Employer Internet User manual Local Government Pension Scheme



Version 5

Last updated: 12/05/2009

1.0 Introduction

Employer Internet has been introduced to allow employers to connect to the Pension Fund's administration system. Once connected, employers are able to:

View, create and amend member data

Perform Benefit Calculations

Produce & View documents

Connections are made to the Pension Fund's system via the internet using a web client. The web client runs through a web browser and is secured using 128 bit encryption.

2.0 Accessing the System

To access the system you will need user accounts and passwords, these will be issued by the Pensions Unit. If new users are required please send an email to the Pensions Unit requesting access to Employer Internet. The user accounts will be allocated to an individual and must not be shared with other people as an audit log is produced to show entries made on the system.

You will need to supply the following details:

Name of User, telephone number and email address.

Logging On

Open you web browser and enter the site name (URL) as follows:

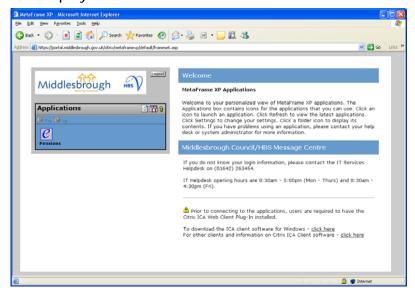
https://portal.middlesbrough.gov.uk

The homepage of the site will be displayed as follows:



Enter your **Username** and **Password**, select your connection speed appropriate to your organisation's Internet connection and then click 'Log In'.

Your desktop will then be displayed within the browser window:



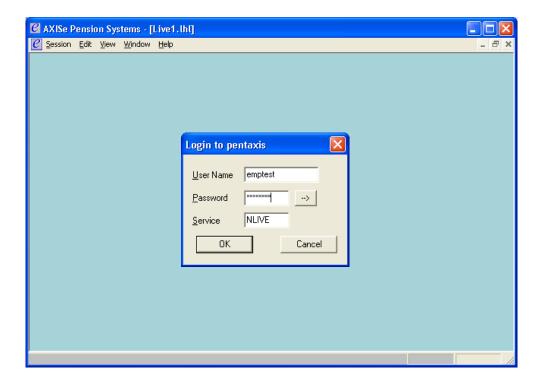
To open up the Pensions Administration System click (single click) on the Pensions Icon applications panel.



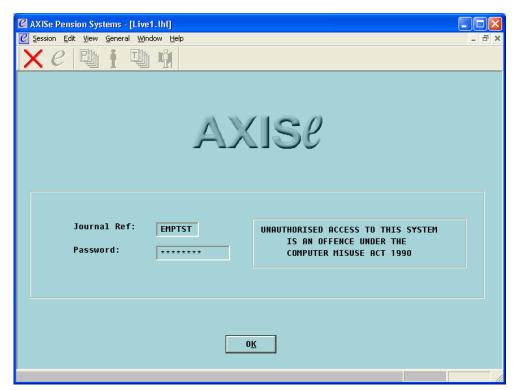
To access and use the Pensions Administration System you will be asked to supply logon details on each of 2 screens

These screens will be displayed in sequence and require you to input your user name and password:

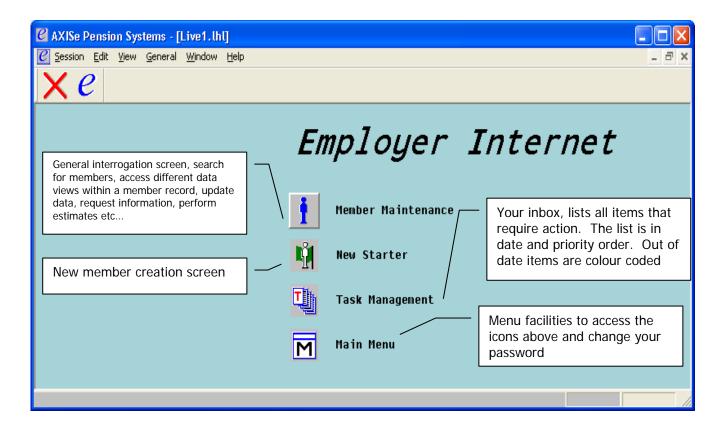
Screen 1



Followed by screen 2



After successfully entering your username and password the main menu for Employer Internet is displayed as follows:



3.0 Using the Pensions Admin System

3.1 NEW STARTERS

From the Main Menu select NEW STARTER



The first thing you must enter is the National Insurance number of the employee.



When entered, AXISe will search to check a record does not already exist on the system.

If there is already a record on the system, the starter screen will appear with all the fields completed, this is displaying the existing record on AXISe.

If a record does not already exist, the screen will appear as below

NI Number	JJ171717D	Supn Ref		
Payroll Ref		Dept. Id		
Surname		Title	•	Marital Status 🔻
Forenames		Sex	<u> </u>	Date of Birth
Scheme	T01			DofB Verified
EmpTyp	_		_	Disclosure Opt-Out
Emper No	00888			
Part Time	Part Time % /H	ours	Date Join	ed Fund
Pay on Entry	Employment Num	ber	Previous	Surname
Address Line 1		Chec	k	<u> </u>
Address Line 2				
Address Line 3				
Address Line 4				
Address Line 5		Post	Code	
Telephone Number		Fax	Number	
E-Mail			<u> </u>	

The **Scheme** and **Emper No** are defaulted to the Employer Internet scheme and your employer code.

This screen should be completed as below.

NI Number	JJ171717D	Supn Ref		
Payroll Ref	12345	Dept. Id		
Surname	FLINTSTONE	Title	Mr 💌	Marital Status S ▼
Forenames	EDGAR	Sex	Male 🔻	Date of Birth 09/05/1980
Scheme	T01			DofB Verified
EmpTyp	01 • Officer			Disclosure Opt-Out
Emper No	00888 Employer Int	ernet		
Part Time	Y Part Time % /Ho	urs 18.75/37.0	O Date Join	ed Fund 01/01/2006 🔽
Pay on Entry	12500.00 Employment Number	er	Previous	Surname
Address Line 1	123 THE VILLAGE GREEN	Chec	k	<u> </u>
Address Line 2	BEDROCK			
Address Line 3	ROCKVILLE			
Address Line 4				
Address Line 5		Post	Code TS10 2A	H
Telephone Number		Fax	Number	
E-Mail				

The **Address** should be completed in **CAPITALS** using a separate line for each part of the address and without any punctuation or abbreviations.

The address, as input, will be dropped onto any documents printed from the member's record

Part Time & Part Time % / Hours

Whole Time This field is left blank to indicate a full-time employee (works 37 hours

Per week 52 weeks of the year. (if term-time only see below)

Part-time Enter Y - & Part time hours worked by the employee. These should

always be entered as decimals in the following format: 18.75/37.00

(Employee works 18hrs 45mins per week over a whole time of 37hrs) Whole time equivalent should be entered as 37.00 hours for ALL

members (if term-time only see below)

Variable Time: Enter V - & average hours worked by employee and whole time as

37.00 hours. (if term-time only see below)

Casual: Enter C - do not list any hours worked

Term Time only **ENTER Y** in Part-time. Hours need to be adjusted to reflect that they

do not work 52 weeks a year.

Examples;

Employee works 17 hours per week for 44.4 weeks a year, this should be recorded as 17 x 44.4 / 52.14 = 14.48 per week and entered on system as 14.48/37.00 Employee works whole-time, 30 hours per week for 44.4 weeks a year, this should be recorded as 30 x 44.4 / 52.14 = 25.55 per week and entered on the system as

25.55/37.00

Employee works 37 hours per week for 44.4 weeks a year, this should be recorded as 37 x 44.4 / 52.14 = 31.51 per week and entered on the system as 31.51/37.00

Pay On Entry

This is the Whole-Time Equivalent Pay of the employee. (If employee works 18.50 hrs and earns £10,000 per annum. Amount entered would be £20,000 – WT Equivalent)

For term time only staff the whole time equivalent pay is the pay from the spinal column point before any adjustments are made.

You will not be able to see the record until the Pensions Unit has processed the relevant interface file.

Any fields not shown or detailed above do not require completion.

3.2 MEMBER MAINTENANCE

From the Main Menu select MEMBER MAINTENANCE



This is the starting point for member enquiries or amendments.

Type in the employees NINo and click 'OK' to search for their pension record. Alternatively, you can use any of the various fields to lookup the member record. You can enter full or part references to search on, wildcards are entered by putting an asterisk after the wildcard entry. E.g. BROW* will search for all names beginning with BROW...

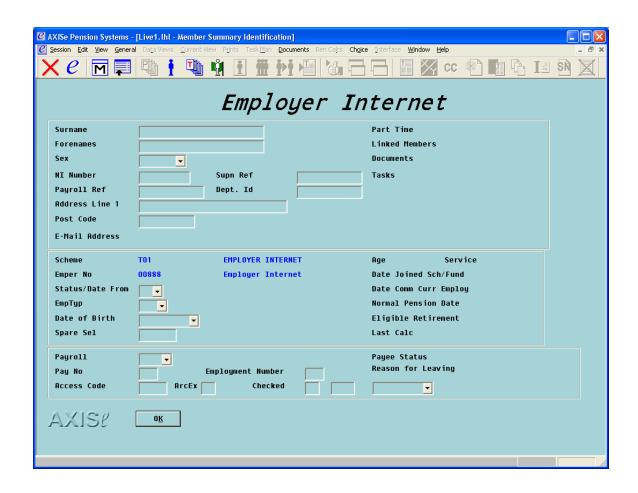
Once you have located the member, the member maintenance screen is used to view all the associated 'DATA VIEWS', view documents and update information.

To ensure easy access to the data views you may need to go to 'View' on the top tool bar, select 'Toolbars' from the drop-down list and tick;

AXISe Tool Bar Current Views User Views

If you log out at this point and 'save changes to System' and then log on again these data views will always appear at the right hand side of the screen.

This screen is the starting point for; dealing with **Variations (Contractual or Personal Changes)** producing **Pension Estimates** and inputting **Leavers**.



3.3 VARIATIONS (Contractual or Personal Changes)

Amendments to records are instigated from the Interface icon I located on the AXIS toolbar and fall into the following areas:





Select the option you want and click 'OK'.

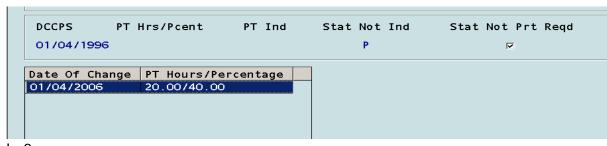
Part Time Hours Change

The current or last notified hours are shown towards the top of the screen.(If the employee had been whole-time the PT Hours/Percentage would be blank)

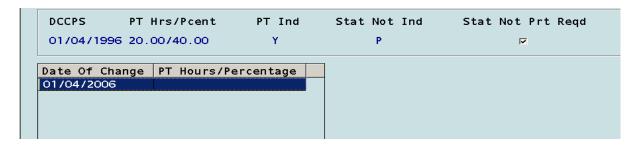
To show a change 'right click' within the box and select 'Insert'. Enter the date the hours changed and then the new PT Hours/Percentage.(example 1)

If the member is going from p/t to w/t, enter the date the hours changed and then leave the PT Hours/Percentage blank (example 2)

Example 1



Example 2



You can use this screen to 'Insert' up to 10 changes in hours at a time.

If you want to check the full service details of an employee you will need to go to the Service History.

General Amendments

This screen allows you to make changes to the member 'personal' information.

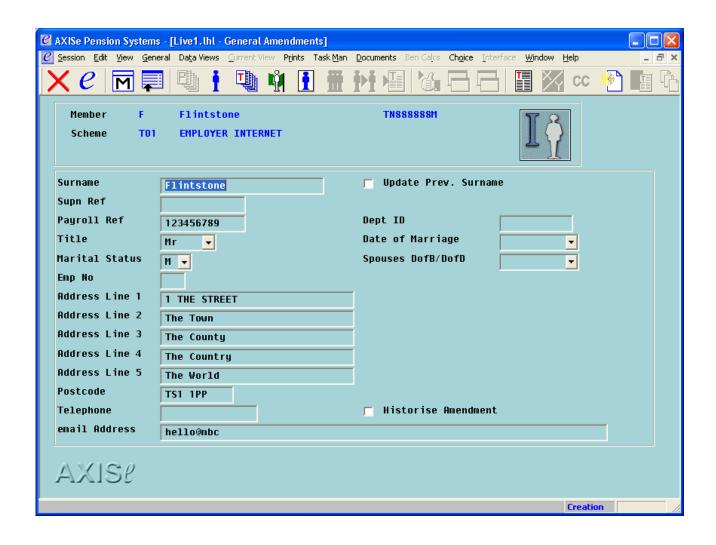
The screen below shows the fields that can be updated by using the drop-down options or overtyping the information currently held.

If you update the surname (if the members changes their name e.g. marriage, deed poll) you must Tick the **'Update Prev Surname'** box, this ensures that we maintain a permanent record of all names that have been used by this employee.

If you update the address you must tick the 'Historise Amendment' box to ensure that we maintain a permanent record of all previous addresses used by this employee.

The **Address** should be completed in **CAPITALS** using a separate line for each part of the address and without any punctuation or abbreviations.

The address, as input, will be dropped onto any documents printed from the member's record



3.4 PENSION ESTIMATES

Using the 'Member Maintenance' button locate the employees pension record.

Before calculating a pension estimate you will need to check if there is a 'Divorce PSO Debit Screen' or a 'Divorce Earmarking Screen' shown on the Current Data Views list.

If there is you should not produce an estimate of pension entitlement for this employee as the wrong figures will be generated, instead you should send an Estimate Request form to the Pensions Unit.

You will then need to ensure that the employees personal information (address, marital status etc.) is up to date and that the dates and hours recorded on the **Service History** screen are correct.

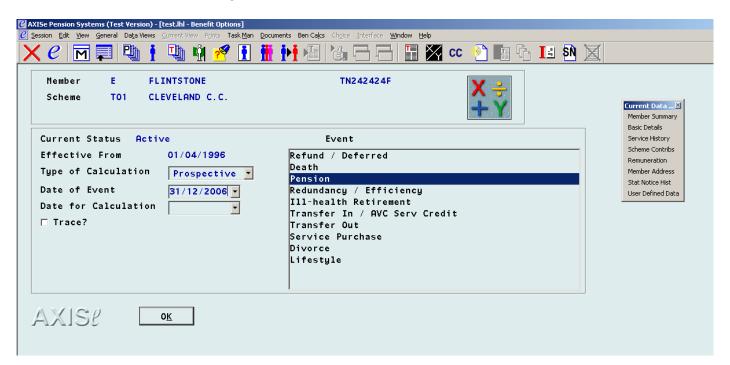
Incorrect service details will produce an incorrect benefits and costing forecast.

You will also need to calculate and make a note of the pensionable pay at the proposed date of leaving. As benefits can be calculated using the best of the last 3 years pay, (or longer if a 'Certificate of Reduction in Pay' has been issued) you will need to check whether this applies to this employee, and if so make a note of the higher pensionable pay figure and the year to which it relates.

To produce the estimate of pension entitlement click on the Benefit Calculation icon AXIS toolbar, and the following screen will become available;



on the



The 'Type of Calculation' will be 'Prospective'.

The 'Date of Event' will be the proposed date of retirement, and the 'Date for calculation' box can be left blank.

In the **'Event'** box select the type of estimate that you require;

'Pension' for early retirement with consent or normal retirement cases, or

'Redundancy / Efficiency' for people over the age of 50 who are leaving under this criteria. Click 'OK'

** See Leavers section for more information on redundancy cases

This screen is not to be used to add 'augmented service'



If you are going to award 'added years' this screen allows you to enter any special service to be counted towards added years.

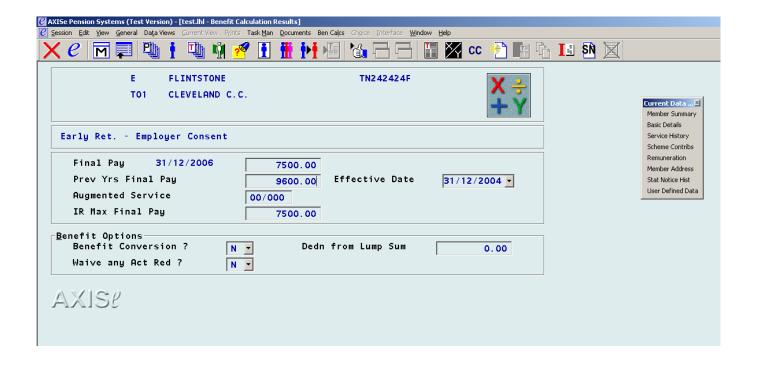
e.g.

An employee could have started work for you on 01/04/1997 but not entered into the pension scheme until 01/04/2004.

As they are leaving on redundancy, the period 01/04/97 to 31/03/04, is classed as special service (non-pensionable service with an employer).

The special service, in this case 07/000 years, would be entered into this screen and is then taken into consideration when AXIS calculates the maximum added years available to an employee.

The actual 'added years' to be awarded would be entered on the next screen.



The 'Final Pay' box will need to be overtyped with the whole-time Pensionable Pay at the date of leaving.

Do not change the 'IR Max Final Pay' figure.

The other boxes do not need altering unless one of the following applies;

If a higher pay figure from a previous year is to be used in the calculation (best of the last 3 years or longer if a 'Certificate of Reduction in Pay' has been issued) this should be input in the 'Prev Yrs Final Pay' box.

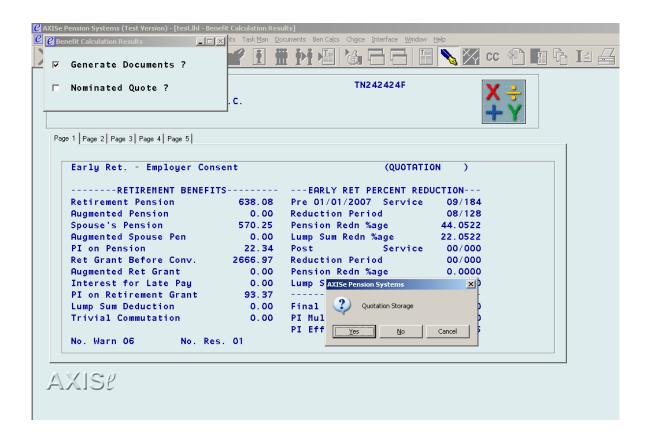
If a previous years pay is used then the 'Effective Date' will be the year to which the higher pay figure relates

(remember the day and month must be as the date of leaving i.e 31/12/2004 in the example above)

If the employee owes arrears of pension contributions the amount should be input in the '**Dedn from Lump Sum'** box.

The 'Benefit Conversion' and 'Waive any Actuarial Reduction' boxes will default to 'N' but this can be changed to a 'Y' if estimates with these options are required.

When complete click the 'Thumbs Up' icon on the AXIS toolbar and 'Save' data when prompted.



The next screen will show the calculation details, click on the 'Pen Nib' icon on the AXIS toolbar and a box will appear called 'Quotation Storage', click on the 'No' box. (an employee could have several quotes calculated on different scenarios and saving all the details would 'cloq up' the system)

Go back to the 'Member Summary' screen.

Click on 'Documents' on the top tool bar, then select 'Document List –All' from the drop-down list.

The documents take several seconds to load but if the screen 'sticks' on 'Merging Documents' (the system is merging a 'Word' document into 'AXIS') then hold down the 'Alt' and 'Tab' keys together, and 'tab' along to the 'Word' icon.

The documents list will then appear.



The documents relating to the calculation that you have just completed will be shown at the top of the list.

You will need to print off the documents shown with the current date and time of the calc.

Select and open the documents one at a time by clicking once to highlight the required document and then clicking on the 'Consecutive Display' button at the bottom of the page.

To print the calculation, wait until the document has opened then click on 'Session' on the top tool bar and select 'Print' from the drop-down list.

To print the 'word' documents (EARLYCOSTY & ESTRETW), wait until the document has opened then click on 'File' on the top tool bar and select 'Print' from the drop-down list.

The documents should then be produced by your office printer.

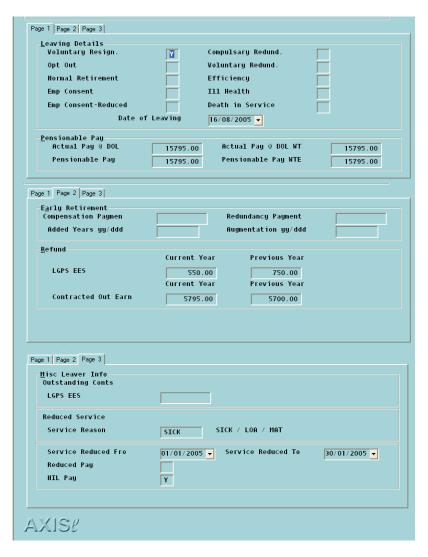
3.5 LEAVERS

From the User Data View toolbar select the MEMBER LEAVING screen.

This screen is split into three pages:

- 1 Leaving Details / Pensionable Pay
- 2 Early Retirement / Refund
- 3 Misc Leaver Info / Reduced Service

Work through each page and enter the relevant information relating to the selected reason for leaving



'Leaving Details'

If there isn't a specific 'box' to match the reason for leaving,

i.e. 'Dismissal' or 'Transfer to...' enter 'Y' in the 'Voluntary Resignation' box as reason for leaving and when the EMPLEAVE document opens, overtype 'Voluntary Resignation' with the actual reason for leaving ie. "Dismissal" etc.

**Redundancy Cases

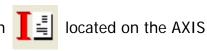
Employees **under the age of 50** are not entitled to the immediate payment of their pension.

In these cases, as above, enter 'Y' in the 'Voluntary Resignation' box as reason for leaving and when the EMPLEAVE document opens, overtype 'Voluntary Resignation' with 'Redundancy' We do not need details of redundancy payments in these cases.

Employees **aged 50 or over** are entitled to have their pension paid immediately tick the appropriate box **'Compulsory Redund'** or **'Voluntary Redund'** and enter details of any enhancements in the **'Early Retirement'** section on page 2.



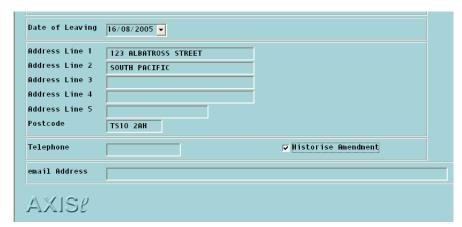
Once the Member Leaving screens are completed go to the Interface icon toolbar and then select **Leavers** from the available options.





Enter the **Date of Leaving** in the box provided.

If the member address has changed from that which is currently displayed on AXISe, update the address and check "Historise Amendment". (Not to be ticked if address has not changed)

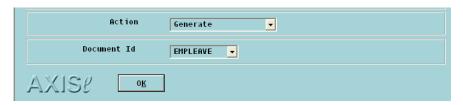


The **Address** should be completed in **CAPITALS** using a separate line for each part of the address and without any punctuation or abbreviations.

The address, as input, will be dropped onto any documents printed from the member's record

When you exit the screen by clicking **Member Summary** from the toolbar, you will be taken directly into the document Generation menu where a document called **EMPLEAVE** will be created.

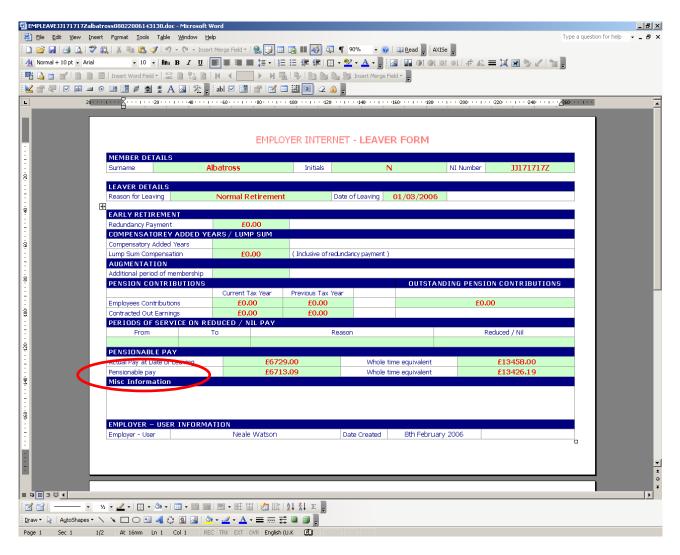
Action: Select GENERATE



Click **OK** and the document will be created through AXIS-Word Integration..

Example of merged **EMPLEAVE** document (This is a 2 page document)

Page 1 - LEAVING DETAILS



The details shown in red ink are automatically put onto the document from the information input on the member leaving screens, however if alterations are needed they can be overtyped as appropriate.

Pension Contributions: This needs to be completed if the member has left with less than 3 months service and will therefore be entitled to a refund from the Pensions Unit.

Outstanding Pension Contributions: This needs to be completed if there are arrears of contributions owed by the employee.

Misc Information: This section can be typed into, to provide any relevant leaver information that cannot be input on the **Member Leaving** Screens, such as unauthorised absences or authorised absences where the unpaid pension contributions have not been repaid.

Page 2 – PENSIONABLE PAY

Date From	Date To	Annual or Hourly Basic Pay	Number of Hours Paid		Any other <u>Pensionable</u> Earnings (with description)	Number of Contractual
			Basic	Other	Ė	Weeks Paid
02/03/05	31/03/05	£6535.50	18.50			52.14
01/04/05	01/03/06	£6729.00	18.50			52.14
Whole-	Time Equ	ivalent of P		nable Pa	Y (shown above)	Number o
	Date	Annual or		aid	Any other <u>Rensionable</u> Earnings (with description)	Contractu
Date From	To	Hourly Basic Pay		Other	i i	Weeks Dai
		Hourly Basic Pay £13071.00	Basic 37.00	Other	£	Weeks Pai 52.14

Both the 'Actual Pensionable Pay' and 'Whole-Time Equivalent Pensionable Pay' is to be completed to show the figures that were used to calculate the Pensionable Pay Amounts on Page 1.

As benefits can be calculated using the best of the last 3 years pay, (or longer if a 'Certificate of Reduction in Pay' has been issued) you will need to check whether this applies to this employee, and if so show details of the higher pensionable pay figure and the year to which it relates. (In these cases we also still need to know the pensionable pay at the date of leaving)

Shift Allowances, etc. should be shown in the 'Any other Pensionable Earnings box'

The **EMPLEAVE** document is generated to ensure a "snap-shot" in time of the information that was provided by the employer & user. The document does not need to be printed and is permanently stored on the member record.

Once you have checked the details on the document, click the AXISe button on the toolbar and you will be asked to "Save Changes" – choose YES. You will then be returned to AXIS and the summary screen showing details of your EMPLEAVE document.

To exit out you can now hit the



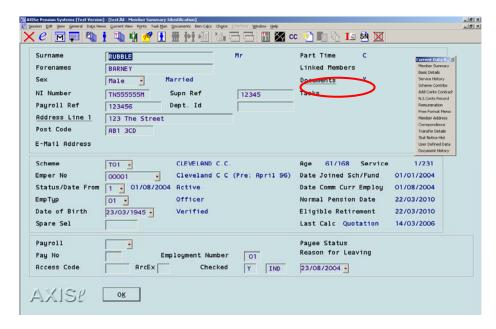
button and return to the Member Maintenance screen.

A 'task indicator' will be automatically generated on the employees record to signal to the Pensions Unit that the member is a leaver and further action is needed from them.

Please note: You will not be able to see any changes to the member record until the Pensions Unit have processed the relevant interface file.

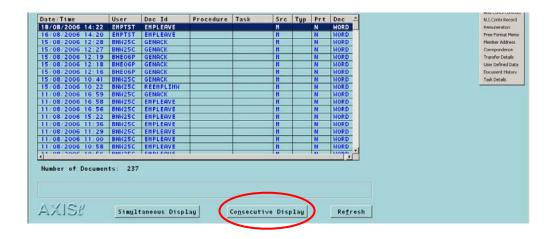
If after completing the EMPLEAVE document you realise you have input some incorrect data, you can re-open the document and make amendments.

From the 'Member Summary' screen click the web-style link 'Documents' (single click).



You will then be taken to the Document List for that member. The documents are listed in date and time order and also display the user who created it.

Simply single click the document you created to mark it and then hit the 'Consecutive Display' button at the bottom of the screen to open it.



Word will now launch and your document will open. As with any WORD document, you can now make amendments as required.

Once satisfied, click the button on the toolbar and you will be asked to "Save Changes" – choose YES. You will then be returned to an AXISe summary screen showing details of your EMPLEAVE document. From here you can now leave the record.