

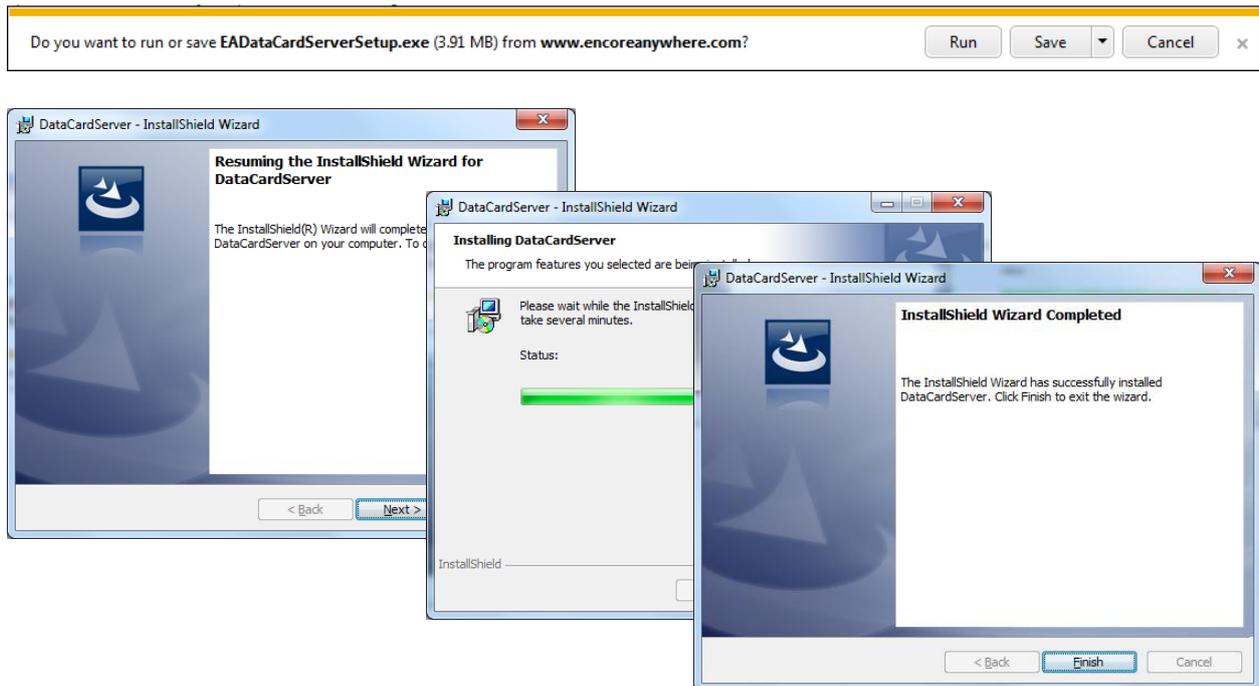
More information on this topic can be found in the EncoreAnywhere online user manual. Just click 'Help' at any stage to be directed to relevant guides.

EncoreAnywhere Help Guide

3. Downloading SD Cards

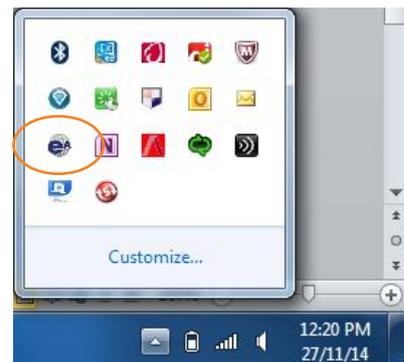
First steps

1. From the EncoreAnywhere login page, click on the “EncoreAnywhere prerequisites page” link, then click on the “Data Card Server” link. The browser may ask you to “Run” or “Save” the application. Click “Run” and the download and setup will begin.



2. Following completion of the installation, you will see a  symbol in your notification tray, called Data Card Server. This will continue to run in the background.

3. You will also need to install Microsoft Silverlight®. Click on the Microsoft® Silverlight® link from the EncoreAnywhere prerequisites page, and follow the prompts to install this plug-in.



4. If you have Microsoft® Silverlight® already installed, you will be notified of the current version that you are using (as seen below).



The version of Silverlight installed is:
Silverlight 5 (5.1.30514.0)

You are ready to use Microsoft Silverlight

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3. Downloading SD Cards

Downloading from EncoreAnywhere

1. Navigate to the patient's profile page, then click "Data card utilities" in the top right corner of the page.

The screenshot shows the EncoreAnywhere interface. At the top, there's a navigation bar with 'My Day', 'My Patients', 'My Profile', 'Company Settings', 'Business Reports', 'Modem Administration', and 'EncorePro Import Status'. The 'My Patients' tab is active. Below the navigation bar, there's a patient profile for 'Apple, Joe'. The profile includes a patient ID (ANZDemo6774204), setup date (28/08/2014), home phone (N/A), and address (Australia). It also lists various roles like DME, Primary Care Physician, Sleep doctor, Clinician, Sleep lab, and Insurance provider. The device information shows a REMstar Auto (System One 60 Series) with therapy mode Auto-Trial, pressure 5.0 - 20.0, and Rx status Modem. A 'Data card utilities' link is visible in the top right corner.

2. With the data card inserted, the data card server will automatically search for an active card, then give you the option to 'Download'

Note: The card reader will notify you of any inconsistent patient data prior to download that you can choose to ignore (3).

The screenshot shows the Philips Respiroics SD card utility interface. At the top, it says 'Philips Respiroics SD card (E:\) (Refresh)'. Below this, there are four buttons: 'Initialize card', 'Preview card', 'Download card', and 'Erase card'. A red error message is displayed: 'The prescription information for currently selected patient does not contain a device serial number. The card does not belong to a patient.' Below the message, there are two columns: 'Card' and 'Patient record'. The 'Card' column has fields for Name, Patient ID, Device Serial Number (P09405294670F), and Patient status. The 'Patient record' column has fields for Name (4 4), Patient ID (5881206), and Patient status (Active). There is a checkbox labeled 'Erase card after successful download' and a 'Download' button. A blue circle with the number '2' is next to the 'Download' button, and a blue circle with the number '3' is next to the error message.

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