

Instructions for use

HearYou



Product symbols



This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.



Certification mark issued by the ETL organization of Intertek demonstrating continuous compliance with the standards of ANSI/UL 60065 and CAN/CSA-C22.2 No. 60065 including amendments.



Direct current.



Connector for battery charger.



Indoor use only.



Class II equipment.

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1. Introduction

Thank you for choosing HearYou!

This product is a unique, wireless communication system designed to improve and enhance the quality of sound. It has all the functions you need for better hearing in a discreet, easy-to-use and portable package that offers total flexibility.

To get the most out of your new product, please read these instructions before using it for the first time. Take special notice to the printed document *Important Safety Instructions* included in the box.

Your device

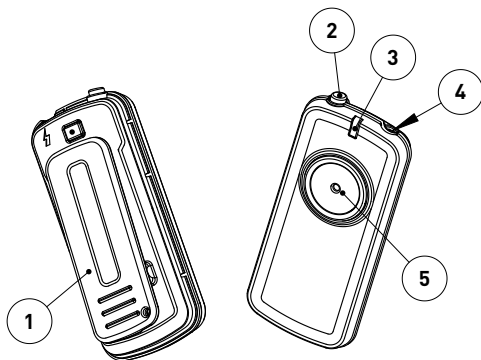
HearYou is an easy-to-use hearing product, useful in several situations:


- One-on-one conversations.
- Watching TV.
- Guided tours.

The product consists of a small wireless microphone (HearYouMIC) that can be placed near any sound source you want to listen to and a small ear level receiver (HearYouREC) that you place on your ear.

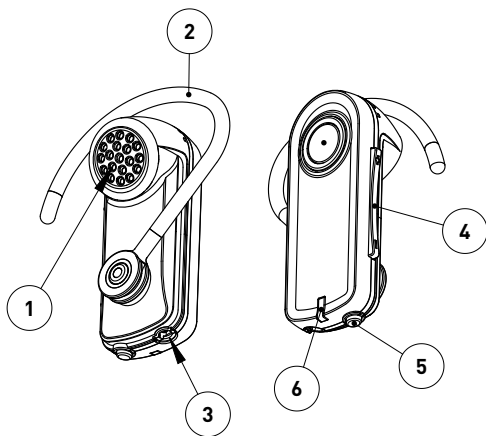
Overview


HearYouMIC



1. Clip
2. On/Off button 
3. Function indicator
4. Charger socket
5. Microphone

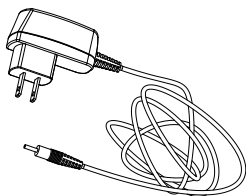
HearYouREC



1. Loudspeaker
2. Earloop
3. Charger socket
4. Volume button ▴
5. On/Off button 
6. Function indicator

Included accessories

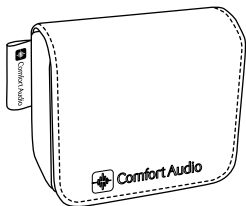
Power supply



Cable split



HearYou case



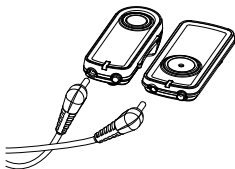
2. Getting started

This section will teach you how to perform the basic steps needed to get started.

Charge

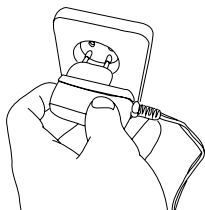
Charging can be done at any time. If you make it routine to charge your product whenever you do not use it, it is always ready for use when you need it.

1. Insert the supplied charger into the charger input.



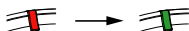
Caution: Only use the charger supplied by Comfort Audio AB. Using any other type of charger might damage your device.

2. Plug the charger into the wall socket.



Note: The unit might become warm during charging, this is entirely normal. The unit is equipped with overcharging- and temperature monitoring to protect the batteries.

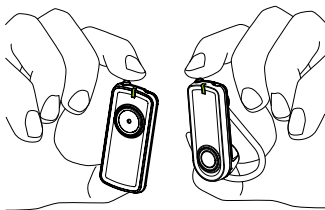
The charging is done when the function indicator turns green.





Start up

During each start up the units automatically pair up and find a common channel. The units should be kept close and started within one minute of each other.

1. Hold the units next to each other.



2. Press  on the receiver until the function indicator flashes green rapidly.
3. Within one minute, press  on the microphone until the function indicator flashes green rapidly.

Once the units have connected the function indicator of the receiver will be lit green for 15 seconds.

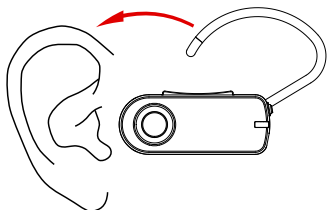


Note: The receiver will turn off automatically when you turn off the microphone.

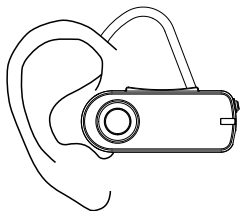
Put on the receiver

The receiver is worn on the ear with the included earloop.

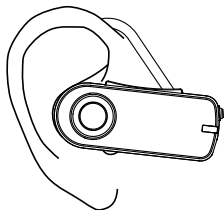
1. Place the earloop over your ear.



2. Place the loudspeaker over your ear canal.



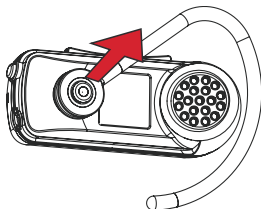
3. Adjust the earhook so it fits comfortably.



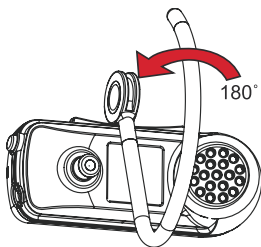
Turn around the earloop

The receiver can be worn on the right or the left ear. The earloop can be turned around so that the loudspeaker can be brought to the ear canal. Take care not to bend the earloop.

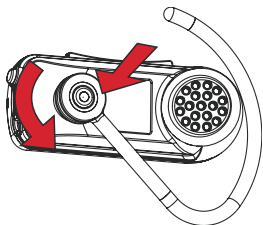
1. Carefully pry the earloop off its mount by lifting one end.



2. Turn the earloop around.

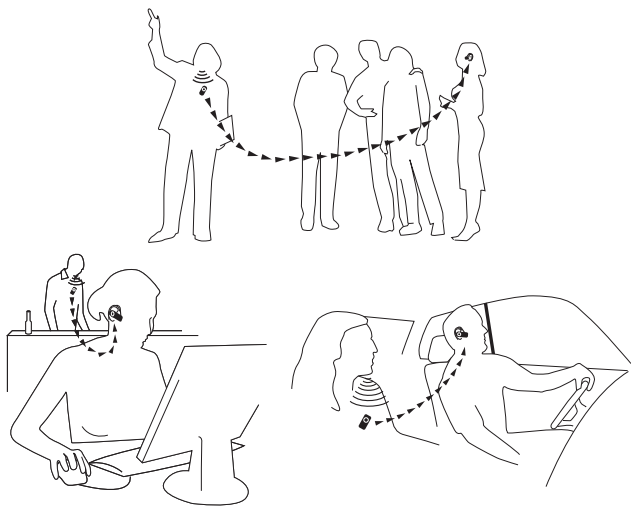


- 3.** Press the earloop back on its mount until it is firmly attached.



3. Usage

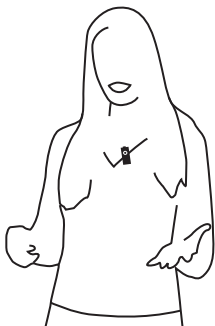
Your product is highly flexible and well suited for several situations where good speech perception is important.



Use as a conversation amplifier

Sometimes background noise such as murmur, telephone signals and the scrape of chairs makes it difficult to hear what your friends and family are saying. Your product can be used as a conversation amplifier to amplify the voices of persons within close range.

1. Make sure the receiver is properly fitted to your ear.
2. Attach the microphone to the conversation partner. Place the microphone approx. 30 cm (12 in.) from the mouth.

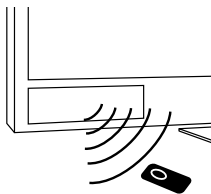


3. Adjust the volume by using  till you find a suitable level.

Watch TV

By amplifying the sound of the TV you can hear clearly without resorting to excessive levels.

1. Place the microphone close to the loudspeaker on the TV.



2. Adjust the volume by using  till you find a suitable level.

4. Advanced features



This product has special features and settings that lets you tailor the unit to your specific needs.

Volume limits

Setting the volume too loud can be unpleasant and potentially cause damage to the hearing. The maximum volume feature limits the loudness to a predefined level that you deem safe.



Set a maximum volume level

To prevent the volume from being turned up too loud by accident, you can set a maximum allowed volume level.

1. Adjust the volume to the desired maximum level.
2. Press  up and  down at the same time until you hear two low pitched beeps.

Reset the maximum volume level

You can remove the volume limit if you do not have use for it.

Press  up and  down at the same time until you hear two high pitched beeps.



Note: *If the unit is on while charging the function indicator stays red even when the battery is fully charged.*

Battery maintenance

This product uses Lithium-Ion Polymer technology. Lithium-Ion batteries do not suffer from so called memory effects and do not need to be routinely discharged to preserve performance.

The battery's capacity will degrade over time. This is normal for all rechargeable batteries. Battery lifetime is dependent on usage patterns. The battery is preferably charged little and often; it will reach 90% of its capacity after half its charging time. If stored for long periods of time, the battery is best left semi-charged. Contact your point of purchase when it is time to change the battery.


Technical specifications

System


Range	Approx. 30 m (100 ft)
Frequency range	904 - 927 MHz
Antennas	Built-in

HearYouMIC

Dimensions	58 x 27 x 14 mm (2.3 x 1.1 x 0.6 in.)
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Weight	16 g (0.56 oz)
Operating time	Up to 6 hours. Dependent on usage conditions. Measured with factory settings.
Charging time	Approx. 2 hours.
Input voltage	5 V 
Current consumption	220 mA
Microphone	Built-in microphone

HearYouREC

Dimensions	57 x 24 x 20 mm (2.2 x 0.9 x 0.8 in.)
Weight	13 g (0.46 oz)
Operating time	Up to 6 hours. Dependent on usage conditions. Measured with factory settings.
Charging time	Approx. 2 hours.
Input voltage	5 V 
Current consumption	65 mA

6. Troubleshooting

Consult the following guide if you have problems with your equipment. If you still have questions, please contact your point of purchase.

Symptom	Cause	Solution
<ul style="list-style-type: none">• The device does not start.	<ul style="list-style-type: none">• The battery is depleted.• ⏻ is released too soon.	<ul style="list-style-type: none">• Charge the battery.• Press ⏻ for at least 2 sec.
<ul style="list-style-type: none">• The receiver beeps every minute.	<ul style="list-style-type: none">• The receiver battery is running low.	<ul style="list-style-type: none">• Charge the battery.
<ul style="list-style-type: none">• Poor speech intelligibility.	<ul style="list-style-type: none">• The distance between the microphone and the person speaking is too long.	<ul style="list-style-type: none">• Reduce the distance to the speaker.
<ul style="list-style-type: none">• Poor range and/or static interference.	<ul style="list-style-type: none">• The distance between the microphone and the receiver is too long.	<ul style="list-style-type: none">• Reduce the distance to the receiver. Maximum distance is approx. 30 m (100 ft).
<ul style="list-style-type: none">• No sound is heard.	<ul style="list-style-type: none">• The volume is turned down.• The units are not connected.	<ul style="list-style-type: none">• Rise the volume.• Restart the units and keep them close.

Service and warranty


Comfort Audio AB accords a limited warranty for two years as of the date of delivery. This covers all defects of manufacture and materials. For accessories the warranty period is 90 days as of the date of delivery. Local agreements or regulations may exist. Defects caused by careless handling or intervention inside the product or its accessories are not covered by the warranty.

If you are in a need of service on your device, please contact your point of purchase. You are always welcome to contact Comfort Audio if you have any questions.

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