



CMS Desktop

Manual

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1 Overview

CMS Desktop is a windows based application that is developed to automate, accelerate and streamline the running of the cab offices to meet their requirements. CMS is fast and easy to use, efficient, robust and logical. This system will make cab bookings efficient, reliable and accurate. It will transform the booking handling system by eliminating many repetitive tasks saving hours of unnecessary work.

The heart of the CMS is the control centre software. This includes our CMS Desktop dispatcher software which allows each call-taker to book jobs, track Vehicles on a live map display, view the activity in the system, and resolve problems.

The CMS desktop also has advanced features such as pricing for Jobs, route mileage and time estimation based on street maps, load calculation to warn about overbooking,

pre-booking and pricing. In addition, CMS desktop provides administrator support for performing the housekeeping and data entry tasks. CMS Desktop also includes invoicing functionality for handling Account Jobs and creating invoices and statements for your account customers and Drivers. It also generates management reports and statistics. CMS Desktop contains a powerful dispatching engine which handles communication with Vehicles and allocates Jobs to Drivers.

CMS is a proven and reliable system that has been developed through customer feedback, practical experience and knowledge of many Cab operators. A lot of other value added functionalities are implemented to empower the booking handling process along with customizable management reports and statistics.

- Comprehensive accounts/billing system - the best in the business
- The most reliable and intelligent booking and manual Dispatch system on the market.
- Built in maps for Manual Dispatch, route estimation, and pricing support for running multiple fleets from a single office
- Automatic tracking and management of Street Jobs
- Driver/Vehicle Document tracking and expiry enforcement, for insurance, MOT, Payments, etc.
- Detailed audit trail of Drivers and Call takers activities
- Built-in nationwide address database
- First class customer care and back-up package

2 Features

- Job Booking:

This is the most frequently used feature of the application; here you will be able to take the booking from the customer either through the call or from the reception of the base cab office. It is the major entry form of the application that will ask you for the personal details, pick-up point, destinations, vehicle type, job type and the timings of the service.

- Job Dispatch:

After the booking the job will go to a database and will come to the job queue before the specified time, provided in the configuration. From there each job can be dispatched to the desired driver with the desired type of vehicle. This will also maintain the auto un-plot of the driver as that of on-board drivers.

- Caller ID

The application will pop up the main booking form on the reception of a call if the line is capable of providing the caller id. This will also make the booking process more efficient because it will automatically pick the customer details and even the expected (Last) pick-up and destination points.

- User Management and Application Security:

It will facilitate the creation of user profiles with specific rights for the application usage. The application will be initiated after valid login information is provided and will allow using the facilities associated with the login ID.

- Search Previous Jobs:

The application will allow you to get the history of bookings / jobs through a very user-friendly search mechanism. Users can perform searches based on any criteria contained in the booking details such as customer name, date, time, post code etc.

- Display Recent Jobs:

The application will keep track of the recent jobs within the time period provided in the configuration options.

- Display Booked Jobs:

The application will allow you to find all the booked jobs through the common user-friendly search mechanism.

- Job Queue:

This will display all the jobs before the specified pick-up time. This will be displayed on the main screen of the application to keep track of the recurring jobs and to avoid any delay in the dispatch and pick-up of the customers. This will also display the on-line bookings.

- Vehicle Types:

The application will allow defining different vehicle types and prices associated with them as well as setting cost and discount factors that will be associated with the drivers.

- Drivers Management:

The application will allow you to maintain detailed records of drivers including all of their personal, contact, legal and vehicle information. The application also provides a facility to block the driver if his MOT is expired or office rent is not paid.

- Driver Status Tracking:

You will be able to keep up to the minute track of the position of all drivers through the plotting and un-plotting of the drivers in the pre-defined waiting zones.

- Pick-Up and Drop-Off Points:

The application will facilitate maintaining the pre-defined pick-up points that will automatically be fetched on the booking form through a short key.

- Zone Setup:

Here you will be able to create any number of zones where drivers are supposed to be waiting or parked during waiting time. This will help you locate the quickest pick-up for the customers on every booking.

- Colour Coding:

Through this feature the application will enable you to associate colours with the job types, vehicle types, pick-up points and the destinations. This will enable you to identify the nature of job for its proper treatment at a glance.

- Route Map:

This option will calculate the shortest route to the destination and display it with a map and full description. This can be given to driver by printing it off or can be explained if the driver needs help.

- Distance Calculation:

This will enable the application to calculate the distance between pick-up and destination points with the help of a database of all the existing geographical locations in UK. This distance will be the air miles so that the original distance might have the error of +30% to -30%.

- Advance Reporting:

Here you will be able to prepare all kinds of printable reports for the hard copy keeping of the system. This will also help you with the analysis and the planning of the on-going business.

- Call logging:

Here you will be able to see the logs of incoming calls if the caller id feature is enabled.

- SMS Notification:

All booking and dispatch details can be sent via SMS to both clients and drivers

- Live chat assistance

Help at your fingertips available for within the application whenever you need it.

- Card payments

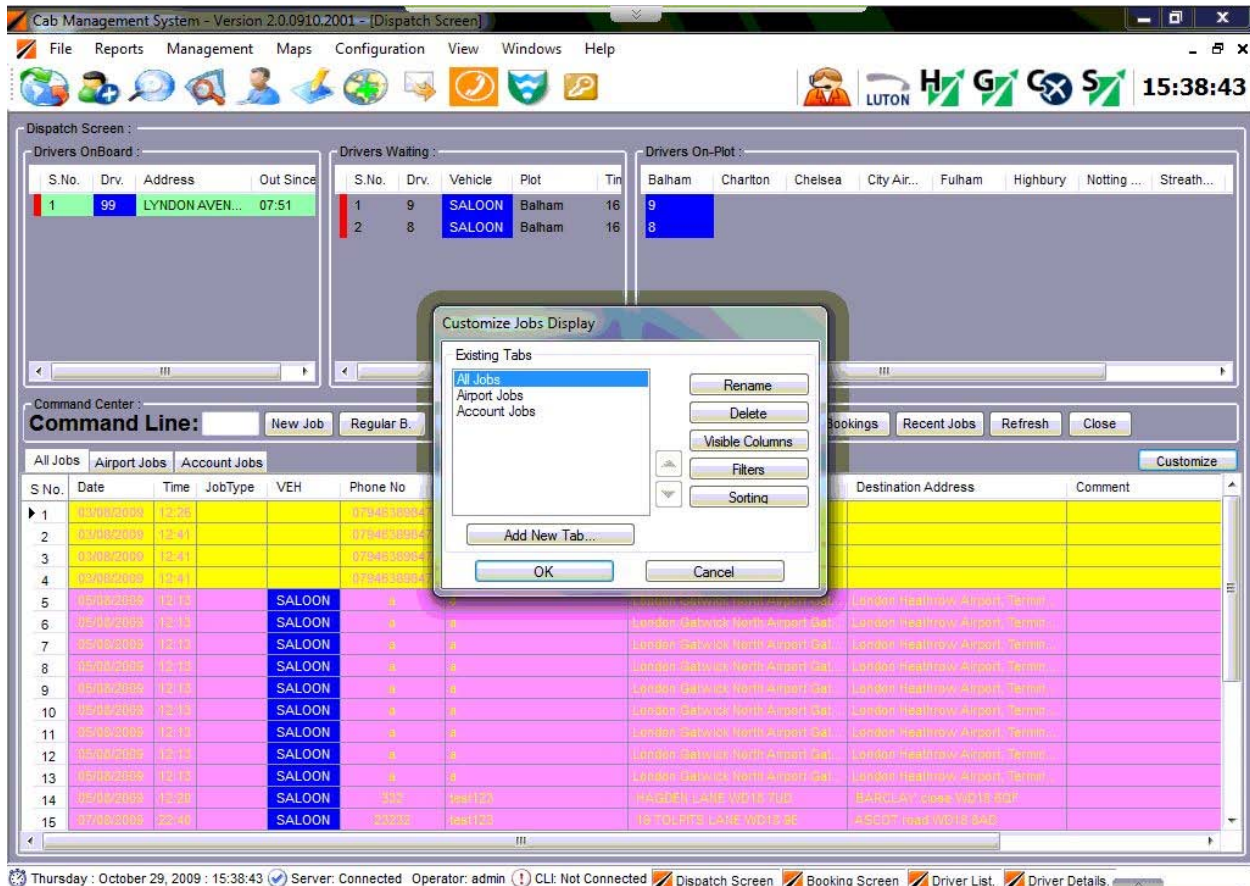
Integrated card payment gateway

3 Basic Operation

3.1 Dispatch screen

The dispatch screen is the starting point for all your interaction with the CMS system. It gives an overview of all the available drivers as well as jobs pending for dispatch it is also the gateway to all other function.

With the innovative tabbed interface the the user can select what information is showed in all tabs for example filter out all the airport jobs etc. to do this press the customize button (this function is also available for all the job history screens)



Dispatch Screen :

Drivers OnBoard :

S.No.	Drv.	Address	Out Since
1	99	LYNDON AVEN...	07:51

Drivers Waiting :

S.No.	Drv.	Vehicle	Plot	Tin
1	9	SALOON	Balham	16
2	8	SALOON	Balham	16

Drivers On-Plot :

Balham	Charlton	Chelsea	City Air...	Fulham	Highbury	Notting ...	Streath...
9							
8							

Command Center :

Command Line: [] New Job Regular B.

All Jobs | Airport Jobs | Account Jobs

S.No.	Date	Time	JobType	VEH	Phone No
1	01/09/2009	12:35			07946389947
2	01/09/2009	12:41			07946389947
3	01/09/2009	12:43			07946389947
4	02/09/2009	12:41			07946389947
5	05/09/2009	12:13		SALOON	9
6	05/09/2009	12:13		SALOON	9
7	05/09/2009	12:13		SALOON	9
8	05/09/2009	12:13		SALOON	9
9	05/09/2009	12:13		SALOON	9
10	05/09/2009	12:13		SALOON	9
11	05/09/2009	12:13		SALOON	9
12	05/09/2009	12:13		SALOON	9
13	05/09/2009	12:13		SALOON	9
14	05/09/2009	12:13		SALOON	9
15	07/09/2009	23:40		SALOON	9

Customize Jobs Display

Existing Tabs

- All Jobs
- Airport Jobs
- Account Jobs

Buttons: Rename, Delete, Visible Columns, Filters, Sorting, Add New Tab..., OK, Cancel

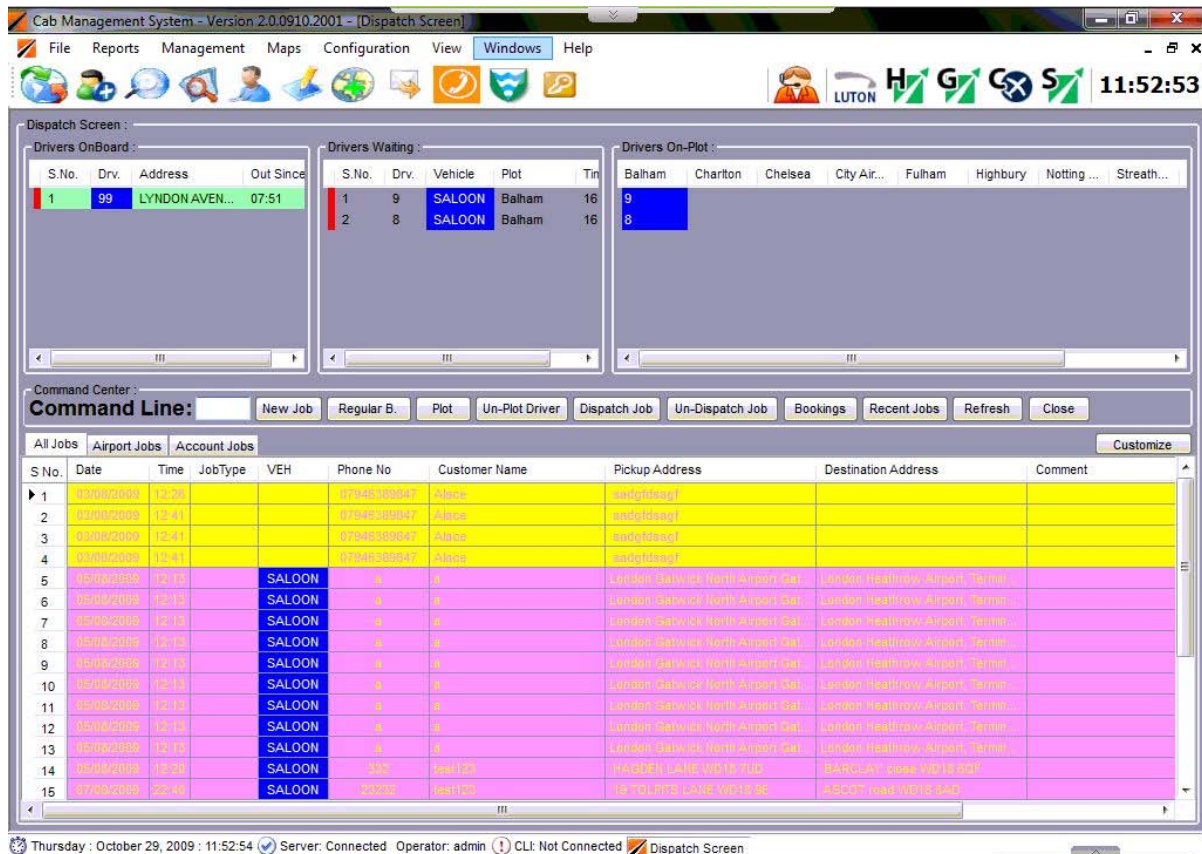
Bookings | Recent Jobs | Refresh | Close

Destination Address | **Comment**

Thursday: October 29, 2009 : 15:38:43 Server: Connected Operator: admin CLI: Not Connected Dispatch Screen Booking Screen Driver List Driver Details

3.2 Booking a normal job

Booking a normal with CMS job is very easy. You start at the dispatch screen when a new call comes in the system will show a pop-up window displaying the caller's number and giving the option to either create a new booking or discard the job. Alternatively you can simply press the New Job button.

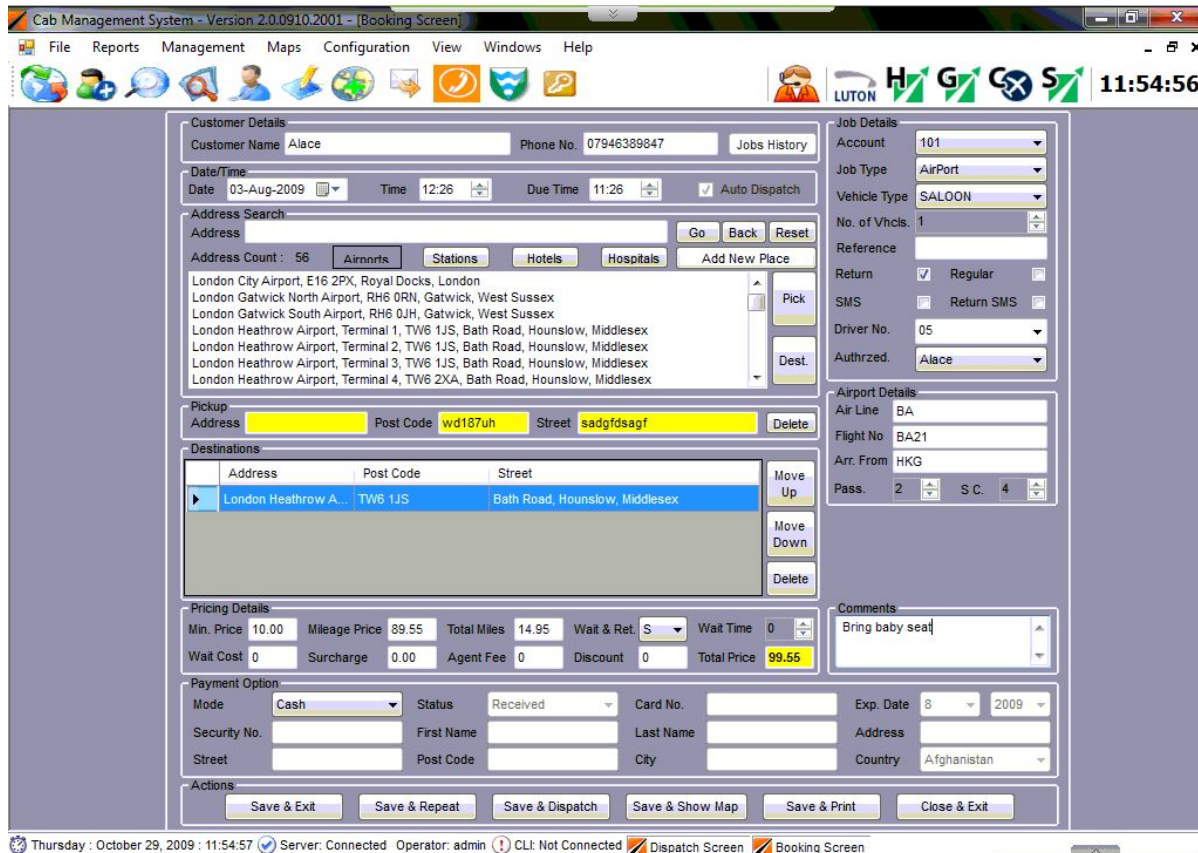


The screenshot shows the CMS Cab Management System Dispatch Screen. The interface includes a menu bar (File, Reports, Management, Maps, Configuration, View, Windows, Help), a toolbar with various icons, and a status bar at the bottom showing the date and time (Thursday, October 29, 2009, 11:52:54) and system status (Server: Connected, Operator: admin, CLI: Not Connected).

The main area is divided into three sections:

- Dispatch Screen:** Contains three sub-sections:
 - Drivers OnBoard:** A table with columns S.No., Drv., Address, and Out Since. It shows one driver (S.No. 1, Drv. 99, Address LYNDON AVEN..., Out Since 07:51).
 - Drivers Waiting:** A table with columns S.No., Drv., Vehicle, Plot, and Tin. It shows two drivers (S.No. 1, Drv. 9, Vehicle SALOON, Plot Balham, Tin 16; S.No. 2, Drv. 8, Vehicle SALOON, Plot Balham, Tin 16).
 - Drivers On-Plot:** A table with columns Balham, Chantton, Chelsea, City Air..., Fulham, Highbury, Notting..., and Streath... It shows two drivers (9, 8).
- Command Center:** A section with a Command Line and buttons for New Job, Regular B., Plot, Un-Plot Driver, Dispatch Job, Un-Dispatch Job, Bookings, Recent Jobs, Refresh, and Close.
- Jobs Table:** A large table with columns S.No., Date, Time, JobType, VEH, Phone No, Customer Name, Pickup Address, Destination Address, and Comment. It lists 15 jobs, including airport transfers and regular bookings.

Once then new job is accepted the Booking screen will come up giving a number of fields



The screenshot shows the 'Booking Screen' of the CMS Cab Management System. The interface is divided into several sections:

- Customer Details:** Includes fields for Customer Name (Alace), Phone No. (07946389847), and Jobs History.
- Date/Time:** Date (03-Aug-2009), Time (12:26), Due Time (11:26), and a checkbox for Auto Dispatch.
- Address Search:** A list of addresses with filters for Airports, Stations, Hotels, and Hospitals. The list includes London City Airport, Gatwick North/South Airports, and Heathrow Terminals 1, 2, 3, and 4.
- Pickup:** Fields for Address, Post Code (wd187uh), and Street (sagfidsagf).
- Destinations:** A table with columns for Address, Post Code, and Street. The first entry is London Heathrow Airport, TW6 1JS, Bath Road, Hounslow, Middlesex.
- Pricing Details:** A table showing Min. Price (10.00), Mileage Price (89.55), Total Miles (14.95), Wait & Ret. (S), Wait Time (0), Wait Cost (0), Surcharge (0.00), Agent Fee (0), Discount (0), and Total Price (99.55).
- Payment Option:** Mode (Cash), Status (Received), Card No., Exp. Date (8/2009), Security No., First Name, Last Name, Address, Street, Post Code, City, and Country (Afghanistan).
- Comments:** A text area with the comment 'Bring baby sea'.
- Actions:** Buttons for Save & Exit, Save & Repeat, Save & Dispatch, Save & Show Map, Save & Print, and Close & Exit.

The status bar at the bottom indicates the date and time (Thursday, October 29, 2009, 11:54:57), server connection status (Server: Connected), operator (admin), and current screen (Booking Screen).

The phone number field will be filled with the information from the caller ID and if you are dealing with a returning customer the system will pull all the available data from the data base requiring you only to confirm whether the customer is being picked up and delivered to the same or different locations and setting the date and time. In the case of a new customer you will be required to gather some data.

The booking screen allows for quick access to common destinations such as Airports, Train Stations etc. as well as receiving card payments storing flight and passenger details and comments.

3.3 Using the booking screen with the keyboard only

Navigation without Mouse i.e. you can use new Booking Screen completely without mouse by using

- o Tab Keys
- o Enter Key (for tabbing)
- o Hot Keys (to quickly jump to required field. E.g. Alt + J focuses Job Type no matter wherever you are on new booking screen)
- o Following is complete list of available Hot Keys on new booking screen for quick navigation

- Alt + A (Address Search text-box)
- Alt + B (Back button to go back to previous Address Search), Also you can use

Backspace key

- Alt + C (Customer Name text-box)
- Alt + D (Destination button)
- Alt + E (Return Booking check box)
- Alt + F (Agent fee text-box)
- Alt + G (Regular Booking)
- Alt + H (Phone Number text-box)
- Alt + I (Wait & Return drop-down)
- Alt + J (Job Type text-box)
- Alt + K
- Alt + L (Delete selected Destination address from grid)
- Alt + M (Payment Mode drop-down)
- Alt + N (Account drop-down)
- Alt + O
- Alt + P (Pickup button)
- Alt + Q
- Alt + R (Save & Repeat button)
- Alt + S (Save & Exit button)
- Alt + T (Save and Dispatch button)
- Alt + U (Move Up button)
- Alt + V (Vehicle Type drop-down)
- Alt + W (Save & Show Map button)
- Alt + X (Cancel & Exit button)
- Alt + Y
- Alt + Z
- Backspace (Go back to previous address search list)
- F2 (Focus Destinations Grid)
- F3 (Focus Address List Box)
- F4 (Reset address search)
- F5 (Load Airports)
- F6 (Load Railway Stations)
- F7 (Load Hotels)

- F8 (Load Hospitals)

| 3.4 Customer details

Store the customers name and telephone details you can also access the job history from here this will bring up a list of all the clients previous jobs from the last month in order of relevance for quick booking.

| 3.5 Date/time

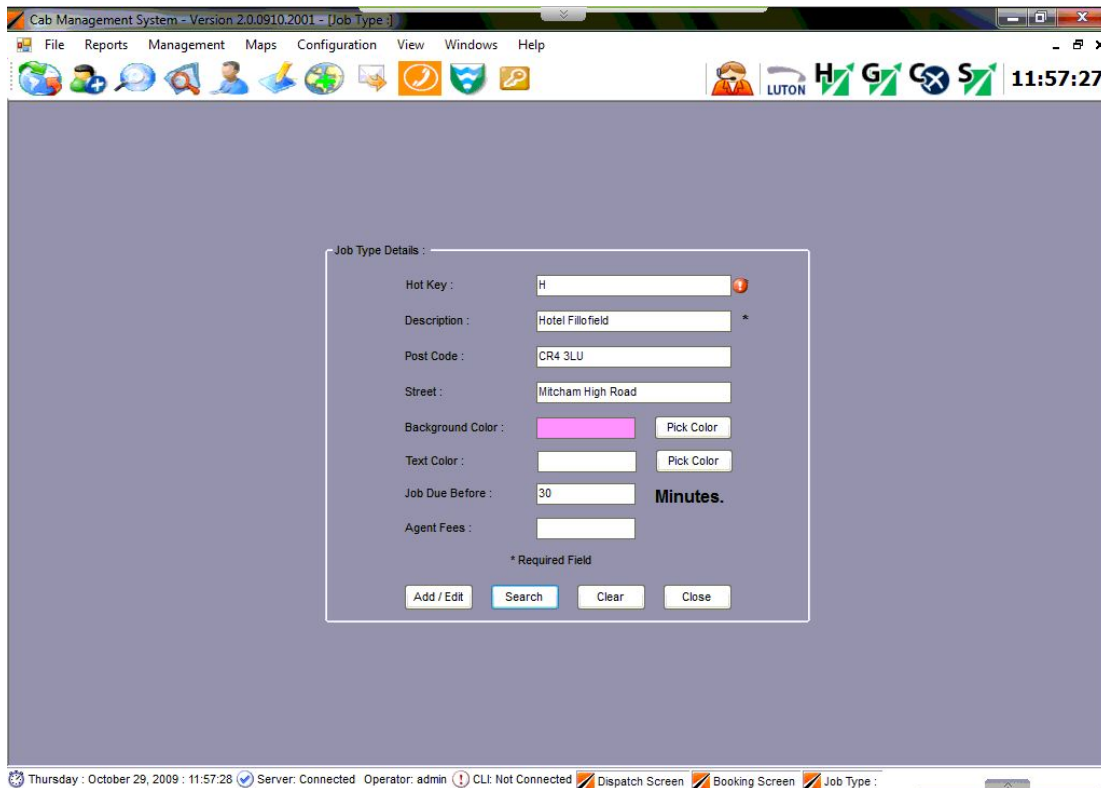
The date and time details of the job also in this field the auto dispatch tick-box which will set the job to be automatically dispatched to the first available driver meeting the job criteria.

| 3.6 Job details

3.6.1 Account

If dealing with an account customer the account number should be selected in this field this will in turn open the authorized dialogue so the user may check if the client is authorised to book the account job.

3.6.2 Job type



Job Type Details :

Hot Key :

Description : *

Post Code :

Street :

Background Color :

Text Color :

Job Due Before : **Minutes.**

Agent Fees :

* Required Field

Thursday : October 29, 2009 : 11:57:28 Server: Connected Operator: admin CLT: Not Connected Dispatch Screen Booking Screen Job Type :

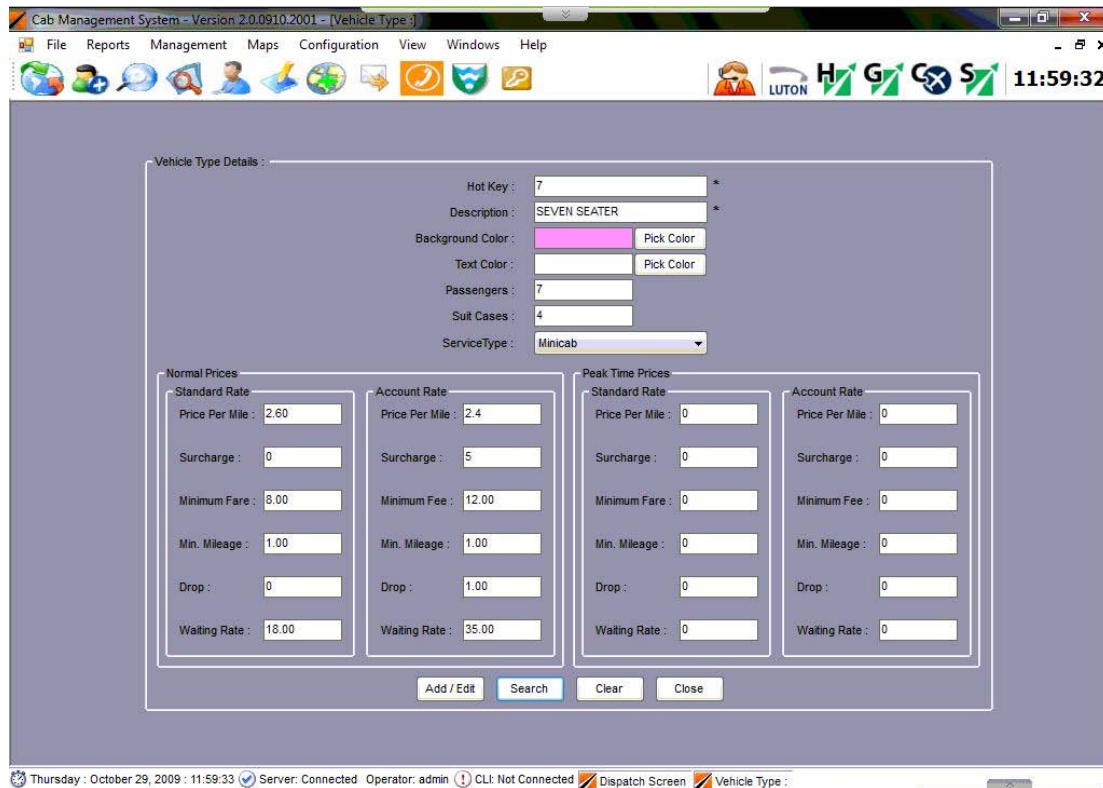
The job types are a set of pre-sets that serve to streamline dispatching jobs to the most common locations. The pre-sets can be modified in the Management menu.

You can set locations based on postcode and pre-set standard waiting times and agent fees to enhance the clarity of your job list you can colour-code them.

There are two pre-sets that should not or may not be modified –

- Base which should be set at the time of installation (this denotes the location of the base as well as allows to create on the door base bookings without providing a telephone number)
- Airport which opens the flight details dialogue as well as the list of airports in the address search area.

3.6.3 Vehicle type



Vehicle type is another set of fully customizable pre-sets that allow you to provide the best customer experience and streamline the business by assigning the right type of car for the job. The pre-sets can be modified in the Management menu.

Here you can pre-set a hot key and a vehicle description and most importantly adjust the pricing for a variety of vehicle and job types.

There are two types of vehicles the standard pre-sets and Auto which is used in conjunction with the PDA to calculate the fare based on distance travelled.

You can also set the pricing based on type of job i.e. account or normal as well as different pricing for peak and off-peak travel.

The setting also record the maximum number of passengers and items and luggage that can be carried in a vehicle

3.6.4 No. of vehicles

Simply the number of cars required for the job.

3.6.5 Reference

A reference code.

3.6.6 Tick-boxes

Indicate the status of the job as:

- return in which case once this dialogue is closed a new one will be opened for the details of the return job
- regular opens the regular booking field allows to book cabs at recurring intervals
- SMS a notification will be sent by text
- return SMS a message will be sent offering the companies services for the return journey

3.6.7 Driver no.

The job will be automatically allocated to a specific driver for example if requested by the passenger.

3.6.8 Authorized

For account job this will present a list of authorized users of the account.

| 3.7 Address Search

The pick-up or destination locations house number or name. An integrated search bar used for pick-up as well as destination addresses once an address has been entered the field will clear allowing for the next address to be entered at the same time the price of the journey will be automatically updated as the addresses are added.

Both postcodes and street addresses can be entered in this field.

The field also contains the quick access buttons for common destinations : airports, train stations, hospitals, hotels.

The pick-up address is stored in the pick-up field bellow the search result area and the destinations in the destinations box bellow. All the addresses can be moved swapped or deleted at any point during the booking process.

| 3.8 Airport details

In case of an airport pick-up the following flight details can be recorded: airline name, flight number and place of origin as well as number of passengers and items of language.

| 3.9 Regular booking

A set of tick-boxes allowing the selection of days on which the job will recur and the date of the last booking the date of the current booking is treated as the first of the series.

| 3.10 Comments

Any additional info about the job

| 3.11 Payment options

Here you can choose if the job is paid as cash/account payment/credit card in case of credit card it is possible to process the payment via the provided fields.

| 3.12 Pricing details

Here you will find the details of the price and its components

- Min price – basic price set in the vehicle type
- Mileage price – the total price for the miles driven
- Total miles – the total distance driven
- Wait time – waiting time
- Waiting cost - the charge fro the waiting time
- Surcharge – additional charge
- Agent fee – if using an external referrer the amount due to that organization or individual defined in job type
- Discount – a discount if applicable – for account jobs
- Total price – the complete price for the journey

| 3.13 Commands

3.13.1 Save / Exit

Save the job and exit the booking screen.

3.13.2 Save & Repeat

Save the job but remain on the same booking screen.

3.13.3 Save & Dispatch

Save the job and allocate the job directly to a driver.

3.13.4 Save & Show Map

Save the job and show the directions on a map.

3.13.5 Save & Print

Save the job and print the details.

3.13.6 Close & Exit

Close booking screen and return to the dispatch screen.

| 3.14 Booking a regular job

The booking process follows the same pattern as in the case of the normal booking, you start by pressing the Regular B. button on the dispatch screen, alternatively you can proceed like with a normal job and tick the Regular booking tick-box at the end of the booking form to show the scheduling options.

3.14.1 Date End

The final date of the regular booking series. The start date is assumed as the pick-up date from the Pick-Up Date section.

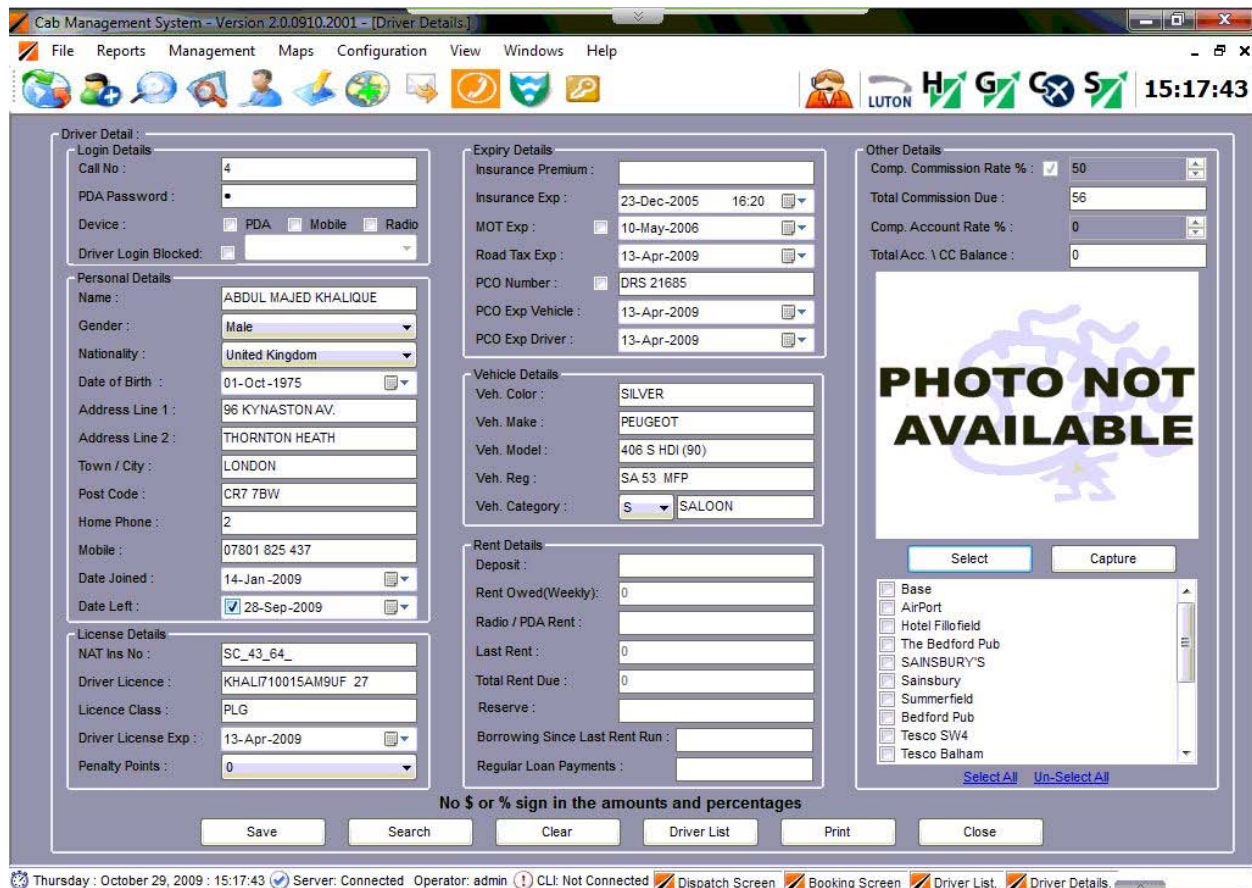
3.14.2 Day Check Boxes :

The date check Boxes show the days of the week the customer has requested the car for.

4 Driver

4.1 Driver Detail

Located in the File menu the Driver Detail screen allows you to add, edit, search the drivers contact



Driver Detail :

Login Details

Call No : 4

PDA Password : *

Device : ☐ PDA ☐ Mobile ☐ Radio

Driver Login Blocked: ☐

Personal Details

Name : ABDUL MAJED KHALIQUE

Gender : Male

Nationality : United Kingdom

Date of Birth : 01-Oct-1975

Address Line 1 : 96 KYNASTON AV.

Address Line 2 : THORNTON HEATH

Town / City : LONDON

Post Code : CR7 7BW

Home Phone : 2

Mobile : 07801 825 437

Date Joined : 14-Jan-2009

Date Left : ☒ 28-Sep-2009

License Details

NAT Ins No : SC_43_64_

Driver Licence : KHALI710015AM9UF 27

Licence Class : PLG

Driver License Exp : 13-Apr-2009

Penalty Points : 0

Expiry Details

Insurance Premium :

Insurance Exp : 23-Dec-2005 16:20

MOT Exp : 10-May-2006

Road Tax Exp : 13-Apr-2009

PCO Number : DRS 21685

PCO Exp Vehicle : 13-Apr-2009

PCO Exp Driver : 13-Apr-2009

Vehicle Details

Veh. Color : SILVER

Veh. Make : PEUGEOT

Veh. Model : 406 S HDI (90)

Veh. Reg : SA 53 MFP

Veh. Category : S SALOON

Rent Details

Deposit :

Rent Owed(Weekly): 0

Radio / PDA Rent :

Last Rent : 0

Total Rent Due : 0

Reserve :

Borrowing Since Last Rent Run :

Regular Loan Payments :

Other Details

Comp. Commission Rate % : ☒ 50

Total Commission Due : 56

Comp. Account Rate % : 0

Total Acc. \ CC Balance : 0

PHOTO NOT AVAILABLE

Select Capture

☐ Base
☐ AirPort
☐ Hotel Fillofield
☐ The Bedford Pub
☐ SAINSBURY'S
☐ Sainsbury
☐ Summerfield
☐ Bedford Pub
☐ Tesco SW4
☐ Tesco Balham

Select All Un-Select All

No \$ or % sign in the amounts and percentages

Save Search Clear Driver List Print Close

Thursday : October 29, 2009 : 15:17:43 Server: Connected Operator: admin CLI: Not Connected Dispatch Screen Booking Screen Driver List. Driver Details.

details and vital information such as phone numbers, vehicle details insurance and MOT expiry dates etc.

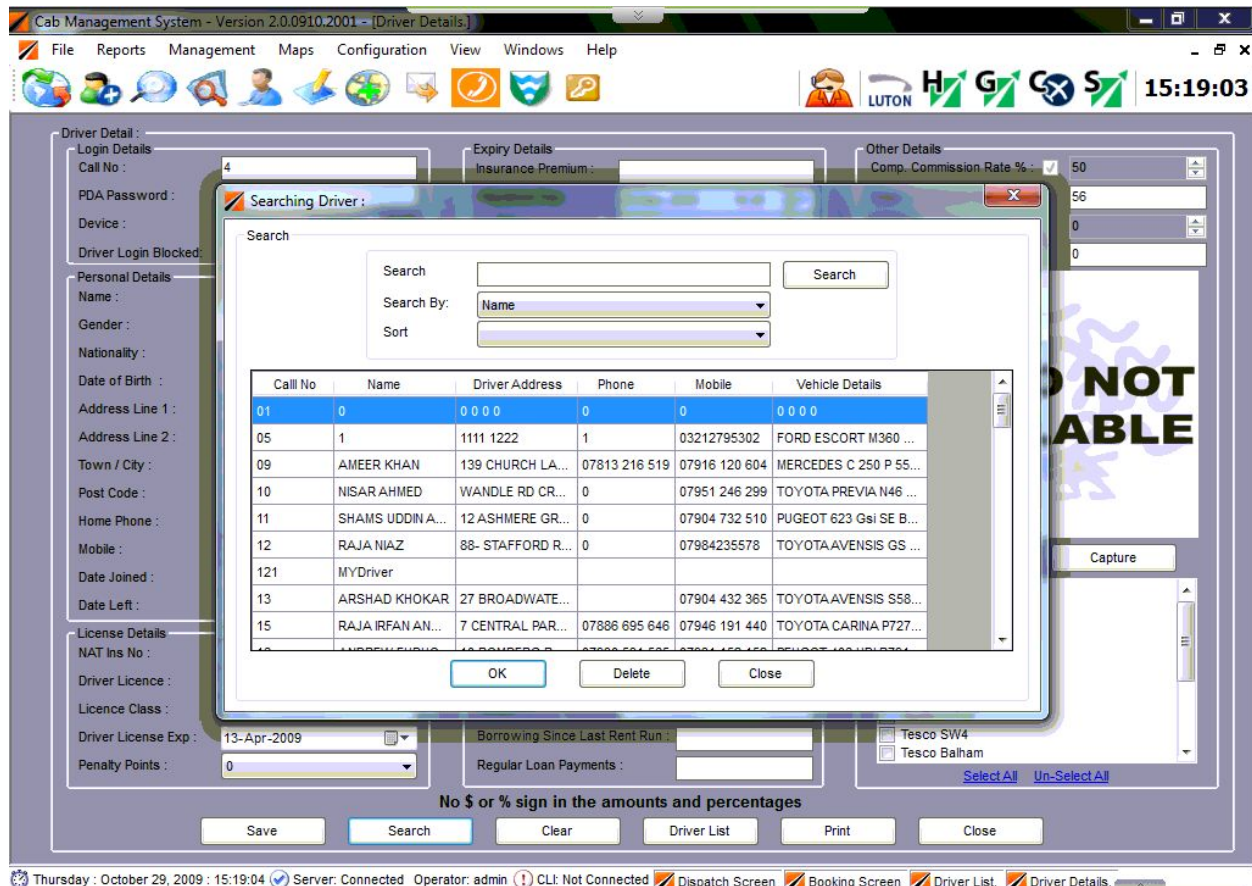
To add or edit a driver details simply fill in the fields and click the Save button.

The details are grouped based on the type of data stored:

- Login details – the driver number, means of communication and PDA application login

- Personal details – address, contact details and personal information
- License details – driver licence details
- Expiry details – relevant minicab legal requirement details PCO licence/ MOT expiry
- Vehicle details – vehicle registration and identification details
- Rent details – payment details concerning rent
- Other details – commission rate and amounts/ account job commission and payments/ photograph and allowed job types

You can also search the driver database by pressing the search button and then choosing a search



Searching Driver:

Search

Search By: **Name**

Sort

Call No	Name	Driver Address	Phone	Mobile	Vehicle Details
01	0	0 0 0 0	0	0	0 0 0 0
05	1	1111 1222	1	03212795302	FORD ESCORT M360 ...
09	AMEER KHAN	139 CHURCH LA...	07813 216 519	07916 120 604	MERCEDES C 250 P 55...
10	NISAR AHMED	WANDLE RD CR...	0	07951 246 299	TOYOTA PREVIA N46 ...
11	SHAMS UDDIN A...	12 ASHMORE GR...	0	07904 732 510	PUGEOT 623 Gsi SE B...
12	RAJA NIAZ	88- STAFFORD R...	0	07984235578	TOYOTA AVENSIS GS ...
121	MYDriver				
13	ARSHAD KHOKAR	27 BROADWATE...		07904 432 365	TOYOTA AVENSIS S58...
15	RAJA IRFAN AN...	7 CENTRAL PAR...	07886 695 646	07946 191 440	TOYOTA CARINA P727...

OK Delete Close

criterion (Call no. name, address, phone, mobile or vehicle details).

4.2 Drivers List

A quick overview of the relevant documents expiries can be accessed via the driver details screen or the reports menu

Cab Management System - Version 2.0.0910.2001 - [Driver List]

File Reports Management Maps Configuration View Windows Help

15:26:42

Driver List :

Drv.No	Name	Mobile	V.Make	V.Model	V.Color	V.Reg	MOT.Exp	INS.Exp	PCO.VEH.Ex	PCO.Exp
01		0	0	0	0	0	12/12/2006	03/11/2006		
2		1	03212795302	FORD	ESCORT	BLUE	M360 YNO	15/11/2008	14/11/2008	16/11/2008
3	Mr Francis Maragera	07811 576 887	FORD	ESCORT	BLUE	M360 YNO	12/04/2006	18/01/2006	12/08/2004	12/08/2004
4	ABDUL MAJED KHALIQUE	07801 825 437	PEUGEOT	X6 S HDI (90)	SILVER	SA 53 MFP	10/05/2006	23/12/2005	13/04/2009	13/04/2009
05		1	03212795302	FORD	ESCORT	BLUE	M360 YNO	15/11/2008	14/11/2008	16/11/2008
6	SAYDUL ISLAM	07776 346 423	TOYOTA	CARINA	BURGUNDY	P789 RGT	15/03/2006	14/02/2006		
7	MR MOHAMMED AKRAM	07984 165 477	CITROEN	C5	BLUE	KY02 BXX	02/03/2012	17/09/2010	01/01/2011	27/11/2010
8	MR ABDUL WAHEED	07971 888 708	VOLKSWAG	SHARON	BLUE	R322 XJO	26/11/2010	01/01/2011	26/11/2010	26/11/2010
9	MR AKHTAR MIRZA BAIG	07799 283 383	MERCEDES	MERCEDES	SILVER	R836 WLO	10/02/2006	17/12/2005	11/01/2009	11/01/2009
09	AMEER KHAN	07916 120 604	MERCEDES	C 250	SILVER	P 554 RNB	11/03/2006	12/12/2005	22/01/2009	22/01/2009
10	NISAR AHMED	07951 246 299	TOYOTA	PREVIA	RED	N46 UPH	09/05/2006	26/12/2005		
11	SHAMS UDDIN AHMED	07904 732 510	PEUGEOT	623 Gsi	BLUE	SE	13/05/2006	26/03/2006		
12	RAJA NIAZ	07984235578	TOYOTA	AVENSIS GS	RED	R706 VLF	10/05/2006	01/12/2005		
13	ARSHAD KHOKAR	07904 432 365	TOYOTA	AVENSIS	WHITE	S589 RWC	16/03/2006	15/02/2006		
15	RAJA IRFAN ANWAR	07946 191 440	TOYOTA	CARINA	BURGUNDY	P727 XHS	10/05/2006	27/12/2005		
16	ANDREW EUBUOMWAN	07931 152 152	PEUGOT	406 HDI	BLUE	R791 CFC	24/04/2006	24/12/2005	13/04/2009	13/04/2009
17	MUKHTAR MIAH	07961432 048	VOLKSWAG	SHARON	SILVER	GN02 WRK	09/05/2006	14/12/2006		
18	MENSAH APEDO AMAH	07950 690 275	PEUGOT	406	BLUE	S635 RNG	03/04/2006	23/12/2005		
19	MAZHAR HUSSAIN	07957 631 596	TOYOTA	PREVIA CDX	SILVER	LD03 BBK	11/05/2006	31/12/2005	12/08/2004	12/08/2004
20	VICTOR FOLI	07958 319 413	TOYOTA	AVENSIS	GOLD	Y903 LDN	08/05/2006	09/03/2006		
21	AHMED SAEED	07985 356 518	NISSAN	PRIMERA	GREEN	R199 HFT	24/02/2006	04/12/2005		
22	AHMED HUSSEIN HERSI	07888 837 641	FORD	MONDEAO	GREEN	S325 FFE	22/05/2006	02/01/2006		
23	RAYMOND OSHODI	07931 630 806	PEUGEOT	406 HDI	BLUE	SE03 FRF	20/04/2006	26/03/2006		
24	SHAHID MUKHTAR	07939 396 777	TOYOTA	AVENSIS	BLACK	S353 UNC	10/05/2006	25/02/2006		

☒ All
 ☐ Active
 ☐ Today
 View / Edit Driver
 Delete Driver
 Print
 Close

Thursday : October 29, 2009 : 15:26:43
 Server: Connected
 Operator: admin
 CLI: Not Connected
 Dispatch Screen
 Booking Screen
 Driver List.
 Driver Details.

The document expiries are colour coded:

- white – up to date
- blue – soon to expire
- dark blue – expired

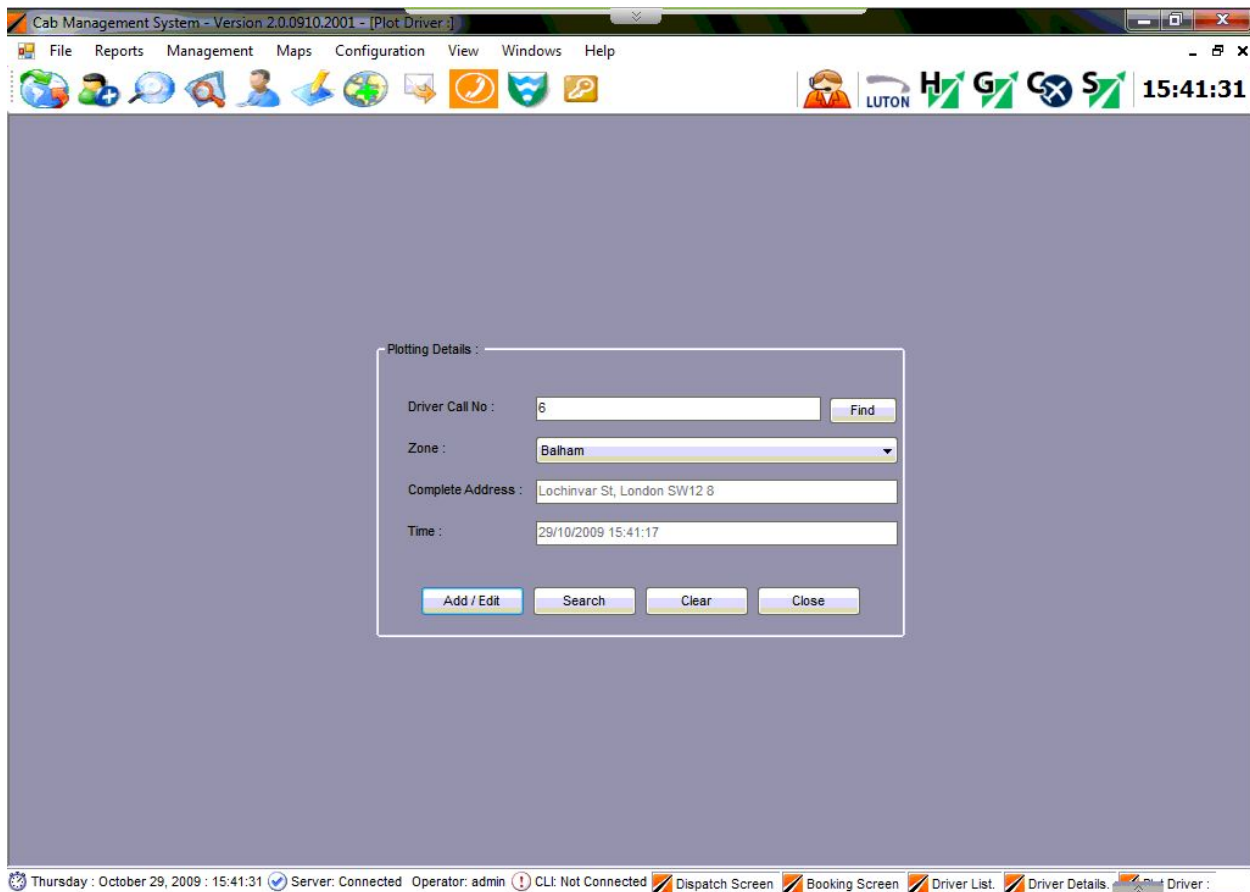
4.3 Plot a Driver

This function is accessible either from the dispatch screen or from the File menu.

Plotting a driver means that he is now cleared from the job, has entered a predefined area and is waiting for a dispatch. The plots are usually defined as an area around the office base but can be added and adjusted at will. The drivers on plots can be seen on the Dispatch Screen.

To plot a driver click the Plot button on the Dispatch screen the plot screen will open on which you have to choose the drivers call number and the desired plot.

If a driver is using the CMS Mobile PDA application this will be automatic once the driver enters a zone.



Cab Management System - Version 2.0.0910.2001 - [Plot Driver:]

File Reports Management Maps Configuration View Windows Help

15:41:31

Plotting Details :

Driver Call No : 6 Find

Zone : Balham

Complete Address : Lochinvar St, London SW12 8

Time : 29/10/2009 15:41:17

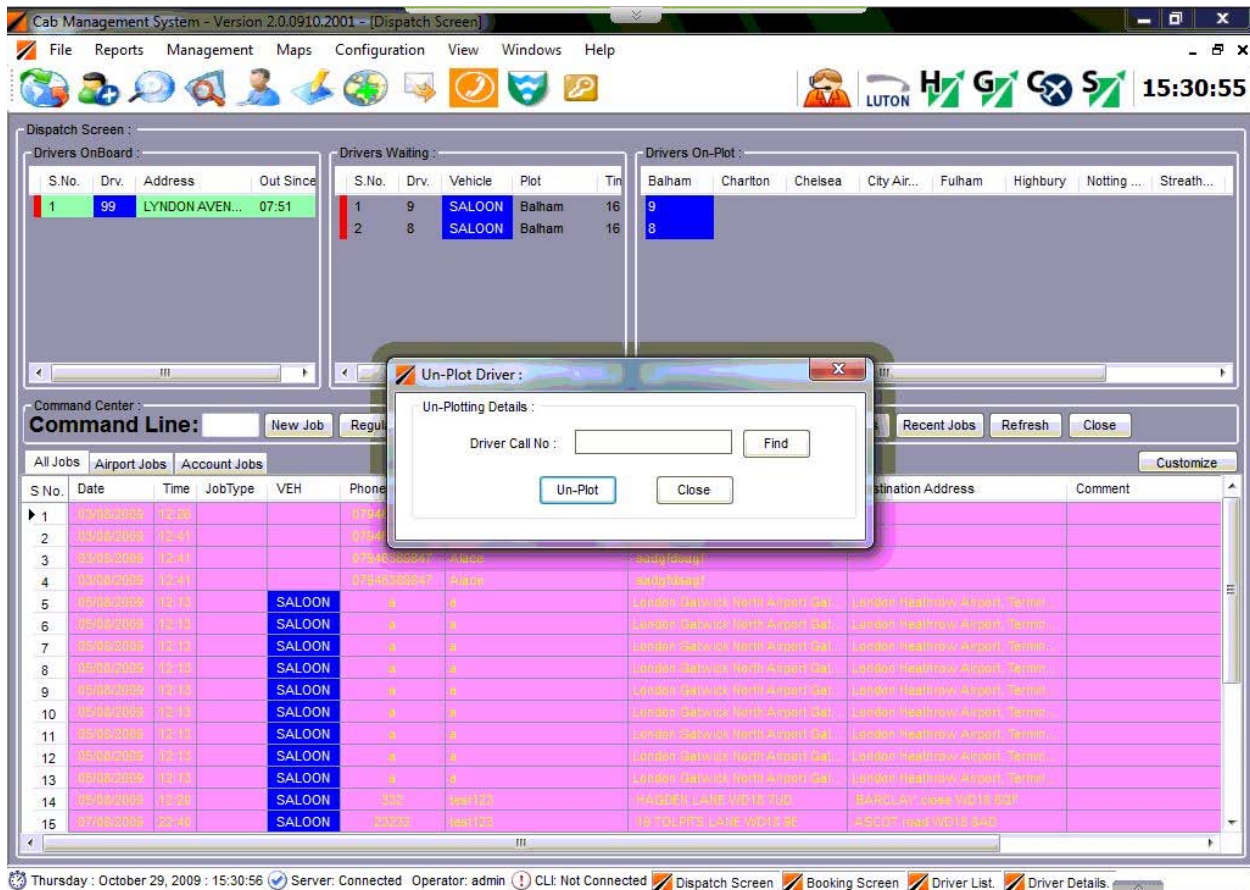
Add / Edit Search Clear Close

Thursday: October 29, 2009 : 15:41:31 Server: Connected Operator: admin CLI: Not Connected Dispatch Screen Booking Screen Driver List Driver Details Driver :

4.4 Un-plot a Driver

Un-plotting a driver means that the driver is no longer available to do the job. To un-plot a driver, press Un-plot driver on the Dispatch Screen. Then input the number of the driver number that has to be un-plotted and click Un-Plot

If a driver is using the CMS Mobile PDA application this will be automatic.



4.5 Dispatch a Driver

To dispatch a driver simply choose a job from the Job Queue and press the Dispatch Job button. The system will automatically check if there are any issues with the driver (insurance and MOT in date etc.)

When the job is being dispatched the user can also choose to send text messages with the job details to the driver and customer as well as a marketing message to invite the client to use the service for the return journey.

Cab Management System - Version 2.0.0910.2001 - [Dispatch Screen]

File Reports Management Maps Configuration View Windows Help

15:33:01

Dispatch Screen :

Drivers OnBoard :

S.No.	Drv.	Address	Out Since
1	99	LYNDON AVEN...	07:51

Drivers Waiting :

S.No.	Drv.	Vehicle	Plot	Tin
1	9	SALOON	Balham	16
2	8	SALOON	Balham	16

Drivers On-Plot :

Plot	Driver
Balham	9
Charlton	8
Chelsea	
City Air...	
Fulham	
Highbury	
Notting ...	
Streath...	

Command Center :

Command Line: [New Job]

Dispatch Job :

Select Driver :

Driver Call No : [Find]

☐ SMS to Customer ☐ SMS to Driver ☐ Return Booking SMS

[Dispatch] [Close]

Bookings Recent Jobs Refresh Close

Customize

All Jobs	Airport Jobs	Account Jobs	Date	Time	JobType	VEH	Destination Address	Comment
1			05/08/2009	12:28				
2			05/08/2009	12:41				
3			05/08/2009	12:41				
4			05/08/2009	12:41				
5			05/08/2009	12:12		SALOON	London Gatwick North Airport	London Heathrow Airport Terminal
6			05/08/2009	12:12		SALOON	London Gatwick North Airport	London Heathrow Airport Terminal
7			05/08/2009	12:12		SALOON	London Gatwick North Airport	London Heathrow Airport Terminal
8			05/08/2009	12:12		SALOON	London Gatwick North Airport	London Heathrow Airport Terminal
9			05/08/2009	12:12		SALOON	London Gatwick North Airport	London Heathrow Airport Terminal
10			05/08/2009	12:12		SALOON	London Gatwick North Airport	London Heathrow Airport Terminal
11			05/08/2009	12:12		SALOON	London Gatwick North Airport	London Heathrow Airport Terminal
12			05/08/2009	12:12		SALOON	London Gatwick North Airport	London Heathrow Airport Terminal
13			05/08/2009	12:12		SALOON	London Gatwick North Airport	London Heathrow Airport Terminal
14			05/08/2009	12:20		SALOON	HAGDEN LANE WORTH RD	BARCLAY BANK WORTH RD
15			07/08/2009	22:49		SALOON	12 TOLPITS LANE WORTH RD	ASDA WORTH RD

Thursday : October 29, 2009 : 15:33:02 Server: Connected Operator: admin CLI: Not Connected

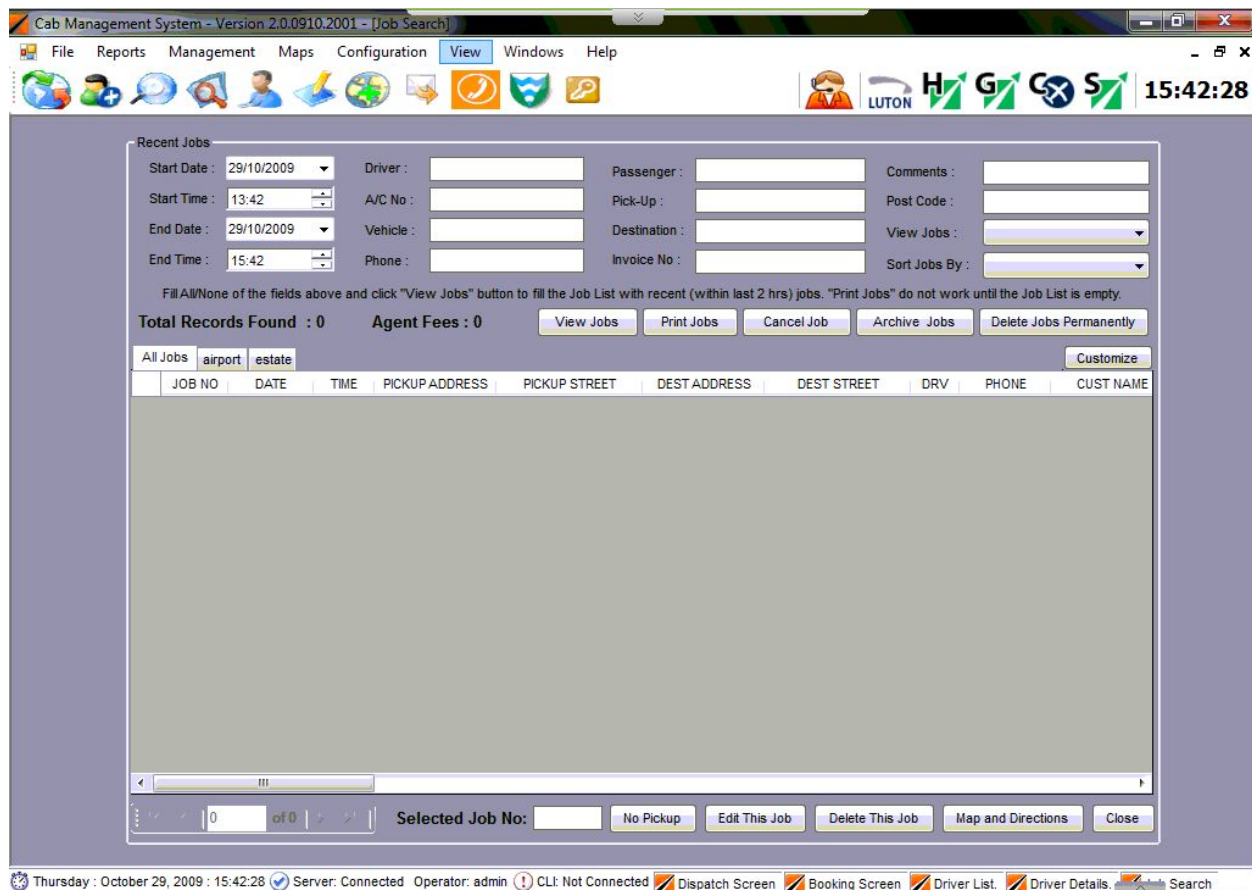
Dispatch Screen Booking Screen Driver List Driver Details

5 Jobs

5.1 Recent Jobs

To go to the recent jobs press the Recent Jobs button on the Dispatch Screen. The recent jobs screen will display completed jobs from the last two hours.

The display can be customized with tabs to filter out specific types of jobs.



5.1.1 Searching Recent Jobs

The Recent Jobs are fully searchable by entering one below criteria and pressing the View Jobs button:

Driver: Driver call number.

A/C no: Account number.

Vehicle: Type of vehicle used for the job.

Phone: The customers phone number.

Passenger: Name of the passenger.

Pick-up : The number or name of the pick-up location.

Destination: The destination location.

Invoice Number : Invoice Number.

Comments : The comments which were entered when the job was being booked.

Postcode : The post code from where the customer was picked up.

5.1.2 Printing Jobs

If the Button Print Jobs is pressed, a report of the jobs fitting the current search criteria will be printed.

Report

Jobs List

JOB NO	DATE	TIME	PICKUP	STREET	DEST STREET	DRIVER	PHONE	CUST NAME	DEST ADDRESS	JOB TYPE	VEH	WAIT/RETURN	A/C
505506	05/06/2008	15:30	205 F28	BALHAM HIGH RD SW17 7AL	A HEATHROW AIRPORT T3	02	07725241794	JULIE			S	S	
506137	05/06/2008	07:30	20	SAINFOIN RD SW17 8EP	croydon	03	07811329078	BLUES			S	S	

Print

start Cab Management Sys... Report EN 20:14

5.1.3 Edit this Job

Selecting a job and pressing this button will take you back to the job booking screen and enable you to edit the job details as necessary

5.1.4 No Pick-up

Selecting a job and pressing this button will mark the job as one where the customer has not been picked up despite the driver arriving at the pick-up location. The Job will be marked with an "N".

5.1.5 Delete this Job

Selecting a job and pressing this button will delete the job but it will remain viewable in the deleted jobs screen.

5.1.6 Delete Jobs For Ever

If this button is pressed, then all of the recent jobs will be permanently deleted. These jobs will no longer be available in the deleted jobs menu!

5.1.7 Map and Directions

Pressing this button when a job is selected will show the mapping screen with the route and distance marked.

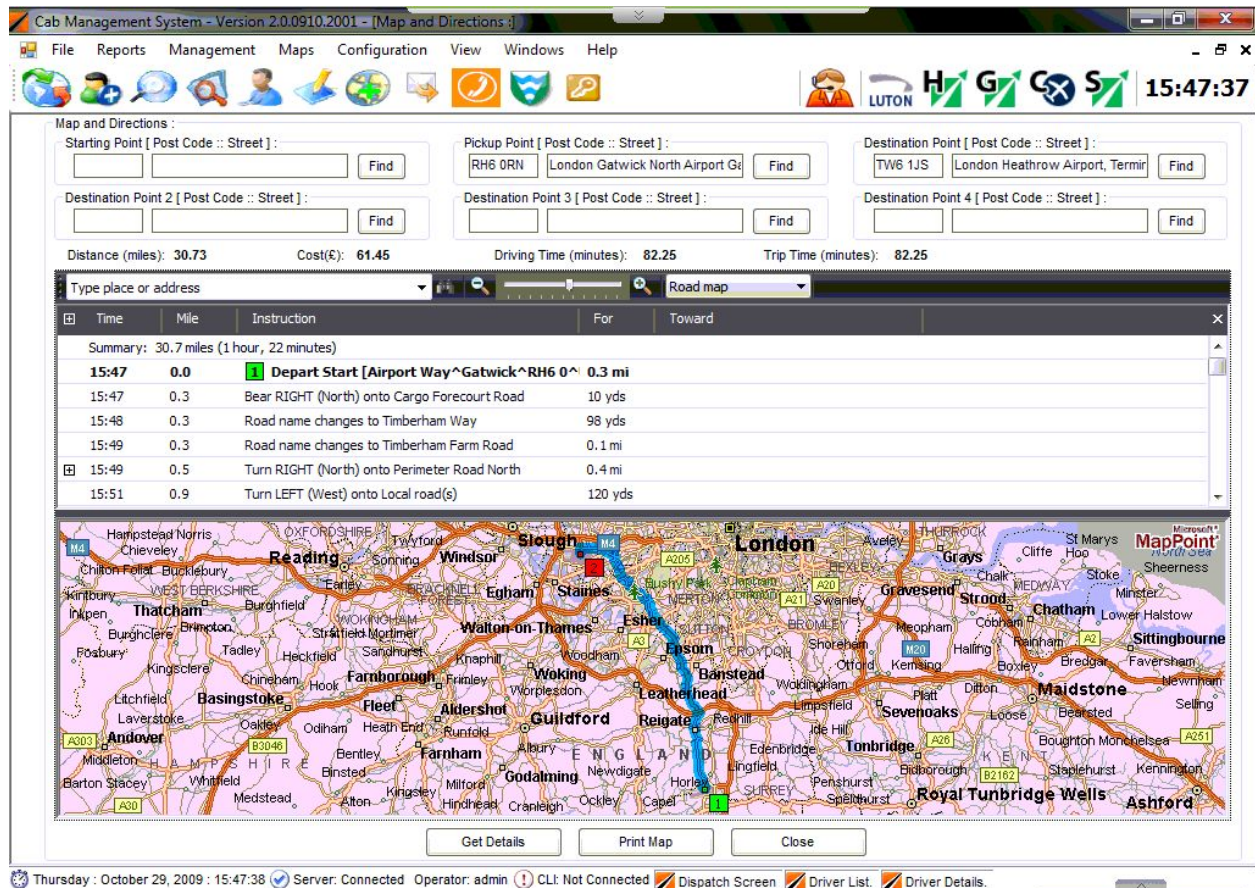
| 5.2 Job History/ Archive Jobs/ Cancelled Jobs/ Deleted Jobs

All of the additional job management functionalities are operated via the same interface as the recent jobs.

6 Maps

The mapping window can be accessed via the Maps menu or by pressing the Map and Directions button available on the following three screens:

- Recent Jobs
- Bookings.
- Job History.



Cab Management System - Version 2.0.0910.2001 - [Map and Directions]

File Reports Management Maps Configuration View Windows Help

15:47:37

Map and Directions:

Starting Point [Post Code :: Street]: Find

Pickup Point [Post Code :: Street]: Find

Destination Point [Post Code :: Street]: Find

Destination Point 2 [Post Code :: Street]: Find

Destination Point 3 [Post Code :: Street]: Find

Destination Point 4 [Post Code :: Street]: Find

Distance (miles): 30.73 Cost(£): 61.45 Driving Time (minutes): 82.25 Trip Time (minutes): 82.25

Type place or address: Road map

Time	Mile	Instruction	For	Toward
Summary: 30.7 miles (1 hour, 22 minutes)				
15:47	0.0	1 Depart Start [Airport Way^Gatwick^RH6 0~	0.3 mi	
15:47	0.3	Bear RIGHT (North) onto Cargo Forecourt Road	10 yds	
15:48	0.3	Road name changes to Timberham Way	98 yds	
15:49	0.3	Road name changes to Timberham Farm Road	0.1 mi	
15:49	0.5	Turn RIGHT (North) onto Perimeter Road North	0.4 mi	
15:51	0.9	Turn LEFT (West) onto Local road(s)	120 yds	

Get Details Print Map Close

Thursday: October 29, 2009 : 15:47:38 Server: Connected Operator: admin ! CLI: Not Connected Dispatch Screen Driver List Driver Details

The plot points represent:

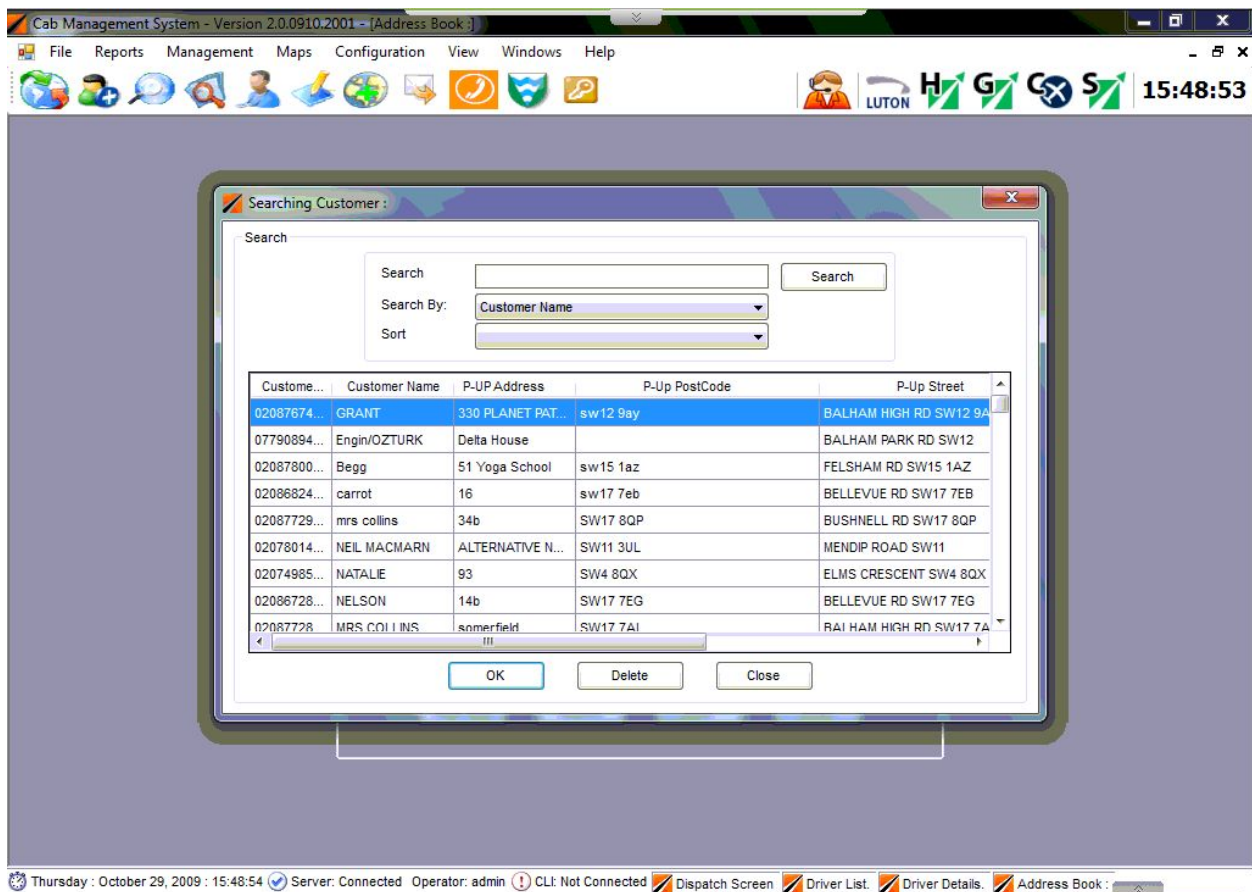


- Base location
- Pick-up location
- Destination location

Beside the map the screen will also show the distance, estimated drive time, cost and directions. The map can be zoomed and panned for a closer view and used to provide directions.

7 Address Book

To access address book, either press the Icon on the top bar or select it from the Management Menu. The Address Book keeps a record of all your customers which can be viewed and amended as needed. It is



also fully searchable.

7.1 Customer Search

A search utility for the Address Book it is the default view when the address book is opened

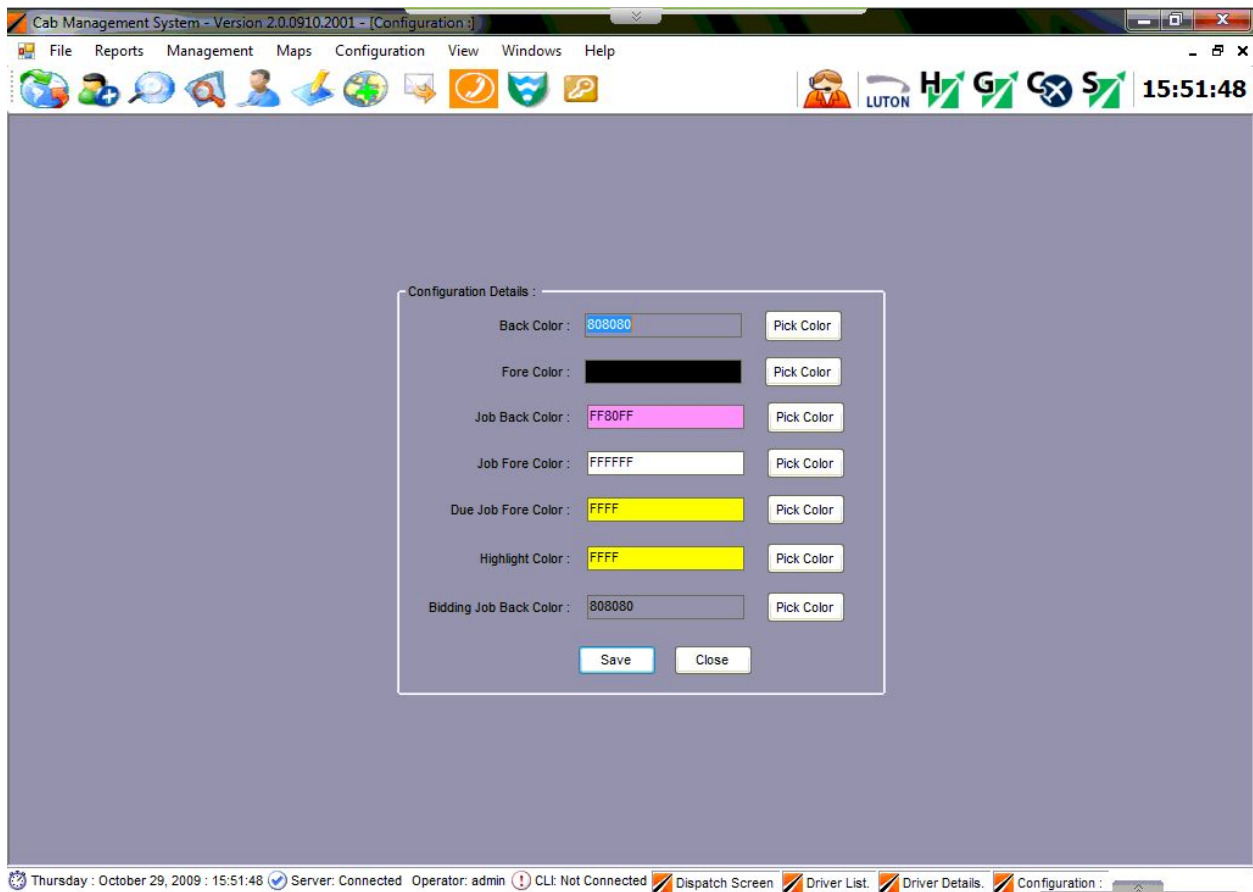
The Address Book can be searched and sorted according to the following criteria:

- Customer Name
- Customer Phone

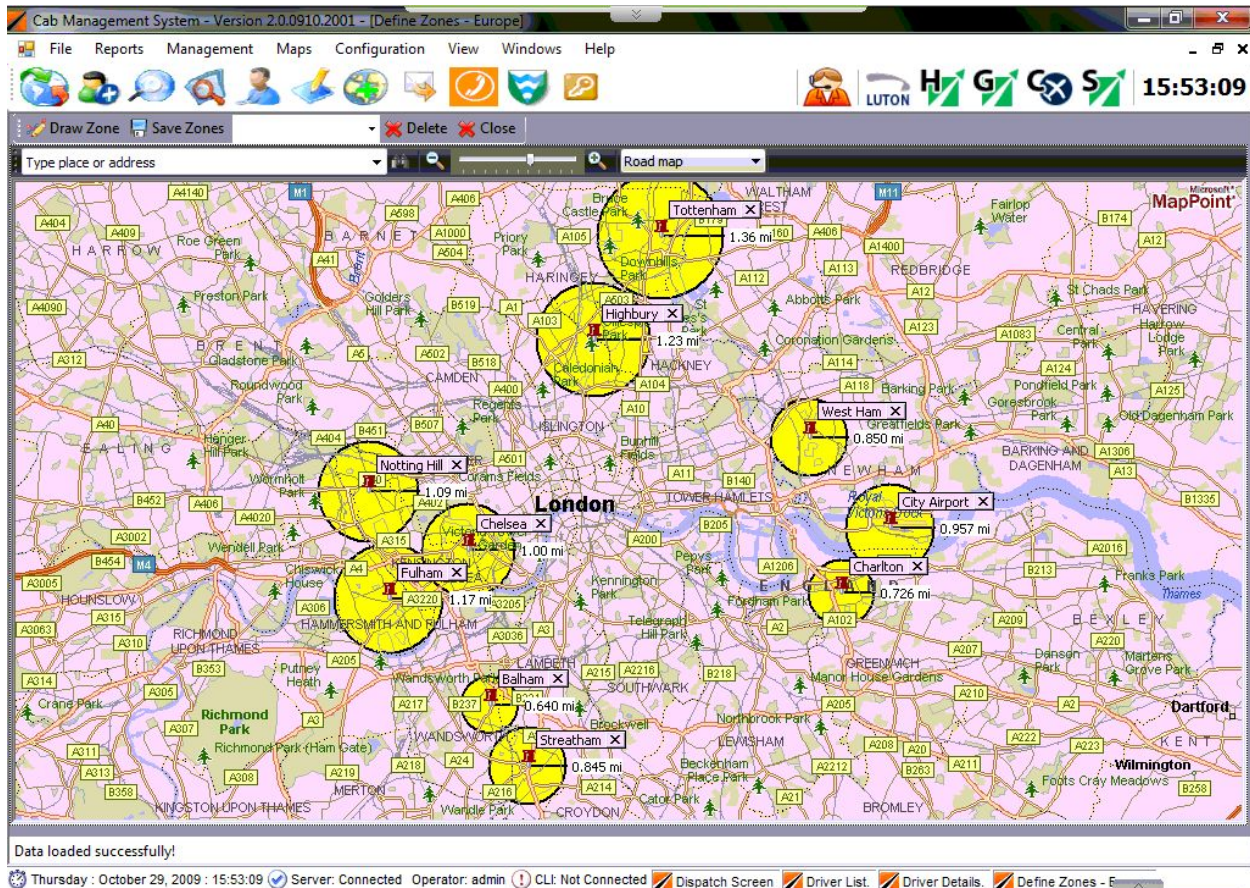
- Pick-up Address
- Pick-up Postcode
- Pick-Up Street
- Destination Address
- Destination Postcode
- Destination Street.

8 Colour Setting

Accessed through the Configuration Menu the colour configuration option which will allow you to customise the applications colour scheme to your preference



9 Define Zones



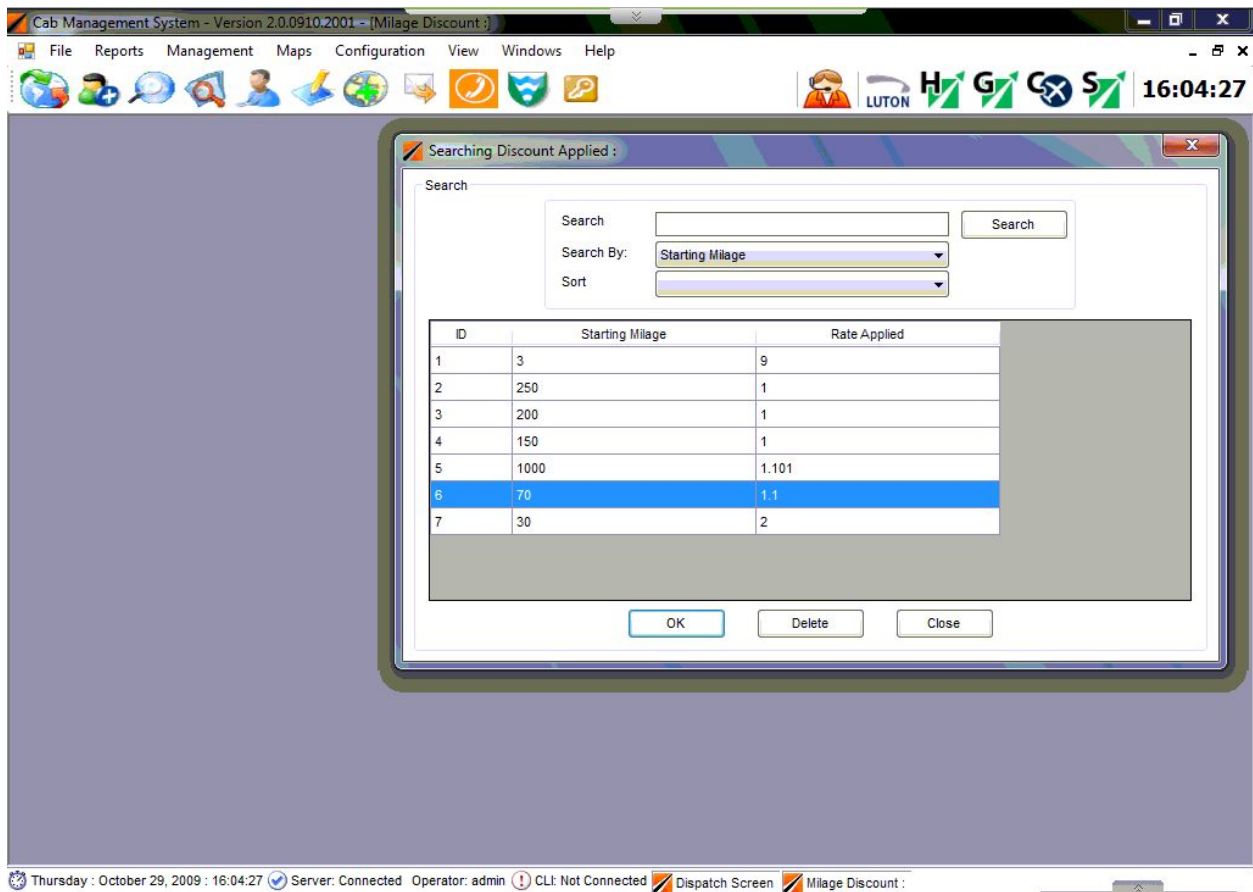
Accessed from the Configuration Menu plot zone which is closely connected with Define Zone

This is used to define zones which the drivers wait in for easy overview. Note that the areas not covered by the user defined zones will be cover by the postcode zones they are defined as the first half of the postcode for example TW1

Zones are defined simply by drawing the zone circles on the map and than naming them.

10 Mileage Discounts

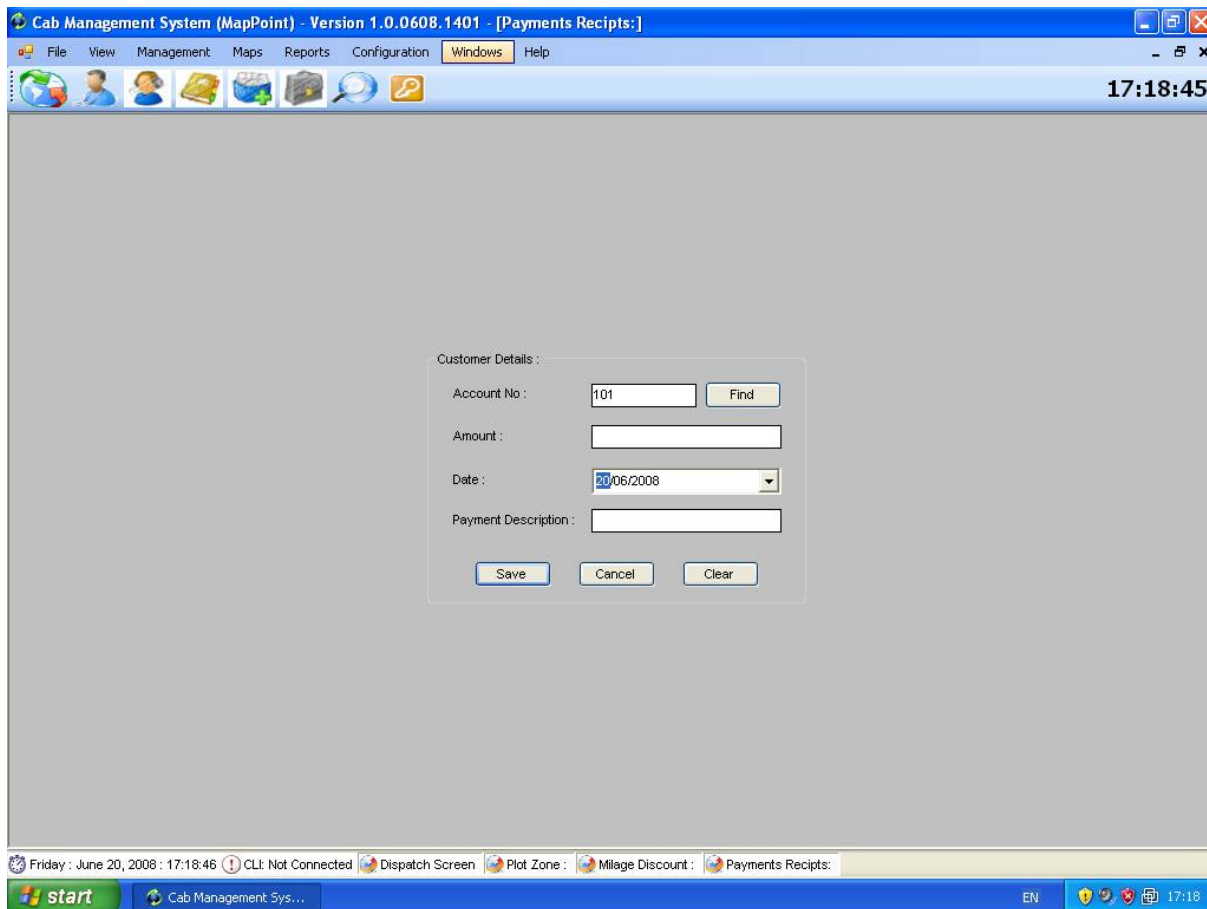
Located in the management menu Mileage Discounts allow you to define a set of discounts based on the trip distance.



Just like most functions the Mileage Discounts can be searched and modified as needed.

11 Receive Payments

Located in the management menu Receive Payments allow you to keep track of the account customers payments.



The screenshot shows the 'Cab Management System (MapPoint) - Version 1.0.0608.1401 - [Payments Receipts:]' window. The window has a menu bar with 'File', 'View', 'Management', 'Maps', 'Reports', 'Configuration', 'Windows', and 'Help'. The 'Management' menu is open, showing a list of icons. The 'Customer Details' dialog box is displayed in the center, containing the following fields and buttons:

- Account No:
- Amount:
- Date: (dropdown arrow)
- Payment Description:
-

The taskbar at the bottom shows the date and time as 'Friday : June 20, 2008 : 17:18:46' and the status as 'CLI: Not Connected'. The taskbar also shows several icons, including 'Dispatch Screen', 'Plot Zone', 'Milage Discount', and 'Payments Receipts:'. The system tray shows the language 'EN' and the time '17:18'.

- Account number - The number of the account either entered by typing or searched for in the database.
- Amount - The total amount paid.
- Date - The date of payment.
- Payment Description - Additional information about a specific payment.

Cab Management System (MapPoint) - Version 1.0.0608.1401 - [Payments Receipts:]

File View Management Maps Reports Configuration Windows Help

17:18:19

Searching Accounts :

Search

Search By: Account Name

Sort

Account No	Account Name	Contact Name	Address	Phone
102		321	321	321 321 321 32
101	Dominic	Alace	stsadtds sadgtfsagt sgadsagt sadtsadt	dsaf
103	3212131	32132		
001	Fiance Dept-	Mr Peter Almond		
555	FAIZ TEST			

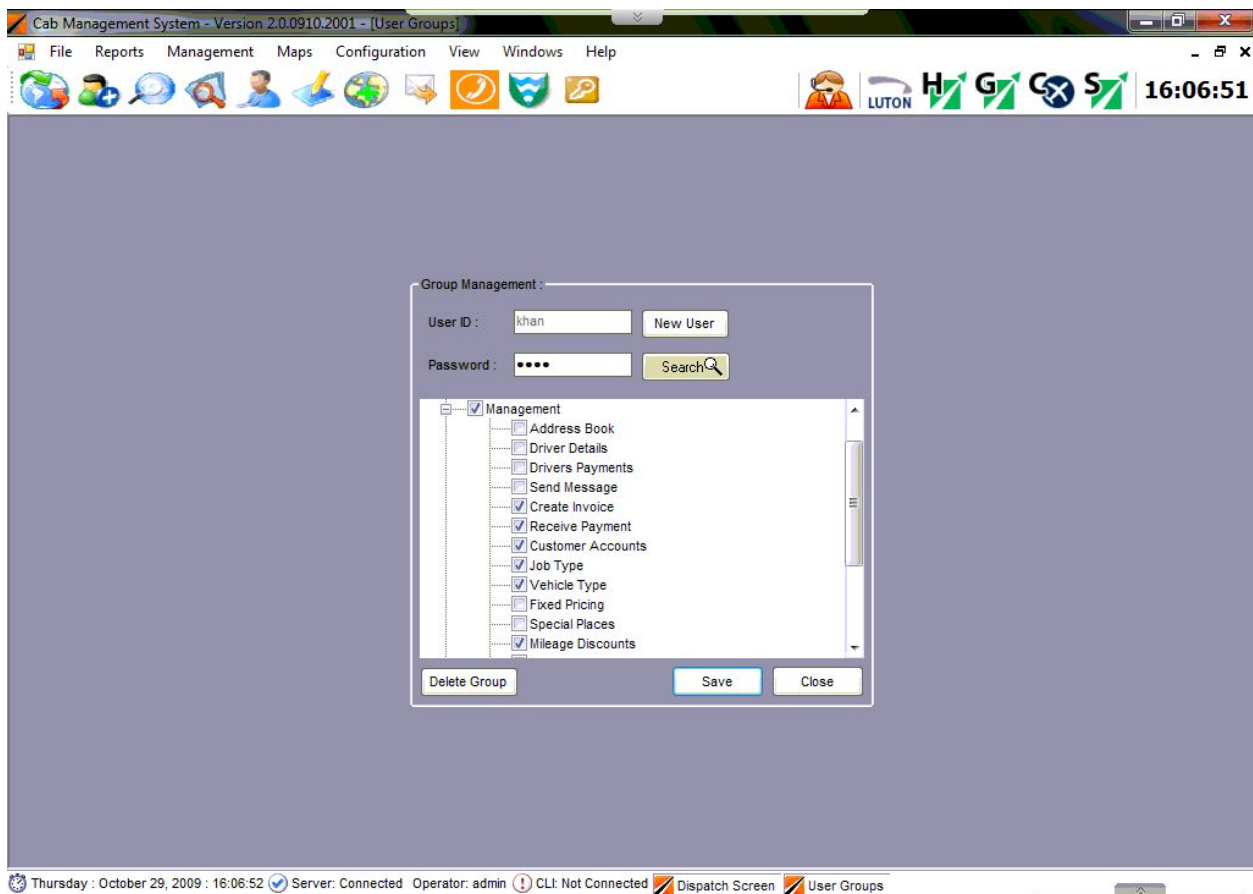
OK Cancel Delete

Friday : June 20, 2008 : 17:18:19 CLI: Not Connected Dispatch Screen Plot Zone : Milage Discount : Payments Receipts:

start Cab Management Sys... EN 17:18

12 User Rights

Located in the management menu User Rights allow the master user to limit or grant access to certain functions for the other operators.



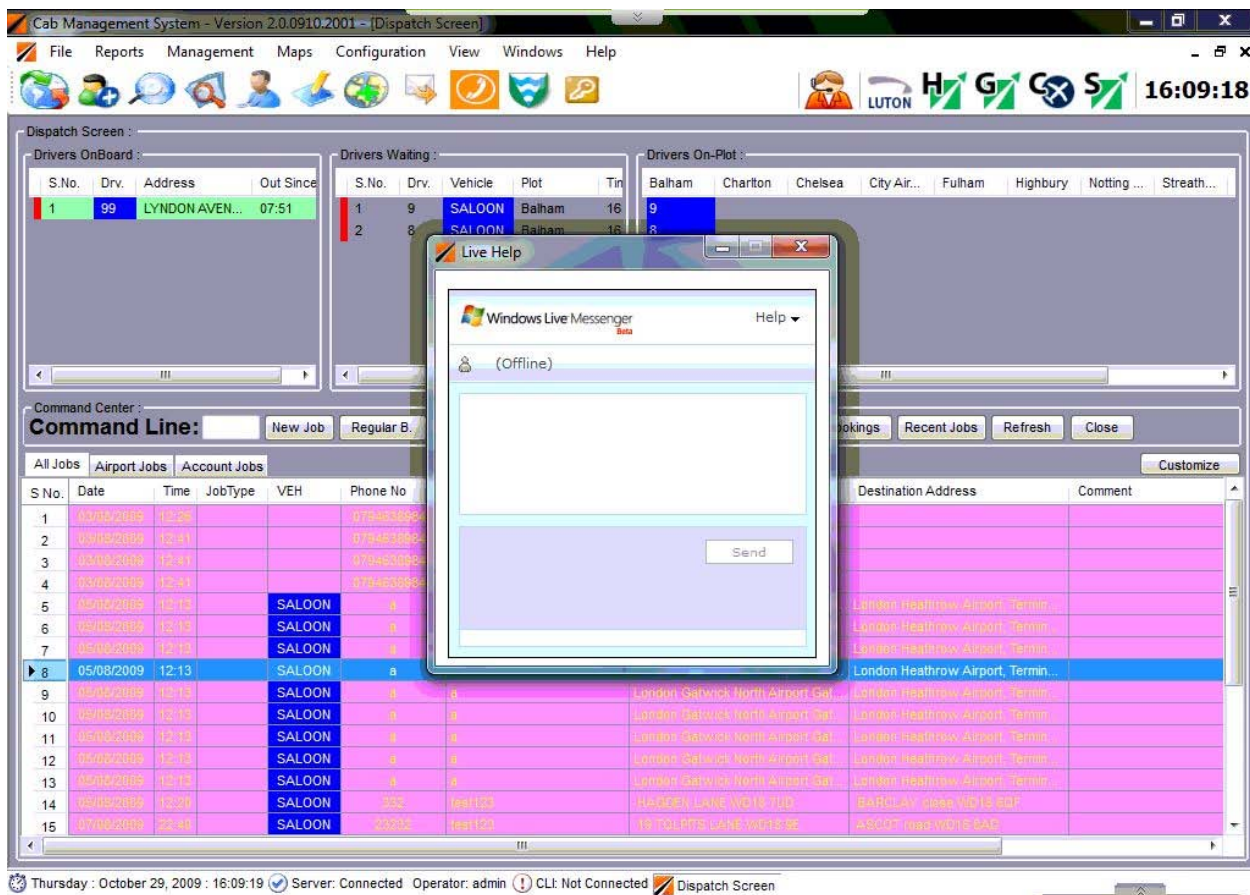
- **New User** - Create a new user.
- **Search** - Search existing users, once chosen the users can be edited or deleted.
- **Check-list** - A complete list of user privileges all of the functionalities of the system can be defined as either accessible or unavailable to any user.
- **Save** - Saves the User details.
- **Cancel** - Cancels the unsaved changes and returns to the dispatch screen.

13 Clean Database

Located in the management menu Clean Database removes records of jobs older than six months. Under the current United Kingdom legislation job records need to be kept only for six months. So these jobs can be deleted if necessary.

14 Live Help

If you need any help press the icon in the top menu and a chat window will open to one of our support



The screenshot displays the CMS Cab Management System interface. At the top, there is a menu bar with options: File, Reports, Management, Maps, Configuration, View, Windows, and Help. A toolbar contains various icons, including a help icon (a person with a question mark). The main window is titled "Dispatch Screen" and contains several sections:

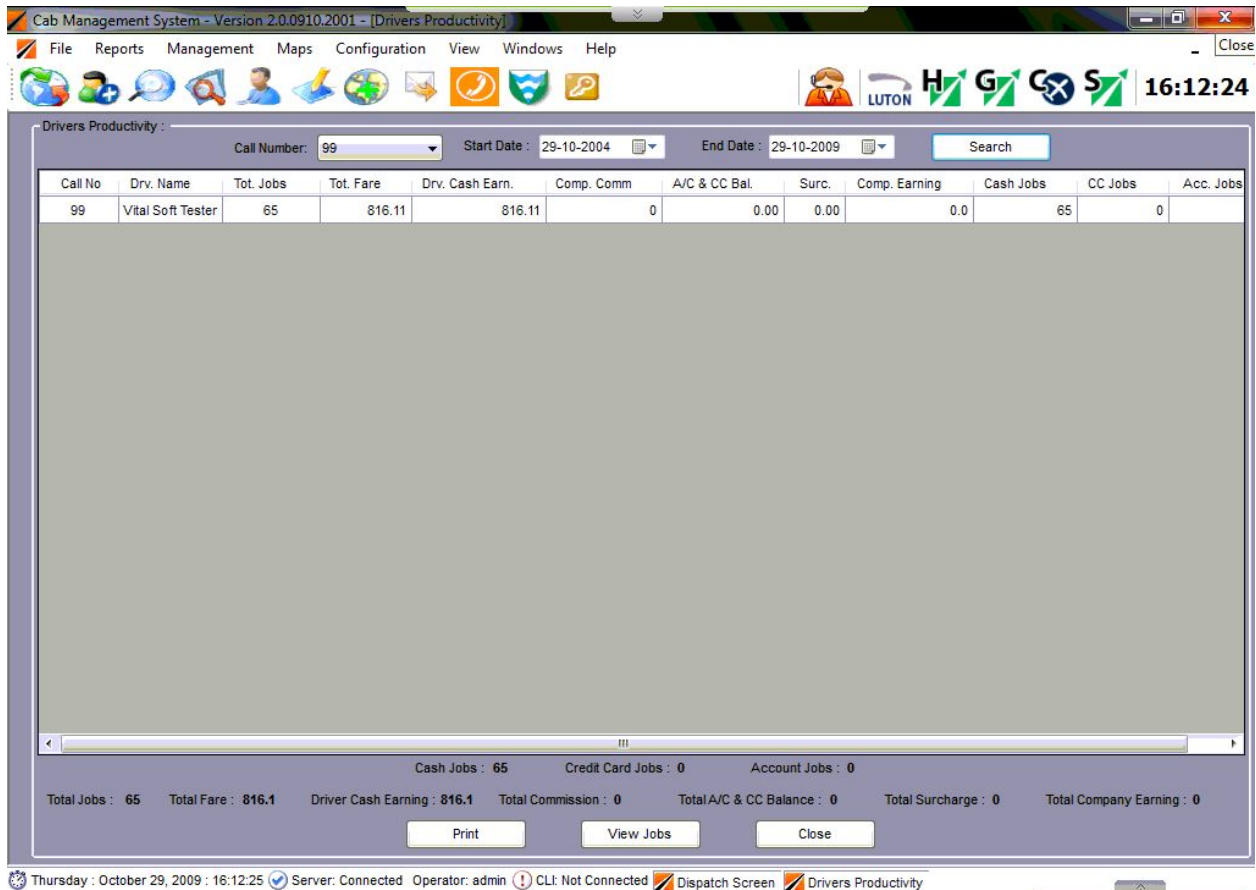
- Dispatch Screen:** A table showing job details with columns: S.No., Drv., Address, and Out Since. The first row shows a job with S.No. 1, Drv. 99, Address LYNDON AVEN..., and Out Since 07:51.
- Drivers Waiting:** A table showing driver details with columns: S.No., Drv., Vehicle, Plot, and Tin. The first row shows a driver with S.No. 1, Drv. 9, Vehicle SALOON, Plot Balham, and Tin 16.
- Drivers On-Plot:** A table showing driver details with columns: S.No., Drv., Vehicle, Plot, and Tin. The first row shows a driver with S.No. 9, Drv. 8, Vehicle SALOON, Plot Balham, and Tin 16.
- Command Center:** A section with a "Command Line:" field and buttons for "New Job" and "Regular B...".
- Jobs Table:** A table with columns: S.No., Date, Time, JobType, VEH, and Phone No. It lists various jobs, including those for "London Heathrow Airport, Termin..." and "London Gatwick North Airport Gat...".
- Destination Address and Comment:** A table with columns: Destination Address and Comment. It lists various destinations, including "London Heathrow Airport, Termin..." and "London Gatwick North Airport Gat...".

A "Live Help" chat window is open in the foreground, showing a "Windows Live Messenger" interface with a "Help" button and a "Send" button. The chat window is titled "Live Help" and has a "Help" button in the top right corner. The status bar at the bottom of the application window shows: Thursday : October 29, 2009 : 16:09:19, Server: Connected, Operator: admin, CLI: Not Connected, and Dispatch Screen.

engineers.

15 Drivers Productivity

An overview report of all the drivers earnings as well as money owed from and to the office



Drivers Productivity :

Call Number: 99 Start Date: 29-10-2004 End Date: 29-10-2009 Search

Call No	Drv. Name	Tot. Jobs	Tot. Fare	Drv. Cash Earn.	Comp. Comm	A/C & CC Bal.	Surc.	Comp. Earning	Cash Jobs	CC Jobs	Acc. Jobs
99	Vital Soft Tester	65	816.11	816.11	0	0.00	0.00	0.0	65	0	

Cash Jobs : 65 Credit Card Jobs : 0 Account Jobs : 0

Total Jobs : 65 Total Fare : 816.1 Driver Cash Earning : 816.1 Total Commission : 0 Total A/C & CC Balance : 0 Total Surcharge : 0 Total Company Earning : 0

Print View Jobs Close

Thursday : October 29, 2009 : 16:12:25 Server: Connected Operator: admin CLT: Not Connected Dispatch Screen Drivers Productivity

The tool also allows to see the complete detail of all the jobs done by the driver by opening the drivers job history.

16 Drivers Job History

A detailed record of all the jobs performed by a given driver for a given period of time.

Cab Management System - Version 2.0.0910.2001 - [Driver Jobs History]

File Reports Management Maps Configuration View Windows Help

16:15:33

Driver Jobs History :

Driver Call No : 99 Start Date : 29/10/2004 Start Time : 00:00 End Date : 29/10/2009 End Time : 23:59 Search

Account Number: None Payment Mode: All Only Commission Jobs Print Close

Call No	Customer Name	Acc. No	Date	Source	Destination	Fare	Drv. Cash Earn.	Commission	Acc. \ CC	Surcharge
99	test		30/07/2009	Royal Docks, London...	Bath Road, Hounslo...	1.2	1.20	0.0	0.0	
99	test12		30/07/2009	Royal Docks, London...	Bath Road, Hounslo...	1.2	1.20	0.0	0.0	
99	testqw		30/07/2009	Royal Docks, London...	Bath Road, Hounslo...	1.2	1.20	0.0	0.0	
99	a		05/08/2009	Gatwick, West Suss...	Bath Road, Hounslo...	246.90	246.90	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	
99	test123		05/08/2009	HAGDEN LANE WD1...	BARCLAY close WD...	1.53	1.53	0.0	0.0	

Cash Jobs : 65 Credit Card Jobs : 0 Account Jobs : 0

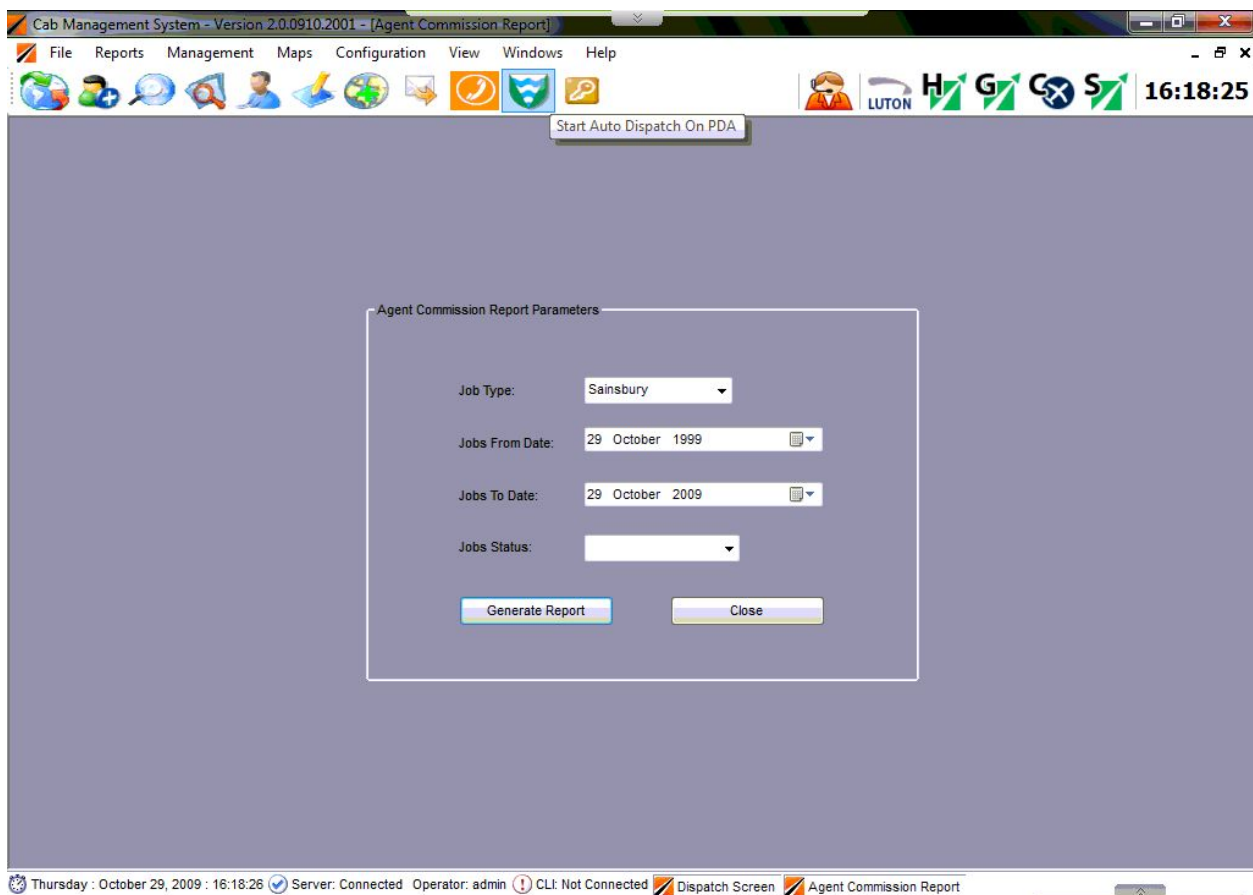
Total Jobs : 65 Total Fare : 816.1 Driver Cash Earning : 835 Total Commission : 0 Total A/C & CC Balance : 0 Total Surcharge : 0 Total Company Earning : 0

1 of 65 Selected Job No: 161224 Edit This Job

Thursday : October 29, 2009 : 16:15:34 Server: Connected Operator: admin CLI: Not Connected Dispatch Screen Drivers Productivity Driver Jobs History

17 Agent Commission

A quick report detailing jobs done for a referring agents



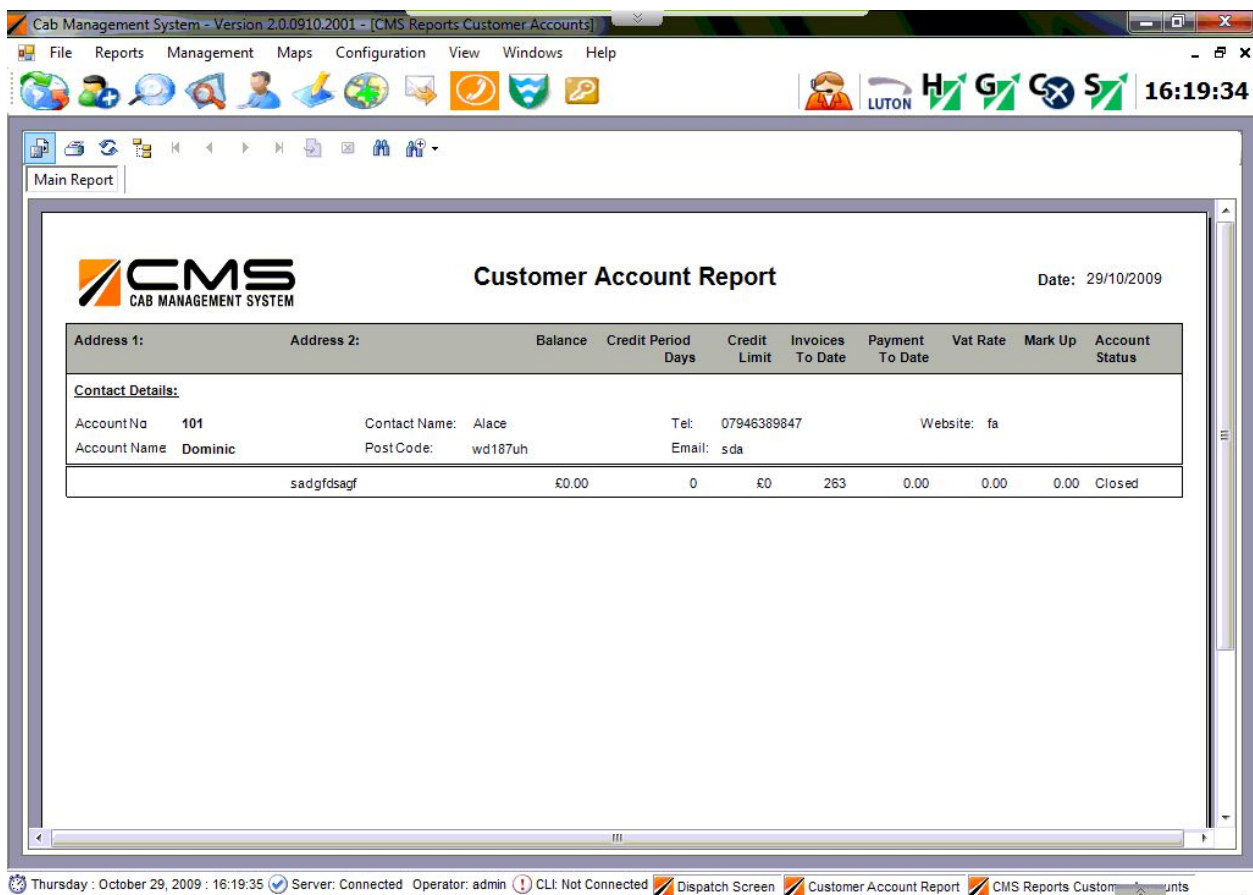
The screenshot shows the CMS Cab Management System interface. The title bar reads "Cab Management System - Version 2.0.0910.2001 - [Agent Commission Report]". The menu bar includes File, Reports, Management, Maps, Configuration, View, Windows, and Help. The toolbar contains various icons for navigation and actions. A status bar at the bottom shows the date and time as "Thursday : October 29, 2009 : 16:18:26", along with system status indicators: "Server: Connected", "Operator: admin", and "CLI: Not Connected". The main window displays the "Agent Commission Report Parameters" dialog box, which contains the following fields:

- Job Type: Sainsbury (dropdown menu)
- Jobs From Date: 29 October 1999 (calendar icon)
- Jobs To Date: 29 October 2009 (calendar icon)
- Jobs Status: (empty dropdown menu)

At the bottom of the dialog box are two buttons: "Generate Report" and "Close".

18 Customer Account

Displays a report of all the activity of a given account client for a given period of time.

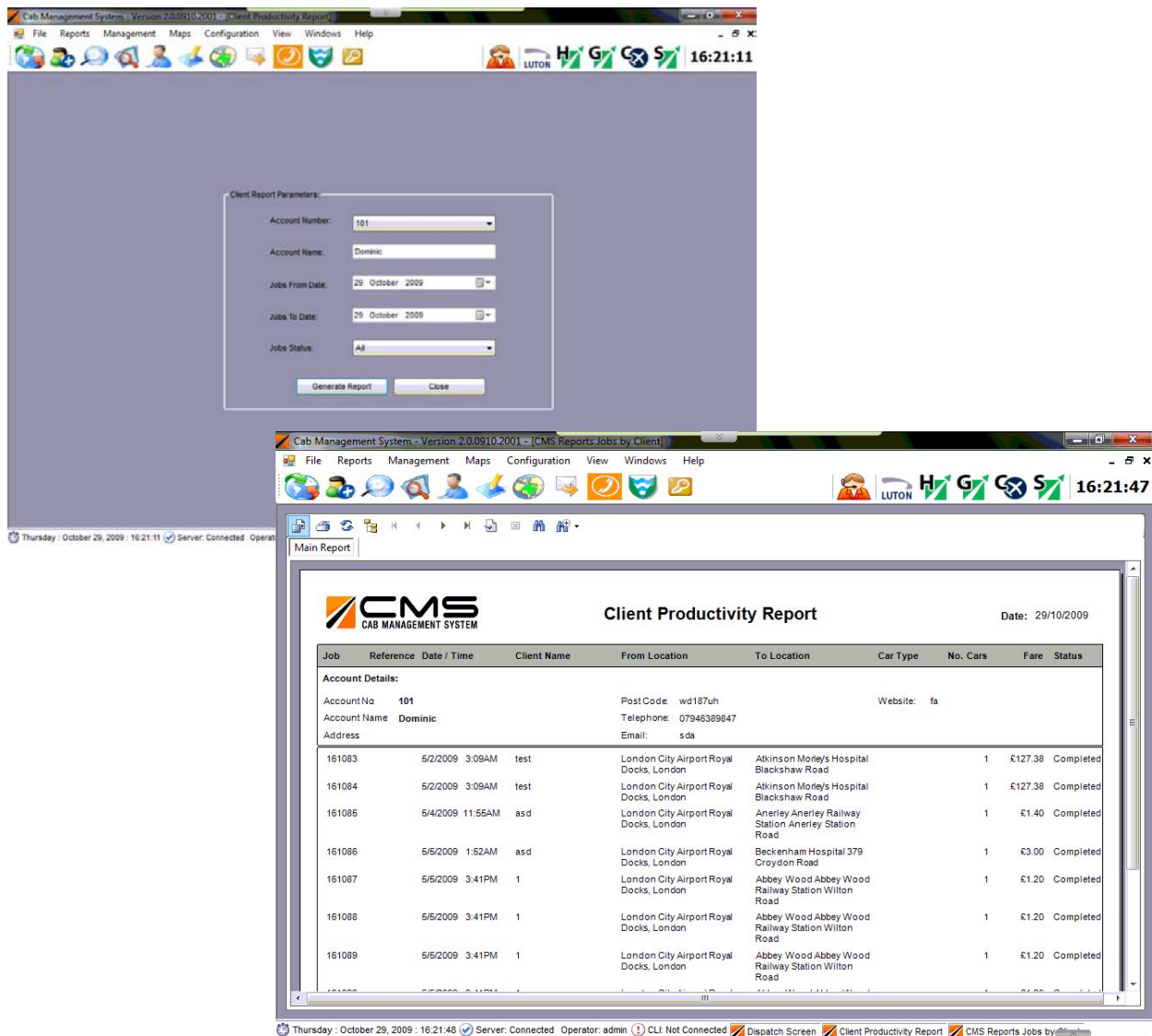


The screenshot shows the 'Customer Account Report' window in the CMS software. The window title is 'Cab Management System - Version 2.0.0910.2001 - [CMS Reports Customer Accounts]'. The menu bar includes File, Reports, Management, Maps, Configuration, View, Windows, and Help. The toolbar contains various icons for navigation and actions. The main content area displays the CMS logo and the title 'Customer Account Report' with a date of '29/10/2009'. Below this, there is a table with columns for Address 1, Address 2, Balance, Credit Period Days, Credit Limit, Invoices To Date, Payment To Date, Vat Rate, Mark Up, and Account Status. The table contains one row of data for account 101, with a balance of £0.00 and a status of 'Closed'. The status bar at the bottom shows the date 'Thursday : October 29, 2009 : 16:19:35', server status 'Server: Connected', operator 'admin', and a list of active windows including 'Dispatch Screen', 'Customer Account Report', and 'CMS Reports Customer Accounts'.

Address 1:	Address 2:	Balance	Credit Period Days	Credit Limit	Invoices To Date	Payment To Date	Vat Rate	Mark Up	Account Status
Contact Details: Account No: 101 Contact Name: Alace Tel: 07946389847 Website: fa Account Name: Dominic Post Code: wd187uh Email: sda									
sadgfdsgf		£0.00	0	£0	263	0.00	0.00	0.00	Closed

19 Client Productivity

A more detailed account activity report.



The screenshot displays the CMS Cab Management System interface. The top window shows the 'Client Report Parameters' dialog box with the following details:

- Account Number: 101
- Account Name: Dominic
- Jobs From Date: 29 October 2009
- Jobs To Date: 29 October 2009
- Jobs Status: All

The bottom window shows the 'Main Report' tab with the 'Client Productivity Report' for the date 29/10/2009. The report includes account details and a table of job history.

Account Details:

- Account No: 101
- Account Name: Dominic
- Address: [Redacted]
- Post Code: wd187uh
- Telephone: 07946389847
- Email: sda
- Website: fa

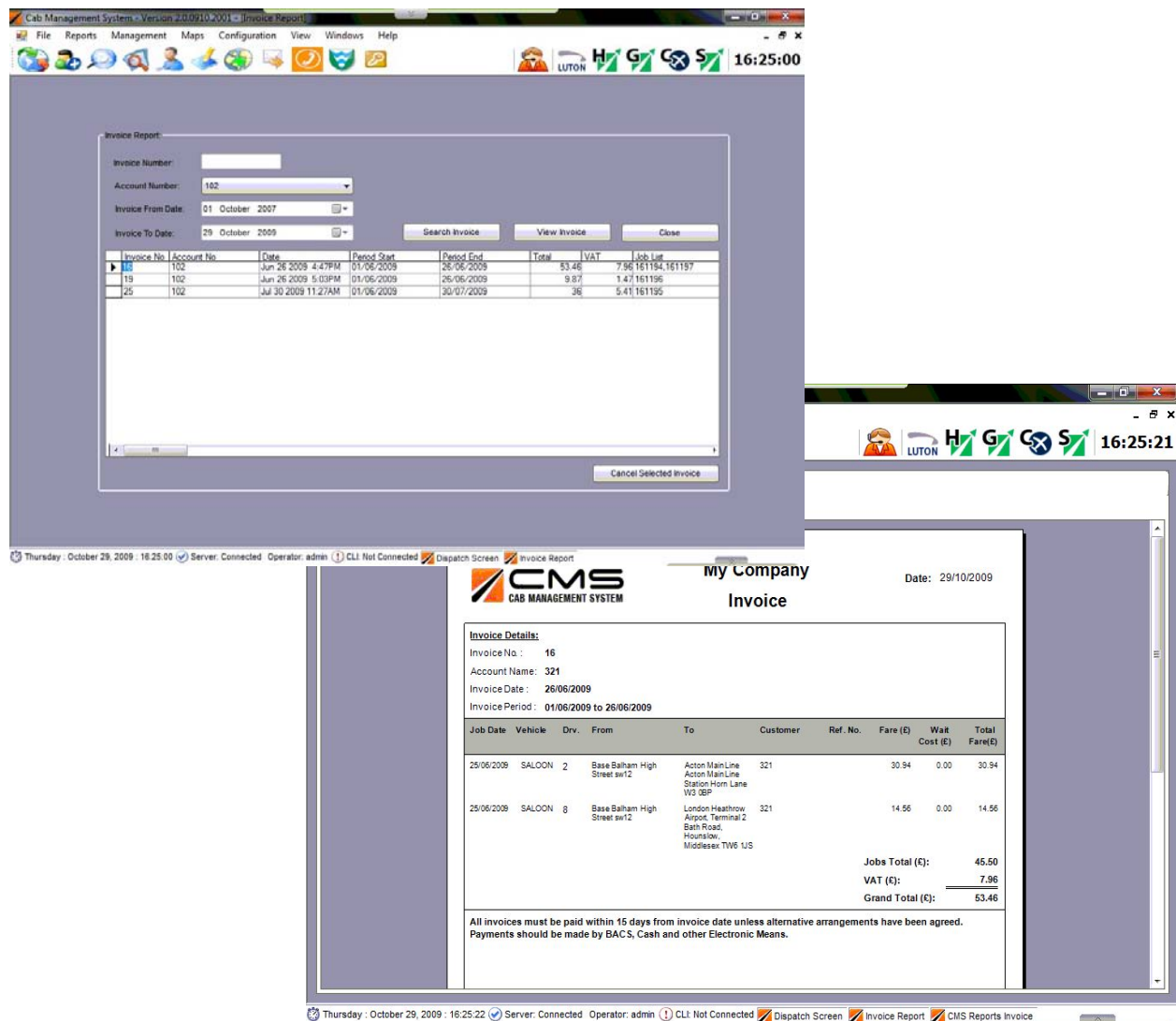
Job History Table:

Job	Reference	Date / Time	Client Name	From Location	To Location	Car Type	No. Cars	Fare	Status
161083		5/2/2009 3:09AM	test	London City Airport Royal Docks, London	Atkinson Morley's Hospital Blackshaw Road		1	£127.38	Completed
161084		5/2/2009 3:09AM	test	London City Airport Royal Docks, London	Atkinson Morley's Hospital Blackshaw Road		1	£127.38	Completed
161085		5/4/2009 11:55AM	asd	London City Airport Royal Docks, London	Anerley Anerley Railway Station Anerley Station Road		1	£1.40	Completed
161086		5/5/2009 1:52AM	asd	London City Airport Royal Docks, London	Beckenham Hospital 379 Groydon Road		1	£3.00	Completed
161087		5/5/2009 3:41PM	1	London City Airport Royal Docks, London	Abbey Wood Abbey Wood Railway Station Wilton Road		1	£1.20	Completed
161088		5/5/2009 3:41PM	1	London City Airport Royal Docks, London	Abbey Wood Abbey Wood Railway Station Wilton Road		1	£1.20	Completed
161089		5/5/2009 3:41PM	1	London City Airport Royal Docks, London	Abbey Wood Abbey Wood Railway Station Wilton Road		1	£1.20	Completed

The bottom status bar indicates: Thursday : October 29, 2009 : 16:21:48 Server: Connected Operator: admin CLT: Not Connected Dispatch Screen Client Productivity Report CMS Reports Jobs by Client

20 Invoice

An invoice generation and review tool.



The screenshot shows the 'Invoice Report' window in the CMS CAB MANAGEMENT SYSTEM. The window displays a table of invoice data and a 'Cancel Selected Invoice' button.

Invoice No.	Account No.	Date	Period Start	Period End	Total	VAT	Job List
16	102	Jun 26 2009 4:47PM	01/06/2009	26/06/2009	53.46	7.96	161154,161157
19	102	Jun 26 2009 5:03PM	01/06/2009	26/06/2009	9.87	1.47	161196
25	102	Jul 30 2009 11:27AM	01/06/2009	30/07/2009	36	5.41	161195

The generated invoice is titled 'my Company Invoice' and includes the following details:

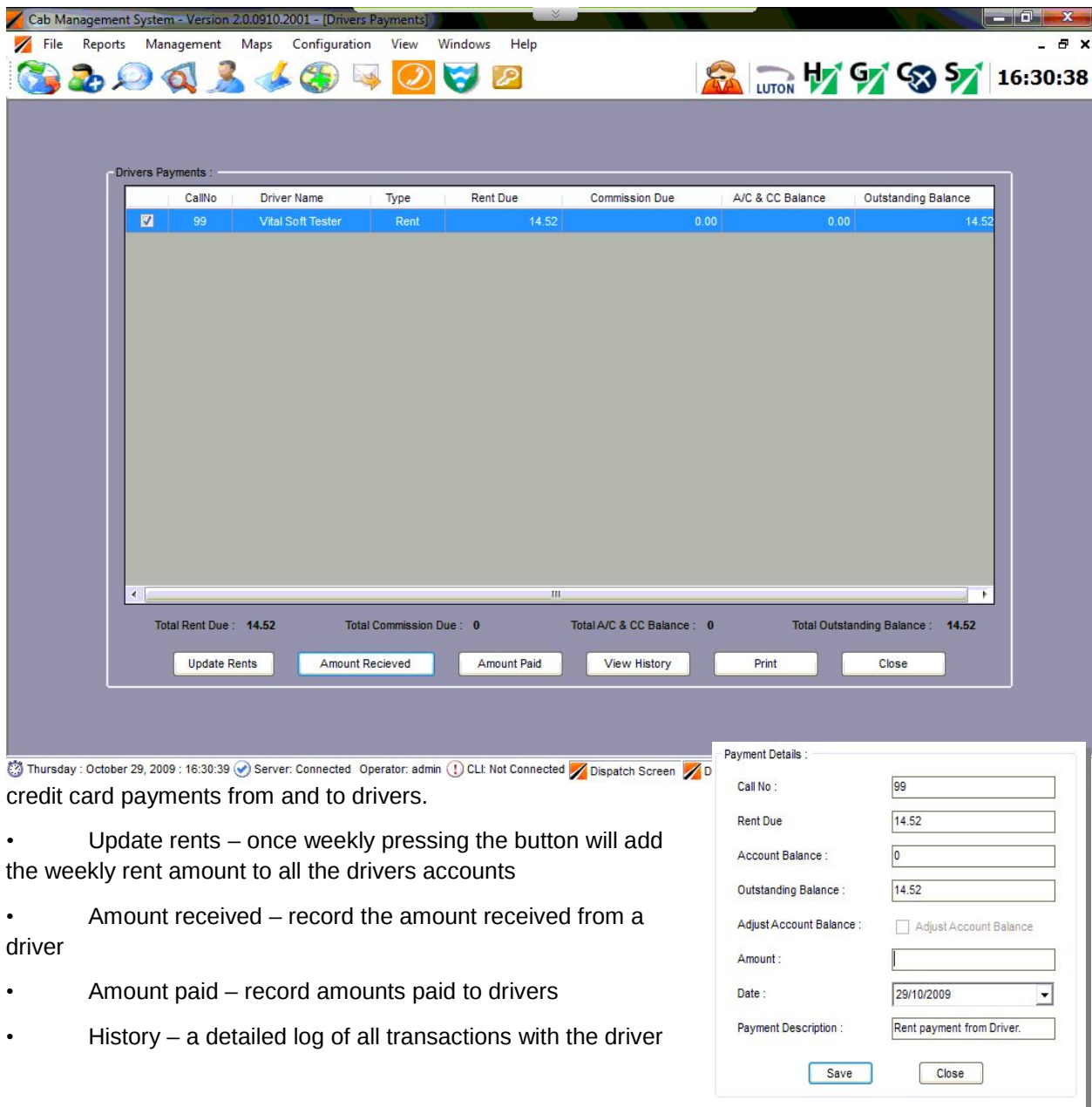
Invoice Details:
 Invoice No.: 16
 Account Name: 321
 Invoice Date: 26/06/2009
 Invoice Period: 01/06/2009 to 26/06/2009

Job Date	Vehicle	Drv.	From	To	Customer	Ref. No.	Fare (£)	Wait Cost (£)	Total Fare (£)
25/06/2009	SALOON	2	Base Balham High Street sw12	Acton MainLine Station Horn Lane W3 9BP	321		30.94	0.00	30.94
25/06/2009	SALOON	8	Base Balham High Street sw12	London Heathrow Airport, Terminal 2 Bath Road, Hounslow, Middlesex TW6 1US	321		14.56	0.00	14.56
							Jobs Total (£):		45.50
							VAT (£):		7.96
							Grand Total (£):		53.46

All invoices must be paid within 15 days from invoice date unless alternative arrangements have been agreed. Payments should be made by BACS, Cash and other Electronic Means.

21 Drivers Payments

Track all the drivers payments in a centralized location keep up to date with all the rent, commission and



Drivers Payments :

	CallNo	Driver Name	Type	Rent Due	Commission Due	A/C & CC Balance	Outstanding Balance
☒	99	Vital Soft Tester	Rent	14.52	0.00	0.00	14.52

Total Rent Due : 14.52 Total Commission Due : 0 Total A/C & CC Balance : 0 Total Outstanding Balance : 14.52

Update Rents Amount Recieved Amount Paid View History Print Close

Payment Details :

Call No : 99

Rent Due : 14.52

Account Balance : 0

Outstanding Balance : 14.52

Adjust Account Balance : ☐ Adjust Account Balance

Amount :

Date : 29/10/2009

Payment Description : Rent payment from Driver.

Save Close

Thursday : October 29, 2009 : 16:30:39 Server: Connected Operator: admin CLI: Not Connected Dispatch Screen D

credit card payments from and to drivers.

- Update rents – once weekly pressing the button will add the weekly rent amount to all the drivers accounts
- Amount received – record the amount received from a driver
- Amount paid – record amounts paid to drivers
- History – a detailed log of all transactions with the driver

Cab Management System - Version 2.0.0910.2001 - [Driver Payment History]

File Reports Management Maps Configuration View Windows Help

16:30:55

Payment History :

Payment History of Driver: 99

Driver Call No : 99 Start Date : 01/10/2009 Start Time : 00:00 End Date : 29/10/2009 End Time : 23:59 Search

Call No	Amount	Description	Type	User	DateTime
99	30	Account Payment to Driver	Balance Payment	admin	29/10/2009 16:30
99	40	Adjustment of Rent with Account Balance	Balance Transfer	admin	29/10/2009 16:30
99	40	Rent payment from Driver.	Rent Payment	admin	29/10/2009 16:30

Delete Close

Thursday : October 29, 2009 : 16:30:56 Server: Connected Operator: admin CLI: Not Connected Dispatch Screen Drivers Payments

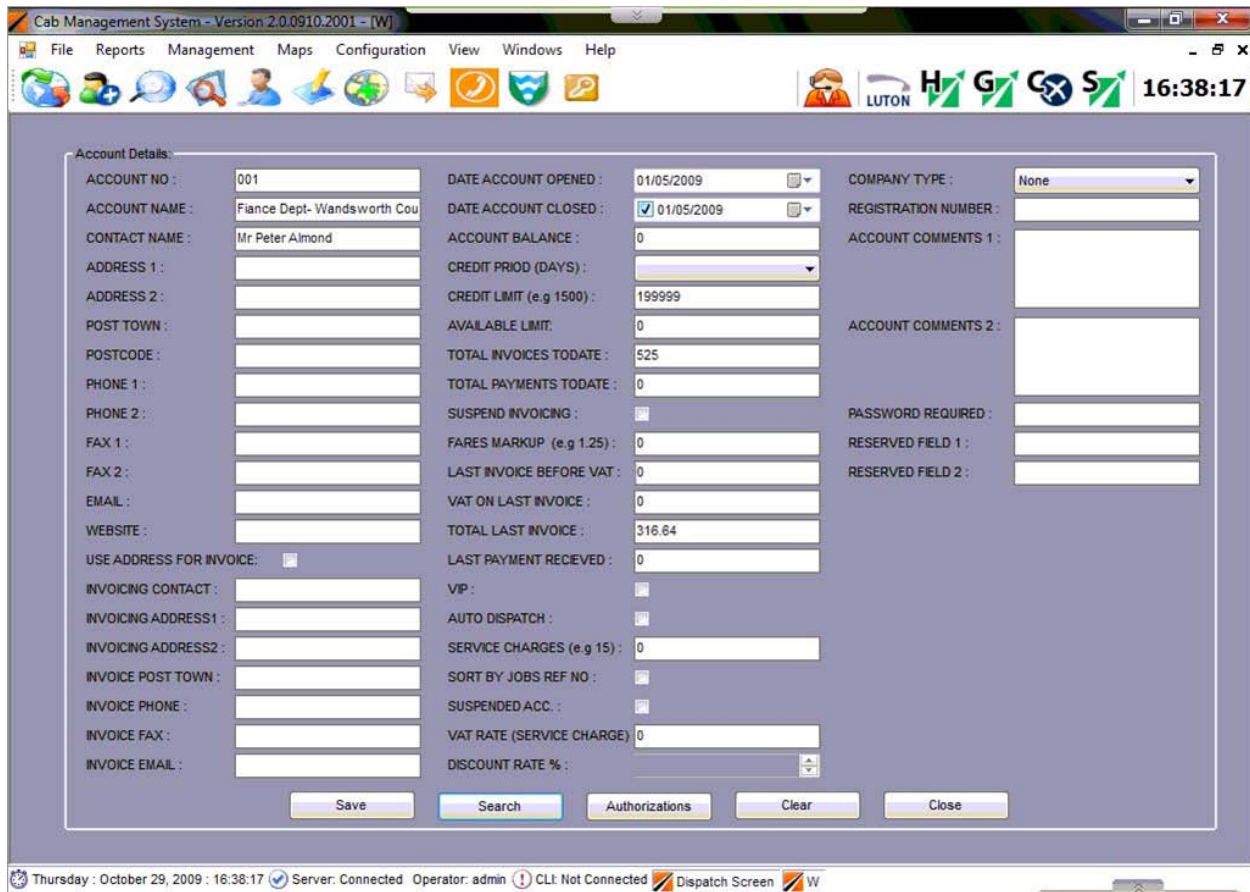
22 Send Message

A chat tool for use with CMS Mobile devices

23 Customer Account

Used to store the details of the account customers used by simply filling the form important points of note are the

- Service charges – a booking fee



The screenshot shows the 'Account Details' form in the CMS Cab Management System. The form is divided into several sections for data entry:

- Account Details:**
 - ACCOUNT NO: 001
 - ACCOUNT NAME: Fiance Dept- Wandsworth Cou
 - CONTACT NAME: Mr Peter Almond
 - ADDRESS 1:
 - ADDRESS 2:
 - POST TOWN:
 - POSTCODE:
 - PHONE 1:
 - PHONE 2:
 - FAX 1:
 - FAX 2:
 - EMAIL:
 - WEBSITE:
 - USE ADDRESS FOR INVOICE: ☐
 - INVOICING CONTACT:
 - INVOICING ADDRESS1:
 - INVOICING ADDRESS2:
 - INVOICE POST TOWN:
 - INVOICE PHONE:
 - INVOICE FAX:
 - INVOICE EMAIL:
- Account Information:**
 - DATE ACCOUNT OPENED: 01/05/2009
 - DATE ACCOUNT CLOSED: ☒ 01/05/2009
 - ACCOUNT BALANCE: 0
 - CREDIT PRIOD (DAYS):
 - CREDIT LIMIT (e.g 1500): 199999
 - AVAILABLE LIMIT: 0
 - TOTAL INVOICES TODATE: 525
 - TOTAL PAYMENTS TODATE: 0
 - SUSPEND INVOICING: ☐
 - FARES MARKUP (e.g 1.25): 0
 - LAST INVOICE BEFORE VAT: 0
 - VAT ON LAST INVOICE: 0
 - TOTAL LAST INVOICE: 316.64
 - LAST PAYMENT RECEIVED: 0
 - VIP: ☐
 - AUTO DISPATCH: ☐
 - SERVICE CHARGES (e.g 15): 0
 - SORT BY JOBS REF NO: ☐
 - SUSPENDED ACC: ☐
 - VAT RATE (SERVICE CHARGE) 0
 - DISCOUNT RATE %:
- Company & Comments:**
 - COMPANY TYPE: None
 - REGISTRATION NUMBER:
 - ACCOUNT COMMENTS 1:
 - ACCOUNT COMMENTS 2:
 - PASSWORD REQUIRED: ☐
 - RESERVED FIELD 1:
 - RESERVED FIELD 2:

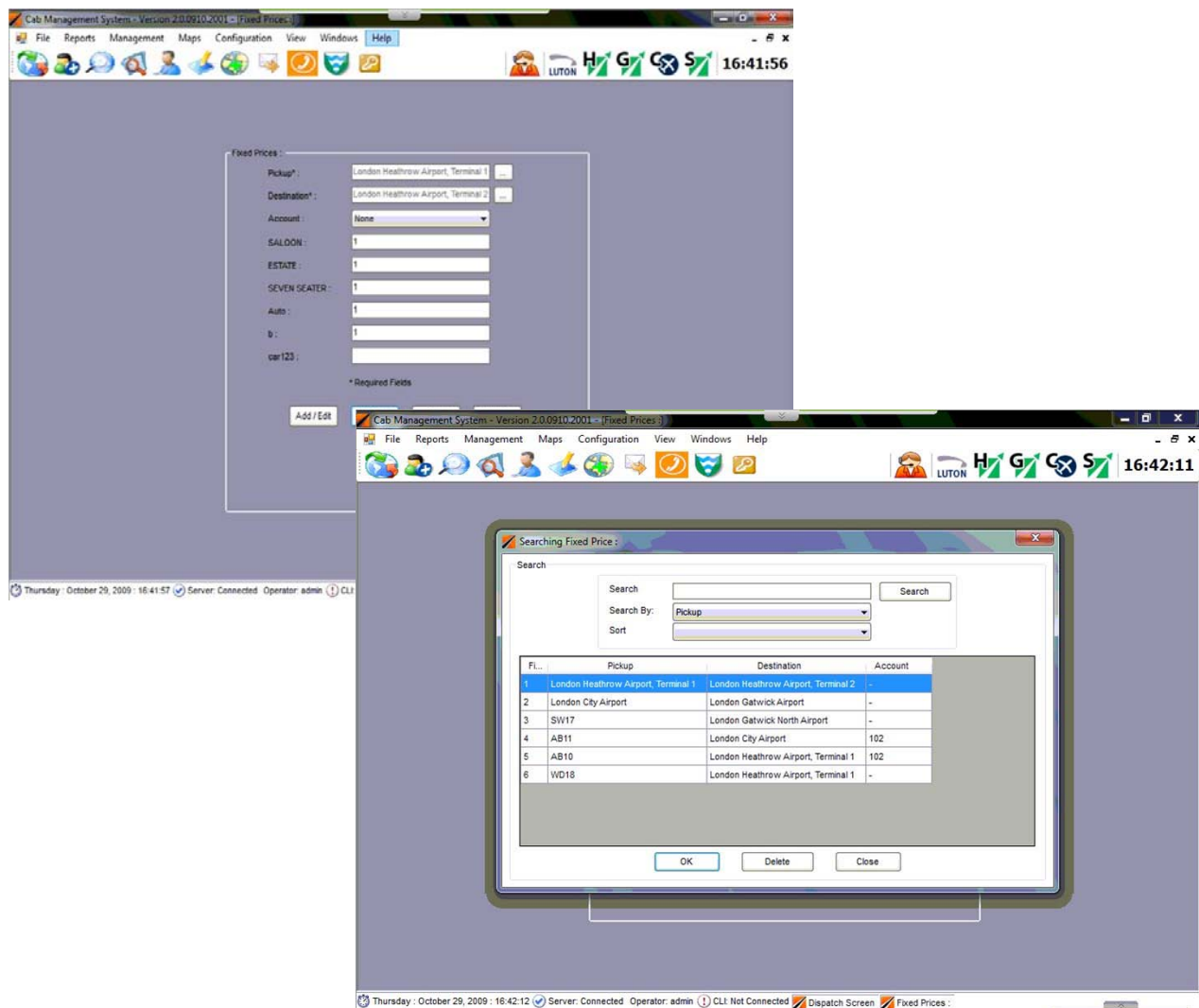
Buttons at the bottom: Save, Search, Authorizations, Clear, Close.

System status bar: Thursday: October 29, 2009 : 16:38:17 Server: Connected Operator: admin CLI: Not Connected Dispatch Screen W

- VAT rate
- Discount rate – a discount on the account price set for a given vehicle in the vehicle type

24 Fixed Prices

Some locations such as the airports require special treatment a fixed price this tool will allow you to define the prices between locations there is no limit of the number of locations.



The screenshot displays the CMS Cab Management System interface. The main window is titled "Cab Management System - Version 2.0.0910.2001 - Fixed Prices". It features a menu bar (File, Reports, Management, Maps, Configuration, View, Windows, Help) and a toolbar with various icons. The main area shows the "Fixed Prices" configuration form with fields for Pickup, Destination, Account, SALDON, ESTATE, SEVEN SEATER, Auto, D, and car123. A "Searching Fixed Price" dialog box is open, showing a search interface with a "Search" button, "Search By" dropdown (set to "Pickup"), and "Sort" dropdown. Below the search fields is a table listing fixed prices:

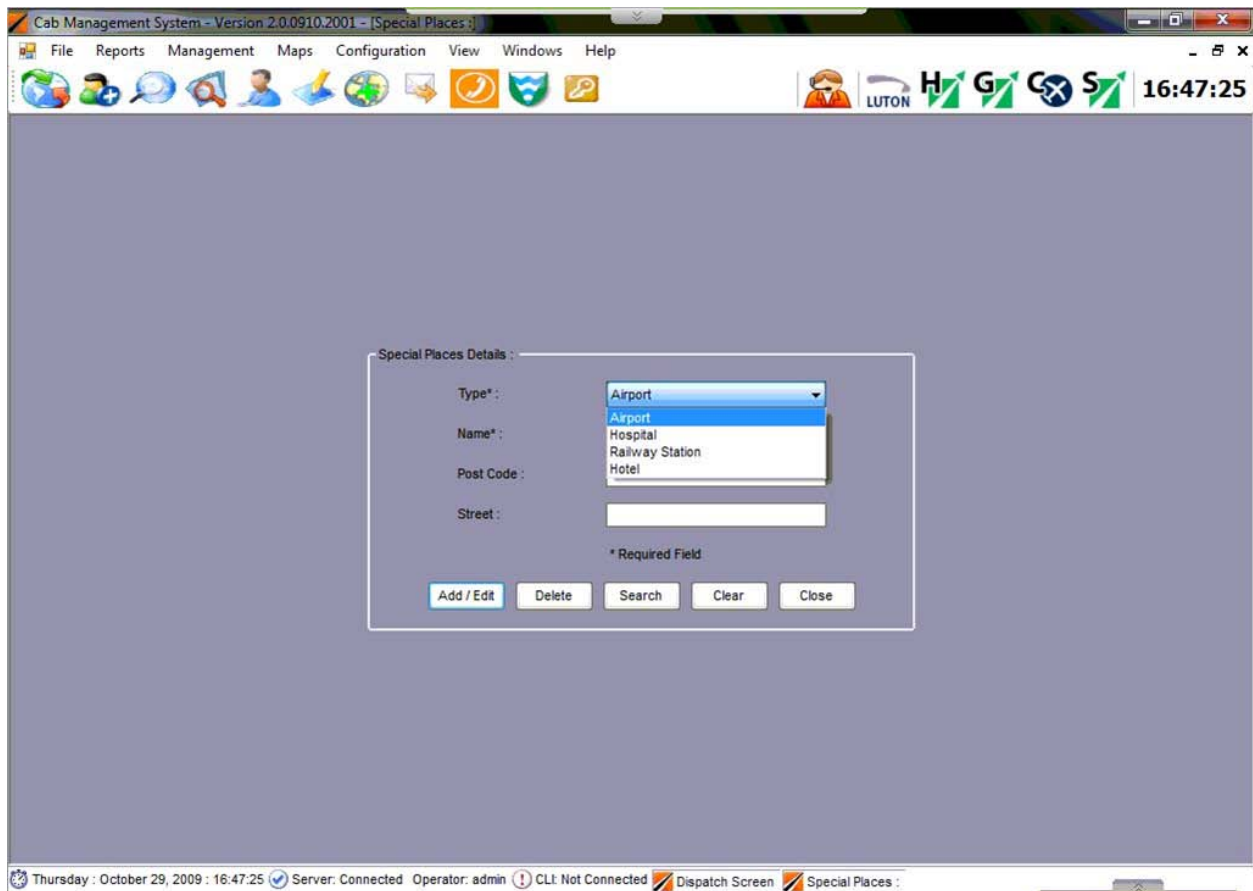
FL...	Pickup	Destination	Account
1	London Heathrow Airport, Terminal 1	London Heathrow Airport, Terminal 2	-
2	London City Airport	London Gatwick Airport	-
3	SW17	London Gatwick North Airport	-
4	AB11	London City Airport	102
5	AB10	London Heathrow Airport, Terminal 1	102
6	WD18	London Heathrow Airport, Terminal 1	-

The dialog box also includes "OK", "Delete", and "Close" buttons. The status bar at the bottom indicates "Thursday : October 29, 2009 : 16:42:12", "Server: Connected", "Operator: admin", and "CLT: Not Connected".

25 Special Places

A tool for adding additional locations to the quick search links in the address search you can add four types

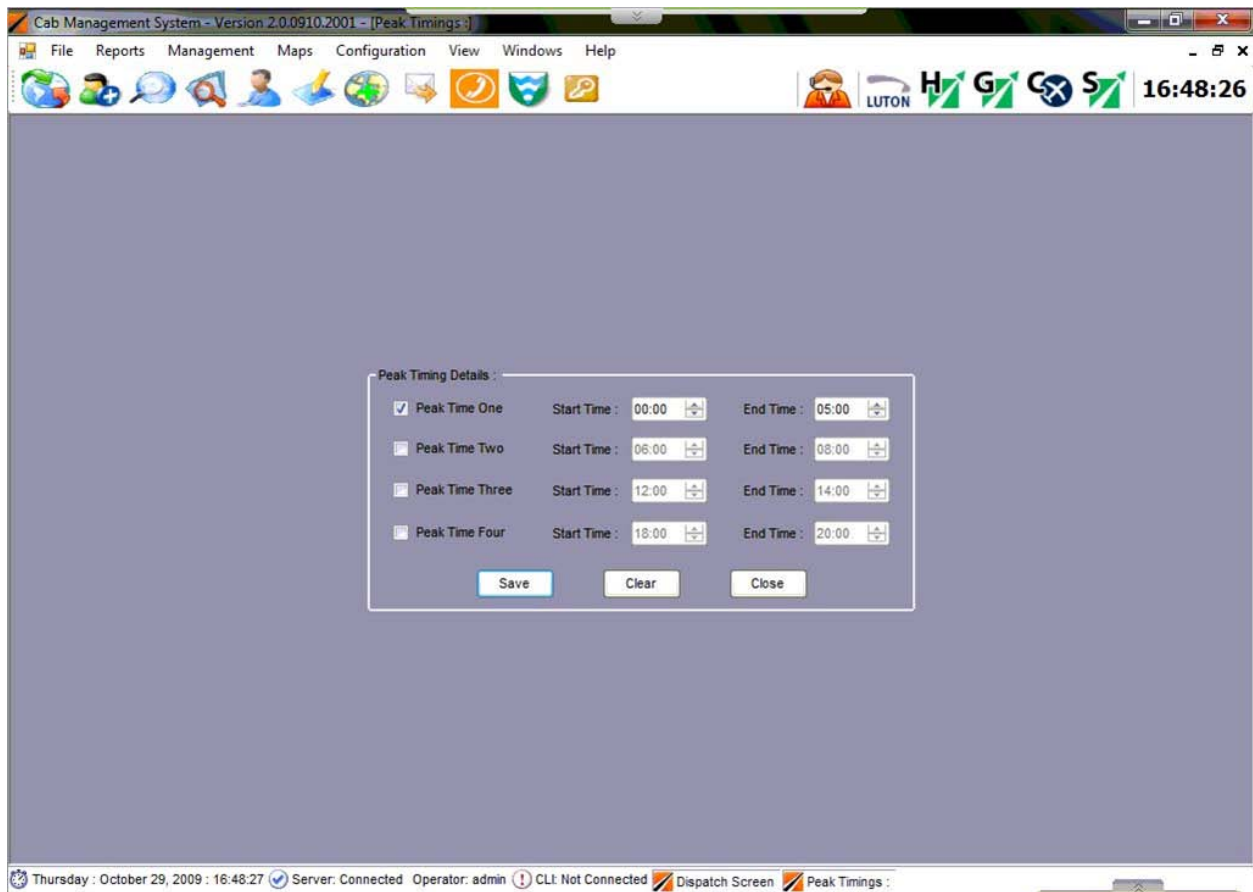
- Airport
- Hospital
- Hotel



- Train Station

26 Peak Times

Define the times when the peak and off-peak pricing is used (prices defined in the vehicle type)



Cab Management System - Version 2.0.0910.2001 - [Peak Timings]

File Reports Management Maps Configuration View Windows Help

LUTON H G C S 16:48:26

Peak Timing Details :

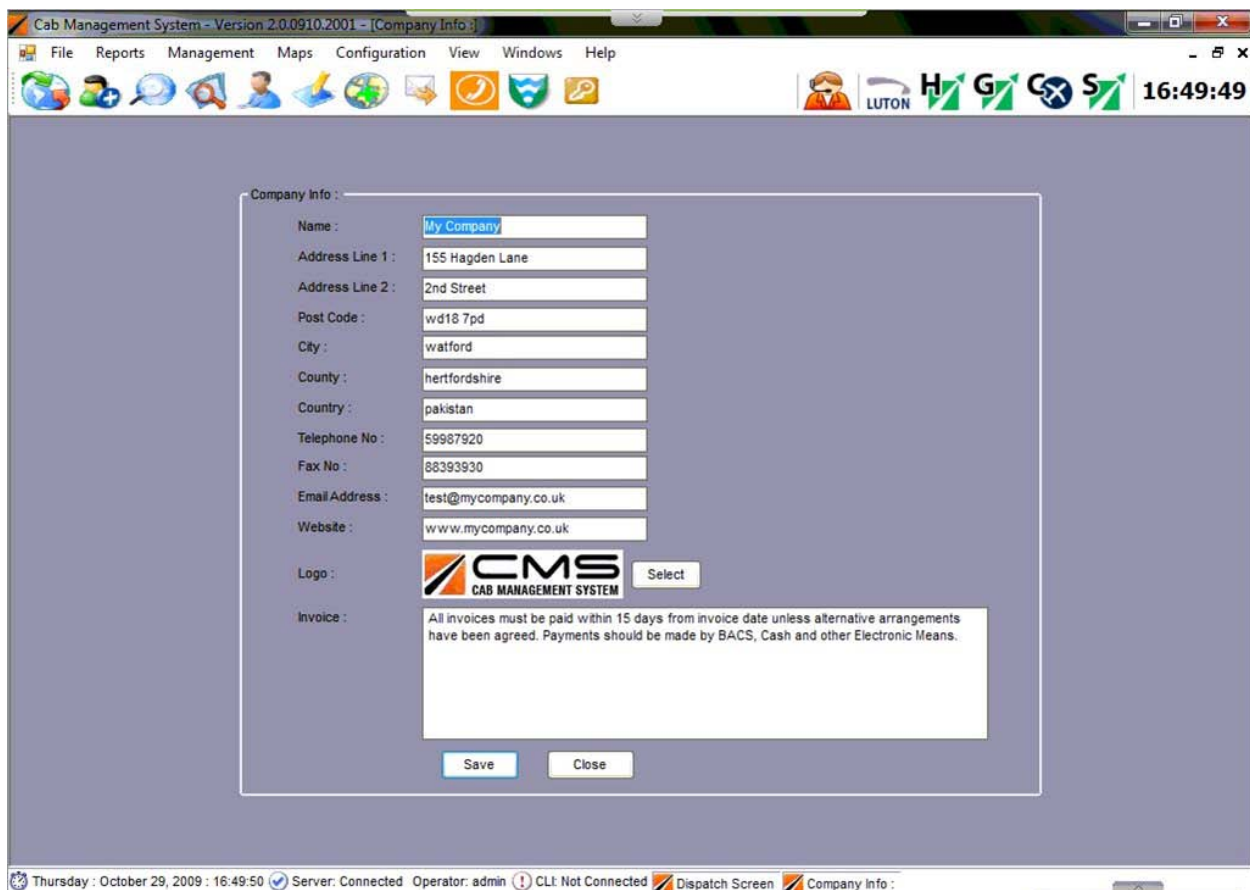
☒ Peak Time One	Start Time : 00:00	End Time : 05:00
☐ Peak Time Two	Start Time : 06:00	End Time : 08:00
☐ Peak Time Three	Start Time : 12:00	End Time : 14:00
☐ Peak Time Four	Start Time : 18:00	End Time : 20:00

Save Clear Close

Thursday : October 29, 2009 : 16:48:27 Server: Connected Operator: admin CLI: Not Connected Dispatch Screen Peak Timings :

27 Company Info

Store your company information for use in the invoices. You can define the company details, include a logo as well as a message to be included in the invoices.



Cab Management System - Version 2.0.0910.2001 - [Company Info]

File Reports Management Maps Configuration View Windows Help

16:49:49

Company Info :

Name : My Company

Address Line 1 : 155 Hagden Lane

Address Line 2 : 2nd Street

Post Code : wd18 7pd

City : watford

County : hertfordshire

Country : pakistan

Telephone No : 59987920

Fax No : 88393930

Email Address : test@mycompany.co.uk

Website : www.mycompany.co.uk

Logo :  Select

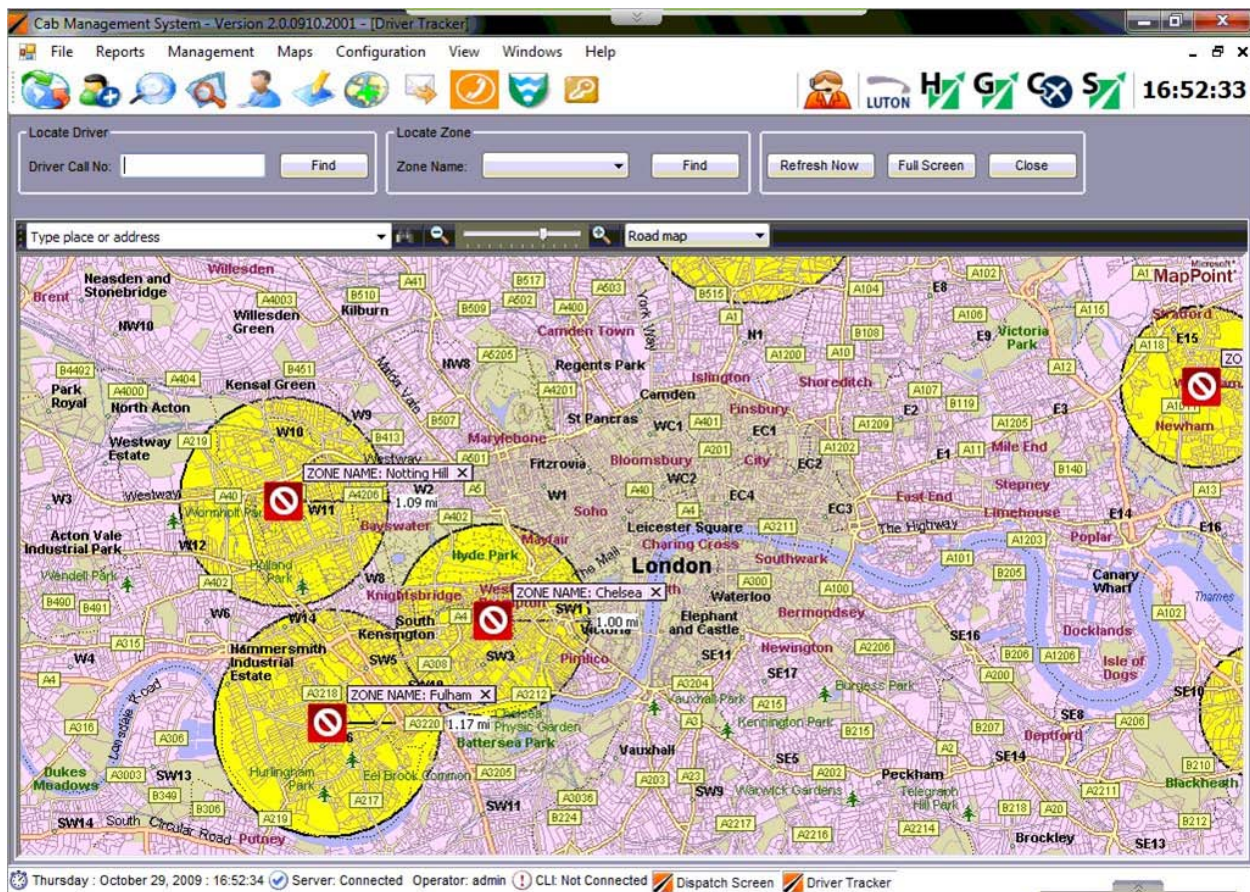
Invoice : All invoices must be paid within 15 days from invoice date unless alternative arrangements have been agreed. Payments should be made by BACS, Cash and other Electronic Means.

Save Close

Thursday : October 29, 2009 : 16:49:50 Server: Connected Operator: admin CLI: Not Connected Dispatch Screen Company Info :

28 Track Drivers

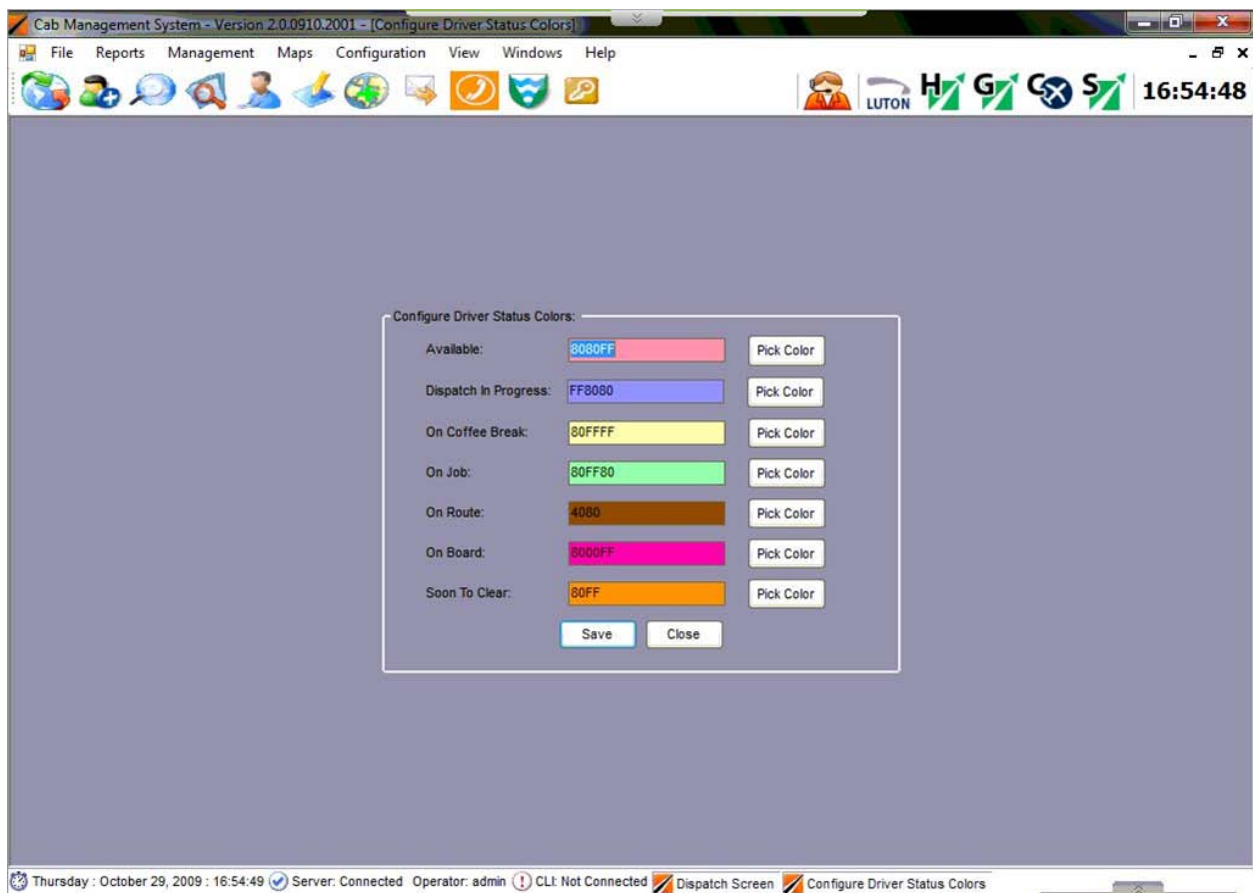
Keep track of all your drivers at all times visualize them on a map thanks to the close integration with the



Microsoft Map Point (also available in full screen mode).

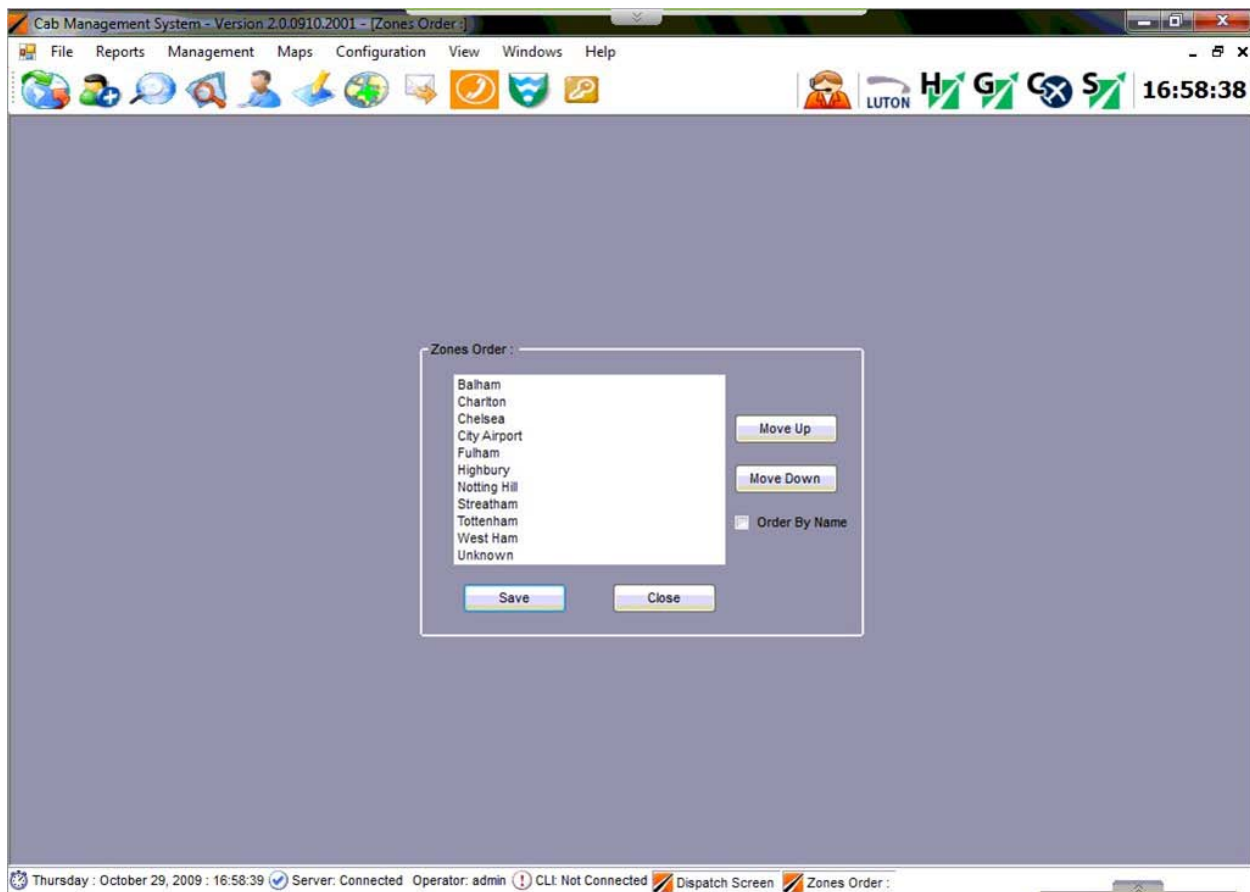
29 Driver Status Colours

Further customize the CMS to your needs adjust the driver status colours displayed in the dispatch screen to your liking



30 Zones Order

Adjust the way zones are displayed in the dispatch screen simply by pressing the move up or move down



buttons, alternatively tick order by name to order alphabetically.

31 Credit Card Configuration

Settings for the payment gateway integration.

32 CLI Config

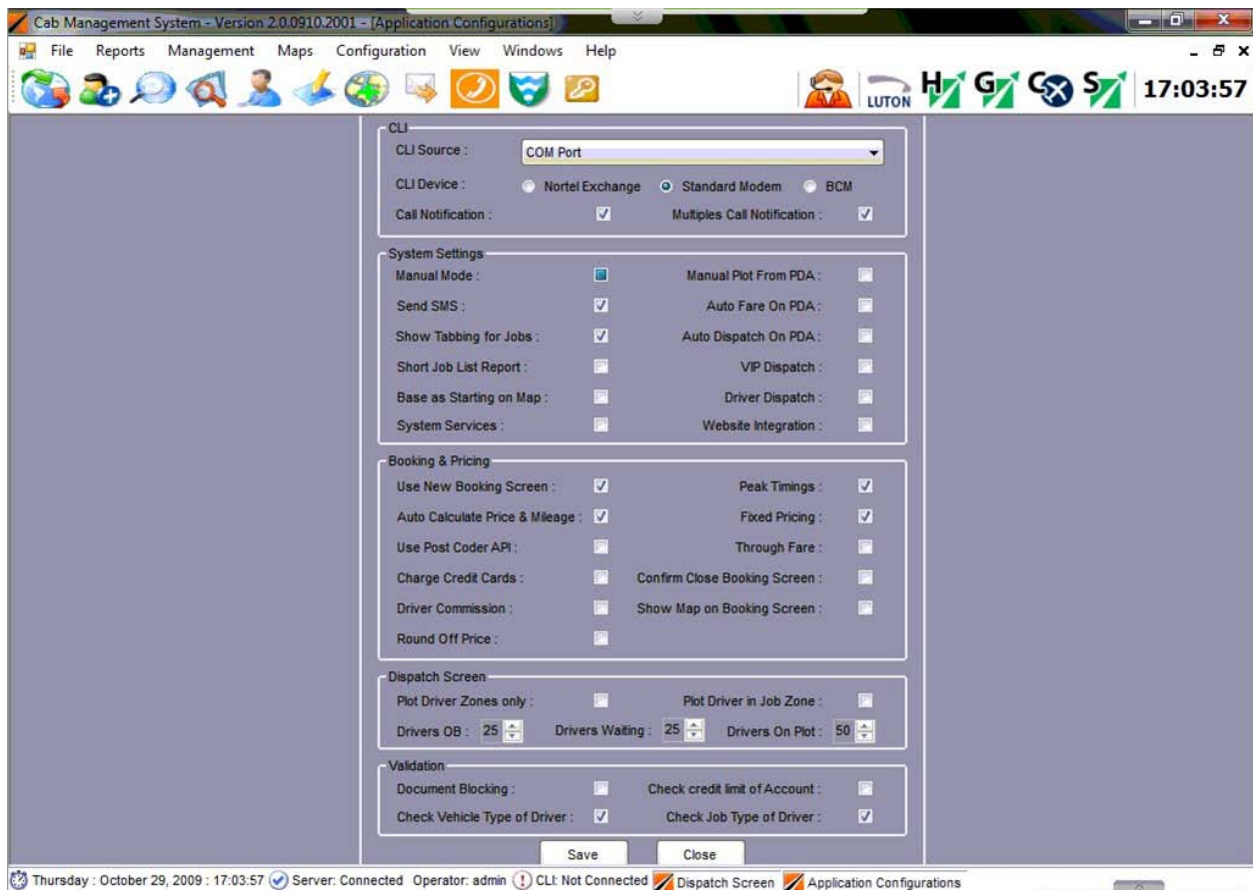
Settings for the Caller ID integration

33 VIP Configuration

Advanced settings for the Caller ID integration

34 Options

Global configuration for the CMS Desktop



34.1 CLI

- General settings for the Caller ID interface

34.2 System Settings

- Manual Mode – enable manual dispatch
- Send SMS – enable SMS notifications

- Show tabbing for jobs – enable advanced tabbing interface in the dispatch screen as well as all history screens
- Short job list report – enable an abbreviated report format (less detail but more convenient for printing)
- Base as Starting on map – use the base location as the starting point for all mapping
- System services
- Manual plot from PDA – enable plotting manual on PDA in case of lack of GPS signal
- Auto fare on PDA – use the GPS based pricing
- Auto Dispatch on PDA – dispatch jobs automatically to the first available driver fulfilling the job requirements
- VIP dispatch
- Driver dispatch
- Website integration – enable website bookings

34.3 Booking & Pricing

- Use new booking screen – use the current iteration of the booking screen
- Auto calculate price & mileage – automatic calculation of price
- Use PostCoder API – use the Royal Mail address database
- Charge credit cards – enable credit card integration
- Driver commission – enable drivers working on commission in stead of rent
- Round off price – round the prices up or down to the nearest pound
- Peak timings – enable the peak and off-peak timings to affect prices
- Fixed pricing – enable fixed pricing
- Through fare – PostCoder API through fare level
- Confirm close booking screen – enable a confirmation dialog every time you close the booking screen
- Show map on booking screen – enable an overview map integrated in the booking screen

34.4 Dispatch Screen

- Plot driver zones only – show only zones currently occupied by drivers
- Plot drivers in job zone – if drivers are not using the PDA application this will plot them in the zone in which the job drop-off was located once the job is set to complete in the booking screen
- Set the width of the Drivers on board, Drivers waiting and Drives on plot fields

34.5 Validation

- Document blocking – block drivers with invalid documents from receiving jobs
- Check vehicle type of driver – check if the driver the job is being dispatched to has the same type of vehicle as the one the job was booked for
- Check credit limit of account – disallow booking of the account jobs if the account has reached the credit limit
- Check job type of driver – check if the driver the job is being dispatched to is allowed to perform jobs of the same type as the one that is being dispatched