

AFE G2 i-Trade User Manual

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User manual of AFE G2 i-Trade

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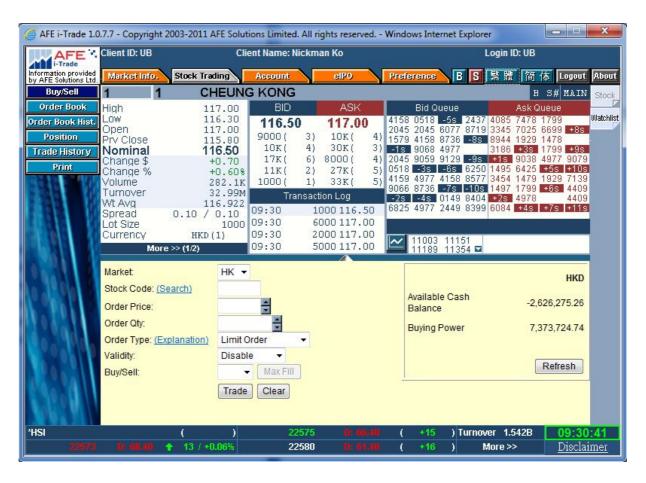
Content

1.	Introdu	uction	4
2.	Systen	n Requirement	5
3.	Systen	n Login/ Logout	6
3.1.	Log	gin	6
3.2.	Firs	t Login (Notice)	7
3.3.	Log	gout	8
3.4.	Acc	count Access Timeout	9
4.	Interfa	ace Introduction	10
4.1	i-Tr	ade Real-Time Streaming Interface	10
4.2.	i-Tr	ade Snap Shot Interface	11
4.3.		in Function Menu	
4.4.		ondary Function Menu	
4.5.		ormation Bar	
4.6.		ne in HKEx	
4.7.		ıt	
4.8.	•	date	
4.9.		claimer	
4.10		e Diagram of i-Trade Functions	
5.		on Introduction	
5.1.		rket Information	
	.1.1	Single Stock	
	.1.2	Transaction Log	
5.1.3		Warrant Summary	
5.1.4		Derivatives	
5.1.5		Broker Search	
5.1.6		Top Ranking	
5.1.7		Chart	
	.1.8	Index Constituents	
5.1.9		News	
5.1.10		World Indexes	
5.1.11		Foreign Exchange	
	.1.12	Real-time SSEIndex	
	.1.13	Fundamentals	
5	1 14	Stock Selection	32

5.1.15	Stock Search	33
5.1.16	WatchList	34
5.1.17	Notice Print	35
5.1.18	Limit Alert	36
5.1.19	Teletext Page	37
5.1.20	Page Menu/ Help	38
5.2. Sto	ock Trading	41
5.2.1.	Buy / Sell	42
5.2.2.	Order Book (trading instuction amendment and data query)	44
5.2.3.	Order Book History (executed)	47
5.2.4.	Position	48
5.2.5.	Trade History	49
5.2.6.	Fast Trading	50
5.3. Ac	ecount	51
5.3.1	View Client Information	51
5.3.2	View Account Balance	52
5.3.3	Cash or Stock Movement Query	53
5.3.4	Cash Withdrawal / Deposit Notify	54
5.4. eII	PO	55
5.4.1	eIPO List	55
5.4.2	eIPO Orders	56
5.5. Pro	eference	57
5.5.1	Change Password	57
6. Fre	equently Asked Questions	58

1.Introduction

i-Trade enable you to surf the fastest and most updated information of HK stocks on Internet. Once Internet is connected, you can follow the trend of market closely and able to trade stocks by using i-Trade. All information in i-Trade is displayed in English, Traditional Chinese, and Simplified Chinese. In i-Trade, the extensive and rich information supporting your every investment decision must be your great partner in stock market. The real time information in i-Trade can let you notice any changes in stock market immediately so that you can analyze the market trends and confidently make appropriate trading strategy in stock transaction.



2. System Specifications

Computer Specification

Pentium Central Processer III 500MHz, 512MB RAM, 2G Hard Disk Drive

Computer Monitor/Screen Requirement

800 x 600 or 1024 x 768 or higher pixels , 24 bit color (To use full screen operation , please use 800 x 600 pixel $^{\circ}$)

Operation System

Chinese/English Microsoft Window XP

Chinese/English Microsoft Window 2000 Professional

Chinese/English Microsoft Window Millennium

Chinese/English Microsoft Window NT 4.0 with Service Pack 5

Chinese/English Microsoft Window 98 Second Edition

Browser

Internet Explorer 5.5 or higher version with Java VM embedded (Microsoft Java VM5.0.0.3167 or higher version)

Microsoft Java VM

i-Trade utilizes Java Applet technology, your Internet Explorer must embed Microsoft Java VM for using i-Trade.

Download the most updated Microsoft Java VM

Internet Connection

Minimum requirement: 56kbps modem Suggestion: broadband or dedicated line

Chinese Display Support

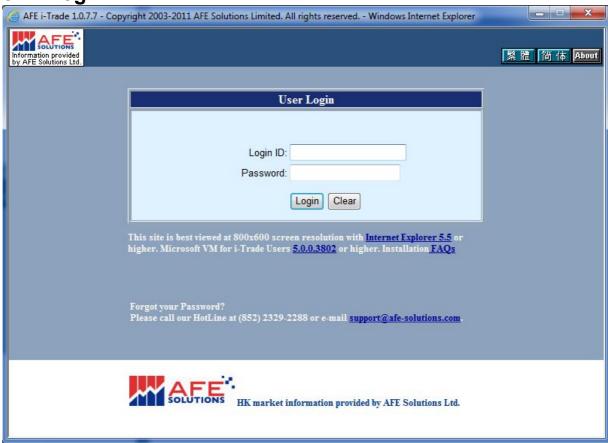
i-Trade uses default Chinese fonts in Microsoft Window for Chinese display, other Chinese plugins are not necessarily needed to install.

If one of the following default Chinese fonts is embedded in your Window, i-Trade can display Chinese:

- Traditional font: "MingLiu" or "新細明體"
- Simplified font: "MS Song","宋体" or "SimSun"

3. System Login/Logout

3.1. Login

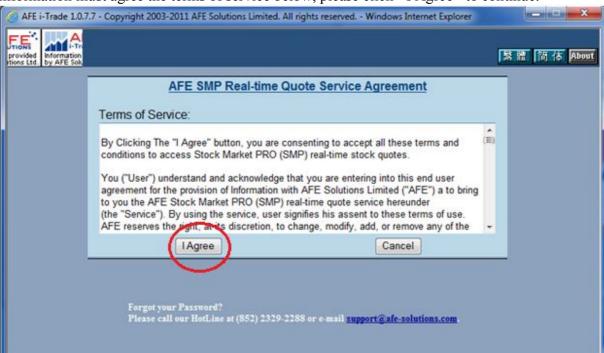


- 1. Select <ENG | 簡體 | 繁體> to switch between different display language.
- 2. Enter client ID and password, then press <Login> to enter i-Trade system.
- 3. If there are input errors, <clear> can be used to clear the client ID and password input.

3.2. First Login(Notice)

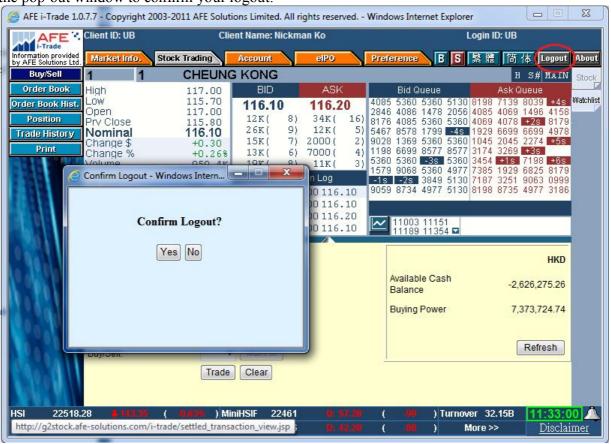
Terms of service of real-time stock information user

Page shown below will be displayed during your first login. Hong Kong Exchanges And Clearing Limited and AFE Solutions Limited require each user receiving real-time stock information must agree the terms of service below, please click <I Agree> to continue.



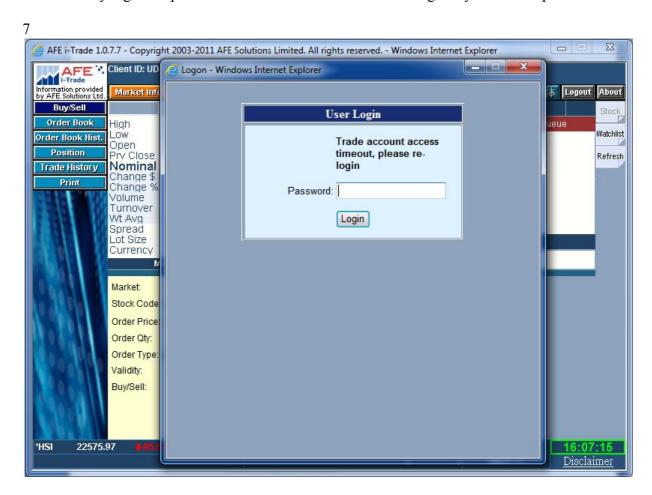
3.3. Logout

If i-Trade is needed to close, please press < logout> at the top right corner, then press < yes> in the pop-out window to confirm your logout.



3.4. Account Access Timeout

If you have not used any function or move your mouse over 30 minutes, the system will automatically logout to prevent unauthorized access. Please re-login if you want to proceed.



4.Interface Introduction

There are two versions of i-Trade, including \lceil real-time streaming \rfloor and \lceil snap shot \rfloor . For users' convenience, the interface operations of two versions are similar.

real-time streaming is an all-function version using streaming mode to automatically update market information in real time; respect to only provides basic functions, users need to press
 version version using streaming mode to automatically update
 version version version using streaming mode to automatically update
 version v

4.1 i-Trade "real-time streaming" Interface



Disclaimer



4.2. i-Trade "snap shot" Interface

4.3. Main Function Menu

Main function Menu is on the top of the layout. Based on different main function, different secondary function menu will be shown on the left hand side of the layout.



4.4. Secondary Function Menu









elPO Orders



4.5. Information Bar

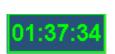


Press \(\text{More} >> \) to show other Hong Kong index and market information, including:

- HSI (Hang Seng Index)
- HSIF (Hang Seng Index Futures)
- MiniHSIF (Mini Hang Seng Index Futures)
- HSIFnext (Hang Seng Index Futures(Next Month))
- SPHKL (S&P/HKEx LargeCap Index)
- SPHKGEM (S&P/HKEx GEM Index)
- HSCEI (Hang Seng China Enterprise Index)
- HSCCI (Hang Seng China-Aff Corporations Index)
- HSCI (Hang Seng Composite Index)
- HKCI (Hang Seng Hong Kong Composite Index)
- HSLI (Hang Seng Composite LargeCap Index)
- HSMI (Hang Seng Composite MidCap Index)
- HSSI (Hang Seng Composite SmallCap Index)
- MLCI (Hang Seng Mainland Composite Index)
- HSFCI (Hang Seng Freefloat Composite Index)
- HSHKFI (Hang Seng Hong Kong Freefloat Index)
- HSMLFI (Hang Seng Mainland Freefloat Index)
- TraHK (Tracker Fund of Hong Kong)

__+

4.6. Time in HKEx



Green color represent "connected", which means transmission of data is very stable.

Red color represent "disconnected", which means transmission of data is interrupted or trying to connect with system currently.

***Time is only for reference ***

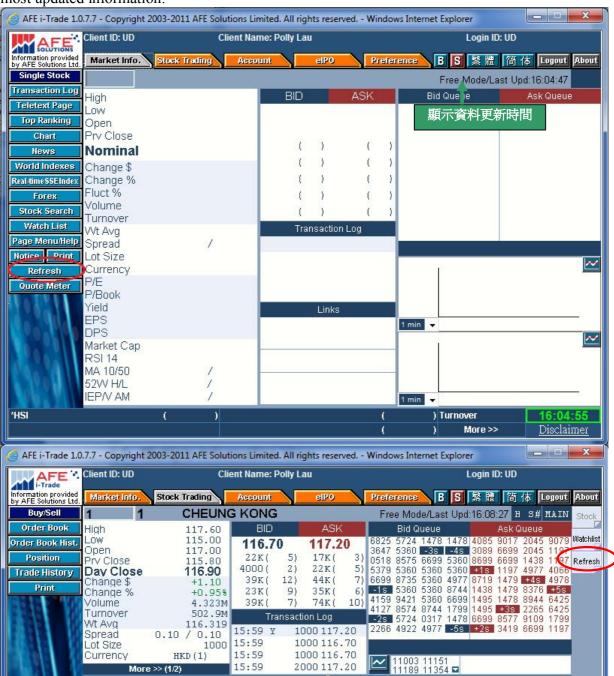
4.7. Print

Press <print> print button in secondary function menu to print a desire page.

4.8. Update

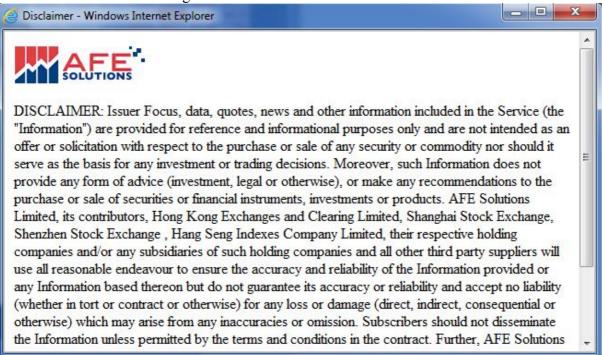
(Only appropriate in "snap shot" version)

If "snap shot" version is used, users would need to press <update> themselves to capture the most updated information.



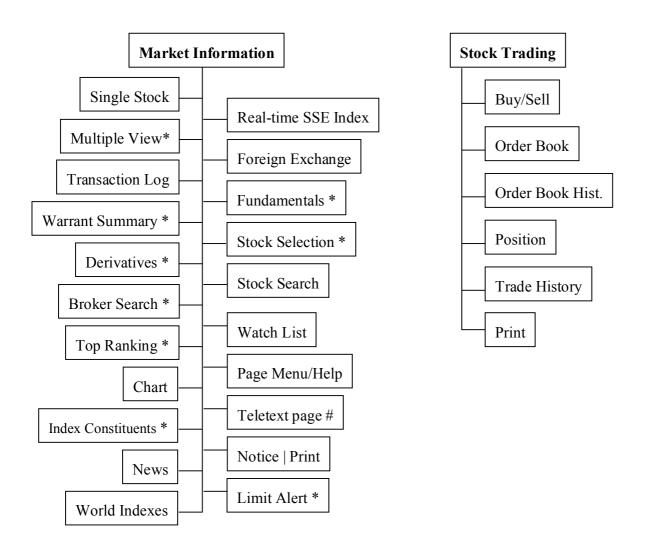
4.9. Disclaimer

Click <disclaimer> at lower right corner to read the disclaimer.

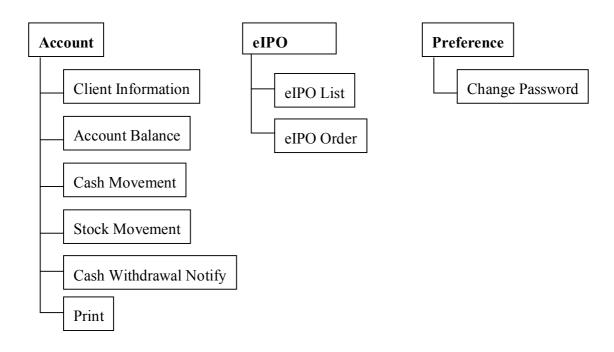


4.10. Tree Diagram of i-Trade Function

i-Trade function diagram is shown below.



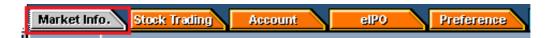
^{*} only appropriate for i-Trade real-time streaming version # only appropriate for i-Trade snap shot version



5. Function Introduction

5.1. Market Information

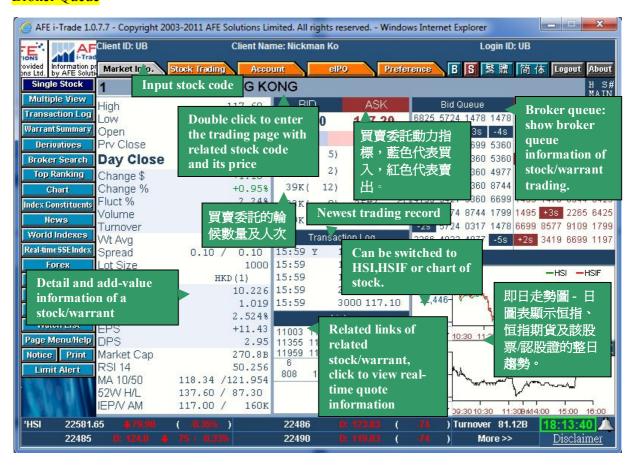
It shows stock market information, including the quote of stocks in Hong Kong Exchange Limited (HKEx), quote of derivatives, business summary and report of listed companies, world index, financial news, professional comment, and etc. The information can help you compare different investment conditions before making an investment decision. Furthermore, i-Trade also provides several types of investment analyzing tools for reference. By utilizing every function to show the market trend, you can design your own investment profile and strategy.

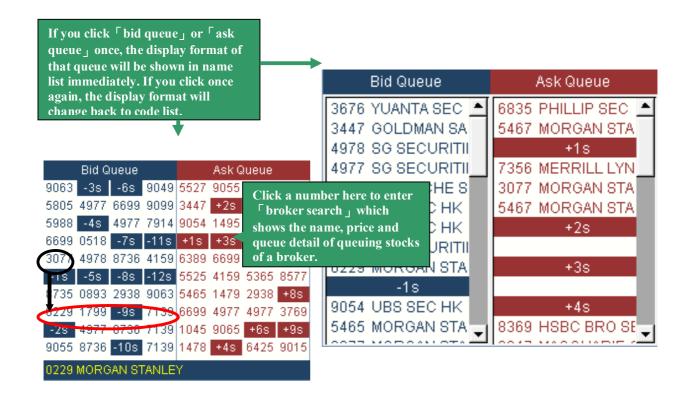


In the main function menu above, after clicking <market information>, i-Trade will enter the default <single stock> page.

5.1.1. Single Stock

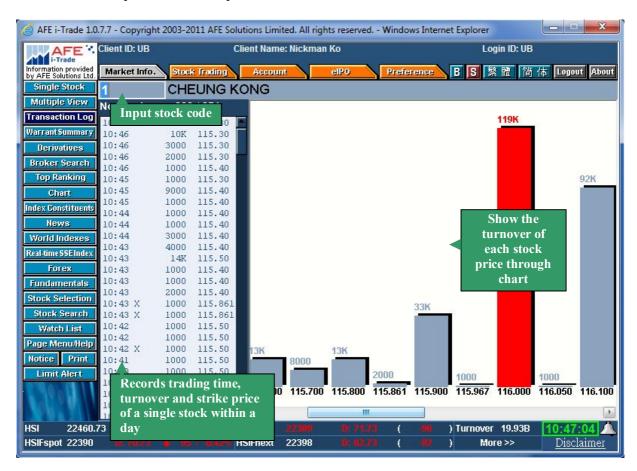
It provides real-time price information of all listed companies in HKEx, including P/E ratio, yield, P/Book, premium/discount, leverage ratio, implied volatility, RSI, moving average, and etc. Broker Queue





5.1.2. Transaction Log

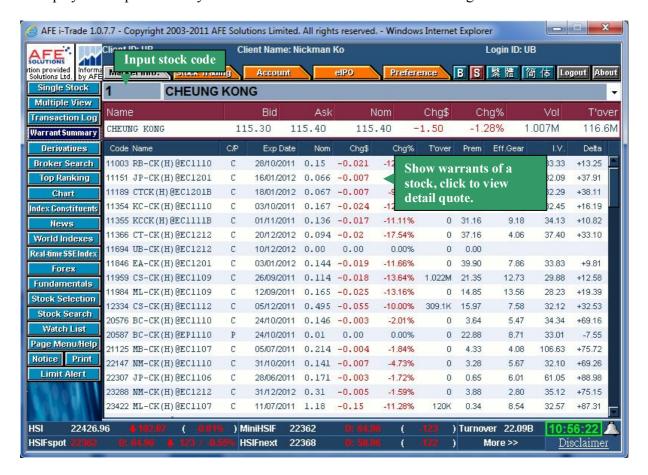
It records trading time, turnover and strike price of all stocks within a day. These pieces of information will be used to reveal the distribution pattern of stock trading. Furthermore, real-time distribution pattern of strike price and turnover will be shown in bar chart.



5.1.3. Warrant Summary

(only available in real-time streaming version)

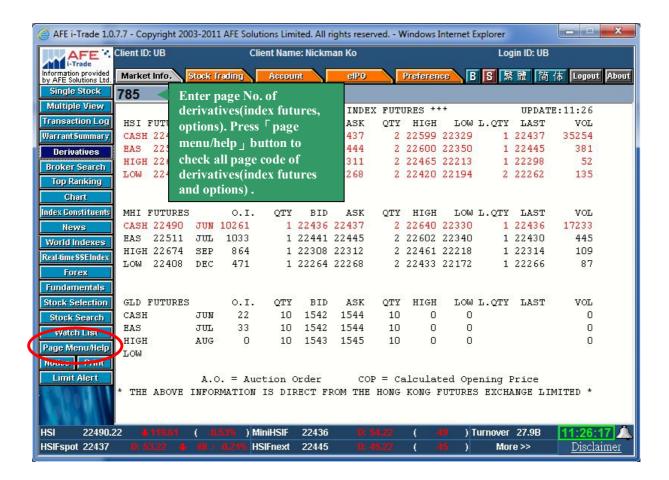
It helps you comprehensively monitor all warrant trends related to a single stock.



5.1.4. Derivatives

(only available in real-time streaming version)

Provide real-time quote of all derivatives (e.g. index futures, options), open interest of index futures, premium, related cash value and etc.



5.1.5 Broker Search

(only available in real-time streaming version)

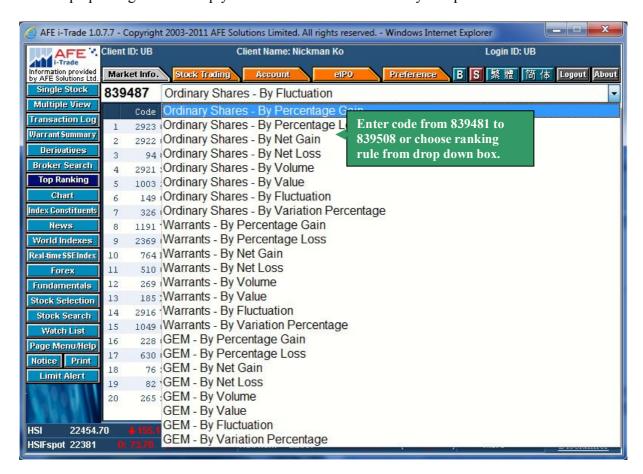
It traces the stock name and price of all bid/ask orders placed by a broker. All information will be displayed in real-time. After you click on a broker code in 「single stock」 page, broker monitoring page, traces the stock name, queue information, and price of all bid/ask orders placed by an individual broker, will be displayed immediately.



5.1.6. Top Ranking

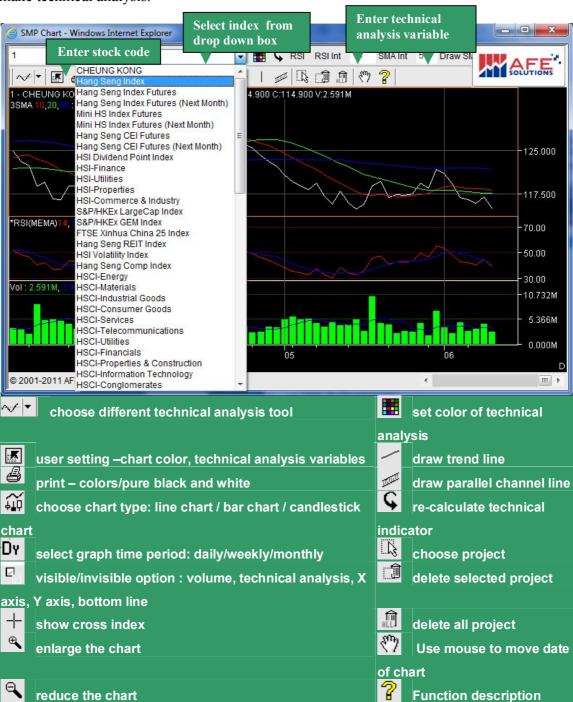
(only available in real-time streaming version)

Provide 24 types of different ranking rules, including percentage gain/loss, volume, fluctuation, and etc. The top twenty matched stocks/warrants will be sorted and shown. This ranking function will keep updating so as to help you make clarified and accuracy comparisons.



5.1.7. Chart Analysis

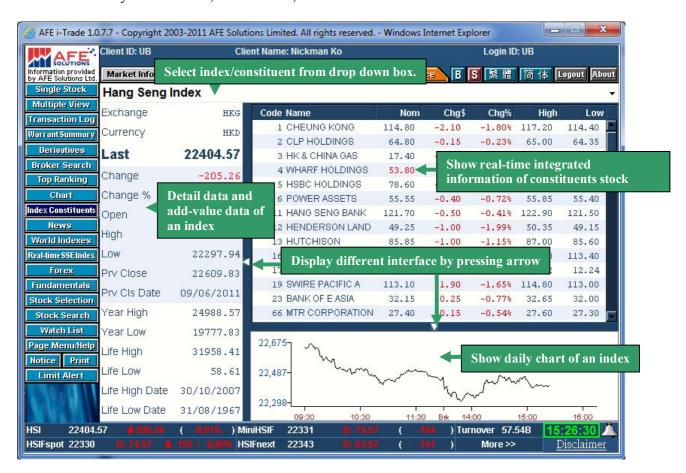
Once you enter stock code or select index, related diagram will be displayed immediately. You can choose daily chart, weekly chart, or monthly chart. You can even choose bar chart, line chart, or candlestick chart. In addition, you can even draw trend lines on the diagram and make technical analysis.



5.1.8. Index Constituents

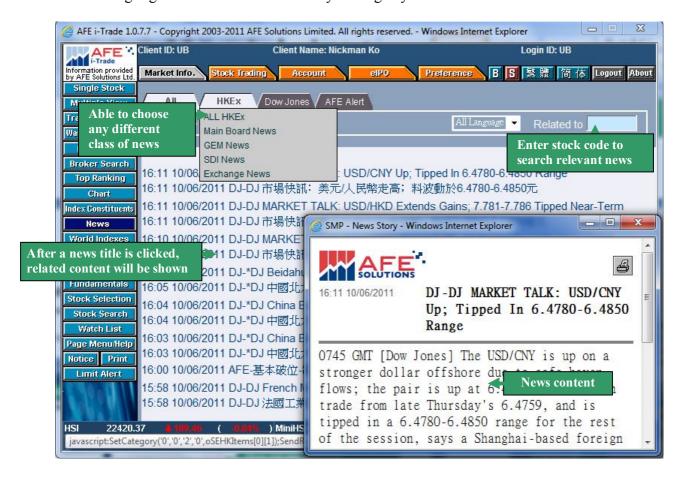
(only available in real-time streaming version)

It shows the daily trend of HSI, constituents, and relevant index.



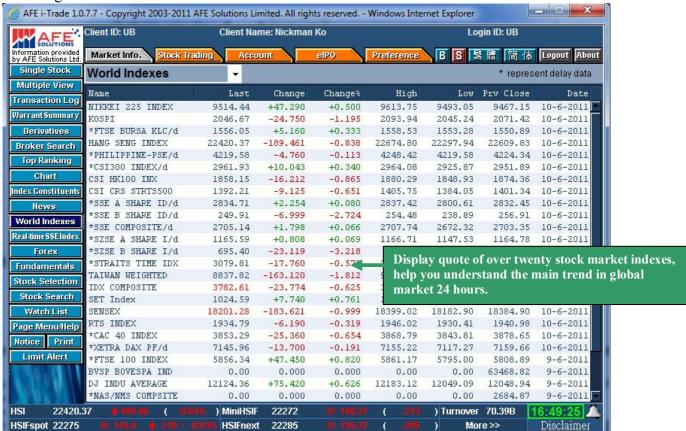
5.1.9. News

It includes real-time financial news, professional comment, and investment recommendation. Analysts from every large security company are gathered to analyze deeply about movement of institutional investors and the position trend. Thus you can keep abreast of the market and discover highlighted stock direction in every trading day.



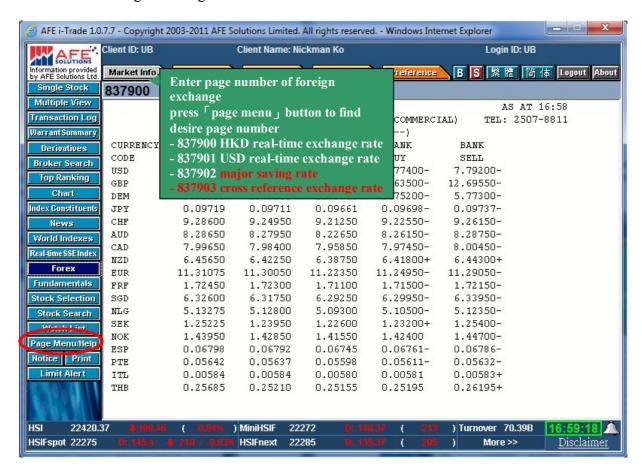
5.1.10. World Index

Since Hong Kong stock market is deeply affected by surrounding stock markets, \(^{\triangle}\) World index \(_{\triangle}\) provides over 20 real-time stock market indexes, such as Asia, Euro, and Americas, so that you can monitor the tendency of global stock market. It will help you understand the main trend in global market 24 hours.



5.1.11. Foreign Exchange

It does not only provide real-time foreign exchange information but also deposit interest rate, HIBOR (Hong Kong Interbank Offer Rate), and etc. this function let user understands the newest conditions in foreign exchange market.

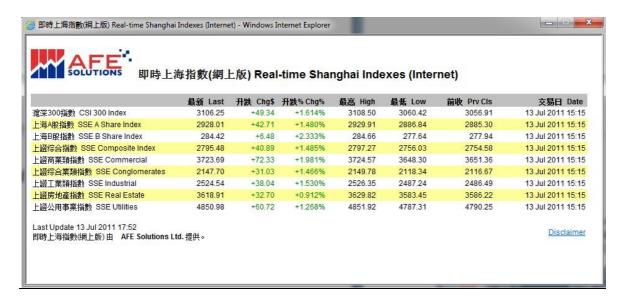


5.1.12. Real-time SSEIndex

Because of commercial reasons, the quote of SSE A Share Index, SSE B Share Index, SSE Composite Index, and etc have 15 minutes delay. User can prevent the delay and view real-time SSE index information by using this function.

Shown content includes:

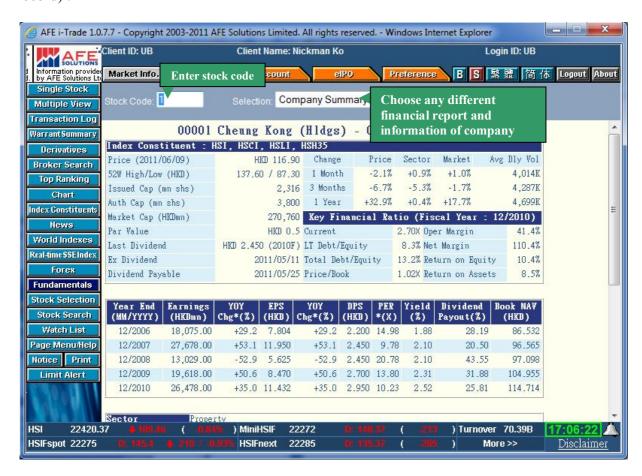
CSI 300 Index, SSE A Share Index, SSE B Share Index, SSE Composite Index, SSE Commercial, SSE Conglomerates, SSE Industrial, SSE Real Estate and SSE Utilities.



5.1.13. Fundamentals

(only available in real-time streaming version)

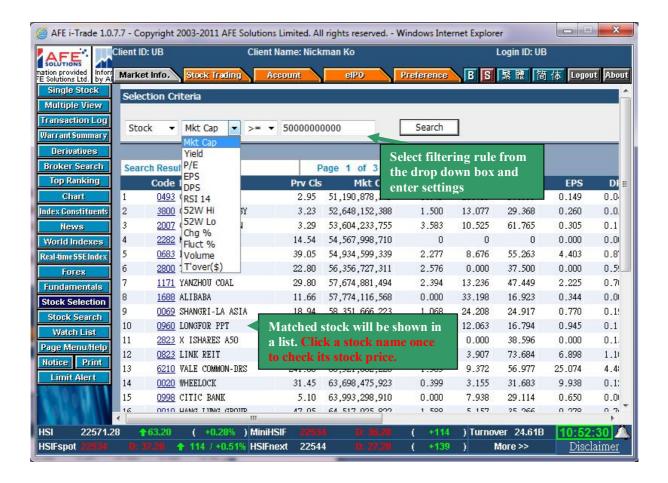
You can utilize the information of listed companies here for further analysis, including important basic data as well as financial conditions in past five years (e.g. financial ratio/businesses/consolidated income statement/balance sheet/interest delivery record/IPO record).



5.1.14. Stock Selection

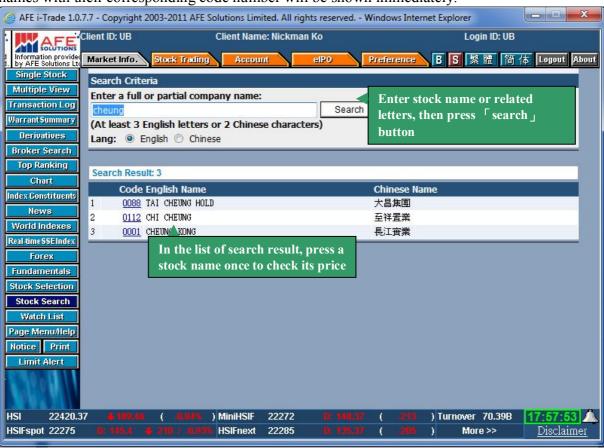
(only available in real-time streaming version)

By classifying stocks and showing specific fundamental or technical indicators such as market value, P/E ratio, premium/discount, leverage ratio and etc, "Stock Selection" and "Stock Search" functions enable you to generate multiple types of selection report as well as search the best stock/warrant for appropriate investment decision. Once you select a filtering rule from the drop down box and enter settings, all matched stocks/warrants will be found and displayed.



5.1.15. Stock Search

If you forget a stock code, "Stock Search" function can help you find it back. You only need to enter part of the stock name or related letters, and then click <search> button, all relevant stock names with their corresponding code number will be shown immediately.



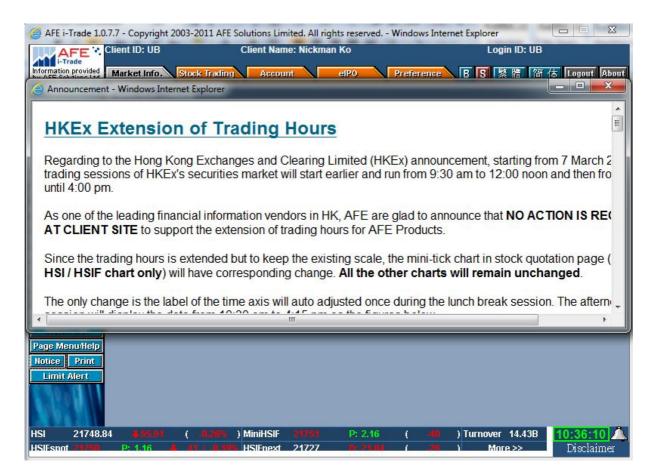
5.1.16. Watch List

You can utilize this function to build your own watch list. As up to twenty stocks can be entered and traced here, this function can monitor multiple stocks movement conveniently.



5.1.17. Notice | Print

Product amendment information will be sent to user through announcement. User can press <Notice>button to query the information.

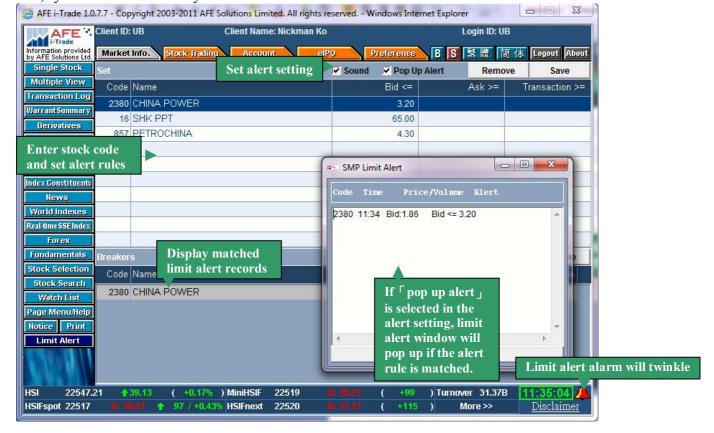


User also can press <print> button to print current page.

5.1.18. Limit Alert

(only available in real-time streaming version)

It helps you monitor and alert price changes of your selected stock. Once your target price is met, system will immediately send notice as well as mark down the record detail.



Set limit alert in Single Stock page (SMP Limit Window)

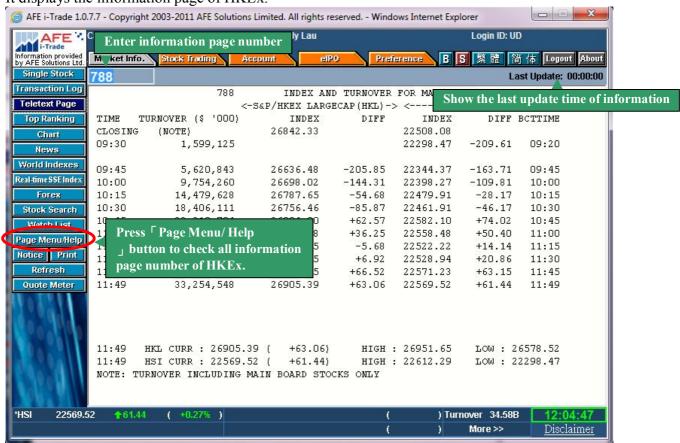
In \lceil Single Stock \rfloor page, you can press \lceil BID \rfloor or \lceil ASK \rfloor label once, \lceil SMP Limit Window \rfloor will then pop out immediately. You can enter bid price, ask price, and volume settings in this window. Or you can set limit alert in \lceil limit alert \rfloor page. After finishing the settings, you can review your bid price, ask price, and volume alert set on the \lceil Single Stock \rfloor page of that stock.



5.1.19. Teletext Page

(only available in snap shot version)

It displays the information page of HKEx.



5.1.20. Page Menu/ Help

You can press $\ ^{\lceil}$ Page Menu/ $Help\,_{\rfloor}$ to check all information page number.

839800 AFE PAGE MENU			
Stock Page Menu - Dividend / Short Selling / IPO / Newly	<u>837860</u>		
Launched / Suspended / Resumed			
Warrant/CBBC Page Menu - Newly Launched / Re-issued / Called	837770		
CBBC			
Ranking Page Menu - Main board Stocks / GEM Stocks / Warrants	839480		
World Indexes / Local Indexes	Press \(^{\text{World}}\)		
	Indexes in the		
	Function Menu		
Forex, Rate & HIBOR - HKD/USD/Cross Rate (from Thomson	837600-837606		
Reuters)			
Forex & Rate - HKD/USD/Cross Rate (from Dah Sing Bank)	837900-837903		
HKEx Information Page Menu	7001		
HSI Page Menu (HKEx pages)	780		
***** Press "Announcement" in the Function Menu to view			
AFE Announcement *****			

	837860			
STOCK PAGE MENU				
Latest Dividend Records	- Alphabetical Order	837862-837880		
	- Book Closed Date Order	837881-837899		
Short Selling Records		837905-837919		
Coming IPO Stocks		837920-837939		
Suspended Stocks (Processed by SHK Financial Data Ltd)		837940-837959		
Resumed Stocks (Processed by SHK Financial Data Ltd)		837960-837965		
Newly Launched Stocks and Warrants		837992-837999		
837770				

	WARRANT PAGE MENU	
Warrant Type		837770
Warrant Type Desc	cription	837771-837773
Warrant Re-issue I	History	837774-837799
Newly Launched St	tocks and Warrants	837992
	839480	
	RANKING PAGE MENU	
Stock	- Top 20 Gainers / Losers by Change (%)	339481-839482
(Main Board)	- Top 20 Gainers / Losers by Change (\$)	339483-839484
	- Top 20 by Volume / Value	339485-839486
	- Top 20 by Fluctuation / Variation %	339487-839488
	- Top 20 Gainers / Losers by Change (%)	339491-839492
Warrant	- Top 20 Gainers / Losers by Change (\$)	339493-839494
warrant	- Top 20 by Volume / Value	339495-839496
	- Top 20 by Fluctuation / Variation %	339497-839498
	- Top 20 Gainers / Losers by Change (%)	339501-839502
Stools (CEM)	- Top 20 Gainers / Losers by Change (\$)	339503-839504
Stock (GEM)	- Top 20 by Volume / Value	339505-839506
	- Top 20 by Fluctuation / Variation %	339507-839508
INDEX	K CONSTITUENT STOCK PAG	E MENU
Hang Seng Index (Constituent Stocks)	
HS Comp Index (C	onstituent Stocks) - LargeCap / MidCap /	
SmallCap		
HS China Enterpri	ses Index (H-Shares) (Constituent Stocks)	
HS China H-Finan	cial Index (Constituent Stocks)	D !!II
HS China-Affiliate	d Corporations Index (Constituent Stocks)	Press "Index Constituents" in
HSI (Constituent Sto	ocks) - Financials / Utilities / Properties /	the Function Menu
Commerce & Indust	ry	the Function Menu
HSCI	- Energy/Industrial Goods/Consumer	
(Constituent Stocks		
	- Services / Utilities / Financials	
	- Properties & Construction/	
	Information Technology / Conglomerates	
	- Materials / Telecommunications	

HS Freefloat Mainland 25 Index (Constituent Stocks)

S&P/HKEx Index (Constituent Stocks) - LargeCap/GEM

HS HK35 Index (Constituent Stocks)

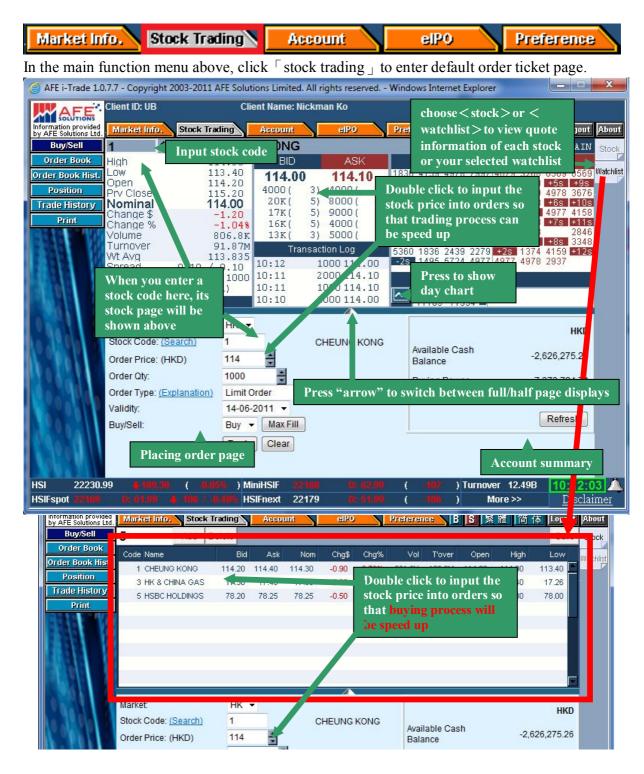
FUTURES & OPTIONS (FROM HKEx)

HSI Futures / Mini HSI Futures	785
CEI Futures/Mini CEI Futures	786
Stock Futures	830790-830796
HSI Options	833101-833111
HSCEI Options	833121-833129
Mini HSI Options	833141-833144
One Month HIBOR Futures	837607
Three Month HIBOR Futures	837608
One Month HIBOR Strips Futures	837609
Three Month HIBOR Strips Futures	837610

Three Worth HIBOR Strips Futures	05/010	
INDEXES (FROM HKEx)		
Hang Seng Family of Indexes Page Index	780	
1. Hang Seng China Enterprises Index	782	
2. Hang Seng China-Affiliated Corporations Index		
3. Hang Seng Sub- indices		
HSI & Turnover	783	
HSI & TURNOVER / S&P/HKEx LargeCap(SPHKL) Index	788	
S&P/HKEX GEM INDEX (SPHKGEM) & Turnover	8788	

5.2. Stock Trading

It enables you to concurrently view stock quote and trade stocks, including placing order, querying trade history records, and check position.



5.2.1 Buy/Sell

You can place trading orders in <Buy/Sell> main page.



Use Instructions:

i. <u>Instructions of Placing Order</u>

- 1. Click <Buy/Sell> in secondary function menu.
- 2. Fill in stock code, price and quantity. After that, press \(\text{Search} \) to enter \(\text{r stock} \) search \(\text{page which help you find your desire stock code.} \)
- 3. Select market type, order type, and validity. Also, choose whether "all or none" function is used or not.
- 4. Order type: order types provided by HKEx.
- 5. Choose buy/sell in <Buy/Sell>selection bar to purchase or sell stocks.
- 6. Press <trade>button or press <delete> to re-enter.

ii. Order Confirmation

1. Press <trade> button, previous order ticket information will be shown. If the order information is true, press <confirm> to confirm order, or else press <cancel> to cancel order.



2. In the successful order ticket window, you can go back to original order ticket page by pressing <order ticket>, or query placed order status by pressing <order book>.

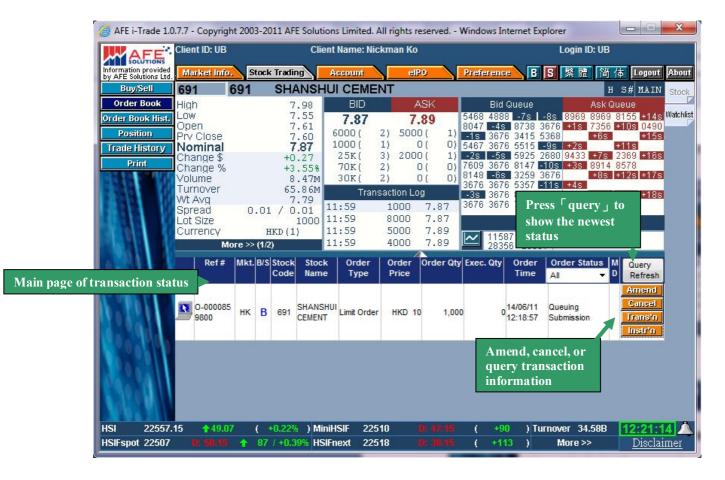


特有下單委託排序顯示 (BBQ)



5.2.2. Order book (Trading Instruction Amendment and Information Query)

You can query and amend every transaction instruction in <order book> main page.



Use Instructions:

i. Amend Unexecuted Trade

(note: only able to amend unexecuted trade in current day)

- 1. Press <order book> in secondary function menu.
- 2. Press <amend> button next to the trade instruction which needs amendment.
- 3. Enter new stock quantity and stock price, then press <confirm> to confirm the amendment command or <cancel> to go back to order book main page.



ii. Delete unmatched transaction

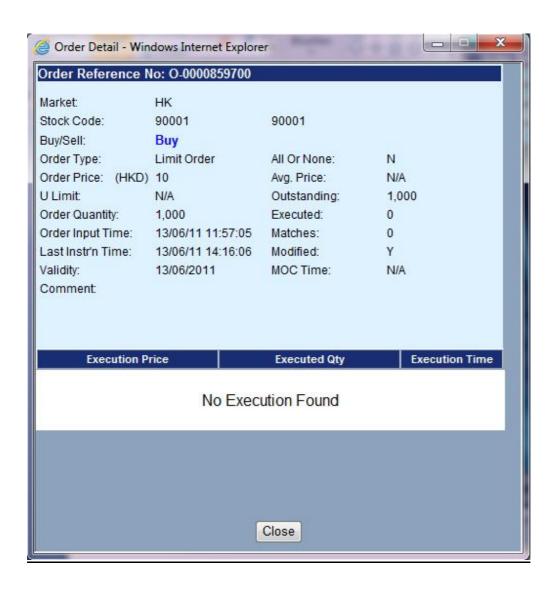
(note: only able to delete unmatched trade in current day)

- 1. Press <order book> in secondary function menu.
- 2. <u>Press <confirm> to confirm the transaction is deleted or <cancel> to go back to order book main page.</u>



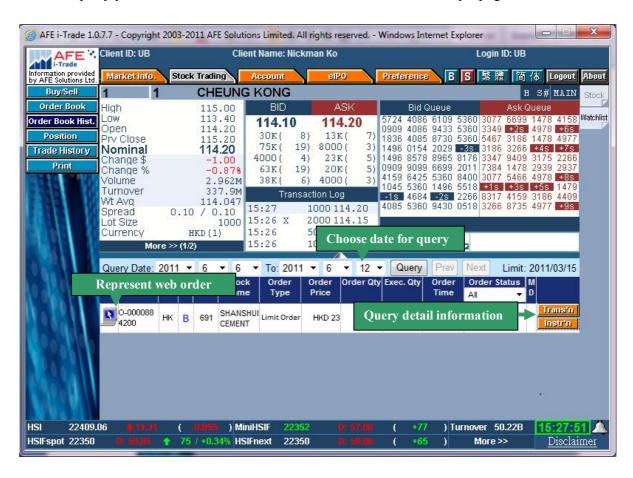
iii. Query detail information of each transaction information

- 1. Press <order book> in secondary function menu.
- 2. <u>Press < trans'n > button next to the transaction instruction which needs to query.</u>
- 3. Order information will be shown in "order detail" box.



5.2.3. Order Book History (Executed)

You can query your matched transaction records in <order book history> page.



- 1. Press <order book> in secondary function menu.
- 2. After selecting dates for query, press <query>.
- 3. Press <trans'n> button next to the transaction instruction which needs to query.

5.2.4. Position

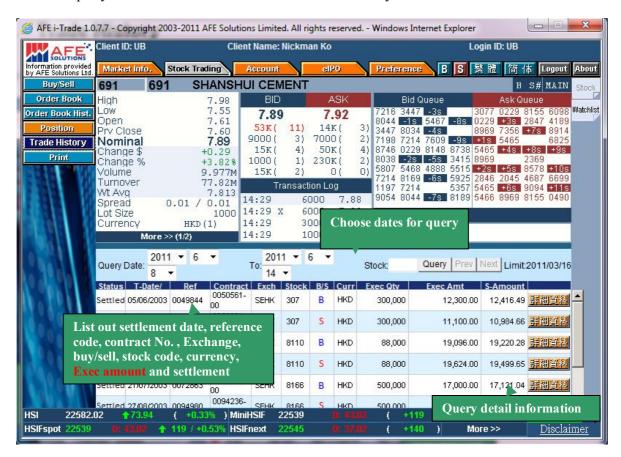
In <position> main page, you can query available quantity, hold quantity, market price, and market value of your own stocks. This page even lists the value of user investment portfolio, available cash balance, and buying power. Furthermore, you can press< buy> or <sell> button in the listed items to enter order ticket page.



- 1. Press <position> in secondary function menu to query all stock balances.
- 2. Press <buy> or <sell> next to the listed items to enter <buy/sell> page to buy or sell selected stock.

5.2.5. Trade History

You can query records of executed stocks in <Trade History>

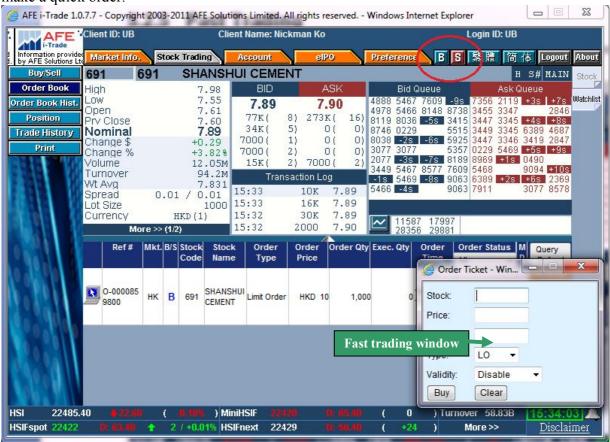


Use guide

- 1. Press <trade history> in secondary function menu.
- 2. After selecting the dates for query, press <query>.
- 3. Press < trans'n> next to the transaction items to query detail information.

5.2.6. Fast Trading

By pressing "buy" or "sell" function anytime, you can place an order much faster and able to make a quick order.



- 1. Click "buy" or "sell" button at the upper right corner.
- 2. Input stock code, price, quantity, and order type into the fast trading window.
- 3. You can press either "buy" or "sell" button to send your order. Also you can press "clear" button to re-input the data.

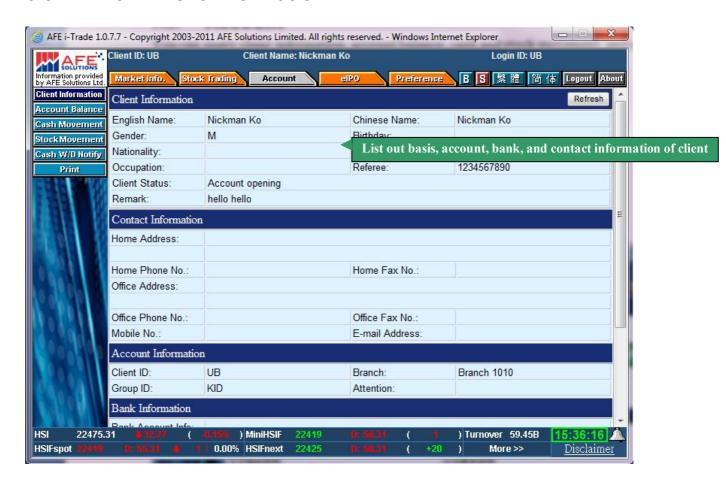
5.3. Account

You can query client information, account balance, cash and stock movement, and even cash withdrawal notify here.



Select 「Account」 in the main function menu above.

5.3.1. View Client Information

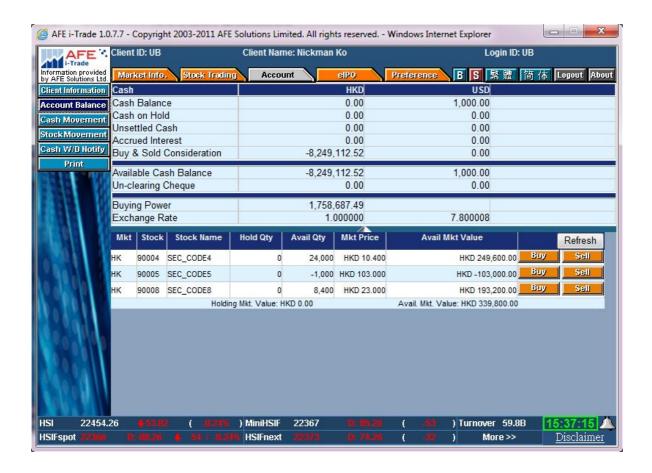


Use Instruction:

Press <cli>ent information> in secondary function menu.

^{**}notice: default page of \[\text{account balance} \] function is \[\text{account balance} \]

5.3.2. Check Account Balance

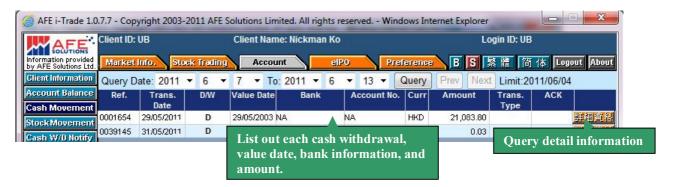


Use Instructions:

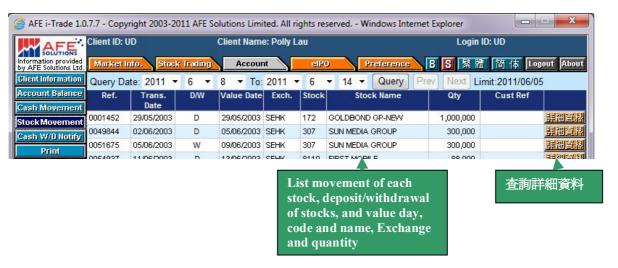
Press <account balance> button in secondary function menu.

5.3.3 Cash or Stock Movement Query

Cash movement query

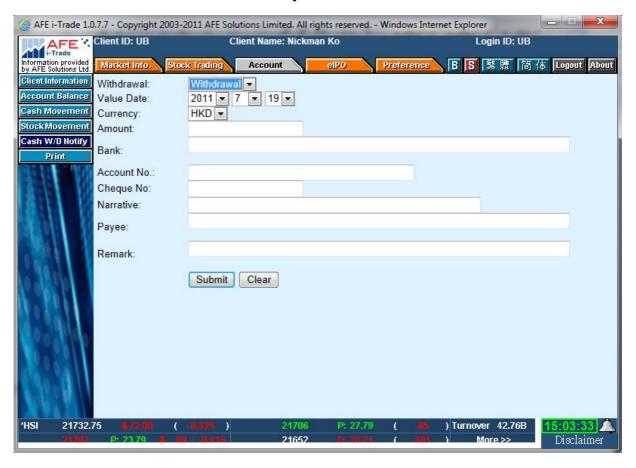


Stock movement query



- 1. Choose <cash movement> or <stock movement> in secondary function menu.
- 2. After selecting dates for query, press <query> button.
- 3. Press <trans'n> button next to the listed items to view detail information.

5.3.4. Cash Withdrawal / Deposit



- 1. Click <cash W/D notify> in secondary function menu.
- 2. Press < submit > button after entering needed data.

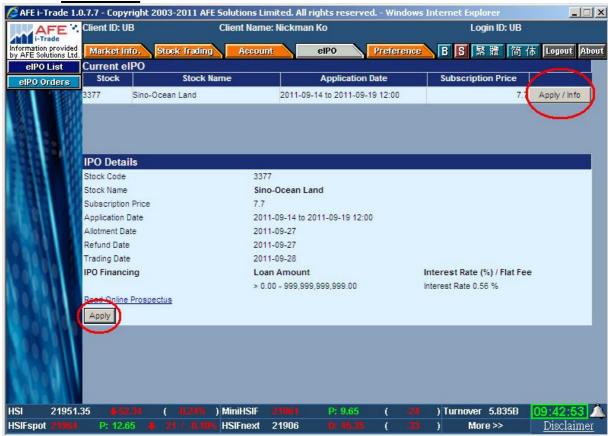
5.4. elPO

You can query IPO information as well as subscribe IPO here.



Select $\lceil \text{eIPO} \mid$ in the main function menu above.

5.4.1. eIPO List



- 1. Click <eIPO List> in secondary function menu
- 2. Press<Apply/info>button to show IPO details, such as read online prospectus
- 3. Press<Apply>button
- 4. Press<Accept>to accept terms and conditions
- 5. Press<Accept>to accept disclaimer
- 6. Choose quantity/amount and payment method. After that, press <Apply> button



7. Press <Enter> to confirm subscribing details



8. Order is successfully placed

5.4.2. <u>eIPO Orders</u>

This function will show the status of subscribed IPO orders.



Use Instructions:

1. Click <eIPO Orders> in secondary function menu

5.4. Preference



5.4.1 Change Password

Click \lceil preference \rfloor in the main function menu shown above in order to enter the default \lceil change password \rfloor page.



Use guide:

- 1. Click preference in the main function menu.
- 2. Enter password
 - Old password enter original password.
 - New password- enter new password.
 - Confirm password re-enter the new password once.
- 3. Press<confirm> to confirm password change application.

Window below will be shown if your password is successfully changed.



6. Frequently Asked Questions

- 1. What system specification does i-trade needs?
- 2. Which browser should be used for login i-trade?
- 3. How to display i-trade in Chinese version?
- 4. Why a longer waiting time period is needed for i-trade first login?
- 5. Why does "找不到網頁" or "The page cannot be displayed" occur?
- 6. How to utilize the program more efficiently?
- 7. Why i-trade only stay in grey screen?
- 8. Why i-trade keep staying in the grey page during my first login?
- 9. How can I know the newest stock information is captured continuously into i-trade?
- 10. How can I know the information page code?

1. What system specification does i-Trade needs?

Computer Specification

Pentium Central Processer III 500MHz, 192MB RAM, 2G Hard Disk Drive

Computer Monitor/Screen Requirement

800 x 600 or 1024 x 768 or higher pixel $\,^{,}$ 24 bit color (To use full screen operation $\,^{,}$ please use 800 x 600 pixel $\,^{,}$)

Operation System

Chinese/English Microsoft Window XP

Chinese/English Microsoft Window 2000 professional

Chinese/English Microsoft Window Millennium

Chinese/English Microsoft Window NT 4.0 with Service Pack 5

Chinese/English Microsoft Window 98 Second Edition

Browser

Internet Explorer 5.5 or higher version with Java VM embedded (Microsoft Java VM5.0.0.3167 or higher version)

Microsoft Java VM

i-Trade utilizes Java Applet technology, your Internet Explorer must embed Microsoft Java VM for using i-Trade.

Download the most updated Microsoft Java VM

Internet Connection

Minimum requirement: 56kbps modem Suggestion: broadband or dedicated line

Chinese Display Support

i-Trade uses default Chinese fonts in Microsoft Window for Chinese display, other Chinese plug-ins are not necessarily needed to install.

If one of the following default Chinese fonts is embedded in your Window, i-Trade can display Chinese:

- Traditional font: "MingLiu" or "新細明體"
- Simplified font: "MS Song","宋体" or "SimSun"

2. Which browser should be used to login i-trade?

Internet Explorer 5.0 or higher version with Java VM embedded (Microsoft Java VM5.0.0.3167 or higher version)

3. How to display i-trade in Chinese version?

All information is shown in two languages in i-Trade. Once you click 「繁體」or「簡体」in i-trade function menu, you will be able to view i-Trade in Chinese.

4. Why a longer waiting time period is needed for i-trade first login?

It is because your computer needs to download the setting files during your first login, so a longer waiting time is needed.

5. Why does "找不到網頁" 或 "The page cannot be displayed" occur?

You may have disconnected with internet already, please try to reconnect.

6. How to utilize the software more efficiently?

Since i-Trade delivers real-time financial quote information, we suggest using broadband to achieve the best connection quality. i-Trade includes multiple functions, so additional computer memory may be needed. Before starting i-Trade software, we suggest you close

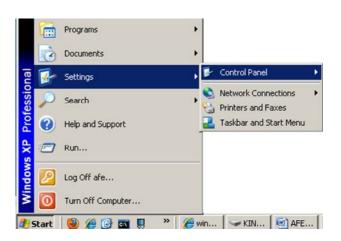
the other unnecessary programs in order to obtain the best result.

7. Why i-trade only stay in grey screen?

- If you start i-Trade for the first time, your Microsoft Java VM inside your browser may not meet the system requirement. Please download the newest Microsoft Java VM.
- ii. If you successfully started i-Trade before, it may because your browser contains some defective old files. We suggest you follow the steps below to clear those files, and then re-open i-Trade.
 - Open Internet Explorer, select [tools], then press [internet options] in the tools menu.
 - On the [general] tab page, press [delete file].
 - set [delete browsing history on exit], then press [OK]

8. Why i-trade keep staying in the grey page during my first login?

- i. Your Microsoft Java VM version embedded in your browser may not meet system requirement. Please download the newest Microsoft Java VM version.
- ii. You may have installed Java plug-in provided by SUN and your browser has automatically set it as default VM.
- Press **5tart** then select setting and press control panel



-In \(\text{control panel} \) window, double click "Java Plug-in" icon.

select [Browser] tag in function menu



- remove [Microsoft Internet Explorer] option
- Then press [Apply] once



9. How can I know the newest stock information is captured continuously into i-trade?

At the bottom right hand corner, your connection is unstable or disconnected if the color of time changed from green to red. Once your network connection is reconnected, i-Trade will automatically reconnect to network.

10. How can I know the information page code?

To check i-Trade information page code, press<market info>, then press<Page Menu/Help> to check information page code in i-trade.