



Comfort Plus Baby Monitor

Instruction manual



Baby Monitor

Thank you for purchasing this baby monitor. Please read the instructions and warnings carefully before use to ensure the safe and satisfactory operation of this product.

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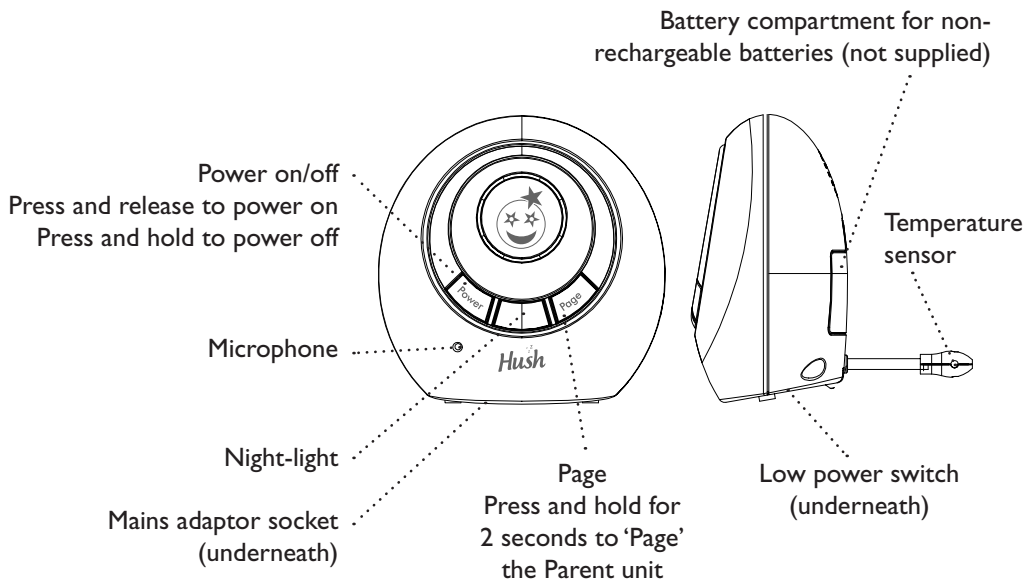
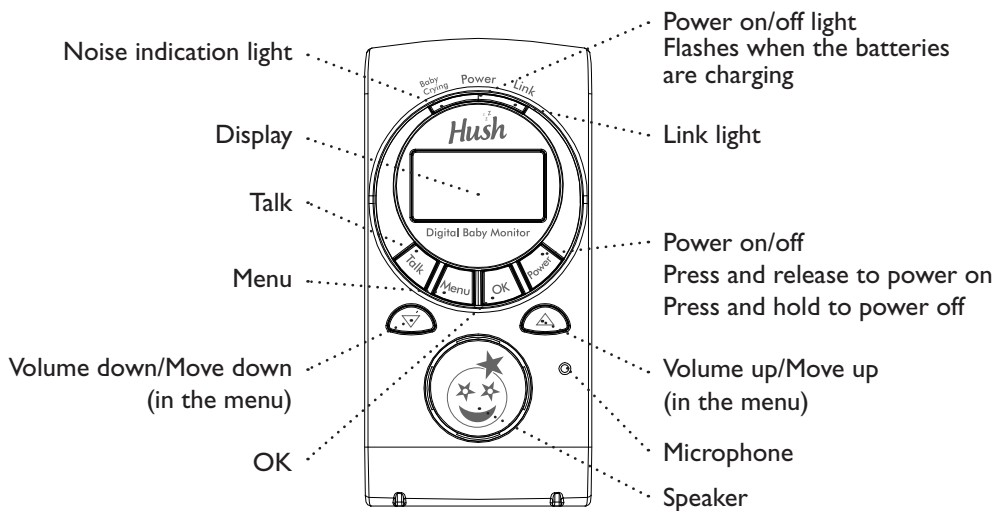
Important safety information

Your baby monitor should be treated with care. The information below has been provided in the interest of safety and will help you to enjoy this product and the benefits it brings for many years.

Use of this equipment is no substitute for personal attention and supervision of a child.

- Keep the product and all its parts out of reach of small children.
- Batteries are small objects. Replacement of the batteries must be done by adults.
- Keep it dry. Avoid exposure to precipitation, humidity and liquids which could all affect the product circuitry.
- **Do NOT** leave it in high temperatures as electronic devices and plastic parts may warp in heat.
- **Do NOT** leave it in low temperatures as moisture can form inside the product, which may damage the circuit board.
- **Do NOT** use harsh chemicals, cleaning solvents or detergents to clean the product. Wipe with a damp (not wet) soft cloth to clean.
- **Do NOT** attempt to open the product. Unauthorised handling of the device may damage it and will void your warranty.
- Only use the power supply that came with the product. Using an unauthorised power supply will invalidate your guarantee and may irrecoverably damage the product.
- Radio signals transmitted between the Parent and Baby unit may cause interference to hearing aids.
- **Do NOT** use your baby monitor near emergency/ intensive care medical equipment, if you have a pacemaker fitted or during an electrical storm.

Your baby monitor



Instructions for use

Check the package contents

The package contains:

- 1 Parent unit (receiver) with belt clip
- 1 charger pod with fixed mains adaptor
- 2 x 800mAh NiMH rechargeable batteries
- 1 Baby unit (sender)
- 1 mains adaptor
- 1 travel bag
- 1 instruction manual

Setting up

At the parent unit

1. Remove the belt clip by pulling downwards.

2. Remove the battery cover on the back of the parent unit.

3. Insert the 2 x AAA Nickel Metal Hydride rechargeable batteries provided, taking care to note the '+' and '-' markings and position the batteries the correct way around. Replace the battery cover.

4. Replace the belt clip by sliding into place until it clicks home.

5. Plug the charger pod mains adaptor into a mains power socket and switch on.

6. Place the parent unit in the charger pod and charge for a minimum of 13 hours before first use or if it has not been used for a long time.

The red power light on the parent unit will flash when the batteries are charging.

Note: The parent unit cannot be used without rechargeable batteries, even if it is placed in the charger.

7. Press and release the '**Power**' button on the front of the parent unit to switch it on.

Setting up

At the baby unit

1. Your baby unit does not require batteries to function but we recommend that you install them. Should there be a power cut, your baby unit can then switch to the back up (non-rechargeable) battery power.

2. Remove the battery cover on the back of the baby unit with a crosshead screwdriver. Insert 4 x AAA alkaline batteries, taking care to note the '+' and '-' markings and position the batteries the correct way around. Replace the battery cover and re-tighten using the crosshead screwdriver.

Note: Do **NOT** use rechargeable batteries in the baby unit.

3. Connect the power lead to the bottom of the baby unit and plug the mains adaptor into a mains power socket and switch on.

4. Press and release the '**Power**' button to switch on.

Note: The baby unit should be placed about 1 m to 1.5 m away from the baby's cot or playpen on a flat and stable surface. Never place the baby unit inside the cot, bed or playpen. Make sure the unit, cords and mains adaptor are out of reach of the baby and other young children.

Never place either the parent or baby unit on antique or polished surfaces.

When you have set up your baby monitor, you will be able to hear the sounds in your baby's room through the speaker on the parent unit. The green noise indication light will also flash with the sound volume level.

Note: If the connection between the parent and baby unit is broken at any time, the '**Link**' light on the parent unit will flash, the parent unit will beep and the green noise indication light will no longer react to any sounds. To re-establish the link, please refer to page 15.

Volume

You can adjust the volume of the sounds that you can hear through the parent unit by using the up and down buttons on the front of the parent unit. This will not affect the sensitivity of your baby monitor, only the volume of the sounds that you can hear.

Using your baby monitor

Battery charge indicator and battery low warning

The parent unit can operate for a maximum of 10 hours when it is out of the charger pod but this depends on the level of charge in the batteries and if any of the other parent unit functions have been used such as the 'Talk' feature.

The battery charge level is indicated by the battery icon on the parent unit display. If the battery level is low, the battery icon will begin to flash and you will hear a warning 'beep'. You should return your parent unit to the charger pod to re-charge the batteries. You can still use your parent unit whilst it is charging in the charger pod. (Check that the red charging light is flashing when your parent unit is in the charger pod).

Language

Your baby monitor can display information in several different languages.

To change the display language:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons on the front of the parent unit until **'Language'** is displayed. Press the **'OK'** button.

2. Use the **'Up/Down'** buttons to scroll to your chosen language and press the **'OK'** button to confirm. **'Saved'** will be displayed briefly. Your chosen language will now be set.

Clock

The parent unit can display the current date and time in either 12 or 24 hour clock (the default setting is 24 hour clock). You will need to set the clock before you can use the baby feed timer feature.

To set the time:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Clock'**. Press the **'OK'** button.

2. **'Set time'** is displayed. Press the **'OK'** button.

3. **'Year'** is displayed. Use the **'Up/Down'** buttons to scroll to the correct year. Press the **'OK'** button.

4. **'Month'** is displayed. Use the **'Up/Down'** buttons to scroll to the correct month. Press the **'OK'** buttons.

5. **'Day'** is displayed. Use the **'Up/Down'** buttons to scroll to the correct day. Press the **'OK'** button.

6. **'Hour'** is displayed. Use the **'Up/Down'** buttons to scroll to the correct hour. Press the **'OK'** button.

7. **'Minute'** is displayed. Use the **'Up/Down'** buttons to scroll to the correct minute. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed. The time and date will now be displayed on the parent unit.

To set 12 or 24 hour clock:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Clock'**. Press the **'OK'** button.

2. Use the **'Up/Down'** buttons to scroll to **'Hour Format'**. Press the **'OK'** button.

3. **'12Hrs?'** will be displayed when 24 hour clock is already set. Press the **'OK'** button to change to 12 hour clock or the **'Menu'** button to exit without changing the setting.

If 12 hour clock is set, **'24Hrs?'** will be displayed for this step. Press the **'OK'** button to change to 24 hour clock.

Note: When 12 hour clock is set a small 'a' will be displayed for 'AM' and a small 'p' for 'PM'.

Baby alert

You can set your parent unit to give a warning 'beep' if the noise levels in your baby's room activate the light on the parent unit. This is a really useful feature if the volume of your parent unit is turned down and you are just using the noise indication light to monitor the noise levels in your baby's room.

At the parent unit:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Sound Alert'**. Press the **'OK'** button.

2. **'On?'** will be displayed. Press the **'OK'** button to turn the alert on or the **'Menu'** button to exit without changing the setting. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

To turn the baby alert off, follow the steps above. **'Off?'** will be displayed. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

To change the alert tone volume:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Sound Alert'**. Press the **'OK'** button.

2. Use the **'Up/Down'** buttons to scroll to **'Volume'**. Press the **'OK'** button.

3. Use the **'Up/Down'** buttons to change the volume level. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

Note: 5 blocks on the display = maximum volume.

Lullaby

You can soothe your baby to sleep by a gentle lullaby from the baby unit. There are 5 lullabies to choose from. You can switch the lullabies on and off from the parent and they will play for approximately 15 minutes.

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Lullaby'**. Press the **'OK'** button.

2. **'Play?'** is displayed. Press the **'OK'** button to play the lullaby or use the **'Up/Down'** buttons to scroll to **'Select New'** and press the **'OK'** button.

3. The number of the current lullaby is displayed. Use the **'Up/Down'** buttons to scroll to the lullaby that you would like to play or select **'Play All?'**. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

4. **'Lullaby'** is displayed. Press the **'OK'** button twice.

The lullaby will begin to play on the baby unit.

To stop playing the lullaby, press the **'OK'** button twice when you are in **'Lullaby'** mode.

Note: The lullabies will stop playing automatically after approximately 15 minutes.

Temperature

It is very important for your baby's health to ensure that they are kept at a safe temperature. This includes the room temperature, baby's temperature, baby clothing and bedding (contact your local health authority to ensure that you are aware of the current guidelines). Your baby monitor can help by displaying the current room temperature on the baby unit and parent unit. It can even be set to alert you if it falls outside of a set range.

Changing the temperature range

You can set the upper and lower temperature limits of your baby monitor so that you are alerted if the temperature in the baby's room goes above or below your pre-set range. The temperature displayed on the parent unit will flash and an alert, if set, will sound.

At the parent unit:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Temperature'**. Press the **'OK'** button.
2. Use the **'Up/Down'** buttons to scroll to **'Set Range'** and press the **'OK'** button. The current upper temperature range is displayed, e.g., 'Up limit xx'.

3. Use the **'Up/Down'** buttons to change the upper temperature level. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

4. The lower range limit is now displayed e.g., 'Low limit xx'.

5. Use the **'Up/Down'** buttons to change the lower temperature level. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

Setting the temperature alert

You can set your parent unit to give an additional 'double beep' warning to alert you that the temperature has moved outside of the pre-set range.

At the parent unit:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Temperature'**. Press the **'OK'** button.
2. Use the **'Up/Down'** buttons to scroll to **'Temp Alert'** and press the **'OK'** button.
3. **'Alert On?'** will be displayed. Press the **'OK'** button to turn the alert on or the **'Menu'** button to exit without changing the setting. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

To turn the temperature alert off, follow the steps above. **'Alert**

Off? will be displayed. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

Changing from Centigrade to Fahrenheit

Your monitor is pre-set to display the temperature in Centigrade but you can change this to Fahrenheit.

At the parent unit:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Temperature'**. Press the **'OK'** button.

2. Use the **'Up/Down'** buttons to scroll to **'Degree F?'**. Press the **'OK'** button to select Fahrenheit or the **'Menu'** button to exit without changing the setting. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

To change back to Centigrade follow the steps above. **'Degree C?'** will be displayed. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

Parent to parent paging

This is a useful feature if one parent is in the baby's room and needs to contact the other parent. You can also use this feature to 'find' a mislaid parent unit.

At the baby unit:

1. Press and hold the **'Page'** button for 2 seconds and then release. The parent unit will emit a tone.

At the parent unit:

1. When the page tone sounds you can silence it by pressing any button on the parent unit.

2. If you wish, you can speak to your partner in the baby's room. Press and hold the **'Talk'** button and speak into the front of the parent unit. Release the **'Talk'** button to hear what is said in the baby's room again.

Talk to your baby

You can speak to your baby from the parent unit, perhaps as assurance that you are on your way.

At the parent unit:

1. Press and hold the **'Talk'** button and speak into the front of the parent unit. Release the **'Talk'** button to hear your baby again.

Note: You will not be able to hear your baby until you release the **'Talk'** button.

Night-light

The baby unit has a night-light providing comfort and reassurance for your baby. You control the night-light from the parent unit.

At the parent unit:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Night-Light'**. Press the **'OK'** button.

2. **'On?'** will be displayed. Press the **'OK'** button to turn the night light on or the **'Menu'** button to exit. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed. A light bulb icon will appear in the display of the parent unit to remind you that the baby unit night-light is on.

To turn the night light off again, follow the steps above. **'Off?'** will be displayed. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed. The light bulb icon will disappear.

Baby feed timer

If your baby is in a routine of regular feeding intervals you can set the baby monitor to alert you when your baby's feeds are due.

You can choose to:

- Set the time of the day or night (24 hour clock) that your baby's next feed is due or
- Set the interval between your baby's feed start times, e.g., every 3 hours 30 minutes. Don't forget to include the time it takes to feed your baby.

Note: You need to set the time and date of your parent unit to use the baby feed timer. See page 7.

Set the first or next feed time

At the parent unit:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Feed Time'**. Press the **'OK'** button.

2. **'Set Time'** is displayed. Press the **'OK'** button.

3. **'Hour'** is displayed and a number between 00 and 23 (for the hours of the day in 24 hour clock). Use the **'Up/Down'** buttons to scroll to the hour of your baby's feed. Press the **'OK'** button.

4. 'Minute' is displayed and a number between 00 and 59 (for the minutes of an hour). Use the **'Up/Down'** buttons to scroll to the minutes past the hour for your baby's feed. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

Set the interval for following feeds

At the parent unit follow the steps 1-4 above, then:

5. 'Set Time' is displayed. Use the **'Up/Down'** buttons to scroll to **'Set Interval'**. Press the **'OK'** button.

6. 'Hour' is displayed and a two-digit number for the hours between your baby's feeds. Use the **'Up/Down'** buttons to scroll to the hour between your baby's feeds eg 03. Press the **'OK'** button.

7. 'Minute' is displayed. Use the **'Up/Down'** buttons to scroll to the minutes after the hour between your baby's feeds e.g., 30. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

Note: Please remember to switch the feed alarm on as detailed in the next section.

Turn the feed alarm on

At the parent unit follow the steps 1-7 beginning on the previous page and then:

8. 'Set Interval' is displayed. Use the **'Up/Down'** buttons to scroll to **'Alarm'**. Press the **'OK'** button.

9. 'On?' will be displayed. Press the **'OK'** button to turn the feed alarm on or the **'Menu'** button to exit. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed. An alarm bell icon will appear in the display of the parent unit to remind you that the baby feed alarm is set.

To turn the feed alarm off again, follow the steps above. **'Off?'** will be displayed. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed. The alarm bell icon will disappear.

To change the alert tone volume:

1. At step 9 above, use the **'Up/Down'** buttons to scroll to **'Volume'** and press the **'OK'** button.

2. Use the **'Up/Down'** buttons to change the volume level. Press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

Note: 5 blocks on the display = maximum volume.

Press any button on the parent unit to silence the alarm.

Sound sensitivity

Some babies are louder than others! You can customise the sound sensitivity of your baby monitor to suit your baby. Set the sensitivity to 'High' for a quiet sleeper with a soft cry and set to 'Low' if your baby tends to make a noise whilst sleeping or can make quite loud noises before they are truly crying.

At the parent unit:

1. Press the **'Menu'** button and then use the **'Up/Down'** buttons to scroll to **'Sensitivity'**. Press the **'OK'** button.

2. **'Level'** will be displayed. Use the **'Up/Down'** buttons to change the sensitivity setting and press the **'OK'** button. You will hear a confirmation 'beep' and **'Saved'** will be briefly displayed.

Note: 5 blocks on the display = maximum sensitivity.

Low power

In normal use your baby unit will have a constant low level communication with the parent unit at all times. With the Hush baby monitor you can choose to reduce this level of communication or power usage so that the baby unit only communicates with the parent unit when there are sounds in your baby's room higher than the set sensitivity level.

Note: It may take up to 8 seconds for the baby unit to transmit a signal to the parent unit to establish digital communication when low power mode is switched on.

At the baby unit:

1. To switch low power mode on, slide the switch underneath the baby unit to **'On'**.

Simple solutions

If you are experiencing problems with your baby monitor, there are some quick and easy checks you can do to help solve the problem.

The parent and baby units will not power on

- Please check that you have correctly installed the batteries in the parent unit and that the mains power for the baby unit and parent unit charging pod is connected and switched on.

The 'Link' light on the parent unit is flashing, the noise indication light is not functioning and you cannot hear sounds from your baby's room

- You may have moved out of range of the baby unit. Move the parent unit closer and wait 5 seconds for the 'Link' to re-establish.
- You may need to manually re-establish the link. Turn both units off and then press and release the '**Power**' button on the baby unit. Press and hold the '**Power**' button for 2 seconds on the parent unit.

- After a few seconds the green 'Link' light will come on.

You can't hear your baby on the parent unit and the 'Link' light is still glowing steadily

- Check that the volume on the parent unit is turned up.
- You may need to increase the sensitivity of the parent unit. See page 14.

The baby monitor is making a high pitched ear-piercing noise

- This can happen if the baby and parent unit are too close to each other. Move the parent unit further apart from the baby unit.
- Clean the charging contacts with a soft, dry cloth.

If you are experiencing any difficulty after making the above checks, please call the helpdesk for further assistance.

Helpdesk

The helpdesk is open from 9.00am to 5.30pm, Monday to Friday (excluding bank holidays) and can be contacted on 0161 925 1981.

General information

Changing the parent unit batteries

The parent unit is supplied with 2 x AAA Nickel Metal Hydride Rechargeable Batteries. To change the batteries please refer to page 5 of this guide.

- Only use recommended batteries or those of an equivalent type.
- Batteries are to be inserted with the correct polarity. Follow the diagram in the battery compartment.
- DO NOT short circuit the supply terminals.
- Promptly remove exhausted batteries from the parent and baby unit and replace if the operating times have become reduced over time.
- Remove the batteries from the parent and baby unit if they will not be used for an extended period of time.
- DO NOT attempt to recharge non-rechargeable batteries.
- Dispose of dead batteries properly.
- DO NOT mix old and new batteries or batteries of different types. (i.e., alkaline/standard)
- DO NOT incinerate used batteries.
- DO NOT dispose of batteries in a fire, as they may explode or leak.
- DO NOT attempt to open the battery outer casing.
- Batteries are harmful if swallowed, so keep away from young children.

Product guarantee

This product has a warranty of 12 months and is therefore guaranteed to be free from defects in materials and workmanship during that period. If you experience a problem within that time, simply call the Helpdesk on 0161 925 1981.

If your problem cannot be solved by our Helpdesk, you will need to return your product to the place it was purchased. Remember to take your receipt as proof of purchase as it must be produced before the warranty can be honoured. This product must have been used only for the intended purpose and not been subjected to wilful or accidental damage.

This warranty does not cover damage caused by excessive voltage or lightning.

If this product has been tampered with in any way, the warranty shall be considered null and void.

This guarantee does not affect your statutory rights.

WEEE Directive

WEEE Directive – Directive 2002/96/EC of the European Parliament and Council of 27th January 2003 on waste electrical and electronic equipment.

At the end of the product's lifecycle, you should not throw this product into the normal household waste but take it to a collection point for the recycling of electrical and electronic equipment. The 'WEEE' symbol below, on the product, user manual and packaging indicate this.



Please contact your local authority if you need more information about the collection points in your area.

For more information telephone Envirowise on 0800 585794.





Helpline
0161 925 1981



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