

SIEMENS



Gigaset C28H

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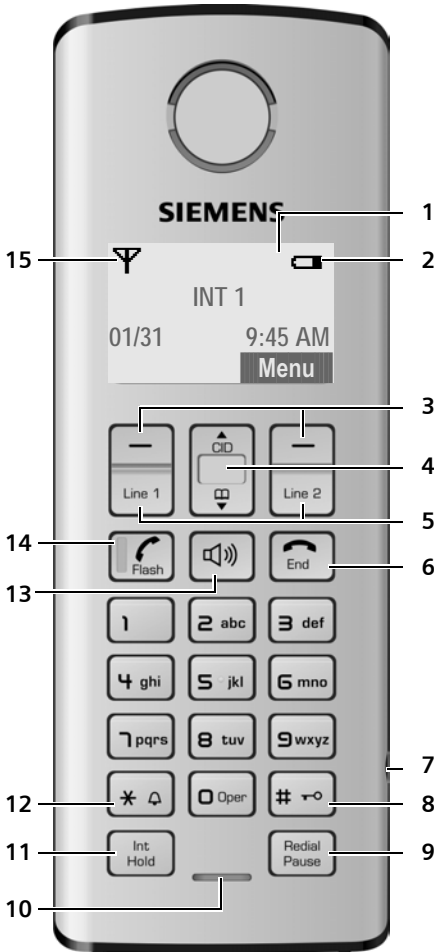
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Gigaset

The handset at a glance



Note:

Pictures in this user manual may differ from the actual product.

- 1 **Display** in idle status
- 2 **Charge status of the batteries** (page 2)
- 3 **Display keys**
- 4 **Control key**
 - Access to base station's Calls list.
 - Access to base station's directory.
- 5 **Line keys**

Answer an incoming call for Line 1/Line 2.
Make a call from Line 1/Line 2.
Start a second call from Line 2 while telephoning from Line 1 and vice versa.
- 6 **End Call key, On/Off key**

End call, cancel function, return to idle status, activate/deactivate handset (press and hold in idle status).
- 7 **2.5-mm socket** (mono) for headset
- 8 **Pound (#) key**

Enter # symbol.
Keypad lock on/off (press and hold in idle status).
Switch between uppercase and lowercase letters for text entry.
- 9 **Redial/Pause key**

Open redial list (in idle status) or insert a dialing pause (when editing a number).
- 10 **Microphone**
- 11 **Intercom/Hold/Conference key**

Set up an internal call.
Switch between an external call and internal party (handset/base station), or transfer a call during an external call.
Set up a conference call between an external line and an internal party (handset/base station). Press and hold the key in hold-intercom mode.
- 12 **Star (*) key**

Ring tone on/off (press and hold).
Switch temporarily to tone dialing (DTMF).
Switch between AM and PM during time setting.
Switch number format in the Calls list.
- 13 **Handsfree key**

Answer or place a call in speaker mode.
Switch between speaker on and speaker off (in off-the-hook mode).
- 14 **Talk/Flash key**

Answer or start a call.
Key flashes: incoming call.
Add a flash (in the directory).
Send FLASH (when off the hook).
- 15 **Reception indicator** (page 2)

Overview of handset's display icons








Reception indicator

Handset is linked with the base station.
Flashes: the handset is out of range or not registered



Charge status of the batteries

   (empty to full)
 flashes: batteries almost empty
 flashes: batteries charging



Is shown when the respective line is off the hook, in external talk mode, in use mode or on hold.



Is displayed in the Calls lists to show the line on which the call came in.



Off-Hook

Outgoing call initiated or during a call.
Flashes: indicates incoming call, L1CALL / L2CALL in the display header shows the line of the incoming call



Calls list icon

Entries stored in the base station's Calls list.
Flashes: New missed calls in the Calls list



Voice mail envelope

At least one new message on voice mailbox



Handsfree icon

Handsfree mode activated



Ringer off icon

Ring tone volume of handset is turned off



Answering machine icon

Answering machine at the base station is switched on for Line 1 / Line 2 / Line 1 and Line 2.



Answering machine at the base station is switched on for Line 1.



Answering machine at the base station is switched on for Line 2.



Answering machine at the base station is switched on for Line 1 and Line 2.

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Safety precautions*



Only use the power supply unit supplied as indicated on the bottom of the device.



Only insert **approved rechargeable batteries of the same type**. Never use ordinary (non-rechargeable) batteries, as they may pose a health hazard or cause injury.

Do not charge the handset in the charging unit or base station while the headset is connected.



Make sure the rechargeable battery is inserted in the correct direction.



Use the battery specified in these operating instructions.



The phone may affect medical equipment, so always turn your phone off before entering a hospital or doctor's office.



Notice to Hearing Aid Wearers:
This phone system is compatible with inductively coupled hearing aids.



Do not operate the phone in places where there is a risk of explosion (such as paint workshops).



Do not install the base station in the bathroom. The handset and base station are not splash-proof (see page 15).



Drivers must not use the phone while driving.



The phone must be turned off at all times in aircraft. Make sure the phone cannot be switched on accidentally.



If you give your telephone to someone else, you should also provide the operating instructions.



Dispose of batteries and the phone carefully. Do not pollute the environment.

Emergency numbers cannot be dialed if the keypad lock is activated!

* also see page 17

Notes on the operating instructions

This section explains the meaning of certain symbols and typographical conventions used in this user guide.

Symbols used

On / Off (example)

Select one of the two menu functions specified.



Enter digits or letters.

Back

The display keys' current functions are shown in reverse and are highlighted in the lower display line. Press the display key below to launch the function.



Press the top or the bottom of the control key: scroll up or down.



etc.

Press the corresponding key of the handset.

Example: menu input

In the user guide, the steps you need to perform are shown in abbreviated form. This is illustrated here using "Changing the display language" as an example.

What you need to do is explained in the box.

Menu → Settings → Handset → Language
→ English / Español / Français

- ▶ With the handset in idle status, press the right display key to open the main menu.
- ▶ Select **Settings** using the control key – press the control key at the top or bottom.
- ▶ Press the **OK** display key to confirm the function **Settings**.

The **Settings** submenu is displayed.

- ▶ Press the bottom of the control key repeatedly until **Handset** is selected.
- ▶ Press the **OK** display key to confirm the function.

The **Handset** submenu is displayed.

- ▶ Press the bottom of the control key repeatedly until **Language** is selected.
- ▶ Press the **OK** display key to confirm the function.

The **Language** submenu is displayed.

- ▶ Select the language you want using the control key – press the control key at the top or bottom.
- ▶ Press the **OK** display key to confirm the selected language.

The language is now changed for all text.

Gigaset 28H – First Steps

Package contents

- ◆ One Gigaset 28H handset with battery cover
- ◆ Two batteries
- ◆ One belt clip
- ◆ One Gigaset charging cradle
- ◆ One AC adapter for the charging cradle
- ◆ One User Guide

Headset socket

Which headsets are compatible?

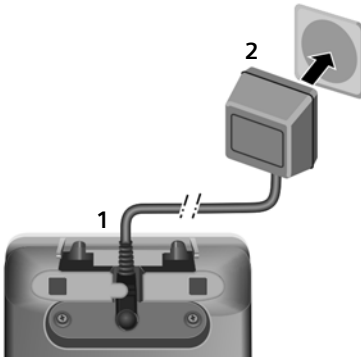
Please call the Service number 1-866-247-8758 or contact us at www.gigaset.com/customer-care for information.

Caution:

Do not charge the handset in the charging unit or base station while the headset is connected.

Connecting the charging cradle

- ▶ **First** connect the power adapter to the charging cradle (1) and **then** the AC power adapter to the 110V AC power socket (2) as shown below.



Underside of the charging cradle

Setting up the handset for use

Inserting the batteries

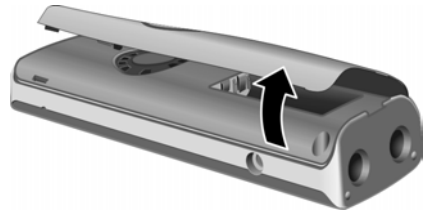
Caution:

Use only rechargeable Nickel-metal hydride (NiMH) UL-approved AAA batteries. Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. For example, the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

Note:

If attached, remove the belt clip before opening the battery cover.

- ▶ Open the battery cover.



- ▶ Insert the batteries according to the correct polarity (see diagram).

The polarity is indicated in/on the battery compartment.



- ▶ Close the cover, and press the top so that it clicks into place.

Attaching the belt clip

There are notches on the sides of the handset for attaching the belt clip, nearly at the same height as the handset ear-piece.


- ▶ Press the belt clip onto the back of the handset so that the protrusions on the belt clip engage the notches.

Placing the handset in the charging cradle


- ▶ Place the handset in the charging cradle with the handset's **display facing outwards**.

Charging the batteries for the first time

- ▶ To charge the batteries, leave the handset in the charging cradle **continuously** for **ten** hours.

The alternately flashing battery icons  on the upper right side of the display screen indicate that the batteries are being charged.

Note:


- If the handset has turned itself off because its batteries are empty, and you then place the handset into the base station, it will turn on automatically.
- Only place the handset into the base station or charging cradle specifically intended for it.
- During handset operation, the battery icon  indicates the charge status of the batteries (page 1).
- The batteries may feel warm when they are charging. This is not dangerous.

For questions and troubleshooting, see page 15.


Setting the date and time

You should set the date and time, for example, to ensure the correct time of incoming calls is recorded.







To change the time and date, open the input field using:

Menu →  → Settings → Date/Time
→ Set Date/Time



Enter the time and date using 10 digits, for example, 


     for January 15, 2008, 07:15 AM. If the **12-hour** time format is set, use the  key to switch between am and pm.

To correct an incorrect entry, overwrite the character by typing the correct one.

OK

Press the display key to save changes.

You can change the date and time format:

Menu →  → Settings → Date/Time
→ Set Format

- ▶ Choose between day/month and month/day date formats:

 → Date Format → DD/MM or MM/DD

- ▶ Choose between 12- and 24-hour time formats:

 → Time Format → 12 Hours / 24 Hours

Note:

Date and time settings apply to base station and all registered handsets.


Date and time format settings apply only to your own handset. You must set date and time format at each device separately.



Selecting the line settings

For each handset and the base station, you can set how your telephone will use the two telephone lines:


Auto All incoming calls will ring. For outgoing calls, your phone will use whichever line is currently free.

Line 1 / Line 2

Only incoming calls on the respective line can be answered with the  key. For outgoing calls, your phone will always use the selected line.

If you have selected Line 1 or Line 2, you can still answer or make a call on the free line by using the  or  keys.

Selecting line settings for a handset

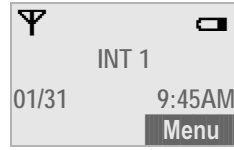
Menu →  → Settings → Handset
→ Line Setting

Auto / Line 1 / Line 2

Select entry and press **OK**.

Display in idle status

Once the phone is registered to a base station (page 12) and the time set, the idle display looks as shown here (example).



Your phone is now ready to use.



This user manual describes the functions of your Gigaset 28H handset. For all base station related functions, please consult the Gigaset A285 user manual.

Making calls

Making an external call



External calls are calls using the outside telephone network.




Enter the number and press the Talk key  or Handsfree key .





Or:



Briefly press the Talk key  or Handsfree key , and then enter the number.

To cancel the dialing operation, press the End Call key .

Depending on the line settings of the used handset, the telephone selects the line.

You can use the line keys  or  instead of the  or  key to select the line for this call.


You are shown the duration of the call while the call is in progress.



Ending a call







Press the End Call key.

Answering a call







The handset indicates an incoming call in three ways: by ringing, by a display on the screen, and by the flashing Talk key .


The base station indicates an incoming call in three ways: by ringing, by a display on the screen, and by the flashing line key  or .

You can accept the call by:

- ▶ Pressing the Talk key .
- ▶ Pressing the line key  or .
- ▶ Pressing the Handsfree key .

Depending on the line settings of the used handset, the telephone reacts differently:



- ◆ If you have selected **Auto**, you can use the Talk key  or Handsfree key  for calls on both lines.
- ◆ If you have selected **Line 1** or **Line 2**, you can only answer calls on the selected line with the Talk key  or Handsfree key . For calls on the other line, you must use the  key or  key to answer the call.

If the handset is in the base station or charger and the Auto Answer function is activated (page 13), the call will be answered automatically when you lift the handset from the base station or charger. Lifting the handset from the base station or charger in this case has the same effect as pressing the Talk key .

You can press the **Quiet** display key to mute the ring tone of your handset without answering the call. The other registered handsets and the base station keep ringing.

Note:





If two calls are ringing simultaneously on the two lines, your telephone display will switch from one line to the other every 3 seconds.



- ▶ Use the  key or  key to answer the call.

Last number redial list

The Last Number Redial list contains the ten numbers last dialed with the handset (max. 32 digits). If a number has been dialed several times, only the last try is shown in the list.

Last number redial



-  Press the key.
-  Select the entry.
-  /  Press the Talk key or the Handsfree key.
The number is dialed.

You can press the  or  key instead, if you want to specify which line to use.


When displaying a name, you can have the respective phone number displayed:

Menu → View

Managing entries in the Last Number Redial list

-  Press the key.
-  Select the entry.

Menu Open menu.


The following functions can be selected with :

- ◆ **View**
In the list long numbers are shown abbreviated. Select **View** to show the whole number.
- ◆ **Copy To Dir.**
Copy the displayed entry to the directory of the base station.
 - ▶ Complete the entry as described in the user guide of base station.
- ◆ **Delete**
Delete the displayed entry from the list.
- ◆ **Delete List**
 - ▶ Confirm question **Delete?** by pressing **OK**.


All entries in the last number redial list will be deleted.

Operating the handset

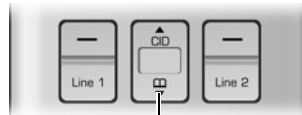
Activating/deactivating the handset

-  Press and **hold** the End Call key to turn the handset on/off.


Activating/deactivating the keypad lock of the handset

-  Press and hold the pound key. **Keypad Locked** appears in the display when the keypad lock is activated.
- The keypad lock is deactivated automatically if someone calls you. It is re-activated when the call is finished.

Control key





1 Control key



In the description below, the top or bottom of the Control key (up, down), which you must press depending on the operating situation, is marked in black, for example,  for "press up on the Control key".

The Control key has different functions:



When the handset is in idle status

-  Open the base station's directory
-  Open the base station's Calls list

In input fields

You can use the Control key to move the cursor backwards  or  forwards.

When the handset is off the hook or when the answering machine is playing

-  /  Increase/decrease volume

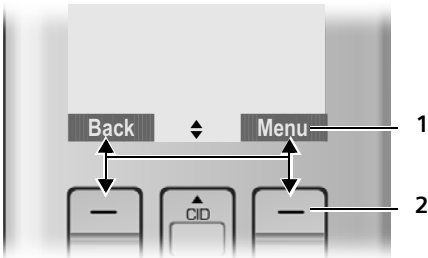
In the main menu, lists and submenus

☐ / ☐ Scroll up/down line by line.

At the bottom/top of a menu or a list:
A feedback tone signals that the menu/list has wrapped around automatically (the first/last entry is selected in the display).

Display keys

The function of the display keys changes depending on the particular operating situation. Example:




- 1 The display keys' current functions are shown on the bottom display line.
- 2 Display keys

The most important display symbols are:

- Menu** Open the main menu (in idle mode) or the context-dependent menu.
- Back** Go back one menu level.
- OK** Confirm your choice or save edited characters.
- Clear** Clear key: deletes one character at a time from right to left (press briefly), or deletes all characters (hold).

Returning to idle status

You can return to idle status from anywhere in the menu as follows:

- ▶ Press the End Call key .

Or:

- ▶ Do not press any key: after 2 minutes, the display will automatically return to idle status.

Changes that you have not confirmed or saved by pressing **OK** will not be saved.

An example of the display in idle status is shown on page 8.

Menu guidance


Your phone's functions are accessed using a menu that has a number of levels.

Main menu (first menu level)

- ▶ Press the display key **Menu** with the handset in idle status to open the main menu.

The main menu functions are shown on the screen in a list.

To access a function, open the corresponding submenu (next menu level):


- ▶ Navigate to the function using the control key .
- ▶ Press the display key **OK**.

Submenus

The functions in the submenus are displayed as lists.

To access a function:

- ▶ Scroll to the function with the control key  and press **OK**.

Pressing the **Back** display key returns you to the previous menu level.  cancels the operation.

Correcting incorrect entries

You can correct incorrect characters in the text by navigating to the incorrect entry using the control key. You can then:

- ◆ Press **Clear** to delete the character to the left of the cursor.
- ◆ Insert characters to the left of the cursor.
- ◆ Overwrite the (flashing) character when entering the time and date, etc.

Using several handsets



Registering and de-registering handsets


A Gigaset 28H handset can be registered with up to four base stations.

Registering the Gigaset 28H handset

On the handset

Menu → Settings → Registration
→ Register HS

 Select the base you want to register your handset with and press **OK**. Bases that have been registered will be marked by .

 Enter the system PIN of the base station and press **OK**.

The handset will be registered.


On the base station


Within 60 secs. press and **hold** the registration/page key (approx. 5 secs.) on the base station.

De-registering handsets

You can de-register any registered handset from your Gigaset A285.

Menu → Settings → Registration
→ Unregister HS

 Enter the base station's system PIN and press **OK**.


 Select the handset you want to de-register and press **OK**.

OK Press the display key to confirm deletion.

Changing the base station

If your handset is registered to more than one base station, you can set it to a particular base station or to the base station that has the best reception (Best Base).


Menu → Settings → Registration
→ Select Base

 Select one of the registered base stations or Best Base and press **OK**.


Making internal calls

Internal calls to other handsets registered with the same base station are free.


 Initiate internal call.

 Select the handset you want to call and press **OK**.

Note:

If only two handsets are registered to the base, the internal call will be established immediately after pressing  key.

Ending a call

 Press the End Call key.

Handset settings

Your handset is preconfigured, but you can change these settings to suit your individual needs.

Changing the name of a handset

The names "INT 1", "INT 2", etc., are assigned automatically during registration. You can change these names. The number of the handset, however, never changes. The changed name is only displayed on this handset.

Menu → Settings → Handset
→ Handset Name



Enter the name and press **OK**.

The name must not exceed 12 characters.

Changing the display language

You can view the display texts in different languages.

Menu → Settings → Handset → Language

English / Español / Français



Select a language and press

OK.

Setting the display contrast

You have a choice of five different contrast levels.

Menu → Settings → Handset
→ Display Contr.

Level 1 / ... / Level 5

Select your preferred level and press **OK**.

Activating/deactivating auto answer

This function is active by default, so that when you get a call, you can simply lift the handset out of the charging cradle or the base station without having to press the Talk key .

Menu → Settings → Handset
→ Auto Answer → On / Off

Default setting is On.

Adjusting the loudspeaker and earpiece volume

You can set the loudspeaker volume and the earpiece volume to five different levels. You can only make these adjustments during a call.

The handsfree volume can only be adjusted when this function is in use.

You are conducting a call.



Increase or decrease the volume.

Changing ring tones

You can set different ring tones for Line 1 and Line 2.

Volume

You can choose between five volumes (0–5; for example, volume 4 =).

Menu → Settings → Audio Settings
→ HS Ring Volume

Line 1 / Line 2

Select the line for which you want to set the volume and press **OK**.




Select the volume and press **OK**.

Handset settings

Ring tones

You can choose between 15 different melodies.


Menu → Settings → Audio Settings
→ HS Ring Tones → Line 1 / Line 2

 Select a melody and press **OK**.

Activating/deactivating the ring tone

You can deactivate the ring tone on your handset before you answer a call or when the handset is in idle status; the ring tone can be deactivated permanently or just for the current call.


Deactivating and reactivating the ring tone permanently

 Press and **hold** the star key.

Line 1 / Line 2

Select the line for which you want to deactivate or reactivate the ring tone and press **OK**.



On / Off Select if you want to deactivate or reactivate the ring tone and press **OK**.


If the ring tone is deactivated, the  icon appears in the display for the respective line.

Deactivating the ring tone for the current incoming call

Quiet Press the display key.

Adjusting the ring tone volume during an incoming call

▶ Press the  or  key until the ring tone volume reaches the desired level.

You can press the  key until you no longer hear the ring tone.

Activating/deactivating the key-touch tone

Each key press is acknowledged by a beep. You can deactivate this function:

Menu → Settings → Audio Settings
→ Key Touch Tone → On / Off

Appendix

Care

- ▶ Wipe the base station and handset with a **damp** cloth (do not use solvents) or an antistatic cloth.

Never use a dry cloth. This can cause static.

Contact with liquid

If the handset has come into contact with liquid:

1. **Immediately switch the handset off and remove the batteries.**
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset, with the battery compartment open and the keypad facing down, in a dry, warm place **for at least 72 hours** (not in a microwave oven, convection oven, or similar place).
4. **Do not switch on the handset again until it has completely dried.**

When it has fully dried, you should be able to use it again normally.


Questions and answers

If you have any questions about the use of your telephone, you can contact us at any time at www.qigaset.com/customer-care

The troubleshooting section (page 15) contains a list of common problems and possible solutions.


Troubleshooting

The display is blank.

1. The handset is not switched on.
 - ▶ Press  and hold the End Call key.
2. The batteries are empty.
 - ▶ Charge or replace the batteries (page 6).

The handset does not respond to a key press.

The keypad lock is activated.

- ▶ Press and **hold** the pound key  (page 1).

Base Search and is flashing on the display screen.



1. The handset is outside the range of the base station.
 - ▶ Reduce the distance between handset/base station.
2. The handset has been de-registered. Please Register is flashing on the display screen.
 - ▶ Register the handset (page 12).
3. The base station is not switched on.
 - ▶ Check the base station power cord (page 6).

Handset does not ring.

The ring tone is switched off.

- ▶ Activate the ring tone (page 14).

The other party cannot hear you.

You have pressed the display key  or the  key. The handset is on hold.

- ▶ Press the left display key to switch on the microphone again.

Specifications

Recommended batteries

Nickel-metal hydride (NiMH):

The handset is supplied with the authorized AAA batteries.

Handset operating times/charging times

Capacity	550 mAh
Standby time	Approx. 300 hours (12.5 days)
Talk time	Approx. 10 hours
Charge time	Approx. 10 hours

The operating and charge times apply only when using the recommended batteries.

General specifications

DECT 6.0	is supported
No. of channels	30 duplex channels
Radio frequency range	1920–1930 MHz
Duplex method	Time multiplex, 10ms frame length
Channel grid	1728 kHz
Bitrate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW, average power per channel
Range	Up to 984 feet outdoors, up to 165 feet indoors
Charging cradle power supply	110 V ~/60 Hz
Environmental operating conditions	+41°F to +113°F; 20% to 75% relative humidity
Dialing mode	DTMF (tone dialing)/DP (pulse dialing)

Industry Canada Certification

Operation is subject to the following two conditions (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network, protective, operational and

safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together.

This precaution may be particularly important in rural areas

NOTE: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

This product meets the applicable Industry Canada technical specifications.

A copy of the supplier's Declaration of Conformity (SDoC) is available at this Internet address: <http://www.gigaset.com/docs>.

The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all devices does not exceed five.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Safety precautions

Before using your telephone equipment, basic safety instructions should always be followed to reduce the risk of fire, electric shock and injury to persons.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Place this product securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register, or in a place where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on this product.
11. To reduce the risk of electric shock or burns, do not disassemble this product. Take it to a qualified service center when service is required. Opening or removing covers may expose you to dangerous voltages, dangerous electrical current or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - a.) When the power cord is damaged or frayed.
 - b.) If liquid has been spilled into the product.
 - c.) If the product has been exposed to rain or water.

d.) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.

e.) If the product has been dropped or physically has been damaged.

f.) If the product exhibits a distinct change in performance.

13. Avoid using a telephone (other than a cordless type) during a thunderstorm. There may be a remote risk of electrical shock from lightning. Therefore we suggest a surge arrestor.

14. Do not use the telephone to report a gas leak in the vicinity of the leak.

15. Emergency/911 numbers may not be dialed if the keypad is locked.

BATTERY SAFETY PRECAUTIONS

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions.

CONTAINS ALKALINE NICKEL METAL HYDRIDE BATTERY. BATTERY MUST BE RECYCLED OR DISPOSED OF PROPERLY. DO NOT DISPOSE OF IN MUNICIPAL WASTE.

1. Only use the batteries specified for use with this product.

2. DO NOT USE ALKALINE NICKEL CADMIUM OR ALKALINE LITHIUM BATTERIES, or mix batteries of different sizes or from different manufacturers in this product. DO NOT USE NONRECHARGEABLE BATTERIES.

3. Do not dispose of the batteries in a fire; the cells may explode. Do not expose batteries to water. Check with local codes for special disposal instructions.

4. Do not open or mutilate the batteries.

Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.

5. Exercise care in handling the batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns or fire.

6. Charge the batteries provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the user's manual. Do not attempt to charge the batteries with any means other than that specified in the users manual.

7. Periodically clean the charge contacts on both the charger and handset.

Service (Customer Care)

Customer Care Warranty for Cordless Products
 To obtain Customer Care Warranty service,
 product operation information, or for problem resolution, call:
 Toll Free: 1-866-247-8758
 8:00 a.m. - 8:00 p.m. EST Monday-Sunday (English)
 7:00 a.m. - 12:00 p.m. (noon) EST Monday-Saturday (French)

www.gigaset.com/customer-care

System Information

When talking to the Customer Care service on the telephone, you may be asked for the system information of your telephone.

While on the telephone, do the following:

Menu →  → System Info

Operation Hours


Select entry and press **OK**.

The number of hours your system has been operating.

Back Press display key.

 HS S/W Version


Select entry and press **OK**.

The software version of the handset is displayed. Use  to scroll through complete information.

Back Press display key.

 Base S/W Ver.

Select entry and press **OK**.

The software version of the base station is displayed. Use  to scroll through complete information.

Back Press the display key three times to return to the usual telephone mode.

End-user limited warranty

This product is covered by a one year limited warranty. Any repair replacement or warranty service, and all questions about this product should be directed to: 1-866-247-8758.

This limited, non-transferable warranty is provided to the original buyer/end-consumer ("you") for systems, handsets and accessories (collectively, "Product") provided by Lenbrook Industries Limited ("Distributor"). Distributor warrants to you that at the date of purchase, the product is free of defects in workmanship and materials and the software included in the Product will perform in substantial compliance to its program specifications.

1. WARRANTY PERIOD

The Product warranty period is one (1) year from the original date of purchase by you. Proof of purchase (e.g., sales slip or invoice) must be provided with any Product returned during the warranty period. Batteries supplied with the Products are warranted to be free from defects at the time of purchase only.

2. EXCLUSIVE REMEDY

Distributor's entire liability and your exclusive remedy if the Product is defective in materials or workmanship during the warranty period and is returned shall be that the Product will be repaired or replaced as set forth in Section 4 below. Reconditioned replacement components, parts or materials may be used in the replacement or repair. Data in the memory of the Product may be lost during repair. Gigaset Communications and its parent company and affiliates shall have no liability whatsoever under this End-User limited warranty.

3. THIS LIMITED WARRANTY DOES NOT COVER AND IS VOID WITH RESPECT TO THE FOLLOWING:

- Cosmetic damage, physical damage to the surface of the Product, including, without limitation, breakage, cracks, dents, scratches or adhesive marks on the LCD screen or outside casing of the Product.
- Products which have been repaired, maintained or modified (including the antenna) by anyone other than Distributor or a Distributor-approved repair facility, or that have been improperly installed.
- Cost of installation, removal or reinstallation.
- Damage due to any telephone, electronic, hardware or software program, network, Internet or computer malfunctions, failures, or difficulties of any kind, including without limitation, server failure or incomplete, incorrect, garbled or delayed computer transmissions.
- Equipment and components not manufactured, supplied or authorized by Gigaset Communications or Distributor.
- Modification of the Product's components, or operation of the Product in an unsuitable environment or in a manner for which it is not intended, including but not limited to failures or defects caused by misuse, abuse, accidents, physical damage, abnormal operation, improper handling or storage, neglect, alterations, unauthorized installation, removal or repairs, failure to follow instructions, problems caused by the carrier's network coverage, exposure to fire, water or excessive moisture or dampness, floods, or extreme changes in climate or temperature, acts of God, riots, acts of terrorism, spills of food or liquids, viruses or other software flaws introduced into the Product, or other acts which are not the fault of Distributor and which the Product is not specified to tolerate, including damage caused by mishandling or blown fuses.
- Products which have had warranty stickers, electronic serial number and/or serial number label removed, altered, rendered illegible or fraudulently applied to other equipment.
- Signal reception problems (unless caused by defect in material or workmanship in the Product).
- Products operated outside published maximum ratings.
- Performance of the Products when used in combination with other products or equipment not manufactured, supplied or authorized by Distributor.
- Consumables (such as batteries and fuses).
- Payments for labor or service to representatives or service centers not authorized to perform product maintenance by Distributor.
- Loss of data.
- Testing and examination discloses that the alleged defect or malfunction in the Product does not exist.

This warranty does not cover customer education, instruction, installation or removal, set up adjustments, problems related to service(s) provided by a carrier or other service provider, and/or signal reception problems. Distributor or Gigaset Communications shall not be responsible for software, firmware, information, or memory data contained in, stored on, or integrated with any Products returned for repair, whether under warranty or not.

This warranty is valid only in Canada.

USE WITH ACCESSORIES NOT SUPPLIED BY DISTRIBUTOR OR NOT OTHERWISE EXPRESSLY AUTHORIZED BY DISTRIBUTOR MAY VOID WARRANTY.

4. WARRANTY CLAIM PROCEDURE

All warranty claims must be made by notifying Distributor prior to the expiration of the warranty period. Distributor's obligation to provide warranty support shall not extend past the end of the warranty period, except that any product repaired or replaced during the warranty period shall continue to be warranted for the balance of such warranty period or thirty (30) days, whichever is greater.

Throughout the warranty period, Support will be available Monday through Sunday from 8:00 a.m. to 8:00 p.m. EST (English) and Monday through Saturday from 7:00 a.m. to 12:00 p.m. (noon) EST (French), excluding National holidays. Support service will be provided for you by accessing the toll free customer service number:

1-866-247-8758

5. LIMITATION OF WARRANTY

Distributor or Gigaset Communications makes no warranty or representation that the software in the Products will meet your requirements or will work in combination with any hardware or applications software products provided by third parties, that the operation of the software will be uninterrupted or error free, or that all defects in the software products will be corrected.

6. LIMITATION ON REMEDIES; NO CONSEQUENTIAL OR OTHER DAMAGES

Your exclusive remedy for any breach of this limited warranty is as set forth above. Except for any refund elected by Distributor, **YOU ARE NOT ENTITLED TO ANY DAMAGES, INCLUDING BUT NOT LIMITED TO CONSEQUENTIAL DAMAGES**, if the Product does not meet the limited warranty, and, to the maximum extent allowed by applicable law, even if any remedy fails of its essential purpose. The terms below ("Exclusion of Incidental, Consequential and Certain Other Damages") are also incorporated into this limited warranty. Some provinces/ jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights. You may have others which vary from province/jurisdiction to province/ jurisdiction.

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10. GOVERNING LAW

This limited warranty will be governed by the laws of the Province of Ontario and the federal laws of Canada applicable therein and excluding the United Nations Convention on Contracts for the International Sale of Goods.

If you want to learn more about Gigaset Service or for Support on your Gigaset phone, visit our web site at www.gigaset.com/customercare or please call 1-866-247-8758.

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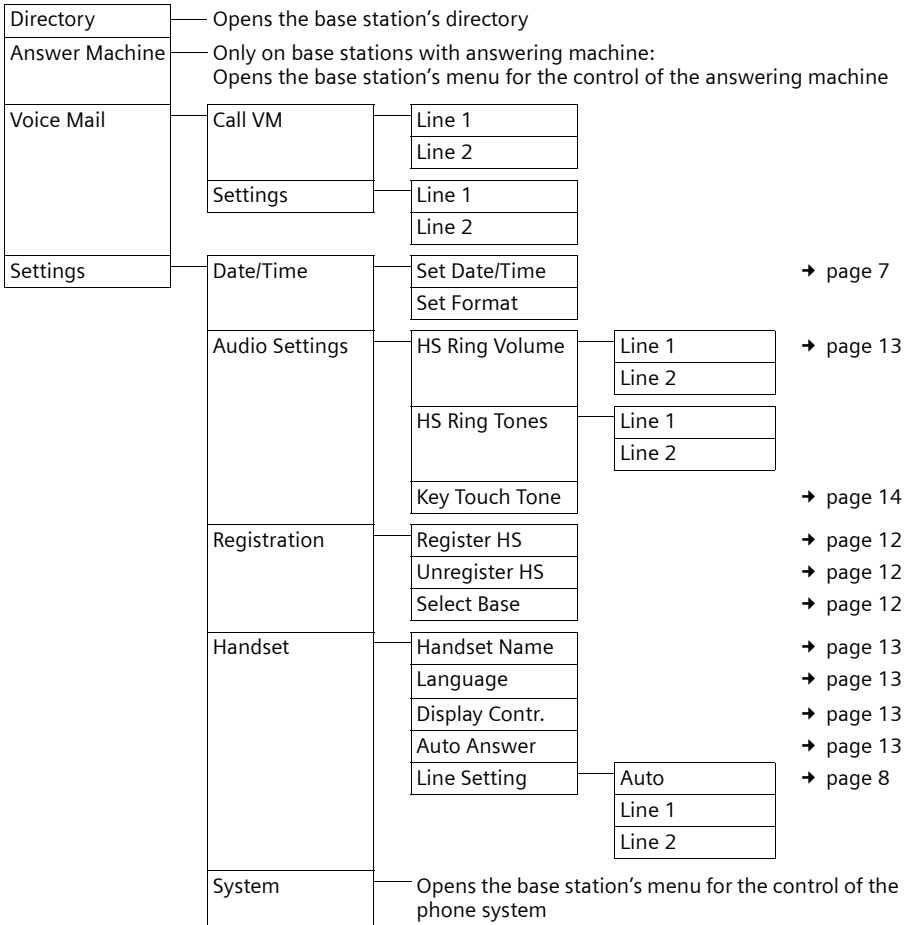
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Part Number:A31008-M1963-R401-1-5819

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