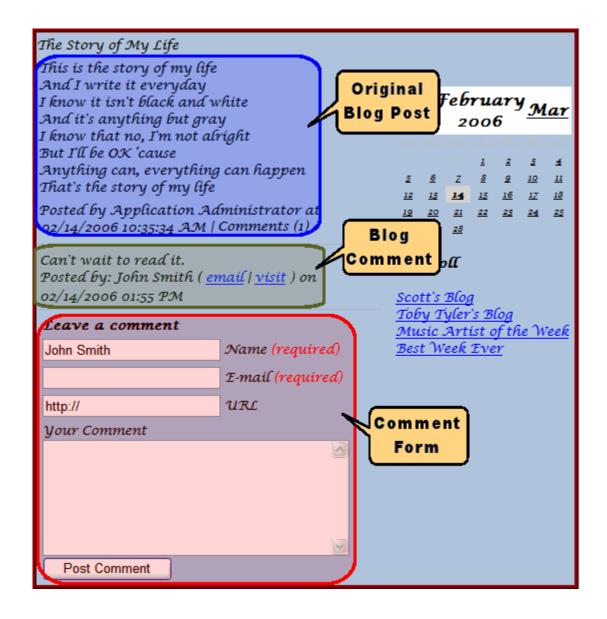
- "Comments on the Site" on page 391
- "Comments in the Workarea" on page 393

## **Comments on the Site**

On the site, comments for a blog post appear when one of the following blog post items is clicked:

- the Comments link
- the Title of the blog post

The comment page contains the original post, any comments that have been added, and a form to post new comments. Depending on how the page is designed, the calendar and blog roll can also appear.



#### The Comment Form

#### NOTE

See "Controlling Blog Comments" on page 388 to learn about how an administrator determines if and by whom comments can be submitted.

Site visitors, regular users, and Membership users can add comments by filling out the form on the comments page. The form has five fields.

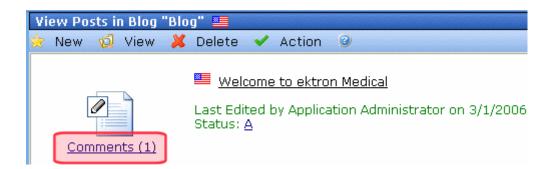
Field	Description
Name	The person submitting the comment. This information is required.
Email	The email address of the person submitting the comment. This information is required.
URL	A URL for the person's web site.
Comment Section	A text area to insert comments about the post.
Post Comment Button  Post Comment	Post a comment by clicking this button.  Depending on the comment's settings, it either posts immediately or is submitted for approval. See Also: "Controlling Blog Comments" on page 388

#### Comments in the Workarea

In the Workarea, you can add, view, approve, edit, and delete comments for a blog post.

The comment link (illustrated below) indicates the number of comments. To work with comments, navigate to the blog folder and click the comment link next to a blog post.

\_



This leads you to View Comments screen. Here, you can view approve, edit, delete, and add new comments.

#### NOTE

To learn about recognizing unapproved comments and approving them, see "Controlling Blog Comments" on page 388.

#### See Also:

- "Adding a Comment" on page 394
- "Editing a Comment" on page 395
- "Deleting a Comment" on page 396
- "Approving a Comment" on page 396

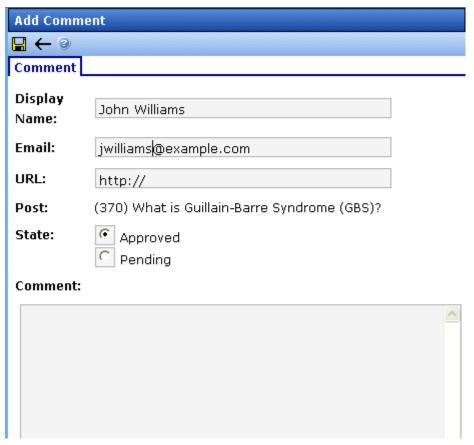
#### Adding a Comment

#### NOTE

To be able to add a comment, you must have **Add** permission on the blog's Standard Permissions screen.

To add a blog post comment from the Workarea, follow these steps.

- 1. From the **Content** area, navigate to the blog.
- Click the Comments icon to the left of the post that you want to comment on.
- Click New > Comment.
- 4. The Add Comment screen appears.



For a description of the fields on this screen, see "The Comment Form" on page 392.

Note that Add Comment screen provides an additional field, **State**. This field lets the submitting user set the comment's state to approved or pending. Approved comments appear on the site immediately. Pending comments must be approved before they appear.

To learn about the approval process for pending comments, see "Moderate Comments" on page 390.

## **Editing a Comment**

- 1. From the **Content** area, navigate to the blog.
- 2. Click the Comments icon to the left of the post whose comment you want to edit.
- 3. Locate the comment you want to edit.
- 4. Click edit.
- 5. The Edit Comment screen appears.

For a description of the fields on this screen, see "The Comment Form" on page 392.

Note that Edit Comment screen provides an additional field, **State**. This field lets the submitting user set the comment's state to approved or pending. Approved comments appear on the site immediately. Pending comments must be approved before they appear.

To learn about the approval process for pending comments, see "Moderate Comments" on page 390.

#### **Deleting a Comment**

Once a comment is deleted, you cannot retrieve it.

- 1. From the Content area, navigate to the blog.
- 2. Click the Comments icon to the left of the post whose comment you want to delete.
- Click <u>delete</u>.
- 4. A dialog box appears:



Click **OK** to delete the comment.

## Approving a Comment

#### Comments can require approval if

- they are submitted from the Web site and Moderate
   Comments is checked in the blog's folder properties
- a user submits the comment from the Workarea set its state to Pending

Only users with permission to edit content (posts) within the blog folder can approve comments. To learn about the approval process for pending comments, see "Moderate Comments" on page 390.

To approve a comment, follow these steps.

- 1. From the **Content** area, navigate to the blog.
- 2. Click the Comments icon to the left of the post whose comment you want to approve. (Unapproved comments are indicated by a red flag ( ).
- 3. Click approve.
- 4. The comment's status changes to approved.

# Web Site Navigation Aids Working with Collections

A collection is a list of content links offered to the readers of a Web page. In the following illustration, the circled content is an example of a collection on a Web page.



You can also use a collection to display listings such as job postings, press releases, and knowledge base articles. The following graphic illustrates a collection on the landing page of Ektron's Knowledge Base.

#### Highlighted Knowledge Base Articles

INFO: Release notes for eWebEditPro+XML v4.2

INFO: Release notes for eWebEditPro 4.2

INFO: eWebEditPro 3 & 4 JavaScript Object Model

INFO: eWebEditPro error messages

INFO: Windows XP Service Pack 2

This section explains how to create collections. Your system administrator then creates or updates a Web page to display the collections using the ecmCollection function or server control.

#### NOTE

Your system administrator must assign to you permission to work with collections. For details, see the Collections chapter of the Ektron CMS400.NET Administrator Manual.

This section explains how to find, create, and manage collections through the following subtopics.

- "Finding Collections" on page 399
- "Viewing a Collection" on page 402
- "Creating a Collection" on page 404
- "Editing Content in a Collection" on page 411
- "Reordering Collections List" on page 412
- "Editing Collection Information" on page 413
- "Deleting a Collection" on page 413
- "Working with Collections in a Multi-Language System" on page 414
- "Comparison of Collections, Menus, and the List Summary Features" on page 415

## **Finding Collections**

Every collection is assigned to a folder. To find the collections assigned to any folder, navigate to it and click the Collection button

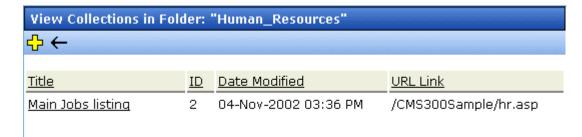
(15). For more information, see "Finding a Collection by Navigating to its Content Folder" on page 400.

Since collections can be assigned to any content folder, the Modules folder provides a central Collections folder, which displays *all* collections, regardless of their content folder. For more information, see "Finding a Collection Using the Collections Folder" on page 401.

## Finding a Collection by Navigating to its Content Folder

To access collections for a content folder, follow these steps.

- 1. Click the content folder that contains the collection.
- If you are using Ektron CMS400.NET's multi-language support features, select the language by clicking View > Language. See Also: "Working with Collections in a Multi-Language System" on page 414
- 3. Click View > Collections.
- 4. The View Collections screen appears.



The screen displays each collection created for the folder. The following table explains each column.

Column	Description
Title	The title assigned to the collection by the creator.
ID	The ID assigned to the collection by Ektron CMS400.NET. This number is used to store and retrieve the data to/from the database.
Date Modified	When the collection was last edited.

Column	Description
URL	The default template used to display the content.

To learn more about a collection and perform tasks on it, proceed to "Viewing a Collection" on page 402.

## Finding a Collection Using the Collections Folder

To view *all* collections in *all* content folders, follow these steps.

- 1. From the Workarea, click **Modules** > **Collections**.
- 2. The Collections Report screen appears.

Collections Report			
Title	ID	Description	Path
<u>Products</u>	1	Products navigation	\Products
Main Jobs listing	2	This is an example of using the collection object for creating teasers in a page.	\Human_Resources
Support Packages	3		\Support

3. The screen has four columns, described below.

Column Title	Description
Title	Title given to collection by user who created, or last edited, it.
ID	ID number assigned by Ektron CMS400.NET. (Developers use this number to reference the collection in ecmCollection custom function.)
Description	Description given to collection by user who created, or last edited, it.
Path	Folder location of the collection.

You can click any collection to view information about it and perform tasks on it. See "Viewing a Collection" on page 402.

You can also add a new collection. See "Creating a Collection" on page 404

## Viewing a Collection

To view a collection, follow these steps.

- Select a collection using the procedure described in "Finding a Collection by Navigating to its Content Folder" on page 400 or "Finding a Collection Using the Collections Folder" on page 401.
- 2. The View Collection screen appears.



#### More info

Title: Products

ID: 1

Template: /CMS300Sample/products.asp

Last User To Edit: Application Administrator
Last Edit Date: 29-Oct-2002 09:36 PM
Date Created: 29-Oct-2002 09:34 PM

Description: Products navigation

✓ Include Subfolders

Title	ID	Language ID	URL Link
RC Sportster	4	1033	/CMS300Sample/products.asp?id=4
🖹 RC Cheetah	5	1033	/CMS300Sample/products.asp?id=5
■ RC Lilly	6	1033	/CMS300Sample/products.asp?id=6
■ RC Redstar	7	1033	/CMS300Sample/products.asp?id=7

The screen displays each item in the collection. To learn more about a collection, click **More Info**. When you do, the lower section of the screen displays the following information about the collection.

- title
- description
- ID number
- template

- last user who edited it
- last date when it was edited
- date it was created
- whether or not the content folder's subfolders can be included
- for each content item in the collection
  - a link to the content (click this to view and edit the content)
  - ID number
  - quicklink

#### **Collections Toolbar**

The following table describes the collection toolbar buttons.

Button	Name	Description	More Information
<b>₽</b>	Add	Add new collection or add items to a collection.	"Creating a Collection" on page 404
	Remove	Remove items from a collection.	"Removing Content from the Collection" on page 411
₹↓	Reorder	Reorder items in a collection.	"Reordering Collections List" on page 412
	Edit	Edit collection information.	"Editing Collection Information" on page 413
	Delete	Delete a collection.	"Deleting a Collection" on page 413
←	Back	Return to previous screen.	

## **Creating a Collection**

Creating a collection involves two steps:

"Adding a Collection" on page 405

"Assigning Content to the Collection" on page 407

The following sections explain each step.

#### NOTE

This section explains creating a collection in a site that does not support multiple languages. If you want to create collections in several languages, see "Working with Collections in a Multi-Language System" on page 414.

See Also: "Working with Collections" on page 398

## **Adding a Collection**

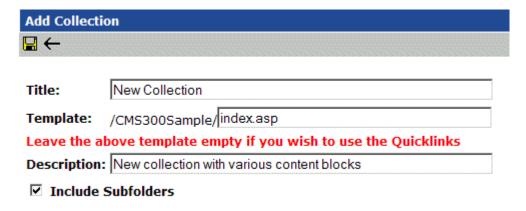
To add a new collection, follow these steps.

- Navigate to the content folder in which you want to create the collection.
- If you are using Ektron CMS400.NET's multi-language support features, select the language. See Also: "Working with Collections in a Multi-Language System" on page 414
- Click New > Collection.

#### NOTE

If you access the collection via the Collections folder, you cannot choose the collection's folder. It is automatically placed in the Content folder.

4. The Add Collection screen appears.



5. Complete the screen using the following table.

Field	Description	
Title	Assign a unique title to the collection.	
Template	Enter the default template for the collection. This template is used to display the content of the links generated if no template is assigned in the custom function.	
	If left blank, the links use their respective Quicklinks.	
	See Also: "Default Template vs. Quicklinks" on page 406	
Description	Add a more detailed description for the collection.	
Include Subfolders	Check if you want to add to the collection content in subfolders of the content folder.	

## 6. Click the Save button ( ).

You can now assign content to the collection. See "Assigning Content to the Collection" on page 407.

### Default Template vs. Quicklinks

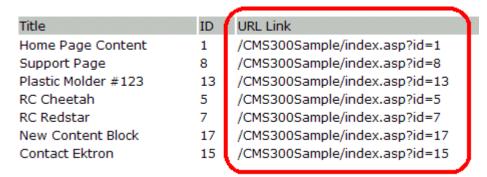
You can specify a template that determines the screen display for a collection when it is published on a Web page. (See your system administrator for information about **Ektron CMS400.NET** templates.) Or, you can disable the template and, instead, use Quicklinks to determine the page template. (*See Also:* "Quicklinks and Forms" on page 172)

If you specify a *template*, all content in the collection uses the same screen elements other than the specific content. For example, the page header, footer and information in the right frame of the screen are all the same. On the other hand, if you use *Quicklinks*, every page in the collection uses its original template. As a result, the surrounding information may change for every content item in the collection.

Here is an example of links using Quicklinks. Notice that content uses several templates. As a result, when a user clicks content in the collection, the screen information around the content changes according to its template.

Title	ID	ORL LINK	
Home Page Content	1	/CMS300Sample/index.asp?id=1	
Support Page	8	/CMS300Sample/index.asp?id=8	
Plastic Molder #123	13	/CMS300Sample/hr.asp?id=13	
RC Cheetah	5	/CMS300Sample/products.asp?id=5	
RC Redstar	7	/CMS300Sample/products.asp?id=7	
New Content Block	17	/CMS300Sample/index.asp?id=17	
Contact Ektron	15	/CMS300Sample/index.asp?id=15	
	'		

Here is an example of links when using a template named index.asp. In this case, all pages have the same information surrounding the content.



To toggle between a default template and Quicklinks, follow these steps.

- Access the Edit Collection screen for the collection you want to edit.
- 2. Modify the **Template** field.
- 3. Click the Save ( ) button.

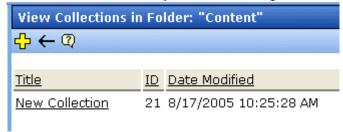
## **Assigning Content to the Collection**

After a collection is created, your next step is to assign content to it. To do so, follow these steps.

#### NOTE

When viewing a Collection on the Web site, the last published version of content appears. If the content has never been published, nothing appears.

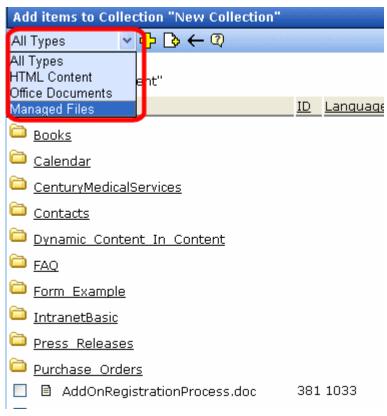
- Access the collections screen for the content folder in which you want to add the collection, as described in "Finding a Collection by Navigating to its Content Folder" on page 400.
- 2. Access the View Collection Screen, as described in "Viewing a Collection" on page 402.
- Click the collection to which you want to assign content.



- 4. The View Collection screen appears.
- 5. Accept or change the language.



- 6. Click the Add button ( ).
- 7. The Add Items to Collection screen appears, displaying
- all subfolders within the selected folder (Subfolders are available if the **Include subfolders** checkbox was checked for the collection.)
- content in the selected folder that is not part of the collection.
   Note that the file types selection remembers your most recent choice and can filter which files appear. You can change the selection if desired.



Check boxes next to content to add to the collection. You can only add content from the selected folder or its subfolders.
 (Subfolders are only available if the Include subfolders checkbox is checked for the collection.)
 Click a subfolder to view its content. To return to the parent folder, click the folder with the up arrow ( ).

#### NOTE

If you select content from a subfolder, click the Add button to add selected content to the collection. Navigating between subfolders deselects content.

9. Click the Add button ( ).

See Also: "Creating a Collection" on page 404; "Working with Collections" on page 398

## Creating New Content for a Collection

You can create new content while adding content links to a collection. To add content, follow these steps.

- Access the View Collections screen for the content folder in which you want to add the collection, as described in "Finding a Collection by Navigating to its Content Folder" on page 400.
- 2. Access the View Collection Screen for a collection, as described in "Viewing a Collection" on page 402.
- 3. If you are using **Ektron CMS400.NET**'s multi-language support, select the language of the collection.
- 4. Click the Add button (4).
- 5. The Add Items to Collection screen appears.
- 6. If your collection includes subfolders and you want to add the content to one of them, navigate to that subfolder. Otherwise, proceed to the next step.
- Click the Add Content button ( ).
- The Add Content screen appears. If you are using Ektron CMS400.NET's multi-language support, the content's language appears next to the title. The language is derived from the collection's language and cannot be changed.



10. Click a workflow option in the Add Content screen.

- 11. The Add Content screen closes, and the new content link appears in the list of links available to the collection.
- 12. Check off the content you created and other content.



13. Click the Add button ( ) to add the content to the collection.

## Editing Content in a Collection

After a collection is created, you can add or remove links to and from it.

## **Adding Content to the Collection**

For information about adding content links to a collection, see "Assigning Content to the Collection" on page 407.

## **Removing Content from the Collection**

To remove a content link from a collection, follow these steps.

- Access the collections screen for the content folder in which you want to add the collection, as described in "Finding a Collection by Navigating to its Content Folder" on page 400.
- 2. Access the View Collection Screen, as described in "Viewing a Collection" on page 402.
- 3. Click the Remove button (-).
- 4. The Delete Items from Collection screen appears.

5. Check boxes next to links that you want to delete.



Click **Select All** to select all boxes.

Click Clear All to remove all check marks.

6. Click the Delete button (11).

## **Reordering Collections List**

After a collection is created, and more than one content item is assigned to it, you can reorder the collections list. To do so, follow these steps.

- Access the collections screen for the content folder in which you want to add the collection, as described in "Finding a Collection by Navigating to its Content Folder" on page 400.
- 2. Access the View Collection Screen, as described in "Viewing a Collection" on page 402.
- 3. Click the Reorder button (♣↓).
- 4. The Reorder Collection screen appears.



- 5. Click the content whose order you want to change.
- 6. Click the up or down arrow to move the content in either direction.
- 7. Repeat steps five and six until you set the desired order.
- 8. Click the Update button ( ).

## **Editing Collection Information**

To edit information about a collection, follow these steps.

- Access the collections screen for the content folder in which you want to add the collection, as described in "Finding a Collection by Navigating to its Content Folder" on page 400.
- 2. Access the View Collection Screen, as described in "Viewing a Collection" on page 402.
- 3. Click the collection whose information you want to change.
- 4. Change any of the field values. For documentation of the fields, see "Complete the screen using the following table." on page 405.

## **Deleting a Collection**

When you no longer want a collection, you can delete it. To delete a collection, follow these steps.

- Access the collections screen for the content folder in which you want to add the collection, as described in "Finding a Collection by Navigating to its Content Folder" on page 400.
- 2. Access the View Collection Screen, as described in "Viewing a Collection" on page 402.
- Click the Delete button ( ).
- 4. A confirmation message appears.
- 5. Click **OK** to proceed.

## Working with Collections in a Multi-Language System

In a multi-language **Ektron CMS400.NET** system, you can create a language-specific edition of each collection. For example, prior to the 4.7 Release, the RC International sample site's products page had a collection in the default application language (English unless you change it). From 4.7 on, you can create an edition of a collection in every enabled language.

When a visitor to your site selects a language then navigates to a page with a collection, **Ektron CMS400.NET** displays the collection in the selected language if available. If not, **Ektron CMS400.NET** displays nothing.

#### NOTE

Note the contrast between the collections and content: if a collection is not available in the selected language, nothing appears. But if content is not available in the selected language, content in the default language appears.

When creating a collection for a foreign language, decide if you want to create

- a foreign edition of an existing collection, or
- a new collection in a foreign language

For example, if you want to provide several versions of a single page that change depending on the language selected by the user, see "Creating a Language-Specific Collection if Another Edition Exists" on page 414.

On the other hand, if you are creating a collection to appear only on a foreign language page, and no other edition of the collection will appear on your site, see "Creating a Language-Specific Collection if Another Edition Does Not Exist" on page 415.

You can only add content in the language of a collection. So, create the content first, then create the collection that links to them.

## Creating a Language-Specific Collection if Another Edition Exists

1. Click the content folder in which your collection exists. The folder's contents are displayed.

- Click View > Collections.
- The View Collections screen is displayed.
- 4. Select the collection that you want to translate.
- 5. From the Add drop-down list, select the language of the new collection.
- 6. Using the Add button ( ), select the content to add to the collection. Navigate through the folders to the content you want to add. You can only add content in the selected language.

## Creating a Language-Specific Collection if Another Edition Does Not Exist

- 1. Navigate to the folder in which you will create the collection.
- 2. Click **View > Collections**. The View Collections screen is displayed.
- 3. Click the Add button ( and enter basic information about the collection. (This screen is described in "Creating a Collection" on page 404.)
- 4. The View Collections in Folder screen appears. Click the collection you just created.
- 5. From the Add drop-down list, select the language of the new collection.
- 6. Using the Add button (), select the content to add to the collection. Navigate through the folders to the content you want to add. You can only add content in the selected language.

## Comparison of Collections, Menus, and the List Summary Features

A menu, a collection, and the ListSummary function are similar in that they let you add a list of links to a Web page. The following table compares these features to help you understand which one would best accommodate your needs for a particular page.

NOTE

To implement these features, the assistance of a developer is required.

	Collection	Menu	List Summary
Display title of <i>all</i> content in a folder and possibly subfolders			х
Display title of selected content in a folder and possibly subfolders	Х	Х	
Display external hyperlinks & library assets		х	
Display content summary (optional)	Х		Х
Display additional content information:	Х		
• comment			
last modified date			
start date			
end date			
user who last edited it			
ID number			
path relative to your site's root			
Can be multi-leveled (that is, you can have submenus)		х	

# Working with Menus

**Ektron CMS400.NET**'s Menu feature lets users create and maintain a dropdown menu system for your Web site. The menu options can link to content, library assets, external hyperlinks, and submenus. Below is a sample menu.



In this example (delivered with **Ektron CMS400.NET**), the menu appears when a site visitor moves the cursor over **About Us** on the home page.

However, if a content contributor with permission to edit menus signs in to **Ektron CMS400.NET** then views the menu, it has additional options for editing the menu or adding content.



Note

For more information on adding content, see "Adding Content" on page 45. To learn more about Menu permissions, see the **Ektron CMS400.NET**Administrator Manual section "Web Site Navigation Aids" > "Menus."

This chapter describes the following aspects of managing menus:

- what they are
- how they can be used
- how to the add, edit, view and delete a them

# What's In This Chapter

The following topics explain Menus.

- "The Structure of Menus and Menu Items" on page 418
- "Access to the Menus Feature" on page 419
- "Adding a New Menu" on page 420
- "Adding a Menu Item" on page 426
- "Editing a Menu" on page 435
- "Editing a Menu Item" on page 437
- "Viewing a Menu" on page 440
- "Reordering Menu Items" on page 443
- "Deleting a Menu" on page 443
- "Deleting a Menu Item" on page 444
- "Working with Menus in a Multi-Language System" on page 445

# The Structure of Menus and Menu Items

Menus have the following structure:

- menu top level structure that is a placeholder for menu items and submenus. It is assigned to a content folder.
  - A menu identifies a page template used to display menu options that are content.
- menu item the individual options on a menu; can be any of the following
  - content of any type
  - library asset

- external hyperlink (link to a page outside your Web site)
- submenu (a link to another menu. In the illustration below, the menu on the right is a submenu. It appears when the user hovers the cursor over Company Profile. The right arrow indicates a submenu is available.)



# Access to the Menus Feature

There are three ways to access the Menus feature:

- the Workarea, by choosing the associated content folder then clicking View > Menus
- the Workarea, by choosing **Modules > Menus**
- the Edit Menu option on the sample menu displayed above

If you choose the first or second option, you select a specific menu. Then, it appears on the View Menu screen. For the third option, the selected menu appears on the View Menu screen.

From the View Menu screen, you can perform the following actions on a menu.

- Create a new menu
- Edit its information (for example, the URL and template link)
- Translate it
- Delete it
- Add or remove items
- Change the sequence of menu items

- Edit menu items
- For submenus
  - add /remove items
  - change sequence of menu items
  - edit menu information
  - edit menu items

# Managing Menus

Ektron CMS400.NET gives you the flexibility to add, edit, view and delete a menu. The following sections explain how to do that.

- "Adding a New Menu" on page 420
- "Adding a Menu Item" on page 426
- "Adding New Content to a Menu via Navigation Link on a Web Page" on page 434
- "Editing a Menu" on page 435
- "Editing a Menu Item" on page 437
- "Viewing a Menu" on page 440
- "Reordering Menu Items" on page 443
- "Deleting a Menu" on page 443
- "Deleting a Menu Item" on page 444
- "Working with Menus in a Multi-Language System" on page 445

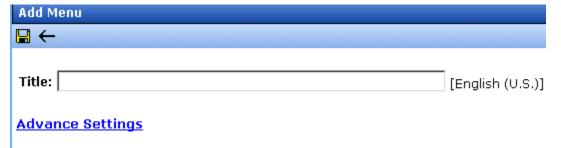
#### Adding a New Menu

You can create a menu by navigating to a folder or by choosing **Modules > Menus** from the left frame of the Workarea. If you choose **Modules > Menus**, you cannot select the menu's folder -- it is automatically assigned to the root folder. In contrast, if you create a menu after choosing a content folder, it is assigned to the selected folder.

#### Adding a Menu via Content Folder

- 1. Navigate to a content folder.
- The current language appears as a flag next to the screen title.
   To create the menu in this language, proceed to the next step.

   To change the language of the new menu, click View > Language and select the new language.
- 3. Click New > Menu.
- 4. The Add Menu screen appears.



5. At minimum, a menu requires a title. If you want to add more information, click **Advance Settings**. When you do, the lower section of the screen appears as shown below.

Add Menu	
<b>□</b> ←	
Title:	[English (U.S.)]
Advance Setti	ings
These fields ar	e not required:
Image Link:	/CMS400Example/
URL Link:	/CMS400Example/ D Hyperlink this menu item to this link
Template Link:	/CMS400Example/ Override items with quicklinks at this menu level with this template
Description:	<b>△</b>

6. Using the following table, complete the fields on the Add Menu screen.

#### Fields on the Add/Edit Menu Screen

Field	Description
Title	The name given to the menu by the creator. It appears on the Web page to indicate the kind of information on the menu.

Field	Description		
Image Link	You can have an image appear next to or instead of the menu title. For example:		
	Document Management Solution  Web Authoring Tools  Web Image Editor  Store		
	To do this, follow these steps.  Note: Before beginning these steps, the image must reside in the library. if it does not, add it before proceeding. For more information,		
	-		

Field	Description	
Field  URL Link	After you create a menu, your developer links it to text or an image on a Web page by modifying a page template. When a site visitor reading that Web page moves the cursor over the text or image, the menu appears. In the illustration below, the menu appears when the site visitor moves the cursor over <b>Products</b> .  Products   Support   News   Careers   RC Planes   Products Page   Visit Ektron.com   Add   Add   Extraprise   Edit	
	You can also assign a URL link to a menu, using this field. If you do, and the user <i>clicks</i> the link text or image, he jumps to the specified page.  For example, in this field you assign the product landing page, cms400demo/products.aspx. In the illustration above, if the user <i>moves the cursor</i> over <b>Products</b> , the assigned menu appears. However, if the user <i>clicks</i> <b>Products</b> (as indicated by the hand), he jumps to cms400demo/products.aspx.  Entering the Path to the Landing Page  This path is relative to the site root. For example: /400Demo/jobs.aspx  This URL path can be a static template path (like the one mentioned above) or a dynamic path, such as  wellness.aspx?id=40&wellness=Hemophilia	

Field	Description		
Template Link	Note: This field applies to content only. It has no effect on other types of menu items (such as images). Also, this field only affects content that dynamically references a content block, such as /CMS400Demo/therapies.aspx?id=84. If the menu option is a template that includes content (for example, /CMS400Demo/news.aspx), the template you identify here is ignored.		
	If you want to apply a template to this menu, enter the template here. If you do, all content on this menu uses this template when selected from the menu.		
	If you do not enter a template here, content on this menu uses the template specified in its Quicklink.		
	Overriding the Template Link		
	You can override the menu template for any content item on this menu and, instead, use the template specified in its Quicklink. To do so, follow these steps.		
	Add all items to the menu. (See "Adding a Menu Item" on page 426)		
	2. Go to the View Menus option.		
	3. Click More Info.		
	4. Click the menu item you want to change.		
	<ol> <li>At the Link field, change the value from Menu Template to Quicklink.</li> </ol>		
	<b>Link:</b>		
	Important! If you created menus prior to upgrading to this version of <b>Ektron CMS400.NET</b> , those menu items are assigned as Quicklinks. You cannot change them to template links simply by entering a template link here. Instead, you must go to each menu item and change the <b>Link</b> field value from <b>QuickLink</b> to <b>Menu Template</b> (as illustrated above).		
Description	Add a more detailed description for the menu.		

6. Click the Save button ( ]).

With the menu added, you may assign menu items to it. See "Adding a Menu Item" on page 426.

#### Adding a Menu via the Menus Module

- 1. From the left frame of the Workarea, click **Modules > Menus**.
- 3. The Add Menu screen appears.



4. To complete the fields on the Add Menu screen, see "Fields on the Add/Edit Menu Screen" on page 422.

With the menu added, you may assign menu items to it. See "Adding a Menu Item" on page 426.

#### Adding a Menu Item

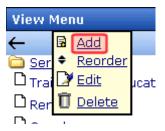
Similar to being able to add, edit, view or delete a menu, Ektron CMS400.NET also allows you to add, edit, view and delete a menu items. See Also: "The Structure of Menus and Menu Items" on page 418

#### Adding a Menu Item via Content Folder

To add a menu item via a content folder, follow these steps.

- 1. Navigate to the content folder that contains the menu to which you want to add items.
- Click View > Menus.
- 3. Click the menu that you want to add items to.
- In the View Language dropdown list, select the language of the menu. See Also: "Working with Menus in a Multi-Language System" on page 445

- 5. The View Menu screen opens, displaying the items already on the menu. Submenus look like a folder with a plus sign to the left ( ).
- To add a new item to the selected menu or any submenus on it, move the cursor over the menu item and click <u>Add</u> from the popup menu.



7. The Add New Item screen appears. Use the table below to select a type of menu item and follow the steps to add it.

Assign this type of content to the menu	For details, see
Content	"Adding Content as a Menu Item" on page 429
Any library asset: images, files, Quicklinks, hyperlinks to the menu	"Adding a Library Asset as a Menu Item" on page 430
External hyperlink	"Adding an External Hyperlink as a Menu Item" on page 431
Submenu to the main menu	"Adding a Submenu as a Menu Item" on page 432

#### Adding a Menu Item via Menus Module

To add a menu item via the Menus module, follow these steps.

- 1. From the left frame of the Workarea, click **Modules > Menus**.
- 2. Click the menu that you want to add a menu item to.

- 3. In the View Language dropdown list, select the language of the menu.
- To add a new item to the selected menu or any submenus on it, move the cursor over the menu item and click <u>Add</u> from the popup menu.



5. The Add New Item screen displays a list of items that you can add to the menu. Use to the table below to select the type of menu item and follow the steps to add it.

Menu item type	For more information, see
Content	"Adding Content as a Menu Item" on page 429
Any library assets: images, files, Quicklinks, hyperlinks to the menu	"Adding a Library Asset as a Menu Item" on page 430
External hyperlinks	"Adding an External Hyperlink as a Menu Item" on page 431
Submenu to the main menu	"Adding a Submenu as a Menu Item" on page 432

#### Adding a Menu Item via Navigation Link on a Web Page

- 1. Log in.
- 2. Access the Web page that contains the link to display the menu.
- 3. Place the cursor on the hyperlink that causes the menu to appear.
- 4. The menu appears.



- 5. Click Add.
- 6. The Add Menu screen displays a list of items you can add to the menu.
- 7. Use the table below to select the type of menu item and follow the steps to add that menu item.

Assign this type of content to the menu	For details, see
Content	"Adding Content as a Menu Item" on page 429
Any library assets: images, files, Quicklinks, hyperlinks to the menu	"Adding a Library Asset as a Menu Item" on page 430
External hyperlinks	"Adding an External Hyperlink as a Menu Item" on page 431
Submenu to the main menu	"Adding a Submenu as a Menu Item" on page 432

#### Adding Content as a Menu Item

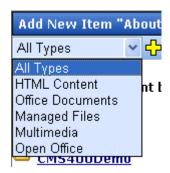
To add content as a menu item, follow these steps.

1. Follow the directions in "Adding a Menu Item via Content Folder" on page 426, "Adding a Menu Item via Menus Module" on page 427, or "Adding a Menu Item via Navigation Link on a Web Page" on page 428.

#### NOTE

You can only add content that resides in the menu's content folder or its subfolders.

- 2. Click the radio button next to **Content Block**.
- 3. Click the **Next...** button.
- 4. The Add New item screen appears, listing all content in the folder (and its subfolders) in which you created the menu.
- 5. By default, all content is available. To limit your selection to a type of content (for example, Word documents), click the content types dropdown and select a type.



- 6. Content items in the selected folder appear below any subfolders. You can click any subfolder to display its content.
- 7. Check all content you want to add from any single screen to the menu.

#### WARNING!

If you check items on a screen then proceed to another screen before clicking the Add button, the items on the first screen are not added to the menu.

- 8. Click the Add button ( .).
- 9. The View Menu screen reappears, showing the new content.
- To access the Edit Menu Item screen for the new content, hover the cursor over the item, then click Edit from the popup menu.
- 11. The Edit Menu Item screen lets you assign additional information to the menu item, such as the target window. See "Fields on the Add/Edit Menu Screen" on page 422.
- 12. Continue to add new items to the menu as needed.

#### Adding a Library Asset as a Menu Item

To add a library asset as a menu item via a content folder or menus module, follow these steps.

- 1. Follow the directions in "Adding a Menu Item via Content Folder" on page 426, "Adding a Menu Item via Menus Module" on page 427, or "Adding a Menu Item via Navigation Link on a Web Page" on page 428.
- 2. Click the radio button next to **Library Asset**.
- 3. Click the Next button.
- 4. The Add New Item screen appears. Enter a title for the library asset that will be on the menu.
- 5. Click Browse Library.
- 6. The library screen opens.
- 7. In the right frame, select the type of asset to insert (image, hyperlink, etc.).

#### NOTE

To insert assets, the menu's folder must contain library assets. However, you can insert library assets from other folders for which you have permission.

- 8. Select a library asset and click the Insert button (1).
- 10. Click the Save button ( 🔲 ).

9. The Add New Item screen reappears.

# Adding an External Hyperlink as a Menu Item

To add an external hyperlink as a menu item via a content folder or the Menus module, follow these steps.

- Follow the directions in "Adding a Menu Item via Content Folder" on page 426, "Adding a Menu Item via Menus Module" on page 427, or "Adding a Menu Item via Navigation Link on a Web Page" on page 428.
- 2. Click the circle next to **External Hyperlink**.
- Click the **Next** button.
- 4. The Add New Item screen is displayed.

Complete the fields as needed.

Field	Description
Title	Title of the new external hyperlink menu item.
URL Link	The URL of the external hyperlink. For example, www.google.com.

6. Click the Save button ( ]).



When adding an External Hyperlink menu item, the URL does not get added to the library nor is an ID assigned to it. So, when you save the menu item, it is not added to the CMS database nor can it be retrieved for future use.

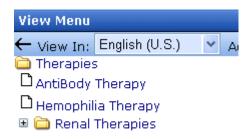
#### Adding a Submenu as a Menu Item

To add a submenu as a menu item via content folder or menus module, follow these steps.

- Follow the directions in "Adding a Menu Item via Content Folder" on page 426, "Adding a Menu Item via Menus Module" on page 427, or "Adding a Menu Item via Navigation Link on a Web Page" on page 428.
- Click the radio button next to Submenu.
- 3. The Add Menu screen is displayed.
- 4. Complete the fields using "Fields on the Add/Edit Menu Screen" on page 422 as a reference.
- Click the Save button ( ].

#### Adding an Item to a Submenu

- 1. From the left frame of the Workarea, click **Modules > Menus**.
- 2. Select the menu.
- 3. Find the submenu to which you want to add items. (Submenus have a folder icon ( → ) next to them.)



4. Move the cursor over the submenu and click **Add** from the popup menu.



- 5. The Add New Item screen opens, displaying items you can add.
- 6. Refer to the table below for selecting a menu item and follow the steps to add it.

Assign this type of content to the menu	For details, see
Content	"Adding Content as a Menu Item" on page 429
Any library asset: images, files, Quicklinks, hyperlinks to the menu	"Adding a Library Asset as a Menu Item" on page 430
External hyperlink	"Adding an External Hyperlink as a Menu Item" on page 431

Assign this type of content to the menu	For details, see
Submenu to the main menu	"Adding a Submenu as a Menu Item" on page 432

#### Adding New Content to a Menu via Navigation Link on a Web Page

#### NOTE

You can only use this feature after your Web developer has modified a page template to display the menu. This procedure is described in the **Ektron CMS400.NET** Developer Manual section "Custom ASP Functions" > "Menus."

To add new content to a menu via a navigation link on a Web page, follow these steps.

- Access the Web page that contains the link to display the menu.
- Place the mouse on the hyperlink that causes the menu to appear.
- 3. The menu appears.



- 4. Click ( a) Add.
- 5. The Add Menu screen opens, displaying items you can add.
- 6. Refer to the table below for selecting a menu item and follow the steps to add it.

Assign this type of content to the menu	For details, see
Content	"Adding Content as a Menu Item" on page 429
Any library asset: images, files, Quicklinks, hyperlinks to the menu	"Adding a Library Asset as a Menu Item" on page 430
External hyperlink	"Adding an External Hyperlink as a Menu Item" on page 431
Submenu to the main menu	"Adding a Submenu as a Menu Item" on page 432

# **Editing a Menu**

You can edit a menu via:

- its content folder
- menus module
- navigation link on a Web page

This section describes each option.

# Editing a Menu via its Content Folder

To edit a menu from a content folder, follow these steps.

- 1. Access the Workarea and navigate to the content folder that contains the menu.
- Click View > Menus.
- 3. Click the menu you want to edit.
- 4. Move the cursor over the menu that you want to edit.
- 5. Click **Edit** from the popup menu.
- 6. The Edit Menu screen is displayed.
- 7. Change the fields in Edit Menu screen by referencing "Fields on the Add/Edit Menu Screen" on page 422.

8. Click the Save button ( ).

#### Editing a Menu via Menus Module

To edit a menu via the Menus Module, follow these steps.

- 1. From the left frame of the Workarea, click **Modules > Menus**.
- 2. Click the menu you want to edit.
- 3. Move the cursor over the menu that you want to edit.
- 4. Click **Edit** from the popup menu.
- The Edit Menu screen is displayed.
- As necessary, update the fields in Edit Menu screen by referencing "Fields on the Add/Edit Menu Screen" on page 422.
- 7. Click the Save button ( ).

#### Editing a Menu via Navigation Link on a Web Page

To edit a menu via a navigation link on a Web page, follow these steps.

- Navigate to the Web page that contains the link to display the menu.
- Click the menu link.
- 3. The menu appears.



4. Click Edit Menu.

- 5. The View Menu screen for the menu appears.
- 6. Move the cursor over the menu that you want to edit.
- 7. Click **Edit** from the popup menu.
- 8. The Edit Menu screen is displayed.
- Update the fields by referencing "Fields on the Add/Edit Menu Screen" on page 422.
- 10. Click the Save button ( ).

## **Editing a Menu Item**

This section explains how to edit the following types of menu items:

- content on your Web site
- library asset
- link to an external Web site
- submenu

You can edit a menu item via:

- its content folder
- menus module
- navigation link on a Web page

See Also: "Working with Menus" on page 417

#### Editing a Menu Item via its Content Folder

To edit a menu item from its content folder, follow these steps.

- 1. Access the Workarea and navigate to the content folder that contains the menu.
- Click View > Menus.
- 3. Click the menu you want to edit.
- The View Menu screen for that menu appears, listing all menu items.



- 5. Move the cursor over the item you want to edit.
- 6. Click Edit from the popup menu.
- 7. To learn about the fields on the screen, see "Fields on the Add/ Edit Menu Screen" on page 422.

#### Editing a Menu Item via Menus Module

To edit a menu via the Menus module, follow these steps.

- 1. Access the Menu Report screen, as described in "Viewing a Menu via the Menus Module" on page 441.
- 2. Click the menu you want to edit.
- 3. The View Menu screen for that menu appears, listing all items on the menu.



- 4. Move the cursor over the item you want to edit, and click **Edit** from the popup menu.
- 5. To learn about the fields on the screen, see "Fields on the Add/ Edit Menu Screen" on page 422.

#### Editing a Menu Item via Navigation Link on a Web Page

To edit a menu via navigation link on a Web page, follow these steps.

- Access the template where you inserted the link to display the menu.
- 2. Click the **Menu Navigation link** title on the Web page.
- 3. A DHTML menu is displayed along with all menu items on the menu.



4. Click Edit Menu.

- The View Menu screen appears.
- 6. Move the cursor over the item you want to edit, and click **Edit** from the popup menu.
- 7. To learn about the fields on the screen, see "Fields on the Add/ Edit Menu Screen" on page 422.

## Viewing a Menu

Just like editing a menu, you can view a menu via

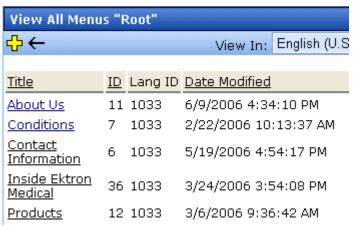
- its content folder
- menus module
- navigation link on a Web page

When viewing a menu via the content or menu folder, you get an *internal* view of information entered by menu creator. When viewing via a navigation link on a Web page, you get an *external* view of the menu, as seen by anyone navigating Web site.

#### View a Menu via its Content Folder

To access a menu via its content folder, follow these steps.

- 1. Access the Workarea and navigate to the content folder that contains the menu.
- Click View > Menus.
- 3. The View All Menus screen displays all menus in the folder.



4. Click the menu you want to view.

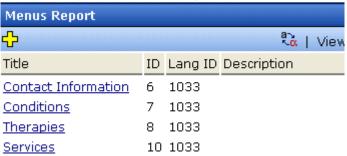
5. The menu's options appear.



#### Viewing a Menu via the Menus Module

To access the menu via the Modules folder, follow these steps.

- 1. From the left frame of the Workarea, click **Modules > Menus**.
- 2. The Menus Report screen displays all menus.



- 3. Click the menu you want to view.
- 4. The menu's options appear.



#### View Menus via Navigation Link on a Web Page

To access the menu via a navigation link on a Web page, follow these steps.

- 1. Access the Web page on which your Web developer inserted the link to display the menu.
- Click the link that launches the menu on the Web page.
- 3. A menu is displayed.



For information on how to display a menu on a Web page, refer to the section on menus in the Developers Manual, and the **Ektron CMS400.NET** Administrator Manual sections

Menu Feature > Permission to Use the Menus Feature

• Menu Feature > Implementation of the Menus Feature

#### **Reordering Menu Items**

To rearrange the items on a menu, follow these steps.

- 1. Navigate to the View Menu screen for the menu that you want to rearrange. See "Viewing a Menu" on page 440.
- 2. Move the cursor over the menu, and click **Reorder**.
- The Reorder Items screen appears.



- 4. Click the item you want to move.
- 5. Click the up arrow to move it up, or the down arrow to move it down.
- 6. When finished, click Save ( ]).

# **Deleting a Menu**

Similar to editing and viewing a menu, you can delete a menu via

- its content folder
- menus module

You cannot delete a menu from the navigation link on a Web page.

#### Deleting a Menu via Content Folder

To delete a menu via its content folder, follow these steps.

1. Access the View Menu screen, as described in "View a Menu via its Content Folder" on page 440.

- 2. Move the cursor over the menu, and click **Delete**.
- 3. A confirmation message is displayed.
- 4. Click **OK** to delete the menu.

#### NOTE

Deleting a menu automatically deletes all menu items associated with it. Do not confuse the menu link with the item itself. For example, deleting a menu deletes its *links* to content but has no effect on the content.

#### Deleting a Menu via Menus Module

To delete a menu via its menus module, follow these steps.

- 1. Access the View Menu screen, as described in "Viewing a Menu via the Menus Module" on page 441.
- 2. Move the cursor over the menu, and click **Delete**.
- 3. A confirmation message is displayed.
- 4. Click OK.

#### Note

Deleting a menu automatically deletes all menu items associated with it. Do not confuse the menu link with the item itself. For example, deleting a menu deletes its *links* to content but has no effect on the content.

#### Deleting a Submenu

- 1. Access the View Menu page, as described in "Viewing a Menu via the Menus Module" on page 441.
- 2. Select the submenu.
- 3. Move the cursor over the menu, and click **Delete**.

# **Deleting a Menu Item**

Similar to editing and viewing a menu, you can remove a menu item from a menu via

- its content folder
- its menu folder

#### Removing a Menu Item via its Content Folder

- 1. Access the View Menu screen, as described in "View a Menu via its Content Folder" on page 440.
- 2. Move the cursor over the item.
- 3. Click **Delete**.

#### Removing a Menu Item via Menus Module

- 1. Access the View Menu screen, as described in "View a Menu via its Content Folder" on page 440.
- Move the cursor over the item.
- 3. Click **Delete**.

## **Working with Menus in a Multi-Language System**

#### NOTE

For background information about supporting multiple languages on your Web site, see the **Ektron CMS400.NET** Administrator manual section

You can create an edition of any menu in every supported language. When a site visitor selects a language, navigates to a page that has a menu and clicks the menu link, **Ektron CMS400.NET** displays the menu in the selected language if it is available. If a menu in that language is not available, nothing appears.

Before creating or translating a menu, it's a good idea to create or translate all content that will be on the menu. In this way, you can link this content to the new menu. However, after creating a menu, you can add new items to it.

#### Translating a Menu

To translate a menu into any supported language, follow these steps. You can navigate to the menu via the Web site or from the Workarea. Each procedure is described below.

#### By Navigating the Site

- 1. Sign on to **Ektron CMS400.NET** and select the language in which the menu currently exists.
- 2. Navigate to the page that has the menu you want to translate.

3. Click the menu and the Edit Menu option.



- 4. The View Menu screen appears for the selected menu.
- 5. From the Add drop-down list, select the language into which you want to translate the menu.



- The Add Menu screen appears. Complete the screen for the menu in the selected language. See "Fields on the Add/Edit Menu Screen" on page 422.
- 7. Click the Save button ( ).
- 8. The View Menu screen reappears. Now, the **View In** drop-down list displays the menu's new language.



- Add items to the menu. See "Adding a Menu Item" on page 426. If adding content, you can only insert an item in the selected language.
- 10. Later, you can add more menu items, edit them, delete them, view them, etc. These capabilities are described in this chapter.

#### By Accessing the Menus Report Screen

- 1. From the Workarea screen, click **Modules > Menus**.
- 2. Click the menu you want to translate.
- 3. The View Menu screen appears for the selected menu.
- 4. From the Add drop-down list, select the language into which you want to translate the menu.



- 5. The Add Menu screen appears. Complete the screen for the menu in the selected language. See "Fields on the Add/Edit Menu Screen" on page 422.
- 6. Click the Save button ( ).
- 7. The View Menu screen reappears. Now, the **View In** drop-down list displays the menu's new language.



More Info

8. Add items to the menu. See "Adding a Menu Item" on page 426. If adding content, you can only insert an item in the selected language.

Later, you can add more menu items, edit them, delete them, view them, etc.

#### Creating a Menu in Any Language

To create a menu in any language, follow these steps.

- 1. Form the Workarea screen, click **Modules > Menus**.
- 2. From the language drop-down list, select the new menu's language.



3. Create the menu. See "Adding a Menu via the Menus Module" on page 426.

# Ektron CMS400.NET System Management Updating Your User Profile

When a new user is added to an Ektron CMS400.NET Web site, the administrator sets up a personal profile for him. It contains information such as password and email address. You can update some personal profile information when needed. This section explains how to modify your personal profile.

## **Viewing Your Profile**

Before changing your personal profile, you must view it. To do so, follow these steps.

- 1. Access your Workarea.
- 2. From the lower left frame, click **Settings** > **User Profile**.
- 3. Your user profile appears.

View User Information "jedit"		
<b>□</b> / ②		
Username:	jedit	
First Name:	John	
Last Name:	Edit	
User Language:	App Default	
E-Mail Address:	jedit@test.com	
System Notifications:	Receiving of E-Mail Disabled	
Work Page Size:		
Width:	790px	
Height:	580px	
☑ Display button text in the	e title bar.	
Landing Page after login:  Refresh the login page  ☑ Set smart desktop as the start location in the workarea.		
This User currently belongs to these User Groups:  • Everyone  Task permissions  Create Task  Redirect Task		
User Properties		
Automobiles		
Subscriptions Notification will send in language: English (U.S.)		
<ol> <li>Click the Edit button ( ) in the top left corner.</li> </ol>		
5. The Edit User Information screen appears.		

6. The following table explains fields you can edit.

Field	Description
Password	If desired, enter a new password into this field.
	If you change your password, you do not need to log out then log back in. However, the next time you log in, you must use the new password.
Confirm Pwd	Confirm your new password by retyping it into this field.
User Language	Select a language in which to view Ektron CMS400.NET. Click the black down arrow on the right (circled below) to see a list of choices.
	User Language: English (US)
	E-Mail Address: App Default English (US)
	✓ Disable E-Ma French (Standard)
	German (Standard)
Email Address	Enter a new valid email address. Notification email is sent to this address unless the <b>Disable E-mail Notification</b> field is checked.
	To understand how email notification operates within the content workflow, see "Example of an Approval Chain" on page 94.
	Also, this address identifies the user sending Instant email. See Also: "Sending Instant Email" on page 28
Forum Editor	Determines which editor will be used when this user replies to a Discussion Board.
	See Also: The Ektron CMS400.NET Administrator Manual section "Discussion Boards" > "Using Discussion Boards on your Web Site"
Disable Email Notification	Check this box if you do not want to receive notification email.
Work Page Size	

#### **Work Page Size**

Your system administrator may let you change the work page values. If he does, the following fields are editable. Otherwise, you can only view the fields.

Field	Description
Width	If desired, change the width of the screen in which <b>Ektron CMS400.NET</b> appears. The width in pixels must be between 400 and 2400.  This field accommodates users who have larger monitors and/or prefer a smaller resolution, such as 1280 x 1024.
Height	If desired, you can change the height of the screen in which <b>Ektron CMS400.NET</b> appears. The height in pixels must be between 300 and 1800.  This field accommodates users who have larger monitors and/or prefer a smaller resolution, such as 1280 x 1024.
Display button text in the title bar	Check this box if you want any button's caption text to appear in the screen title's bar whenever a user moves the mouse over the button. Note the word <b>Update</b> , describing the button, in the illustration below.  Update  If you do not check this box, the screen's title remains in the title bar when the user moves the mouse over the button, as illustrated below.  Edit User "jedit"  Edit User "jedit"
Landing Page after login	If you want one page in your Web site to appear after sign in, enter the URL to that page. You might select a page that leads to a group of pages that you maintain. If you don't know the URL, navigate to the page, go to the browser address bar and select the text following the directory in which Ektron CMS400.NET resides. For example, if the browser address bar says http://www.ektron.com/customers.aspx?id=945, you would enter customers.aspx?id=945 here.

Field	Description
Set smart desktop as the start location in the Workarea	If you want the Smart Desktop to appear as soon as you enter the Workarea, click inside this check box.  See Also: "Understanding the Smart Desktop" on page 20  If you leave this check box blank, when you enter the Workarea, you go to the folder of the content specified at the Landing Page after login field.
Inherit Task Permissions From User Groups	This area indicates your task permissions and if you inherit them from user groups to which you belong.  For more information, seethe Ektron CMS400.NET Administrator Manual chapter "Managing Tasks," section "Task Permissions."
User Properties	See "Custom User Properties" in the Ektron CMS400.NET Administrator Manual.

7. Edit the fields as desired then click the Update button ( ).



# Online Help

Online help provides access to important and useful information about using Ektron CMS400.NET. Help is provided in two formats:

- online help accessible from most screens by clicking the help button (2), it provides information about the screen you are currently viewing. Online help is in HTML format, so it opens in the browser you use to surf the internet.
  - After viewing a help topic, you can browse to related topics as well as access a table of contents, index, and search to expand your quest for information. See Also: "Accessing Online Help" on page 454
- online manuals can be viewed, searched, and printed like a
  paper manual. Online manuals are in a PDF format, which
  makes it easy to navigate online and print. See Also:
  "Accessing Online Manuals" on page 456

Both formats provide the same information. Choose the format that best suits your needs.

# Accessing Online Help

To access online help for any screen, click the help icon (illustrated below).



When you do, an online help screen appears.



The following table describes the buttons available on every help screen.

Button	Description
<	Moves to prior topic in the help. This refers to the topic sequence arranged by the help's author.
>	Moves to next topic in the help. This refers to the topic sequence arranged by the help's author.
	Divides the help into two panels.  The left panel displays the table of contents. It also provides buttons for accessing the index and full-text search.  The right panel continues to display help topics.
₽ P	Highlight the current help topic's location within the table of contents.

Button	Description
8	Prints current topic

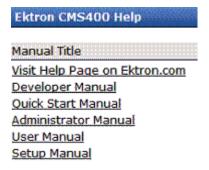
# **Accessing Online Manuals**

To access the help folder, follow these steps.

- Access the Workarea.
- 2. From the lower left frame, click **Settings**.
- 3. From the top left frame, click **Help**.



4. The help screen appears in the right frame.



5. Click any link to open the documentation or Web page.

NOTE

Your computer requires an internet connection to access the help page on Ektron.com.

# Introduction to eWebEditPro+XML

eWebEditPro+XML is a browser-based, Web content editor designed for dynamic Web sites. It lets you create and publish your own Web content in any language supported by the operating system and your Web site.

More specifically, eWebEditPro+XML lets you perform Web page editing functions, such as

- copy content from any Windows-based application
- use Microsoft Word to edit Web content
- cut, copy, and paste
- find and replace text
- check spelling
- edit an image
- change font style, size, attributes (bold, italics, underline), and color
- begin lines with bullets or numbers
- adjust indentation
- right, center, or left justify text and images
- add a bookmark, hyperlink, image, or table
- view your text as WYSIWYG or HTML code
- insert or clean HTML source code

You gain access to these functions either from the toolbar at the top of the editor window or from a menu that appears when you right click the mouse inside the editor.

## Using eWebEditPro+XML

eWebEditPro+XML is like many other word processing applications. You type text and then use toolbar buttons (illustrated

below) and menu options to change the text's appearance or perform functions on it, such as spell checking.



To learn more about using eWebEditPro+XML, see these topics.

- "Creating a Simple Web Page" on page 459
- "Toolbar Buttons" on page 463
- "Customizing Your Toolbar" on page 476
- "The Context Sensitive Menu" on page 485
- "Using eWebEditPro+XML's Advanced Features" on page 488

# Creating a Simple Web Page

This section walks you through the process of creating a simple Web page, using only a few of the many features available. Later sections explain all of the features and how to use them.

## **Your Finished Web Page**

When you finish this exercise, your simple Web page will look like this.



This is some sample content. You can make the text **bold**, *italic*, or <u>underlined</u> with the push of a b also easily add hyperlinks.

You can begin a line with bullets.

Finally, you can change the text to a large size.

Notice that this page has the following elements.

- The second sentence includes bold, italic and underlined text.
- The third sentence includes a *hyperlink*, text that will jump to another Web page when the user clicks on it.
- The fourth sentence begins with a bullet.
- The last sentence has some very large (18 point) text.

# Creating a Sample Web Page

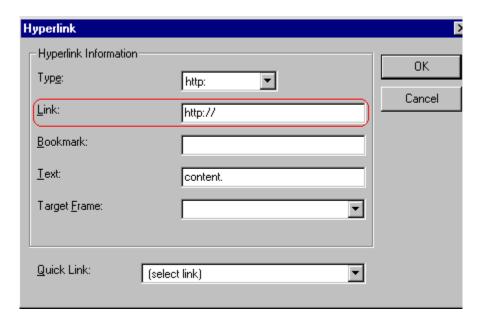
To create this page, follow these steps.

#### **Enter the First Two Sentences**

- Open eWebEditPro+XML. (Your Webmaster installs eWebEditPro+XML on your computer and determines which fonts and sizes are available. Your system may not match the example below.)
- 2. Type the first two sentences.
  - This is some sample content. You can make text bold, italic and underlined with the push of a button.
- 3. Double click the word "bold" to select it. Then, click the Bold button (**B**) to apply bold to the word.
- 4. Double click the word "italic." Then, click the Italic button (1) to apply italic to the word.
- 5. Double click the word "underlined." Then, click the underline button (U) to underline the word.

## Create a Hyperlink

- 1. Type You can also easily add hyperlinks.
- 2. Double click the word **hyperlinks** so that it becomes selected.
- Click the Hyperlink button ( ).
- 4. The hyperlink dialog box appears.



- 5. In the **Link** field, after **http://**, enter **www.ektron.com**.
- 6. Click OK.

Notice that the word **hyperlink** now appears in a different color. When you save this Web page and a user views it, if the user clicks **hyperlink**, a new Web page will display Ektron's home page.

NOTE

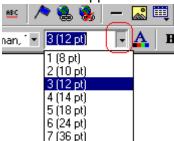
If your computer has an internet connection, you can double click the hyperlink to test it.

#### Applying a Bullet to a Line of Text

- 1. Press <Enter> to move the cursor down to the next line.
- 2. Type You can begin a line with bullets.
- 3. Click the bullet button ( ).
- 4. Notice that the line is indented and now begins with a bullet.
  - · You can begin a line with bullets.

## **Changing the Size of Text**

- 1. Press <Enter> to move the cursor down to the next line.
- 2. Type Finally, you can change the font to a large size.
- 3. Select the words large size.
- 4. Click the down arrow to the right of the font size list. When you do, the list of available fonts appears.



- 5. Click **5 (18 pt)**.
- 6. Notice that large size is now much larger than the other text.

Congratulations! You have just created your first Web page with eWebEditPro+XML. You have learned how to apply bold, italic, and underlining, create a hyperlink, add a bullet to a line, and change the size of the text.

This sample used only a few of the many features available. The following sections explain the rest of the details about using the product.

# **Toolbar Buttons**

This section explains how to use the buttons and drop-down lists on the toolbar. (The toolbar is the row of buttons across the top of the editor window, illustrated below.)



The buttons let you perform functions such as cutting and pasting text, inserting images, and creating tables.

All buttons may not appear. Your Webmaster determines which buttons appear on your toolbar. Also, you can customize your toolbar so that it contains only the buttons you use (See "Customizing Your Toolbar" on page 476).

#### This section explains

- "Selecting Text" on page 463
- "Applying Formatting Attributes to Text" on page 464
- "Table of Toolbar Buttons and Drop-Down Lists" on page 464

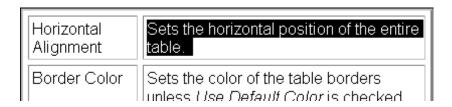
## **Selecting Text**

You select text before performing an action on it, such as copying it.

- To select *all* information on a page, press Ctrl+A.
- To select a portion of the information on a page, you have two choices.
  - Hold down the left mouse button and drag the cursor across the data you want to select.
  - Hold down the Shift key and the right arrow key (➡) until the desired data is selected.

 To select a single word, place the cursor on the word and double click the mouse.

Selected text has different background and foreground colors, as illustrated below.



## **Applying Formatting Attributes to Text**

Several buttons apply formatting attributes to text, such as bold and italics. There are two ways to apply these attributes.

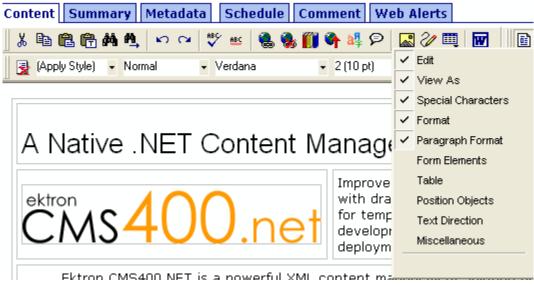
- Enter the text. Then, select the text and press the toolbar button. The button is now in a "pressed in" condition, and the text has the formatting attribute.
- Press the toolbar button. Then, begin typing the text. As you type, the formatting is applied.

To stop applying the formatting, press the button again. This action changes the button to a "pressed out" condition and terminates the formatting.

#### **Table of Toolbar Buttons and Drop-Down Lists**

The toolbar buttons and drop-down lists on the default toolbar are explained below.

Five optional toolbars are also available. To display one, place the cursor on the standard toolbar, right click the mouse, and select it.



The optional toolbars are explained in these sections.

- "Form Elements Toolbar" on page 472
- "Table Elements Toolbar" on page 473
- "Position Objects Options" on page 471
- "Text Direction Options" on page 472
- "Miscellaneous Toolbar" on page 474

**NOTE** 

The Data Designer feature also has a toolbar. For information, see "Using the Data Designer" on page 177.

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
K Cut	Ctrl+X	Remove selected text and graphics. Place that data into temporary memory, also known as the "clipboard."  (If you later cut or copy more information	
		onto the clipboard, the new information overwrites the original information.)	

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
<b>≅</b> Copy	Ctrl+C	Copy selected text and graphics into temporary memory. Leave selected data where it is.  (If you later cut or copy more information into memory, the original information is lost.)	"Copying from Other Applications" on page 489
Paste	Ctrl+V	Insert the most recently cut or copied text and graphics at the current cursor location.	
Paste Text		Paste the contents of the clipboard as plain text. That is, all HTML tags (including images) are not pasted. This button is helpful when you want to eliminate the HTML formatting of the text being copied.	
Replace		Launches the Search and Replace dialog box. The dialog searches for (and lets you optionally replace) text that you specify.	"Finding and Replacing Text" on page 490
Find Next		Find next occurrence of the string entered into the Find What field of the Search and Replace dialog box.	"Finding and Replacing Text" on page 490
<b>™</b> Undo	Ctrl+Z	Reverse the most recent action, as if it never occurred. You can undo as many actions as you wish.	
Redo	Ctrl+Y	Reverse the undo action.	
Spell Check (manual)		Begin spell checker.	"Checking Spelling Upon Demand" on page 495
Spell Check (automatic)		Turn on or off spell check as-you-type feature.	"Checking Spelling as You Type" on page 494

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
Edit Hyperlink		Change information about a hyperlink.	"Using Hyperlinks" on page 599
Remove Hyperlink		Remove a hyperlink.	"Removing a Hyperlink" on page 604
<b>[]</b> Library		Insert a library file	"Adding a Library File to Content" on page 167
Tupload Files		Upload any external files (such as images) to the server.	"Moving an Image to the Server" on page 516
Translate		Translate content into another language	Ektron CMS400.NET Administrator Manual section "Multi-Language Support" > "Working with Multi-Language Content" > "Translating Content" > "Using Machine Translation"
Add Comment		Insert a comment into the content	"Adding Comments to Content" on page 620
Picture		Insert a picture.	"Inserting Images" on page 502
Image Editor		Edit an image.	"Editing Images" on page 518
Table		Insert or edit a table.	"Introduction to Tables" on page 550
Edit in Microsoft Word		Edit content in Microsoft Word.	"Editing in Microsoft Word" on page 499

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
Data Design Mode		Switches to Data Design Mode.  Button only appears when eWebEditPro+XML configuration enables the Data Designer feature.	Ektron CMS400.NET Administrator Manual section "Using the Data Designer"
Data Entry Mode		Switches to Data Entry Mode.  Button only appears when eWebEditPro+XML configuration enables the Data Designer feature.	Ektron CMS400.NET Administrator Manual section "Using the Data Designer"
View as WYSIWYG		Display the page content as WYSIWYG (What You See Is What You Get). WYSIWYG is the ability to see in the editor what will appear when user views the Web page.	
View as HTML		Display the page content as HTML.	"Viewing and Editing HTML" on page 605
nbsp		Insert a blank space character.  Although you can add spaces in the editor using the <space> bar on the keyboard, those spaces are ignored when the content is displayed by a browser.</space>	
© Copyright		Insert copyright symbol.	
Registered Trademark		Insert registered trademark symbol.	
TM		Insert trademark symbol.	

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
and € Special Characters		Insert special characters (such as $\pounds \ \mu \ \tilde{N} \ ) \ \text{from a drop down list.}$ To view the list, click the black down arrow.	
Remove Style		Remove all style information applied to selected text. (You apply styles using the Style dropdown list.) For example  Before <p class="note">This is initial content. </p> After <p>This is initial content.</p>	
Style (Apply Style)		Display a list of styles. Users can select from the list to apply a style to selected text.  Note that the list can change depending on the formatting of the selected line.  Your Webmaster determines which styles are available.	
Heading Size  Normal		Change the heading size. Your Webmaster determines which heading sizes are available.	
Times New Roman, ** Font Style		Change the font style. Your Webmaster determines which fonts are available.  Note: If more than one font appears in a selection, the browser on the reader's PC tries to display text using the first font. If the browser cannot find that font, it tries to use the second, etc.	
3 (12 pt) Font		Change the font size. Your Webmaster determines which font sizes are available.	
A Font Color		Change the font color.	

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
Background Color		Change the background color of the text.  Note: To remove background color from selected text, click the Normal button  (A).	
<b>B</b> Bold	Ctrl+B	Make the text <b>bold</b> .	
I Italic	Ctrl+I	Make the text italic.	
A Strikethrough		Apply strikethrough to selected text. For example: Here is some text	
A Normal		Remove all formatting from selected text.	
x <sup>2</sup> Superscript		Make selected text appear smaller and above text line	
x <sub>2</sub> Subscript		Make selected text appear smaller and below text line	
Number		Begin the line on which the cursor rests with a number. If the line above this line is  not numbered, assign this line 1  numbered, assign a number one more than the line above	
<b>≣</b> Bullet		Begin the line on which the cursor rests (or all selected lines) with a bullet (•).	
Indent		Increase or decrease the current line's distance from the left margin.	

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
Left, Center, and Right Justify		Align paragraph so that it is arranged  evenly on the left side (uneven on the right)  in the center of each line  evenly on the right side (uneven on the left)  evenly on right and left side	
About eWebEditPro+XML		Display a dialog box that shows your version of eWebEditPro+XML and your license keys.	

## **Position Objects Options**

These buttons let you absolutely position elements (pictures, tables, etc.) anywhere on a page.

#### WARNING!

Some older browsers (for example, Netscape 4) do not display absolutely positioned elements. Absolute position uses the style attribute. If you use this feature, the content is not compatible with all browsers.

Button	Function
Position	Lets you move selected table or image anywhere on the screen.
Lock	"Locks" selected table or image at its current screen position. Nothing can move a locked object.  To move the object, unlock it by clicking this button again.
Move to Front	If two or more images overlay each other, moves the selected image in front of the others.
Move to Back	If two or more images overlay each other, moves the selected image behind the others.
Above Text	If text overlays an image, move the image in front of the text.

Button	Function
Below Text	If an image overlays text, move the text in front of the image.

## **Text Direction Options**

The text direction menu options ( ) allow bidirectional editing of text, which is useful for Arabic, Farsi and Hebrew. The client computer must also support the language.

The text buttons determine the editing direction, while the edit buttons determine the side of the editor that displays the scroll bar.

For right-to left languages, such as Arabic, Farsi and Hebrew, the text editing would be "right to left", and the scroll bar would be on the left side.

For western European languages, the text editing would be "left to right", and the scroll bar would be on the right side.

Button	Function
Left-Right Text	Text is entered left to right.
Right-Left Text	Text is entered right to left.
Left-Right Edit	The vertical scroll bar appears on the right side of the window.
Right-Left Edit	The vertical scroll bar appears on the left side of the window.

#### Form Elements Toolbar

See "Inserting Form Fields" on page 189

## **Table Elements Toolbar**

Toolbar button	Description	For more information, see
<b></b>	Insert table	"Introduction to Tables" on page 550
∃,_	Add row	Inserts a new row below the last one
ш <sub>å</sub>	Add column	Inserts a new column to the right or the right column
3,5	Insert row	Inserts a new row above the current one
ų, m	Insert column	Inserts a new column to the left of the current one
B***	Insert new cell	Inserts a new cell to the left of the current one
<b>→</b>	Delete row	Deletes current row
¥	Delete column	Deletes current column
<b>₽</b>	Delete cells	"Deleting a Cell" on page 579
<b>=</b>	Merge cells	"Merging Two Cells" on page 591
<b>*</b>	Split cell	"Splitting a Cell" on page 590
	Table properties	"Manipulating Your Table's Format" on page 561
#	Cell properties	"Working with Table Cells" on page 577

## **Miscellaneous Toolbar**

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
<b>☼</b> Open File		Open local file and copy it into CMS content.  While you can open any file type, Ektron CMS400.NET's editor only works with .htm and .xml files.  When you open a file into a content block, the new file replaces any content currently in the block.	
Save File		Save CMS content as file on your computer or network.  Since Ektron CMS400.NET's editor only works with .htm and .xml files, you should save the file using one of those extensions.	
Display/hide Borders		Display or suppress table and cell borders	
Display/hide Invisible Elements		Display or suppress formatting characters that do not appear when content is published	
		Display a dialog that lets you change the appearance of the HTML source code	
About eWebEditPro+XML		Display a dialog box that shows your version of eWebEditPro+XML and your license keys.	
➤ Delete		Delete selected content	
<u>u</u> Underline	Ctrl+U	Make the text <u>underlined</u>	
Remove alignment		Remove alignment settings applied to selected content	

Button	Equivalent Keystroke (Internet Explorer only)	Function	For more information, see
Bookmark		Create a bookmark.	"Using Bookmarks" on page 595
- Horizontal Line		Insert a horizontal line.	
Print	Ctrl+P	Print the editor content.	
Select All	Ctrl+A	Select all content	
Select None		Deselect all selected content	

# **Customizing Your Toolbar**

The **eWebEditPro+XML** toolbar consists of one or more *menus*. Each menu has one or more buttons.

You can recognize the beginning of a menu by the double vertical bars (circled in the illustration).



This sample toolbar has four menus.

Your Webmaster determines

- which menus are available to you
- which buttons appear on each menu, and the sequence in which they appear initially
- whether or not you are authorized to customize your toolbar. If you are not authorized, your edits are not saved when you leave the eWebEditPro+XML screen.

If you are authorized to customize your toolbar, there are several ways to do so.

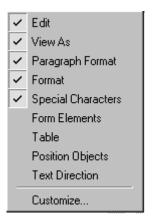
- "Removing Or Adding Menus" on page 477
- "Removing or Adding Menu Items" on page 478
- "Restoring Toolbars" on page 481
- "Rearranging the Menus on a Toolbar" on page 481
- "Creating a New Menu" on page 481
- "Moving a Menu Off the Toolbar" on page 483
- "Changing the Menu's Orientation" on page 484

Each procedure is explained below.

# Removing Or Adding Menus

To remove or add a menu, follow these steps.

- Place the cursor on the toolbar.
- Right click the mouse.
- A dropdown list appears. It displays all menus available to you and the **Customize** option.



#### NOTE

If **Customize** does not appear on the menu, you are not authorized to customize the toolbar.

Menus that are checked appear on your toolbar.

In the above example, the **Special Characters**, **View As**, **Format**, and **Paragraph Format** menus appear. The **Table**, **Position Objects** and **Text Directions** menus, which are not checked, are available but do not currently appear on the toolbar.

4. To add a menu to your toolbar that appears on the list but is not currently checked, place the cursor on the menu name and click the mouse. A check mark appears, and the menu appears on the toolbar.

To *remove* a menu from your toolbar, place the cursor on the menu name and click the mouse. The check mark disappears, and the menu no longer appears on the toolbar.

# Removing or Adding Menu Items

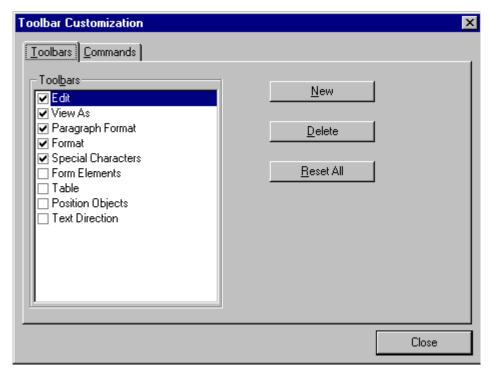
- 1. Place the cursor on the toolbar.
- 2. Right click the mouse.
- 3. A dropdown list appears. Click Customize.



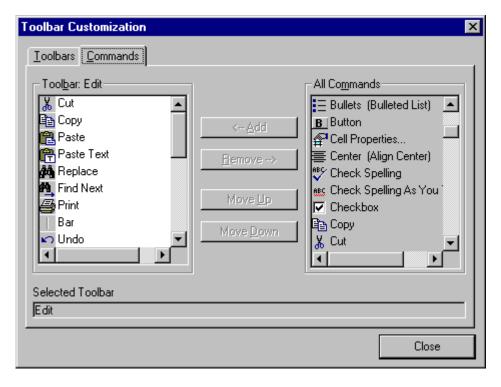
#### NOTE

If **Customize** does not appear on the menu, you are not authorized to customize the toolbar.

4. The Toolbar Customization dialog box appears.



- 5. Click the menu that you want to edit.
- 6. Click the **Commands** tab. A new screen appears.



## **Using the Customize Toolbar Dialog Box**

The left half of the **Commands** screen lists the buttons in the sequence in which they appear on the menu.

The right half of the screen lists available buttons that do not currently appear on the menu.

To add a button to the toolbar, drag it from the right side of the screen to the location on the left side where you want it to appear. (You can also click a button then click <--Add. This action places the button at the bottom of the list.)

To *remove* a button from the toolbar, drag it from the left side of the screen to the right. (You can also click a button then click **Remove-->**.)

The **Move Up** and **Move Down** buttons let you to move any button up or down one slot within the list of buttons.

## Rearranging the Items on a Menu

- 1. Click the button you want to move
- Click Move Up and Move Down to move the button up or down one slot for each click.

# **Restoring Toolbars**

If you remove all toolbars from your menu, and then want to restore the menus but do not have the **Customize** menu option, follow these steps.

- 1. Place the cursor in the editor.
- 2. Right click the mouse.
- 3. A menu appears with a **Redisplay toolbars** option.
- Click this option to restore all menus.

## Rearranging the Menus on a Toolbar

To move a menu to a different toolbar location, follow these steps.

- 1. Place the cursor on the double vertical bars that indicate the
  - beginning of the menu.



- Click the mouse.
- 3. Hold down the mouse button and drag the menu to the new location. You can move the menu anywhere else on the toolbar.
  - Note that your Webmaster can define a menu so that it cannot reside on the same row with another menu. If you move such a menu, it will not remain on a row with another menu. Instead, it will move down to the next row.
- 4. After you place the menu where you want it, release the mouse button.

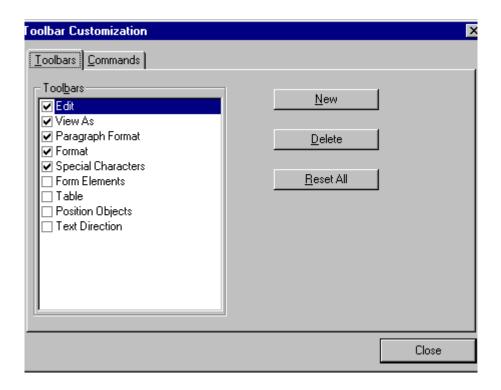
# Creating a New Menu

1. Place the cursor on the toolbar.

- 2. Right click the mouse.
- 3. A dropdown list appears. Click Customize.

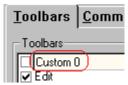


4. The Toolbar Customization dialog box appears.



5. Click New.

 A new menu appears on the left side of the window, above the existing menus. The default name of the new menu is **Custom** 0.



7. To rename the menu, place the cursor in the field that displays the new menu and enter the new name.

#### NOTE

If you click outside the toolbar name field, you cannot later change the menu's name.

- 8. To have the menu appear on your toolbar, click in the small box to the left of the menu name.
- Click the Commands tab.
- 10. Add buttons to the menu, following the procedure described in "Using the Customize Toolbar Dialog Box" on page 480.

# Moving a Menu Off the Toolbar

You can move a menu from the toolbar to anywhere else on the screen, even if **eWebEditPro+XML** does not occupy the entire screen.

You can also change the orientation of a menu that is not on the toolbar from a horizontal to vertical.

To move a menu, follow these steps.

- 1. Place the cursor on the double vertical bars that indicate the beginning of the menu.
- Click the mouse.
- 3. Hold down the mouse button and drag the menu to the new location. You can move the menu anywhere on the screen.
- 4. After you place the menu where you want it, release the mouse button.

# Changing the Menu's Orientation

To change the menu's orientation, follow these steps.

- 1. Drag the menu from the toolbar.
- 2. Move the cursor to the bottom of the menu until it becomes a double-headed arrow (illustrated below).



3. Drag the cursor to the lower left. As you do, the menu's orientation changes from horizontal to vertical (illustrated below).



# The Context Sensitive Menu

This section explains the functions available on the menu that appears when you right click the mouse within the eWebEditPro+XML editor. You can also access this menu by

pressing the application key ( ).

Because this menu can change depending on what you are doing, it is called a *context-sensitive* menu.



#### NOTE

A different context-sensitive menu is available when your cursor is within a table. That menu is described in "The Table Context Sensitive Menu" on page 559.

The following table lists the menu options and where to get more information on each.

Menu Option	Lets you	For more information, see
Menus	View all toolbar menus.	"Using eWebEditPro+XML without a Mouse" on page 610
Cut	Remove selected text and graphics. Place that data into temporary memory. If you later cut or copy more information into memory, the information in memory is lost.	
Сору	Copy selected text and graphics into temporary memory. Leave selected data where it is. (If you later cut or copy more information into memory, the original information is lost.)	"Copying from Other Applications" on page 489
Paste	Insert the most recently cut or copied text and graphics at the current cursor location.	
Paste Text	Paste the contents of the clipboard as plain text. That is, all HTML tags (including images) are not pasted. This button is helpful when you want to eliminate the HTML formatting of the text being copied.	
Select All	Select all information on your page. After you select it, you can cut it, copy it, etc.	
Clean Source	Remove unnecessary HTML tags	"Cleaning Source Code" on page 607
Hyperlink	Create a link to another Web page or a spot within the current page	"Using Hyperlinks" on page 599
Edit Source	Edit your page's HTML source	"Editing a Section of a Page" on page 606
Insert Source	Insert HTML source onto the page at the cursor location.	"Inserting Source" on page 606

Menu Option	Lets you	For more information, see
Check Spelling	Compare words in the editor to Microsoft WORD spelling list.	"Checking Spelling" on page 494
View as WYSIWYG/HTML	View and edit your page's HTML	"Viewing and Editing HTML" on page 605
Picture	Insert a picture	"Inserting Images" on page 502

# Using eWebEditPro+XML's Advanced Features

Most of **eWebEditPro+XML**'s features are easy to learn. For example, to make your text bold, you select the text, and click the bold button (**B**).

However, some of **eWebEditPro+XML**'s features are more complex. For example, when creating a table, you must make several decisions: the number of rows and columns, the size of the border, the spacing between cells, etc.

The following sections explain **eWebEditPro+XML**'s more advanced features.

# Copying from Other Applications

You can copy information from most other Windows applications into **eWebEditPro+XML** and retain the formatting from the original application. In general, copying from another application involves these steps.

- 1. Sign on to the application in which the information resides.
- 2. Select the information to be copied.
- 3. Press <Ctrl>+<C>.
- 4. Go to eWebEditPro+XML.
- 5. Press <Ctrl>+<V> to paste the selected information.

Note that you can only copy content, not background information that generates content.

So, for example, you can copy the values in a spreadsheet but not the formulas used to generate those values. Also, copying dynamic fields from Microsoft WORD would retrieve the current value of the fields but not the variables that generate those values.

It's a good idea to experiment with copying from different sources to test the results.

# Finding and Replacing Text

To find (and optionally replace) text on your Web page, click the Replace button (). When you do, the Find and Replace dialog box appears.



You can use this dialog box to simply find text, or to find text and replace it with other text. Each option is explained below.

#### NOTE

You can also use this dialog to delete text that appears repeatedly. To do so, follow the directions in "Finding and Replacing Text" on page 491 and enter nothing in the **Replace With** field.

#### See Also:

- "Finding Text" on page 490
- "Finding and Replacing Text" on page 491
- "Additional Options on the Dialog Box" on page 491

# **Finding Text**

- 1. In the **Find What** field, type the text that you want to find in the content.
- 2. Set dialog box options (see "Additional Options on the Dialog Box" on page 491).
- Click Find Next to find the next occurrence of the "find" text.

# **Finding and Replacing Text**

- 1. In the **Find What** field, type the text that you want to find.
- In the Replace With field, type the text to replace the "find" text.
- 3. Set dialog box options (see "Additional Options on the Dialog Box" on page 491).
- 4. If you want to
  - replace all occurrences of the "find" text with the "replace" text, click Replace All.

#### NOTE

You can undo replacements one at a time using the Undo button ().



- replace only the highlighted term with the "replace" text, click Replace.
- find the next occurrence of the "find" text (and optionally replace it with the "replace" text), click **Find Next**.
- change the highlighted term using the editor, exit the Find and Replace dialog, move to the term and edit as needed. To restart the search, press the Find Next button (1941).
- 5. Continue to find and optionally replace or edit until you reach the end of the text.

# **Additional Options on the Dialog Box**

The dialog box also lets you do the following.

- "Specifying a Search Direction" on page 491
- "Considering the Case of a Search Term" on page 492
- "Whole Word Match" on page 493

## Specifying a Search Direction

The search begins where the cursor is when you click **Find Next**. To make sure you locate every occurrence of a term, place the cursor at the top of the content before beginning the search.

If you begin the search from somewhere other than the top of the page, use the **Direction** field to search from the current location to the top or bottom of the file.



To search from the cursor location to the	Click this option in the Direction field
end of the page	Down
top of the page	Up

# Considering the Case of a Search Term

By default, the search ignores the case (upper or lower) of a search term. In other words, if you enter **Bob** in the **Find What** field, the search finds bob, Bob, BOB, etc.

If you want the search to be case sensitive, use the **Match case** check box on the Find window. If you enter **Bob** in the **Find What** field and place a check in the **Match case** box, the search only

stops at Bob, not bob or BOB.



#### Whole Word Match

By default, the search finds any occurrence of the text that you type into the **Find what** field. For example, if you enter **the**, the search finds the word **the**, as well as those letters embedded in other words, such as o**thers** and **the**ater.

If you want the search to find only whole word occurrences of the text you type into the **Find what** field, click the **Match whole** words only box in the Find dialog box.



# **Checking Spelling**

The eWebEditPro+XML editor can check your spelling as you type or whenever you want to check it.

The rest of this section explains

- "Disabling Script Blocking" on page 494
- "Checking Spelling as You Type" on page 494
- "Checking Spelling Upon Demand" on page 495
- "Spell Checking Selected Text" on page 496
- "Setting Spell Check Options" on page 497

# **Disabling Script Blocking**

If Norton Antivirus ™ 2001 is installed on your computer, you need to disable script blocking in order to use the spell checker. If you do not disable script blocking, an error message will appear whenever you check spelling.

To do this, follow these steps.

- Launch Norton Antivirus ™ 2001.
- 2. From the first window, click **Options**.
- On the next window, click Script Blocking.
- 4. On the script blocking window, uncheck **Enable Script Blocking**.
- Press OK.

# **Checking Spelling as You Type**

You can have the editor check spelling as you type. To turn on the spell-check-as-you-type feature, click the automatic spell check button( ).

When you click the button, the spell checker reviews every word in the file. A wavy red line ( ) appears under any word whose spelling is not found in the system's dictionary.

The spell checker continues to review each word as you type it, marking any words not in the dictionary.

#### NOTE

Depending on the speed of your computer, there may be a short delay between the time you type an incorrect word and when the wavy red line appears. Also, the spell check does not check a word until you enter a space character after the word.

## Fixing Spelling Errors

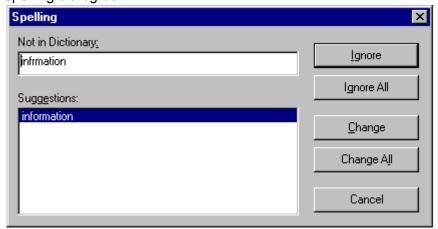
There are two ways to fix a spelling error (indicated by a wavy red line).

- Click the misspelled word and then right click. A menu displays words that are similar to the misspelled word. Click the correct word.
- If you know the correct spelling, type the correction.

# **Checking Spelling Upon Demand**

If you do not want to use the spell-check-as-you-type feature, you can begin spell checking whenever you wish. To do this, click the spell check button (\$\mathbb{E}\$).

When you do, the system checks each word in the file. If the spell check finds a word in none of the dictionaries, it displays the Spelling dialog box.



## The Spelling Dialog Box

The Spelling dialog box displays

- the word not in the dictionary (in the Not in Dictionary field).
- suggested spellings for the word (in the **Suggestions** field). The most likely replacement is selected at the top of the list.
- buttons that let you ignore the word, change the word, or exit.

If you want to	Do this
Replace the word with one of the suggestions and continue spell checking the page.	<ol> <li>Click the suggested word.</li> <li>Click Change.</li> </ol>
Replace every occurrence of the word with one of the suggestions and continue spell checking the page.	Click the suggested word.     Click Change All.
Correct the spelling of the word by typing it and continue spell checking the page.	<ol> <li>Click in the Not In Dictionary field.</li> <li>Correct the spelling.</li> <li>Click Change.</li> </ol>
Leave the word as is; continue spell checking the page. You would normally do this if a word (such as a company name) is spelled correctly even though it is not in the dictionary.	Click <b>Ignore</b> .
Leave the word as is; continue spell checking the page, ignoring all other occurrences of the word.	Click Ignore All.
Stop spell checking.	Click Cancel.

# **Spell Checking Selected Text**

To check the spelling for a single word or a group of words, follow these steps.

- 1. Select the text that you want to spell check.
- 2. Press the manual spell check button (\$\square\$).

- The spell checker reviews the words in the selected text and stops at any word not in the dictionary. For documentation of options when a misspelled word is found, see "The Spelling Dialog Box" on page 496.
- 4. When the spell checker finishes reviewing the words in the selected text, it displays the following message

Finished checking selection. Do you want to check the rest of the document?

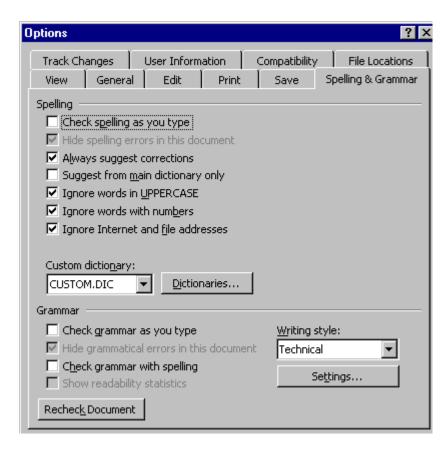
Click **Yes** to spell check the rest of the document (including text above the selected text).

Click **No** to stop the spell checker.

# **Setting Spell Check Options**

**eWebEditPro+XML** can use Microsoft Word's spell checking feature (your Webmaster makes this decision).

If your installation uses Word, Word's Spelling & Grammar window (available from the **Tools - > Options** menu) has settings that affect the operation of the spell check.



Specifically, you can set the spell check feature to check or ignore

- words in UPPERCASE (for example, XYLOGIC)
- words with numbers (for example, mp3)
- Internet and file addresses (for example, http://www.ektron.com/)

As an example, if you check the box to the left of **Ignore Words in UPPERCASE**, **eWebEditPro+XML**'s spell check does not consider words in all uppercase characters.

You also use the custom dictionary section of the screen to identify custom dictionaries for the spell check to reference.

The spell check feature does not use the other fields on this screen.

# **Editing in Microsoft Word**

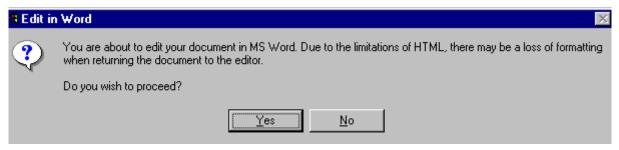
If your computer has Microsoft Word 2000 or greater, you can edit content within Word. You may prefer to do this because of familiarity with Word's user interface, and to use additional functionality available in Word.

#### NOTE

Some Word formatting may not be compatible with HTML and, as a result, not be transferred to eWebEditPro+XML.

To edit with Word, follow these steps.

- Open eWebEditPro+XML.
- 2. Press the Word toolbar button (W).
- The following dialog may appear, warning you that some Word formatting may not be transferred back to eWebEditPro+XML.
   Press Yes if you still want to edit in Word.



- Microsoft Word opens. Any content that was in eWebEditPro+XML when you pressed the Word button is copied to Word.
- Edit content as desired.
- 6. Press File -> Close.
- 7. Another warning like the one in Step 3 may appear. Press **Yes** to copy the edited content back to **eWebEditPro+XML**.
- 8. When done, return to **eWebEditPro+XML** and press the Word toolbar button again.

9. If you change your mind and decide to restore the content to the way it was before you edited it in Word, press the undo button (🔊).

If you want to restore the Word changes after pressing Undo, press the redo button ( ).

# **Uploading an Image in a Microsoft Word Document**

If you insert an image into the Word content and then paste that content or save it, the following dialog box appears. The box lists all images in the content and asks if you want to copy them from your computer to your organization's Web server.



If you are ready to publish your Web content and want to display the image, click **Update Now**. If you plan to add more content later, you can click **Upload Later** and upload all images at that time.

# **Editing XML Documents**

If your organization has implemented **eWebEditPro+XML**, you cannot edit XML documents using Microsoft Word. This is because Word does not support XML editing. If a full XML document is loaded, the Word button () is disabled.

If a Word document includes *some* custom/XML tags, the following dialog appears, warning you about the problem.



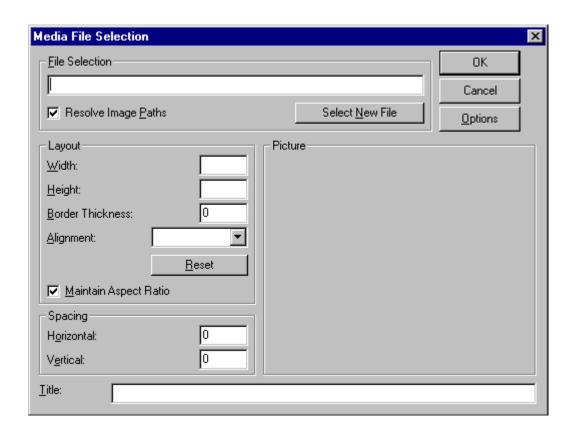
You can proceed and edit using Word or decide not to edit using Word.

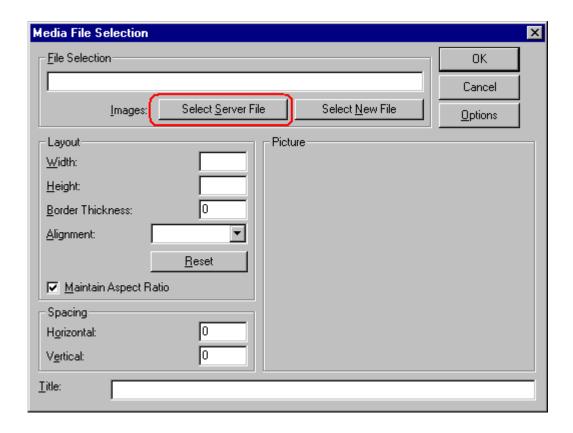
# Inserting Images

To insert a picture into the editor, place the cursor where you want the image to appear and click the Insert Picture button ( ). When you click the button, one of the two Picture Properties dialog boxes illustrated below appears, depending on how your Webmaster has set up your system.

The dialog boxes are very similar, with the only difference being that the **Select Server File** button only appears on the second dialog box.

The **Select Server File** button appears if your upload mechanism is set to FTP. It does not appear if the mechanism is HTTP. For more information, see the **eWebEditPro+XML** Administrator Manual section "Managing Image Selection" > "Examples of Implementing Image Selection" > "Selecting Files from the Server."





You can also access this dialog box to modify a picture after you insert it. To do this, follow these steps.

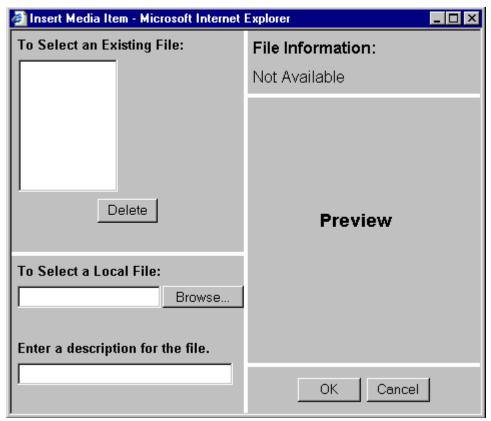
- 1. Click the picture.
- 2. Right click the mouse.
- 3. Click Picture from the menu.

If you see the first dialog box, proceed to "Using the First Picture Properties Dialog Box" on page 504. If you see the second dialog box, proceed to "Using the Second Media Selection Dialog Box" on page 508.

# **Using the First Picture Properties Dialog Box**

When the first Picture Properties dialog box appears, click the **Select New File** button. When you do, the Insert Media Item dialog box appears.

This box and lets you insert a picture from your computer (and any network folder available to your computer), or from the Web server to which your computer is connected. Both choices are described below.



Inserting a Picture from the Server

The top left corner of the dialog box (Illustrated below) lists the pictures on the Web server.



Pictures that you previously inserted appear on this list, as do pictures inserted by other users connected to that server.

To insert a picture from the server, follow these steps.

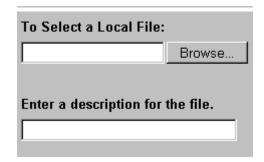
- 1. Click the picture from the **To Select an Existing File** field that you want to insert.
- 2. Information about the picture's file size, width and height appears in the upper right corner of the dialog box.
- 3. If you want to view a picture before inserting it, click **Preview** (on the right side of the dialog box).
- 4. Click OK.
- 5. The Picture Properties dialog box reappears. Here, you can change the properties of the picture. For more information, see
  - "Adjusting a Picture" on page 510
  - "Setting a Border" on page 511
  - "Aligning the Picture" on page 512
  - "Adding Space around the Picture" on page 514
- 6. Click **OK** to insert the picture into the editor.

# Deleting a Picture from the Server

To delete a picture from the server, select the picture and click the **Delete** button.

# **Inserting a Picture from Your Computer**

Use the lower left corner of the dialog box to insert pictures from your computer (and any network folder available to your computer) into the editor.



#### NOTE

You can only select files in the **To Select a Local File**: field if your computer has permission to upload files to the server.

To insert a picture from your computer, follow these steps.

- 1. Click the **Browse** button.
- Navigate to the file that you want to insert and press **Open** to insert it.

Your Webmaster can set a maximum size (in kilobytes) for images. If you select an image that exceeds the maximum, an error message appears and you cannot insert it.

Your Webmaster can also restrict the type of image file you can insert. For example, if your Webmaster does not authorize you to insert bitmap (.bmp) files and you try to do so, an error message lists valid file extensions, and you cannot insert the image.



- 3. Click in the **Enter a description for the file** field. Enter a title to describe the file.
- After you insert the picture, the title appears in the dialog box's top left corner to identify the picture to you and all users connected to the same Web server.

#### NOTE

The title is also the alt text for the image. The alt text appears in place of the image on the Web page if the image itself cannot display for any reason.

- 5. Information about the picture's file size, width and height appears in the upper right corner of the dialog box.
- 6. If you want to view a picture before inserting it, click **Preview** (on the right side of the dialog box).
- Click **OK**.
- 8. The Picture Properties dialog box reappears. Here, you can change the picture's properties. For more information, see
  - "Adjusting a Picture" on page 510
  - "Setting a Border" on page 511
  - "Aligning the Picture" on page 512
- "Adding Space around the Picture" on page 514
- "Editing the Picture's Title" on page 515
- 9. Click **OK** to insert the picture into the editor.

# **Using the Second Media Selection Dialog Box**

When using the second Media Selection dialog box, you can insert a picture from any folder available to your computer (whether the folder is on your computer or a remote computer) or from the Web server. Your Webmaster determines which pictures are available on the Web server.

#### To insert a picture from

- a folder available to your computer, click Select New File, navigate to the file of interest, and click OK.
- the Web server, click the Select Server File button. You are prompted to enter a User Name and Password. Your Webmaster assigns these codes to you, which are needed to copy the file to the Web server.

Next, the Image Explorer dialog appears (illustrated below). Navigate through the folder structure until you find the image. Then click **OK** to insert the image into **eWebEditPro+XML**.



#### See Also:

- "The Picture Properties Dialog Box" on page 509
- "Adjusting a Picture" on page 510
- "Pixels" on page 511
- "Setting a Border" on page 511
- "Aligning the Picture" on page 512.
- "Resetting Width, Height, Border Thickness, and Alignment" on page 514
- "Adding Space around the Picture" on page 514
- "Editing the Picture's Title" on page 515
- "The Options Button" on page 515

### The Picture Properties Dialog Box

You can also use the Picture Properties dialog box to

- adjust the picture's width, height, border thickness, and alignment
- reset the image's properties width, height, border thickness, and alignment to their original specifications
- set spacing between the picture and surrounding information on the page
- enter or edit the picture's title
- view technical information about your connection

# Adjusting a Picture

The layout area of the Picture Properties dialog box lets you adjust a picture's width, height, border thickness, and alignment.



You can use the following fields to adjust the picture before inserting it into the editor.

To make this change	Use this field
The width of the picture, in pixels	Width
The height of the picture, in pixels	Height
Add a border around the picture	Border Thickness For more information, see "Setting a Border" on page 511

To make this change	Use this field
Adjust the alignment of the picture	Alignment For more information, see "Aligning the Picture" on page 512

#### WARNING!

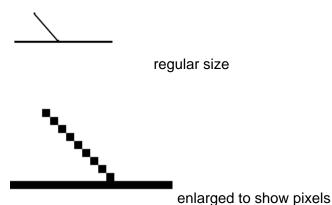
If you substantially adjust the picture's height and/or width, the picture may be distorted when users view your Web page.

#### **Pixels**

A pixel is a single point in a graphic image.

Computer monitors display pictures by dividing the screen into thousands of pixels, arranged in rows and columns. The pixels are so close together that they appear connected.

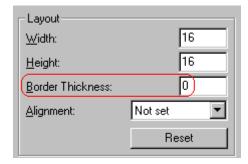
Below is an image shown at regular size and then enlarged so you can see the pixels that make up the picture.



# Setting a Border

To add a border around a picture, enter the border's thickness in pixels in the **Border Thickness** field on the Picture Properties

dialog box.



Here is a picture with a 1 pixel border.

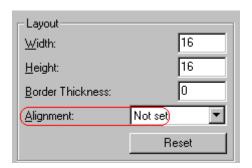
Here is the same picture with a 10 pixel border.



If the picture is not a hyperlink, its border is black. If the picture is also a hyperlink, the border is the same color as a hyperlink (for example, blue or purple if visited).

# Aligning the Picture

To align a picture, use the **Alignment** field on the Picture Properties dialog box.



When deciding how to align a picture, you need to become familiar with these terms.

- baseline of text the imaginary line on which the text lies.
   Some letters (such as g, p and y) have descenders, segments of letters that extend below the baseline
- bottom of text the lowest section of a line to which a descender extends
- top of text the highest spot of a line to which any segment of a letter extends
- vertical center the midpoint between the top and bottom of the line



The following table lists your alignment choices.

To align	Click this in the Alignment field	Illustration
The picture on the left margin, allowing subsequent text to wrap around it	Left	left
The picture on the right margin, allowing subsequent text to wrap around it	Right	right 🚺
The top of the picture with the top of the text	Text Top, Top	texttop
The vertical center of the picture with the baseline of the text	Middle	middle
The vertical center of the picture with the vertical center of the text	AbsMiddle	absmiddle

To align	Click this in the Alignment field	Illustration
The bottom of the picture with the baseline of the text (This is the default alignment)	Bottom, Baseline	bottom
The bottom of the picture with the bottom of the text	AbsBottom	absbottom

### Resetting Width, Height, Border Thickness, and Alignment

If you adjust the picture's width, height, border thickness, and/or alignment and later want to restore *all* of those settings to their original values, click the **Reset** button.



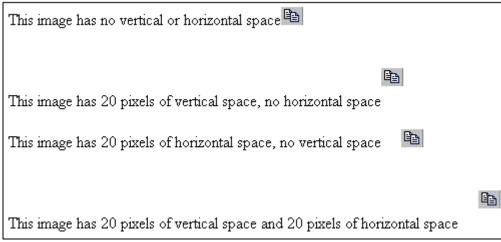
Note that you cannot selectively restore some settings -- the **Reset** button automatically restores all of them.

# Adding Space around the Picture

On the Picture Properties dialog box, you can use the **Spacing** fields (**Horizontal** and **Vertical**) to add space around the picture. You enter a number of pixels to determine spacing value.



The following graphic illustrates the effect of adding spacing to a picture.



# Editing the Picture's Title

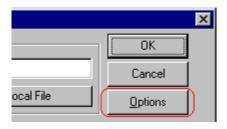
The title that you entered in the Insert Media Item dialog box defaults into the **Title** field of the Media Selection dialog box. You can edit the title in this field if desired.

NOTE

The title is also the alt text for the image. The alt text appears in place of the image on the Web page if the image itself cannot display for any reason.

# The Options Button

When you click the **Options** button on the File Properties dialog box, the options dialog box appears. The box displays information about your connection to the Web server.

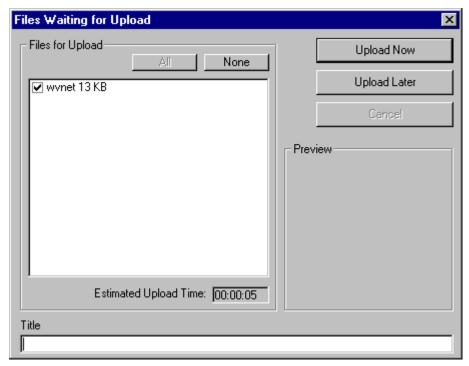


For information about these settings, see "Uploading Images" in the **eWebEditPro+XML** Developer's Reference Guide.

# Moving an Image to the Server

If you insert an image from your computer into **eWebEditPro+XML** content, that image must be moved to the server when you save the content. The image can only appear on Web pages that display it after you move it to the server.

When you save content that includes an image you inserted, the following dialog appears.



All inserted files appear in the dialog, which also estimates how long it will take to move the files to your server. If you do not want to wait that long to upload the files, click **Upload Later**. If you do this, the images will not appear on the published Web content until you move them to the server.

You can also enter a **Title** for the image near the bottom of the screen. If you do, this text appears when the user reading the Web pages moves the cursor over the image.

# **Deleting a Picture**

If you want to delete a picture, follow these steps.

- 1. Move the cursor over the picture.
- 2. Click the mouse to select the picture.
- 3. Click the Cut button ( \( \).

# **Editing Images**

WebImageFX lets you select an image from the content, edit that image, and then insert the updated image into the content. Editing consists of several functions available on the toolbar, such as

- brightening
- rotating
- changing the color depth
- inserting text

This section explains WebImageFX.

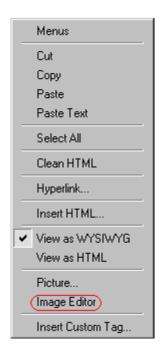
Important!

WebImageFX is an external, add-on product available from Ektron.

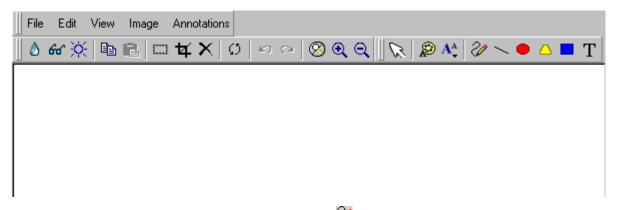
# **Using WebImageFX**

## Choosing the Image

If you double click an image, it appears within WebImageFX. You can also right click the mouse and choose **Image Editor** from the menu that appears.



WebImageFX looks similar to **eWebEditPro+XML** but has different menu and toolbar buttons.



If the Image Edit button ( ) appears on your toolbar, you can click it to open WebImageFX. If no image is selected when you press the button or click the menu command, a blank editor appears, and you can use the **File -> Open** command to choose an image.

Once the image is in WebImageFX, you can use the buttons and menu options to edit it. The rest of this chapter describes those buttons and menu options.

### Saving the Image

When you finish editing the image, you can insert it into the content by pressing the **Exit** button ( Alternatively, you can save the image to a local or network folder using the Save button ( ).

When you insert the image into the content, WebImageFX checks the file extension. If the image is a .gif file, it is saved as a .png file in your temporary directory. For example test.gif is saved as C:\Documents and Settings\your user name\Local Settings\Temp\test.png.

Any other file type is saved in your temporary directory without changing the file extension, *unless* you use the Save As option. For example, you save test.jpg as test.png.

### Assigning a Name to a New Image

If you create an image in WebImageFX, and then exit WebImageFX and return to **eWebEditPro+XML**, the system assigns the image a random name, such as WIF50A.jpg.

If you want to assign a different name and/or folder to the image, use the Save as command.

See Also: "Save As" on page 543

## **Toolbar Buttons and Menu Commands**

The following tables list each toolbar button and menu command. They are followed by a more detailed description of each function.

# **File Menu Options**

Toolbar Button	Command	Brief Description	For more information, see
	Create New	Creates a new image.	"Create New" on page 530
<b>*</b>	Open	Selects an image to edit.	"Open" on page 536
	Save	Saves changes to an image.	"Save" on page 542
	Save As	Saves the current image under a different name or format.	"Save As" on page 543
牙	Twain Acquire	Performs a single page scan.  Before scanning, you must select a source using the Twain Source command.	"Twain Acquire" on page 547
20	Twain Source	Allows the user to select a source for acquiring an image, such as a scanner or digital camera.	"Twain Source" on page 547
<b>Ú</b> t•	Exit	Save changes and return to eWebEditPro+XML.	"Exit" on page 532
Û.	Exit without save	Ignore changes; return to eWebEditPro+XML.	"Exit without Save" on page 533

# **Edit Menu Options**

Toolbar Button	Command	Brief Description	For more information, see
	сору	Copies a selected area of an image.	"Copy" on page 530

Toolbar Button	Command	Brief Description	For more information, see
	paste as new image	Inserts copied image or area into a new file.	"Paste as New Image" on page 538
Ŋ	undo	Reverses the most recent action.	"Undo" on page 548
C	redo	Reapplies the changes from the command that occurred before you pressed Undo.	"Redo" on page 541
	select	Selects an area of an image. You can then perform actions on the area, such as blur and delete.	"Select" on page 544
4	crop	Removes everything outside of selected area of an image.	"Crop" on page 530
×	delete	Deletes selected area of an image.	"Delete" on page 531

# **View Menu Options**

Toolbar Button	Command	Brief Description	For more information, see
8	reset zoom ratio	Displays image at full size.	"Reset Zoom Ratio" on page 541
€	zoom in	Increases an image's magnification.	"Zoom In" on page 548
Q	zoom out	Decreases an image's magnification.	"Zoom Out" on page 549

# **Image Menu Options**

Toolbar Button	Command	Brief Description	For more information, see
•	image info	Displays information about an image.	"Image Info" on page 534
<b>.</b>	dimensions	Modifies an image's width and height.	"Dimensions" on page 531
*	color depth	Changes the number of colors available to an image.	"Color Depth" on page 528
٥	blur	Blurs or softens an image.	"Blur" on page 524
Δ	sharpen	Sharpens edges within an image.	"Sharpen" on page 544
Ŏ.	brightness	Changes an image's brightness.	"Brightness" on page 525
0	contrast	Changes the difference between light and dark areas of an image.	"Contrast" on page 529
8	horizontal flip	Reverses an image horizontally left to right.	"Horizontal Flip" on page 534
1=	vertical flip	Flips an image vertically top to bottom.	"Vertical Flip" on page 548
Ø	rotate	Turns an image a specified number of degrees.	"Rotate" on page 542

# **Annotation Menu Options**

Toolbar Button	Command	Brief Description	For more information, see
<i>C3</i>	pointer selection	Click an annotation to select it.	"Pointer Selection" on page 538
P	choose color	Sets the color for an annotation before you insert it.	"Choose Color" on page 526
$\mathbf{A}_{\mathbf{v}}^{\mathrm{A}}$	choose font	Sets the color of text before you insert it.	"Choose Font" on page 527
<b>⊘</b>	freehand	Draws a line in any shape that you want.	"Freehand" on page 533
_	line	Draws a straight line.	"Line" on page 535
•	oval	Draws an oval.	"Oval" on page 537
	polygon	Draws a polygon (a closed figure surrounded by straight lines).	"Polygon" on page 539
-	rectangle	Draws a rectangle.	"Rectangle" on page 540
T	text	Inserts text.	"Text" on page 545

# **Blur**

## Standard Toolbar Button

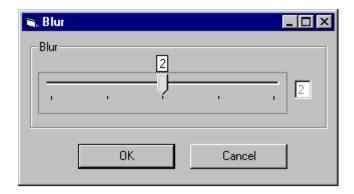


# Description

Blurs or softens an image. You can select a level of blur, from 0 through 4.

If you select an area of the image, the command only changes that area.

# **Dialog Box**



# **Brightness**

## Standard Toolbar Button



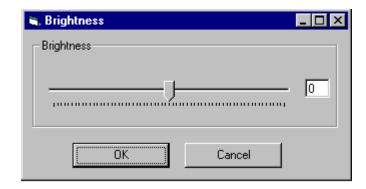
# Description

Increases or decreases an image's brightness. You can select a brightness level from 32 (brightest) through -32 (darkest).

If you select an area of the image, the command only changes that area.

#### NOTE

You cannot adjust brightness if the image's bit depth is 8 or fewer. See Also: "Specifying Color Depth" on page 549



## **Choose Color**

#### Standard Toolbar Button



## Description

Lets you choose the color of an annotation before you insert it.

To change an annotation's color *after* inserting it, place the cursor on the annotation and press the right mouse button to display the Attributes menu.



## **Choose Font**

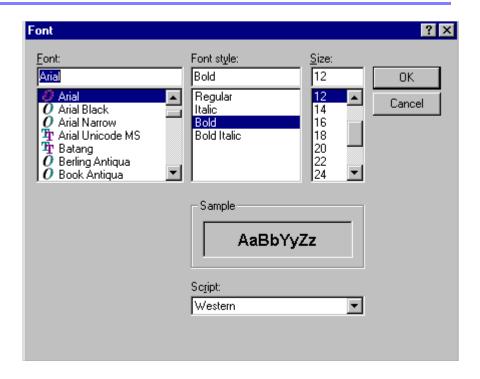
#### Standard Toolbar Button



## Description

Lets you choose the color of annotation text before you insert it.

To change an annotation's color *after* inserting it, place the cursor on the annotation and press the right mouse button to display the Attributes menu.



# **Color Depth**

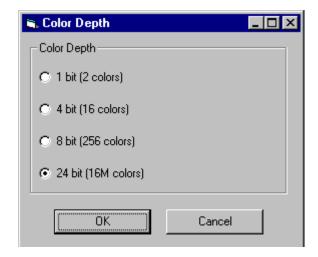
#### Standard Toolbar Button



## Description

Changes an image's color depth.

See Also: "Specifying Color Depth" on page 549



## Contrast

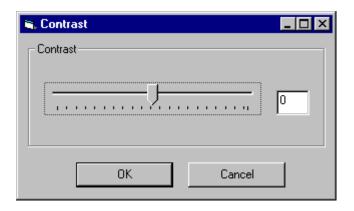
#### Standard Toolbar Button



## Description

Increases or decreases an image's contrast (that is, the difference between light and dark areas of an image). You can select a contrast level, from 10 through -10.

If you select an area of the image, the command only changes that area.



# Copy

#### Standard Toolbar Button



## Description

Copies a selected area of an image. After you copy an image, you can paste it using the paste command. See Also: "Paste as New Image" on page 538

To select an area of an image, use the Select command. See Also: "Select" on page 544

If you do not select an area, the entire image is copied.

#### **Create New**

#### Standard Toolbar Button



## Description

Lets you create a new image. If you are editing an image when you press this command, you are asked if you want to save changes to it first.

By default, a new image's bit depth is 24, but you can change it if desired using the color depth command.

See Also: "Color Depth" on page 528

## Crop

#### Standard Toolbar Button



## Description

Keeps selected area of an image; removes everything outside that area.

To use the Crop command, follow these steps.

- 1. Select an area of an image that you want to keep.
- 2. Press the Crop button ( 4).
- 3. Everything outside the selected area is removed.

#### **Delete**

#### Standard Toolbar Button



## Description

Removes a selected area of an image. You must select an area before you delete it.

The deleted area is not saved for later pasting. In contrast, if you use the Cut command, you can later paste the cut area.

## **Dimensions**

#### Standard Toolbar Button



# Description

Lest you change an image's width and/or height, which are defined in pixels.

## **Maintaining Aspect Ratio**

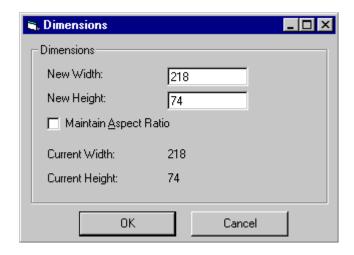
Use this check box to change an image's size while maintaining its aspect ratio.



Aspect ratio is the ratio of an image's width to height. For example, if a graphic has an aspect ratio of 2:1, its width is twice as large as its height.

If you check the **Maintain Aspect Ratio** box, just specify a new width -- the height is calculated automatically.

#### Dialog Box



## **Exit**

#### Standard Toolbar Button



# Description

Save the change in the WebImageFX and return to **eWebEditPro+XML**, where the updated image appears.

## **Exit without Save**

#### Standard Toolbar Button



## Description

Ignore changes made to the image in WebImageFX. Return to eWebEditPro+XML.

## **Freehand**

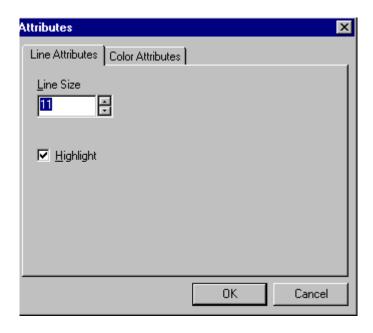
#### Standard Toolbar Button



## Description

Lets you draw a line in any shape that you want, similar to using a pen on paper.

To use this command, click the freehand command, drag the line, and release the mouse. To change the line's size or color, place the cursor on the line and press the right mouse button to display the Attributes menu.



# **Horizontal Flip**

#### Standard Toolbar Button



# Description

Reverses an image horizontally left to right.

Click this command again to reverse the image horizontally right to left.

Image before horizontal flip

Image after horizontal flip

# Image Info

#### Standard Toolbar Button



## Description

Displays information about an image:

- image name
- height and width in pixels
- bit depth (See Also: "Specifying Color Depth" on page 549)
- file format

## Line

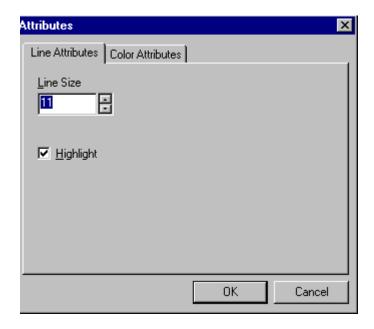
#### Standard Toolbar Button



# Description

Draw a straight line. To change a line's size or color, right click it after drawing it.

To use this command, click the line command, drag the line, and release the mouse. To change the line's size or color, place the cursor on the line and press the right mouse button to display the Attributes menu.



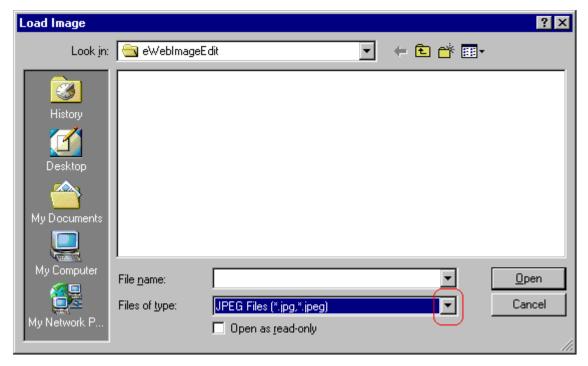
# **Open**

## Standard Toolbar Button



# Description

Select an image for editing. The image can be on your computer or a local area network.



To change the type of file that appears in the window, click the down arrow (circled above) to the right of the **Files of type** field. Your system administrator determines which types of files you can edit.

#### Oval

#### Standard Toolbar Button

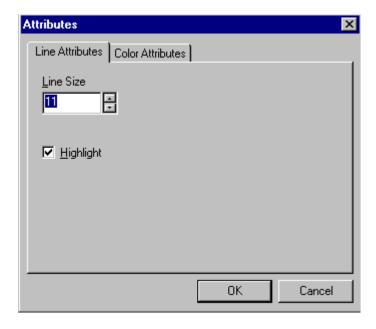


## Description

Draws an oval.

To use this command, click the oval command, drag the line, and release the mouse. To change the oval's line size or color, place the cursor on the line and press the right mouse button to display the Attributes menu.

## **Dialog Box**



# Paste as New Image Standard Toolbar Button



# Description

After you copy or cut an image or an area of an image, use paste as new image to insert it into a new file.

Before creating a new file, WebImageFX asks if you want to save changes to current file.

# **Pointer Selection**

Standard Toolbar Button



## Description

Click an annotation to select it. After you select an annotation, you can perform functions on it, such as delete it.

This command is a toggle, which means the first time you click it, it is on, and the next time you click it, it is off.

# **Polygon**

#### Standard Toolbar Button

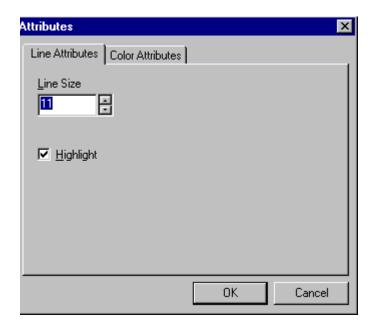


#### Description

Draws a polygon (that is, a closed figure surrounded by straight lines).

To use this command, follow these steps.

- 1. Click the polygon command.
- 2. Drag the line in one direction as far as you want.
- 3. Drag the line in the other directions to complete the polygon.
- 4. Double click the mouse to terminate the polygon.
- 5. To change the polygon's line size or color, place the cursor on the line and press the right mouse button to display the Attributes menu.



# Rectangle

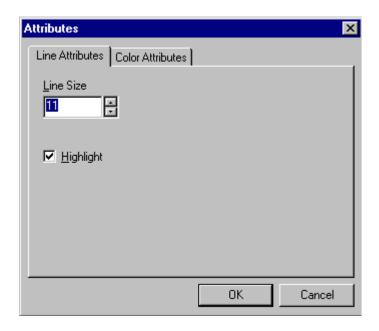
#### Standard Toolbar Button



## Description

Draws a rectangle.

To use this command, click the rectangle command, drag a rectangle, and release the mouse. To change the rectangle's line size or color, place the cursor on the line and press the right mouse button to display the Attributes menu.



## Redo

#### Standard Toolbar Button



# Description

If you use the Undo command and then decide that it was a mistake, use this command. It re-applies the changes from the command that occurred before you pressed Undo.

See Also: "Undo" on page 548

# **Reset Zoom Ratio**

#### Standard Toolbar Button



# Description

Displays image at full size.

See Also: "Zoom In" on page 548; "Zoom Out" on page 549

## **Rotate**

#### Standard Toolbar Button

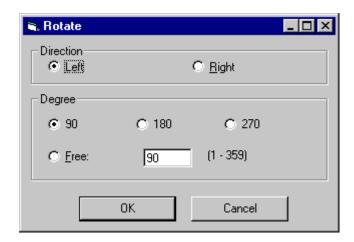


## Description

Turns an image a specified number of degrees. Note that the dialog box lets you rotate the image

- left or right
- 90, 180, or 270 degrees
- any number of degrees between 1 and 359

## Dialog Box



## Save

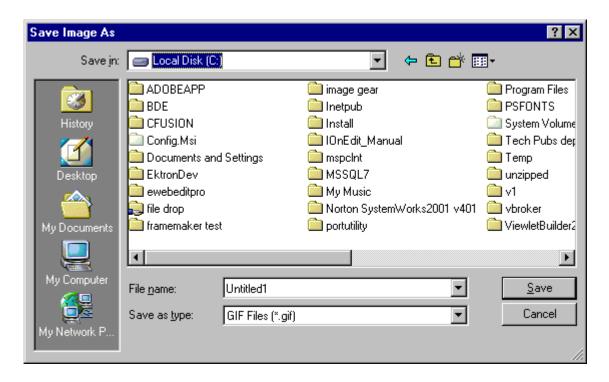
#### Standard Toolbar Button



# Description

Save changes to an image. If required information is missing, such as the image name, you are prompted for this information.

## **Dialog Box**



#### NOTE

The dialog box only appears the first time you save the image. If you later want to save it to a different folder, or under a different name or file type, use the Save As command.

#### Save As

#### Standard Toolbar Button



# Description

Save the current image under a different name or format. For example, you might save mypicture.gif as mypicture.jpg.

Your system administrator determines which file formats are available.

## **Dialog Box**

See "Save" on page 542

#### Select

#### Standard Toolbar Button



## Description

Selects an area of an image. You can then execute other commands on the selected area, such as blur, sharpen, cut, and delete.

#### NOTE

Once you press the Select command, it remains selected and continues to be active until you press it a second time.

# Sharpen

#### Standard Toolbar Button

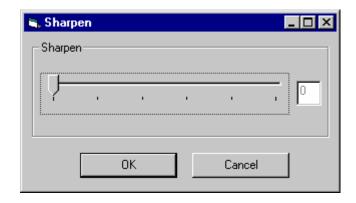


## Description

Sharpens edges within an image. You can select a level of sharpness, from 1 through 5.

Sharpening brings an image into better focus and increases the detail.

If you select an area of the image, the command only changes that area.



#### **Text**

## Standard Toolbar Button

Т

# Description

Places text on an image. You can also change the text's size, font, color, and attributes (bold, italic, etc.).

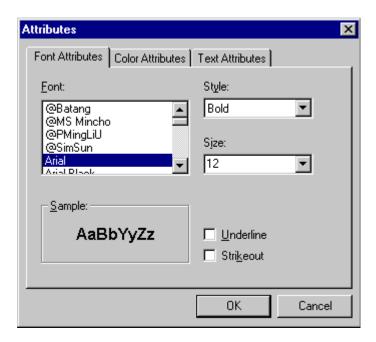
To use the Text command, follow these steps.

- 1. Click the Text button (T).
- 2. Move the cursor to where you want to place the text.
- Click the mouse button and drag a rectangle in which to insert the text.

#### NOTE

Make sure the rectangle is large enough to accommodate your text. The rectangle disappears after you enter text.

- Type the text.
- 5. Click outside the rectangle to close it.
- To change the text or its font, size, style, color, etc., place the cursor over the text and right click the mouse. The text attributes dialog appears.



The following table lists functions you can perform with this dialog.

To change this	Use this tab/field
font	Font Attributes/Font
font size	Font Attributes/Size
font style ( <b>bold</b> , <i>italic</i> , etc.)	Font Attributes/Style
underlining	Font Attributes/Underline
strikeout (for example, sample)	Font Attributes/Strikethrough
font color	Color Attributes/Primary Color
text	Text Attributes/white box
if text wraps when it reaches the end of a line	Text Attributes/ Wrap

# **Twain Acquire**

#### Standard Toolbar Button



## Description

Perform a single page scan from a previously selected source.

See Also: "Twain Source" on page 547

#### Importing Scanned Images

WebImageFX lets you acquire images from a scanner or digital camera that supports the Twain standard. You select the source (using Twain Source) and do a quick acquire from that source (using Twain Acquire).

#### Limitations

- You can only acquire one page at a time
- Few digital cameras support twain. Usually, digital cameras resemble a hard drive or use proprietary software to extract images. Ektron does not support an interface to proprietary software.
- Not all scanners support the twain standard

## **Twain Source**

#### Standard Toolbar Button



# Description

Lest you select a source for acquiring an image, such as a scanner or digital camera.

See Also: "Twain Acquire" on page 547

#### Undo

#### Standard Toolbar Button



## Description

Reverses the most recent commands within the current editing session.

You can undo several commands at once by pressing the undo command repeatedly. The first time you press the command, the most recently completed command is "undone." The next time, the second most recently completed command is "undone", etc.

See Also: "Redo" on page 541

# **Vertical Flip**

#### Standard Toolbar Button



# Description

Flips an image vertically top to bottom.

Click this command again to reverse the image vertically bottom to top.

Image before vertical flip



Image after vertical flip



## Zoom In

#### Standard Toolbar Button



## Description

Increases an image's magnification.

You can press this command several times to continue to increase magnification.

See Also: "Zoom Out" on page 549; "Reset Zoom Ratio" on page 541

#### **Zoom Out**



#### Standard Toolbar Button

Decrease an image's magnification.

You can press this command several times to continue to decrease magnification.

See Also: "Zoom In" on page 548; "Reset Zoom Ratio" on page 541

# Specifying Color Depth

To specify an image's color depth (that is, the number of colors available to an image), specify a *bit depth*. The color depth is derived from the bit depth. Here are the bit depth values.

Bit depth	Color depth
1	2 colors
4	16 colors
8	256 colors
24	16M colors

# Introduction to Tables

Sometimes, the information on your Web page looks better when displayed on a table. Here is an example.

City	Baseball Team	Hockey Team
Boston	Red Sox	Bruins
New York	Yankees / Mets	Rangers
Chicago	White Sox / Cubs	Black Hawks

#### This section explains

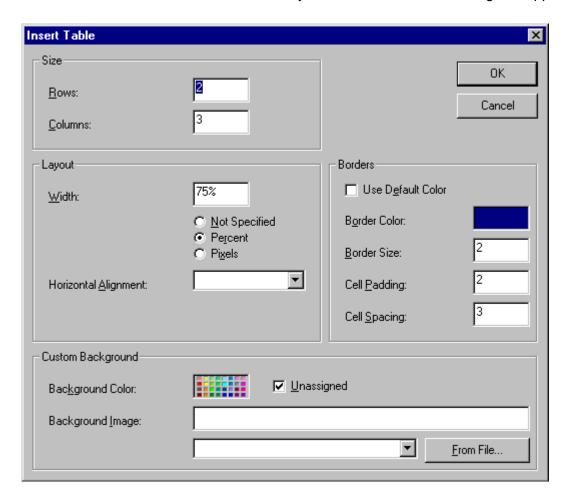
- "Creating a Table" on page 551
- "Deleting a Table" on page 552
- "Inserting a Table within a Table" on page 553

#### See Also:

- "Table Dialog Boxes and Menus" on page 554
- "Manipulating Your Table's Format" on page 561
- "Working with Table Cells" on page 577
- "Section 508 Tables" on page 612

# **Creating a Table**

To create a table, click the table button (
) then click **Insert Table** from the menu. When you do, the Insert Table dialog box appears.



You can also access this dialog box after you insert it. You would do this if you wanted to edit any of the information entered in the dialog.

To access this dialog after insertion, follow these steps.

- 1. Click the table.
- 2. Right click the mouse.
- 3. Click **Table Properties** from the menu.

When creating a table, you can specify the

- number of rows and columns
- width
- horizontal alignment on the page
- background color or background picture
- border size and color

For more information about managing tables, see "Manipulating Your Table's Format" on page 561.

For more information about managing individual cells within a table, see "Working with Table Cells" on page 577.

# **Deleting a Table**

To delete a table, follow these steps

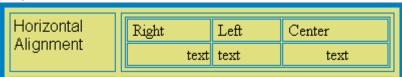
- 1. Move the cursor over the table until the cursor becomes a four-headed arrow ( †).
- 2. Click the mouse button. The table becomes selected (small squares appear around it).



3. Press < Delete>.

# Inserting a Table within a Table

You can insert a table within a table. You might want to do this to arrange text in columns.

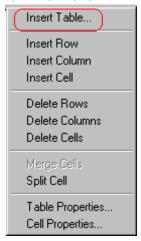


#### NOTE

HTML does not let you use tabs or spaces to align text in columns. You must use a table to align columns. You can remove the table's border, so that no lines appear between the columns and rows.

To insert a table within a table, follow these steps.

- 1. Place the cursor in the cell into which you want to insert a table.
- 2. Click the Insert Table button (III).
- Click Insert Table from the menu.



- 4. The Insert Table dialog box appears.
- 5. Edit the fields in the dialog box as needed. Then, click **OK**.

# Table Dialog Boxes and Menus

This section explains the menu options and dialog boxes you use to manipulate tables and cells. In most cases, you are referred to another section that describes the feature in more detail.

#### This section explains

- "The Insert Table Menu" on page 554
- "The Table Properties Dialog Box" on page 556
- "The Cell Properties Dialog Box" on page 558
- "The Table Context Sensitive Menu" on page 559

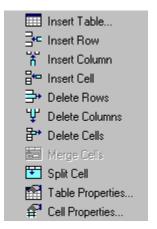
#### The Insert Table Menu

You access the Insert Table menu by clicking on the Insert Table button (I) while the cursor is inside a table.

#### NOTE

Before you click the button, make sure the table is not selected (that is, the table is not surrounded by small boxes).

When you do, the following menu appears.

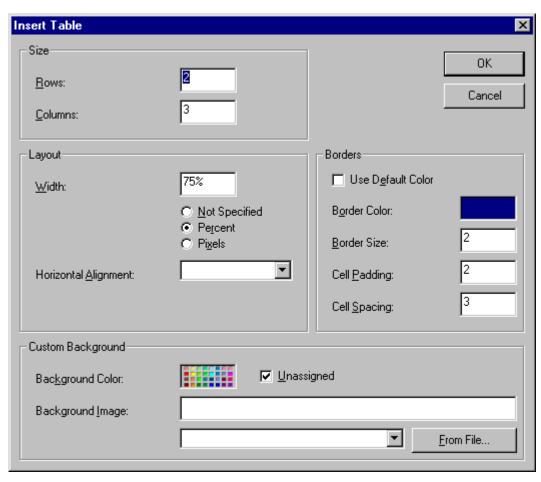


The following table lists the menu options and where to get more information on each.

Menu Option	Description	For more information, see
Insert Table	Inserts a new table where the cursor is currently resting	"Creating a Table" on page 551
Insert Row	Creates a new table row above the row in which the cursor is currently resting	"Adding or Removing Rows and Columns" on page 562
Insert Column	Creates a new table column next to the column in which the cursor is currently resting	"Adding or Removing Rows and Columns" on page 562
Insert Cell	Inserts a cell to the left of the cursor in a table	
Delete Rows	Deletes table row in which the cursor is currently resting	"Adding or Removing Rows and Columns" on page 562
Delete Column	Deletes table column in which the cursor is currently resting	"Adding or Removing Rows and Columns" on page 562
Delete Cells	Deletes the selected cells	
Merge Cells	Combines the contents of two or more selected cells into one	"Merging Two Cells" on page 591
Split Cell	Divides a cell into two. Each cell occupies one half the size of the original cell.	"Splitting a Cell" on page 590
Table Properties	Displays and lets you edit table properties, such as the number of rows and columns, cell padding, and borders.	"The Table Properties Dialog Box" on page 556
Cell Properties	Displays and lets you edit cell properties, such as width and alignment	"The Cell Properties Dialog Box" on page 558

# **The Table Properties Dialog Box**

The Insert Table dialog box lets you manipulate most elements of a table's appearance.

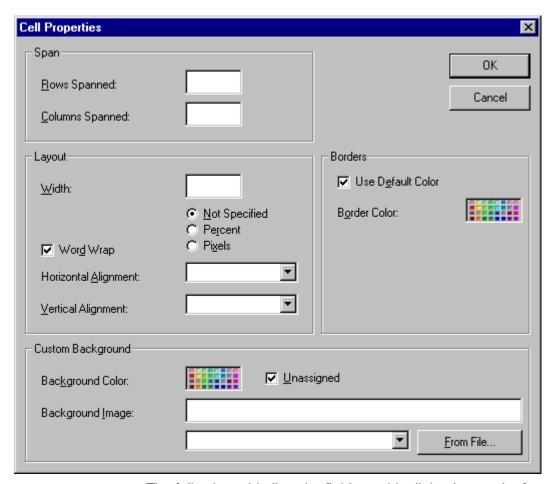


The following table lists the fields on this dialog box and refers you to the section that explains each field.

Field(s)	Lets you specify	For more information, see
Size: Rows, Columns	The number of rows and columns in the table	"Choosing the Number of Rows and Columns" on page 561
Layout: Width	Table width	"Specifying Table Width" on page 563
Layout: Horizontal Alignment	The table's alignment across the Web page	"Setting Horizontal Alignment" on page 587
Background Color	The background color of the table	"Specifying a Table's Background Color" on page 570
Background Image	A background image for the table	"Specifying a Background Image for a Table" on page 572
Borders: Use Default Color	Whether or not to use the default color (gray) for table borders	
Border Color	If you do not use the default, the color of the table border	"Assigning Border Color" on page 573
Border Size	The size of the table border	"Assigning Border Size" on page 575
Cell Padding	The space (in pixels) between the cell text and a cell's border	"Assigning Cell Padding" on page 593
Cell Spacing	The space (in pixels) between a cell and surrounding cells	"Assigning Cell Spacing" on page 594

# The Cell Properties Dialog Box

The Cell Properties dialog box lets you manipulate most elements of a cell's appearance.



The following table lists the fields on this dialog box and refers you to the section that explains each field.

Field(s)	Lets you specify	For more information, see
Rows Spanned	If the cell spans two or more rows	"Spanning Rows or Columns" on page 585
Columns Spanned	If the cell spans two or more columns	"Spanning Rows or Columns" on page 585
Width	The minimum cell width	"Specifying the Width of a Cell" on page 577
Word Wrap	Whether text moves down to the next line when it reaches the specified width of a cell	"Word Wrap" on page 592
Horizontal Alignment	The alignment of data across a cell	"Setting Horizontal Alignment" on page 587
Vertical Alignment	The alignment of data up and down within a cell	"Setting Vertical Alignment" on page 589
Background Color	The cell's background color, if you want it to be different from the table's background color	"Specifying a Cell's Background Color" on page 581
Background Image	A background image for the cell	"Specifying a Background Image for a Cell" on page 583
Use Default Color	Apply the table border color to this cell border	
Border Color	Apply a color other than the table border color to this cell border	"Setting a Cell's Border Color" on page 580

# The Table Context Sensitive Menu

The following menu appears when you right click the mouse while the cursor is in a table.



All items on this menu are described in "The Context Sensitive Menu" on page 485 except **Tables**, which is described in "The Insert Table Menu" on page 554.

# Manipulating Your Table's Format

This section explains how to manipulate your table's format by specifying

- a number of rows and columns
- a width
- horizontal alignment
- a background color or image
- border color and size

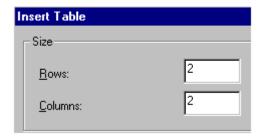
#### NOTE

You can also apply most of these properties to individual cells within a table. See "Working with Table Cells" on page 577 for details.

- "Choosing the Number of Rows and Columns" on page 561
- "Specifying Table Width" on page 563
- "Specifying Horizontal Alignment" on page 568
- "Table Backgrounds" on page 569
- "Setting Table Borders" on page 573

# Choosing the Number of Rows and Columns

Use the **Size** section of the Insert Table dialog box to specify the number of rows and columns in the table.



A row is a horizontal series of cells, while a column is a vertical series.



If you know how many rows and columns the table will be, enter those numbers. If you don't know the number of rows and columns you need when you create the table, estimate how many you need. You can add or remove rows and columns later.

### **Placement of Inserted Row or Column**

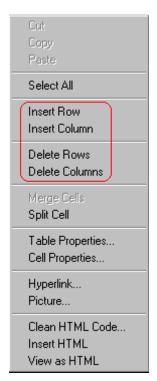
If you add a row, it appears above the row in which the cursor was resting when you pressed **Insert Row**.

If you add a column, it appears on the left side of the table.

### Adding or Removing Rows and Columns

To add or remove rows and columns after you create the table, follow these steps.

1. Place the cursor in the cell from which you want to add or delete.



2. Right click the mouse. A menu appears.

3. Click the appropriate action from the menu. For example to add a row, click **Insert Row**.

#### NOTE

If you are working with nested tables, and you add or remove a column then undo that action and redo it, you must press the redo button once for each cell in the row or column.

# Specifying Table Width

When you create a table, you can set its width by specifying one of the following:

- percentage of the window: the table's width varies as a user adjusts the browser size
- fixed number of pixels, the table's width stays the same as a user adjusts the browser size

You can also *not* set a width but instead let information you enter into the table's cells determine its width.

#### NOTE

To set the width of a table column, adjust the width of one of the cells within the column (as described in "Specifying the Width of a Cell" on page 577). Usually, this change affects all other cells in the column.

### **Specifying Table Width by Percentage**

Specify table width by percentage if you want the table to be resized as the user resizes the browser.

#### Note

In order for the table to resize with the browser, the Word Wrap attribute must be turned on in all of a table's cells. For details, see "Word Wrap" on page 592.

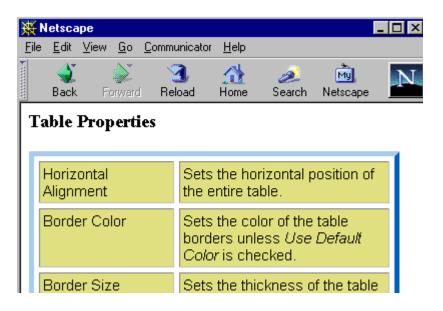
For example, if you specify that a table is 100% wide, and your browser displays 14 inches across when it is maximized, the table fills the screen (except for the browser border).



### **Table Properties**

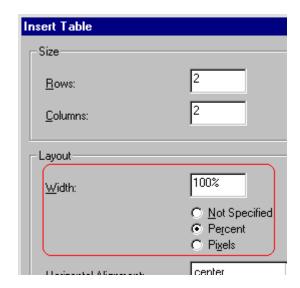
Horizontal Alignment	Sets the horizontal position of the entire table.
Border Color	Sets the color of the table borders unless Use Default Colo
Border Size	Sets the thickness of the table borders in pixels.
Cell Padding	Sets the spacing around the text in a table cell.
Cell Spacing	Sets the spacing between cells in the table
Background Color	Sets the background color of the table unless Unassigned
Background Image	Sets the image to be displayed in the table's background.

If you resize the browser to half the screen, the table will be about 7" wide. You still see both columns, but some of the data is moved down.



### Setting Table Width by Percentage

To specify table width by percentage, choose **Percent** in the layout section of the Insert Table dialog box. Then, specify the percentage at the **Width** field.

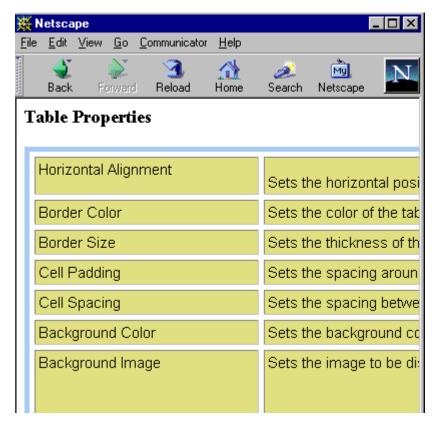


# **Specifying Table Width by Pixels**

Specify table width by pixels if you want the table to remain the same size if a user resizes the browser.

For example, if you specify that a table is 610 pixels wide, and the user's browser is set to low resolution (640 x 480 pixels), the table occupies the full width of the browser when it is maximized.

If the user resizes the browser so that it only occupies the left half of the screen, only the left half of the table appears. A scroll bar appears at the bottom of the browser. The user must move the scroll bar to see the rest of the table.

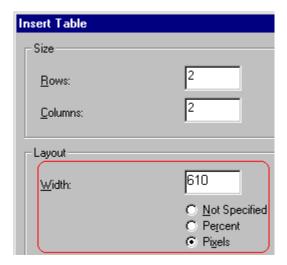


If you set table width by pixels, do not set it to more than 610 pixels. Otherwise, the table will not fully display on a monitor set to low resolution (640 x 480).

### Setting Table Width by Pixels

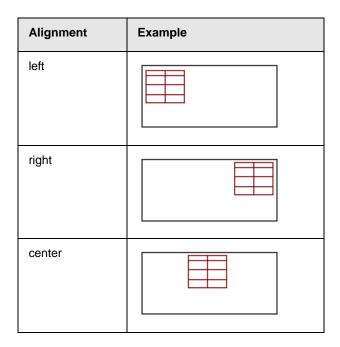
To specify table width by pixels, choose **Pixels** in the layout section of the Insert Table dialog box. Then, specify the number of pixels at

the Width field.

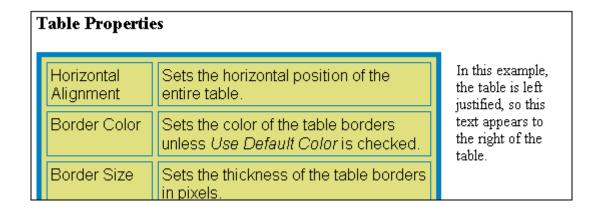


# **Specifying Horizontal Alignment**

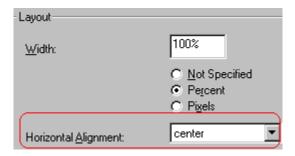
You can specify your table's horizontal alignment (left, right, or center) within the browser.



If you specify right or left justify, you can wrap text around the table. To do this, move the cursor to the right or left of the table and begin typing.



Specify the table alignment at the **Horizontal Alignment** field on the Layout area of the Insert Table dialog box.



# Table Backgrounds

You can specify a background color or image for your table.

### Specifying a Table's Background Color

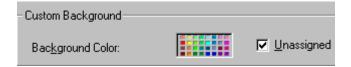
You can assign a background color to a table to make it more pleasing to the eye. Here is an example.

Width	Sets the width of the table on the page in terms of a percentage or by pixel width.
Horizontal Alignment	Sets the horizontal position of the entire table. For example, left, center, right.
Border Color	Sets the color of the table borders unless <i>Use Default Color</i> is checked.

#### NOTE

If you apply a dark background color to a table, you may want to apply a light foreground color to the text. Use the font color button ( ) to change the text color.

To assign a background color to your table, click the **Background Color** field on the Insert Table dialog box.



When you click that field, a color dialog box appears. Click the color that you want to apply to the background of the table.

Follow these steps to get help on how to use the color box.

1. Click the question mark in the top right corner.



- 2. A large question mark appears next to your cursor.
- 3. Drag the question mark to the area of the dialog box that you want to learn about.
- 4. Click the mouse button. A box appears with instructions for that area.

# **Deleting a Table's Background Color**

To delete a table's background color, click the **Unassigned** box in the **Custom Background** area of the Insert Table dialog box.



### Specifying a Background Image for a Table

If you want a background image to appear in all table cells, use the **Background Image** field of the Insert Table dialog box.



Your Webmaster determines which images are available to you.

To insert a background image

- 1. Click the down arrow to the right of (**Select Image**). A list of background images appears.
- 2. Click the image of your choice.
- 3. Click OK.

Note that when you apply a background image to a table

- it applies to the entire table, including the borders.
- if the table is larger than the image, the image repeats until it fills the table.
- if the image is larger than the table, the top left corner of the image aligns with the top left corner of the table. The rest of the image fills as much of the table as possible.
- you can also apply an image to individual cells (see "Specifying a Background Image for a Cell" on page 583).
- make sure that the image does not obscure user's ability to read the table text.

### **Deleting a Background Image**

- 1. Move the cursor to any cell on the table and right click the mouse.
- 2. Click **Table Properties** from the menu.



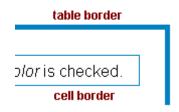
- Select the value in the **Background Image** field and press <Backspace>.
- 4. Click OK.

# **Setting Table Borders**

You can specify a border color or size for your table.

# **Assigning Border Color**

A table border is the line that separates the table from the rest of your Web page. By default, table borders are gray. You can change the color of table borders.

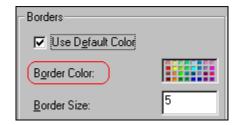


If you want a table's border to "disappear," set it to the same color as the page's background color. This technique is often used to format text on a Web page.

### **Assigning a Cell Border Color**

Each cell also has a border that separates it from the other cells and the table border. By default, a cell's border color matches the table border. However, you can individually change a cell border color (see "Setting a Cell's Border Color" on page 580).

To assign a color to your table's border, click the **Border Color** field on the Insert Table dialog box.



When you click that field, a color selection box appears. Click the color that you want to apply to the table's border. Follow these steps to get help on how to use the color box.

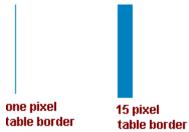
1. Click the question mark in the top right corner.



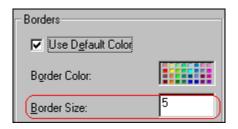
- 2. A large question mark appears next to your cursor.
- 3. Drag the question mark to the area of the dialog box that you want to learn about.
- 4. Click the mouse button. A box appears with instructions for that area.

# **Assigning Border Size**

You can also adjust the size of a table border. Size is measured in pixels.



To assign a border size to your table, enter a number of pixels into the **Border Size** field on the Insert Table dialog box.



If you set a table's border size to zero (0) but wish to view the table's boundary lines while you are editing it, select the table and click the border button ( $\blacksquare$ ). Boundary lines will appear while you are editing but disappear when a user views the page.

# Working with Table Cells

Along with functions for managing tables (described in "Introduction to Tables" on page 550 and "Manipulating Your Table's Format" on page 561), **eWebEditPro+XML** also lets you perform actions on individual cells within a table.

You can perform the following actions on individual table cells.

- "Specifying the Width of a Cell" on page 577
- "Inserting a Cell" on page 578
- "Deleting a Cell" on page 579
- "Setting a Cell's Border Color" on page 580
- "Specifying a Cell's Background Color" on page 581
- "Specifying a Background Image for a Cell" on page 583
- "Spanning Rows or Columns" on page 585
- "Aligning Text Within a Cell" on page 587
- "Splitting a Cell" on page 590
- "Merging Two Cells" on page 591
- "Word Wrap" on page 592
- "Setting Cell Padding and Spacing" on page 593

#### NOTE

HTML does not allow you to adjust the width of a cell's border.

You can also select several cells or a row of cells and change them as described above. However, you cannot select and change a column of cells.

# Specifying the Width of a Cell

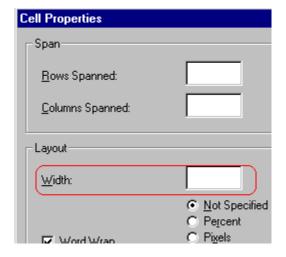
As described in "Specifying Table Width" on page 563, there are several ways to set the width of a table. Within a table, you can also specify the width of an individual cell.

When you set a cell width, there is no guarantee that the cell will occupy that width when displayed in a browser. This is because the cell is part of a column, and changes to other cells in the column can affect the cell whose width you set. Setting cell width only guarantees that the cell will not be *less than* the width you specify.

If you want to ensure that a cell's size does not change, set all cells in a column to that width.

To specify a cell's width, follow these steps.

- 1. Place the cursor in the cell whose width you want to set.
- 2. Right click the mouse.
- Click **Table** from the menu.
- 4. Click **Cell Properties** from the menu.
- 5. The Cell Properties dialog box appears.



- 6. In the layout section of the dialog box, enter the cell width at the **Width** field. You can enter the width in pixels or percentage. These choices are explained in "Specifying Table Width" on page 563.
- 7. Click OK.

# Inserting a Cell

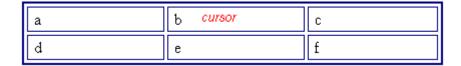
To insert a cell, follow these steps.

- 1. Move the cursor to the right of where you want the new cell to appear.
- 2. Right click the mouse.
- Click Insert Cell from the menu.

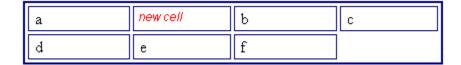
The new cell appears to the left of the cell in which the cursor resides when you click **Insert Cell**. The cursor cell and all cells to its right shift right to make room for the new cell.

In this example, the cursor was in cell "b" when the user clicked **Insert Cell**.

#### **Before**



#### After



# Deleting a Cell

To delete one or more cells, follow these steps.

- 1. Move the cursor to the first cell you want to delete.
- 2. To delete only that cell, proceed to the next step. To delete several contiguous cells, select them. Contiguous cells can cross rows.
- 3. Right click the mouse.
- Click Delete Cells from the menu.

Any cells to the right of the deleted cells shift left to occupy the vacant space.

In this example, the cursor was in cell "b" when the user clicked on **Delete Cells**.

#### **Before**



#### After



# Setting a Cell's Border Color

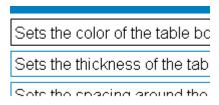
A cell border is the line that separates it from other cells.

By default, the color of a cell's border matches the color of the table border. However, you can change the color of any cell border individually.

#### NOTE

When viewed in Netscape Navigator, cell borders are gray, regardless of any change you make on the Cell Properties dialog box.

This example illustrates the effect of different cell border colors within a table.

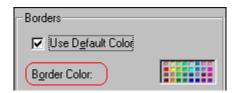


If you want a cell's border to "disappear," set it to the same color as the table's background color.

To change the color of a cell's border, follow these steps.

- 1. Move the cursor to the cell and right click the mouse.
- 2. Click **Table** from the menu.
- 3. Click **Cell Properties** from the menu.

4. Click the **Border Color** field on the Cell Properties dialog box.



When you click that field, a Windows Color selection box appears. Click the color that you want to apply to the cell border.

See Also: "Using the Color Box" on page 584



# Specifying a Cell's Background Color

"Specifying a Table's Background Color" on page 570 explains how to apply a background color to a table. You can also apply a background color to a cell.

To apply a background color to a cell, follow these steps.

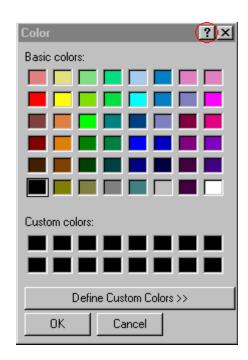
1. Move the cursor to the cell and right click the mouse.

- 2. Click **Table** from the menu.
- 3. Click **Cell Properties** from the menu.
- 4. Click the **Background Color** field on the Cell Properties dialog box.



5. When you click that field, a Windows Color selection box appears.

See Also: "Using the Color Box" on page 584



6. Click a color to apply to the background of the cell.

# **Deleting a Cell's Background Color**

To delete a cell's background color, click the **Unassigned** box in the **Custom Background** area of the Cell Properties dialog box.



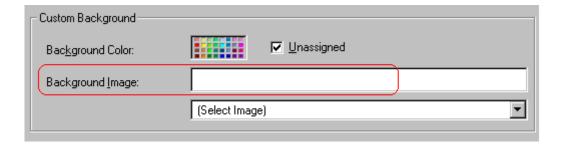
# Specifying a Background Image for a Cell

"Specifying a Background Image for a Table" on page 572 explains how to apply a background image to a table. You can also apply a background image to a cell.

Your Webmaster determines which images are available.

To insert an image into a cell, follow these steps.

- 1. Move the cursor to the cell and right click the mouse.
- 2. Click **Table** from the menu.
- 3. Click **Cell Properties** from the menu.
- 4. Move the cursor to the **Background Image** field of the Cell Properties dialog box.



- 5. Click the down arrow to the right of **(Select Image)**. A list of background images appears.
- 6. Click the image of your choice.
- Click **OK**.

Note that when you apply a background image to a cell

- If the cell is larger than the image, the image repeats until it fills the cell.
- If the cell is smaller than the image, the top left corner of the image appears in the top left corner of the cell. The rest of the image fills as much of the cell as possible.
- Make sure the image does not obscure a user's ability to read the cell text (if any exists).

# **Deleting a Background Image**

- 1. Move the cursor to the cell and right click the mouse.
- 2. Click **Table** from the menu.
- 3. Click **Cell Properties** from the menu.
- 4. Select the value in the **Background Image** field and press <Backspace>.

### **Using the Color Box**

Follow these steps to get help on how to use the color box.

1. Click the question mark in the top right corner.



- 2. A large question mark appears next to your cursor.
- 3. Drag the question mark to the area of the dialog box that you want to learn about.
- 4. Click the mouse button. A box appears with instructions for that area

# Spanning Rows or Columns

You can create a table cell that stretches across more than one row or column. In the following table, notice how the row that contains "Sports Teams" spans three columns.

Sports Teams		
City	Baseball Team	Hockey Team
Boston	Red Sox	Bruins
New York	Yankees	Rangers
Chicago	White Sox	Black Hawks

You can also create a column that spans several rows, as illustrated below. Notice that Boston spans three rows.

Colleges		
City	Name	
Boston	Boston College	
	Northeastern University	
	Boston University	

Colleges	
City	Name
New York	Columbia University

### **Spanning More than One Row or Column**

To have a table cell span more than one row or column, follow these steps.

- 1. Place the cursor in the cell that will span rows or columns.
- Right click the mouse.
- 3. Click **Table** from the menu.
- 4. Click **Cell Properties** from the menu.
- The Cell Properties dialog box appears. In the Rows Spanned or Columns Spanned field, enter the number of rows or columns that you want this cell to span.

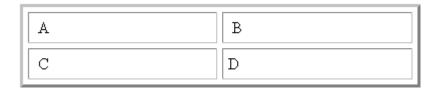


6. Click OK.

### Effect of Spanning a Cell

When you set a cell to span rows or columns, the editor does not remove the cells that are in the way. Instead, it moves those cells across or down to the next available position.

For example, the following table has two rows and two columns.



If you set cell A to span two rows, note that cell C moves across to make room for cell A. This action pushes cell D to the next column.



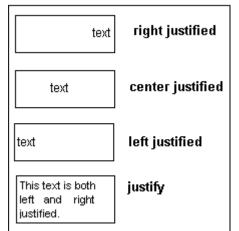
# Aligning Text Within a Cell

Within a cell, you can specify how your text aligns horizontally and vertically.

## **Setting Horizontal Alignment**

In the Cell Properties dialog box, you can specify the horizontal alignment of a cell. You have set the alignment to left, center, or right, or

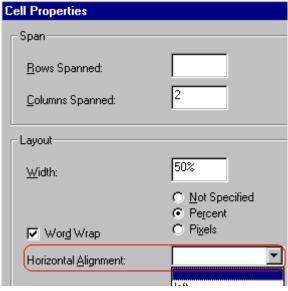
- left
- center
- right
- justify the text is justified down both left and right edges. Many books use this alignment style. (This alignment is not supported by all browsers.)



This example illustrates these choices.

To set horizontal justification of a table cell, follow these steps.

- 1. Place the cursor in the cell that you want to edit.
- 2. Right click the mouse.
- 3. Click **Table** from the menu.
- 4. Click **Cell Properties** from the menu
- 5. The Cell Properties dialog box appears. Click the down arrow to the right of the **Horizontal Alignment** field.



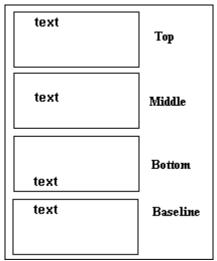
6. Click your choice from the list and click **OK**.

### **Setting Vertical Alignment**

In the Cell Properties dialog box, you can specify the vertical alignment of a cell. You have four choices.

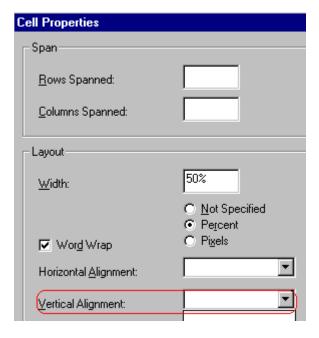
- top
- middle
- bottom
- along the baseline of the first line of text (the term "baseline" is defined in "Aligning the Picture" on page 512)

This example illustrates the choices.



To set vertical justification for a table cell, follow these steps.

- 1. Place the cursor in the cell that you want to edit.
- 2. Right click the mouse.
- 3. Click **Table** from the menu.
- 4. Click **Cell Properties** from the menu.
- 5. The Cell Properties dialog box appears. Click the down arrow to the right of the **Vertical Alignment** field.

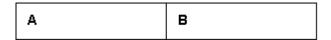


6. Click your choice from the list and click **OK**.

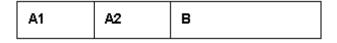
# Splitting a Cell

You can divide a cell into two. If you split a cell, each cell occupies one half the size of the original cell.

#### Row before split



### Row after split



To split a table cell into two cells, follow these steps.

1. Place the cursor in the cell that you want to split.

- 2. Right click the mouse.
- 3. Click Table.
- 4. Click **Split Cell** from the menu.



5. Two cells now appear where only one appeared before.

# Merging Two Cells

You can merge two cells into one. If you merge two cells, the new cell contains all of the information from both. The new cell's width equals the sum of the two cells that were merged.

### **Cells Before Merge**



### **Cell After Merge**



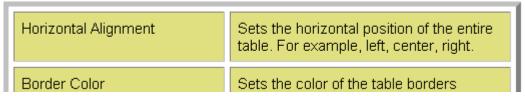
To merge two or more cells, follow these steps.

1. Select the cells that you want to merge.

- 2. Click the Insert Table button (III).
- 3. Click Merge Cells from the menu.

# Word Wrap

Word Wrap is a text formatting feature of tables. It causes text to move down to the next line when the width of the characters on a line equals the column width. For example, if you set column width to 50%, with word wrap turned on, a table looks like this.



If you turn Word Wrap off for the same table, you get this result.

I	Horizontal Alignment	Sets the horizontal position of the entire table. For example, left, cent
l	Border Color	Sets the color of the table borders unless Use Default Color is check

If Word Wrap is turned off, text stays on one line until the user entering table text presses <Enter>. That keystroke causes text to move down to the next line.

By default, all cells have the Word Wrap feature turned on.

To turn Word Wrap on or off for a cell, follow these steps.

- 1. Place the cursor in the cell that you want to edit.
- Right click the mouse.
- Click **Table** from the menu.
- 4. Click **Cell Properties** from the menu.
- The Cell Properties dialog box appears. Click or off the Word Wrap checkbox and click OK.

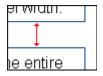


# Setting Cell Padding and Spacing

Cell padding is the space between a cell's data and its border.

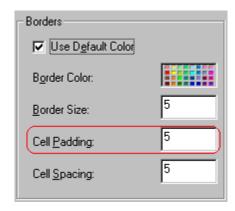


Cell spacing is the space between a cell and surrounding cells.



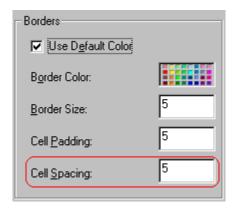
# **Assigning Cell Padding**

To assign cell padding to your table, click the **Cell Padding** field on the Insert Table dialog box. Enter the number of pixels.



# **Assigning Cell Spacing**

To assign cell spacing to your table, click the **Cell Spacing** field on the Insert Table dialog box. Enter the number of pixels.



# **Using Bookmarks**

Use a bookmark to let a user "jump" from any word, phrase, or image to another place in a file. On your Web page, text appears in a different color to indicate that additional information is available at the bookmark's location.

For example, if your Web page includes meeting minutes, the top of the page could list the meeting dates. You could then assign a hyperlink to each date and a bookmark to each set of minutes.

The user sees that a date is in a different color, so clicks the date to "jump" to the bookmark that marks the location of the meeting minutes.

"Creating a Bookmark" on page 595 describes how to set up a hyperlink to a bookmark within a file. You can also set up hyperlink to

- another Web page. This procedure is described in "Using Hyperlinks" on page 599.
- a bookmark within another Web page. This procedure is described in "Creating a Hyperlink to a Location Within a Web Page" on page 602.

# **Creating a Bookmark**

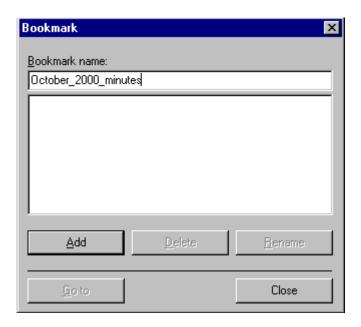
When creating a bookmark, you must specify a

- source, the text or image that the user clicks to move to the bookmark
- bookmark, the place to which the cursor jumps when the user clicks the source

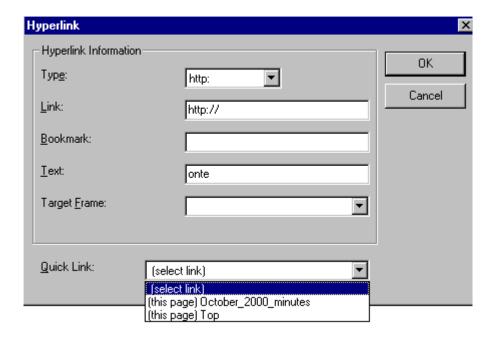
To continue with the above example, a meeting date is the source, and the meeting minutes are the bookmark.

To create a bookmark, follow these steps.

- Select the bookmark text or image.
- 2. Click the Bookmark button ( ).
- The Bookmark dialog box appears. Enter the name of the bookmark. The bookmark can include the following nonalphabetic characters:; / ? : @ & = + \$ , - \_ . ! ~ \* ' ( ).



- 4. Click Add.
- 5. The editor screen returns. (The bookmark does not appear on the page.) Select the source text or image.
- 6. Click the Hyperlink button (a).
- 7. The Hyperlink dialog box appears.
- 8. Click the down arrow to the right of the **Quicklink** field and click the bookmark you created in Step 3.



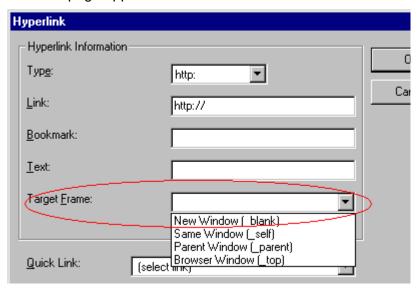
9. If desired, you can use the **Target Frame** field to change the window in which the destination text appears. For details, see "Changing the Destination Window" on page 598.

If you leave the **Target Frame** field blank, the new window replaces the current window.

10. Click **OK**.

#### **Changing the Destination Window**

While defining hypertext, you can use the **Target Frame** field on the Hyperlink dialog box to change the window in which the destination page appears.



The possible values that you can enter into the **Target Frame** field are explained below.

If you want the destination page to appear	Click this in the Target Frame field
In a new browser window, on top of the current browser.	New Window(_blank)
In the same position within the browser window. The new window replaces the current one.	Same Window(_self)  Note: this is the default.
If your page contains frames, in the frame that contains the frame with the hyperlink.	Parent Window(_parent)
If your page contains frames, in the full display area, replacing the frames.	Browser Window(_top)
If your page contains frames, in the frame with the specified name.	Enter the name of the frame.

# **Using Hyperlinks**

Use hyperlinks to let a user "jump" from any word, phrase or image to another Web page. The page can be within your network (that is, on an intranet) or anywhere on the internet.

#### NOTE

If you want to create jumps within a file, see "Using Bookmarks" on page 595.

For example, if your Web page includes a jump to the Ektron Web site, you would enter the text to indicate the jump (for example **Ektron Web Site**), then create a hyperlink to www.ektron.com. When users see **Ektron Web Site** in a different color, they can click the text to "jump" to the site.

Although most jumps go to the top of another Web page, you can also jump to a bookmark within a Web page.

#### This section explains

- "Creating a Hyperlink" on page 599
- "Testing a Hyperlink" on page 602
- "Creating a Hyperlink to a Location Within a Web Page" on page 602
- "Editing a Hyperlink" on page 603
- "Removing a Hyperlink" on page 604
- "Preventing a URL from Becoming a Hyperlink" on page 604

## Creating a Hyperlink

When creating a hyperlink, you must specify a

- source, the text or image the user clicks to move to the destination
- destination, the Web page to which the display moves when the user clicks the source

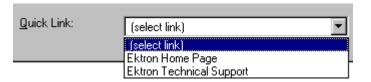
To continue with the above example, Ektron Web Site is the source, and the Web page available at www.ektron.com is the destination.

To create a hyperlink, click the Hyperlink button ( ). When you do, the Hyperlink dialog box appears. From there, you can select from a list of Web pages (also known as Quicklinks). Or, if the page you are jumping to is not on the list, enter the URL address of the destination Web page.

Each choice is described below.

#### **Using a Quicklink**

Your Web master can add to the Hyperlink dialog box any number of Quicklinks, that is, Web addresses that you can link to simply by selecting an item from a drop down menu.

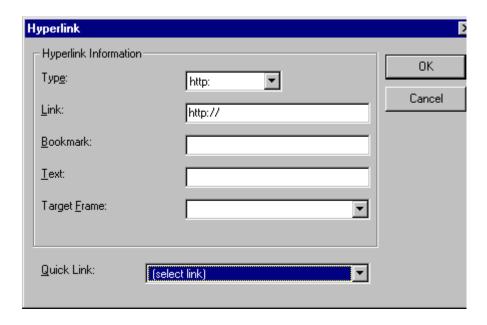


Quicklinks are "quick" because you do not need to enter or know the URL of the destination Web page -- your Web master has already stored that information for you.

To apply a Quicklink, follow these steps.

1. Select the source text or image.

2. Click the Hyperlink button ( ). The Hyperlink dialog box appears.



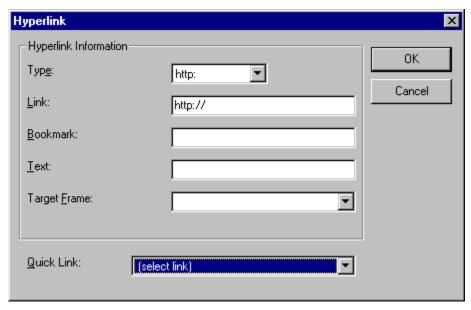
- 3. Click the down arrow to the right of the **Quicklink** field. A list of Web pages that your Web master has pre-loaded appears.
- 4. Click an item from the list to select it.
- 5. If desired, you can use the **Target Frame** field to change the window in which the destination text appears. For details, see "Changing the Destination Window" on page 598.
  - If you leave the **Target Frame** field blank, the new window replaces the current window
- 6. Click OK.

#### **Entering a Hyperlink Manually**

To create a hyperlink, follow these steps.

1. Select the source text or image.

2. Click the New Hyperlink button ( ). The Hyperlink dialog box appears.



- 3. Click in the **Link** field after http://. Then, enter the address of the destination Web page. For example, to enter a hyperlink to the ektron Web site, enter www.ektron.com.
- 4. If desired, you can use the **Target Frame** field to change the window in which the destination text appears. For details, see "Changing the Destination Window" on page 598.
  - If you leave the **Target Frame** field blank, the new window replaces the current window
- Click **OK**.

#### Testing a Hyperlink

Within the **eWebEditPro+XML** editor, you can test a hyperlink. To do this, select the hyperlink then double click it. That action launches the Web page assigned to the hyperlink.

#### Creating a Hyperlink to a Location Within a Web Page

Sometimes, the destination Web page contains bookmarks, and you want to jump from your page to a bookmark on another page. (Bookmarks are described in "Using Bookmarks" on page 595.)

To create a hyperlink that jumps to another page's bookmark, follow these steps.

- 1. Go to the destination Web page.
- 2. Click the bookmark that you want to jump to. For example, on the illustration below, the text **Benefits to Partners** jumps to a bookmark further down on the page.

#### PARTNER PROGRAM OVERVIEW

#### Welcome!

- <u>Executive Summary</u>
- Ektron Partner Programs
- Benefits to Partners
- Ektron Products
- Partners in Learning Program

Ektron Technology Partners

When you click the bookmark, its full address appears in your browser's address bar. This bookmark's address looks like this.

http://www.ektron.com/single.cfm?doc\_id=35#Benefits2

- 4. Click the address bar. The address is selected. Press <Ctrl>+<C> to copy the address into the Windows clipboard.
- Go to eWebEditPro+XML.
- 6. Select the text or image from which you want to jump to the bookmark.
- 7. Click the Hyperlink button ( ). The hyperlink dialog box appears.
- 8. Move the cursor to the Link field.
- Press <Ctrl>+<V> to paste the address you copied in Step 4 into the Link field.
- 10. Click **OK**.

#### **Editing a Hyperlink**

If you need to change a hyperlink's destination Web page or target frame, follow these steps.

- 1. Click the Hyperlink button (). The hyperlink dialog box appears.
- 2. Edit the **Link** or **Target Frame** field as needed.
- 3. Press OK.

#### Removing a Hyperlink

If you want to remove the hyperlink from text or an image, select the text or image and press the Remove Hyperlink button ().

#### Preventing a URL from Becoming a Hyperlink

If you enter a URL or an email address into **eWebEditPro+XML**, it automatically becomes a hyperlink. To prevent this, enter an extra space in the URL or address.

For example, instead of entering sales@ektron.com, enter sales<br/>blank>@ektron.com.

# Working with HTML

**eWebEditPro+XML** creates pages for display on the World Wide Web or an intranet. These pages use HTML (hypertext markup language) to format text and images for display in a browser. You do not need to know HTML to use **eWebEditPro+XML**.

However, if you know HTML, you can view, insert or edit your Web page's HTML code.

#### This section explains

- "Viewing and Editing HTML" on page 605
- "Inserting Source" on page 606
- "Cleaning Source Code" on page 607
- "Inserting Content from MS Office" on page 608

#### Viewing and Editing HTML

When you choose to view your page as HTML, the editor cleans the content using a method determined by your Webmaster. (For more information, see "Cleaning HTML" in the eWebEditPro+XML Developer's Reference Guide.)

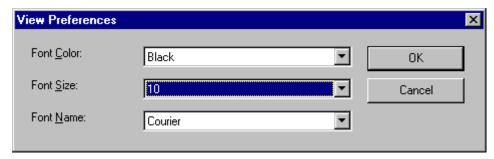
To view your page's HTML, follow these steps.

1. Click the View as HTML button (), or right click the mouse and click **View as HTML** from the menu.



2. The HTML code appears. While viewing the code, you can edit it using editor functions such as Cut, Copy, Paste and Replace. To select all content, press <Ctrl>+<A>.

You can also set default values for the style, size and color in which the HTML appears. To do this, right click the mouse and click **Preferences**. When you do, a dialog box appears in which you can enter formatting information about the HTML code.



These settings will be used whenever you view as HTML.

The settings are ignored when you view the page in WYSIWYG mode and when the user views the page.

3. To return to normal view, click the **View as WYSIWYG** button (a) or right click the mouse and click **View WYSIWYG**.

#### **Editing a Section of a Page**

If you want to edit only a section of the HTML on your Web page, follow these steps.

- 1. Select the portion of your Web page that you want to edit.
- 2. Right click the mouse.
- 3. Click **Edit Source** from the menu. The HTML code appears.
- 4. Edit the HTML code as desired.
- Click OK.

#### **Inserting Source**

If you want to insert HTML source code into your Web page, follow these steps.

- 1. Place the cursor at the spot on the page where you want to insert the HTML.
- 2. Right click the mouse.
- 3. Click **Insert Source** from the menu.
- 4. The Insert Source dialog box appears. Paste or type your HTML code.
- Click OK.

#### **Cleaning Source Code**

**eWebEditPro+XML** lets you "clean" the HTML source code for your Web page. You would typically use this feature after entering HTML text or pasting HTML code into **eWebEditPro+XML** from another application.

The Clean Source option removes unnecessary HTML tags, ensures that all tags begin and end properly, and maximizes the page for efficiency. As a result, the page should be error-free and load more quickly in a browser. Also, the appearance of clean HTML is more consistent when viewed in different browsers.

To clean your HTML, follow these steps.

- 1. Right click the mouse.
- 2. Click Clean Source from the menu.
- 3. **eWebEditPro+XML** cleans your Web page's HTML content.

## **Inserting Content from MS Office**

If you paste text into **eWebEditPro+XML** from a Microsoft Office 2000 (or higher) application, such as Microsoft Word, the following window appears.



For best results, click **Yes**.

# Section 508 Compliance

This section explains how **eWebEditPro+XML** complies with Section 508 of the Rehabilitation Act (a law enacted by the United States government that requires Federal agencies to make their electronic and information technology accessible to people with disabilities).

Specifically, this section explains the following topics.

- "Moving the Cursor into eWebEditPro+XML" on page 609
- "Using eWebEditPro+XML without a Mouse" on page 610
- "Section 508 Tables" on page 612

## Moving the Cursor into eWebEditPro+XML

#### **Using Internet Explorer**

If the **eWebEditPro+XML** editor is one of several fields on a page, and your browser is Internet Explorer, move to **eWebEditPro+XML** by pressing <Tab> until the cursor lands in the editor.

To move from the editor to the next field, press <Ctrl>+<Tab>.

#### **Using Netscape**

If the **eWebEditPro+XML** editor is one of several fields on a page, and your browser is Netscape, your Webmaster needs to create custom toolbar buttons that let you move into and out of the editor. (This procedure is described in the **eWebEditPro+XML** Developer's Reference Guide.)

# Using eWebEditPro+XML without a Mouse

As explained in "Customizing Your Toolbar" on page 476, the **eWebEditPro+XML** toolbar consists of one or more toolbar menus. Menus have buttons that you click with the mouse to perform actions, such as copying text.

This section explains how to perform those actions without using the mouse.

- 1. With the cursor in the **eWebEditPro+XML** editor, press the application key ( ).
- 2. A menu appears.

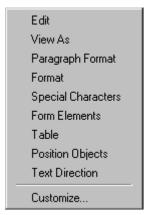


3. Press the down arrow key (↓) to select **Menus**. **Menus** becomes highlighted.

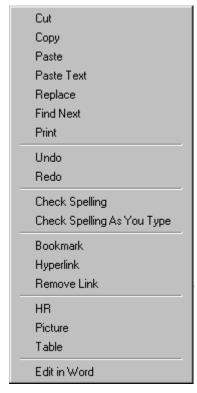


4. Press <Enter>. A new menu lists all toolbar menus available to you.

If your Webmaster has given you access to all standard toolbar menus, the menu looks like this.



- 5. Press the down arrow key (↓) to select the toolbar menu that has a button that you want to use.
- A new menu appears, listing all options on the selected menu.
   The following menu displays what might appear if you select the Edit Menu. (Your Webmaster determines which menu options are available).



7. Press the down arrow key  $(\downarrow)$  until the desired option is highlighted. Then, click the option to perform the action.

# Section 508 Tables

You can apply the following information to any table to make it 508 compliant.

Information	Where applied	For more information, see
Heading Rows	Accessibility dialog	"Accessibility Dialog" on page 615
Heading Columns	Accessibility dialog	"Accessibility Dialog" on page 615

Information	Where applied	For more information, see
Summary	Accessibility dialog	"Accessibility Dialog" on page 615
Caption	Accessibility dialog	"Accessibility Dialog" on page 615
Horizontal Caption Alignment	Accessibility dialog	"Accessibility Dialog" on page 615
Vertical Caption Alignment	Accessibility dialog	"Accessibility Dialog" on page 615
Abbreviation	Cell properties dialog	"Accessibility Fields on Cell Properties Dialog" on page 617
Categories	Cell properties dialog	"Accessibility Fields on Cell Properties Dialog" on page 617

#### WARNING!

The Section 508 Table Properties dialog only works if Internet Explorer version 6.0 or higher is installed. Once that is installed, any browser can be used (Netscape, FireFox, IE, etc.).

#### WARNING!

Even if you change no values on the screen, you *must* open the Accessibility dialog whenever you modify a table (for example, add a new row). The table's properties, required for Section 508, are generated when you click OK to close the dialog box.

To create a 508 compliant table, follow these steps.

- 1. Create a new table or edit an existing one, as explained in "Introduction to Tables" on page 550.
- Select the table by moving the cursor to a table border until you see a four headed arrow (illustrated below). When a table is selected, small squares surround it.



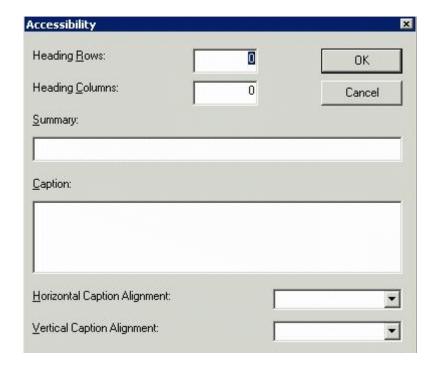
- 3. Click the Tables button ().
- 4. Click Table Properties.
- 5. The Table Properties dialog appears.
- 6. Click the **Accessibility** button.

#### NOTE

Your system administrator can add or remove the **Accessibility** button from the Insert Table dialog.



7. The Accessibility dialog appears.



## **Accessibility Dialog**

Respond to the fields in the dialog. They are described below.

Field	Description
Heading Rows	If you want your table to have a horizontal header, enter the number of rows that it should occupy.  Beginning with the top, all cells in the specified number of rows are designated as table headers.
Heading Columns	If you want your table to have a header, enter the number of columns that it should occupy.  Beginning with the left column, all cells in the specified number of columns are designated as table headers.
Summary	If desired, enter the table summary. Non-visual browsers can use the summary to explain the contents of the table.

Field	Description
Caption	If desired, enter the table caption. The caption appears centered below the table when viewed.
Horizontal Caption Alignment	If desired, enter the caption's horizontal alignment:
Vertical Caption Alignment	If desired, enter the caption's vertical alignment:  • bottom  • top

After you complete the Table Properties dialog, click **OK** to make the table comply with Section 508.

#### **Setting Abbreviation and Category Attributes**

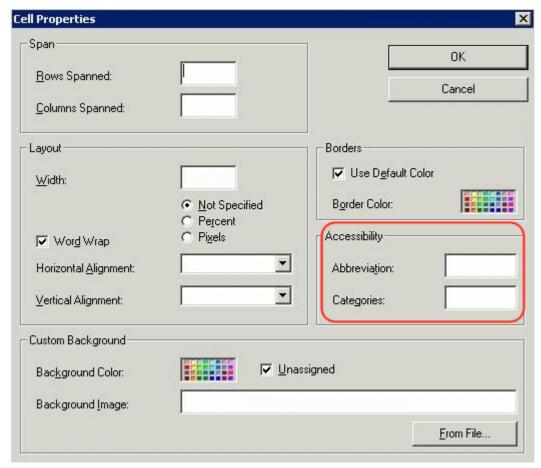
You can modify abbreviation (ABBR) and category (AXIS) attributes within a table. To do so, follow these steps.

- 1. Select one or more cells.
- 2. Right click the mouse.
- 3. Select Table > Cell Properties.
- 4. Access the Cell Properties dialog.

The Cell Properties dialog includes fields that let you adjust the Abbreviation and Category Attribute field values (see illustration below).

NOTE

Your system administrator can add or remove the **Accessibility** fields from the Cell Properties dialog.



The following explains how to respond to these fields.

#### **Accessibility Fields on Cell Properties Dialog**

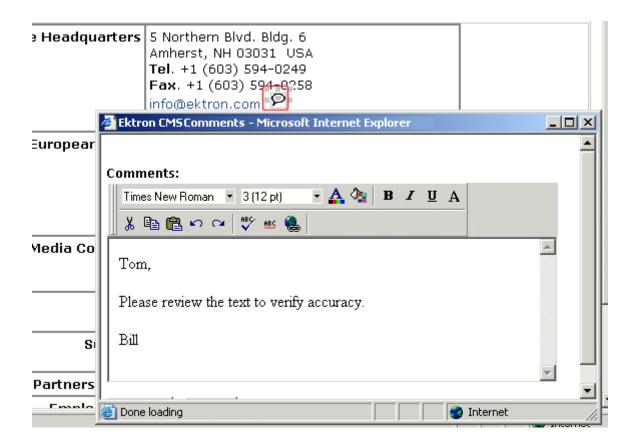
Field	Description
Abbreviation	Sets or retrieves abbreviated text for the content in the tag. Can be used to render non-visual media, such as speech or Braille.
	For more information, see http://msdn.microsoft.com/ library/default.asp?url=/workshop/author/dhtml/ reference/properties/abbr.asp

Field	Description
Categories	Sets or retrieves a comma-delimited list of conceptual categories associated with that tag. Can be used to render non-visual media, such as speech or Braille.  For more information, see http://msdn.microsoft.com/workshop/author/dhtml/reference/properties/axis.asp

# Inserting Comments within Content

While editing **Ektron CMS400.NET** content, you can insert comments to the content. Comments might be an author's note to himself or other authors about the content. For example, you could insert a comment explaining why you are using a certain style class.

Comments are only visible during editing -- they do not appear when the content is published on your Web site.



Other users can add comments to your comments. This feature is know as "Content Collaboration."

Similar to other word processing programs, comments can be added, updated, and tracked to audit changes being made.

This section explains the content collaboration feature.

#### WARNING!

Do not confuse these comments, which are inserted within the content, with history comments, which are inserted outside the content and used to indicate what changed during an editing session.

#### **Adding Comments to Content**

To add a comment to content, follow these steps.

- Create new content or edit existing content. See Also: "Adding Content" on page 45
- 2. In the editor, place the cursor where you want to insert the comment.
- 3. On the *editor* toolbar, click the **Insert Comment** button ( ).
- 4. The Ektron CMS Comment window opens.
- 5. Insert a comment. Use the toolbar to format the text if desired.
- Click the **Insert** button.
- 7. The comment is saved.
- Click the Close button.
- The comment window closes, and a comment icon is placed where the comment was added to the content.



# Icome to RC Internationalia

RC racing enthusiasts! We eat, work, play, and live RC ranas become one of the leading manufactures of RC racing

Each comment appears in the table at the top of the window. From this window, you can add another comment and update an existing one. See the next section for more details.

#### Viewing a Comment

After a comment is inserted into content, it can be viewed by any user who can edit the content. To view a comment, follow these steps.

- 1. Edit the content that contains the comment.
- 2. Within the content, double-click the comment icon.



# come to RC International!🖾

RC racing enthusiasts! We eat, work, play, and live RC rales become one of the leading manufactures of RC racing.

3. The Comments window opens.

#### **Adding Another Comment**

To comment on an existing comment, follow these steps.

- 1. Access the View Comment window for the comment, as described in "Viewing a Comment" on page 621.
- Insert the comment.
- Click the **Insert** button.
- 4. The comment is saved and added to the top row of the comment table.
- 5. Click the **Close** button.

#### **Updating a Comment**

You can change a comment if needed. To update a comment, follow these steps.

- 1. Access the View Comments window for the comment that needs to be updated.
- 2. Click the **Date/Time** link of the comment you want to edit.



#### Comments:



- 3. The comment editor opens with the selected comment in it.
- 4. Update the comment.
- 5. Click the **Update** button to save the changes.

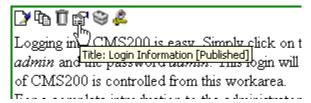
# **Appendix A: Content Statuses**

The table below describes all possible content statuses. The rest of this appendix explains each status in more detail.

Letter	Border Color	Meaning	Content state	More Information
Α	green	Approved	Through the workflow and published on the Web site.	"Active Content" on page 624
0	red	Checked Out	Currently being edited. Has not been checked in.	"Checked Out Content" on page 626
I	green	Checked In	Checked in for other users to edit.	"Checked-In Content" on page 625
S	yellow	Submitted for Approval	Saved and submitted into the approval chain.  See Also: "Approving/ Declining Content" on page 90	"Submitted Content" on page 627
M	yellow	Marked for Deletion	Requested for deletion.	"Marked for Deletion Content" on page 628
P	grey	Pending Go Live Date	Approved but the Go Live date hasn't occurred yet.	"Pending Start Date Content" on page 629
Т		Awaiting Completion of Associated Tasks	Task(s) assigned to content are not complete	
D		Pending Deletion	Content was created with a future start date then checked in and deleted. This status only remains until the start date is reached. At that point, the content is deleted.	

## **Active Content**

If content has a green border, it is live on the Web site.



When content is active, you can perform the following actions on it, depending on your permissions.

The content's status remains active until it is checked out and changes are made to it.

.

Button	Name	Description	For more information, see
	Edit	Check-out the content to change it.	"Editing Content" on page 49
	Edit Summary	Edit the brief summary used to describe the content.	"Adding a Content Summary" on page 76
M	Edit Metadata	Change the content's metadata.	"Adding or Editing Metadata" on page 80
Ö	Delete	Submit a request to delete the content. If you are the last or only approver, the content is immediately deleted.  See Also: "Example of an Approval Chain" on page 94	"Adding Content" on page 45
<b>←</b>	Back	Go to previous window.	

#### Checked-In Content

If content has a green border, it could mean that the content is checked in. A checked-in content item is one to which changes were made, after which it was checked in instead of being submitted or published. When content is checked in, it is accessible to all users who have permissions to edit it. They can check it out and change it.

Keep in mind that the content seen on the template is not the same as the content in the editor view.



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See Also: "Example of an Approval Chain" on page 94

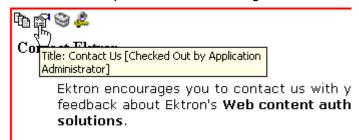
Each option you may perform on checked-in content is described below.

Button	Name	Description	For more information, see
	Edit	Check-out the content to change it.	"Editing Content" on page 49
<b>2</b>	Edit Summary	Edit its summary.	"Adding a Content Summary" on page 76
M	Edit Metadata	Edit its metadata.	"Adding or Editing Metadata" on page 80

Button	Name	Description	For more information, see
	Submit/Publish	Submit content into approval chain.  If you are last approver in the approval chain, the publish button appears. If you click it, the content is immediately posted to Web site.	
<b>₽ ₽</b>	View Staged/ Published	View Staged button - displays content that hasn't been published yet.  View Published button - displays content live on the Web site.	"Staged Content" on page 629
Ö	Delete	Submit a request to delete the content into approval chain. If you are the last or only approver, the content is immediately deleted.	"Example of an Approval Chain" on page 94
<b>←</b>	Back	Go to previous window.	

#### **Checked Out Content**

If content has a red border, it was checked out by a user other than you. (If you checked it out, the border is green.) While in this status, other users are prevented from editing the content.



The content remains checked out until it is checked in by the user who checked it out or your system administrator.

Each option you may perform on checked-out content is described below.

Button	Name	Description
<b>₽</b>	Check In	Check in content.
<b>∆ ∆</b>	View Staged/ Published	Click the View Staged button to view the content that has not yet been published. Click the View Published button to view the content that is live on the Web site. See Also: "Staged Content" on page 629
<b>←</b>	Back	Go to previous window.

## **Submitted Content**

A yellow border shows that a user has submitted the content into the approval chain. The border remains yellow until the content is published or declined. While the content is in the approval chain, no user can check it out.



## Content management systems from Ekt

**Ektron** is a recognized international leader in Web content authoring and publishing. Ektron's **easy-to-use, affordabl full-featured content management systems** address th organizational need of simplifying dynamic Web content management. With Ektron's browser-based solutions, busin

See Also: "Example of an Approval Chain" on page 94

Each toolbar button is described below.

Button	Name	Description
B	Submit	Submit the content into the approval chain.  See Also: "Example of an Approval Chain" on page 94
<b>B</b>	Publish	Approve and publish the content to the Web site.  Note: You have this option only if you are the last approver in the chain.  See Also: "Example of an Approval Chain" on page 94
₽,	Decline	Refuse to publish the submitted content, and change its status to checked-in.
<b>2</b>	Edit	Check out the content and make changes to it.  Note: If you edit the content, you need to re-submit it to the approval chain.
<b>A A</b>	View Staged/ Published	Click the <b>View Staged</b> button to view the content that has not yet been published. Click the <b>View Published</b> to view the content that is live on the Web site.  See Also: "Staged Content" on page 629
←	Back	Go to previous window.

## Marked for Deletion Content

Content that is *marked for deletion* has been requested to be removed from the Web site by a user. When content is marked for deletion, it goes through the approval chain like content that is submitted for publishing. When the content completes the approval chain, it is deleted from the Web site.

See Also: "Example of an Approval Chain" on page 94

The table below describes the toolbar buttons.

Button	Name	Description
Ū	Delete	Approve the deletion request.  Note: If you are the last user in the approval chain, the content is deleted when you click this.
₽,	Decline	Refuse the deletion request. This sends the content back into a checked-in status.
←	Back	Go to previous window.

# **Pending Start Date Content**

Content that is pending a Go Live date has been approved, but its scheduled "go live" date and time have not occurred yet.

You cannot perform any action on content with a pending start date.

# Staged Content

A staged version of content is one that is not published. It can be content that is checked in, or content that is approved with a pending a start date.

Staging lets you make changes to content, while keeping it from the Web site until you are ready to publish it.

See Also: "After you select the content, you have the following options. (Your options may vary depending on your permissions and the status of the content.)" on page 40; "Appendix A: Content Statuses" on page 623; "Workflow in Ektron CMS400.NET" on page 7

# Appendix B: Macintosh Support for Ektron CMS400.NET Clients

#### **IMPORTANT!**

An additional editor license is required when using the Macintosh as a client and editing content. For information on adding the license, see the Setup Manual section "Macintosh Editor License."

You can use an Apple Macintosh computer to create and edit Ektron CMS400 content. To get the most functionality from Ektron CMS400.NET on the Macintosh, use the Safari browser.

When using a Macintosh to edit content, log on to your site as if you were using a PC.

- 1. Open a Safari browser.
- 2. Navigate to your site's login page.
- Click the Login button.

If you have access to the Workarea, the Workarea button appears, and you can start editing.

While there are a few limitations when using the Macintosh with Safari to edit content, almost all functionality is the same as using a PC. The following functionality is different when using a Macintosh:

- creating and editing HTML forms is not supported
- creating and editing XML Forms (aka the Data Designer) is not supported
- working with Document Management content is not available

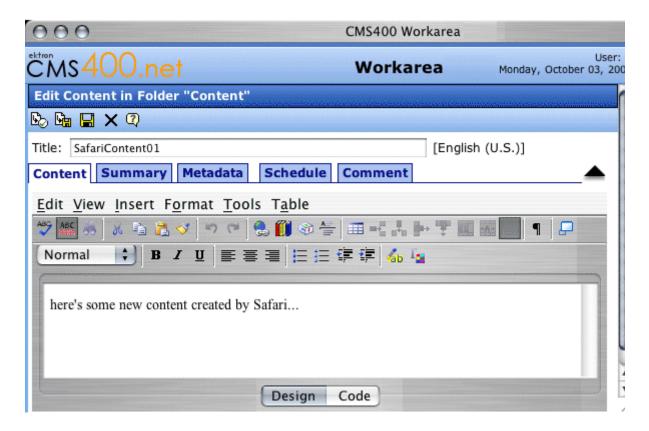
## **Using the Integrated Macintosh Editor**

The Integrated Macintosh Editor (IME) plays the same role on a Macintosh that eWebEditPro plays on a PC, that of a content editor. While both editors have similar functionality, some functions are accessed differently with the IME.

Ektron CMS400.NET clients only support the IME when used on an Apple Macintosh running the Safari browser.

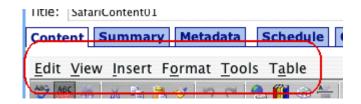
If you use another browser, such as Internet Explorer, Firefox, or Netscape Navigator, a plain text box appears where the editor should be and you can add content as plain text or html code.

Below is an image of the Integrated Macintosh Editor in the Ektron CMS400.NET Workarea.



#### **Menu Items and Toolbar Buttons**

This section explains how to use the menu Items and toolbar buttons in the Integrated Macintosh Editor (IME). The menus are located above the rows of toolbars button across the top of the editor window, illustrated below.



The toolbar is the row of buttons across the top of the editor window, illustrated below.



The menu items and toolbar buttons allow you perform functions such as cutting and pasting text, inserting images, and creating tables.

#### Table of Menu Items, Toolbar Buttons and Drop-Down Lists

The following table explains each menu item, toolbar button and drop-down list.

Command	Access to Command	Description
Spelling	Button: Menu: Tools > Spelling Keystroke: F7	Begin spell checker.
Automatic Spell Check	Button:  Menu: Tools > Disable Check Spelling As You Type Keystroke: None	Turn on or off spell check as-you-type feature.
Accessibility Report	Button: None Menu: Tools > Accessibility Report Keystroke: F8	Provides an report on how accessible your page is, according to Section 508, WCAG Priority 1 and WCAG Priority 2

Command	Access to Command	Description
Word Count	Button: None Menu: Tools > Word Count Keystroke: None	Details the amount of words used in the editor.
Find	Button: Menu: Edit > Find Keystroke: Control F	Launches a dialog box that allows you to Find, Find Next or Replace an occurrence of the string entered into Find field.
Cut	Button: Menu: Edit > Cut Keystroke: Control X	Remove selected text and graphics. Place that data into temporary memory. (If you later cut or copy more information onto the clipboard, the new information overwrites the original information.)
Сору	Button:  Menu: Edit > Copy  Keystroke: Control C	Copy selected text and graphics into temporary memory. Leave selected data where it is.  (If you later cut or copy more information into memory, the original information is lost.)
Paste	Button:  Menu: Edit > Paste  Keystroke: Control V	Insert the most recently cut or copied text and graphics at the current cursor location.
Paste Special	Button: None Menu: Edit > Paste Keystroke: None	Paste text in a different format. For example, you can copy text from a browser and paste it as Rich Text instead of Hypertext.
Select	Button: None Menu: Edit > Select Keystroke: None	Similar to the Document Navigator, this function lets you highlight a section of text, a table or section of a table. The menu is dynamic and the selections can change depending on the location of the cursor. For example, if the cursor is in a table, the menu has the following entries: html, body, table, tr, td and content.

Command	Access to Command	Description
Select All	Button: None Menu: Edit > Select All Keystroke: Control A	Selects everything in the editor.
Undo	Button: Menu: Edit > Undo Keystroke: Control Z	Reverse the most recent action, as if it never occurred. You can undo up to 50 actions.
Redo	Button:  Menu: Edit > Redo  Keystroke: Control Y	Reverse the undo action. You can redo as many actions as you have undone.
Insert Hyperlink	Button: Substitute   Menu: Insert > Insert Hyperlink  Keystroke: Control K	Launches the Insert Hyperlink dialog box. Adds hyperlink to text in the editor.
Bookmark	Button: None Menu: Insert > Bookmark Keystroke: None	Launches the Insert Bookmark dialog box. Adds a bookmark to the content.
Remove Hyperlink	Button: None Menu: Insert > Remove Hyperlink Keystroke: None	Removes the hyperlink from text in the editor
Files, Images, Hyperlinks	Button: Menu: Insert > Files, Images, Hyperlinks Keystroke: None	Launches the Library dialog box which allows you to add library items to the content.
Insert Symbol	Button:  Menu: Insert > Insert Symbol  Keystroke: None	Launches a special characters and symbols dialog box. Choose a character or symbol and click Insert.
Insert Horizontal Rule	Button:  Menu: Insert > Insert Horizontal Rule  Keystroke: None	Inserts a Horizontal line below the line where the cursor is located.

Command	Access to Command	Description
Insert Table	Button:  Menu: Insert > Insert Table  Menu: Table > Insert Table  Keystroke: None	Insert a table. When using the Table button ( ), a table appears below the button and allows you to choose how many columns and rows you want. When using a menu to insert a table, the insert table dialog box appears.
Add Row or Columns	Button: rows = column = Menu: Table > Insert Row or Column  Keystroke: None	Add a row or column to an existing table.
Insert Cell	Button: None Menu: Table > Insert Cell Keystroke: None	Inserts a cell where the cursor is located in a table. Cells in that row to the right of the new cell are shifted to the right.
Delete Row	Button:  Menu: Table > Delete Row  Keystroke: None	Deletes the row where the cursor is located.
Delete Column	Button:  Menu: Table > Delete Column  Keystroke: None	Deletes the column where the cursor is located.
Delete Cell	Button: None Menu: Table > Delete Cell Keystroke: None	Deletes a cell where the cursor is located in a table and shifts the remaining cells in that row to the left. If multiple cells are selected, they are deleted and the remaining cells are shifted to the left.
Split Cell	Button:  Menu: Table > Split Cell  Keystroke: None	Launches a dialog box that allows you to split a cell into multiple columns or rows. This only adds columns or rows to that cell, not the whole table.
Merge Cell	Button: Menu: Table > Merge Cell Keystroke: None	Choose multiple adjoining cells and merge them into one cell.

Command	Access to Command	Description
Cell Properties	Button: None Menu: Table > Cell Properties Keystroke: None	Launches a dialog box that provides information about the cell properties. In this dialog box you can further define an individual cell.
Row Properties	Button: None Menu: Table > Row Properties Keystroke: None	Launches a dialog box that provides information about the row in which the cursor is located. In this dialog box you can further define the row.
Column Properties	Button: None Menu: Table > Column Properties Keystroke: None	Launches a dialog box that provides information about the column in which the cursor is located. In this dialog box you can further define the column.
Table Properties	Button: None Menu: Table > Table Properties Keystroke: None	Launches a dialog box that provides information about the table in which the cursor is located. In this dialog box you can further define the table.
Show/Hide Grid Lines	Button: Menu: Table > Hide Grid lines Keystroke: None	Shows or hides the grid lines that make up a table.
Design View	Button: Design  Menu: View > Design View  Keystroke: None	Switches editor from HTML code view to design view.
Code View	Button: Code  Menu: View > HTML View  Keystroke: None	Switches editor from design view to HTML code view.
Window View	Button:  Menu: View > Window View  Keystroke: None	Launches the current editor into its own window.

Command	Access to Command	Description
Document Navigator	Button: None Menu: View > Document Navigator Keystroke: None	Similar to Select, this function adds a clickable menu bar to the editor when in design mode. This lets you to highlight a section of text, a table or section of a table. The menu is dynamic and the selections can change depending on the location of the cursor. For example, if the cursor is in a table, the menu has the following entries: html, body, table, tr, td and content.
		html body p content
Show Paragraph Markers	Button:  Menu: View Show > Paragraph Markers  Keystroke: None	Shows or hides paragraph markers and other special markings related to formatting, such as formatting for bulleted items.
Style Dropdown List	Button: td	Choose from a predefined list of styles to apply to your text.
Font	Button: None Menu: Format > Font Keystroke: None	Choose from a predefined list of fonts.
Size	Button: None Menu: Format > Size Keystroke: None	Choose from a predefined list of sizes for your font.
Bold	Button:  Menu: Format > Bold  Keystroke: Control B	Make the text <b>bold</b> .

Command	Access to Command	Description
Italics	Button:  Menu: Format > Italic  Keystroke: Control I	Make the text italic.
Underline	Button: U Menu: Format > Underline Keystroke: Control U	Make the text <u>underlined</u> .
Align Left	Button:  Menu: Format > Align Left  Keystroke: Control L	Aligns the text to the left of the page. For example: This text is aligned left.
Align Center	Button:  Menu: Format > Align Center Keystroke: Control E	Aligns the text to the center of the page. For example: This text is aligned center.
Align Right	Button:  Menu: Format > Align Right  Keystroke: Control R	Aligns the text to the right of the page or table cell. For example:  This text is aligned right.
Unordered List	Button: Honordered List  Wenu: Format > Unordered List  Keystroke: None	Begin the line on which the cursor rests (or all selected lines) with a bullet.
Ordered List	Button:  Menu: Format > Ordered List  Keystroke: None	Begin the line on which the cursor rests with a number. If the line above this line is  not numbered, assign this line 1  numbered, assign a number one more than the line above
Decrease Indent	Button:  Menu: Format > Decrease Indent  Keystroke: None	Decrease the current line's indent distance from the left margin.

Command	Access to Command	Description
Increase Indent	Button:  Menu: Format > Increase Indent  Keystroke: None	Increase the current line's indent distance from the left margin.
List Properties	Button: None Menu: Format > List Properties Keystroke: None	Launches a dialog box that allows you to view and edit the properties of an ordered or unordered list.
Highlight Color	Button:  Menu: Format > Highlight Color  Keystroke: None	Adds a color Highlight to text.
Color	Button: Menu: Format > Color Keystroke: None	Choose the color of the text.
Superscript	Button: None Menu: Format > Superscript Keystroke: None	Make text appear in Superscript
Subscript	Button: None Menu: Format > Subscript Keystroke: None	Make text appear in Subscript
Strikethrough	Button: None Menu: Format > Strikethrough Keystroke: None	Make text appear with a Strikethrough.
Remove Formatting	Button: None Menu: Format > Strikethrough Keystroke: Control Space	Removes the formatting of text and returns it to the default color and style.

Command	Access to Command	Description
Format Painter	Button:  Menu: Format > Format Painter  Keystroke: Control ↑ C	Paint the formatting of selected text to a new piece of text.  Highlight the text that has the formatting you want to copy. Next, click the Format Painter button. Then, click the text where the formatting is to be applied.

## Index

	auto hide, feature of Smart Desktop 27	bookmarks 595
508 compliance 609		border
	В	image
A	background color	color 512
	applying to text 470	thickness 511 border color
about eWebEditPro box 471, 474	cell	cell 580
absolute positioning of objects 471	applying 581	content block, meaning 623
add	deleting 582	table 573
button	removing from text 470	border size
calendar event 65	table	cell 577
library items 65	applying 570	table 575
task 65 workarea toolbar 65	deleting 571	brightness, WebImageFX command 525
column	background image	broken links, finding 54
toolbar button 473	cell	bullet, toolbar option 470
content 45	deleting 584	buttons
block button 65	inserting 583	adding to menu 478
folder button 65	table	rearranging on menu 481
row	deleting 573	removing from menu 478
toolbar button 473	inserting 572	text, displaying in title bar 452
add content screen	bidirectional editing 472	3
buttons 47	blogs	•
responding to fields 47	adding 358	С
tabs 48	categories 364	calendars
address, email, user, editing 451	adding 364	add event button 65
AddSubMenu 432	editing 365	authorization for creating 305
adjusting number of items 301	removing 366	button to display in Workarea 67
alignment	comments	definition 303
cell 587	in the Workarea 393	event types 319
image 512	on the site 391	events
table 568	overview 388	adding 315
text 471	deleting 379	assigning event types 319
text, remove, toolbar button 474	overview 354	button for viewing 68
Apple, see macintosh	posts	deleting 326
approval chain, example 94	adding 384	display times 318, 321
approvals toolbar button 65	deleting 387	editing 323
approve	editing 386	end time 317, 321
all, toolbar button 66	made from the Web site 380	insert hyperlink 318
button	made from the Workarea 382	location 317
floating toolbar 4	overview 380	recurring, adding 319
workarea toolbar 65	properties 360	start date 317, 320
content 90	roll 369	start time 317, 321
from approval report 135	assigning link 370	viewing 322
one content item 92	editing 373	screen, information on 307
several content blocks 94	link, removing 374	viewing 311
approving file	searching 380 setting style sheet 363	cell properties
document management	<del>-</del> •	toolbar button 473
feature 267	smart forms used with 369	cells
archived content, toolbar button 66	tagline 362	background color 581
archiving	update service 363	background image
definition 73	visibility setting 359 workflow 357	deleting 584
options 73	blur, WebImageFX command 524	inserting 583 border
restoring archived content 74	bold, toolbar option 470	color 580
assign task button, floating toolbar 4	bola, toolbal option 470	COIOI DOU

invisible 580	depth, specifying 549	editing 49
deleting 579	font, changing 469	editing, toolbar button 67
inserting 578	picture border 512	end date, setting 72
merging 591	table border 573	folders, see folders
padding 593	default 557	history
spacing 593	columns	accessing from Web page 49, 109
splitting 590	table	accessing via Workarea 50, 109
text alignment 587	adding 562	marked for deletion, definition 628
width 577	deleting 562	metadata, see searchable proper-
check in, toolbar button 66	spanning 585	ties
check out, toolbar button 66	specifying 561	pending start date 629
checked in content	comments	previous version, viewing 108
definition 625	adding another 621	properties 42
report 137	adding to a task 348	publish see publish
checked out content	inserting into content 619	reports
definition 626	updating 621	checked in content 137
report 138	viewing 621	checked out content 138
choose color, WebImageFX	Compare source code field,	content pending start date 140
command 526	eWebDiff 105	content to expire 143
choose font, WebImageFX	Compare visual aspect field,	expired content 142
command 527	eWebDiff 105	new content 138
cleaning HTML 607	comparing content 101	refresh reminder 141
collaboration, content 619	content area explained 106	submitted content 139
collections	Diff tab 106	restoring previous version 108
adding content 407	how status affects	scheduling 69
changing sequence of links 67	comparison 102	search, Workarea 55
compared with menu and List	published tab 107	start date, setting 70
Summary 415	setup window 104	statuses 623
creating 404	staged tab 107	approved 623
creating new content for 409	toolbar 103	submitted, definition 627
default template 406	view tabs 106	summary see summary
definition 398	when available 102	to expire report 143
deleting 413	window explanation 102	translating 51
editing content blocks 411	content	types 5
finding 399	see also content block	viewing 38
folder, using to find collection 401	active, definition 624	Workarea search 114
information, editing 413	adding 45	workflow reports see reports
multi-language 414	adding as menu option 429	content block
removing content 411	adding to collection 407	see also content
reordering content blocks 412	approval process 94	add button 65
toolbar button 66	archived, toolbar button 66	definition 1
toolbar buttons 404	archiving see archiving	deleting
using default template or	area, expanding 44	several at once 66
quicklinks 406	awaiting approval 21	editing
viewing 402	checked in, definition 625	overview 8
color	checked out, definition 626	finding 8
background	collaboration 619	lifecycle 9
cell	comparing, see comparing con-	contrast, WebImageFX command 529
applying 581	tent	copy
deleting 582	creating 45	information from other
table	currently checked out 22	applications 489
applying 570	declining 93	toolbar and menu option 466
deleting 571	declining, see declining content	WebImageFX command 530
cell border 580	deleting 52	copyright character, inserting 468
default 559	difference	create new, WebImageFX
content block border,	view, button, floating toolbar 5	command 530
meaning 623	viewing 101	creating

document, document manage-	exit without saving changes 253	favorites 295
ment feature 260	file types 245	adding content to 298
Office document, document man-	importing document 253	adding folder 299
agement feature 249	installing on client 16	removing content from 298
crop, WebImageFX command 530	introduction 244	removing folder 299
customizing toolbar 476	managed files 247, 259	favorites folder 296
cut, toolbar and menu option 465	Office document properties,	suppressing 297
	editing 251	folders
D	Office document, editing 255	changing language 291
D	Office documents 246	collapsing 288
decline	overview 244	creating 290
content	reports 267	deleting 289
from approval report 135	reports of document by status 267	display properties 290
from publishing 93	saving recent changes 253	expanding 289
one content item 92	saving to local computer 253	options dialog 291
several content blocks 94	security 248	renaming 289
delete	submitting for publication 253	inserting external files 294
button, floating toolbar 5	viewing documents in CMS 266	installing 271
content, toolbar button 66	work offline 253, 255	introduction 269
folder, toolbar button 66	workflow 265	recently viewed content 299, 30
toolbar button 66	documentation, online, accessing 454	displaying 300
WebImageFX command 531	drag and drop files	removing from display 280
delete cell	document management	search feature 280
toolbar button 473	feature 263	selecting content 283
delete column	using explorer 294	viewing content information 285
toolbar button 473	3 - 1	extensions
delete row	_	file, allowed in library 155
toolbar button 473	E	image, allowed in library 155
deleting	edit button, floating toolbar 5	
cell 579	editing	_
folders 65	content block, overview 8	F
table 552	content, toolbar button 67	file
Detect All field, eWebDiff 105	HTML 606	open
difference	email	toolbar button 474
content	address, user, editing 451	save to local computer
view, toolbar button 5	instant	toolbar button 474
dimensions, WebImageFX	modifying 30	files
command 531	requirements 29	copying to library 158
display borders	sending 28	extensions, library, setting 155
toolbar button 474	where available 29	library
Do not apply XSLT button 66	notification, disabling 451	inserting into content 167
document	emailing workflow reports 132	overwriting 163
creating, document management	end date, setting for content 72	viewing 161
feature 260	end time, calendar event 317, 321	library, editing title 163
importing into DMS 253	eWebDiff window 104	find next
Office, creating, document man-	exit without save, WebImageFX	toolbar and menu option 466
agement feature 249	command 533	finding
document management feature	exit, WebImageFX command 532	content block 8
adding documents to	explorer	text 490
collections 267	changing thumbnail size 279	floating toolbar 4
adding documents to menus 267	creating	folders
approving file 267	content 284	add button 65
checking in document 253	folder 284	button for deleting 66
creating managed file 260	form 284	content
creating Office document 249	deleting content 284	toolbar buttons 34
deleting document 267	displaying 277	deleting 65
document types 245	editing content 286	information available when
drag and drop files 263	emailing content 286	viewing 34

screen display 31	hide borders	images
view history, restore 111	toolbar button 474	adding space around 514
viewing 33	history	aligning 512
fonts	button, view, floating toolbar 5	background
background color 470	content	cell, inserting 583
color 469	accessing from Web page 49, 109	table, inserting 572
heading size 469	accessing via Workarea 50, 109	border
size 469	viewing 68	color 512
style 469	window 110	thickness 511
form elements toolbar 472	horizontal flip, WebImageFX	deleting 517
forms	command 534	deleting from server 506
adding to content 172	horizontal line, inserting, toolbar	editing 518
HTML	button 475	inserting 502
assigning task 215	HTML	from server into editor 505
creating 178	cleaning 607	inserting from your computer 507
creating 170	editing 606	library
database 233	inserting 606	adding to content 172
	S .	editing titles 171
deleting 233	view as, toolbar and menu	
editing	option 468	overwriting 171
content block 232	viewing 605	uploading 171
introduction 231	hyperlink	viewing 171
summary 232	edit, toolbar and menu option 467	locking in position 471
field validation options 199	remove, toolbar and menu	moving to server 516
implementing on Web page 215	option 467	scanning 547
inserting fields 189	hyperlinks 599	specifying color depth 549
calendar field 213	adding as menu option 431	indent, toolbar option 470
checkbox 193	creating 599	insert
choices 205	definition 151	column, toolbar button 473
hidden text 195	editing 603	library item, toolbar button 67
password 200	entering manually 601	new cell, toolbar button 473
select list 209	library	row, toolbar button 473
text 196	adding 170	table, toolbar button 554
text area 203	adding to content 171	inserting
introduction 175	editing 170	cells 578
mailto 233	viewing 170	HTML 606
processing overview 177	preventing 604	instant email, see email, instant
reports, exporting 224	removing 604	Internet addresses, spell checking 497
reports, viewing 218	testing 602	italic, toolbar option 470
structure of data 177	to a bookmark in another web	nane, tooloai option in o
toolbar 233	page 602	_
toolbar options 188	to content block, finding 67	J
validation 192	using a Quicklink 600	jumps, see bookmarks and hyperlinks
viewing 225	doing a Quiokink ooo	justify, toolbar option 471
properties 225		, ,,
		_
viewing 173	icon menu 4	L
freehand, WebImageFX command 533	Ignore All field, eWebDiff 105	landing page after login, customizing for
	Ignore Case field, eWebDiff 105	user 452
G	Ignore Format Attributes field,	language, user, editing 451
gray, content border color, meaning 623	eWebDiff 105	library
green, content border color, meaning 623	image extensions, library, setting 155	accessing 152
	image info, WebImageFX command 534	add items button 65
meaning 623	5 .	asset, adding as menu item 430
	image upload	copying files to 158
Н	from Microsoft Word	definition 151
height, work page, customizing for	document 500	file extensions 155
	inserting picture from	files
user 452	computer 507	*****
help, online, accessing 454	media file selection 504	editing 163

inserting into content 167	via Menus module 426	editing XML documents 500
overwriting 163	adding to toolbar 477	uploading image from 500
viewing 161	appearance	multi-language menus 445
folder properties 154	to content contributor 417	
forms	to site visitor 417	N
adding to content 172	changing orientation 484	
viewing 173	compared with collection and List	number, toolbar option 470
hyperlinks	Summary 415	numbers in words, spell checking 497
adding 170	creating 481	
adding to content 171	in any language 448	0
editing 170	definition 417	_
viewing 170	deleting 443	objects, absolute positioning 471
images	editing 435	Office 2000, inserting content from 608
adding to content 172	via content folder 435	Office documents
editing titles 171	via menus module 436	creating 249
extensions 155	via navigation link 436	document management
overwriting 171	icons 4	feature 246
uploading 171	items	editing properties 251
viewing 171	adding	importing one 253
quicklinks	content block as 429	open file, toolbar button 474
adding to content 172	external hyperlink as 431	Open Office files
viewing 173	library asset as 430	creating 256
search results	submenu 432	editing 258
include images 63, 122, 158	to submenu 432	importing 257
text only 63, 123, 158	via content folder 426	open, WeblmageFX command 536
searching 155	via modules folder 427	oval, WebImageFX command 537
cense keys, viewing 471, 474	via navigation link on Web	overwrite button 67
fecycle, content block 9	page 428	
ne, WebImageFX command 535	definition 418	Р
nk check button 67	deleting	•
nks, broken, finding 54	via content folder 444	padding, cell 593
istSummary, compared with collection	via menus module 445	password, changing 451
and menu 415	editing	paste
ock table or image in position 471	via content folder 437	toolbar and menu option 466
	via menus module 438	paste as new image, WebImageFX
og in 10 og out 12		command 538
button, floating toolbar 5	via navigation link 439 rearranging 443	paste text
button, noating toolbar 5	<u> </u>	toolbar and menu option 466
	moving from toolbar 483	pending start date content 629
VI	multi-language issues 445	pictures
Macintosh support 630	rearranging on toolbar 481	inserting see image upload
menu items 632	removing from toolbar 477	properties, image upload 504
toolbar buttons 632	structure 418	pixels 511
using editor 630	submenu, definition 419	pointer selection, WebImageFX
nanaged files 259	template link field 425	command 538
creating 260	translating 445	polls
document management	URL link field 424	creating 235
feature 247	viewing	creating in Workarea 236
editing 261	via content folder 440	editing from Web site 240
importing one 260	via menus module 441	replacing existing with new from
nanuals, online, accessing 454	via navigation link 442	Web site 239
narked for deletion content 628	merge cell	polygon, WebImageFX command 539
	toolbar button 473	position objects menu 471
nenus	merging cells 591	prerequisites 10
accessing 419	metadata	preview
add new content block via naviga-	definition 80	button 67
tion link 434	Microsoft Word	floating toolbar 5
adding new	editing in 499	feature 12
via content folder 420		

print editor content, toolbar button 475	emailing 132	Site Update Activity Report 144
profile	selecting content by folder 129	Smart Desktop
users	folder, accessing 125	definition 20
updating 449	site update activity 144	hiding left panel 25
viewing 449	restore, toolbar button 67	modifying folder display 24
properties	restoring content 111	navigating 23
button, floating toolbar 5	right to left editing 472	set as start location for user 453
content 42	rotate, WebImageFX command 542	Smart Detect field, eWebDiff 105
publish	rows	space character, inserting 468
button 67	table	spacing, cell 593
content to web site 93	adding 562	spanning
published	deleting 562	table columns 585
content block, viewing 68	spanning 585	table rows 585
content block, viewing co	specifying 561	special characters, inserting 469
	specifying 501	spell check
Q		automatic, toolbar and menu
quicklinks 600	S	option 466
adding to content 172	save	•
broken, finding 54	file to local computer, toolbar	manual, toolbar and menu
definition 152	button 474	option 466
using for a collection 406	to database, toolbar button 67	spelling
viewing 173	WebImageFX command 542	check a single word 496
viewing 175	save as, WebImageFX command 543	check as you type 494
	scanning an image 547	check on demand 495
R	•	check selected text 496
rectangle, WebImageFX command 540	scheduling content 69	checking file addresses 497
red, content border color, meaning 623	search 490	checking Internet addresses 497
redisplay toolbars 481	considering case of search	checking uppercase words 497
redo	term 492	checking words with numbers 497
	content folder 55, 114	fix errors 495
toolbar and menu option 466	content using explorer 280	split cell
WebImageFX command 541	direction 491	toolbar button 473
registered trademark character,	library 155	splitting a cell 590
inserting 468	phrase report 148	staged content block, viewing 68
remove alignment, toolbar button 474	toolbar button 67	stale content report 144
remove button 67	whole word match 493	start date
remove XSLT from XML content	search screen 56, 115	content block, setting 70
block 111	noise files 58, 117	setting, results 71
reorder button 67	specifying	start time, event calendar 317, 321
replace	kind of content to search 57, 116	Strikethrough, toolbar and menu
toolbar and menu option 466	match criteria 118	option 470
replacing text 490	word or phrase 58, 117	style class, assigning to text 469
reports	specifying match criteria 59	submenus
content	searchable properties	adding as menu item 432
approving content from report 135	creating 83	adding items 432
awaiting approval 135	editing 83	definition 419
checked in content 137	section 508	deleting 444
checked out content 138	compliance 609	submit, toolbar button 67
content to expire 143	tables 612	submitted content, definition 627
declining content from report 135	select all	Subscript, toolbar and menu option 470
editing content blocks 132	menu option 486	summary
expired content 142	toolbar button 475	adding 76
new 138	select none, toolbar button 475	content
pending start date 140	select, WebImageFX command 544	creating for existing content
refresh reminder 141	selecting text 463	block 78
sorting and filtering 130	server, moving picture to 516	
submitted 139	sharpen, WebImageFX command 544	creating for new content block 77
viewing content blocks 132	shortcuts, keyboard 464	editing 78
workflow 125	show calendar toolbar button 67	

Superscript, toolbar and menu	priority, assigning 331	see profile
option 470	redirecting to another user 331	set Smart Desktop as start
surveys	relationship to content blocks 328	location 453
creating 235, 241	start date 333	
•	state, assigning 332	W
<b>-</b>	toolbar buttons 353	V
T	viewing 342	validation
table	options 343	HTML form 192
insert, toolbar button 473	sorting options 346	version number, viewing 471, 474
table properties	template link	vertical flip, WebImageFX command 548
toolbar button 473	field on Add/Edit Menu screen 425	View Content Awaiting Approval 135
tables	text	view content difference 101
alignment 568	aligning 471	button, floating toolbar 5
background color	in columns 553	screen, first use 107
applying 570		view date, toolbar button 68
deleting 571	within a cell 587	view difference, toolbar button 68
background image	direction menu 472	view history
deleting 573	indenting 470	button, floating toolbar 5
<u> </u>	remove formatting 470	
inserting 572	replacing 490	toolbar button 68
border	searching 490	view preferences toolbar button 474
color 573	selecting 463	view published, toolbar button 68
invisible 574	WebImageFX command 545	view staged, toolbar button 68
size 575	title bar, displaying button text 452	ViewAllMenus 417
columns	toolbars	viewing HTML 605
adding 562	buttons 65, 464	
deleting 562	collections 404	W
spanning 585	customizing 476	VV
specifying 561	floating 4	WebImageFX
creating 551	buttons 4	assigning new name to image 520
deleting 552	redisplay 481	choosing image 518
inserting within a table 553	restore 481	commands
locking in position 471		blur 524
rows	trademark	brightness 525
adding 562	character, inserting 468	choose color 526
deleting 562	toolbar and menu option 468	choose font 527
. <del>-</del>	translate	contrast 529
spanning 585	toolbar and menu option 467	copy 530
specifying 561	twain acquire, WebImageFX	create new 530
section 508 612	command 547	
width	twain source, WebImageFX	crop 530
setting by percentage 564	command 547	delete 531
setting by pixels 566		dimensions 531
tasks	11	exit 532
add button 65	U	exit without save 533
assign button, floating toolbar 4	underline, toolbar option 474	freehand 533
assigning	undo	horizontal flip 534
to content block 331	toolbar option 466	image info 534
to HTML form 215	WebImageFX command 548	line 535
to user 331	uppercase words, spell checking 497	open 536
comments	URL link	oval 537
adding 348	field on Add/Edit Menu screen 424	paste as new image 538
updating 350	users	pointer selection 538
creating	email address, editing 451	polygon 539
via content block 341	language, editing 451	rectangle 540
via task folder 330	profile	redo 541
	•	rotate 542
definition 328	customizing work page height 452	save 542
deleting 351	customizing work page size 451	save as 543
due date 333	customizing work page width 452	select 544
editing 347	landing page after login 452	361661 344

sharpen 544	workarea	reorder 67
text 545	accessing 15	restore 67
twain acquire 547	button, floating toolbar 5	save to database 67
twain source 547	definition 15	search 67
undo 548	toolbar buttons 65	show calendar 67
vertical flip 548	add 65	submit 67
zoom in 548	add calendar event 65	view date 68
zoom out 549	add content block 65	view difference 68
introduction 518	add content folder 65	view history 68
menu commands 520	add library items 65	view published 68
saving image 520	add task 65	view staged 68
specifying color depth 549	approvals 65	WYSIWYG, view as, toolbar and menu
toolbar buttons 520	approve 65	option 468
whole word match 493	approve all 66	
width, table	archived content 66	X
setting by percentage 564	calendar 66	<del>-</del> -
setting by pixels 566	check in 66	XSLT, removing from XML content
width, work page, customizing for	check out 66	block 111
user 452	collections 66	
word wrap 592	delete 66	Υ
Word, Microsoft	delete content 66	
editing in 499	delete folder 66	yellow, content border color,
editing XML documents 500	do not apply XSLT 66	meaning 623
inserting from 608	edit 67	
uploading image from 500	insert library item 67	Z
work offline, document management	link check 67	zoom in, WeblmageFX command 548
feature 253, 255	overwrite 67	zoom out, WeblmageFX command 549
work page size, customizing for user 451	preview 67	200111 out, Weblinager X command 343
Workarea	publish 67	
hiding left panel 25	remove 67	