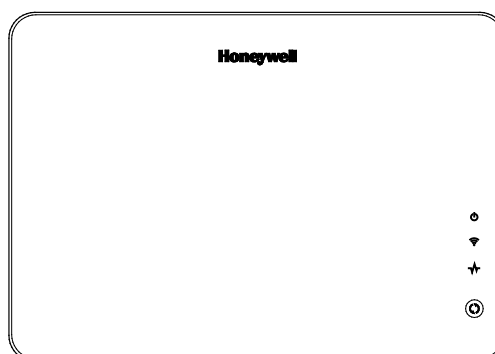


**Honeywell**

# **VISTA® Automation Module**

## **User Guide**





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#### **WARNING: Z-WAVE DEVICES NOT FOR USE WITH MEDICAL OR LIFE SUPPORT EQUIPMENT!**

Z-Wave enabled devices should never be used to supply power to, or control the On/Off status of medical and /or life support equipment.

## Introduction

The VISTA Automation Module (herein after referred to as “VAM”) provides Z-Wave® automation features to your VISTA security system, allowing control of various Z-Wave devices including cameras, lights, door locks, and thermostats. VAM does not have a physical keypad interface, but instead is controlled by using a web browser on a Wi-Fi® enabled smart device that is connected to your home Wi-Fi network.

**DISPLAY NOTE:** For optimum viewing of the screens and menus, the tablet’s font size setting may need to be adjusted.

## VAM Features

| Feature                  | Description  |
|--------------------------|--|
| Wi-Fi® Connection        | VAM uses your home Wi-Fi network to communicate with a Wi-Fi enabled device such as a Smartphone, iPad®, Android™ Tablet, Blackberry® or laptop PC. Your installer connected the VAM to your Wi-Fi router during installation. However, if you later install a new router, you will need to reconnect the VAM to the new router. Refer to Wi-Fi Network Setup in the System Setup section for details on connecting to a different router. |
| Home Automation          | Control lights, thermostats, door locks, and other Z-Wave devices automatically and easily add or remove Z-Wave devices to the system.   |
| Create Automation Scenes | Define system actions to automatically start when certain conditions occur. Supports up to 10 scenes.  |
| View Cameras             | View up to four cameras at the same time. Supports up to 32 cameras.   |
| Security System          | Control your security system via VAM menus.  |
| Remote Access            | Control VAM when away from the premises using a computer device connected to the Internet.   |
| Remote Services          | VAM supports remote services so you can control VAM using Honeywell’s Total Connect™.  |
| Switchable Themes        | Switch from normal view to mobile view depending on the type of device used with the VAM.  |
| Setup Menus              | If needed, program various system settings, including time and date, new router, and remote access log in. Refer to the System Setup section for details.  |

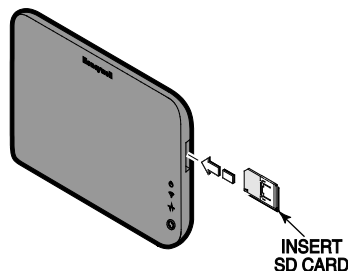
|           |                                     |
|-----------|-------------------------------------|
| <b>UL</b> | Wi-Fi has not been evaluated by UL. |
|-----------|-------------------------------------|

## Memory Card

The VAM supports automatic software upgrades. However, an SD memory card must be installed and left in the VAM to upgrade the software. Your installer may have installed the SD memory card for you. See Software Upgrades section later in this manual for more information about automatic software upgrades.

If not already installed, insert the memory card (SD/SDHC Card) as shown.

- 4GB SD card supplied
- Supports up to 16GB SD Card



**IMPORTANT:** Avoid touching the contacts on the SD card.

## Navigating the VAM Menus

VAM is controlled by using a web browser on a Wi-Fi enabled smart device. Your installer will have shown you the URL to enter into the browser's address bar that opens VAM's Main menu, and perhaps made a bookmark (favorite) for easy access later. If not, you can locate VAM by going to:

<http://vam.mylanconnect.com>

Navigation begins from the Main menu. Navigate through various sub-menus by clicking graphical buttons (buttons) to perform a selected function.

From the Main menu you can:










- control your security system
- control/view your cameras
- control home automation such as lighting, thermostat, and door locks
- switch from PC view to mobile view by clicking **Switch Theme** button.
- go to advanced setup menus.



**NOTE:** Depending on the type of device being used to access the VAM, options are selected by either clicking a mouse pointer or touching/tapping the screen. In this manual, the term “click” is used to indicate this function.

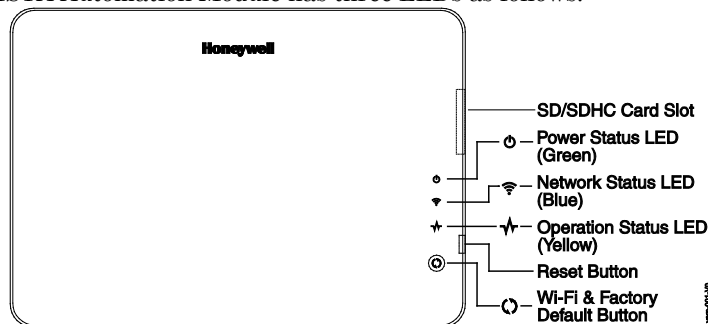
### Navigation Button Descriptions

To aid in the navigation through the VAM menus, a set of user-friendly icons (buttons) has been provided. The appearance and function of these buttons are described below.

| BUTTON  | BUTTON TITLE    | FUNCTION   |
|---|-----------------|--|
|    | Automation      | Used to control and set up Z-Wave devices.   |
|    | Security        | Used to control the security portion of the system.  |
|    | Multimedia      | Used to view cameras and/or add cameras to the system.   |
|    | Home            | Returns to the Main menu ("Home") screen.  |
|   | Back            | Returns to the previous screen.  |
|  | Setup           | Used to set various system settings, including remote access log in credentials, time & date, and Wi-Fi setup. |
|  | Set Home Router | Accesses the "Set Home Router" screen and used to connect VAM to your home router.                             |
|  | Exit            | Exit the VAM menu.   |
|  | Switch Theme    | Used to set the screen for use on a mobile device or PC.   |

## LED Functions

The VISTA Automation Module has three LEDs as follows:













| LED/BUTTON                                | MEANING   |
|---|---|
| <b>Power Status (green)</b>               | Indicates power status. This LED blinks when it is powering up and booting. Solid green indicates it is fully functional.   |
| <b>Network Status (blue)</b>              | When the Wi-Fi is connected to the VAM, it will show the Wi-Fi status through the blue LED. The LED is blinking when VAM is booting and solid blue when VAM is ready as AP mode (acting as an Access Point) or connects to the internet as STA mode (station mode, device is connected to the Wi-Fi router).  |
| <b>Operation Status (yellow)</b>          | Normally off. It will blink slowly if there is no communication with the control panel or if the Z-wave controller is not responding. Fast blinking indicates Z-wave is in enrollment or deletion status.   |
| <b>Reset Button</b>                       | Press to reboot the device. The Reset button can also be used to restore factory default settings. During power up, press and hold the reset button for more than 5 seconds, the unit will restore factory default settings. (The Wi-Fi & Factory Default button can also be used to restore factory defaults.)   |
| <b>Wi-Fi &amp; Factory Default Button</b> | <ul style="list-style-type: none"> <li>• <b>Wi-Fi Network Reset:</b> Press and hold down for more than 5 seconds to clear the VAM's Wi-Fi network connection. You will then need to reconnect the VAM to your home Wi-Fi network.</li> <li>• <b>Factory Default Reset:</b> Double press this button, then, while the green, blue, and yellow LEDs blink in sequence, press and hold down this button for more than 5 seconds to set the VAM to its factory default settings.</li> </ul> |



## Using Cameras (MultiMedia menu)

The Multi-Media feature allows you to view up to four cameras at once from the VAM camera screen.

**UL** Camera functionality is supplementary only and has not been evaluated by UL.

| Camera Buttons  |   |   |   |  |
|---|---|---|---|--|
|  |  |  |  |  |
| Quad View   | Full View   | Pan/Tilt  | Back  |  |
| Camera Setup Buttons  |   |   |   |  |
|  |  |  |  |   |
| DISCOVERY   | ADD   | EDIT  | DELETE  | DELETE ALL   |
|   |   |   |   |  |
|   |   |   |   | SETTINGS   |

## Viewing Cameras

Your installer may have installed one or more cameras at the time of installation. If you want to add cameras to the system, see the Adding Cameras to the System section.

1. Select **Multimedia**.
2. Images from installed cameras appear.

Use the **Quad View** button to view up to four cameras on the same screen. Select a quadrant area on the screen (this area is highlighted) and then select the camera that you want to appear in that quadrant.

Click the **Full View** icon (located on the lower right of a quad view image) to display a larger view of the image.

For pan/tilt style cameras, use the **Pan/Tilt** button to change the angle of the selected camera.

### NOTES:

1. Certain browsers and/or devices may limit the number of cameras that can be viewed.
2. The **New Camera** feature requires installation of QuickTime® on the smart device. Devices for Android do not currently support QuickTime.

**IMPORTANT:** Use cameras for non-security purposes only. Camera streams viewed from the web browser can stop without indication due to network connection issues.

## Adding Cameras to the System

**NOTE:** VAM must be Wi-Fi connected to the home router before adding cameras.

1. Before mounting your camera, connect a Cat5/6 cable to the back of the camera and connect the opposite end to the Ethernet port on your router. Initial camera setup cannot be performed over a wireless connection.
2. Apply power to the Camera. It may take a few seconds for initial power-up of camera.
3. Click **Multimedia** and then click the **Camera Setup** button to display the “Camera List” screen.
4. Click the **Discover** button to locate the camera. Once located, highlight the camera address and go to Step 6 below.
5. If the camera information is not automatically obtained, click the **Add** button to manually enter the appropriate information, if known.
6. To edit camera information, highlight the listed camera name and click the **Edit** button; enter the desired name for the camera. Enter the appropriate information (**NAME, IP Address, RTSP, MJPEG, MOBILE, RTSP PORT#, MODEL,**) if known.
7. Click **OK**.  
A pop-up window displays “**cam (name) wireless set OK**”, if successful. Or, “**cam (name) wireless set Failed**”.
8. If successful, the Cat5/6 cable can now be removed from the wireless camera. Recycle power to the camera. Once power has been recycled, you can view wirelessly via the VAM’s Multimedia menu.

### NOTES:

- QuickTime® media player must be installed on the smart device.
- For best performance, set camera resolution to 320 x 240 at 8 frames per second (fps), normal quality
- Maximum suggested camera resolution = 640 x 480.
- Maximum suggested frame rate = 15 fps.
- Camera viewing is not compatible if using Opera web browser.

## Removing Cameras from the System

1. To delete a camera, highlight the camera name and click the **Delete** button.
2. To delete all cameras, click the **Delete ALL** button.
3. Click the **Save** button.















## Automation and Using Z-Wave Devices (Automation menu)

The VISTA Automation Module lets you control installed Z-Wave devices such as lights, thermostats, door locks, etc. To use Z-Wave devices, they first must be added (“included”) to the system. Follow the instructions below to Include Z-Wave enabled devices into the VAM control network and follow the instructions in the Z-Wave device User Guide for your specific device.

**EXISTING NETWORK NOTE:** Z-Wave products from other manufacturers can be included (added) into the VAM network. Z-Wave devices that are always powered can serve as repeaters regardless of manufacturer.

**UL**

- Automation functionality is supplementary only and has not been evaluated by UL.
- Z-Wave applications have not been evaluated by UL.

| Z-Wave Device List Buttons   |  |  |  |  |  |   |  |  |
|--|--|--|--|--|--|---|--|--|
|   |   |   |   |   |  |   |  |  |
| Room Setup   | Scene Setup  | Z-Wave Setup   | Group Setup  | Refresh  |  |   |  |  |
| Z-Wave Device Management Buttons   |  |  |  |  |  |   |  |  |
|  |  |  |  |  |  |  |  |  |
| Add Device   | Remove Device  | Abort Operation  | Remove Failed  | Edit Name  | Search Device  | Scan  | Z-Wave Default   | Primary Ctrl   |

## Manually Operating Devices

Devices can be programmed to operate automatically based on scenes you define (refer to the Creating Scenes section). Or, you can manually control devices from the Device List screen (click **Automation**).

## Adding (Include/Add) Z-Wave Devices

Each device must be installed according to the manufacturer’s instructions. Before starting, make sure light modules are on, door locks are assembled and have their batteries installed, and thermostats are installed and operating.

**WARNING:** Automation is intended for lifestyle convenience. Do not use automation for life safety and property protection.

1. Go to the **Z-Wave Device Management** screen (**Automation > Z-Wave Setup**).
2. Click the **Add Device** button.
3. At the Z-Wave device, press the appropriate Function button depending on the type of device being added. Refer to the Device sections that follow.

#### A. Light, Switch or Outlet Module

- i. Perform steps 1 & 2 above.
- ii. Be sure the power switch on the device module is **ON**.
- iii. Press the **Function Key** on the device.

**NOTE:** Z-Wave light modules may vary; follow the instructions in the Users Guide for your specific device to include properly into the Z-Wave network.

- If a dimmer module (multi-level switch) was included, an On/Off button and three lighting level buttons (Low, Mid, High) are displayed.
- If an on/off light/appliance module (binary switch) was included, an On/Off button (to control the device) is displayed.

The screen displays a series of messages:

**"Start add device. Please press function key on device"**

**"Adding Slave Unit"**

**"Device added successfully"**

#### B. Door Locks

Assemble the Z-Wave door lock.

**IMPORTANT:** Be sure the door lock orientation/handedness is correct before including the lock into the system.

**NOTE:** The VAM cannot synchronize panel users to the lock.

Door lock devices may vary; follow the instructions in the *User Guide* for your specific door lock to include properly and to program a new user code. Refer to the Door Lock's *Instruction Guide* and connect necessary cables, then install batteries.

##### **NOTES:**

- Program the user code in the control panel prior to programming that user code into the door lock. User Codes must be 4-digits.
- If software is upgraded on the VAM, re-include the door lock and reset the user code in the door lock

Include a door lock device into VAM as follows:

- i. Perform steps 1 & 2 above.
- ii. Press the **\*Function Key** on the door lock.
- iii. Program the selected user code assigned in the panel; refer to *Door Lock User Guide*.

The screen displays a series of messages:

**"Please press \*function key on device"**

**"Adding Slave Unit:**

**"Adding to Security Network"**

**– 12 –**

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**UL** Access control functionality has not been evaluated by UL and may not be used in UL Listed applications.

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### C. Honeywell Thermostat

Install a Honeywell Thermostat according to the manufacturer's instructions. The device should be mounted in the final location and tested before adding it to the system.

#### NOTES:

- Honeywell is not responsible for property damages due to improper setting of the thermostat modes.
  - If installing another brand of thermostat, follow the instructions in the User Guide for that specific thermostat to include properly into the Z-Wave network.
  - If not using a Honeywell thermostat, enrollment procedure may vary. Refer to the thermostat instructions for enrollment procedure.
- i. Perform steps 1 & 2 above.
  - ii. At the Z-Wave thermostat:
    - a) Select **Thermostat**; set Time/Date.
    - b) Follow the instructions in the thermostat Installation Guide for "Z-Wave enrollment".
    - c) To complete inclusion, Click **Done**.
    - d) Click **Exit** to return to normal operation.
  - iii. At the VAM:
    - a) To verify activation, Click the **Back** button and wait 30 seconds. Click the **Refresh** button; the new device is displayed.

The screen displays a series of messages:

**"Please press function key on device"**  
**"Adding Controller Unit"**  
**"Adding Slave Unit"**  
**"Device added successfully"**

### Editing Z-Wave Device Names

You can change the name of a device by using the **Edit Name** button:

1. Go to the Z-Wave Management screen (**Automation > Z-Wave Setup**).
2. Highlight the device name and click the **Edit Name** button.
3. Enter a new name.
- d) Click **OK**.

### Abort a Z-Wave Action

If you inadvertently make a wrong selection, (add, delete, or remove failed device) click the **Abort** button to stop the process.

### Removing (Excluding) All Z-Wave Devices

To remove all Z-Wave devices, do the following:

1. Go to the Z-Wave Management screen (**Automation > Z-Wave Setup**)
2. Click **Z-Wave Default** to delete all devices from the controller.

**NOTE:** This removes Z-Wave devices from VAM only. This does not exclude devices from the network. Each device will need to be individually excluded before it can be re-included into another network.

3. Select **Yes**. The following message is displayed:

**This Z-WAVE controller is about to be factory defaulted and will lose all devices in the enrolled list.**

**All Z-WAVE devices must be re-enrolled after this reset. Each device will have to be excluded before it can be re-enrolled'**

**Yes or No**

### Using VAM as a Secondary Controller

VAM can be used as a secondary controller when connected to another Z-Wave network.

**NOTE:** If VAM is configured as secondary controller, it cannot be used with Total Connect Remote Services.

1. Remove any Z-Wave devices previously included in VAM.  
Click **Automation > Z-Wave Setup** to display the Z-Wave Management screen, then click **Z-Wave Default** and select **Yes**.
2. Press the Z-Wave Primary Controller button (located on the bottom right of the Z-Wave Management screen) to switch VAM to secondary controller. The Z-Wave Primary button changes to Z-Wave Secondary accordingly.
3. Start the inclusion process at the other network's primary controller (see controller's manual), then click the **Add Device** button in VAM's Z-Wave Management screen to add (include) VAM to the controller. To remove (exclude) VAM from the primary controller, start the exclusion process at the other network's primary controller, then click the **Remove Device** button in VAM.

### Z-Wave Advanced Setup (for Installer use only)



**IMPORTANT:** The Z-Wave Advanced Setup menu is intended for the installer only and the settings should not be changed by the user. Changing these settings can cause system errors.

### Z-Wave System Notes

1. Motorized door lock bolts physically lock and unlock when activated, but if the door lock installed is a non-motorized type, activation allows the door to be manually unlocked without a key. See “Compatible Devices” section for further information.
2. Some thermostats do not update temperature status automatically (i.e., Wayne Dalton).
3. When using a Kwikset Smartcode electronic deadbolt door lock (in a Scene that is programmed to trigger when unlocked) the Scene does not trigger if using a key; enter a user code.

**NOTE IF SYSTEM DEFAULT IS PERFORMED:** If VAM is reset to Factory Defaults, all Z-Wave devices must be re-included into the system, even if they appear on the Device List. Remove all Z-Wave devices first, then re-include all desired devices (see Adding Z-Wave Devices section).

### Z-Wave Troubleshooting

| PROBLEM  | SOLUTION  |  |
|--|---|--|
| Cannot add new device.                                   | Make sure the Z-Wave device is within range of the VAM. You may need to move the device closer to the VAM. Refer to the Z-Wave device Instruction Guide for proper range. |  |
| Device is within proper range but still is not included. |    | <ol style="list-style-type: none"><li>1. Go to the Z-Wave Device Management” screen. (<b>Automation &gt; Z-Wave Setup</b>)<br/>If the device does not appear on the screen, click the <b>Z-Wave Exclude/Delete</b> button.</li><li>2. At the Z-Wave device, Click the <b>Function Key</b>. The screen will display a message “<b>Device Removed</b>”.</li><li>3. Include the device again.</li></ol> |
| Highlighted device will not delete.                      |    | When deleting a device, if the selected device remains on the screen, highlight the device name and click the <b>Removed Failed Device</b> button.   |

## Creating Scenes

The system can automatically activate various devices when certain events occur. The programming of these triggers and actions is called Scenes. Up to 10 scenes can be defined.

A scene consists of a trigger, an optional condition, and up to three actions.

## Definitions of Trigger, Condition, and Action

**Trigger** Defines the event that triggers the programmed action(s).

Triggers include the following categories:

|            |   |
|------------|---|
| Time       | Choose the time option the action should begin:<br>Repeated (choose the days of the week)<br>Once (enter the date)<br>Sunrise/Sunset (region must be set)<br>By Clock (set the time the scene should begin)   |
| Security   | Choose the security mode upon which the action begins:<br>Disarm (action starts when the system is disarmed)<br>Away (action starts when system is armed Away mode)<br>Stay (action starts when system is armed Stay mode)<br>Night (action starts when system is armed Instant or Night mode)<br>Away Secured (action starts after exit delay expires) |
| Thermostat | Choose the temperature at which the action begins:<br>Above (set the temperature)<br>Below (set the temperature)  |
| Door       | Choose the door status at which the action begins:<br>Locked (action starts when the door is locked)<br>Unlocked (action starts when the door is unlocked)<br>Code Unlocked (action starts when door is unlocked by manual code entry)  |
| Zones      | Choose the zone condition to cause the action to begin:<br>Restore (for trigger only; not for use with conditions)<br>Alarm (upon an alarm from a specific zone or zones)<br>Fault (upon a fault from a specific zone or zones)   |

**Condition** Defines an optional event that adds a condition to the trigger. If a condition is set, the condition must exist at the time of the trigger in order for the action to occur. Conditions include the same categories as triggers, however, conditions cannot be set with the same category as the trigger. (ex., if setting a trigger event for security, you cannot use a security event as a condition).



**Action** Defines the desired device action(s) when the trigger event occurs.

Actions include the following categories:







|            |  |   |
|------------|--|---|
| Security   | Choose the mode to occur upon the trigger event:<br>Disarm<br>Away<br>Stay<br>Night (arms Instant)<br>Enter User Code  | <b>NOTE:</b> A valid user code is required for the system to perform any of the actions listed. Enter the code at the prompt. If the user code is later deleted from the security system, you will need to reenter a valid code at this screen. |
| Thermostat | Choose the action to occur upon the trigger event:<br>Off<br>Heat<br>Cool<br>Set point<br>Set energy mode (normal/savings); if savings selected, see your local programming of the thermostat for settings |   |
| Light      | Choose the light option to occur upon the trigger event:<br>On/Off<br>On for Time  |   |
| Door       | Choose the door status to occur upon the trigger event:<br>Unlocks<br>Locks  |   |

**Example:** You want the lights to turn on when you arrive back home and disarm the system, but only at night.

Trigger: “when the system disarms:” Set the Trigger to **Security: System Disarm**

Condition: “only at night:” Set the **TIME** condition (enter the **Start Time** and **Duration**)

Action: “Turn the lights ON:” Set the Action to **LIGHT: ON**.

| Scene Buttons  |   |   |
|--|---|---|
| <br>ADD | <br>DELETE | <br>EDIT   |
| Condition/Trigger/Action Buttons   |   |   |
| <br>Add | <br>Edit   | <br>Delete |

### Steps To Create a Scene





1. Go to the Scene Setup menu (**Automation > Scene Setup**).
2. Click **Add**.
3. Click **Scene Name**; enter a name and click **OK**.
4. Assign the desired “Condition,” “Trigger,” and “Action” for this scene. For each category, use the appropriate device drop-down menu to choose the specific device(s).
5. After each selection click **Save**.

### Creating Groups & Rooms


Groups and rooms are defined collections of Z-Wave devices that can be used in scenes.

A **group** is a defined collection of the same type of Z-Wave devices (only light modules, or only door locks, etc.). When used in a scene and the scene activates, all devices assigned to that group activate.

A **room** is a defined collection of different types of Z-Wave devices (light modules, door locks, thermostat, etc.). Defining rooms can help organize your devices to make it easier to locate specific devices you may wish to control.

| Group Setup Buttons   |   |   |   |
|---|---|---|---|
|  |  |  |  |
| Delete  | Edit  | Add   | Save  |

### Steps to Create a Group

1. Click **Automation > Group Setup** .
2. Click the **Add** button and enter a group name > **GO**.
3. Choose the **Group Type** (Binary Switches, Dimmer Lights, Door Locks, Shades, Thermostats, Others) from the drop-down list.
4. Choose the device(s) to be part of this group from the drop-down list.  
Use the edit button to change the name of a group if desired.
5. Click **Save**.

### Steps to Create a Room

1. Click **Automation > Room Setup** .
2. Click the **Add** button and enter a room name > **GO**.
3. Select the device(s) to be part of this room from the drop-down list.
4. Click **Save**.

### Using the Security System (Security Menu)







You can control your security system using VAM's Security menu, including arming, disarming, and bypassing zones. Refer to the control panel's user guide for details on specific security system functions.

### User Codes

Each user was assigned a name and 4-digit user code by your installer at the time of installation. To add additional user codes, refer to your security system user guide.

### Introduction to Arming and Disarming the System

You can arm your system in one of three arming modes: Away, Stay, and Night. The following table lists the three different arming modes and the results of each.

| MODE  | NOTES   |
|---|---|
| <br><b>AWAY</b>                  | Use when no one is staying on the premises. When armed in <b>AWAY</b> mode, the system sounds an alarm if a protected door or window is opened, or if any movement is detected inside the premises.<br><b>IMPORTANT:</b> On certain VISTA-Turbo systems, "Away Auto Stay" mode is shown as "Away" mode (with all zones monitored). However, some interior zones may not be armed. See your Installer. |
| <br><b>STAY</b>                | Use when you are staying home, but might expect someone to use the entrance door later.<br>When armed in <b>STAY</b> mode, the system sounds an alarm if a protected door or window is opened, but you may otherwise move freely throughout the premises.   |
| <br><b>NIGHT</b>               | Use when you are staying home and do not expect anyone to use the entrance door. <i>Your installer may have configured NIGHT Mode differently; have the installer describe the actual settings of this mode.</i>  |
| <br><b>Arm Multi Partition</b> | Use to arm more than one partition, if you are authorized to do so. Refer to the Arming Multiple partitions section for details.  |
| <br><b>Console Mode</b>        | This mode emulates a standard alpha keypad. If desired, you can use this mode to control the security system using standard keypad commands. Refer to the Console Emulation Mode section for details.   |
| <br><b>Show Zones</b>          | Use to display the zones programmed in your system. From this menu you can view faulted zones (zones not ready to arm) and bypass zones. Refer to the How to Bypass Zones section for details.  |

### Steps to Arm the System

Arming the system in any mode is performed in the same way.

**NOTE:** Close all perimeter windows and doors before arming and make sure the system is “Ready to Arm.” Or, bypass zones you want left open to make the system Ready to Arm.

1. From the “Home” screen, select **SECURITY**.
2. Choose the desired arming mode. You may be prompted to enter your user code.
3. The screen displays the exit delay countdown. When exit delay expires, the screen displays "Armed."

### Arming Multiple Partitions

#### NOTES:

- Some systems may not have multiple partitions. In addition, your code must be authorized to arm multiple partitions.
- Mobile view cannot be used to arm multiple partitions. Mobile view can control only the partition VAM was assigned to when installed.

1. From the “Home” screen, select **Security** and then select **Arm Multi-Partition**.
2. Choose the desired arming mode.
3. Enter the user code authorized to access other partition(s).
4. Select the partition from the list on the screen, and press **OK**.
5. If desired, select **ALL** to arm all partitions listed.

### Steps to Disarm the System

**IMPORTANT:** If you return to your home or business and the main burglary sounder is on, DO NOT enter the premises, but call the police from a nearby safe location. If you return to your home or business after an alarm has occurred and the main sounder has shut itself off, the keypad beeps rapidly upon entering, indicating that an alarm has occurred during your absence. **LEAVE IMMEDIATELY and CONTACT THE POLICE** from a nearby safe location.

#### If armed in AWAY mode:

1. When you enter the premises, the Entry Delay Active message appears.
2. Enter your 4-digit user code. The system disarms.

#### If armed in STAY or NIGHT mode:







1. Select the **Disarm** button.
2. Enter your 4-digit user code. The system disarms.

### Steps to Disarm Multi-Partitions

1. Select **Security**.
2. Choose **Arm Multi-Partition**.
3. Click the **Disarm** button.
4. Enter your 4-digit user code.
5. Highlight the partition(s) to disarm and press **OK**, or press **ALL** to disarm all partitions.

### How to Display Faults (Zones)

If the system shows the “Not Ready Fault” message, it means a zone or zones are open (faulted). Zones must be closed or bypassed before you can arm the system.

| Distressed Zones Buttons   |   |   |  |   |  |
|--|---|---|--|---|--|
| <br>Alarm | <br>Troubles | <br>Faults | <br>Low Battery | <br>Bypass Zones | <br>All |

To display the open zone(s), do the following:

1. Select **Security**, then click the **SHOW ZONES** button.
2. Click the **DISTRESSED ZONES** button, and then click the **FAULTS** button.






A listing of faulted zones is displayed. As applicable, take corrective action such as closing a window or door to correct the fault.

3. If the fault cannot be corrected, you may choose to bypass the zone. by selecting the zone then click the **BYPASS SELECTED** button. Refer to the How to Bypass Zones section for more details on bypassing zones.

### How to Bypass Zones

The Bypass function is used when you want to arm your system with one or more zones left open. Bypassed zones are unprotected and do not cause an alarm when violated while your system is armed.

- Some systems do not allow you to bypass fire, carbon monoxide or emergency zones. On certain fire control systems, a specified user may be allowed to bypass fire, carbon monoxide and system zones if the user was enabled by your system installer.
- Limits apply as to how many zones can be bypassed at one time. See your installer for these limits.

| Show Zones Buttons  |   |   |   |   |
|---|---|---|---|---|
|  |  |  |  |  |
| Show Zones  | Clear   | Refresh Data  | Bypass Selected   | Distressed Zones  |

1. Select **SECURITY**.
2. Click the **SHOW ZONES** button.
3. Choose the zone(s) to be bypassed and click the **BYPASS SELECTED** button.
4. Enter your 4-digit user code.
5. Click the **BACK** button to return to the “Arming” screen, and then arm the system in the desired arming mode.

### How to Clear Bypassed Zones

For some control panels, a bypassed zone is automatically unbypassed when you disarm the system. Ask your installer if this is active for your system. You can also manually remove the bypass as follows:

1. Click the **SHOW ZONES** button.
2. Click the **CLEAR BYPASSES** button.
3. Enter your 4-digit user code. The system should now be Ready to Arm.

**NOTE:** If the system is armed and you unbypass a zone, it disarms the system. If zones are still faulted (not ready) the system will indicate the status as “Not Ready Fault”.

### Console Emulation Mode

Console Emulation Mode allows you to use the web browser as a keypad interface just as you would a regular system keypad. All commands shown in Console Emulation mode can be performed from a standard alpha keypad.

#### NOTES:

- It is recommended that you **do not** use Console Emulation Mode to enter GOTO commands, because unsatisfactory operation may result.
- 2-button panic keys (1 & \*, 3 & #, and \* & #) **do not** function in the Console Emulation Mode. The A, B, C, and D buttons do function if programmed as panic keys. Check with your system installer for details.

### How to Enter Console Emulation Mode

To start Console Emulation Mode, do the following:

1. From the Home screen, press the **SECURITY** button.
2. Press the **CONSOLE MODE** button.
3. Perform functions as you would from a standard alpha keypad.

## Using Total Connect with VAM (Remote Services)

The VISTA Automation Module supports Remote Services for controlling Z-Wave devices and scenes remotely from an associated Total Connect account. Ask your installer if a Total Connect account has been set up for you.

The following describes the related features:

- VAM can be controlled from a smart phone, iPad®, Android™ Tablet, Blackberry® or PC using Total Connect and includes webpage support for iOS6 and Google-TV
- Automation scenes can be created in both Total Connect and VAM (Scenes created in Total Connect can be edited only via Total Connect)
- Scenes created in Total Connect can be viewed from either Total Connect or directly from VAM using the Remote selection on the VAM scenes page
- Scenes created in VAM cannot be viewed from Total Connect.

The following table summarizes the relationships between Total Connect scenes and VAM scenes:

| Controlling Device | Scenes created in Total Connect |             | Scenes created in VAM |             |
|--------------------|---------------------------------|-------------|-----------------------|-------------|
|                    | View                            | Edit Scenes | View                  | Edit Scenes |
| Total Connect      | yes                             | yes         | no                    | no          |
| VAM                | yes                             | no          | yes                   | yes         |

**NOTE:** For troubleshooting purposes, Total Connect server information (including IP addresses) can be viewed on the **Total Connect Server Setup** screen by clicking the **TC Server** button (see next page).

### Controlling Automation (Z-Wave) Devices Remotely

Use Total Connect to control Z-Wave devices: lamp modules (binary switch), dimmer modules (multilevel switch), thermostats, etc., from a smart phone, iPad®, Android™ Tablet, Blackberry® or PC.

1. Access the Total Connect account and navigate to the Automation section of the dashboard.
2. Select a displayed device and click the desired action. Refer to the Total Connect online help guide for further details on controlling Z-Wave devices.

### Creating Scenes in Total Connect

Use the Automation section of the dashboard in Total Connect to create up to 20 scenes. Refer to the Total Connect Online Help Guide for further details and device limitations for creating an automation scene.

1. Access the Total Connect account and navigate to the Automation module. Click **Create New**. Enter a name for the scene, select an button, and then click on the check boxes for the various device actions desired for that scene. Set the thermostat, if used, to the desired mode and/or temperature for that scene. Click **Save** when done.

**NOTE:** Scenes created in Total Connect can be edited only from Total Connect.

2. After scenes have been created, follow the Total Connect prompts to synchronize the data with VAM. Syncing is required before scenes created in Total Connect will display in VAM's menus.

### Viewing and Controlling Total Connect Scenes from VAM

Use the **Scenes** button to display and control scenes that have been created in Total Connect.

1. From the Main menu, Click the **Automation** and **Scene Setup** buttons, then Click the **Remote** button. The screen displays a list of scenes created in Total Connect.

**NOTE:** The **Local** button allows you to view a list of scenes created in VAM.

2. To control a Remote scene, select the desired scene, then click the appropriate action (ex. Run).

### Enabling Devices for Total Connect

1. From the Main menu, click **Setup > System > TC Server**.
2. Click the **TC Enable** button; the "Z-Wave Device Management for Total Connect" screen is displayed.
3. Select the device that you want to enable/disable in Total Connect.

**NOTE:** Devices are defaulted to Enable.

4. Click **Save** when done.
5. After devices have been enabled for Total Connect, follow the Total Connect prompts to synchronize the data with VAM. Syncing is required before the enabled devices will display in Total Connect.




#### NOTES:

1. Device IDs for Z-Wave devices could be different on VAM and Total Connect web pages.
2. On Total Connect, the maximum number of supported devices is 40 switches, 3 thermostats, and 4 door locks.



### Total Connect Server Screen for Troubleshooting

The TC Server screen displays the current server information and Z-Wave device status. This information is typically used for IP connection troubleshooting purposes in collaboration with a service technician.

| Show Zones Buttons   |  |  |
|--|--|--|
| <br>Diagnostic<br>Connect | <br>Clear | <br>TC Enable |

To access Total Connect Server Information and Z-Wave Status from the VAM, do the following:

1. From the Main menu, click **Setup > System**; enter the installer code (if required). Click the **TC SERVER** button.
2. The Total Connect Server Setup screen is displayed with the current Server information and Z-Wave Status (enabled/disabled).

**NOTE:** These fields are for reference only and cannot be edited.

3. Click the **Connect** button to test the connection to the AlarmNet servers.

## System Setup

Use the setup menus to create a remote access login, set the time and date, and connect VAM to a new wireless router.

### Remote Access Log In Setup (Account Setup)

Remote access lets the user access VAM's menus directly via the Internet when away from home. The home router must first be configured for port forwarding. Refer to the router's instructions for details on port forwarding.

You can assign up to five user logins.

To set up a remote access log in, do the following:

1. Click **Setup > Account**.
2. Enter the desired user name and password.  
Passwords must be a minimum of 8 alphanumeric characters, and must include at least one uppercase letter, one lowercase letter, and one number.
3. Click **Save**. The new user is displayed.  
To clear a user's login, click the **CLEAR** button.

To access VAM remotely, use a web browser and VAM's network IP address to go to the login screen. Enter the assigned user name and password to open the main menu.

**NOTE:** Remote login is blocked after 3 failed attempts. To reset remote access, you must first connect to VAM locally via the home router, then re-enable remote access. Click **Setup > Account**, then click the appropriate user **Enable** button and click **Save**.

### Time and Date Setup

VAM can get the time from the control panel (use the **Get Time** button), or the time can be set manually.

Set the time and date using the **Set Time & Date** option.

- When the time is set it is stored in the keypad and sent to the control panel when you click the **Apply** button. Additionally, the control panel downloads its time into the VAM once an hour after the clock is set.
- If **Get Time** is clicked, the VAM downloads the time and date from the control panel and exits the Set Time & Date screen.

#### Steps to Set the Time and Date

1. Click **Setup > System > Time/Date Setup**.
2. Select the Month, Year, Hour, and Minutes using the drop-down menus.
3. Select **AM** or **PM** (selection toggles by clicking)
4. Select the desired date format using the **MMDDYY** drop-down menu.  
Choose 12-hour (select the 12 Hour checkbox) or 24-hour format (uncheck the checkbox).

5. If Daylight Saving Time is used in your time zone, click **DST** and set the start and end DST month, weekend and hour. VAM automatically adjusts the time when Daylight Saving Time starts and ends.
6. Click **Apply** to save the settings.
7. Select the Region from the **Region** drop-down menu and enter the appropriate ZIP or Postal code.
8. A choice (checkmark = Yes; X = No) to copy the time to the control panel may appear. "Yes" sets the control panel to the time entered in VAM.

### Changing the Home Router (Wi-Fi Setup)

To set up the Wi-Fi network for VAM, you will need the following:

- Wi-Fi enabled smart device (Tablet PC, laptop, Smartphone, etc.)
- VAM SSID and WPA2 password (located on the VAM's label)
- VAM default IP address: 192.168.2.1
- Home router SSID and WPA2 password (typically located on the home router's label); home router must use WPA2 encryption and have a password (key) assigned.

**NOTE:** Before setting up the network, set your smart device for Wi-Fi operation only (turn off 3G/4G option).

1. **Connect a smart Wi-Fi device to VAM.**
  - a. Power up the VAM and reset it to its factory Wi-Fi network settings. Using the Wi-Fi and Factory Default button, press and hold down for more than 5 seconds to reset the Wi-Fi network settings. VAM's LEDs blink in various patterns indicating that reboot is in progress. Reboot is complete when the blue and green LEDs light steady.
  - b. Connect the smart device to the VAM using the device's Wi-Fi settings menu (VAM is a wireless access point).  
Enter the VAM SSID: **VAM\_xxxx**  
NOTE: xxxx = the last 4 digits of the MAC address (case-sensitive)  
Enter the Key (found on the VAM label "WPA2 pw" line)
2. **Access VAM's home screen.**
  - a. Open a web browser on the smart device.
  - b. Go to VAM's default IP address: **192.168.2.1**
3. **Connect the VAM to the home router.**
  - a. From the main menu, click the **Set Home Router** button.
  - b. Enter the home router SSID and security key.  
(SSID and security key are case-sensitive)
  - c. Click **Connect**. A countdown begins and displays "Trying to connect to the Router: xxxx, please stay in this page and wait..."

- d. VAM can take about 2 minutes to connect to the home router. During this time, VAM reboots twice and a new network IP address is assigned to the VAM. When done, VAM connects to the home router.

**4. Retrieve and save VAM's network IP address.**

- a. Leave the browser page open.
- b. Reconnect the smart device to the VAM using the device's Wi-Fi settings menu.
- c. When connected to the VAM, return to the open browser page and click the **Show IP Info** link.
- d. The home router's SSID and VAM's new IP address is shown.
- e. Select the **Fixed IP** option and replace the displayed IP address with the recommended address shown. Note this IP address for future reference. Click the **Save and Bookmark This Device** button.
- f. At the "Device will reboot, do you want to continue?" prompt, click the checkmark (yes). VAM reboots, then connects to the assigned router.

**5. Check that the smart device is connected to the proper router.**

- a. Notification window displays, "Keep screen open. Go to Wi-Fi setup and select the xxxx access point and return to this page," along with a countdown timer. The countdown timer simply indicates the time remaining for the VAM to reboot. Note that the VAM's LEDs blink in various patterns indicating that reboot is in progress.
- b. Use the device's Wi-Fi setup menu and make sure it is connected to the router displayed (xxxx) in the notification.
- c. Reboot is complete when the blue and green LEDs light steady.

**6. Complete the network setup and bookmark VAM's URL.**

- a. VAM should now be connected to the home network router and the smart device should show the main menu. If not displayed, check that the smart device is connected to the correct router.
- b. Bookmark the URL displayed in the browser's address bar for easy access to VAM later.
- c. To access VAM's main menu at a later session, simply go to the bookmarked address, or go to <http://vam.mylanconnect.com>.

**Change Wi-Fi Router Option**

The Change Wi-Fi Router option is an alternative method of changing your router, but is recommended only for users with Wi-Fi network administrator experience.

To change a router, simply fill in the information on the Change Wi-Fi Router screen (**Setup > Network > Change Wi-Fi Router**).

### Options and ECP Address (for Installer use only)

**IMPORTANT:** The Options menu is intended for the installer only and the settings should not be changed by the user. Changing these settings can disconnect communication between VAM and the control panel and cause system errors.

### Software Upgrades

Software upgrades may be available for this product. To ensure you have the latest version, check the version in your system (see System Information below). Software upgrades can be done manually, or you can set VAM to automatically upgrade the software.

### System Information

To view the current software version installed on your system:  
Click the **Setup** button then click the **System Info** button.

### Manual Software Upgrades

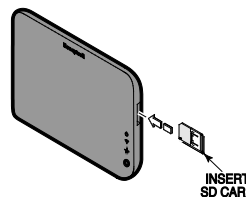
Go to the Toolkit site located at: <http://www.tuxedotouchtoolkit.com/index.html> to download the latest software to an SD card.

1. Copy the software upgrade file to the SD card.
2. Insert the SD card then reset the VAM (use a paper clip to depress the Reset button then release). The yellow Operation LED flashes during the upgrade process.
3. The LEDs show solid green and blue indicating the default/upgrade process is done.

### Automatic Software Updates

To receive automatic remote updates, select the **Enable Remote Upgrade** checkbox on the system information screen and install an SD card.

1. Click **Setup > System Info**, then select the **Enable Remote Upgrade** checkbox.
2. Make sure a blank SD card is installed (minimum 200 MB of available space is required).
3. When updates are available, the system will automatically update the system.



**NOTE:** After a software upgrade, it is recommended that you delete your browser's Temporary Internet Files (cache). Undesired operation may occur if these files are not deleted.

## Compatible Z-Wave Devices

Z-Wave devices may vary; follow the instructions in the *Users Guide* for your specific device when adding and deleting devices into the Z-Wave network.

|   |
|---|
| <b>Door Locks</b>                                     |
| Yale Real Living Push Button Lever Lock               |
| Yale Real Living Touchscreen Lever Lock               |
| Yale Real Living Push Button Deadbolt Lock            |
| Yale Real Living Touchscreen Deadbolt Lock            |
| Schlage Link Deadbolt Lock                            |
| Schlage Link Lever Lock                               |
| Kwikset Smartcode Lever lock                          |
| Kwikset Smartcode Deadbolt Lock                       |
| <b>Thermostats</b>                                    |
| Honeywell ECC   |
| Wayne Dalton Zwave thermostat                         |
| Trane Zwave Thermostat                                |
| <b>Appliance</b>                                      |
| HomeManageable Appliance Module                       |
| Wayne Dalton Small Appliance Module                   |
| GE Wireless Lighting Control Plug In Appliance Module |
| <b>Lights</b>   |
| Leviton/ViziaRF+ Switches                             |
| Leviton/ViziaRF+ Dimmers                              |
| Leviton/ViziaRF+ Plug in Modules                      |
| GE Wireless Lighting Control Dimmers                  |
| GE Wireless Lighting Control Switches                 |
| GE Wireless Lighting Control Plug in Lamp Modules     |

Not all Z-wave devices have been tested and some features may produce unpredictable results.

## Wireless Range for Z-Wave Devices

This device complies with the Z-Wave® standard of open-air, line of sight transmission distances of 100 feet. Actual performance in a home depends on the number of walls between the controller and the destination device, the type of construction and the number of Z-Wave enabled devices installed in the control network.

**Please Note:** Z-Wave home control networks are designed to work properly alongside wireless security sensors, Wi-Fi, Bluetooth and other wireless devices. Some 900 MHz wireless devices such as baby cams, wireless video devices and older cordless phones may cause interference and limit Z-Wave functionality.

### Things to consider regarding RF range:

- Each wall or obstacle (such as refrigerator, big screen TV, etc.) between the remote and the destination device will reduce the maximum range of 100 feet by approximately 25-30%.
- Brick, tile or concrete walls block more of the RF signal than walls made of wooden studs and drywall.
- Wall mounted Z-Wave devices installed in metal junction boxes will suffer a significant loss of range (approximately 20%) since the metal box blocks a large part of the RF signal

## Controlling Devices

The features and functions that can be controlled vary by manufacturer and you need to review the user manual that was provided to determine capabilities of each device.

**FEDERAL COMMUNICATIONS COMMISSION (FCC) AND  
INDUSTRY CANADA (IC) STATEMENTS**

The user shall not make any changes or modifications to the equipment unless authorized by the Installation Instructions or User's Manual. Unauthorized changes or modifications could void the user's authority to operate the equipment.

**FCC CLASS B STATEMENT**

This equipment has been tested to FCC requirements and has been found acceptable for use. The FCC requires the following statement for your information:

This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- If using an indoor antenna, have a quality outdoor antenna installed.
- Reorient the receiving antenna until interference is reduced or eliminated.
- Move the radio or television receiver away from the receiver/control.
- Move the antenna leads away from any wire runs to the receiver/control.
- Plug the receiver/control into a different outlet so that it and the radio or television receiver are on different branch circuits.
- Consult the dealer or an experienced radio/TV technician for help.

**INDUSTRY CANADA CLASS B STATEMENT**

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

**FCC / IC STATEMENT**

This device complies with Part 15 of the FCC Rules, and RSS 210 of IC. Operation is subject to the following two conditions: (1) This device may not cause harmful interference (2) This device must accept any interference received, including interference that may cause undesired operation.

Cet appareil est conforme à la partie 15 des règles de la FCC & de RSS 210 des Industries Canada. Son fonctionnement est soumis aux conditions suivantes: (1) Cet appareil ne doit pas causer d'interférences nuisibles. (2) Cet appareil doit accepter toute interférence reçue y compris les interférences causant une réception indésirable.

**RF EXPOSURE WARNING**

The VAM must be installed to provide a separation distance of at least 7.8 in. (20 cm) from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

**Mise en Garde**

**Exposition aux Fréquences Radio:** L'antenne (s) utilisée pour cet émetteur doit être installée à une distance de séparation d'au moins 7,8 pouces (20 cm) de toutes les personnes.

**DECLARACIÓN IFETEL**

La operación de este equipo está sujeta a las siguientes dos condiciones

1. Es posible que este equipo o dispositivo no cause interferencia perjudicial y
2. Este equipo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

**DECLARACIÓN ANATEL**

Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

## **TWO YEAR LIMITED WARRANTY**

Honeywell International Inc., acting through its Security & Communications business ("Seller"), 2 Corporate Center Drive, Melville, New York 11747 warrants its products to be free from defects in materials and workmanship under normal use and service, normal wear and tear excepted, for 24 months from the manufacture date code; provided, however, that in the event the Buyer presents a proper invoice relating to the purchased product and such invoice bears a date later than the manufacture date, then Seller may at its discretion, reflect the warranty period as commencing at invoice date. Except as required by law, this Limited Warranty is only made to Buyer and may not be transferred to any third party. During the applicable warranty period, Seller will repair or replace, at its sole option and as the exclusive remedy hereunder, free of charge, any defective products.

Seller shall have no obligation under this Limited Warranty or otherwise if the product:

- (i) is improperly installed, applied or maintained;
- (ii) installed outside of stated operating parameters, altered or improperly serviced or repaired by anyone other than the Seller/Seller's Authorized Service/Repair Center;
- (iii) damage is caused by outside natural occurrences, such as lightning, power surges, fire, floods, acts of nature, or the like; or
- (iv) defects result from unauthorized modification, misuse, vandalism, alterations of serial numbers, other causes unrelated to defective materials or workmanship, or failures related to batteries of any type used in connection with the products sold hereunder.

### **Exceptions to Warranty With Respect to Honeywell Products listed below:**

Hardwire Contacts and PIRs – Seller warrants parts for hardwire contacts and PIRs in accordance with the terms of the above limited warranty for a period of five (5) years from the manufacture date code.

### **EXCLUSION OF WARRANTIES, LIMITATION OF LIABILITY**

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