



# USER MANUAL AND INSTALLATION GUIDE







### **1** Contents

USEF	R MA	NUAL AND INSTALLATION GUIDE
2 C	Devic	e switching on and access mode
2.1	S	witching on/off
2.2	L	ocal access
2.3	A	ccess via Wi-Fi dongle
2.4	E	thernet LAN access
2	2.4.1	Direct connection to a PC
2	2.4.2	Connection to an existing LAN network14
3 li	nstall	ation and wiring18
3.1	U	Ise of the built-in serial ports18
3.2	U	Ise of the USB-serial converters16
3.3	U	Ise of MODBUS Ethernet Serial converters16
3.4	v	Viring an RS485 network16
4 S	Syste	m configuration18
4.1	E	thernet LAN network configuration (Appliance version only)
4.2	lr Ir	nternet communication test20
4.3	P	Port and communication parameters configuration2
4	1.3.1	Serial ports detection
4.4	S	system devices configuration23
4	1.4.1	Adding new devices23
4	1.4.2	Removing a device
4	1.4.3	Installation support manuals26
4.5	C	Custom measures27
4.6	G	General settings
4.7	E	mail and SMS notifications
4.8	P	assword change



4.9	Syr	noptics configuration
4.10	Log	os and title customization
4.11	Doo	cuments
4.12	Fav	/orites
4.13	Cor	nfiguration of measures read by the devices
4.1	3.1	Measures offset 40
4.1	3.2	Measure scaling41
4.14	Cus	stom alarms42
5 Us	er int	erface
5.1	Syr	noptics
5.2	Sys	stem measures display
5.2	2.1	Graphs
5.2	2.2	Exporting data to Excel51
5.3	Ala	rms
5.4	Ala	rms history53
5.5	Ene	ergy reports generation55
6 FT	P ren	note backup
6.1	Det	ails of the transferred files57
7 Dro	opbo	c account
8 Mo	odbus	Gateway63
8.1	Rul	es of automatic mapping63
9 Te	chnic	al data65
10 1	Troub	leshooting - FAQ66
10.1	Una	able to complete Internet communication test66
10.2	Cor	mmunication problems with serial devices66
10.3	Una	able to access MaxBox from the local network
10.4	Una	able to access MaxBox from the internet network66
11 (	Conta	acts67







# 2 Device switching on and access mode

The MaxBox Industrial Automation is supplied ready to use for the monitoring of industrial plants and of all devices that can usually be associated with these.

### 2.1 Switching on/off

The MaxBox can be switched on and off via the button (with blue light when on) at the front of the device.

#### CAUTION:

To avoid damaging the data on your hard disk due to a crash, do not remove the power supply until the system is completely switched off. The installation of a UPS to avoid possible damage in case of abnormal interruption in the power supply is recommended.

The **complete system and monitoring application start-up** is confirmed by the emission of **3 consecutive beeps**. From that moment on you can access the web interface and proceed with the configuration. If the system has already been configured you can begin to interrogate the devices.

If the device fails to issue the 3 beeps, there may be a problem, in which case contact the vendor for assistance.

The MaxBox is turned on automatically as soon as it is connected to the power supply, if previously turned on, in order to enable the automatic restart of the device in the event of a temporary interruption in the electricity supply.

### 2.2 Local access

By connecting to a monitor with HDMI interface and a USB mouse and keyboard, it is possible to proceed with the configuration described in the following paragraphs without using another terminal.

The peripherals can be connected even after the device is turned on and it is recommended that the front USB ports are used, leaving the rear ports open for the installation of USB-serial converters.



### 2.3 Access via Wi-Fi dongle

The Wi-Fi dongle (optional) present in the Alleantia catalogue allows you to turn the MaxBox into an Access Point, or to create a wireless network to which your **PC**, **tablet and smartphone** can connect and display the web monitoring interface, enabling the configuration of the system and the display of the data without the use of external routers or without changing the network configuration of the device from which you want to connect.



To install the dongle just plug it into a free USB port, preferably a front port in order to leave the rear ports intended for USB-serial converters free, and **wait for the beep to confirm successful installation**.

Then, connect to the network using the following data:

### Wi-Fi (SSID) network name: maxbox Password: MaxBoxWIFI

Once connected, access the web interface of the MaxBox using the preferred internet browser and typing the URL in the address bar:

### http://maxbox or alternatively

http://10.10.0.1

#### CAUTION:

The Wi-Fi network allows you to connect exclusively to the MaxBox and to display its monitoring interface. For safety reasons, it is not possible to access any other devices connected to the MaxBox via the wired LAN network.



### 2.4 Ethernet LAN access

MaxBox default Ethernet LAN configuration is as follows:

IP address: 192.168.1.29 Subnet mask: 255.255.255.0 Gateway: 192.168.1.1 DNS 1: 208.67.222.222 DNS 2: 208.67.220.220

#### The DNS are necessary for the functioning of the remote support network.

#### 2.4.1 Direct connection to a PC

This procedure requires a direct link (point to point) to a PC via an Ethernet cable, **not necessarily twisted.** The network configuration of the PC to which the MaxBox is connected must have:

- **192.168.1.nnn** (with n between 2 and 254, with the exception of 29, which is already used by MaxBox) type Static IP
- subnet mask **255.255.255.0**

If this is not the case, the configuration of the PC must be changed by following the directions in the following paragraphs.

Then, it will be possible to access the web interface of the MaxBox using the preferred internet browser and entering the following URL in the address bar:

#### http://192.168.1.29

#### 2.4.1.1 Configuration for Windows XP

• Access the "Start" menu and then click on "Control panel".





• Click on "Network connections"

F Control Panel		
File Edit View Favorites Tools Help		At 1997
🔇 Back - 🕥 - 🎓 🔎 Search 🍋 Fold	ers 🛄 🔻	
Address 📴 Control Panel		💌 🋃 Go
Control Panel (a) Control Panel (b) Switch to Category View See Also (c) Windows Update Help and Support Help and Support Help and Support Control Panel (c) Control Panel (c)	Options          Sounds and Audio Devices          e          Speech          ve Programs          System          Tools          Taskbar and Start Menu          dates          Sulfactorial Start Menu          e          Sulfactorial Minutes          windows CardSpace          Sulfactorial Minutes          wireless Network Setup Wizard           Sulfactorial Minutes          sis          Sulfactorial Minutes          pwizard          Sulfactorial Minutes          axes          Language Options          Cameras           Sis         er          Sulfactorial Minutes	
3 objects		

 Select the connection to be amended (usually "Local area connection (LAN)"). Click mouse right button and select "Properties".



A#
💌 🛃 Go

• Select "Internet Protocol (TCP/IP)" and click on "Properties"

🕹 Local Area Connection Properties 🛛 🔹 💽									
General Advanced									
Connect using:									
Whware Accelerated AMD PCNet Ad Configure									
This connection uses the following items:									
🗹 💂 QoS Packet Scheduler									
Tink-Laver Topology Discovery Responder      Internet Protocol (TCP/IP)									
Install Uninstall Properties									
Description									
Transmission Control Protocol/Internet Protocol. The default wide area network protocol that provides communication across diverse interconnected networks.									
Show icon in notification area when connected  Notify me when this connection has limited or no connectivity									
OK Cancel									

• Set the network parameters as in the figure, namely:

IP address: 192.168.1.5 Subnet mask: 255.255.255.0



Internet Protocol (TCP/IP) Prope	rties 🛛 🛛 🔀
General	
You can get IP settings assigned autor this capability. Otherwise, you need to a the appropriate IP settings.	natically if your network supports ask your network administrator for
Obtain an IP address automaticall	y
💿 Use the following IP address: —	
IP address:	192.168.1.5
Subnet mask:	255 . 255 . 255 . 0
Default gateway:	· · ·
Obtain DNS server address autom	natically
Our of the following DNS server add ● Our of the following DNS server add	resses:
Preferred DNS server:	· · ·
Alternate DNS server:	· · ·
	Advanced
	OK Cancel

### 2.4.1.2 Configuration for Windows 7

• Access the "Start" menu and then click on "Control panel"



• Click on "Network and Internet"





• Click on "Network and sharing center"



Click on "Change adapter settings"



 Select the connection to be amended, usually "Local area connection (LAN)". Click mouse right button and select "Properties".



	Sector Sector					х
<b>O</b> - <u></u>	Control Panel      Network an	d Internet 🔸 Network Connec	tions 🕨	✓ 4 Search Network Co	nnections	٩
Organize 🔻	Disable this network device	Diagnose this connection	Rename this connection	»	•	0
9 9 9 9 9	nnessione alla rete locale (LAN) Disable Status Diagnose Bridge Connections Create Shortcut Delete Rename Properties	Connessione alla ret 2 Network cable unpl	e locale (LAN) ugged			

• Select "Internet protocol version 4 (TCP/IPv4)" and click on "Properties"

locificiting 5	haring
Connect using	Ê.
😰 Realtek	PCIe GBE Family Controller
This connection	Configure
🗹 🕂 Clien	t for Microsoft Networks
Shree	w Soft Lightweight Filter
	Packet Scheduler
File a	ind Printer Sharing for Microsoft Networks
V inter	et Protocol Version 6 (TCP/IPv6)
✓ inten	net Protocol Version 6 (TCP/IPv6) net Protocol Version 4 (TCP/IPv4)
<ul> <li>✓ inter</li> <li>✓ inter</li> <li>✓ inter</li> <li>✓ unk-</li> </ul>	net Protocol Version 6 (TCP/IPv6) net Protocol Version 4 (TCP/IPv4) Layer Lopology Discovery Mapper I/O Driver
	ef Protocol Version 6 (TCP/IPv6) Hel Protocol Version 4 (TCP/IPv4) Layer Topology Liscovery Mapper I/O Driver Layer Topology Discovery Responder
<ul> <li>✓ → Inten</li> <li>✓ → Inten</li> <li>✓ → Unk-</li> <li>✓ → Link-</li> <li>✓ Install</li> </ul>	et Protocol Version 6 (TCP/IPv6) tet Protocol Version 4 (TCP/IPv4) Layer Topology Discovery Mapper 1/0 Driver Layer Topology Discovery Responder Uninstall Properties
Install	et Protocol Version 6 (TCP./IPv6) let Protocol Version 4 (TCP./IPv4) Layer Topology Discovery Mapper I/O Driver Layer Topology Discovery Responder Uninstall Properties
A Inten     A	pet_Protocol Version 6 (TCP/IPv6)         tet Protocol Version 4 (TCP/IPv6)         Layer Topology Discovery Mapper I/O Driver         Layer Topology Discovery Responder         Uninstall         Properties         n Control Protocol/Internet Protocol. The default tetwork protocol that provides communication rise interconnected networks.

 Set the network parameters as in the figure, namely: IP address: 192.168.1.5
 Subnet mask: 255.255.255.0



General	
You can get IP settings assigned this capability. Otherwise, you ne for the appropriate IP settings.	automatically if your network supports eed to ask your network administrator
Obtain an IP address autom	natically
• Use the following IP address	s:
IP address:	192.168.1.5
Subnet mask:	255 . 255 . 255 . 0
Default gateway:	
Obtain DNS server address	automatically
• Use the following DNS serve	er addresses:
Preferred DNS server:	
Alternate DNS server:	· · · ·
Validate settings upon exit	Advanced



#### 2.4.2 Connection to an existing LAN network

In this case it is necessary that the default IP address is compatible with those in the existing network. If so, a direct connection to your switch / router is sufficient, otherwise the MaxBox network configuration must be changed.

For Appliance version follow the procedure described in paragraph 4.1. For the software version use the Windows interface as in paragraphs 2.4.1.1 and 2.4.1.2.

### The configuration of the network to assign to MaxBox cannot be determined beforehand. Please, contact your reference system engineer to obtain the necessary parameters.

Once you have obtained the network configuration to assign to MaxBox, edit it by accessing the web interface via one of the methods described in paragraphs 2.2, 2.3 or 2.4.1, and then connect the MaxBox to the existing LAN.

In the event that the LAN is equipped with a firewall configured to block access to the Internet network unless specific rules are defined, a list of the TCP and UDP ports used by MaxBox, which must necessarily be open to outbound traffic, to ensure proper operation, is provided below:

- 123 TCP (NTP) to synchronise the date and time
- 53 UDP (DNS) for domain names resolution, which is essential for the connection to the remote support VPN
- 443 TCP and 1194 UDP for the connection to the remote support VPN
- 21 TCP (FTP) for remote backup on FTP if enabled on a server not within the LAN network
- 25 TCP (SMTP) to send email notifications if enabled by a server not within the LAN network. Some SMTP servers may use a different TCP port. In this case open the specific port to traffic

If you want to remotely view the Web interface, enable the port to inbound traffic:

• 80 TCP (HTTP)





# 3 Installation and wiring

### 3.1 Use of the built-in serial ports

The MaxBox has two serial ports in the rear, one RS485 called COM1 and one RS232 called COM2, neither of which is optically isolated.

These ports should not be used to create very long lines especially outdoors, as they are not protected against overloads and EMC interference.



Figure 1 - Rear view of the MaxBox

The RS485 serial pinout is indicated on the terminals themselves, while the pinout of the RS232 serial with DB9 connector is shown in Figure 2:



Figure 2 - Pinout connector DB9 RS232



#### 3.2 Use of the USB-serial converters

Should you need to use several serial communication lines, or should you prefer to have them optically isolated, a compatible interface converter from those in the Alleantia catalogue must be used. These converters can be either optically isolated (up to 3 kV) or without galvanic insulation. The first solution is always to be preferred for any installation for extra protection against overloads and EMC interference, but it becomes absolutely necessary when the RS485 serial cable must be laid outside, and is therefore exposed to lightning.

#### **CAUTION:**

# USB-serial converters must be connected to the rear USB ports, and the name of the serial port that will be created depends on the USB port to which the converter is connected. This is indicated on the sticker on the upper part of the case.

It is not necessary to install any drivers to use these converters. Simply connect them to MaxBox with a special USB cable, **wait for the beep to confirm successful installation** and carry out the serial ports detection procedure described in paragraph 4.3.1.

#### 3.3 Use of MODBUS Ethernet Serial converters

The Ethernet Serial converters for the Modbus protocol are devices that not only change the physical transmission medium, but also perform the additional functions of converting the protocol from Modbus TCP / IP to Modbus RTU. So, the MaxBox will have access to the devices downstream of these converters configuring them as directly connected to the Ethernet interface

#### CAUTION:

Ethernet Serial converters cannot be used for protocols other than Modbus.

#### 3.4 Wiring an RS485 network

There are a few simple rules that make RS485 serial connection reliable.

- <u>The cable used must be shielded</u>, with the shield grounded **at one end only**.
- <u>Star configurations are not allowed. Only linear ones are</u>, as shown in Figure 3. The line should be terminated at the end (the master, or the MaxBox, is not necessarily at an end of the line) with a suitable resistance which can often be inserted by means of a selector switch on the devices themselves. If the non-optically isolated RS485 serial port on the MaxBox is used, you can possibly take advantage of the internal termination bridging the terminals D and T as in Figure 4.





Figure 4 - Built-in RS485 with internal termination activated (bridge between the terminals D and T). If you do not want to use the termination do not bridge the terminals

 <u>A separate communication line must be realised for each communication protocol used in</u> <u>the system.</u> For example, if you have network analyzers that use Modbus RTU and inverters that use a proprietary protocol, you will need two separate cables and an equal number of USB-serial converters.

Additional information can be found in the troubleshooting guide in the section "*Installation*" -> "*Devices configuration*" that can be downloaded by pressing the button:

🚯 Troubleshooting



# 4 System configuration

The configuration consists in the identification of the components that are physically connected to MaxBox, in the description of the connections and any graphical customizations of the interface. Access the "*Configuration*" section from the main navigation bar and enter the following credentials:

### User name: admin Password: webloggerSU

A screen will appear as in Figure 5:

plics Devices Aldrins Alan	m History Report Documents Favo	rites Configuration		🕧 License 🕜 Manual 💆 Logout
Communication	Installation	Customization	Cloud services	<i>information</i>
TCP / IP configuration	Devices configuration	Logos and title	E-mail and SMS configuration	Devices catalogue
TCP / IP Test	Devices measures setup	Synoptics measures configuration	Dropbox	License management
COM and Ethernet configuration	General configuration	Custom alarms	FTP remote backup	MaxBox general information
Modbus Gateway	Password change			Logs
Industrial Automation				
Industrial Automation Synoptics configuration				





### 4.1 Ethernet LAN network configuration (Appliance version only)

If the MaxBox is connected to a LAN network where there are also other devices, its default network configuration could lead to a conflict. If this happens, the network settings of the MaxBox must be changed in the "*Communication*" -> "*TCP / IP Configuration*" section. A screen as shown in Figure 6 will be displayed:

Home Devices Alarms	Narm History Rep	ort Docur	ments	Favorites	Configuration		🕖 License	Manual	Logout	
TCP / IP configuration										
onfiguration Local Network	Net	twork Interfa	ice							
Use DHCP	0	eth6								
IP Address:	Ca	rd Name	Check Endpo	Point Virtual	Network Adapter F	or				
Net mask:	Sta	te	Inactive	e Interface						
Gateway:	MA	C address	54:9E:	93:F9:91:11						
DNS 1:	IP /	Address	fe80:0:	:0:0:9931:1e	59:b514:9479%18					
DNS 2:	Su	Subnet mask /64								
		eth12								
	Save	eth14								
		eth13								
		eth11								
		net5								
		D net9								
	۵	net6								
	12	net8								
		ppp1								
	0	eth3								
		- 45-0								

Server date and time: 6/3/14 4:58 PM

MAXBOX MULTIMATION POWEREd by Alleantia

Figure 6 - Network configuration

If there is a DHCP server in the LAN network to which the MaxBox is connected, you can check the "*Use DHCP*" box and press the "*Save*" button. The MaxBox will take the IP configuration directly from the DHCP server.

If the DHCP server is not available or you prefer to manually set the configuration, remove the check mark in the "*Use DHCP*" box and enter all the "*IP Parameters*" including the IP addresses of the DNS servers that may coincide with that of the gateway in simple network configuration.

#### CAUTION:

### Changes to the network configuration become effective ONLY AFTER the rebooting of the MaxBox hardware

The right area "Network Interface" displays the current network configuration for both the wired interface (LAN) as well as the Alleantia VPN (Virtual Private Network) through which the MaxBox communicates with any centralised server (optional service).





### 4.2 Internet communication test

				Plant	t Monito	ring						
Home De	vices Alarms Al	arm History	Report	Documents	Favorites	Configuration		) License	🕜 Manual	🚮 Logout	U	
🤤 тср /	IP Test											
Host Reachabi	lity											
Host Name	Host	Host Por	Host State									
Google DNS	8.8.8.8				🔮 Test							
Google	www.google.com	80			🔮 Test							
VPN Alleantia	vpn.alleantia.com	443			🔮 Test							
Testweb		80			🞅 Test							
Modbus Test		502			🔮 Test							
		🞅 Test all										
Ping					😌 Test							
	,											
										~		
Server date and	time: 6/3/14 5:00 PM					MA	XBOX	INDUSTRIA	Powered	by Alle	an	tia

#### Figure 7 - Internet communication test

In the "*Communication*" - > "*TCP / IP test*" section the correctness of the LAN configuration to the outside (internet network) can be verified by testing the reachability of some default hosts and others of your choice.

By pressing the "*Test*" button next to each host, or, alternatively, the "*Test all*" one, the reachability of these hosts can be verified and the result of the test will be shown in the "*Host state*" column. In the event that the host cannot be reached, check the configuration of the MaxBox LAN network, the network wiring or contact your network administrator.



### 4.3 Port and communication parameters configuration

The default configuration of the ports is carried out in the section *"Communication" -> "COM and Ethernet configuration"* and is illustrated in Figure 8 - Communication ports configuration

				Plar	nt Monit	oring						
Hor	me Devices Ala	arms Alarm Histor	Report Doc	uments	Favorites	Configuration	0	License	🕜 Manual	🚮 Logout		
G	COM and Ether	net configuration	1									
S C	ancel changes 📔	Apply changes										
, S	can serial ports											
Comr	nunication ports para	ameters										
Ξ	COM1			1	Deactivate							
	Timeout (ms)	3000	Poll pause (ms)	10000								
	Retries	1	Baud rate (bps)	9600	•							
	Data bits	8 🔻	Parity	None	•							
	Stop Bits	1 •	Flow control	None	T							
÷	COM2		7		Deactivate							
÷	Ethernet											
Server	r date and time: 6/3/14	4 5:10 PM				MA	XBOX :	NDUSTRIAL AUTOMATIC	Powered	by Alle	an	tia

Figure 8 - Communication ports configuration

#### CAUTION:

The MaxBox is preconfigured for the use of the internal serial ports. If you have one or more USB-serial converters, the detection procedure described in paragraph 4.3.1 must be performed in order to use them.

The configuration must be modified according to the characteristics of the connected devices, referring to their installation manuals.

The system provides for the polling of all devices on each communication line, inserting a pause between one cycle and the next equal to the *"Poll pause (ms)"* value.

In the event that the polling of a device is not successful within the "*Timeout* (*ms*)", the system performs a number of attempts equal to "*Retries*" before highlighting a communication error and moving on to the next device.



In the event of communication problems, increase this value by up to a few seconds in order to avoid under-performing electronic systems being overloaded by the repeated polling. The non-functioning device will be called up in each scan cycle.

#### 4.3.1 Serial ports detection

If an additional USB-serial converter is installed, the system must be prepared for its use by performing the following detection procedure:

- 1. Insert the USB-serial converter, even with the MaxBox functioning
- 2. Wait approximately 10 seconds
- 3. Press the "Scan serial port" button

The new ports will appear with a green background:

Comm	unication ports parameters	
÷	COM1	👚 Deactivate
•	COM2	Deactivate
•	СОМЗ	👚 Deactivate
Ð	Ethernet	

Figure 9 - New serial port

#### CAUTION:

If a USB-serial converter is removed and the procedure for serial detection is started, the corresponding port will appear with a red background.

Proceed to the configuration of the port parameters and press "Apply Changes".



A serial port can be disabled by pressing the "Deactivate" button, in which case it will no longer be possible to use it during the procedure described in section 4.4



In order to identify to which USB-serial converter a COM port is associated see the adhesives on the MaxBox.



### 4.4 System devices configuration

#### 4.4.1 Adding new devices

			Plant Mon	nitoring	ġ.				
Home Devices Alarms	Alarm History Report Do	ocuments Favorites	Configuration				🕖 Licer	ise 🕜 Manual 🤉	🛃 Logout 📗 📑
G Devices configuration	1								
Cancel changes Apply ch	anges								
📥 Add								т 😳 т	roubleshooting
Device	Description		Communication	n Port	ID	IP Address	TCP/UDP Port		
1			No device confi	igured			1		
Server date and time: 6/3/14 5:18 PM	1					МА	XBOX MOUST	WIAL Powered b	» Alleantia

Figure 10 - System devices configuration

All of the devices in the system from which you want the MaxBox to collect measures must be inserted in the section "*Installation*" -> "*Devices configuration*".

To add a device, press the "Add" button and a popup window will appear as in Figure 11:

Filter devices:	:0C	<b>N</b>		
Supplier	Model	Version	Max Power:	\$
Socomec	Countis E4	43 Post 01/2009		-
Socomec	Countis Ed	Di2		
Socomec	DIRIS A10	Post 01/2009		8
Socomec	DIRIS A40	Post 01/2009		×
Socomec	ITY-TW020	B		
Socomec	SUNSYS E	815	15 kW	8
Socomec	SUNSYS E	320	20 kW	8
Socomec	Sunsys IFE	3		
Socomec	SUNSYS F	PRO 18K	15 kW	
Socomec	SUNSYS F	PRO 24K	20 kW	

Figure 11 - List of supported devices

The list contains all of the devices supported by MaxBox and can be sorted and filtered by manufacturer, model and version in order to facilitate the search. For inverters the rated power is also indicated, given that it contributes to the limitation of the license.

To add a device to the system configuration, select it, set the number of devices present and press the "*Add*" button. The number of devices selected will be inserted in the main page and will appear with a green background to indicate that they have just been added:



Plant Monitoring

Home	Devices	Alarms	Alarm History	Report	Documents	Favorites	Configuration				Licens	e 🕜 Manual	🛃 Logout 💵 📑
<b>G</b> De	evices cor	nfiguratio	on										
Cance	l changes	Apply of	changes									T 📀	roubleshooting
Device			[	Description			Communication Port	ID	IP Address	TCP/UDP Port			
🛛 Inverte	r												
Socomec -	SUNSYS ST	ATION P03	(100kW)				<disconnected></disconnected>	• 0	\$	502		×	👚 Delete
Socomec -	SUNSYS ST	ATION P03	(100kW)				<disconnected></disconnected>	• 0	\$	502		X	👚 Delete

Server date and time: 6/4/14 9:22 AM

#### MAXBOX MULTITAL POWERED by Alleantia

#### Figure 12 - New devices added

The MaxBox now knows the topology of the system with the type and number of devices present. Each one must be assigned a unique name to recognise it in the user interface (e.g. West Inverter 1), a unique numeric identifier to allow addressing on the RS232/485 bus or Ethernet (the ID in the case of the Modbus protocol) and the communication port on which to poll it.

The parameters of a device can be inserted directly in the line of the device itself. The "IP Address" and "TCP / UDP Port" fields will also be completed for the devices with Ethernet interface which, in the case of Modbus TCP / IP, is generally "502".

Repeat the operation for all devices on the page.

#### **CAUTION:**

The identifier must be assigned to the first device (e.g. inverter) according to the procedure described in the device's manual, and then copied in the configuration section of the MaxBox.



The devices with "<disconnected>" communication port are not "polled" as they are not associated with any communication line (Ethernet or serial). If a device is out of service its communication port can be set to "<disconnected>" to avoid any communication errors and speed up the reading of data from the system

#### without losing the configuration entered.

Once the system configuration is complete, press the "*Apply Changes*" button at the top to make the changes effective.



After a few moments the MaxBox will begin to poll the devices and an icon will appear next to each representing the communication status with the device itself.

If the configuration and wiring are correct the icon will be green:  $\blacksquare$  while if the device is not reachable the icon will be red:  $\blacksquare$ 

		Plant Monitorin	g					
Home Devices Alarms Alarm Histor	y Report Documents Favorites	Configuration				<ul> <li>License</li> </ul>	🕜 Manual	🛃 Logout 🚺 💻
G Devices configuration								
Cancel changes Apply changes							ОТ	roubleshooting
Device	Description	Communication Port	ID	IP Address	TCP/UDP Port			
2 Inverter								
Socomec - SUNSYS STATION P03 (100kW)	Inverter 1	COM1 •	1			<b>.</b>	8	👚 Delete
Socomec - SUNSYS STATION P03 (100kW)	Inverter 2	COM1 T	2				X	m Delete

Server date and time: 6/4/14 9:23 AM

MAXBOX MOUSTMAL Powered by Alleantia

#### Figure 13 - System configured

The measures collected by the devices will appear in the "*Devices*" section in the main menu, see paragraph 5.2. Each device provides a number of measures that can be appropriately chosen by the user to facilitate the readability of the synoptics, as explained in paragraph 4.13.

#### 4.4.2 Removing a device

If a device is no longer present in the system it can be removed from the configuration by pressing the "*Delete*" button at the end of device line. The device will disappear from the list and the change will become effective after pressing the "*Apply Changes*" button.

#### **CAUTION:**

Deleting a device involves the loss of all of its recorded data. If you no longer wish to poll the device but keep the collected data, its communication port can be set to "<disconnected>".





Figure 14 - Confirmation Popup window for the removal of a device

#### 4.4.3 Installation support manuals

During both the choice of the device, as shown in Figure 11, as well as in the device list as shown in Figure 12, two icons can appear next to each device that allow you to download and view the help documentation during installation:



X Quick installation guide

The "User Manual" is the same as that provided by the device manufacturer being configured in MaxBox, while the "Quick Start Guide" is a concise guide created by Alleantia to help you configure the device and MaxBox.

In the event that there are communication problems between the MaxBox and devices, refer to the troubleshooting guide that can be downloaded by pressing the button:

😳 Troubleshooting



#### 4.5 Custom measures

In addition to the measures read by the devices, you can define custom measures (such as, for example, sums of other measures): clicking the "Add" button in the "Configuration" > "Synoptic measures configuration" -> "Custom measures" section (Figure 15) a popup menu will open that allows you to enter the name of the new measure and select the existing ones which, when summed, will contribute to its value (Figure 16).

Plant Monitoring

							,					
Home	Devices	Alarms	Alarm History	Report	Documents	Favorites	Configuration	🕜 License	🕜 Manual	🚮 Logout		5
🤤 s	ynoptics n	neasures	configuration	1								
Custom n	neasures											
				+	Add							
Server date	e and time: 6	6/4/14 9:26 /	AM			M	AXBO		Powered	by Alle	anti	a

Figure 15 - Custom measures

Creation of a new measure	กายกไร	1.1	overites Configuration	Lice See	nse 🕑 Manua	×
Insert a name for the new measure and select the n	neasur	es a	iding up to the value			
Measure name East Power						
Measures and devices	«	с	ategory: Inverter			
System variables ⊡ Inverter		D	evice: Inverter 1		at 6/4/14 9:41:28	B AM
+Inverter 1	2	-				-
ter inverter 2	Ŧ		Measure		Value	_
			System			Î
			AC Mains Cos phi		0	
	4		AC Mains Input Frequency		0 Hz	
			AC Mains R-S Voltage		0 V	
			AC Mains S-T Voltage		0 V	
			AC Mains T-R Voltage		0 V	
			AC side lightning protection		false	
			ADC Boards I2C communication fault		false	
			Alarm present		false	-
				V	Ok 🥱 Can	icel

Figure 16 - Custom measures popup window

For example, if the system is divided into two levels, you can create the custom measures "East Power" and "West Power" and select the power of the inverters associated to each level for each one. Please note that it is only possible to choose measures with the same measure units.



Therefore, after selecting the first one, an automatic filter will remove all those that have different units of measures from the list on the right.

### 4.6 General settings

Under "Configuration" -> "Installation" -> "General configuration" you can set the data sampling interval by changing the text field "Sample every" entering the time in seconds between one sampling and the other (Figure 17).

					Pla	nt Moni	toring				
Home	Devices	Alarms	Alarm History	Report	Documents	Favorites	Configuration	<b>0</b> L	cense 🕜 Manui	al 🚮 Logout	
<b>G</b> G	eneral co	nfiguratio	on								
n Cance	I changes	Apply	changes								
Data samı	oling period										
Sample ev	very	300 se	conds								
Server date	and time: 6	5/4/14 9:42 /	AM				м	AXBOX :::	DISTRIAL POWER	d by Alle	anti

Figure 17 - Data sampling configuration

This time will affect the accuracy of the graphs since it will make a more or less large number of samples available to be analysed. A too high number of samples could excessively slow the processing.



### 4.7 Email and SMS notifications

The MaxBox can automatically send e-mail and SMS notifications in the following cases:

- an alarm condition occurs
- you want to be notified of the backup occurring (see paragraphs 6 and 7)

To take advantage of these features, "*Cloud Services*" -> "*E-mail and SMS configuration*" must be enabled.

Home Devices A	arms Alarm History	Report	Documents	Favorites	Configuration		License	Manual	Logout	
E-mail and SM	S configuration									
Cancel changes	Apply changes									
arm notification enable	nent									
arm notifications	🔲 Enable alarm no	tifications								
ackup notifications	Enable backup r	otifications								
mail notification parame	eters				GSM modem con	figuration				
Mail server configuration	l				SMS notification	n parameters ———				
SMTP server:					Modem comm	unication port:	<disc< td=""><td>onnected;</td><td>•</td><td></td></disc<>	onnected;	•	
Port: 25					PIN code (opt.)	c				
Use SSL:					SMS center pho	one number (opt.):				
Username:					Destination nu	mbers:				
Password:					(1 every line)				10	
E-mail configuration					- Modem test-					
From e-mail address:					Modem status:	Disconnected				
E-mail subject:					Signal:					
To e-mail addresses: (1 every line)						R .	lpdate [ [ ]	Send test m	ail	
CC e-mail addresses: (1 every line)										
L			Send	test mail						

Server date and time: 6/4/14 9:44 AM

MAXBOX MOUSTRIAL POWEREd by Alleantia

Figure 18 - Alarm and data logging configuration

After having ticked at least one checkbox to enable notifications, the email notification in the "*E-mail notification parameters*" and SMS notification in *the "GSM modem configuration*" can be configured.

For the e-mail notification the details of your SMTP server for sending email and that of the recipient must be included. At the end a test email can be sent to verify the correctness of the settings entered by pressing the corresponding "*Send test mail*" button.

For the SMS notification a GSM modem must first be connected to one of the MaxBox serial ports, selecting from among those supported. The serial port must be properly configured according to the GSM modem manufacturer's instructions, see section 4.3. The parameters of the recipients must subsequently be entered.



If the settings are correct, following the application of the changes, the MaxBox will connect to the modem and "*Modem Status: Connected*" will appear in the "*Modem Test*" box; then check the GSM signal strength in the appropriate "*Signal*" indicator and evaluate the displacement of the GSM antenna or the purchase of a magnified one if the signal is low, otherwise an SMS alarm notification may not be received.

You can send a test SMS to check the correctness of the settings entered by pressing the corresponding "Send test mail" button.



#### 4.8 Password change

To change the access password to the configuration section, go to the "Installation" -> "Password Change" section and enter the old password (the initial installation default password is **webloggerSU**, as specified in paragraph 2). Select the new password and re-enter to confirm the selection.

When finished, press the "Save" button.

	Plant Monito	oring	
Home Devices Alarms Alarm Hist	ory Report Documents Favorites	s Configuration 👔 License 🕜 Manual 🚮 Log	gout 🚺 📕
Password change			
Password must have length between 5 and 15 c	haracters, and can inclued letters and num	nbers	
Change password			
Old password			
New password			
Confirm new password			
	Save		

Server date and time: 6/4/14 9:47 AM

MAXBOX MOUSTRIAL POWERED by Alleantia

Figure 19 - Password Change

**CAUTION:** 

For security reasons it is strongly recommended that the MaxBox default admin password is changed



### 4.9 Synoptics configuration

		Plant Mon	itoring		
Devices Alarms Alarm His	story Report Doc	cuments Favorites	Configuration	🕖 License 🕜 Manua	al 🚮 Logout 🚺 📑
G Synoptics configuration	on				
🔊 Cancel changes 🛛 📔 Apply ch	hanges				
Lamp display	+				
WXYZ Show bit status switching lamp color					
Numeric display					
Animations					
Server date and time: 6/4/14 12:14 F	PM		MAXBL	TX INDUSTRIAL POWER	d by Alleantia

Figure 20 - Creation of system synoptics

In the "Industrial Automation" -> "Synoptics configuration" section you can create custom synoptics with a personalised background and measures.

To create a new synoptic, click on the tab. A popup window will appear as in Figure 21, where the sizes most commonly used for tablets and monitors, the background and the title can be chosen.

New synoptic propert	es	×
Size	HD 16:9 (1280x720)	<b>v</b>
Show background		
Background image	safe_image.jpg	📂 Select 🛛 🙀 Upload
Title	Distribution	-
		🛷 Ok 🄄 🔊 Cancel

Figure 21 - Synoptic parameters

The MaxBox contains a catalogue of reusable images. In order to load an image in the catalogue, press the "*Upload*" button and choose the file from your hard drive. This will be loaded into the MaxBox and will be available for the creation of more synoptics. To reuse, press the "*Select*" button and choose from the catalogue images, as in Figure 22:





Figure 22 - Image catalogue

The image is uploaded in the original size and automatically resized depending on the size chosen for the synoptic.

At the end of the changes the empty synoptic will be displayed, as shown in Figure 23:



Plant Monitoring

Server date and time: 6/4/14 12:23 PM

MAXBOX MALISTRIAL POWERED by Alleantia

#### Figure 23 - Empty synoptic

To subsequently change the properties of the synoptic double click on the corresponding tab or on the background. The popup window in Figure 22 will appear again.



To delete the synoptic, click on the "X" in the upper right corner of the corresponding tab.

From now on it is possible to add the displays that will show the values of the measures in the system, which are of 2 types: numeric and lamp displays. The numeric display shows just numeric values, while the lamp display shows Boolean values.

These two displays are shown on the left side of the page. To add one, simply drag it on to the synoptic into the position where you want it to be shown. Once released, a popup window will appear as in Figure 24 and Figure 25 to change its properties.

Display properties	×
Measure:	
Upper title:	
Lower title:	
Background color:	White
Lamp ON color:	Red
Lamp OFF color:	Green
	Ok Cancel

Figure 24 - Lamp type display parameters

Display properties	
Measure:	
Upper title:	
Lower title:	
Background color:	White
	Ok Cancel

Figure 25 - Numeric type display parameters

The measure to be shown, the upper (first line) and lower (second row) title, the colours of the background and of any lamp displays can be chosen.

Once the parameters have been entered, the synoptic will appear for example as shown in Figure 26:



Plant Monitoring



Server date and time: 6/4/14 12:27 PM

MAXBOX MOUSTMAL POWERED by Alleantia

Figure 26 - Synoptic with display

To subsequently change the properties of the display, double click on the displays themselves. The popup window in Figure 24 and Figure 25 will appear again, from which it is possible to delete the properties.

In the "*Animations*" section the synoptic in the home page can be automatically changed by selecting the check box "*Enable synoptic rotation*" and defining an interval in seconds.



### 4.10 Logos and title customization

					Plant	Monitor	ing				
Home	Devices	Alarms	Alarm History	Report	Documents	Favorites	Configuration	🕖 License	🕜 Manual	🚮 Logout	
G	Logos an	d title									
Plan	t Monitoring					Apply					
					Ma	x size: 2MB					
Uppe	er left logo Upload					Upper rigi	ht logo ad				
										~	_

Server date and time: 6/4/14 10:10 AM

MAXBOX MUUSTMAL POWERED by Alleantia

Figure 27 - System logos and title customization

In the "Customization" -> "Logos and title" section the MaxBox interface can be customized:

- in the "Title" section the upper title present in all the pages of the interface can be set
- in the "Logo" section 2 logos can be entered, one on the upper right and one on the upper left. These are also always present in all the pages of the interface



### 4.11 Documents

#### **Plant Monitoring**

														_
Home	Devices	Alarms	Alarm History	Report	Docum	nents	Favorites	Configuration	🕖 Lice	ense	🕜 Manual	Logout		
🐈 Add														
Document na	ame					Descr	iption			Uplo	ad date			
2013120316	2858664.	odf				Electri	ic schemas			6/4/1	4	1	Delete	
												_		_
Server date a	and time: 6	/4/14 10:12	AM				٨	AXB		TRIAL	Powered		anti	a
							/		AUTO	MATIO	v	Alle	aille	d

Figure 28 – System documents

For convenience, documents that are deemed useful to the system being monitored, such as wiring diagrams or other, can be loaded in MaxBox.

A popup window, as shown in Figure 29, opens when the "Add" button is pressed. Thereafter the "Upload" button must be pressed and the document to be loaded chosen. A description, such as "System Wiring" must be entered and subsequently the "Ok" button pressed.

You must be logged in to delete a document, in which case the "Delete" button next to each document will appear.

Document up	load	×
WARNING! Fo loaded: [exe, c	r security reasons, files with the following extensions cannot be com, bat, cmd, htm, html, mht, js]	
Document	Upload No file uploaded	
Description		1,
	🖌 Ok 🖉 Can	el

Figure 29 - Document upload



### 4.12 Favorites

#### Plant Monitoring

Home	Devices	Alarms	Alarm History	Report	Docum	ents	Favorites	Configuration	<ul> <li>License</li> </ul>	🕜 Manual	Logout		
📥 Add													
Name					\$	Addre	SS						
IP Camera	3					http://	192.168.1.23					Delete	е
											6	_	~

Server date and time: 6/4/14 10:14 AM

MAXBOX MULSTRIAL Powered by Alleantia

#### Figure 30 - Favorite addresses

"Favorites", that is addresses of IP cameras present in the system or of other sites that are of interest, can be entered in the MaxBox configuration.

By pressing the "Add" button a popup window opens as shown in Figure 31. A name must be entered to help understanding, such as "System cameras", the address itself, and then the "Ok" button must be pressed.

You must be logged in to delete a favorite, in which case the "Delete" button next to each document will appear.

Favorite addr	ess setup	http://192.168.1.23	×
Name			
Address			
			🛷 Ok 🄄 🥱 Cancel

Figure 31 - Favorite addresses insertion

This will open in a new browser window when clicking on the address.



### 4.13 Configuration of measures read by the devices

						Pla	ant Mon	itoring					
Home	Devices	Alarms	Alarm History	Repo	ort	Documents	Favorites	Configuratio	n	🕡 License	🕜 Manual	Logo	a 🚺 📑
() D	evices me	asures s	etup										
Cance	el changes	Apply o	changes										
Measures	and Devices			<b>«</b>	6	ategonr Inv	ortor						
🗆 Invert	ter				D	evice: Inver	ter 2						ONLINE
Inve     Inve	rter 1 rter 2				М	odel: SUNSYS S	TATION P03					at 0/4/14	0:20:27 AM
- Power	rmeter			-	Filte	er measure:			NY .				
Pow  Proc	ver Meter duction Mete	r		Ę			Mea	sure		Value	e		
String	Control d			-	ø	System							-
Strin	ng Control 2				ø	AC Mains Co	s phi			0			
				-		AC Mains Inp	ut Frequency			0 Hz			
				4	ø	AC Mains R-	S Voltage			0 V			
					•	AC Mains S-1	<sup>Voltage</sup>			] o v			
				-	Ø	AC Mains T-F	R Voltage			] o v			
					•	AC side light	ning protectio	n		false			
					Ø	ADC Boards	I2C commun	ication fault		false			
					•	Alarm preser	nt			false			
					•	Ambient Over	temperature			false			
						Ambient Und	ertemperatur	e		false			
					•	DC Input und	lervoltage			false	1		
					4	DC side light	nina protectio	n		false	4		

Server date and time: 6/4/14 10:25 AM

MAXBOX MULTIMATION POWEred by Alleantia

Figure 32 - Device measure management

Each device supported by MaxBox carries with it information about anything that can be read by the device itself. In order to avoid showing too many measures and slow the scanning of the devices in the system, only the measures actually considered useful for the monitoring are read when the device is added.

To change the read or registration default configuration, access the "*Installation*" -> "*Devices measures setup*" section; there is a tree menu on the left where all of the devices that the MaxBox is polling can be seen, organised by category. Once you have selected a device, all the measures that can be obtained will appear on the right.

By checking the boxes at the beginning of each line, the reading of a single measure can be enabled or disabled while with the check boxes in the column with the 💾 symbol, it is possible to enable or disable its logging in the MaxBox.

#### CAUTION:

#### Graphs can only be generated for the measures with the logging enabled

If the measure represents an alarm there will also be a check box in the column with the symbol. If checked, MaxBox will display an alarm in case of abnormal value of the measure (see Figure 45) and, if the alarm notification is configured (see paragraph 4.7), an e-mail will be sent to the recipients of the notification.



The name of the measure can be directly changed in the text box. To change the other settings, if

any, a dedicated popup window can be opened by clicking on the under button.

Range Off
Min:
Max:

Figure 33 - Measure range configuration popup window

By specifying a minimum and maximum value in the popup window "*Range*" tab it will be possible to make the screen reading of the measure easier (see, for example, the horizontal bars of some measures in Figure 44).

#### 4.13.1 Measures offset

Range Offset Scaling	g			
Configure offset	ble offset 🔲			
Value read from device:	0 kWh			
Logged value:	0 kWh			
Aligned offect:	0	kWh		

Figure 34 - Measure offset configuration popup window

The measure offset feature is very useful in the case of network analysers that measure the energy produced or consumed. These devices are in fact often installed in parallel to an exchange meter and begin counting from 0 kWh, while the meter has a higher value. To facilitate the reading it can be aligned with that of the existing meter "correcting" the value displayed and recorded.

In the advanced configuration popup window "*Offset*" tab (see Figure 34) a value can be set in the "*Aligned offset*" box. The MaxBox will calculate the difference between the actual value and that desired, and this will be applied to the measures read by the device from that moment on.



The values of the measures so aligned will appear in italics as a reminder that these values are not the real ones read but those purposefully distorted by the user.

#### 4.13.2 Measure scaling

dvanced n	neasure co	onfiguration	
Range	Offset	Scaling	
- Configu	re scaling	Enable	scaling 🔲
Value r	ead from d	levice:	0 kWh
Logged	value:		0 kWh
Rappor	to di trasfo	rmazione:	

Figure 35 - Measure scaling configuration popup window

The measure scaling feature is very useful in the case of fiscal meters that measure energy through external current transformer. The measured value is a fraction of the real value, i.e. 1 / K, with K the transformation ratio of the current transformer.

In the advanced configuration popup window "*Scaling*" tab (see Figure 35) a value can be set in the "*Transformation ratio*". The MaxBox will multiply <u>the value aligned</u> (see paragraph 4.13.1) for the transformation ratio set.

The values of the measures scaled in this manner will appear in italics as a reminder that these are not real values but those purposefully distorted by the user.



### 4.14 Custom alarms

					Plant l	vionitori	ng				
Home	Devices	Alarms	Alarm History	Report	Documents	Favorites	Configuration	🕖 License	🕜 Manual	Logout	U. 8
G CI	ustom ala	rms									
🥎 Cance	l changes	Apply o	changes								
Add											
1		Nan	ne		Delay						
				No cust	om alarm						
erver date	e and time: 6	/4/14 10:29	АМ				MAXR		Powered	by Allo	anti

Figure 36 - Custom alarms start screen

By accessing the "*Customization*" -> "*Custom alarms*" section it is possible to define new and more complex alarm conditions, in addition to those that are already present and inserted at the factory. For example, if you want to create a new alarm condition that notifies an anomalous situation of low production on an inverter. Pressing the "*Add*" button will open a popup menu that allows you to configure the new alarm in detail:

New alarm	
- Alarm name	
- Alarm notification text	
- Alarm condition	
alarm if sum of values of	
is v	
enabling condition: not	
Time condition	
Enable alarm condition	
From: C	
	V Ok Cancel

Figure 37 - New custom alarm configuration

In the popup window it is necessary to insert the name for the alarm and the text that describes it and that will be used during the notification to the user. Below, in the "Alarm Condition" section proceed to the selection of all the measures that you intend to monitor by pressing the used button. In this case we select only the power of inverter 1. Following the selection, the list of



measures selected will appear next to the button. At this point the check boxes below enable the type of control to be performed on the monitored value to be specified. In this case the alarm will be triggered if the power of the inverter 1 falls below a certain threshold:

Alarm name	
Low Production (Inverter 1)	
Alarm notification text	
Low Production on Inverter 1	
- Alarm condition	
Inverter 1 - System - Inverters Active Power alarm if sum of values of	
0 kW is less than 🔻 3 kW	
enabling condition: not	
Time condition	
Enable alarm condition 🗹	
From: 11:00 AM 🗘 To: 2:00 PM 🔇	
	🛷 Ok 🛛 🥱 Cancel

Figure 38 - Low production alarm

Naturally a time range of activity within which to test the alarm condition has to be specified, otherwise the control would be performed during the night as well when the drive is not active. To save and activate the alarm, press "*Save*" and then click on "*Apply Changes*" in the "*Custom alarms*" screen.

Once this alarm is entered, it is displayed on the main screen where it can be enabled or disabled using the checkbox and it is possible to set the delay time before which the alarm is to be considered as true (for example, 5 minutes), thus limiting the effect of transients:

Name		Delay			
Low Production (Inverter 1)	5	minutes	🥜 Modify	💼 Delete	Duplicate

#### Figure 39 - New alarm

It is also possible to enable an alarm in relation to another: for example, with a pyranometer the alarm previously created can be reinforced by connecting the value of irradiation and then testing the low production only at times when it is expected to be high. To do this, simply create a new alarm to act as an "Enabling condition", an alarm that shall not be notified and, therefore, without the relevant box being checked:



-	Name	0	elay			
	Low Production (Inverter 1)	5	minutes	🥜 Modify	💼 Delete	Duplicate
	High Irradiance	0	minutes	Modify	👚 Delete	Duplicate

Figure 40 - Multiple custom alarms

Link Irradianas	
Alem name	e - Chânên - A
Alaminante	
High Irradiance	
Alarm notification text	
High Irradiance	
Alarm condition	
Solarimeter - Current irradiation level	
alarm if sum of values of	
is greater than ▼ 600 W/mq	
enabling condition: not	
-	
Time condition	
Enable alarm condition	
From: 🗘 To:	
	🛷 Ok 崎 Cancel

Figure 41 - High irradiance condition

The alarm condition is unusual in this case (and is, in fact, not notified), but allows the user to avoid the application of a time condition: a "low irradiance" condition without a time slot would be triggered every night.

Once the alarm condition has been saved, change the low production alarm to link it to that of the irradiation thanks to the "*Enabling Condition*":



Low Production (Inverter 1)	
Alarm name	1
Low Production (Inverter 1)	
Alarm palification to t	
Alarm notification text	
Low Production on Inverter 1	
Alarm condition	
Inverter 1 - System - Inverters Active Power	
alarm if sum of values of	
0 kW is less than 🔻 3 kW	
High Irradiance	
enabling condition: not	
- Time condition	
Enable alarm condition	
From: 11:00 AM 🗢 To: 2:00 PM 🗢	
[	🖋 Ok 🄄 🥱 Cancel

#### Figure 42 - Change low production alarm enabling condition

At this point the time condition can be removed from this alarm as well given that there will not be high irradiation during the night and the low production alarm will not be enabled.

It is useful to create an alarm that acts as an enabling condition for many others.

If there are 10 inverters it would then be possible to insert the "High irradiance" condition only once and use it in the 10 "Low production" alarms.



# 5 User interface

### 5.1 Synoptics

Figure 43 shows a complete synopsis of a system in which the 2 synoptics have been created in section "*Configuration*" - > "*Industrial Automation*" - > "*Synoptics configuration*" (see paragraph 4.9):



Figure 43 - Home page with synoptics

This screen is automatically displayed on the HDMI output of the MaxBox.

The "*Synoptics*" tab is not shown if there are no configured synoptics, in which case the MaxBox home page becomes that of the "*Devices*" tab.



If a device in the system is in alarm, the "*Alarms*" text in the respective tab turns red.



The background of the text measures turns purple if at least one device from which they draw a value does not respond to requests





### 5.2 System measures display

							P	lant Moni	toring							
Home	Devices	Alarms	Alarm Hist	ory	Report	Documents	Favorites	Configuration			Ucens	e 🕜 Manual	🚮 Logou	a 🚺		
Devices and system measures			*	Ci	ategory: Inverter evice: Inverter 1 edel: SUNSYS STATION P03			Inverters Act Partial Energy Total Energy	Inverters Active Power 0 kW Partial Energy Accumulated (today) 0 kWh Total Energy Accumulated 0 kWh			ato				
Invert     Invert	er rter 1 rter 2		42	D	ata Al	larms (1)		1 100								
Power  Pow	meter er Meter			Filte	rmeasure	e.	Me	asure	ure		Min	Range	Max			
E Prod	luction Mete	r	토		Total Env	Total Energy Accumulated Warning present				0 kWh false				8	^	
Strin	ig Control 1 ig Control 2		토	0	MPPT1					- Free 2 acre						
					DC Input	t Voltage				0 V	0		900	8	-	
					Module E	Board Temperat	ure			0 °C						
					Partial E	ergy Accumulate	ted (today)			0 kWh				8		
				0	Warning present				false					8		
					MPPT2										-	
					DC Innut	t 1/altaga				0.1/	0		000			

Server date and time: 6/4/14 11:01 AM

MAXBOX MOUSTINAL POWERED by Alleantia

#### Figure 44 - System measures display

All of the devices being polled by the MaxBox can be seen in the tree menu structure on the left, sorted by category, and beside each device there is an icon that represents the reachability state. If operating normally the  $\Xi$  icon will appear, and if the device is not reachable the  $\Xi$  icon will appear; if there are alarms for a device, an additional warning icon  $\triangle$  will appear next to the

name, and if some measures were not read correctly the 📠 icon will appear.

Once you select a device, the reachability state will be replicated in area on the right as well, together with the date and time of the last communication attempt made:



#### **CAUTION**

If the device is not reachable, first ensure that the device is turned on, then check the wiring and finally the configuration of the MaxBox itself.

The device measures read are divided into the two tabs "Data" and "Alarms". Information and icons can be associated with each:

Logging enabled

Logging disabled

< Alarm enabled





During normal operation the "Alarms" tab will look the same as the "Data" tab. In the presence of active alarms, however, the text of the "Alarm" tab will appear in red and the number of active alarms will be indicated. Selecting this tab will display all the measures associated with an alarm and those in active alarm condition will have a red background:

							P	Plan	nt Monit	torin	g								
Home	Devices	Alarms	Alarm Histo	ory	Report	Documents	Favorites	Co	onfiguration					<ul> <li>Licen</li> </ul>	se	🕜 Manual	🚮 Logo	ut 📕	
Devices an Select Syster	Ind system measures Category: Inverter Category: Inverter Device: Inverter 1 Model: SUNSYS STATION P03					l F T	Inverters Active Power 0 kW Partial Energy Accumulated (today) 0 kWh Total Energy Accumulated 0 kWh						ONLINE at 8/4/14 11:02:00 AM						
Invert     Invert     Power     Power	rter 1 rter 2 meter		<b>▲</b>	Da	measure	arms (1)	Me	easur	₩ Te			1	Value	Min		Range	Мах		
Prod     String     String	Power Meter     Production Meter     String     String Control 1				I Leak sensor Fault Insulation sensor fault						false false			,				•	
Strin	String Control 2				Interface protection fault www.mpedance.to.Ground Maintenance.alarm				false true false										
					Module 1 in parallel general alarm Module 2 in parallel general alarm				false false										
					Module in parallel with different configuration Modules communication fault					false false									
					Output A	C Mains Contac	ctor fault					false						<b>d</b> 🗎	-

Server date and time: 6/4/14 11:02 AM

MAXBOX MOUSTMAL POWERED by Alleantia

Figure 45 - Measures in alarm state

In the event that the device is offline, the background colour of all its measures will be purple and the value displayed will be that related to the last valid reading, or a series of dashes if there has been no communication:



Plant Monitoring

Home Devices	Alarms	Alarm Histo	ory	Report	Documents	Favorites	Configuration			🕖 License	🕜 Manual	🛃 Logou	t 🚺 🖷
Devices and system me	easures	×	C D	ategory: evice: <b>Pr</b>	Powermeter roduction Me	eter						C at 6/4/14 1	DFFLINE 1:03:24 AM
System variables	5	<u>▲</u>	Filte	odel: DIRIS Data Ala	A40 arms		(last answer at 8/4/14 11:02:57 AN						
Powermeter     Power Meter						M	easure		Value	Min	Range	Max	
Production Meter	r.			Controllo	energie								Â
String Control 1 String Control 2	String Control 1 String Control 2			Partial Positive Active Energy (Ea+)     Partial Positive Reactive Energy (Er+)				0 KWh 0 kvarh					
				Misure at	ffette da trasfor	matori							
				Current	1				0 A				
				Current I	2				0 A				8
				Current	3				0 A				
				Phase to	Phase Voltage	U12			0 V				
				Phase to	Phase Voltage	U23			0 V				8
				Phase to	Phase Voltage	U31			0 V				
				S Active I	Power P +/-				0 KW				Ρ.

```
Server date and time: 6/4/14 11:03 AM
```

MAXBOX MUSTINAL Powered by Alleantia

Figure 46 - Communication error device

To facilitate the search for a measure, it can be filtered by name with the appropriate field:

Filter measure:	×
-----------------	---

Figure 47 - Measure name filter

Or use the breakdown in sections, if any, selecting a single section from the tree menu structure on the left, such as, for example, "MPPT2", which will result in the closure of all the sections except that selected, making visible only part of the device measures:

	Measure	Value							
٥	D System								
	MPPT1								
	MPPT2								
	DC Input Voltage	499 V							
	Inverter Active Power	13,4 KW							
	Module Board Temperature	24 °C							
	Partial Energy Accumulated (today) 118,4 kWh								
	Total Energy Accumulated	78.451 kWh							

Figure 48 - Device sections



#### 5.2.1 Graphs

To generate a graph of the time trend of one or more measures, select those interested checking the appropriate box and then pressing the button:

#### 💆 Graph

#### **CAUTION**

The graph can only be generated for measures that were recorded in the time interval chosen. To change the recording state of a measure see paragraph 4.13.

A screen will appear as in Figure 49:



#### Figure 49 - Graphs

The temporal controls for the generation of the graph are located at the top. The default date and time interval runs from the current date and time to midnight on the previous day. These can, however, be edited and a new graph generated by pressing the "*Update graph*" button. To restore the default interval, press the "*Reset date*" button.

Once a graph has been created, the reference time interval can be changed using the buttons below:

\*

moves the time interval back by 90%

moves the time interval back by 40%



Q

-

decreases the time interval by 20%

increases the time interval by 20%

moves the time interval forward by 40%

moves the time interval forward by 90%

The graph is automatically regenerated after pressing one of these buttons.

To change the selection of the measures to be plotted, return to the system and device measures display screen by pressing the button:

📋 Select

Select or clear the measure by using the check box again.

The measures currently selected are listed in the tree menu structure on the left. These can also be removed by pressing the icon:

8

#### 5.2.2 Exporting data to Excel

Once a graph has been generated, the data can be exported in Excel format by pressing the button:

Export data

You will be prompted to save the dataExport.xlsx file containing ALL of the values recorded by MaxBox for the measures that are currently selected within the selected time interval in Excel 2007 format.

N.B. Excel 2007 limits the number of rows in an Excel spreadsheet to 65536. If the number of data exported is greater, the "excess" data will be automatically deleted.

With the default recording settings this limit corresponds to approximately 220 days.



### 5.3 Alarms

The current active alarms on all devices to which the MaxBox is connected can be viewed in the "*Alarms*" section. The list is sorted by date and time, but the order in any column can be changed by clicking on the corresponding heading.

					Plan	t Monito	oring				
Home Devices	Alarms	Alarm History	Report	Doo	cuments	Favorites	Configuration		🕧 License 🔞 Manual <u>a</u> l	.ogout	
Date and Time 🗢	ate and Time 💠 Device name 👙			\$	Measure \$			\$	Alarm description	\$	State
6/4/14 11:10:13 AM Inverter 1			System		Low Impedance to Ground				Low Impedance to Ground		Active
		·									
Server date and time: 6/	4/14 11:20	AM					MA	V	KBOX MOUSTMAL Powered by	Alle	antia

Figure 50 - Active alarms

If there is no alarm the message "*No active alarm*" will be displayed. If alarms are present, the text in the "Alarms" tab will be red, even when the tab is not open.

Custom alarms are also reported in this section.



### 5.4 Alarms history

To display a history of the alarms that were triggered in the devices connected to MaxBox enter the "*Alarm history*" section. If alarms are present, the screen that appears is like that in Figure 51:

Plant Monitoring

				FIAIL WO	moning		
Home Devices	Alarms Alarm His	story Report Doc	uments Favorites Co	onfiguration		💋 Licer	ise 🕜 Manual 🌆 Logout 📗 💻
Per event		Alarm type filter Measure Device System	- 🌱 Date filter Start Date:	111 × 111 ×	Re Update		
Alarm Data (ON)	Alarm Data (OFF)	Alarm type	Device Description	Section	Alarm Description	Notification Timestamp	Notification Timestamr Notification
6/4/14 11:10:13 AM		Measure	Inverter 1	System	Low Impedance to Ground		
6/4/14 11:05:14 AM		Measure	Inverter 1	System	Low Production on Inverter 1		
6/4/14 10:56:16 AM	6/4/14 11:00:54 AM	Measure	Inverter 1	System	Output Trasfo overtemperature		
6/4/14 10:56:16 AM	6/4/14 11:00:54 AM	3/4/14 11:00:54 AM Measure		System	System AC Frequency fault		
6/4/14 10:56:16 AM	6/4/14 11:00:54 AM	Measure	Inverter 1	System	System AC Voltage fault		
6/4/14 10:56:16 AM	6/4/14 11:00:54 AM	Measure	Inverter 1	System	System AC Voltage Quality fault		
6/4/14 10:56:16 AM	6/4/14 11:00:54 AM	Measure	Inverter 1	System	Parallel fault		
6/4/14 10:56:16 AM	6/4/14 11:00:54 AM	Measure	Inverter 1	System	I Leak sensor Fault		
6/4/14 10:56:16 AM	6/4/14 11:00:54 AM	Measure	Inverter 1	System	External Shutdown Activated		
1 /27	► ►						
Server date and time: 6	/4/14 11:21 AM				MA	AXBOX MOUST	Powered by Alleantia

Figure 51 - Alarm history per event

The list is sorted by date and time in descending order and the alarms displayed can be filtered based on a date interval to be specified in the "*Date Filter*" fields, and on the type of alarm, to be specified in the "*Alarm type filter*" box. Thereafter the alarm corresponding to the filters set will be displayed by clicking on the "Update" button.

There are 3 types of alarms in MaxBox:

- Measure alarms
  - These are default alarms set on catalogue device measures, or defined by the user as shown in paragraph 4.14
- Device alarms
  - These are generated when a device does not respond to requests and becomes offline
- System alarms
  - These are generated by multiple abnormal situations, such as a backup failure, an improper shutdown of the MaxBox, an error while sending a notification, etc.



In Figure 51, "*Per event*" selected in the "*Data sorting*" box, the alarm ON and the corresponding OFF alarm, if any, are grouped together in the same row, thereby facilitating the relationship between alarm events.

If it is not possible to display all the alarms on the same page, the list can be scrolled by means of the page navigation controls at the bottom.

If the alarm notification has been configured (see paragraph 4.7) there is a button at the end of each row. If this is pressed, a popup window as in Figure 52 will be displayed, with details on the forwarding of the notification.

Notification Det	ail			ce la Ground 🛛 💌
Alarm State	Туре	Notified	Notification Date	Retries
ON	mail	No		1
L				😢 Close

Figure 52 - Notification details

The alarm history can also be viewed by sorting the data in a chronological manner (i.e. selecting the option *"Chronology"*) in which the alarms are presented in the reverse order in which they occurred, that is with the most recent at the top of the list together with the information about the state of the alarm ON (device in alarm) separate from that of the alarm OFF status (device alarm over), as in Figure 53:

Flome Data Chronolo	sorting	Alarms	Alarm History	rrm type filter asure vice stem	Start Date	e:		📄 🦉 Update	Ucer	ise 🧭 Manual 🧟 Logout 📊 i		
Alarm Tir	nestamp	Alarm	type [	Device Descriptio	n S	ection		Alarm Description	Alarm State	Notification Timestamt Notificati		
6/4/14 11:	:10:13 AM	Meas	ure	Inverter 1	S	stem		Low Impedance to Ground	ON			
6/4/14 11:	:05:14 AM	Meas	ure	Inverter 1	s	/stem		Low Production on Inverter 1	ON			
5/4/14 11:	:00:54 AM	Meas	ure	Inverter 1		Inverter 1		System		Output Trasfo overtemperature	OFF	
5/4/14 11:	:00:54 AM	I Measure Inverter 1		Inverter 1	s	/stem		System AC Frequency fault	OFF			
6/4/1 <mark>4</mark> 11:	:00:54 AM	Meas	ure	Inverter 1	s	stem		System AC Voltage fault	OFF			
6/4/14 11:	:00:54 AM	Meas	ure	Inverter 1	s	/stem		System AC Voltage Quality fault	OFF			
6/4/ <mark>14 1</mark> 1:	:00:54 AM	Meas	ure	Inverter 1	S	/stem		Parallel fault	OFF			
5/4/14 11:	:00:54 AM	Meas	ure	Inverter 1	s	stem		External Shutdown Activated	OFF			
5/4/ <mark>14</mark> 11:	:00:54 AM	Meas	ure	Inverter 1	s	stem		I Leak sensor Fault	OFF			
•   [1	/ 30	<ul> <li>&gt;I</li> </ul>								· · · · ·		

Figure 53 - Chronological alarms history



### 5.5 Energy reports generation

房 En	ergy reports	Ō	UTF Report		
Single	measure reports		UTF Report		
Compariso	on between measures				
Comparis	son between periods				

Figure 54 - Types of report

Energy reports, enabling the daily or monthly progress of the energy measures to be analysed in different ways, can be generated in the "*Report*" section of the main menu:

- the single measure energy report represents the simplest type of energy reports focusing the analysis on a single energy measure. This is the most compact of the various reports as it is composed of a single page with a bar graph and data table.
- the energy report "comparison between measures" highlights the differences between energy measures over the same period of time. This is useful in comparing energy production and consumption in a system, as well as for discovering any inefficiencies in devices regarded as similar (e.g. different production by inverter of the same model connected to the same number of strings). This contains a line graph and one or more data comparison tables between different measures.
- the energy report "comparison between periods" analyses the performance of one energy measure over several days or several months. It enables, for example, the comparison between the energy produced in July 2012 with that produced in the same month of 2013. It contains a line graph and one or more data comparison tables between different periods.

The measures and the periods over which the analysis is to be performed must be defined in each of these reports by filling in a special form of input parameters.



Report param	neters
Report on	Inverter 1 - System - Total Energy Accumulated
Period	Daly  Monthly
Month	June 🔻 2014 🔻
	Generate

Figure 55 - Input parameters form for the single measure report

If the report is a comparison of several measures, then more than one measure can be chosen. Similarly, for the comparison report between several periods more than one period can be chosen.

> Report parameters Measures

Measures	Inverter 2 - System - Total Energy Accumulated						
	Inverter 1 - System - Total Energy Accumulated						
Period	Daily  Monthly						
Month	June 🔻 2014 🔻						
Grafico	Include graph in report						

Period Daily 
Monthly
Months May 2014
June 2014
The Add
The Delete
Graph Include graph in report

Inverter 1 - System - Total Energy Accumulated

Figure 56 - Choice of multiple measures for the comparison report between different measures

Figure 57- Choice of multiple periods for the comparison report between different periods

After filling in the parameter input form, a preview of the report can be generated by pressing the "*Generate*" button. A few moments later a popup window will open displaying the generated document consisting of a graph and one or more tables; at the bottom of the popup window there are buttons that are used to save or forward the report displayed via email. The email forwarding occurs after the recipients of the mail have been entered in the appropriate popup window that appears after the "*Send*" button is pressed. To use this feature the notification parameters must be configured, as described in paragraph 4.7.



Figure 58 - Single measure energy report



# 6 FTP remote backup

The remote backup function to FTP provides for the creation and sending of daily backups of MaxBox data and the configuration on an FTP server in order to ensure recovery in case of hardware failure of the internal hard disk.

To use this function an FTP server must be available on which to make the transfer, as well as all the parameters necessary for its access, which are to be entered in the "*Configuration*" -> "*Cloud Services*" -> "*FTP remote backup*" section:

	Plant Monitoring												
Home	Devices	Alarms	Alarm History	Report	Documents	Favorites	Configuration	👔 License	🕜 Manual	🚮 Logout			
<b>G</b> F	TP remote	backup											
n Cance	el changes	Apply o	hanges										
FTP Back	up												
-FTP bac	Ri ckup configur	emote FTP I	backup enabled										
FTP se	rver name:												
FTP po	rt.												
Userna	ime:												
Passw	ord:												
				P Bac	kup test								

Server date and time: 6/4/14 11:55 AM

MAXBOX INDUSTRIAL Powered by Alleantia

Figure 59 - FTP remote backup configuration

A test file can be sent to check the correctness of the settings entered by pressing the corresponding "*Backup Test*" button.

### 6.1 Details of the transferred files

MaxBox will send 3 files every night called:

backup\_date\_hour.zip

backup\_date\_hour.zip.md5

backup\_date\_hour.zip.sig

in which *date* represents the date, and *hour* the UTC time in which the backup was made such as, for example, "backup\_23062012\_0144.zip".



The file with the zip extension contains the CSV file with the MaxBox data and an encrypted file with its configuration.

#### CAUTION

The backup performed by this MaxBox feature is incremental. To rebuild the system in the event of failure all the files transferred over time are required. The remote backup can be interrupted at any time by disabling it in the dedicated configuration section. If subsequently re-enabled, it will resume the backup of your data from where it was last interrupted.

The file with the md5 extension contains a signature with the MD5 algorithm to verify the correct transfer of the file. The file with the .sig extension contains a RSA signature to verify that the file was actually generated by an Alleantia product and has not been manipulated to alter the content.



The remote backup function is incremental in respect to the previous backup. If the previous backup is of the previous night, the zip will contain the data of a single day. If the previous backup does not exist, or it is the first run, the zip file will contain ALL the data of the system starting from the commissioning of the plant.



# 7 Dropbox account

In addition to the FTP, an existing Dropbox account can be indicated as an additional destination for the backup files. This account can also be used to upload the documents generated by

MaxBox on the Dropbox by pressing the Send to Dropbox buttons in the application (for example, in energy reports, Figure 58). Before connecting a Dropbox account make sure internet connection is available on the device from which you are configuring.

Plant Monitoring

Home	Devices	Alarms	Alarm History	Report	Documents	Favorites	Configuration	0	License	License 🕜 Manual	License 🕜 Manual 🚮 L	License 🕜 Manual 🚮 Logout	License 🕜 Manual <u> Log</u> out 📗
(a) D	ropbox												
Sance	l changes	Apply c	hanges										
Dropbox I	ink												
🔔 No use	er connected	Ú.			📾 Con	nection							
			Nerify										
Remote b	ackup servi	се											
		Enable	Dropbox remote b	ackup 🔲									
Dropbox	destination fo	older *											
Send a te	st file		Send Send										

Server date and time: 6/4/14 11:56 AM

MAXBOX INDUSTRIAL Powered by Alleantia

Figure 60 - Dropbox account configuration

Go to "Configuration" -> "Cloud Services" -> "Dropbox" and press the "Connection..." button to start the connection procedure of the MaxBox to a Dropbox account. The popup window of Figure 61 will open.

Connection to Dropbox folder
Request Dropbox authorization code
► Request code
Enter authorization code
Confirm Cancel

Figure 61 - Authorisation code request



Press the "*Request code*" button to access your Dropbox account, if necessary by entering your email and password (Figure 62).

Sign in to Dropbox to link with Alleantia	
MaxBox	
Email	
Password	
Forgot your password? Sign in	
New to Dropbox? Create an account	
Forgot your password? Sign in New to Dropbox? Create an account	

Figure 62 - Dropbox account access

On the subsequent screen, click "*Allow*" to allow the MaxBox access to your Dropbox folder (Figure 63).



Figure 63 - Authorisation

Enter the code shown in Figure 64 in the start popup window (see Figure 65).





#### Figure 64 - Authorisation code



Figure 65- Authorisation code shown in MaxBox

Press "*Confirm*" to terminate the procedure. If successful, the account appears correctly connected (Figure 66).



**Plant Monitoring** 

Home Devices Alar	ms Alarm History	Report	Documents	Favorites	Configuration	Ucense	🕜 Manual	Logout	П	
G Dropbox										
Sancel changes 🗄 A	pply changes									
Dropbox link										
Connection ok (user: Dav	ide Alleantia)		sconnect							
	Nerify									
Remote backup service										
Er	able Dropbox remote	ackup 🔲								
Dropbox destination folder *										
Send a test file	Send Send									

Server date and time: 6/4/14 12:02 PM

MAXBOX INDUSTRIAL POWERED by Alleant	tia
--------------------------------------	-----

#### Figure 66 - Dropbox account connected

At this point the "Send to Dropbox" buttons of MaxBox can already be used to send documents on Dropbox. To disconnect the account in the future, simply press the "Disconnect" button (Figure 66).

If you want to enable the sending of backups to Dropbox press "*Enable Dropbox Remote Backup*" (Figure 67) and choose a destination folder for the files by clicking on the button "...". To test the backup feature, send a test file to the specified folder by pressing the "*Send*" button. When finished, press the "*Apply changes*" button to save the configuration.

Remote backup service				
Enable Dropbox remote backup 🕑				
Dropbox destination folder *	/Backups			
Send a test file	Send			

Figure 67 - Backup parameters

The backup files sent to Dropbox are not related to those of any FTP backup: in other words, <u>complete</u> backups of MaxBox will be present on both Dropbox as well as FTP.





# 8 Modbus Gateway

The Modbus gateway feature makes the system data accessible to external software via the Modbus protocol enabling, for example, the integration with SCADA systems, regardless of the protocol used by devices to which the MaxBox is connected.

To enable the Modbus gateway access to the "*Communication*" -> "Modbus Gateway" section by checking the box "*Enable Modbus TCP / IP gateway*":

Plant Monitoring											
Home	Devices	Alarms	Alarm History	Report	Documents	Favorites	Configuration	🕖 License	Manual	Logout	
G Modbus Gateway											
Sance	el changes	Apply of	changes								
Modbus T	CP / IP Gate	way									
Enable Me	odbus TCP / nload Modbu	IP Gateway Is map	۲								
Server date	e and time: 6	6/4/14 12:04	PM				МАХЕ		Powered	by Alle	antia

#### Figure 68 - Modbus gateway

The Modbus map with information on the measures shown is created automatically and can be downloaded in Excel format by pressing the button "*Download Modbus map (Excel. XLSX)*," which is enabled when the gateway is in turn enabled.

### 8.1 Rules of automatic mapping

The mapping of the measures of the devices on the Modbus gateway follows the following rules:

- For each serial port on the MaxBox to which devices are connected and configured a TCP Modbus slave is created on a different TCP port:
  - o COM1 -> TCP 502 port
  - o COM2 -> TCP 503 port
  - o COM3 -> TCP 504 port
  - COM4 -> TCP 505 port
  - COM5 -> TCP 506 port
  - Ethernet -> TCP 565 port



- Within each Modbus slave the devices maintain the address configured on the physical device. If, however, this address is greater than 247, the maximum limit of the Modbus protocol, it will be arbitrarily reassigned.
- The Modbus devices maintain the same identical mapping of the original device, both with regard to the areas as well as the addresses, data types etc. Byte and word swaps will not be considered.
- Non-Modbus devices will show the Boolean types in the coil area and numeric types both in Holding as well as in Input. The number will be in 2-word float format. The register address will be calculated arbitrarily.
- The bits within a word of the gateway are in Big-Endian format (More Significant Byte First) and the word in data types in 32 or 64 bits are in Little Endian format (Less Significant Word First).
- If a physical device becomes offline, this will not respond when contacted through the gateway and the request will go to time out.
- If the value of a register containing a measure which is in turn not read by MaxBox (see paragraph 4.13) is requested, the gateway responds with a default value of 0 for numeric data types and false for Boolean.
- If the value of a non-existent Modbus register is requested, the gateway responds with the exception code "2", that is "IllegalDataAddress."
- The gateway does not support writing, so if these are carried out by an external Modbus master, the Modbus register values are immediately restored to the value prior to the writing.



# 9 Technical data

MaxBox Industrial Automation consists of an industrial mini PC where the industrial system monitoring application developed by Alleantia srl is already installed.



Figure 69 - MaxBox Industrial Automation

CPU	INTEL Atom N2600 1.6GHz
RAM memory	2048 MB DDR3-800 So-DIMM
Mass storage	SATA SSD hard disk, from 32GB to 128GB
Graphics	Integrated Graphics CPU
LAN	10/100/1000 Mbps integrated Ethernet port
I/O	<ul> <li>1 x HDMI port</li> <li>1 x RJ-45 Gigabit Lan port</li> <li>5 x 2.0 USB ports (3 for RS485 converters, 2 for peripherals)</li> <li>1 x not opto-isolated RS232</li> <li>1 x not opto-isolated RS485</li> </ul>
Power supply	12 V DC 5 A 60 W with screw terminals or jacks
Dimensions	190 x 62 x 196 mm (length / height / width)
Operating temperature	0 °C – 60 °C
Operating system	Linux
Accessories	1 x Support for DIN rail mounting



# 10 Troubleshooting - FAQ

#### **10.1 Unable to complete Internet communication test**

Verify that the Ethernet connections have been made correctly and check LEDs activity state on the MaxBox and the switch / router. If the IP address has been manually configured, verify the parameter configuration with your network administrator or with the router.

#### 10.2 Communication problems with serial devices

In the event of communication problems with serial devices, refer to the troubleshooting guide in the section "*Configuration*" -> "*Installation*" -> "*Devices configuration*" that can be downloaded by pressing the button:

👌 Troubleshooting

#### **10.3 Unable to access MaxBox from the local network**

Check that the IP address and subnet mask of the device from which you want to reach MaxBox are compatible with the IP address and the subnet mask of the MaxBox itself. (See paragraphs 2.4 and 4.1)

### **10.4 Unable to access MaxBox from the internet network**

Check that "NAT" has been configured on the local router on port 80 of the IP address of the MaxBox.

In the event that you are trying to access the MaxBox through a name, and not through an IP address (e.g. mioimpianto.no-ip.org), check the DDNS configuration of the router.





# 11 Contacts

# Alleantia s.r.l.

http://www.alleantia.com

Registered offices: Via Tosco Romagnola, 136 56025 Pontedera (PI) Operating headquarters: via Umberto Forti, 24/14 56121 Pisa VAT code/Tax code: IT 02011550502 info@alleantia.com