Hi David,

Many thanks for letting us have some hands on time with the new iteration of the bariatric trolley.

Generally it received very positive reviews from the porters and radiographers who used it, unfortunately we had no bariatric patients to use it on, but in general use it worked very well.

As you said a lot of what we gave for feedback the first time around has been taken on board and the trolley is much improved, there was a good amount of clinical use, and nobody ran into any issues with it, and a full range of imaging was performed, definitely in so far as the under trolley work, which was our biggest feedback section last time, this is now pretty much perfect.

I only wanted to mention a few things;

- The point of articulation between sitting and laying flat represents a potential snap point for detectors / cassettes – This is probably unavoidable with the engineering, and I only wanted to mention it as something that customers may need to be aware of before using, I have heard of trolleys snapping detectors before, and as they are both expensive and take time to replace warning any trust of this minimal risk would definitely be appreciated.
  That being said I can't see too many occasions when the bed would be sat up with the detector still in place.

- The bar which was placed behind the upper part of the bed is exactly what it needed and does the job well, we removed this at one point as there is potential for it to be in the way. This was easily unscrewed but a few of the washers came separate from it, luckily I was watching for this so was able to reassemble quite easily. I'm not sure if it would be possible, but the ideal in case this is removed for whatever reason would be just the screw in piece and the bar itself. Again though this would be a rare circumstance.

- At the head end of the bed the bumper wheels are quite close together and a few times the person pulling the bed was bumping their thighs/shins / knees against them when walking in a good position and found themselves stooping a bit to stop this. Not sure if they could be positioned further apart and still be functional, but again this is not too much of an issue.

As you can see, really pulling at straws here to critique the trolley now, we were very impressed at the massive change between the two versions, with or without the two slight alterations above, this is a trolley that we would definitely support having in Radiology.

Many Thanks,
Jamie Davison
A&E Superintendent Radiographer
Princess Alexandra Hospitals NHS Trust

Good afternoon folks.
Thank you very much for trialling the trolley for us and for the report on suitability.
We are delighted with the results and are now confidant that we have a great product going forward.
We will address the issues you have raised in future builds.
The first is easy replacing the washers with a one piece knob, this will be fitted to all the trolleys .
We will have warning stickers fixed to the trolley advising caution at the pinch point.
The bumpers are more of an issue to resolve but we will look at it and see if we can improve the situation.

What we did not tell you is that you also have the option of scales on the trolley, to the best of our knowledge no other trolley has this feature, at £2000 the scales option is not cheap but it would mean you could weigh every patient coming into the hospital.

Thank you once again for your invaluable help.
Should you decide to purchase any trolleys we will ensure that you pay significantly less than any other trust to reflect the help you have given during development.

Kind Regards
David Davison
Managing Director
1st Call mobility ltd

Thank you David,

So glad you are pleased with our Staff's input. The scales would definitely be a bonus.

Regards, Jan
Jan Perry
Manual Handling Co-ordinator
SHaW
Narvik House PAH