



# Multi-Di@g<sup>®</sup>

**User manual**

**ACTIA<sup>®</sup>**

AC5209091 D



# Multi-Di@g®

## Dear Customer,

You have chosen Multi-Di@g® developed by ACTIA®  
and we thank you for your confidence.

Multi-Di@g® is a high performance multi-make solution which gives you a double guarantee:

### **The ACTIA® diagnostic expertise guarantee**

ACTIA® has been the diagnostic partner of the major automobile constructors for many years and has founded its leadership on its highly complete expertise. Therefore ACTIA® accompanies its customers from the design of diagnostic solutions to their implementation in the workshop by permanent innovation.

Choosing ACTIA® means you have chosen to benefit from this unique know-how and that you have already chosen tomorrow's diagnostics.

### **The ACTIA® services guarantee**

Flexibility, close support, listening to customer requirements, financing solution\*..., ACTIA® has a vast experience of the repair trade, and a vast experience of your trade on a day-to-day basis. ACTIA® accompanies you with training, technical support, updating your Multi-Di@g® solution, always providing this same quality of service which almost 40000 workshops worldwide are now receiving.

Choosing ACTIA® is choosing your daily diagnostic partner today as well as tomorrow.

\* Depends on country

ACTIA®  
Your diagnostic partner



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# Multi-Di@g®

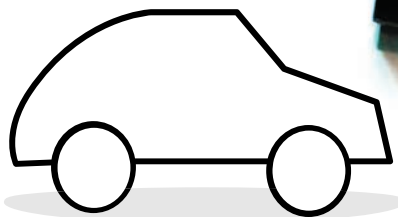
## A - Multi-Di@g® access COMMUNICATION PACK

### A.1 - Description

Consisting of the VCI (Vehicle Communication Interface) and of an OBD cable, this communication pack allows your diagnostic PC tablet or market PC to quickly communicate with the vehicles.



Some cables or cable kits are optional (depending on version).



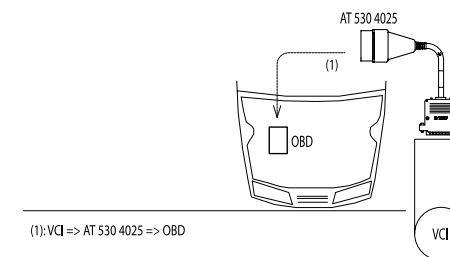


# Multi-Di@g®

## A.2 - Connection for All Vehicles

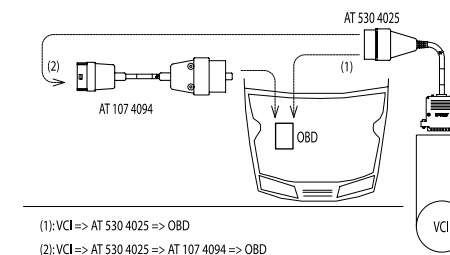
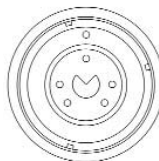
### OBD:

AT530 4010 or  
AT530 4025

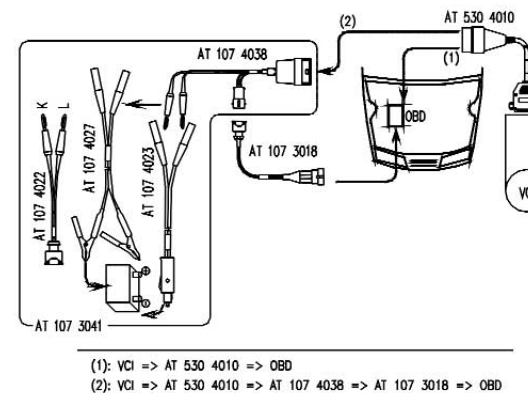
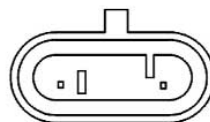


### BMW:

AT107 4083 or  
AT107 4094



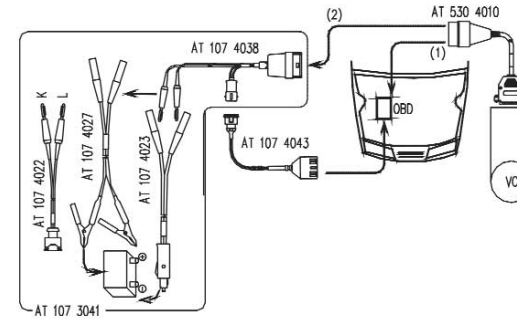
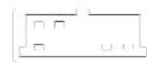
FIAT - AUTOBIANCHI  
ALFA ROMEO - LANCIA:  
AT1073018



# Multi-Di@g®

**LADA:**

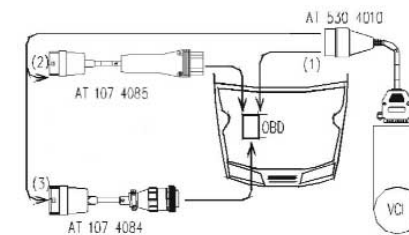
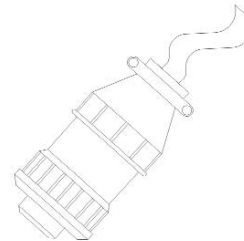
AT107 4043



(1): VCI => AT 530 4010 => OBD  
(2): VCI => AT 530 4010 => AT 107 4038 => AT 107 4043 => OBD

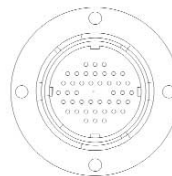
**MERCEDES:**

AT107 4084



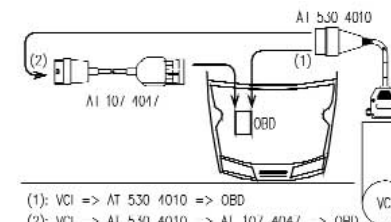
(1): VCI => AT 530 4010 => OBD  
(2): VCI => AT 530 4010 => AT 107 4085 => OBD  
(3): VCI => AT 530 4010 => AT 107 4084 => OBD

AT107 4085



**OPEL:**

AT107 4047

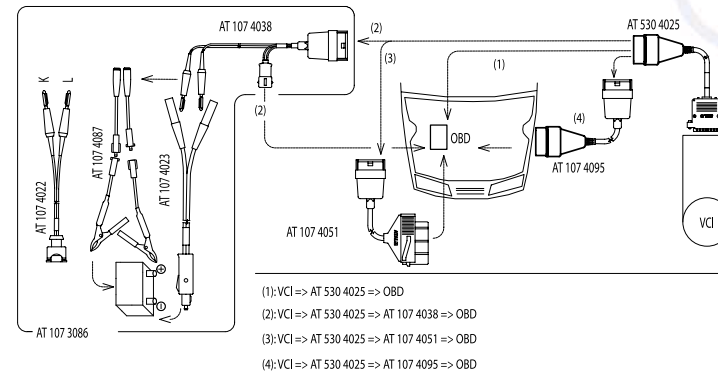
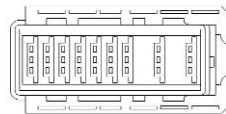


(1): VCI => AT 530 4010 => OBD  
(2): VCI => AT 530 4010 => AT 107 4047 => OBD

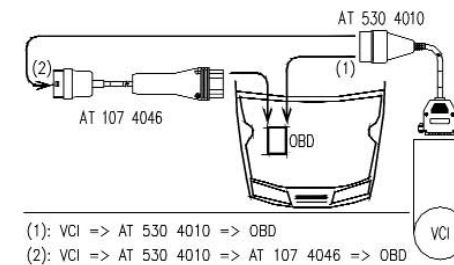
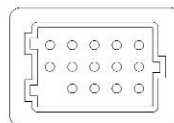
# Multi-Di@g®

## PEUGEOT - CITROËN: AT107 4038

AT107 4051 or  
AT1074095



## RENAULT: AT107 4046

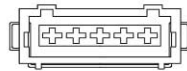




# Multi-Di@g®

**VOLKSWAGEN  
SKODA - SEAT - AUDI:**

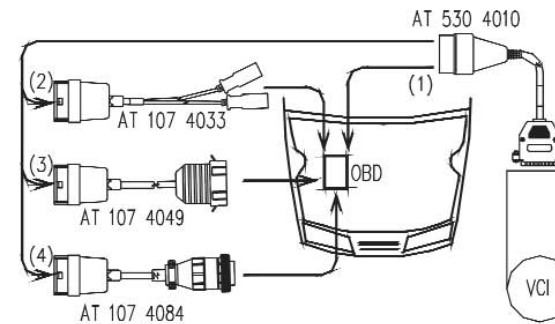
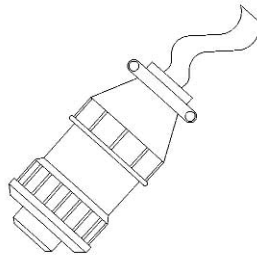
AT107 4049



AT107 4033



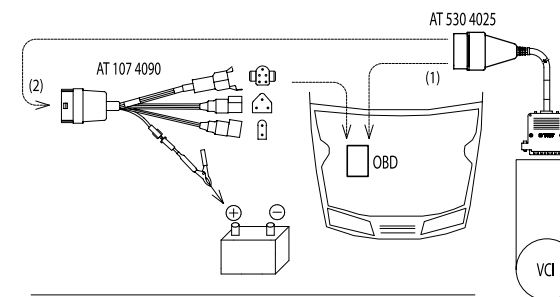
AT107 4084



- (1): VCI => AT 530 4010 => OBD
- (2): VCI => AT 530 4010 => AT 107 4033 => OBD
- (3): VCI => AT 530 4010 => AT 107 4049 => OBD
- (4): VCI => AT 530 4010 => AT 107 4084 => OBD

**FORD:**

AT107 4090



- (1): VCI => AT 530 4025 => OBD
- (2): VCI => AT 530 4025 => AT 107 4090 => OBD

# Multi-Di@g®

## B - DIAGNOSTIC PC TABLET

Multi-Di@g® master 10" version



Multi-Di@g® master 12" version



This latest generation ACTIA® diagnostic tablet is ergonomic and upgradable, combining the advantages of a robust and highly resistant professional tool with those of a graphic tablet with touch-sensitive screen.



**IMPORTANT:** On the 12" version, the access panel on the left-hand side is locked.

# Multi-Di@g®

## Multi-Di@g® mobile






Before plugging in the USB cable,  
connect the cardan joint as below.





# Multi-Di@g®

## B.1 - Tablet Technical Specifications

	Multi-Di@g® master 10"	Multi-Di@g® master 12"	Multi-Di@g® mobile
			
<b>Processor:</b>	Celeron 400 MHZ, Low power consumption technology.	Celeron 600 MHZ, Low power consumption technology.	Via Eden™ ESP 1GHz Ultra, Low power consumption technology.
<b>RAM:</b>	128 Mb	256 Mb	512 Mb
<b>Hard disc:</b>	20 Gb Equipped with a hard disk identical to those equipping the laptop computers on the market. The hard disk is mounted on a shock absorber system.	60 Gb Equipped with a hard disk identical to those equipping the laptop computers on the market. The hard disk is mounted on a shock absorber system.	40 Gb
<b>Drive:</b>	CD-ROM	Combo DVD / CD Burner	External DVD drive to be plugged into a USB port.
<b>Display:</b>	XGA TFT 10" - Touch-sensitive screen	XGA TFT 12" - Touch-sensitive screen	SVGA TFT 8.4" - Touch-sensitive screen

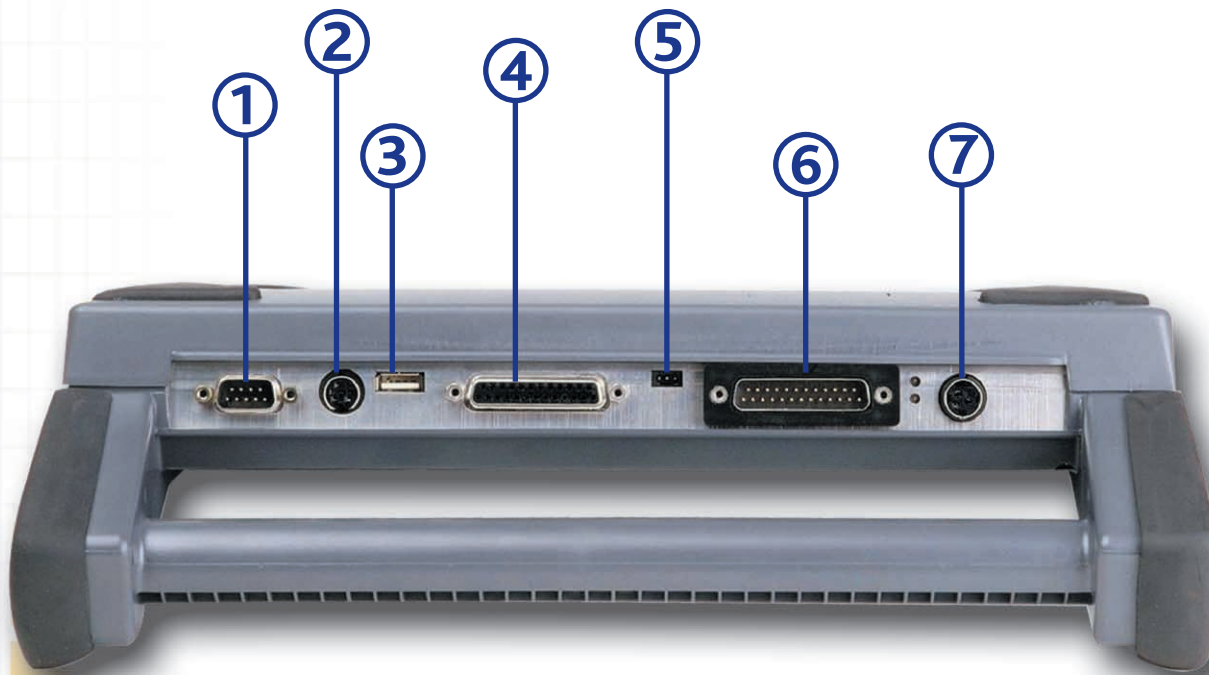
## B.2 – Component Identifications

Component	ACTIA® Ref.		
	<i>Multi-Di@g® master 10"</i>	<i>Multi-Di@g® master 12"</i>	<i>Multi-Di@g® mobile</i>
Diagnostic PC Tablet	AC921407	AC921519	AC600156
AC Power Cable	AC540004 + AC463038	AC540004 + AC463038	AC600171
Red Battery Clamp Cable	AC911107	AC911107	/
Black Battery Clamp Cable	AC911108	AC911108	/
Cigarette Lighter Socket Power Cable	AC9111001	AC9111001	AC600172 (Option)
Drive	CD AC600079	DVD AY14400102	AY14400113
Plastic Stylus	AC510638	AC510805	AC511534
12 V Battery Power Cable	AC911657	AC911679	/
Diagnostic PC Terminal Battery	AC424017	AC424019	AC600158
Warranty Certificate + Windows® XP Licence	/ AC525366	/ AC525366	/
Battery Instructions	/	AC520917	AC525366
Protective Case	/	/	AC931496
USB Cardan Joint	/	/	AY01140034

# Multi-Di@g®

## B.3 – Port Identification

### Multi-Di@g® master 10" version

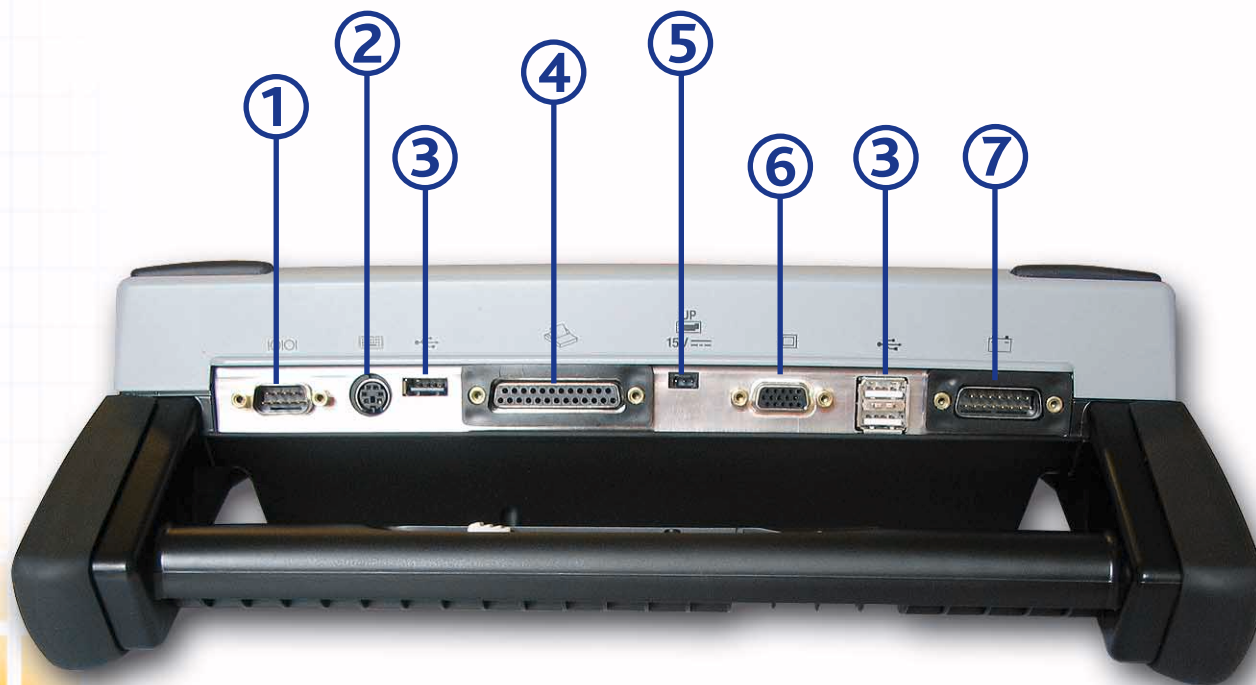


- ① Serial Cable (COM1)
- ② Keyboard
- ③ USB
- ④ Parallel Cable (LPT1)
- ⑤ Mains AC/DC Power Transformer
- ⑥ Not used
- ⑦ Vehicle Battery 12V Power Cable



# Multi-Di@g®

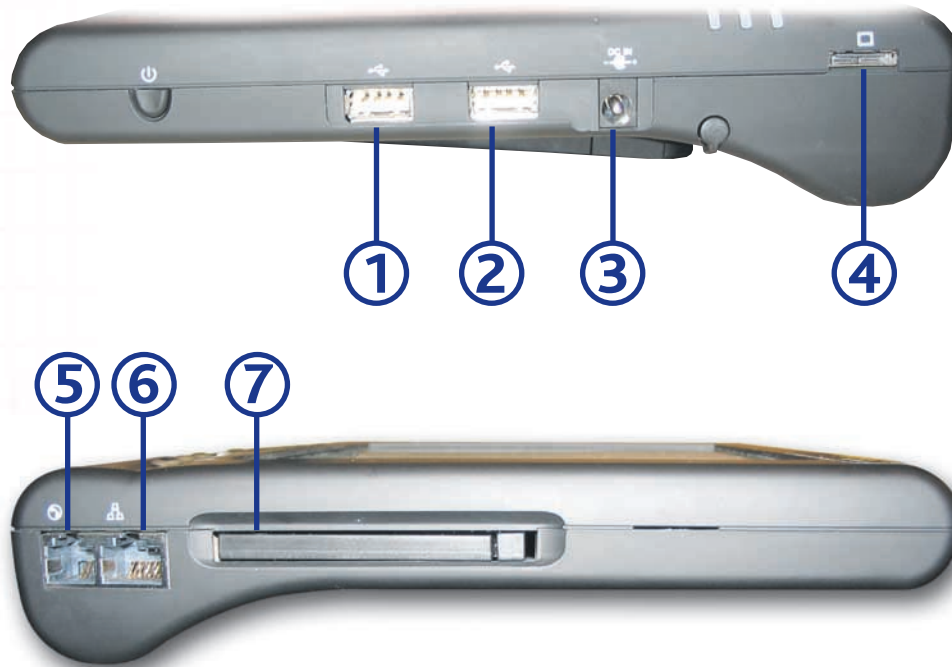
## Multi-Di@g® master 12" version



- ① Serial Cable (COM1)
- ② Keyboard
- ③ USB (in several locations)
- ④ Parallel Cable (LPT1)
- ⑤ Mains AC/DC Power Transformer
- ⑥ VGA Outlet
- ⑦ Vehicle Battery 12V Power Cable

# Multi-Di@g®

## Multi-Di@g® mobile

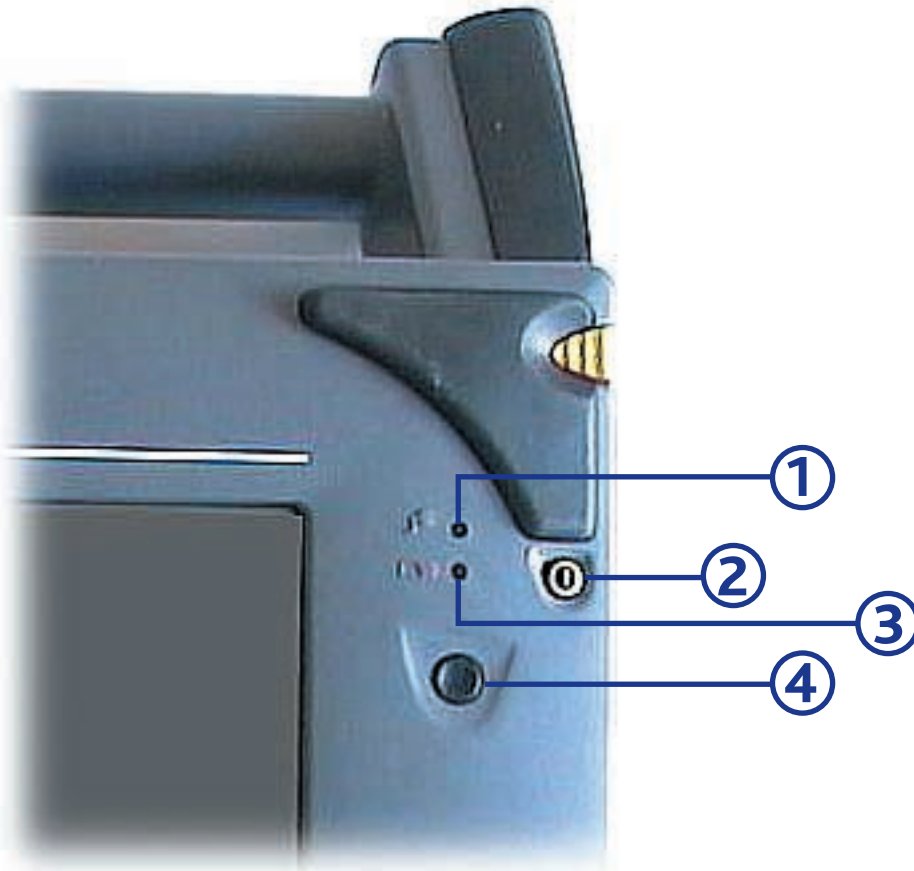


- ① USB
- ② USB
- ③ DC Power Supply
- ④ VGA Monitor Outlet
- ⑤ Modem (RJ11)
- ⑥ Network/Ethernet (RJ45)
- ⑦ PCMCIA

# Multi-Di@g®

## B.4 - Multi-Di@g® master Tablet Operation

### Multi-Di@g® master 10" version

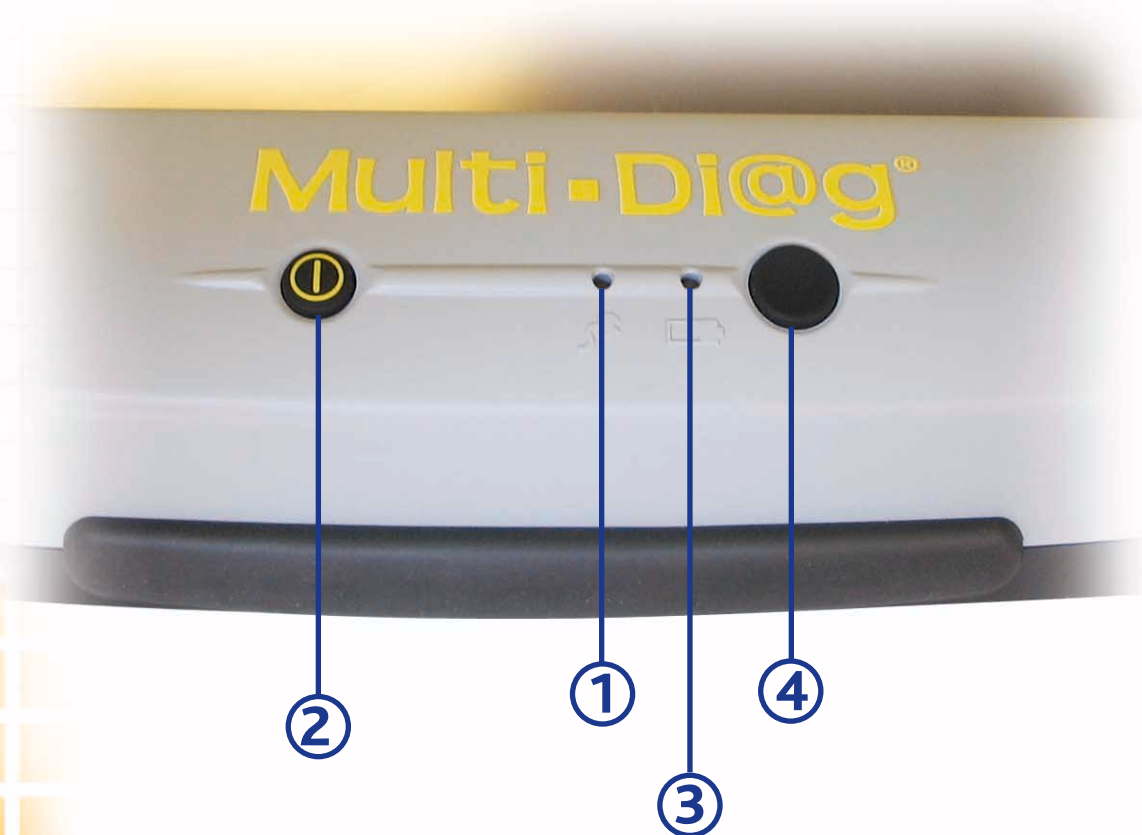


- ① Indicator
- ② ON/OFF Button
- ③ Battery Charge Indicator
- ④ Right-Clicking the Mouse



# Multi-Di@g®

## Multi-Di@g® master 12" version



- ① Indicator
- ② ON/OFF Button
- ③ Battery Charge Indicator
- ④ Right-Clicking the Mouse

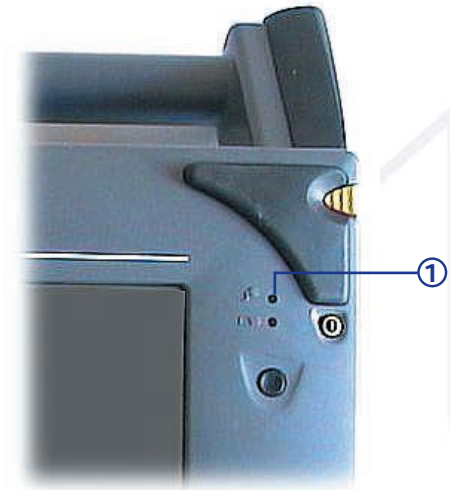
# Multi-Di@g®

## B.4.a - Indicator ①

### Multi-Di@g® master 10" version

**This indicator is lit when the tablet is switched ON.**

- **green**, the tablet is powered by an external supply (vehicle or mains).
- **orange**, the tablet is powered by the internal battery.



### Multi-Di@g® master 12" version

**This indicator is lit when the tablet is switched ON.**

- **green**, the tablet is powered by an external supply (vehicle or mains).
- **orange**, the tablet is powered by the internal battery.



# Multi-Di@g®

## B.4.b - ON/OFF Button ②

### Multi-Di@g® master 10" version

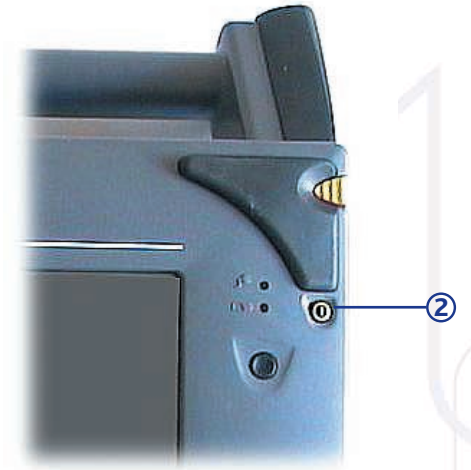
If the tablet is OFF, hold down the button:

- **1 beep** switches ON the tablet.
- **2 beeps** forces battery charging by the mains.

If the tablet is ON, hold down the button:

- **1 beep** switches OFF the tablet.
- **2 beeps** restarts the tablet.

Keeping the button pressed for longer than 2 beeps causes a long beep, no action is initiated.



### Multi-Di@g® master 12" version

If the tablet is OFF, hold down the button:

- **1 beep** switches ON the tablet.
- **2 beeps** forces battery charging by the mains.

If the tablet is ON, hold down the button:

- **2 beeps** switches OFF the tablet.
- **3 beeps** restarts the tablet.

Keeping the button pressed for longer than 3 beeps causes a long beep, no action is initiated.





# Multi-Di@g®

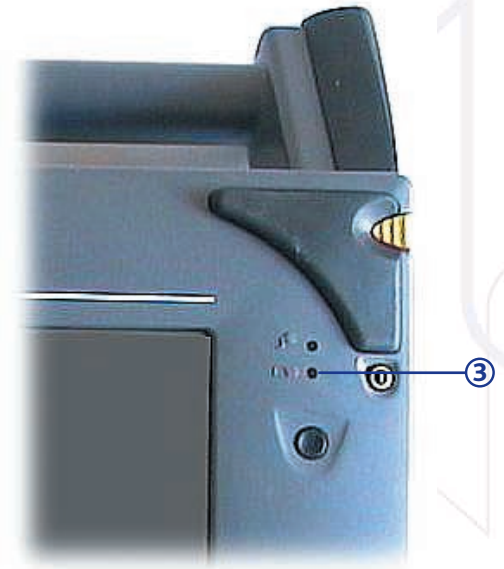
## B.4.c - Battery Charge Indicator ③

### Multi-Di@g® master 10" version

- OFF, battery charge level is between 35% and 99%.
- **green**, battery charge is 100%.
- **red**, slow flashing, battery charge <35%.
- **red**, fast flashing + audible signal, battery charge is very low, switch to an external power supply or switch OFF the tablet correctly.
- steady **red**, battery missing or defective.

### The battery is charging:

- The indicator is flashing **green**, the battery is charging.
- The indicator is steady **green**, the battery is charged to 100%.



# Multi-Di@g®

## Multi-Di@g® master 12" version

- OFF, battery charge level is between 35% and 99%.
- **green**, battery charge is 100%.
- **red**, slow flashing, battery charge <35%.
- **red**, fast flashing + audible signal, battery charge is very low, switch to an external power supply or switch OFF the tablet correctly.
- steady **red**, battery missing or defective.

### The battery is charging:

- The indicator is flashing **green**, the battery is charging.
- The indicator is steady **green**, the battery is charged to 100%.

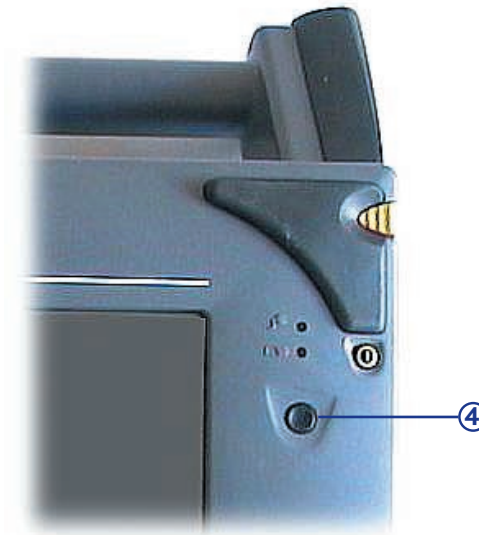


# Multi-Di@g®

## B.4.d - Right-Clicking the Mouse ④

### Multi-Di@g® master 10" version

- Button ④ corresponds to right-clicking the mouse. Keep button ④ pressed, and without releasing press the desired point on the touch-sensitive screen to activate a function.



### Multi-Di@g® master 12" version

- Button ④ corresponds to right-clicking the mouse at its position on the touch-sensitive screen.



**Using the Buttons:**  
Always release the button when you have reached the desired function.



# Multi-Di@g®

## B.5 - Multi-Di@g® mobile Tablet Operation




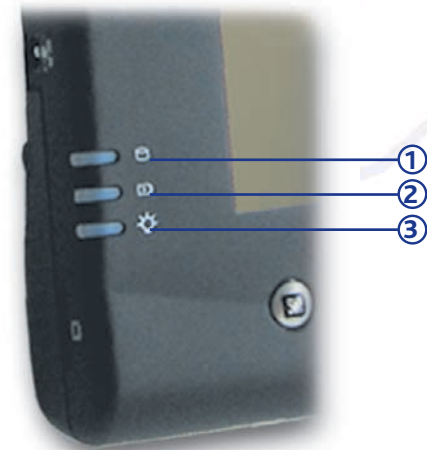
Using the stylus, you can carry out actions directly on the touch-sensitive screen of your Multi-Di@g® mobile. When the stylus is kept pressed to the screen for a few seconds, it performs the equivalent of a right-click.

- ① Indicators
- ② ON/OFF Button
- ③ Command Buttons (not used)
- ④ Brightness Control

# Multi-Di@g®

## B.5.a - Multi-Di@g® mobile Indicators

Function	Indicator	Visual Code	Meaning
① - Hard drive	Orange	Flashing	Access to hard drive in progress
② - Battery	Green	OFF	Battery over 90% charged or operating on battery power
		ON	Battery charging  Battery does not necessarily start charging if it is still over 90% charged.
③ - Power supply	Blue	OFF	Mobile device is OFF.
		ON	Mobile device is ON.



## B.6 - Battery

### **B.6.a - Safety Precautions:**

- Do not cause any short circuits between the three battery terminals.
- Do not use the battery for any other applications (emission of a toxic substance and deterioration of the battery).
- Keep the battery away from inflammable sources.
- If the battery life drops, change the battery.
- Always replace the battery with a battery of the same type.
- Do not reverse the polarity of the battery.

### **B.6.b - Charging the Battery:**

The battery must be charged using the mains adapter only. Do not use a standard charger.

Charge condition: temperature between 10°C and 40°C for Multi-Di@g® master, between 0°C and 35°C for Multi-Di@g® mobile.

The battery must be charged if:

- You have changed the battery and it is not charged.
- The charge indicator indicates insufficient battery power (see chapter: Tablet Operation).



To optimise battery performance, we recommend that you charge the battery to 100% (no partial charge) and only charge the battery when it is fully discharged.



# Multi-Di@g®

## B.6.c - Long-Term Storage:

- The battery will become discharged if the tablet is not used for long periods.
- A charge level which is too low can cause battery deterioration.
- Charge the battery to the maximum; this will optimise the storage life.
- For a storage period of longer than 3 months, keep the battery at a temperature between 0°C and 20°C, and recharge it every 2 months.

## B.6.d - Replacing the Battery:

### Multi-Di@g® master 10" version & 12" version

- The tablet must be OFF.
- Remove the battery cover (unscrew the two screws and pull open the cover).
- Change the battery, refit the cover (secure the two screws).

### Multi-Di@g® mobile

- The tablet must be OFF.
- Slide over the battery latch on the front face, and pull down the battery.
- Insert the battery by sliding it into the compartment.

## C - USING THE SOFTWARE

### C.1 - Starting the Application

- To start the application, double-click the Multi-Di@g® icon.



# Multi-Di@g®

## C.2 - Multi-Di@g® office

The Multi-Di@g® office application starts up when you launch your Multi-Di@g®. The purpose of this program is to manage all the Multi-Di@g® applications in order to ensure easy, intuitive use of your diagnostic tool.





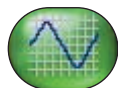
# Multi-Di@g®



Return to *the previous make page*.



Go to *the next make page*.



Start the **Multi-Di@g® scope** application.



Start the **virtual keyboard**.



Open the **Documentation** window (select the language, etc.).



Open the **Configuration** window.



Start the **Internet upgrade** module.



**Validation** button.



Return to the *previous page*.



Exit the **Multi-Di@g® Office** application.



Diagnostic report.

# Multi-Di@g®

## C.3 - Selecting the Vehicle and Operation



The selection of the vehicle to be subjected to a diagnostic is based on the vehicle make and type.

**Example:** Diagnostics of a Series 3 E46 BMW



# Multi-Di@g®

1 - Once the vehicle has been selected, the tool presents the functionality families (also called “disciplines”) which are available on this vehicle:

Icon	Description
	Discipline is in colour: available on this vehicle.
	Discipline is grey: not available on this vehicle.



2 – Select the discipline which relates to the operation you wish to perform on the vehicle.



The list of disciplines which are likely to be available varies from one Multi-Di@g® kit to another.



# Multi-Di@g®

3 - Multi-Di@g® thus selects all the functions available for the vehicle in relation to the discipline you have selected.

The screenshot displays the Multi-Di@g Office 1-2006 (07.00) - ©ACTIA interface. The main menu includes 'Entretien' (Maintenance) and 'Diagnostic'. The 'Diagnostic' section lists several functions: 'Remise à zéro des indicateurs de maintenance', 'Injection Essence', 'Injection Diesel', 'Climatisation : Lecture défauts des calculateurs', 'ABS : Lecture défauts des calculateurs', and 'Entretien du filtre à particules'. The 'Méthodes et Données' (Methods and Data) section lists 'Plans d'entretien constructeur \*'. A note at the bottom right indicates '\* option Multi-Di@g data'. The interface also shows a 'Localisation' (Location) section with a car icon and a date range '(2002-06->2003-01)'. The ACTIA logo is visible in the bottom left corner, and a toolbar with various icons is at the bottom right.

Vehicle selected

Function: Location of the OBD plug

Diagnostic operations available

Technical data

4 – Click on one of the lines to launch the diagnostic application or corresponding technical data module.



The methods and technical data (diagram, repair procedures, maintenance drawing, installation/removal methods, etc.) are optional. Contact your Multi-Di@g® dealer for more information.

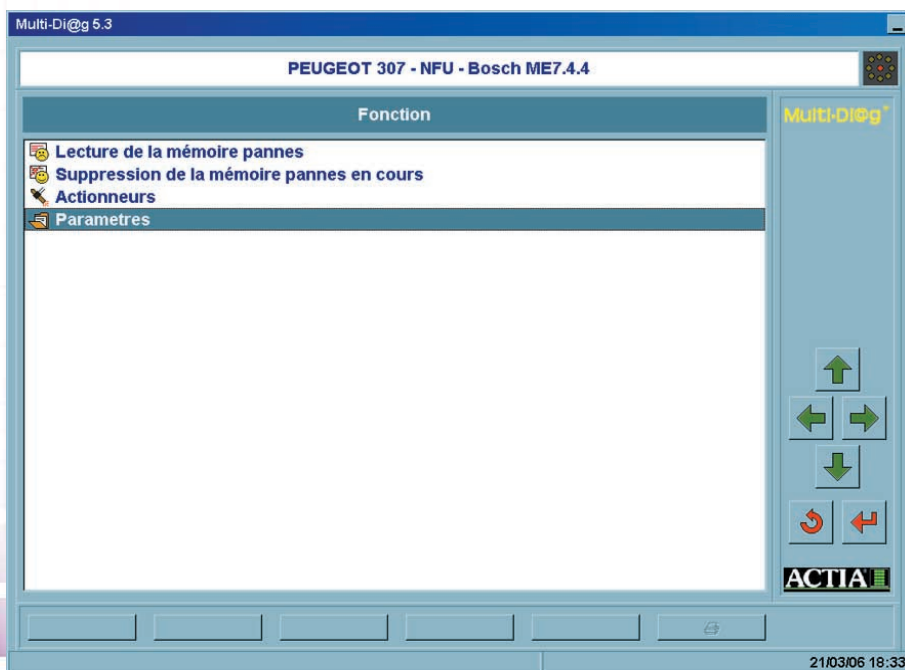
# Multi-Di@g®

## C.4 – Diagnostic Application

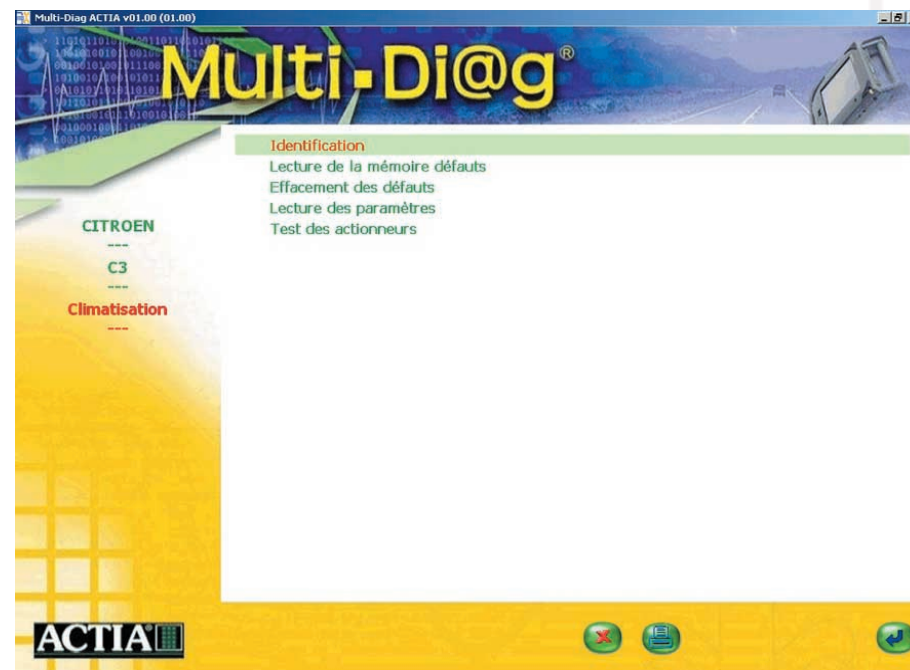
Once you have selected the vehicle and diagnostic operation, the corresponding application will start automatically.

**Multi-Di@g® then starts to communicate with the vehicle.**

The available menus and information requested vary according to the vehicles and operations selected (although the functioning is almost exactly the same regardless of how the diagnostic application appears).



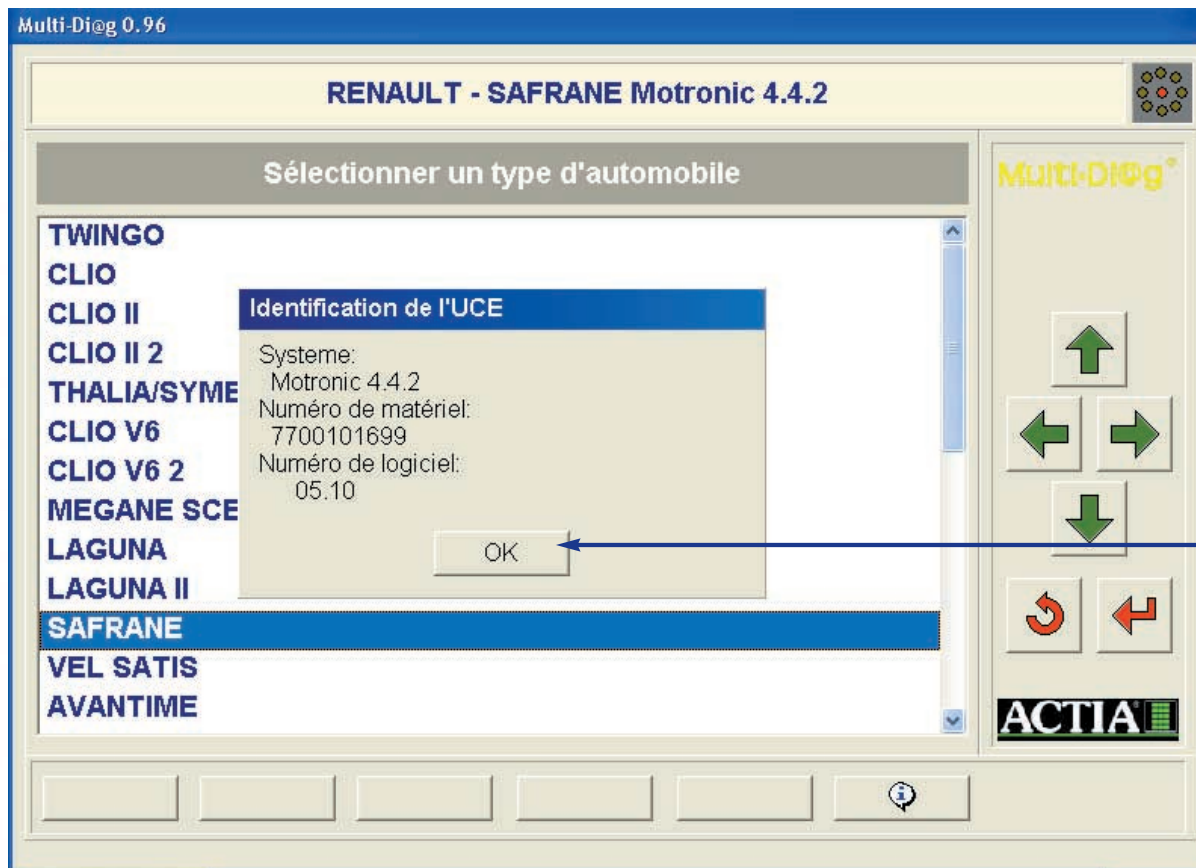
Diagnostic application example no. 1



Diagnostic application example no. 2

# Multi-Di@g®

## C.4.a - Displaying the ECU Information



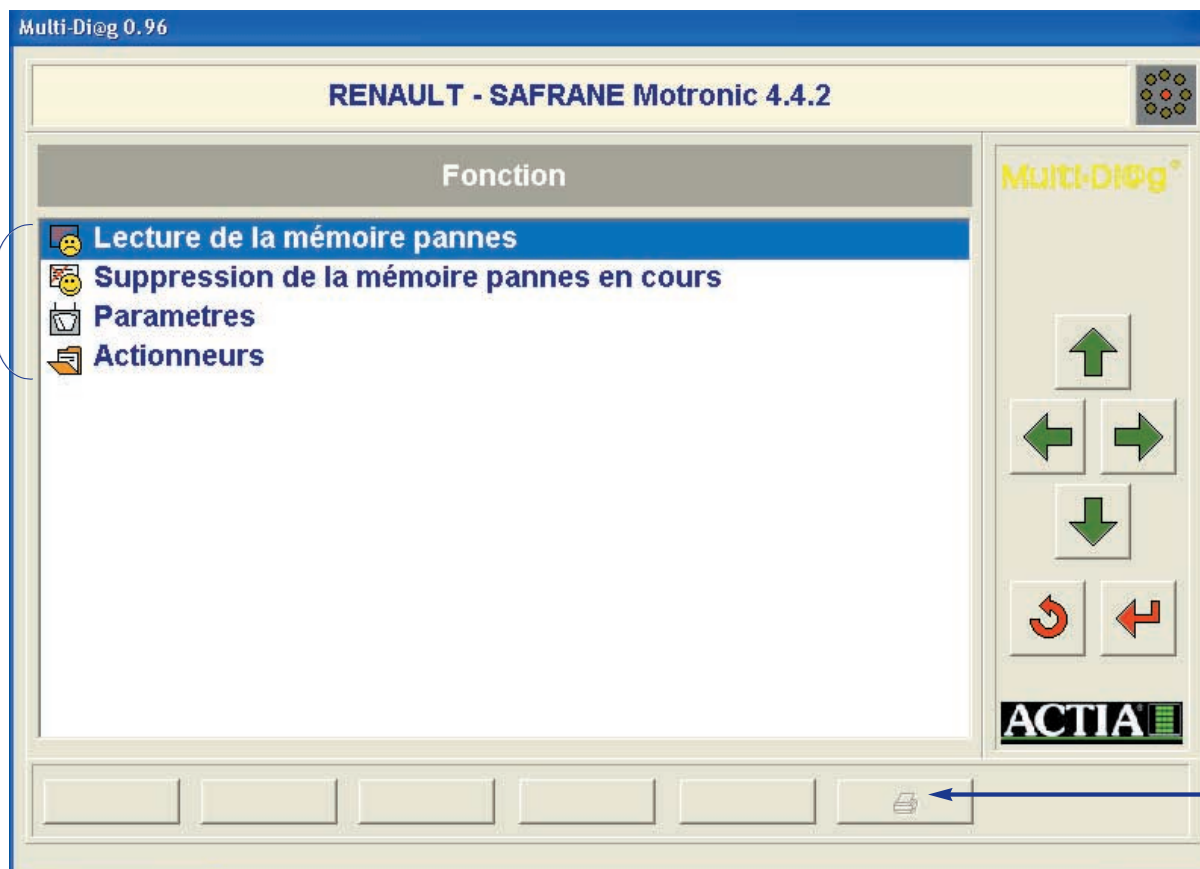
Click OK to display the menu of available functions.



# Multi-Di@g®

## C.4.b - Selecting a Function

Menu of available functions.



To launch the printing process.



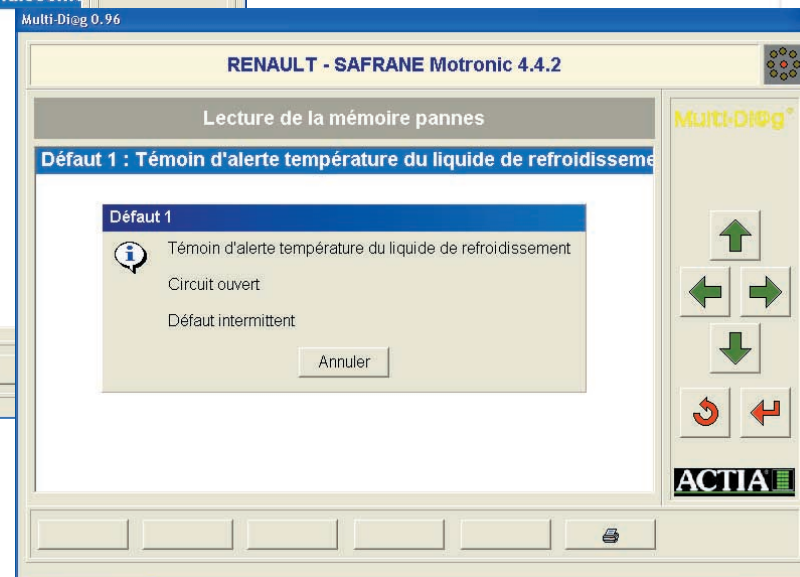
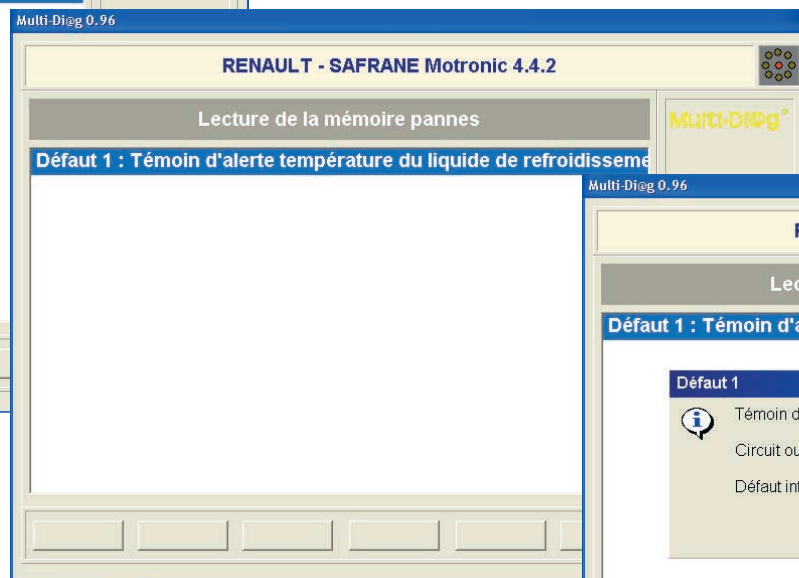
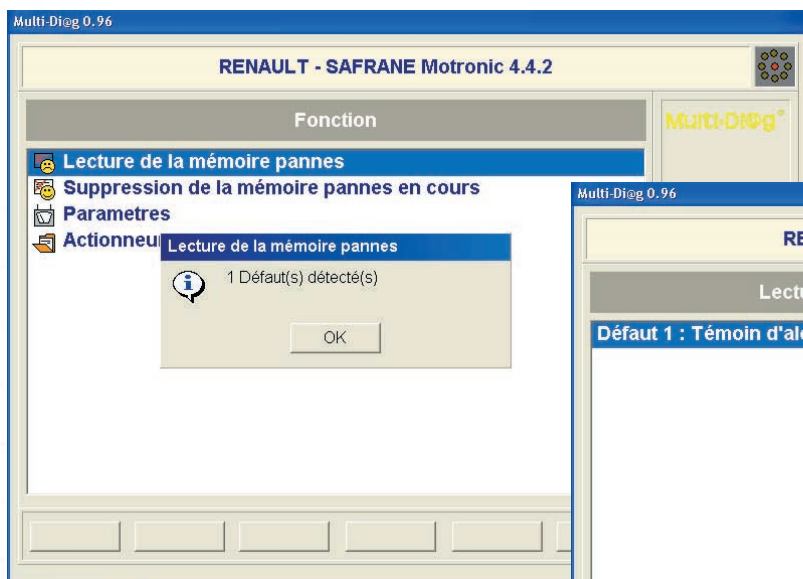
The printer must be properly connected and configured.

# Multi-Di@g®

## C.4.b.1 - Reading Fault Memory



*The Reading Fault Memory function displays the list of faults stored in the ECU's memory:*

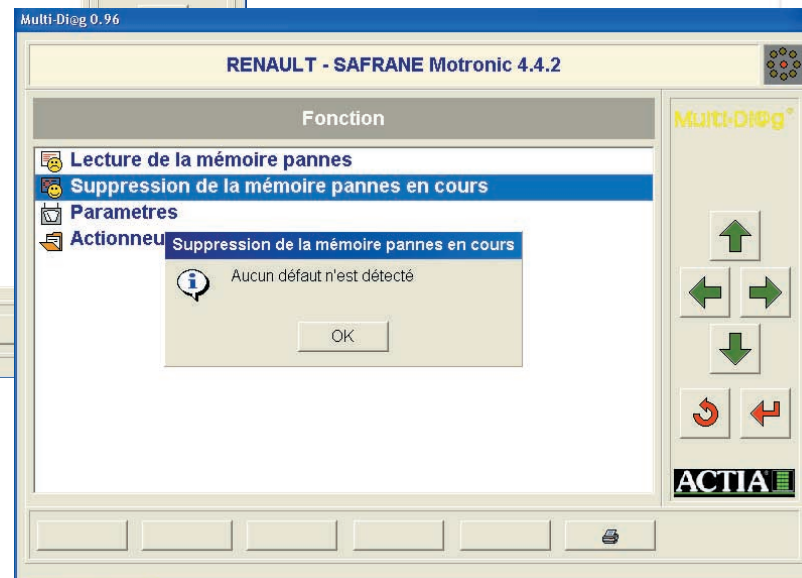
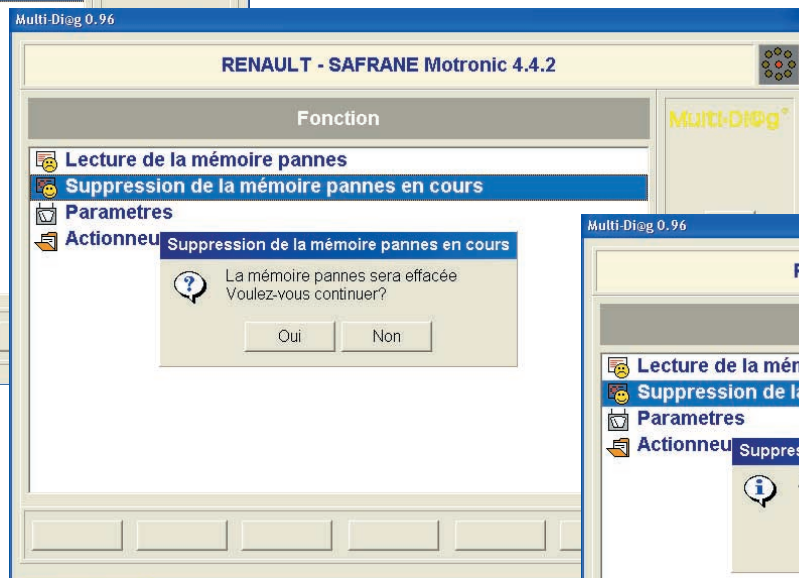
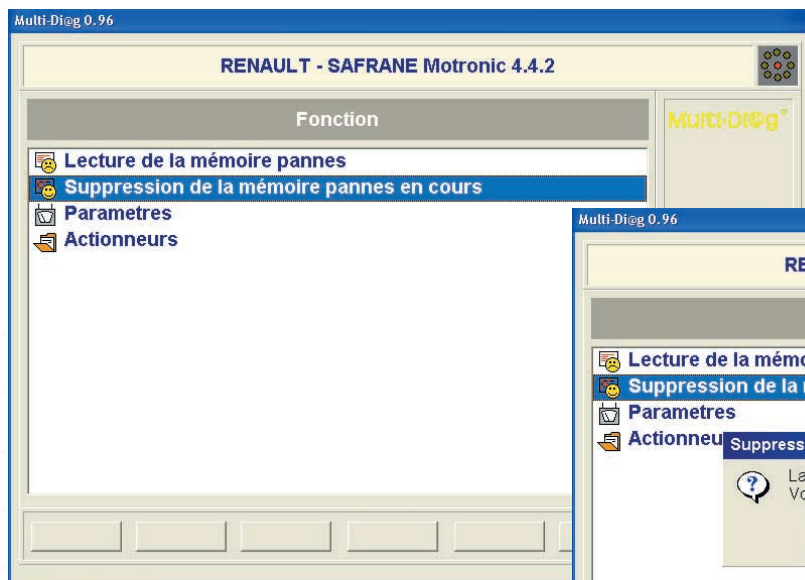


# Multi-Di@g®

## C.4.b.2 - Erasing Fault Memory



*The Erasing Fault Memory function erases the ECU's fault memory:*



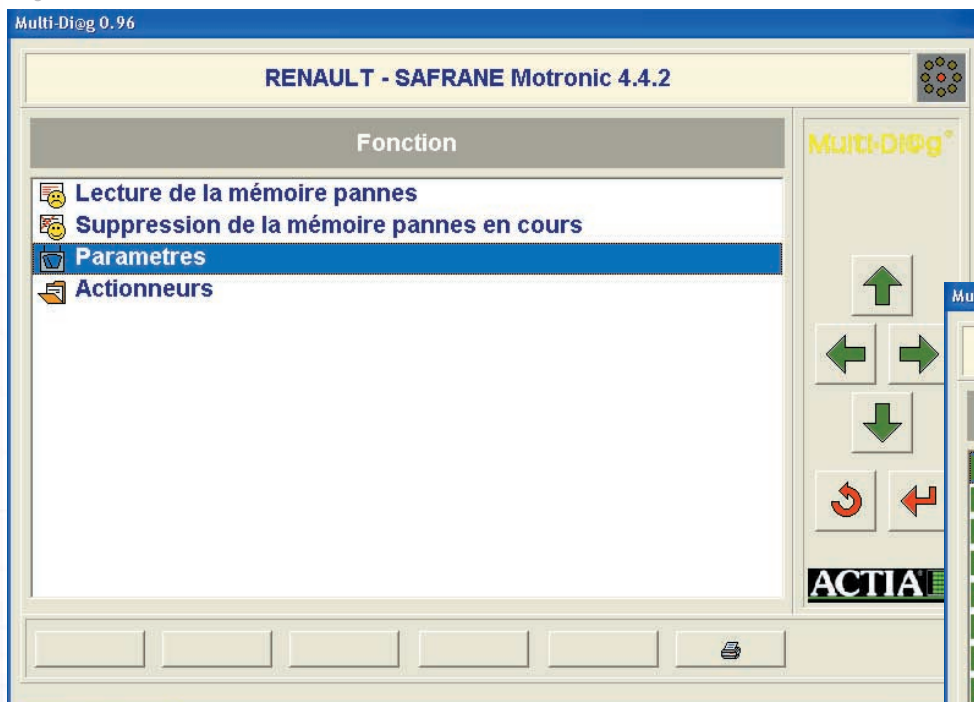


# Multi-Di@g®

## C.4.b.3 - Parameters

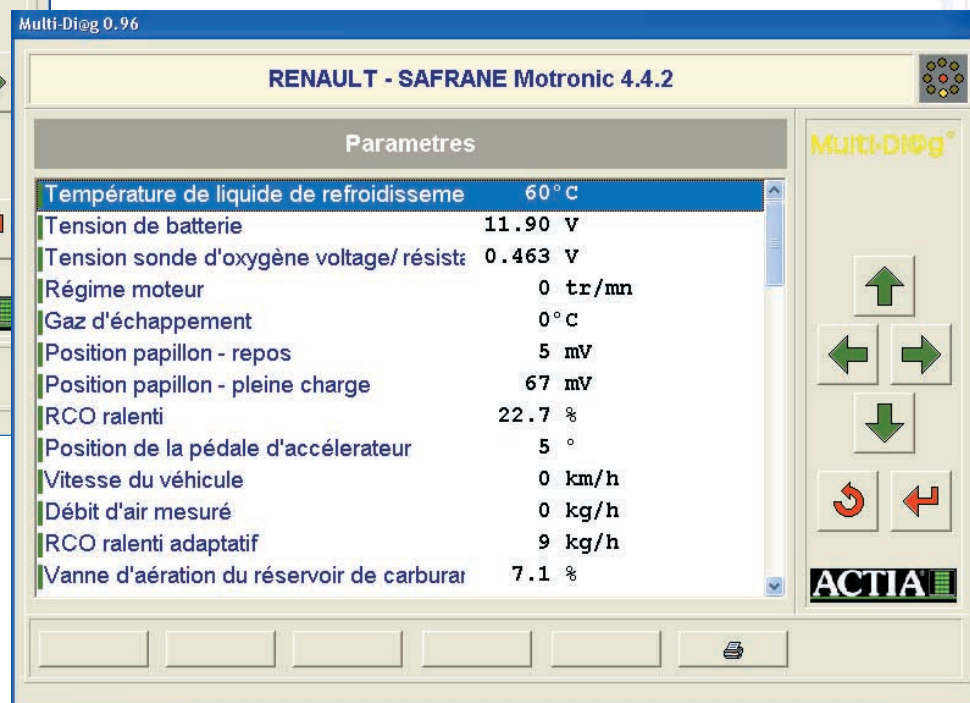


*This function is used to display the parameters managed by the ECU.*



Validating a parameter allows you to remove it from the screen; it is displayed again at the end of the list.

With no value, this feature allows you to display only the parameters you want to see.

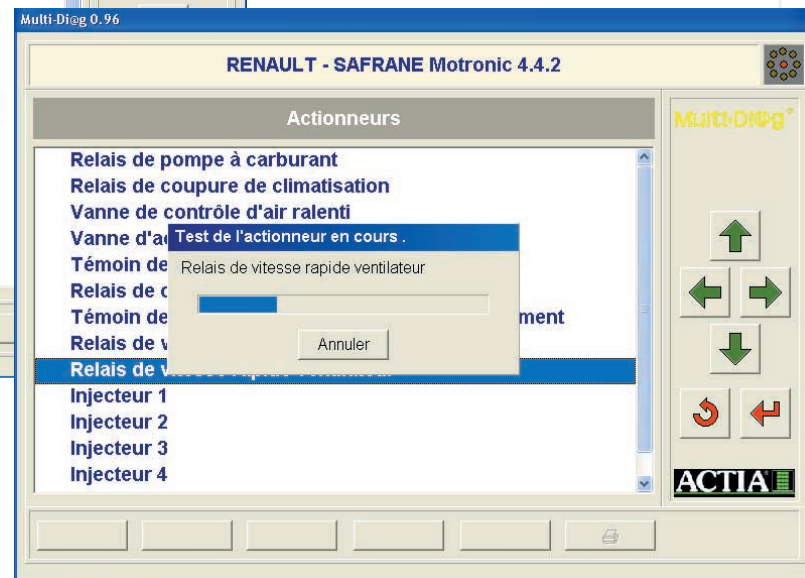
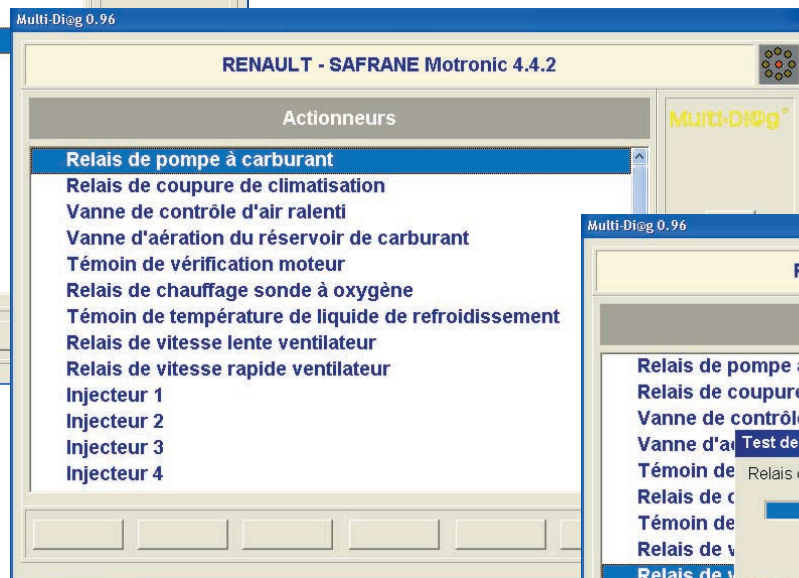
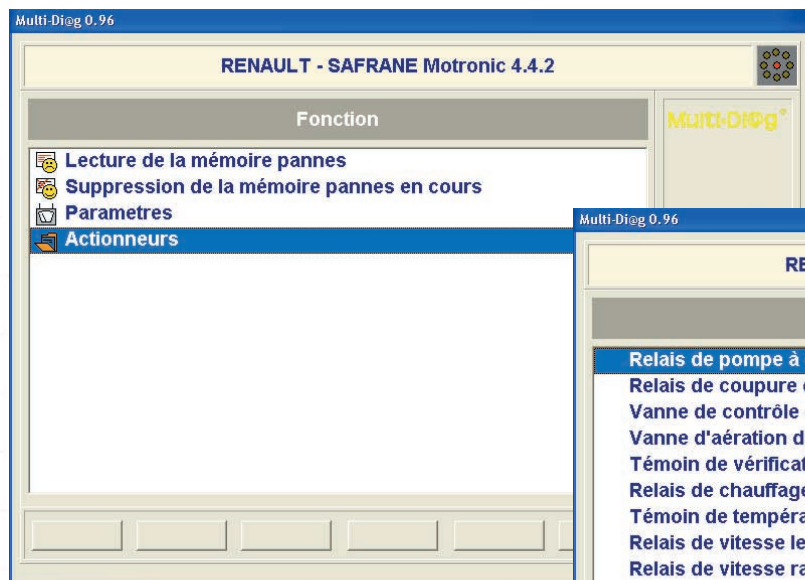


# Multi-Di@g®

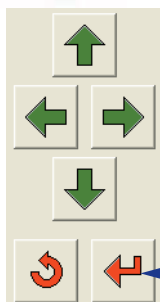
## C.4.b.4 - Actuators



*This function activates the systems managed by the ECU.*



# Multi-Di@g®



To EXIT the application,  
click RETURN as many times as necessary  
until Multi-Di@g® office is displayed.





# Multi-Di@g®

## C.5 – Using the Internet Upgrade Module

To access *the Internet upgrade module*, click on the button.



Then confirm that you wish to use the Internet upgrade module.


# Multi-Di@g®

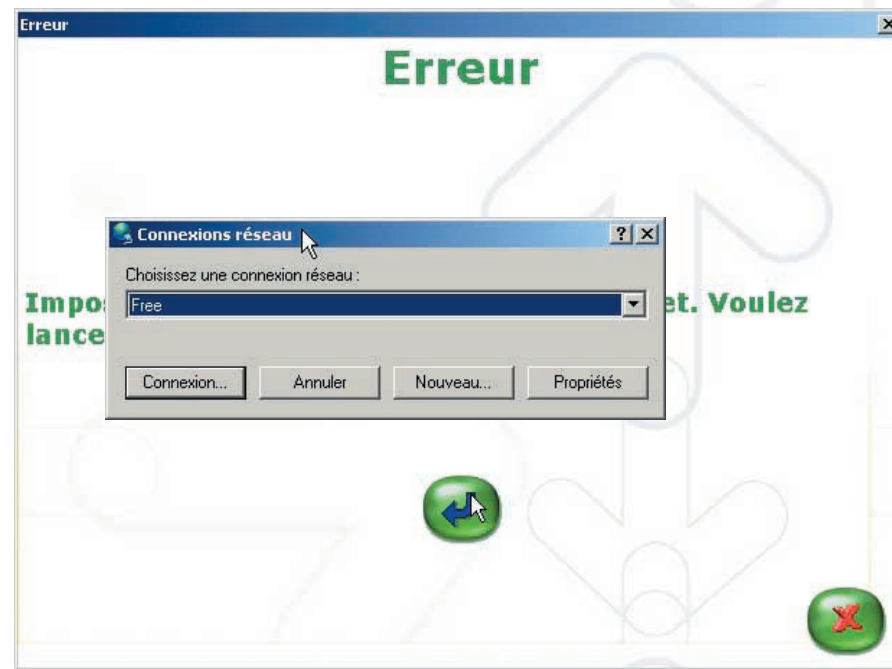


Once your request has been validated, the software determines whether you are connected to the Internet.  
If you are not, you are prompted to start the Windows® XP connection wizard.

# Multi-Di@g®



Use the  button **to validate**. The connection wizard is displayed and proposes a list of available connections.



Select the connection required and click on **Connection**. If the list is empty, click on **New** to configure a new connection.



# Multi-Di@g®

Once the Internet connection has been established, the upgrade module is launched.



**Validate** to obtain a list of available upgrades.

## D - IMPORTANT

### D.1 - Safety Instructions

#### • **General**

- This tablet is reserved for professional use only.
- The tablet must be used in compliance with ACTIA® instructions.
- Power supply voltage: 8V to 16V.



*A supply voltage outside these limits may damage the tablet.*

#### • **Environment**

- Use the tablet at an ambient temperature of between 0°C and 45°C for the Multi-Di@g® master, and between 0°C and 35°C for Multi-Di@g® mobile.
- Protect the tablet from prolonged exposure to sunlight.
- Do not place the tablet near sources of inflammable liquids to prevent any risk of explosion and fire.
- Do not use the tablet in the rain or on damp surfaces to prevent any risk of electrocution and of damaging the tablet.
- Do not splash the tablet with liquids (water, acid, cleaning fluids, etc).
- Do not leave the cables and peripherals near heat sources or hot materials.

# Multi-Di@g®

## • *Handling*

- Do not drop the tablet.
- Do not use peripherals (e.g.: cables) other than those supplied by ACTIA®.
- Do not install software other than that recommended by ACTIA®.
- Avoid using the tablet for very long periods (several hours) since some parts of the tablet may become very hot (I/O connector).
- Handle the tablet by the plastic parts to avoid burns.
- Do not allow the cables to run over the corners of tables, workbenches or shelves.
- The supplied stylus only must be used, to prevent damage to the touch-sensitive screen.
- Do not force the CD-ROM drive open (Class 1 laser product), this could physically damage it.
- Do not pull on the mains cable when unplugging the tablet from the power supply. Grip the connector when performing this operation.
- On road tests, secure the tablet using the vehicle's seat belts. The road test must not be performed by the driver. Only the passenger must carry out the test.
- Do not place the tablet on an Airbag stowage location. The Airbag may be triggered.



# Multi-Di@g®

## • Maintenance

- If your tablet is damaged:
  - Do not use the tablet.
  - Contact your retailer's After-Sales service.
  - If the screen glass is broken, do not inhale, touch or ingest liquid crystals.



**GLASS SPLINTERS.**

## • Cleaning

- For external cleaning of the tablet, use a soft cloth impregnated with a suitable cleaning agent (cleaning agent for computer screens).



**DO NOT USE SOLVENTS**

## • Batteries

- See chapter on battery maintenance (B.6).

## D.2 – Declaration of Conformity

### Multi-Di@g® master 10" version

**Manufacturer's name:** ACTIA®

**Manufacturer's address:** 25 Chemin de Pouvoirville - 31432 TOULOUSE - France

**Declares that the product:**

**Product name:** Diagnostic PC tablet

**Model number(s):** 921407

**Meets the following product specifications:**

**EMC:**

**EN50081- 1:** EN55022 1998

**EN50082- 1:** EN61000- 4- 2: 1995 - 4KVCD, 8kV AD  
EN61000- 4- 3: 1997 - 3V/ m  
EN61000- 4- 4: 1995 - 0,5kV signal 5kHz



This product conforms to the terms of Directive 73/23 on low voltages and to EMC Directive 89/336 and has thus received the CE mark. (!)

### **Additional Information:**

This is a Class A product. In a domestic environment this product can cause radio interference requiring the appropriate measures to be taken by the user.

# Multi-Di@g®

## Multi-Di@g® master 12" version

**Manufacturer's name:** ACTIA®

**Manufacturer's address:** 25 Chemin de Pouvoirville - 31432 TOULOUSE - France

### Declares that the product:

**Product name:** Diagnostic PC tablet

**Model number(s):** 921519

### Meets the following product specifications:

**CEM:** EN61326-1/A 1/A2 (Ed 97/98/01)

**RTTE:** EN301489-1 (V1.4.1)

EN301489-17 (V1.2.1)

EN300328 (V1.4.1)

**Low voltage:** EN60950-1 (Ed2001)



This product conforms to the terms of EMC Directive 89/336, to RTTE directive 1999/5, and to the low voltage directive 73/23 and has thus received the CE mark !

### Additional information:

This is a class A product. In a domestic environment this product can cause radio interference requiring the appropriate measures to be taken by the user.

This equipment operates on the 2.4GHz radio band and may be used anywhere in the European Union.

Usage outside the EU may be limited to certain frequencies or require a user license.

Please contact your local authorities for further details.



**IMPORTANT:** The product must not be used in an explosive environment.



# Multi-Di@g®

## Multi-Di@g® mobile

To obtain a copy of the CE declaration, please contact:

**Manufacturer's name:** ACTIA®

**Manufacturer's address:** 25 Chemin de Pouvoirville - 31432 TOULOUSE - France



This product conforms to the terms of EMC Directive 89/336, to RTTE directive 1999/5, and to the low voltage directive 73/23 and has thus received the CE mark. (!)

## Additional information:

This equipment operates on the 2.4GHz radio band.

Usage may be limited to certain frequencies or require a user license. Please contact your local authorities for further details.



**IMPORTANT:** The product must not be used in an explosive environment.

## D.3 - Legal Notices

This tool is designed to be used by experienced professionals who, as such, have formed their own decision to purchase the product, without the computer consultancy services of ACTIA® which has no obligation to the purchaser in this respect, and who accept the software and associated manual as-is. Therefore ACTIA® disclaims all responsibility for apparent or hidden defects, or for the decisions taken by the user based on his results, which are alone based on the user's competence and professional care. ACTIA® also disclaims all responsibility for direct or indirect damage which may result from the product's use and operation.

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## D.4 - Recycling

This product's packaging materials are recyclable and can be reused. Please dispose of any materials in accordance with the local recycling regulations.

When discarding the unit, comply with local rules or regulations.

Batteries should never be thrown away or incinerated but disposed of in accordance with the local regulations concerning chemical waste.

This product and the accessories packed together constitute the applicable product according to the WEEE directive except batteries.

