

Uganda Revenue Authority

Clearing Agent User Manual, Version 1.0
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Document standards

Orange dotted box	Draws attention to particular part of a picture
Green note box	Quick explanation or direction to information elsewhere in the manual
Bold Italics	Indicates this item appears in the screenshot

Minimum requirements to access and use RADDEx

- 1. Internet Access
- 2. Web Browser (i.e. Internet Explorer)
- 3. Microsoft Word (only necessary if you would like to be able to print the C63)
- 4. TIN number
- 5. RADDEx password

Introduction

Understanding RADDEx and its Benefits to You as an Agent

RADDEx is a computer system provided by Uganda Revenue Authority to make your work as an agent more efficient, more productive and more accurate. Our aim is to work with you towards reducing delays in getting your goods to the market place and ultimately increasing your profit margins.

In the ongoing effort to facilitate trade in East Africa, Revenue Authorities throughout the region have introduced modern computerized systems and methods with great success and benefits to all trade stakeholders. At a meeting of Commissioners General of the East African Revenue Authorities held on April 21, 2006 it was agreed that measures be taken for quick confirmation of goods by Customs administrations in importing countries. The logical method for achieving this lies in creating a seamless and efficient customs network by providing interconnectivity among the Revenue Authorities' computerized systems.

Over the past two years, Kenya Revenue Authority (KRA) and Uganda Revenue Authority (URA) in partnership with the East and Central Africa Global Competitiveness Hub (ECA Hub) have been discussing the interconnectivity of the URA's ASYCUDA++ and KRA's SIMBA 2005 Customs IT Systems. These discussions have given rise to the RADDEx system.

The joint initiative, RADDEx, intends to greatly benefit trade and trade stakeholders by further reducing the time and cost of cargo clearance at East African borders through introduction of an electronic communication channel between KRA and URA (see Fig 1). This channel will effectively allow Kenya's Simba 2005 customs system to exchange data with Uganda's ASYCUDA++ system.

Initially data communicated through RADDEx will consist of exports, re-exports and transit declarations that have been cleared by customs in country of departure and reconciliation data from goods accepted in country of entry. Data security has been addressed at every level of the RADDEx system to ensure confidentiality and integrity among the trade stakeholders. RADDEx is expected to benefit all stakeholders with particular positive impact on importers/exporters, shippers and freight forwarders, transporters and Revenue Authorities.

Implementation of the RADDEx system by KRA and URA will serve as a pilot project to eventually link all Customs IT systems in the region.

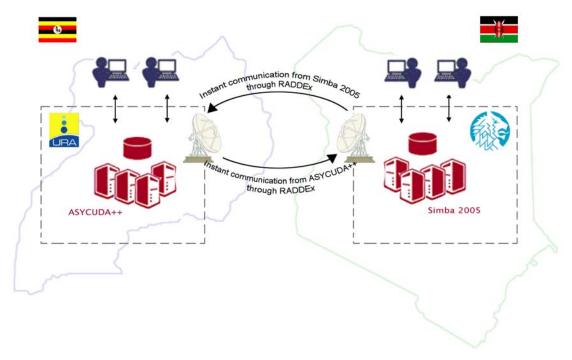


Fig 1: The RADDEx System

RADDEx is a computer system that electronically communicates a customs declaration lodged in Kenya through the Kenyan SIMBA 2005 system and allows an agent in Uganda to claim the electronic declaration. Claiming a declaration on the RADDEx system will generate a file that can then be accessed by the ASYCUDA system and will already contain all the information as it was lodged in Kenya. This provides a number of immediate benefits for you as an agent, most notably:

- Advance information of arriving goods
- Expedited clearance through customs
- Drastically reduced data capture
- Reduced time in clearance procedure and reduced operation costs

1. Obtain a Username and Password for RADDEx

RADDEx is fast becoming a mandatory step in the customs clearance process. In order for an agent to access RADDEx, he/she must have:

- 1. TIN number
- 2. RADDEx password.

To request a password please email a request with your TIN number to:

xxx@domain.com

2. Find RADDEx on the Internet

- 1. Open Internet Explorer
- 2. In the address bar of Internet Explorer type in

http://196.xxx.xxx/xxx

Press ←Enter or click the Go button



Screenshot 1: Internet Explorer address bar

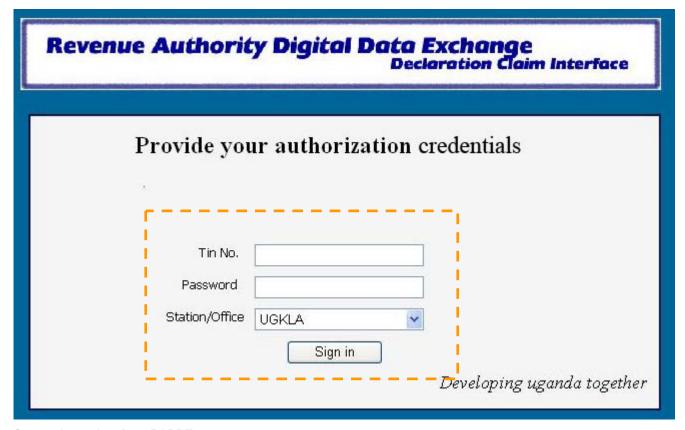
You should see the following screen which means you are now ready to login to RADDEx:



Screenshot 2: RADDEx opening page

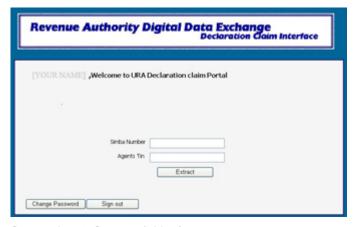
3. Login to RADDEx

- 1. Enter your *Tin Number*
- 2. Enter your RADDEx *Password*
- 3. Choose the **Station/Office** where you are processing the declaration
- 4. Press the Sign In button



Screenshot 3: Log in to RADDEx

If your login is successful you will see the following screen



Screenshot 4: Successful login

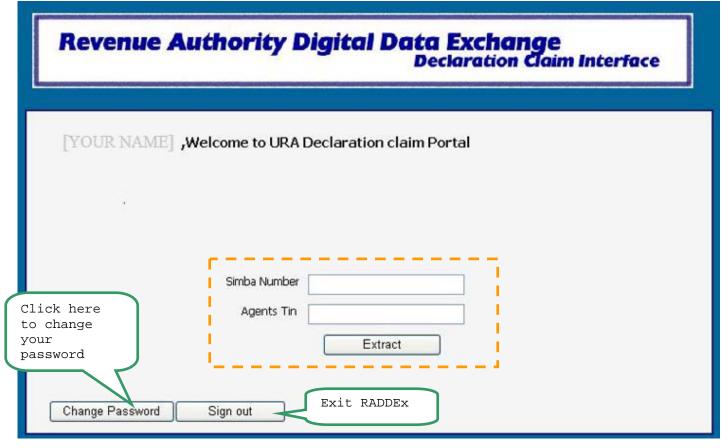
If your username or password is invalid you will get an ERROR message. Please check your username and password and try again.



Screenshot 5: Unsuccessful login

4. Retrieve Your Declaration

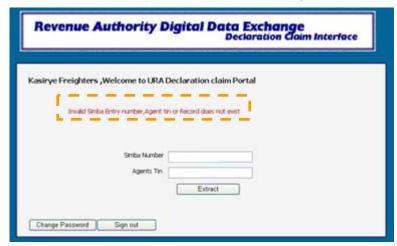
- 1. Enter the SIMBA Number as it appears on the Kenyan Declaration (C63)
- 2. Enter the Agents Tin number of your Kenyan clearing agent counterpart
- 3. Press the *Extract* button



Screenshot 6: Retrieve your declaration

If the declaration exists in the system it will display on the screen. Proceed to section 5.

If there is an error in your details the following screen will display. Check you entries and try again.

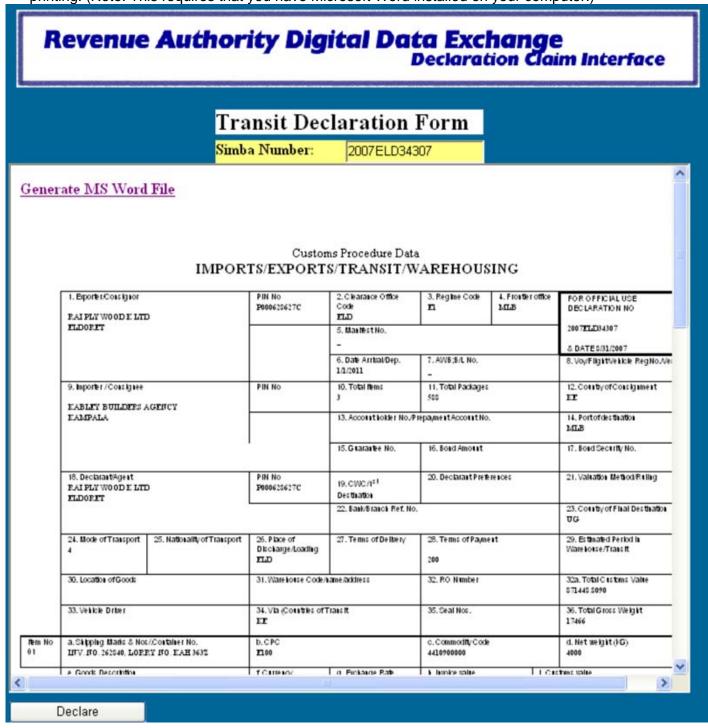


Screenshot 7: Invalid details for claim

5. View / Print Your Declaration (General Segment)

- 1. Your declaration will display on the screen in the C63 format. Verify that it is indeed the declaration that you are seeking.
- 2. Click **Declare** to continue with the claim process.

3. Click *Generate MS Word File* if you would like to download the C63 as a word document for storage or printing. (Note: This requires that you have Microsoft Word installed on your computer.)



Screenshot 8: View / Print Your Declaration

6. Claim Your Declaration

This process will automatically generate a SAD file which can be loaded into ASYCUDA++.

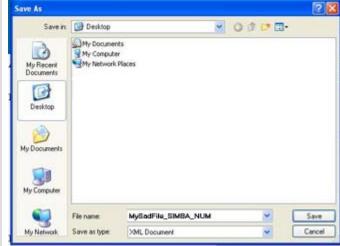
Once you have completed the process you will no longer find this declaration on RADDEx.

- 1. Select the **Regime** (either IM8 or IM4)
- 2. Enter a *Reference Number* (this is a free text field for your own purposes)
- 3. Enter your Importer Tin
- 4. Enter the country code for the *Country of Export*
- 5. Enter the Location of Goods Code
- 6. Select the **Terms of Delivery**
- 7. Select the Entry Border Office
- 8. Select TRUE / FALSE if this is a Containerized Consignment
- 9. Enter the Identification and Nature of Means of Transport at the Border
- 10. Press Check Entries
 - a. If your entries are valid the **Generate Sad** button will become available
 - b. If there is an invalid entry you will be notified and must make the changes and repeat step 10
- 11. Press the *Generate Sad* button Revenue Authority Digital Data Exchange
 Declaration Claim Interface If you accept to claim the declaration fill out these options and submit IM8 Regime Reference Number Importer Tin / Consignee Enter Country code, i.e. UG,KE, US,UK e.t.c Country of export Location of Goods Code Terms of Delivery FOB Entry border office UGMAL Containerized consignment | TRUE Identification and Nature of means of transport at border Exit RADDEx Next / Cancel ate Sad Check Entries Sign Out Once entries are If you do not wish to Button is available valid you can claim this declaration only after you but do not want to successfully "Generate Sad" Check Entries exit RADDEX Screenshot 9: Claim your declaration

6. Claim Your Declaration (cont'd)

- 12. When the Save File box appears press Save
- 13. You will be asked to choose where to save your file and what to name it
 - a. We recommend that you save it to a New Folder (e.g. Declarations) where you will save all your declarations
 - b. We recommend that your filename include the SIMBA Number for easy identification

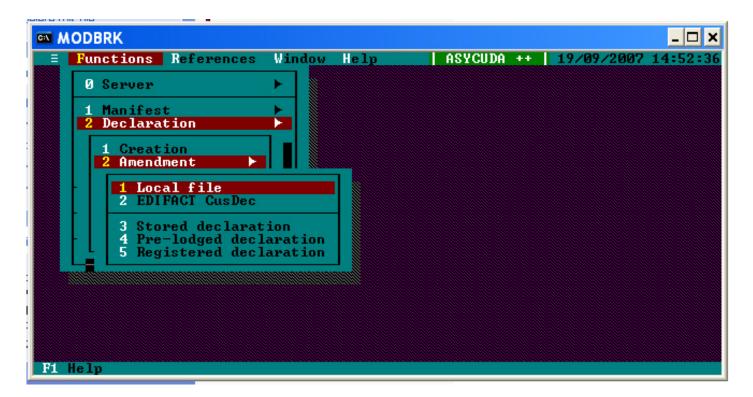




Screenshot 10: Save SAD file

7. Load the File in ASYCUDA++

- 1. Log into ASYCUDA++
- 2. Select Functions on the top menu
- 3. Select 2 Declaration → 2 Ammendment → 1 Local file



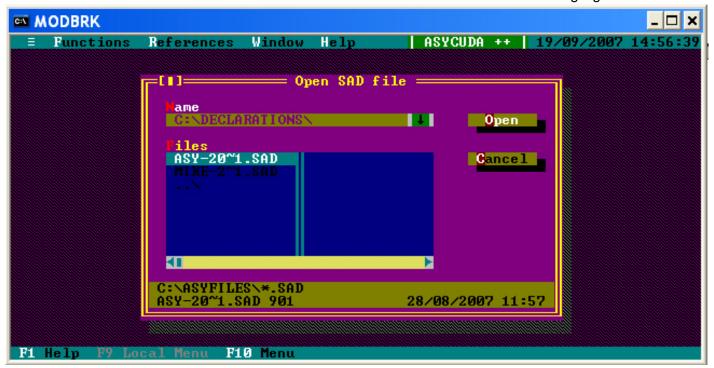
Screenshot 11: Load file in ASYCUDA++

4. Ensure that your directory is the same as where you saved the SAD file



Screenshot 12: Find local file in ASYCUDA++

5. Choose the file from the list of *Files* [screenshot 12]



Screenshot 13: Choose your local SAD file







