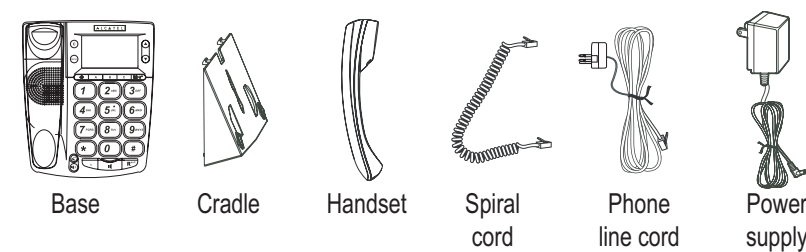# Belgacom Maestro 6040

User manual

belgacom

1. BEFORE YOU START

Belgacom thanks you for choosing the **Maestro 6040**, a telephone specially adapted for people with hearing difficulties or impaired vision.
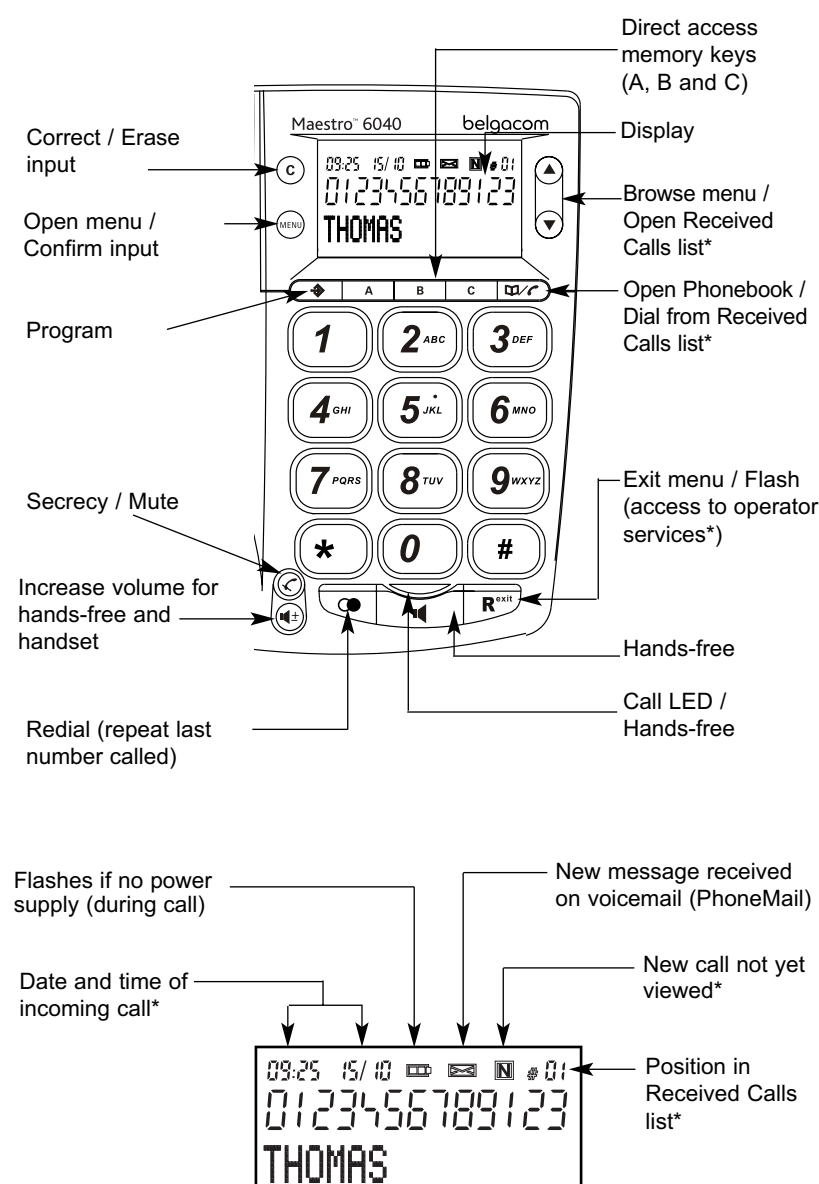
The **Maestro 6040** is designed for connection to the Belgian public analogue network, and is approved in compliance with European regulations, as attested by the CE mark.

1.1 Contents of the box

Check that the following are all in the box:

Base   Cradle   Handset   Spiral cord   Phone line cord   Power supply

1.2 Getting to know the keys and the display

Direct access memory keys (A, B and C)

Display

Browse menu / Open Received Calls list*

Open Phonebook / Dial from Received Calls list*

Exit menu / Flash (access to operator services*)

Correct / Erase input

Open menu / Confirm input

Program

Secrecy / Mute

Increase volume for hands-free and handset

Hands-free

Call LED / Hands-free

Redial (repeat last number called)

Flashes if no power supply (during call)

New message received on voicemail (PhoneMail)

Date and time of incoming call*

New call not yet viewed*

Position in Received Calls list*

* If you subscribe to the relevant Belgacom service.

1.3 Cleaning

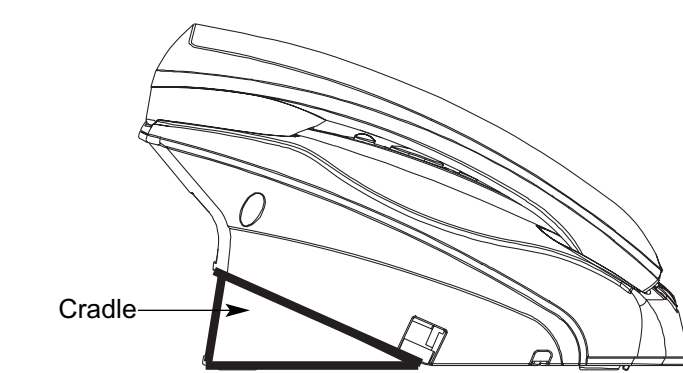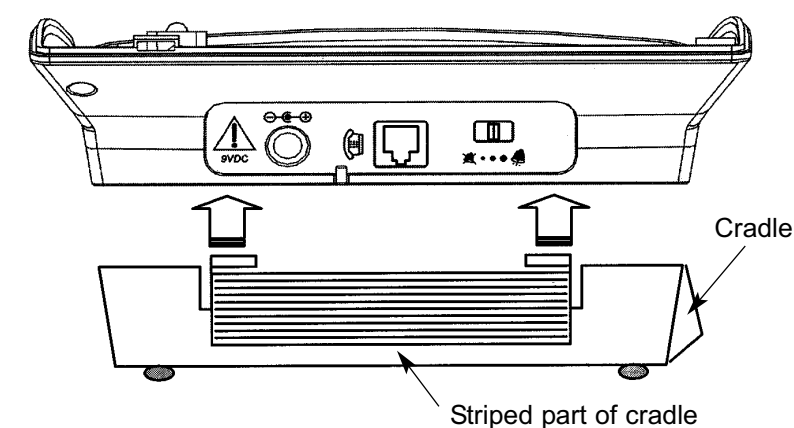To clean your set, use an antistatic cloth lightly moistened with water.

2. INSTALLATION

2.1 Attaching the cradle

! **The cradle must be fitted, whether for table-top or for wall-mounted use.**

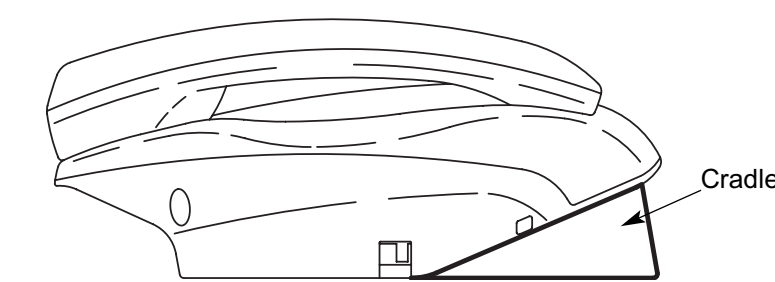**Attaching the cradle for table-top use (standard use)**

- Turn the telephone around, with the display pointing upwards.
- Clip the cradle onto the bottom of the telephone so that the striped part of the cradle is just underneath the connector zone (rear of telephone).

Cradle

Striped part of cradle

Cradle

Side view of telephone with cradle attached for table-top use

Attaching the cradle for wall-mounted use

- Turn the telephone around, with the display pointing upwards.
- Clip the cradle onto the bottom of the telephone so that the striped part of the cradle is towards the bottom of the telephone, just behind the [🔊] key.
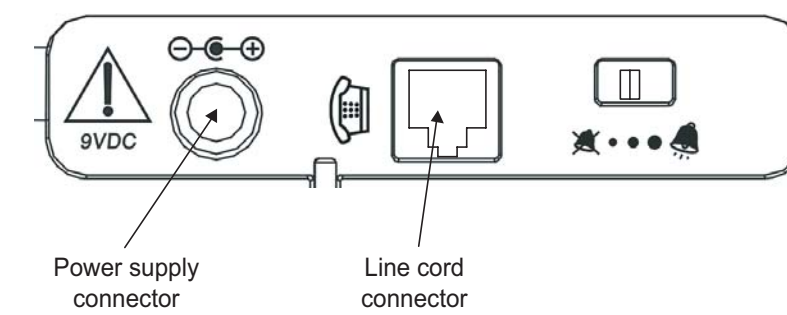

Cradle

Side view of telephone with cradle attached for wall-mounted use

- Drill two holes in the wall, 80 mm apart.
- Insert rawl plugs, then introduce the two screws.
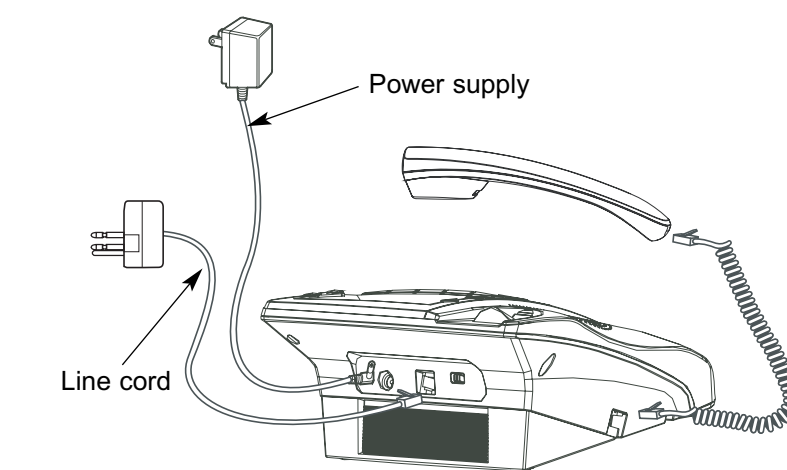- Attach the telephone, sliding it downwards.

2.2 Connections

- Connect one end of the spiral cord to the handset and the other into the slot on the left side of the telephone.
- Plug the line cord into the slot at the back of the set (behind the display) and plug the telephone jack into the wall socket.
- Connect one end of the power cable into the socket provided on the back of the set (behind the display).
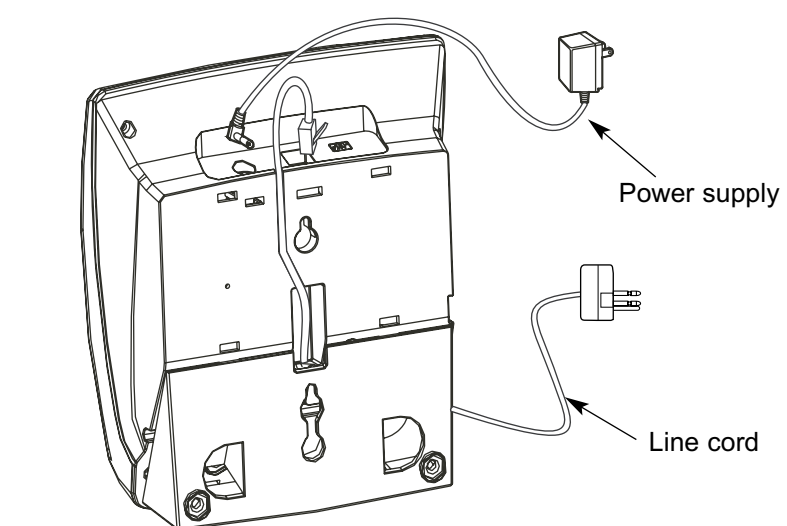
- Plug the other end into an electricity socket.

Power supply connector

Line cord connector

Caution:

- Only use the 9V DC power supply provided with the telephone.

Power supply

Line cord

Connections for table-top use

Power supply

Line cord

Connections for wall-mounted use

3. SETTINGS

In standby mode, the screen shows "*BIENVENUE / WELKOM / WILLKOMMEN*".

To go into settings mode:

- Press (MENU).
  ‣ The display shows: "*APPUI ∧ OU ∨ / STEL IN ∧ OF ∨ / VERWENDE ∧/∨* ".
- Use the arrow keys ▲ or ▼ to scroll through the menu functions.

Note: You can exit the settings menu at any time by pressing [R exit].

3.1 Setting the clock

When the menu shows "*HEURE/DATE / DATUM/TIJD / DATUM/ZEIT*":

- Press (MENU).
- To adjust the setting, press ▼ to scroll through the figures.
- To move on to the next parameter (hour/minute/day/month), press ▲.
- Press (MENU) again to save.

3.2 Setting the display language (French, Dutch, German)

When the menu shows "*CHOISIR LANGUE / TAAL / SPRACHE*":

- Press (MENU).

- Select the language using the arrow keys ▲ or ▼.
- Press (MENU) again to save.

3.3 Setting the display contrast

When the menu shows "*REGL. CONTRASTE / KIES CONTRAST / LCD KONTRAST*":

- Press (MENU).
- Use the arrow keys ▲ or ▼ to select the contrast level on the display (4 levels).
- Press (MENU) again to save.

3.4 Setting the call parameters

In most cases, there is no need to change the following settings, which are designed for use on Belgium's public analogue telephone network:

Flash time (timed loop break):

The default flash time for Belgium is 120 ms.

However, you can change this value (e.g. for a PABX network):

When the menu shows "*TEMPS DE FLASH / FLASH TIJD / FLASHZEIT*":

- Press (MENU).
- Use the arrow keys ▲ or ▼ to select the flash time.
- Press (MENU) again to save.

4. MAIN FUNCTIONS

4.1 Answering a call

Pick up the handset or press [🔊] (hands-free mode).

At the end of the call, replace the handset or press [🔊] again (hands-free mode).

4.2 Making a call

To talk via the handset:

- Pick up the handset.
- Dial the number of your correspondent (for stored numbers, see Section 5.3 "Calling a Phonebook number").
- At the end of the call, replace the handset.

Note: At any time during the call, you can switch to hands-free mode by pressing [🔊]. When the red LED lights up, you can replace the handset.

To talk without picking up the handset (i.e. in hands-free mode):

- Press [🔊].
  ‣ The red LED above the key lights up.
- Dial the number of your correspondent (for stored numbers, see Section 5.3 "Calling a Phonebook number").
- When your correspondent answers, speak directly without picking up the handset.
- At the end of the call, press [🔊] again.

Dialling the number before picking up the handset:

- Dial the number of your correspondent (for stored numbers, see Section 5.3 "Calling a Phonebook number").
- Pick up the handset or press [🔊].
  ‣ The call is initiated automatically.
- At the end of the call, replace the handset or press [🔊] again.

4.3 Redialling the last number called (Redial)

- Press [☎] : the last number called appears on the display. You have 10 seconds to initiate the call, either by lifting up the handset, or by pressing [🔊].

4.4 Using hands-free mode

Tips on using hands-free mode

- Stay fairly close to the telephone so that the person you are speaking to can hear you clearly.
- Avoid talking at the same time as your correspondent.
- Avoid using hands-free mode in noisy environments: the microphone can pick up ambient noise and this will prevent the hands-free function from switching to receive mode when you finish saying something.

Turning hands-free mode on/off

You can switch to hands-free mode at any time.

- Press [🔊].
  ‣ A LED lights up above the [🔊] key.

Similarly, at any point in a hands-free conversation, you can deactivate hands-free by picking up the handset (the LED turns off).

4.5 Adjusting the volume

Setting the ringer volume:

silent ← low → high

The ringer volume slider is on the back of the telephone. Position the cursor opposite the desired setting: silent, low or high.

If the ringer is silent, the red LED (see key diagram) lights up to signal incoming calls.

Setting the handset volume:

At any time during a call, you can raise or lower the volume by pressing [◄±] as many times as required (4 levels).

The **Maestro 6040** is compatible with most hearing aids.

Setting the hands-free speaker volume:

If you are talking in hands-free mode ([🔊] active), you can raise or lower the volume by pressing [◄±] as many times as required (8 levels).

4.6 Secrecy mode

To put your correspondent on hold while you talk to someone next to you, press the [↺] key, which then lights up in red.

To exit secrecy mode, press [↺] again.

5. USING THE PHONEBOOK

5.1 Programming / Changing / Erasing a memory

You can store up to 13 names and numbers in memory (3 direct-access memories + 10 indirect memories).

To store a number in memory:

- Press [◆].
  ‣ The display shows "*M0-M9*".
- Select the chosen memory location (pad keys 0 to 9 for indirect memories or keys [A], [B], [C] for direct memories).

Note: Use the arrow keys ▲ or ▼ to scroll through all the memory locations.

- Press [◆] to confirm the memory location.
- Enter the number (up to 32 digits).
- Press [◆] again to save the number.
- Enter the associated name (up to 12 characters) using the keypad.

Example: for "*PAUL*" :

- Press ⑦ once.
- Press ② once.
- Press ⑧ twice.
- Press ⑤ three times.

To insert a space, press ① once.

● Press ✆ to save the name.

Note: At any time during this procedure, you can erase the previous digit or letter by pressing ⓒ .

To insert a pause when storing a number, press ◉ .

The ①, ✳, ⓪ and # keys can be used to enter special characters.

To erase / change a memory:

● Press ✆ .

● Scroll through with the arrow keys ▲ or ▼ (or press the selected memory directly: Ⓐ, Ⓑ, Ⓒ or 0 to 9). Now you have two options:

Erase a memory and replace it with a new one:

● Press ✆ .

● Enter the new number directly (using the keypad).

● Press ✆ .

● Enter the new name.

● Press ✆ to save.

Change a memory or erase it without replacing it:

● Press ✆ .

● Correct the number using the ⓒ key, or erase each digit one by one, again using the ⓒ key, to delete the number completely.

● Press ✆ .

● Correct the name using the ⓒ key, or erase all of the letters to delete the name.

● Press again ✆ to save.

5.2 Saving the last dialled number

● Press ◉ .
  ▸ The display shows "*DECROCHER / NEEM HOORN OP / ABHEBEN*".

● Press ✆ followed by the memory location key (0 to 9 or the direct access keys Ⓐ, Ⓑ or Ⓒ).

● Press ✆ twice to confirm.

● Enter the correspondent's name using the keypad.

● Save by pressing ✆ .

5.3 Calling a Phonebook number

Direct-access memories (A, B, C):

● Pick up the handset or press 🔊 .

● Press the direct-access memory key Ⓐ, Ⓑ or Ⓒ .
  ▸ The call is initiated automatically.

Indirect memories (M0 to M9):

● Pick up the handset or press 🔊 .

● Press ☎/↻ to go into the Phonebook.

● Use the arrow keys ▲ or ▼ to scroll through the Phonebook to find the name you want.
  or

● Press the corresponding memory location (0 to 9).

● Then press ☎/↻ to initiate the call.

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6. NETWORK SERVICE FUNCTIONS*

6.1 Identifying callers

The **Maestro 6040** enables you to use the caller name-number identification service* to identify callers before answering, or if a call comes in while you are already on the line with somebody else.

The last 75 incoming calls (whether you answered them or not) are logged in the Received Calls list.

Received Calls list

The display shows: "*XX NOUV. APPELS / XX NIEUWE OPR. / XX NEUE ANRUFE*" for missed calls that you haven't consulted, or "*XX APPELS / XX OPROEPEN / XX ANRUFE*" for missed calls you have consulted and calls you have answered.

If the caller number matches a number in the Phonebook, the name associated with the number is displayed*.

The display also shows the time and date of the call and the order in which calls are received. Ⓝ is shown the first time you consult a missed call.

Consulting the Received Calls list:

● Use the arrow keys ▲ or ▼ to scroll through the Received Calls list.
  ▸ The display shows the message "*DEBUT/FIN / BEGIN/EINDE / ANFANG/ENDE*" at the beginning and end of the list.

Deleting a number from the Received Calls list:

To delete the displayed number, press ⓒ .

Deleting all the numbers from the Received Calls list:

You can delete all the numbers from the Received Calls list while consulting it, or when the display shows the number of (new) calls. To do so:

● Press and hold down the ⓒ key until the display shows: "*TOUT EFFACER ? / ALLES WISSEN ? / ALLES LOESCHEN?*".

● Press ⓒ again to confirm.

Saving a number from the Received Calls list in the Phonebook:

● To save the displayed number, press ✆ .

Calling someone back from the Received Calls list:

● While consulting the Received Calls list, you can call the displayed numbers by pressing ☎/↻ :
  ▸ "*DECROCHER / NEEM HOORN OP / ABHEBEN*" appears.

● Pick up the handset or press 🔊 .

● If you get "*NUM. IMPOSSIBLE / FOUT NUMMER / UNZULAESSIG*", the call could not be placed because the number was not disclosed by the fixed telephone network.

6.2 Compatibility with the network voicemail service (PhoneMail)

● When a new message is received by the switched network voicemail service (PhoneMail), the icon ✉ is shown on the display.

● Contact Belgacom for more details.

6.3 Other functions

During calls, the Ⓡ key can be used for access to Belgacom's Comfort services (initiate a 2nd call, shuttle between correspondents, 3-way conference). Contact Belgacom for more details.

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7. ADDITIONAL INFORMATION

7.1 Troubleshooting…

Problems	Causes	Solutions
You have difficulty reading the display.	The contrast is too low.	Adjust the contrast (see Section 3.3 "Setting the display contrast").
		Tip: the "contrast setting" function is the 3rd item in the menu.
	The display is at the wrong angle: the cradle was not mounted in the right position.	Re-attach the cradle (under the base) (see Section 2.1 "Attaching the cradle ").
The display and hands-free are not working.	The power supply is not connected properly.	Check the power connections (see Section 2.2 "Connections").
There is no dial tone.	The telephone jack is not properly plugged in.	Check the line cord connections (see Section 2.2 "Connections").
	The handset or speaker volume is too low.	Increase the handset or speaker volume (see Section 4.5 "Adjusting the volume").
The telephone doesn't ring.	The ringer is off.	Increase the ringer volume (see Section 4.5 "Adjusting the volume").
	The line cord is disconnected.	Check the line cord connections (see Section 2.2 "Connections").
Your correspondent can't hear you.	Secrecy mode is active (mike off): the ✆ key LED is lit up.	Turn off secrecy mode (mike off) by pressing ✆. The LED turns off.

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8. GUARANTEE TERMS

The Equipment you have bought has been carefully selected by Belgacom and is covered by a two-year warranty on spare parts and labor in the event of any material or manufacturing defect, unless otherwise specified. The warranty shall be valid from the date on which the equipment is collected or delivered.

If you have any problems with the equipment, you should take it to a Teleboutique or to one of our authorized agents, in its entirety and in its original packaging, or in packaging providing the same degree of protection, together with the original receipt. The addresses for our Teleboutiques and authorized agents are given in the Information Section of the White Pages.

Your equipment will be repaired or replaced free of charge, on presentation of the receipt, in the event of any material or manufacturing defect.

Belgacom alone shall determine what repairs and/or replacements are necessary. The warranty on the repaired or replaced equipment shall end on the date on which the original warranty on the purchased equipment expires, but shall not be less than 3 months.

The warranty shall not cover:

- damage of any kind that does not predate the sale;

- any damage, faults or defects attributable to the Customer or to causes unrelated to the Equipment: lightning, power surges, humidity, accidental damage, improper use or poor maintenance, failure to comply with the instructions in the user manual, and force majeure;

- the repair or replacement of movable parts (cords, wires, plugs, aerials, etc.), consumables (cells, batteries, paper, ink, etc.) needing regular replacement and the supply of cleaning products.

The warranty shall not apply:

- to any changes or repairs to the terminal Equipment undertaken by the Customer himself/herself or through the services of persons not designated by Belgacom;

- if the Customer removes or tampers with the manufacturer's serial numbers and/or brand names on the terminal Equipment.

Belgacom shall not be liable for any indirect or immaterial loss sustained by the Customer as a result of the malfunctioning of the terminal Equipment, such as any loss of production, revenue or contracts.

> The General Terms and Conditions for the Sale of Terminal Equipment can be obtained on request from any Belgacom service available to the public or at www.belgacom.be.

9. ENVIRONMENT

The equipment that you bought has required the extraction and use of natural resources for its production. It may contain hazardous substances for the health and the environment.

In order to avoid the dissemination of those substances in our environment and to diminish the pressure on the natural resources, we encourage you to use the appropriate take-back systems. Those systems will reuse or recycle most of the materials of your end life equipment in a sound way.

The crossed-bin symbol invites you to use those systems.

If you need more information on the collection, reuse and recycling systems, please contact your local or regional waste administration.

You can also contact us for more information on the environmental performances of our products.

10. SAFETY

In the event of danger, the mains adapter acts as 230V power isolating device. It should therefore, as a precaution, be installed close to the appliance and be easily accessible. To disconnect the device from the primary power source, the mains adapter must be removed from the 230V AC / 50 Hz socket. If the mains adapter fails, it must be replaced by an identical model.

! *Do not use your telephone to notify a gas leak when standing in the vicinity of the leak.*

! *We recommended that you avoid using this device during electrical storms.*