

queue™
(V4.X)
(for V1 Driver)
(for Windows XP)

Visual Presenter Image Software
User Manual

Date: 2009/10/23

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1.Introduction

queue™ PC and USB driver which support WIA and TWAIN standards.

2.System requirement

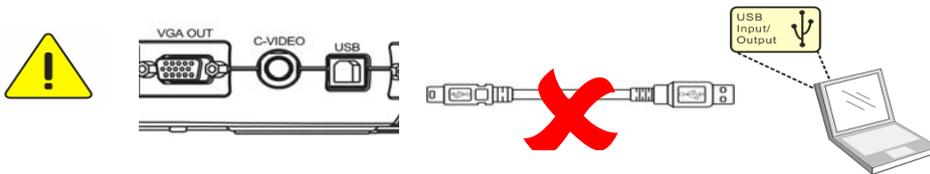
- CPU : P4 1.8 GHz and above
- RAM : 512MB
- Graphics Card
 - ◆ Graphics Memory: 8M Bytes above
 - ◆ Support DirectX 9
- Resolution : XGA (1024x768) and above
- Free disk space : 100MB

3.Automatic installation of queue™

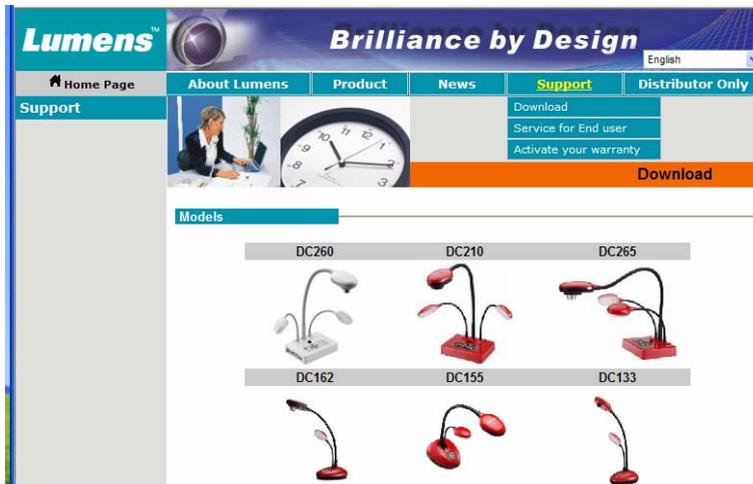


<Very Important> To ensure successful installation, please make sure each of the following steps is completed.

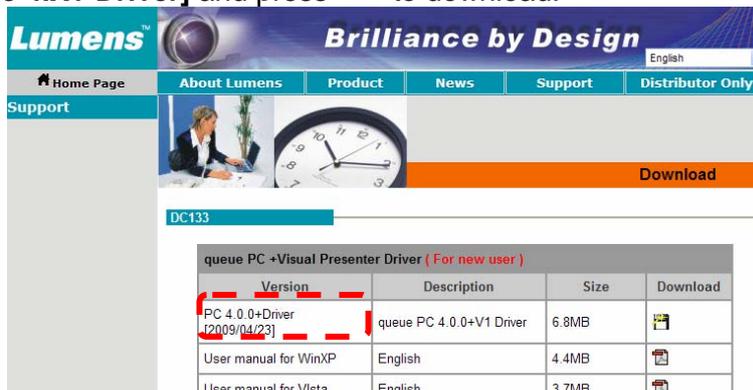
3.1. Remove the USB cable from Computer and Visual Presenter.



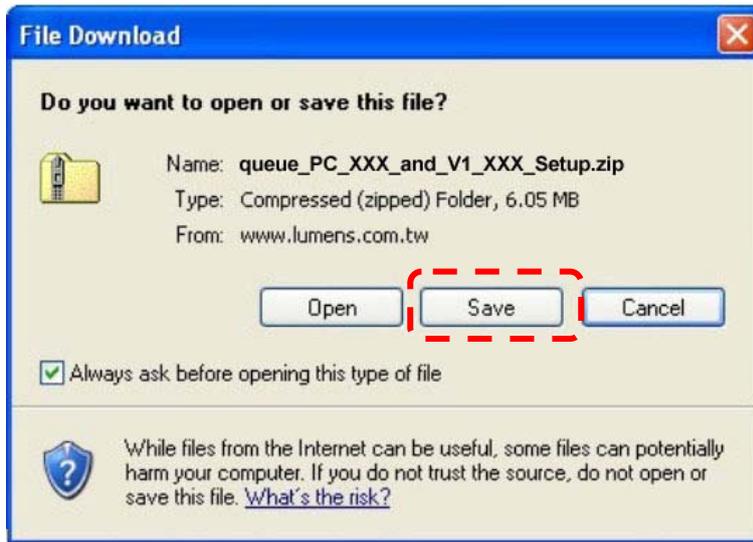
3.2. Go to Lumens™ website <http://www.lumens.com.tw/eng/goto.asp> and select the model you have purchased.



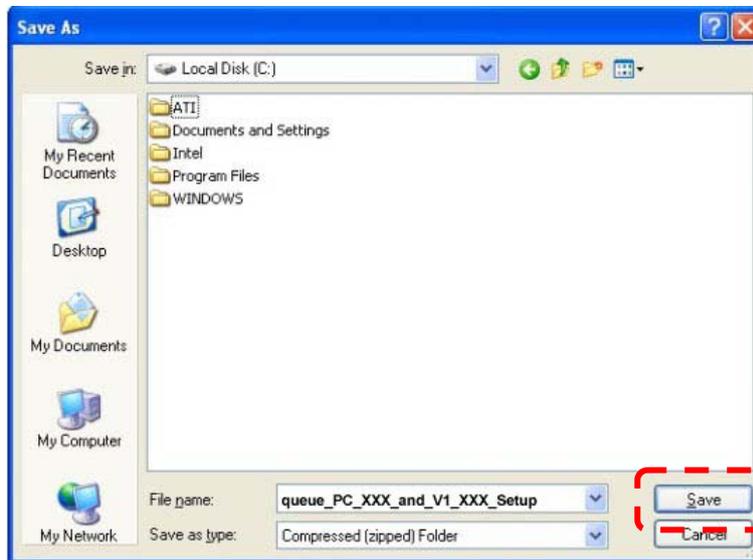
3.3. Find the [queue 4.X+ Driver] and press  to download.



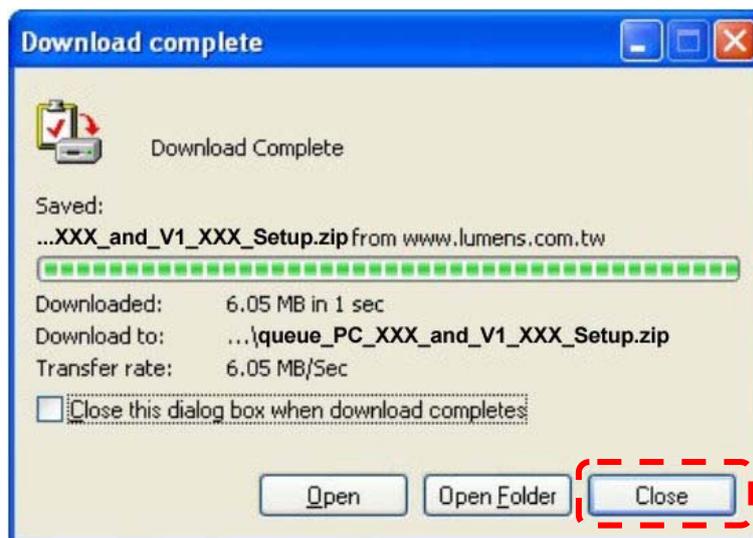
3.4. Press **[Save]**.



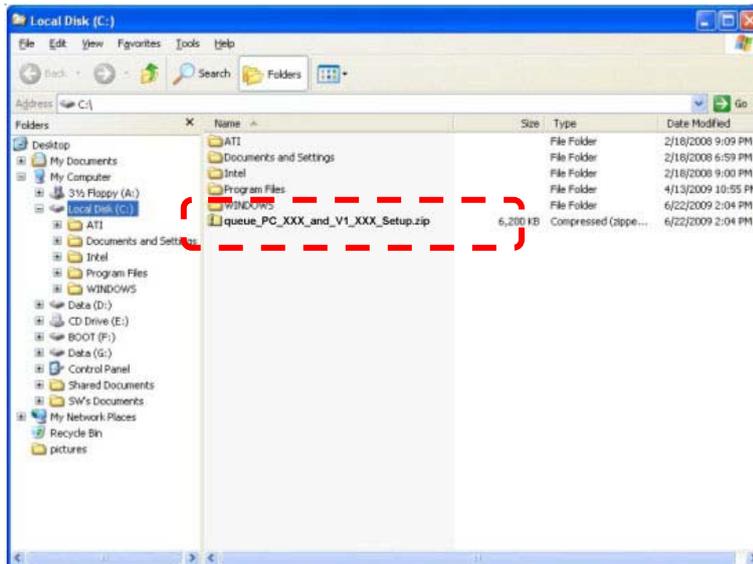
3.5. Select the storage location and press **[Save]**.



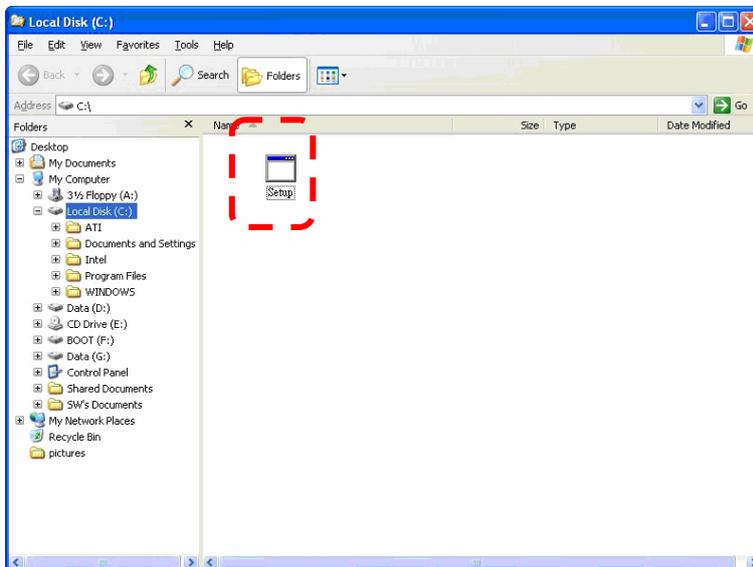
3.6. After download is complete, press **[Close]**.



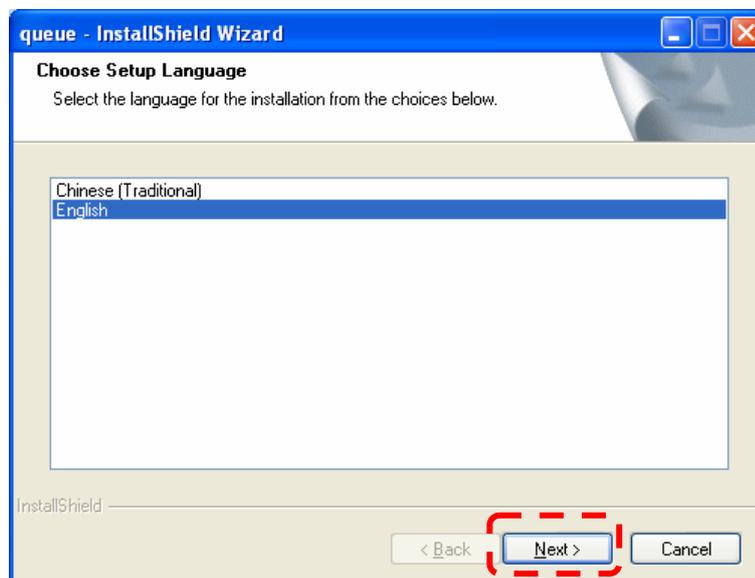
3.7. After finding **[queue_PC_4.0_and_V1_XX_Setup]**, double-click it to decompress **[Setup.exe]**.



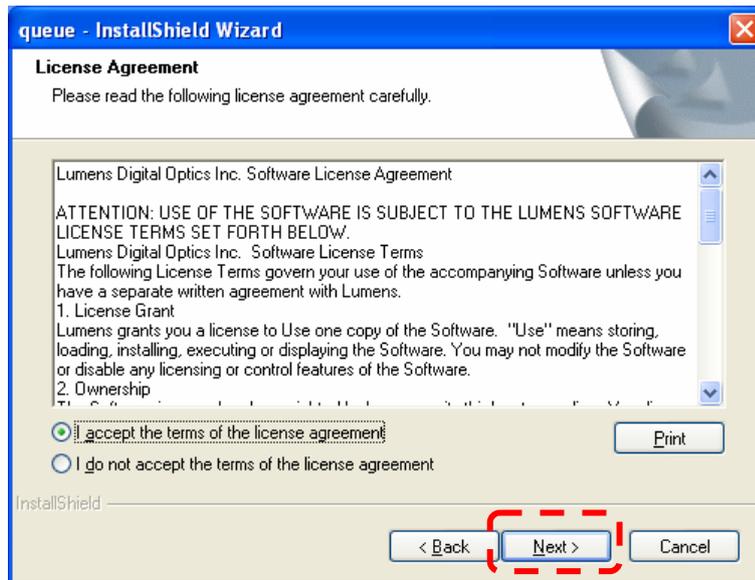
3.8. Double-click **[Setup.exe]** to start the Installation Wizard.



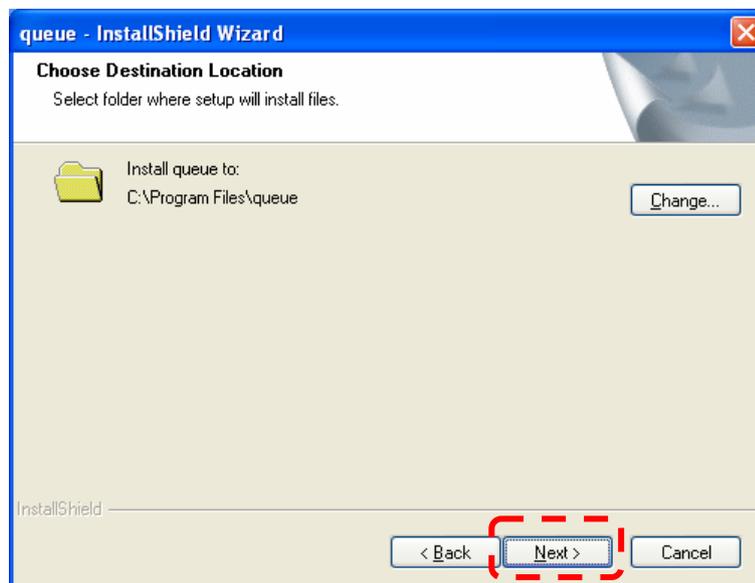
3.9. Select the preferred language and press **[Next]**.



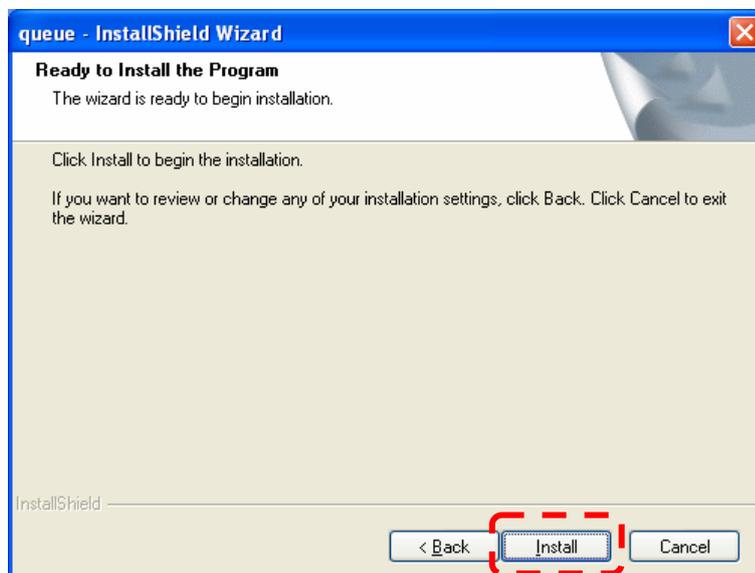
3.10. Read License agreement and press **[Next]**.



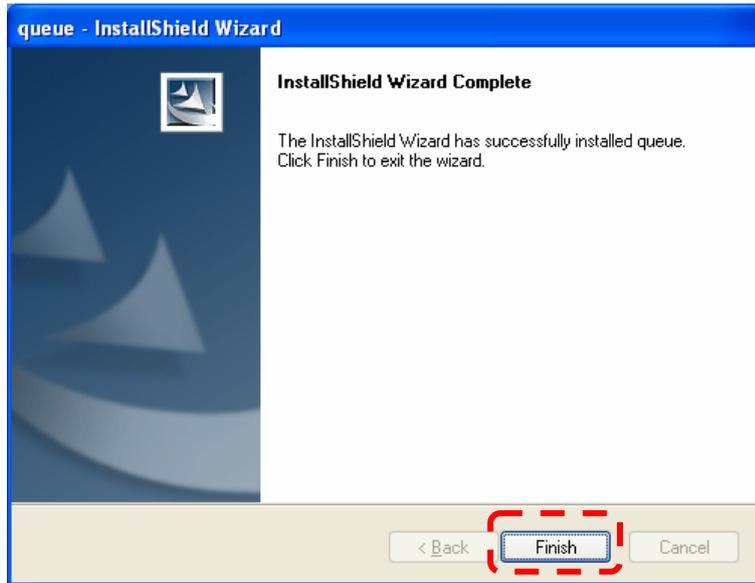
3.11. Click **[Next]** to install queue™ to the preset directory



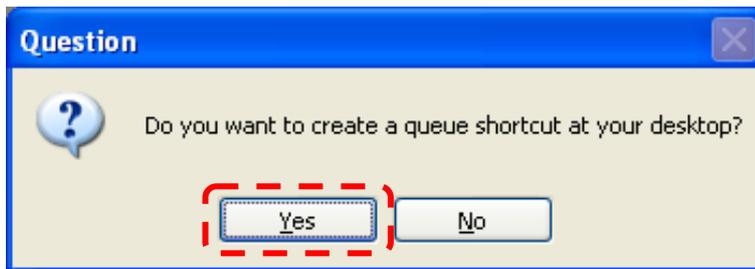
3.12. Press **[Install]** to begin the installation.



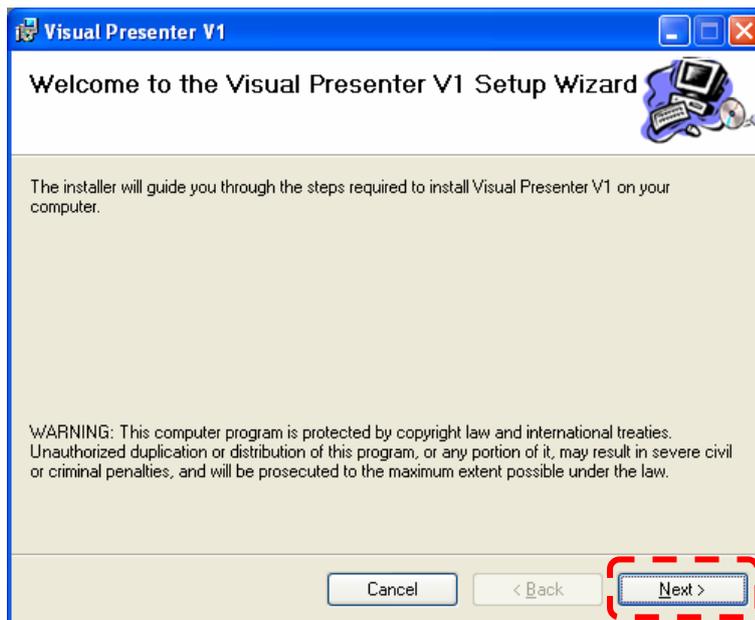
3.13. Press **[Finish]** to exit the wizard.



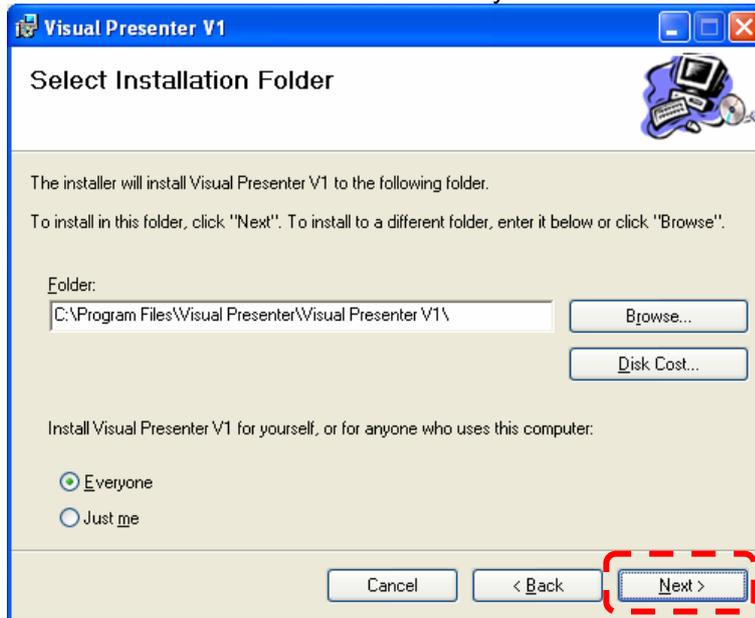
3.14. Press **[Yes]** to create a queue™ shortcut at your desktop.



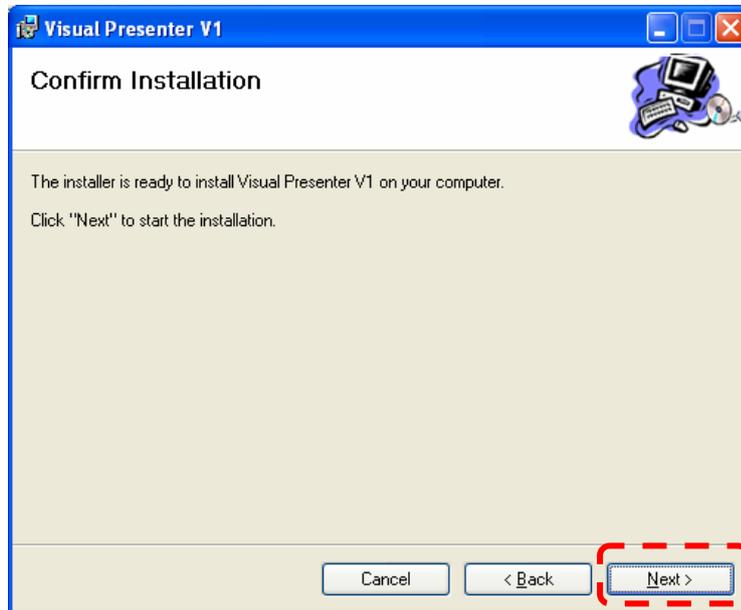
3.15. Press **[Next]** to start the **[Visual Presenter V1 Setup Wizard]**.



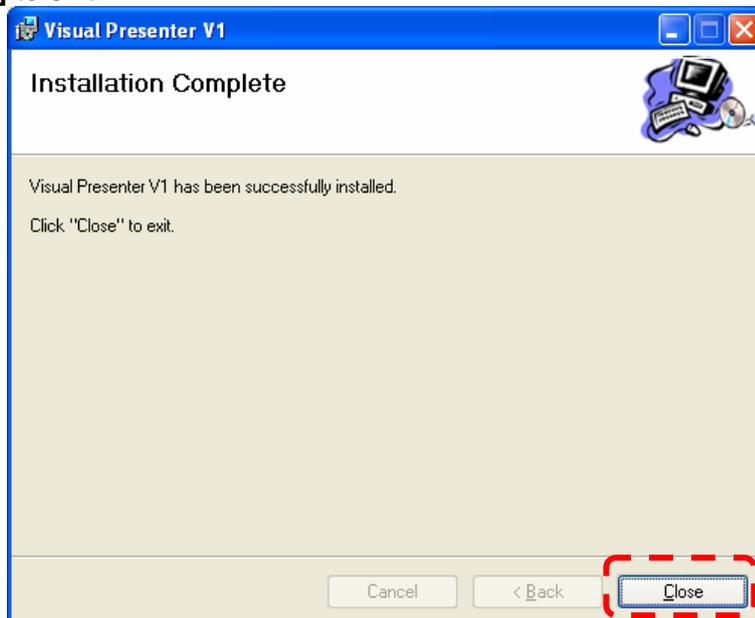
3.16. Press **[Next]** to install to the recommended directory.



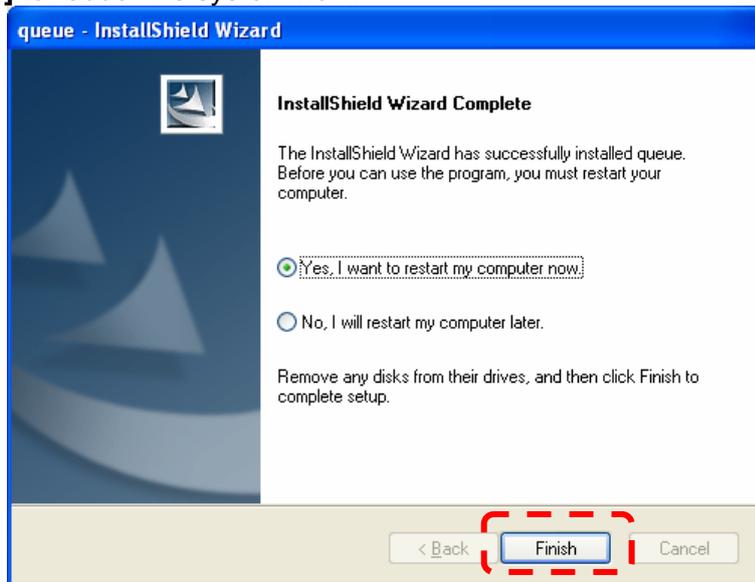
3.17. Press **[Next]** to start the installation.



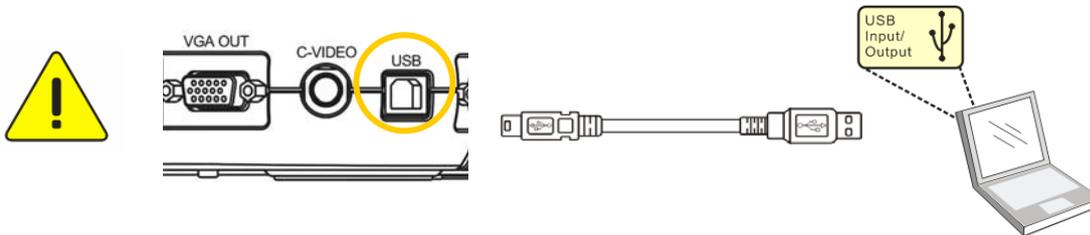
3.18. Press **[Close]** to exit.



3.19. Press **[Finish]** to reboot the system now.



3.20. After reboot, please connect the USB cable on the Visual Presenter and computer.



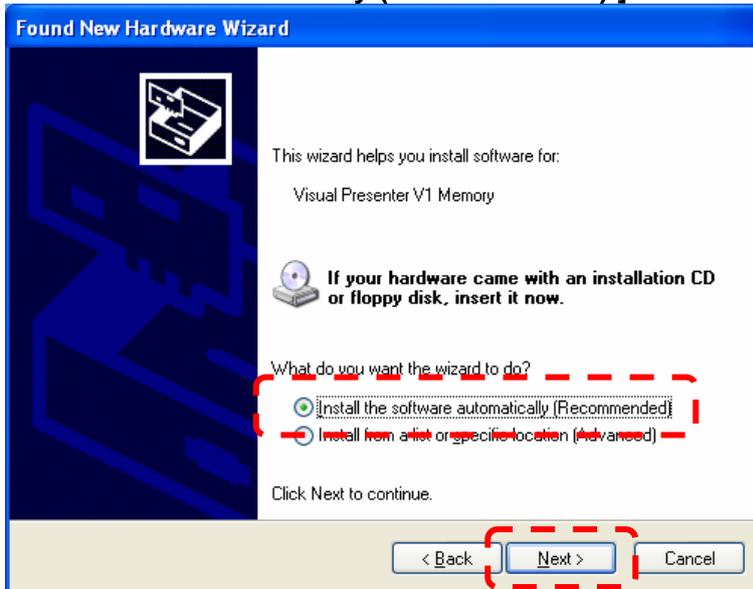
3.21. Then a window will show up about 6 seconds later, please select **[No, not this time]** and click **[Next]**



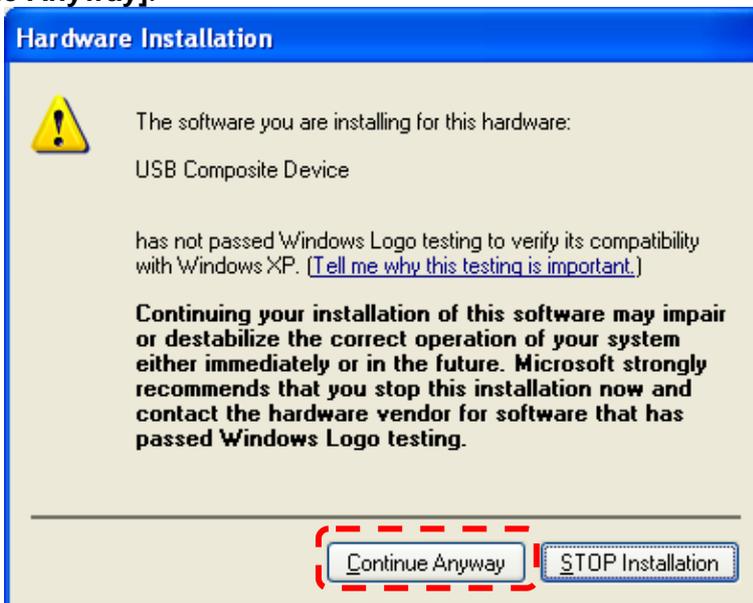
<Very Important> Steps 3.21~3.24 should be repeated three times. Please make sure each of the steps is completed to finish the installation.



3.22. Select **[Install the software automatically (Recommended)]** and click **[Next]**.



3.23. Press **[Continue Anyway]**.



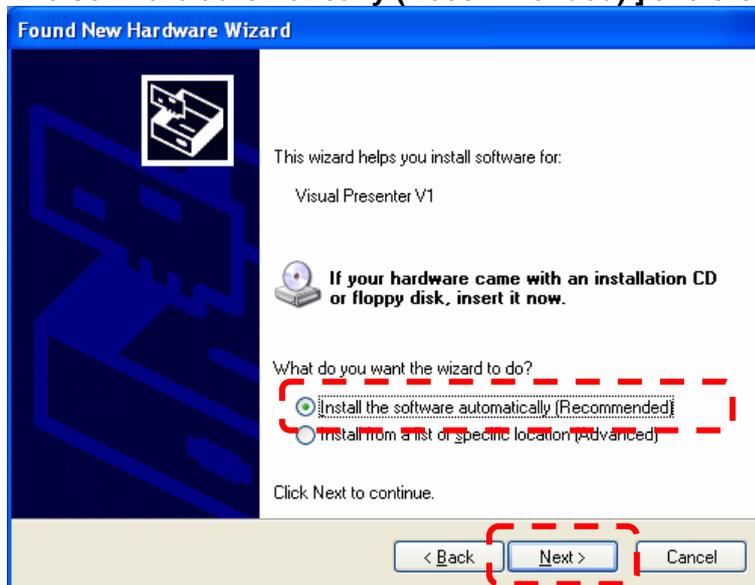
3.24. Press **[Finish]**.



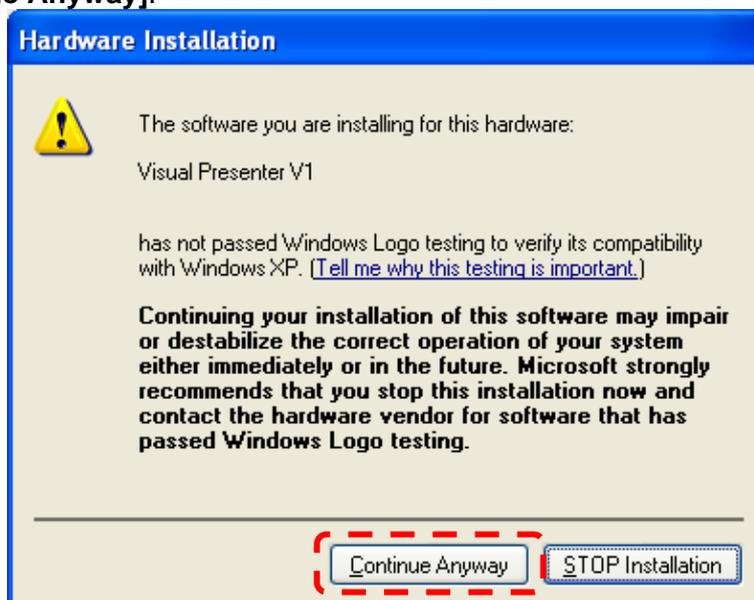
3.25. Select **[No, not this time]** and press **[Next]**.



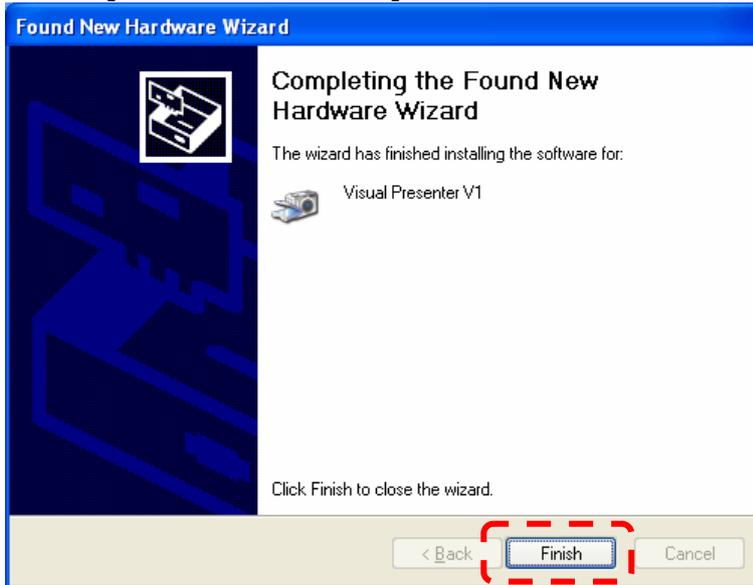
3.26. Select **[Install the software automatically (Recommended)]** and click **[Next]**.



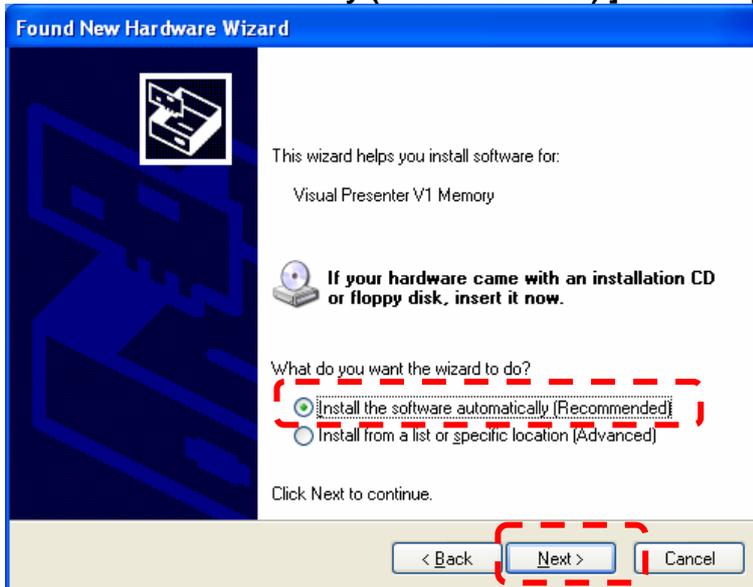
3.27. Press **[Continue Anyway]**.



3.28. Press **[Finish]** to finish **[Visual Presenter V1]** installation.



3.29. Select **[Install the software automatically (Recommended)]** and click **[Next]**.



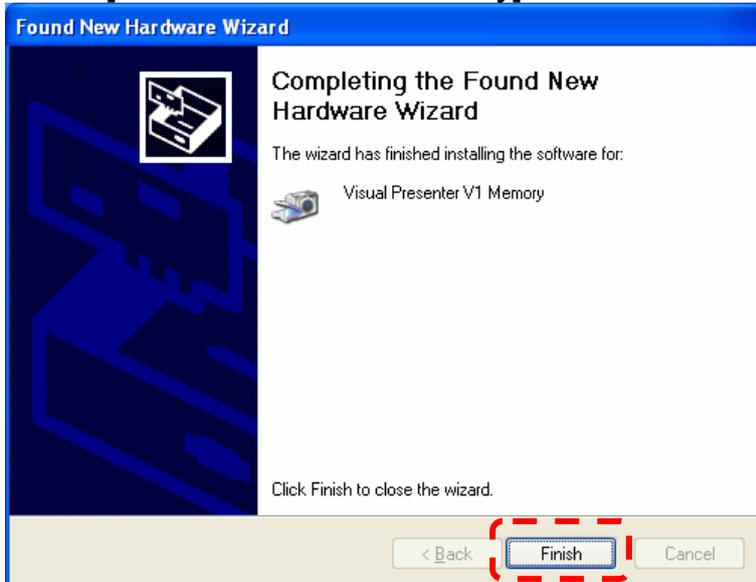
3.30. Select **[No, not this time]** and click **[Next]**.



3.31. Press **[Continue Anyway]**.



3.32. Press **[Finish]** to finish **[Visual Presenter V1 Memory]** installation.



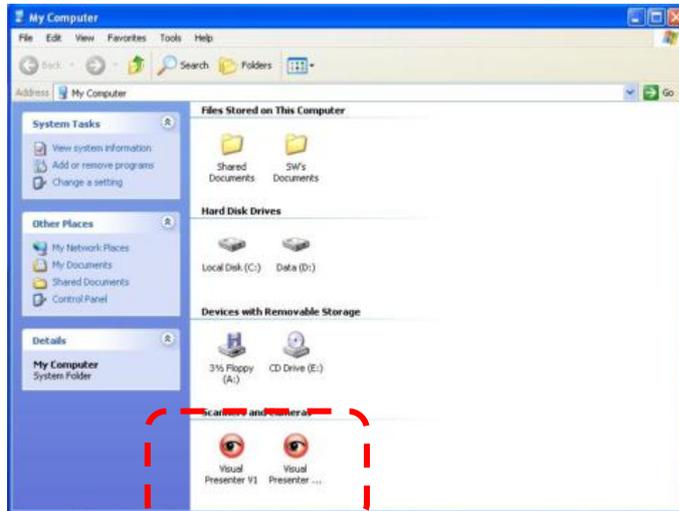
3.33. **Verifying the installation was completed**

3.33.1. Go to desktop and double-click on **[My Computer]**.



3.33.2. Check if **[Visual Presenter V1]** and **[Visual Presenter V1 Memory]** appear on the window.

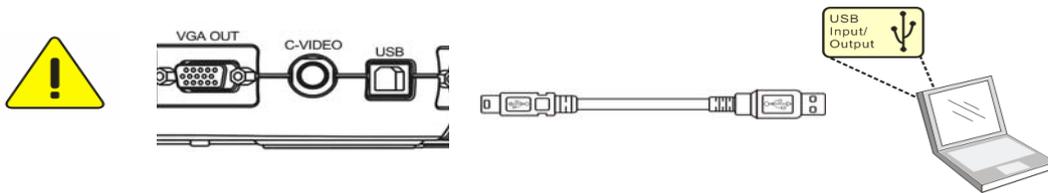
3.33.2.1. If yes, installation is successful and the procedure is finished.



3.33.2.2. If no, proceed to the next step (Manual installation of queue™ (Windows XP).

4. Manual installation of queue™

4.1. <Very important > Please make sure the USB cable was connected.



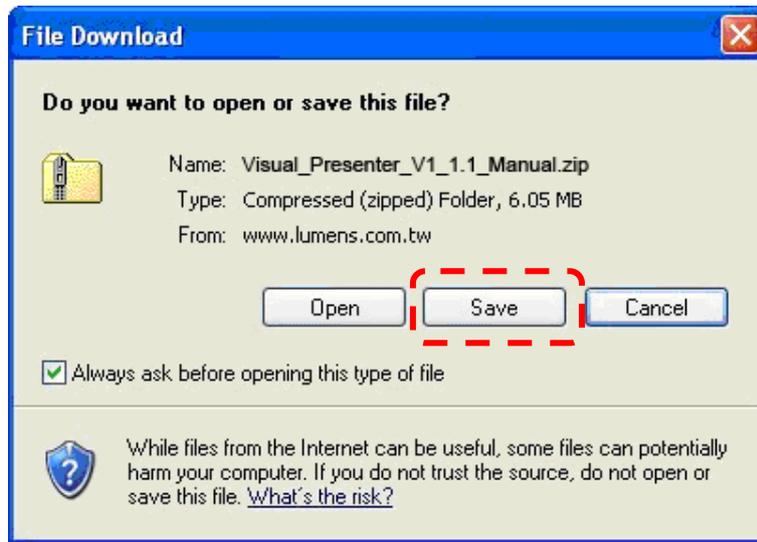
4.2. Go to Lumens™ website <http://www.lumens.com.tw/eng/goto.asp> and select the model you have purchased.



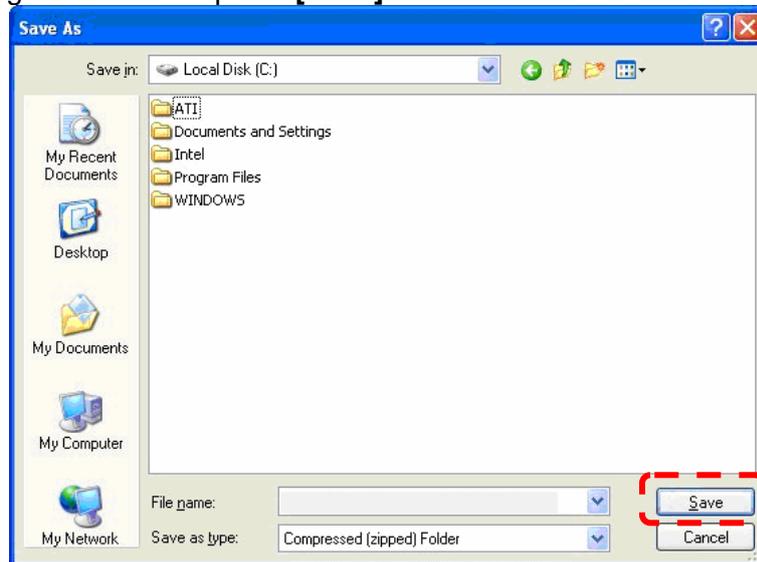
4.3. Find the [Visual_Presenter Driver V1_1.1] and click  to download.

queue PC +Visual Presenter Driver (For new user)			
Version	Description	Size	Download
PC 2.1.3+Driver [2009/04/23]	queue PC 2.1.3+V1 Driver	6.05 MB	
User manual for XP	English	2.1MB	
User manual for Vista	English	2.1MB	
queue PC (For installed users to upgrade)			
Version	Description	Size	Download
PC 2.1.3 [2008/12/02]	NA	5.6 MB	
Visual Presenter Driver			
Version	Description	Size	Download
V1_1.1 [2009/06/30]	for Manual installation	1 MB	
V1_1.1 [2008/10/14]	for Automatic installation	1 MB	

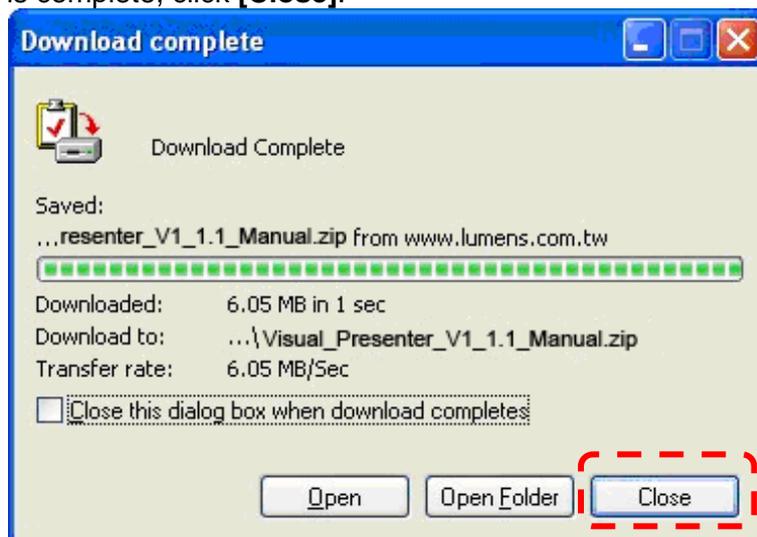
4.4. Click **[Save]**.



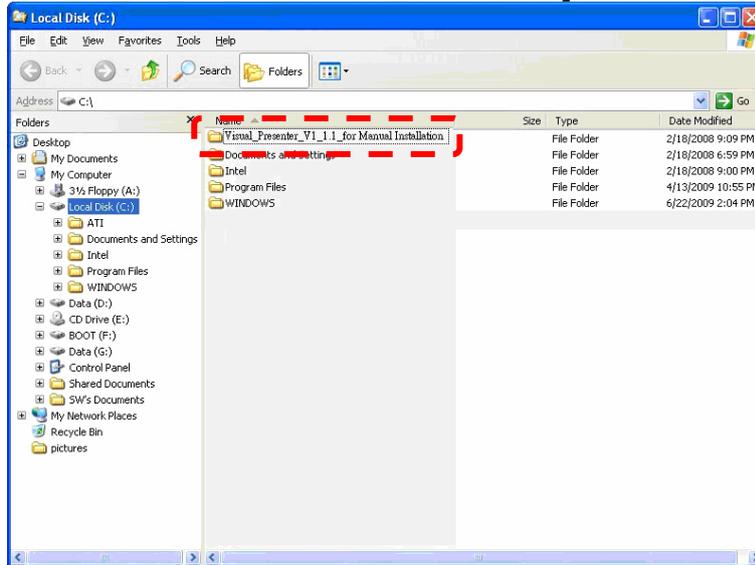
4.5. Select the storage location and press **[Save]** to save the file.



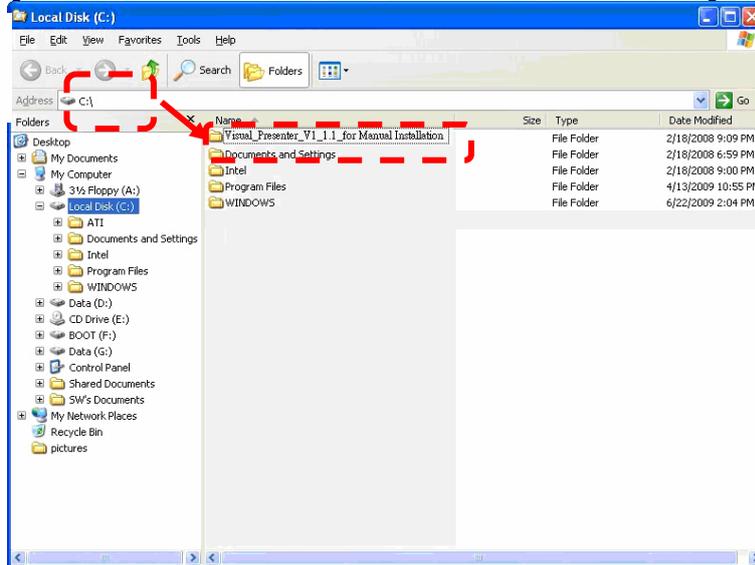
4.6. After download is complete, click **[Close]**.



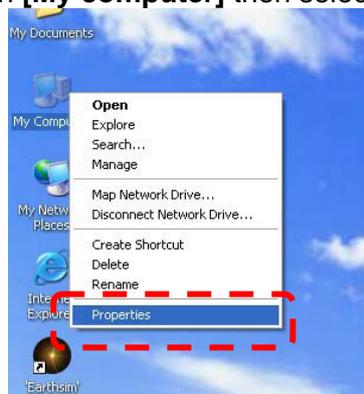
4.7. Find **[Visual_Presenter_V1_1.1_for Manual_Installation]** and double-click to decompress it.



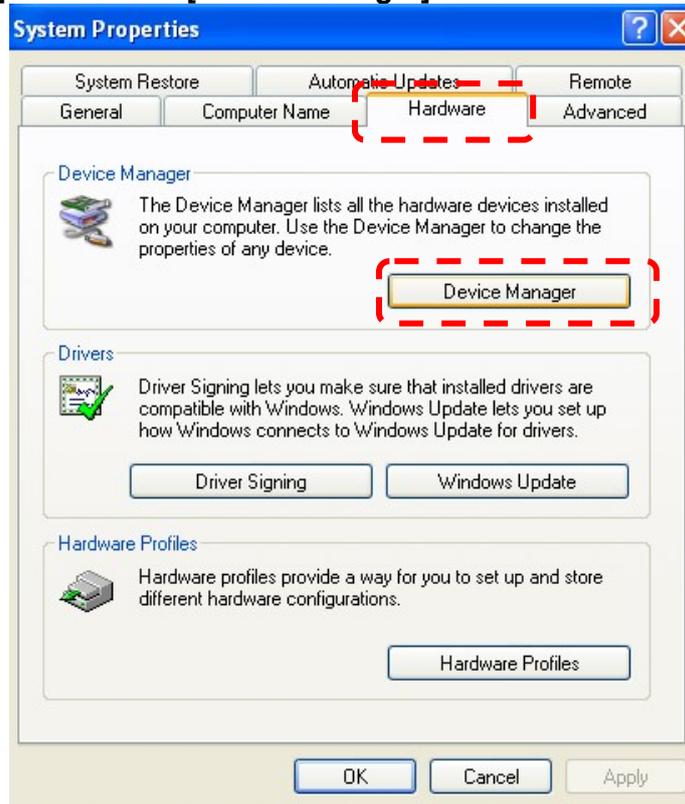
4.8. Move the folder **[Visual_Presenter_V1_1.1_for Manual_Installation]** to **[C:\]**.



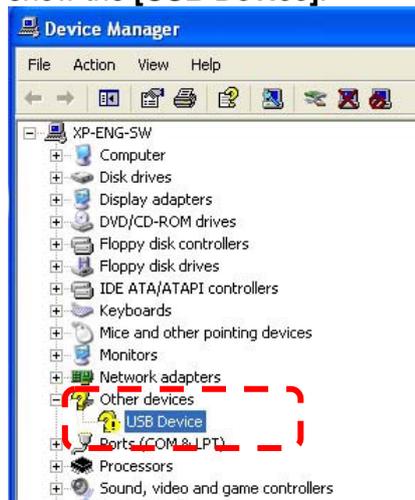
4.9. Go to desktop and right click on **[My computer]** then select **[Properties]**.



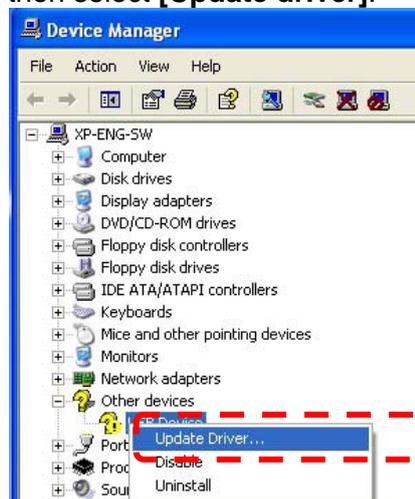
4.10. Select **[Hardware]** tab and click **[Device Manager]** button.



4.11. Click the **[Other devices]** to show the **[USB Device]**.



4.12. Right click on **[USB Device]** then select **[Update driver]**.



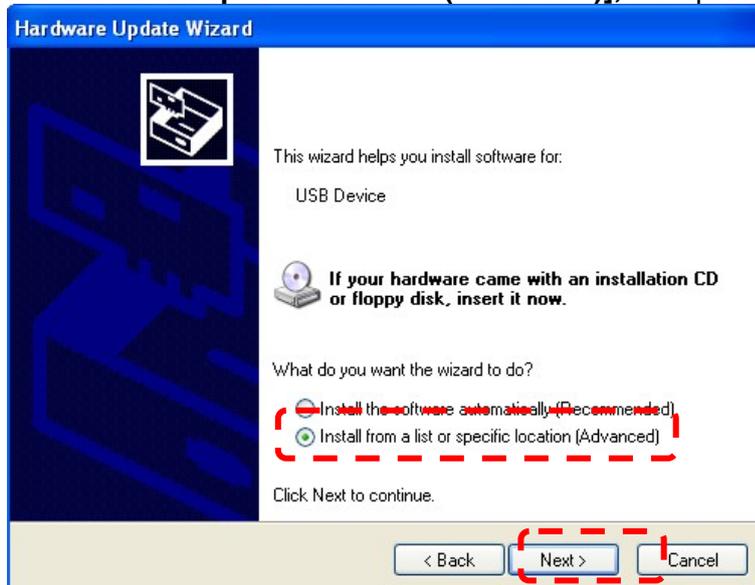
4.13. Select **[No, not this time]**, then press **[Next]**.



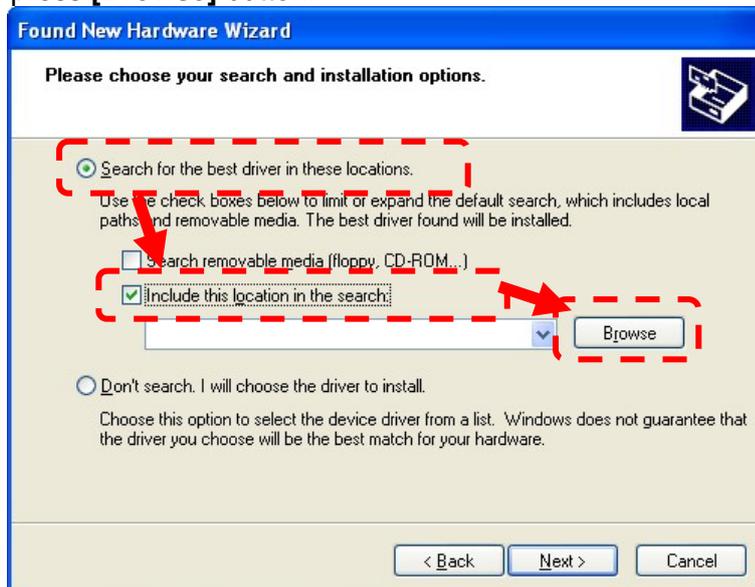
<Very Important> This step will be repeated three times. Please make sure the step is complete to finish the installation.



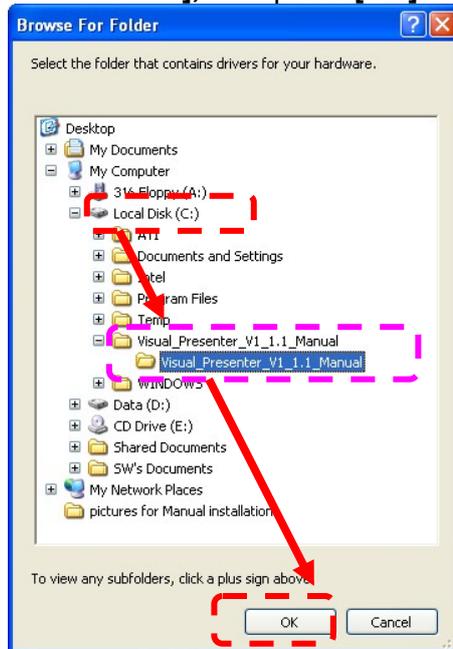
4.14. Select **[Install from a list or specific location (Advanced)]**, then press **[Next]**.



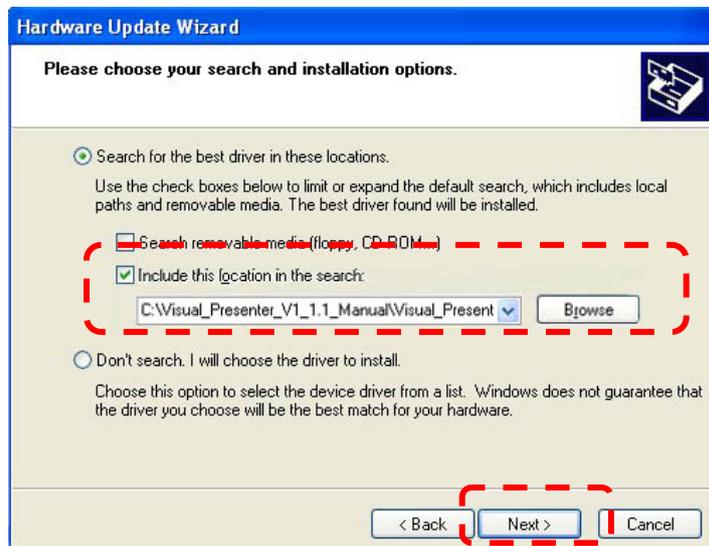
4.15. Select **[Search for the best driver in the locations]**, and select **[include this location in the search]**, then press **[Browse]** button.



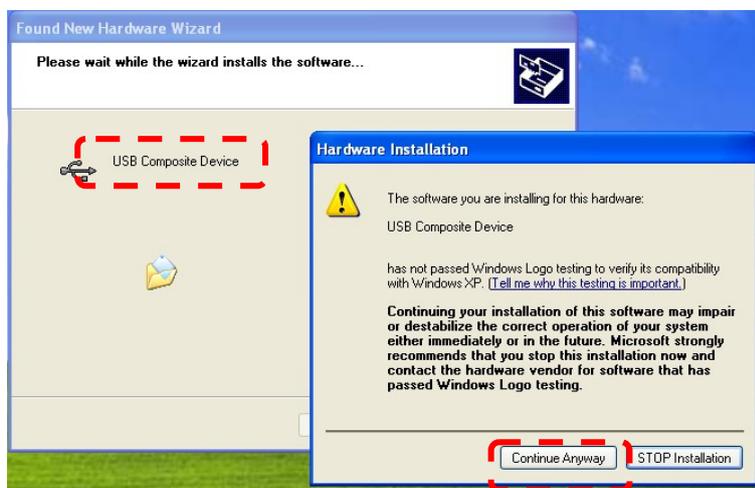
4.16. Select **[Visual Presenter V1 1.1 Manual]**, then press **[OK]**.



4.17. Click **[Next]**.



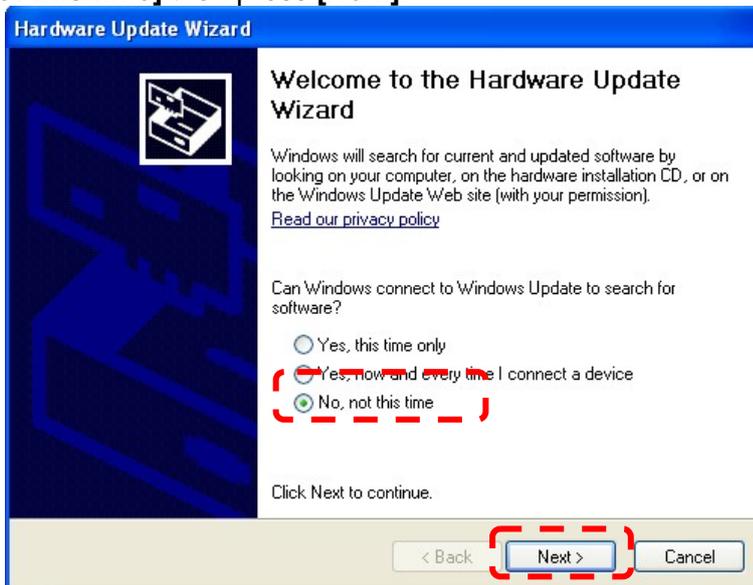
4.18. Press **[Continue Anyway]** to install **[USB Composite Device]**.



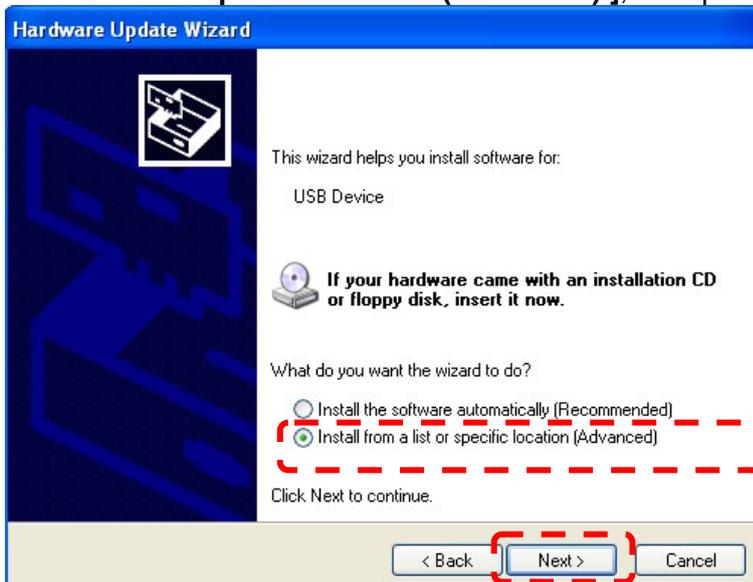
4.19. Press **[Finish]**.



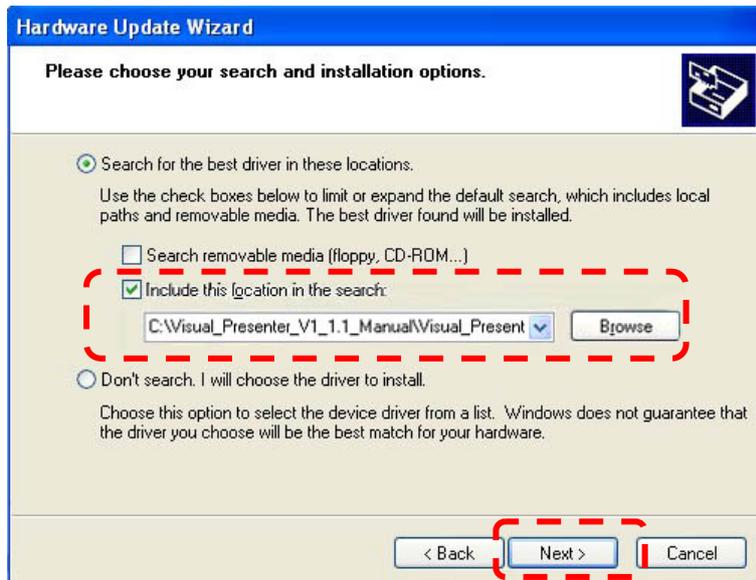
4.20. Select **[No, not this time]** then press **[Next]**.



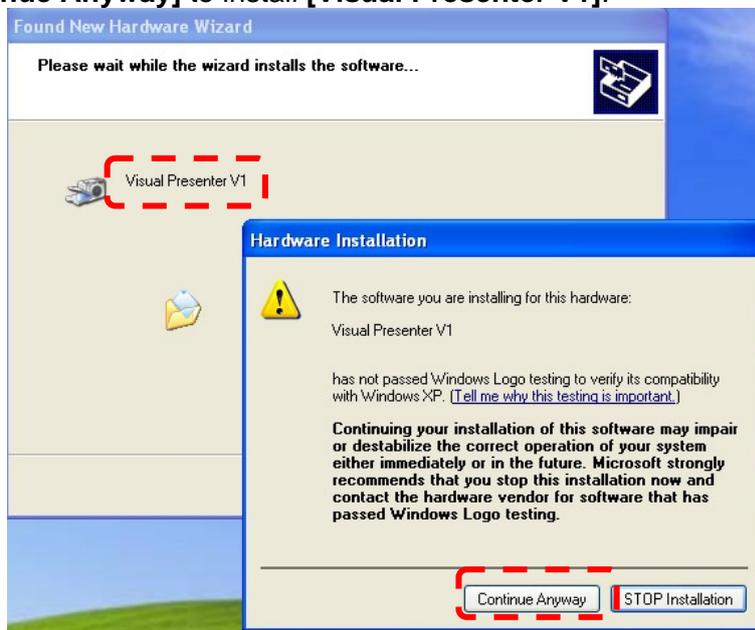
4.21. Select **[Install from a list or specific location (Advanced)]**, then press **[Next]**.



4.22. Press **[Next]**.



4.23. Process **[Continue Anyway]** to install **[Visual Presenter V1]**.



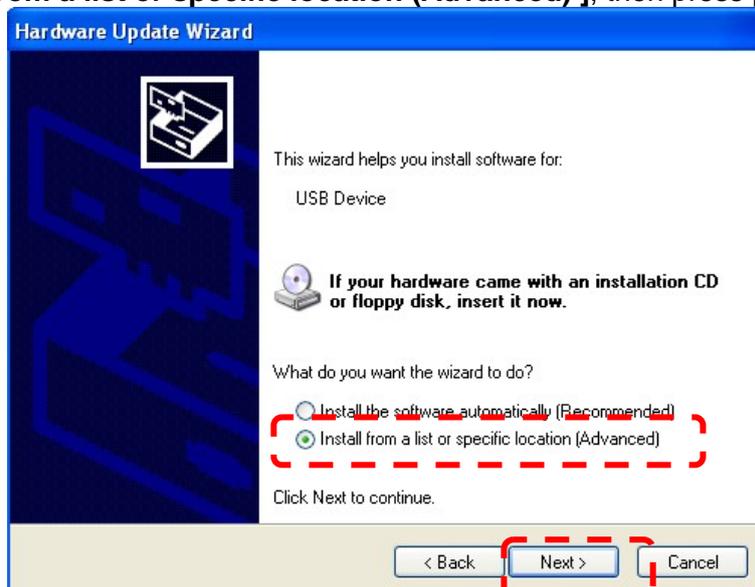
4.24. Press **[Finish]**.



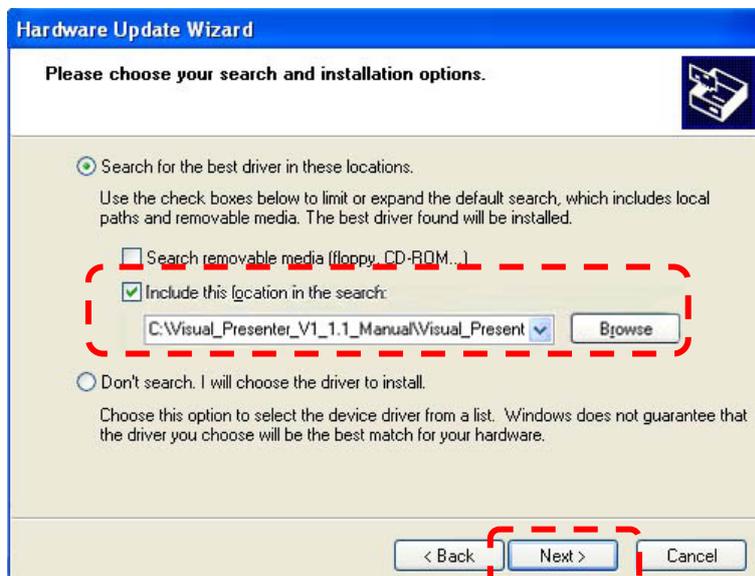
4.25. Select **[No, not this time]** then press **[Next]**.



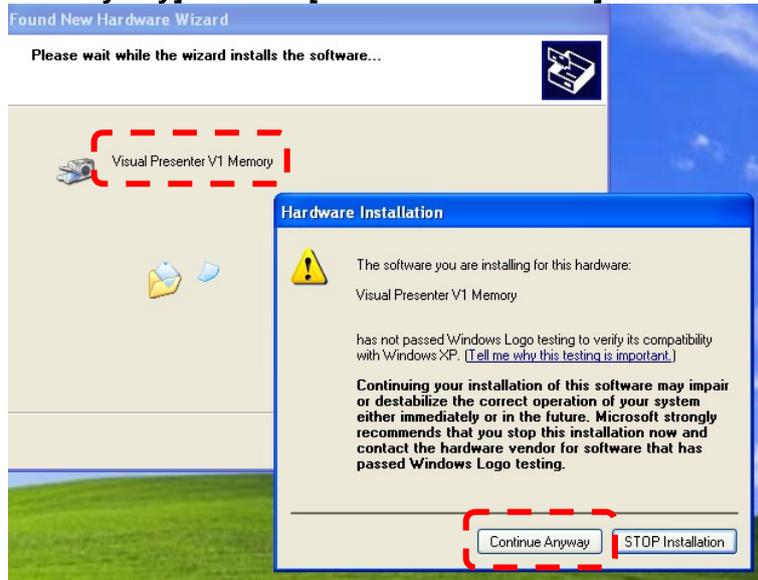
4.26. Select **[Install from a list or specific location (Advanced)]**, then press **[Next]**.



4.27. Press **[Next]**.



4.28. Process **[Continue Anyway]** to install **[Visual Presenter V1]**.



4.29. Press **[Finish]**.

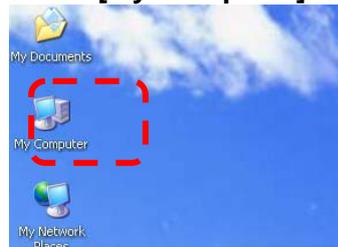


4.30. A message **[Found New Hardware]** will pop up on desktop.



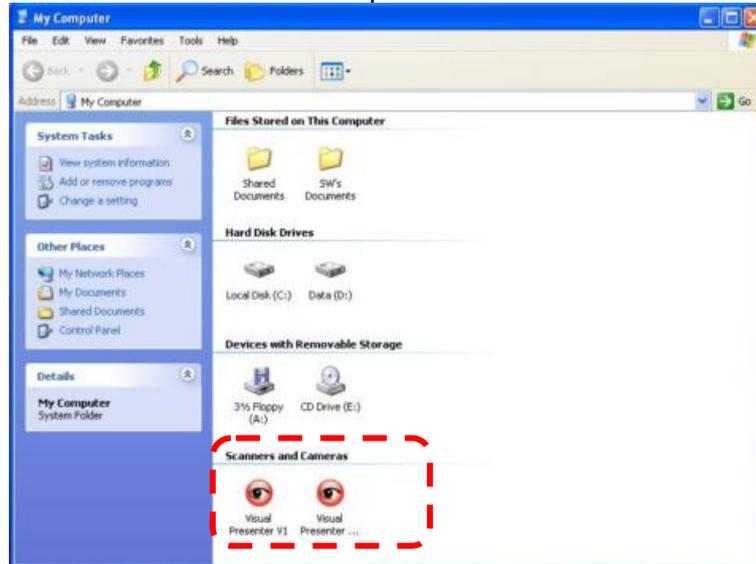
4.31. Verifying the installation was completed.

4.31.1. Go to the desktop and click **[My Computer]**.



4.31.2. Do you see **[Visual Presenter V1]** and **[Visual Presenter V1 Memory]**.

4.31.2.1. If Yes then close the procedure.



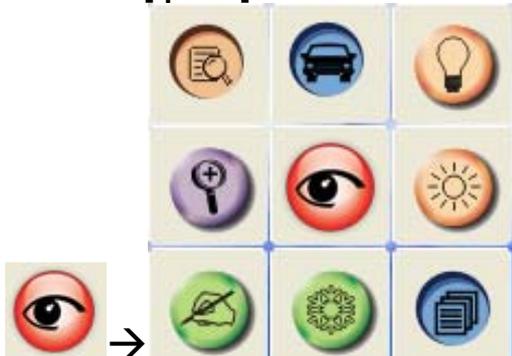
4.31.2.2. If NO. please contact your dealer or service center.

5. Start to use queue™

5.1. Double-click the **[queue]** icon on the desktop to launch queue™..



5.2. Mouse over **[queue]** icon to select menu functions



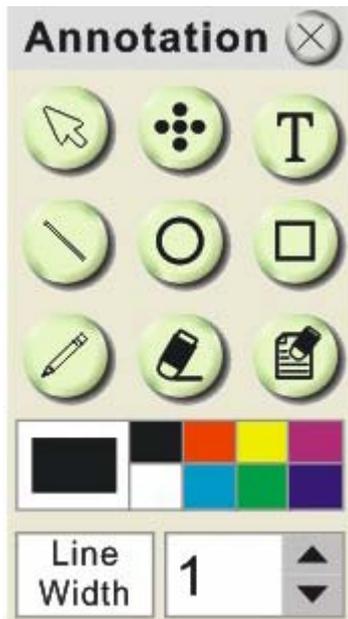
6. Operation

6.1 Main Menu



	POWER: Turn the visual presenter on / off		LAMP: Turn the lamp on / off
	AUTO TUNE: Automatically adjust the image for best possible quality.		PREVIEW: Display live images
	OPTIONS: Select video compression method and the audio source.		BRIGHTNESS: Adjust image brightness
	MAIN: Launch the main functions menu Right click on this icon to show information about the queue.		ZOOM: Zoom in/out from the image
	CAMERA SETTING: Launch the Camera Setting window to adjust live images		ADVANCE: Launch the advanced functions menu
	FREEZE: Freeze a live image		ANNOTATION: Display annotation tools
	CLOSE: Close the advanced functions menu		TIME LAPSE PHOTOGRAPHY: Capture images at a pre-set intervals
	RECORD: Record videos		CAPTURE: Capture still images

6.2 Annotation Tools



ICON	Description
	Pointer tool
	Laser tool
	Insert text
	Draw a line
	Draw an ellipse
	Draw a rectangle
	Free-hand drawing tool
	Eraser
	Clear all
	Select pen color
	Select line thickness

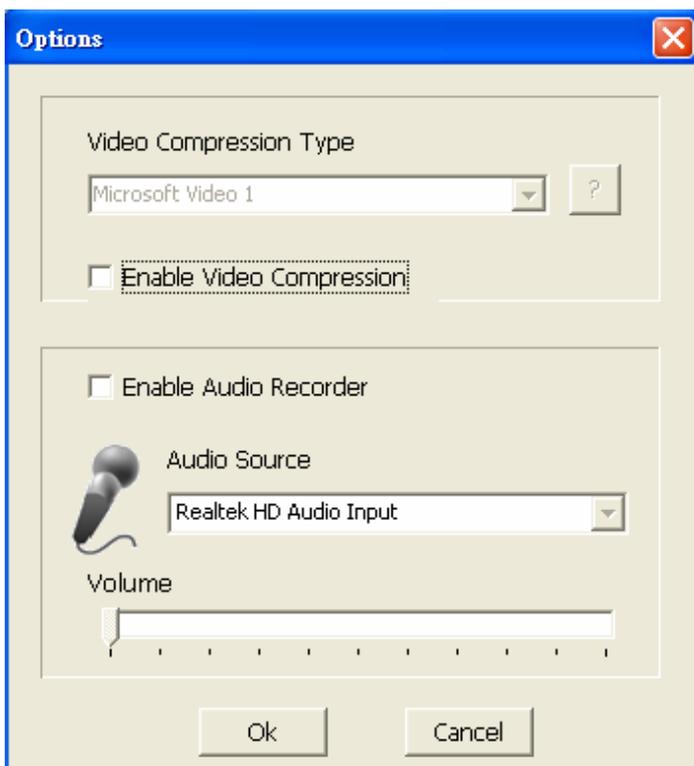
6.4 Camera Settings

Control the live image via the **Camera Settings** interface. The operating procedure is the same as the **remote control** and **control panel** of the **Visual Presenter**. Refer to the [Visual Presenter user manual](#) for more information.

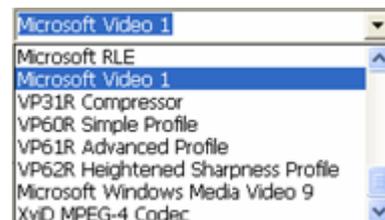
<Note> The display of the button may vary depending on product functions. An inactive button will grey out.



6.5 Options



- **Video Compress Codec Format** : Set the video format.
- **<Note>**You need to enable the [Enable Video Compress] before setting.



- **Enable Video Compress** : Enable the video format setting.
- **Enable Audio Recorder** : Enable the audio record device and set the audio source.

6.6 Time Lapse

The screenshot shows a dialog box titled "Time Lapse" with the following fields and callouts:

- File Directory:** A text box containing "C:\Time_Lapse" and a folder icon. Callout: "Select file directory to change the default."
- File Name:** A text box containing "Lumens" followed by a pattern "-YYYY-MM-DD-HH-NN-SS .jpg". Callout: "Specify a file name.."
- Select the start time:** A section with two radio buttons: "Right Now" and "Start at". The "Start at" option is selected, with a date field showing "2009/07/01" and a time field showing "16:48:14". Callout: "Set the start time."
- Time Lapse Settings:** A section with three radio buttons: "Capture Interval", "Capture Time", and "Capture Frame". The "Capture Interval" option is selected, with a text box containing "3600" and the unit "Seconds". Callout: "Capture images at a pre-set intervals ."
- Buttons:** "Ok" and "Cancel" buttons at the bottom.

7. Descriptions of Functions

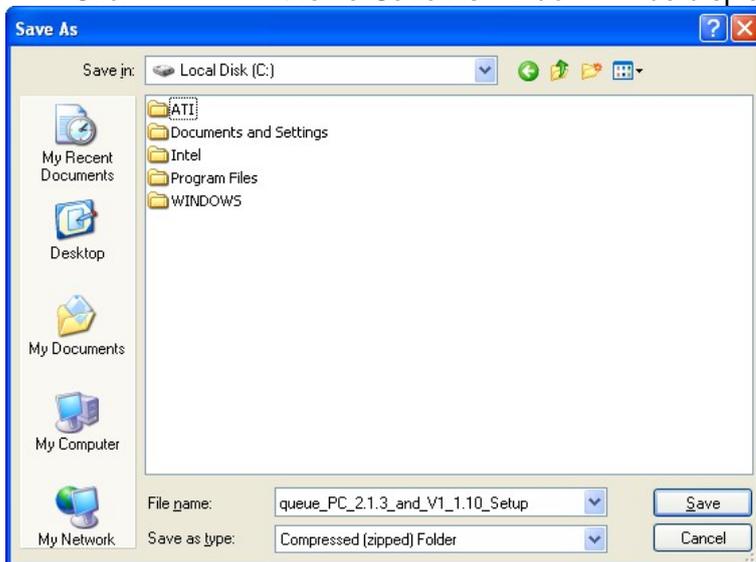
7.1 Start the Visual Presenter

7.1.1 Click 

7.2 I would like to capture images

<NOTE> You can click  to change time lapse setting, more details please refer to [6.5 Time Lapse](#).

7.2.1 Click  then a Save As window will be displayed.



7.2.2 Key in the file name then click [**Save**].

7.3 I would like to display the live image

7.3.1 Click  to display the live image.

7.4 I would like to freeze the live image

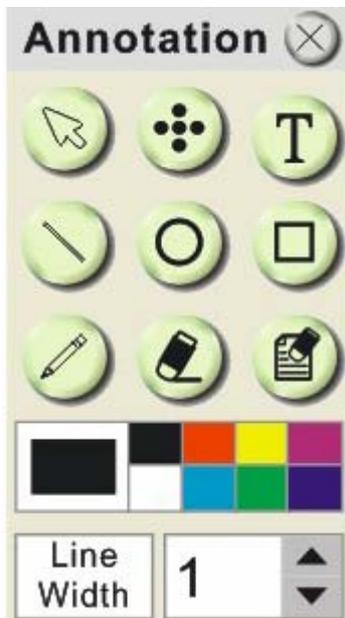
7.4.1 Click  to freeze the live image of queue™

7.5 I would like to annotate the displayed image



7.5.1 Click to open the annotation tools.

7.5.2 The default mode is [Pointer Tool]. You can select another annotation tool.



7.5.3 Select a color for drawing.



7.5.4 Set the value of Line width (If the value is higher, the line is thicker).



7.5.5 Mark or annotate the displayed image.



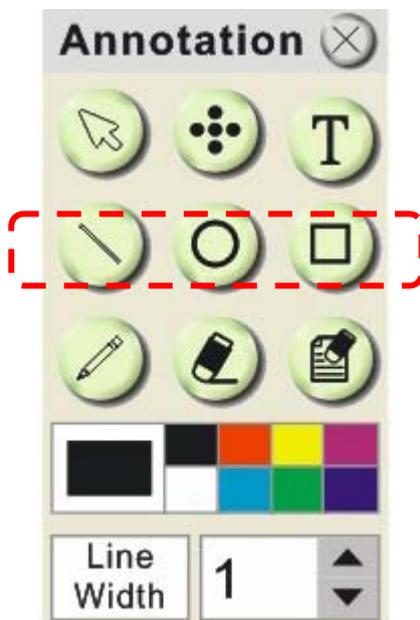
<Remark> You can Click to capture images that you draw.

7.6 I would like to add textual annotation to images



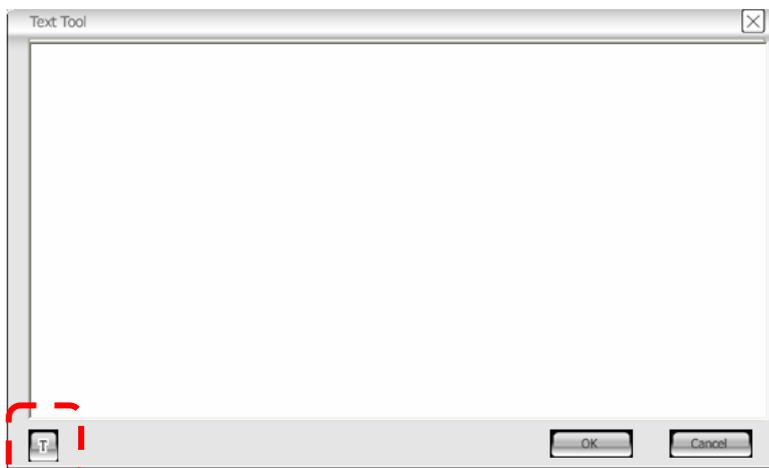
7.6.1 Click to open the annotation tools.

7.6.2 Select **[Text Tool]**.



7.6.3 The **[Text Tool]** window will pop up when you click the screen for the text to be added in.

7.6.4 Enter the text in blank fields and click **[OK]**.



7.6.5 Click **[T]** to change font's settings (size/color/effect).

<Remark> You can Click



to capture images that you draw.

7.7 I would like to record video

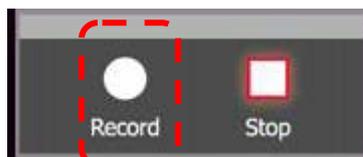


7.7.1 Click  to open the video tool.

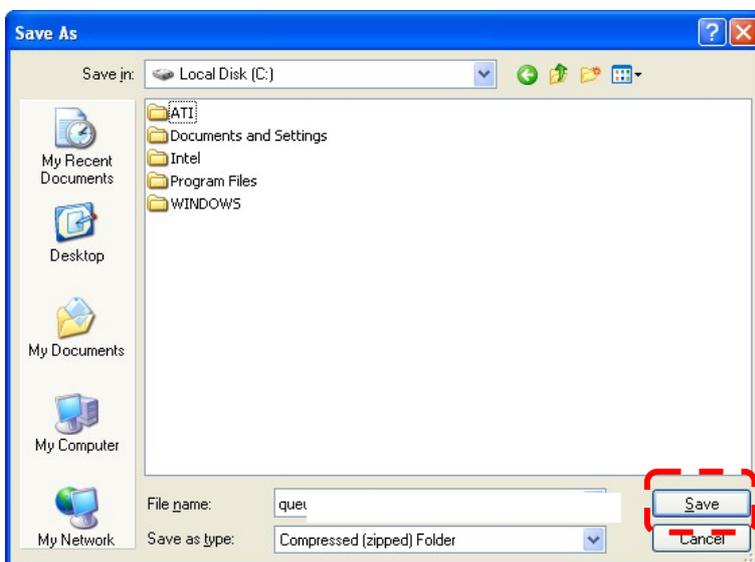


<NOTE> You can click  to change video format and audio source setting, more details please refer to [6.4 Options](#).

7.7.2 Click **[Record]** then a window will be displayed.



7.7.3 Key in the file name then click **[Save]** to start recording. <insert image>



7.7.4 Click **[Stop]** to stop recording.



7.7.5 Click  to close the record tool.

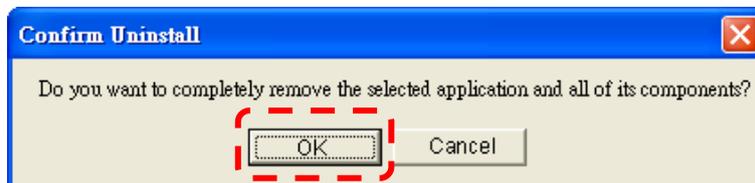
8. Uninstall

8.1 Uninstall queue™

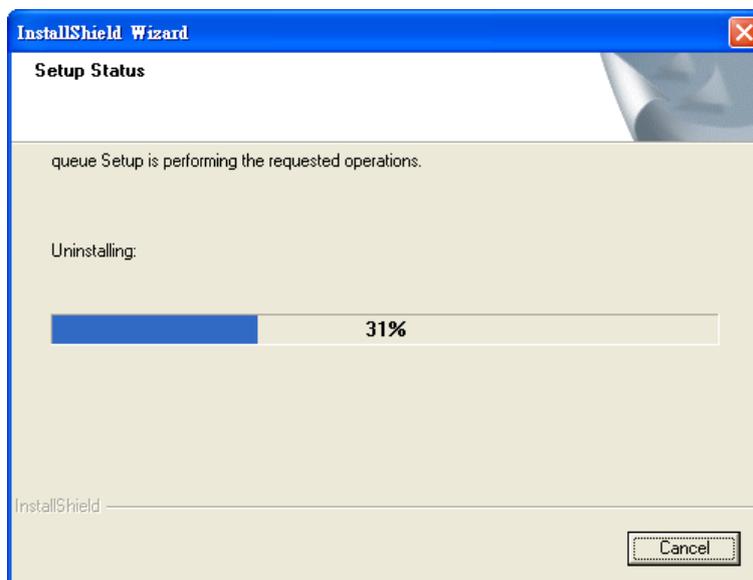
8.1.1 Select **[Uninstall queue]** in the **[Program]** to uninstall.



8.1.2 Press **[OK]**.



8.1.3 The system will start running uninstall and removing related components.

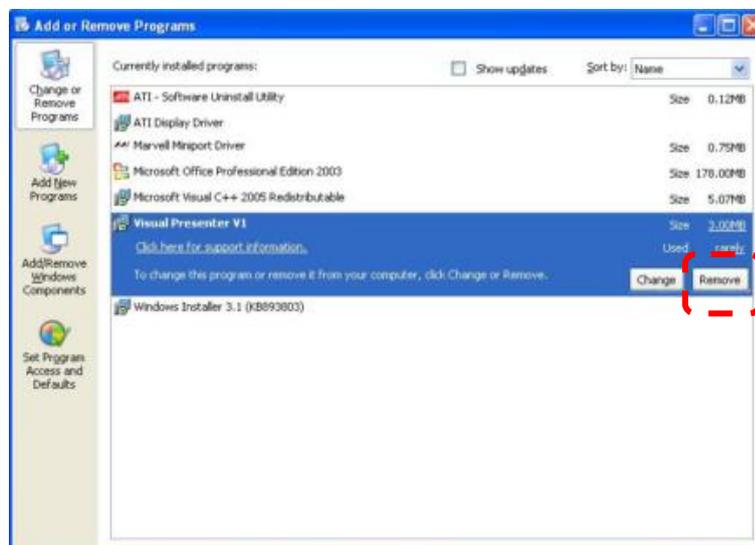


8.1.4 The uninstallation was completed, and the system will automatically exit the uninstall wizard.

8.2 Uninstall USB Driver (Case of Windows XP)

8.2.1 **[Program]** → **[Control Panel]** → **[Add or Remove Programs]**.

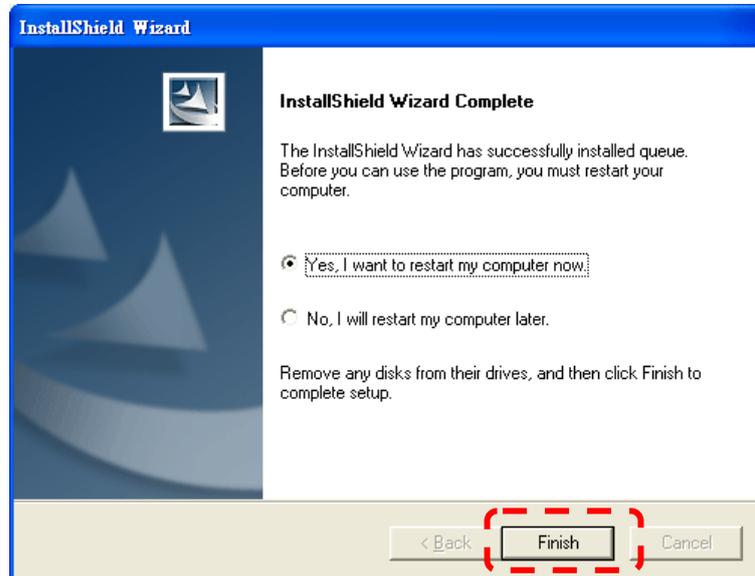
8.2.2 Find **Visual Presenter V1**, and then click **[Remove]**.



8.2.3 Press **[OK]**.



8.2.4 Once the un-installation is done, please click **[Finish]** to reboot the computer.



9. Troubleshooting

9.1 Q: Installation is complete. Reconnect Visual Presenter to show [Found New Hardware].

Solution :

1. Press **[Cancel]** to skip this interface.



2. Please switch to another USB port of the computer until **[Found New Hardware]** does not show up anymore.
3. If it appears again, return to [Step 1](#).

9.2 Q. No Image display when launch queue™.

Solution :

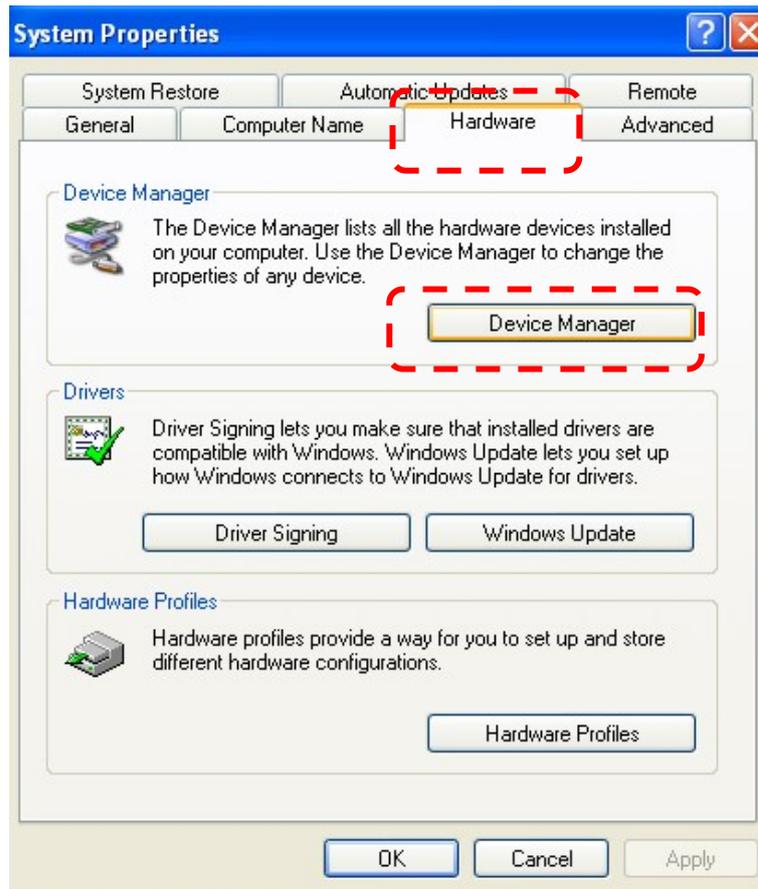
1. Please check if USB cable is connected between document camera and computer.
2. Please try to change the DIP switch setting to **[XGA]** mode. Refer to the [Visual Presenter user manual](#) for more information.
3. Please make sure the driver installation is successful.
 - Right click on **[My Computer]** on you desktop.



- Select **[Properties]** from the list.

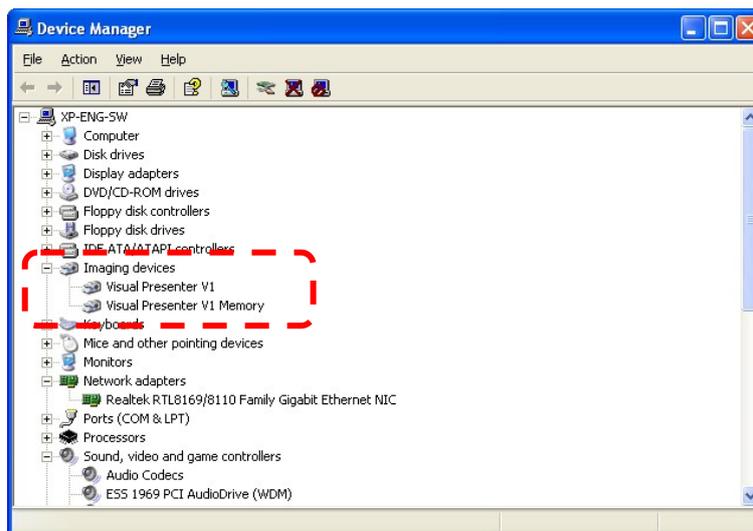


- You will see below image that Hardware tab highlighted, Click on the **[DEVICE MANAGER]** button.



- A box should open up as shown. **[Device Manager]** contains all your hardware that you have installed.

If you can see **[Visual Presenter V1]** and **[Visual Presenter V1 Memory]** under **[Image devices]** when you connect USB cable between document camera and computer, it means the installation is successful.

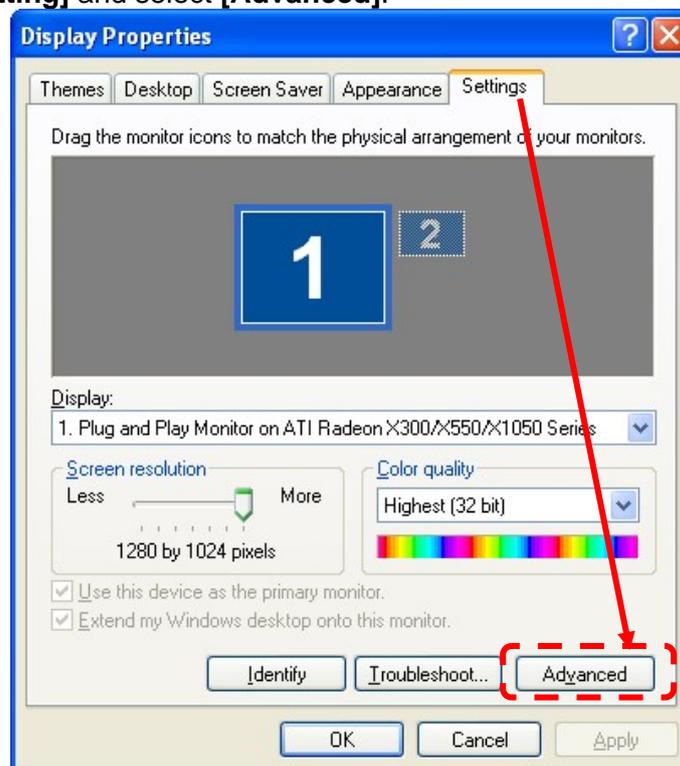


4. Please confirm if you turn on **[Hardware acceleration]**.

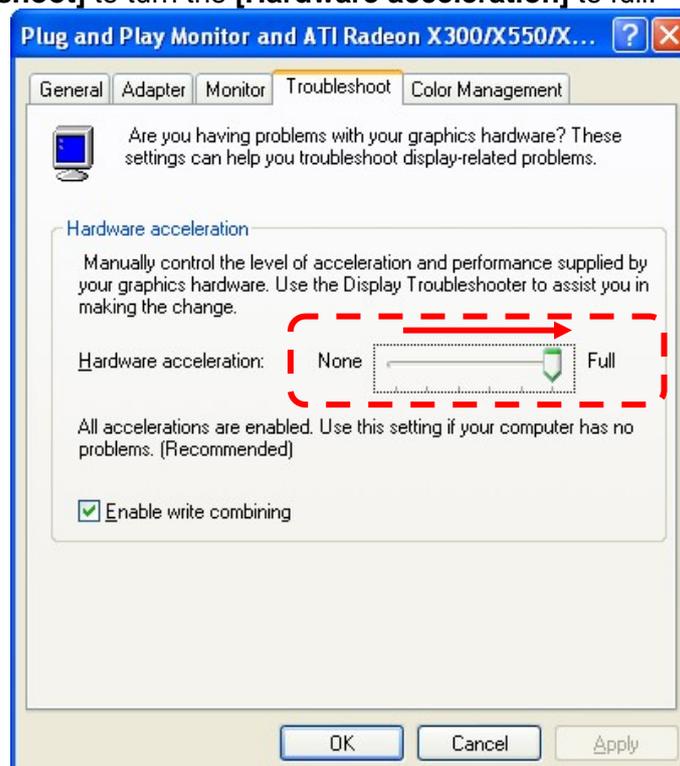
- Go to desktop and right-click **[Properties]**.



- Click **[Setting]** and select **[Advanced]**.



- **[Troubleshoot]** to turn the **[Hardware acceleration]** to full.



9.3 Q: The Annotation tools or Camera Setting is cut off.

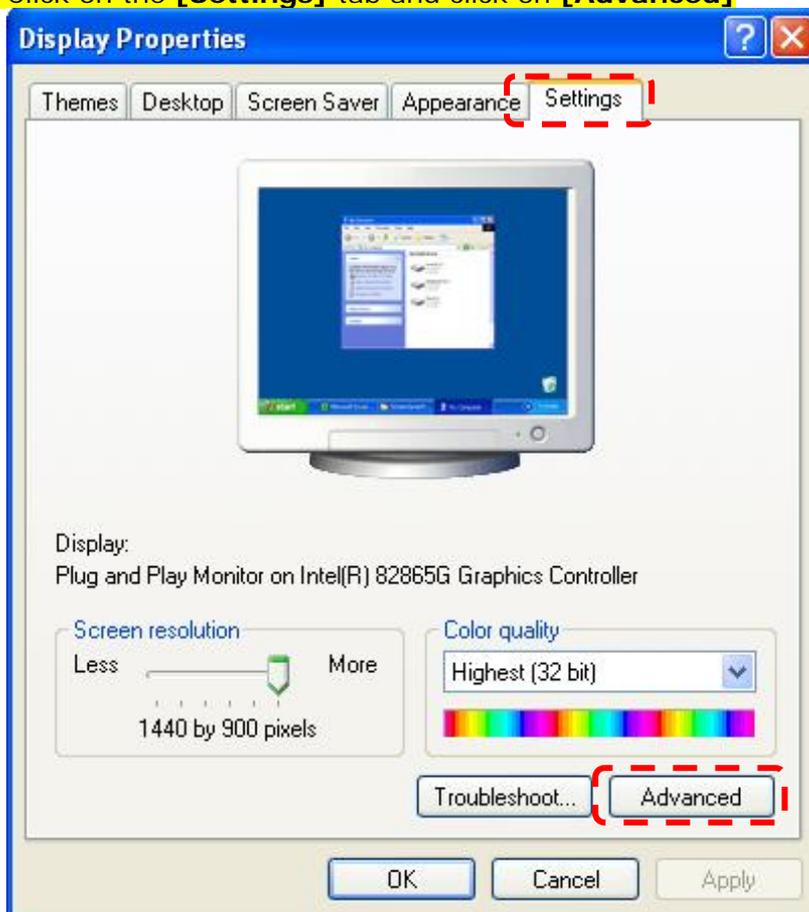


Solution :

1. Double-click on the **[Display]** icon in the **[Control Panel]** on the desktop



2. Click on **[Appearance and Themes]** and then click on **[Display]**.
3. Click on the **[Settings]** tab and click on **[Advanced]**



4. Change the DPI setting to **[Normal size (96 DPI)]**
5. Click **[OK]** and please reboot your computer.

