



Rickard MLM PC Software User Manual

User Manual and Instructions



Introduction

Rickard MLM PC based software is provided to enable viewing and easy manipulation of a network of Rickard VAV diffusers with MLM controls. The software can connect to the MLM diffuser network using a Master Communication Module or PC Set up kit (Including USB module) which are both provided with the software.

The main program features are to give graphical representation of a diffuser network, to make changes to a diffuser network, and to log selected diffusers to a database to view in charts.

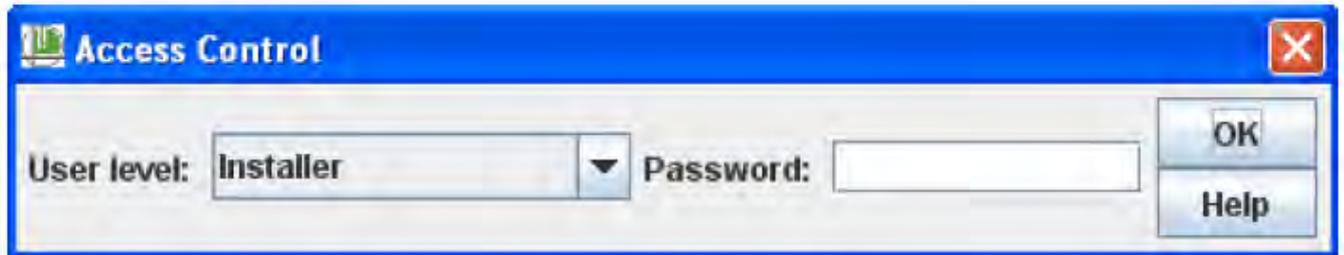
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1) Getting Started

Run the LHA Systems setup.exe file and follow the instructions for automatic installation. Also follow automatic instructions to load the required drivers onto your PC.

1.1) Access Control



On opening the bacs.exe program a password prompt will appear:

Installer

- No limitations on program use
- Default password = **password**

Building administrator

- Only set points can be changed
- Default password = **password2**

Viewer

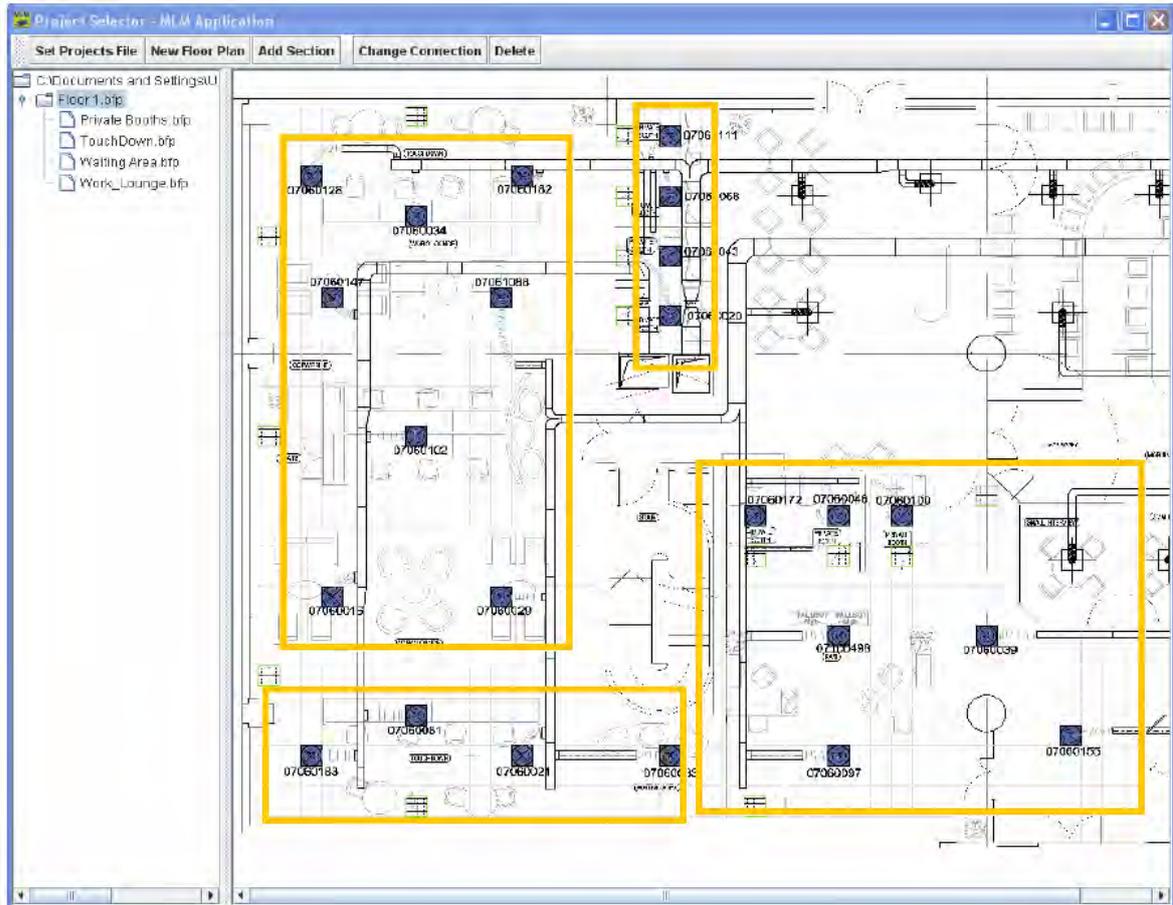
- No changes can be made
- Default password = **password3**

To change password:

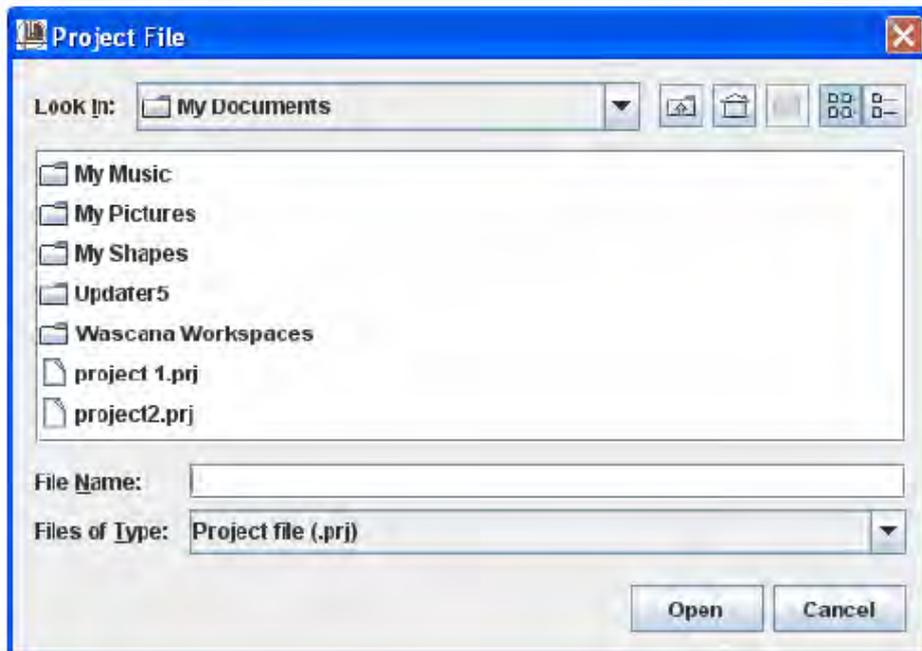
- Start program with user level to change password
- Go to file menu, select Change Password
- Enter old password and the new password



1.2) Projects View



Set projects file:



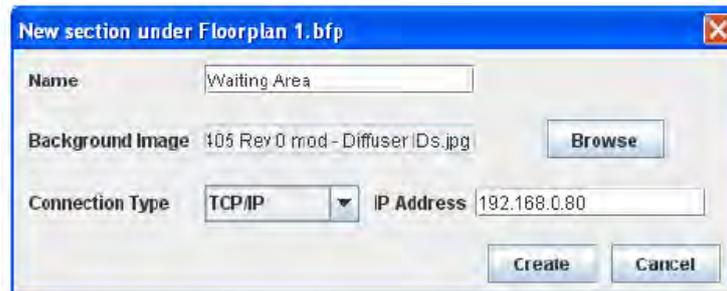
- Click on "Set Projects File" to select path and name for projects file to use
- Always make BACKUP's of the created project file

New Floor Plan:



- A floor plan can be any big area which can be subdivided into different logical connection areas, for example in a high rise building, each floor could be a floor plan
- The background image used for a floor plan should show all the different sections and do not need to be of high image quality.

Add Section:



- Each section area must relate to 1 connection device, for example 1 master comms unit connected to at most 60 diffusers or 1 USB device connected to at most 15 diffusers.
- Select background image to use for Physical view
- Setup different sections on the selected floor plan by moving and resizing the orange rectangle created in the top left hand corner.

Connecting to a section:

- Double click inside borders of section rectangle
- Double click on section name in the project tree on the left

Changing connection of an existing section:



- Click the "Change Connection" button

Deleting sections/floor plans:

- Select the section/floor plan name in the project tree on the left
- Press the "Delete" button
- Floor plans can only be deleted if no sections are left defined

Zooming background image:

- Click right mouse button, select zoom commands from popup list or use mouse wheel to zoom

1.3) Connecting

Press the  button to open the connect frame.



- Select type of connection:

USB

- Enter Serial number located on USB device

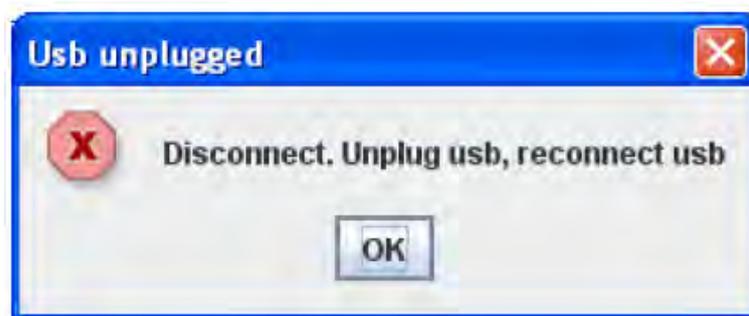
TCP/IP

- Enter the IP address of master comms unit (**Factory Setting = 192.168.0.251**)

- Press Connect to start new connection

- After a successful connection is made, diffuser elements will appear in the different views of the network view frame. *Wait until all the different modules (interface, analogue and wall stat) are visible in the network view before starting with the synchronization process.* This updating process may take a while, especially if wall stat modules are used.

- To disconnect the current connection, click on the  button and press on Disconnect or close the BACS program.



- This warning message will appear when the USB device was disconnected unexpectedly. Press on the disconnect button, unplug and reconnect the USB device, press the  button to reconnect

1.4) Synchronize

To see the current status of a connected diffuser network, press the  button to synchronize the graphical display with the diffuser network. The synchronization process will not start if changes to diffuser network still need to be saved. Due to the complexity of the diffuser network layout and the number of diffusers, the synchronization process may take a while to finish.

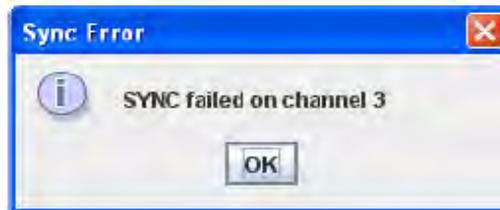
- When to synchronize:

- After connecting to a diffuser network
- After resetting
- After making changes to diffuser network or any synchronization errors

-For an indication of the updating process see the graphical representation of the current number of messages queued in the Message Queue at the bottom of the screen.

- Use the Node List view
- Use the Log view
- In the network view, the dynamic updating of diffuser variables can be seen.

-Any synchronization errors found will be displayed with pop up dialogues

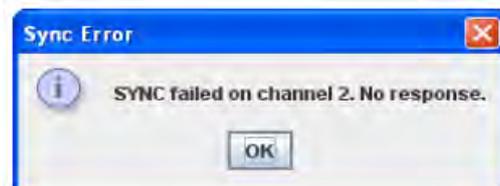


-Possible causes:

- Synchronization process started too soon after diffuser network reset.

- Next step of action:

- Check the network hardware setup
- Reset network and restart synchronization process

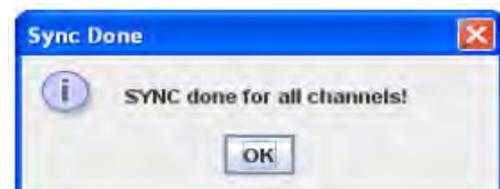


-Possible causes:

- Master comms unit channel dead, no response from diffuser network when sending requests on channel.

- Next step of action:

- Check the network hardware setup
- Click on the  button and disconnect connection. Reconnect and reset diffuser network followed by a synchronize.

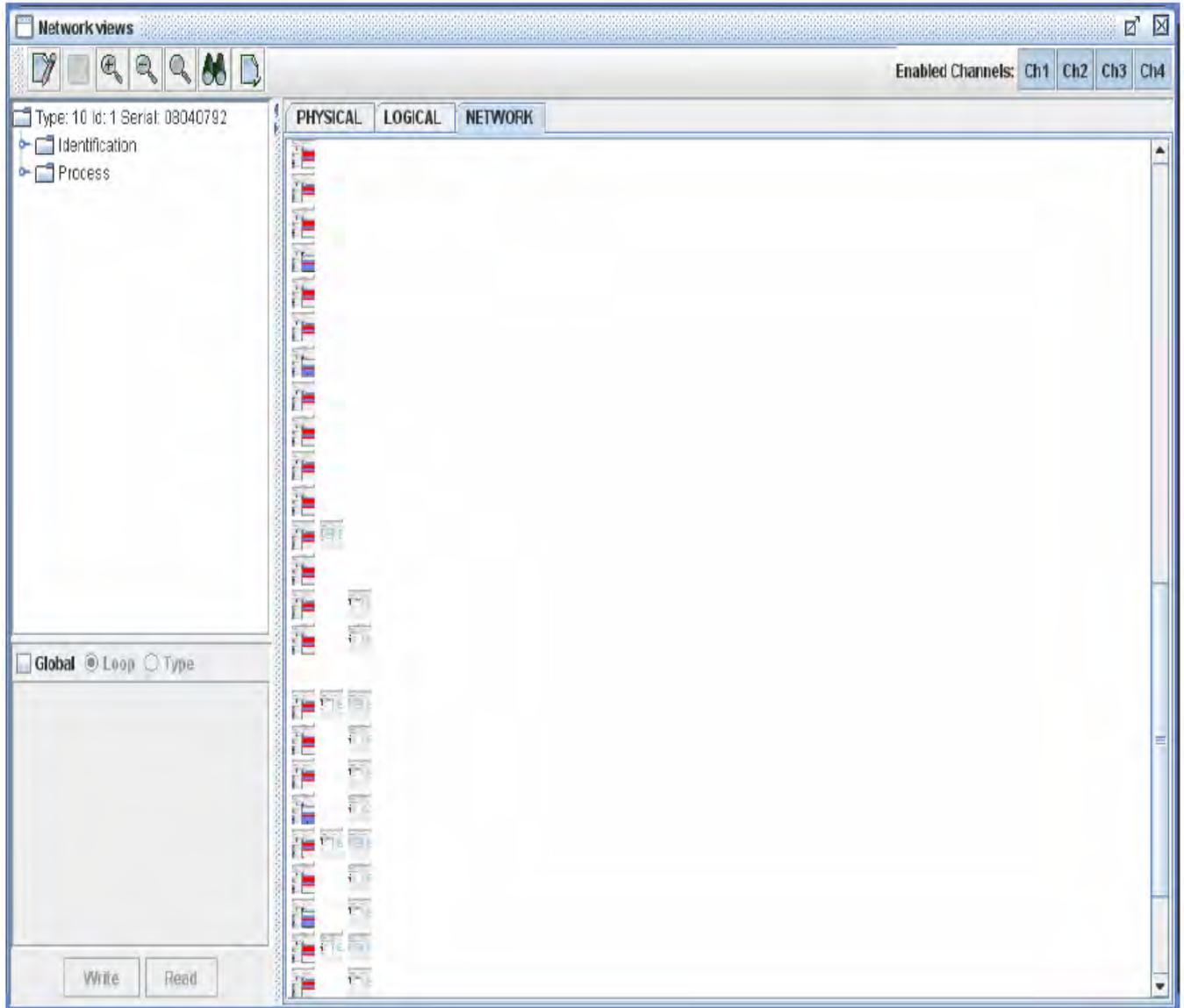


- After the synchronization process finished the "Sync done" dialogue should appear. Diffusers with loop edges should appear in the Logical and Physical views. Any errors found in verification of diffuser network should pop up.

1.5) Different views of Diffuser network

- 3 user views are available in network frame mode; **physical, logical and network**
- Logged data views
 - Node list
 - Verify list
 - Chart View (See 1.7)

1.5.1) Network frame



- Click on the tabs to switch between the **network, logical and physical** views



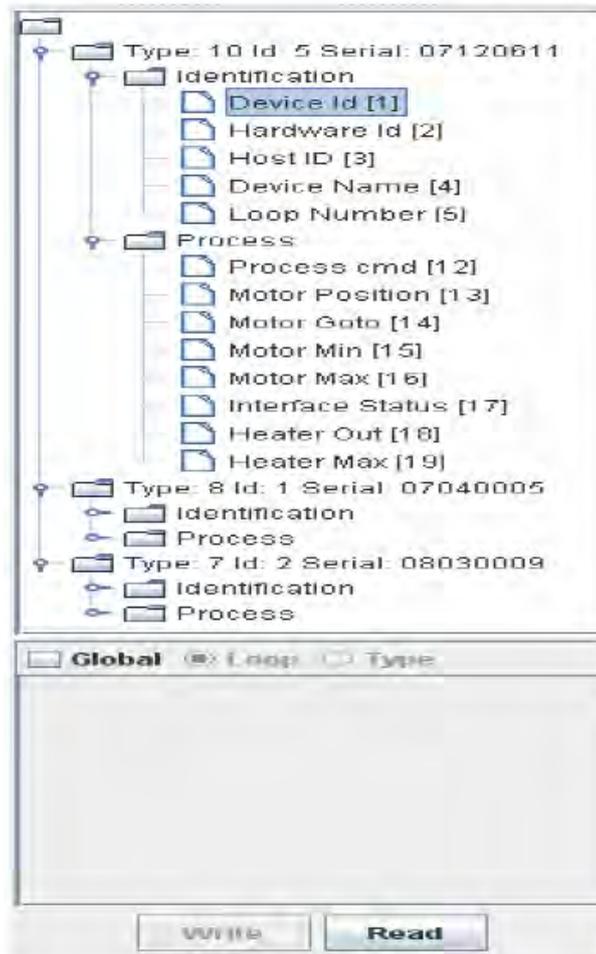
Use the view toolbar:

- To start and stop editing mode
- To change the current zoom level
- To search in physical and logical view for a specific serial number
- To verify the current state of the diffuser network



Click on the channel buttons to deactivate specific channels

Node Editor Panel



After selecting a graph cell in one of the views, the Node Editor Panel (to the left of the screen) will display information that can be used to view or make changes. For each type of graph cell the following information will appear after collapsing the tree structure by clicking on it:

Identification

- Device id, giving the Serial Number and FW Revision number

Serial No	07120611
FW Revision	01.15

Identification (continued)

- Hardware id, giving the Product Code and HW Revision number

Product Code	BL20
HW Revision	NA

- Host Id

Host ID	3
----------------	---

- Device Name, an unique name given to the device (up to 6 characters long)

String	Beta
---------------	------

- Loop Number

Loop Number	1
--------------------	---

Process (For Interface modules (Type 10))

- Process cmd
 - Motor Man, to enable/disable motor manual mode
 - Heat Man, to enable/disable heater manual mode
 - Heat Enable, to enable/disable heater
 - Flow Enable, to enable/disable flow control

Command	
<input type="checkbox"/>	Motor Man
<input type="checkbox"/>	Heat Man
<input type="checkbox"/>	Heat Enable
<input type="checkbox"/>	Flow Enable

- Motor Position giving values for Goto, Max, Min and Pos settings

- Motor Goto
- Motor goto setting
- Motor Min
- Motor minimum setting
- Motor Max
- Motor maximum setting

Goto	100
Max	100
Min	30
Pos	100

- Interface Status

- Heat
- Heat Max
- Motor Status
- Heat State

Heat	100
Heat Max	100
Motor Status	153
Heat State	0

- Heater Out

- Heat setting

- Heater Max

- Max setting

Process (For Analogue (Type 8) and Wall stat (Type 7) Modules)

- Temperature
 - Space
 - CO

Space	0.0
CO	0.0

- Set point
 - Set point 1 and Set point 2 setting

Command

Sense

Change Over

Setpoint 1

Setpoint 2

- Temp Command
 - Sense, to enable/disable sensor
 - Change Over, to enable/disable change over
 - Set point 1, to enable/disable set point 1
 - Set point 2, to enable/disable set point 2

- RTC
 - Time
 - Day of week

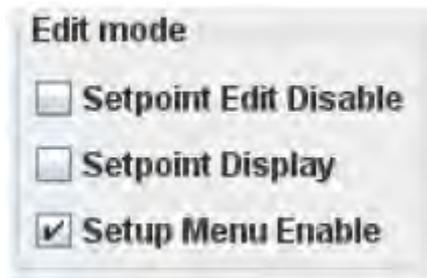
Time	
Day of week	0

- Back off time
 - Off
- Back on time
 - On
- Back off days
 - Day/Night/24h
 - Enable/disable days of week
- Flow Address (only for analogue modules)
 - Type

Day/Night	24H
<input type="checkbox"/> Mon	<input type="checkbox"/> Mon
<input type="checkbox"/> Tues	<input type="checkbox"/> Tues
<input type="checkbox"/> Wed	<input type="checkbox"/> Wed
<input type="checkbox"/> Thur	<input type="checkbox"/> Thur
<input type="checkbox"/> Fri	<input type="checkbox"/> Fri
<input type="checkbox"/> Sat	<input type="checkbox"/> Sat
<input type="checkbox"/> Sun	<input type="checkbox"/> Sun

Only for Wall stat (Type 7) Modules

- Setup
- Edit mode



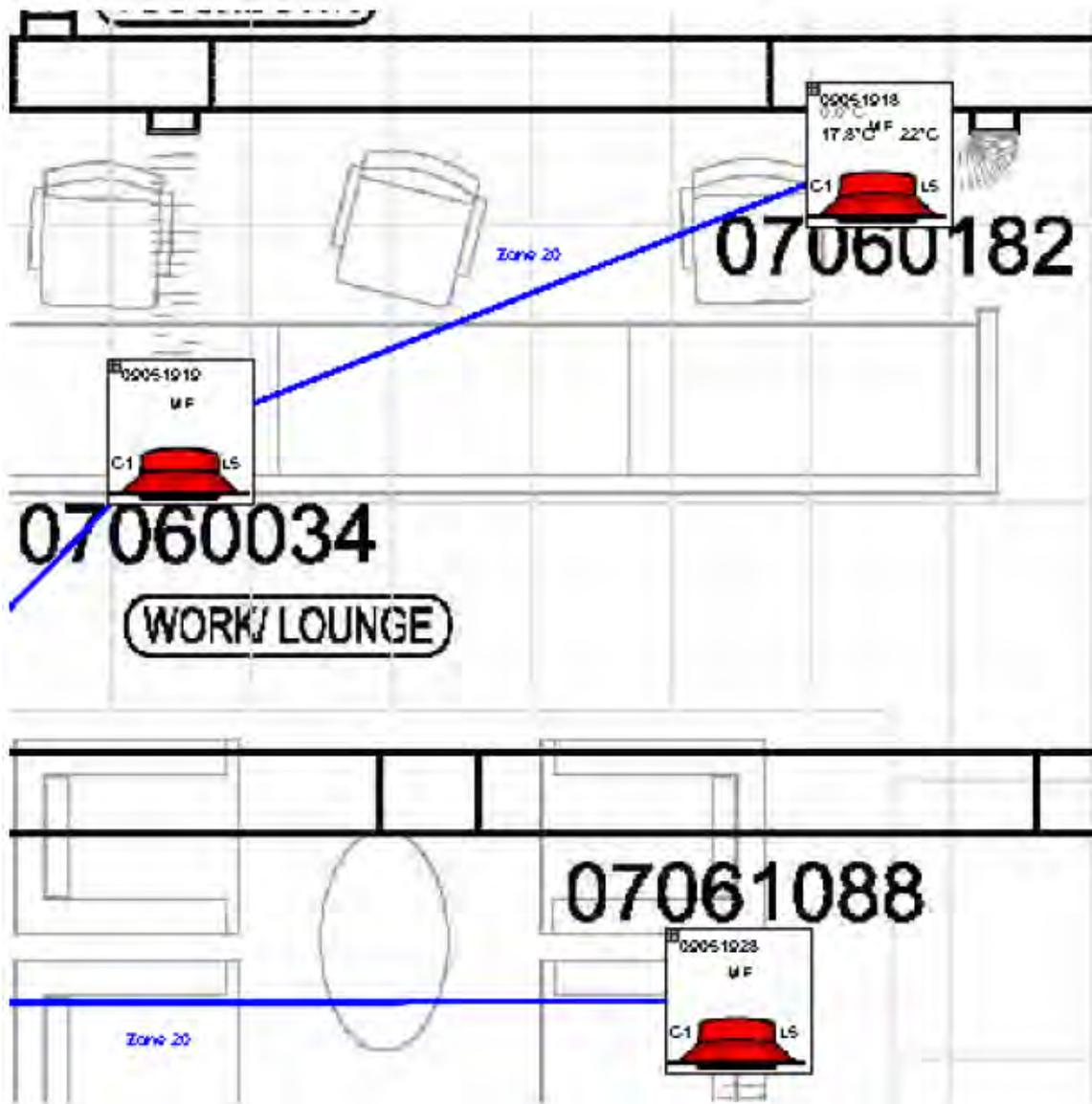
Tick the "Global" tick box to make changes to all graph cells of the same loop number or type.



Use the Write button to make changes and the Read button to update the displayed information of a selected graph cell.



1.5.1.1) Physical View



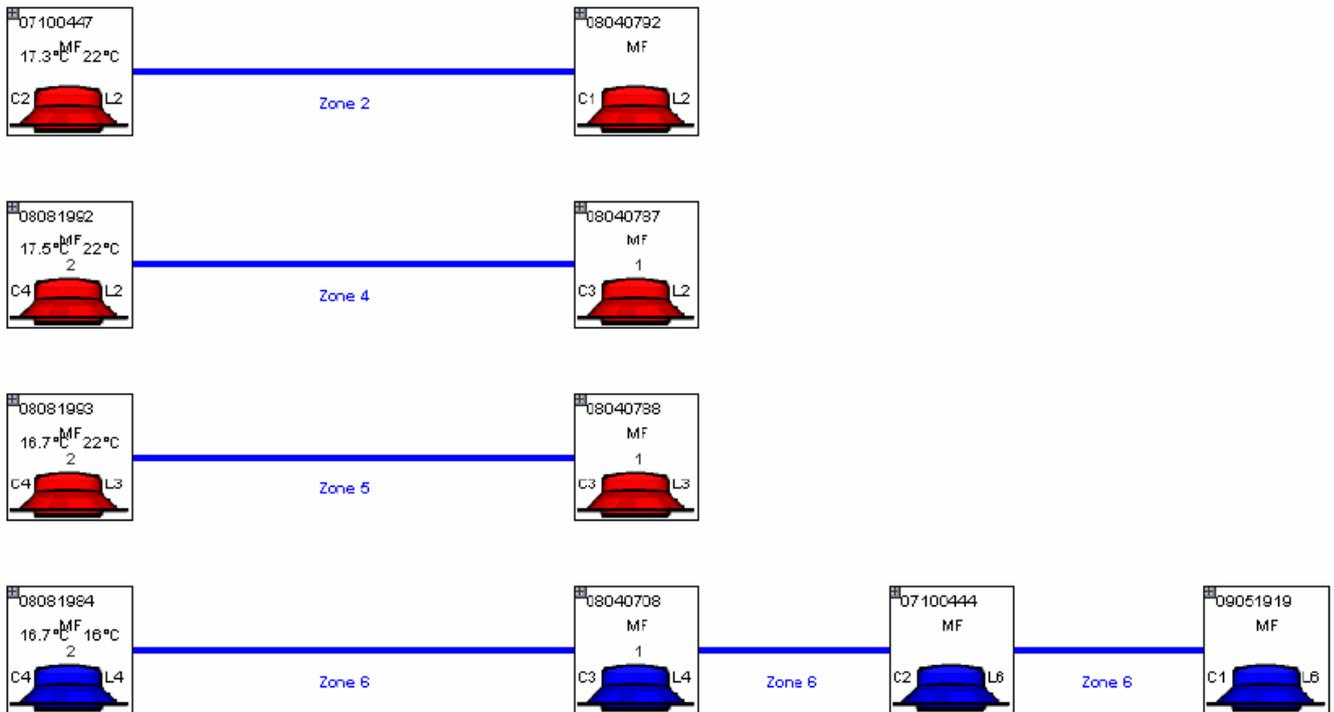
This view gives a graphical representation of the loop and zone relationships between the different diffusers on a diffuser network positioning each diffuser on a image background loaded using a project file.

- Connecting to a diffuser network for the first time, all the diffusers in this view will be organized the same as the logical view.
- After synchronizing and finding all the serial numbers, each diffuser will be positioned against the image background using the last position saved in the project file.
- Using the edit mode, diffusers can be moved to new positions against the background image by left clicking on the diffuser and dragging it to a new position.

1.5.1.2) Logical View

The logical view gives a graphical representation of the zone or loop relationships between the different diffusers on a diffuser network.

TCP/IP connection



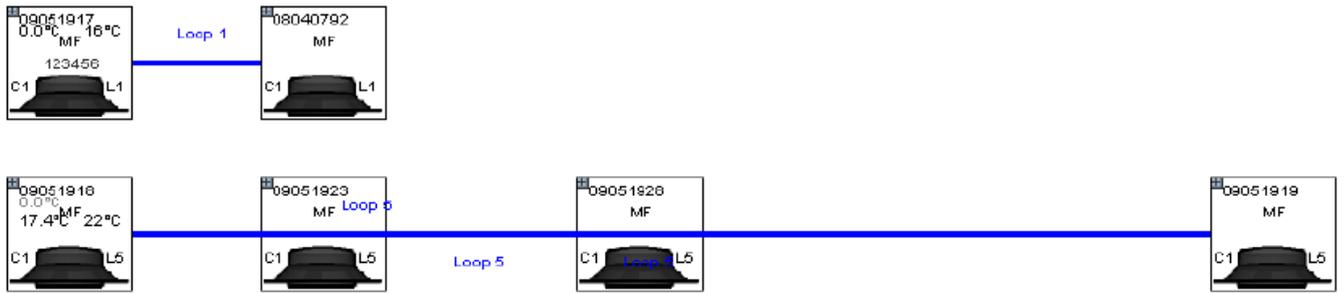
There can be up to 4 active channels. Each channel can have up to 15 diffusers where each diffuser have a specific channel and loop number assigned to it. To connect diffusers on different channels, the Zone concept is used. There are 60 possible zones.

Starting from the top, each row show all the diffusers in a zone, starting to the left with the master diffuser and continuing with all the slave diffusers. Zone zero starts at the top of the listing and all diffusers not forming part of a valid zone will be placed in a zone below continuing up to a row for zone 60

For example in Zone 6 the master diffuser with serial 08081984 on channel 4 and on loop 4 are connected to the following slave diffusers:

- Diffuser with serial 08040708 on channel 3 and loop 4
- Diffuser with serial 07100444 on channel 2 and loop 6
- Diffuser with serial 09051919 on channel 1 and loop 6

USB connection



For a USB connection there is only one channel with 15 possible diffusers and only make use of the loop concept.

Starting from the top each row consist of diffusers on the same loop, starting with diffusers on loop zero at the top (listing all the diffusers not forming part of a valid loop 1-15) continuing up to a row for loop 15.

Each loop row will start from the left with the assigned master diffuser (if any) and continue to position the other diffusers in the loop by higher ranked id number.

This view is ideal to group diffusers into different zones or loops or to make changes to an existing setup.

1.5.1.3) Network View



This view gives a graphical display of the relationships between the interface, analogue and wall stat modules of a diffuser network. Starting from the top of the screen, all the different channels are listed apart from each other. For example, using a TCP/IP connection there may be more than one channel grouping while a USB connection will always have only one channel.

- Each channel group consist of 3 columns:
 - The first column from the left listing all the interface modules from the top by id number,
 - The second column the analogue modules and after a successful synchronize the position will effect the interface parent
 - The third column the wall stat modules and after a successful synchronize, the position will reflect the interface parent

1.5.2) Node list view

Channel	Type	ID	HID	Loop	ChLpMap	LonStr	Zone	Code	Serial Nr	Firmw	DeviceNa...
1	7	1	3	5	21	[1] 5	20	BL23	08030648	01.21	
1	8	1	3	5	21	[1] 5	20	BL21	07040016	01.07	Analog
1	8	2	2	1	17	[1] 1	1	BL21	08060033	01.07	
1	10	1	1	1	17	[1] 1	1	BL20	08040792	01.24	
1	10	2	2	1	17	[1] 1	1	BL20	09051917	01.24	123456
1	10	3	3	5	21	[1] 5	20	BL20	09051918	01.24	
1	10	4	4	5	21	[1] 5	20	BL20	09051919	01.24	
1	10	5	5	5	21	[1] 5	20	BL20	09051923	01.24	
1	10	6	6	5	21	[1] 5	20	BL20	09051928	01.24	

When connected, all the different modules of the diffuser network will be listed, the information in each column dynamically updated when changes occur.

How to view a diffuser with a certain serial number in physical and logical view

- Select in node list the module with correct serial number
- Right click mouse button and choose between
 - Show in physical view
 - Show in logical view
- Close the node list to view the diffuser that was searched for

Meaning of different type codes:

- Type 7: Wall stat module
- Type 8: Analogue module
 - ID, reassigned when resetting hardware
 - TC, type code = 8
 - Serial Number
 - Product Code: BL21
 - Sen
 - Co
 - SP 1
 - SP 2
 - Flow
 - Min
- Type 10: Interface module-ID:
 - TC:
 - Serial No:
 - Product Code:
 - Heat/Cool
 - Heater: Manual
 - Motor: OC, Fault, Manual

The screenshot displays three diffuser modules in a software interface:

- Interface:** ID: 1, TC: 10, Serial No: 07120611, Product Code: BL20. It features radio buttons for Heat and Cool, and checkboxes for Manual, OC, Fault, and Manual. A graph shows a red dashed line at 30 and a blue area below it.
- Analog:** ID: 1, TC: 8, Serial No: 07040005, Product Code: BL21. It includes input fields for Sen (0.0), SP 1 (20), and Flow (0.0), along with a Min button.
- WallStat:** ID: 1, TC: 7, Serial No: 08030009, Product Code: BL23. It includes input fields for Sen (0.0) and SP 1 (15), along with a Min button.

1.5.3) Verify list view

Type	Ch	TypeCode	Serial	Message	Previous	Current
Error	3	0		Loop: 1 No space temperature enabled		
Error	3	0		Loop: 1 No setpoint enabled		
Warning	3	8	1515151...	Setpoint 1 Different	22	20
Error	3	10	07100343	MotorFault		
Error	3	10	07100446	Name Different	AAAAAA	Beta
Error	3	10	07100446	MotorFault		
Error	3	10	07100453	Loop Different	2	1
Error	3	10	07100453	MotorMin Different	30	10
Error	3	10	07100453	MotorFault		
Error	3	10	07060025	MotorFault		
Error	4	10	08040780	MotorFault		
Error	4	10	08040792	MotorFault		
Error	4	10	08040793	MotorFault		
Error	4	10	08030009	MotorFault		
Error	4	10	08040713	MotorFault		

After synchronizing the diffuser network will be verified for any setup errors and it will be listed in

this view. To show and update this view, press the  button.

To view diffuser with setup error:

- Select row with valid serial number
- Right click mouse button and select Show in physical/logical view
- Minimize/close verify list view

1.5.3.1) Verify process of diffuser network

After the synchronization process is finished, the diffuser network is verified for the following error or warning conditions.

- Diffusers not part of a loop
- Conflicting setup for analogue and wall stat connected to diffuser
- No space temperature enabled for loop
- More than one space temperature enabled for loop
- No set point enabled for loop
- More than one set point enabled for loop
- More than one change over enabled for loop
- Nodes not updated
- Unresolved host issues
- Loop Different
- Name Different
- Command Different
- Set point 1,2 Different
- Back off DN Different
- Backoff24 Different
- Time off Different
- Time on Different
- Motor Min Different
- Motor Max Different
- Diffuser in manual mode
- Motor Fault
- Over Current

1.6) Making changes to a diffuser network

- In the network view frame, select the view (Physical, Logical) where changes need to be made.

- Start the edit mode by pressing the  button in the network view frame toolbar.

- Make changes to diffuser network

- To save the changes press the  button. and wait until the button has greyed out  to show that save process has finished

- Any errors found in verification of diffuser network should pop up.

Changes in network view frames

Zone or loop changes

- Enable the edit mode by pressing the  button

- Creating new zone edges

Method 1:

- Click on the source port  of a diffuser,

- Left click on the source diffuser port and drag towards the destination diffuser and releasing the mouse button over the destination diffuser port

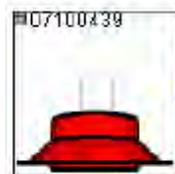
- Select (if needed) the correct zone number (1-60)

Method 2:

- Click on source diffuser port

- Click on destination diffuser port

- Select (if needed) the correct zone number (1-60)



Interface	
ID: 3	TC: 10
Serial No: 07100443	
Product Code: BL20	
<input checked="" type="radio"/> Heat <input type="radio"/> Cool	
Heater	
<input type="checkbox"/> Manual	
Motor	
<input type="checkbox"/> OC	
<input type="checkbox"/> Fault	
<input type="checkbox"/> Manual	
	100 100 100
Analog	
ID:1	TC:8
Serial No: 07060044	
Product Code: BL21	
<input type="checkbox"/> Sen	0.0
<input type="checkbox"/> SP 1	24
Flow 0.0	Mix

-Adding an unconnected diffuser unit in its own zone

- Click at the top of the diffuser unit on the self zone
- select the correct zone number
- deleting existing zone edges
- Select the zone edge to delete
- Press the delete button on the keyboard
- Renaming existing zone edges
- Double click on a zone number
- Select in the drop down the correct zone number
- WARNING: any other zone edges with the same zone number will also be changed



-Moving diffusers around in the physical view



- Enable the edit mode by pressing the button
- Left click and drag diffuser unit to new location

-Master Diffuser set point change

- Double click on a master diffuser unit
- Change the set point value

A Master Diffuser Unit is defined as:



- diffuser with an analogue and wall stat module
- In the image above, the following can be determined:

Analogue (On Board Controller)

- not enabled (0.0°C is greyed out)

Wall stat

- Enabled
- Temperature reading 17.8 in degrees Celsius
- Set point: 22 in degrees Celsius

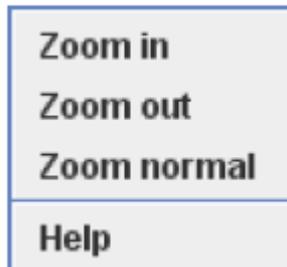
-Expanding or collapsing Diffuser units

- Select the diffuser unit by clicking on it
- Press right mouse button to expand or collapse current selected diffuser view

Mouse Interface

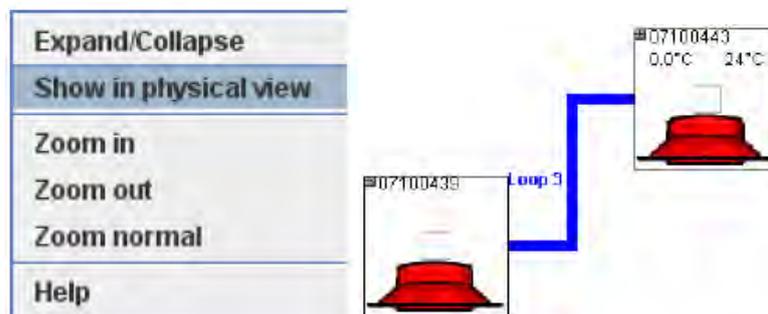
In the different network views

- The mouse wheel can be used to
 - Scroll up and down
 - Zoom in and out by holding in the Ctrl key while logical, physical or network view have current keyboard focus
 - Scroll left and right by holding in the Shift key while logical, physical or network view have current keyboard focus
- Right click to get pop up
 - Select zoom in/out/normal
 - Launch help



Current selected diffuser

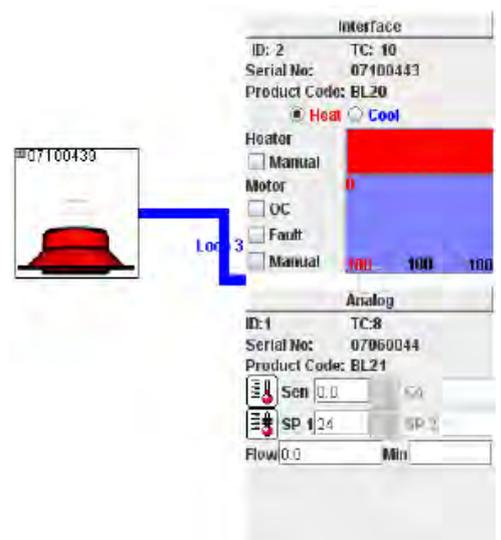
- Right click to get pop up



- To expand/collapse the view of the diffuser
- Click on 'Show in physical/logical view' to view selected diffuser in other view
- To zoom selected diffuser to normal zoom level, click on zoom in

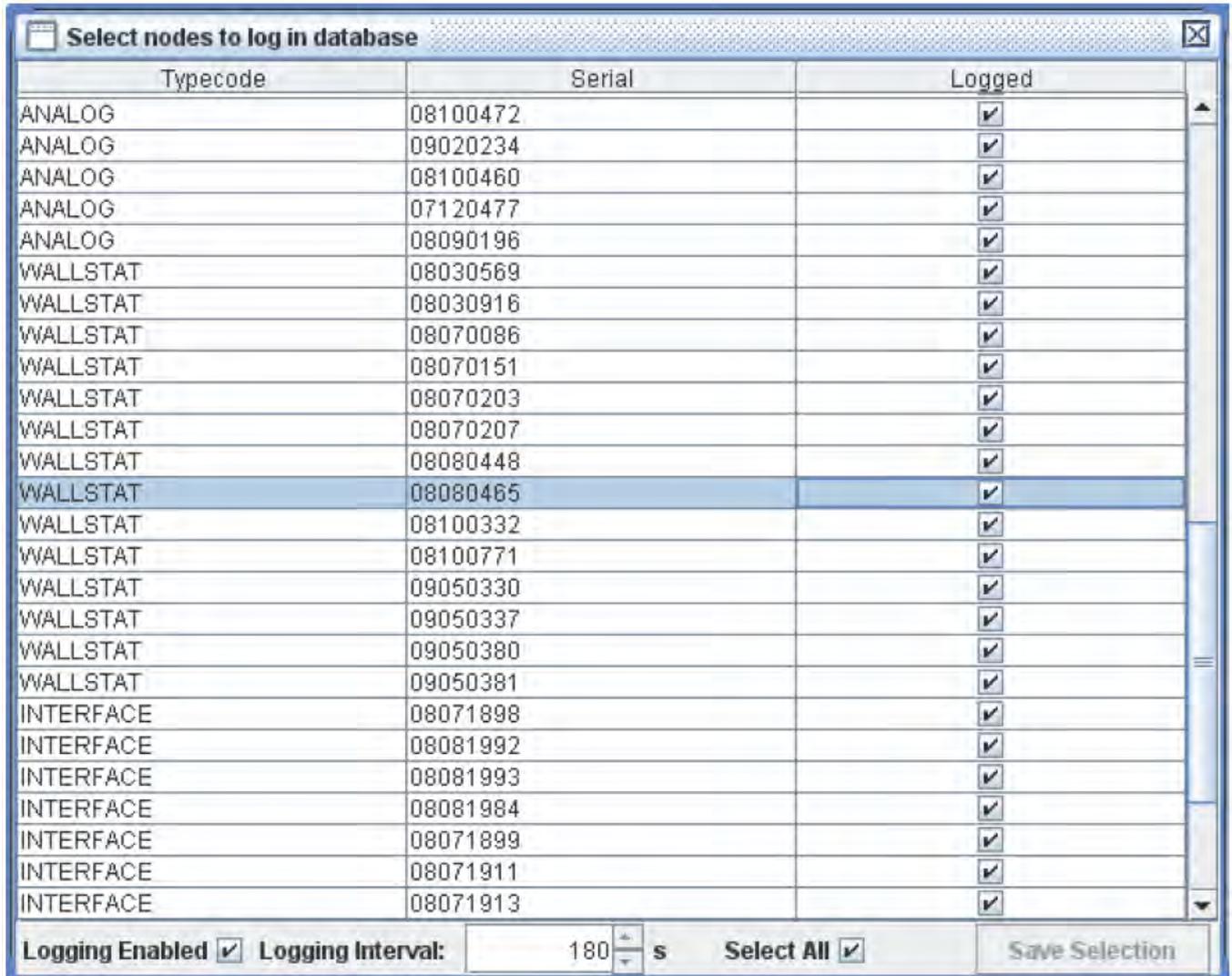
Current focused zone or loop edge

- Double click to get rename pop up
- Select new zone or loop number



1.7) How to log diffuser network variables to a database

Connect to the diffuser network to be logged using the project view. After synchronizing go to Window menu and open the "Select nodes to log in database" view.

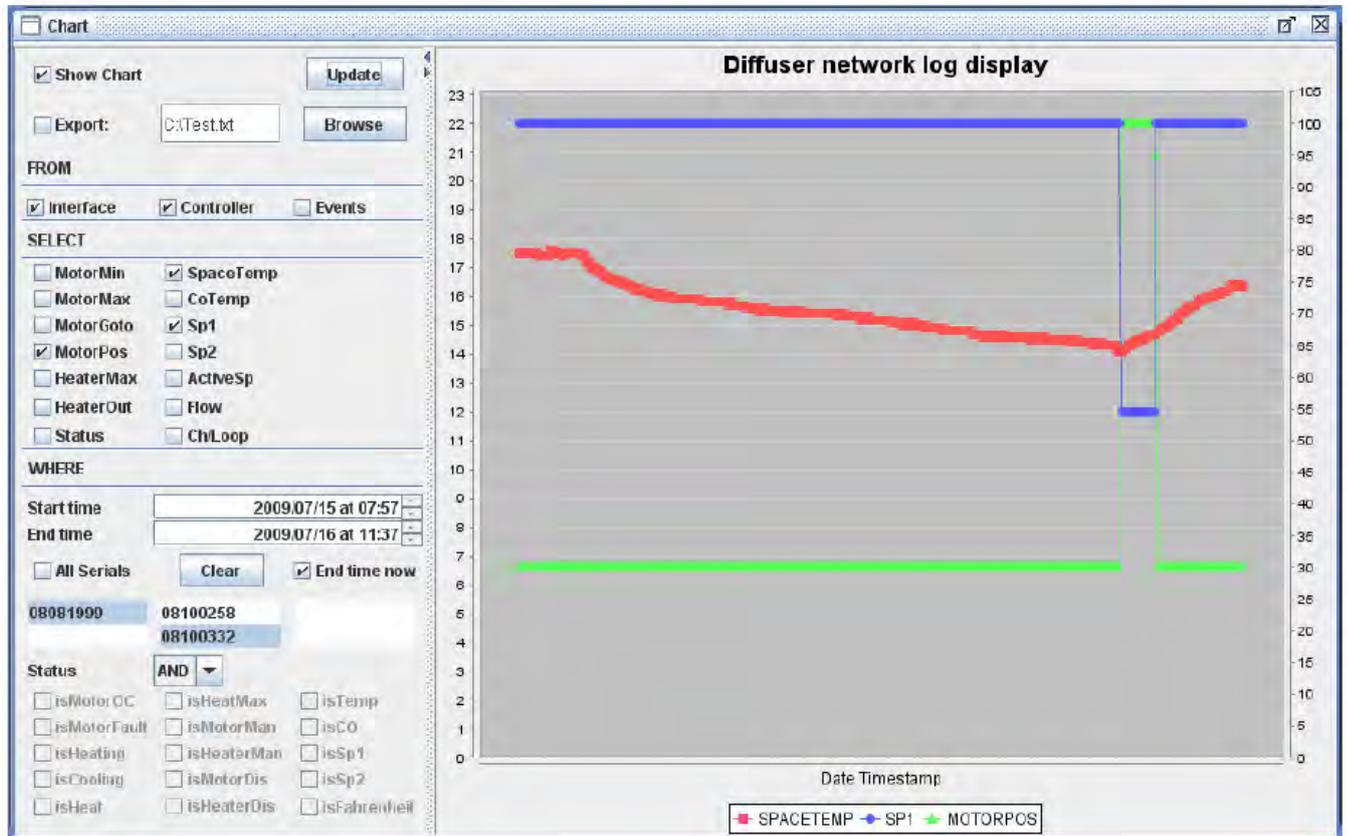


- Tick the tick boxes next to the nodes to log or use the "Select All" tick box at the bottom to select all the nodes
- Click the "Save Selection" button to save the current selected nodes to the project file
- Change the Logging interval from the default 3 minutes using the up/down arrows or by entering a new value in seconds
- To start logging to the database, tick once the "Logging Enabled" tick box and wait for the database to be created or opened after which the tick mark will appear

How to show logged information in Chart view

Select the diffuser in the logical or physical view to show in Chart view:

- Right click and select "Show in Chart" in the popup dialogue
- The selected diffuser serial numbers of all the modules will appear in the Chart view
- Multiple diffusers can be selected in this way to compare network variables between different diffusers in the Chart view
- Go to Window menu and select "Chart view"



Output format

Tick the "Show Chart" tick box to show the output in a chart form

OR

Tick the "Export" tick box to redirect output to a tab delimited text file

- Click the Browse button,
- Select the folder to save the export text file
- Enter a name for the text file
- Finish by clicking on the open button
- The name and path to the text export file should now appear in the edit box next to the Browse button
- This edit box can also be manually edited, however no valid file and path checking will be done

FROM

Select Modules

Beneath the "From" heading select the different modules of the diffuser to show in chart or export

- Tick the **Interface tick box**
- Under the "SELECT" heading put ticks next to the following network variables to view or export
- Motor Min, Motor Max, Motor Goto, Motor Pos, Heater Max, Heater Out
- Tick the **Controller tick box**
- Under the "SELECT" heading put ticks next to the following network variables to view or export
- Space Temp, Co Temp, Sp1, Sp2, Active Sp, Flow
- Tick the **Event tick box** to view or export the following events
- Motor Fault
 - Over current
 - Reset

WHERE

Set Start and End time

- Select the digit to change with mouse click and use spin controls to change or enter manually the correct value
 - By default the Start time will be 24 hours back from the current time
- Tick "End time now" to get output up to the current time

Serial numbers of selected diffusers

Beneath the "End time now" tick box the selected diffusers serial numbers will be located for each module. By default all the serials will be selected. To unselect/reselect specific serials, press and hold the Ctrl button and click on the serial number to change.

Use of "All Serials" tick box

Tick the "All Serials" tick box to disable the current selected serial numbers and select all existing serials in database. It can be used to export the whole database to a tab delimited text file for all existing serials in the database.

Clear all tick boxes, serial number fields

Use the "Clear" button to clear all the selected tick box fields and remove all the selected serials.

Use of Status tick box

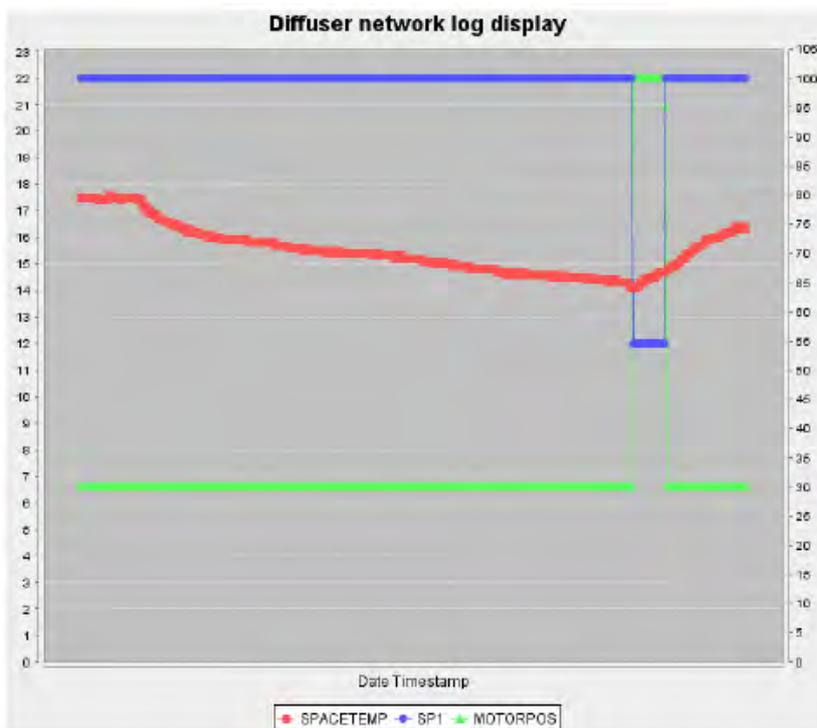
<input type="checkbox"/> isMotorOC	<input type="checkbox"/> isHeatMax	<input type="checkbox"/> isTemp
<input type="checkbox"/> isMotorFault	<input type="checkbox"/> isMotorMan	<input type="checkbox"/> isCO
<input type="checkbox"/> isHeating	<input type="checkbox"/> isHeaterMan	<input type="checkbox"/> isSp1
<input type="checkbox"/> isCooling	<input type="checkbox"/> isMotorDis	<input type="checkbox"/> isSp2
<input type="checkbox"/> isHeat	<input type="checkbox"/> isHeaterDis	<input type="checkbox"/> isFahrenheit

For the Interface and Controller module there is a status network variable that is a word value. Each of the bits in the word value relate to the following states that can be set.

Bit	Interface Status	Controller Status
0	MotorUpLimit	Temp selected
1	MotorDownLimit	CO selected
2	MotorInIt	SP1 in use
3	MotorStop	SP2 in use
4	MotorMovingUp	
5	MotorMovingDown	
6	MotorOverCurrent	
7	MotorFault	
8	HeatMode	
9	CoolMode	
10	HeaterOn	
11	HeaterMax/ID PB Switch	
12	Motor Auto/Man (0/1)	
13	Heater Auto/Man (0/1)	
14	Motor Enable/Dis (0/1)	
15	Heater Enable/Dis (0/1)	

- Use the AND/OR bit operator to include and exclude the selected states

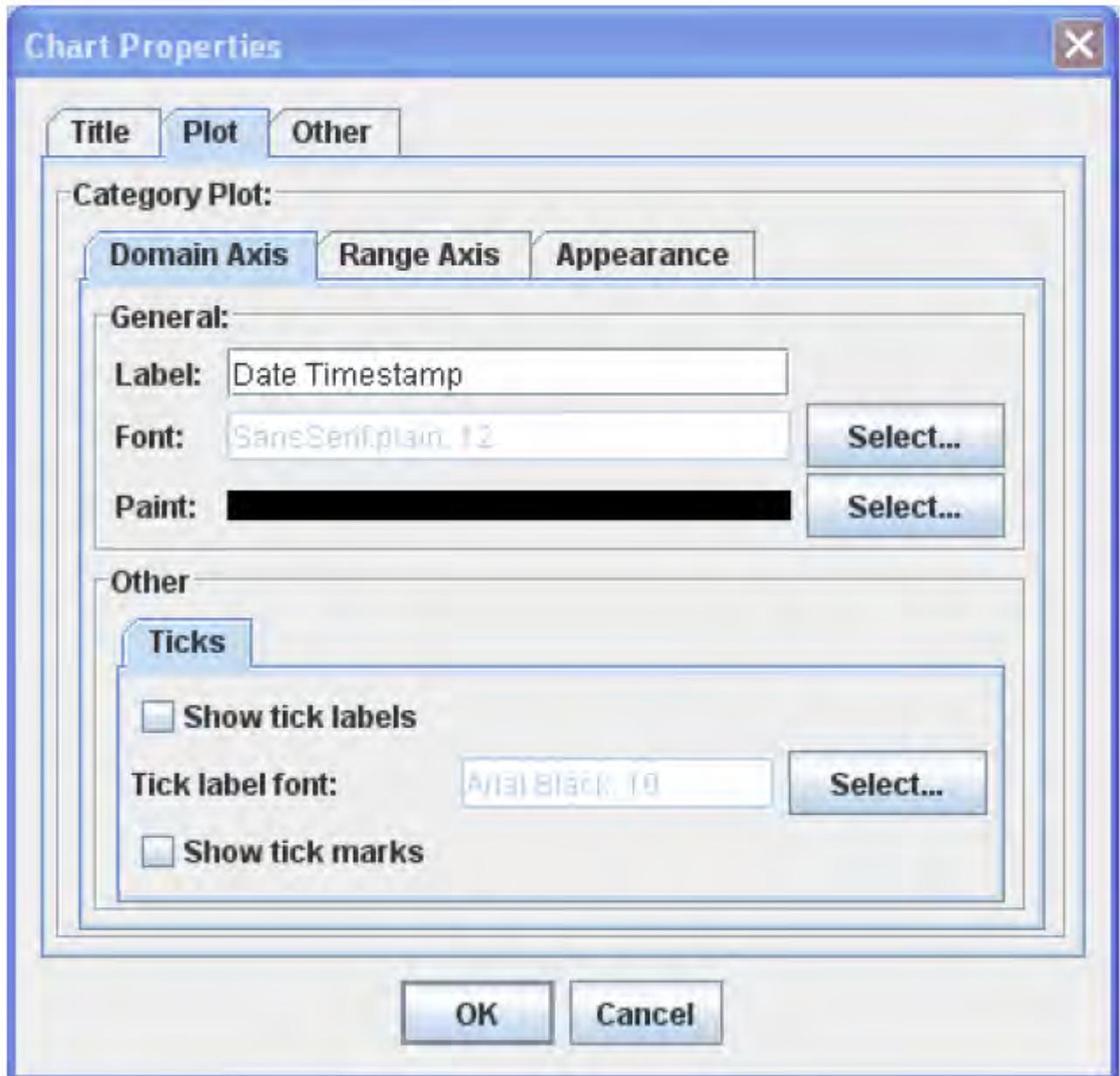
How to understand Chart view



- Start at the bottom of the chart by looking at the different colour and shape schemes of the selected network variables
- The Domain-axis start from the left with the entered "Start time" Date Timestamp and continue up to the "End time" Date Timestamp
- The Range-axis of the different network variables is located to the left and right of the chart
- Hover the mouse cursor over plot points to display the specific network variable, Date Timestamp and Range value in a popup

Right click in the general chart area:

- Select **Properties...**, to change chart specific properties
- Select **Save as...**, to save the current chart view to a PNG image
- Select **Print..**, to print the current chart
- Select Zoom in, Zoom Out and Auto Range



2) Program Layout

The BACS program is organized in a Menu bar at the top of the screen, Main Toolbar just beneath the Menu bar, and a general view area for Diffuser network views and logging views.

2.1) Menu Bar

2.1.1) File Menu

Export Setup

- To export network information after synchronization finished
- To a jpg of physical view
- To a text file, use tick mark to select only masters export

Properties

Tick boxes:

- Auto Sync (automatic network synchronization after any reset/connect event)
- Start with Projects View (when executing program)
- Enable Grid in Physical View

Lon Auto Mapping Table

To send command to MCU with LON module to start auto updating of mapping table on LON module

BACnet Mapping Table Update

To send current channel/loop setup of masters to MCU with BACnet module to update the mapping table

Change Password

To change password for access control to program for each user

Update Flash

- To upload new firmware on hardware
- Auto Sync under properties should be turned off

Exit

- Quit the BACS program

2.1.2) Help Menu

Launch Help

- Open help interface with index to help topics

Open Log File

To view log of special events while connected to diffuser network

Save Log...

About

- Open the About information box

How to use help

The context-sensitive help system can be activated in the following ways:

Window Level

- Press F1 (or Help) key, get help for window with current focus

Field-Level

- Activate field-level help by pressing help icon button in main toolbar
- Navigate with mouse or keyboard and select object to get help on

Help Menu Item

- In the menu bar, go to Help and select Contents

2.1.3) Window Menu

2.1.3.1) Network view

- Tab support for Network, Logical and Physical views (See 1.5.1.1 to 1.5.1.3)

2.1.3.2) Log view

Log										
Scroll Lock Clear Buffer										
CH	FC	Loop	TC	ID	Len	Data	CRC	Message	Time	
0	3	0	10	1	8	64641e6464649801	eeee	PDO Motor Goto 100 Motor Max 100 Motor Min 30 Motor Pos 100 Heat Max 100 Heat 100 Status 408	219	▲
1	3	3	10	5	8	1e321e1e00641a00	eeee	PDO Motor Goto 30 Motor Max 50 Motor Min 30 Motor Pos 30 Heat Max 100 Heat 0 Status 26	0	
2	2	1	7	1	8	00000000f120500	eeee	PDO Temp 0.0 Co 0.0 Setpoint1 15 Setpoint2 18 Command 5	359	
2	4	1	8	1	8	000009c500000000	eeee	PDO Flow 0 Min Flow 50441 Max Flow 0 Id 0 Cmd 0	204	
2	2	1	8	1	8	0000000014120500	eeee	PDO Temp 0.0 Co 0.0 Setpoint1 20 Setpoint2 18 Command 5	203	
0	4	0	8	1	8	470019ef00000000	eeee	PDO Flow 71 Min Flow 61209 Max Flow 0 Id 0 Cmd 0	0	
0	2	0	8	1	8	00000000a120500	eeee	PDO Temp 0.0 Co 0.0 Setpoint1 10 Setpoint2 18 Command 5	0	
1	2	2	7	1	8	0000000016120500	eeee	PDO Temp 0.0 Co 0.0 Setpoint1 22 Setpoint2 18 Command 5	218	
2	3	1	10	1	8	64641e6464649801	eeee	PDO Motor Goto 100 Motor Max 100 Motor Min 30 Motor Pos 100 Heat Max 100 Heat 100 Status 408	0	
0	3	0	10	1	8	64641e6464649801	eeee	PDO Motor Goto 100 Motor Max 100 Motor Min 30 Motor Pos 100 Heat Max 100 Heat 100 Status 408	0	
1	4	1	8	1	8	0000e2c400000000	eeee	PDO Flow 0 Min Flow 50402 Max Flow 0 Id 0 Cmd 0	219	
1	2	1	8	1	8	0000000016120500	eeee	PDO Temp 0.0 Co 0.0 Setpoint1 22 Setpoint2 18 Command 5	0	
1	3	1	10	1	8	5964005800641001	eeee	PDO Motor Goto 89 Motor Max 100 Motor Min 0 Motor Pos 88 Heat Max 100 Heat 0 Status 272	0	
1	3	2	10	2	8	64641e5a00641001	eeee	PDO Motor Goto 100 Motor Max 100 Motor Min 30 Motor Pos 90 Heat Max 100 Heat 0 Status 272	219	
1	3	2	10	3	8	5f641e5500641001	eeee	PDO Motor Goto 95 Motor Max 100 Motor Min 30 Motor Pos 85 Heat Max 100 Heat 0 Status 272	219	
2	2	1	7	1	8	00000000f120500	eeee	PDO Temp 0.0 Co 0.0 Setpoint1 15 Setpoint2 18 Command 5	0	
0	4	0	8	1	8	470017ef00000000	eeee	PDO Flow 71 Min Flow 61207 Max Flow 0 Id 0 Cmd 0	218	
0	2	0	8	1	8	00000000a120500	eeee	PDO Temp 0.0 Co 0.0 Setpoint1 10 Setpoint2 18 Command 5	0	
1	3	3	10	4	8	64641e6400649900	eeee	PDO Motor Goto 100 Motor Max 100 Motor Min 30 Motor Pos 100 Heat Max 100 Heat 0 Status 153	0	
2	4	1	8	1	8	000025c400000000	eeee	PDO Flow 0 Min Flow 50213 Max Flow 0 Id 0 Cmd 0	219	
2	2	1	8	1	8	0000000014120500	eeee	PDO Temp 0.0 Co 0.0 Setpoint1 20 Setpoint2 18 Command 5	0	
0	3	0	10	1	8	64641e6464649801	eeee	PDO Motor Goto 100 Motor Max 100 Motor Min 30 Motor Pos 100 Heat Max 100 Heat 100 Status 408	0	
1	3	3	10	5	8	1e321e1e00641a00	eeee	PDO Motor Goto 30 Motor Max 50 Motor Min 30 Motor Pos 30 Heat Max 100 Heat 0 Status 26	0	
2	3	1	10	1	8	64641e6464649801	eeee	PDO Motor Goto 100 Motor Max 100 Motor Min 30 Motor Pos 100 Heat Max 100 Heat 100 Status 408	219	▼

Filter				
CH	FC	Loop	TC	ID

-Tabs

Scroll Lock - to stop auto scrolling to new logged messages

Clear Buffer - clear existing logged messages

-Columns

CH - channel

FC - function code

-Loop

TC - type code

-ID

Len - data length

-Data

CRC - code redundancy check

Message - description of logged data

-Time

-Filter-enter channel, function code, loop number, type code and id to filter displayed log data

2.1.3.3) Node list (See 1.5.2)

2.1.3.4) Verify Error List (See 1.5.3)

2.1.3.5) Select nodes to log in database (See 1.5.4)

2.1.3.6) Chart View (See 1.5.4)

2.2) MLM Software Main Toolbar



Connect (See 1.3)



Synchronize (See 1.4)



Reset

- Press the button to reset the diffuser network. To reset only the Master Comms Unit, press the disconnect button in the connect frame while connected



Help

2.3) Network view Toolbar



Edit

- To start an editing session.



Save

- To start the process of propagating the changes made in the network view to the physical diffuser network.

- The button will be greyed out  when the save process finished



Zoom in

- To zoom into current network view frame, used when the mouse does not have a mouse wheel button.



Zoom out

- To zoom out of current network view



Zoom normal

- To return to the normal 1:1 zoom level after zooming in or out of a network view

frame.



Find Diffuser

- To zoom into and focus on a diffuser in current view with entered serial number.



Verify

- To verify after a synchronize that the current diffuser network setup is valid.
- The button is disabled until synchronization process finished successfully

3) How to install USB module drivers

3.1) Wizard Installation

The USB module allows easy connection to a network of 15 MLM diffusers. The USB module can connect anywhere into the network using a standard slave cable with microfit connectors. Follow the procedure below to connect the USB module to your PC.

Software set-up and loading of drivers:

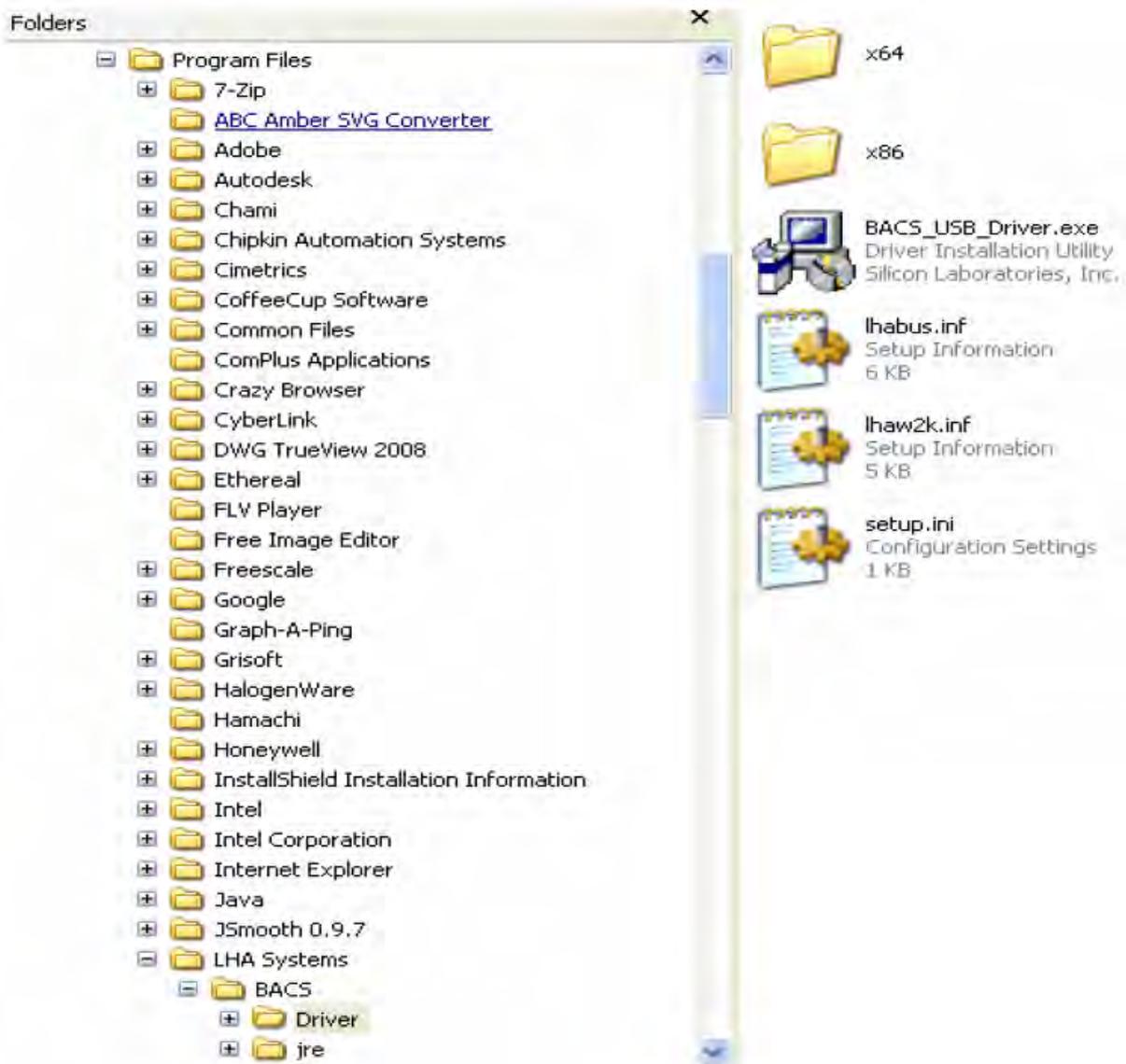
- Copy the Rickard MLM software folder into the “Programs Files” folder on your PC’s C drive.
- The USB module connects to a PC using a USB cable. Plug the cable into any open USB port.
- The “Found New Hardware” wizard should start up automatically.
- The wizard will firstly look for a driver for the LHA USB Composite Device.
- Choose the second option to install from a list or specific location.
- Don’t allow the wizard to search. You will point it to the correct location.
- Point the wizard to the drivers folder in the Rickard MLM folder.
- Allow the wizard to install the driver. (The driver is not digitally signed but you can continue anyway.)
- Click Finish after the driver is installed.
- The software will now look for a driver for the “BACS USB Controller”
- Follow same procedure as for previous device.
- Click Finish after the driver is installed.
- The PC should display a message indicating that the drivers are successfully installed



3.2) Manual Installation

Version 1 driver install (MLM application v1)

- Browse to Program Files\LHA Systems\BACS\Driver\ directory



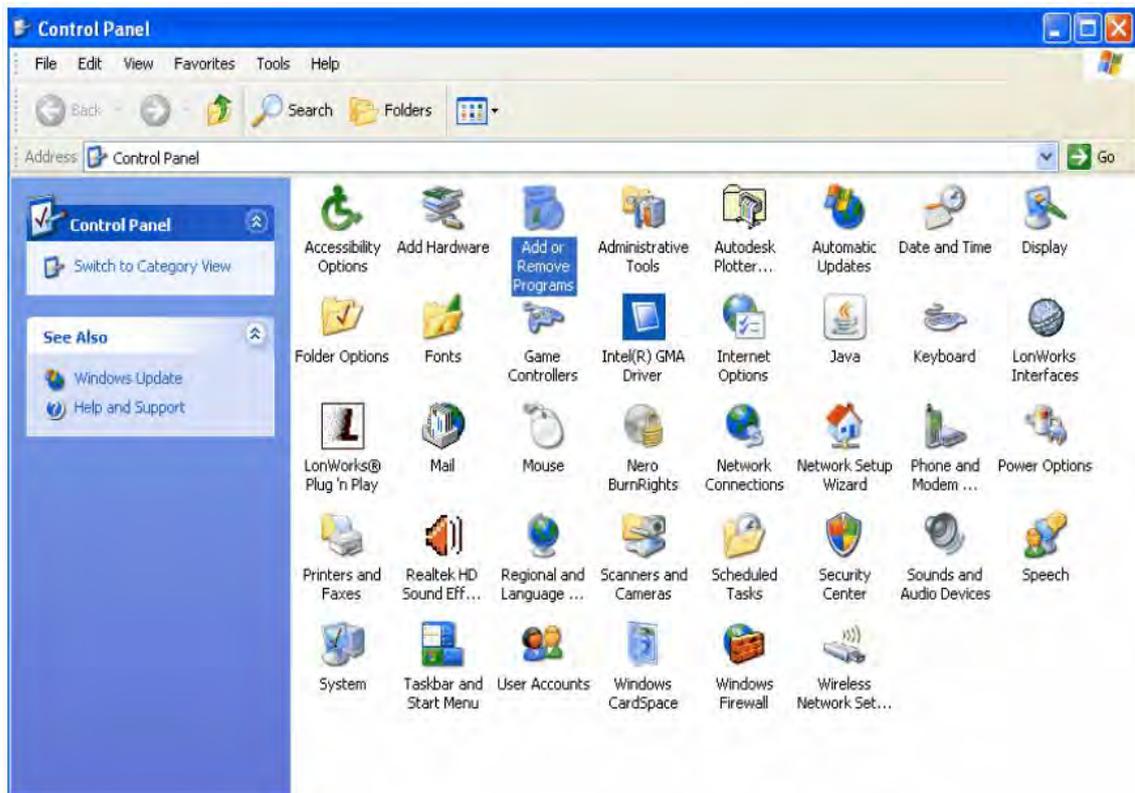
- Run BACS_USB_Driver.exe, (no popup indication that driver was installed)
- Open Control Panel and open Add or remove Programs
- Press F5 to refresh display of installed programs
- Scroll down to LHA Systems BACS USB Driver (Driver removal) to verify driver v1 installation

Version 2 driver install (MLM application v2 - v4)

- Browse to Program Files\Rickard Air\MLM Application\Driver\ directory
- Run BACSUsbDriverV2Install.exe
- Open Control Panel and open Add or remove Programs
- Press F5 to refresh display of installed programs
- Scroll down to LHA Systems BACS Device Driver V2 (Driver removal) to verify driver v2 installation

4) How to remove USB module drivers from windows

- Open Control Panel and open Add or Remove Programs



- Scroll down to LHA Systems....

Version 1 driver removal (MLM application v1)

- Select LHA Systems BACS USB Driver (Driver removal) and click on Change/Remove button to uninstall driver

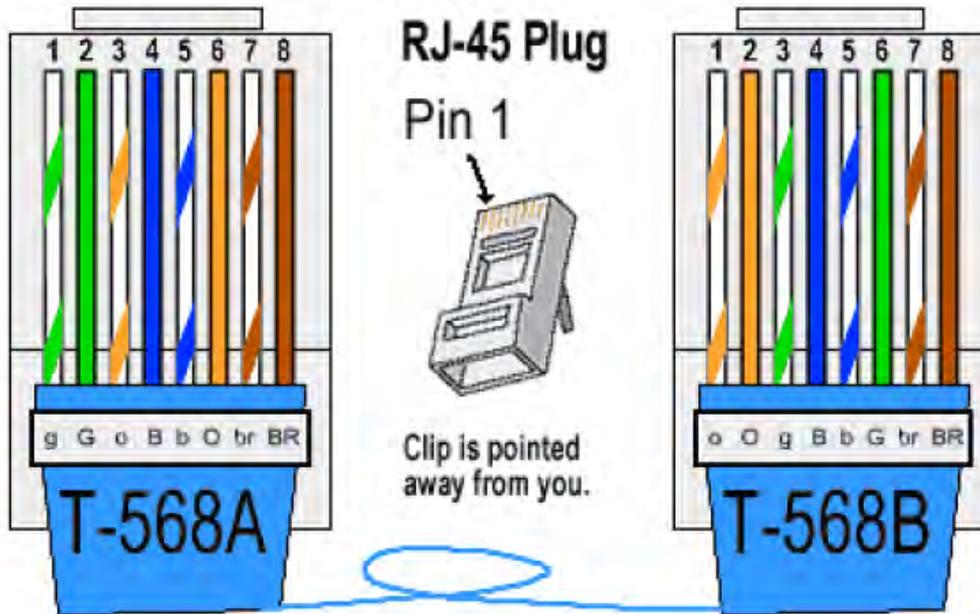
Version 2 driver removal (MLM application v2 - v4)

- Select LHA Systems BACS Device Driver V2 (Driver removal) and click on Change/Remove button to uninstall driver

5) How to setup PC to connect to Master Comms Unit

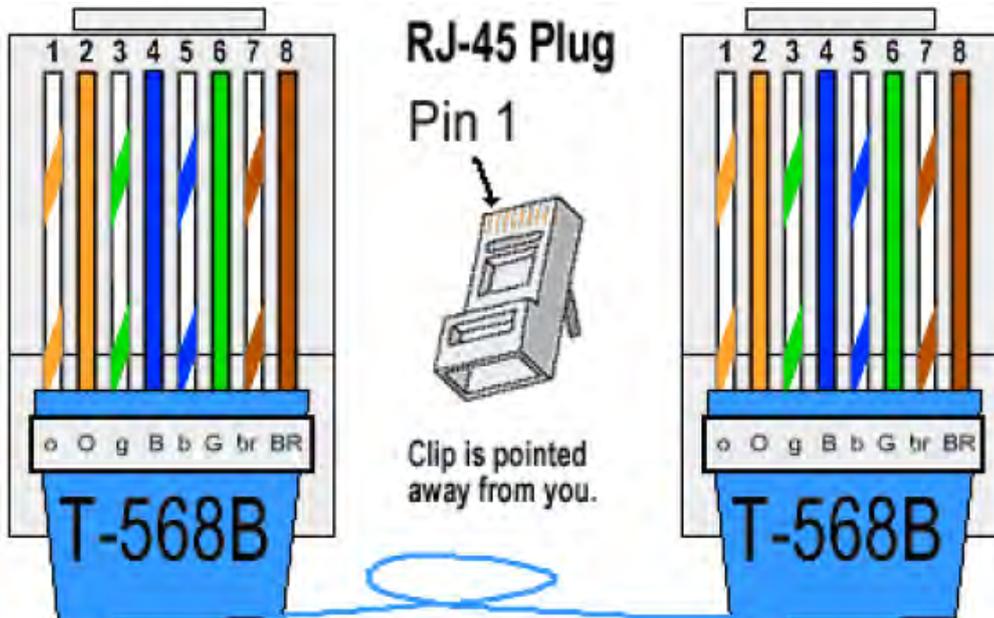
Connect the PC directly to the Master Comms Unit by using a crossover cable with the following colour coding scheme

Crossover Ethernet cable



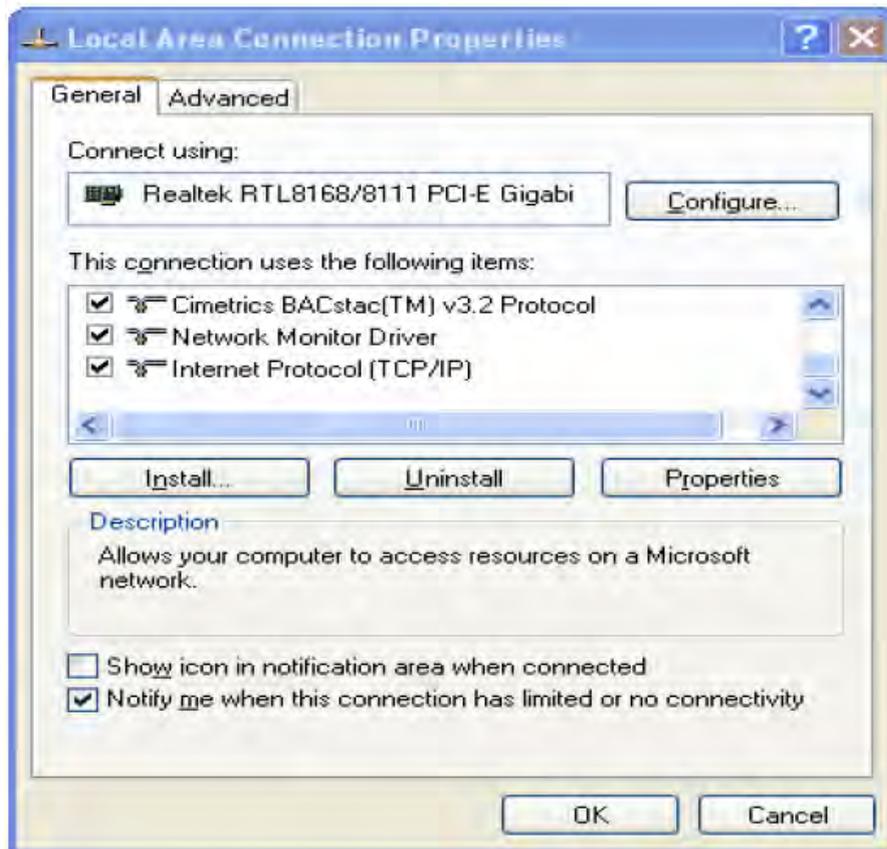
If connecting a PC to a Master Comms Unit through a switch or hub a normal straight-through cable can be used

Straight-through Ethernet cable

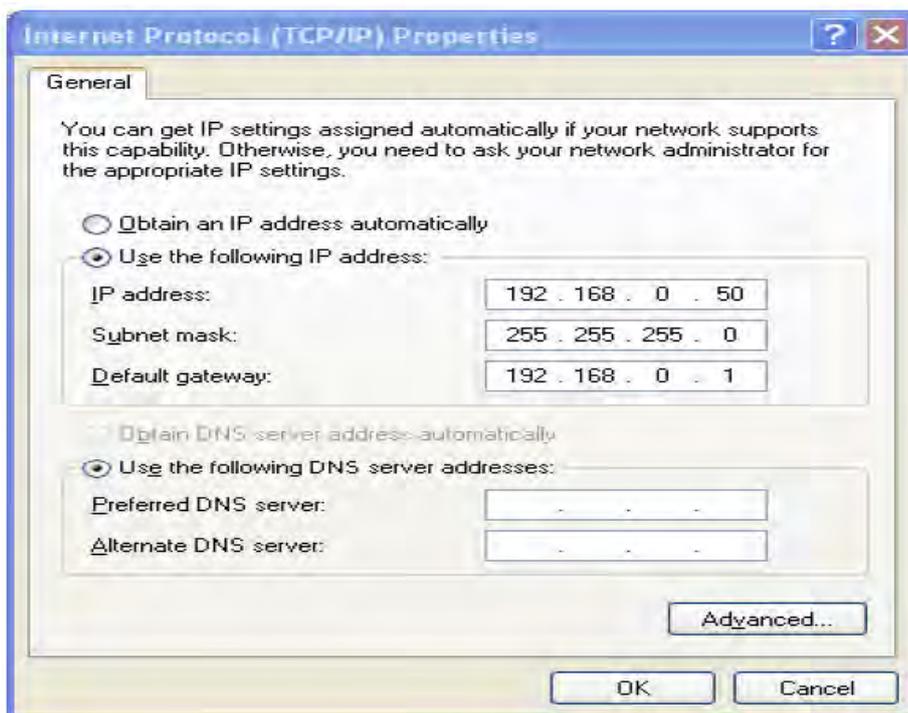


TCP/IP static address setup on Windows PC

- Open Control Panel and double click on Network Connections
- Right click on Local Area Connection and select Properties
- Scroll down and select Internet Protocol (TCP/IP) on XP PC or TCP/IPv4 on Vista PC



- click on properties



- IP address: enter an IP address different from any IP address already used on Ethernet network

- Subnet mask: **255.255.255.0**

- Default Gateway: for example 192.168.0.1

- Click on Ok button

- Also change the IP address of Master Comms Unit from default **192.168.0.251** to an unique address on the network

6) How to change IP address on Master Comms Unit

- Open a web browser and enter the IP address in the address bar (**factory setting:** <http://192.168.0.251/>)

Master Comms Unit - Configuration menu

Running on MCF52235

Serial number:	3266623756-80
Software Version:	V1.0.005
Device ID:	MCU Number 1
<input type="button" value="Save New Device ID"/>	

What would you would like to do?

- [Configure LAN interface](#)
- [Open Statistics window](#)
- [Go to Help page](#)

- Click on Configure LAN interface

Master Comms Unit - LAN configuration

Ethernet Settings

Setting	Value	Modified
MAC address	00-50-e2-a3-f0-36	
IP address	192.168.0.250	<input type="checkbox"/>
Subnet mask	255.255.255.0	<input type="checkbox"/>
Gateway IP address	192.168.0.1	<input type="checkbox"/>
Server Port	5000 255.255.255.0	<input type="checkbox"/>
Ethernet speed	100M <input checked="" type="radio"/> 10M <input type="radio"/> Full-Duplex <input type="checkbox"/> Auto-negotiate <input checked="" type="radio"/>	<input type="checkbox"/>
Configure using DHCP server	<input type="checkbox"/> (set IP to 0.0.0.0 if no preferred setting)	<input type="checkbox"/>
Settings validated	<input checked="" type="checkbox"/> When not set, the device is waiting for validation after a network setting change	

**Saving of new settings cause an immediate reset and must be validated within a period of 3 minutes otherwise the original settings will be returned this ensures that invalid settings do not render a device unreachable.*

[Go back to menu page](#)

In IP address field enter new IP address:

- Click on Save changes button

Within a period of 3 minutes

- Enter in web browser address bar the new IP address and press enter
- Click again on Configure LAN Interface
- Click on the **Modify/validate** settings button **to make** the IP address **changes permanent**

If last 3 steps fail: re-enter the initial IP address in the web browser address bar and start all over again.

7) How to change Ethernet speed setup

- It is recommended **not to use Auto-negotiate** due to some routers that are incompatible with this setting turned on.
- Open a web browser and enter the IP address in the address bar (factory setting: http://192.168.0.251/)
- Click on Configure LAN interface
- Select the Ethernet speed tick box, for example 100M
- Click on the Modify/validate settings button
- Click on Save Changes
- Click on Go back to menu page button at the bottom of the page
- Click again on Configure LAN interface. The Settings validated tick box will not be ticked.
- Click again on the Modify/validate settings button and the Settings validated tick box will be set again

8) Integration with other BMS network protocols

The following network variables of the MLM Proprietary network are visible to other BMS network protocols like BACnet and LONtalk.

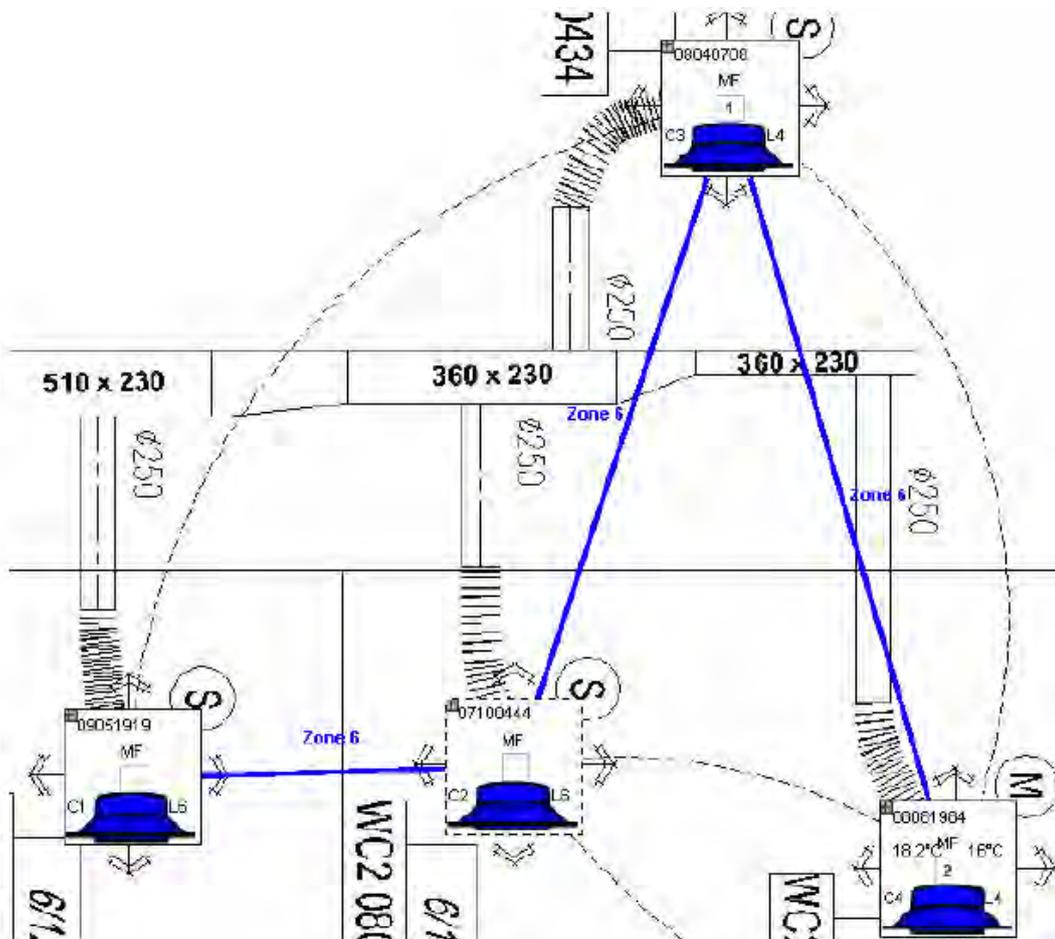
- Space temperature
- Temperature Set point
- Heater output temperature
- Diffuser plate motor position
- Heating or Cooling mode
- Change Over Sensor (Supply air temperature)

Mapping and binding of network variables to other network protocols

Master Diffuser concept

On the MLM Proprietary network there can be up to 60 diffusers installed on 4 different channels, each channel with a maximum of 15 different diffusers. They can be arranged in zones where each zone have one master diffuser that control the other slave diffusers.

For example, in the layout Zone 6. Diffuser with serial 08081984 and on channel 4 and loop 4 is set as the master and control the slave diffusers with serials 08040708,07100444,09051919. Therefore it is only necessary to do a mapping of all the masters on the MLM proprietary network to another BMS network protocol by using the channel and loop number as reference.



Mapping Table Setup

By using the MLM application File/Export Setup command, a list can be exported to a tab delimited text file of all the master diffusers on the MLM proprietary network.

Connection Address: 192.168.0.251
 Master Comms Device ID: 04CC68C40201
 Exporting only masters

Channel	Type	ID	HID	Loop	ChLpMap	LonStr	Zone	Code	Serial Nr	Firmw	Device Name
1	Interf	5	5	5	21	[1] 5	20	BL20	09051918	01.24	
2	Interf	2	2	2	34	[2] 2	18	BL20	07100447	01.24	
3	Interf	15	15	15	62	[3] 14	25	BL20	08030009	01.24	
4	Interf	4	4	4	68	[4] 4	6	BL20	08081984	01.24	

Using the ChLpMap and LonStr columns a mapping table can be build up

String	Decimal
[1] 5	21
[2] 2	34
[3] 14	62
[4] 4	67

Depending on which protocol is used a String or Decimal presentation of the channel and loop number may be needed to setup the mapping table

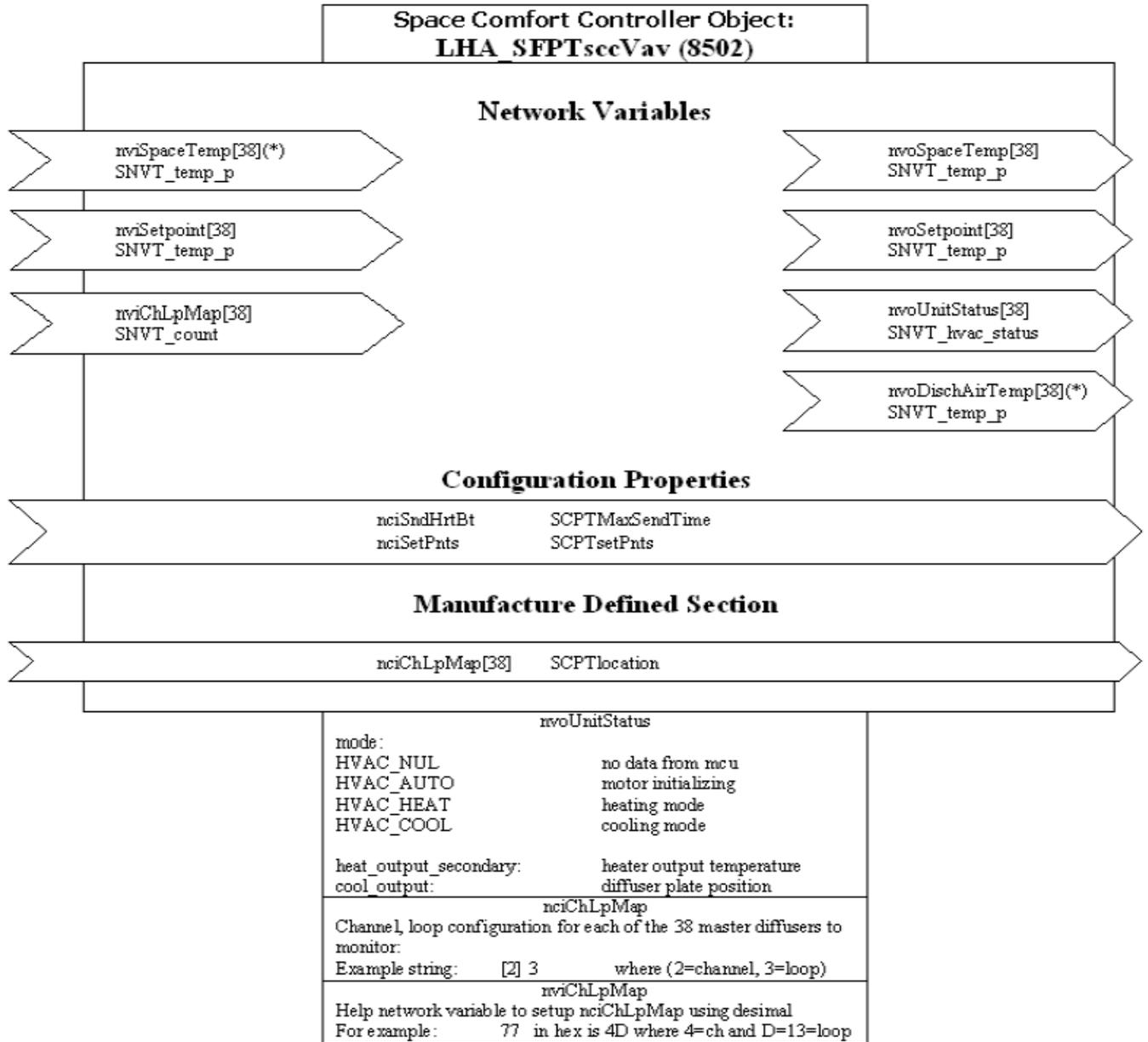
Table 1

String	Loop															
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	
Channel	1	[1] 1	[1] 2	[1] 3	[1] 4	[1] 5	[1] 6	[1] 7	[1] 8	[1] 9	[1] 10	[1] 11	[1] 12	[1] 13	[1] 14	[1] 15
	2	[2] 1	[2] 2	[2] 3	[2] 4	[2] 5	[2] 6	[2] 7	[2] 8	[2] 9	[2] 10	[2] 11	[2] 12	[2] 13	[2] 14	[2] 15
	3	[3] 1	[3] 2	[3] 3	[3] 4	[3] 5	[3] 6	[3] 7	[3] 8	[3] 9	[3] 10	[3] 11	[3] 12	[3] 13	[3] 14	[3] 15
	4	[4] 1	[4] 2	[4] 3	[4] 4	[4] 5	[4] 6	[4] 7	[4] 8	[4] 9	[4] 10	[4] 11	[4] 12	[4] 13	[4] 14	[4] 15

Hex	Loop															
	1	2	3	4	5	6	7	8	9	A	B	C	D	E	F	
Channel	1	0x11	0x12	0x13	0x14	0x15	0x16	0x17	0x18	0x19	0x1A	0x1B	0x1C	0x1D	0x1E	0x1F
	2	0x21	0x22	0x23	0x24	0x25	0x26	0x27	0x28	0x29	0x2A	0x2B	0x2C	0x2D	0x2E	0x2F
	3	0x31	0x32	0x33	0x34	0x35	0x36	0x37	0x38	0x39	0x3A	0x3B	0x3C	0x3D	0x3E	0x3F
	4	0x41	0x42	0x43	0x44	0x45	0x46	0x47	0x48	0x49	0x4A	0x4B	0x4C	0x4D	0x4E	0x4F

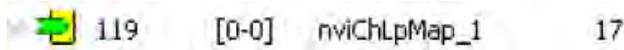
Decimal	Loop															
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	
Channel	1	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
	2	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47
	3	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63
	4	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79

MCU Lon module setup



There are 38 functional blocks in the functional profile of the MCU Lon module that can be setup to bind with 38 master diffuser units on the MLM Proprietary network. The nciChLpMap configuration property string value (for example [2] 3) can be changed from the default value by using network tools like LONmaker.

The nviChLpMap network variable that use a decimal value (see Table 1) of the channel/loop binding may also be used with networks tools.



Automatic mapping table update

With the latest Master Comms Unit with LON module the mapping table can also be automatically updated using the following procedure:

1. Insert different channels into MCU
2. After final commissioning, switch off MCU and switch on again
3. Wait for 1-2minutes for all temperature pdo's to be routed through to LON module
4. Press service pin on LON module
5. For the next 3 minutes, WAITE
6. In 3 minutes, new mapping table will be build
7. After 3 minutes, new mapping table will be written into nviChlpMap1-38 and nciChLpmap1-38
8. First 38 masters will be mapped, above 38 will be ignored and must be manually switched with first 38 channel/loop mappings using LON commissioning tool.
9. This need only to be done once to setup channel/loop mapping
10. Use LONmaker/Honeywell commissioning tools
11. To update serial string field, wink device.
12. For the next 1.5 minutes serial numbers will be updated for each valid Channel/Loop mapping
13. When changing any channel/loop mapping, all the serial number fields will reset, use wink to update serial fields again.

Poll/Index	Node	NV Name	Value
✓ [img] 3	[0-0]	nciChLpMap_1	[1] 1
✓ [img] 4	[0-0]	nciChLpMap_2	[1] 5
✓ [img] 5	[0-0]	nciChLpMap_3	[2] 2
✓ [img] 6	[0-0]	nciChLpMap_4	[3] 14
✓ [img] 7	[0-0]	nciChLpMap_5	[3] 15
✓ [img] 8	[0-0]	nciChLpMap_6	[4] 1
✓ [img] 9	[0-0]	nciChLpMap_7	[4] 2
✓ [img] 10	[0-0]	nciChLpMap_8	[4] 3
✓ [img] 11	[0-0]	nciChLpMap_9	[4] 4
✓ [img] 12	[0-0]	nciChLpMap_10	[4] 5
✓ [img] 13	[0-0]	nciChLpMap_11	[4] 6
✓ [img] 14	[0-0]	nciChLpMap_12	[4] 7
✓ [img] 15	[0-0]	nciChLpMap_13	[4] 8
✓ [img] 16	[0-0]	nciChLpMap_14	[4] 9
✓ [img] 17	[0-0]	nciChLpMap_15	[4] 10
✓ [img] 18	[0-0]	nciChLpMap_16	[4] 11
✓ [img] 19	[0-0]	nciChLpMap_17	[4] 12
✓ [img] 20	[0-0]	nciChLpMap_18	[4] 13
✓ [img] 21	[0-0]	nciChLpMap_19	[4] 14
✓ [img] 22	[0-0]	nciChLpMap_20	[4] 15
✓ [img] 23	[0-0]	nciChLpMap_21	[3] 3
✓ [img] 24	[0-0]	nciChLpMap_22	[3] 4
✓ [img] 25	[0-0]	nciChLpMap_23	[3] 5
✓ [img] 26	[0-0]	nciChLpMap_24	[3] 6
✓ [img] 27	[0-0]	nciChLpMap_25	[3] 7
✓ [img] 28	[0-0]	nciChLpMap_26	[3] 8
✓ [img] 29	[0-0]	nciChLpMap_27	[3] 9
✓ [img] 30	[0-0]	nciChLpMap_28	[4] 1
✓ [img] 31	[0-0]	nciChLpMap_29	[4] 2
✓ [img] 32	[0-0]	nciChLpMap_30	[4] 3
✓ [img] 33	[0-0]	nciChLpMap_31	[4] 4

Open the windows calculator program under accessories and enter in hex the MAC address:

-50c2a3f0af

-Switch the calculator to binary mode to get 101000011000010101000111111000010101111

-Count the first 22 bits from the right and copy back into the calculator and switch to decimal to get the instance number 2355375

20 Analogue Inputs with description Supply Temp

The screenshot shows a tree view of a BACnet network. Under 'Local Network', there is a 'Device 2355375' containing 21 'Analog Input' objects from 0 to 20. The right pane shows the configuration for 'Analog Input 0'.

Property Name	Property Value
description	Supply Temp 1
event-state	normal (0)
object-identifier	(analog-input,0)
object-name	Supply Temp 1
object-type	analog-input (0)
out-of-service	F
present-value	0
status-flags	(F,F,F,F) ()
units	degrees-Celsius (62)

20 Analogue Inputs with description Control Disk pos

The screenshot shows a tree view of a BACnet network. Under 'Local Network', there is a 'Device 2355375' containing 21 'Analog Input' objects from 20 to 40. The right pane shows the configuration for 'Analog Input 20'.

Property Name	Property Value
description	Control Disk pos 1
event-state	normal (0)
object-identifier	(analog-input,20)
object-name	Control Disk pos 1
object-type	analog-input (0)
out-of-service	F
present-value	30
status-flags	(F,F,F,F) ()
units	percent (98)

20 Analogue Inputs with description Heater

The screenshot shows a software interface with a list of 20 analogue inputs on the left and a detailed view of 'Analog Input 40' on the right. The list on the left includes 'Analog Input 40' through 'Analog Input 60'. The detailed view on the right shows the name 'Analog Input 40' and a value of '100 percent'. Below this is a table of properties and their values.

Property Name	Property Value
description	Heater 1
event-state	normal (0)
object-identifier	(analog-input,40)
object-name	Heater 1
object-type	analog-input (0)
out-of-service	F
present-value	100
status-flags	(F,F,F,F) ()
units	percent (98)

20 Analogue Inputs with description Space Temp

The screenshot shows a software interface with a list of 20 analogue inputs on the left and a detailed view of 'Analog Input 60' on the right. The list on the left includes 'Analog Input 60' through 'Analog Input 79'. The detailed view on the right shows the name 'Analog Input 60' and a value of '0 degrees-Celsius'. Below this is a table of properties and their values.

Property Name	Property Value
description	Space Temp 1
event-state	normal (0)
object-identifier	(analog-input,60)
object-name	Space Temp 1
object-type	analog-input (0)
out-of-service	F
present-value	0
status-flags	(F,F,F,F) ()
units	degrees-Celsius (62)

20 Analogue Outputs with description Set point

The screenshot shows a list of 20 Analog Outputs on the left, with 'Analog Output 0' selected. On the right, a detailed view for 'Analog Output 0' is displayed, including its name, value, and a table of properties.

Property Name	Property Value
description	Setpoint 1
event-state	normal (0)
object-identifier	(analog-output,0)
object-name	Setpoint 1
object-type	analog-output (1)
out-of-service	F
present-value	22
priority-array	NULL
relinquish-default	0
status-flags	(F,F,F,F) ()
units	degrees-Celsius (62)

20 Multistate Outputs 1-20 with description Mode

The screenshot shows a list of 20 Multistate Outputs on the left, with 'Multistate Output 0' selected. On the right, a detailed view for 'Multistate Output 0' is displayed, including its name, value, and a table of properties.

Property Name	Property Value
description	Mode 1
event-state	normal (0)
number-of-states	254
object-identifier	(multistate-output,0)
object-name	Mode 1
object-type	multistate-output (14)
out-of-service	F
present-value	170
priority-array	170
relinquish-default	inactive (0)
status-flags	(F,F,F,F) ()

20 Multistate Outputs 1-20 with description Bind Map

The screenshot shows a software interface with a list of Multistate Outputs on the left and a detailed view of Multistate Output 20 on the right. The list on the left includes outputs 19 through 39, with 'Multistate Output 20' highlighted. The detailed view on the right shows the following properties:

Property Name	Property Value
description	Bind Map 1
event-state	normal (0)
number-of-states	254
object-identifier	(multistate-output,20)
object-name	Bind Map 1
object-type	multistate-output (14)
out-of-service	F
present-value	17
priority-array	NULL
relinquish-default	inactive (0)
status-flags	(F,F,F,F) (0)

Taking the first entry in the array of 20 Supply Temp, Control Disk pos, Heater, Space Temp, Set point, Mode and Bind Map, together form a functional block and the same with the other items in the array structures.

Each of these functional blocks are bind to a potential master diffuser unit on the MLM Proprietary network by the channel loop decimal value specified in the Multistate output Bind Map object present value property.

Taking the first functional block as example:

- Supply Temp 1
- Control Disk pos 1
- Heater 1
- Space Temp 1
- Set point 1
- Mode 1

Bind map 1 = 17

Use Table 1 to find channel = 1 and loop = 1 from 17 decimal value. Therefore all these variables will get their specific values from the master diffuser unit on channel 1, loop 1

How to setup Bind map values automatically using MLM application

After commissioning all the diffusers on the network, goto File and select "BACnet mapping table update" to send to the MCU BACnet device the first 20 masters and change the Bind map values to the correct decimal values.

9) MLM Controls – Fault diagnostic Procedure

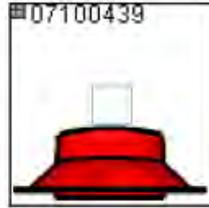
Fault detection	Fault Symptoms	Possible Cause	Fix
MLM Interface	Red LED constantly on	Interface flash program upload unsuccessful	Retry upload up to 3 times. If not successful replace.
		Processor in undefined state	Power off and on. If not successful replace.
	Red LED off	No power to the Interface unit due to cabling error	See item 'Cable verification' below.
		No Wall Stat or Analogue module installed. These units initiate the data communication	1) Verify that at least one Wall Stat or one Analogue module is installed per Power Supply. 2) Cabling error to Wall Stat unit. See item 'Cable verification' below.
	Faulty Power Supply Unit	See item 'Power Supply'	
Power Supply	LED on PSU, visible through side vent, is constantly off.	Short circuit between V+ and GND	1) Verify cabling 2) Unplug MLM interface units until the fault is isolated
		Faulty Power Supply	Replace
	LED on PSU is cycling.	Faulty Power Supply	Replace
		Low input voltage	Check mains feed voltage and connection
Wall Stat	Cycles continuously between Revision and temperature on the LCD	More than 15 MLM Interface nodes installed on the bus	Remove excessive nodes
		Faulty Wall Stat cabling	See item 'Cable verification' below.
		Faulty MLM Interface connected to the Wall Stat	Replace
		Faulty Wall Stat	Replace
	Displays temperature only on the LCD	MLM Interface unit not operational	See MLM Interface diagnostics
		MLM Interface in flash program loader mode	See MLM Interface diagnostics
		Faulty Wall Stat cabling	See item 'Cable verification' below.
	No display on wall Stat LCD	No Power to Wall Stat	See item 'Cable verification' below.
Wall Stat unit faulty		Replace	

MLM Controls – Fault diagnostic Procedure (continued)

Motor actuator drive	Motor noisily grinding against an end stop, top or bottom.	Premature end stop detection due to more than 8 diffuser nodes connected to a single Power Supply connection point	1) Re-arrange Power Supply placement 2) Upload rev 1.16 or later power management flash program to MLM Interface
		Faulty slave cabling	See item 'Cable verification' below.
	Motor not moving (verify with 'motor manual' command in BACS application)	Motor harness flat cable unplugged on the MLM Interface box	Secure
		Motor harness cable faulty	Replace cable
		Motor faulty	Replace motor
		Low voltage to motor	See item 'Cable verification' below
	Motor slow and jerky movement	Motor harness cable faulty	Replace cable
		Motor faulty	Replace motor
	Motor erratic movement up and down – in tandem with other diffusers	More than one temperature and/or set point is selected for one control zone (room area)	Access the control zone with the BACS application and unselect the superfluous set point/temperature parameters
		Temperature sensor unplugged or faulty	Secure or replace
Cable verification	Wall Stat (RJ12) cable	Cable not plugged in properly	Secure
		Connector plug connection point damaged due to installation	Test and replace
		Cable damaged due to installation	Test and replace
	Slave cable – 3 core 20AWG to 4-pole Microfit connector	Cable not plugged in properly	Secure
		Connector not inserted correctly	Verify the connector polarity with the latch towards the top
		Cable core pulled back on the pin	Replace

10) Diffuser unit views (See also: How to change between different diffuser views 1.5)

Collapsed View



Master Diffuser



Black Diffuser: initializing



Blue Diffuser: cooling



Red Diffuser: heating



Yellow Diffuser: manual mode



White Diffuser: idle/deadband



Expanded View

The expanded view displays three diffuser units, each with its own control panel:

- Interface (Top):** ID: 1, TC: 10, Serial No: 07120611, Product Code: BL20. Includes Heat/Cool selection, Heater (Manual), Motor (OC, Fault), and Manual checkboxes. A graph shows a blue area with a red dashed line at 30 and a green line at 100. A value of 84 is displayed.
- Analog (Middle):** ID:1, TC:8, Serial No: 07040005, Product Code: BL21. Includes temperature sensors (Sen 0.0, Co 20) and setpoints (SP 1 20, SP 2 15). Flow is 0.0.
- WallStat (Bottom):** ID:1, TC:7, Serial No: 08030009, Product Code: BL23. Includes temperature sensors (Sen 0.0, Co 10) and setpoints (SP 1 15, SP 2 15).

11) Visual Elements of Diffuser network

- Diffuser Unit
- Interface module
- Analogue module
- Wall stat module
- Port



- Grouping
- Zone edges



Zone 10

- Loop edges



Loop [1] 1

- Errors

- Motor fault



- Over current



12) Keyboard Shortcuts

- F1, to bring up Help window
- Delete button, deleting selected loop, zone edge or project section

13) Making changes to a diffuser network

- In the network view frame, select the view (Physical, Logical) where changes need to be made.



- Start the edit mode by pressing the  button in the network view frame toolbar.
- Make changes to diffuser network (See 1.6)

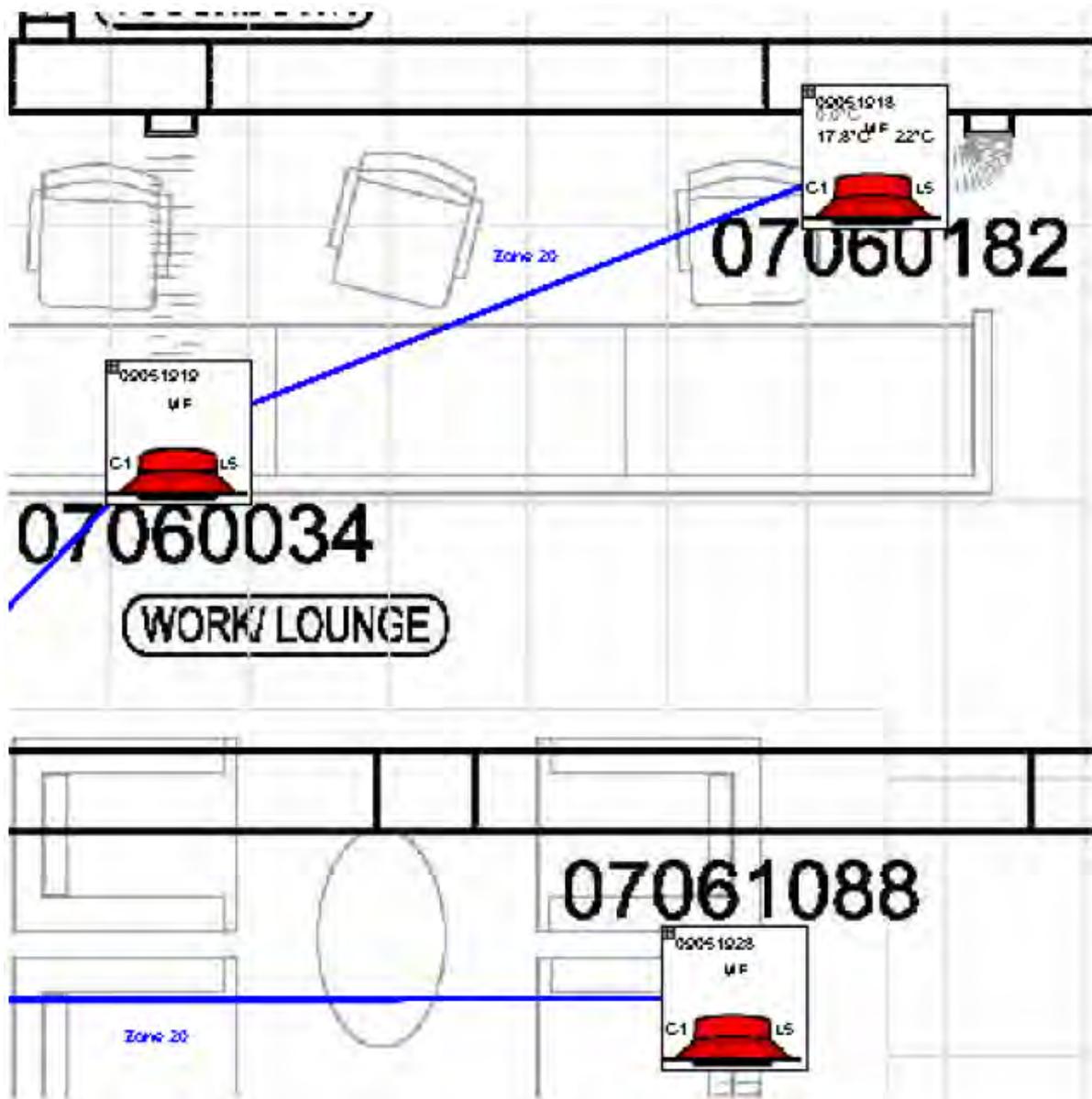


- To save the changes press the  button.



- Wait until the  button has greyed out  to show that save process has finished
- Any errors found in verification of diffuser network should pop up. (See 1.5.3)

14) Image file used for background of physical view



In the physical view the selected image for a project section will be loaded as the background. When creating the image jpg, squares of dimensions 100x100 pixels can be drawn as placeholders where collapsed diffuser views can be moved to when viewing an existing diffuser network.

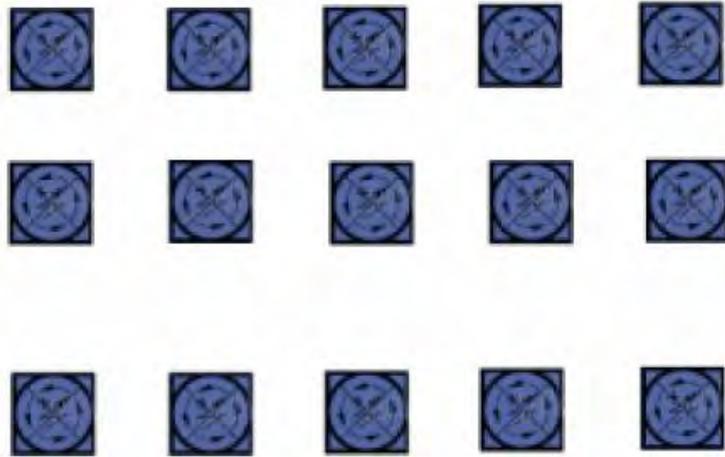


What detail should appear on a background image for each section

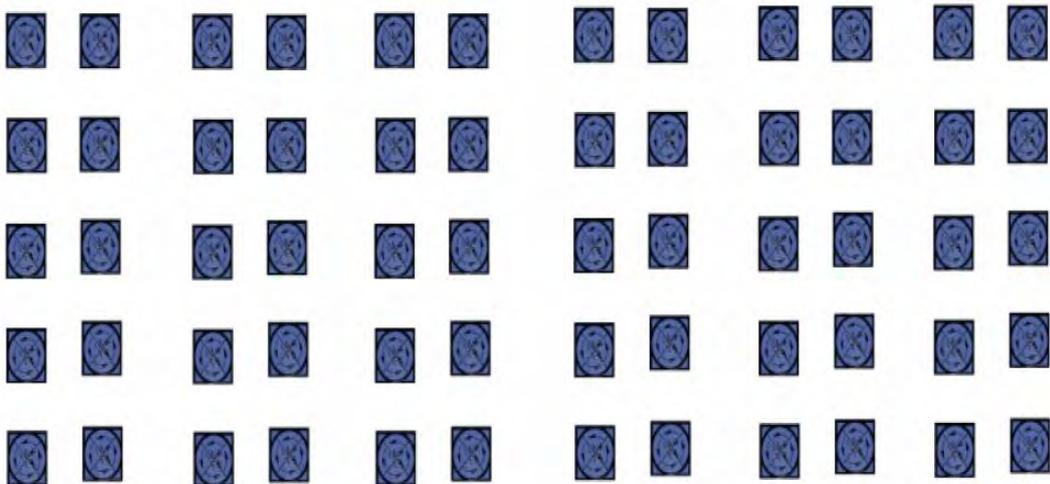
-It should be a 2d presentation (viewed from the top) of all the diffuser locations in a section area

-All the diffusers should share the same connection

-up to 15 diffusers for a USB connection



-up to 60 diffusers for a TCP/IP connection



-also read step 5 below, how to select only relevant parts of a larger jpg image

15) How to create project background images

1. Image format used: jpg
2. Maximum image dimensions: (4000 x 4000) pixels
 - Any image used in project view should not have bigger dimensions than 4000x4000 pixels. For example, 3100x4500, 3000x5500 should be fine.
 - Very big dimensions like 7000x6000 have memory constraints that will make it unusable.
3. How to check image dimensions
 - open windows explorer and select jpg image
 - right click and select properties at the bottom
 - click on Summary tab at the top and press the Advanced button at the bottom if needed
 - take note of the width and height value in pixels
4. How to insert diffuser placeholders with dimensions 100x100 in existing jpg image
 - open jpg image with Microsoft Paint program (found under Start, All Programs, Accessories) or any other image editing program.
 - start a 2nd Paint program instance and start with a new, blank image
 - select Image, Attributes and enter Width: 100, Height 100 using Pixel Units
 - Press Ok button
 - Now an image rectangle with dimensions 100x100 is created
 - Change white background to different colour or any other pixel pattern using drawing tools
 - save image to use next time placeholder image needs to be inserted in an existing image
 - press Edit, Select All
 - press Edit, Copy
 - switch back to 1st opened image
 - press Edit, Paste
 - if Edit, Paste is greyed out, make certain that both steps Edit, Select All and Edit, Copy was followed properly.
 - in the top left hand corner of the image a 100x100 selection area will be copied
 - left click inside created selection area, not releasing button and drag the selection to correct position on image background. If the visible area does not include the proper location, drag selection to the visible area edge, release mouse button, use scroll bars to make invisible parts visible, reselect selection and start drag process again.
 - use Edit, Undo to delete last changes
 - repeat insert process starting with Edit, Paste
 - save the changed image, using a different name if needed
5. How to select parts of a too large jpg image file
 - open image in image editing program, for example paint shop pro, coral draw, irfanviewer etc.
 - Don't use Microsoft paint program due to limited selection capabilities (no auto scrolling when dragging selection area)
 - use selection tool to break down big image into smaller images. Keep in mind that it should fit in an area with dimensions of 4000 x 4000 pixels
6. How to rescale jpg image
 - open image with image editing program, for example Microsoft Paint
 - press Image, Stretch/Skew
 - Enter under Stretch, Horizontal and Vertical percentage value, for example 50%, 110% to rescale whole image
 - DON'T rescale an already large image much bigger, your pc will run out of memory and slow down dramatically.
 - save rescaled image
7. Also read How to create JPG from DWG drawing



16) How to create JPG image from DWG drawing

1. Use AutoCAD or Download free Autodesk viewer program DWG True View 2008 (http://www.download.com/DWG-TrueView/3000-6677_4-10690117.html)

2. Open drawing

3. Go to File, Plot...

4. Select under Printer/Plotter Name: dropdown "**PublishToWebJPG.pc3**"

5. Click Properties button next to PublishToWebJPG.pc3

6. Under User-defined Paper sizes & Calibration, select Custom Paper Sizes

7. Press Add... button

8. Select Start from scratch, click next

9. Enter in Width and Height field 4000 and keep unit on pixels

10. Click next, and next, finish

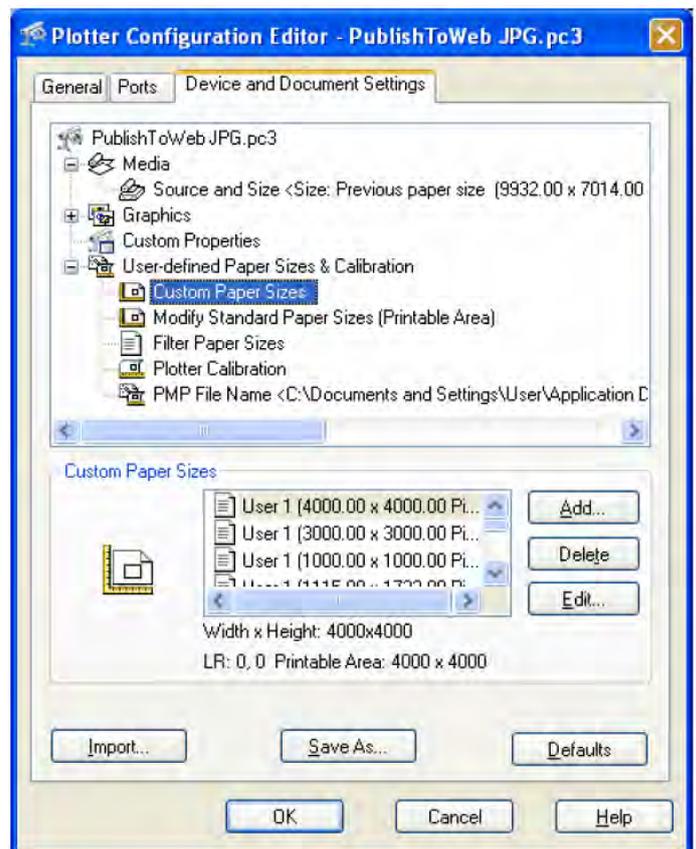
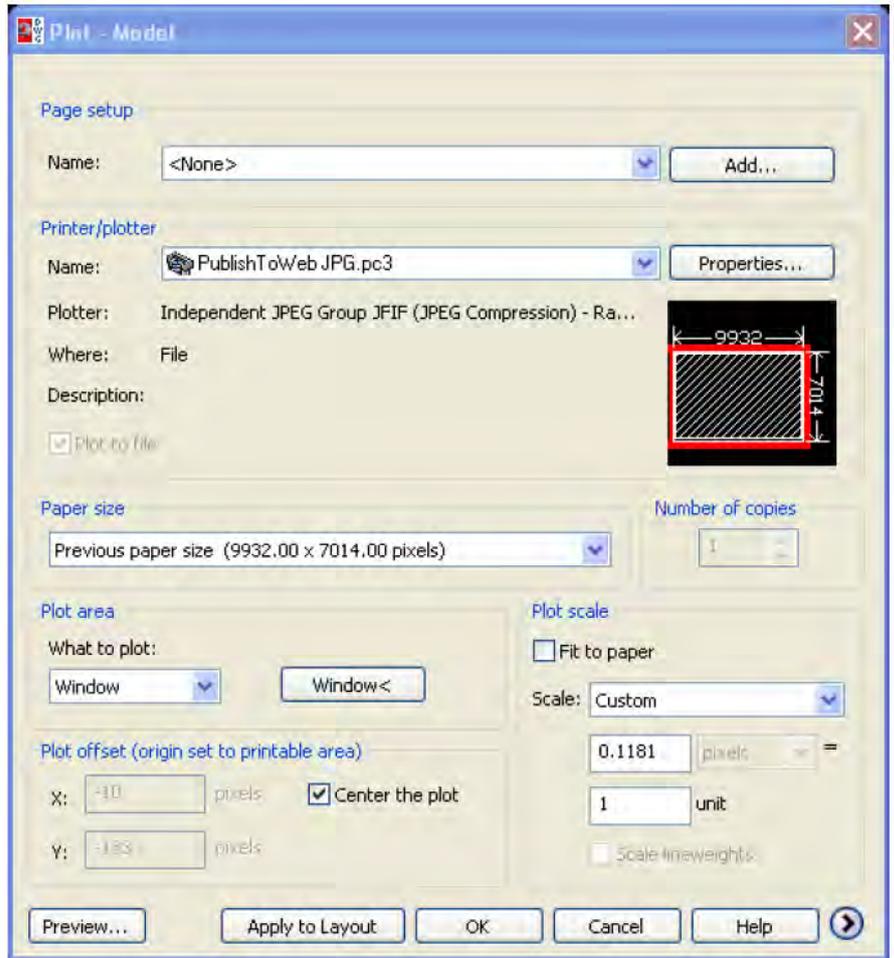
11. Click on Ok button to close Plotter Configuration Editor dialogue

12. In the Plot -Model dialogue, select in Paper size dropdown the newly created paper size 4000.00 x 4000.00 pixels .Other paper sizes could also be entered, for example 3000.00 x 5000.00, 2000.00 x 6000.00 etc

13. Under Plot area heading select under What to plot: Window

14. Tick **center the plot** and **fit to paper** settings

15. Click on Window< button



16. The screen will flip to model view

17. Zoom in with mouse wheel, hold mouse wheel pressed to pan around in drawing area

18. Click left mouse button at correct snap point (for example top left corner of floor outside wall) to select top left corner of print area

19. Zoom/pan to and click left mouse button again to select bottom right corner of print area (for example bottom right corner of floor outside wall)

20. The screen will flip back to Plot - model dialogue, press ok button (or Preview... button first to see the result)

21. Browse to save directory, enter file name to save too and click on save button

22. Test if created JPG is useful

- **Each diffuser placeholder on dwg drawing should relate to +- 100x100 pixels on captured jpg**

- If too big, use paper sizes other than 4000x4000 to better fit your floor plan area

- If too small, make certain that only relevant detail relating to diffuser positions are displayed on jpg image. Therefore don't capture irrelevant data like the drawing information details normally to the right of the drawing area

- Also make changes to original dwg, for example make serial number text font bigger, lines thicker, change colours, etc.

17) Goods and Warranty

GOODS AND WARRANTY

1. When supplying goods to a consumer, the following mandated statement applies:
"Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."
2. The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.
3. Subject to the conditions and limitation below, the Company warrants products of its manufacture to be free of defects in workmanship and/or materials at the time of delivery to the Buyer.
4. Any part, assembly or portion thereof found to be defective within one year from the date of commissioning or eighteen (18) months from date of shipment from our factory, whichever is the sooner, unless expressly stated otherwise in the Company's Publications or Literature, will be repaired or exchanged F.O.B factory.
5. The Company reserves the right to replace defective parts of the goods with parts and components of similar quality, grade and composition where an identical component is not available.
6. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.
7. Goods or parts that have been returned for repair (except where the repair is as a result of the Company's failure to comply with the statutory guarantees in the ACL) or warranty assessment are deemed to have been abandoned by the Buyer if not collected within 30 days after the Company has notified the Buyer in writing of the warranty assessment outcome or the completed repair.
8. The Company reserves the right to dispose or otherwise deal with an abandoned product or part at its discretion.
9. This warranty does not apply if:
 - (i) the goods have not been paid for by the Buyer as per the credit terms provided; or
 - (ii) the goods have not been installed in accordance with AS NZS 3000/2000 Australian/New Zealand Wiring rules; or
 - (iii) the goods have been misused or neglected.
10. The Company assumes no responsibility under this warranty for the labour costs involved in the removal of defective parts, installation of new parts or service charges related thereto.
11. If a fault covered by this warranty occurs, the Buyer must first contact the Company at the contact address listed below.
12. Any warranty claim must be accompanied by:
 - (i) proof of purchase;
 - (ii) written details of the alleged defect; and
 - (iii) appropriate documentation (such as installation and maintenance records etc).
13. The Company shall have the option of requiring the return of the defective part (transportation prepaid by the Buyer) to establish the claim.
14. The Company makes no warranties or representations other than set out in this clause 7.
15. The repair or exchange of the goods or part of the goods, is the absolute limit of the Company's liability under this express warranty.

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