

TECHNICAL SUPPORT SERVICE BULLETIN

INTERNAL DISTRIBUTION ONLY*

DATE: 8/6/2009

PRODUCT: GDO

SUBJECT: CFL Light Bulbs

CFL or Compact Fluorescent Light Bulbs are becoming a common trend in home lighting. A reason to switch to CFL light bulbs is the benefit of using approximately 75% less energy than its incandescent counterpart.

Due to the different shapes and sizes, not all CFL Light Bulbs will work in all of our Chamberlain GDO's. When the light lens on the GDO is closed, the bulb itself must fit without touching the light lens, cover or end panel and should never exceed the recommend wattage indicated by the user's manual.

Chamberlain units are designed and tested to use the standard A19 light bulbs. The A19 light bulb used in Chamberlain GDO's should be no larger than 2.375" in diameter and no longer than 4.43".

Current Chamberlain GDO's have a maximum light bulb rating of 100 watts per socket. Using the wrong sized bulbs which exceed the maximum rating can lead to melted end-panels, sockets or lenses.

There have been anecdotal reports of radio interference due to CFL bulbs however; to date all CFL bulbs tested by Chamberlain have worked properly. Should a customer notice decreased range while the light is on, please replace the CFL bulb with one of a different brand or suggest the use of an incandescent A19 type bulb.

Should you have any questions or concerns please see your supervisor or SME.