

## User Manual for Digipass 310

Digipass is an electronic device used for the generation of electronic signatures and authorisation for Internet banking.

Digipass device is switched on by pressing and holding the ON/OFF button. Digipass is switched off by repeatedly pressing and holding the button. The device switches off by itself after 30-40 sec, if no actions are taken.

### Entry of the initial IPIN code and its change to client's PIN code

Before using the authorisation device Digipass, it is necessary to change the initial IPIN code to the PIN code set by a client. By default, Digipass device has been assigned a 5-digit IPIN code — 00000.

Digipass device has four special buttons: “←” “→”, “OK”, “BACK”.

The  “←” and  “→” buttons are used for navigation.

The “OK” button is used to switch the device on or off, as well as to confirm entered data.

The  “BACK” button is used to delete incorrectly entered symbols.

**Attention!!! During the execution of the above procedure, the device MUST NOT be switched off until initialisation has been completed. Otherwise the device will be locked!**

### To change the IPIN code, the following actions should be taken

No.	Action	Display message	Comment
1	Press the ON/OFF button to switch the device on (hold it for a couple of seconds)	Welcome to LPB Digipass 310	A short welcome message from the bank.
2	The device requests the initial IPIN code	INITIAL PIN -----	The initial code for Digipass device is 00000.
3	Enter the initial IPIN code	INITIAL PIN *****	
4	Press the OK button	PIN OK <OK>	Confirmation that IPIN has been entered correctly.
5	The device requests a new PIN code (a 5-digit code of your choosing)	NEW PIN -----	Enter your 5-digit PIN code. The code may consist of any digits, but all 5 digits cannot be the same or consist of 5 succeeding digits in ascending order.
6	Enter your new PIN code	NEW PIN *****	
7	Press the OK button	CONFIRM _ _ _ _ _ CONFIRM *****	Enter your new PIN code again for confirmation. Press the OK button.
		WEAK PIN <OK>	The PIN you have entered offers weak protection. Press the OK button and enter a different PIN code.
8	Press the OK button	PIN CHANGED <OK>	The initial IPIN code has been successfully changed to the PIN code entered by client.

		PINS DIFFER <OK>	The repeatedly entered PIN code differs from the initially entered PIN code.
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### Incorrect entry of PIN code

In case of entering incorrect PIN code, the Digipass device displays a warning message regarding the remaining attempts of PIN code entry. After the fifth unsuccessful attempt of PIN code entry, the device will be locked.

No.	Action	Display message	Comment
1	Press the ON/OFF button	Welcome to LPB Digipass 310 Menu Login	A short welcome message from the bank. Menu.
2	Choose operation – Login, Sign, Change PIN. Press the OK button	PIN?	Digipass requests a PIN code.
3	Enter PIN code	PIN? *****	
4	Press the OK button	WRONG PIN <OK>	Incorrect password entered.
5	Press the OK button	PIN errors:1 <OK>	Number of incorrectly entered PIN code attempts: 1.
6	Press the OK button	PIN?	The device requests to enter PIN code.
7	Enter your PIN	PIN? *****	
8	Press the OK button	Wrong PIN <OK>	Message about the incorrectly entered PIN code.
9	Press the OK button	PIN errors:2 <OK>	Number of incorrectly entered PIN code attempts: 2.
10	Press the OK button	PIN?	The device requests to enter PIN code.
11	Enter your PIN	PIN? *****	
12	Press the OK button	Wrong PIN <OK>	Message about the incorrectly entered PIN code.
13	Press the OK button	PIN errors:3 <OK>	Number of incorrectly entered PIN code attempts: 3.
14	Press the OK button	PIN?	The device requests to enter PIN code.
15	Enter your PIN	PIN? *****	
16	Press the OK button	Wrong PIN <OK>	Message about the incorrectly entered PIN code.
17	Press the OK button	Last try! <OK>	Warning about the last attempt of PIN code entry.
18	Press the OK button	PIN?	The device requests to enter PIN code.
19	Enter your PIN	PIN? *****	
20	Press the OK button	WRONG PIN <OK>	Message about the incorrectly entered PIN code.

21	Press the OK button	PIN locked!	Your Digipass device has been locked.
22	Press the OK button	Lock code: XXXXXX	You must send this code to your manager.
23	Press the OK button	Unlock code?	The device requests to enter the device unlock code. You will receive the code from your manager.
24	Enter the unlock code you have received from your manager	Unlock code? XXXXXXXX	
25	Press the OK button	Unlock Ok! <OK> New Pin?	Device unlocked. The device requests a new PIN code.
		Unlock Failed! <OK> Pin Locked <OK>	Unlock code entered incorrectly. Press <OK>. Repeat your attempt.
26	Enter your PIN	NEW PIN?*****	
27	Device requests a repeated entry of the new password	Confirm PIN	The device requests to enter the new PIN code again.
28	Enter your new password once more	Confirm PIN *****	
29		New PIN ok <OK>	New password successfully set.

If the unlock code has been entered incorrectly 3 times in a row, the device is locked for 30 minutes. The following display message appears: Time Penalty <OK>. After 30 minutes, the device requests the unlock code again.

### **PIN code change**

No.	Action	Display message	Comment
1	Press the ON/OFF button	Welcome to LPB Digipass 310	A short welcome message from the bank. Menu.
		Menu Login	
2	Press the “→” button twice or press button No. 3.	Menu Change PIN	“Change PIN” subsection of the menu.
3	Press the OK button	PIN?	Digipass requests the existing PIN code.
4	Enter your PIN code	PIN? *****	Enter the existing Digipass device PIN code.
5	Press OK	PIN OK <OK>	Correct Digipass code entered.
6	Press the OK button	New Pin?	The device requests to enter the new PIN code.
7	Enter your new PIN code	New Pin? *****	
		CONFIRM PIN	The device requests to enter the new PIN code again.

8	Enter your new PIN code once more	CONFIRM PIN *****	
9		NEW PIN OK <OK>	PIN code changed successfully. Press OK.
		PINs differ! <OK>	The repeatedly entered PIN code differs from the previous one. Press OK, repeat action № 6-9.

### Authorisation for Internet banking

No.	Action	Display message	Comment
1	Press the ON/OFF button	Welcome to LPB Digipass 310	A short welcome message from the bank. Menu.
		Menu Login	
2	Press the OK button	PIN?	Digipass requests PIN code.
3	Enter PIN code	PIN? *****	
4	Press the OK button	PIN OK <OK>	Correct PIN code entered.
5	Press the OK button, if you wish to increase the code generated by the device.	Code: XXXXXX	The device displays the generated code which must be entered in the field “Password or Digipass code” in the first authorisation window.

### Signature of document in Internet bank

No.	Action	Display message	Comment
1	Press the ON/OFF button	Welcome to LPB Digipass 310	A short welcome message from the bank. Menu.
		Menu Login	
2	Press “→” once and then press the OK button or button No. 2.	PIN?	Digipass requests PIN code.
3	Enter your PIN code	PIN? *****	
4	Press the OK button	PIN OK <OK>	Correct PIN code entered.
5	The device requests the code generated by the Internet bank in the signature window; it must be entered in Digipass	Code: -----	
6	Enter data for code generation	Code: XXXXXX	
7	Press the OK button	Signature: XXXXXXXX	To increase the number of digits, press OK.

## Viewing and changing Digipass settings

No.	Action	Display message	Comment
1	Press the ON/OFF button	Welcome to LPB Digipass 310	A short welcome message from the bank. Menu.
		Menu Login	
2	Press the “→” button three times	Menu Settings	
	or press button No. 4	Setting Battery level	
3	By using buttons “←” “→” you can switch through the sections of submenu: <b>Battery level, Serial number, Date/Time, Firmware ver., Contrast, Need help?</b> Press OK to view information. <b>To return to submenu, use the following buttons: “←” “→”, “OK”, “BACK”</b>	Setting Battery level	Contains information about the battery level of Digipass device.
		Settings Serial number	Shows the number of Digipass device.
		Serial Number XXXXXXXXXX	
		Settings Date/Time	Shows the current date and time.
		Date/Time XX-XX-XXXX XX: XX	
		Settings Date/Time	
		Settings Firmware ver.	Current firmware version of Digipass device.
		Firmware ver. XXXX. XX-XXXX	
		Settings Firmware ver.	
		Settings Contrast	Contrast of device.
		Contrast XX	
		Settings Need help?	Bank contact information
www.lpb.lv +317 6777 2999			