

Frestimate Users Manual Version 3.80

1.0 Essentials

Prior to using FREstimate, it is essential that you have an understanding of the purpose and steps for doing a software reliability prediction! The "Big Picture" illustrates the major steps involved in doing a prediction. It is also strongly recommended that you understand the terms used in the prediction process. SoftRel provides training in these two areas (see www.softrel.com). This training is strongly recommended for users who have never preformed a software reliability prediction.

1.1 Software Reliability Big Picture

There are two types of software reliability measurements.

Prediction models- regardless of whether they are for software reliability or any other application - are developed by collecting trained data and observing relationships in that features and some outcome. In the case of software reliability the outcome is delivered defects normalized by code size. The features vary from model to model and are generally related to development practices. Some models have only one feature. Some models have many features. The model is the mathematical expression that determines some outcome given some set of features.

Predictors are used early in the development lifecycle to:

- Determine whether the current capabilities/development practices are suitable for meeting a system reliability objective
- Select the development practices that would allow the system reliability objective to be met
- Determine whether vendor supplied software will meet a system objective
- Determine suitable quality and reliability objectives for the software
- Determine staffing requirements for maintenance and testing
- Predict the inherent number of defects in the software at the start and end of testing

Estimation models - are models that project the future based on what has happened in the immediate past - on this project. Estimators do not use trained data like predictors; they use data collecting only from the project in which we are interested in measuring. Estimators have a variety of purposes including:

- Projecting how many more hours of testing are needed to reach some reliability objective
- Projecting how many more defects must be detected and then fixed to reach some reliability objective.
- Validating a reliability prediction

1.2 The Prediction Big Picture.

If you select *Help->Get prediction started* you will see the Big Picture literally speaking.

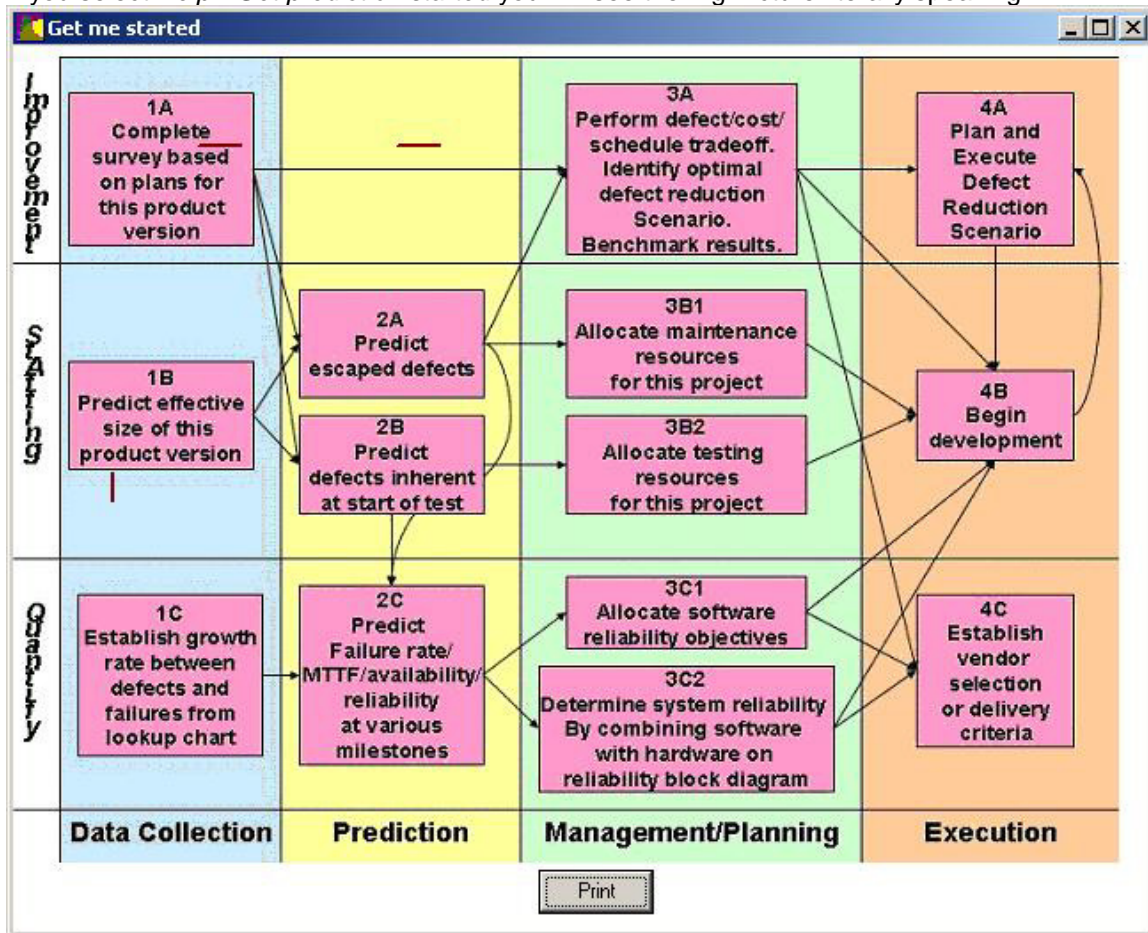


Figure 1- The Big Picture

There are three general objectives:

- Improve
- Staff
- Quantify

There are 4 steps to executing each of these objectives:

- Data collection (orange nodes)
- Prediction (blue nodes)
- Management/planning (green nodes)

The wizards as well as the HTML file which is launched from the main dialog are designed to walk you through each of these components and help you get your project set up.

Table 1 - Tasks required

Goal	Tasks required
<i>Improvement goals</i>	
Reduce defects that are visible to your customer(s) by a specific predefined percentage	Predict deployed defects
Assist a vendor to reduce defects that are delivered to you from a vendor	Predict deployed defects
<i>Staffing goals</i>	
Predict defects that will be found by customer so as to plan for warranty and maintenance	Predict staffing profile
Predict defects that will be found during testing so as to plan resources required to find those defects	
<i>Quantify goals</i>	
Identify the system reliability for hardware and software (usually to provide to one or more of your customers)	1A, 1B, 1C, 2A, 2C, 3C2
Establish vendor selection or delivery criteria for vendors supplying only software	Defect driven - 1A, 3A, 4C OR Reliability driven -1A, 1B, 1C, 2C, 3C1, 4C Performed on each vendor version one at a time
Establish vendor selection or delivery criteria for vendors supplying hardware and software	1A, 1B, 1C, 2A, 2C, 3C2, 4C performed on each vendor system one vendor/system at a time

1.4 Terms and Definitions

Defect density – Defects per unit of size.

The number of defects can be determined by multiplying the defect density by the predicted size either EKSLOC or effective function points. If the effective KSLOC or effective function points is blank, then the KSLOC or function points is used. . The unit of measure (whether KSLOC or function points).

Defect density confidence – The confidence on the defect density prediction is determined by the model used to predict defect density. Some models, such as the SEI CMMi or industry models have a lot of variation so the confidence bounds are higher than with the Shortcut or Full-scale models. The confidence is used to establish the upper and lower bounds on the defect predictions.

Failure rate – Failure rate is computed using a general exponential model. It is a function of defects predicted, duty cycle and growth period.

The end of test failure is measured at delivery time.

$$\lambda_{del} = \text{End of Test Failure rate} = N_{del} (1 - \exp(-Q_{del})) / T$$

The operational failure rate is measured at the end of the defined growth period. If you have input 0 for growth period then these two predictions will have the same value.

T = Number of hours operating per month or the duration in hours of that time interval. If the time interval is a month and there is one system running the software full time then T = 730 hours for example.

TF = Growth period

N_{del} = number of inherent defects delivered. This is determined by using any prediction technique and multiplying by the KSLOC or function points (depending on what you set the unit of measure to).

N₀ = how many defects are predicted to be found during testing.

λ₀ = initial failure rate prediction - failure rate at the start of testing. The start of testing is when the failure rate is at its largest.

$$MTTF_i = T / (N_{del} ((\exp(-Q/TF)^{(i-1)}) - \exp(-Q/TF)^i))$$

i = month after delivery for which MTTF is being solved for

MTBI = Mean Time Between Interruptions

Interruptions – Some defects can be resolved without a change to the source code. For example, defects that have a viable workaround. These are called interruptions.

N_{del} = number of inherent defects delivered. This is determined by using any prediction technique and multiplying by the KSLOC.

$$\text{Operational Failure rate}_i = \text{failure rate after } i \text{ months of growth after delivery} = N_{del} ((\exp(-Q_{del}/TF)^{(i-1)}) - \exp(-Q_{del}/TF)^i) / T$$

MTTF_i – Since an exponential model is used to calculate failure rate, the Mean Time To Failure is **= 1/ failure rate**. MTTF is predicted based on all defects predicted to require a corrective action.

MTBI_i = MTTF_i * Ratio of interruptions to defects that require a corrective action

MTTCF or Critical MTTF - MTTF computed using only those defects that impact availability and have no workaround.

Percentage of defects that are critical – This field is used to filter for outputs for only defects that will impact mission availability. If you ignore this field then no filtering is done.

Critical defect density – If you enter a value for percentage of defects that are critical, this value will be multiplied by the defect density for only the critical

KSLOC and the result is a defect density for only serious defects.

The number of serious defects can be determined by multiplying the severe defect density by the critical EKSLOC or critical function points. If the critical

EKSLOC or critical function points is left blank then the EKSLOC or effective function points is used. If those are blank then the KSLOC or function points is used. The unit of measure (whether KSLOC or function points) is determined by the General Inputs dialog.

Critical failure rate – If you entered a value for percentage of defects that are severe, a serious failure rate is computed using the serious defect density.

The end of test severe failure is measured at delivery time. The operational severe failure rate is measured at the end of the defined growth period. If you have input 0 for growth period then these two predictions will have the same value.

Critical MTTF – This is equal to 1/ severe failure rate since an exponential model is used to compute failure rate. The severe end of MTTF is measured at delivery time. The severe operational MTTF is measured at the end of the defined growth period. If you have input 0 for growth period then these two predictions will have the same value.

Critical MTBI – Critical MTTF * Ratio of interruptions to defects

Duty cycle – This is the percentage of time that the entire software system is operational per month.

Component utilization – Some components within a software system may be utilized more than others. Some components may be COTS (commercial off the shelf software) and may have different defect densities than other components. Some components may be reused and therefore also have a different defect density than others. If you have this data available, you can override the size inputs in the interim section of the All General Inputs page and input size and utilization estimates for each component of the software system. This method allows you to select different models for different components in your system as opposed to using one model for all components.

Growth period – This is the expected number of months after delivery in which the software will be repaired and therefore the reliability will grow. You can also think of this as how long it will take for the very last defect caused by this version to be found. Usually this is 2-3 major release cycles and is usually 36-48 months.

Next release - The time to the next release is the number of months until a major release (new

features). This is used to extrapolate the failure rate, MTTF, reliability and availability until the point in which the current version is replaced with a new version. The predictions at this milestone represent the best that the software will exhibit as long as new features continue to be added to it. The failure rate, MTTF, reliability and availability predictions at the end of growth milestone represent the best that the software will exhibit assuming that no new features are added.

Average during release – The failure rate, MTTF, reliability and availability predictions are computed as an average during the first release cycle. This is because this is the most useful metric for a user of your software. The predictions at the end of the release represent only a best case while the predictions of the average during the release are a more useful indicator.

KSLOC – The unit of measure for size is either KSLOC (1000 lines of source code) or function points. If you select KSLOC, then KSLOC from the general inputs page is used to compute defect density. If you select function points then function points from general inputs page is used.

EKSLOC is the effective KSLOC. Sometimes code is reused. That reused code has theoretically already been debugged. EKSLOC is KSLOC minus reused (tested!) KSLOC.

Critical EKSLOC is the EKSLOC that is associated with functions that may/will cause a mission critical failure. Not all KSLOC has the potential for causing a critical failure. Sometimes there may be auxiliary or optional functions that are useful but do not cause a system failure when are not available. If there is code in your system that will never contribute to a critical failure, then remove that EKSLOC from the count and enter the result in this field.

Function points - The unit of measure for size is either KSLOC (1000 lines of source code) or function points. If you select KSLOC, then KSLOC from the All General Inputs page is used to compute defect density. If you select function points then function points from the interim section of the All General Inputs page is used.

Sometimes code is reused. That reused code has theoretically already been debugged. Effective function points are function points minus reused (tested!) function points.

Critical effective function points is the effective function points that is associated with functions that may/will cause a mission critical failure. Not all function points have the potential for causing a critical failure. Sometimes there may be auxiliary or optional functions that are useful but do not cause a system failure when are not available. If there is code in your system that will never contribute to a critical failure, then remove that effective function points from the count and enter the result in this field.

Executable size – This is the number of bytes in the executable. This may be used for size if the neither function points nor KSLOC is known.

Software components – a software component is a component of the software system, which has functional characteristics. A software component may be a third party component. The top of the software architecture is a CSCI (Computer Software Configuration Item). This is either an executable or a DLL (Dynamic Link Library). Components are the next layer of architecture. Several components may constitute a CSCI. Several CSCI's may constitute a system. Within the CSC, there are usually several if not many CSU's (Computer Software Units). The Unit is the lowest level of architecture and is a function or procedure if a procedural language is used or a method if an object oriented language is used.

Upper and lower bounds on size – Since size is a prediction, you should supply the upper and lower bounds on the size prediction as these are used to compute the confidence of the size prediction. The relative error of the size prediction generally decreases with each phase of development until the code is completed and tested and at that time the size can be counted and is therefore known. At the requirements review milestone (the point in which the requirements

are signed off) the size prediction may be off by 50% or more. At the design review milestone 25% or more. During coding the size prediction may be within 10%. Finally when testing is complete the size prediction is no longer a prediction.

Growth rate or Conversion ratio – the growth rate or the conversion ratio converts defects to failure rate. It is computed either by historical data from projects at your company or by using the Rome Labs lookup chart.

Growth rate confidence – Since the growth rate is a prediction, we need to have a confidence value for it to establish the upper and lower bounds on the failure rate and MTTF predictions. When you select the industry type, the average confidence from our database of growth rates is also selected at the same time that the growth rate is selected.

Expansion ratio – This is the density of your language compared to assembler. FREstimate calculates all defect densities in terms of assembler. This allows you to multiply the prediction based on the expansion ratio that is appropriate for the language. You can override this value if you wish. FREstimate uses default values for each language.

Life cycle phase

The phases of the lifecycle range from concept to delivery. The life cycle phase is used to establish the default size prediction confidence bounds. Rome Laboratory model uses this field as well. Some of the factors in the Rome Laboratory model are phase specific.

Application type

The application type is used by the Industry model and the Rome Laboratory model. It is also used by the wizards to help you pick the model that works the best for your application type. When you select the application type, the Industry model computes an average defect density for that application type.

The application type is also used to select a default growth rate and the growth rate confidence bounds.

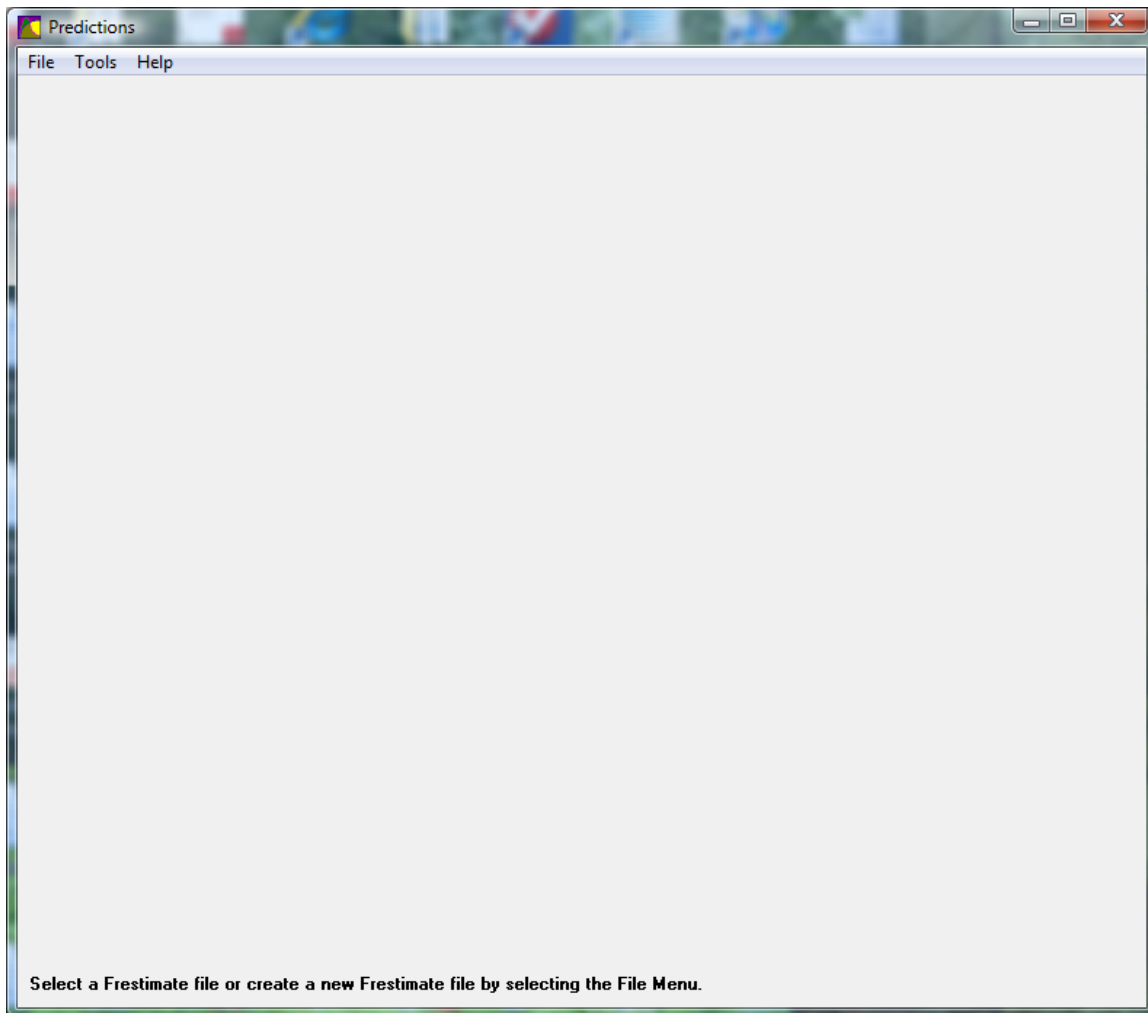
When you select the application type, the Rome Laboratory model uses that application to determine the “A Factor” which is a baseline defect density.

Language

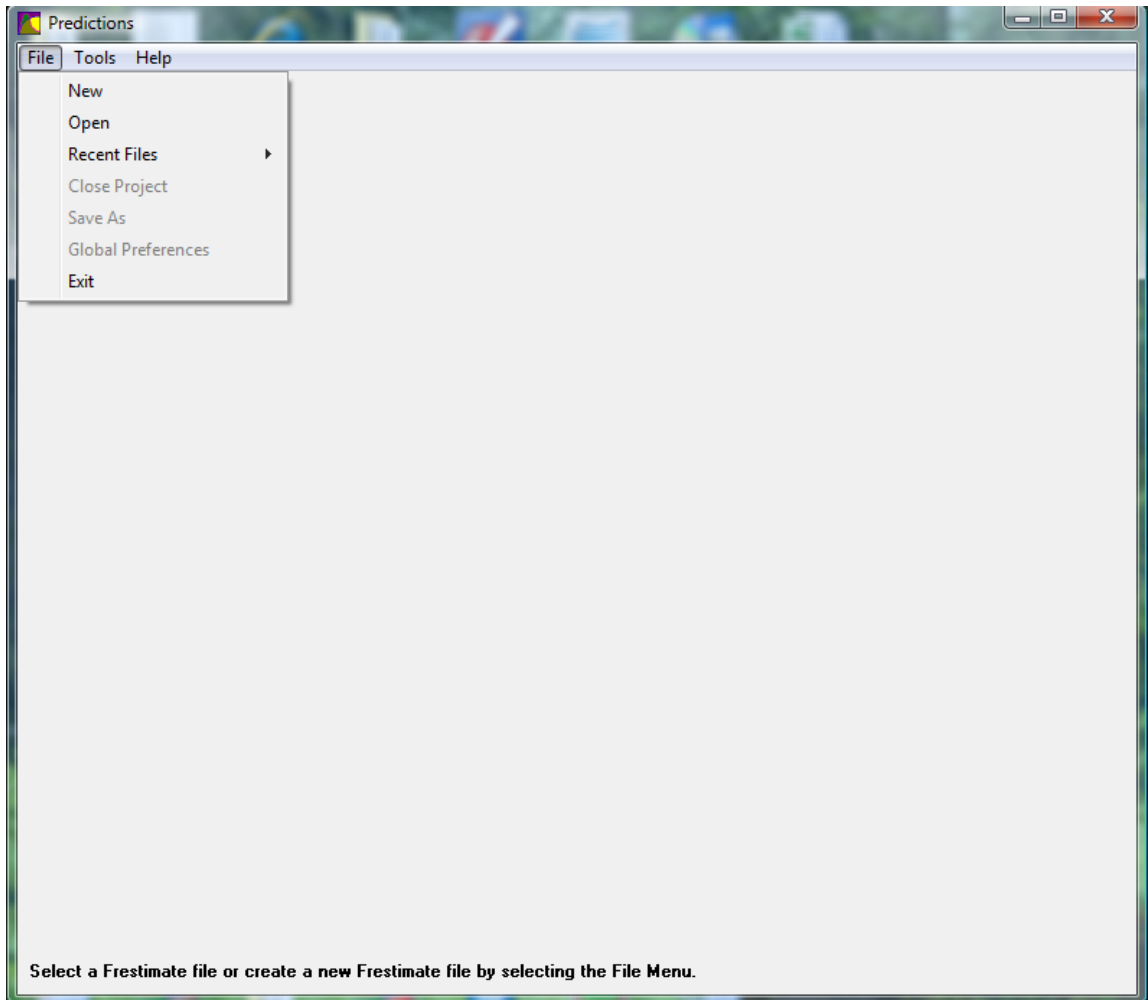
Language is an input because it is used to convert the predicted defects per KSLOC of assembler to whatever language is applicable for your project. If you leave this as assembler and your language is C++ the predicted defects could be off by a measurable amount as Assembler is denser than C++. The language field and the Code Expansion field are related. When you change the language field, you change the default for the code expansion field. You can override this default, however.

2.0 File Menu

When you first launch Frestimate, there are no open project files. You will see the below screen.



The first thing that you need to do is open an existing project file or create a new project. Select the File Menu.

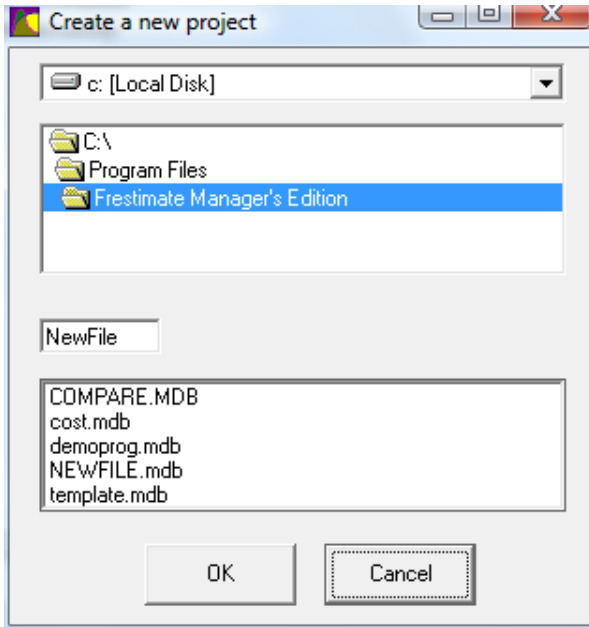


The file menu contains the project file related functions. You must have a project open to perform a software reliability prediction.

- New - Creates a new project file and then opens that file
- Open - Opens an existing project file
- Recent files – Allows you to select from a list of the 4 most recent project files opened
- Close - Closes the project file you are currently editing.
- Save As - Allows you to save this project to another name and then opens that file.
- Global Preferences- allows you to toggle the units of measure for time (i.e. hours, millions of hours or billions of hours).
- Exit - Exits FREstimate.

2.1 New File

The new file option allows you to create a new prediction file. One file is created for both the prediction and estimation models. You can create this file on any drive and in any folder.



To create a project:

1. Click on "File" from the main menu with your mouse and then click on "New". The "New" function is not enabled when a project file is already open.
2. Decide which drive and which folder you want your new project to reside on.
3. Enter the name of the new file. Do NOT include the extension ".mdb".
4. Click on "OK" to create the new project, or click on "CANCEL" to cancel the creation of the new project
5. If that selected project name already exists you will not be able to create it.
6. After the project is successfully created, you may open it and do all other "File" operations on it.

Name your project accordingly so that everyone using the software will put the correct information in the correct project. One good practice is to create a new project when going to a new release, keeping all of the closed features/corrective actions in one database and creating a new project with the features/corrective actions that are still active in a new database. If you have software products at your organization that are not related in any way then you should also create separate projects for each product.

Projects are database files that contain all of the information needed for predicting and estimating reliability. How you define projects is up to you. Generally a project is created for every release of a particular piece of software. You may also want to create one project for just the severe defects that are detected during testing.

Another good practice is to create a new database when there are a lot of records in the current project. The more records there are, the slower it will get to manipulate that database. If you do create a new database for this reason, make sure that you group the features/corrective actions so that the older/obsolete ones are in one file and the newer records in another file.

2.2 Open File

You may open only one file at a time. You can select from any drive on your computer. Only valid FREstimate files will be displayed. If you open a file that is not valid, you will be notified appropriately.

Opening a project will open the database file selected. When a project is not open, only the New, Open and Exit commands are enabled. Once a project is open then the other menu items will be appropriately enabled.

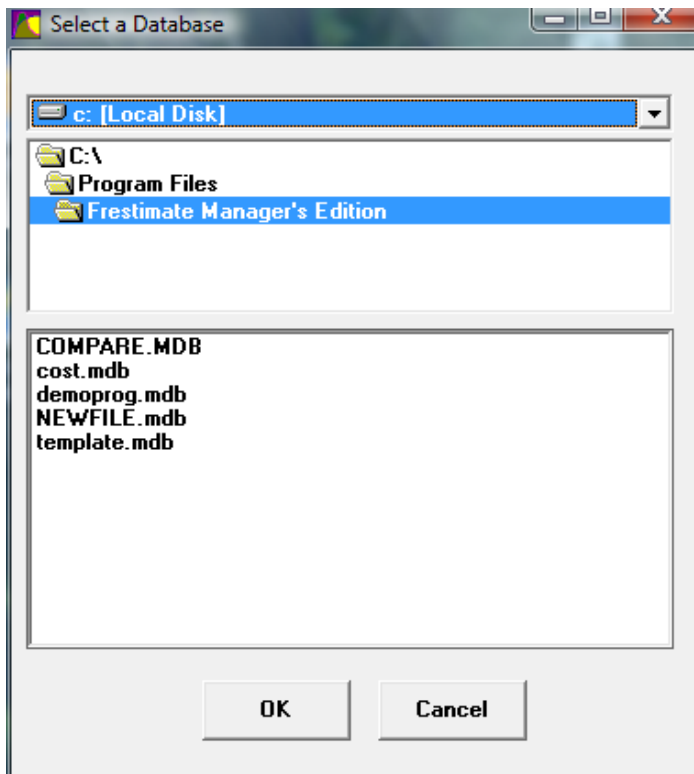
Version 3.7 will upgrade FREstimate files created from version 3.6, 3.5, 3.4 and 3.3. However, it will not upgrade FREstimate files that were created from versions earlier than 3.3.

NOTE: The Full-scale and Shortcut models changed dramatically between version 3.6 and any earlier version of FREstimate. Even if FREstimate upgrades your files to version 3.6, you do need complete the Full-scale and Short-cut surveys with version 3.6.

To open a project:

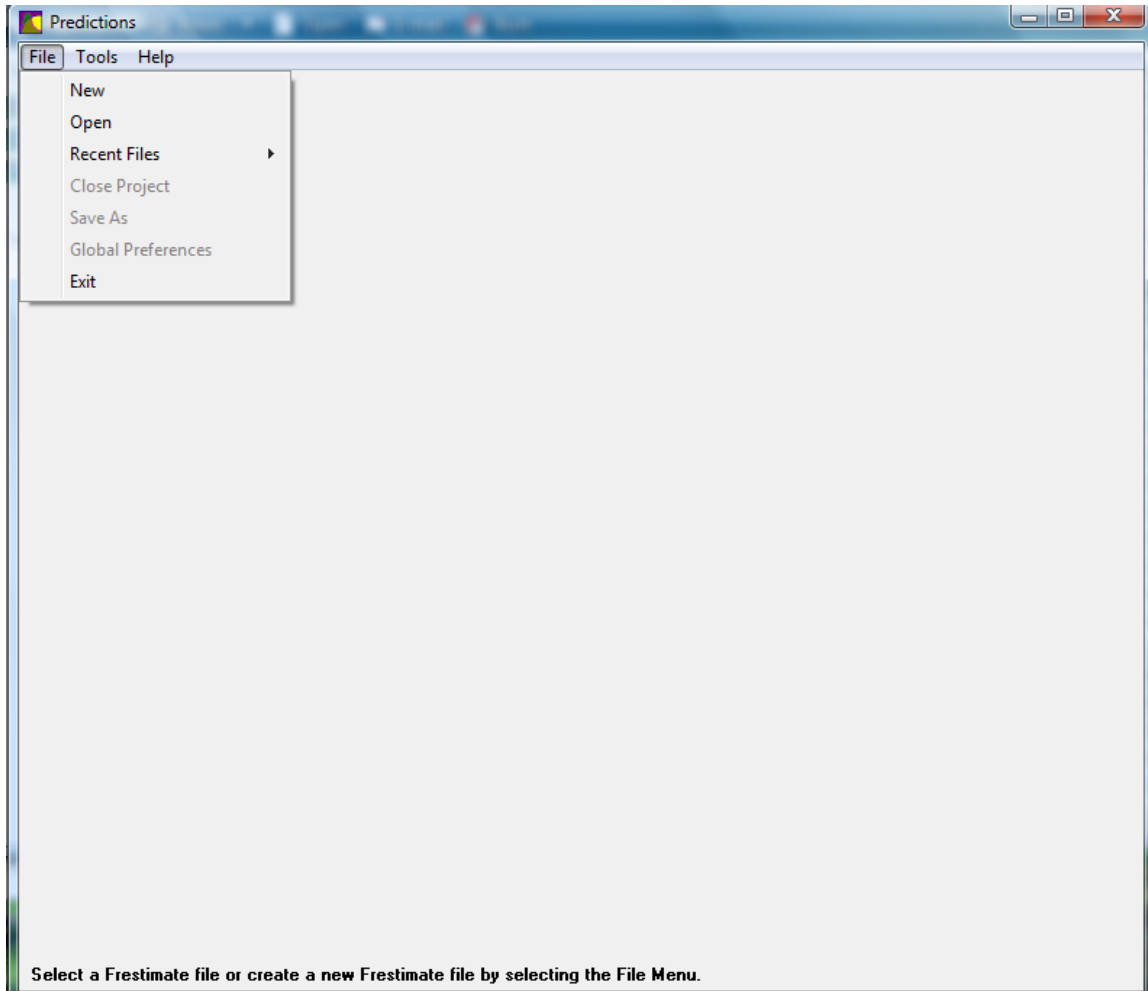
1. Click on "File" from the main menu with your mouse and then click on "Open".
2. Select the file you would like to open using the scroll window or the up and down arrow keys.
3. Click on "OK" to open the project, or click on "CANCEL" to cancel the open.
4. Once a file is opened, you will be able to select from the Prediction, Estimation and Fielded MTTF metrics menus.

The "File Open" function is disabled when a project file is already open.



2.3 Recent Files

You can also open a file by using the Recent Files option. When you select “Recent Files” from the “File” menu you will see the 4 most recent files that you have opened/created. The first time that you use Frestimate you won’t see any file names in this list. “Recent Files” is only enabled when there is no project file open.



Once you have a project file open, the below file menu is displayed. You can see that now the other menu options are enabled. Regardless of whether you use the “New”, “Open” or “Recent Files” option to open a project file, the “File” Menu will now look like the below.

Predictions

File Tools Help

New Open Recent Files Close Project Save As Global Preferences Exit

Failure rate profile MTTF profile Reliability profile Availability profile Trends Reports Compare Results Cost scenarios Test data/growth Field Data Print

Select an Extrapolation

Predicted percentile 50 Bounds 80% ☐ Use my ratio of testing to fielded defects instead of model default

critical defects) Total defect density .0555

Bounds on defect density prediction (all defect types) Defect density .368 Size .7503 Total defect density 1.1183 Size bounds as % 50 Growth rate bounds 2.675

Results filtered for critical defects only

	Nominal	Upper Bound	Lower Bound
Start of test defect density	.797	1.03	.564
End of test defect density	.075	.131	.019
Start of test defects	162	209	115
End of test defects	15	27	4
Failure rate predictions			
End of test failure rate	2.086e-2	3.641e-2	5.315e-3
Failure rate at next release	4.515e-4	7.399e-4	9.818e-5
Average failure rate during release	7.933e-4	1.384e-3	2.021e-4
MTTF predictions			
End of test MTTF	47.928	27.462	188.133
MTTF at next release	2214.656	1351.446	10185.373
Average MTTF during release	1260.58	722.295	4948.145
MTBI predictions			
End of test MTBI	9.586	5.492	37.627
MTBI at next release	442.931	270.289	2037.075
Average MTBI during release	252.116	144.459	989.629
Reliability predictions			
End of test reliability	84.62706e-2	74.72848e-2	95.83682e-2
Reliability at next release	99.63942e-2	99.40979e-2	99.92149e-2
Average reliability during release	99.36738e-2	98.89853e-2	99.83845e-2
Availability predictions			
End of test availability	88.77118e-2	81.91628e-2	96.87812e-2
Availability at next release	99.727e-2	99.55341e-2	99.94051e-2
Average availability during release	99.52137e-2	99.16764e-2	99.87763e-2

Results for all defect types that result in corrective action

	Nominal	Upper Bound	Lower Bound
Defect density predictions are in terms of defects per KSLOC	15.942	20.601	11.283
Object Oriented Language	1.501	2.619	.382
	3571	4615	2527
	336	587	86
Failure rate predictions are in terms of failures per Hour	4.605e-1	8.036e-1	1.173e-1
	9.965e-3	1.633e-2	2.167e-3
	1.751e-2	3.055e-2	4.46e-3
	2.172	1.244	8.525
MTTF/MTBI predictions are in terms of hours	100.352	61.237	461.525
	57.12	32.729	224.213
	.434	.249	1.705
	20.07	12.247	92.305
	11.424	6.546	44.843

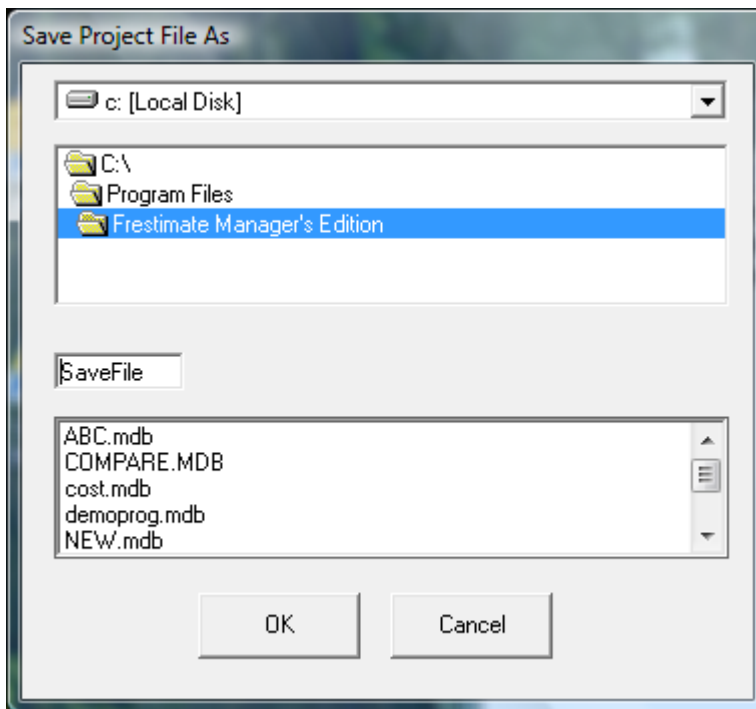
C:\products\SW\FRESTIMATE\380\code\demoprogram.mdb

2.4 Close File

When you close a file it will automatically be saved. Demonstration software packages will not save the file that you worked on.

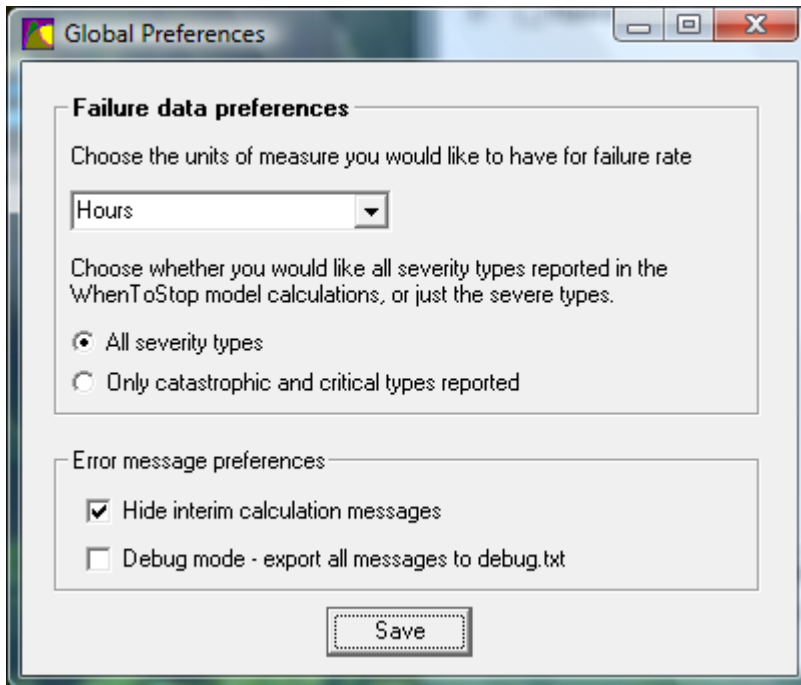
2.5 "Save As" File

This function allows you to save this file as another file. This is useful when you have two predictions that have similar data inputs. After this function is complete, the project that you create is now in loaded and not the original project. In the below example, SaveFile will be in memory after the "OK" button is pressed assuming that this project name does not already exist.



2.6 Global preferences

This dialog allows you to select which unit of measure for time will be displayed in both the prediction and estimation results. Your choices are hours, millions of hours and billions of hours. Failure rate will be displayed in terms of whichever of these you select from this dialog. This preference is a global preference in that all files that you create or modify will use this preference. You can change this preference anytime that a project file is open. After the change, all future projects will be automatically converted to this unit of measure. This is a global preference because it is usually not changed often within an organization. If you have the WhenToStop estimation module, a message will be displayed indicating that the estimation computations are being updated.



3.0 Prediction Results

The prediction results show predictions before code is even written. See the Prediction user's manual for more information on section 3.0.

Predictions

File Tools Help

General inputs Survey inputs for this model Modify report Defect profile Failure rate profile MTTF profile Reliability profile Availability profile Trends Reports Compare Results Cost scenarios Test data/ growth Field Data Print

Select a model for predicting defects: Industry model Satellites Select an Extrapolation: Bounds: 80% ☐ Use my ratio of testing to fielded defects instead of model default

Bounds on defect density prediction (critical defects): Defect density: .0022 Size: .0131 Total defect density: .0153

Bounds on defect density prediction (all defect types): Defect density: .044 Size: .2613 Total defect density: .3053 Size bounds as %: 50 Growth rate bounds: 2.675

Results filtered for critical defects only

	Nominal	Upper Bound	Lower Bound
Start of test defect density	.107	.13	.085
End of test defect density	.026	.041	.011
Start of test defects	22	26	17
End of test defects	5	8	2
Failure rate predictions			
End of test failure rate	7.266e-3	1.151e-2	3.021e-3
Failure rate at next release	1.573e-4	2.339e-4	5.581e-5
Average failure rate during release	2.763e-4	4.377e-4	1.149e-4
MTTF predictions			
End of test MTTF	137.622	86.872	330.976
MTTF at next release	6359.188	4275.054	17918.85
Average MTTF during release	3619.643	2284.848	8705.134
MTBI predictions			
End of test MTBI	27.524	17.374	66.195
MTBI at next release	1271.838	855.011	3583.77
Average MTBI during release	723.929	456.97	1741.027
Reliability predictions			
End of test reliability	94.3527e-2	91.20234e-2	97.61189e-2
Reliability at next release	99.87428e-2	99.81304e-2	99.95536e-2
Average reliability during release	99.77923e-2	99.65048e-2	99.90814e-2
Availability predictions			
End of test availability	95.78066e-2	93.47655e-2	98.20124e-2
Availability at next release	99.90476e-2	99.85839e-2	99.96618e-2
Average availability during release	99.83279e-2	99.73537e-2	99.93041e-2

Results for all defect types that result in corrective action

	Nominal	Upper Bound	Lower Bound
Defect density predictions are in terms of defects per KSLOC	2.148	2.59	1.706
Object Oriented Language	.523	.828	.217
	481	580	382
	117	185	49
Failure rate predictions are in terms of failures per Hour	1.604e-1	2.54e-1	6.668e-2
	3.47e-3	5.162e-3	1.232e-3
	6.097e-3	9.659e-3	2.535e-3
	6.236	3.936	14.997
MTTF/MTBI predictions are in terms of hours	288.151	193.713	811.948
	164.015	103.532	394.451
	1.247	.787	2.999
	57.63	38.743	162.39
	32.803	20.706	78.89

C:\products\SW\FREStimate\380\code\demoprogram.mdb

4.0 Estimation Results

The Systems Testing Estimation menu is enabled in the Frestimate Manager's edition. These functions do estimations based on failure data collected during testing. To access the Estimation Results you must have the Manager's Edition installed. Open a file as per section 1 of this document and then press the "Test data/growth" button from the main page. You will then see the Estimation results.

See the WhenToStop user's manual for more information.

Select
this
button

Estimation results for growth model selected

General Inputs

Inputs failures by day

Import Failure data

Parameter estimation

Summary results of all models

Model sensitivity

Compare results

Select a trend

Reports

Estimated MTTF, failure rates

Estimated Inherent Defects	877.5e-1	Defects estimated between now and end of test	0
Defects found so far in testing	63	End of testing	4/26/2002
Estimated Current Failure Rate	6.339637e4	Failures Per Hour	
Estimated Current MTTF	157.738e-1	Hours	
End of Test Failure Rate	6.339638e4	Failures Per Hour	
End of Test MTTF	157.738e-7	Hours	
Operational Failure Rate	7.20113e-6	Failures Per Hour	
Operational MTTF	138.867e3	Hours	

Other projections

Estimated reliability for mission time specified and current failure rate	Not Available
Estimated reliability for mission time specified and EOT failure rate	Not Available
Estimated reliability for mission time specified and operational failure rate	9.999424e-1
Estimated availability for current MTTF and MTSWR specified in prediction	0.722365
Estimated availability for end of test MTTF	2.601844E-06
Estimated availability for operational MTTF	0.9999564
MTSWR	6.06253
Objective delivered MTTF	1000
Test hours needed to reach objective	701.4e1
Defects to discover to meet objective	247.5e5

The failure rate and MTTFs are for these type: All severity types.

Select the model that you want to see results for: **Exponential**

Select the curve fitting method: **Best Straight Line**

Buttons: Help, Update results, Print

all defect types that result in corrective action

Nominal	Upper Bound	Lower Bound
15.942	20.602	11.282
1.501	2.619	.382
3571	4615	2527
336	587	86
4.605e-1	8.036e-1	1.173e-1
9.965e-3	1.633e-2	2.167e-3
1.751e-2	3.055e-2	4.46e-3
2.172	1.244	8.525
100.352	61.237	461.525
57.12	32.729	224.213
.434	.249	1.705
20.07	12.247	92.305
11.424	6.546	44.843

5.0 Field Metrics Menu

This menu item allows you to input actual MTTF values from customer/ end user sites.

Select
this
button

Predictions

File Tools Help

General inputs Survey inputs for this model Modify report Defect profile Failure rate profile MTTF profile Reliability profile Availability profile Trends Reports Compare Results Cost scenarios Test data/ growth Field Data Print

Select a model for predicting defects: Industry model Defense average Bounds: 80% Use my ratio of testing to fielded defects instead of model default

Bounds on defect density prediction (critical defects): Bounds on defect density prediction (all defect types)

Defect density: .0109 Size: .0082

Results filtered for

	Nominal		
Start of test defect density			
End of test defect density			
Start of test defects	Not available		
End of test defects	Not available		
Failure rate predictions			
End of test failure rate	Not available		
Failure rate at next release	Not available		
Average failure rate during release	Not available		
MTTF predictions			
End of test MTTF	Not available		
MTTF at next release	Not available		
Average MTTF during release	Not available		
MTBI predictions			
End of test MTBI	Not available		
MTBI at next release	Not available		
Average MTBI during release	Not available		
Reliability predictions			
End of test reliability	Not available	Not available	Not available
Reliability at next release	Not available	Not available	Not available
Average reliability during release	Not available	Not available	Not available
Availability predictions			
End of test availability	Not available	Not available	Not available
Availability at next release	Not available	Not available	Not available
Average availability during release	Not available	Not available	Not available

Collect Operational Data

How many units have been deployed with this version? 2

What is the average duty cycle per month in hours for each unit? 730

How many total software interruptions have been reported by all customers including multiple instances (same defect causing many failures)? 12

Of these, how many required a corrective action to the software code? (as opposed to a reboot, workaround, configuration change, etc.) 17

Of the total interruptions, how many were critical enough to require immediate action AND had no viable workaround? 1

Compute Print

Actual MTTF hours

Actual failure rate failures per hour

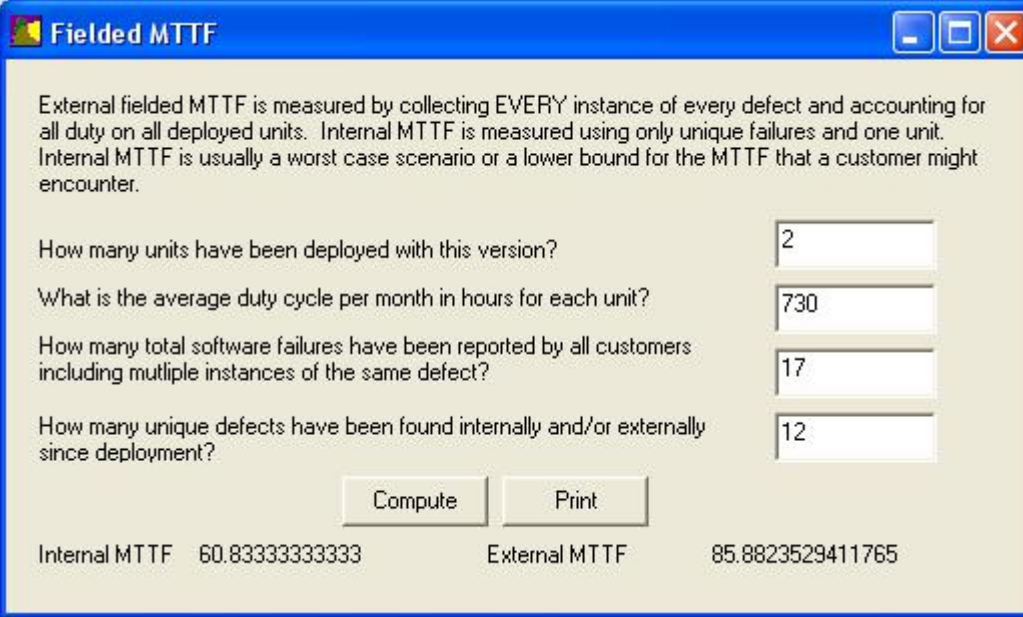
Actual MTBI hours

The end of test MTTF is bigger than those in our database. The failure rate and MTTF values have been computed using default values for conversion ratio which is how fast defects become failures once the software is operational. If you have data for this growth rate/conversion ratio from your organization or product, you should include it in the prediction general inputs page.

C:\PRODUCTS\SW\FREStimate\380\CODE\NEW.mdb

Internal Fielded MTTF is simply the total number of hours in operation on one average system/customer site divided by the total number of unique failures. This is almost always the worst case scenario for the fielded MTTF as it is the MTTF if all failures were to be visible to all customers. However, it also presumes that a particular failure is observed only once.

External Fielded MTTF is simply the total number of hours in operation by any customer/delivered system divided by the total number of failures regardless of whether they are unique or not. So, if the same defect causes the same failure at 10 systems then 10 failures are counted. The external MTTF also takes into consideration the possibility that the same failure may be observed over and over at the same customer site.



Fielded MTTF

External fielded MTTF is measured by collecting EVERY instance of every defect and accounting for all duty on all deployed units. Internal MTTF is measured using only unique failures and one unit. Internal MTTF is usually a worst case scenario or a lower bound for the MTTF that a customer might encounter.

How many units have been deployed with this version?

What is the average duty cycle per month in hours for each unit?

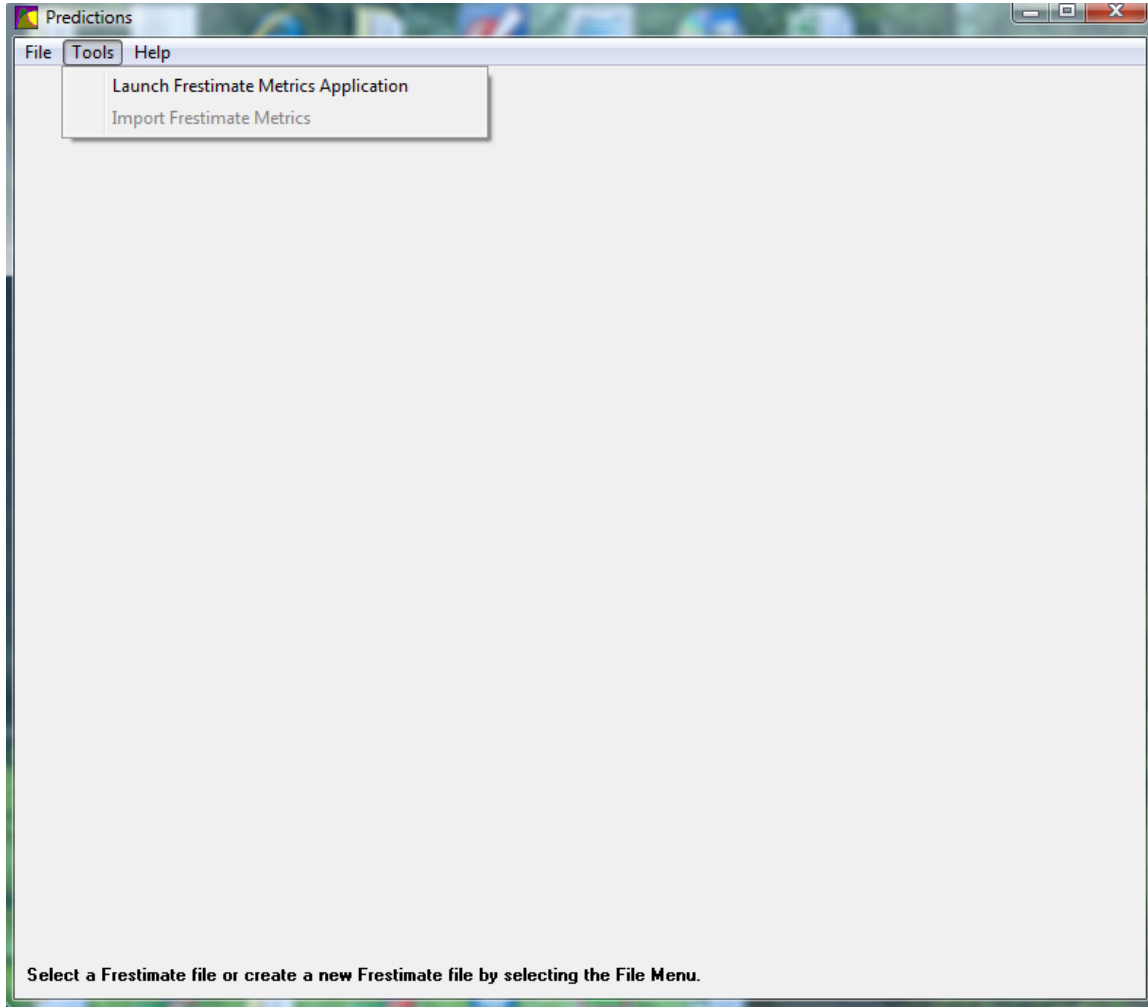
How many total software failures have been reported by all customers including mutiple instances of the same defect?

How many unique defects have been found internally and/or externally since deployment?

Internal MTTF 60.8333333333 External MTTF 85.8823529411765

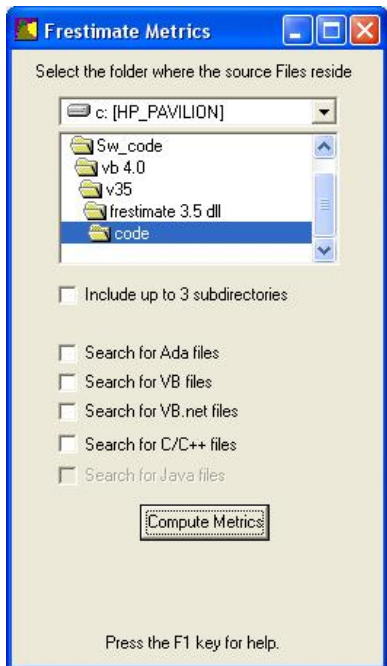
6.0 Tools Menu

The tools menu is new as of version 3.5. This menu executes the FREstimate Metrics software package.



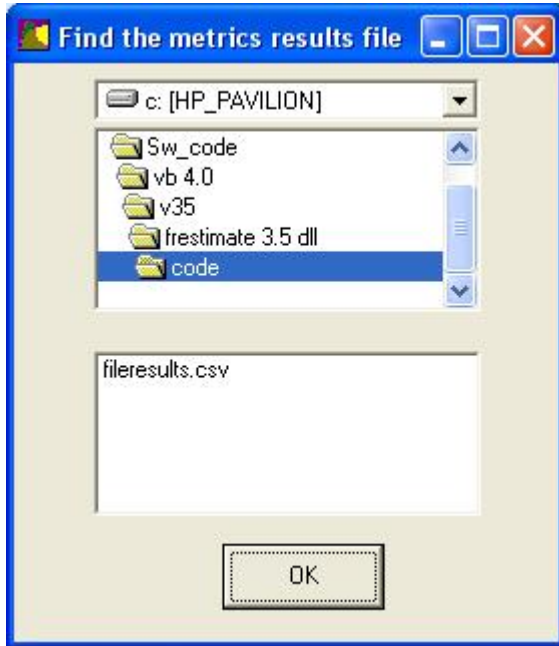
6.1 Launch FREstimate Metrics

If you have the FREstimateMetrics.exe application installed in the same folder as the FREstimate software, this tool menu item will be enabled. When you select this menu item the following page is displayed. The FREstimate Metrics package has a user's manual and help file for more detailed instructions on how to use the metrics component. Refer to these documents for details. Note that only the language modules that you have purchased will be enabled in the below page. (The Java language module will be implemented at a future date)



6.2 Import FREstimate Metrics

If you have a project file open, you can import the results of the FREstimateMetrics application directly into the project file. The below page is displayed when you select this menu item. You simply select the results file from the FREstimateMetrics application and then the size and complexity are imported into the FREstimate project file. You will be able to see the imported results by going to the "All general inputs page".



The size metrics import will convert all language types to assembler and multiply the stand code expansion ratios to this for a resulting KSLOC size. The standard code expansion ratios are:

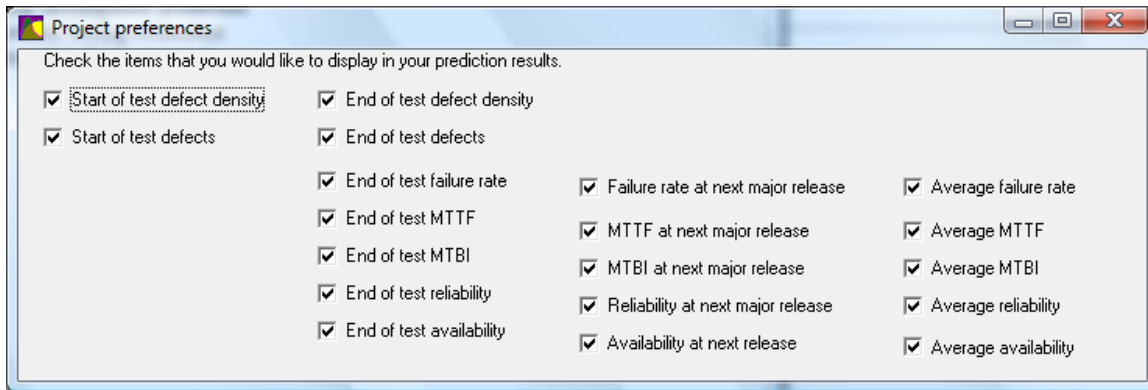
VB and VB .net 6

C	3
C++	6
Ada	6

Since the tool cannot determine what percentage of the code is effective, it will also set the EKSLOC and critical EKSLOC to the total size imported from the metrics tool. Please make sure that you modified the EKSLOC field so that only the new KSLOC is counted. Alternatively, you can perform the FREstimate metrics on only the effective KSLOC prior to importing the size and complexity. The imported complexity is currently used only by the Rome Labs module.

2.7 Modify Report

Frestimate computes many different kinds of results as shown in Figure 1. For a particular project some of these results may be more relevant than others. This page allows you to select which metrics are displayed in the results page.



2.8 Print Prediction Project Summary

This will print the results for each prediction model that you have enabled. You can print to the screen, to a file or to a printer. Printing is not enabled for the demonstration program. If you want to print the inputs for each of the models you can do so by going to that input screen and printing. Graphs can be printed as well as exported and saved to the clipboard.

Software Reliability Prediction Results

Inputs to prediction models						
Project Name	Project name	Percent fielded defects expected to impact availability		5.00		
Operational duty cycle per month	1,600.00	Operational growth rate		6.62	Growth rate confidence	2.68
Post delivery growth period in months	48	Months between major releases		12		
K\$LOC	400.00	Function Points	0.00	Code expansion	6.00	
EK\$LOC	293.00	Effective Function Points	0.00	Size confidence (by phase)	0.25	
Critical EK\$LOC	263.70	Critical Effective Function Points	0.00	Size confidence (historical accuracy)	0.50	
Ratio of testing to fielded defects	5.00	Ratio of interruptions to fielded defects		5.00		
Outputs for all failure types						
Defects/Density Predictions	Nominal	Upper bound	Lower bound	Nominal	Upper bound	Lower bound
Start of test Defect Density	15.942	16.694	15.190	.797	.836	.758
End of Test Defect Density	1.501	2.286	.715	.075	.114	.036
Start of test Inherent Defects	4671	4891	4451	210.195	220.546	199.843
End of Test Inherent Defects	440	670	210	21.983	30.137	9.433
Failure rate predictions						
End of test failure rate	.549594759	.837137401	.262051910	.027479738	.037671200	.011792330
Operational failure rate	.000054353	.000695704	.000002580	.000002717	.000034785	.000000129
Failure rate at next release	.007767921	.013372002	.002742279	.000388396	.000668600	.000137114
Average failure rate during release	.022899782	.034880731	.010918827	.001144989	.001569633	.000491347
MTTF predictions						
End of test MTTF	2	1	4	36	27	85
Operational MTTF	18,398	1,437	387,496	367,960	28,748	7,749,911
MTTF at next release	129	75	365	2,575	1,496	7,293
Average MTTF during release	44	29	92	873	637	2,035
MTBI predictions						
End of test MTBI	0	0	1	7	5	17
Operational MTBI	3,680	287	77,499	73,592	5,750	1,540,982
Average MTBI at next release	26	15	73	515	299	1,459
Average MTBI during release	9	6	18	175	127	407
Reliability predictions						
End of test reliability				.802648	.739804	.909974
Operational reliability				.999978	.999721	.999999
Reliability at next release				.996897	.994665	.998903
Average reliability during release				.990881	.987521	.996076
Availability predictions						
End of test availability				.857194	.814078	.933278
Operational availability				.999983	.999789	.999999
Availability at next release				.997650	.990573	.997030
Average availability during release				.993106	.995963	.999169

This model was used to predict the above results: SoftRel FullScale Model

Key: All MTTF values are in terms of hours. All failure rates are in terms of failures per hour.

Blank fields indicate values that could not be computed given the inputs or model selected

Start of testing - Measured at the start of test to include all defects found during testing that are worthy of a change to the source code

End of test - based on predicted defects that escape software testing and are visible to end users.

3/13/2007

2.9 Print Estimation Project Summary

This will print the estimation results for the model selected in Systems Testing Estimation->Results. You can print to the screen, to a file or to a printer. Printing is not enabled for the demonstration program.

Project Name	25	Start of testing	4/28/2001	End of testing	4/26/2002
		Growth period	4	Duty cycle	900.00
		Mission time (hours)	8.00	Objective MTTF (hours)	1,000.00

Results for model		Binomial
Estimate for failure rate/MTTF Nominal case prediction		
Inherent Defects	256.61	
Current failure rate	0.111795	Per Hour
Current MTTF	8.944913	Hours
End of test failure rate	0.111795	Per Hour
End of test MTTF	8.944913	Hours
Operational failure rate	0.001566	Per Hour
Operational MTTF	638.640686	Hours
Reliability estimates		
Reliability for this mission time and current failure rate	0.408868	
Reliability for this mission time and end of test failure rate	0.408868	
Reliability for this mission time and operational failure rate	0.987552	
Test hours required to reach objective MTTF	8,337.276706	
Defects to be removed to reach objective MTTF	195.844053	

