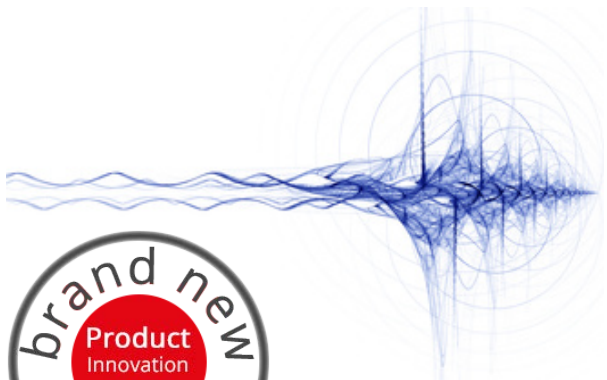


English Version

# RELAXO DOG

Relaxing System



# Welcome



Thank you for choosing RelaxoDog®

This manual contains a detailed description and operation of the RelaxoDog® version for dogs.

Before using RelaxoDog®, please read the instructions carefully and be sure to store them somewhere safe.

For more information about our products, please visit our website at [www.relaxopet.com](http://www.relaxopet.com)

## Package Contents:

- 1 RelaxoDog® Sound Unit
- 1 RelaxoPet® Power Kit
- 1 USB AC power supply adapter (European plug)
- 1 AC power supply converter (US plug)
- 2 Connection Cable Set
- 1 Case / Case Holder (Travel Set)
- 1 Application CD

packed in an outdoor case



# RelaxoDog<sup>®</sup>

The all-in-one solution for deep relaxation



**RelaxoDog<sup>®</sup> is a world first in the field of deep relaxation for dogs.**

**It has been specially tuned to the sensitive, high-frequency hearing of dogs and developed in close collaboration with veterinarians and behavioral therapists.**

RelaxoDog<sup>®</sup> is fully automatic, effective, works regardless of the age of your dog in the home and outdoors and is an ideal travel companion, no side effects guaranteed.

RelaxoDog<sup>®</sup> includes not only the audible sound waves but also an additional six (6) subliminal recorded tracks that are not consciously detectable to the human ear, which put the dog into a deeply relaxed, tranquil state.

Moreover, with RelaxoDog<sup>®</sup>, you can suppress the audible sound waves by means of selector switch so that RelaxoDog<sup>®</sup> exclusively uses the non-detectable recordings.

RelaxoDog<sup>®</sup> operates by battery power and is completely independent from the power outlet.

The total running time, together with the power module provided, amounts to more than 36 hours.



# RelaxoDog®

## The sound module at a glance

Please do not cover the sound module during the usage.

On- / Off Switch



Selector Switch Sound Wave  
(audible / inaudible)



Volume Control



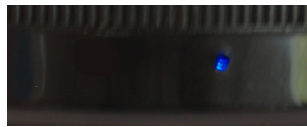
Play / Pause Mode



Charging Port



Blue LED (RelaxoDog® active)



Red LED (charging)



Both LED (RelaxoDog® / power adapter)



# Installation

## PowerKit / Mounting for Dog Crate

### RelaxoDog® Charging Options

RelaxoDog® has a built-in rechargeable battery with a battery life of about 8 hours (depending on volume control).

About 30 minutes before the end of battery life, the blue LED flashes and thus indicates that the RelaxoDog® battery must be charged.

The PowerKit should always be fully charged to provide RelaxoDog® with the necessary energy in an emergency.

Please always use the corresponding cables and power supplies for charging the devices. RelaxoDog® battery performance - about 8 hours / PowerKit battery performance - about 28 hours (depending on volume control).



### RelaxoDog® Mounting During Transport

You can mount the RelaxoDog® case directly to the travel crate with the mounting band that is included. Please make sure that RelaxoDog® is fully charged prior to departure or use the PowerKit.

Choose a comfortable volume. The device can be used in the "inaudible" mode while traveling.

Please only mount RelaxoDog® to the outside of the travel crate and run the included mounting band through the transport handle to avoid the RelaxoDog® case from opening unintentionally.

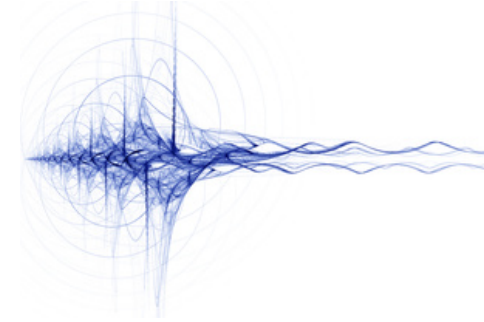


mounting through the handle



bottom

# RelaxoDog<sup>©</sup> Use



Many dog owners know the problem that their four-legged friends, despite well raised and trained, are overwhelmed in stressful situations and exhibit unwanted behavior (e.g., while driving, being alone in the house, when visiting the vet, due to unexpected noises such as fireworks, etc.).

## **Bye bye stressors**

RelaxoDog<sup>®</sup> successfully helps to avoid stressors, whether in their own homes or in surroundings unfamiliar to animals with RelaxoDog's battery power, letting it run independent from an outlet.

## **Synchronized Audio Versions**

The RelaxoDog<sup>®</sup> sound module uses its special audio versions, which are tailored to the sensitive hearing that dogs possess, to help the four-legged friend fall into deep relaxation. With the RelaxoDog<sup>®</sup> sound module, the owner can choose whether the module should run with or without additional relaxation music by simply adjusting the switch and RelaxoDog<sup>®</sup> will work silent to the human ear.

**Stressful situations, such as during a thunderstorm, environmental changes and fireworks, are now a thing of the past!**

## **RelaxoDog<sup>®</sup> Travel System**

The included mounting system for travel crates ensures a reliable, tight fit onto the crate during travel.

# Introductory Phase

## Sound Exposure: Beginnings



### Effective Use

This manual will help you use RelaxoDog effectively

Since RelaxoDog® is fully automatic, it is important that you initially behave neutrally and peacefully when using RelaxoDog®.

Never begin sound exposure as a direct result of an event (see Examples of Use page 9; exceptions: thunderstorms and fireworks) in order to avoid conditioning your dog and strengthening potential existing problems.

### The Position

Position RelaxoDog® within a radius of about 15 fts. in the main living area of the dog and make sure that RelaxoDog® is not able to be reached by your dog.

### The First Use

Use RelaxoDog® at least 10 days in a row at the beginning, always in combination with the audible sound track and never when you are entirely absent.

When exposing the dog to the sounds, avoid giving commands and behavioral adjustments.

Instead, behave neutrally as you wish the dog to.

Prolonged exposure of a minimum of 2–3 hours daily should be adhered to in the introduction phase.

After a few days, you will notice a persistent, relaxed behavior in your dog and the deepening phase with RelaxoDog® can begin.

**Select a comfortable volume for yourself that suggests relaxation.**



# Deepening Phase

## Further Exposure

Now you can start to shut off the for human audible sound through the selection switch.

However, be sure to switch between audible and inaudible sound waves to avoid undesired conditioning in this deepening phase.

**Always start the sound when your dog is already in a resting phase!**

After about 2 weeks, you can expose your dog to the sound while you are absent.

However, always start the sound with a minimum of 1 hour before your absence.

Increase your period of absence and combine longer and shorter loneliness of your dog.

After about 3 weeks, sound exposure can take place when you are absent for longer periods of time.

### **Duration of Exposure**

According to problems, use up to 8 hours a day.

### **Outdoor Use All Year Round**

When using RelaxoDog® outdoors year-round, problem-oriented sound exposure can take place up to 12 hours a day.

However, be sure to use RelaxoDog® with one central focus when taking this approach.

**During thunderstorms, fireworks and travel, sound exposure can take place throughout the entire event.**



# Examples of Use

**Aggressiveness**

**Anxiety**

**General Reassurance**

**Change of Ownership**

**Destructive Behavior**

**Misbehavior**

**Fireworks**

**Thunderstorm**

**Hyperactivity**

**Inadequate Social Behavior**

**Marking Behavior (suddenly occurring)**

**Ranking Disorders**

**Fear of Travel**

**Constant Barking**

**Separation Anxiety Environmental Changes**

**Obsessive-Compulsive Disorder**

## **Important:**

Unwanted behavior can be caused by a disease.

RelaxoDog® does not replace a veterinarian and therapeutical treatment.



# Tips and Troubleshooting



## General safety information

This device complies with the electromagnetic field (EMF) regulations. According to current scientific findings the device is safe when used in proper form, as described in the user manual. As it is with all other devices, proper handling

is the key to optimum performance. So please read the user manual carefully before using the RelaxoDog®.

**Do not open the device. If the device is opened, the warranty expires.**

Problem	potential cause	solution
<b>blue LED is not lit</b>	<ul style="list-style-type: none"><li>• battery is not charged</li><li>• On and Off switch is not actuated</li></ul>	Verify that the device has been charged and that the on and off switch has been actuated. Use the different charging functions (power supply / PowerKit)
<b>Blue LED lights up, but no audible sound</b>	<ul style="list-style-type: none"><li>• Selector switch in the wrong mode</li></ul>	Switch the dial to audible sound (AC mode)
<b>Dog is not relaxed</b>	<ul style="list-style-type: none"><li>• Incorrect use of the instrument</li><li>• Veterinary Disease</li></ul>	Please read the manual  Please consult your veterinarian

# warnings

please note before use

How to dispose your old device. Please do not throw your old device in your normal bin. Take it to be recycled.

This way you are helping to save our environment.

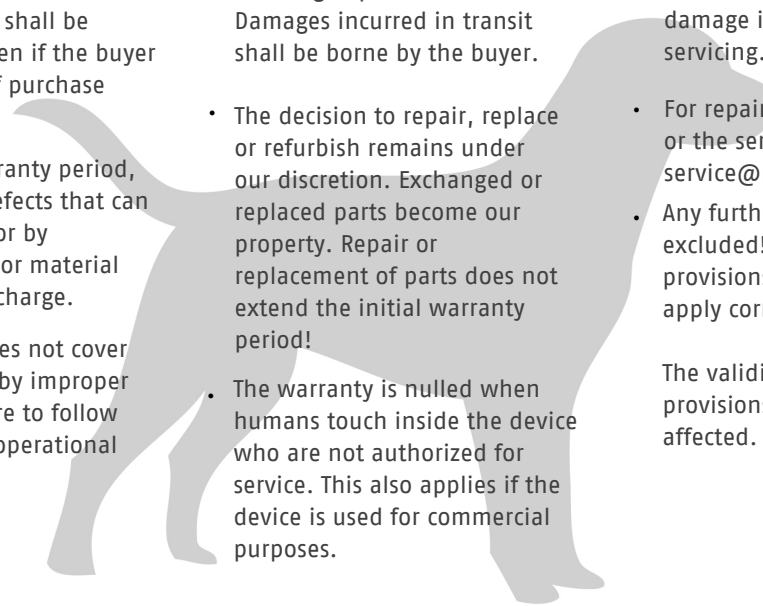
- Attention: This device is designed specifically for the hearing of dogs.
- Only use the device according to the instructions indicated. Do not use the device if it is damaged.
- This device is only compatible with users (incl. children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, if appropriate supervision or instruction concerning use of the device is ensured by a responsible person.
- Make sure that children do not play with the device.
- Make sure that RelaxoDog® is not in direct reach of the dog.
- Do not hold the device directly to your ear if it is running. Otherwise, you risk hearing damage due to the high sound frequencies
- Do not immerse the device in water.
- The device may only be used for the relaxation of your dog.
- The device should not be exposed to extreme temperatures and high humidity.

People with hearing damages should pay attention that they do not adjust the RelaxoDog® too loud.

RelaxoDog® was developed exclusively for the sense of hearing of the dogs and is not applicable for any other pets.

# Terms of Warranty

- The warranty period begins on the purchase date and lasts 12 months. The start of the warranty period shall be considered proven if the buyer submits proof of purchase (receipt).
  - During the warranty period, we repair all defects that can be accounted for by manufacturing or material defects free of charge.
  - The warranty does not cover damage caused by improper treatment, failure to follow instructions, or operational conditions.
- Likewise, the warranty does not cover expendable parts and fragile parts. Damages incurred in transit shall be borne by the buyer.
- The decision to repair, replace or refurbish remains under our discretion. Exchanged or replaced parts become our property. Repair or replacement of parts does not extend the initial warranty period!
  - The warranty is nulled when humans touch inside the device who are not authorized for service. This also applies if the device is used for commercial purposes.
- Remove the original packaging so that the device can be transported without damage in the case of servicing.
  - For repairs, consult your supplier or the service center under [service@relaxopet.com](mailto:service@relaxopet.com)
  - Any further claims are excluded! If parts of these provisions are invalid, they apply correspondingly.
- The validity of the remaining provisions shall not be affected.



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RoHS

