

OCA'S PATIENT MANAGEMENT PROGRAM

FOR MEMBERS

PUTTING EXPERIENCE INTO PRACTICE

Developed by chiropractors for chiropractors

PMP is practice enhancement software that's backed by experienced support-line staff.

Our practice management software has been a trusted resource for chiropractors since 1991. You can have confidence in the OCA's commitment to adapt PMP to meet evolving billing and record-keeping regulations and legislation.



Excellent value

PMP does it all at a price you can afford. New pricing will save every clinic money.

> Grad special 50% off 1syear

Features

- Schedule patients and book appointments easily
- Process patient activity and manage patient accounts
- Merge patient data to produce personalized correspondence or email communications
- Generate statistical reports to help you analyze and improve your practice
- Create and submit MVA forms easily using the HCAI interface

Technical support

Provided by staff with real front-line experience in chiropractic offices. Support is available via Internet, by email, or through our toll-free help line.

Regular updates

Enhancements are provided to meet the changing needs of your practice.

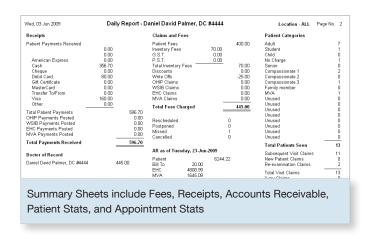


PUTTING EXPERIENCE INTO PRACTICE

PMP offers a wide range of features that can help boost your efficiency and effectiveness, allowing you to focus on your patients and building your practice. It's a software solution that manages all your patient information, including patient visits, MVA and WSIB billings and reconciliations, reporting, correspondence and more.

Main screen appointment book

Customize patient appointment schedules, make single or multiple appointments and book patients with one or more practitioners.



Easy access to patient files

With one keystroke you can access all your patients' information, add a new patient, update and change patient information and print receipts or envelopes.

- Access PMP functionality quickly and easily
 Access the program by menus, function keys and shortcuts to process activity and update records.
- Program designed for multiple practitioners
 Reports, accounts receivable, billing and reconciliation, doctor hours and appointment books can all be differentiated by practitioner. PMP will accommodate multiple chiropractors and their associates.
- Add customized messages to individual patients
 Use features within patient information to add customized messages to patient records.

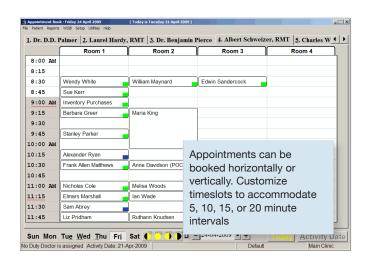
Save time completing and submitting forms
 OCF and WSIB forms are programmed into PMP so
 there is no longer a need for the tedious task of manual
 completion. PMP includes an interface that allows
 electronic submission of OCF 18, 21, & 23 forms to HCAI.

Effective communication

Merging, exporting and designing templates can be done from within the program.

Email communication

It is now possible to email appointment reminders, calendars and lists to your patients. PMP also allows users to email patient statements and merge letters.



• Reliable recall management

Helps to ensure patients do not fall through the cracks.

Privacy and security

PMP takes privacy of information seriously – yours and your patients'.

Free upgrades and great support

The Support Line staff members are the best in the business at offering quick and knowledgeable assistance (that's what our users tell us).

Toll-free support line

Contact the Support Line at 416-860-7199, toll-free at 1-800-561-7361, or reach us by email at support@chiropractic.on.ca. Support is available 7:30 a.m. to 5 p.m. EST, Monday to Friday excluding holidays. Visit us on our website at www.chiropractic.on.ca.

Online webinars, tutorials and a comprehensive, easy-to-use manual Loaded with hints, tips and pertinent information.

INITIAL LICENCE FEES

The Patient Management Program (PMP) is available to OCA members for an initial licence fee of \$258 per chiropractor. The licence fee for non-chiropractors is \$103 each. All licences expire on July 31 and must be renewed in order to receive the program update to maintain PMP functionality. All practitioners, chiropractors and non-chiropractors, who practice in more than one location, will be charged a \$25 location fee for the second location and each subsequent location. In addition to licence fees, each clinic is subject to an initial facility fee of \$70. Applicable taxes will be added to all of the above fees. The initial package includes software, a User Manual and unlimited, toll-free telephone support for the period up to July 31.

OWNERSHIP AND SUPPORT

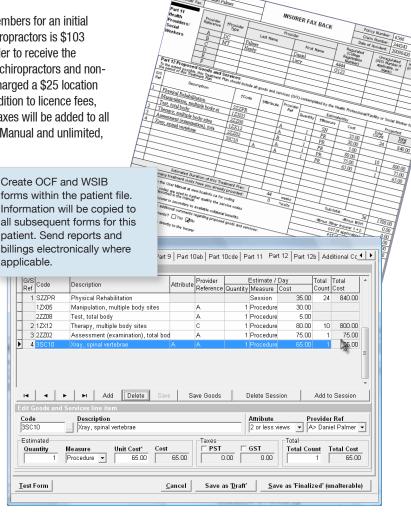
The Ontario Chiropractic Association retains ownership of all Patient Management Programs. Chiropractors who are OCA members in good standing who maintain their annual licence agreement will have the right to use PMP on a yearly basis. Annual licence fees are not pro-rated and discounts and refunds do not apply. The annual licence fee includes unlimited, toll-free telephone support for the period up to July 31. A contractual relationship exists between the OCA and a primary licensee in each clinic which defines the rights and responsibilities of each party. Only the primary licensee has permission to authorize changes to the PMP including but not limited to adding, updating and deleting practitioners. Changes can only be made to the Patient Management Program with the knowledge and permission of the OCA and the knowledge and express written permission of the primary licensee.

ANNUAL LICENCE FEES

All practitioners choosing to use the Patient

Management Program must pay an annual licence fee in order to maintain the right to use the program. The annual licence fee is \$258 for each chiropractor and \$103 for each non-DC in the same clinic. Each individual clinic location has a maximum licence fee cap of \$775. All practitioners, chiropractors and non-chiropractors, who practice in more than one location, will be charged a \$25 location fee for the second location and each subsequent location. Applicable taxes will be added to all of the above fees. The annual licence fee covers the cost of program enhancements, updates and unlimited, toll-free telephone support for the period from August 1 to July 31. The primary licensee must renew the licence by August 1 of each year in order to receive the program update. The licence renewal applies to all practitioners within the same clinic. Until full payment is received for all practitioners a PMP update will not be released to the clinic. Should a primary chiropractor cease to be an OCA member in good standing, alternate arrangements must be made for the associate chiropractors and non-chiropractors within the same clinic.

Prices subject to change without notice



System Requirements

Recommended

- Windows 7 or 8*
- 1 GHz 32-bit (x86) processor or 1 GHz 64-bit (x64) processor
- 2 GB of system memory
- Internet connection for program updates and some features

Minimum

- Windows Vista*
- 1 GHz 32-bit (x86) processor or 1 GHz 64-bit (x64) processor
- 1 GB of system memory
- Internet connection for program updates and some features
- * PMP is not compatible with any operating system other than those listed above.

Annual enhancements suggested by users

PMP is a continuously evolving program, and we welcome user feedback and suggestions.

Order your program today

To order PMP please complete the order form and return it, together with your payment, to the OCA office. Please allow up to 10 business days for the processing of your order.

For more information please contact

Liz Pridham

Software Support Representative 416-860-4163 or 1-877-327-2273, ext. 4163 or email lpridham@chiropractic.on.ca.

PMP ORDER FORM & USER AGREEMENT

This form must be completed in full, signed by all practitioners and returned to the OCA office with payment.

Member's na	ame:		C	CO#	Date:		
Clinic name	& address:						
City/Town:					- <u></u>		
Shipping add	dress (if different from above):						
Email:		Tel: ()			Fax: ()	
Licence Fe	es	PMP Fee	HST		Total Fee	Quantity	Total
Non-l Facili	practors (OCA Members Only) DC Practitioners ty Fee (New Clinics Only)	\$258.00 + \$103.00 + \$70.00 + \$50.00 +	\$33.54 \$13.39 \$9.10 \$6.50	= = =	\$291.54 \$116.39 \$79.10 \$56.50	x () = x () =	\$ \$ \$
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except for the Management the annual PN sell, transfer of damages including of confidential direct delivery or implied cordocumentatio amount paid by subject to this they relate or building the confidence of th	gree to use the OCA Patient Management purpose of safekeeping and the backup of Program. I/We understand and agree that MP licence fee. The PMP shall at all times or otherwise make available the PMP and uding damages arising from my/our lost pill patient and practice information from my of computer disk or CD. This information and itions or warranties, including the warrant or services provided. Notwithstanding any the Customer to the OCA for the PMP softwallimit shall be the Customer's sole and exclusive forever barred. The Primary DC's authorizing signat information for practitioners being ad	of my/our data. I/We agree not to to I/we only have a right to use to s remain the property of OCA and d copies thereof to others. I/We a rofits from use of the PMP. I/we a r/our practice to the OCA. Any sur shall be treated in strictest confidenties of merchantability and fithe y other term or provision of this Agree for the last six (6) months precedure: were last six (6) months precedure: were:	modify, amen the program as d I/we shall ha agree that the noderstand that ch transmissic ence and view less for a part reement, the O reding the ever s must be asse	nd, disassei s long as I/ ave no righ OCA will ir t the provision no between ved only by icular purpu ICA's liability nt, (or last of erted within	mble, recompile or we are members in the title or interest the none event be liable on of technical support the OCA and my/ou support personnel for see not specified her to the Customer for a series of events), six (6) months of the	create derivative works of good standing of the herein, except as stated as for any indirect, specified by the OCA may report by the OCA may report echnical reasons. The erein respecting this agong any cause whatsoever swhich gave rise to the class event (or last in a series)	s of the OCA Patient OCA and have paid. I. I/We agree to not al or consequentia irrie the transmission crypted message of here are no express reement, software, hall be limited to the aim. Direct damages of events), to which
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