**Quick Start Guide** 



# SMC<sup>™</sup>-50 Fully Solid-State Smart Motor Controller

Bulletin 150







## **Important User Information**

Solid-state equipment has operational characteristics differing from those of electromechanical equipment. Safety Guidelines for the Application, Installation and Maintenance of Solid State Controls (publication <u>SGI-1.1</u> available from your local Rockwell Automation sales office or online at <u>http://www.rockwellautomation.com/literature/</u>) describes some important differences between solid-state equipment and hard-wired electromechanical devices. Because of this difference, and also because of the wide variety of uses for solid-state equipment, all persons responsible for applying this equipment must satisfy themselves that each intended application of this equipment is acceptable.

In no event will Rockwell Automation, Inc. be responsible or liable for indirect or consequential damages resulting from the use or application of this equipment.

The examples and diagrams in this manual are included solely for illustrative purposes. Because of the many variables and requirements associated with any particular installation, Rockwell Automation, Inc. cannot assume responsibility or liability for actual use based on the examples and diagrams.

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Throughout this manual, when necessary, we use notes to make you aware of safety considerations.



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## **Operation and Troubleshooting**

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## Introduction

## **SMC-50**

This Quick Start Guide provides you with the basic information required to install, start up, and program your SMC-50 Soft Starter.

The information provided in this Quick Start guide does not replace the user manual, which can be ordered or downloaded by visiting www.ab.com/literature. The Quick Start guide assumes the installer is a qualified person with previous experience and basic understanding of electrical terminology, configuration procedures, required equipment, and safety precautions.

For safety of maintenance personnel as well as others who might be exposed to electrical hazards associated with maintenance activities, follow all local safety related work practices (e.g., NFPA 70E, Part II in the United States). Maintenance personnel must be trained in the safety practices, procedures, and requirements that pertain to their respective job assignments.

For detailed SMC-50 information, including setup, programming, precautions, and application considerations, see the following:

For Documentation	SMC-50 User Manual 150-UM011	www.ab.com/literature
	SMC-50 Selection Guide 150-SG010 www.ab.co	
For Technical Support	E-mail Support	raictechsupport@ra.rockwell.com
	Telephone Support	440-646-5800, option 1, option 1, and direct dial code 804

## **General Precautions**



#### WARNING:

- Only personnel familiar with the controller and associated machinery should plan or implement the installation, startup, and subsequent maintenance of the system. Failure to do this may result in personal injury and/or equipment damage.
- Hazardous voltage is present in the motor circuit even when the SMC-50 controller is off. To avoid shock hazard, disconnect the main power before working on the controller, motor, and control devices such as Start-Stop push buttons. Procedures that require parts of the equipment to be energized during troubleshooting, testing, etc., must be performed by properly qualified personnel, using appropriate local safety work practices and precautionary measures.
- Failure of solid-state power switching components can cause overheating due to a single-phase condition in the motor. To prevent injury or equipment damage, the use of an isolation contactor or shunt trip type circuit breaker on the line side of the SMC is recommended. This device should be capable of interrupting the motor's lock rotor current.
- Hazardous voltages that can cause shock, burn, or death are present on L1, L2, L3,T1, T2, and T3. Power terminal covers for units rated 90...180 Amps can be installed to prevent inadvertent contact with terminals. Disconnect the main power before servicing the motor controller, motor, or associated wiring.



#### ATTENTION:

- Static control precautions are required when installing, testing, servicing, or repairing the assembly. The controller contains electrostatic discharge sensitive parts and assemblies. Component damage may result if ESD control procedures are not followed. If you are not familiar with static control procedures, See applicable ESD protection handbooks.
- Stopping modes, such as braking, are not intended to be used as an emergency stop. The user is responsible for determining which stopping mode is best suited to the application. See the applicable standards for emergency stop requirements.
- Pump and linear deceleration stopping modes may cause motor heating. Depending upon the mechanical dynamics of the system, select the lowest stopping time setting that will satisfactorily stop the motor.
- Slow speed running is not intended for continuous operation. This is due to reduced motor cooling.
- Two peripheral devices can be connected to the direct programming interface (DPI) port located in the control module. The maximum output current through the DPI port is 560 mA.

**NOTE:** A HIM located in the control module HIM port/bezel (See Figure 12) also draws power from the DPI port.

 Disconnect the controller from the power source when installing or inspecting protective modules. The protective module should be inspected periodically for damage or discoloration. Since there is no indication of failure, replace if necessary.



#### **ATTENTION:**

The controller must be correctly applied and installed. If applied or installed incorrectly, damage to the components or the reduction in product life may occur. The system may malfunction if the following wiring or application errors occur: undersizing the motor, using an improperly sized controller, using an incorrect or inadequate AC supply, excessive ambient temperatures, or power quality.

- The Motor Overload parameter must be programmed by the installer to provide proper protection. Overload configuration must be properly coordinated with the motor.
- This product has been designed and tested as Class A equipment for electromagnetic compatibility (EMC). Use of this product in domestic environments may cause radio interference, in which case, the installer may need to employ additional mitigation methods.
- Disconnect the controller from the motor before measuring insulation resistance (IR) of the motor windings. Voltages used for insulation resistance testing can cause silicone-controlled rectifier (SCR) failure. Do not make any measurements on the controller with an insulation resistance (IR) or Megger tester.
- To protect the Smart Motor Controller (SMC) and/or motor from line voltage surges, protective modules may be placed on the line, load, or both sides of the SMC. Do not place protective modules on the load side of the SMC when using an inside-the-delta motor connection or with pump, linear deceleration, or braking control.
- The controller can be installed on a system with power factor correction capacitors (PFCC). **The PFCCs must only be located on the line side of the SMC**. Installing PFCCs on the load side will result in SCR damage and failure.
- The ground fault sensing feature of the SMC-50 is intended for monitoring purposes only and not as a ground fault circuit interrupter for personnel protection as defined in Article 100 of the NEC. The ground fault sensing feature has not been evaluated to UL 1053.
- After a short-circuit occurs, device functionality must be verified.

## Installation

## **Mounting Requirements**

All units are fan cooled. It is important to locate the controller in a position that allows air to flow vertically through the power module.

#### **Table 1 - Mounting Requirements**

Encl	osure	Ratin	as
			_

•		
Standard Device Rating:		IPOO (NEMA Open Type)
Minimum Required Enclosure:		IP23 (NEMA Type 1)
Recommended Enclosure:		IP54 (NEMA Type 12) See <u>Table 2</u> for minimum enclosure size
SMC Surrounding Air Ambient Temperature:		-20+40 °C (-4104 °F)
<b>Orientation &amp; Clearance</b>		
Mounting Orientation:		Vertical ONLY
Minimum Clearance:	Horizontal	0 cm (0 in.)
	Vertical	15 cm (6 in.)

#### Figure 1 - SMC-50 Mounting Protection



**Table 2 - Minimum Enclosure Size** 

	Configuration	mm (in.)		
	comgutation	Width	Height	Depth
150-SB	Line/Wye	609.6 (24.0)	762.0 (30.0)	304.8 (12.0)
150-50	Inside-the-Delta	762.0 (30.0)	965.2 (38.0)	355.6 (14.0)
150-SC	All	762.0 (30.0)	965.2 (38.0)	355.6 (14.0)
150-SD	All	914.4 (36.0)	1295.4 (51.0)	355.6 (14.0)

## **Dimensions**

\_ 1.25 (31.8)

Detail A

#8-32 UNC 2B

0.49 (12.5)

NOTE:Dimensions are in inches (millimeters). All dimensions are<br/>approximate and are not intended for manufacturing purposes.<br/>Consult your local Rockwell Automation sales office or<br/>Allen-Bradley distributor for complete dimension drawings.

### Cat. No. 150-SB... Controllers



	Figure 2 -	Dimensions	of Cat. No	), 150-SB	Controller	without	Terminal	Covers
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Catalog Number	Approximate Shipping Weight
150-SB1	
150-SB2	15.7 kg
150-SB3	34.6 lb
150-SB4	

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Figure 3 - Dimension of Cat. No. 150-SB Controller with Terminal Covers

Catalog Number	Approximate Shipping Weight
150-SB1	
150-SB2	15.92 kg
150-SB3	35.1 lb
150-SB4	

## Cat. No. 150-SC... Controllers

#### Figure 4 - Dimensions of Cat. No. 150-SC Controller



Catalog Number	Approximate Shipping Weight
150-SC1	
150-SC2	47.6 kg 105 lb
150-SC3	



Figure 5 - Dimensions of Cat. No. 150-SC Controller with Lugs, Bypass Kit, and MOV options

Catalog Number	Approximate Shipping Weight
150-SC1	
150-SC2	47.6 kg 105 lb
150-SC3	



### Cat. No. 150-SD... Controllers

Catalog Number	Approximate Shipping Weight
150-SD1	77.4.1
150-SD2	77.1 kg 170 lb
150-SD3	

### Figure 6 - Dimensions of Cat. No. 150-SD Controller



## Figure 7 - Dimensions of Cat. No. 150-SD Controller with Lugs, Bypass Kit, and MOV options

Catalog Number	Approximate Shipping Weight
150-SD1	
150-SD2	77.1 kg 170 lb
150-SD3	

## **Power Wiring**

See the product nameplate or the SMC-50 User Manual for device-specific information.

The SMC-50 power structure is a solid-state SCR (silicon-controlled rectifier) design capable of interfacing with 200...480V AC or 200...690V AC (690V line and 600V inside-the-delta) motors. Please verify ratings of unit before application.

The power structure incorporates true current-sensing and over temperature protection. If the application requires, an external bypass contactor may be used.

Conductor range, torque, lug, and lug kit data are provided in <u>Table 3</u>. Delta Distribution Block information (required for inside-the-delta connected motors) is also supplied. Typical power wiring diagrams are supplied in <u>Figure 8</u>.

	Cat. No.		150-	SB	150-	sc	150-	SD
Rating [A]			90180	155311	210320	363554	361520	625900
Configuration			Line/Wye	Inside-the-Delta	Line/Wye	Inside-the-Delta	Line/Wye	Inside-the-Delta
	Torreno	Lug-Bus	23 N∙m (200 lb∙in.)	23 N • m (200 lb • in.)	23 N∙m (200 lb∙in.)	23 N •m (200 lb • in.)	28 N∙m (250 lb∙in.)	28 N∙m (250 lb∙in.)
		Wire-Lug	31 N∙m (275 lb∙in.)	31 N • m (275 lb • in.)	31 N∙m (275 lb∙in.)	31 N ●m (275 lb ● in.)	42 N∙m (375 lb∙in.)	42 N • m (375 lb • in.)
	Mov No Luco/Bolo	Line Side	-	1	2	2	2	2
SMC Lugs	INIAX INU. LUYS/FUIE	Load Side	-	1	2	2	2	2
	Conductor Range		16120 mm <sup>2</sup> (#6250 MCM)	16120 mm <sup>2</sup> (#6250 MCM)	16…120 mm <sup>2</sup> (#6…250 MCM)	16120 mm <sup>2</sup> (#6250 MCM)	25240 mm <sup>2</sup> (#4500 MCM)	25…240 mm <sup>2</sup> (#4…500 MCM)
	Wire Strip Length [mm]		1820	1820	1820	1820	1825	1825
	Lug Kit Cat. No.		199-LF1	199-LF1	199-LF1	199-LF1	199-LG1	199-LG1
	Torque	Line		42 N ●m (375 lb●in.)		67.8 N ●m (600 lb●in.)		67.8 N ●m (600 lb ● in.)
		Load		42 N ●m (375 lb ● in.)		31 N ●m (275 lb ● in.)		67.8 N ●m (600 lb ●in.)
	Qty			3		-		3
		Line		25240 mm <sup>2</sup> (#4500 MCM)		54400 mm <sup>2</sup> (1/0750 MCM)		54400 mm <sup>2</sup> (1/0750 MCM)
Delta Distribution Block	conductor nange	Load		25…240 mm <sup>2</sup> (#4…500 MCM)		16120 mm <sup>2</sup> (#6250 MCM)		54400 mm <sup>2</sup> (1/0750 MCM)
	Wire Strip	Line		35		45		45
	Length [mm]	Load		35		Top Row = 23 Bottom Row = 48		45
	Lug Kit No.			Allen-Bradley 1492-BG		Marathon Special Products 1353703		Marathon Special Products 1352702

**Table 3 - Power Wiring Information** 

### **Use of Power Factor Connection Capacitors (PFCCs)**

The SMC-50 controller can be installed in a system with PFCCs. The **PFCCs must only be located on the line side of the controller.** Placing the PFCCs on the load side of the SMC will result in damage to the SCRs in the SMC-50. For additional details, see the user manual.

### **Typical Power Diagrams**



For wiring examples with bypass, please see Figure 19 ... Figure 21.

**|3 |**5

K1

1

2 4 6

 $\varphi W_{2} \varphi U_{2} \varphi V_{2}$ 

## **Control Wiring**

### **Standard Control Terminal Block**

The SMC-50 controller comes standard with two 24V DC digital on/off inputs and two relay outputs for auxiliary control functions. The standard digital I/O wiring terminal block is located on the upper right portion of the SMC-50. The terminal block is removable.

### **Control Wiring Specifications**

The following table provides the specifications for all SMC-50 control wiring and option module terminal blocks. Each wiring terminal will accept a maximum of two wires.

#### **Table 4 - Control Wiring Specifications**

Wire Size	0.22.5 mm <sup>2</sup> (#2414 AWG)		
Maximum Torque	0.8 N∙m (7 lb∙in.)		
Maximum Wire Strip Length	7 mm (0.27 in.)		
Screw Type	M3 Slotted		



**SHOCK HAZARD:** To prevent the risk of electrical shock, disconnect all power sources from the controller and option module before installing or servicing it. Install the controller and option module in suitable enclosure and keep it free of contaminants.

#### **Figure 9 - Standard Control Terminal Block Identification**





**ATTENTION:** IN1 DC (terminal 11) and IN2 DC (terminal 10) are 24V DC inputs on controllers rated 120/240V AC AND 24V DC. Voltages exceeding specified input range may cause damage to the controller.

Terminal Number	Description
1 🕄	Control Power +L1
2 3	Control Power Common -L2
3	Ground — To connect to the system/control ground point.
4 23	Auxiliary Relay Contact #1
5 <b>28</b>	Auxiliary Relay Contact #1
6 <b>28</b>	Auxiliary Relay Contact #2
7 28	Auxiliary Relay Contact #2
8	DC Internal I/O Power, DC Common
9	Enable I/O
10 08	Input #2 (24V DC) (range 1530V DC)
11 <b>OO</b>	Input #1 (24V DC) (range 1530V DC)
12	+24V DC Internal I/O Power

• Do not connect any additional loads to this terminal. Parasitic loads may cause problems with operation.

• When set to external bypass mode, the auxiliary contact is used to control a properly sized external contactor and overload once the motor is at full speed.

S RC snubbers are required when inductive loads are connected to terminal.

### **Typical Control Wiring Examples**

The following figures are control wiring diagram examples using the controller standard I/O. For additional wiring examples, see the SMC-50 User Manual.



Figure 10 - 2-Wire Control (No DPI) with Fault Indication

• Customer supplied.

- See the controller nameplate to verify the control power input ratings (120V/240V AC or 24V DC).
- Terminal 10 (In2) 24V DC normally open (N.O.) input is configured for Start/Stop or Start/Coast using Parameter 57. When using the Start/Stop or Start/Coast, the N.O. contact must be used.
- **NOTE:** The controller will generate an I/O configuration fault if any input is configured for START or SLOW speed and no input is configured for COAST or STOP.
- A customer-supplied jumper is required to enable the controller's standard I/O operation.
- The terminal must be wired to the control ground to ensure reliable operation.
- 6 The Aux2 output contact is configured for Fault using Parameter 176.
- **NOTE:** Due to current leakage through an SCR in the OFF state (controller stopped), some form of upstream line power isolation is recommended if maintenance is required on the motor. See the typical wiring diagram for Isolation Contactor Application in the User Manual.



## Figure 11 - 3-Wire Control (with or without DPI) with Up-To-Speed Indication & Isolation Contactor

- Customer supplied.
- 2 See the controller nameplate to verify the control power input ratings (120V/240V AC or 24V DC).
- S Terminal 11 (In1) 24V DC is configured for START input using Parameter 56.
- **4** Terminal 10 (In2) 24V DC is configured for Coast, Stop Option, etc. using Parameter 57.
- **NOTE:** The controller will generate an I/O configuration fault if any input is configured for START or SLOW speed and no input is configured for COAST or STOP.
- A customer-supplied jumper is required to enable the controller's standard I/O operation.
- 6 The Aux2 output contact is configured for motor U-T-S using Parameter 176.
- The Aux1 output contact is configured for Normal (closed with Start command, Open with stop command) using Parameter 172.
- 3 The terminal must be wired to the control ground to ensure reliable operation.
- **NOTE:** Due to current leakage through an SCR in the OFF state (controller stopped), some form of upstream line power isolation is recommended if maintenance is required on the motor. See the typical wiring diagrams for Isolation Contactor Application in the User Manual.

## **Option Modules**

The SMC-50 controller has three expansion ports to place optional modules (see Figure 12). These ports provide the capability to add control modules (e.g., additional inputs and outputs (I/O), simple start/stop parameter configuration capability, ground fault, etc.).

**NOTE:** The 20-COMM-X communication modules may only reside in Port 9.



**ATTENTION:** There is the potential to have voltage values above 220V AC on the option modules. Before removing the control module cover to access option modules, disconnect **ALL** power to the SMC-50 controller.

#### **Figure 12 - Port Number Identification**



**Table 5 - Port Location for Compatible Option Modules** 

SMC-50 Control Module	Compa Modul	tible Co e Port	ntrol	Maximum Number of this Type of Option Module	
compannie opnon mounes car. Nos.	Port 7	Port 8	Port 9	per Control Module	
150-SM2: Ground Fault/PTC/External CT	Yes	Yes	No	1	
150-SM3: Analog I/O	Yes	Yes	Yes	3	
150-SM4: Digital I/O	Yes	Yes	Yes	3	
150-SM6: Parameter Configuration	Yes	Yes	Yes	1	
20-COMM-X 02 : Communications	No	No	Yes	1	

- See the SMC-50 user manual for a list of compatible 20-COMM-X modules.
- When installed in an SMC-50 controller, 20-COMM-X modules physically reside in the space assigned to Port 9, but connect to DPI Port 4 with the ribbon cable that is supplied with the module.

### Optional Cat. No. 150-SM4 Digital I/O Module

A Cat. No. 150-SM4 Digital I/O Option Module provides four 120...240V AC digital on/off inputs and three relay outputs to provide additional auxiliary control or indications (e.g., up-to-speed (UTS), alarm, etc.) functions. The 150-SM4 module can be located in any of the three control module option ports (See Figure 12). Up to three 150-SM4 modules can be used with a single control module. The 150-SM4 module terminal block used to wire the I/O is removable.

**1** When installed in Control Module Port 7, the orientation of the module terminal block is rotated 180° along with its terminals.

#### NOTE:

2 The Cat. No. 150-SM4 module must be configured in the control module using a 20-HIM-A6 HIM, DriveExplorer™ software, or DriveExecutive™ software.

A11

Aux A3

A12

NC

<b>∢</b> —120V/240	V AC Inputs
Terminal Number	Description
A1 <b>①</b>	Optional Input #1 (120/240V AC)
A2 <b>①</b>	Optional Input #2 (120/240V AC)
A3 <b>1</b>	Optional Input #3 (120/240V AC)
A4 <b>1</b>	Optional Input #4 (120/240V AC)
A5 🚯	Input Common
A6 <b>23</b>	Optional Auxiliary Relay Contact #1
A7 <b>23</b>	Optional Auxiliary Relay Contact #1
A8 <b>23</b>	Optional Auxiliary Relay Contact #2
A9 <b>23</b>	Optional Auxiliary Relay Contact #2
A10 <b>26</b>	Optional Auxiliary Relay Contact #3
A11 <b>26</b>	Optional Auxiliary Relay Contact #3
A12	NO CONNECT

Figure 13 - Optional Digital I/O Module Terminal Identification

A5

IncoM

A6

Α7

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Aux A1

A8

A9

41

Aux A2

A10

A2

InA2

A1

InA1

А3

InA3

A4

InA4

 ${\ensuremath{\bullet}}$  Do not connect additional loads to this terminal. Parasitic loads may cause problems with operation.

• When set to external bypass mode, the auxiliary contact is used to control a properly sized external contactor and overload once the motor is at full speed.

S RC snubbers are required when inductive loads are connected to terminal.

### Optional Cat. No. 150-SM3 Analog I/O Module

An optional Cat. No. 150-SM3 Analog I/O Module provides two analog inputs (voltage or current) and two analog outputs (voltage or current), see<u>Table 6</u> for specifications.

The 150-SM3 module can be located in any of the three control module option ports (See Figure 12). Up to three 150-SM3 modules can be used with a single control module. The 150-SM3 module terminal block used to wire the I/O is removable.

**1** When installed in Control Module Port 7, the orientation of the module terminal block is rotated 180° along with its terminals.

#### NOTE:

**2** The 150-SM3 module must be configured in the Control Module using a 20-HIM-A6 HIM, DriveExplorer software, or DriveExecutive software.



Figure 14 - Analog I/O Module Wiring Diagram

Table 6 - Cat. No. 150-SM3	Input and (	Output S	Specifications
----------------------------	-------------	----------	----------------

<b>Control Circuit</b>	Specification	
	Number of Inputs	2 differential inputs
	Normal Operating Input Ranges	±10V, 010V, 05V, 15V, 020 mA, 420 mA
	Full Scale Operating Input Ranges	±10.5V, 010.5V, -0.55.25V, 0.55.25V, 021 mA, 3.521 mA
	Input Resolution	16 bit (sample rate = 60 Hz)/13 bit (sample rate = 250 Hz)
	Data Refresh Rate:	Filter dependent: 100 ms (sample rate = 60Hz);24 ms (sample rate = 250Hz)
	Rated Working Voltage	24V DC / 17V AC
	Common Mode Voltage Range	±10V DC / channel
150-SM3 Optional inputs: Terminals B1B4	Input Impedance	220 kΩ: voltage mode 249 Ω: current mode
	Input Channel Diagnostics	Over and Under Range and Open Circuit
	Open Circuit Detection Time	Positive Full Scale Reading: within 3 seconds (max)
	Maximum Overload at Input Terminals	Voltage: ±24V DC continuous at 0.1 mA Current: ±30 mA continuous at 7V DC
	External Calibration	Not required: auto-calibration performed by the module if required to meet specs.
	Module Isolation to Control Board	Yes (1000V AC)
	Removable Terminal Block	Yes (Cat. No.150-SM3RTB as a spare replacement part)
_	Cable Type	Belden 8760 (or equiv.) 0.750 mm <sup>2</sup> (18 AWG twisted pair 100% shield with drain)

Control Circuit	Specification	
	Number of Outputs	2 Single-ended
	Normal Operating Input Ranges	±10V, 010V, 05V, 15V, 020 mA, 420 mA
	Full Scale Operating Input Ranges	±10.5V, 010.5V, -0.55.25V, 0.55.25V, 021 mA, 3.521 mA
	Output Resolution ±10.5V, 010.5V, -0.55.25V, 0.55.25V, 021 mA, 3.521 mA	16 bit (15 plus sign bipolar)
	Resistive Load on Current Output	0750 Ω
150-SM3	Load Range on Voltage Output	1 kΩ at 10V DC
Optional outputs:	Max. Inductive Load (Current Outputs)	15 mH
Terminals B5B10	Max. Capacitive Load (Voltage Outputs)	100 µF
	Overall Accuracy	Voltage Terminal: ±0.5% full scale at 25° C Current Terminal: ±0.35% full scale at 25° C
	Accuracy Drift with Temperature	±5 PPM / ° C
	Output Impedance	15 Ω (typical)
	Open and Short-Circuit Protection	Yes
	Maximum Short-Circuit Current	45 mA
	Output Overvoltage Protection	Yes

# Optional Cat. No. 150-SM6 Parameter Configuration Module (PCM)

The Cat. No. 150-SM6 PCM provides simple and limited configuration of the SMC-50. This PCM can be inserted into any control module option port (7, 8, or 9). Only one PCM is allowed per control module.

Parameters that **are** configured by the PCM will appear as read-write parameters to other configuration devices whose values represent the switch settings. The parameter values set by the PCM are stored in the control module memory.

Parameters that **are not** defined and therefore are not configurable by the 150-SM6 PCM can be configured through other means (e.g., Human Interface Module (HIM), DriveExplorer or DriveExecutive software), if necessary.

## Additional Options

## Optional Cat. No. 150-SM2 Positive Temperature Coefficient (PTC), Ground-Fault, & External Current Transformer Option Module

An optional Cat. No. 150-SM2 module provides connectivity to external PTC motor winding temperature sensors, ground-fault, and current transformer sensors.

The 150-SM2 module can be located in control module Port 7 or 8. Only one 150-SM2 module is allowed to be used with the control module (See <u>Figure 12</u>). All of the individual terminal blocks (TB2, TB3, and TB4) are removable. The RG25U female connector provides a connection point for the male-to-male cable provided with the 825-MCMxx current sensor/converter module.

**1** When installed in Control Module Port 7, the orientation of the module terminals is rotated 180° along with its terminals.

#### NOTE:

**2** The 150-SM2 module must be configured in the Control Module using a 20-HIM-A6 HIM, DriveExplorer software, or DriveExecutive software.

#### Figure 15 - Circuit Board



### Current Feedback Sensor (825-MCMxx Converter Module)

#### External Bypass Operation

An external 825-MCMxx Current Sensing Converter Module is required to provide current feedback to the SMC-50 when it is used with an external bypass contactor (bypass mode). The external current feedback is used for all current measurement and current protection functions while the controller is in the external bypass mode. In all other modes (e.g., starting, stopping, slow speed, etc.), internal current feedback signals are used.

The following figure shows the connection of the 825-MCMxx to the SMC-50's 150-SM2 option module.

#### Figure 16 - Converter to Option Module Connection



• The cable length is fixed at 4 meters. Only the cable provided with the converter can be used. The use of any other cable will result in incorrect data from the converter and incorrect controller operation.

### **Ground Fault Feedback Sensor**

The SMC-50 can provide ground-fault indication when used with the 150-SM2 option module and Cat. No. 825-CBCT Core Balance Ground Fault Sensor. This sensor mounts separately from the SMC-50 and must be placed within 3 meters of the option module. A customer-supplied shielded, twisted pair cable for wiring the sensor to the 150-SM2 module must meet the requirements outlined in the table below.

#### **Table 7 - Ground-Fault Sensor Cable Requirements**

Wire Type	Shielded, twisted pair
Wire Cross Section	0.22.5 mm <sup>2</sup> (#2414 AWG)
Terminal Torque	0.8 N • m (7 lb - in.)



**ATTENTION:** The ground fault sensing feature of the SMC-50 is intended for monitoring purposes only and not as a ground fault circuit interrupter for personnel protection as defined in Article 100 of the NEC. The ground fault sensing feature has not been evaluated for conformance to UL 1053.

### **PTC Thermistor Sensors**

The 150-SM2 option module allows the SMC-50 to interface with motor PTC sensors to monitor motor temperature. The following table defines the PTC input and response ratings.

#### Table 8 - PTC Input & Response Ratings

Response Resistance	3400 $\Omega$ ± 150 $\Omega$	
Reset Resistance	1600 $\Omega$ ± 100 $\Omega$	
Short-Circuit Trip Resistance	25 $\Omega$ ± 10 $\Omega$	
Maximum Voltage at PTC Terminals	$R_{PTC}$ = 4 K $\Omega$	< 7.5V
	R <sub>PTC</sub> = open	30V
Maximum Number of Sensors Connected in Series	6	
Maximum Cold Resistance of PTC Sensor Chain	1500 $\Omega$	
Response Time	800 ms	





#### Customer-supplied.

- The 825-MCMXXX can be used with or without an external bypass contactor. If an external bypass contactor is used then the 825-MCMXXX must be installed in order to use current-based motor protective features including the motor overload feature. Cable length is 4 meters. Only the cable provided with the 825-MCMXXX is compatible with the 150-SM2.
- The 825-CBCT core balance sensor mounts separately from the SMC-50 and must be placed within 3 meters of the SMC-50. When connecting the 825-CBCT ground-fault sensor, the secondary of the CT must be shorted until connection to the 150-SM2 module is complete.
- See the user manual for additional bypass configurations (e.g., emergency run-off bypass) and application considerations.

## **Bypass Diagrams**

For bypass operation, a bypass contactor must be supplied. When the motor is up to speed, the external bypass contactor is "pulled in" for run.

Overload protection can be accomplished in several ways.

#### **SMC-50 Providing Overload Function**

- Frame B (90...180 A)
  - Required parts: Cat. Nos. 150-SM2, 825-MCM180 converter module. See <u>Figure 19</u>.
- Frame C and D (210...320 A and 361...520 A)
  - Using bypass kit
    - Required parts: Cat. No. 150-SCBK (Frame C) or 150-SDBK (Frame D) See <u>Table 9</u> and <u>Figure 20</u>.

**Note:** When using the Cat. No. 150-SCBK or 150-SDBK bypass kit, the controller firmware must be FRN 3.001 or higher.

- Using 825 and CTs
  - Required parts: Cat. Nos. 150-SM2, 825-MCM20, user supplied CTs with 5 A secondary. See <u>Figure 18</u> and <u>Figure 19</u>.

#### **External Overload**

- Frames B, C, and D
  - Bypass contactor must be fully rated to motor Hp/kW and FLA. See <u>Figure 21</u>.

#### **Converter Modules**

For applications in which the motor's full load current rating is greater than 180 A (311 A inside-the-delta), three additional current transformers with 5 A secondaries are required. <u>Figure 18</u> illustrates the connection of the current transformers to the converter module.



Figure 18 - Current Transformer Connection to Converter Module

Another current transformer connects L2 and T2, and another connects L3 and T3.
The converter module, Cat No. 825-MCM20, must be used in these applications.

#### **Table 9 - SMC-50 Conductor and Torque Requirements**

SMC-50	Lug Kit	Wire Strip	Conductor Bange	Max. No. Lugs Pole		Torque		Bypass Bus
Cat. No.	Cat. No.	Length [mm]	Conductor hange	Line Side	Load Side	Wire-Lug	Lug-Bus	Kit Cat. No.
150-SB	1494R-N14	Long = 44.5 Short = 22.4	54120 mm <sup>2</sup> (1/0250 MCM)	1	1	31 N∙m (275 lb∙in.)	23 N∙m (200 lb∙in.)	_
150-SC	199-LF1	1820	16…120 mm <sup>2</sup> (#6…250 MCM)	2	2	31 N∙m (275 lb∙in.)	23 N∙m (200 lb∙in.)	150-SCBK
150-SD	199-LG1	1825	25240 mm <sup>2</sup> (#4500 MCM)	2	2	42 N∙m (375 lb∙in.)	28 N∙m (250 lb∙in.)	150-SDBK



## Figure 19 - Wiring Diagram using 825 Converter Module and 150-SM2 Devices with Bypass Contactors

- Customer supplied.
- Due to current leakage through an SCR in the OFF state (controller stopped), some form of upstream line power isolation is recommended if maintenance is required on the motor. See the Isolation Contactor Applications for details.
- In Bypass Contactor RUN operation, the 825-MCMxx and the 150-SM2 module provide current-based protective feedback features including overload. Only the cable provided with the 825-MCMxx converter can be used in this configuration. The maximum cable length is 4 m, thus the 825-MCMxx must be located within 4 m of the SMC-50.
- The order of the terminal numbers for the 150-SM2 module can be reversed depending on which expansion slot it is located in the control module. However, the function associated with the terminal number remains the same.
- Bypass must be controlled by an auxiliary contact of SMC-50 configured to external bypass.
- () In North America, size the bypass contactor per the motor Hp and FLA. In IEC, size the bypass contactor per the motor AC-1 rating.
- **NOTE:** In addition to a small amount of leakage current flowing through an SCR in the off-state, failure of one or more solid-state power switching components allows uncontrolled current to flow to the winding(s) of the motor. This could potentially result in overheating or damage to the motor. To prevent potential personal injury or equipment damage, the installation of an isolation contactor or shunt trip-type circuit breaker capable of interrupting the motor's locked rotor current on the line side of the SMC-50 is recommended. Operation of the isolation device should be coordinated using one of the SMC-50 auxiliary contacts configured to NORMAL.



## Figure 20 - Wiring Diagram for Frame C (Cat. No. 150-SC...) or Frame D (Cat. No. 150-SD...) Devices with Bypass Contactor and Bypass Bus Kit

Customer supplied.

Ø SMC-50 Bypass bus kit Cat. No. 150-SCBK (Frame C; Cat. No. 150-SC...) or 150-SDBK (Frame D; Cat. No. 150-SD...).

**NOTE:** Controller FRN 3.001 or higher is required.

Oue to current leakage through an SCR in the OFF state (controller stopped), some form of upstream line power isolation is recommended if maintenance is required on the motor. See the Isolation Contactor Applications for details.

- **4** Bypass must be controlled by an auxiliary contact of the SMC-50 that is configured for external bypass.
- In North America, size the bypass contactor per the motor Hp and FLA. In IEC applications, size the bypass contactor per the motor AC-1 rating.

**NOTE:** In addition to a small amount of leakage current flowing through an SCR in the off-state, failure of one or more solid-state power switching components allows uncontrolled current to flow to the winding(s) of the motor. This could potentially result in overheating or damage to the motor. To prevent potential personal injury or equipment damage, the installation of an isolation contactor or shunt trip-type circuit breaker capable of interrupting the motor's locked rotor current on the line side of the SMC-50 is recommended. Operation of the isolation device should be coordinated using one of the SMC-50 auxiliary contacts configured to NORMAL.

Figure 21 - Wiring Diagram for All Frames (Cat. No. 150-S...) with Bypass and External Overload



#### Customer supplied.

- Due to current leakage through an SCR in the OFF state (controller stopped), some form of upstream line power isolation is recommended if maintenance is required on the motor. See the Isolation Contactor Applications for details.
- Bypass must be controlled by an auxiliary contact of the SMC-50 that is configured for external bypass.
- **4** Bypass contactor must be fully rated to motor Hp/kW and FLA.

**NOTE:** In addition to a small amount of leakage current flowing through an SCR in the off-state, failure of one or more solid-state power switching components allows uncontrolled current to flow to the winding(s) of the motor. This could potentially result in overheating or damage to the motor. To prevent potential personal injury or equipment damage, the installation of an isolation contactor or shunt trip-type circuit breaker capable of interrupting the motor's locked rotor current on the line side of the SMC-50 is recommended. Operation of the isolation device should be coordinated using one of the SMC-50 auxiliary contacts configured to NORMAL.

## Programming

## Parameter Configuration/ Programming

# Parameter Configuration using the Cat. No. 150-SM6 Parameter Configuration Module (PCM)

The Cat. No. 150-SM6 PCM provides simple and limited configuration of the SMC-50. This PCM can be inserted into any control module option port (7, 8, or 9). Only one PCM is allowed per control module.

Parameters that **are** configured by the PCM will appear as read-write parameters to other configuration devices and whose values represent the switch settings. The parameter values set by the PCM are stored in the control module memory. Therefore, using the appropriate removal procedure (remove all power to Control Module and Power Module), the PCM can be removed from the control module with its parameter settings retained.

Parameters that **are not** defined and therefore are not configurable by the Cat. No. 150-SM6 PCM can be configured through other means (e.g., Human Interface Module (HIM), DriveExplorer or DriveExecutive software), if necessary.



Figure 22 - DIP Switch & Rotary Switch Locations

The Cat. No. 150-SM6 PCM contains five rotary switches, S1...S5, each with designations 0...F and three banks of ON/OFF 8-switch DIP switches.

Table 10, Table 11, and Table 12 define the functions of the five rotary switches.

## Table 10 - Rotary Switch Position Settings & Resulting Values — Torque and Current Limit Configurations

#### S1 = Initial Torque Configuration — Controller Parameter

-	-		
Position Setting	Resulting Initial Torque Value [ % motor torque]	Position Setting	Resulting Initial Torque Value [ % motor torque]
0	10	8	58
1	16	9	64
2	22	А	70 (default)
3	28	В	76
4	34	С	82
5	40	D	88
6	46	E	94
7	52	F	100

S2 = Current Limit Configuration — Controller Parameter

Position Setting	Resulting Current Limit Value [% FLC]	Position Setting	Resulting Current Limit Value [% FLC]
0	200	8	360 (default)
1	220	9	380
2	240	А	400
3	260	В	420
4	280	С	440
5	300	D	460
6	320	E	480
7	340	F	500

S3 = Ramp Time Configuration — Starting — Controller Parameter							
Position Setting	Starting Ramp Time [s]	Position Setting	Starting Ramp Time [s]				
0	0.1	8	16				
1	2	9	18				
2	4	А	20				
3	6	В	22				
4	8	С	24				
5	10 (default)	D	26				
6	12	E	28				
7	14	F	30				

# Table 11 - Rotary Switch Position Settings & Resulting Values — Ramp and Stop Time Configurations

S4 = Stop Time Configuration — Controller Parameter

Position Setting	Stop Time [s] <b>O</b>	Position Setting	Stop Time [s] <b>O</b>
0	Coast -to-Stop (default)	8	16
1	2	9	18
2	4	А	20
3	6	В	22
4	8	С	24
5	10	D	26
6	12	E	28
7	14	F	30

• When the braking STOP MODE is selected (device configuration bank switch #3 and #4), the controller multiplies the selected stop time by ten.

S5 = Motor Full Load Current (FLC) Configuration — Controller Parameter						
Position Setting	FLC <b>0</b> @ [% of controller's max]	Position Setting	FLC <b>O</b> @ [% of controller's max]			
0	40 (default))	8	72			
1	44	9	76			
2	48	А	80			
3	52	В	84			
4	56	С	88			
5	60	D	92			
6	64	E	96			
7	68	F	100			

Table 12 - Rotary Switch Position Settings & Resulting Values — Motor FLC Configurations

• Since a set of switches do not provide the resolution to enter all possible FLC combinations like a keypad, switch S5 allows you to configure the motor's FLC in the SMC-50 by using a percentage (%) of the controller's rated FLC (e.g., 90 A, 110 A, 180 A, etc.).

#### EXAMPLE

#### For a 60 A motor and a 90 A controller:

% of controller's max FLC for a 60 A motor = 64% of 90 A (57.6 A), or Switch Position 6

O To determine the S5 switch setting for an inside-the-delta motor configuration, use the following equations:

Step 1		Step 2		
	Motor Nameplate FLC	X	v 100 -	CE Quitab Catting
	1.73	SMC-50 Controller Rating	x 100 =	So Switch Setting

#### EXAMPLE

Step 1			Step 2		
	100 A	- 57 9 A		57.8 A	_ x 100 - <b>64%</b>
	1.73	= 57.0 A		90 A	- X 100 - 04/0

Result From the result of 64%, the S5 switch setting is position 6.

NOTE:

1 If the calculated value does not match a switch position, use the previous (lower percentage) switch setting.

**2** The inside-the-delta motor configuration can be selected using Parameter 44 (Motor Connection) or automatically during a controller tuning process. The tuning process is done during the initial system start after changing any of the tuning parameters and initializing a start or by pressing and holding the SMC-50 reset push button for at least 10 seconds with the motor stopped and then initializing a start.

The following tables define the functions for the three banks of ON/OFF 8-switch DIP switches. Each of the three banks is defined by a high level, functional name with each switch having a unique function.

DEVICE Configuration Bank		Switch Number								
(0 = Switch OPEN)			#2	#3	#4	#5	#6	#7	#8	
Start Mode—	Linear Speed Acceleration (default)	0	0							
Parameter	Current Limit	0	1							
	Soft Start	1	0							
	Pump Start	1	1							
Stop Mode <b>OO</b> —	Linear Speed Deceleration (default)			0	0					
Parameter	. Soft Stop			0	1					
	Braking			1	0					
	Pump Stop			1	1					
Energy Saver —	Enable					1				
Parameter	Disable (default)					0				
Braking Current —	50%						0	0	0	
Parameter	100%						0	0	1	
	150%						0	1	0	
	200% (default)						0	1	1	
	250%						1	0	0	
	300%						1	0	1	
	350%	_			_		1	1	0	
	400%						1	1	1	

Table 13 - ON/OFF 8-Switch DIP Switch Definitions — Device

• When the Stop Mode is configured as (a) Linear Speed Decel, (b) Soft Stop, (c) Pump Stop, and the Stop Time (rotary switch S4) is set to zero, a Coast stop will result. A non-zero Stop Time value for the three previously listed Stop Modes defines the time to stop period which is based on that specific configuration.

If the Stop Mode is configured as Braking, then the Stop Time setting (Rotary Switch S4) is used to select either the Automatic Zero Speed Detection method (Stop Time is set to zero) or the Timed Brake method (Stop Time is not set to zero).

**NOTE: 1** With the Automatic Zero Speed Detection method, the controller applies the userselected Braking Current defined by the Device Configuration Switch Bank. Switch #6, #7, and #8 senses a motor Zero Speed condition and automatically stops the braking process.

**2** With the Timed Brake method, the user-selected Braking Current is applied for the user-configured Stop Time regardless of the motor speed (e.g., Automatic Zero Speed Detection disabled). The Timed Brake method can be used in applications where detecting zero speed is ineffective or when braking the motor to a complete stop results in random overload trips. With this method, braking is applied for a fixed time equal to the Stop Time setting (Rotary Switch S4) and multiplied by ten. An ideal Stop Time setting can be accomplished by trial and error, but should always allow for some coast time. Setting the Stop Time for too long of a time period can result in braking current to be applied to a stopped motor and will likely result in overload trips.

PROTECTION Configuration Bank (0 = Switch OPEN)		Switch Number							
		#1	#2	#3	#4	#5	#6	#7	#8
Preset Protection Level	Disabled	0							
Parameter	Enabled (default)	1							
Stall Fault Parameter	Enabled (default)		1						
	Disable		0						
Phase Reversal Fault	Enable			1					
Farameter	Disable (default)			0					
OL Restart Parameter	Enable				1				
	Disable (default)				0				
OL Enable Parameter	Enabled (default)					1			
	Disable					0			
Trip Class Parameter	10 (default)						0	0	
	15						0	1	
	20						1	0	
	30						1	1	

#### Table 14 - ON/OFF 8-Switch DIP Switch Definitions — Protection

#### Table 15 - ON/OFF 8-Switch DIP Switch Definitions — I/O

I/O Configuration* Bank				Sw	itch	Num	ber		
(0 = Switch OPEN)		#1	#2	#3	#4	#5	#6	#7	<b>#8</b>
Aux #1 Configuration	Normal (default)	0	0						
Parameter	Up-to-Speed (UTS)	0	1						
	Fault	1	0						
	Alarm	1	1						
Aux #2 Configuration	Normal			0	0				
Parameter	UTS			0	1				
	Fault			1	0				
	Alarm			1	1				
Input #1 Parameter	Start/Coast (default)					0			
	Start/Stop Option					1			
Input #2 Parameter	Stop Option (default)						0	0	
	Clear Fault						0	1	
	Slow Speed				_		1	0	_
	Fault						1	1	

**\*NOTE:** The I/O Configuration ability of the Cat. No. 150-SM6 is limited to the Control Module's standard I/O.

#### Parameter Configuration using a 20-HIM-A6 (FRN1.006 or later)

All of the SMC-50 parameters can be configured using the 20-HIM-A6 (NEMA Type 1) or the 20-HIM-C6S (remote-mount NEMA Type 4X/12) module. The Cat. No. 20-HIM-A6 module is normally installed in the HIM bezel/port located in the upper right corner of the SMC-50 (See Figure 12). For temporary hand-held operation, the HIM can be plugged into DPI Port #2, which is located at the top of the control module. A Cat. No. 20-HIM-H10 cable is required for this temporary operation.

The following text describes basic screen and keypad functions of the Cat. No. 20-HIM-A6 module. For additional detail on the installation and use of the 20-HIM-A6 or the 20-HIM-C6S modules, see the user manual, publication 20-HIM-UM-001.

#### HIM Single-Function Keys

The four single-function keys only perform their dedicated functions no matter which screen or data entry mode is being used.

#### Figure 23 - HIM Single-Function Keys



Key	Function					
Start	Starts the controller if the SMC-50 Logic Mask is enabled for the port the HIM is connected to. $\ensuremath{\bullet}$					
Folders	Accesses folders for parameters, diagnostics, memory functions, preferences, and other tests.					
Controls	Accesses jog, direction, auto/manual, and other control functions.					
Stop	Stops the SMC-50 or clears a fault. The Stop key is always active.					
• If the dev fault is gene	• If the device (port) is enabled and removed under power <b>or</b> an expansion device is removed, a fault is generated. The bit location (e.g., 0, 1, 2, etc.) corresponds to the DPI port numbers.					

#### HIM Soft Keys

Up to five dynamic soft keys can be shown at the bottom of the HIM screen. Based on the specific screen or the data entry mode being used, a soft key name and its function may change. When a soft key is active, its presentation function and corresponding soft key label are shown at the bottom of the HIM screen.

Soft Key	Description	Function
	Multi-Function — Blue	<ul> <li>Scrolls through menus and screens as directed by each arrow</li> <li>Performs corresponding functions displayed in the data area</li> </ul>
	Numeric Keys — Grey	Enters their respective numeric values
5	5/Enter	<ul> <li>Enters the numeric value, 5</li> <li>Displays the next level of a selected menu item</li> <li>Enters new values</li> <li>Performs intended actions</li> </ul>

Table 16 - HIM Soft Key Functions

# Basic Parameter Access & Category/File Structure

### **Parameter Access**

The parameters of the SMC-50 are structured into five categories:

- 1. Monitoring
- 2. Setup
- 3. Motor Protection
- 4. Communications
- 5. Utility

The Cat. No. 20-HIM-A6 HIM can access any or all of the parameters that reside in any category. The following examples show how to access the SMC-50 parameters using the 20-HIM-A6 HIM.

**EXAMPLE** To perform a parameter number search and modification, perform the following procedure.

1. Ensure that the HIM SMC-50 power-up screen appears as shown:



2. Using the PAR# soft key, type the desired parameter number to display, then press ENTER, then press EDIT. The following screen appears.

**NOTE:** To access the next/previous PAR# from the one currently displayed, use the UP/DOWN arrow soft keys to display the desired parameter for modification.



3. Press ENTER to load the changed value into memory.

**NOTE:** For a complete Parameter Linear list, see the user manual, publication 150-UM011.

**TIP** Search by File-Group (SMC category search).



**EXAMPLE** 1. From the HIM power-up screen, press the FOLDERS single-function key. 2. Press the LEFT or RIGHT arrow key until the screen displays DEVPARAM.

For additional details on these procedures, see the 20-HIM-A6 or 20-HIM-C6S module User Manual, 20-HIM-UM001.

## **Category/File Structure**

Table 17 -	Category/Fi	le Structure	of the SM	C-50 Controller

Monito	oring		Set	Up	
Metering Basic	Start Stats	Basic	Stopping	Advanced	Advanced Tuning
Volts P-P Ave Volts P-N Ave Current Average Torque Motor Speed Power Factor Real Power Reactive Power Apparent Power Real Energy Reactive Energy Reactive Energy- Apparent Energy Meter Reset Metering Volts Volts P-P Ave Volts Phase A-B Volts Phase A-B Volts Phase B-C Volts Phase B-C Volts Phase A-N Volts Phase B-N Volts Phase B-N Volts Phase C-N Volts Phase C-N Volts Phase A-N Volts Phase C-N Volts Phase A-N Volts Phase B-N Volts Phase B-N Volts Phase C-N Voltage Unbal	Start Time 1 Start Time 2 Start Time 3 Start Time 4 Start Time 5 Peak Current 1 Peak Current 2 Peak Current 3 Peak Current 4 Peak Current 5 Monitoring Elapsed Time Elapsed Time 2 Running Time Energy Savings Mtr Therm Usage Time to OL Trip Time to OL Reset Time to PM Starts to P	Motor Connection Line Voltage Starting Mode Ramp Time Intial Torque Cur Limit Level Stop Mode Stop Time Input 1 Input 2 Aux1 Config Aux2 Config Overload Class Service Factor Motor FLC Starting Torque Rated Torque Rated Torque Rated Speed Starting Mode Ramp Time Cur Limit Level Initial Torque Starting Torque Max Torque Kickstart Time Kickstart Level Heating Time Heating Level Start Delay	Stop Mode Stop Time Braking Current Backspin Timer Slow Speed Slow Brake Cur SS Ref Gain SS Trans Gain Dual Ramp Starting Mode 2 Ramp Time 2 Cur Limit Level 2 Initial Torque 2 Starting Torque 2 Kickstart Time 2 Kickstart Level 2	Pump Pedestal Load Type High Eff Brake UTS Level Stall Position Stall Level V Shut Off Level I Shut Off Level Notch Maximum Timed Start Bypass Delay Energy Saver Demand Period Num of Periods <i>I/O</i> Input 1 Input 2 Aux1 Config Aux1 Invert Aux1 On Delay Aux2 Config Aux2 Invert Aux2 On Delay Aux2 Off Delay Aux2 Off Delay Aux2 Control	Force Tuning Stator R Total R Coupling Factor Inductance Speed Gain Transient Gain Transient Zero Transient Zero Transient Mag Ping Degree Pings Phase Shift 0% Phase Shift 10% Phase Shift 20% Phase Shift 20% Phase Shift 30% Phase Shift 50% Phase Shift 50% Phase Shift 80% Phase Shift 80% Phase Shift 100%
Real Power Real Power Real Power A Real Power B Real Power C Real Demand Max Real Demand Reactive Power Reactive Power A Reactive Power B Reactive Power B Reactive Demand Max Reactive Dmd Apparent Power A Apparent Power A Apparent Power A Apparent Power C Apparent Demand Max Apparent Dmd Power Factor Power Factor B Power Factor C					

	Motor P	Communications	Utility		
Overload	Stall	Leading PF	Current THD	Comm Masks	Preferences
Motor Fault En Motor Alarm En Motor Restart En Overload Class	Motor Fault En Motor Alarm En Motor Restart En Stall Delay	Motor Fault En Motor Alarm En Motor Restart En Lead PF Ov F Lvl	Motor Fault En Motor Alarm En Motor Restart En THD I F Lvl	Logic Mask Logic Mask Act Write Mask Cfg Write Mask Act	Language Fan Config Motor Config Parameter Mgt
Overload Class 2 Service Factor	Real Power	Lead PF Ov F Dly Lead PF Ov A Lvl		Port Mask Act	Motor Data
OL Reset Level OL Shunt Time OL Inhibit Time Overload A Lvl Overload Config Locked Rtr Level Locked Rtr Time	Motor Fault En Motor Alarm En Motor Restart En Mwatts Ov F Lvl Mwatts Ov F Dlt Mwatts Ov A Lvl Mwatts Ov A Dly Mwatts Un F Lvl Mwatts Un F Dly	Lead PF UN F LM Lead PF UN F LM Lead PF UN F Dly Lead PF UN A LM Lead PF UN A Dly Lagging PF Motor Fault En	Line Frequncy Starter Fault En Starter Alarm En Strtr Restart En Freq High F Lvl Freq High F Dly	Data Links Data In A1 Data In A2 Data In B1 Data In B2 Data In C1 Data In C2 Data In D1	Motor Connection Line Voltage Motor FLC Rated Torque Rated Speed User CT Ratio Factory CT Ratio Voltage Ratio Parameter Mot
Motor Fault En	Mwatts Un A Lvl Mwatts Un A Dly	Motor Restart En Lag PF Ov F Lvl	Freq High A Lvl Freq High A Dly Freq Low F Lvl	Data In D2 Data Out A1 Data Out A2	Expansion
Motor Alarm En Motor Restart En Underload F Lvi	Reactive+ Power	Lag PF Ov F Dly Lag PF Ov A Lvl Lag PF Ov A Dly	Freq Low F Dly Freq Low A Lvl Freq Low A Dly	Data Out A2 Data Out B1 Data Out B2 Data Out C1	Exp A Config Exp B Config
Underload F Dly Underload A Lvl Underload A Dly	Motor Fault En Motor Alarm En Motor Restart En	Lag PF Un F Lvl Lag PF Un F Dly Lag PF Un A Lvl	Maintenance	Data Out C2 Data Out D1 Data Out D2	Exp C Config
Undervoltage	+MVAR Ov F Lvl +MVAR Ov F Dly +MVAR Ov A Lvl	Lag PF Un A Dly	Motor Fault En Motor Alarm En Motor Restart En		
Starter Fault En Starter Alarm En Strtr Restart En Undervolt F Lvl Undervolt F Dly Undervolt A Lvl Undervolt A Dly	+MVAR Ov A Dly +MVAR Un F Lvl +MVAR Un F Dly +MVAR Un A Lvl +MVAR Un A Dly	Starter Fault En Starter Alarm En Strtr Restart En Volt Imbal F Lvl Volt Imbal F Dly Volt Imbal A Lvl	PM Hours PM Starts Time to PM Starts to PM Starts Per Hour		
Overvoltage	Motor Fault En	Volt Imbal A Dly	Fault 1		
Starter Fault En Starter Alarm En Strtr Restart En Overvolt F Lvl Overvolt F Dly Overvolt A Lvl Overvolt A Dly	Motor Alarm En Motor Restart En -MVAR Ov F Lvl -MVAR Ov F Dly -MVAR Ov A Lvl -MVAR Ov A Dly -MVAR Un F Lvl -MVAR Un F Dly -MVAR Un A Lvl -MVAR Un A Dly	Current Imbal Motor Fault En Motor Restart En Cur Imbal F Lvl Cur Imbal F Dly Cur Imbal A Lvl Cur Imbal A Dly	Fault 2 Fault 3 Fault 4 Fault 5 Alarm 1 Alarm 2 Alarm 3 Alarm 4 Alarm 5		
Motor Fault En	Apparent Power	Voltage THD	Restart		
Motor Alarm En Motor Restart En Jam F Lvl Jam F Dly Jam A Lvl Jam A Dly	Motor Fault En Motor Alarm En Motor Restart En MVA Ov F Lvl MVA Ov F Dly MVA Ov A Lvl	Starter Fault En Starter Alarm En Strtr Restart En THD V F Lvl THD V F Dly THD V A Lvl THD V A Dly	Motor Restart En Strtr Restart En Restart Attempts Restart Delay		
	MVA OV A DIY MVA Un F Lvl MVA Un F DIy MVA Un A Lvl MVA Un A DIy		Motor Fault En Motor Alarm En Motor Restart En Locked Rtr F Lvl Locked Rtr F Dly Locked Rtr A Lvl Locked Rtr A Dly		

#### Table 18 - Category/File Structure (continued)

## **Quick Setup**

Access the basic programming configuration group in the Setup category. This group provides a limited parameter set, allowing quick startup with minimal adjustments.

Parameter Number	Parameter Name	Description/Function	Value(s)	Default
46	Line Voltage	Enter the system 3-phase line voltage value. A value must be entered for the voltage protection functions to work properly (R/W parameter).	0700V	480
47	Rated Torque	Use for Torque Ramp Rating Starting Mode. Enter the maximum motor rated in Newton meters (R/W parameter).	11000 N∙m	10
48	Rated Speed	Use for Torque Ramp Rating Starting Mode. Enter the rated speed of the motor (R/W parameter).	750, 900, 1500, 1800, 3500, 3600 RPM	1800
49	Starting Mode         Enter the desired starting mode for the application (R/W parameter).           Related Parameters for the Starting Mode:           Full Voltage: None           Current Limit: Current Limit Level, Ramp Time, Kickstart Time, Kickstart Level           Soft Start: Initial Torque, Ramp Time, Current Limit Kickstart Time, Kickstart Level           Linear Speed: Initial Torque, Ramp Time, Current Limit           Torque Ramp: Starting Torque, Maximum Torque, Ramp Time, Current Limit, Kickstart Time, Kickstart Level           Pump Start: Initial Torque, Ramp Time		Full Voltage, Current Limit, Soft Start, Linear Speed, Torque Ramp, Pump Start	Soft Start
50	Ramp Time	Enter the amount of time desired for the motor starting ramp to take (R/W parameter).	0.0 - 1000 seconds	10
51	Initial Torque	Motor torque level at which the start ramp begins.	090 %LRT	70
52	Maximum Torque	Use the Torque Ramp Starting mode. Enter the maximum motor torque at the end of the start ramp required for the application (R/W parameter),	0300 %	250
53	Current Limit Level	Enter the value of the maximum current allowed during the ramp time (R/W parameter).	50-600 % FLC	350
56	Input 1	Allows the selection of how input 1 (CM terminal #11) effects the function of the SMC-50 controller (R/W parameter).	Disable, Start, Coast, Stop Option, Start/Coast,	Start/Coast
57	Input 2	Allows the selection of how input 2 (CM terminal #10) effects the function of the SMC-50 controller (R/W parameter).	Start/Stop, Slow Speed, Dual Ramp, OL Select, Fault, Fault NC, Clear Fault, Emergency Run, Motor Heater	Disable
65	Stop Mode	Enter the desired stopping mode for the application (R/W parameter). Related Parameters to the Stopping Mode: <i>Coast:</i> None <i>Soft Stop:</i> Stop Time <i>Linear Speed:</i> Stop Time, Current Limit <i>Pump Stop:</i> Stop Time <i>SMB:</i> Braking Current <i>Ext. Brake:</i> Stop Time	Coast, Soft Stop, Linear Speed, Pump Stop, SMB, Ext. Brake	Coast
66	Stop Time	Defines the time desired to ramp form run to stop for a specific stop mode. For Ext Brake mode, the Stop Time = the time the Aux contact is closed to energize an external brake.	0999 seconds	0
75	Overload Class	Enter the desired motor overload trip class.	530	10
77	Service Factor	Enter the Service Factor of the motor.	0.011.99	1.15
78	Motor FLC	Enter the motor specified Full Load Current (FLC) value. This value must be entered to ensure the controller can provide proper motor current (e.g Overload) protection.	1.02200.0 A	1.0

#### **Table 19 - Quick Start Parameters**

Parameter Number	Parameter Name	Description/Function	Value(s)	Default
172	Aux1 Configuration	Allows selection of the operation for Auxiliary relay output contact #1 (control module terminals #4 and #5).	Normal, UTS, Fault, Alarm, External Bypass, External Brake, Auxiliary	Normal
176	Aux 2 Configuration	Allows selection of the operation for Auxiliary relay output contact #1 (control module terminals #6 and #7).	Control, Network 1, Network 2, Network 3, Network 4.	Normal
Normal = T	he contact is closed v	when the Start command is initiated and remains closed during a stop maneuver. After the	stop is complete, the contact o	pens.

## **Operation and Troubleshooting**

## Troubleshooting with Diagnostic LEDs

### **Controller LED Status Indicator**

The SMC-50 controller's multi-color LED Status Indicator and HOLD TO TEST, PUSH TO RESET button are located below the HIM bezel port. The Status LED indicates the status and fault conditions of the SMC-50 controller.

#### **Table 20 - Corresponding LED Color and Fault Conditions**

Status LED Color	Device Mode	SMC Status
Green	Running	Running without an alarm
Green/Amber	Running	Running with an alarm
Green Flashing	Ready	Ready (no inhibit and no fault) without an alarm
Amber/Flashing	Ready	Ready (no inhibit and no fault) with tuning enabled on the next start
Amber	Ready	Ready with alarm (no tuning enabled)
Red/Amber	Inhibit	Inhibited; cannot start due to a Stop command
Red	Faulted	A non-resettable fault has occurred
Red/Flashing	Faulted	A resettable fault has occurred
Red/Green	Download	Firmware is being downloaded

The HOLD TO TEST, PUSH TO RESET button provides the ability to reset an alarm/fault, test for a fault condition, and initiate the tuning mode.

Function	Time Required to Press Button
Fault Reset	Momentary (less than 2 seconds)
Test Fault	Greater than 3 seconds, but less than 10 seconds
Initiate Tuning Mode	Greater than 10 seconds <b>O</b>
The meter must be standed	•

• The motor must be stopped.

# Using the Controller Status LED & Parameter Configuration Module (Cat. No. 150-SM6) LEDs

When a Cat. No. 150-SM6 module is installed in one of the three control module ports (7, 8, or 9) of the SMC-50 controller, additional LED diagnostic information is provided beyond that of the Status LED.

The Cat. No. 150-SM6 module has four diagnostic/status LEDs to display an LED code for each fault/alarm. When the SMC-50 controller's Status LED indicates the control module has faulted, the Cat. No. 150-SM6 module displays a specific fault code. If the unit is not faulted but in an alarm condition, the Cat. No. 150-SM6 module displays the alarm code. If the unit is neither faulted or in an alarm condition, all 150-SM6 module LEDs will not be illuminated.

The Cat. No. 150-SM6 module > (<) LED indicates whether the fault/alarm is a SMC-50 controller device fault/alarm or a motor fault/alarm. The on/off status of the other three LEDs indicate the actual fault/alarm codes.

Depending on which SMC-50 controller port the Cat. No. 150-SM6 module is installed into, the position of the LEDs (e.g., >, III, II, and I versus I, II, III, and <) change. The table below displays the LED order when the Cat. No. 150-SM6 module is installed in port 7. When the Cat. No. 150-SM6 module is installed in port 8 or 9, the order is reversed, but the LED diagnostic code is the same.

 Table 22 - LED Order When Cat. No. 150-SM6 module is Installed in Port 7 of the

 SMC-50

	LED On/O	LED On/Off State					
LED Error Code	>		II	Ι			
0		Off	Off	Off			
1		Off	Off	On			
2	Red = SMC Yellow = Motor Off = No Fault or Alarm	Off	On	Off			
3		Off	On	On			
4		On	Off	Off			
5		On	Off	On			
6		On	On	Off			
7		On	On	On			

The displayed LED error code is either a fault or an alarm source. For example, if the LED code is 1, Line Loss A is either a fault or an alarm. If a more detailed display of the error code source is desired, a human interface module (HIM) or configuration software is recommended.

The following table provides a list of fault and LED fault/alarm codes for the SMC-50 controller and Cat. No. 150-SM6 Parameter Configuration Module.

LED Error Code	Fault/Alarm Source		Referenced HIM/ Configuration Software Code <b>O</b>	LED Error Code	Fault/Alarm Source		Referenced HIM/ Configuration Software Code <b>O</b>
Red = SMC							
		А	1		HAL ID		33
	Line Loss	В	2		NVS Error		34
1		С	3		V24 Recovery		35
1		А	4	5	V24 Loss		36
	Shorted SCR	В	5		V Control Loss		37
		С	6		RTC Battery Low		69
	Open Gate	А	7		System Faults		100-199
2		В	8		Terminal	1	38
		С	9			2	39
2	SCR Overtemp		10	6	Input	3	40
J	Pwr Pole PTC		60			4	41
		А	30		Test Fault		62
л	CT Loss	В	31	7	Open Bypass	А	11
-	01 2033	C	22			В	12
		U	52			С	13
Yellow = Mo	otor						
	No Load		14	4	Overload		21
2		А	15	5	Stall		24
2	Open Load	В	16	6	Phase Reversal		25
		С	17	7	Current		12
3	Volt Imbalan	се	18		Imbalance		72

Table 23 - LED Error Code with Respective Fault/Alarm Source

The Fault/Alarm code, available from a HIM or configuration software, provides more detailed information concerning the source of the fault/alarm. Fault and alarm codes for the same event (e.g., Line Loss) are the same.

## Troubleshooting with Monitoring Equipment

The SMC-50 controller has built-in detailed diagnostics fault codes and metering functions. These fault codes and metering functions can be accessed through a local 20-HIM-A6 or remote 20-HIM-C6S module or by using a Rockwell Automation Drive Software package such as DriveExplorer.

## Troubleshooting By Fault Code — Abbreviated Listing

The following table contains an abbreviated listing of fault codes available. For a complete troubleshooting list, fault codes, and tips, See the SMC-50 User Manual.

Display Fault	HIM or Software Fault Code	Enabled	Possible Causes	Possible Solutions
Line Fault with Phase Indication	1, 2, 3	Prestart and Running	<ul> <li>Missing supply phase</li> <li>Motor not connected properly</li> <li>Incoming 3-phase voltage instability</li> </ul>	<ul> <li>Check for open line (i.e. blown fuse)</li> <li>Check for open load lead</li> <li>Verify power quality</li> </ul>
Shorted SCR with Phase Indication	4, 5, 6	All	Shorted power module	Check for shorted SCR, replace power module if necessary
Open Gate with Phase Indication	7, 8, 9	Start or Stop	<ul><li> Open gate circuitry</li><li> Loose gate lead</li></ul>	<ul> <li>Perform resistance check; replace power module if necessary</li> <li>Check gate lead connections to the control module</li> </ul>
PTC Power Pole and SCR Overtemp	10 or 60		<ul> <li>Controller ventilation blocked</li> <li>Controller duty cycle exceeded</li> <li>Fan failure</li> <li>Ambient temperature limit exceeded</li> <li>Failed thermistor</li> </ul>	<ul> <li>Check for proper ventilation</li> <li>Check application duty cycle</li> <li>Wait for motor to cool or provide external cooling</li> <li>Replace power module or control module as needed</li> <li>Replace fan</li> </ul>
Motor PTC	59	Running	<ul> <li>Motor ventilation blocked</li> <li>Motor duty cycle exceeded</li> <li>PTC open or shorted</li> </ul>	<ul> <li>Check for proper ventilation</li> <li>Check application duty cycle</li> <li>Wait for motor to cool or provide external cooling then check resistance of PTC</li> </ul>
No Load Fault	14, 15, 16, 17	Prestart Only	<ul> <li>Loss of load side power wiring with phase indication (15=A, 17=C)</li> <li>Start command cycled unexpectedly with motor rotating</li> </ul>	<ul><li>Check all load side power connections</li><li>Check motor windings</li></ul>
Voltage Unbalance and/ or Current Imbalance	18 and/or 42	Running	<ul> <li>Supply unbalance is greater than the user-programmed value</li> <li>The delay time is too short for the application</li> </ul>	<ul> <li>Check power system and correct if necessary, then correct the user-programmed value</li> <li>Extend the delay time to match the application requirements</li> </ul>
Overvoltage	19	Running	<ul> <li>Supply unbalance is greater than the user-programmed value</li> <li>The delay time is too short for the application</li> </ul>	<ul> <li>Check power system and correct if necessary, otherwise correct the user-programmed value</li> <li>Extend the delay time to match the applicatin requirements</li> </ul>
Undervoltage	20	Running	<ul> <li>Supply unbalance is less than the user-programmed value</li> <li>The delay time is too short for the application</li> </ul>	<ul> <li>Check power system and correct if necessary, otherwise correct the user-programmed value</li> <li>Extend the delay time to match the applicatin requirements</li> </ul>
Overload	21	Running	<ul> <li>Motor overloaded</li> <li>Overload parameters are not matched to the motor</li> </ul>	<ul> <li>Check motor overload condition</li> <li>Check values for overload class and motor FLC and verify current draw of the motor</li> </ul>
Underload	22	Running	<ul> <li>Broken motor shaft, belts, toolbits, etc.</li> <li>Pump cavitation</li> <li>Incorrect user setting</li> </ul>	<ul> <li>Check pump system, machine drive components, and loading</li> <li>Check settings</li> <li>Repair or replace motor</li> </ul>
Jam	23	Running	<ul> <li>Motor current has exceeded the user-programmed jam level</li> </ul>	<ul> <li>Correct source of jam or excessive loading and check programmed time value</li> </ul>
Stall	24	Running	<ul> <li>Motor did not reach full speed by the end of the programmed ramp time</li> <li>Incorrect user setting</li> </ul>	<ul> <li>Check pump system, machine drive components, and loading. Repair or replace motor, if necessary.</li> <li>Check settings</li> </ul>
Phase Reversal	25	Prestart only	Incoming supply voltage is not the expected ABC sequence	Check power wiring and correct if necessary

Table 24 -	SMC-50	Controller	Fault	Codes
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Display Fault	HIM or Software Fault Code	Enabled	Possible Causes	Possible Solutions
Network and Comm's Loss	See Port Number of Fault <b>1</b>	All	<ul><li>DPI network loss</li><li>Communication disconnect at the serial port</li></ul>	<ul> <li>Check communication adapters and verify connection to the SMC.</li> <li>Reconnect each DPI connected device</li> </ul>
Ground Fault	58	Running	<ul> <li>Ground fault current level has exceeded programmed value</li> <li>The delay time is too short for the application</li> </ul>	<ul> <li>Check power system and motor; correct if necessary. Check programmed ground fault levels to match application requirements</li> <li>Extend the delay time to match the application requirements</li> </ul>
Line Power Quality with Phase Indication	52, 53, 54	Start or Stop	<ul> <li>Incoming 3-phase voltage instability or distortion</li> <li>High impedance connection</li> </ul>	<ul> <li>Check supply voltage for capability to start/stop motor; check for loose connections on the line side or motor side of the power wires</li> <li>Verify and correct the input power quality</li> </ul>
Internal 24V and System Faults	36, 37	All	<ul> <li>Low line condition</li> <li>Excessive load on internal 24V supply</li> </ul>	<ul> <li>Check the control power and verify it is within the specification; check the connections and grounding to the SMC control terminals</li> <li>Replace the control module</li> </ul>

#### Table 25 - Port Assignment

0	Port Number	Source
	0	Control Module
	1	HIM Located in Controller Bezel (optional)
	2 or 3	Remote DPI
	4	20-COMM-X (optional)
	7, 8, 9	Expansion Port 7, 8, 9 (option module)

Type 1 Coordinati	on 🛛				
SCPD Performance <b>①</b>		Class J Fuse @		Inverse Time (Thermal Magnetic) Circuit Breaker	
SCCR List (High Capacity Fault)		Maximum Available Fault (600V) [kA]	Maximum Amps	Maximum Available Fault (480 V)[kA]	Maximum Amps
	90		150		225
	110	100	175	65	250
	140	100	225	60	350
Line Device	180		300		400
Operational	210		TBD		TBD
Current Rating	260	TBD	TBD	TBD	TBD
[A]	320		TBD		TBD
	361	TBD	TBD	TBD	TBD
	420		TBD		TBD
	520		TBD		TBD
	155		250		350
	190	65	300	- 65	450
	242		400		600
Dalta Davias	311		500		700
Delta Device Operational Current Rating [A]	363		TBD	TBD	TBD
	450	TBD	TBD		TBD
	554		TBD		TBD
	625		TBD		TBD
	727	TBD	TBD	TBD	TBD
	900		TBD	]	TBD

#### Table 26 - SCCR (High Capacity Fault) Electrical Ratings

• Consult local codes for proper sizing of short-circuit protection.

**2** High capacity fault ratings when used with a time delay Class J fuse.

**③** Basic Requirements for Type 1 Coordination: Under the short-circuit condition, the starter shall cause no danger to persons or the installation. The starter may not be suitable for further service without repair or replacement of parts. For further details, See UL508/CSA C22.2 No. 14 and EN 60947-4-2.

## **Repair/Replacement Parts**

## **Control Module**

Description	SMC Rating	C Rating AC Voltage Rating	
Standard	All	For controllers rated 200480V AC and 200 690V AC (120/240V AC control power)	150-SCMD

## **Power Poles**

		Catalog Number		
SMC Rating	Series	200480V	200690V	
90 A		150-SPPB1B	150-SPPB1U	
110 A	٨	150-SPPB2B	150-SPPB2U	
140 A	A	150-SPPB3B	150-SPPB3U	
180 A		150-SPPB4B	150-SPPB4U	
210 A		150-SPPC1B	150-SPPC1U	
260 A	А	150-SPPC2B	150-SPPC2U	
320 A		150-SPPC3B	150-SPPC3U	
361 A		150-SPPD1B	150-SPPD1U	
420 A	А	150-SPPD2B	150-SPPD2U	
520 A		150-SPPD3B	150-SPPD3U	

## Heatsink Fan (120/240V AC)

SMC Rating	Series	Catalog Number
90180 A		150-SF1
210320 A	А	150-SF2D
361520 A		150-SF3D

## **Other Components**

Component	Description		Catalog Number
	PTC, ground fault, curre	150-SM2	
Option Modulos	Analog I/O module, 2 i	150-SM3	
Option wouldes	Digital I/O, four 120/24	150-SM4	
	Parameter Configuration	150-SM6	
		Control module	150-SCMRTB
Replacement Control Wiring Terminal Blocks	Control Wiring Terminal Block for:	PTC, ground fault, current feedback module	150-SM2RTB
includes terminal block)		Analog I/O module	150-SM3RTB
		Digital I/O module	150-SM4RTB
Line/Load Surge	480V AC, 90 A and greater		150-F84L
Protective Module	600V AC, 90 A and greater		150-F86L
IEC Terminal Cover	IEC line and/or load terminal cover for 90180 A devices, dead front protection, (IP2X (finger safe) with 250MCM wire)		150-STCB
Control Module Cover	Replacement control module front cover		150-SCMRC
Controller Cover	Replacement controller cover for 210320 A units		150-SCRC
	Replacement controlle	150-SDRC	
Fan Cover	Cover Replacement fan cover for 90180 A units		150-SBFC
	Replacement fan cover	150-SCFC	
	Replacement fan cover	150-SDFC	

To protect the Smart Motor Controller (SMC) and/or motor from line voltage surges, protective modules may be placed on the line, load, or both sides of the SMC. Do not place protective modules on the load side of the SMC when when using an inside-the-delta motor connection or with pump, linear deceleration, or braking control.

## **Rockwell Automation Support**

Rockwell Automation provides technical information on the Web to assist you in using its products. At <u>http://www.rockwellautomation.com/support/</u>, you can find technical manuals, a knowledge base of FAQs, technical and application notes, sample code and links to software service packs, and a MySupport feature that you can customize to make the best use of these tools.

For an additional level of technical phone support for installation, configuration, and troubleshooting, we offer TechConnect support programs. For more information, contact your local distributor or Rockwell Automation representative, or visit <u>http://www.rockwellautomation.com/support/</u>.

## Installation Assistance

If you experience a problem within the first 24 hours of installation, review the information that is contained in this manual. You can contact Customer Support for initial help in getting your product up and running.

United States or Canada	1.440.646.3434
Outside United States or Canada	Use the <u>Worldwide Locator</u> at <u>http://www.rockwellautomation.com/support/americas/phone_en.html</u> , or contact your local Rockwell Automation representative.

### **New Product Satisfaction Return**

Rockwell Automation tests all of its products to ensure that they are fully operational when shipped from the manufacturing facility. However, if your product is not functioning and needs to be returned, follow these procedures.

United States	Contact your distributor. You must provide a Customer Support case number (call the phone number above to obtain one) to your distributor to complete the return process.
Outside United States	Please contact your local Rockwell Automation representative for the return procedure.

## **Documentation Feedback**

Your comments will help us serve your documentation needs better. If you have any suggestions on how to improve this document, complete this form, publication <u>RA-DU002</u>, available at <u>http://www.rockwellautomation.com/literature/</u>.

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