

IntGuard™ G6-018 GSM Alarm System Quick Start Guide

Thank you for purchasing IntGuard G6 high-quality GSM/PSTN Alarm System. The system has been carefully inspected, programmed and tested in factory and before we ship to you. Below steps can help you quickly get the system up running. For any questions please email to support@intguard.com right away. Your questions will be answered shortly. All manuals are available online at www.intguard.com, under Manuals menu. There are also videos under "Video Instructions" and they are very intuitive to learn the system. Please give it a look.

1. Please refer "Terms and Conditions" at the end of this guide for the usage agreement of this product.

2. Check the package list

The box contains the following list of items:

- a. Main Panel and its power adapter
- b. Two pre-programmed wireless pet-friendly motion sensor
- c. Six pre-programmed wireless door/window smart sensors
- d. Two wireless water leak sensors
- e. Two wireless smoke sensors
- f. One wireless indoor siren
- g. Four remote control fobs
- h. Full Manual
- i. Other small accessories such as PSTN line socket and PSTN phone cable

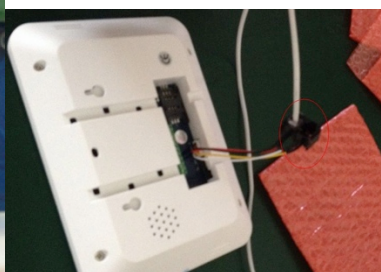
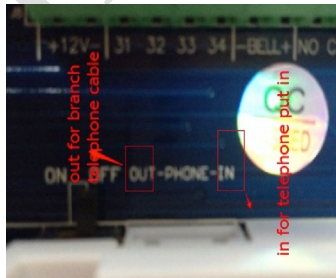
Note that the panel's front surface has a thin protective film on it. It is meant to keep real panel from scratches during manufacturing, assembling and testing. Leave it on the panel or till when you finish mounting the panel. If you see scratches on the film, it actually served its purpose of protecting real surface. Just remove the film if you want. See below picture.

3. Do not turn the panel power on yet. This system supports both GSM wireless communication and also old-fashioned PSTN phone line. You can use either way or use both ways for added reliability. You must have good GSM signal in order to use GSM communication. We will show you how to setup GSM communication in a separate page.

In this quick start guide, we show you how to get PSTN phone line connected.

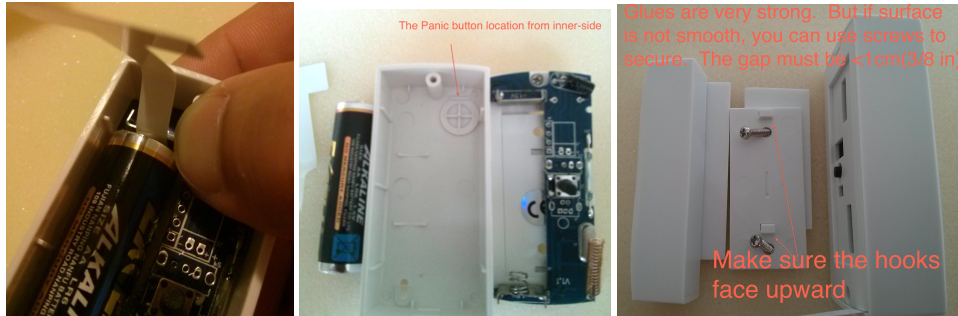
To use PSTN phone line, follow below steps:

- a. Plug in phone line socket to the back panel
- b. Plug the included PSTN phone cable into your wall phone socket
- c. Plug the other end of the PSTN phone cable into the phone line socket ("IN") of alarm panel
- d. Plug your existing phone cable to the other port ("OUT") of the alarm's phone socket so that your existing phone on this line still works



4. Get the wireless smart door/window sensors out of the box. Each smart sensor has two pieces. One is the main sensor side. The other is a slim magnet part. The main sensor is battery powered. You need to remove the battery-blocking label. To do that you will need to

unscrew and open the sensor. When you unscrew, make the sensor upside down on a leveled soft surface. After you open, you can see a label blocks the battery. You can then use your thumb to hold the positive end of battery socket and carefully remove and replace the battery as shown in below picture. Try not to disturb the circuit board since the panic button on the sensor is easily dis-located. If you disturbed it, you can remove the circuit board and put the button into its original place as shown in below (right-side) picture. After you put the battery on, you can go ahead screw the sensor back plate on so that parts stay secure.



5. Once battery is on, all you need to do is to separate the sensor from its magnet counterpart and make sure the light blinks for a second.
6. Get the wireless motion sensors out of the box. Get the wireless control fobs out of the box.
7. Now you can power up the main panel. Power it up by turning the switch in the back panel on. The system will boot up and will be ready in a few seconds. If you want, you can also plug in the wireless indoor siren to any AC outlet. It is loud when alarm triggered.
8. The system comes with two kinds of passwords. One is user level password used to arm/disarm the alarm system. The default password for user is "1111". Another password is for administrator to change settings. The default administrator password is "1234". You can change these passwords after you went through all steps in this guide.
9. If you have setup either GSM or PSTN phone line, for now you only need to add one setting as below.

- a. Press "Setting" () button and enter installer password "1234", and then the big circle "OK" () button. It will show a setting menu.
- b. Scroll down using button "Down" () to get to "**Phone No. Setting**". The "Down" button shares same button as "disarm". Press "OK" button to enter phone number settings. This will set the phone numbers you want to get called when alarm is triggered. Enter the phone numbers here.

Alarm Receiving Phone Number
This alarm system can totally preset up to 5 personal emergency phone numbers for alarm receiving.

Time Setting	Phone Groups
Phone No. Setting	1
SMS Setting	Alarm Call
Record	28901540

Touch "←→" to select the Alarm Call or Alarm SMS, then touch "▼", you can input the number. 1st and 2nd group for setting Alarm SMS, 3rd group for setting Alarm SMS or Alarm Call, 4th&5th groups for setting Alarm Call.
Touch "✕" you can delete the existing phone number.
You need touch "OK" to save, and navigate into next phone number setting menu.

Notice: Maximum digitals for phone number input is 15.

10. Once you are done setting up phone numbers. You can press "Return" () to get out of setting state.
11. Try one of the door sensors by separating its magnet part. You will hear a few quick beeps from the panel. The panel will also show "Zone 1x door sensor open". Zone 11, 12, 13, 14, 15, 16 are pre-configured for the included door sensors.

12. Put the magnet part back to stay with its sensor part.
13. Try the same steps for other sensors.
14. Now test the motion sensors. These sensors come with AA batteries but you need to open the motion sensors and install batteries accordingly. Please refer to a separate instruction page for detailed motion sensor installation and adjustments. After you installed batteries and after a minute, wave your hands over the middle of sensor to see the light turned on for a second. Your hands triggered a motion event. The panel will also show "Zone 21/22 PIR test status". It means the panel received the motion event. Zone 21 and 22 are pre-configured for the included motion sensors.
15. Put the motion sensors facing to a direction where no moving things going. So that we can continue test alarm features without too much disturbance.
16. Now, use remote control fob and press "Arm" button. The system will start to beep for 30 seconds and then will display "Away Arm" on the panel.
17. Once the system is in armed state, separating any one of the door sensors will trigger alarm. Press "Disarm" button on remote control fob to get rid of the alarm.
18. Once the system is in armed state, wave your hands in front of motion sensor to trigger motion alarm. Again press "Disarm" button on remote control fob to cancel the alarm.
19. Repeat above "Arm/Disarm" steps with touch keys on the main panel. On the main panel, when you press "Disarm" button, you will need to enter user level password "1111" to disarm.
20. Now, carry a remote fob with you and bring door sensors and motion sensors to the desired door/area where you would plan to install these sensors. Test "Arm/Disarm" and trigger of alarms there. Do not install them there yet.
21. Each time when an alarm gets triggered, after several seconds, the panel will automatically call your phone numbers you put in the panel. You can answer the phone to hear what is going on. If you don't answer the phone, the next phone number in the panel will be called.
22. After all these testing done, it is time to put the sensors up to the locations you want and start to enjoy the benefit of the alarm system. Please follow the manual booklet on how to correctly install those sensors. Attached also has a dedicated page on how to mount and set PIR motion sensor.
23. Mounting the door sensor is relatively easy. There are some instructions in the manual. In essence, the back plate of its main part has two hooks to secure the main sensor part. Please ensure the mounting direction of back plate so that the two hooks face up. The door sensor should be mounted at least 5 feet above ground so that kids won't accidentally hit it. The main part should be on door's frame and the small magnet part should be on the door. Their gap in between should be less than half inch. The back plate of main sensor part can be glued to doorframe using the provided double-sided glue tape. Make sure the surface is clean before applying glue. The provided glue tape is very strong, however if the surface is not smooth, or if you want to ensure the stability, you can use the included screws to secure the back plate, in addition to the glue tape. You should be able to find those extra screws in a plastic bag inside alarm panel box.
24. For other updates such as changing passwords, setting PSTN tone timer, setting speed dial numbers, system time settings, temperature threshold settings, SMS number setting, alarm delay, entry delay, detailed Zone attribute settings and auto arm/disarm settings, please follow the manual.
25. For smoke sensors and water sensors, please follow the pictures at the last page of this guide for quick installation. They are relatively easy.
26. The wireless indoor siren has already paired with the alarm panel. You just need to plug it into an AC socket to use it. We generally recommend you put the siren away from main panel to serve the purpose of attracting intruder away from main panel.

Thank you for your business. When you have time, please go back to the site where you have purchased this product and leave your review/feedback. Your review will be very helpful to future customers. It will also be very helpful for us to improve our procedure etc. Thanks again.

We have very low price on extra sensors such as extra key fob, smoke, water, etc. They are available at www.intguard.com

Please also take a look at our video instruction page on adding new sensors etc.:
<http://www.intguard.com/pages/video-instructions>

IntGuard Inc.

We strive to have perfect customer satisfaction. If you have any suggestions to improve our support, or any questions please email to support@intguard.com



Preprogrammed sensors:

The door sensors are usually pre-programmed into Zone 11 – Zone 16

The 2 PIR motion sensors are usually pre-programmed into Zone 21, 22

The smoke sensors are programmed into Zone 4

The water sensors are programmed into Zone 6

When those sensors are triggered, you can see which sensor is in which zone on the panel screen.

More sensors are available at www.intguard.com

Very easy to expand the system, see “Video Instructions” on the site to see how easy they are. **Please register an account on our website for easy communication.**

WARNING: IT IS RECOMMENDED TO TEST THE SYSTEM PERIODICALLY (WEEKLY PREFERRED) TO ENSURE IT IS IN GOOD WORKING ORDER.

General Questions and Troubleshooting:

Q: My panel surface looks like having some scratches or blemish.

A: The panel has a very thin film on top of it to protect the surface during manufacturing. You can remove the thin film and the panel will be smooth. You can start to peel it off from a corner first.

Q: Sometimes I can see the panel says “door sensor open” but all my doors are closed

A: When the door opens/closes, it sends an event to alarm host. Occasionally user opens and closes too quickly, like within a second. In such case, the alarm host does not have enough time to finish processing the open event (It generates 5 quick beeps) before the close event comes. When this happens, you can press ARM button to see which door this is and then you can go to that door, remove the sensor from its hook, wait for a few seconds, then put it back on hook. The warning will as such go away. Note that when there is such warning, the ARM will fail on first try. You can force ARM on second try though.

Q: My motion sensor is installed on high traffic area and keeps sending events to alarm host.

A: You need to set the motion sensor to “USE” mode instead of the default “TEST” mode. In “USE” mode, the sensor will only send one event every 4 minutes (if triggered). Every time the motion triggered, the alarm panel will display “Z21 PIR test status” indicating a motion detected.

Q: My motion sensor only triggers alarm when I set the panel in “ARMED AWAY” mode. How can I set it so that it also triggers alarm when the panel is in “ARMED HOME” mode?

A: The motion sensor zones are all pre-set to “2 Defense Line” which means only trigger alarm when the system is in “ARMED AWAY” mode. If you want to trigger motion alarm in armed mode at home, you can change the motion sensor zone attribute to be “1 Defense Line”. Such kind of setting is usually for basement or anywhere usually no motion.

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6. **Additional Customer Duties, Responsibilities and Warranties.** (A) Without in any way limiting the terms of Section 2, You acknowledge and agree that: (1) it is Your sole responsibility to comply with all rules, laws, statutes, codes, regulations, and/or ordinances, local, state, and federal, relevant to the use of the Product, including, but not limited to, those related to privacy rights, eavesdropping, surveillance, and obligations of alarm users; (2) the Product is for Your own use and not for the benefit of any other party; and, (3) it is your responsibility to generate as comprehensive password as possible to avoid being hijacked, and protect the password required to access Your account and the associated apps. (B) You acknowledge and agree that pursuant to Sections 2 and 4 of this agreement, You agree to waive any and all claims against IntGuard, and agree to fully defend and indemnify IntGuard, in response to any claim, demand and/or lawsuit arising out of (1) loss caused by unauthorized access to Your account, including, but not limited to the misplacement of Your password, loss of Your Password, or hijacking of Your password by unauthorized persons; and, (2) Your failure to comply with any rules, laws, statutes, codes, regulations, and/or ordinances, local, state, or federal, relevant to the use of the Product.

7. **Limitations of Product.** You acknowledge and agree that all alarm systems, including the Product, are subject to compromise or failure for reasons outside the control of the manufacturer, retailers and distributors, including, but not

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8. Binding Agreement; General Legal Matters. This Agreement becomes binding when You purchase the Product. The headings used herein are for the convenience of the parties only and shall not be considered in construing the provisions of this Agreement. Should any term, provision, or condition of this Agreement, or the application thereof shall be held to be invalid, unenforceable or void, the remainder of this Agreement and such term, provision, or condition as applied shall remain in full force and effect.

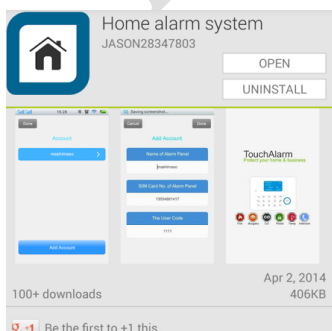
IntGuard™ G6 GSM Alarm System GSM Setup Guide

The GSM communication requires that you have good GSM signal reception at your installed location. The best way is to test your GSM signal with a traditional (GSM band only) cell phone to make sure you at least have two bar signal strength.

Once you decided to use GSM, please get a standard SIM card from your service provider and try the SIM card with a cell phone first to make sure the SIM card can send and receive calls and SMS.

Now follow below steps to install the SIM card:

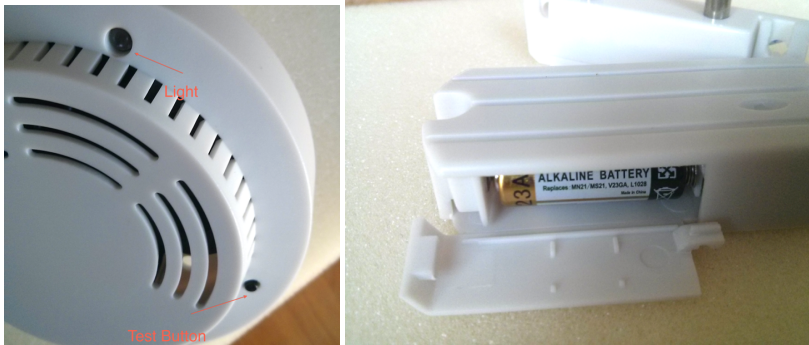
1. Turn off the G6 alarm host panel by unplugging its power cable **AND** also turn the switch to off on the back of the panel, right beside the power input.
2. On the back of the panel, you can see there is a SIM card slot as shown in below picture.
3. Using your thumb to slide the slot cover **towards** white plastic wall. The slot will open. You can lift the slot up as shown in below picture. Please do not use too much force on this. A little gentle force is enough.
4. Insert SIM card carefully. Do not force it in. A standard SIM card has a cut corner. The base of the slot also has a matching corner.
5. After the SIM card in place, gently press the slot back down and slide it towards power input to lock it in place.
6. Now turn on your power switch and re-insert the power cable. The alarm panel will boot up itself. In 10 seconds or so, it will report GSM signal and it will no longer display "no SIM Card".
7. With GSM communication, you can use the panel as a dial pad to dial any number you want and test the two-way communication is a success. So, dial it now to verify.
8. Follow the steps in manual to setup a SMS receiving number so that you also get all alerts/alarms via SMS and test alarm as needed.
9. For Android based smart phone, go to Google Play to search and install "Home alarm system". It is free. Contact support@intguard.com if any issue.
10. iPhone App can be found in iTunes with name "E GSM Alarm System". It is free.



Smoke Sensor And Water Sensor Installation Guide

The sensor has a 9V battery included. You will need to install the battery on the back of the sensor. Note that your house should have already installed existing sensors according to your local building code. Please continue to use those. Please use ours as extra sensors to provide alarm reporting and redundancy.

Once battery is on, the sensor is on. Press the test button as shown below to test. In normal operation, the light will flash once every 40 seconds. See its spec paper.



For water sensor, you just need to install battery or pull out the battery blocker label as above. The two big metal legs are to be put on floor. When the two legs detect water, the sensor will light up and send out alarm signal. Get a cup of water and let the two metal legs touch water to test. Be careful not to wet other parts.

G6-018 Pack list

1x G6-006 standard box which includes

1x G6 Main Panel and its power adapter

1x pre-programmed wireless pet-friendly motion sensor

2x pre-programmed wireless door/window smart sensors

2x pre-programmed remote control fobs

and

1x pre-programmed wireless pet-friendly motion sensor

4x pre-programmed wireless smart door sensors

2x pre-programmed wireless water leak sensors

2x pre-programmed wireless smoke sensors

1x pre-programmed wireless indoor siren

2x pre-programmed remote control fobs

Full Manual and cables etc

Check www.intguard.com for videos on how to use the system.