Group and User Permissions

Account management techniques allow an Administrator to control the levels of document access and permissions granted to individual Users and Groups (of users) working within iSynergy.

Assigning individual users as members of group account(s) is an effective way to ease account administration overhead. Each user assigned to a group account inherits the permissions granted to the group.

For example, a user assigned group permissions can have additional permissions assigned individually to his user account.

When working with a dynamic information database, it is necessary to institute security measures of varying levels among Users within the system to ensure its integrity.

Within iSynergy, it is possible to deny a User or Group access to an Application(s) or to limit functionality while within an Application. Various Users may be granted access to Applications pertinent to their duties while being refused access to Applications outside the scope of their duties.

Additionally, it is possible to grant a User or Group access to an Application while limiting access to particular Document types or Document statuses within the Application. Similarly, Index-Level permission controls can be placed on sensitive Index fields to control (i.e., prevent or enable) visibility or edit capabilities for selected users.

By combining Application-level, Document-level and Index-level security approaches, it is possible to create a highly granular mode of access control in iSynergy.

User Account Management

At the most basic level, a User account grants an individual Authentication and Entry privileges into iSynergy. Permissions assigned to a User account determine the access and functionality an individual has at his/her fingertips when logged into iSynergy.

The basic configuration attributes of a User account include:

- User name
- Full Name
- Email Address
- Cost
- Account password

	User Details
Username	Katie Grace
Full Name	Katie Grace
Email Address	katiegrace@idatix.com
Cost	
Password	
Confirm Password	k l

Group accounts in iSynergy lessen the task load of the system administrator. The administrator can set permissions within Group accounts and subsequently assign User accounts membership in various Groups.

Available Users	Group Members
Amy McClain ESpeed System Katie Grace	Add All Remove All

Note: This is a more effective approach than assigning permissions for each User account on an individual basis.

Group Account examples include:

- Groups based on department membership (Sales, HR, Customer Service).
- Groups based on job scope and responsibility (scanner operators, data entry personnel, analysts, supervisors, etc.).
- Basic groups of users with limited permissions for identified types of duties and responsibilities.
- System Administrators group with full permissions.

Note: The rights and permissions granted to User accounts based on multiple memberships are cumulative.

Creating a New Group

To add a new Group to the iSynergy system, follow the below steps:

1. On the iSynergy Menu bar, navigate to Admin>Group Configuration.



Note: The Group Configuration dialog window displays.

2. Select Add Group.

ØiSYNERGY Admin	(Global Search
Search Workflow Indexing Routing Admin Tools Group	Configuration
	Add Group

Note: A new text box displays under the existing iSynergy Groups.

- 3. Enter the **New Group Name**.
- 4. Select Add Group.

	Group Configuration
	Add Group
Access	Group Name
	Department Leads
<u></u>	Progression Managers
	scanning
<u>``</u>	
	Accounting Add Group

5. The newly created Group displays in the Group Configuration table.

	Group Configuration
	Add Group
Access	Group Name
	Accounting
<u></u>	Department Leags
·	Progression Manades
·	scanning
	Temps
	Accounting Add Group

Modify Group Permissions

To add or modify permissions of a Group account, follow these steps:

- 1. On the iSynergy Menu bar, select Admin>Group Configuration.
- 2. Select the Group Access Key.



Note: The Application Permission dialog window displays.

3. Select individual checkboxes to grant specific permissions.

Note: If you want to give all permissions, choose Select All Permissions and click Update.

- 4. Navigate to Application Permissions.
- 5. Select the appropriate **Application**(s) the User Group need permission to access.

Application	Search	Doc Security
Checks		ALL
Christmas		ALL
GeneralCapture		ALL
Healthcare Claims		ALL
HR		ALL
HR_Employee Vacations		ALL
Invoices		ALL
Mortgage Files		ALL
Office Manager		ALL
Patient Records		ALL
Payroll		ALL
PO		ALL
Sales Orders		ALL
Samples		ALL
Scan_Test		ALL
ScanDox		ALL
Signature Cards		ALL
Single Task		ALL
Statements		ALL
Tech Writer		ALL

6. Select Update.

SYNERGY		-
min		Global Search
Workflow Indexing Routing Admin Tools		
Group Name: Accounting		· · · · • • • • • • • • • • • • • • • •
		Update Cancel
Cabinet Management		

Creating a New User Account

To add a new iSynergy User, follow these steps:

1. On the iSynergy Menu bar, select Admin>User Configuration.

arch	Global Search GLO
Workflow Indexing Rou	uting Admin Tools
	Applications
A III III Cheeke	User Configuration
Application: Checks	Group Configuration
	Index Types
	User Defined Lists
	Security Manager
Check Number	System Options
Name	Rubber Stamps
	Reporting
Date	Data Transfer
Invoice Number	
invoice number	Denter (Reconcert

Note: The User Configuration dialog displays.

dmin				Global Search	LOB/
rch Work	flow Indexing	Routing Admin	Tools		
		U	ser Configuration		
			Search	60 Add User	
Acces	s User Name	Full Name	Search Member of Groups	Email Add User	
Acces	s User Name <u>allen</u>	Full Name allen anderson	Search Member of Groups	Email	
Acces	s User Name allen Amy McClain	Full Name allen anderson Amy McClain	Search Member of Groups Temps	Email Add User	

2. Click Add User.

Ad	min				Global Search GLOB
earch	Workflo	w Indexing	Routing Admin	Tools	
				User Configuration	Ţ
				Search	(a) Add User
	Access	User Name	Full Name	Member of Groups	Email
		allen	allen anderson		

Note: This User Details dialog displays.



3. Tab to the **Username** field and define the Username.

ØiS Adı	YNEF nin	RGY.				
Search	Workflow	Indexing	Routing	Admin	Tools	
						User Details
			\rightarrow	Usernar	ne	

4. Tab to the **Full Name** text field and enter the Users full name.

ØiS Adr	YNEF nin	RGY				
sarch	Workflow	Indexing	Routing	Admin	Tools	User Details
				Usernan	ne	
			\rightarrow	Full Nam	e	

5. Tab to the **Email Address** text field and enter the Email Address.

dı	nin	iar					
ch	Workflow	Indexing	Routing	Admin	Tools		
						User Details	
				Usernam	ne i		
				Full Nam	e		
			\rightarrow	Email Ad	dress		

6. Tab to the cost and **define the hourly cost**.

<i>iSYNEF</i> Admin	RGY.			
earch Workflow	Indexing	Routing	Admin Tools	
				User Details
			Username	
			Full Name	
			Email Address	
		-	Cost	

Note: This cost field is an optional field; however, if you are using the iDatix Business Automation Product, Progression, this cost field will be helpful for production reports to compute task costs by tracking the amount of hours an employee spends on specific tasks.

7. Tab to the Password text field and **define the Users' password**.

ØiS Adı	YNEF min	IGY'			
earch	Workflow	Indexing	Routing	Admin Tools	
					User Details
				Username	
				Full Name	
				Email Address	
				Cost	
			-	Password	

8. Tab to the Confirm Password text field and Renter the Password as defined in Step 7.

Note: Passwords are case sensitive! Passwords must be unique, and cannot be the same as the username.

ØiSYNERGY Admin	
Search Workflow Indexing Routing	g Admin Tools User Details
	Username
	Full Name
	Email Address
	Cost
	Password
	Confirm Password

9. Click the **Add** button to add the new User and his/her details.

sarch Workflow Indexing	Routing Admin Tools
	User Details
	Username
	Full Name
	Email Address
	Cost
	Password
	Confirm Password

Note: Select cancel if you do not wish to add the User details.

10. The User Configuration dialog displays and the user has now been added to iSynergy.

Adding a User to a Group

To add a User to a Group, follow these steps:

- 1. On the iSynergy Menu bar, navigate to Admin>Group Configuration
- 2. Select the Group Name.

Workflow Indexing Routin	g Admin Tools	Gobal Seero
	Group Configuration	
		Add Group
Access	Group Name	
	Accounting	
(<u>c</u>	DepartmentLeads	
	Progression Managers	
	scanning	
	Temps	

Note: The Group Name dialog window displays.

3. Select an Available User.

Available Users Group Members allen anderson Amy McClain Amy McClain Add brian c Begoed ESpeed System Henrick ▼	Rename Group: Accounting	
Amy McClain brian c È ÕUØjãÚiáÇ espeed ESpeed System henrick HR Clerk	Available Users Group Memb	ers
	Allen anderson Amy McClain brian c EöÜÖläÜiäÇ espeed ESpeed System henrick HR Clerk	

4. Select Add.

		., .	
Availabl	e Users		Group Members
allen anderson brian c	-	٨dd	Amy McClain
ÊõÚØíãÚíäÇ espeed		Remove	
ESpeed System		Add All	i
HR Clerk	-	Remove All	

Note: To make multiple selections, use the Shift or Ctrl keys on your keyboard as appropriate.

3. Click Update.

Available	Users		Group Members	
anen anderson brian c ÈôÚØíãÚíaÇ esspeed ESpeed System henrick HR Clerk HR Clerk HR Login		Add Remove Add All emove All	Amy McClain	
			,	

To check the Group membership status of a User, navigate to Admin>User Configuration page; the group membership displays in the Member of Groups column.

Removing a User from a Group

To remove a User from a Group, follow these steps:

- 1. On the iSynergy menu bar, navigate to Admin>Group Configuration.
- 2. Select the Group that contains the User you want to remove.
- 3. Select the **User** you want to remove in the Group Members' column.

allen anderson brian c Éduldiaç espeed Sepeed System Add All
HR Clerk HR Login

4. Select Remove.

Note: The removed user is re-added to the Available Users.

5. Select Update.

Available Users	(Group Members
Mike Kuhnsman A Mortgage Login Mortgage Reviewer Patient Records Login test account test user Title Company Amy McClain	Add Remove Add All Remove All	

6. The selected user is removed from the Group.

Note: To verify a User's removal from a Group, load the User Configuration page to confirm the User is no longer included within the Group by viewing the 'Member of Groups' column.

Delete a User Account

To delete a User account, follow these steps:

- 1. On the iSynergy Menu bar, navigate to Admin>User Configuration.
- 2. Locate the user you want to Delete.
- 3. Select the desired Username.

min				Global Search
Workflow	Indexing	Routing Admin Tools		
Select ti		iste	User Configuration	
Jeleuru		late		
User Na	me.	Sector Contraction of Contraction		
User Na	me.		Search	(ii) Add
User Na	user Name	Full Name	Search Member of Groups	Email
User Na	user Name	Full Name allen anderson	Search Member of Groups	Email

Note: The User Details dialog displays.

3. Select Delete.

Username	Amy McClain
Full Name	Amy McClain
Email Address	amcclain@idatix.com
Cost	
Password	
Confirm Password	

Note: A Windows Internet Explorer dialog window displays with the selected user name.

4. Select OK.



Permission Management

Permissions granted to individual users or groups can be limited in nature or broad in scope depending on the various roles and the granted rights of the User/Group.

For example, it may prove prudent to limit permissions granted to data entry personnel. They may need access to only one Application for data entry purposes. Whereas, Supervisors and Managers may be granted permissions allowing them to assign users to Group memberships that permit actions such as adding Applications and creating new UDLs.

iSynergy permissions are defined initially at the System Level, followed immediately by the Application level.

User Name: Amy McClain Full Name: Amy McClain					
User Permissions					
Update Cancel					
Login Expiration Never Expires 🗾 🗖 Reset Password Next Login					
System Level Permissions				📕 Select All	
Application Add	🗹 Applicatio	n Delete	🗹 User Add		
🗹 User Update	🔽 User Dele	ete	🗹 Index Type Add		
🗹 Index Type Update	🗹 Index Typ	e Delete	🗹 User List Add		
🗹 User List Update	🔽 User List	Delete	🗹 System Options Update		
🗹 User Group Add	🗹 User Grou	up Update	✓ User Group Delete		
🗷 Pre Sort Application	🗹 System R	eporting	Remove Session		
🗖 ScanDox	🗹 Work Item	List	Progression Studio		
🔽 Reassign Tasks	🔽 Reassign	Any Task	🗹 Priority Edit		
🗹 Search Any User Checkout	🗹 Search Al	Applications Checkout			
User group assignments: Temps Accounting <u>View</u>					
Application Permissions			Multi-App Cor	nfiguration 🖾 📃 Select All	
Application Name		Document Level Perm	nissions	Configuration	
I Checks		ALL			
I GeneralCapture		ALL		La	
I Healthcare Claims		ALL			
I HR —		ALL		La	
✓ HR_Employee Vacations		ALL			
		01.1			

System Level Permissions

iSynergy provides the ability to define system level role assignments to grant access to global tasks and permissions that apply to the iSynergy system as a whole.

Each user and/or group who requires access to iSynergy should have a system level role assignment. System Level Permissions can be thought of as defined rules that apply to the entire physical filing cabinet; these permissions provide access to open specific cabinets and files within iSynergy.

To define a User or Group's System Level Permissions, follow the procedure below:

1. From the iSynergy Menu bar, navigate to Admin>User Configuration.

ØiS Adı	i <mark>YNE</mark> A nin	IGY			
earch	Workflow	Indexing	Routing	Admin	Tools
				Applicat	ions
				User Co	nfiguration
				Group C	onfiguration

Note: The User Configuration dialog displays.

2. Select Add User.



3. Define the new User Details.

- I - I	User Details
•	
Username	testuser2
Full Name	testuser2
Email Address	testuser2@idatix.com
Cost	20.0000
Password	
Confirm Passwor	d
Updat	e Delete Cancel

4. Select Update.

Note: The user returns to the User Configuration screen.

5. Navigate to and select the appropriate users Access Key.

			User Configuration	
				Search 60 Add User
ccess	User Name	Full Name	Member of Groups	Email
_	allen	allen anderson	Accounting, Invoice	
	Amy McClain	Amy McClain	Temps, Accounting	amcclain@idatix.com
	testuser	testuser	Progression Managers	test@idatix.com
-	testuser2	testuser2		testuser2@idatix.com

Note: The User Permissions dialog displays for the selected user. When a user is initially created, System Level Permissions are not selected and only the currently created iSynergy Applications are displayed at the Application Level.

6. Navigate to System Level Permissions.

Note: Each System Level Permission has been defined in the below table.

lystem Level Permissions		📕 Select All
Application Add	Application Delete	🗆 User Add
🗖 User Update	🗖 User Delete	🗖 Index Type Add
🗖 Index Type Update	Index Type Delete	🗖 User List Add
🗖 User List Update	🗖 User List Delete	System Options Update
🗖 User Group Add	User Group Update	🗆 User Group Delete
Pre Sort Application	Pre Sort Person	In Box
System Reporting	Remove Session	ScanDox
🗖 Search Any User Checkout	Search All Applications Checkout	🗖 Hide iLink Update Prompt
Work Item List	Progression Studio	🗖 Reassign Tasks
🗖 Reassign Any Task	Priority Edit	Perform iLink Index Update

Element	Description
Application Add	Provides the ability to add an iSynergy Application. Note: This permission enables the Applications Admin Menu item, as well as enables the Add New Application button the Application Configuration dialog.
Application Delete	Provides the ability to delete an iSynergy Application. Note: This permission enables the Application Admin menu, as well as enables the Delete button on the Edit Application dialog.

Element	Description
User Add	Provides the ability to create a new iSynergy user account. Note: This permission works in conjunction with the User Update permission. You must have both permissions selected in order to create a new user.
User Update	Provides the ability to update a user account, as well as update all System Level Permissions of another user Note: In order to add a user to iSynergy, you must have both the User Add and User Update permission. Additionally, in order to delete a user from iSynergy, at the System Level you must have both the User Update and User Delete permission selected.
User Delete	Provides the ability to delete an existing user account. Note: This permission words in conjunction with the User Update permission. You must have both permissions selected in order to delete a user.
Index Type Add	Provides the ability to add an index type. Note: This permission works in conjunction with the Index Type Update permission. You must have both permissions selected in order to add and update an index type.
Index Type Update	Provides the ability to update an index type. Note: In order to update an index type, you must have both the Index Type Add and Index Type Update. Additionally, in order to delete an index type from iSynergy, at the System Level you must have both the Index Type Update and Index Type Delete permission selected.
Index Type Delete	Provides the ability to delete an index type. Note: This permission works in conjunction with the Index Type Update permission. You must have both permission selected in order to delete an index type.

Element	Description
User List Add	Provides the ability to create a UDL.
	Note: This permission works in conjunction with the User List Update permission. You must have both permissions to add an iSynergy UDL.
User List Update	Provides the ability to modify a previously created UDL.
	Note: In order to update a UDL, you must both the User List Add and the User List Update permission. Additionally, in order to delete a UDL in iSynergy, at the System Level you must have both the User List Update and User List Delete permission.
User List Delete	Provides the ability to delete a UDL.
	Note: This permission works in conjunction with the User List Update permission. You must have both permissions selected to delete an iSynergy UDL.
System Options Update	Provides the ability to update the system configuration options. This option also allows users to modify settings within the Scandox profile configuration.
	Note: To modify the iSynergy System Options, navigate to Admin>System Configuration>System Options.
User Group Add	Provides the ability to create a new user group.
	Note: This permission works in conjunction with User Group update. You must have both permissions selected to add an iSynergy User Group.
User Group Update	Provides the ability to update a user group.
	Note; In order to update an iSynergy User Group, you must have both the User Group Add and the User Group update permission. Additionally, to delete a User group, you must have both the User Group and User Group Delete permission selected.

Element	Description
User Group Delete	Provides the ability to delete a user group. Note: This permission works in conjunction with the User Group Update permission. You must have both permissions selected to delete an iSynergy User Group.
Pre Sort Application	Provides the ability for a user to access to the General Capture page and therefore whether or not the presort general capture option shows up in the menu.
Pre Sort Person	Determines if a user may route to an inbox from General Capture. The drop down allowing a user to select a user's inbox to route to is not present on the general capture page if the user does not have the System Level Permission to Pre Sort Application.
Inbox	Provides the ability to access an inbox for a specified user. Documents that are placed in an iSynergy user's inbox are available to be routed to either another iSynergy Application or another User or Group. <i>Note: When a document has been sent to your inbox, you will not be able to see the index fields and therefore you are unable to update them. Any document that is placed in a users inbox must first go through manual indexing before it is submitted to an application. Additionally, selecting the Inbox permission provides the ability to access the Routing option on the iSynergy Menu.</i>
System Reporting	Provides the ability to generate iSynergy reports. Note: This permission provides the ability to access Admin>Reporting. Additionally, reporting permissions are restricted to the Application Level. The document level security and security permissions are not enforced with this permission.
Remove Session	Provides the ability to remove other logged in accounts from active iSynergy session.
ScanDox	Provides the ability to install the iDatix capture software product ScanDox. Note: This permission provides the ability to install ScanDox as a clickonce application. Navigate to the iSynergy Tool Bar and select Tools>Scandox.

Element	Description
Search Any User Checkout	Provides the ability for a user to search checked out documents by other users via a drop down on the Search page.
	Note: When this permission is selected, all users are displayed in the drop down, plus an All option.
Search All Applications Checkout	Provides the ability to search for a checked out document across all applications. Note: On the Search page for the Application drop down, when enabled there will be an All option. Selecting this option will display a search
	screen to allow the user to find a document check out across all applications.
Hide iLink Update Prompt	ТВД
Work Item List	Provides the ability to view the Progression work items.
Progression Studio	Provides the ability to access the Progression click once deployment option from the Tools Menu.
Reassign Tasks	Provides the ability to reassign a Progression task that has been assigned to the logged in users account.
Reassign Any Task	Provides the ability to reassign any Progression task that is assigned to any user or group.
Priority Edit	Provides the ability to change priorities on workflow documents.
Perform iLink Index Update	ТВД

- 7. Define the appropriate user System Level Permissions.
- 8. Select Update.

Application Permissions

Once System Level Permissions are defined, you may define the Application Permissions. Application level permissions provide the ability to control the user permissions on a per application basis, as well as enhance security access to the application.

After you have defined the user or group system level and application permission, selecting update enables the application configuration dialog.

User Permissions			
Login Expiration Never Expires	ord Next Login		
System Level Permissions		, ⊡ is	Select Al
Application Add	Application Delete	💌 UserAdd	
🔽 User Update	🔽 User Delete	🔽 Index Type Add	
🗹 Index Type Update	🗹 Index Type Delete	🗹 User List Add	
🔽 User List Update	🔽 User List Delete	V System Options Update	
🗹 User Group Add	🗹 User Group Update	Vser Group Delete	
✓ Pre Sort Application	✓ Pre Sort Person	In Box	
System Reporting	Remove Session	🔽 ScanDox	
🔽 Search Any User Checkout	🔽 Search All Applications Checkout	Hide iLink Update Prompt	
Work Item List	Progression Studio	Reassign Tasks	
🔽 Reassign Any Task	Priority Edit	Perform iLink Index Update	
Group A(Isynergy created)	I		

iSynergy provides the ability to define single application permissions or multi-application level permissions.

Application Permissions		Multi-App Configurati	on 🐻 📃 Select All
Application Name	Document Level Permissions	ILS Configuration	Configuration
🗹 Bank Customer Files	ALL		
Checks	ALL	Single	
Credit Union Member Files	ALL	Applicati Permissi	on 🗔
🗖 GeneralCapture	ALL for the HR /	Application	
☑ Healthcare Claims	🐲 via th	is link	
₽ HR	<u></u>		
🗹 Invoices	ALL		

Application level security is achieved by granting or restricting Application permissions. Application level permissions can be assigned to both User and Group accounts.

If the account has permission to search an Application, the Application is available from the Application Selector drop-down menu in the Search Page. If the Application has been restricted, the User/Group will not be aware that the Application even exists, as it will not be visible in the Application Selector drop-down menu.

Element	Description
Application Names	Provides a complete listing of all applications that are defined in iSynergy.
Doc Level Permission	Provides the ability to define security at the document level. Note: Document Level Security is selectively defined for each Application. Navigate to Admin>Applications. Select the appropriate application and choose enabled document level security when appropriate.
ILS Configuration	Index Level Security (ILS) provides the ability to secure specific Indexes within each application to prevent certain individuals or groups from viewing sensitive information or limiting their access unless they have the required permissions. For example, a sensitive HR Index field or Social Security Number might require permissions before access or use is allowed.
Configuration	Provides the ability to define the application level permissions by Cabinet, System and Account Functionality. Additionally, you may elect to configure multiple applications by selecting Multi-App Configuration.

Cabinet Management Permissions

iSynergy provides complete application security that can be defined at the cabinet, system and account functionality level. Cabinet Management permissions are the permissions for the overall application. In other words, you can think of the cabinet as the drawer you would pull out in a filing cabinet that contains all of the records for that specific application. Cabinet management is the organization of how you are going to file documents in that specific drawer.

When a new Application is implemented in iSynergy, the default access is restricted. The system administrator must explicitly enable access to the new Application by updating account permissions.

Application Name	Document Level Permissions	Configuration
Checks	ALL	
C GeneralCapture	ALL	
🗖 Health Care Claims	ALL	
T HR	<u></u>	
HR_Employee Vacations	ALL	
lnvoices	ALL	
🗖 Mortgage Files	ALL	
🗖 Office Manager	ALL	

Selecting the appropriate Application configuration icon displays the application level permission for the chosen application. These application level permissions are determined at the following levels:

- Cabinet Management.
- Account Functionality Management.

Permission specifications for a specific user regarding the "Bug Tracker" application are shown in the example below.

	Application Level Permissions for Bud	Tracker	
		Update	Cancel
Cabinet Management			Select All
Application Update	Index Add	Index Update	
✓ Index Delete	Application Management		
Account Functionality Management			Select All
Route Application	Route Person	Indexing Edit	
✓ Indexing MultiEdit	🔽 Email	Cuery Save	
Query Delete	Document History Report	Document Hard Delete	
✓ Document Soft Delete	Annotation View	Annotation Edit	
Annotation Add	Hide Redaction	R Note Add	
Vote View	✓ Print Image	🔽 Scan Image	
I Export	Show All Statuses	Edit Object Status	
Annotation Edit Own	Use Native PDF Viewer	Revision Control	
Document View Revisions	🗹 Undo Any Checkout	🗹 Download Document	
Promote Revision	C Delete Revision	Manual Indexing	
🗹 Upload File	Search Document Text	🗹 View Tag	
🔽 Add Tag	Remove Tag	Rename Tag	

Note: The same approach can also be used to assign these permissions for a specific Group.

Element	Description
Application Update	Provides the ability to update any Application.
Index Add	Provides the ability to add new Index(s) to an Application.
Index Update	Provides the ability to update a specific Index type.
Index Delete	Provides the ability to mark for deletion (no purge) of any index.

Element	Description
Application Management	Provides the ability to manage an application. Note: This permission provides the ability to utilize the Account Functionality Management permissions.

Account Functionality Management Permissions

Account Functionality Management Permissions provide the ability to work within the Application. These permissions are specific for user interaction with the documents stored in each unique iSynergy Application.

Account Functionality Management		📕 Select All
C Route Application	Route Person	Indexing Edit
Indexing MultiEdit	🗖 Email	C Query Save
Query Delete	Document History Report	Document Hard Delete
Document Soft Delete	Annotation View	Annotation Edit
C Annotation Add	Hide Redaction	Note Add
Note View	Print Image	🗆 Scan Image
Export	Show All Statuses	Edit Object Status
Annotation Edit Own	Revision Control	C Document View Revisions
🗌 Undo Any Checkout	Download Document	C Promote Revision
Delete Revision	Manual Indexing	🗖 Upload File
Search Document Text	🗆 View Tag	🗖 Add Tag
Remove Tag	🗖 Rename Tag	

Element	Description
Route Application	Determines if a user may route documents out of an application.
Route Person	Determines if a user may route to a user's inbox from this application.
Indexing Edit	Provides the ability to update index values.
Indexing MultiEdit	Provides the ability to edit multiple indexes for multiple selected documents simultaneously.
Email	Provides the ability to send email with object attachments.
Query Save	Provides the ability for the user to save a query.
Query Delete	Provides the ability for the user to delete a saved query.

Element	Description
Document History Report	Provides the ability for system events history to be displayed with the Reporting functionality.
Document Hard Delete	Provides the ability for an object to be purged from system, or true deletion from storage subsystem. Hard delete permission enables the group to view the iSynergy's Object Status field with soft-deleted status (i.e., "X").
Document Soft Delete	Provides the ability for an object to seem to be deleted from iSynergy, but it is flagged (i.e., "X" Object-Status) for purge from the system.
Annotation View	Provides the ability to view any existing Annotations.
Annotation Edit	Provides the ability to create, edit, or delete Annotations. Note: By default, this permission also provides the ability to view the annotation(s) you have created.
Annotation Add	Provides the ability to add, edit, and delete new annotations. Note: By default, this permission also provides the ability to view the annotation(s) you have created.
Hide Redaction	Provides the ability to hide a Redaction when a user selects the Hide Annotations Icon in the Viewer. The user can then see the content underneath redaction annotations.
Note Add	Provides the ability to View and Add new notes. Note: This permission is dependent on Note View.
Note View	Provides the ability to View pre-existing notes. Note: This Permission is necessary to also allow Adding of Notes.
Print Image	Provides the ability to print an image.
Scan Image	This permission is not being used.
Export	Provides the ability to export a Document out of the iSynergy.

Element	Description
Show All Statuses	Provides the ability to display searchable and unsearchable items that normally would not display based on search criteria.
Edit Object Status	Provides the ability to allow a user to change an object status.
Annotation Edit Own	Provides the ability to create, edit or delete annotations that the user created. This does not include annotations created by other users.
Use Native PDF Viewer	Allows the user to view PDF documents within the native viewer. This is typically used when users have full versions of Adobe.
Revision Control	Provides the ability to check in/out documents within the designated application.
Document View Revisions	Provides the ability to review document revisions within a designated application. Note: This permission is dependent upon Revision Control being selected.
Undo Any Checkout	Provides the ability to undo any checked out document.
Download Document	Provides the ability to select the download option and save it to a directory of your choice.
Promote Revision	Provides the ability to make a previous revision the current version of a document.
Delete Revision	Provides the ability to delete revisions from an application.
Manual Indexing	Provides the ability to manually index a document.
	Note: This permission provides the ability to view the Indexing Menu option on the iSynergy Tool bar.
Upload File	Provides the ability to upload a file while in iSynergy.
	Note: This permission is located in the Indexing Menu.
View Tag	Provides the ability to view tags associated with a record.

Element	Description
Add Tag	Provides the ability to add tags to one or many documents within a designated application.
Remove Tag	Provides the ability to remove tags from a record as defined by the appropriate tag search.
Rename Tag	Provides the ability to rename tags that are already associated with a record.
Select All Permissions	Checkbox enables all permissions for all items under Cabinet Management, System Management, Account Management, and Account Functionality Management.

User Permissions

To add or modify User account permissions, follow these steps:

1. On the iSynergy Menu bar, navigate to Admin>User Configuration.

Note: This User Configuration displays.

- 2. Navigate to the Appropriate User.
- 3. Click the desired User Access Key.

					Global Sear
Workflow Inde	xing Routing Adm	in Tools			
			User Configuration		
				Search	Add Use
		IN CONTRACT FOR	In the second seco	Email	
Access	User Name	Full Name	Member of Groups	The second se	
Access	User Name allen	alien anderson	wemper or woups	1 States	

Note: The selected User Permissions dialog displays.

4. Navigate to Login Expiration.

ØiS Adr	YNER nin	GY			
Search	Workflow	Indexing		Admin	Tools
	Usern	ame: Amy mo		inte: Any M	cciam
_	-> Login E	xpiration Nev	er Expires		Reset Password Next Login

5. Select the **Drop-Down** Menu and choose the appropriate option.

User Name: Amy McClain Full Name: Amy McClain	
Looin Expiration Never Expires	assword Next Loo
Disable Account	
Cabinet Mana 1 Day	
Marker (14 Days)	
M Application 2 weeks (14 Days)	
1 Month (30 Days)	

Note: If you wish to force the user to define a new password, select Reset Password Next Login,

∂iS Adr	YNER nin	GY.			
earch	Workflow	Indexing	Routing	Admin	Tools
	UserN	lame: Amy Mo	Clain Full Na	ime: Amy M	cClain
		Nev	er Expires	X	Depend Dependent New 4 Leavier

6. Select the Appropriate System Level Permissions.

System Level Permissions		🗹 Select /
Application Add	Application Delete	🔽 User Add
🗹 User Update	🔽 User Delete	🔽 Index Type Add
🗹 Index Type Update	🗹 Index Type Delete	🗹 User List Add
🗹 User List Update	🔽 User List Delete	🗹 System Options Update
🗹 User Group Add	🗹 User Group Update	🗹 User Group Delete
✓ Pre Sort Application	🔽 Pre Sort Person	🔽 InBox
System Reporting	Remove Session	🗹 ScanDox
🗹 Search Any User Checkout	Search All Applications Checkout	🔽 Work Item List
Progression Studio	🗹 Reassign Tasks	🗹 Reassign Any Task
Priority Edit		

Note: If all permissions in the aforementioned groups are to be given to the user, click Select All.

7. Navigate to **Application Permissions** and choose the appropriate **Application**.

Application Permissions		
Application	Search	Doc Secu
Checks		ALL
Christmas		ALL
GeneralCapture		ALL
Healthcare Claims		ALL
HR		ALL
HR_Employee Vacations		ALL
Invoices		ALL
Mortgage Files	V	ALL
Office Manager		ALL
Patient Records	V	ALL
Payroll		ALL
PO	V	ALL
Sales Orders	N	ALL
Samples	V	ALL
Scan_Test		ALL
ScanDox	V	ALL
Signature Cards	N	ALL
Single Task	V	ALL
Statements		ALL
Tech Writer		ALL
Select All		

Note: If all Applications are required for the user, click Select All.

8. Click Update.

Øisynergy'	
Admin	Global Search
Search Workflow Indexing Routing Admin Tools	
User Name: Amy McClain Full Name: Amy McClain	Update Cancel
Login Expiration Never Expires	

Index Level Security (ILS)

ILS is a permission option that can be configured for Applications, Users and Groups. ILS settings can prevent restricted users or groups from searching, viewing or changing ILS index fields.

For example, certain users or groups may not be permitted to search, view or edit a Social-Security Number or an Employee Salary index field when the user's ILS permissions are restricted from viewing and/or editing.

Defining ILS Security for an Application

The following example shows ILS permissions being configured in the HR Application (Cabinet) for the Social-Security Number (SSN) index field after selecting the HR application definition to Edit.

()	CV.						Logout	iDatix Help Info
Admin	iur					ĢI	obal Search	🎉 GLOBAL
Search Workflow	Indexing Upload	Routing Admin	Tools					
		Name HR	Edit App	lication	_			-
					X			
		Description			2			
=		En E	able Revision Con able Revision Tra- abled document le roe comments on able Auto Check I clude from global incoming Status e-traplement	trol cling and Audt. Trail wed security check in for annotations searching P • Update Cancel		1201		
				Index Ondus By	Index 0	nder. Ad	d Index	
Name	DataType	Index Type		Enable ILS	Required	Sticky	Multi-Edit	
SSN	Text	SSN	<u></u>	R	M	E.	1	
Name	Text	Name (50)	10	Г	п	-	E	
Doc Type	Select	HR Doc Type	*	E	F	Г	1	

Since some users or groups that access HR documents are to be prevented from Searching, Viewing or Editing an SSN index field's value, the *Enable ILS* checkbox is checked in the row for the SSN index field of the HR Application cabinet.

Clicking the Update Button activates ILS feature for the SSN Index.

Granting ILS Permissions to Users or Groups

The next step is to select the desired User (Admin > User Configuration) or Group (Admin > Group Configuration) to edit.

 Locate the application permissions for the selected User/Group that is displayed and click on its ILS Configuration icon, shown below:

No group assignments.							
Application Permissions		Multi-App Configuration 🎼 🗾 Select A					
Application Name	Document Level Permissions	ILS Configuration	Configuration				
🗹 Bank Customer Files	ALL						
Checks	ALL						
Credit Union Member Files	ALL						
GeneralCapture	ALL		6				
🗹 Healthcare Claims	~	_					
₩ HR	~						
✓ Invoices	ALL						

• The ILS Configuration for the selected User/Group name and Name of the Application cabinet appears along with a list of ILS-activated Index fields for you to *Restrict* or *Grant* ILS permissions using the checkboxes.

Search Workflow Indexing Upload Routing Admin Tools User Name: mbank Full Name: Mike Bank HR Update Cancel Index Level Permissions Select All	Øis Ad	SYNEF min	RGY"			Global S	Logout earch	iDatix %	GLOB	Info AL
User Name: mbank Full Name: Mike Bank HR Update Cancel Index Level Permissions Select All	Search	Workflow	Indexing	Upload	Routing	Admin	Tools			
HR Update Cancel Index Level Permissions Select All	Us	er Name: mba	ink Full Nam	e: Mike Bar	nk⊜					
Index Level Permissions Select All				[HR		Lindoto	Cor		
Index Level Permissions 📃 Select All					x	10	Opdate		icei	
			Index L	evel Perm	issions 🛽	Select Al				
Index Name View Edit			Index Na	me	View	Edit				
SSN 🗖 🗖			SSN							

Click a checkbox to set (checked box)) or reset (unchecked box) the permission:

- View Permission Allows the index (e.g., SSN index) to be viewed and searched
- Edit Permission Allows the index (e.g., SSN index) to be changed.

Note: the Select All checkbox can be used to set and reset both options with one click.

• After setting the appropriate permission checkboxes for all index fields in the list, click the Update button to apply your ILS permission changes.

Note: ILS permission settings affect <u>All</u> related iDatix products including iSynergy to ensure comprehensive permissions control.