

This user guide is for Windows PC users. If you are using this desktop version, **you don't need to use SMS Export Plus App in your iPhone**. This software works independently in your Windows Computer.

Before using this software on your Windows computer, make sure that you have the following

- 1) iPhone/iPod/iPad from where you want to backup SMS or iMessages
- 2) USB or Lightning cable to connect your iPhone to your Windows PC
- 3) iTunes Software in your Windows PC
- 4) Microsoft Office to view excel file
- 5) SMS Export Plus software (Desktop version)– <u>www.smsexportplus.com</u> download here for free

## Step 1: Take Manual Backup to Windows PC using iTunes

a) Connect your iPhone/iPod/iPad to your Windows PC using cable and open iTunes Software in your Windows PC

You should be able to see below screen.



b) Take Backup to your computer without encryption.



Make sure that

- UNCHECK "iCloud"
- CHECK "This Computer"
- UNCHECK "Encrypt local backup"



## STEP - 2: Save SMS/iMessages using SMS Export Plus software

a) Launch SMS Export Plus software from your Windows PC. If you don't have SMS Export Plus software, please download from <u>www.smsexportplus.com</u> and Install in your Windows PC

<b>@</b>			SMS Export Plus		- 🗆 🗙
	l	List of Back	kups found in y	our PC	
				Refresh	
	Pleas	e select the "backu	p" button for your iOS dev	ce from the below	
		Device Name	Last Backup Date		
	•	iPhone	11-06-2014 12:59:15	Back Up	
		iPad	01-08-2014 15:23:05	Back Up	
		iPod	02-08-2014 11:30:59	Back Up	
If your iOS devic	ce is not in the	list above, it's probab	ly because your iOS device I	nasn't been backed up with iT	unes before
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Select the device and Click on "Backup" button

b) Click on "Download" to save messages to your Windows PC

You can also search for messages or contacts and you can save the results to excel file.

lome 🔘 Name 🔘	Message	Clear iPhone - 11-06-2014 12	:59:15
Address		Message Received Message Sent	
vm-google	05-06-2014 23:39:37	Your Google verification co	
td-ngroup	17-05-2014 16:15:07	We have received an amt o	
td-ngroup	17-04-2014 12:07:08	Dear Parent, Your ward ANI	
td-ngroup	15-04-2014 19:57:30	Dear Parent, Your ward ANI	
td-ngroup	12-04-2014 10:04:08	Dear Parent, Your ward ANI	
md-savtax	29-05-2014 10:01:09	SAVETAX_SBILIFE.Save 5	
md-beamtl	05-06-2014 11:06:12	2 Dear Subscriber, Your SOA f	
md-beamtl	10-05-2014 10:15:43	Dear subscriber, Today is y	
md-beamtl	09-05-2014 10:31:57	Dear subscriber, Your Bill du	
md-beamtl	08-05-2014 15:14:11	Dear Customer, Due to tech	
md-beamtl	07-05-2014 10:18:09	Dear Subscriber, Your bill d	
md-beamtl	06-05-2014 10:20:00	Dear Subscriber, Your bill d	
md-beamtl	05-05-2014 10:04:11	Dear Subscriber,Pay your bil	
md-beamtl	05-05-2014 10:04:11	Dear Subscriber,Pay your bil	