

# **Salesware Layouts**

Version 4.4

#### accesso

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# **Types of layouts**

Layouts are used to specify the format of output from Salesware (passes, receipts, invoices, etc.). The following table lists and describes the types of layouts available in Salesware.

Type of layout	Description
Graphic	Used for passes and other output where graphic richness is more important than speed.  Designed using the Salesware Layout Designer ( <b>SysManager</b> > <b>Activities</b> > <b>Edit Layouts</b> . PrintEZ application is used invoked to print Graphic layouts.
Text Merge	Used for output that needs to print fast and often from specialized output devices.  Designed using a text editor. Unlike Graphic and Shared Text Merge layouts, Text Merge layouts are stored along with the item. For more information on how layouts are stored, see <a href="Appendix A: Packing and unpacking layouts">A: Packing and unpacking layouts</a> .
Shared Text Merge	Same as Text Merge, except that a Shared Text Merge layout can be shared by multiple items. Designed using a text editor. Used only for Ticket and Voucher layouts.

Receipt layouts are either *short* or *long*. *Short* layouts print to a forty column printer. *Long* layouts print to standard 8.5" x 11" paper. Ticket and Voucher layouts can be whatever size you want based on ticket and voucher stock and your printer.

The following sections describe the pros and cons of each type of layout and how each is created and used in SysManager.

# **Graphic layouts**

The following are the pros and cons of Graphic layouts:

- Can have graphic images (e.g., logos, photos, etc.)
- Easy to create (use the Salesware Layout Designer)
- Much slower than raw text
- Cannot be printed to many types of specialized printers

Graphic layouts are created using the Salesware Layout Designer (**SysManager** > **Activities** > **Edit Layouts** or **SysManager** > **Activities** > **Create New Layouts**). See the *Salesware Memberships and Passes* document for a tutorial showing how to create a pass using a Graphic layout. A Graphic layout is created, saved and used as sets of files, as described in the following table:

Graphic layout filename extension	Description
.FRX	Equivalent to a .dbf file. Seen when navigating from Salesware Layout Designer. Holds graphic data.

.FRT	Equivalent to a .fxp file.

Graphic layouts for receipts, invoices, Z-Tape Reports and saved sales must be named according to the conventions specified in the following table. Also, they must be saved in the Siriusware\Layouts\Graphic Layouts directory (Graphic layouts without required names do not need to be saved in this directory.)

Layout type	Required filenames
40-column receipt	RECEIPT40.FRX, RECEIPT40.FRT
8.5" x 11" receipt	RECEIPT80.FRX, RECEIPT80.FRT
40-column invoice	INVOICE40.FRX, INVOICE40.FRT
8.5" x 11" invoice	INVOICE80.FRX, INVOICE80.FRT
40-column Z-Tape Report	ZTAPE40.FRX, ZTAPE40.FRT
40-column saved sale	SAVEDSALE40.FRX, SAVEDSALE40.FRT
8.5" x 11" saved sale	SAVEDSALE80.FRX, SAVEDSALE80.FRT

Confirmation layouts are Graphic layouts (used with the Salesware Reservations module) that are saved in a special directory: Siriusware\Layouts\CONFIRMS. This is done for ease of selection by the Sales operator.

See the *Salesware Memberships and Passes* document for information on how to make a pass using a Graphic layout.

# **Text Merge layouts**

The following are the pros and cons of Text Merge layouts.

- Fast
- Flexible
- Receipts can be different for each salespoint
- Require custom coding of printer commands
- Not graphically rich

Text Merge layouts and Shared Text Merge layouts are the most common forms of layouts. Text Merge layouts are widely used for receipts, tickets and vouchers. Text Merge layouts can be output to a wide variety of specialized printers. Most commonly, Ticket and Voucher layouts are used with Cognitive (known for many years as Barcode Blaster) and Boca printers (see <a href="Printer commands">Printer commands</a> for more information on creating layouts for Cognitive and Boca printers). Star or Epson model printers are used for saved sale, remote and receipt printing. They are created as .txt files using a text editor, and then are copied into a large text field in SysManager, where the text is used by

the printing application. The .txt file doesn't need to be retained after the text has been pasted into the text field. For Voucher and Ticket layouts, the layout is stored along with the item in the DCI that is to be printed.

If retained, Text Merge layouts are stored in Siriusware\Layouts. For more information on how layouts are stored, see <u>Appendix A: Packing and unpacking layouts</u>.

# **Shared Text Merge layouts**

The following are the pros and cons of Shared Text Merge layouts.

- Fast
- Flexible
- Can be shared among items
- Ticket/Voucher layouts only
- Require custom coding of printer commands
- Not graphically rich

Unlike Text Merge layouts, Shared Text Merge layouts are used only for tickets and vouchers. Like Text Merge layouts, they too can be output to a wide variety of specialized printers. Most commonly they are used with Cognitive and Boca printers (see <a href="Printer commands">Printer commands</a> for more information on creating layouts for Cognitive and Boca printers). They are also created as .txt files using a text editor, but are then shared by several printing applications or items, so must be saved.

Shared Text Merge layouts are stored in Siriusware\Layouts. For more information on how layouts are stored, see <u>Appendix A: Packing and unpacking layouts</u>.

# **Layout applications**

This section describes the layout applications that are used in Salesware. For some applications, you can use more than one layout type. For others, you must use a specific layout type. The methods by which you associate a layout with its printing application (using SysManager and Sales) are also described.

# **Specific layout applications**

The following table lists and describes the layout applications used in Salesware and where the layout is associated with its printing application from SysManager and Sales. See <u>Associating layouts with their individual applications</u> for screen captures showing the interfaces in SysManager and Sales where these associations are made.

Layout application	Where the layout is associated with its printing application	Graphic?	Text Merge?	Shared Text Merge?	
Sales receipt	SysManager > Preferences > Miscellaneous (Text Merge layouts) Sales > Tools > Sales Pt Setup > Printing (Printing Setup) > Page 2 tab (Text Merge layouts and Graphic layouts)	Yes	Yes	No	
Invoice	SysManager > Preferences > Miscellaneous (Text Merge layouts) Sales > Tools > Sales Pt Setup > Printing (Printing Setup) > Page 2 tab (Text Merge layouts and Graphic layouts)	Yes	Yes	No	
Z-Tape Report	SysManager > Preferences > Miscellaneous (Text Merge layouts) Sales > Tools > Sales Pt Setup > Printing (Printing Setup) > Page 2 tab (Text Merge layouts and Graphic layouts)	Yes	Yes	No	
Saved sales	SysManager > Preferences > Miscellaneous (Text Merge layouts) Sales > Tools > Sales Pt Setup > Printing (Printing Setup) > Page 2 tab (Text Merge layouts and Graphic layouts)	Yes	Yes	No	
Tickets	SysManager > DCIs icon > Item Edit Form > Printing tab (Text Merge layouts, Shared Text Merge layouts and Graphic layouts)	Yes	Yes	Yes	
Vouchers	chers  SysManager > DCIs icon > Item Edit Form > Printing tab (Text Merge layouts, Shared Text Merge layouts and Graphic layouts)		Yes	Yes	
Passes (print from SysManager only)	SysManager > DCIs icon > Item Edit Form > Action tab (choose the Create Pass from the dropdown) > Action Specifics > Global Settings tab > Prefer field (Graphic layouts only)	Yes	No	No	
	Note: This field is rarely used now because most clients print passes through Sales and Sales allows you to prompt the operator with a printer selection or specify a printer to always use for passes.				
Charge Cards	SysManager > Preferences > Miscellaneous (Text Merge layouts only)	No	Yes	No	

Remote printing receipt	SysManager > Preferences > Miscellaneous (Text Merge layouts only)	No	Yes	No
Sales summary	SysManager > Preferences > Miscellaneous (Text Merge layouts only)	No	Yes	No

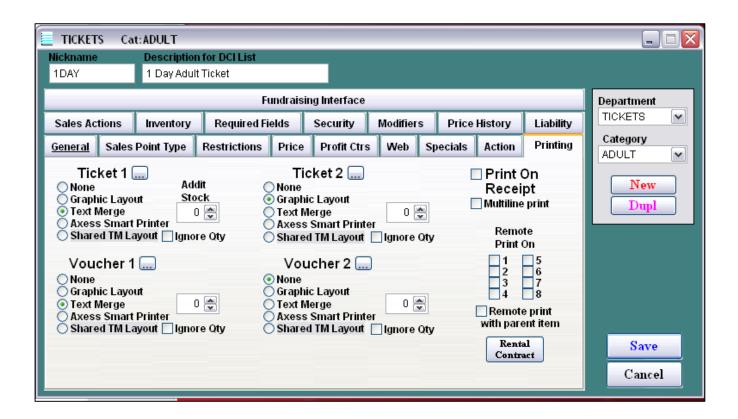
## Associating layouts with their individual applications

This section presents screen captures showing where layouts are associated with their applications in SysManager and Sales, as already described by the navigation descriptions in the previous table.

#### **Tickets and Vouchers**

Ticket and Voucher layouts can be whatever size you want based on ticket and voucher stock and your printer.

Tickets and Voucher layouts are associated with their DCIs from within SysManager: SysManager > DCIs > Item Edit Form > Printing tab, as shown in the following screen capture:



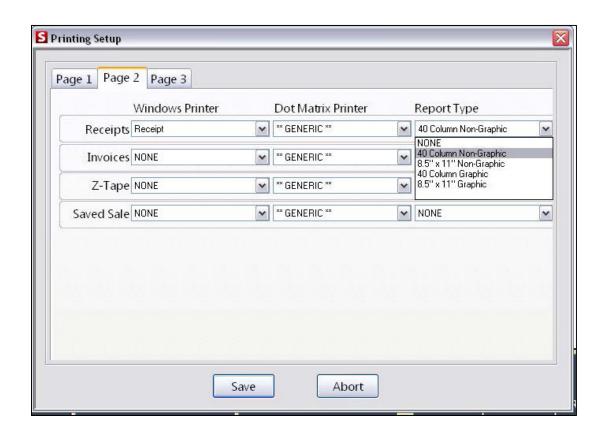
#### Receipts, Invoices, Summaries, Charge Cards, saved Sales, Remote Receipts and Z-Tape Reports

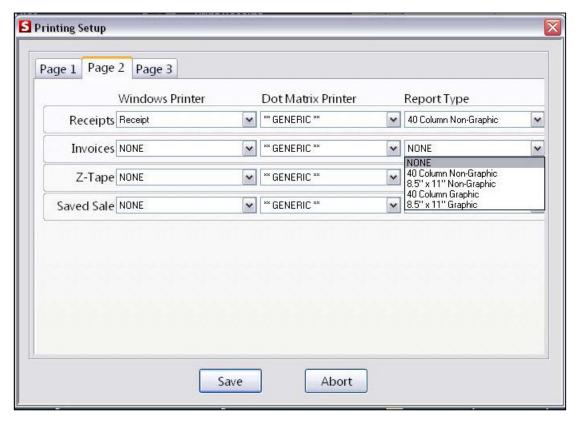
Receipt layouts are either *short* or *long*. *Short* layouts print to a forty column printer. *Long* layouts print to standard 8.5" x 11" paper.

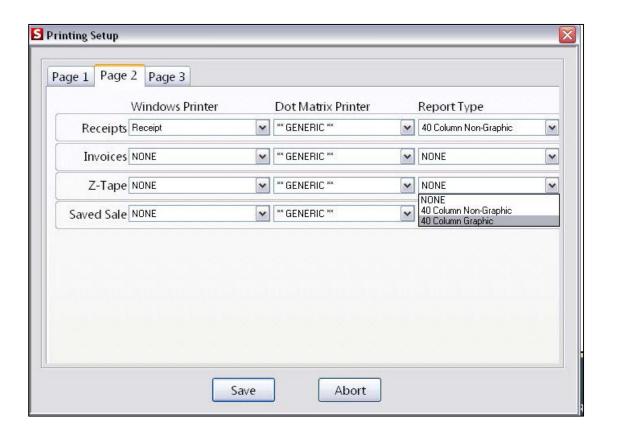
Text Merge layouts are associated with their applications for receipts, invoices, summaries, credit cards, saved sales, remote receipts and Z-Tape Reports from **SysManager** > **Preferences** > **Miscellaneous** > **Salespoint Layouts** tab, as shown in the following screen capture:

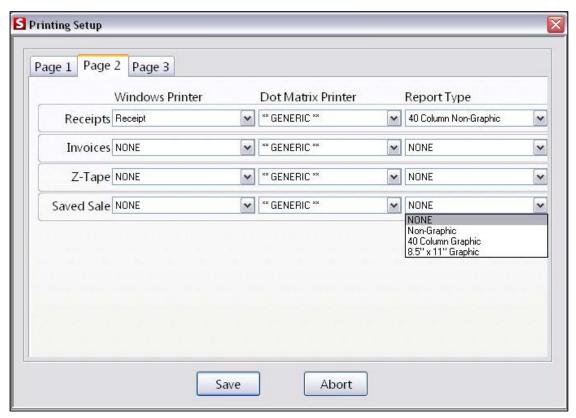


Graphic layouts and Text Merge layouts are associated with their applications for receipts, invoices, Z-Tape Reports and saved sales from Sales > Tools > Sales Pt Setup > Printing (Printing Setup) > Page 2 tab, as showing in the following four screen captures:





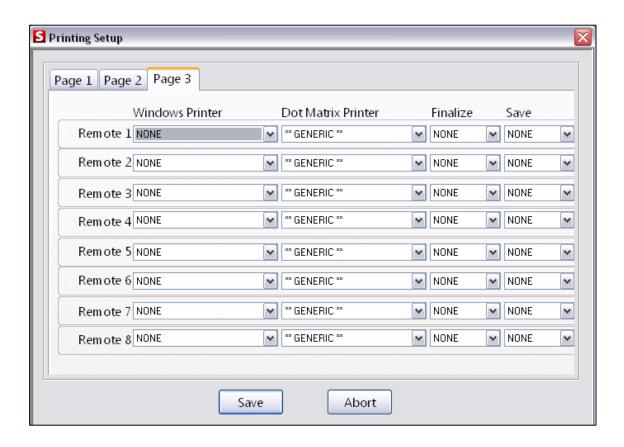




The **SysManager** > **Preferences** > **Miscellaneous** dialog (see screen capture, above, at the beginning of this section) is also used for kitchen printing. Kitchen printing refers to the sending of information at save or finalize to a receipt printer. The **Remote** tabs allow up to eight various Remote Receipt layouts to be configured. Thus, based on what kitchen printer is being used, the layout can vary.

#### Example:

Remote printer #1 is used for the bar and remote printer #2 is used for the grill. Based on a bartender needing a different layout than a cook, the Remote Receipt layouts for #1 and #2 are customized. The remote printer that is used is associated with the DCI from SysManager: SysManager > DCIs icon > Item Edit Form > Printing tab > Print Remote On check boxes. (See screen capture in the <u>Tickets and vouchers</u> section, above.) The actual printer association for the remote configuration is made from Sales > Tools > Sales Pt Setup > Printing (Printing Setup) > Page 3 tab, as showing in the following screen capture:



You can also override any layout specified on **SysManager** > **Preferences** > **Miscellaneous**. This allows you to fully customize any salespoint. This functionality is useful if you want to customize a single salespoint using a layout different from any of the resort-wide layout choices.

You have the option of overriding the resort-wide credit card, invoice, receipt and all eight remote layouts.

To implement this functionality, create a set of custom layouts and store them in a folder locally. Then, in the Sales32c.INI file, specify the path to the new layouts folder:

1. In the [Data] section of the .INI file, the setting is LayoutPath=

- Default is usually LayoutPath=C:\ProgramFiles\Siriusware\Sales\Layouts\
- 2. In [Layouts] section of the Sales32c.INI file, specify layout type (see following table) and layout name:

#### **Example:**

```
Receipt=thermal40.txt
```

*Note:* The Sales32c.INI file is used to specify locally defined *non-graphic* layouts only. Use of local *graphic* layouts is determined by the Printez.INI file locally, using a method similar to that described above.

Additionally, you have the option to set up Group Level layouts, as defined by the groups listed under **SysManager** > **Preferences** > **Misc**> **Global INI**.

## In order to take advantage of Group Level layouts, you must do the following:

- 1. Create appropriate Text layout for group level receipts (i.e., FBReceipt.txt, FBSavedSale.txt, FBCCTop.txt, etc.).
- 2. Create a new item under a miscellaneous DCI (\*\*MISC\*\* Receipts FBReceipt)

*Note*: This item is to act as a vessel to transport the layouts you created to the appropriate salespoints in the Group you add the layouts to.

- On the **Printing** tab of the item, select **Shared Text Merge** under **Ticket 1** and click on the ellipses (...).
- Select the layout you created, FBReceipt.txt for example.
- Do the same for **Ticket 2**, **Voucher 1** and **Voucher 2** as needed.
- Save the item.
- 3. Edit the appropriate item tree with which salespoint group(s) are associated. Add the new receipt DCI to the item tree and inactivate the item.
- 4. Go to **SysManager** > **Preferences** > **Misc** > **Global INI** and locate the group under which to place the new layouts.
- 5. Under the [Layouts] section of that group, add the appropriate receipt name:

```
Receipt=FBReceipt.txt
SavedSale=FBSavedSale.txt
```

*Note*: Make sure to remove the semicolon ( ; ) from in front of the [Layouts] section and in front of the receipt type (i.e., Receipt=, SavedSale=). Only remove the semicolon in front of the receipt types you are using.

## 6. Restart Sales and test your new layout.

Layout type	Description
CCBottom=	Salespoint specific non-Graphic layout for the bottom CC Receipt
CCTop=	Salespoint specific non-Graphic layout for the top CC Receipt
Invoice=	Salespoint specific non-Graphic layout for Invoices
Receipt=	Salespoint specific non-Graphic layout for Receipts
Remote1All=	Salespoint specific remote non-Graphic layout for remote layout #1 for ALL items
Remote1New=	Salespoint specific remote non-Graphic layout for remote layout #1 for NEW items
Remote2All=	Salespoint specific remote non-Graphic layout for remote layout #2 for ALL items
Remote2New=	Salespoint specific remote non-Graphic layout for remote layout #2 for NEW items
Remote3All=	Salespoint specific remote non-Graphic layout for remote layout #3 for ALL items
Remote3New=	Salespoint specific remote non-Graphic layout for remote layout #3 for NEW items
Remote4All=	Salespoint specific remote non-Graphic layout for remote layout #4 for ALL items
Remote4New=	Salespoint specific remote non-Graphic layout for remote layout #4 for NEW items
Remote5All=	Salespoint specific remote non-Graphic layout for remote layout #5 for ALL items
Remote5New=	Salespoint specific remote non-Graphic layout for remote layout #5 for NEW items
Remote6All=	Salespoint specific remote non-Graphic layout for remote layout #6 for ALL items
Remote6New=	Salespoint specific remote non-Graphic layout for remote layout #6 for NEW items
Remote7All=	Salespoint specific remote non-Graphic layout for remote layout #7 for ALL items
Remote7New=	Salespoint specific remote non-Graphic layout for remote layout #7 for NEW items
Remote8All=	Salespoint specific remote non-Graphic layout for remote layout #8 for ALL items
Remote8New=	Salespoint specific remote non-Graphic layout for remote layout #8 for NEW items

# **Consolidating the Sales and CC Receipt**

You can consolidate the Sales and CC Receipt using the following layout code. This is a modified Receipt layout, and does not work if put within the **CC\_Top/CC\_Bottom** layout sections:

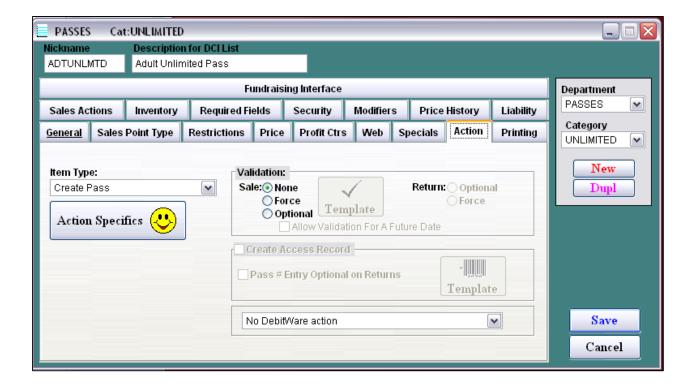
```
<|CENTER('Company Name',40)|>
<|CENTER('Company Address',40)|>
<|CENTER('City State Zip',40)|>
<|CENTER('Company Phone',40)|>
```

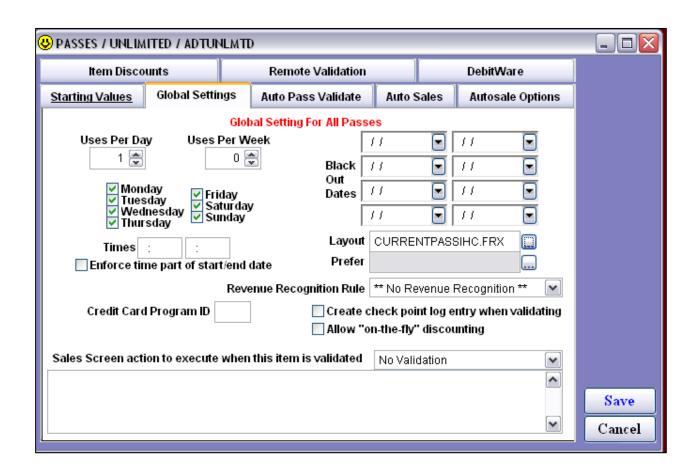
```
< | CENTER('Company Website Address', 40)| >
< | NEWLINE() | >
< CENTER('SALES RECEIPT', 40) >
< CENTER(alltrim(sales_pt->descrip),40) |>
<|CENTER(alltrim(operator->first name),40)|>
<|CENTER('Sale Number: '+IIF(sale_hdr->sale_no=sale_hdr-
>mastersale,ALLTRIM(STR(sale_hdr->mastersale,16,0)),ALLTRIM(STR(sale_hdr-
>sale_no))),40)|>
<|CENTER(DSTR2(sale_hdr->Date_time),40)|>
< | NEWLINE() | >
< | 'Qty Item
                                    Price '|>
< | '
        Special
                                   Discount' >
<|Details(IIF(Item="**TRANS**",' Account Transaction</pre>
'+STR(extension, 8, 2), IIF(MODIFIER(), ' '+Items->descrip+'
'+STR(extension-tax_amount-tax_amt2+disc_amt,8,2),STR(quantity,3,0)+'
'+Items->descrip+' '+STR(extension-tax_amount-
tax_amt2+disc_amt,8,2)))+IIF(message=' ',alltrim('
'),NEWLINE()+' '+message)+IIF(guest_no=0,ALLTRIM('
'), NEWLINE()+' '+alltrim(guests->first_name)+' '+alltrim(guests-
>last_name))+IIF(disc_amt=0,NEWLINE()+ALLTRIM('
'), NEWLINE()+' '+IIF(ALLTRIM(UPPER(special))="CUSTOM", "Custom Special
",specials->descrip)+' '+STR(-1*disc_amt,8,2)+NEWLINE()))|>
<|JUSTRIGHT('-----',40)|>
| JUSTRIGHT(' Sub Total:'+STR(Utility->sale_sub,10,2),40)|>
| Sub Total:'+STR(Utility->sale_sub,10,2),40)|>
| JUSTRIGHT(' Tax:'+STR(Utility->sale_tax,10,2),40)|>
<|JUSTRIGHT(' Total:'+STR(Utility->sale_ext,10,2),40)|>
<|JUSTRIGHT('-----',40)|>
<|JUSTRIGHT(' PAYMENTS:'+STR(Utility->amt_paid,10,2),40)|>
<|JUSTRIGHT(' BALANCE DUE:'+STR(Utility->bal_due,10,2),40)|>
<|JUSTRIGHT('----',40)|>
<|JUSTRIGHT(iif(Utility->sale_ext>0.00,'Payment Types and Amounts:',''),40)|>
<|JUSTRIGHT(iif(Utility->sale_ext>0.00,FOP(),''),40)|>
<|JUSTRIGHT(iif(sale_hdr->pmt_amt1>0.0000,alltrim(str(sale_hdr-
>pmt_amt1,8,2))+' ','')+iif(sale_hdr->pmt_amt2>0.0000,alltrim(str(sale_hdr-
>pmt_amt2,8,2))+' ','')+iif(sale_hdr->pmt_amt3>0.0000,alltrim(str(sale_hdr-
>pmt_amt3,8,2))+' ','')+iif(sale_hdr->pmt_amt4>0.0000,alltrim(str(sale_hdr-
>pmt_amt4,8,2)),''),40)|>
<|JUSTRIGHT('CHANGE DUE: '+iif(Utility->change>0.0000,'-
','')+alltrim(STR(Utility->change,8,2)),40)|>
< | NEWLINE() | >
<|CENTER('Thank You!',40)|>
< | NEWLINE() | >
<|iterate_over(cc_trans, sale_no, sale_hdr->sale_no, IIF(cc_trans-
>status=3,ALLTRIM('
                                                             '),'Card Number:
XXXXXXXXXXX + cc_trans->card_id + NEWLINE() + 'Card Type: ' + cc_trans-
>card_type + NEWLINE() + 'Amount: $' + ALLTRIM(STR(cc_trans->total,16,2)) +
```

```
NEWLINE() + 'Approval: ' + ALLTRIM(cc_trans->approval) + NEWLINE()),
NEWLINE() |>
<|NEWLINE()|>
<|NEWLINE()|>
<|Printers->cut_code|>
<|NEWLINE()|>
<|NEWLINE()|><<|NEWLINE()|>
```

#### **Passes**

Pass layouts are associated with their DCIs from within SysManager: SysManager > DCIs > New/Edit > Action tab > Create Pass > Action Specifics > Global Settings tab > Layout field, as shown in the following two screen captures:





The common fields that are used in Pass layouts are listed in Common fields on graphic Pass layouts.

### Purchase Order (PO) layouts (Retail module)

The Purchase Order (PO) creation capability in the Retail module can be configured to use a custom layout. The layout must be named xinvent\_receiver or xinvent\_poform and must reside in the Layouts folder on the server. xinvent\_receiver is the purchase order creation/receiving layout and xinvent\_poform is the purchase order/print Purchase Order layout. When one or both of these layouts is stored in the Layouts folder, SysManager prints PO forms using this external layout instead of the hard-coded one. This layout can be edited in SysManager > Activities > Edit layouts.

# Text layouts test tool

You can test Text layouts in Sales through a **Test** dialog. The **Help** section on the **Layout Test Dialog** provides more details, but here are some notes on the use of the Test layout functionality:

1. Press the **Sales** > **Tools** > **Diagnostics** > **Test Layout** button (or swipe %PPPP at the main dialog) to bring up the **Layout Test Dialog**.

- 2. Click the **Select layout to test...** dropdown list to select any available Global layout. The layout appears. Click **Evaluate**. The layout is rendered.
- 3. From the **Select layout to test...**, dropdown list, if **Choose file...** is selected, the user is able to browse and open any Text layout to test after checking the appropriate box (**Saved Sale**, **Ticket** or **Credit Card**). The default directory is the local **Layouts** folder.
- 4. The user can paste any Text layout onto the left pane of the **Layout Test Dialog**, check the appropriate box (**Saved Sale**, **Ticket** or **Credit Card**) and click **Evaluate** to test it. Changes can be made to the layout and the user can keep evaluating it until satisfied.
- 5. This dialog is designed for testing purposes only. The user must copy the final, corrected layout to another text editor such as Notepad and save it as a new layout. You cannot save from this pane.

# **Diagnostic tool AnalyzeFRX**

The diagnostic tool **AnalyzeFRX** was added. If set to YES in the .INI file, it looks at all the expressions in a layout and evaluate them prior to printing to help isolate where the problems might be with a layout. Any errors encountered are logged along with the expression. The current default is NO, but consideration for making it YES is under way.

PrintEZ application now puts all errors received during a print job onto the clipboard for pasting into an email. Now, remembering what was said on the gray error boxes is not critical.

The text in the gray error message boxes is not truncated at 254 characters to prevent errors. The Clipboard version of the error is not truncated.

# **Layout functions and commands**

Graphic layouts are designed using the Salesware Layout Designer. Text Merge layouts and Shared Text Merge layouts are created using a text editor. In all cases, layout functions and commands are used when creating the layout.

When designing a Graphic layout, the person creating the layout provides the functions that are executed at runtime to perform operations such as populating the layout with data. In some cases, the person creating the layout starts with a Graphic layout that already exists, so these functions may have already been added to the layout. See the *Salesware Memberships and Passes* document for a tutorial showing how to create a Graphic layout for a pass.

When creating a Text Merge layout or a Shared Text Merge layout, the person creating the layout almost always starts with a layout provided by *accesso* and modifies the layout according to the specific requirements of the application. Many of the functions and commands used are already included in the layout provided. See <a href="Printer commands">Printer commands</a> for a description of how to code some of the more common commands used in Text Merge and Shared Text Merge layouts.

Layouts are output to a variety of printers. Graphic layouts are output using standard Windows drivers provided by the manufacturer of the printer. Text Merge layouts and Shared Text Merge layouts are printed using a "generic text-only" Windows driver and output commands that are specific to the device and that must be coded by the person creating the layout. In addition, even when using a Windows driver provided by the manufacturer, some

output device manufacturers require that certain custom strings be passed to the printer via special code used with the driver (this is done with, for example, magnetic swipe injection devices).

In general, Graphic layouts work with most printers, while Text Merge layouts and Shared Text Merge layouts work with specialized printers only and require considerable hand-coding.

See <u>Sample layouts provided with Salesware</u> for the layouts that are provided with Salesware and the printers with which they work. See <u>Supported specialized printers</u> for a list of specialized printers supported by Salesware. Layouts that already work with most of these devices are provided with Salesware.

## Installing printers and drivers for use with layouts

This section describes how to connect printers to salespoints for use with layouts. In general, the only time you need to use manufacturer-supplied drivers is when doing Graphic layouts. Most output devices use Text layouts so you can use the generic driver provided by Microsoft. The same holds true for Boca ticket printers. With Cognitive ticket printers and pass printers, you have to use the manufacturer-supplied drivers because these devices don't use Text layouts. In some cases clients have used the generic text-only drivers for Cognitive printers, but usually you need to install the Cognitive drivers.

Note: When editing layouts in SysManager, you can use the **Preferences** > **Miscellaneous** > **Manager** tab > **Save Printer Info In Layouts After Editing** check box to indicate the layout is not cleaned of printer-specific information after editing. This check box is only selected checked if you are sure you are using the exact same printer make/model in the field as you are using at design time. The **SysManager** > **Activities** > **Remove Printer Info From Layout** selection is used to manually remove printer specific information from a selected layout if you are using the **Save Printer Info In Layouts After Editing** option.

## **Connecting printers to salespoints**

Printers are connected to salespoints in one of three ways: over a network, by a direct serial connection (USB, FireWire, etc.) or by a direct parallel connection. When connected over a network, the driver is installed on the computer that is used to connect the device to the network and on the computer (salespoint) that is outputting to the device. When the device is connected directly to the computer (salespoint) that is outputting to the device, the driver is installed only on the computer (salespoint).

*Note*: In some cases the device is "network ready," which means that it connects directly to the network without the need for an intermediary computer. In these cases the driver is installed only on the computer (salespoint) accessing the device over the network.

## Types of drivers for use with Salesware

There are three types of drivers used with the printers that are used with Salesware:

- Generic/text-only
- Manufacturer-supplied text drivers
- Manufacturer-supplied graphics drivers

If you are using a Text layout, you output to a printer using either the generic/text-only driver or the manufacturer-supplied text driver. It is easier to install the manufacturer-supplied text driver, but your device does not operate as fast as it does with the generic/text-only driver. With Salesware, in almost all cases of Text Merge and Shared Text Merge layouts, you want to use the generic/text-only driver. When you use the generic/text-only driver, you have the option of accessing the Printers table in the local Siriusware\Sales\Data folder. The Printers table contains a list of printer-specific codes used for special printer functions such as bold, underline, italics and other useful printer functions such as the cut code (code used to automatically cut output into individual receipts, tickets, etc.). By using the Printers table, you can use a single layout for a variety of printer models and you do not have to manually put the character codes into the layouts. A portion of the Printers table is shown in the following screen capture:

p_name	reset	doublewide	doublehigh	condensed	bold	italics	underline	pitch_10	pitch_12	pitch_15	nlq_print	color_1
HERMES 616	<b>-</b> @	+f1	+G	X	+E		<b>⊷1</b>					+!01
IBM PROPRINTER III	+[K r••	+11	+[@J <sub>1</sub>	<b>-</b> ₩	+E	+	-	+:	<b>+</b> :	<b>+</b> ₩	+ L	
IBM PROPRINTER X24	+E+[@14	+E+[@J t										
OKI MICROLINE 320/321	1	+W	+1	+#3	+T	+!/	+C				+1	
OKI MICROLINE 320/321 EPN EMML	-@	+W	<b>-</b> w	<b>+</b> ₩	+E	+4	-	+P	+M		+x	
OKI MICROLINE 320/321 IBM EMML	<b>-</b> @	+W	+[@」◀	X	+E	+%G	+-	1	+:		+1	
OKI MICROLINE 390/391 PLUS	-@	+W	+w	<b>-</b> ₩↑	+E	+4	+-	+P	+M	⁺g	+1	
PANASONIC KX-P1124	-@	+f1	+w	<b>←</b> });	+G	+4	+-	+P	ŧ:	+1		
PANASONIC KX-P1180	<del>-</del> @											
PANASONIC KX-P2124	-@											
PANASONIC KX-P2180	+@											
STAR 40 COLUMN												+4
STAR 40 COLUMN - AUTO CUTTER												+4
VERIFONE PRINTER 250 (40 COL)	+c		<del>-f</del>									1
ITHACA MODEL 80	<b>-@</b>	1	1	•т	+	+E	<b>-</b>					
ESPON TMT88												
STAR TSP400	+@	fl	+f1		+	+4	<del>-1-</del>		+M	+P		+W1
ITHACA ITHERM 280												

To use the Printers table, you must select the printer you are using from the Sales > Tools > Sales Pt Setup > Printing > Dot Matrix Printer dropdown.

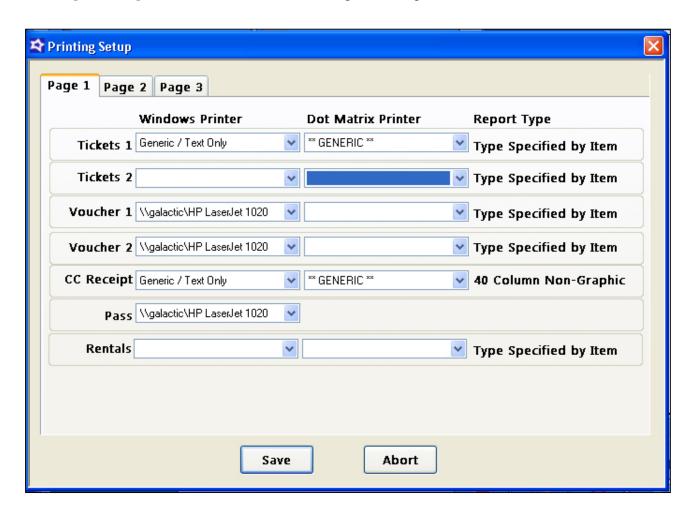
#### **Example:**

If you choose STAR TSP400, then the layout uses the codes highlighted in light blue in the screen capture for any layout calls made to the Printers table. When making layout calls to the Printers table, you replace any printer-specific codes you would otherwise use with calls to the Printers table. So if the layout is coded with Printers->doublewide, the salespoint pulls the doublewide code for the STAR TSP400. If by accident you selected the STAR 40 Column printer from the dropdown and used the same layout, Sales would use the STAR 40 Column row and grab the doublewide code from that row. Because the codes are usually different for different printers, it is important to select the correct one to get your layout to work properly. You can add additional devices if the device you are using is not listed in your table. See Appendix C: Using the Printers table to handle control codes for receipt printers for a description of how to do this.

1. Manufacturer-supplied drivers are installed and used like any other Windows driver provided by the manufacturer of the device.

## Associating the driver and printer with your layout

1. As already described in <u>Specific layout applications</u>, you must associate a layout with one of the specific applications listed on the <u>Page 1</u>, <u>Page 2</u> or <u>Page 3</u> tabs available from <u>Sales > Tools > Sales Pt Setup > Printing</u>. The <u>Page 1</u> tab is shown in the following screen capture.



To associate the layout/application with an output device, select the output device from the Windows Printer dropdown. If you are using a manufacturer-supplied text or graphics driver, then you also need to select \*\*GENERIC\*\* from the Dot Matrix Printer dropdown. If you are using a generic/text-only driver, then select Generic/Text Only from the Windows Printer dropdown and select your particular output device from the Dot Matrix Printer dropdown, as described previously. If your particular device is not listed under the Dot Matrix Printer dropdown, you can experiment to see whether any similar devices that are listed work or you can add the new device. You can also simply select \*\*GENERIC\*\* from the Dot Matrix Printer dropdown instead. \*\*GENERIC\*\* is simply an entry with no codes at all. See Appendix C: Using the Printers table to handle control codes for receipt printers for more information.

*Note*: The label **Dot Matrix Printer** is retained from older versions of Salesware. Other types of printers are now supported by the Printers table as well.

*Note*: When utilizing Kiosks, it is by design that tendrretail .dll require a printer to be set whether named **None** or **HP LaserJet 1020** as in the previous example. Even is no Credit Card receipt is to be printed the printer must still be set to **None.** If the printer line is left blank, the following error message occurs, "Printer Error" and the transaction may be cancelled.

## How to install a printer and driver

To install a printer, simply connect it to the network or attach it directly to a salespoint using a serial or parallel port (depending on the interface(s) available for the printer).

To install a driver, go to **Start** > **Printers and Faxes**. Click the **Add Printer** wizard. Select whether the device is connected locally or over a network. If it is connected over a network, navigate to the device and select it. If the device is connected directly to the computer (salespoint), select the port to which it is connected. However, the majority of printer installs for Salesware are done by plugging in the hardware, and then installing the generic driver using the **Found New Hardware Wizard** that automatically pops up. The exception to this is setting up the **CASHDRAWER** printer (which is used only to pop the cash drawer); the **CASHDRAWER** printer is a virtual printer with no detectable hardware. The **CASHDRAWER** printer can be connected to a receipt printer or directly to the salespoint. For more information on the configuration options for the **CASHDRAWER** printer, see the documentation for the ports.INI file in the *Salesware .INI Settings Reference* document and the **Sales** > **Tools** > **Sales Pt Setup** > **Cashdrawers** button.

If you are using drivers from the manufacturer, be sure to consult your owner's manual, because many printers require a very specific order of installation to get the printer to work at all. For example, many USB printers require running the install disk with the cord unplugged; you are prompted to plug in the cord at a specific time during the install or the install fails.

The printer name is important; *accesso* requests that when printers are installed they are name appropriately for their functions.

#### **Example:**

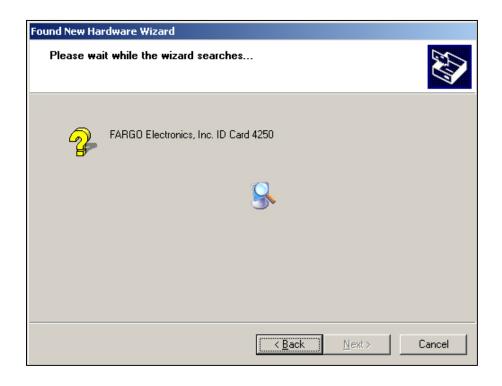
When installing a ticket printer, rename it to **TICKET**; when installing a receipt printer, name it **RECEIPT**; pass printer, **PASS** and so on. This way, when you define the printer in the Sales interface it makes sense. Also, there are many times when more than one **Generic/Text Only** printer is installed and you cannot have two printers with the same name.

## To install a manufacturer-supplied driver:

- 1. Plug the hardware into the computer.
- 2. You are presented with the **Found New Hardware Wizard**.



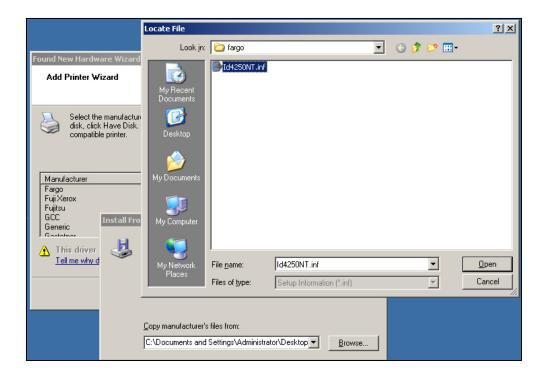
- 3. If you are installing a manufacturer-supplied driver, first try selecting the **Install the software automatically** radio button and click **Next**.
- 4. You are presented with a dialog that indicates Windows is searching for the driver for the new hardware.



- 5. If the driver is found, complete the remaining steps for the **Found New Hardware Wizard** and your new printer appears on the **Start** > **Printers and Faxes** dialog.
- 6. If the driver is not found, you have to select the driver yourself. Obtain the driver from a disk you received with the printer or go to the manufacturer's web site.
- 7. Click Back to return to the Main dialog of the Found New Hardware Wizard.
- 8. Select the **Install from a list or specific location** radio button. Click **Next**.
- 9. From the **Please choose your search and installation options** dialog, you direct the wizard where to search for your driver. In this example, we downloaded the driver from the manufacturer's Internet web site to the desktop for installation from there.
- 10. Select the **Don't search. I will choose the driver to install** radio button. Click **Next**.
- 11. Select the **Printers hardware type**, and then click **Next**.
- 12. Select the **Manufacturer** and **Printer**. Click **Next**.



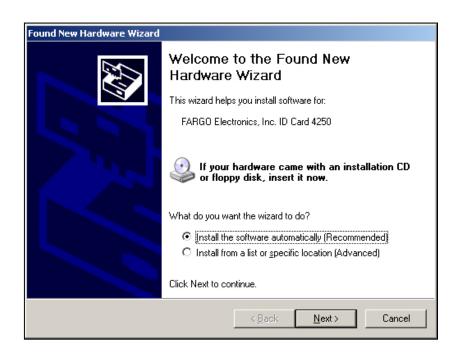
13. Select **Have Disk...** and **Browse...** to the driver.



- 14. Select the driver and click **Open**.
- 15. Click **OK**, and then **Next** to complete installation of the driver.

## To install the Generic/Text Only driver:

- 1. Plug the hardware into the computer.
- 2. You are presented with the Found New Hardware Wizard.



- 3. Select the **Install from a list or specific location** radio button. Click **Next**.
- 4. From the **Please choose your search and installation options** dialog, select the **Don't search. I will choose the driver to install** radio button. Click **Next**.
- 5. From the **Manufacturer** column, select **Generic**. From the **Printers** column, select **Generic/Text Only**. Click **Next**.



6. The wizard installs the driver and the **Generic/Text Only** printer appears on the **Start** > **Printers and Faxes** dialog.

Alternatively, you can use the **Add Printer** wizard to install a printer and driver, as shown in the following example.

#### Example of installing a receipt printer (Star TSP) with a Receipt layout:

- 1. From **SysManager** > **Preferences** > **Miscellaneous** > **Receipt Layout**, check that the **Short** scroll box contains a valid layout.
- 2. You do not need to associate the Receipt layout with the application, because this association is already "hard-coded" into Sales (for a listing of layouts and the applications with which they are associated, see the table in Specific layout applications).
- 3. Connect the Star TSP receipt printer to the salespoint. This is usually done using a serial (**USB** or **COM**) port
- 4. Launch the Start > Printers and Faxes > Add Printer wizard.

- 5. Select Local printer attached to this computer. Click Next.
- 6. Select the port (probably **COM1**). Click **Next**.
- 7. Select **Generic** from the **Manufacturer** dropdown. Click **Next**.
- 8. Retain the Generic/Text Only name under Printer name: Click Next.
- 9. Finish the wizard, selecting configuration options as appropriate for your environment.
- 10. Go to the Sales > Tools > Sales Pt Setup > Printing > Page 2 tab.
- 11. From the Windows Printer dropdown, select Generic/Text Only.
- 12. From the **Dot Matrix Printer** dropdown, select the Star TSP model that you installed.
- 13. From the **Report** dropdown, select **40 Column Non-Graphic**.

Make a sale and see if the device works. If it does not print, check whether a print job was sent to the device by going to **Start** > **Printers and Faxes**. If no print job was sent (there is nothing in the queue for that device), then there was a problem when you associated the device with the application from **Sales** > **Tools** > **Sales Pt Setup** > **Printing**. If there is a print job in the queue but there was an error, then there is a problem with the device you selected from the **Dot Matrix Printer** dropdown or the device was not installed properly to start with.

Note: If receipt printing is not enabled, a receipt does not print. Receipt printing of items can be enabled in two different places. It can be enabled on an item-by-item basis from the **SysManager** > **Activities** > **DCIs** > **New/Edit** > **Printing** tab > **Print On Receipt** button. Or you can set the salespoint to print a copy of the receipt for every sale from **Sales** > **Tools** > **Sales Pt Setup** > **Miscellaneous** > **Print Receipt**. You can also press the **Reprint** button in Sales to print a receipt on demand.

#### **Edit Layout Printer Option missing in Windows 7**

The **Page Setup** dialog is a printer related dialog provided by the Windows operating system, not our applications. The removal of the **Printers** button in Windows Vista and newer operating systems was performed by Microsoft for various internal reasons, mostly regarding security and memory stability. Unfortunately, *accesso*, cannot add this button to a **Windows System** dialog, but there is a workaround that does not require shutting down SysManager and changing the default printer.

## When editing the layout, perform these steps:

- 1. On the menu bar, select **Report** > **Run Report...**
- 2. Highlight the printer you wish to use and click the **Apply** button followed by the **Cancel** button.
- 3. Select **File** > **Page Setup**. The selected printer will now be active on the **Page Setup** dialog.

#### **Functions and commands**

There are three types of functions and commands used to create layouts: printer commands, a Salesware-specific subset of Visual FoxPro (VFP) functions and custom Salesware functions. These three types of functions and commands are described in the following sections.

#### **Printer commands**

Printer commands are commands that are used to control your output device – they are unique to the printer for which the layout is designed. In general, they are used only with Text Merge layouts and Shared Text Merge layouts, because Graphic layouts are generally output to printers that use standard Windows drivers.

A printer command can determine the font, size, style or position in which the text is printed. Currently, layouts can be printed using the Cognitive printer, the Boca printer, several laser jet printers and several dot matrix printers. Each of these printers recognizes different printer commands and some do not require commands at all. For specific information about the commands supported by your output device, see <a href="Printer commands">Printer commands</a> and the manufacturer's documentation.

## Salesware-specific Visual FoxPro (VFP) functions for Graphic layouts

Salesware uses a subset of Microsoft's Visual FoxPro functions. See <u>Function reference</u> for information about these functions

## **Custom Salesware layout functions**

Custom Salesware layout functions are provided with the Salesware product. See <u>Function reference</u> for information about these functions.

# Supported specialized printers

In addition to a wide range of standard printers that run under manufacturer-supplied Windows drivers, Salesware supports a variety of specialized printers. For a complete listing of hardware supported by *accesso*, see the Hardware Compatibility List document.

## Reference

# Sample layouts provided with Salesware

accesso maintains a set of layouts for client use. These are available for download from the accesso Siriusware Information Portal (**Downloads** menu > **Layouts**). The following table lists some of the layouts you can find here:

Layout description	Type of layout
Account invoices	Text
Cognitive tickets	Text

Boca tickets	Text
Credit card receipts	Text
ID cards	Graphic
Kitchen receipts	Text
Mailing labels	Graphic
Passes	Graphic
Rental equipment labels	Graphic
Rental forms	Graphic
Retail labels for matrix items	Graphic
Retail labels for tracking items	Graphic
Sales receipts	Text
Sales summaries	Text
Saved sales receipts	Text
Vouchers	Text
Z tape Reports	Text
Account Summary Report	Graphic
Inventory Receiver Report	Graphic
Purchase order form	Graphic
Confirmation letter	Graphic
Account invoices, 40 columns	Graphic
Account invoices, 80 columns	Graphic
Sales receipt, 40 columns	Graphic
Sales receipt, 80 columns	Graphic
Saved sales receipt, 40 columns	Graphic
Saved sales receipt, 80 columns	Graphic
Tickets	Graphic
Rental contract with modifiers	Graphic

In addition, over the course of the last several releases of Salesware, a variety of layouts have been distributed and there are also many pre-supplied layouts that can be obtained through the *accesso Siriusware* Information Portal under <a href="Downloads">Downloads</a> > <a href="Layouts">Layouts</a>.

#### **Printer commands**

Printer commands are commands that are used primarily from Text Merge and Shared Text Merge layouts to control your printer – they are unique to the printer for which the layout is designed. A printer command can determine the font, size, style or position in which the text is printed. Layouts can be printed using the Cognitive printer (referred to for many years as the Barcode Blaster printer, based on early models), the Boca printer, several laser jet printers and several dot matrix printers (see <u>Supported specialized printers</u>). Each of these printers recognizes different printer commands and some do not require commands at all. For a complete listing of printers supported by *accesso*, see the *Hardware Compatibility List (HCL)* document.

## **Cognitive printer commands**

This section describes the basic commands needed to design a printer layout for the Cognitive printer. This printer has traditionally been called, somewhat generically, the Barcode Blaster printer and is still sometimes referred to that way, regardless of which Cognitive model you are using. To design more complex layouts, please refer to the *User's Guide* that was included with the purchase of your Cognitive printer.

#### **Header line**

The header line is the first line in a Cognitive layout. Here is an example:

```
! 0 100 1050 1
```

Every Cognitive Header line used in Sales begins with an exclamation point (!), which tells the Cognitive that it is about to print in ASCII mode.

The 0 indicates to the Cognitive the starting position for printing. In this case and almost every other case, the starting position is 0.

The next parameter, 100, is always 100.

The next parameter, 1050, indicates how many printable rows exist on the ticket stock. In this case, the total number of rows in this Cognitive layout has to be less than or equal to 1050. If there are more than 1050 rows, the Cognitive skips to the next ticket to attempt to print that row. If the ticket stock is physically shorter than 1050 rows, the Cognitive may skip to the next label.

The next parameter, 1, indicates how many tickets are printed. In this case, only one ticket is printed. This entry could also contain an expression, for example:

```
< |TICKETQTY(tmp_qty)|>
```

Which prints one or more tickets or vouchers depending on the quantity sold on a particular invoice line item (TICKETQTY () is a custom function written specifically for this purpose).

## **Text justification for Cognitive layouts**

- To print centered text, type JUSTIFY CENTER on the line preceding the line that contains the text to be centered.
- To print left-justified text, type JUSTIFY LEFT on the line preceding the line that contains the text to be left-justified.
- To print right-justified text, type JUSTIFY RIGHT on the line preceding the line that contains the text to be right-justified.

#### Font styles and sizes

#### **UltraFonts**

Most ticket designers use UltraFonts to design their Cognitive layouts for Sales. An example of an UltraFont code is:

U A20

This code is described in the following table.

Parameter	Specifies	Options	Syntax
U	Ultrafonts		
A	Font style	A - rounded corners  B - angled corners  C - bolded horizontal strokes	Must be uppercase
20	Font size	1 to 65535	No spaces between the font style and the font size

#### **TextFonts**

Occasionally TextFonts are used when creating Cognitive Printer layouts. By utilizing TEXT 1, 2 and 3 font sizes with the values in parenthesis you can create Ticket layouts in this fashion. An example of TextFont code is:

TEXT 3 (1,0,1,1).

- The first character determines the spacing between characters
- The second controls the font's clockwise rotation
- The third controls a font's horizontal width

• The fourth controls a font's vertical height

Parameter	Options	Additional Details
Spacing	0-255	If a negative sign is placed before a designated spacing number, the font is non-proportional and this value sets the character width.
Rotation	0,90,180,270	
	Default = 0	
Width	0-4	Must be used when establishing a Height value
	Default = 1	
Height	0-4	
	Default = 1	

# **Boldness, spacing and rotation**

Level of boldness, spacing and rotation of text can be specified when using Ultrafonts with the following syntax:

U A100(boldness, spacing, rotation)

This code is described in the following table.

Parameter	Options	Default	Use
boldness	1 to 255	2	Indicates the boldness of the printed character in dots
spacing	0 to 10  N causes characters to be spaced disproportionately	1	Indicates number of dot columns between characters
rotation	0, 90, 180 or 270	0	Indicates the degree of clockwise rotation of the printed character string

## **Columns and rows**

The following syntax demonstrates the use of columns and rows:

```
U A20 (2, 4, 0) 100 10
```

According to this line of code, the Cognitive prints text in the hundredth column on the tenth row. Pay special attention to the rotation entry when specifying the column and row. If a line is specified to rotate 180 degrees or 2670 degrees, the columns and rows start from high to low (900 to 0 and 1050 to 0). If a line is specified to rotate 0 degrees or 90 degrees, the columns and rows start from low to high (0 to 900 and 0 to 1050).

```
U B40 (2, 4, 180) 800 1000
```

Using the preceding code, the Cognitive prints text at 180 degrees (upside down) starting in the 800th column on the 1000th row. This example is useful when the ticket stock comes out of the Cognitive bottom first.

#### **Printing text**

To print text using Cognitive commands, type the font style, font size, boldness, character spacing, rotation, column, row, a space, the beginning delimiter, the VFP expression(s), custom function(s), field(s) and/or literal string(s), followed by an ending delimiter, as in the example below.

```
U B40 (2, 4, 0) 100 10 <| alltrim(tmp_oper)+' '+dtoc(date())+' '+alltrim(FOP())+
' '+alltrim(str(tmp_ext/tmp_qty,9,2))|>
```

The Cognitive prints the end result of the VFP expression, custom function and table fields using the specified printer commands.

## **Printing barcodes**

All Salesware components use the Code39 or Code128 barcode font. These fonts are installed as part of the Common Files installation (see the *Salesware Installation Guide* for more information). Therefore, when designing tickets that contain a barcode you must print the barcode using either the Code39 or Code128 barcode font. The 128 barcode font encrypts the data, thereby reducing the size of the printed barcode and making the barcode more readable for larger numbers.

The following line of code prints a Code39 barcode rotated 90 degrees on a Cognitive:

```
BR code39(2:6)- 705 640 100 < |if(empty(tmp_edate), '*AXX', '*A'+ encrypt_date(tmp_edate)) + encrypt_number(tmp_access)+alltrim("*")|>
```

The following code prints a Code39 barcode with no rotation on a Cognitive:

```
B Code39(2:6) - 235 400 95
```

```
<<|if(empty(tmp_edate),'*AXX','*A'+encrypt_date(tmp_edate))+encrypt_number(tm
p_access)+alltrim("*")|>
```

The following line of code prints a non-rotated Code128 barcode on a Cognitive:

```
B code128(2:4) 350 500 70 < | if(empty(tmp_edate),'*AXX','*A'+
encrypt_date(tmp_edate)) +encrypt_number(tmp_access)+alltrim("*")|>
```

Because the above barcode commands do not print subtext, it is necessary to print the following subtext line to indicate what characters are contained in the barcode:

```
U B25 (2,1,90) 675 750 < | 'A'+alltrim(str(tmp_access,20,0)) | >
```

*Note*: The 90 in the (2,1,90) is signifying 90 degrees of rotation. For the non-rotation barcodes, this value must be set to 0.

#### The END command

Every Cognitive layout must have an END command at the conclusion of the layout. END is on a separate line at the end of the Cognitive layout *and must be followed by a new line character (carriage return)*. To place a new line character after END, simply press the **Return** or **Enter** key on the keyboard. If END is not at the end of the Cognitive layout, the tickets or vouchers do not print. If the END command is not followed by a new line character, the tickets or vouchers print every other time.

#### **Boca printer commands**

Boca printers use a language called FGL (Friendly Ghost Language). All Boca printer commands that are written for printer layouts must be enclosed in the VFP command alltrim(). In the following example, alltrim() contains all of the Boca printer commands.

```
<|alltrim("<RR><RC45,1075><F6><HW1,1>")+ DAILYCODE(ctod(tmp_date))|>
```

#### **Text rotation**

The Boca printer can rotate text 0, 90, 180 or 270 degrees. The commands listed in the following table rotate the text by the degrees indicated. (See the previous line of code for the placement of the text rotation command.)

<nr></nr>	Rotates text 0 degrees
<nr></nr>	Rotates text 0 degrees

<rr></rr>	Rotates text 90 degrees
<ru></ru>	Rotates text 180 degrees
<rl></rl>	Rotates text 270 degrees

# **Rows and columns**

The following example indicates to the Boca printer to print on row 100 in column 50:

<RC100,50>

# Font styles

The following font styles can be used with the Boca printer:

Font Style	Description
<f1></f1>	A self-styled font containing most of the normal ASCII characters. It also includes the German character set and the British pound symbol. It is not recommended for use on 200 dpi printers.
<f2></f2>	A self-styled font containing most of the normal ASCII characters. It also includes the German character set and the British pound symbol.
<f3></f3>	An OCRA-styled font containing most of the normal ASCII characters. It also includes the German character set and the British pound symbol.
<f4></f4>	An OCRA-styled font containing most of the extended non-rotated character set (no extended graphics characters). It does not include lowercase letters in either rotation or the OCRA special character set. It is not recommended for use on 200 dpi printers.
<f5></f5>	A self-styled font containing most of the normal ASCII characters. This font is not recommended for general use.
<f6></f6>	An OCRA-styled font containing most of the normal ASCII characters. It also contains Boca's condensed German and British character sets.
<f7></f7>	A full OCRA-font when printed on a 200 dpi printer.
<f8></f8>	This font is the same as <f13> except for a smaller box size. This is the default font size for 8.5-inch wide printers to allow them to easily interface with most word processing programs.</f13>
<f9></f9>	An OCRA-styled font containing Boca's condensed German and British character sets.

<f10></f10>	A bold Prestige font containing Boca's condensed German and British character sets.
<f11></f11>	A script font.
<f12></f12>	An Orator font for tall, bold lettering.
<f13></f13>	A Courier style international character set (223 characters)

### Font height and width

To specify the height and width of a font (boldness), use the following command:

<HW1,1>

Increasing or decreasing the numbers controls the height and boldness of the font. Once the height and width have been changed from normal, a <HW1, 1> must be coded for the font to return to the normal size.

*Note*: Be careful not to build characters into the characters below them by increasing the height too far.

## **Printing text**

To print text using Boca printer commands, simply type the beginning delimiter, the VFP command alltrim(), followed by an open parenthesis, a double quote, the font rotation, row and column, font style, character height and width, a closing double quote, a closing parenthesis, a plus symbol (+), the VFP expression(s), custom function(s), table field(s) and/or literal string(s), followed by an ending delimiter.

### Example:

```
<|alltrim("<RR><RC45,1075><F6><HW1,1>") + DAILYCODE (ctod(tmp_date))|>
```

The Boca printer prints the end result of the VFP expression, custom function and table fields using the specified printer commands.

### **Printing barcodes**

All Salesware components either use the Code39 barcode font or the Code128 barcode font. Therefore, when designing tickets that contain a barcode, you must print the barcode using one of these two barcode fonts.

Here is an example of a line of code that prints a ladder barcode using Code39 barcode on the Boca printer:

```
<|alltrim("<RC50,575><X2><NXL12>")+if(empty(tmp_edate),'*AXX','*A'
+encrypt_date(tmp_edate))+encrypt_number(tmp_access)+alltrim("*")|>
```

All Code39 data must be bracketed by asterisks (\*) on both sides, as shown. Because the example barcode command does not print subtext, it is necessary to print the following subtext line to indicate what characters are contained in the barcode:

```
<|alltrim("<RR><RC150,475><F1><HW3,2>")+'A'+alltrim(str(tmp_access))|>
```

The following is an example of how to print a picket fence barcode using Code39 barcode on the Boca printer:

```
<|alltrim("<RC50,575><X2><NXP12>")+if(empty(tmp_edate),'*AXX','*A'+encrypt_da
te(tmp_edate))+encrypt_number(tmp_access)+alltrim("*")|>
```

Code128 is an alphanumeric bar code. All Code128 data must be bracketed by carets (^). The letter O is used to select Code128 barcode. A typical ladder Code128 barcode would be sent as follows:

```
<|alltrim("<RC0,70><X2><OL3>")+if(empty(tmp_edate),'^AXX','^A'+encrypt_date(t
mp_edate))+encrypt_number(tmp_access)+alltrim("^")|>
```

This would result in a 3-unit wide bar code starting on row 0, column 70. No interpretation is printed.

A typical expanded picket fence Code128 would be as follows:

```
<|alltrim("<RC0,10><X2><OP5><BI>")+if(empty(tmp_edate),'^AXX','^A'+encrypt_da
te(tmp_edate))+encrypt_number(tmp_access)+alltrim("^")|>
```

This code starts at row 0, column 10. The interpretation is included. The <BI> in the Boca printer command is what causes the interpretation or subtext to print.

### Specifying the end of a Boca printer layout

The following line specifies the end of a Boca printer layout. If this line does not exist at the end of a Boca printer layout the ticket or voucher does not print.

```
<|alltrim("<p>")|>
```

## **Dot matrix printer layouts**

All dot matrix printer layouts use the custom function <code>show()</code> to specify font style and size, line size, text justification and text to be printed. Every <code>show()</code> command indicates a new row in a layout. For more information on the <code>show()</code> command, see <u>Ticket layout functions</u>. <code>show()</code> uses seven parameters to set characteristics for the text to be displayed.

## **Example:**

```
<|show('doublehigh','doublewide','italics','bold','left','20',DAILYCODE(ctod(tmp_date))|>
```

This generates the valid daily code using text that is twice normal height, italicized, bold and left justified.

*Note*: that some parameters are not defined; empty single quotes are used as placeholders so that show() receives the parameters it is looking for in the correct places. The < | and | > are required.

A blank line is generated by including an empty show():

```
<|show('','','','','','','','40')|>
```

The following line prints the operator's name in regular type on a twenty character ticket:

```
<|show('','','','','centered','20',alltrim(tmp oper))|>
```

The following line prints the literal string, "Big Fish":

```
<|show('bold','','','centered','40','Big Fish')|>
```

More than one table field or literal string can be printed on one line. Add the text together with the plus sign (+), making sure all fields have been converted to character fields. The following prints the location and price right-justified with titles in condensed type on a forty character ticket:

```
<|show('condensed','','','','right','40',alltrim(str(extension/quantity,9,2) +
alltrim(tmp loc)|>
```

## Sample ticket Printer layouts

In the following sample Text Merge layouts for tickets, notice that all VFP and Salesware functions are delimited by < | and |>.

### **Cognitive printer Ticket layout**

### **Boca printer Ticket layout**

```
<|alltrim("<RR><RC45,1075><F6><HW1,1>")+ DAILYCODE(ctod(tmp_date))|>
<|alltrim("<RR><RC50,1020><F3><HW1,1>")+ upper(substr(CMONTH(ctod(tmp_date)),1,3))+'
'+alltrim(str(day(ctod(tmp_date)),3,0))+'
'+substr(alltrim(str(year(ctod(tmp_date)),4,0)),3,2)|>
<|alltrim("<RR><RC50,980><F3><HW1,1>")+ alltrim(tmp_dept)+'/'+alltrim(tmp_Item))|>
<|alltrim("<RR><RC50,925><F3><HW1,1>")+time()+'
'+alltrim(tmp_spct)+'/'+alltrim(str(tmp_disc,9,2))|>
<|alltrim("<RR><RC50,830><F3><HW1,1>")+ alltrim(tmp_oper)+' '+dtoc(date())+'
'+alltrim(FOP())+' '+alltrim(str(tmp_ext/tmp_qty,9,2))|>
<|alltrim("<RC50,575><X2><NXL12>")+if(empty(tmp_edate),'*AXX','*A'
+encrypt_date(tmp_edate))+encrypt_number(tmp_access)+alltrim("*")|>
<|alltrim("<RR><RC150,475><F1><HW3,2>")+'A'+alltrim(str(tmp_access))|>
<|alltrim("<RR><RC150,475><F1><HW3,2>")+'A'+alltrim(str(tmp_access))|>
<|alltrim("<P>")")><</al>
```

# Tables and fields available for use from layouts

Layouts can reference any field in any table in the local data, but the data that is fetched is valid only if Sales has "synced" to the table. Syncing means that Sales sets the table "pointer" to the relevant row; all fields in the row are then available to the layout.

*Note*: Layouts don't use lookup fields to find an applicable row – they simply start grabbing the fields in the "current" row in the table; syncing by Sales causes the relevant row to become the "current" row (i.e., the row that is pointed to by the table "pointer").

This section describes the tables that get synced for all types of layouts. The following table shows all of the tables (and the fields used to sync) available to Text Merge and Shared Text Merge layouts. The section <u>Tables and fields available from Graphic layouts</u> shows all of the tables (and the fields used to sync) available to Graphic layouts. The tables listed are all those that you can legitimately reference from your layout (that contain data relevant to the transaction). The Printing table is a special case: Sales writes a record to the Printing table previous to printing and the layout fetches most of the data it uses from this record. For descriptions of most of the tables and fields available for use, see the SiriusSQL Data Dictionary, available from *accesso Siriusware* Technical Support.

*Note*: In the following table, the AllAdres, AllTrans, BookInfo, Cc\_Trans, Printing and Utility tables are local tables only, so are not described in the SiriusSQL Data Dictionary.

Local table available to Text Merge and Shared Text Merge layouts <sup>1</sup>	Field used by Sales to "sync" to row available to layout
Accounts	acct_name
AllAdres	guest_no
AllTrans	sale_no
BookInfo	sale_no
Cc_Trans	sale_no
Invoices	invoice_no
Operator	op_code
Printers	p_name
Printing	sale_no
Resrvatn	reserv_no
Sale_hdr	sale_no
Sh_info	sale_no
Sh_save	sale_no
Shs_info	sale_no
Tr_info	sale_no

 $<sup>^{1}</sup>$  Also see the DETAILS ( ) and ITERATE\_OVER ( ) functions for other tables that become available when using those custom functions.

Trs_info	sale_no
Utility	sale_no

## Tables and fields available from Graphic layouts

For Graphic layouts, the tables available for printing are dependent on the type of printing being done. This document covers Graphic layouts that are processed by PrintEZ application:

- Tickets and vouchers
- Receipts and invoices
- Saved sales
- Z-tapes
- Tee sheets
- Confirmation letters

In every type of printing, PrintEZ application first opens up every .dbf file in the Sales local Data folder. Thus, all tables in the folder can be referenced. However, not all of these tables are synched to the data you are printing. In some cases, the un-synched tables have their record pointers set to the first record in the table, sometimes to an empty record.

The following sections comprehensively reveal the synch status of each table and how it is linked to what you are printing.

## **Graphic Ticket and Voucher layouts**

All tables in the local Data folder are open and may be referenced, but they may not be synched. Ticket and Voucher layouts use a table named csrTrans to print from. This table is created for each print job and is left on disk after the print job is complete. It is created in the Sales\Data folder. You can close Sales and investigate the contents of this file using Helper utility. Tickets and vouchers are printed from Sales by passing the transaction number. The following tables are synched:

Tables synched during normal printing (not using the pass reprint or IDCard feature)			
Table	Sync field	Notes	
access	printing.tmp_passno	If tmp_passno <> 0 and it's an access product	
accomdtn	resrvatn.accommodat	<pre>If transact.reserv_no &lt;&gt; 0</pre>	
accounts	sale_hdr.acct_name	<pre>If transact.invoice_no &lt;&gt; 0</pre>	
alladres	csrSaleTrans.guest_no_a		
baselodg	resrvatn.base_lodge	<pre>Iftransact.reserv_no &lt;&gt; 0</pre>	

bookinfo	transact.trans_no and guests.guest_no	
cc_trans	transact.sale_no	
csrResDWCards	N/A	Single record table
csrResGuest	guests.guest_no	
csrSaleGuest	csrTrans.guest_no	
csrSaleHdr	transact.sale_no	
csrTrans	transact.trans_no	Primary table for printing.
csrTransGuest	transact.trans_no	
dailycod	today's month/day	
defaults	N/A	Single record table
gst_book	guests.guest_no	
gst_pass	printing.tmp_passno	
gst_rent	guests.guest_no	
guests	printing.tmp_gstno	
invoices	transact.invoice_no	<pre>If transact.invoice_no &lt;&gt; 0</pre>
items	transact.DCI	
mktgcode	resrvatn.mktg_code	<pre>If transact.reserv_no &lt;&gt; 0</pre>
operator	transact.op_code	
passinfo	printing.tmp_gstno	
pkup_loc	resrvatn.pickup_loc	<pre>If transact.reserv_no &lt;&gt; 0</pre>
prefs	N/A	Single record table
prefs_bk	N/A	Single record table
printing	printing.tmp_formno	This field holds the rental contract number generated when FormIsTrans=TRUE is set in the Sales32c.INI file.
		Note: The rentinfo.form_no field can also be used on Graphic layouts: alltrim(str(rentinfo.form_no,16,0))
rentinfo	transact.trans_no and guests.guest_no	
resrvatn	sale_hdr.reserv_no	
sale_hdr	transact.sale_no	

sales_pt	N/A	Single record table
sh_save	transact.sale_no	
specials	transact.special	If transact.special not blank
srcecode	resrvatn.srce_code	<pre>If transact.reserv_no &lt;&gt; 0</pre>
tmp_inv	N/A	Single record table
tr_save	trans_no from Sales	
transact	trans_no from Sales	
usercod1	resrvatn.user_code1	<pre>If transact.reserv_no &lt;&gt; 0</pre>
usercod2	resrvatn.user_code2	<pre>If transact.reserv_no &lt;&gt; 0</pre>
usercod3	resrvatn.user_code3	<pre>If transact.reserv_no &lt;&gt; 0</pre>
utility	transact.sale_no	
wrapcode	resrvatn.wrap_code	<pre>If transact.reserv_no &lt;&gt; 0</pre>

Tables synched using the pass reprint or IDCard feature			
Table	Sync field	Notes	
defaults	N/A	Single record table	
prefs	N/A	Single record table	
sales_pt	N/A	Single record table	
prefs_bk	N/A	Single record table	
alladres	guests.guest_no		
guests	printing.tmp_gstno	If not an IDCard	
guests	gst_pass.guest_no	If it is an IDCard	
gst_pass	printing.tmp_passno		
items	printing.DCI		

# **Graphic Receipts and Invoice layouts**

All tables in the local Data folder are open and may be referenced, but they may not be synched. The following tables are synched:

Table	Sync field	Notes
csrResDWCards	N/A	Single record table

defaults	N/A	Single record table
prefs	N/A	Single record table
prefs_bk	N/A	Single record table
tmp_inv	N/A	Single record table
cc_trans	printing.sale_no	
sale_hdr	printing.Sale_no	
sh_save	printing.Sale_no	
tr_save	printing.Sale_no	
transact	printing.Sale_no	
utility	printing.sale_no	
alladres	printing.tmp_gstno	If tmp_gstno <> 0
guests	printing.tmp_gstno	If tmp_gstno <> 0
access	printing.tmp_passno	If tmp_passno <> 0 and access product
gst_pass	printing.tmp_passno	If tmp_passno <> 0 and pass product
accomdtn	resrvatn.accommodat	<pre>If sale_hdr.reserv_no &lt;&gt; 0</pre>
baselodg	resrvatn.base_lodge	<pre>If sale_hdr.reserv_no &lt;&gt; 0</pre>
mktgcode	resrvatn.mktg_code	<pre>If sale_hdr.reserv_no &lt;&gt; 0</pre>
pkup_loc	resrvatn.pickup_loc	<pre>If sale_hdr.reserv_no &lt;&gt; 0</pre>
srcecode	resrvatn.srce_code	<pre>If sale_hdr.reserv_no &lt;&gt; 0</pre>
usercod1	resrvatn.user_code1	<pre>If sale_hdr.reserv_no &lt;&gt; 0</pre>
usercod2	resrvatn.user_code2	<pre>If sale_hdr.reserv_no &lt;&gt; 0</pre>
usercod3	resrvatn.user_code3	<pre>If sale_hdr.reserv_no &lt;&gt; 0</pre>
wrapcode	resrvatn.wrap_code	<pre>If sale_hdr.reserv_no &lt;&gt; 0</pre>
accounts	sale_hdr.acct_name	<pre>If transact.invoice_no &lt;&gt; 0</pre>
resrvatn	sale_hdr.reserv_no	
items	transact DCI	
invoices	transact.invoice_no	
operator	transact.Op_code	
specials	transact.special	

# **Graphic Saved Sale layouts**

All tables in the local Data folder are open and may be referenced, but they may not be synched. The following tables are synched:

Table	Sync field	Notes
access	printing.tmp_passno	If tmp_passno <> 0 and access product
accounts	sh_save.acct_name	<pre>Iftr_save.invoice_no &lt;&gt; 0</pre>
alladres	printing.tmp_gstno	Iftmp_gstno <> 0
alltrans	printing.sale_no	
cc_trans	printing.sale_no	
gst_pass	printing.tmp_passno	If tmp_passno <> 0 and pass product
guests	printing.tmp_gstno	If tmp_gstno <> 0
invoices	alltrans.invoice_no	
items	alltrans DCI	
operator	alltrans.op_code	
sh_save	printing.sale_no	
specials	alltrans.special	
tr_save	alltrans.trans_no	
utility	printing.sale_no	

# **Graphic Z-tape layouts**

All tables in the local Data folder are open and may be referenced, but they may not be synched. The following tables are synched:

Table	Sync field	Notes
csrZTape		All transactions from the transact table for that date
sale_hdr	csrZTape.sale_no	

## **Graphic Tee Sheet layouts**

All tables in the local Data folder are open and may be referenced, but they may not be synched. The following tables are synched:

Table	Sync field	Notes
csrTee		Facilities, times and descriptions for events

#### **Confirmation letters**

Confirmation layouts are Graphic layouts (used with the Salesware Reservations module) that are saved in a special directory: Siriusware\Layouts\CONFIRMS. This is done for ease of selection by the Sales operator.

All tables in the local Data folder are open and may be referenced, but they may not be synched. To print confirmation letters, PrintEZ application creates several temporary tables. These tables are actually left on disk after the confirmation letter has printed, so you can close Sales and use Helper utility to view their contents. They are created in the Sales\Data folder. csrTrans is the primary (selected) table. The following tables are used.

Table	Sync field	Notes
csrTrans		Table created and left on disk for each confirmation letter – holds all the tr_save records for the reservation.
csrSaleHdr	Not synched	Contains sh_save and sale_hdr records for the reservation.
csrResGuest	N/A	Single record table. Contains guest record (with address information) for guest attached to Reservation Header.
csrUtility	Not synched – only top record	Contains utility records for all sales in csrSaleHdr
csrSaleGuest	Not synched	All guests attached to transactions in the reservation with address information
resrvatn	reserv_no	
utility	printing.sale_no	Has totals for a reservation and is invaluable in creating confirmations. Fields include Sale_no,

csrResDWCards N/A Single record table with In-House Cards info  accomdtn resrvatn.accommodat  baselodg resrvatn.base_lodge mktgcode resrvatn.mktg_code pkup_loc resrvatn.pickup_loc srcecode resrvatn.user_code usercod1 resrvatn.user_code1 usercod2 resrvatn.user_code2 usercod3 resrvatn.user_code3 wrapcode resrvatn.wrap_code accounts csrSaleHdr.acct_name invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.meet_locat template items.DCI items csrTrans.DCI			Sale_sub, Sale_disc, Sale_fee, Sale_ext, Sale_taxa, Sale_taxb, Sale_tax, Change, Acct_tot, Inv_tot, Acct_chg, Acct_pay, Pms_lookup, Pms_select, Saved_sale, Admissions, Dw_swipeno, Dw_cr_lim, Dw_cr_rem, Sp_lim, Sp_rem, Sp_lim_dy, Sp_rem_dy, Guest_no, First_name, Last_name, Phone, Descript1, Descript2, Salespoint, Operator, Date_time, Res_total, Bal_due, Amt_paid
baselodg resrvatn.base_lodge mktgcode resrvatn.mktg_code pkup_loc resrvatn.pickup_loc srcecode resrvatn.user_code usercod1 resrvatn.user_code1 usercod2 resrvatn.user_code2 usercod3 resrvatn.user_code3 wrapcode resrvatn.wrap_code accounts csrSaleHdr.acct_name invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	csrResDWCards	N/A	
mktgcode resrvatn.mktg_code pkup_loc resrvatn.pickup_loc srcecode resrvatn.user_code usercod1 resrvatn.user_code1 usercod2 resrvatn.user_code2 usercod3 resrvatn.user_code3 wrapcode resrvatn.wrap_code accounts csrSaleHdr.acct_name invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	accomdtn	resrvatn.accommodat	
pkup_loc resrvatn.pickup_loc srcecode resrvatn.srce_code usercod1 resrvatn.user_code1 usercod2 resrvatn.user_code2 usercod3 resrvatn.user_code3 wrapcode resrvatn.wrap_code accounts csrSaleHdr.acct_name invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	baselodg	resrvatn.base_lodge	
srcecode resrvatn.srce_code usercod1 resrvatn.user_code1 usercod2 resrvatn.user_code2 usercod3 resrvatn.user_code3 wrapcode resrvatn.wrap_code accounts csrSaleHdr.acct_name invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	mktgcode	resrvatn.mktg_code	
usercod1 resrvatn.user_code1 usercod2 resrvatn.user_code2 usercod3 resrvatn.user_code3 wrapcode resrvatn.wrap_code accounts csrSaleHdr.acct_name invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	pkup_loc	resrvatn.pickup_loc	
usercod2 resrvatn.user_code2 usercod3 resrvatn.user_code3 wrapcode resrvatn.wrap_code accounts csrSaleHdr.acct_name invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	srcecode	resrvatn.srce_code	
usercod3 resrvatn.user_code3  wrapcode resrvatn.wrap_code accounts csrSaleHdr.acct_name invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	usercod1	resrvatn.user_code1	
wrapcode resrvatn.wrap_code accounts csrSaleHdr.acct_name invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	usercod2	resrvatn.user_code2	
accounts csrSaleHdr.acct_name invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	usercod3	resrvatn.user_code3	
invoices csrTrans.invoice_no guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	wrapcode	resrvatn.wrap_code	
guests csrTrans.guest_no gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	accounts	csrSaleHdr.acct_name	
gst_pass csrTrans.type20num bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	invoices	csrTrans.invoice_no	
bookinfo csrTrans.type40num res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	guests	csrTrans.guest_no	
res_schd csrTrans.type60num access csrTrans.type70num meet_loc csrTrans.meet_locat template items.DCI	gst_pass	csrTrans.type20num	
access csrTrans.type70num  meet_loc csrTrans.meet_locat  template items.DCI	bookinfo	csrTrans.type40num	
meet_loc csrTrans.meet_locat template items.DCI	res_schd	csrTrans.type60num	
template items.DCI	access	csrTrans.type70num	
	meet_loc	csrTrans.meet_locat	
items csrTrans.DCI	template	items.DCI	
	items	csrTrans.DCI	

alladres	csrSaleGuest.guest_no_a	However, csrSaleGuest is not
		synched

## **Multi-page Confirmation layouts**

Sometimes you need to get a vast quantity of text on a page but problems may occur when you get to the page breaks. To mitigate this, you can use "fake groups." In the Confirmation layout available from <a href="http://portal.siriusware.com/docs/kb-data/multipagefakegroupdemo.zip">http://portal.siriusware.com/docs/kb-data/multipagefakegroupdemo.zip</a>, fake groups were added to break up the one or two very large text blocks. Each of the chunks prints entirely on a page or is moved to the next page – they are not split up. This is the problem with very large blocks of text – they don't split between pages. If you make the blocks small enough, though, then they break up in a more desirable way. This trick has the added headache of maintaining more individual chunks of text, but has the advantage of working better in multi-page layouts.

When you create fake groups you also need fake group variables (this is what the fake groups group on).

### To create the layout, follow these steps:

- 1. From the layout editor, click **Report** > **Data Grouping**.
- 2. Add as many fake groups as you think you might need. Use the expression FakeGroup1, FakeGroup2, etc.
- 3. On that same **Data Grouping** dialog box, change the nesting order of the groups so that the real groups are at the bottom and the fake ones are at the top.
- 4. In **Reports** > **Variables** create the same number of variables to match the expressions you used in step 2 (FakeGroup1, FakeGroup2, etc.). Leave the **Value to store**, **Initial Value**, **Reset Value** and **Calculation** on their defaults.
- 5. Start filling up the group footers.

You may have some problems if you are using a summary band – but that can usually be solved by moving that information into one of the FakeGroup footer bands.

# **Fields for Text Ticket layouts**

The table below contains field types and their descriptions used for Text Ticket layouts.

Field type	Description	
Character	A string of characters of a defined length (from 1 to 255) – holds anything that can be typed on the keyboard	
Memo	A character field with no size limit (limited by available memory)	
Integer	Number with no decimal places; can be positive or negative; numbers from -2147483647 to 2147483647 can be stored in 4 bytes	

Currency	Numbers that represent money; are normally displayed with two decimal places but store as four decimal places for calculation; can be positive or negative
Logical	Can be true or false – stored in 1 byte
Numeric	A numeric value either integer or decimal
Double	A double-precision floating-point number

The table below contains many of the most common fields used by Text Ticket layouts.

Field name	Field description	Field type and size
Tmp_aAddr	Address for account	Character – 25
Tmp_aArea	Area code for account	Character – 5
Tmp_access	Access number	Double – 8
Tmp_aChk1	Account user def check box 1	Logical – 1
Tmp_aChk2	Account user def check box 2	Logical – 1
Tmp_aChk3	Account user def check box 3	Logical – 1
Tmp_aChk4	Account user def check box 4	Logical – 1
Tmp_aChk5	Account user def check box 5	Logical – 1
Tmp_aCity	Account city	Character – 15
Tmp_aCont	Account contact	Character – 25
Tmp_aDate1	Account user-defined date 1	Character – 10
Tmp_addr	Primary guest address 1	Character – 25
Tmp_addr2	Primary guest address 2	Memo – 4
Tmp_aDesc	Account description	Character – 25
Tmp_admisn	Number of admissions per item	Integer – 4
Tmp_aDtime	Account user-defined date 2	Character – 16
Tmp_aLimit	Account credit limit	Double – 8
Tmp_aMemo1	Account user def memo	Memo – 4
Tmp_aName	Account name	Character – 25
Tmp_aNotes	Account notes	Memo – 4
Tmp_aNum1	Account user def numeric 1	Integer – 4
Tmp_aNum2	Account user def numeric 2	Integer – 4

Tmp_aNum3	Account user def numeric 3	Integer – 4
Tmp_aNum4	Account user def numeric 4	Double – 8
Tmp_aNum5	Account user def numeric 5	Double – 8
Tmp_aPhone	Account phone number	Character – 8
Tmp_area	Primary guest area code	Character – 5
Tmp_aState	Account state	Character – 2
Tmp_aTxt1	Account user def text 1	Character – 15
Tmp_aTxt2	Account user def text 2	Character – 15
Tmp_aTxt3	Account user def text 3	Character – 15
Tmp_aTxt4	Account user def text 4	Character – 15
Tmp_aTxt5	Account user def text 5	Character – 15
Tmp_aZip	Account zip code	Character – 10
Tmp_bage	Age of the booked guest	Character – 3
Tmp_bedt	Booking end date	Character – 10
Tmp_betm	Booking end time	Character – 8
Tmp_bifnm	Booking instructor – first name	Character – 10
Tmp_bilnm	Booking instructor – last name	Character – 10
Tmp_birth	Primary guest birth date	Character – 10
Tmp_bloc	Lesson location	Character – 10
Tmp_blvl	Booking level	Character – 1
Tmp_bnum	Booking ID	Double – 8
Tmp_bsdt	Booking start date	Character – 10
Tmp_bstm	Booking start time	Character – 8
Tmp_cat	Category nickname	Character – 10
Tmp_city	Primary guest city	Character – 15
Tmp_copp	Access number and expiration date	Character – 12
Tmp_cprsn	Comp person	Character – 15
Tmp_crsn	Comp reason	Character – 15
Tmp_date	Item start date	Character – 10
Tmp_dept	Department nickname	Character – 10
Tmp_disc	Discount amount	Numeric – 12

Tmp_duses1	Pass - number of uses left today	Integer – 4
Tmp_edate	Item end or expiration date	Character – 10
Tmp_ext	Item price + tax + fees	Numeric – 12
Tmp_fee	Fee amount	Numeric – 12
Tmp_fname	Primary guest first name	Character – 10
Tmp_formno	Rental Contract Number	Numeric - 12
Tmp_glno	Item GL number	Character – 12
Tmp_gNotes	Primary guest notes	Memo – 4
Tmp_group	Primary guest group	Character – 10
Tmp_gstno	Primary guest number	Double – 8
Tmp_idesc	Item description	Character – 25
Tmp_invno	Invoice number	Double – 8
Tmp_item	Item nickname	Character – 10
Tmp_lname	Primary guest last name	Character – 15
Tmp_loc	Location or salespoint name	Character – 6
Tmp_mod1	Modifier 1 description	Memo – 4
Tmp_mod2	Modifier 2 description	Memo – 4
Tmp_mod3	Modifier 3 description	Memo – 4
Tmp_mod4	Modifier 4 description	Memo – 4
Tmp_mod5	Modifier 5 description	Memo – 4
Tmp_mod6	Modifier 6 description	Memo – 4
Tmp_mod7	Modifier 7 description	Memo – 4
Tmp_mod8	Modifier 8 description	Memo – 4
Tmp_mod9	Modifier 9 description	Memo – 4
Tmp_money1	Pass money1 current value	Currency – 8
Tmp_money2	Pass money2 current value	Currency – 8
Tmp_msg	Line item message	Character – 20
Tmp_oper	Operator log-in name	Character – 6
Tmp_otlvl	Other level	Character – 1
Tmp_parent	Description of modifier's parent item	Character – 25
Tmp_pasacc	Account associated with pass	Character – 10

Tmp_pasamt	Amount paid for pass	Currency – 8
Tmp_passno	Pass number (for item)	Double – 8
Tmp_pboe	Pass blackout end date	Character – 10
Tmp_pbos	Pass blackout start date	Character – 10
Tmp_pChk1	Primary guest user def chk box 1	Logical – 1
Tmp_pChk2	Primary guest user def chk box 2	Logical – 1
Tmp_pChk3	Primary guest user def chk box 3	Logical – 1
Tmp_pChk4	Primary guest user def chk box 4	Logical – 1
Tmp_pChk5	Primary guest user def chk box 5	Logical – 1
Tmp_pDate1	Primary guest user def date 1	Character – 10
Tmp_pDtime	Primary guest user def date 2	Character – 16
Tmp_phone	Primary guest phone number	Character – 8
Tmp_pMemo1	Primary guest user def memo	Memo – 4
Tmp_pNum1	Primary guest user def numeric 1	Integer – 4
Tmp_pNum2	Primary guest user def numeric 2	Integer – 4
Tmp_pNum3	Primary guest user def numeric 3	Integer – 4
Tmp_pNum4	Primary guest user def numeric 4	Double – 8
Tmp_pNum5	Primary guest user def numeric 5	Double – 8
Tmp_price	Item price	Numeric – 12
Tmp_prnt1	Ticket 1 layout type	Numeric – 1
Tmp_prnt2	Ticket 2 layout type	Numeric – 1
Tmp_prnv1	Voucher 1 layout type	Numeric – 1
Tmp_prnv2	Voucher 2 layout type	Numeric – 1
Tmp_prtmsg	Print message (DirectNet)	Character – 40
Tmp_ptcomp	Pass total comp tickets given	Integer – 4
Tmp_pts1	Pass points1 current value	Integer – 4
Tmp_pts2	Pass Points2 current value	Integer – 4
Tmp_pTxt1	Primary guest user def text 1	Character – 15
Tmp_pTxt2	Primary guest user def text 2	Character – 15
Tmp_pTxt3	Primary guest user def text 3	Character – 15
Tmp_pTxt4	Primary guest user def text 4	Character – 15

Tmp_pTxt5	Primary guest user def text 5	Character – 30
Tmp_pwarn	Number of warnings on pass	Integer – 4
Tmp_qty	Quantity of item sold	Numeric – 4
Tmp_rrsn	Refund reason	Character – 15
Tmp_saleno	Sale number	Double – 8
Tmp_sblvl	Snowboard level	Character – 1
Tmp_sfirst	Saved sale first name	Character – 10
Tmp_slast	Saved sale last name	Character – 15
Tmp_spcd	Special description	Character – 25
Tmp_spct	Special name	Character – 25
Tmp_state	Primary guest state	Character – 2
Tmp_swipe	Swipe number	Character – 22
Tmp_t1gprn	Ticket 1 assigned graphics printer	Character – 32
Tmp_tllay	Ticket 1 assigned layout	Memo – 4
Tmp_t1prt	Ticket 1 assigned dot matrix printer	Character – 30
Tmp_tlqty	Ticket 1 quantity (for ignore qty)	Integer – 4
Tmp_t1wprn	Ticket 1 Windows printer	Character – 100
Tmp_t2gprn	Ticket 2 assigned graphics printer	Character – 32
Tmp_t2lay	Ticket 2 assigned layout	Memo – 4
Tmp_t2prt	Ticket 2 assigned dot matrix printer	Character – 20
Tmp_t2qty	Ticket 2 quantity (for ignore qty)	Integer – 4
Tmp_t2wprn	Ticket 2 Windows printer	Character – 100
Tmp_tax	Tax amount	Numeric – 12
Tmp_taxa	TaxA amount	Numeric – 12
Tmp_taxb	TaxB amount	Numeric – 12
Tmp_telvl	Telemark level	Character – 1
Tmp_time	Time item was sold	Character – 5
Tmp_totqty	Total quantity sold of the line item	Numeric – 4
Tmp_tranno	Transact number	Double – 8
Tmp_tspan	Number of days an item is good	Integer – 4
Tmp_tuses	Pass - number of total uses left	Integer – 4

Tmp_v1lay	Voucher 1 assigned layout	Memo – 4
Tmp_v1prt	Voucher 1 dot matrix printer	Character – 30
Tmp_vlqty	Voucher 1 quantity (for ignore qty)	Integer – 4
Tmp_vlwprn	Voucher 1 Windows printer	Character – 100
Tmp_v2lay	Voucher 2 assigned layout	Memo – 4
Tmp_v2prt	Voucher 2 dot matrix printer	Character – 30
Tmp_v2qty	Voucher 2 quantity (for ignore qty)	Integer – 4
Tmp_v2wprn	Voucher 2 Windows printer	Character – 100
Tmp_valno	Validation number	Double – 8
Tmp_wusesl	Pass - uses per week left	Integer – 4
Tmp_zip	Primary guest zip code	Character – 10

Additionally, you are able to use any field in the guests, alladres, gst\_pass, access, alltrans, transact, accounts, invoices, operator and sale\_hdr tables.

*Note:* To use a field other than the fields listed above (which are in the Printing table), the local table where the field is located must be determined, the field name must be known and the following format is used:

## Example:

SALES\_PT->salespoint retrieves the name of the salespoint from the SALES\_PT table.

# **Common fields on Graphic Pass layouts**

Field	Function call	Notes
Mug shot – Prints the guest photo on a pass	esppimg('guests.mug_shot',2)	Print when: .not. empty(guests.mug _shot)
First name – Prints the guest first name on a pass	alltrim(guests.first_name)	
Last name – Prints the guest first name on a pass	alltrim(guests.last_name)	
Item description – Prints the item description on a pass	alltrim(items.descrip)	

Printed pass number – Prints the pass number on a pass Printed guest number – Prints the guest number on a pass	'P'+alltrim(str(gst_pass.pass_no,16,0))  'G'+alltrim(str(gst_pass.guest_no))	
Swipe number – Printed swipe number (often used in In-House Cards programs)	alltrim(gst_pass.swipe_no)	
Barcode with pass number	<pre>BC_CODE128('PXX'+dec2baseXX(gst_pass.pass_n o))</pre>	Standard barcode font BC C128 Narrow Size 28 is used in a lot of the samples
Mag-swipe track 1 encoding designed to auto-sell an item with a pass number swipe	"~1%AP"+alltrim(str(gst_pass.pass_no,16,0)) +"?"	
Mag-swipe track 1 encoding designed to discount items in a sale with a pass number swipe	"~1%EP"+alltrim(str(gst_pass.pass_no,16,0)) +"?"	
Mag-swipe track 1 encoding designed for In-House Cards item use	"~1%B"+alltrim(gst_pass.swipe_no)+"?"	
Mag-swipe in track 2 encoding of a pass number (only numbers are allowed in track 2)	"~2;"+alltrim(str(gst_pass.pass_no,16,0))+" ?"	

# **Function reference**

A function can be used as an expression or as part of an expression in a layout. Functions return values like operators, constants and fields. Functions always have a function name and are followed by a left and right bracket. Values (parameters) may be inside the brackets.

*Note:* This function reference primarily covers functions used with Text Merge layouts and Shared Text Merge layouts. In the Salesware Layout Designer you can also find additional commonly used string, math, logical and date functions (available from the **Expression Builder** dialog). Many of these are used only with Graphic layouts.

## **Character functions**

Function	Description	Custom or in VFP subset?
ALLTRIM(CHAR_VALUE)	This function trims all of the blanks from both the beginning and the end of the expression. This command accepts only alphanumeric data.	VFP subset
LTRIM(CHAR_VALUE)	This function trims any blanks from the beginning of the expression. This command accepts only alphanumeric data.	VFP subset
TRIM(CHAR_VALUE)	This function trims any blanks off the end of the expression. This command accepts only alphanumeric data.	VFP subset
LEFT(CHAR_VALUE, NUM_CHARS)	This function returns a specified number of characters from a character expression, beginning at the first character on the left. The parameter NUM_CHARS must be constant. See also: SUBSTR()	VFP subset
RIGHT(CHAR_VALUE, NUM_CHARS)	This function returns a specified number of characters from the end of a character expression. The parameter NUM_CHARS must be constant.	VFP subset
SUBSTR(CHAR_VALUE, START_POSITION, NUM_CHARS)	A substring of the character value is returned. The substring is NUM_CHARS long and starts at the START_POSITION character of CHAR_VALUE. The parameters START_POSITION and NUM_CHARS must be constant.	VFP subset
UPPER(CHAR_VALUE)	A character string is converted to uppercase and the result is returned.	VFP subset

## **Examples:**

```
LEFT( 'SEQUITER', 3) returns SEQ.

The same result could be achieved with SUBSTR('SEQUITER', 1, 3)

RIGHT( 'SEQUITER', 3) returns TER.

SUBSTR( "ABCDE", 2, 3 ) returns BCD

SUBSTR( "Mr. Smith", 5, 1 ) returns S
```

# **Logic functions**

Function	Description	Custom or in VFP subset?
<pre>IIF(LOG_VALUE, TRUE_RESULT, FALSE_RESULT)</pre>	If LOG_VALUE is .TRUE. then IIF() returns the TRUE_RESULT value. Otherwise, IIF() returns the FALSE_RESULT value. Both TRUE_RESULT and FALSE_RESULT must be the same length and type. Otherwise, an error results.	VFP subset

## **Examples:**

```
IIF( VALUE < 0, "Less than zero ", "Greater than zero" )
IIF( NAME = "John", "The name is John", "Not John " )</pre>
```

### **Date functions**

Function	Description	Custom or in VFP subset?
DATE()	The current system date is returned.	VFP subset
TIME()	The time function returns the system time as a character representation. It uses the following format: HH:MM:SS.	VFP subset
DAY(DATE_VALUE)	Returns the day of the date parameter as a numeric value from 1 to 31.	VFP subset
MONTH(DATE_VALUE)	Returns the month of the date parameter as a numeric value from 1 to 12.	VFP subset
YEAR(DATE_VALUE)	Returns the year of the date parameter as a numeric value.	VFP subset

## **Examples:**

```
TIME() returns 12:00:00 if it is noon.

TIME() returns 13:30:00 if it is 1:30 PM.

DAY(DATE()) Returns 30 if it is the thirtieth of the month.

MONTH( DT_FIELD ) returns 12 if the date field's month is December.

YEAR( STOD( '19920830' ) ) returns 1992.
```

## **Date/character conversion functions**

Function	Description	Custom or in VFP subset?
CTOD(CHAR_VALUE)	The character to date function converts a character value into a date value. The character representation is always in the format "MM/DD/YY".	VFP subset
DTOC(DATE_VALUE) DTOC(DATE_VALUE, 1)	The date to character function converts a date value into a character value. The format of the resulting character value is <i>MM/DD/YY</i> . If the optional second argument is used, the result is in the format <i>CCYYMMDD</i> . See also: DTOS()	VFP subset
DTOS(DATE_VALUE)	The date to string function converts a date value into a character value. The format of the resulting character value is <i>CCYYMMDD</i> .	VFP subset
STOD(CHAR_VALUE)	The string to date function converts a character value into a date value: The character representation is in the format "CCYYMMDD".	VFP subset

## **Examples:**

```
CTOD( "11/30/88")

DTOC(DATE()) returns the character value 05/30/87 if the date is May 30, 1987.

DTOC(DATE(), 1) returns 19940731 if the date is July 31, 1994.

DTOS( DATE()) returns the character value 19870530 if the date is May 30, 1987.

STOD( "19881130")
```

## **Number/character conversion functions**

Function	Description	Custom or in VFP subset?
CHR(INTEGER_VALUE)	This function returns the character whose numeric ASCII code is identical to the given integer. The integer must be between 0 and 255.	VFP subset

STR(NUMBER, LENGTH, DECIMALS)	The string function converts a numeric value into a character value. LENGTH is the number of characters in the new string, including the decimal point. DECIMALS is the number of decimal places desired. The parameters LENGTH and DECIMALS must be constant. If the number is too big for the allotted space, *'s are returned.	VFP subset
VAL(CHAR_VALUE)	The value function converts a character value to a numeric value.	VFP subset

## **Examples:**

CHR (65) returns A.

STR( 5.7, 4, 2) returns 5.70

The number 5.7 is converted to a string of length 4. In addition, there are two decimal places.

STR( 5.7, 3, 2) returns \*\*\*

The number 5.7 cannot fit into a string of length 3 if it is to have two decimal places. Consequently, \*'s are filled in.

VAL( '10' ) returns 10.

VAL( '-8.7' ) returns -8.7.

### **Database functions**

Function	Description	Custom or in VFP subset?
DELETED()	Returns .TRUE. if the current record is marked for deletion.	VFP subset
RECCOUNT()	The record count function returns the total number of records in the database.	VFP subset
RECNO()	The record number function returns the record number of the current record.	VFP subset

# Example:

RECCOUNT() returns 10 if there are ten records in the database.

# Receipt layout functions

All Text Merge layout receipt lines must be encapsulated by < | |>.

Function	Description		Custom or in VFP subset?
DETAILS(CHAR_EXPRESSION) DETAILS(CHAR_EXPRESSION, LOGICAL)	1 1	of the records in the AllTrans table and sion to readable text.	Custom
	AllTrans table (sync's the guests and CHAR_EXPRESSI	TE_OVER() except it uses only the created just for the DETAILS() function) and and gst_pass tables as well. ON is the same as in ITERATE_OVER(), OR is included at the end of the expression.	
	loops through all of	if LOGICAL is set to TRUE, then the function f the records in the AllTrans table and only it is a new item added to the receipt.	
	the payments (either relevant information tables. The DETAL of your Sale_Hdr	TAILS() function, you are sure to get all of or deposits or account payments) and all n from both the Transact and Tr_Save LLS() function is "one-stop shopping" for all c/Sh_Save Transact/Tr_Save needs.  as() function, the following tables get synced, use:	
	Table	Sync field	
	Items	Department+Category+Item	
	I_Items	invent_id	
	Guests	guest_no	
	AllAdres	guest_no	
	Gst_pass	pass_no	
	Specials	name	
ITERATE_OVER(TABLE, INDEX, FILTER, EXPRESSION, SEPARATOR)	filter expression in	specified table for all records that match the the table's indexed field and converts the ble text. The separator is placed between ly NEWLINE().	Custom

		er the tr_save or transact table, the et synced, so are available for use:	
	Table	Sync field	
	Items	Department+Category+Item	
	I_Items	invent_id	
		er the tr_info, trs_info, sh_info or the following table gets synced, so is available	
	Table	Sync field	
	Guests	guest_no	
SEEK(TABLE, INDEX, VALUE)		E, sets the index to the INDEX value and seeks that matches the VALUE in the INDEX field.	Custom
NEWLINE()	Returns CHR (13)	+CHR(10) (i.e., carriage return + line feed)	Custom
CENTER(EXPRESSION, NUM_COLS)	Centers the expression on the page based on the number of character columns you have on the printer – typically 40 or 80.		Custom
JUSTLEFT (EXPRESSION, NUM_COLS)	Left-justifies the text.		Custom
JUSTRIGHT(EXPRESSION, NUM_COLS)		expression on the page based on the number of you have on the printer – typically 40 or 80.	Custom
FOP()	Note: This is only Saved Sales. Add	(s) of payment used to pay for the sale.  valid on Receipt printing. It cannot be used for itionally, this only returns payments made on	Custom
		y previous payments.	
DSTR1(TABLE→FIELD)	Returns a characte format CCYY/MM,	r representation of the <b>Date/Time</b> field in the /DD.	Custom
DSTR2(TABLE→FIELD)		r representation of the <b>Date/Time</b> field in the CYY HH:MM:SS AM/PM	Custom
TIPS(EXPRESSION)	Tips=TRUE in th	ression if and only if the salespoint has the Sales32c.INI file. Mostly used only in g., Charge Cards Ticket layout), but is available as as well.	Custom
MODIFIER()	`	UE) if the item in the AllTrans table is a Used only in the DETAILS() function. kitchen printing.	Custom

TOTAL(D)	SCOUNT/PRICE/EXTEN	Used for Z-Tape Reports in conjunction with ITERATE_OVER(). Sums the specified quantity for	Custom
SION)		DISCOUNT, PRICE or EXTENSION fields for all of the records	
		in the ITERATE_OVER() statement preceding the TOTALS() call.	
		can.	

#### **Examples:**

The following line is a fairly common details () line for basic sales receipts:

```
<|Details(STR(admissions*quantity,3,0)+' ' +IIF(transact->Item="**TRANS**","Account
Transaction",Items->descrip)+' '+ STR(quantity,3,0)+NEWLINE()+Transact-
>Special+STR(Transact->Disc_amt,6,2)+STR(transact->init_price,9,2)+' '+STR(transact-
>extension,10,2)+NEWLINE())|>
```

The following line is a common details () line for remote receipts (*kitchen printing*) for new items (items ordered after the initial order) added to the *tab/check/table/sale*:

```
<|Details(IIF(MODIFIER(), alltrim(printers->color_2) + ' ATTN: '+Items->Descrip,
alltrim(printers->color_1) + STR(quantity,3,0) + ' - ' + IIF(Item="**TRANS**","Account
Transaction",Items->descrip) + NEWLINE()) + NEWLINE(), TRUE)|>
```

The following is a common iterate\_over() line for a basic sales receipt. *accesso* is moving towards using details() more than iterate\_over() because, in general, it has more/better options. details() is often preferred for listing the transactions because it "sync's" many of the other tables (guests, gst\_pass, i\_items, etc.):

```
<|iterate_over(transact, Sale_no, Sale_hdr->Sale_no, STR(admissions*quantity,3,0) + '
' + IIF(transact->Item="**TRANS**" , "Account Transaction",Items->descrip) + ' ' +
STR(quantity,3,0) + NEWLINE() + Transact->Special + STR(Transact->Disc_amt,6,2) +
STR(transact->init_price,9,2) + ' ' + STR(transact->extension,10,2), NEWLINE())|>
```

The following line is typically one of the first lines on a receipt:

```
<|CENTER('Sale Number: ' + ALLTRIM(STR(utility->sale_no,16,0)), 40)|>
```

The following line is typically one of the last lines on a receipt:

```
<|JUSTRIGHT('SUB TOTAL: '+STR(Utility->sale_sub,10,2),40)|>
```

FOP()- If Visa and cash were used to pay for the sale, VISA+CASH are displayed.

```
<|CENTER(DSTR2(Utility->Date_time),40)|>
```

This is a common details () line for a remote printer (kitchen receipt printer) that prints all items on the receipt, not just those added during the last recall:

```
<|Details(IIF(MODIFIER(), alltrim(printers->color_2) + ' ATTN: '+Items->Descrip,
alltrim(printers->color_1) + STR(quantity,3,0) + ' - ' + IIF(Item="**TRANS**","Account
Transaction",Items->descrip) + NEWLINE()) + NEWLINE()) |>
```

The following lines print daily codes on a sales receipt:

```
<|CENTER('DAILYC: ' +Dailycode(date(),1),40)|> (prints dailycode)
<|CENTER('DAILYC: ' +Dailycode(date(),2),40)|> (prints dailycode2)
<|CENTER('DAILYC: ' +Dailycode(date(),3),40)|> (prints dailycode3)
<|CENTER('DAILYC: ' +Dailycode(date(),4),40)|> (prints dailycode4)
<|CENTER('DAILYC: ' +Dailycode(date()),40)|> (prints dailycode1)
```

# **Ticket layout functions**

Function	Description	Custom or in VFP subset?
TICKETQTY(CHAR_VALUE)	Returns the tmp_inv.quantity and sets the printer to print the specified quantity.	Custom
	Used only when designing a layout for the Cognitive printer. It extracts the quantity of tickets that the customer purchased on a single line item and prints that amount of identical tickets. The ticket designer types the data field name tmp_qty or a number between the parentheses to let the function know how many tickets to print.	
	Example:  If ten tickets or vouchers are sold on a single line item in Sales, ticketqty(tmp_qty) prints ten identical tickets. The following is an example of the first line of a Cognitive Ticket layout:	

	<b>Example:</b> CMONTH(DATE()) returns April if the current month is 04.	
CMONTH(DATE_VALUE)	Converts a date to the literal name of the month.	Custom
	If Visa and cash were used to pay for the sale, VISA+CASH are displayed.	
FOP()	Displays the form(s) of payment used to pay for the sale.	Custom
BREAKDOWN()	Returns the payment breakdown used at the time of the purchase, as a string.	Custom
	CASH VISA 10.35 200.00	
	Example: FOP_BREAK()returns:	
FOP_BREAK()	Returns the payment types used and the breakdown of the purchase as a string.	Custom
	Example: If the ticket was purchased on Monday, April 1, GETDATESTRING() returns MON 04/01 if the ticket was purchased for one day. GETDATESTRING() results in MON 04/01 - FRI 04/05 if the ticket was purchased for more than one day.	
	Designed to be used in multi-day Ticket layouts and uses the fields Tmp_date and Tmp_edate to produce the first three letters of the day of the week, the number of the month and the year. Tmp_date is the date that the ticket can start being used. Tmp_edate is the last date the ticket can be used. If the ticket was purchased for one day only, the start date prints. If the ticket was purchased for more than one day, the start and end dates print.	
GETDATESTRING()	Returns the ticket start date and ticket end date as (day of week) MM/DD as a string.	Custom
	This code prints one ticket on a Cognitive printer.  ticketqty(5) returns 5	
	! 0 100 1050 <  TICKETQTY(tmp_qty)  This code prints one or more tickets or vouchers on a Cognitive printer, depending on the quantity sold on a particular invoice line item.  ! 0 100 1050 1	

CDOW(DATE_VALUE)	Extracts the day of week from the date passed in and returns the day of week as a literal string.	Custom
	Example: CDOW(DATE()) returns Sunday if the current day of the week is 1.	
EMPTY(DATABASE_FIELD)	Tests an argument (depending on the type) for true or false, zero or non_zero, blank or non_blank and returns a 1 if empty and 0 if not empty.	Custom
	This function can be used only with the if() function or the iif() VFP function.	
DAILYCODE(DATE_VALUE)	Returns the daily code from the dailycode database using the date that was entered as the parameter.	Custom
	Example:  DAILYCODE(CTOD(TMP_DATE)) returns the daily code for the date that the ticket or voucher was sold. Because TMP_DATE is a character date field, it must be converted into a date value using the CTOD() VFP function. DAILYCODE(DATE()) returns the daily code for the current date.	
IF(LOGICAL_VALUE, TRUE_RESULT, FALSE_RESULT)	Tests argument 1 for true or false; returns argument 2 if true or argument 3 if false.	Custom
	When using this function the ticket designer uses a data field or logical expression to be tested for the first parameter. The second and third parameters of this function can contain legal VFP functions/expressions, other Salesware custom functions or a combination of legal VFP functions/expressions and Salesware custom functions.	
	<pre>Examples: if(tmp_spct =="EMPLOYEE", "Employee Discount"," ") if(tmp_extx &gt; 100.00, "Free T-Shirt"," ")</pre>	
ADD_TIME( <expc1>, <expn1>, <expn2>, <expn3>, <expn4>, <expc2>, <expc3>, <expc4>,</expc4></expc3></expc2></expn4></expn3></expn2></expn1></expc1>	Returns the time in the form of a character string that has been altered by having hours or minutes added or subtracted and the time rounded and limited according to minimums and maximums for each day of the week. The time is returned in twelve hour clock form only. This function accepts up to nineteen parameters.	Custom
<pre><expc5>,   <expc6>,   <expc7>,   <expc8>,</expc8></expc7></expc6></expc5></pre>	<i>Note:</i> This function was designed to accommodate time-based tickets. If an area allows a customer to buy a two or four-hour	

<expc9>, <expc10>, <expc11>,</expc11></expc10></expc9>	ticket, this function allows the ticket designer to specify the hours of business, provide for time-in-line, putting on skis, etc.	
<pre><expc12>, <expc13>, <expc14>, <expc15>)</expc15></expc14></expc13></expc12></pre>	Example: ADD_TIME(TMP_TIME, 2, 15, 5, 0, 23:00, 23:00, 23:00, 23:00, 26:00, 09:00, 09:00, 09:00, 09:00, 09:00, 08:00)	
	Assuming today is Friday and the current time is 07:00, 10:00 am is returned.	
	Assuming today is Friday and a current time is 10:06, 12:15 pm is returned.	
	Assuming today is Friday and the current time is 24:30, 02:00 am is returned.	
	<expn1> - Number of hours to add or subtract. To add hours, enter a positive number. To subtract hours, enter a negative number.</expn1>	
	<expn2> - Number of minutes to add or subtract. To add minutes, enter a positive number. To subtract minutes, enter a negative number.</expn2>	
	<expn3> - Number of minutes to round up to.</expn3>	
	<expn4> - Number of minutes at which to start rounding.</expn4>	
	<expc2> through <expc8> — Maximum time to be returned for a day. <expc2> is Sunday's maximum while <expc8> is Saturday's maximum. Enter the string as a time (HH:MM). To set the maximum for a day to be some time during the following day (i.e., after midnight), enter the time as a military time, accounting for moving beyond midnight.</expc8></expc2></expc8></expc2>	
	Example: To set the maximum for 2:00 AM the following day, enter 26:00 as the maximum. <expc9> through <expc15> follow the same format but are the minimum times.</expc15></expc9>	
ENCRYPT_NUMBER()	Encodes the base 10 number into a base 38 number, primarily for compression of barcodes.	Custom
	Example: ENCRYPT_NUMBER(TMP_PASSNO) where TMP_PASSNO =120012005 returns 1JL4UP	

ENCRYPT_DATE(CHAR DATE VALUE)	Encodes the base 10 character date into a base 38 number, primarily for compression of barcodes.	Custom
	Example:  ENCRYPT_DATE (TMP_EDATE) where TMP_EDATE =  12/25/2002 returns CP (C=12 and P=25 in base 38).  ENCRYPT_DATE (DTOC (DATE ())) encrypts the current date.	
SHOW( <style1>, <style2>, <style3>, <style4>, <alignment>, <li>line_size&gt;, <vfp expr="">)</vfp></li></alignment></style4></style3></style2></style1>	Parses and formats the specified text for printing on a dot matrix printer. Used in layouts designed for <i>dot matrix printers only</i> . If the printer at the salespoint is a dot matrix printer, this function must be used on every line of the Ticket layout. SHOW() sends the printer an escape sequence before printing each line of the ticket, which specifies fonts, font sizes and font styles. The justification of a line of text (right, center, left) can also be specified.	Custom
	<pre><style1> through <style4> - The font styles are available to the ticket designer when designing tickets for a dot matrix printer. Availability of specific styles is dependent on the brand of the printer. Can be any of the following:</style4></style1></pre>	
	doublewide doublehigh condensed bold italics underline pitch_10 pitch_12 pitch_15 color_1 color_2 color_3 color_4 nlq_print (near letter-quality print) ' (signifies no style) cut_code (printer with auto cutter)	
	<alignment> - can be: left right center</alignment>	

	<pre><li><li><li>size&gt; - The number of characters on the line that is</li></li></li></pre>	
	being printed.	
	F0 F0	
	<pre><vfp expr=""> - A VFP expression that specifies what is to be printed on the line.</vfp></pre>	
	<pre>Example: &lt; Show('bold','condensed','', '','left','45',alltrim(tmp_oper)+ alltrim(tmp_loc)+alltrim (dtoc(date()))+alltrim(time())) &gt;</pre>	
	In the example,	
	<style1> = `bold'</style1>	
	<style2> = `condensed'</style2>	
	<style3> = '' (empty single quotes)</style3>	
	<style4> = `' (empty single quotes)</style4>	
	<alignment> = `left'</alignment>	
	<pre><line size=""> = '45'</line></pre>	
	<pre><vfp expr=""> = alltrim(tmp_oper)+alltrim(tmp_loc)+ alltrim(dtoc(date()))+alltrim(time())</vfp></pre>	
TTOC(TABLE_NAME- >FIELD_NAME,'FORMAT')	Ticket/Voucher layouts use TTOC() (time to character) followed by specifications for the desired format.	Custom
	%a Abbreviated weekday name	
	%A Full weekday name	
	%b Abbreviated month name	
	%B Full month name	
	%c Date and time representation appropriate for locale	
	%d Day of month as decimal number (01 - 31)	
	%H Hour in 24-hour format (00 - 23)	
	%I Hour in 12-hour format (01 - 12)	
	%j Day of year as decimal number (001 - 366)	
	%m Month as decimal number (01 - 12)	
	%M Minute as decimal number (00 - 59)	
	1	1

	The access number of a modifier is now populated in the mod_accx (where x = 1 - 9) field in the printing and tmp_inv tables. This allows for the printing of multiple barcodes on a single ticket so that a separate ticket no longer needs to be issued for each part of a purchased package.
category->descrip mod_accX	Prints the category description on tickets.  The aggress number of a modifier is now populated in the
departme->descrip	Prints the department description on tickets.
	TTOC(alltrans->date_time,'%d/%m/%Y %I:%M:%S %p') results in 24/10/2005 12:30:45 PM
	To print the transaction date and time in <i>DD/MM/YYYY HH:MM:SS</i> AM/PM format, you would use:
	TTOC(alltrans->date_time,'%m/%d/%Y %I:%M:%S %p') results in 10/24/2005 12:30:45 PM
	Examples: To print the transaction date & time in DD/MM/YYYY HH:MM:SS AM/PM format, you would use:
	%% Percent sign
	%Z Time-zone name; no characters if time zone is unknown
	%Y Year with century, as decimal number
	%y Year without century, as decimal number (00 - 99)
	%X Time representation for current locale
	%x Date representation for current locale
	%W Week of year as decimal number, with Monday as first day of week (00 - 53)
	%w Weekday as decimal number (0 - 6; Sunday is 0)
	%U Week of year as decimal number, with Sunday as first day of week (00 - 53)
	%S Second as decimal number (00 - 59)
	%p Current locale's A.M./P.M. indicator for 12-hour clock

# **Guest Card layout functions**

Function	Description	Custom or in VFP subset?
%LKUP(GUEST NUMBER)	Used with any item that collects guest information. The guest number is encoded in a barcode and can be used for three different functions:	Custom
	<ol> <li>It can be scanned in Sales to look up the guest. When this is done, the <b>Summary</b> tab for the guest is displayed.</li> <li>It can be scanned after clicking on the <b>Other</b> button (rightmost) on a line item in a sale in order to attach the guest to that item.</li> <li>It can be scanned at a Rentals TechStation to look up the form history for the guest.</li> </ol>	
	Typical code that uses this function in a layout is the following:  B code128(2:4) 400 400 70  < 'LKUP('+alltrim(str(guests- >guest_no,12,0))+')' >	
	The % is programmed into the scanner. For more information, see the <i>Salesware Rentals</i> document.	

# **Axess Smart Printer layout functions**

Function	Description	Custom or in VFP subset?
ClearMedia	Correctly cancels all valid segments	

# **Axess Smart Printer encoding**

It is possible to create an item with an Axess Smart Printer layout that only encodes the *accesso Siriusware* segment of the card (no gate validation segments) along with a printed <CardMask> section and guest photo. An activity type 150 record is NOT generated in this scenario, because there is no Axess data to forward to the Axess database via the SOAP EDE.

Verification of an available segment for re-encoding during the reload process is more accurate.

The <IGNOREONEXCHANGE> sales action tags function the same for Axess items as all other access and gst\_pass items.

### **PEZ** functionality

PEZ functionality is supported by PrintEZ and ResPrint application. The PEZ library is a collection of special-purpose functions used from Graphic layouts. A PEZ function has the format PEZ ("<Function Name>", Param1, Param2,...). Many of these functions arose from the need to get server data. Some of the functions have become of limited use as Sales has been enhanced to gather more data locally – others are still valuable. They are included here for advanced users.

SysManager also has the PEZ (PrintEZ) functions compiled into the application, making them available when printing passes through SysManager. This functionality is used primarily to support RFID printing, but all PEZ functions are available. Caution should be used because some PEZ functions are designed primarily to be run only from the Sales folder.

Function	Short name	Description					
VERSION	none	Returns the version of this library. For example: PEZ("VERSION")					
PAYMENTSFROMRES	PFR	Returns all payments made on a reservation regardless of where they were made (gets the data from the server). For example: PEZ("PFR", reserv_no)					
GUESTFROMTRANS  GFT  Returns the guest name for a transaction in First, Last also pass "LF" to get Last, First. For example: PEZ( mastertran, "FL")  MAKETIMESTRING  MTS  Returns a formatted date or time. Similar to Excel for							
MAKETIMESTRING	MTS	Returns a formatted date or time. Similar to Excel formatting - so for 1/1/2005:					
		DDDD = "Saturday", DDD = "Sat", DD = "01", D = "1"					
		MMMM = "January", MMM = "Jan", MM = 01, M = 1					
		HH or H = Hours, NN or N = Minutes, SS or S = Seconds					
		AP or AMPM or ap or ampm provides time suffixes					
		For example: PEZ("MTS", "MMMM D, YYYY", date())					
		French and Spanish names for months and days can be returned by adding "@FR" or "@SP" into the format string.					
MAKEDATESTRING	MDS	Same as MAKETIMESTRING.					
MODROLLUP	MRU	Returns a string of all the modifier descriptions and/or prices. You can specify a pattern and a delimiter. Default pattern is "DESCRIP" and default delimiter is ", ". "DESCRIP" and					

		"EXTENSION" are replaced in the patter with the actual item values.
		PEZ("MRU", <pattern>, <delimiter>)</delimiter></pattern>
		<i>Note</i> : This function only works on Confirmation Letter layouts. It does not work on regular Graphic Tickets and Vouchers.
		Example product: Rental package with a helmet and insurance modifiers. Sample call: PEZ("MRU") returns "Helmet, Insurance-Yes"
		PEZ("MRU", "DESCRIP (EXTENSION)", " - ")
		returns "Helmet (5.00) - Insurance-Yes (1.00)"
		There is also a "GRANDTOTALS" option to the ModRollUp function. It returns XML values for all the totals ( <b>Tax1Totals</b> , <b>Tax2Totals</b> , <b>FeeTotals</b> , <b>DiscountTotal</b> and <b>ExtensionTotal</b> ). You can access these values by using the PARSE function along with this new one like this:
		Sample Call:
		VAL(PEZ("PARSE", "EXTENSIONTOTAL", PEZ("MRU", "GRANDTOTALS")))
		This gives you the grand total for the main item with all of the modifiers. This is useful for printing totals before the detail, as in the Group Header. If you are printing totals in the Group Footer, then this isn't very useful.
PARSE	PARSE	Parses an XML value from an XML string. Useful if you want to use something like items.help_info to store large text blocks to use on layout.
		<pre>Example: PEZ("PARSE", "XMLTAG", items.help_info)</pre>
		So, for the example above, if the items help_info field had " <xmltag>This is the stuff I want printed on the layout</xmltag> <someothertag>blah blah</someothertag>

		blah blah", and then the returned value would be, "This is the stuff I want printed on the layout."
LINEINFO	LI	Gets information from the server and allows you to limit the information returned with the last parameter. Include any or all of the letters.
		"G" returns the guest name
		"V" returns the lesson level
		"T" returns the lesson start time
		"L" returns the meeting location
		"I" returns the Instructor ID (and notations if it is a request)
		"N" returns the Instructor NAME (and notations if it is a request)
		For example: PEZ("LI", trans_no, "GTLI")
GETRFIDTAGCODE	GRTC	Returns the codes necessary to program the Tag value of an RFID chip using the ZBRUHFReader.dll. Ensure the field width is wide enough or the code does not successfully encode the RFID tag. (Make the font tiny if necessary.)
		<pre>Example: PEZ("GetRFIDTagCode", "PXX" + transform(gst_pass.pass_no)) PEZ("GRTC", gst_pass.pass_no)</pre>
		For more information, see the <i>Salesware Access Control</i> document.
FORMATMODIFIERS	FM	Returns a formatted string of modifier data based on the passed template. The template can be any text and uses the form "F:FieldName" to reference any of the following fields: init_price, trans_no, disc_amt, tax_amount, tax_amt2, extension, Message, quantity, Special, time_span, date_time, start_date, expires, adm_end, end_date, ret_date and all fields in the Items table.
		Example:  PEZ("FM", <format template="">)  PEZ("FM", "F:Descrip at \$F:extension, ")</format>
GETROOTVALUE	GRV	Returns the result of the passed expression from the root item (main item) of a modifier.
		PEZ("GRV", "items.descrip")

		Returns the item description of the main item. Any valid FoxPro expression can be used. For instance:
		<pre>PEZ("GRV", [STREXTRACT(items.help_info, "<div class="desceng">" + chr(13) + chr(10), "</div>", 1, 1)])</pre>
GETUSERCODE1 GETUSERCODE2 GETUSERCODE3	GUC1 GUC2	Returns the trimmed descrip value of the passed key in user code tables (for Reservations module).
	GUC3	<pre>PEZ("GetUserCode3", Resrvatn.user_code3) PEZ("GetUserCode1", Resrvatn.user_code1)</pre>

## **Appendix A: Packing and unpacking layouts**

There are three types of layouts: Text Merge, Shared Text Merge and Graphic. Text Merge layouts, when added to an item in SysManager, are stored with the item itself (you actually cut and paste the text into the item record using SysManager.) Text Merge layouts are stored with the item itself in the items table. However, Shared Text Merge layouts and Graphic layouts are separate files and are accessed as separate files at the salespoint, when they are used by the item that references them. Graphic layouts are FoxPro Report files (.frx and .frt extensions) and Shared Text Merge files are text files (.txt extension). Thus, Shared Text Merge layouts and Graphic layouts appear in two places (on the server in the Siriusware\Layouts folder and on the salespoints in the Sales\Layouts folder). Sometimes, however, the layouts in the two locations must be "re-synced" so you must "pack up" the Shared Text Merge layouts and Graphic layouts in the Siriusware\Layouts folder using SysManager, and then "unpack" them on the salespoint. In SysManager, you "pack up" from Activities > Pack Up All Layouts, and then when you re-start Sales at each salespoint, the layouts are automatically "unpacked" at the salespoints. Alternatively, in Sales, you can "unpack" from Tools > Action > Unpack Layouts.

*Note*: There are also layouts such as Receipt layouts (edited from **SysManager** > **Preferences** > **Miscellaneous**) that are shared but that are not kept with the items themselves, nor do they exist as separate files. These are stored in the pref\_sl table.

*Important*: Use caution when unpacking layouts in SysManager. If you have never used this utility in the past, please contact *accesso Siriusware* Technical Support for additional information.

## Layouts table revealed

SysManager and Sales keep layouts updated using the same method that Sales uses to keep its data files up-to-date. To accomplish this, SysManager must convert the layout files (the .txt or the .frx and .frt files) into database columns in the layouts table. Once they are converted, they can be sent to Sales through the normal update process via Pool/SalesEZ application. PrintEZ application then reconstructs the layouts locally at the salespoint by converting those columns in the layouts table back into the .txt or the .frx and .frt files. (It

does not do a regular file copy from the Siriusware\Layouts directory on the SQL Server.) There are several ways to get layouts to be listed in the layouts table:

- You can assign the layout to an item using SysManager
- You can edit the layout in SysManager
- You can pack up layouts in SysManager

Note: Layouts are not linked to products in the layouts table. The layouts table is merely used to facilitate rebuilding Shared Text Merge layouts (.txt files) and Graphic layouts (.frx and .frt files) in the Sales\Layouts folder at the salespoint. When items reference graphic or shared text merge layouts in a sale, Sales searches for the reconstructed files in the Sales\Layouts folder.

The layouts table does not know which layouts are in use; it is simply a recorded history of every layout that has been edited, assigned to a product, etc. (Basically, if you touch a layout in SysManager it gets written to the layouts table.) When a layout is no longer used, the layouts table is *not* pruned. (Because layouts are not linked to items using the layouts table, there is no active tracking of layout usage that can be used to perform maintenance on the layouts table.) If a layout is changed and that layout's name exists in the layouts table, the layout's record is updated and the lastmod value is tagged to reflect that a change was made (an append was made).

What does this mean? Every time you assign a layout to an item (even once) or change a layout that was already assigned to an item, a record is added or updated in the layouts table. Sales "pulls" the layouts table across the network (copying changes into the local data version of the layouts table) and PrintEZ application reconstructs local layout files based on the data in layouts table. No files are physically copied.

## Working with the local layouts table from Sales

In Sales you have the option to refresh, pack, re-index and unpack layouts. The first three operations are performed from **Sales** > **Tools** > **Data Files**, where you can select the local layouts table. **Refresh** pulls a "fresh" copy of the layouts table from the SQL Server. (In this case, **Pack** and **Re-Index** are of no use because this is a "fresh" copy of the table, so no packing or re-indexing is required.) In Sales you can also "unpack" the layouts in the layouts table from **Tools** > **Action** > **Unpack Layouts**. This action tells PrintEZ application to unpack the layouts in the local layouts table and is used if, for example, you accidentally deleted a file or one gets corrupted (if using this action button doesn't work, there might be a problem with PrintEZ application.)

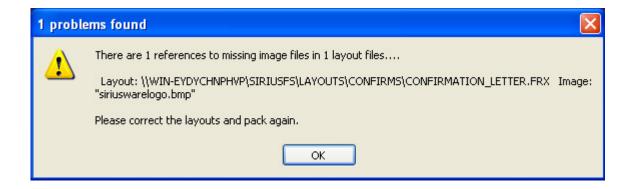
*Important*: Use caution when unpacking layouts in Sales. If you have never used this utility in the past, please contact *accesso Siriusware* Technical Support for additional information.

### What does pack up all layouts do?

Because the layouts table does not maintain itself, it must be manually "cleaned." When you use **SysManager** > **Activities** > **Pack Up All Layouts**, the first result is that you erase the entire contents of the layouts table.

SysManager then prompts you to select the Layouts folder and after you select the Layouts folder it then reads and writes the entire contents of the Layouts folder to the layouts table. At this point you have a layouts table that contains only entries from what is in the Layouts folder at that moment. Layouts and images that are stored in sub-directories in the Layouts folder are also packed along with a description of the exact path — if the path doesn't exist in the Layouts folder on the salespoint, the appropriate sub-directories are automatically created when the layouts table is unpacked by PrintEZ application and the corresponding layouts and images are unpacked into those sub-directories.

Note: Activities > Pack Up All Layouts also packs up the image files that are referenced in the Graphic layouts in the Siriusware\Layouts folder. If they are not referenced by a layout, they are ignored. Images are always reference by graphic layouts — they are never copied into the layout itself. If a layout references an image file that is not in the expected place in the Layouts folder, you get an error message similar to the following and the packing process completes.



*Note*: **Activities** > **Pack Up All Layouts** ignores any FoxPro labels files (.lbt/.lbx). These are used from SysManager and ReportManager for creating mailing labels, so are not needed at the salespoints.

Layouts are never edited directly on the salespoint because they are simply overwritten the next time the layouts table in unpacked. The following subdirectories are in the Siriusware\Layouts folder:

- Confirms
- Graphic
- Lessons
- Mailing Labels
- Print at Home
- Passes
- Retail
- Receipts
- Rentals
- Tickets
- Vouchers

If you use .INI settings to reference layouts (such as receipt=), then these layouts are ignored in the packing and unpacking of layouts because the layouts table has no knowledge of them. If you would like to include these layouts in the usual layouts processes, then store the masters in the Siriusware\Layouts folder and reference them from a "dummy" item that doesn't actually use them. In this way they are included in the packing, unpacking and updating processes because they are stored in the layouts table.

#### Maintenance recommendations

When you have finished layouts for an upcoming season, it's a good idea to store unused layouts in an archival folder and pack up all layouts using **SysManager** > **Activities** > **Pack Up All Layouts**. This ensures that salespoints are getting only what they need. Preventative maintenance might include packing up all layouts semi-annually. If the Layouts folder is exposed to heavier traffic, then quarterly is more suitable.

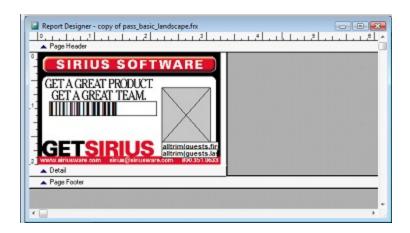
## Appendix B: How to increase the height of a barcode on a Graphic layout

A common requirement when designing passes and other Graphic layouts is to increase the height of a barcode. This appendix describes how to do that.

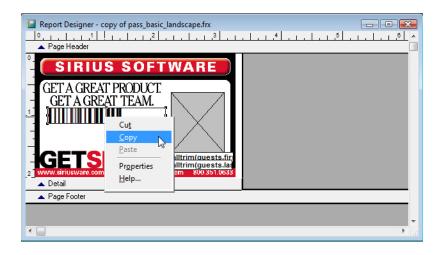
#### To increase the height of a barcode on a Graphic Layout:

1. In SysManager go to Activities > Edit Layouts.

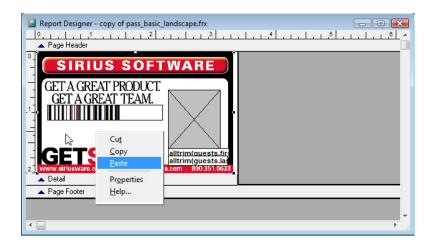
*Note*: For the purposes of experimentation, you select **Activities** > **Copy Layout then Edit** and perform these steps on a Test layout.



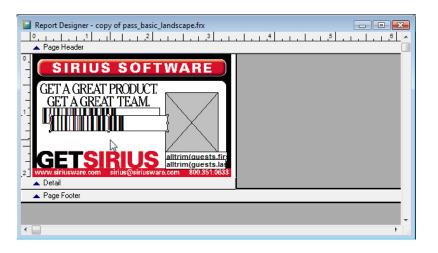
2. Right-click on the barcode and select **Copy**:



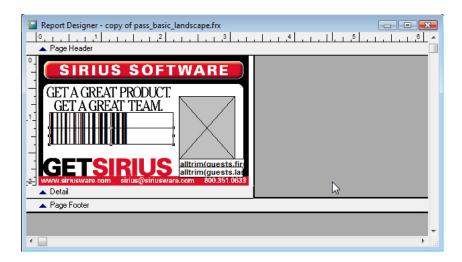
3. Click somewhere on a blank area of the pass. Right-click and select **Paste**.



4. Your pass now looks like the following:



5. Drag the new barcode you created to a position slightly below the original and aligning the vertical bars. You can use the left and right arrows on your keyboard to achieve exact alignment. Save your pass.



## Appendix C: Using the Printers table to handle control codes for printers

Control codes are a series of characters (usually one to five) that the printer recognizes as commands to perform certain functions. The most common is for cutting the paper at the end of a receipt, but they can also be used to change the color, font or style of text being printed. The control codes for printers are generally found in a programmer's or developer's manual, but some manufacturers include them in the user's manual.

While it is possible to enter the control codes directly into a receipt or Credit Card Receipt layout, it is recommended to use the Printers table and make a *generic* layout. The Printers table allows the use of different brands and models of printers that share the layout. The Printers table also makes it simpler in the future if the printer for a salespoint is changed to a different brand or model.

The first step is to verify or add the printer's control codes to the Printers table. Many printers' control codes already exist in the Printers table. You can see all of the printers already in the Printers table from the Sales > Tools > Sales Pt Setup > Printing > Dot Matrix Printer dropdown.

*Note*: The label **Dot Matrix Printer** is retained from older versions of Salesware. Other types of printers are now supported by the Printers table as well.

If you need to add a printer, you can use SQL Server Management Studio. While this document shows entering the codes in the decimal format of their ASCII (American Standard Code for Information Interchange) value, they are displayed in Management Studio and Helper utility as the actual characters (see the ASCII character codes charts at the end of this appendix). Some of these are not "displayable," so they show up as a square, while others display as "normal" characters. Here is an example of what may be displayed:

To find out what the characters are that aren't displayed, they can be copied from Management Studio or Helper utility and pasted into TextPad (www.textpad.com). This application shows the decimal format of the ASCII character; for example:



Display this by moving the mouse cursor in front of the character that can't be displayed.

If the necessary control codes or printer needs to be added, *accesso Siriusware* has developed a script to be run in Microsoft SQL Server Management Studio (SQL Server 2008 or 2012). Here is a sample script for a Star TSP600 printer:

```
@P Name
                         VARCHAR(30),
DECLARE
               VARCHAR(30),
     @Reset
                    VARCHAR(30),
     @DoubleWide
     @DoubleHigh
                    VARCHAR(30),
                    VARCHAR(30),
     @Condensed
     @Bold
                    VARCHAR(30),
     @Italics VARCHAR(30),
     @Underline
                    VARCHAR(30),
     @Pitch_10 VARCHAR(30),
     @Pitch_12 VARCHAR(30),
     @Pitch_15 VARCHAR(30),
     @NLO Print
                    VARCHAR(30),
     @Color_1 VARCHAR(30),
     @Color_2 VARCHAR(30),
     @Color_3 VARCHAR(30),
     @Color_4 VARCHAR(30),
     @Landscape
                    VARCHAR(30),
     @Cut Code VARCHAR(7)
SELECT @P_Name='STAR TSP600'
SELECT @Reset=CHAR(27)+CHAR(64)
SELECT @DoubleWide=CHAR(14)
SELECT @DoubleHigh=CHAR(27)+CHAR(14)
SELECT @Condensed=''
SELECT @Bold=CHAR(27)+CHAR(69)
SELECT @Italics=''
SELECT @Underline=CHAR(27)+CHAR(45)+CHAR(1)
SELECT @Pitch 10=''
SELECT @Pitch_12=CHAR(27)+CHAR(77)
SELECT @Pitch_15=CHAR(27)+CHAR(80)
```

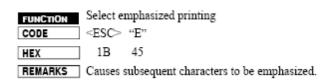
```
SELECT @NLQ_Print=''
SELECT @Color_1=CHAR(27)+CHAR(53)
SELECT @Color_2=CHAR(27)+CHAR(52)
SELECT @Color_3=''
SELECT @Color 4=''
SELECT @Landscape=''
SELECT @Cut_Code=CHAR(27)+CHAR(100)+CHAR(3)
IF EXISTS (SELECT p_name FROM printers where p_name=@P_Name)
  UPDATE printers SET
     reset=@Reset,
     doublewide=@Doublewide,
     doublehigh=@DoubleHigh,
     condensed=@Condensed,
     bold=@Bold,
     italics=@Italics,
     underline=@Underline,
     pitch_10=@Pitch_10,
     pitch_12=@Pitch_12,
     pitch 15=@Pitch 15,
     nlq print=@NLO Print,
     color 1=@Color 1,
     color_2=@Color_2,
     color_3=@Color_3,
     color_4=@Color_4,
     landscape=@Landscape,
     cut code=@Cut Code
  WHERE p_name=@P_Name
ELSE
  INSERT INTO printers
     (p_name,
      reset,
      doublewide,
      doublehigh,
      condensed,
      bold,
      italics,
      underline,
      pitch_10,
      pitch_12,
      pitch_15,
      nlq_print,
      color_1,
      color 2,
      color_3,
      color_4,
      landscape,
```

```
cut code)
VALUES
(@P Name,
 @Reset,
 @Doublewide,
 @DoubleHigh,
 @Condensed,
 @Bold,
 @Italics,
 @Underline,
 @Pitch 10,
 @Pitch 12,
 @Pitch 15,
 @NLQ Print,
 @Color 1,
 @Color 2,
 @Color 3,
 @Color 4,
 @Landscape,
 @Cut Code)
```

SELECT \* FROM printers WHERE p\_name=@P\_Name

It is not necessary to understand this entire script, but a couple of things are noteworthy. First, this script adds the printer and codes for a printer that is not currently in the Printers table. However, if a printer with the same P\_Name is listed in the Printers table, this script updates the codes for it. Also, the series of SELECT statements in the second section needs to be filled out with the control codes for the printer. As seen in this example, not all fields can be filled in because not all printers support all of the functions available. When necessary to leave a field blank, use two single quotes as shown in the example. When filling in a control code, the char() function is used so that characters that cannot be typed can be entered. Also note that the control characters are listed in decimal format. Most codes are supplied in the manual as the "code" and hexadecimal and sometimes decimal.

Using the manual, fill out the codes for all available options. Here is an example of how the manual shows a code:

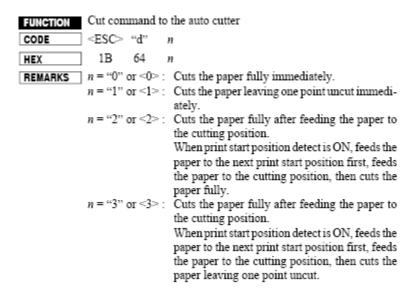


This is the information on selecting emphasized (bold) printing for the Star TSP600 printers. In order to add this entry to the script, it is necessary to convert the hexadecimal (HEX) number to decimal. This can be done with the ASCII charts at the end of this document. Using these charts, 1B becomes 27 and 45 becomes 69.

These are then added to the script as:

```
SELECT @Bold=CHAR(27)+CHAR(69)
```

Some printer functions have variables that give an option for that function. For example:



With functions like this, it is necessary to choose what option is to be used, and then add that to the script. For example, if it is desired to have the paper partially cut without feeding paper first, this code would be used:

1B 64 01

Converted to decimal and added to the script, it appears as:

Once this script is completed, use Query Analyzer or Management Studio to run it on the SiriusSQL database. This adds (or updates, if the printer name is already in the Printers table) the controls for the printer.

After the Printers table has been updated, modify the layouts to use the new entries in the Printers table. For example, to add the cut\_code function to a standard sales receipt, the following line would be added to the end of the layout:

<|printers->cut\_code|>

This references the Printers table and the field named cut\_code. To use another function, reference the field in the table, such as color\_1, bold, underline, etc.

The final step (aside from testing) is at the salespoint. After making changes to the Printers table on the server, it is recommended to delete the local Printers table from the Sales\Data folder. This causes the table to be rebuilt from the server when Sales is launched. Launch Sales and log in. Go to Tools > Sales Pt Setup > Printing and select the Dot Matrix Printer from the list for the printer connected to the salespoint. Do this for all layouts that use this printer.

Now test. If the printer does not seem to respond to the control codes, verify that they are being sent to the printer. This can be done by changing the port for the printer driver to FILE: and printing. See the documentation for the PrintToFilePath .INI setting in the Salesware .INI Settings Reference document for information on where the file prints. Open the file in Notepad and verify that the characters that were added to the Printers table appear in the file. If not, this indicates an issue with Sales. It's possible that the wrong **Dot Matrix Printer** is selected in the Printing setup. Verify that there is not more than one printer with the same name. It's also possible that the modified layout was not updated at the salespoint. Finalizing a sale causes it to update. For more information on updating layouts, see Appendix A: Packing and unpacking layouts.

If the characters do appear in the text file, verify that they are correct by checking the programmer's/developer's/user's manual. If they are correct, it's possible to test them out within the printer driver. For example, to test the cut code for a Star TSP600 in the printer driver, open the printer driver properties and switch to the **Printer Commands**. Two fields here can be used for testing control codes: **Begin Print Job** and **End Print Job**. When testing font formatting changes, it is recommended to use the **Begin Print Job** field; for cut codes, use the **End Print Job** field.

Enter the control code in hexadecimal form. This can be pulled from the printer's manual as before or converted from decimal using the ASCII chart at the end of this document.

In our example, the characters 27, 86 and 1 are converted to 1B, 56 and 01 and entered into the **End Print Job** field as shown:

🎍 Plain LPT1 Properties 🦳 🔀
General Sharing Ports Advanced Security Device Settings Printer Commands Font Selection
Begin Print Job           End Print Job
Paper <u>Size Select</u> Paper <u>Feed Selection</u>
- Unprintable Margins
Left 0 Iop 0 O O.01 inches
Right 0 Bottom 0 © 0.1 millimeters
OK Cancel Apply

#### Click **Apply** and it changes to:

#### <1B>V<01>

It is recommended to close the **Properties** window, reopen it and verify that the characters are still listed. Often Windows does not save these settings, so be certain they are there before continuing.

After verifying that the change was made, print a test page from the driver and the receipt is cut at the end.

*Note*: Character 0, the first character in the ASCII chart, is the NULL character. This character has a decimal form of 0. Some printers do use this character in the control codes for some functions. Unfortunately, this character does not pass through from Sales to the printer. With some functions, this can be corrected by using the actual 0 character (with decimal value of 48). For other functions, it may be possible to use the ASCII character with decimal value of 1 (SOH) or another character instead of 0.

# **ASCII Character Codes Chart 1**

Ctil	Dec	Hex	Char	Code	Dec	Hex	Char	Dec	Hex	Char	Dec	Hex	Char
°@	0	00		NUL	32	20	sp	64	40	6	96	60	
٩	1	01	0	SOH	33	21	1	65	41	A	97	61	a
°В	2	02	e	SIX	34	22	17	66	42	B	98	62	Ъ
೧೮	3	03		EIX	35	23	#	67	43	C	99	63	C
٩D	4	04	+	EOI	36	24	\$	68	44	D	100	64	d
۰E	5	05	•	ENQ	37	25	2	69	45	E	101	65	e
۰F	6	06	+	ACK	38	26	&	70	4 6	F	102	66	f
٠G	7	07	٠	BEL	39	27	,	71	47	G	103	67	g
°Н	8	08	•	BS	40	28	K	72	48	H	104	68	h
٩I	9	09	0	HI	41	29	)	73	49	I	105	69	i
۰J	10	0A	0	LF	42	2A	*	74	4A	J	106	6A	j
٩K	11	0B	8	VI	43	2B	*	75	4B	K	107	6B	k
۰L	12	0C	Q	FF	44	2C	,	76	4C	L	108	6C	1
^M	13	0D	r	CTR	45	2D	200	77	4D	M	109	6D	m
۰N	14	0E	Л	SO.	46	2E	100	78	4E	N	110	6E	n
0	15	0F	*	SI	47	2F	/ /	79	4 F	0	111	6F	0
٩	16	10	-	SLE	48	30	0	80	50	P	112	70	P
٩Q	17	11	4	CS1	49	31	1	81	51	Q	113	71	q
٩R	18	12	1	DC2	50	32	2	82	52	R	114	72	r
os	19	13	!!	DC3	51	33	3	83	53	S	115	73	s
٩ī	20	14	IP.	DC4	52	34	4	84	54	T	116	74	t
°U	21	15	δ	NAK	53	35	5	85	55	U	117	75	u
٠V	22	16	-	SYN	54	36	6	86	56	V	118	76	U
۰w	23	17	ŧ	EIB	55	37	7	87	57	W	119	77	w
°X	24	18	1	CAN	56	38	8	88	58	X	120	78	×
٩Y	25	19	1	EM	57	39	9	89	59	Y	121	79	y
٥Z	26	1A	-	SIB	58	3A	:	90	5A	Z	122	7A	z
]^	27	1B	+	ESC	59	3B	;	91	5B	1	123	7B	<b>{</b>
n	28	1C	L	FS	60	3C	\ \	92	5C		124	7C	1
^]	29	1D	#	GS	61	3D	≗	93	5D	]	125	7D	3
00	30	1E	•	RS	62	3E	>	94	5E	٨	126	7E	~
^_	31	1F	₹	US	63	3F	?	95	5F	<u>000</u> 73	127	7F	Ơ

<sup>†</sup> ASCII code 127 has the code DEL. Under MS-DOS, this code has the same effect as ASCII 8 (BS). The DEL code can be generated by the CTRL+BKSPkey.

# **ASCII Character Codes Chart 2**

Dec	Hex	Char	Dec	Hex	Char	Dec	Hex	Char	Dec	Hex	Char
128	80	Ç	160	A0	á	192	တ	L	224	E0	Œ
129	81	ü	161	A1	í	193	Cl	1	225	E1	ß
130	82	é	162	A2	6	194	C2	T	226	E.2	Г
131	83	â	163	A3	ú	195	C3	Ţ	227	E3	π
132	84	ä	164	A4	ñ	196	C4	_	228	E4	Σ
133	85	ä	165	A5	Ñ	197	CS	+	229	E.5	σ
134	86	å	166	A6	<u>a</u>	198	C6		230	E6	y
135	87	500	167	A7	9	199	C7		231	E7	r
136	88	é	168	A8	¿	200	C8	[]	232	E8	₹
137	89	ç éje je	169	A9	-	201	CO CO	l Fr	233	E9	0
138	8A		170	AA	-	202	CA	1	234	EA	Ω
139	8B	ï	171	AB	4	203	СВ	च्च	235	EB	δ
140	8C		172	AC	4	204	œ	Ī	236	EC	-00
141	8D	î ì	173	AD	i	205	CD	=	237	ED	95
142	8E	Ä	174	AE	≪ :	206	CE	<u>‡</u>	238	E.E.	€
143	8F	Å	175	AF	38	207	CF		239	E.F	n
144	90	É	176	B0		208	D0	ш	240	FO	=
145	91	<b>≥6</b>	177	Bl		209	DI	T	241	F1	
146	92	A	178	B2		210	D2	500	242	F2	<u>+</u> ≥
147	93	ô	179	B3	T	211	D3	$  \mathbb{I}  $	243	F3	3
148	94	ö	180	B4	H 1	212	D4	L	244	F4	ſ
149	95	ò	181	B5	<b>-</b>	213	D5	F	245	F5	IJ
150	96	û	182	B6		214	D6	320	246	F6	÷
151	97	ù	183	B7	ii	215	D7	₩	247	F7	<b>33</b>
152	98	ÿ	184	B8	17.	216	D8		248	F8	0
153	99	Ø	185	B9		217	D9	J	249	F9	
154	9A	Ü	18 6	BA		218	DA	Г	250	FA	28
155	9B	Ċ	187	BB	]	219	DB		251	FB	1
156	9C	$ \mathbf{f} $	188	BC	10.000	220	DC		252	FC	n
157	9D	¥	189	BD	П	221	DD		253	FD	2
158	9E	R	190	BE	4	222	DE		254	FE	
159	9F	£	191	BF	la l	223	DF		255	FF	