USER MANUAL AND INSTALLATION GUIDE

MAXBOX INDUSTRIAL AUTOMATION

1 Contents

2 Device switching on and access mode

The MaxBox Industrial Automation is supplied ready to use for the monitoring of industrial plants and of all devices that can usually be associated with these.

2.1 Switching on/off

The MaxBox can be switched on and off via the button (with blue light when on) at the front of the device.

CAUTION:

To avoid damaging the data on your hard disk due to a crash, do not remove the power supply until the system is completely switched off. The installation of a UPS to avoid possible damage in case of abnormal interruption in the power supply is recommended.

The **complete system and monitoring application start-up** is confirmed by the emission of **3 consecutive beeps**. From that moment on you can access the web interface and proceed with the configuration. If the system has already been configured you can begin to interrogate the devices.
If the device fails to issue the 3 beeps, there may be a problem, in which case contact the vendor for assistance.

The MaxBox is turned on automatically as soon as it is connected to the power supply, if previously turned on, in order to enable the automatic restart of the device in the event of a temporary interruption in the electricity supply.

2.2 Local access

By connecting to a monitor with HDMI interface and a USB mouse and keyboard, it is possible to proceed with the configuration described in the following paragraphs without using another terminal.
The peripherals can be connected even after the device is turned on and it is recommended that the front USB ports are used, leaving the rear ports open for the installation of USB-serial converters.

2.3 Access via Wi-Fi dongle

The Wi-Fi dongle (optional) present in the Alleantia catalogue allows you to turn the MaxBox into an Access Point, or to create a wireless network to which your **PC, tablet and smartphone** can connect and display the web monitoring interface, enabling the configuration of the system and the display of the data without the use of external routers or without changing the network configuration of the device from which you want to connect.

To install the dongle just plug it into a free USB port, preferably a front port in order to leave the rear ports intended for USB-serial converters free, and **wait for the beep to confirm successful installation**.
Then, connect to the network using the following data:

Wi-Fi (SSID) network name: maxbox
Password: MaxBoxWIFI

Once connected, access the web interface of the MaxBox using the preferred internet browser and typing the URL in the address bar:

http://maxbox
or alternatively
http://10.10.0.1

CAUTION:
The Wi-Fi network allows you to connect exclusively to the MaxBox and to display its monitoring interface. For safety reasons, it is not possible to access any other devices connected to the MaxBox via the wired LAN network.

2.4 Ethernet LAN access

MaxBox default Ethernet LAN configuration is as follows:

IP address: 192.168.1.29

Subnet mask: 255.255.255.0

Gateway: 192.168.1.1

DNS 1: 208.67.222.222

DNS 2: 208.67.220.220

The DNS are necessary for the functioning of the remote support network.

2.4.1 Direct connection to a PC

This procedure requires a direct link (point to point) to a PC via an Ethernet cable, **not necessarily twisted.** The network configuration of the PC to which the MaxBox is connected must have:

- **192.168.1.nnn** (with n between 2 and 254, with the exception of 29, which is already used by MaxBox) type Static IP
- subnet mask **255.255.255.0**

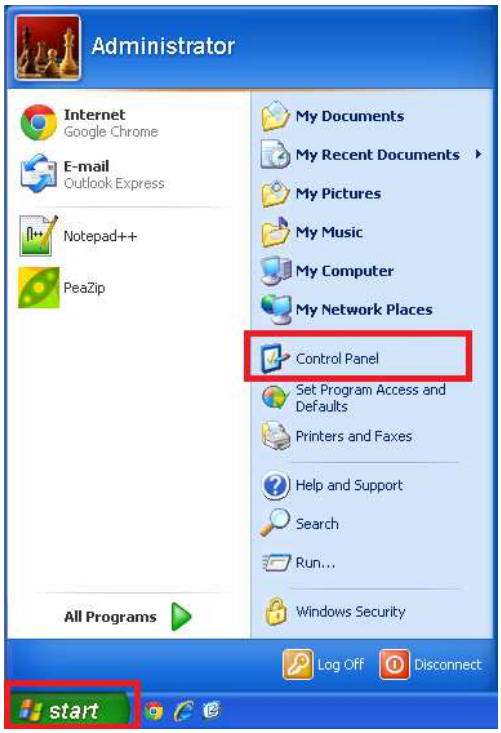
If this is not the case, the configuration of the PC must be changed by following the directions in the following paragraphs.

Then, it will be possible to access the web interface of the MaxBox using the preferred internet browser and entering the following URL in the address bar:

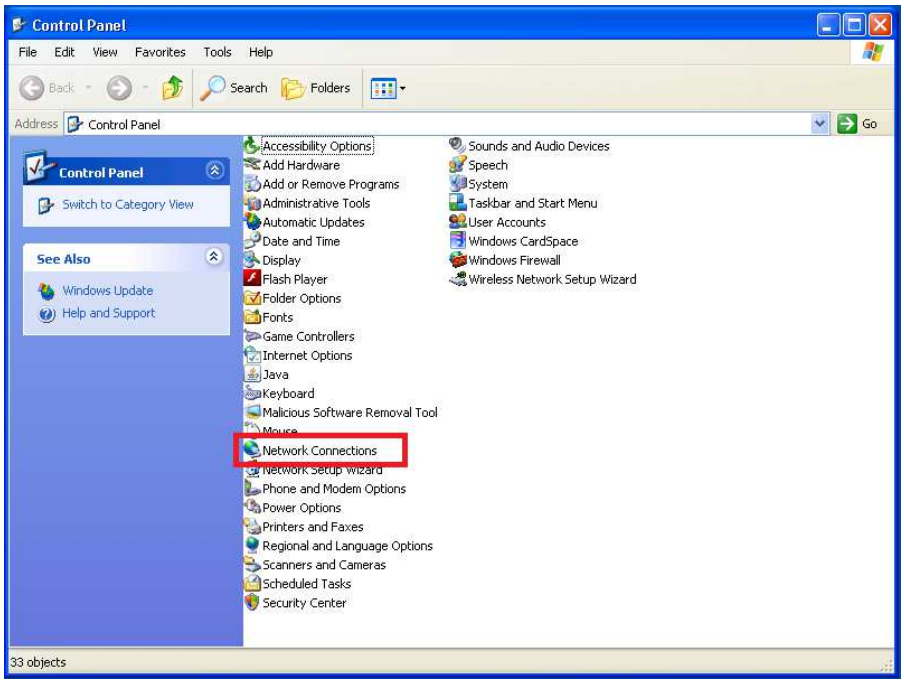
http://192.168.1.29

2.4.1.1 Configuration for Windows XP

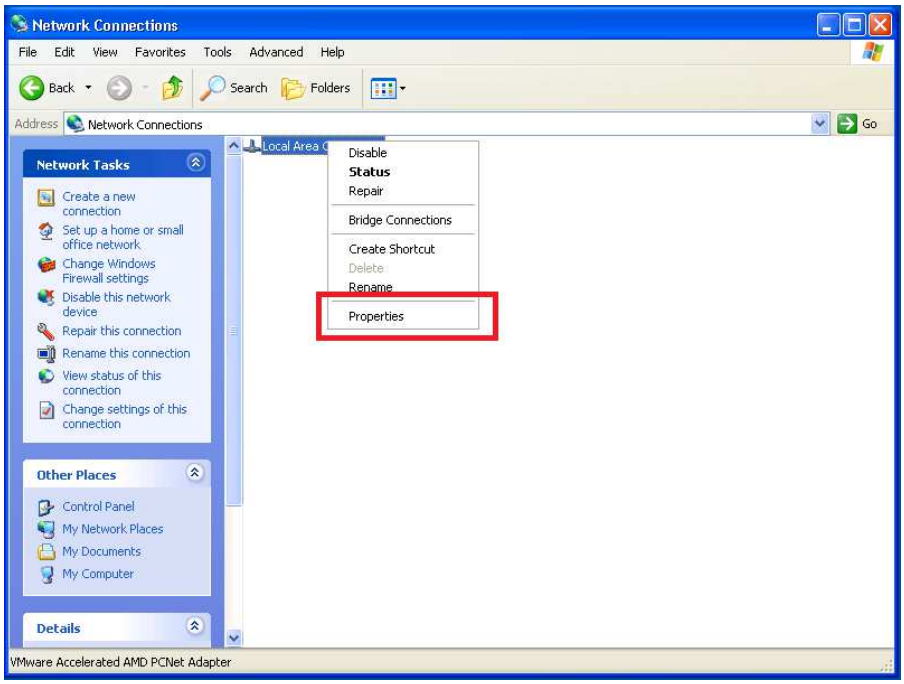
- Access the "*Start*" menu and then click on "*Control panel*".



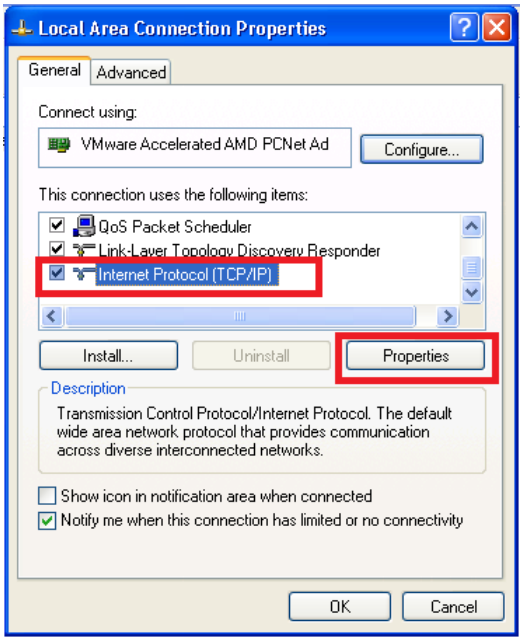
- Click on "*Network connections*"



- Select the connection to be amended (usually "*Local area connection (LAN)").* Click mouse right button and select "*Properties*".



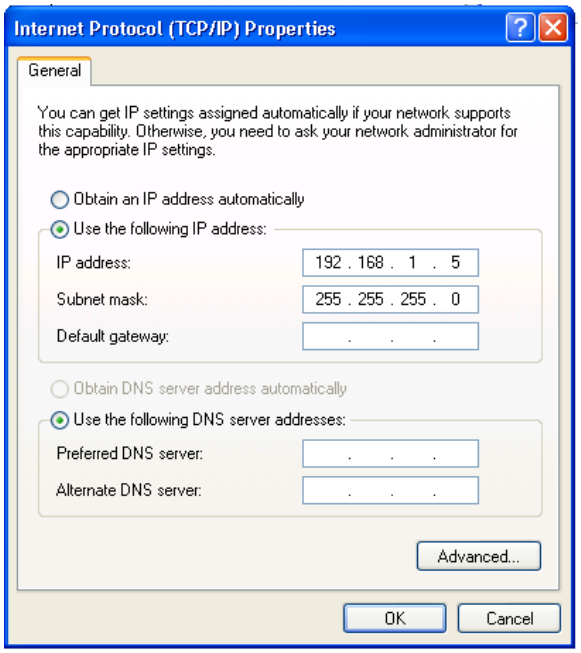
- Select "*Internet Protocol (TCP/IP)"* and click on "*Properties*"



- Set the network parameters as in the figure, namely:

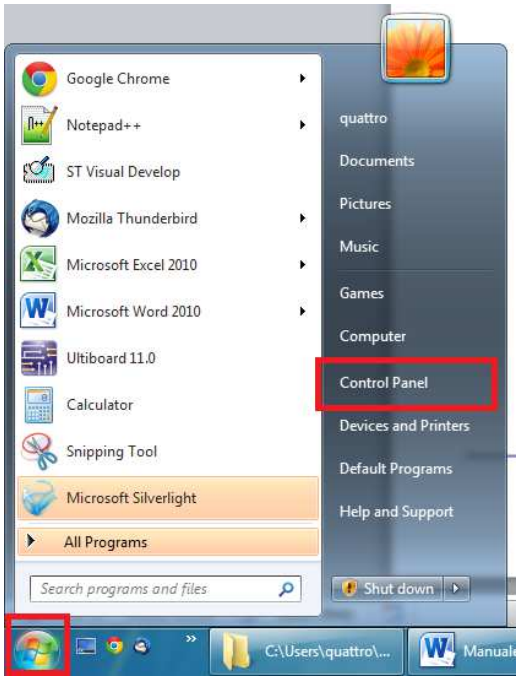
  IP address: 192.168.1.5

  Subnet mask: 255.255.255.0

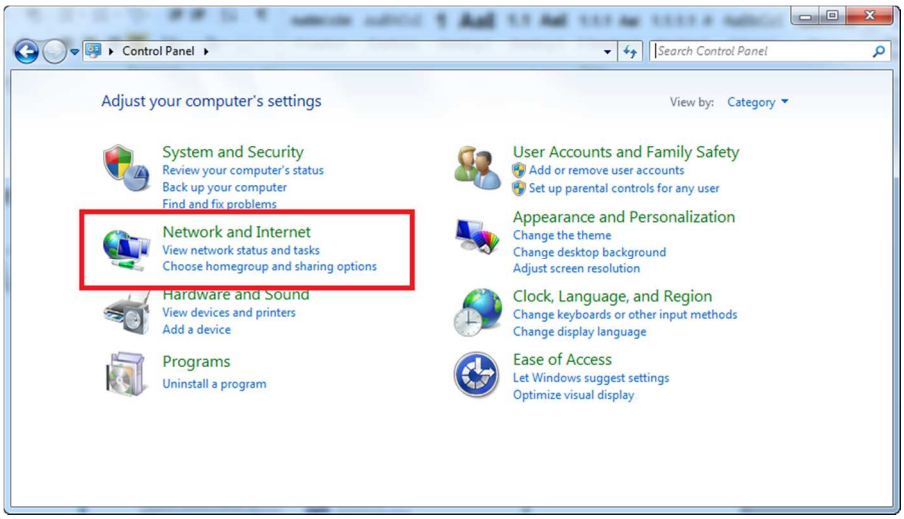


2.4.1.2 Configuration for Windows 7

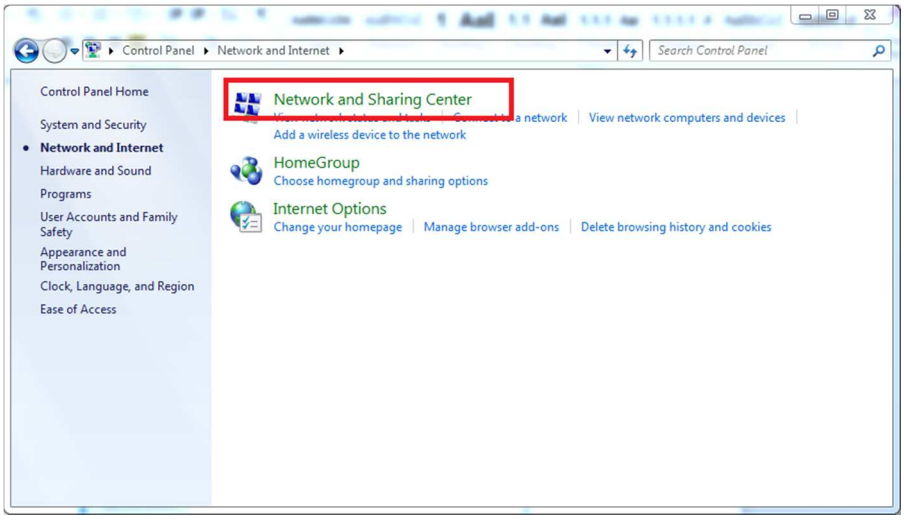
- Access the *"Start"* menu and then click on "*Control panel*"



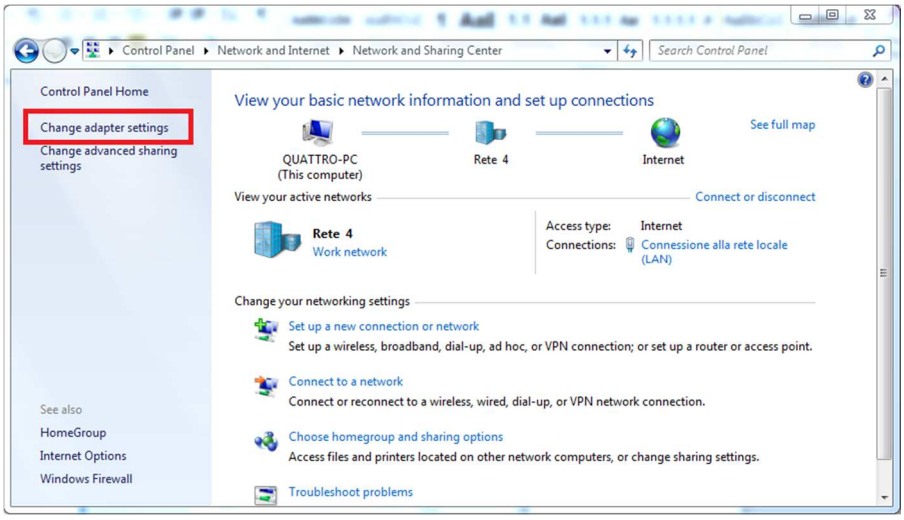
- Click on "*Network and Internet*"



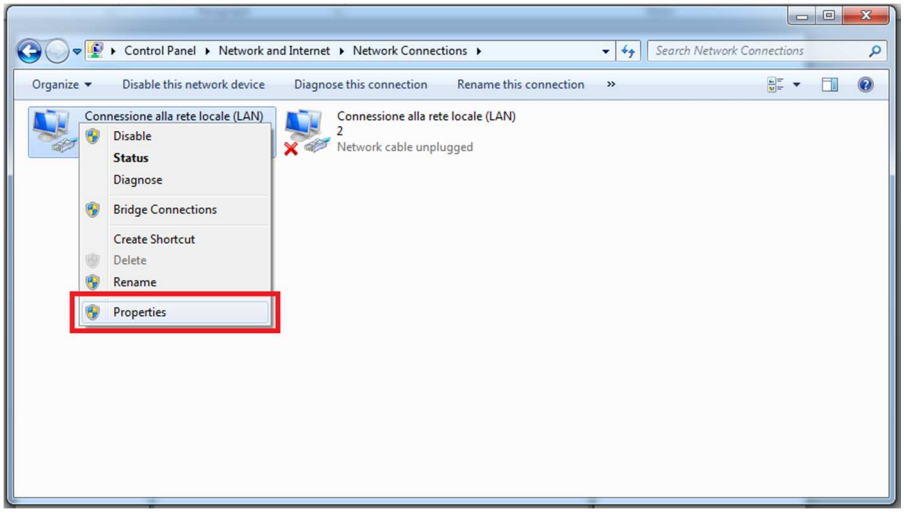
- Click on "*Network and sharing center*"



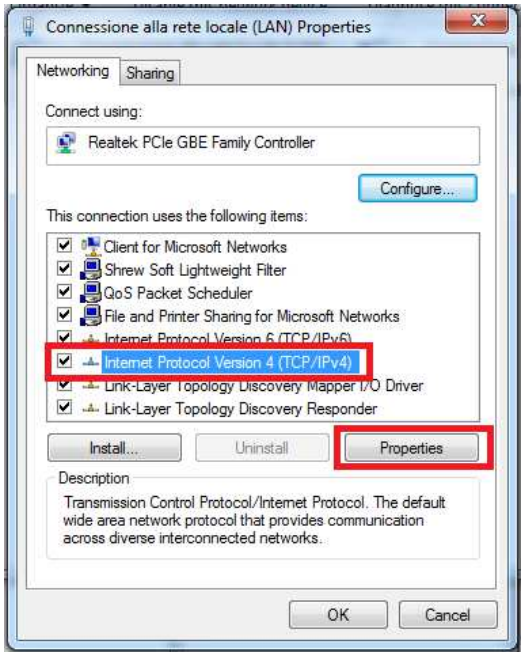
- Click on "*Change adapter settings*"



- Select the connection to be amended, usually "*Local area connection (LAN)".* Click mouse right button and select "*Properties*".



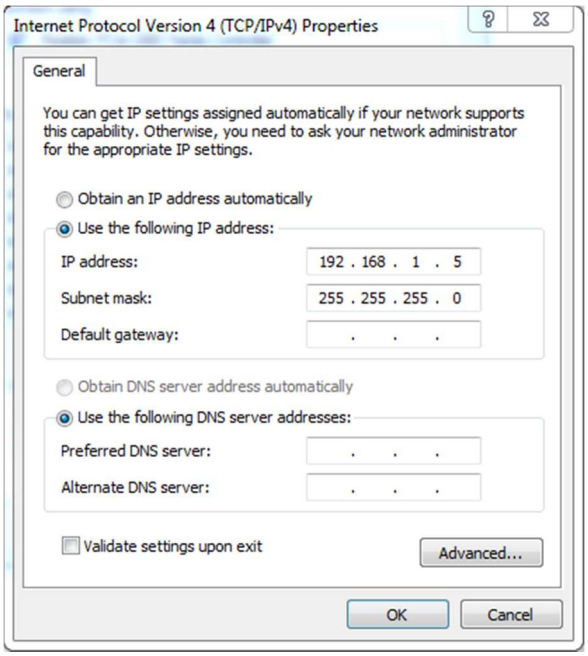
- Select *"Internet protocol version 4 (TCP/IPv4)"* and click on *"Properties"*



- Set the network parameters as in the figure, namely:

  IP address: 192.168.1.5

  Subnet mask: 255.255.255.0



2.4.2 Connection to an existing LAN network

In this case it is necessary that the default IP address is compatible with those in the existing network. If so, a direct connection to your switch / router is sufficient, otherwise the MaxBox network configuration must be changed.
For Appliance version follow the procedure described in paragraph 4.1. For the software version use the Windows interface as in paragraphs 2.4.1.1 and 2.4.1.2.

The configuration of the network to assign to MaxBox cannot be determined beforehand. Please, contact your reference system engineer to obtain the necessary parameters.

Once you have obtained the network configuration to assign to MaxBox, edit it by accessing the web interface via one of the methods described in paragraphs 2.2, 2.3 or 2.4.1, and then connect the MaxBox to the existing LAN.

In the event that the LAN is equipped with a firewall configured to block access to the Internet network unless specific rules are defined, a list of the TCP and UDP ports used by MaxBox, which must necessarily be open to outbound traffic, to ensure proper operation, is provided below:

- 123 TCP (NTP) to synchronise the date and time
- 53 UDP (DNS) for domain names resolution, which is essential for the connection to the remote support VPN
- 443 TCP and 1194 UDP for the connection to the remote support VPN
- 21 TCP (FTP) for remote backup on FTP if enabled on a server not within the LAN network
- 25 TCP (SMTP) to send email notifications if enabled by a server not within the LAN network. Some SMTP servers may use a different TCP port. In this case open the specific port to traffic

If you want to remotely view the Web interface, enable the port to inbound traffic:

- 80 TCP (HTTP)

3 Installation and wiring

3.1 Use of the built-in serial ports

The MaxBox has two serial ports in the rear, one RS485 called COM1 and one RS232 called COM2, neither of which is optically isolated.

These ports should not be used to create very long lines especially outdoors, as they are not protected against overloads and EMC interference.

Figure 1 - Rear view of the MaxBox

The RS485 serial pinout is indicated on the terminals themselves, while the pinout of the RS232 serial with DB9 connector is shown in Figure 2:

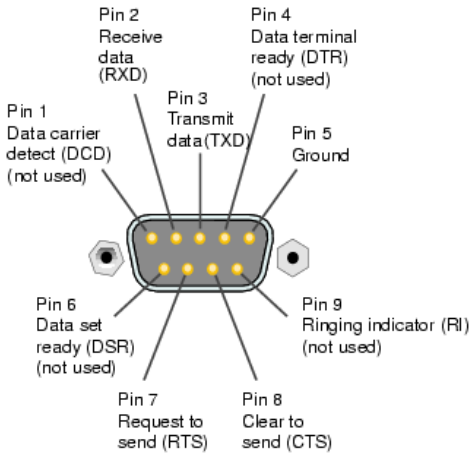


Figure 2 - Pinout connector DB9 RS232

3.2 Use of the USB-serial converters

Should you need to use several serial communication lines, or should you prefer to have them optically isolated, a compatible interface converter from those in the Alleantia catalogue must be used. These converters can be either optically isolated (up to 3 kV) or without galvanic insulation. The first solution is always to be preferred for any installation for extra protection against overloads and EMC interference, but it becomes absolutely necessary when the RS485 serial cable must be laid outside, and is therefore exposed to lightning.

CAUTION:

USB-serial converters must be connected to the rear USB ports, and the name of the serial port that will be created depends on the USB port to which the converter is connected. This is indicated on the sticker on the upper part of the case.

It is not necessary to install any drivers to use these converters. Simply connect them to MaxBox with a special USB cable, **wait for the beep to confirm successful installation** and carry out the serial ports detection procedure described in paragraph 4.3.1.

3.3 Use of MODBUS Ethernet Serial converters

The Ethernet Serial converters for the Modbus protocol are devices that not only change the physical transmission medium, but also perform the additional functions of converting the protocol from Modbus TCP / IP to Modbus RTU. So, the MaxBox will have access to the devices downstream of these converters configuring them as directly connected to the Ethernet interface

CAUTION:

Ethernet Serial converters cannot be used for protocols other than Modbus.

3.4 Wiring an RS485 network

There are a few simple rules that make RS485 serial connection reliable.

- The cable used must be shielded, with the shield grounded **at one end only**.
- Star configurations are not allowed. Only linear ones are, as shown in Figure 3. The line should be terminated at the end (the master, or the MaxBox, is not necessarily at an end of the line) with a suitable resistance which can often be inserted by means of a selector switch on the devices themselves. If the non-optically isolated RS485 serial port on the MaxBox is used, you can possibly take advantage of the internal termination bridging the terminals D and T as in Figure 4.

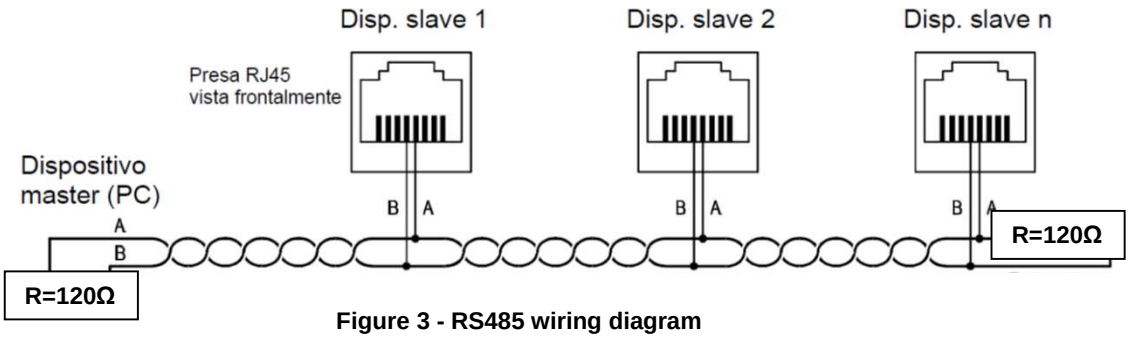


Figure 3 - RS485 wiring diagram

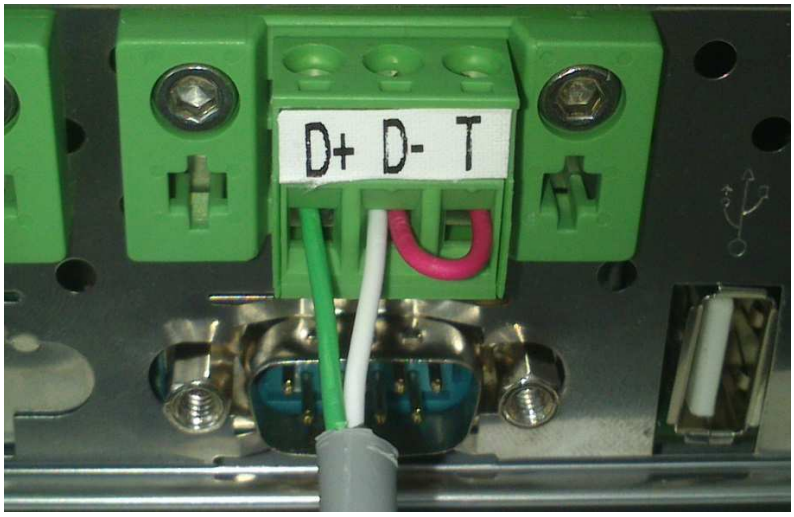


Figure 4 - Built-in RS485 with internal termination activated (bridge between the terminals D and T). If you do not want to use the termination do not bridge the terminals

- A separate communication line must be realised for each communication protocol used in the system. For example, if you have network analyzers that use Modbus RTU and inverters that use a proprietary protocol, you will need two separate cables and an equal number of USB-serial converters.

Additional information can be found in the troubleshooting guide in the section "*Installation" -> "Devices configuration"* that can be downloaded by pressing the button:

Troubleshooting

4 System configuration

The configuration consists in the identification of the components that are physically connected to MaxBox, in the description of the connections and any graphical customizations of the interface.

Access the "*Configuration*" section from the main navigation bar and enter the following credentials:

User name: admin

Password: webloggerSU

A screen will appear as in Figure 5:

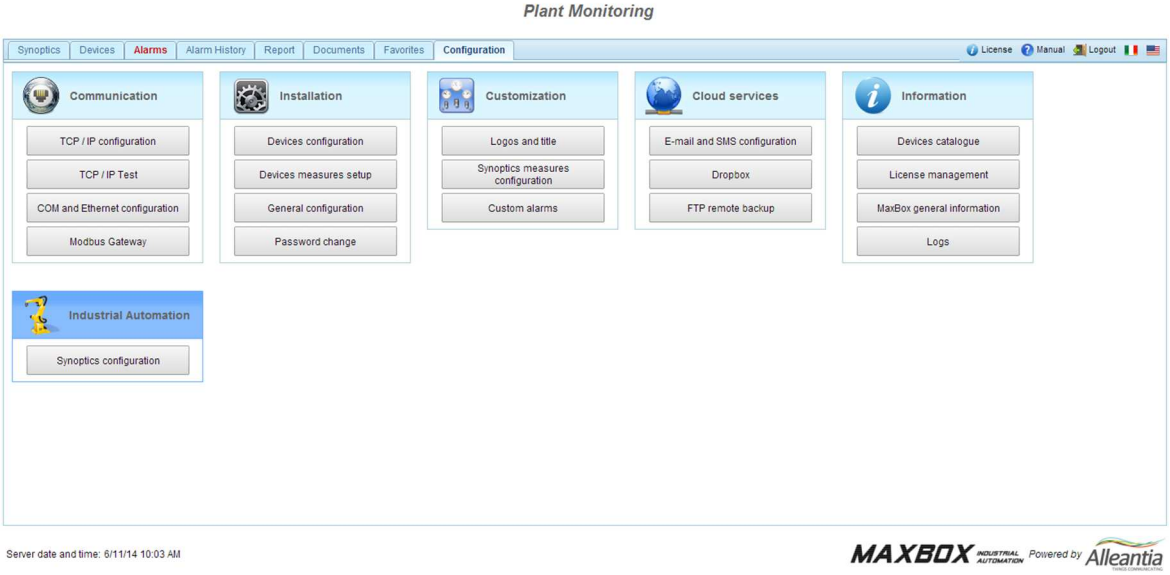


Figure 5 – System configuration

4.1 Ethernet LAN network configuration (Appliance version only)

If the MaxBox is connected to a LAN network where there are also other devices, its default network configuration could lead to a conflict. If this happens, the network settings of the MaxBox must be changed in the "*Communication" -> "TCP / IP Configuration*" section. A screen as shown in Figure 6 will be displayed:

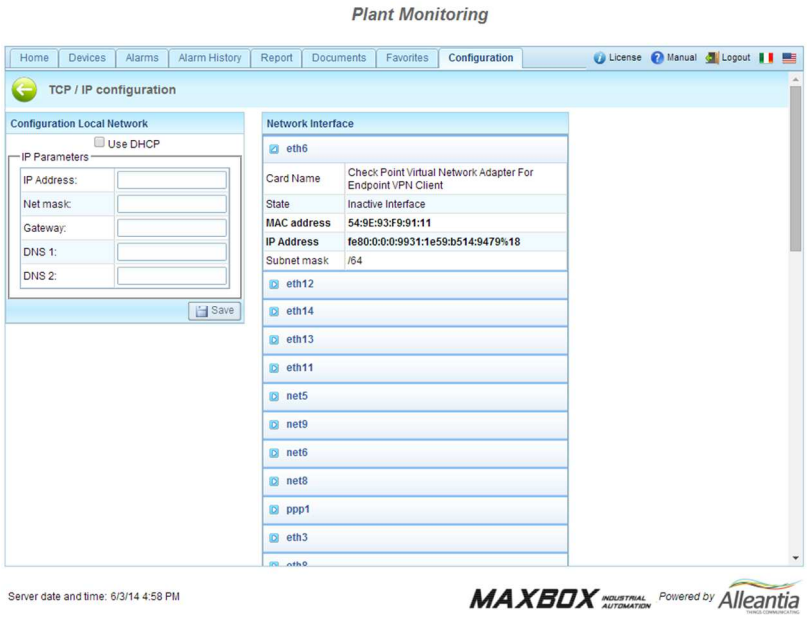


Figure 6 - Network configuration

If there is a DHCP server in the LAN network to which the MaxBox is connected, you can check the "*Use DHCP*" box and press the "*Save*" button. The MaxBox will take the IP configuration directly from the DHCP server.

If the DHCP server is not available or you prefer to manually set the configuration, remove the check mark in the "*Use DHCP*" box and enter all the "*IP Parameters*" including the IP addresses of the DNS servers that may coincide with that of the gateway in simple network configuration.

CAUTION:

Changes to the network configuration become effective ONLY AFTER the rebooting of the MaxBox hardware

The right area *"Network Interface"* displays the current network configuration for both the wired interface (LAN) as well as the Alleantia VPN (Virtual Private Network) through which the MaxBox communicates with any centralised server (optional service).

If the network to which you are connected has internet access, refer to paragraph 4.2 to verify the correctness of the LAN configuration set.

4.2 Internet communication test

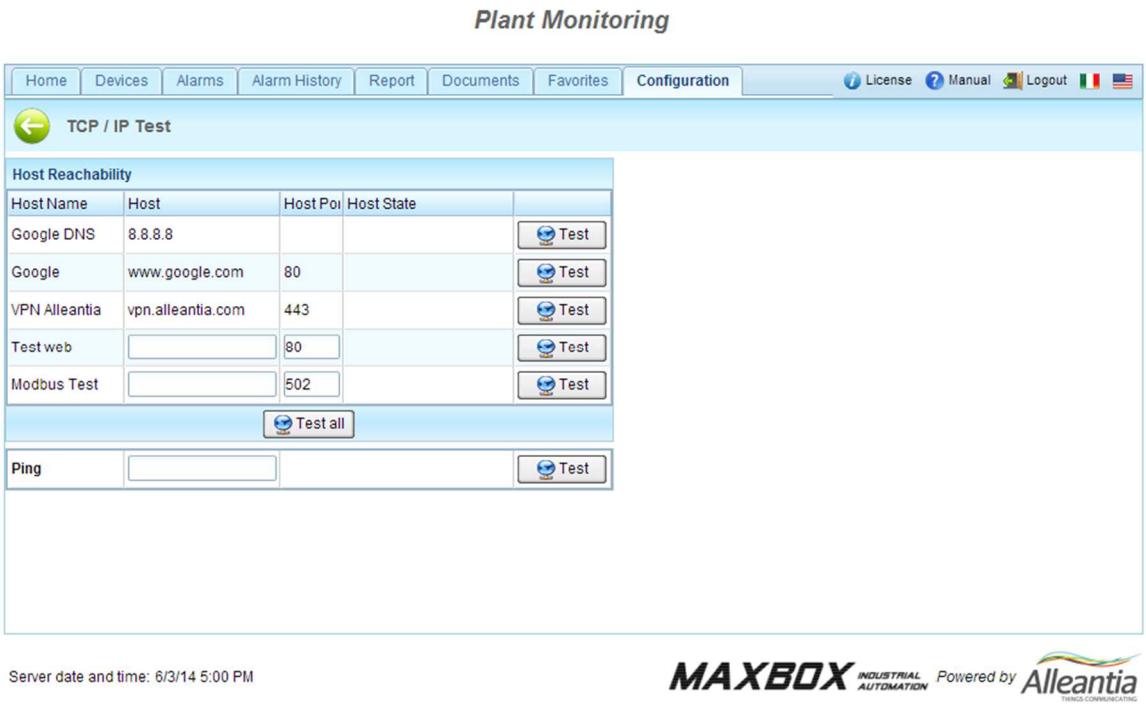


Figure 7 - Internet communication test

In the "*Communication" - > "TCP / IP test*" section the correctness of the LAN configuration to the outside (internet network) can be verified by testing the reachability of some default hosts and others of your choice.

By pressing the "*Test*" button next to each host, or, alternatively, the "*Test all*" one, the reachability of these hosts can be verified and the result of the test will be shown in the "*Host state"* column. In the event that the host cannot be reached, check the configuration of the MaxBox LAN network, the network wiring or contact your network administrator.

4.3 Port and communication parameters configuration

The default configuration of the ports is carried out in the section *"Communication" -> "COM and Ethernet configuration"* and is illustrated in Figure 8 - Communication ports configuration

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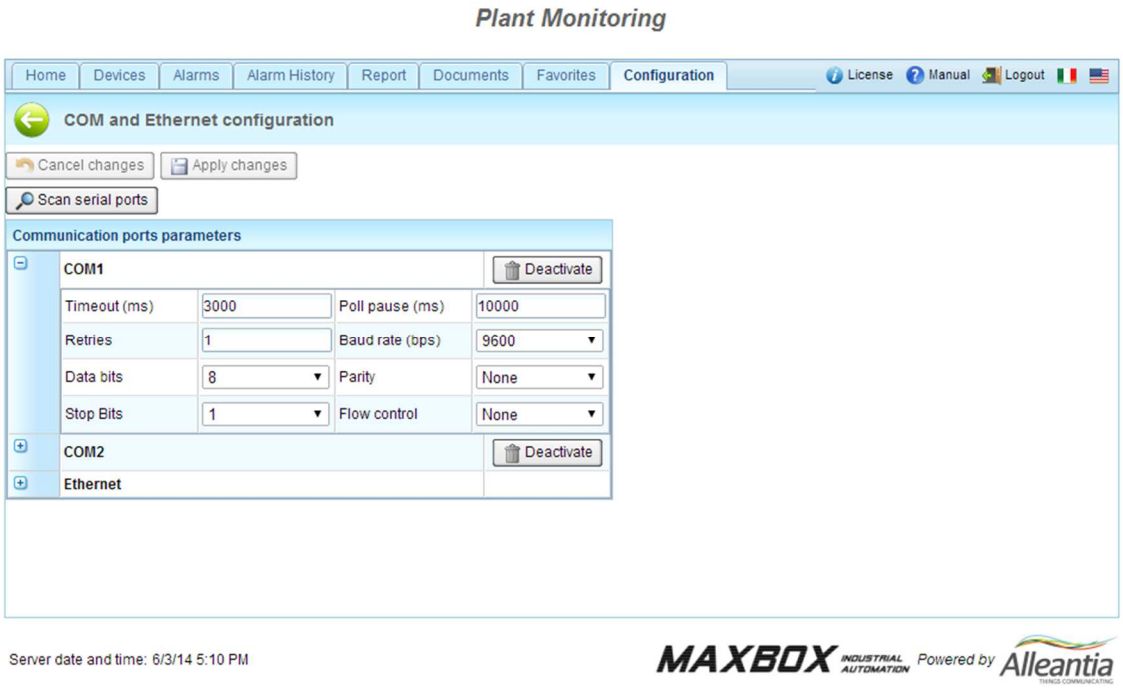


Figure 8 - Communication ports configuration

CAUTION:

The MaxBox is preconfigured for the use of the internal serial ports. If you have one or more USB-serial converters, the detection procedure described in paragraph 4.3.1 must be performed in order to use them.

The configuration must be modified according to the characteristics of the connected devices, referring to their installation manuals.

The system provides for the polling of all devices on each communication line, inserting a pause between one cycle and the next equal to the *"Poll pause (ms)*" value.

In the event that the polling of a device is not successful within the "*Timeout* (*ms*)", the system performs a number of attempts equal to "*Retries*" before highlighting a communication error and moving on to the next device.

In the event of communication problems, increase this value by up to a few seconds in order to avoid under-performing electronic systems being overloaded by the repeated polling.
The non-functioning device will be called up in each scan cycle.

4.3.1 Serial ports detection

If an additional USB-serial converter is installed, the system must be prepared for its use by performing the following detection procedure:

1. Insert the USB-serial converter, even with the MaxBox functioning
2. Wait approximately 10 seconds
3. Press the "*Scan serial port*" button

The new ports will appear with a green background:

Figure 9 - New serial port

CAUTION:

If a USB-serial converter is removed and the procedure for serial detection is started, the corresponding port will appear with a red background.

Proceed to the configuration of the port parameters and press "*Apply Changes*".

A serial port can be disabled by pressing the "Deactivate" button, in which case it will no longer be possible to use it during the procedure described in section 4.4

In order to identify to which USB-serial converter a COM port is associated see the adhesives on the MaxBox.

4.4 System devices configuration

4.4.1 Adding new devices

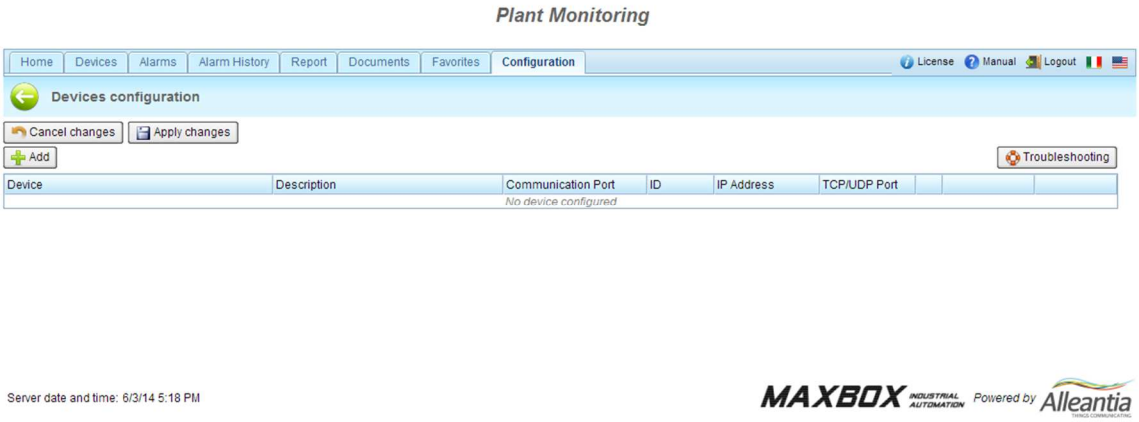


Figure 10 - System devices configuration

All of the devices in the system from which you want the MaxBox to collect measures must be inserted in the section "*Installation" -> "Devices configuration"*.
To add a device, press the "*Add*" button and a popup window will appear as in Figure 11:

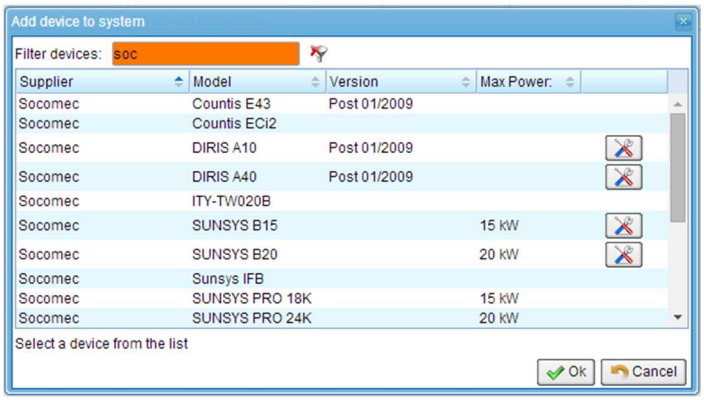


Figure 11 - List of supported devices

The list contains all of the devices supported by MaxBox and can be sorted and filtered by manufacturer, model and version in order to facilitate the search. For inverters the rated power is also indicated, given that it contributes to the limitation of the license.

To add a device to the system configuration, select it, set the number of devices present and press the *"Add"* button. The number of devices selected will be inserted in the main page and will appear with a green background to indicate that they have just been added:

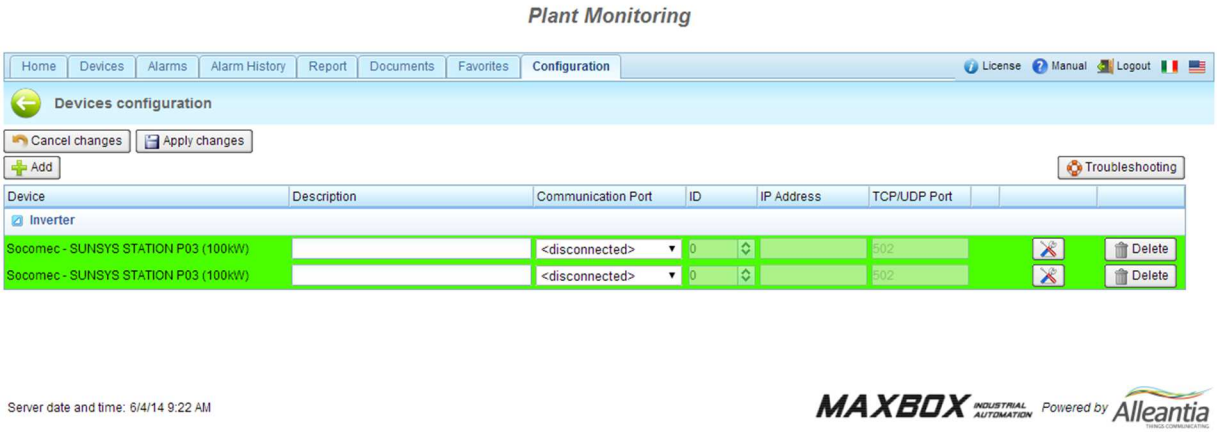


Figure 12 - New devices added

The MaxBox now knows the topology of the system with the type and number of devices present. Each one must be assigned a unique name to recognise it in the user interface (e.g. West Inverter 1), a unique numeric identifier to allow addressing on the RS232/485 bus or Ethernet (the ID in the case of the Modbus protocol) and the communication port on which to poll it.

The parameters of a device can be inserted directly in the line of the device itself. The "IP Address" and "TCP / UDP Port" fields will also be completed for the devices with Ethernet interface which, in the case of Modbus TCP / IP, is generally “502”.

Repeat the operation for all devices on the page.

CAUTION:

The identifier must be assigned to the first device (e.g. inverter) according to the procedure described in the device’s manual, and then copied in the configuration section of the MaxBox.

The devices with "<disconnected>" communication port are not "polled" as they are not associated with any communication line (Ethernet or serial). If a device is out of service its communication port can be set to "<disconnected>" to avoid any communication errors and speed up the reading of data from the system without losing the configuration entered.

Once the system configuration is complete, press the "*Apply Changes"* button at the top to make the changes effective.

After a few moments the MaxBox will begin to poll the devices and an icon will appear next to each representing the communication status with the device itself.

If the configuration and wiring are correct the icon will be green: while if the device is not reachable the icon will be red:

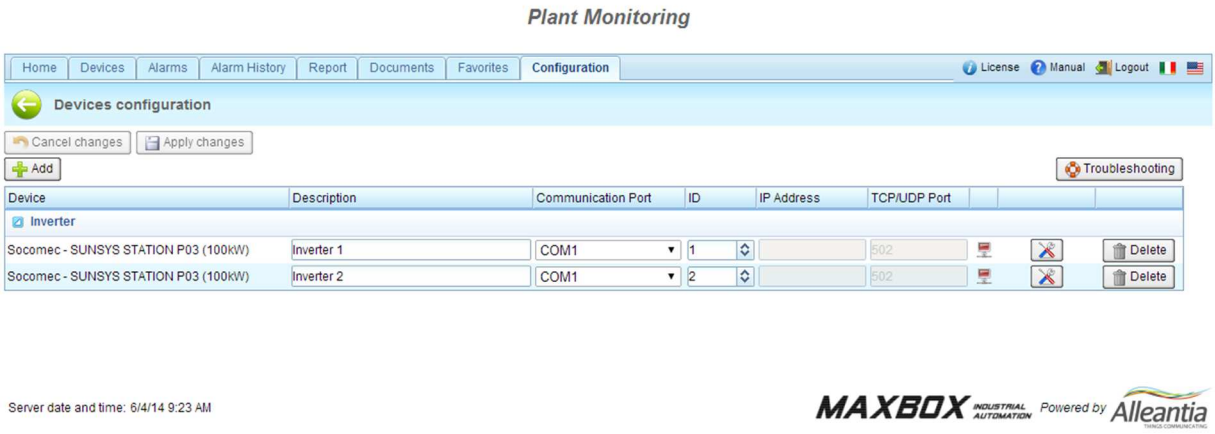


Figure 13 - System configured

The measures collected by the devices will appear in the "*Devices*" section in the main menu, see paragraph 5.2. Each device provides a number of measures that can be appropriately chosen by the user to facilitate the readability of the synoptics, as explained in paragraph 4.13.

4.4.2 Removing a device

If a device is no longer present in the system it can be removed from the configuration by pressing the "*Delete*" button at the end of device line. The device will disappear from the list and the change will become effective after pressing the *"Apply Changes"* button.

CAUTION:

Deleting a device involves the loss of all of its recorded data. If you no longer wish to poll the device but keep the collected data, its communication port can be set to "<disconnected>".

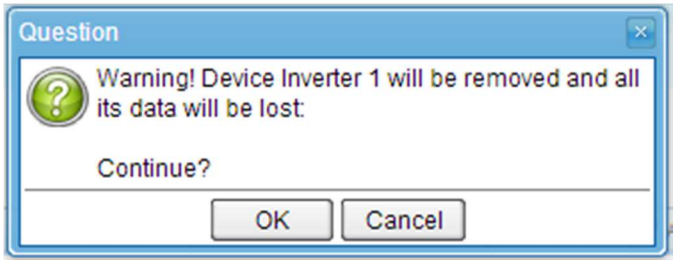


Figure 14 - Confirmation Popup window for the removal of a device

4.4.3 Installation support manuals

During both the choice of the device, as shown in Figure 11, as well as in the device list as shown in Figure 12, two icons can appear next to each device that allow you to download and view the help documentation during installation:

- User manual
- Quick installation guide

The "User Manual" is the same as that provided by the device manufacturer being configured in MaxBox, while the "Quick Start Guide" is a concise guide created by Alleantia to help you configure the device and MaxBox.

In the event that there are communication problems between the MaxBox and devices, refer to the troubleshooting guide that can be downloaded by pressing the button:

Troubleshooting

4.5 Custom measures

In addition to the measures read by the devices, you can define custom measures (such as, for example, sums of other measures): clicking the "*Add*" button in the "*Configuration*" > *"Synoptic measures configuration" -> "Custom measures*" section (Figure 15) a popup menu will open that allows you to enter the name of the new measure and select the existing ones which, when summed, will contribute to its value (Figure 16).

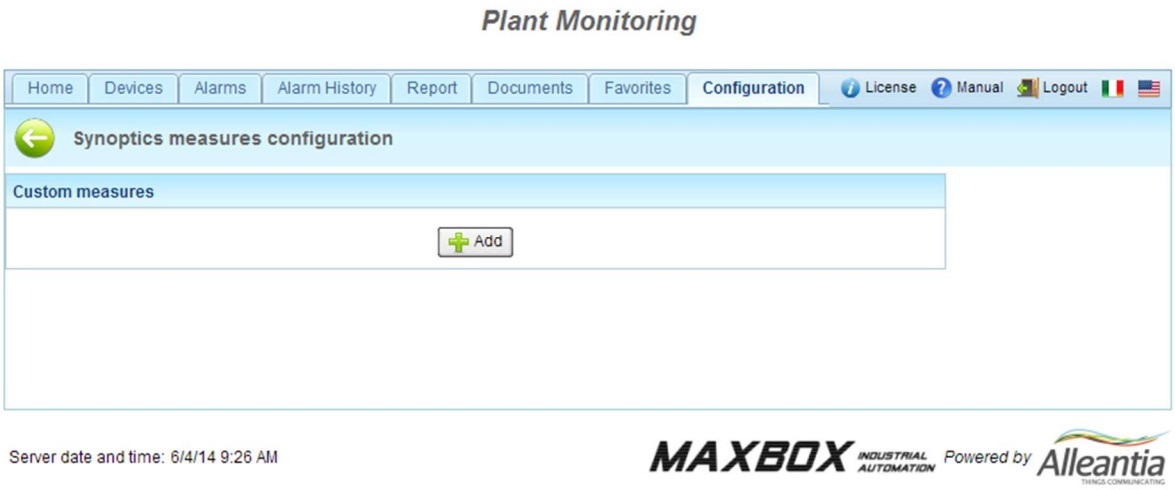


Figure 15 - Custom measures

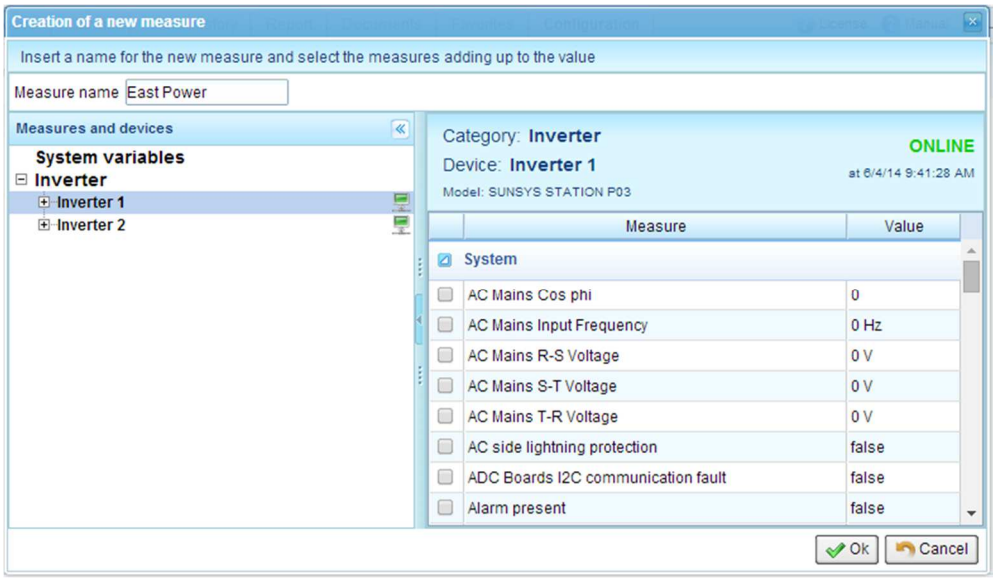


Figure 16 - Custom measures popup window

For example, if the system is divided into two levels, you can create the custom measures "East Power" and "West Power" and select the power of the inverters associated to each level for each one. Please note that it is only possible to choose measures with the same measure units.

Therefore, after selecting the first one, an automatic filter will remove all those that have different units of measures from the list on the right.

4.6 General settings

Under *"Configuration" -> "Installation" -> "General configuration"* you can set the data sampling interval by changing the text field "*Sample every*" entering the time in seconds between one sampling and the other (Figure 17).

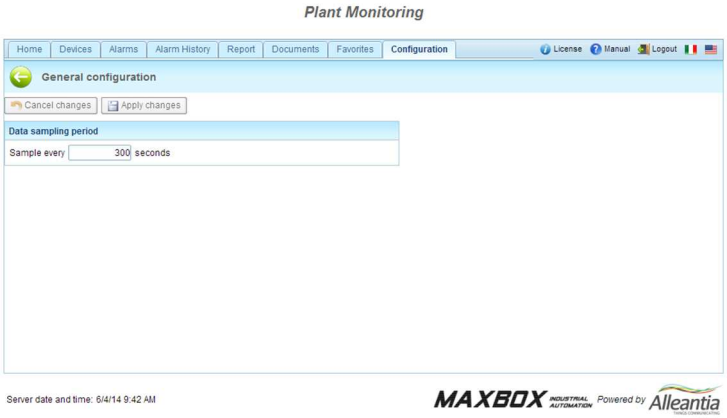


Figure 17 - Data sampling configuration

This time will affect the accuracy of the graphs since it will make a more or less large number of samples available to be analysed. A too high number of samples could excessively slow the processing.

4.7 Email and SMS notifications

The MaxBox can automatically send e-mail and SMS notifications in the following cases:

- an alarm condition occurs
- you want to be notified of the backup occurring (see paragraphs 6 and 7)

To take advantage of these features, "*Cloud Services" -> "E-mail and SMS configuration*" must be enabled.

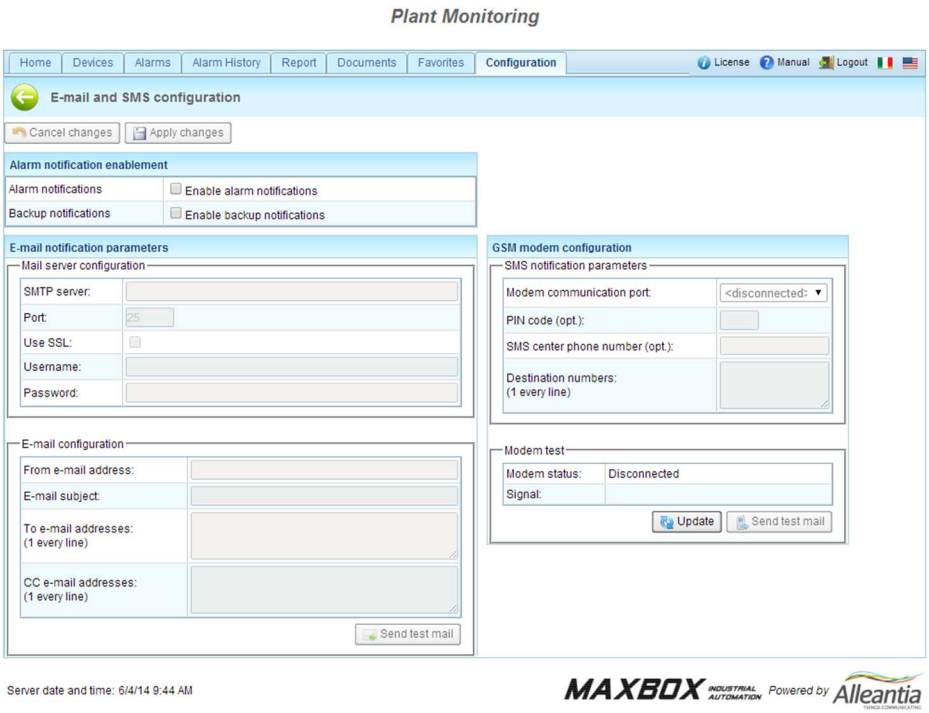


Figure 18 - Alarm and data logging configuration

After having ticked at least one checkbox to enable notifications, the email notification in the *"E-mail notification parameters"* and SMS notification in *the "GSM modem configuration"* can be configured.

For the e-mail notification the details of your SMTP server for sending email and that of the recipient must be included. At the end a test email can be sent to verify the correctness of the settings entered by pressing the corresponding "*Send test mail*" button.

For the SMS notification a GSM modem must first be connected to one of the MaxBox serial ports, selecting from among those supported. The serial port must be properly configured according to the GSM modem manufacturer's instructions, see section 4.3. The parameters of the recipients must subsequently be entered.

If the settings are correct, following the application of the changes, the MaxBox will connect to the modem and "*Modem Status: Connected*" will appear in the "*Modem Test*" box; then check the GSM signal strength in the appropriate "*Signal*" indicator and evaluate the displacement of the GSM antenna or the purchase of a magnified one if the signal is low, otherwise an SMS alarm notification may not be received.

You can send a test SMS to check the correctness of the settings entered by pressing the corresponding "*Send test mail*" button.

4.8 Password change

To change the access password to the configuration section, go to the *"Installation" -> "Password Change"* section and enter the old password (the initial installation default password is **webloggerSU**, as specified in paragraph 2). Select the new password and re-enter to confirm the selection.

When finished, press the "*Save*" button.

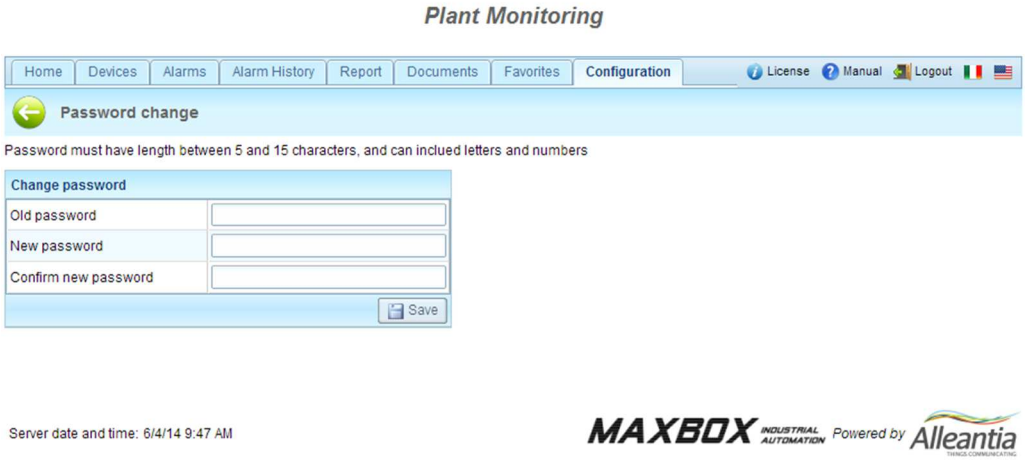


Figure 19 - Password Change

CAUTION:

For security reasons it is strongly recommended that the MaxBox default admin password is changed

4.9 Synoptics configuration

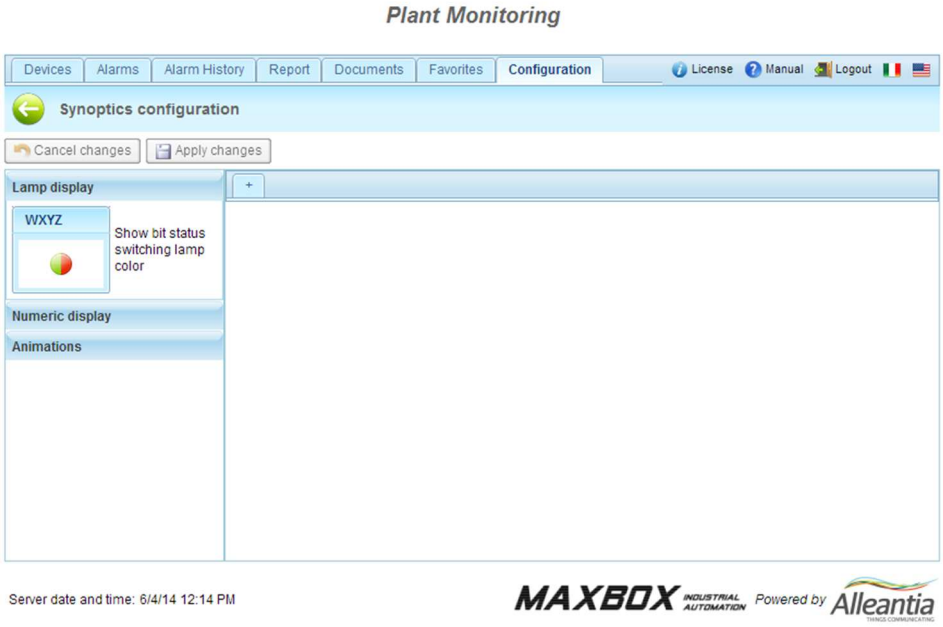


Figure 20 - Creation of system synoptics

In the "*Industrial Automation" -> "Synoptics configuration*" section you can create custom synoptics with a personalised background and measures.

To create a new synoptic, click on the + tab. A popup window will appear as in Figure 21, where the sizes most commonly used for tablets and monitors, the background and the title can be chosen.

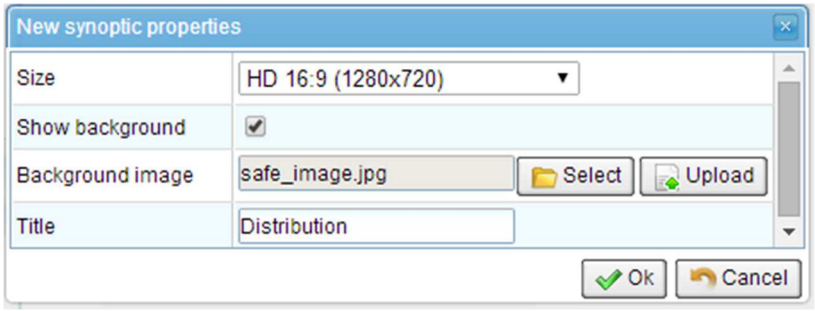


Figure 21 - Synoptic parameters

The MaxBox contains a catalogue of reusable images. In order to load an image in the catalogue, press the "*Upload*" button and choose the file from your hard drive. This will be loaded into the MaxBox and will be available for the creation of more synoptics. To reuse, press the "*Select*" button and choose from the catalogue images, as in Figure 22:

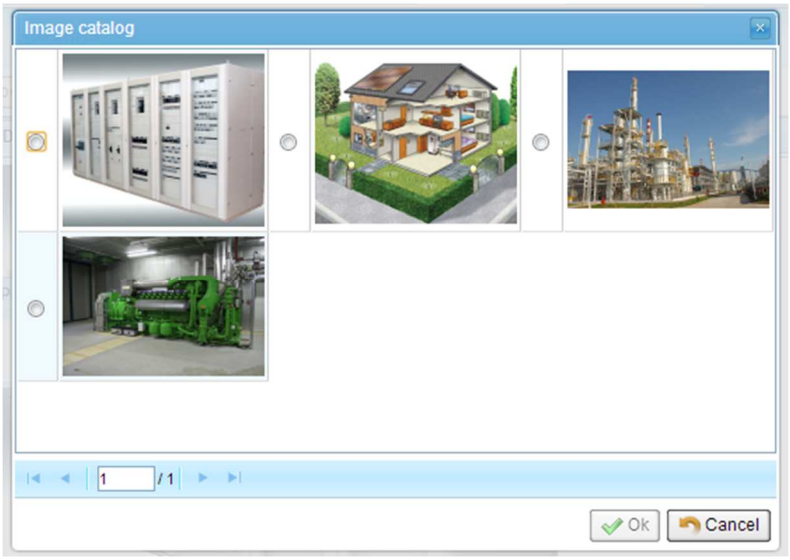


Figure 22 - Image catalogue

The image is uploaded in the original size and automatically resized depending on the size chosen for the synoptic.

At the end of the changes the empty synoptic will be displayed, as shown in Figure 23:

Figure 23 - Empty synoptic

To subsequently change the properties of the synoptic double click on the corresponding tab or on the background. The popup window in Figure 22 will appear again.

To delete the synoptic, click on the "X" in the upper right corner of the corresponding tab.

From now on it is possible to add the displays that will show the values of the measures in the system, which are of 2 types: numeric and lamp displays. The numeric display shows just numeric values, while the lamp display shows Boolean values.
These two displays are shown on the left side of the page. To add one, simply drag it on to the synoptic into the position where you want it to be shown. Once released, a popup window will appear as in Figure 24 and Figure 25 to change its properties.

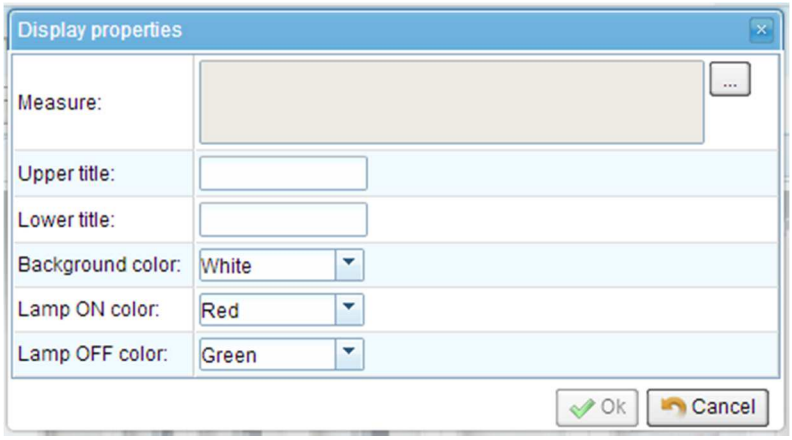


Figure 24 - Lamp type display parameters

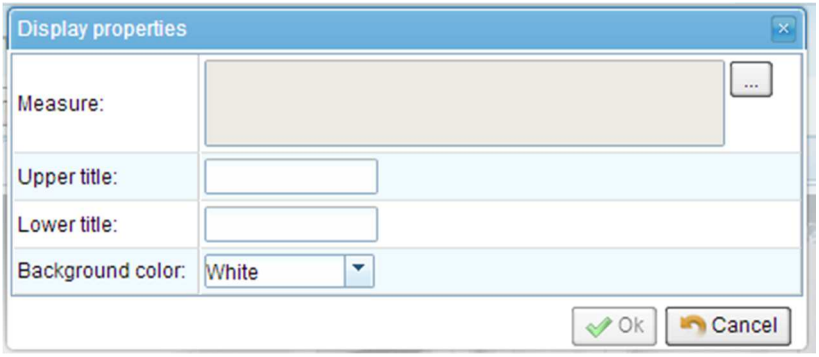


Figure 25 - Numeric type display parameters

The measure to be shown, the upper (first line) and lower (second row) title, the colours of the background and of any lamp displays can be chosen.
Once the parameters have been entered, the synoptic will appear for example as shown in Figure 26:

Figure 26 - Synoptic with display

To subsequently change the properties of the display, double click on the displays themselves. The popup window in Figure 24 and Figure 25 will appear again, from which it is possible to delete the properties.

In the "*Animations*" section the synoptic in the home page can be automatically changed by selecting the check box "*Enable synoptic rotation*" and defining an interval in seconds.

4.10 Logos and title customization

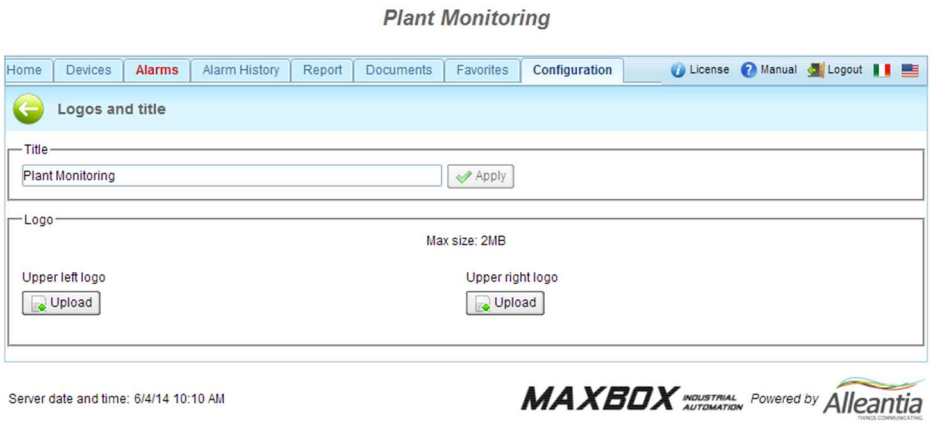


Figure 27 - System logos and title customization

In the "*Customization" -> "Logos and title"* section the MaxBox interface can be customized:

- in the "*Title*" section the upper title present in all the pages of the interface can be set
- in the "*Logo*" section 2 logos can be entered, one on the upper right and one on the upper left. These are also always present in all the pages of the interface

4.11 Documents

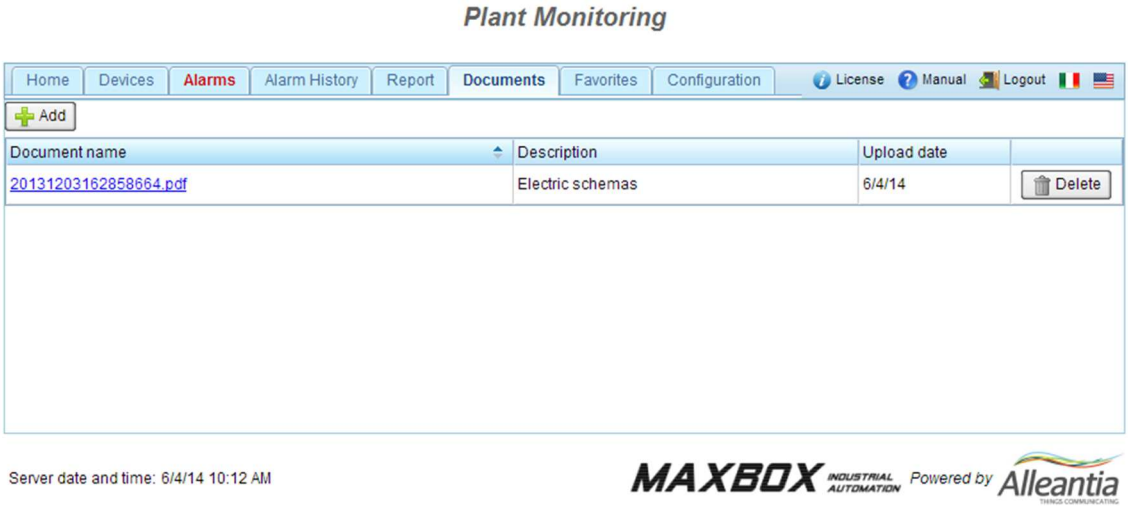


Figure 28 – System documents

For convenience, documents that are deemed useful to the system being monitored, such as wiring diagrams or other, can be loaded in MaxBox.

A popup window, as shown in Figure 29, opens when the "Add" button is pressed. Thereafter the "Upload" button must be pressed and the document to be loaded chosen. A description, such as "System Wiring" must be entered and subsequently the "Ok" button pressed.

You must be logged in to delete a document, in which case the "Delete" button next to each document will appear.

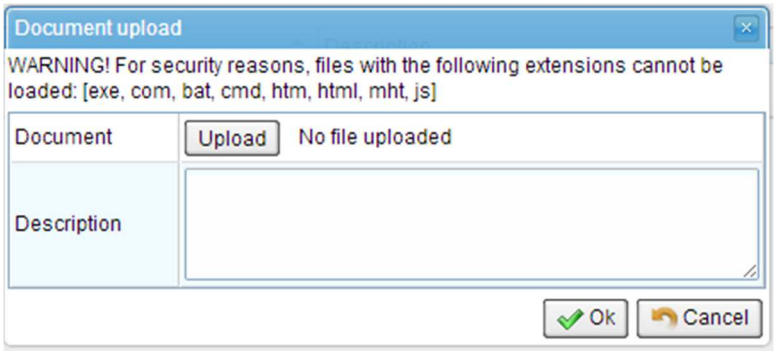


Figure 29 - Document upload

4.12 Favorites

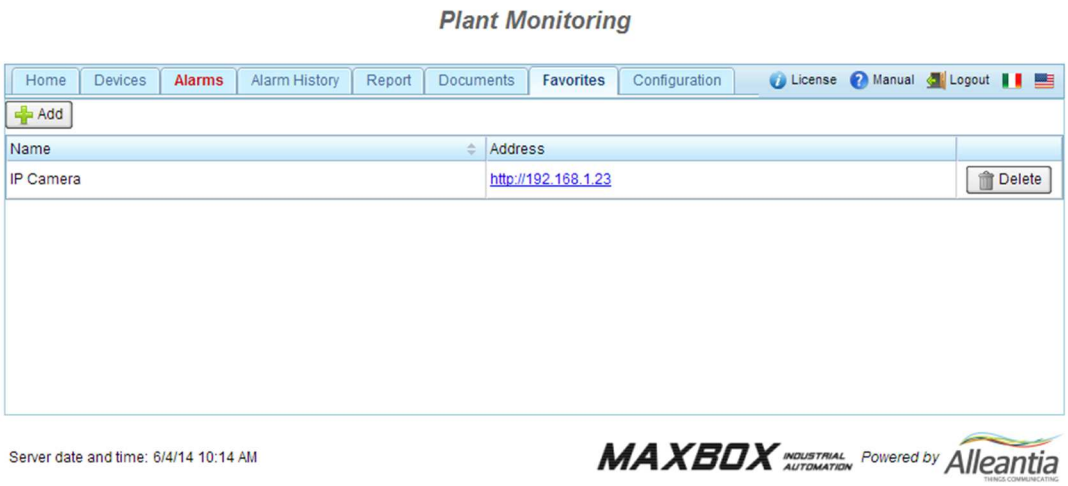


Figure 30 - Favorite addresses

"Favorites", that is addresses of IP cameras present in the system or of other sites that are of interest, can be entered in the MaxBox configuration.

By pressing the "Add" button a popup window opens as shown in Figure 31. A name must be entered to help understanding, such as "System cameras", the address itself, and then the "Ok" button must be pressed.

You must be logged in to delete a favorite, in which case the "Delete" button next to each document will appear.

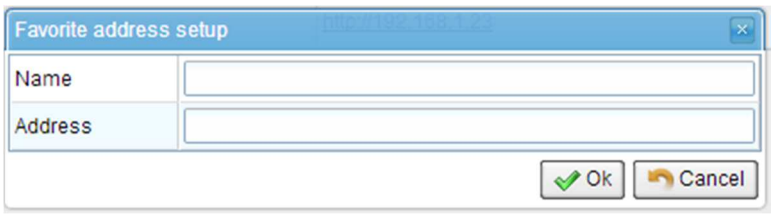


Figure 31 - Favorite addresses insertion

This will open in a new browser window when clicking on the address.

4.13 Configuration of measures read by the devices

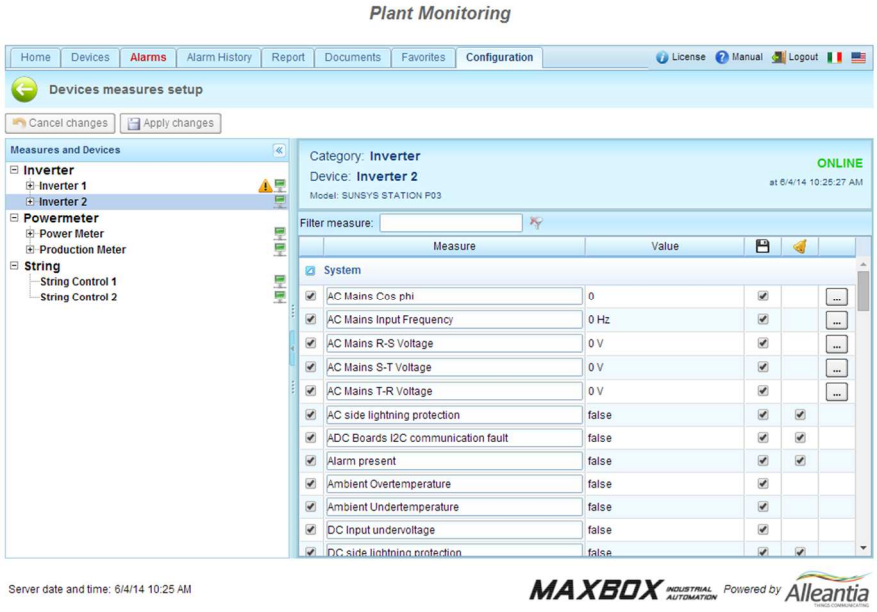


Figure 32 - Device measure management

Each device supported by MaxBox carries with it information about anything that can be read by the device itself. In order to avoid showing too many measures and slow the scanning of the devices in the system, only the measures actually considered useful for the monitoring are read when the device is added.

To change the read or registration default configuration, access the "*Installation" -> "Devices measures setup*" section; there is a tree menu on the left where all of the devices that the MaxBox is polling can be seen, organised by category. Once you have selected a device, all the measures that can be obtained will appear on the right.

By checking the boxes at the beginning of each line, the reading of a single measure can be enabled or disabled while with the check boxes in the column with the 💾 symbol, it is possible to enable or disable its logging in the MaxBox.

CAUTION:

Graphs can only be generated for the measures with the logging enabled

If the measure represents an alarm there will also be a check box in the column with the 📣 symbol. If checked, MaxBox will display an alarm in case of abnormal value of the measure (see Figure 45) and, if the alarm notification is configured (see paragraph 4.7), an e-mail will be sent to the recipients of the notification.

The name of the measure can be directly changed in the text box. To change the other settings, if any, a dedicated popup window can be opened by clicking on the ... button.

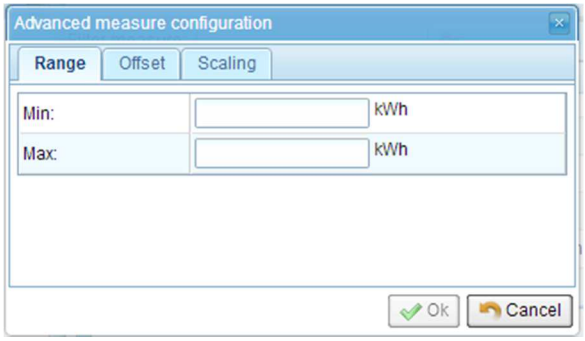


Figure 33 - Measure range configuration popup window

By specifying a minimum and maximum value in the popup window "*Range*" tab it will be possible to make the screen reading of the measure easier (see, for example, the horizontal bars of some measures in Figure 44).

4.13.1 Measures offset

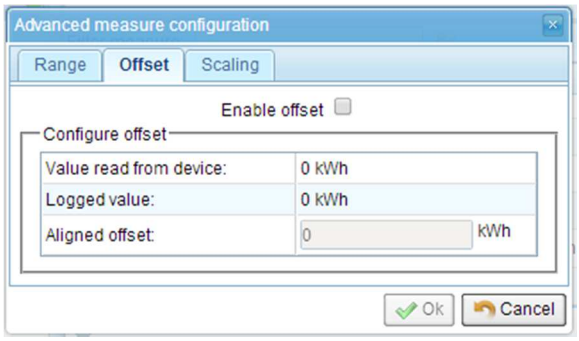


Figure 34 - Measure offset configuration popup window

The measure offset feature is very useful in the case of network analysers that measure the energy produced or consumed. These devices are in fact often installed in parallel to an exchange meter and begin counting from 0 kWh, while the meter has a higher value. To facilitate the reading it can be aligned with that of the existing meter "correcting" the value displayed and recorded.

In the advanced configuration popup window "*Offset*" tab (see Figure 34) a value can be set in the "*Aligned offset*" box. The MaxBox will calculate the difference between the actual value and that desired, and this will be applied to the measures read by the device from that moment on.

The values of the measures so aligned will appear in italics as a reminder that these values are not the real ones read but those purposefully distorted by the user.

4.13.2 Measure scaling

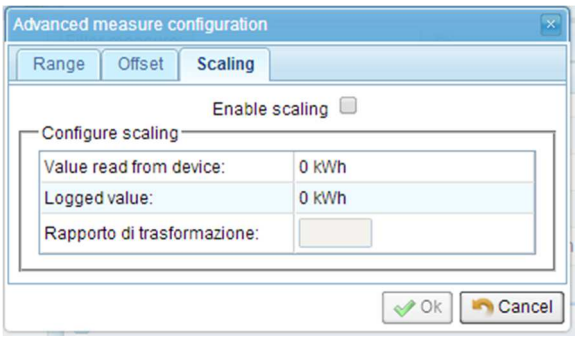


Figure 35 - Measure scaling configuration popup window

The measure scaling feature is very useful in the case of fiscal meters that measure energy through external current transformer. The measured value is a fraction of the real value, i.e. 1 / K, with K the transformation ratio of the current transformer.

In the advanced configuration popup window "*Scaling*" tab (see Figure 35) a value can be set in the "*Transformation ratio".* The MaxBox will multiply the value aligned (see paragraph 4.13.1) for the transformation ratio set.

The values of the measures scaled in this manner will appear in italics as a reminder that these are not real values but those purposefully distorted by the user.

4.14 Custom alarms

Figure 36 - Custom alarms start screen

By accessing the "*Customization" -> "Custom alarms"* section it is possible to define new and more complex alarm conditions, in addition to those that are already present and inserted at the factory. For example, if you want to create a new alarm condition that notifies an anomalous situation of low production on an inverter. Pressing the "*Add*" button will open a popup menu that allows you to configure the new alarm in detail:

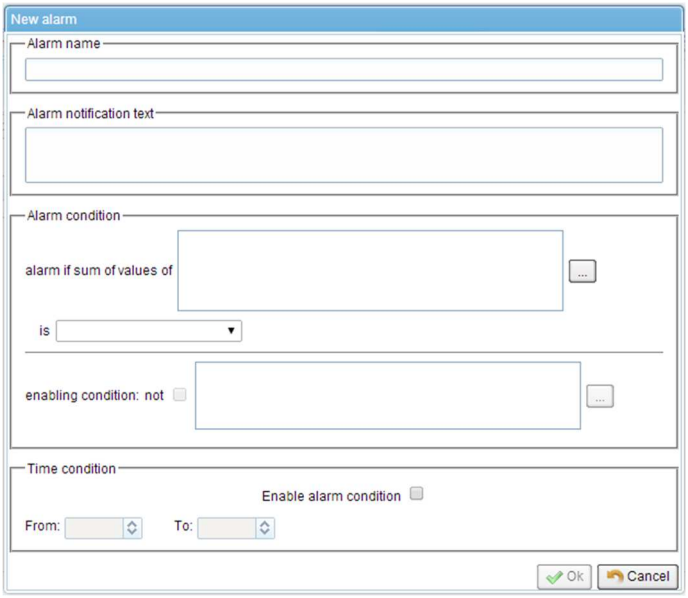


Figure 37 - New custom alarm configuration

In the popup window it is necessary to insert the name for the alarm and the text that describes it and that will be used during the notification to the user. Below, in the *"Alarm Condition"* section proceed to the selection of all the measures that you intend to monitor by pressing the ... button. In this case we select only the power of inverter 1. Following the selection, the list of

measures selected will appear next to the button. At this point the check boxes below enable the type of control to be performed on the monitored value to be specified. In this case the alarm will be triggered if the power of the inverter 1 falls below a certain threshold:

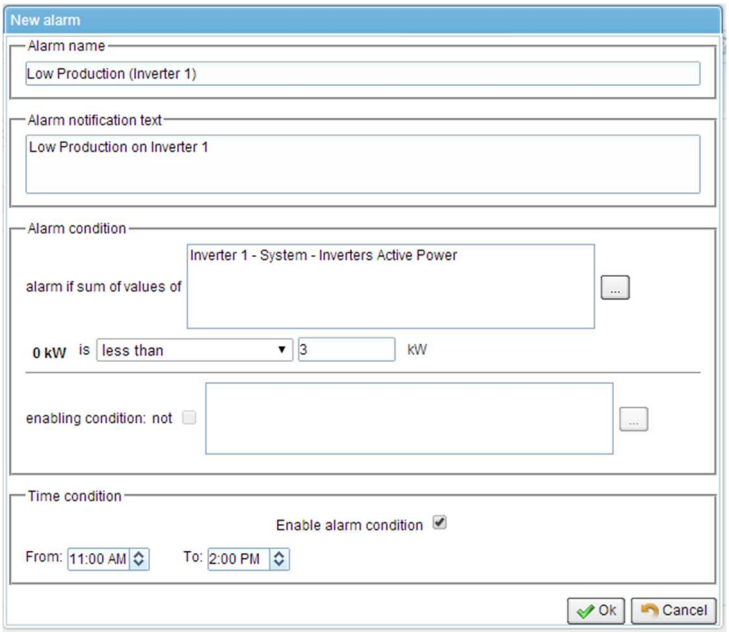


Figure 38 - Low production alarm

Naturally a time range of activity within which to test the alarm condition has to be specified, otherwise the control would be performed during the night as well when the drive is not active. To save and activate the alarm, press "*Save*" and then click on "*Apply Changes*" in the "*Custom alarms*" screen.

Once this alarm is entered, it is displayed on the main screen where it can be enabled or disabled using the checkbox and it is possible to set the delay time before which the alarm is to be considered as true (for example, 5 minutes), thus limiting the effect of transients:

Figure 39 - New alarm

It is also possible to enable an alarm in relation to another: for example, with a pyranometer the alarm previously created can be reinforced by connecting the value of irradiation and then testing the low production only at times when it is expected to be high. To do this, simply create a new alarm to act as an "Enabling condition", an alarm that shall not be notified and, therefore, without the relevant box being checked:

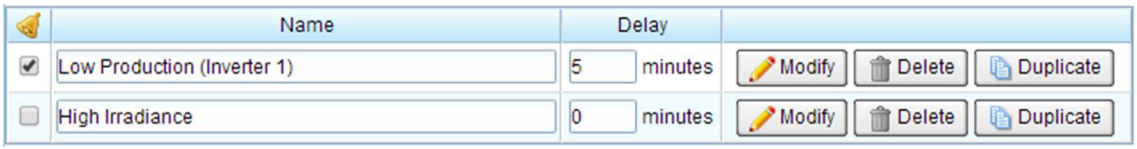


Figure 40 - Multiple custom alarms

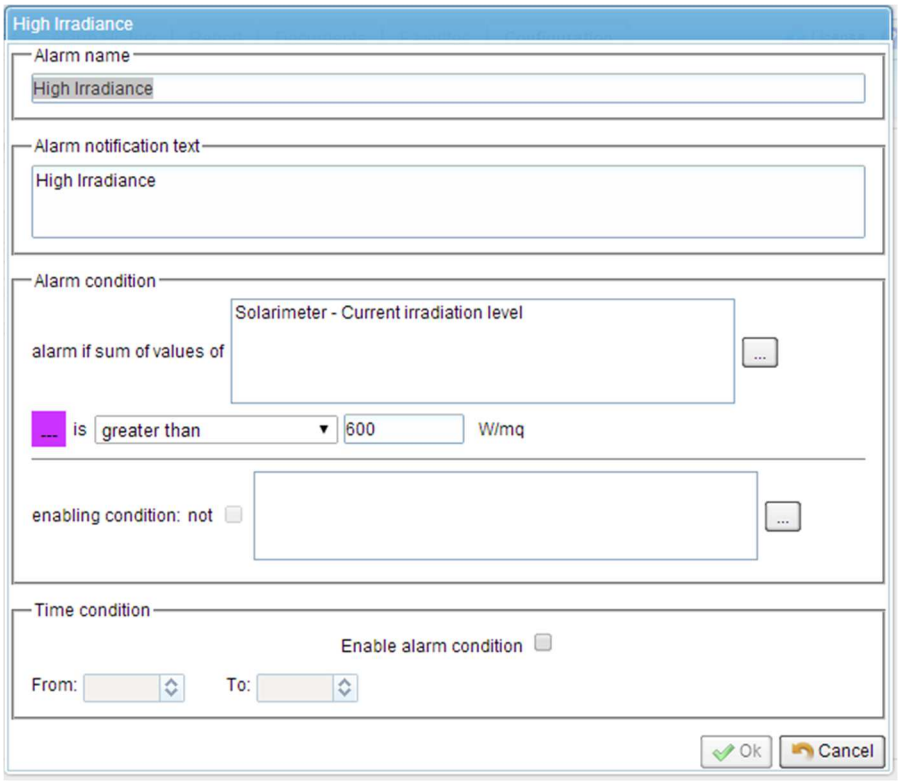


Figure 41 - High irradiance condition

The alarm condition is unusual in this case (and is, in fact, not notified), but allows the user to avoid the application of a time condition: a "low irradiance" condition without a time slot would be triggered every night.

Once the alarm condition has been saved, change the low production alarm to link it to that of the irradiation thanks to the "*Enabling Condition*":

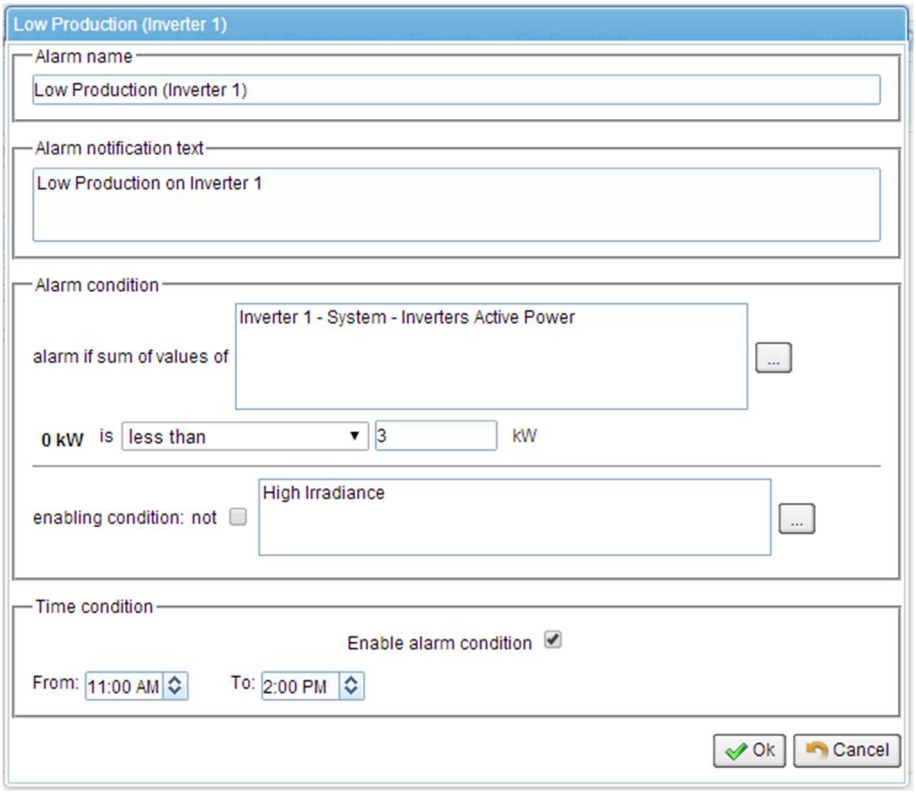


Figure 42 - Change low production alarm enabling condition

At this point the time condition can be removed from this alarm as well given that there will not be high irradiation during the night and the low production alarm will not be enabled.

It is useful to create an alarm that acts as an enabling condition for many others. If there are 10 inverters it would then be possible to insert the "High irradiance" condition only once and use it in the 10 "Low production" alarms.

5 User interface

5.1 Synoptics

Figure 43 shows a complete synopsis of a system in which the 2 synoptics have been created in section "*Configuration*" - > "*Industrial Automation*" - > "*Synoptics configuration*" (see paragraph 4.9):

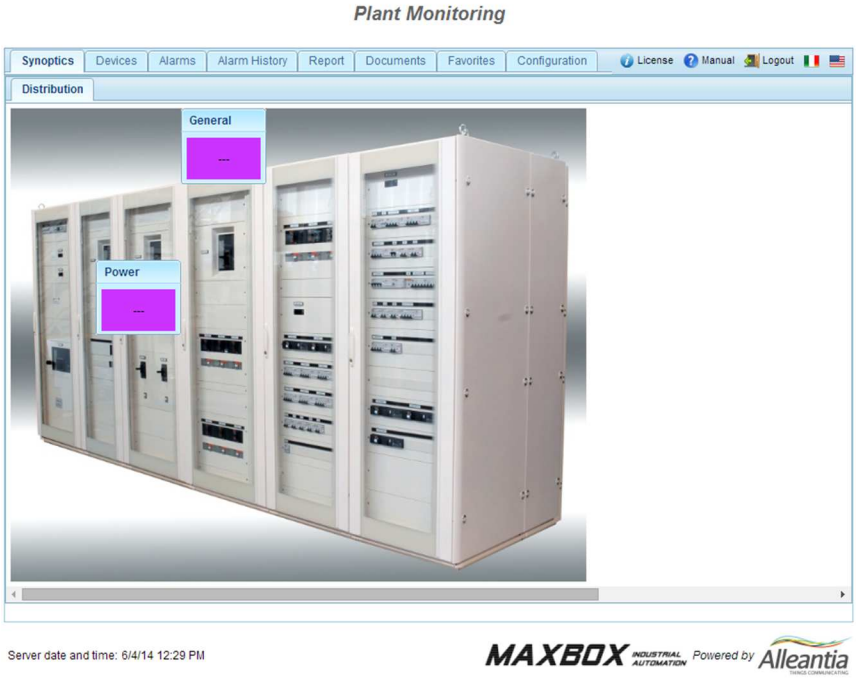


Figure 43 - Home page with synoptics

This screen is automatically displayed on the HDMI output of the MaxBox.

The "*Synoptics*" tab is not shown if there are no configured synoptics, in which case the MaxBox home page becomes that of the "*Devices*" tab.

If a device in the system is in alarm, the "*Alarms*" text in the respective tab turns red.

The background of the text measures turns purple if at least one device from which they draw a value does not respond to requests

5.2 System measures display

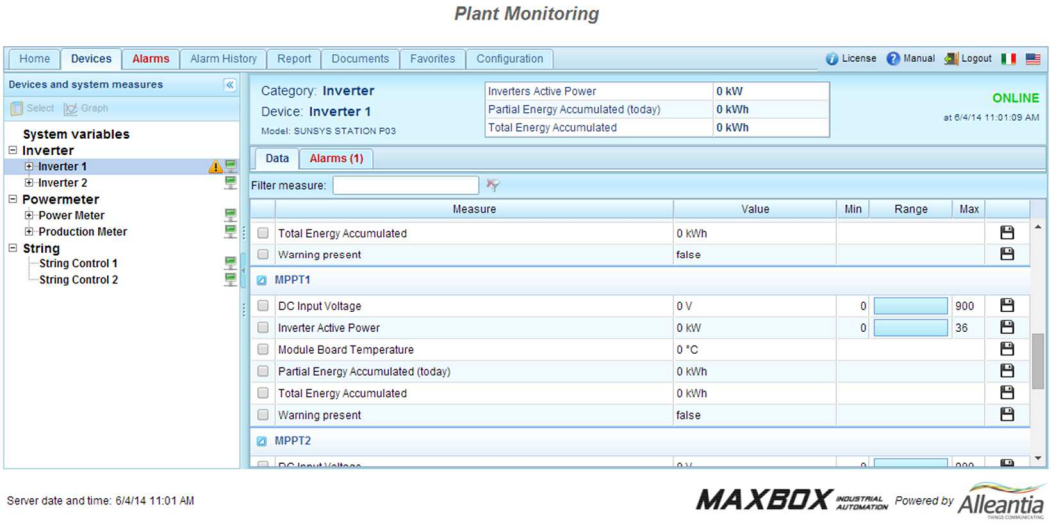


Figure 44 - System measures display

All of the devices being polled by the MaxBox can be seen in the tree menu structure on the left, sorted by category, and beside each device there is an icon that represents the reachability state. If operating normally the icon will appear, and if the device is not reachable the icon will appear; if there are alarms for a device, an additional warning icon will appear next to the name, and if some measures were not read correctly the icon will appear.

Once you select a device, the reachability state will be replicated in area on the right as well, together with the date and time of the last communication attempt made:

CAUTION

If the device is not reachable, first ensure that the device is turned on, then check the wiring and finally the configuration of the MaxBox itself.

The device measures read are divided into the two tabs "Data" and "Alarms". Information and icons can be associated with each:

Logging enabled

Logging disabled

Alarm enabled

Alarm disabled

Active alarm

During normal operation the "Alarms" tab will look the same as the "Data" tab. In the presence of active alarms, however, the text of the "Alarm" tab will appear in red and the number of active alarms will be indicated. Selecting this tab will display all the measures associated with an alarm and those in active alarm condition will have a red background:

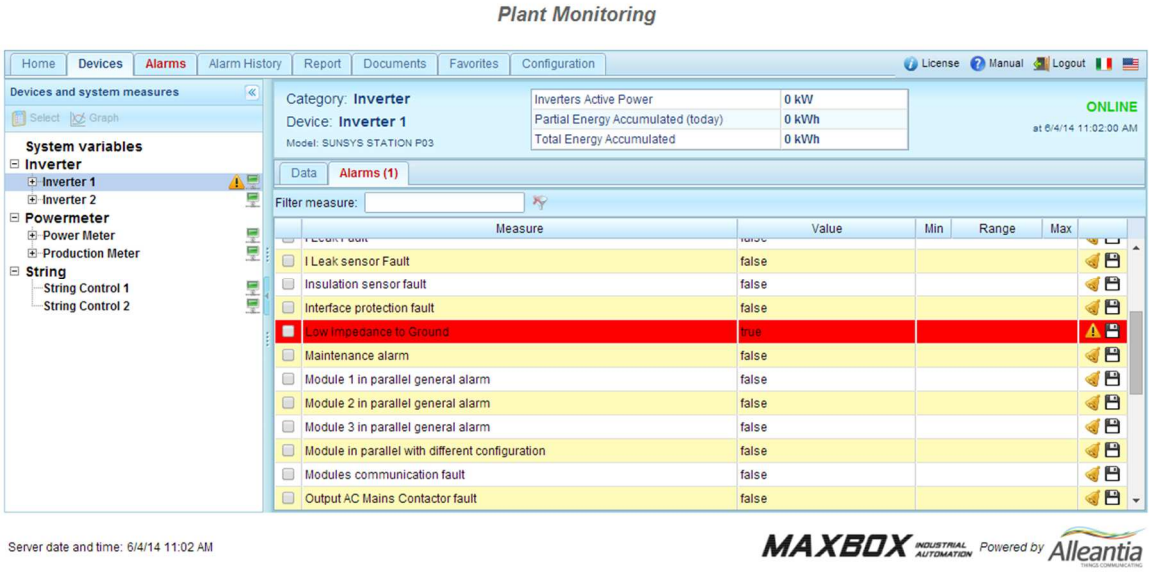


Figure 45 - Measures in alarm state

In the event that the device is offline, the background colour of all its measures will be purple and the value displayed will be that related to the last valid reading, or a series of dashes if there has been no communication:

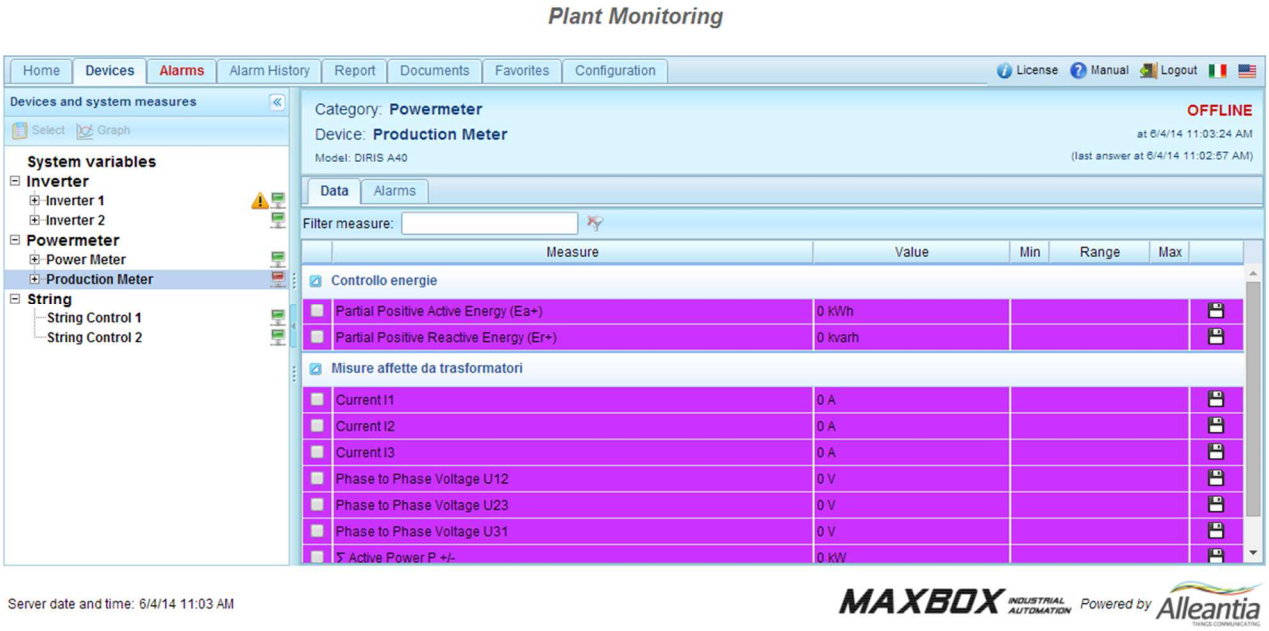


Figure 46 - Communication error device

To facilitate the search for a measure, it can be filtered by name with the appropriate field:

Figure 47 - Measure name filter

Or use the breakdown in sections, if any, selecting a single section from the tree menu structure on the left, such as, for example, "MPPT2", which will result in the closure of all the sections except that selected, making visible only part of the device measures:

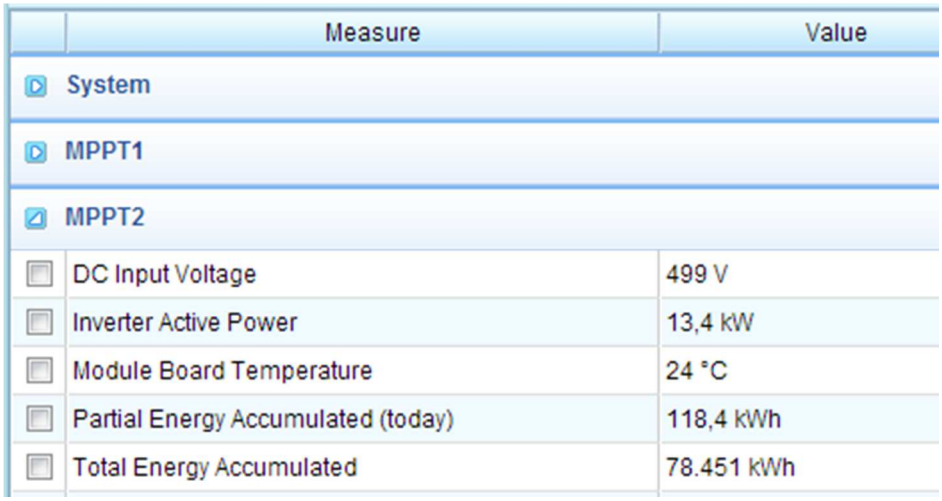


Figure 48 - Device sections

5.2.1 Graphs

To generate a graph of the time trend of one or more measures, select those interested checking the appropriate box and then pressing the button:

CAUTION

The graph can only be generated for measures that were recorded in the time interval chosen. To change the recording state of a measure see paragraph 4.13.

A screen will appear as in Figure 49:

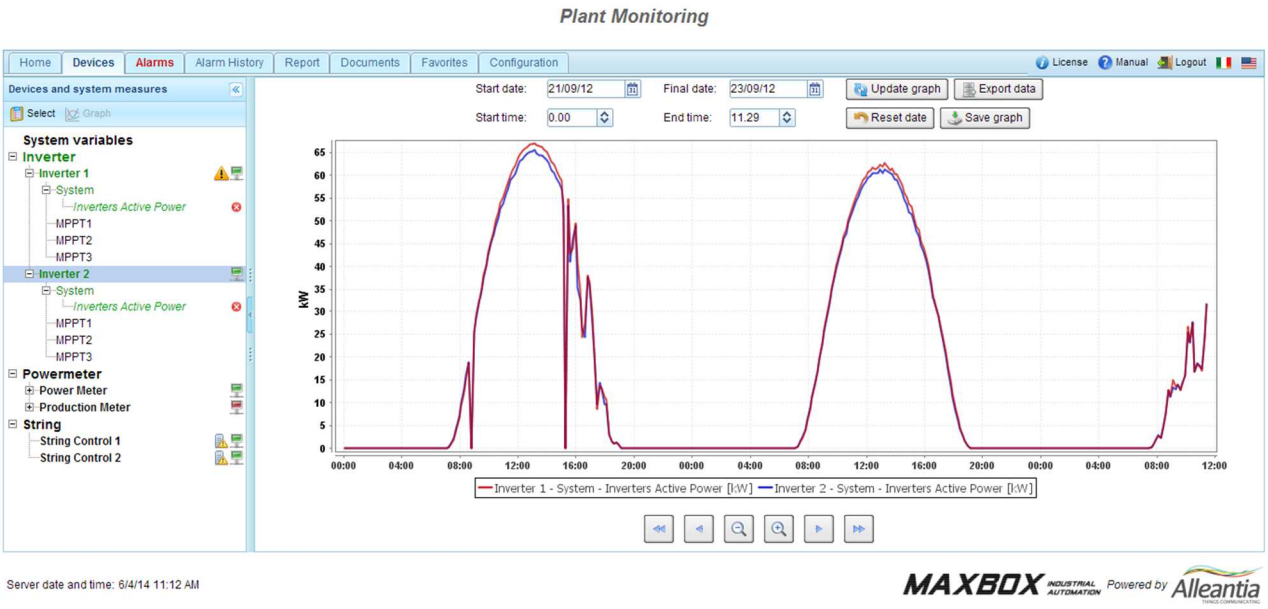


Figure 49 - Graphs

The temporal controls for the generation of the graph are located at the top. The default date and time interval runs from the current date and time to midnight on the previous day. These can, however, be edited and a new graph generated by pressing the "*Update graph*" button.
To restore the default interval, press the "*Reset date*" button.

Once a graph has been created, the reference time interval can be changed using the buttons below:

 moves the time interval back by 90%

 moves the time interval back by 40%

 decreases the time interval by 20%

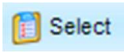
 increases the time interval by 20%

 moves the time interval forward by 40%

 moves the time interval forward by 90%

The graph is automatically regenerated after pressing one of these buttons.

To change the selection of the measures to be plotted, return to the system and device measures display screen by pressing the button:

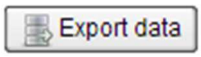


Select or clear the measure by using the check box again.

The measures currently selected are listed in the tree menu structure on the left. These can also be removed by pressing the icon:

5.2.2 Exporting data to Excel

Once a graph has been generated, the data can be exported in Excel format by pressing the button:



You will be prompted to save the dataExport.xlsx file containing ALL of the values recorded by MaxBox for the measures that are currently selected within the selected time interval in Excel 2007 format.

N.B. Excel 2007 limits the number of rows in an Excel spreadsheet to 65536. If the number of data exported is greater, the "excess" data will be automatically deleted.

With the default recording settings this limit corresponds to approximately 220 days.

5.3 Alarms

The current active alarms on all devices to which the MaxBox is connected can be viewed in the "*Alarms*" section. The list is sorted by date and time, but the order in any column can be changed by clicking on the corresponding heading.

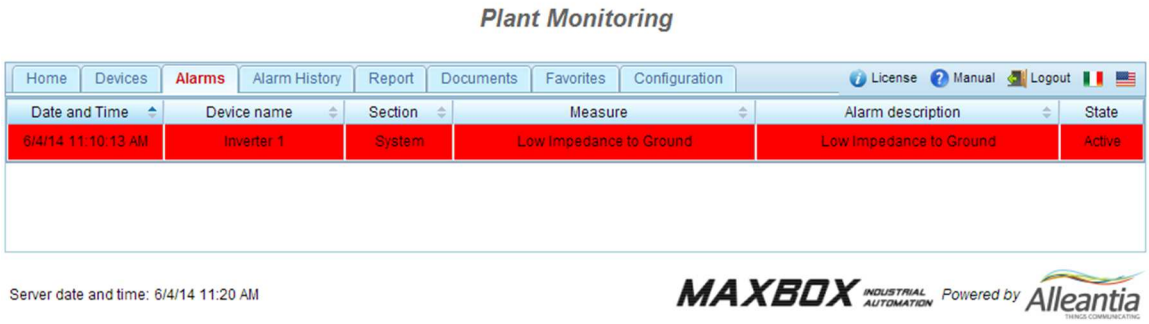


Figure 50 - Active alarms

If there is no alarm the message "*No active alarm*" will be displayed. If alarms are present, the text in the "Alarms" tab will be red, even when the tab is not open.

Custom alarms are also reported in this section.

5.4 Alarms history

To display a history of the alarms that were triggered in the devices connected to MaxBox enter the "*Alarm history*" section. If alarms are present, the screen that appears is like that in Figure 51:

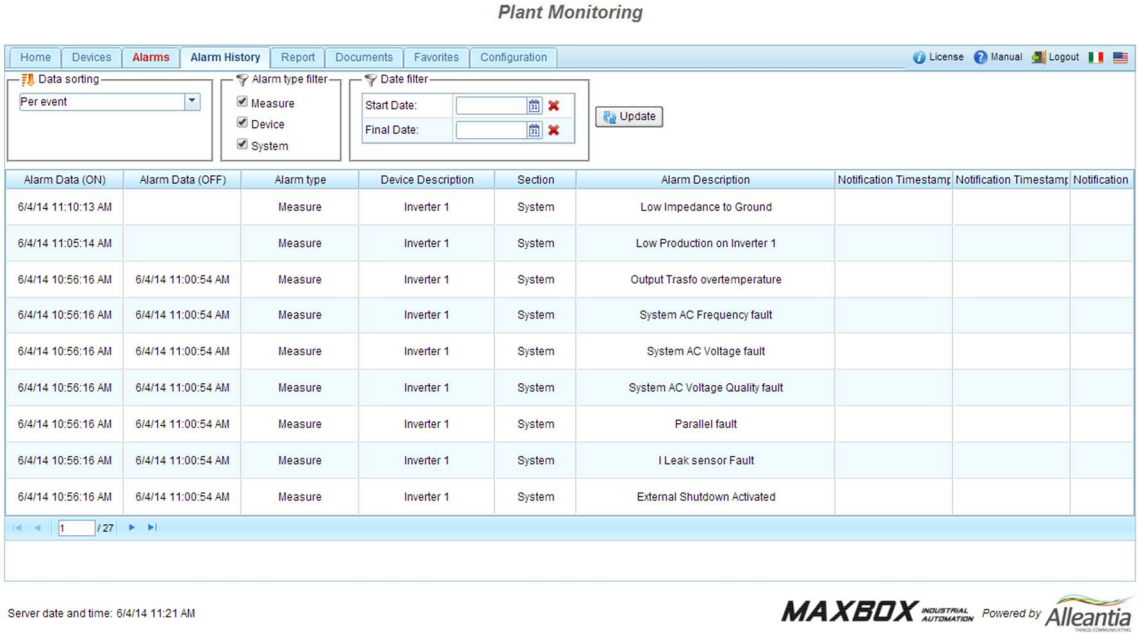


Figure 51 - Alarm history per event

The list is sorted by date and time in descending order and the alarms displayed can be filtered based on a date interval to be specified in the "*Date Filter"* fields, and on the type of alarm, to be specified in the "*Alarm type filter*" box. Thereafter the alarm corresponding to the filters set will be displayed by clicking on the "Update" button.

There are 3 types of alarms in MaxBox:

- Measure alarms
  - These are default alarms set on catalogue device measures, or defined by the user as shown in paragraph 4.14
- Device alarms
  - These are generated when a device does not respond to requests and becomes offline
- System alarms
  - These are generated by multiple abnormal situations, such as a backup failure, an improper shutdown of the MaxBox, an error while sending a notification, etc.

In Figure 51, "*Per event*" selected in the *"Data sorting"* box, the alarm ON and the corresponding OFF alarm, if any, are grouped together in the same row, thereby facilitating the relationship between alarm events.

If it is not possible to display all the alarms on the same page, the list can be scrolled by means of the page navigation controls at the bottom.

If the alarm notification has been configured (see paragraph 4.7) there is a  button at the end of each row. If this is pressed, a popup window as in Figure 52 will be displayed, with details on the forwarding of the notification.

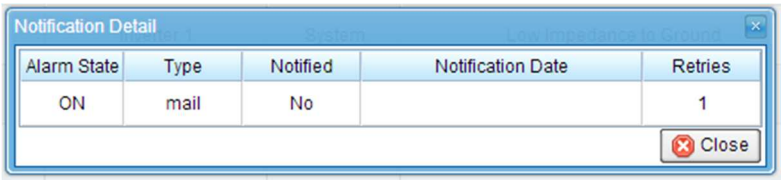


Figure 52 - Notification details

The alarm history can also be viewed by sorting the data in a chronological manner (i.e. selecting the option *"Chronology"*) in which the alarms are presented in the reverse order in which they occurred, that is with the most recent at the top of the list together with the information about the state of the alarm ON (device in alarm) separate from that of the alarm OFF status (device alarm over), as in Figure 53:

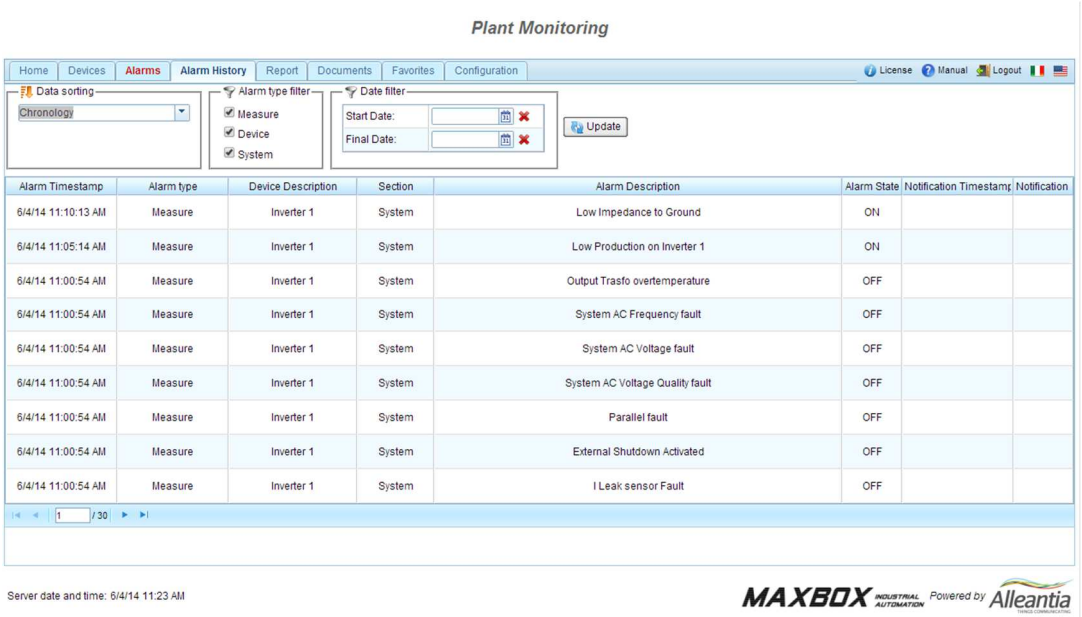


Figure 53 - Chronological alarms history

5.5 Energy reports generation

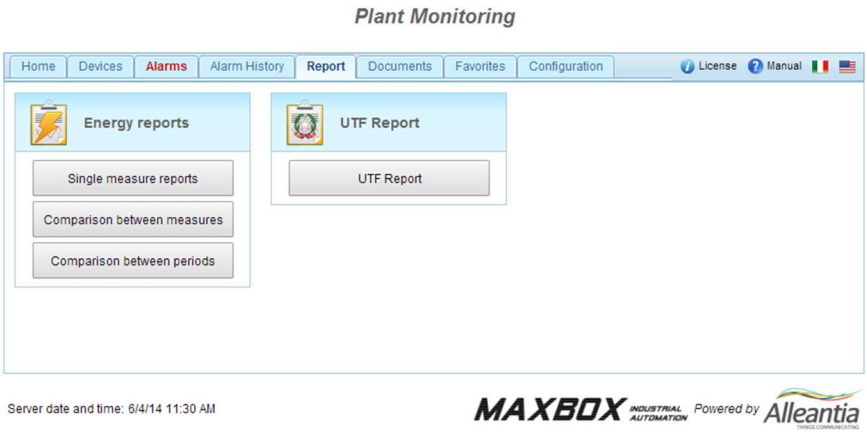


Figure 54 - Types of report

Energy reports, enabling the daily or monthly progress of the energy measures to be analysed in different ways, can be generated in the "*Report*" section of the main menu:

- the single measure energy report represents the simplest type of energy reports focusing the analysis on a single energy measure. This is the most compact of the various reports as it is composed of a single page with a bar graph and data table.
- the energy report “comparison between measures” highlights the differences between energy measures over the same period of time. This is useful in comparing energy production and consumption in a system, as well as for discovering any inefficiencies in devices regarded as similar (e.g. different production by inverter of the same model connected to the same number of strings). This contains a line graph and one or more data comparison tables between different measures.
- the energy report “comparison between periods” analyses the performance of one energy measure over several days or several months. It enables, for example, the comparison between the energy produced in July 2012 with that produced in the same month of 2013. It contains a line graph and one or more data comparison tables between different periods.

The measures and the periods over which the analysis is to be performed must be defined in each of these reports by filling in a special form of input parameters.

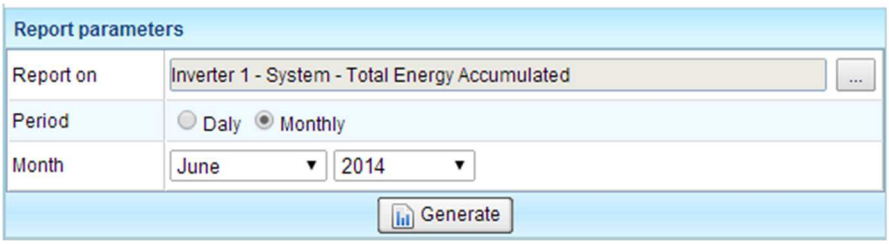


Figure 55 - Input parameters form for the single measure report

If the report is a comparison of several measures, then more than one measure can be chosen. Similarly, for the comparison report between several periods more than one period can be chosen.

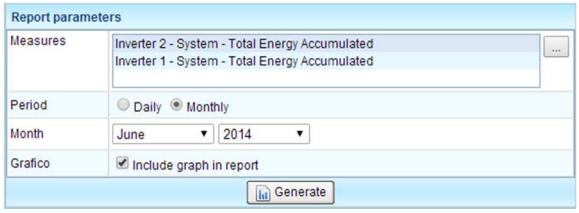


Figure 56 - Choice of multiple measures for the comparison report between different measures

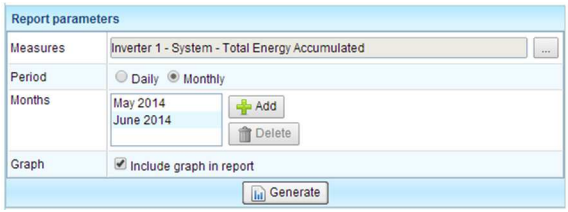


Figure 57- Choice of multiple periods for the comparison report between different periods

After filling in the parameter input form, a preview of the report can be generated by pressing the "*Generate*" button. A few moments later a popup window will open displaying the generated document consisting of a graph and one or more tables; at the bottom of the popup window there are buttons that are used to save or forward the report displayed via email. The email forwarding occurs after the recipients of the mail have been entered in the appropriate popup window that appears after the "*Send*" button is pressed. To use this feature the notification parameters must be configured, as described in paragraph 4.7.

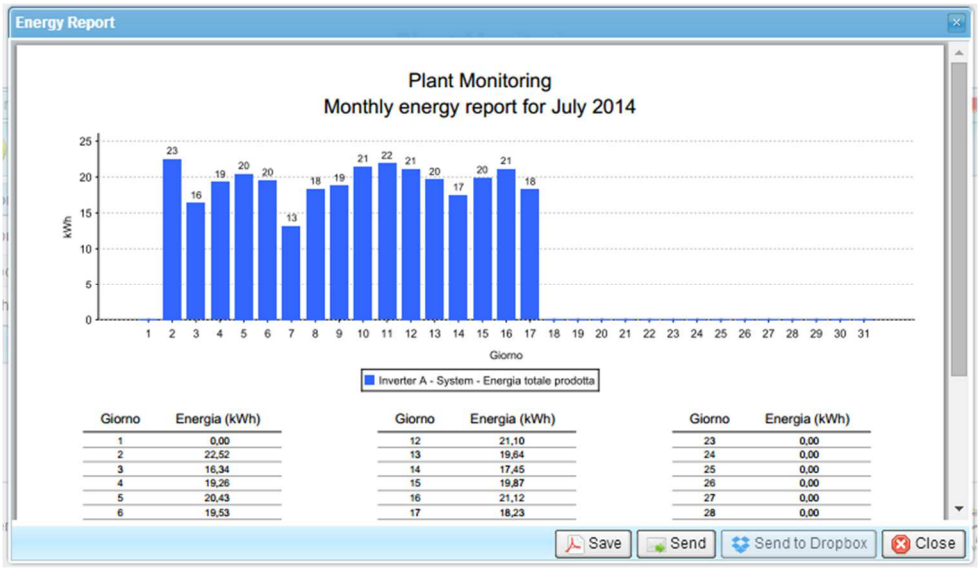


Figure 58 - Single measure energy report

6 FTP remote backup

The remote backup function to FTP provides for the creation and sending of daily backups of MaxBox data and the configuration on an FTP server in order to ensure recovery in case of hardware failure of the internal hard disk.

To use this function an FTP server must be available on which to make the transfer, as well as all the parameters necessary for its access, which are to be entered in the "*Configuration" -> "Cloud Services" -> "FTP remote backup*" section:

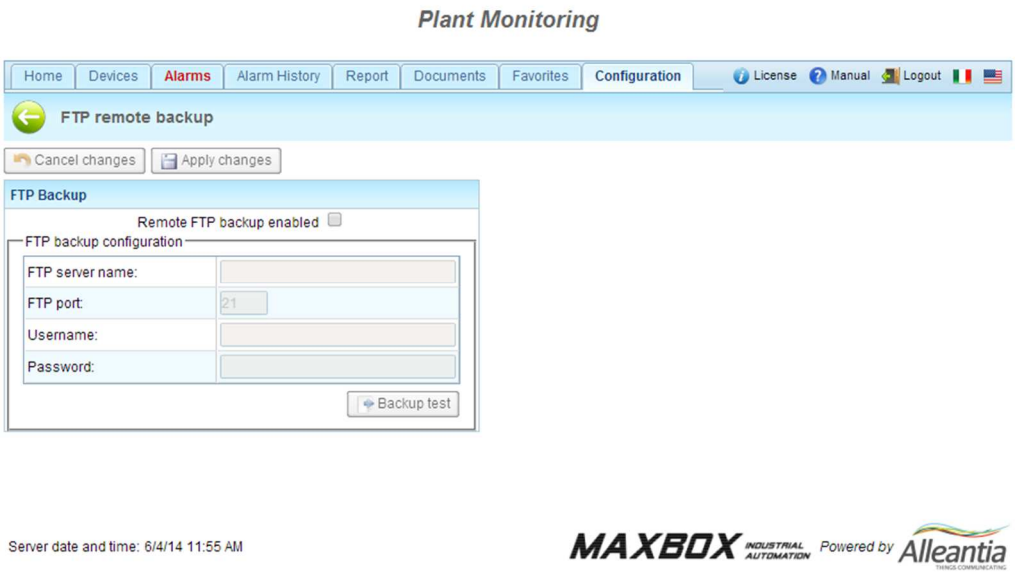


Figure 59 - FTP remote backup configuration

A test file can be sent to check the correctness of the settings entered by pressing the corresponding *"Backup Test"* button.

6.1 Details of the transferred files

MaxBox will send 3 files every night called:

backup_*date*_*hour*.zip

backup_*date*_*hour*.zip.md5

backup_*date*_*hour*.zip.sig

in which *date* represents the date, and *hour* the UTC time in which the backup was made such as, for example, “backup_23062012_0144.zip”.

The file with the zip extension contains the CSV file with the MaxBox data and an encrypted file with its configuration.

CAUTION

The backup performed by this MaxBox feature is incremental. To rebuild the system in the event of failure all the files transferred over time are required. The remote backup can be interrupted at any time by disabling it in the dedicated configuration section. If subsequently re-enabled, it will resume the backup of your data from where it was last interrupted.

The file with the md5 extension contains a signature with the MD5 algorithm to verify the correct transfer of the file. The file with the .sig extension contains a RSA signature to verify that the file was actually generated by an Alleantia product and has not been manipulated to alter the content.

The remote backup function is incremental in respect to the previous backup.
If the previous backup is of the previous night, the zip will contain the data of a single day. If the previous backup does not exist, or it is the first run, the zip file will contain ALL the data of the system starting from the commissioning of the plant.

7 Dropbox account

In addition to the FTP, an existing Dropbox account can be indicated as an additional destination for the backup files. This account can also be used to upload the documents generated by MaxBox on the Dropbox by pressing the 

buttons in the application (for example, in energy reports, Figure 58). Before connecting a Dropbox account make sure internet connection is available on the device from which you are configuring.

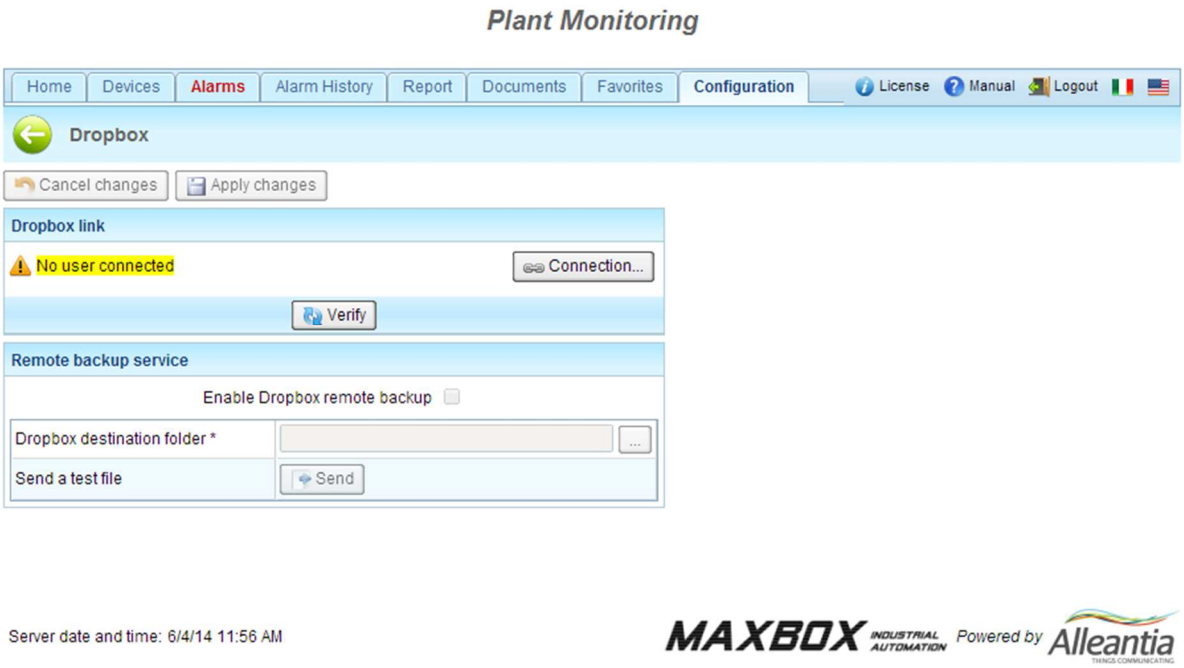


Figure 60 - Dropbox account configuration

Go to *"Configuration" -> "Cloud Services" -> "Dropbox"* and press the "*Connection..."* button to start the connection procedure of the MaxBox to a Dropbox account. The popup window of Figure 61 will open.

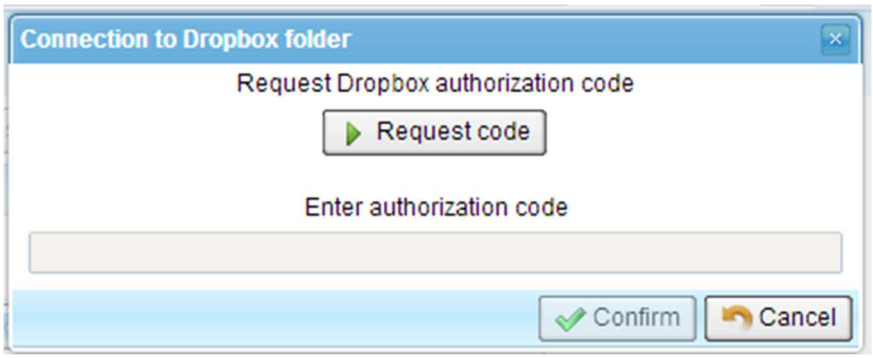


Figure 61 - Authorisation code request

Press the "*Request code"* button to access your Dropbox account, if necessary by entering your email and password (Figure 62).

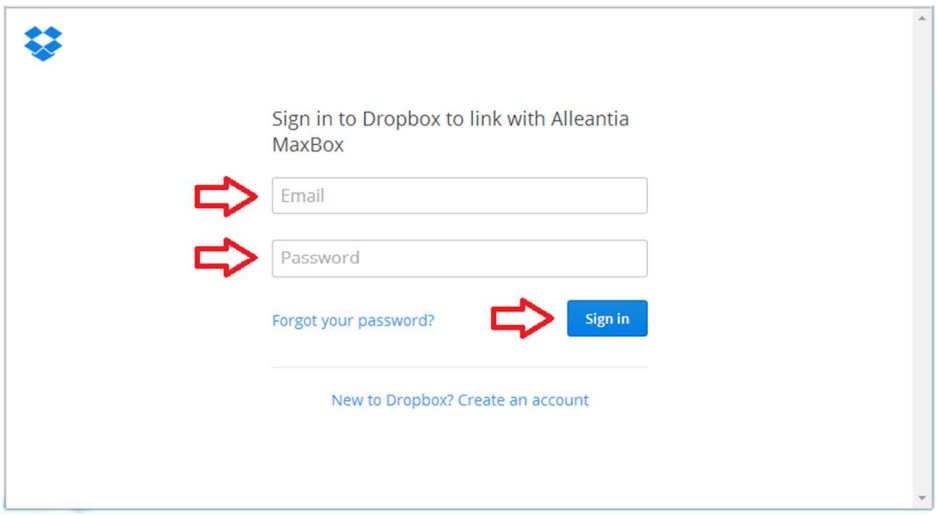


Figure 62 - Dropbox account access

On the subsequent screen, click "*Allow*" to allow the MaxBox access to your Dropbox folder (Figure 63).

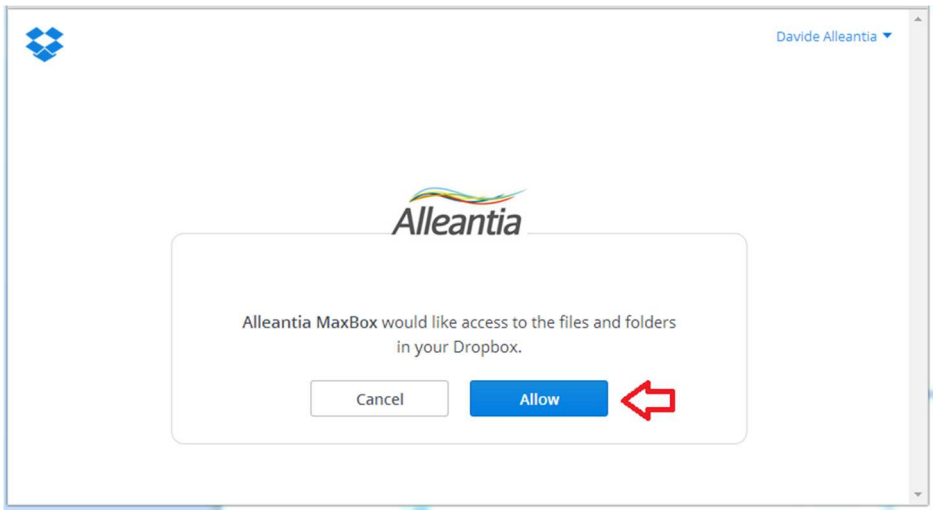


Figure 63 - Authorisation

Enter the code shown in Figure 64 in the start popup window (see Figure 65).

Figure 64 - Authorisation code

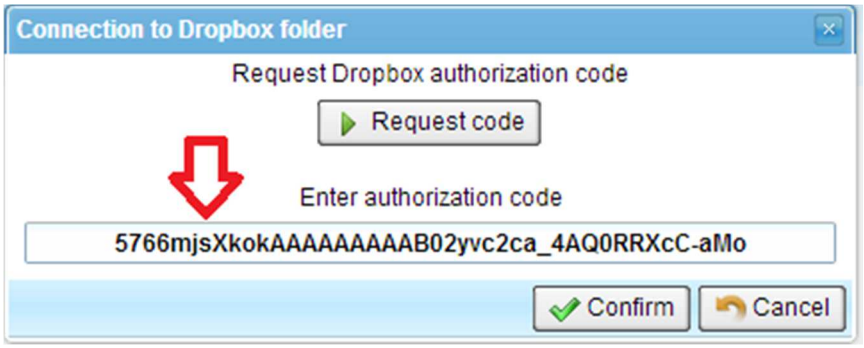


Figure 65- Authorisation code shown in MaxBox

Press "*Confirm*" to terminate the procedure. If successful, the account appears correctly connected (Figure 66).

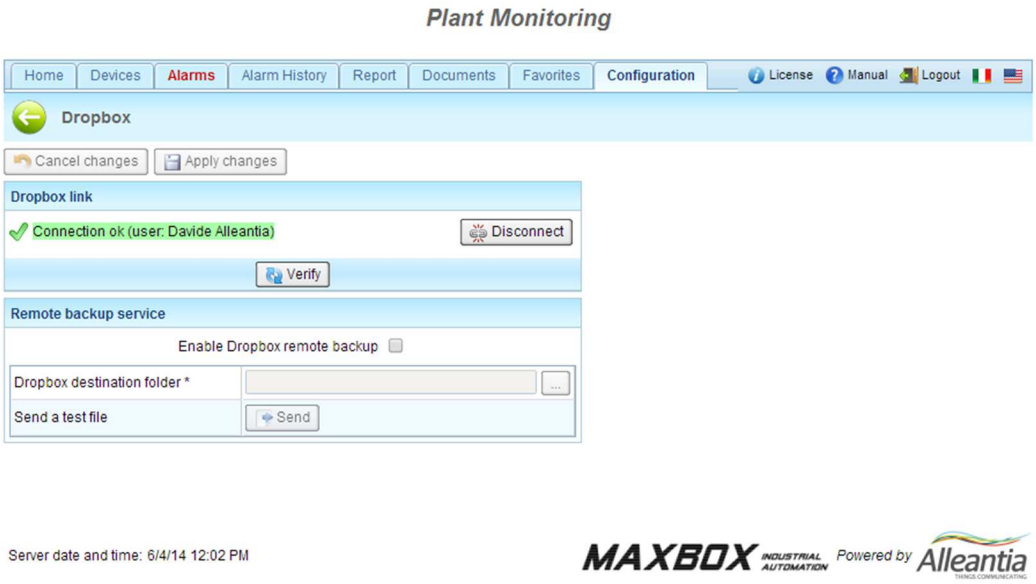


Figure 66 - Dropbox account connected

At this point the *"Send to Dropbox"* buttons of MaxBox can already be used to send documents on Dropbox. To disconnect the account in the future, simply press the "*Disconnect*" button (Figure 66).

If you want to enable the sending of backups to Dropbox press "*Enable Dropbox Remote Backup*" (Figure 67) and choose a destination folder for the files by clicking on the button "...". To test the backup feature, send a test file to the specified folder by pressing the "*Send*" button. When finished, press the "*Apply changes*" button to save the configuration.

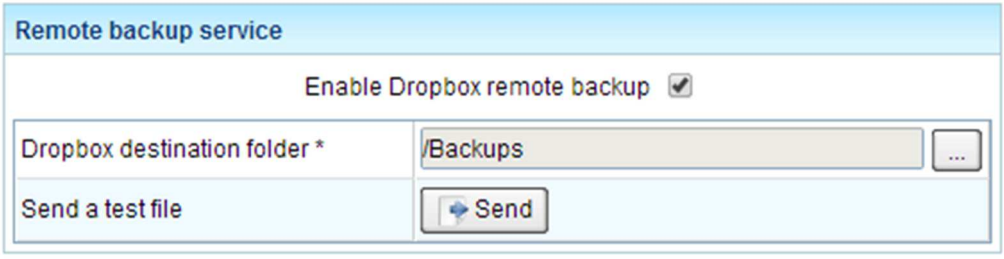


Figure 67 - Backup parameters

The backup files sent to Dropbox are not related to those of any FTP backup: in other words, complete backups of MaxBox will be present on both Dropbox as well as FTP.

8 Modbus Gateway

The Modbus gateway feature makes the system data accessible to external software via the Modbus protocol enabling, for example, the integration with SCADA systems, regardless of the protocol used by devices to which the MaxBox is connected.

To enable the Modbus gateway access to the "*Communication" -> "Modbus Gateway*" section by checking the box "*Enable Modbus TCP / IP gateway*":

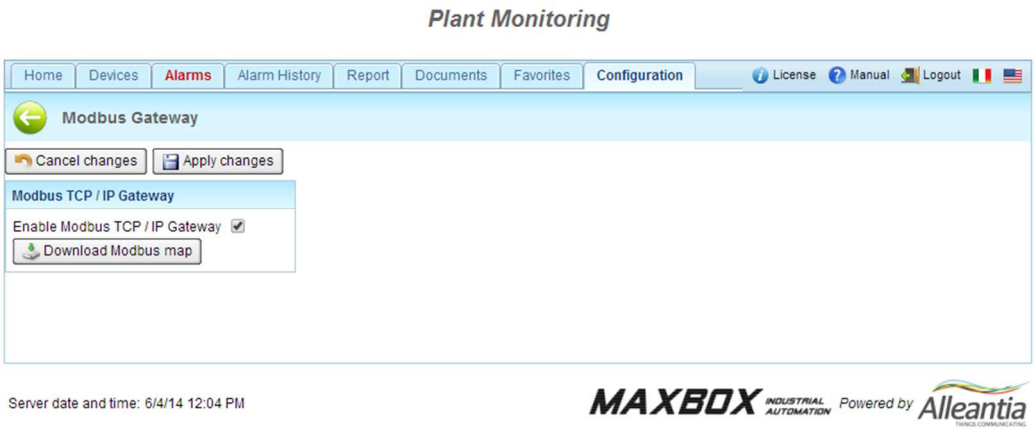


Figure 68 - Modbus gateway

The Modbus map with information on the measures shown is created automatically and can be downloaded in Excel format by pressing the button "*Download Modbus map (Excel. XLSX),"* which is enabled when the gateway is in turn enabled.

8.1 Rules of automatic mapping

The mapping of the measures of the devices on the Modbus gateway follows the following rules:

- For each serial port on the MaxBox to which devices are connected and configured a TCP Modbus slave is created on a different TCP port:
  - COM1 -> TCP 502 port
  - COM2 -> TCP 503 port
  - COM3 -> TCP 504 port
  - COM4 -> TCP 505 port
  - COM5 -> TCP 506 port
  - Ethernet -> TCP 565 port

- Within each Modbus slave the devices maintain the address configured on the physical device. If, however, this address is greater than 247, the maximum limit of the Modbus protocol, it will be arbitrarily reassigned.
- The Modbus devices maintain the same identical mapping of the original device, both with regard to the areas as well as the addresses, data types etc. Byte and word swaps will not be considered.
- Non-Modbus devices will show the Boolean types in the coil area and numeric types both in Holding as well as in Input. The number will be in 2-word float format. The register address will be calculated arbitrarily.
- The bits within a word of the gateway are in Big-Endian format (More Significant Byte First) and the word in data types in 32 or 64 bits are in Little Endian format (Less Significant Word First).
- If a physical device becomes offline, this will not respond when contacted through the gateway and the request will go to time out.
- If the value of a register containing a measure which is in turn not read by MaxBox (see paragraph 4.13) is requested, the gateway responds with a default value of 0 for numeric data types and false for Boolean.
- If the value of a non-existent Modbus register is requested, the gateway responds with the exception code "2", that is "IllegalDataAddress."
- The gateway does not support writing, so if these are carried out by an external Modbus master, the Modbus register values are immediately restored to the value prior to the writing.

9 Technical data

MaxBox Industrial Automation consists of an industrial mini PC where the industrial system monitoring application developed by Alleantia srl is already installed.

Figure 69 - MaxBox Industrial Automation

CPU	INTEL Atom N2600 1.6GHz
RAM memory	2048 MB DDR3-800 So-DIMM
Mass storage	SATA SSD hard disk, from 32GB to 128GB
Graphics	Integrated Graphics CPU
LAN	10/100/1000 Mbps integrated Ethernet port
I/O	1 x HDMI port 1 x RJ-45 Gigabit Lan port 5 x 2.0 USB ports (3 for RS485 converters, 2 for peripherals) 1 x not opto-isolated RS232 1 x not opto-isolated RS485
Power supply	12 V DC 5 A 60 W with screw terminals or jacks
Dimensions	190 x 62 x 196 mm (length / height / width)
Operating temperature	0 °C – 60 °C
Operating system	Linux
Accessories	1 x Support for DIN rail mounting

10 Troubleshooting - FAQ

10.1 Unable to complete Internet communication test

Verify that the Ethernet connections have been made correctly and check LEDs activity state on the MaxBox and the switch / router. If the IP address has been manually configured, verify the parameter configuration with your network administrator or with the router.

10.2 Communication problems with serial devices

In the event of communication problems with serial devices, refer to the troubleshooting guide in the section "*Configuration" -> "Installation" -> "Devices configuration*" that can be downloaded by pressing the button:

10.3 Unable to access MaxBox from the local network

Check that the IP address and subnet mask of the device from which you want to reach MaxBox are compatible with the IP address and the subnet mask of the MaxBox itself. (See paragraphs 2.4 and 4.1)

10.4 Unable to access MaxBox from the internet network

Check that "NAT" has been configured on the local router on port 80 of the IP address of the MaxBox.
In the event that you are trying to access the MaxBox through a name, and not through an IP address (e.g. mioimpianto.no-ip.org), check the DDNS configuration of the router.

11 Contacts

Alleantia s.r.l.

http://www.alleantia.com

Registered offices: Via Tosco Romagnola, 136 56025 Pontedera (PI)

Operating headquarters: via Umberto Forti, 24/14 56121 Pisa

VAT code/Tax code: IT 02011550502

info@alleantia.com