

Avery Weigh-Tronix



Model 1310 Indicator User's Manual

UNITED STATES

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

CANADA

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

Le present appareil numerique n'emet pas de bruits radioelectriques depassant les limites applicables aux appareils numeriques de la Class A prescrites dans le Reglement sur le brouillage radioelectrique que edicte par le ministere des Communications du Canada.



CAUTION

Risk of electrical shock. Do not remove cover. No user serviceable parts inside. Refer servicing to qualified service personnel.

Weigh-Tronix reserves the right to change specifications at any time.

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IMPORTANT

This equipment must be routinely checked for proper operation and calibration. Application and usage will determine the frequency of calibration required for safe operation.

Pages are numbered consecutively beginning with the cover page.

1310 Specifications

Power Input	Universal 85-265 VAC, 50/60Hz, 75VA
Excitation	10 Volts DC or 10 volts AC square wave capable of driving up to thirty-two 350-ohm weight sensors. Indicator is also capable of driving Quartzell™ transducers
Operational Keys	Zero, Tare, Print, Units, Select, Enter, Escape, Clear, 0-9/Alpha, Decimal Point and Five Soft Keys labeled per selected operational routine.
Operational Annunciators	Displayed symbols indicate motion, center of zero, unit of measure and more.
Display	Model 1310—Dot graphic display, 5"W x 1.33"H provides images and up to eight lines of weight and/or text. 240 x 64 dots cold cathode fluorescent backlight, white on blue.
Display Characters	Application defined. 1.16" to 0.145" high.
Display rate	Selectable, from 1 in 10 seconds to 10 times per second
A to D Conversion Rate	60 times per second
Unit of Measure	Pounds, kilograms, grams, ounces, pounds and ounces and four programmable custom units
Capacity Selections	Up to 10,000,000 selectable
Incremental Selections	Multiples and sub multiples of 1, 2, 5
Decimal locations	88888888 pick any location relative to division size
Displayed Resolution	Up to 1 part in 10,000,000
Audio Output	Audio tone for key contact assurance or operational alarms
Time and Date	Battery protected real time clock is standard
Internal Resolution	1,000,000 counts analog, Quartzell™ transducer higher
Harmonizer™ digital filtering	Fully programmable to ignore noise and vibration
Memory	128K (expandable to 8MB)
Standard input and outputs	Com 1: RS232, RS-485/422, Quartzell™, SensorComm™ Com 2: RS232, 20 mA current loop Com 3: RS232, RS-485/422, Quartzell™, SensorComm™ Com 4: RS232, RS-485/422, Quartzell™, SensorComm™ (One bi-directional signal per port) Four set point I/O ports via OPTO 22 I/O modules 1 Analog scale input PS/2 Keyboard port
Dimensions	7.25" H x 11" W x 8.25" D (184 mm x 279 mm x 205 mm)
Available Options	<ul style="list-style-type: none">- Multiple analog scale inputs, up to seven additional- Eight fully isolated, programmable analog outputs (selectable 0-20mA, 0-24mA, 4-20mA, 0-5VDC, 0-10VDC, ±5VDC, ±10VDC)- Remote expanded control interface for TTL or solid state up to 64- OPTO 22 Generation 4 I/O Modules- Internal modem- Memory Expansion - 1, 4, 5, 8 MB (battery backed SRAM)- PC (AT) style alphanumeric keyboard- Up to sixteen pulse counter inputs- SensorComm™ Digital j-box- Traxle™ total truck and axle weighing
Fieldbus Network Interfaces	Device Net™, ProfiBus®, ControlNet™, InterBus, ModBus Plus, Ethernet 10/100 (ModBus TCP, TCP/IP (sockets), HTTP, SMTP, FTP, EtherNet/IP)
Operating Temperatures	NTEP 14 to 104° F (-10 to 40° C), 10 to 90% relative humidity
Enclosure	Stainless steel wash down enclosure NEMA 4X
Weight	17 lb, 7.7 kg
Agencies	NTEP Class III/IIIL:10,000d CC# 01-033 A1 FCC Class A

Introduction

About This Manual

***Configuration file
name is
14835B0A.310***

This manual covers the information you need to understand the operation of your Model 1310 instrument.

Major sections of this manual are headed by titles in a black bar like *Introduction* above. Subheadings appear in the left column. Instructions and text appear on the right side of the page. Occasionally notes, tips, and special instructions appear in the left column.

Model 1310 Indicator

Plug the Model 1310 into an easily accessible grounded outlet only. Never use the unit without an appropriate earth-ground connection.

Any computer based system should have a separate, grounded power circuit. We recommend one for the Model 1310.

The Model 1310 is a stand alone or network capable weight indicator and process controller. Built into the Model 1310 are the following standard features:

- 4 serial ports
- Time
- Date
- Stainless steel enclosure
- Large graphic display
- Default Multi-Tare Memory and Accumulator application

The Model 1310 front panel is shown in Figure 1. The front panel includes the following:

- Dot graphic display, 5"W x 1.33"H provides images and up to eight lines of weight and/or text. 240 x 64 pixel cold cathode fluorescent backlit, white on blue
- Five variable function soft keys (F1-F5)
- Alphanumeric keypad
- **SELECT** key
- **UNITS** key
- **PRINT** key
- **TARE** key
- **ZERO** key
- **C** (Clear) key, Power Off/On
- **ESC** (Escape) key
- **ENTER** key
- Decimal point key

Model 1310 Front Panel

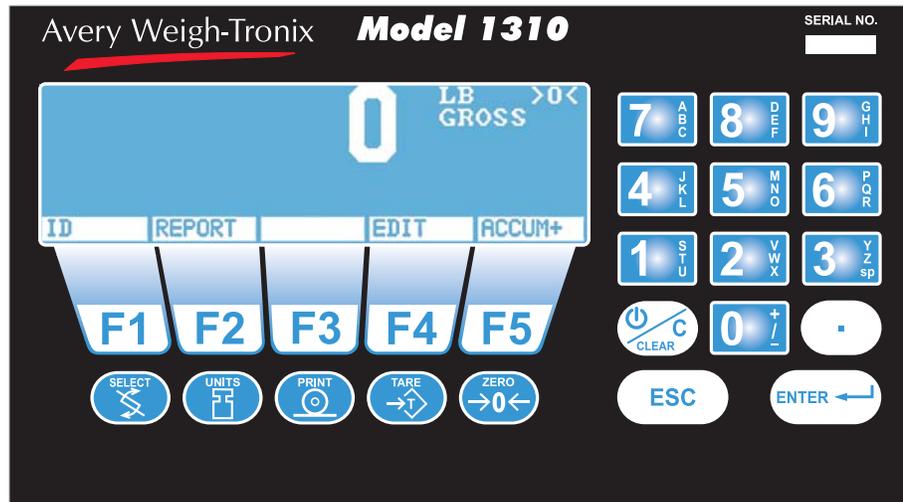


Figure 1
Model 1310 Front Panel

Display Contrast

To increase the contrast of the display, press and hold the **DECIMAL POINT** and **7** keys until the desired contrast is reached. To decrease the contrast of the display, press and hold the **DECIMAL POINT** and **1** keys until the desired contrast is reached.

If you have an optional PS2 style keyboard installed, to increase the contrast, press and hold the **ALT** and **Page Up** keys until the desired contrast is reached. To decrease the contrast of the display, press and hold the **ALT** and **Page Down** keys until the desired contrast is reached.

Front Panel Keys

The keys on the front panel of the Model 1310 are of two types, hard keys and soft keys. Hard keys are labeled directly and soft keys are labeled F1-F5. If a soft key has a function, its label appears at the bottom of the display. Soft keys function differently at different times and their labels change as needed.

Hard Keys

Use this key to toggle UPPER and lower case alpha characters, while entering alphanumeric characters. This works only if Lower Case has been enabled.



Repeatedly press the **SELECT** key to scroll through the available weight reading displays. (Examples - gross, net, tare, minimum, maximum, etc.)

For alpha entries, this key toggles UPPER/lower case entry (if Lowercase Enable is turned on in the configuration). If lower case is selected, "abc" will appear in the upper right of the display.

By default the print format #0 sends:

Gross
Tare
Net

They are transmitted from port one only.



Press the **PRINT** key to send data to a connected printer. By default this key performs a DOPRINT command followed by a DOACCUM command.



Press the **TARE** key to tare the current gross weight, then repeatedly press **SELECT** to scroll through the tare, gross and net weight displays.



Press the **ZERO** key to establish a zero reference. A center-of-zero icon will be displayed when the weight is within ¼ division of zero. During motion an **M** will appear below the center-of-zero icon.



**ON/OFF
Clear
key**

If the indicator is powered down via the **ON/OFF/Clear** key or by sleep mode time-out, press this key to power the indicator back up.



Attention

If a display appears in which alpha or numeric characters can be entered, key function switches automatically so that repeated pressing of one key causes the number to appear first followed, by the alpha characters in descending order as labeled on the key. If you wait for the cursor to appear on the display and press a key, a new character is added to the previous one entered.



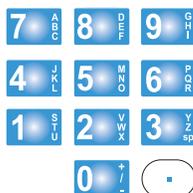
Press the **ESCAPE** key to back out of menus or cancel a numeric entry without accepting the value. Press and hold the **ESCAPE** key for 3-5 seconds to gain access to Password Entry Mode.



Press the **C(Clear)** key to clear values from the display prompts. Press and hold the **C** key for five seconds to power down the indicator.



Press the **ENTER** key to enter a keyed in value or accept a displayed choice.



The alphanumeric keypad is for entering number and alpha characters. If a display for entering **numbers only** appears, you can key in the numbers using the keypad normally.

If a display appears in which alpha or numeric characters can be entered, key function switches automatically so that repeated pressing of one key causes the number to appear first, followed by the alpha characters in descending order as labeled on the key. If you wait for the cursor to appear on the display and press a key, a new character is added to the previous one entered.

Soft Keys

Soft keys are so called because their function is not fixed. Functionality can change as mode of operations change or as the program for your particular setup changes.

There are five soft keys located directly below the display. They are labeled F1-F5 on the overlay. If the keys are needed during any operation, a descriptive label appears in the display directly above the active key. There are only five key labels available at one time but this does not limit the potential usefulness of these keys. Programs can be created to enable one key to access another level of operation with five more key names and functions.

PS2 Keyboard Operation

*If the **Caps lock** or **Num Lock** keys are pressed, the corresponding lights on the keyboard may not light up.*

*If Lower Case is disabled, the character shown on the display will be in upper case no matter what state the **Caps Lock** key is in.*

If you have an optional PS2-style keyboard attached to the indicator, below is a list of keyboard key strokes and their equivalent on the indicator:

Keyboard	Indicator
ALT-S	SELECT key
ALT-Z	ZERO key
ALT-T	TARE key
ALT-C	C key (clear)
ALT-U	UNITS key
ALT-P	PRINT key
ALT-ESC	Access to setup menus
ENTER	ENTER key or YES soft key
ESCAPE	ESC key or NO soft key
1..9	Numeric entry
A..Z	Alphabet entry
F1..F5	F1..F5 key
.	Decimal point
Y	YES soft key
N	NO soft key
ALT + PgUp	Increase contrast
ALT + PgDn	Decrease contrast

Serial Configuration

Serial port #2 is configured for use with a WP-23X printer. Configuration is 9600 baud, 8 data bits, no parity, and 1 stop bit.

Operating Instructions

Power Up

The default application has these optional abilities:

- send an email message after 10 system over or underloads
- web page report generation

You must have the optional card installed and configured to take advantage of these features.

The Model 1310 provides multiple tare memory, transaction counter and weight accumulator.

When the indicator is powered up, you will see this screen:



Below are short descriptions of each soft key's function. Following that are in depth instructions for using them.

- | | |
|------------------------|--|
| ID soft key | Use this key to enter ID numbers and enter or recall tare weights and tare ID numbers.(Up to 2000 registers) |
| REPORT soft key | Use this key to view and print accumulated data for selected ID numbers. |
| EDIT soft key | Use this to change ID and tare information. |
| ACCUM+ soft key | Press this key or the ENTER key to accumulate the displayed weight. |

ID soft key

1. Press the **ID** soft key. . .



is displayed, prompting you to enter an ID#.

2. Key in up to 16 alphanumeric characters for the ID. You can enter alphanumerics in several ways.
 - A) Use the **CHR** soft keys to scroll through the alphanumeric list and move the cursor using the **ADV** and **PREV** soft keys.
 - B) Use the keypad on the 1310, following the directions for alphanumeric entry in the *Front Panel Keys* section of this manual.
 - C) Use an optional remote keyboard to enter the numbers and alpha characters. With a remote keyboard attached, only alpha entries are allowed from the front panel keys.

When you have entered the ID, press the **ENTER** key. If the ID# is new, the number is entered into memory and the following is displayed:

Tare ID#s can be up to 16 alphanumeric characters. This is useful for describing the particular container. For example you could have a Tare ID# of **Pallet 1** or **Box 4**, etc.



If you want to assign a tare value to this ID#, press the **YES** soft key and go to step 3.

If you do not want a tare for this item, press the **NO** soft key. The tare will be disabled for this item and the display will return to the opening screen.

3. The following is displayed:



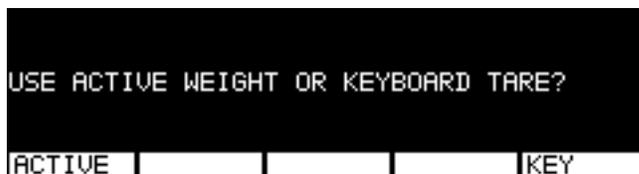
4. Key in up to 16 alphanumeric characters to identify this tare. You can enter alphanumerics in several ways. See note to the left.
 - A) Use the **CHR** soft keys to scroll through the alphanumeric list and move the cursor using the **ADV** and **PREV** soft keys.
 - B) Use the keypad on the 1310, following the directions for alphanumeric entry in the *Front Panel Keys* section of this manual.
 - C) Use an optional remote keyboard to enter the numbers and alpha characters. With a remote keyboard attached, only alpha entries are allowed from the front panel keys.

When you have entered the Tare ID (up to 2,000 registers), press the **ENTER** key.

If the Tare ID exists in memory, the tare weight is recalled and the opening screen returns in net mode with the tare active. Below is a sample of what the screen may look like:



If the Tare ID# is new, the number is entered into memory and the following is displayed:



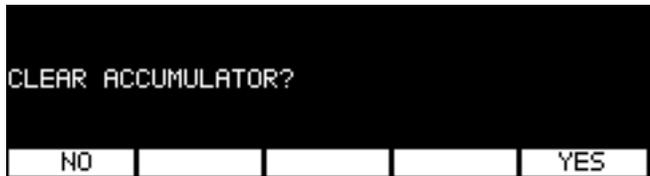
To use the current weight on the scale as the tare weight, press the **ACTIVE** soft key. The tare weight is put into memory, the weight is tared and the opening screen returns in net mode with the tare active.

To key in a tare weight, press the **KEY** soft key and you will see this display:



Key in the tare weight and press the **ENTER** key. The opening screen returns in net mode with the tare active.

The following is then displayed:



Press **NO** to save the accumulated weight. Press **YES** to clear the accumulated weight. Display returns to the screen shown in step 1 above.

REPORT Soft Key

Use this soft key to print reports on individual IDs, all the IDs in memory, all the tares, or a combination report with all IDs and all tares. Follow these steps.

1. Press the **REPORT** soft key. The following is displayed. . .



For **ID** go to step 2.
For **ID'S** go to step 3.
For **TARE** go to step 4
For **DBASE** go to step 5
EXIT returns to the opening screen.

2. Press the **ID** soft key. The following is displayed. . .

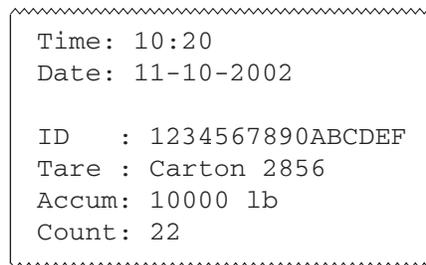


Key in the ID# you want. You can enter alphanumerics in several ways.

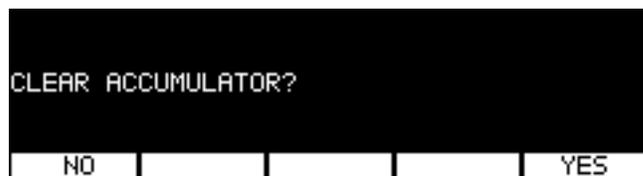
- A) Use the **CHR** soft keys to scroll through the alphanumeric list and move the cursor using the **ADV** and **PREV** soft keys.
- B) Use the keypad on the 1310, following the directions for alphanumeric entry in the *Front Panel Keys* section of this manual.
- C) Use an optional remote keyboard to enter the numbers and alpha characters. With a remote keyboard attached, only alpha entries are allowed from the front panel keys.

When you have entered the ID#, press the **ENTER** key. . .

The ID information is recalled from memory, the information is sent to a connected printer. Below is a sample report:



The following is then displayed:



Press **NO** to save the accumulated weight. Press **YES** to clear the accumulated weight. Display returns to the screen shown in step 1 above.

3. Press the **ID'S** soft key. A report on all the ID's is generated and sent to the printer. Below is a sample report.

```

%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%
ID Data Base Report
Time: 22:30
Date: 12-07-2002

ID   : Pallet53
Tare : Carton 2856
Accum: 10000 lb
Count: 22

ID   : 5002
Tare : Pallet 12
Accum: 14523 lb
Count: 16

ID   : Truck1
Tare : Pallet 12
Accum: 45123 lb
Count: 743

ID   : Bail 44
Tare : Twine 78
Accum: 4572 lb
Count: 200
%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%

```

The following will be displayed during printing:



```

PRINTING ID REPORT
PLEASE WAIT...

```

Display returns to the screen shown in step 1 above.

4. Press the **TARE** soft key. A report on all the tares ID's and associated tare weights is generated and sent to the printer. Below is a sample report.

```

%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%
Tare Data Base Report:
Time: 22:30
Date: 12-07-2002

Tare ID: Carton 2856
Tare   : 100 lb

Tare ID: Pallet 12
Tare   : 1200 lb

Tare ID: Pallet 12
Tare   : 750 lb

Tare ID: Twine 78
Tare   : 50 lb
%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%

```

The following will be displayed during printing:



Display returns to the screen shown in step 1 above.

5. Press the **DBASE** soft key. A report on both the ID's and tares is generated and sent to the printer. Below is a sample report.

```

%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%
Data Base Report

ID Data Base Report
Time: 22:30
Date: 12-07-2002

ID   : Pallet53
Tare : Carton 2856
Accum: 10000 lb
Count: 22

ID   : 5002
Tare : Pallet 12
Accum: 14523 lb
Count: 16

ID   : Truck1
Tare : Pallet 12
Accum: 45123 lb
Count: 743

ID   : Bail 44
Tare : Twine 78
Accum: 4572 lb
Count: 200

Tare Data Base Report:
Time: 22:30
Date: 12-07-2002

Tare ID: Carton 2856
Tare   : 100 lb
Count  : 22

Tare ID: Pallet 12
Tare   : 1200 lb

Tare ID: Pallet 12
Tare   : 750 lb

Tare ID: Twine 78
Tare   : 50 lb
%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%%

```

The following will be displayed during printing:



Display returns to the screen shown in step 1 above.

EDIT soft key

Press this key when you want to create new IDs and/or tares, or modify existing information.

1. Press the **EDIT** soft key. The following is displayed. . .

```
EDIT MENU:  
F1 = EDIT ID'S  
F2 = EDIT TARES  
  
ID      TARES      [ ]      [ ]      EXIT
```

For **ID** go to step 2.

For **TARES** go to step 6.

Press **EXIT** to return to the opening screen.

2. Press the **ID** soft key. . .

```
ENTER ID#: _  
  
BKSP←  CHR↑  CHR↓  ADV→  +PREV
```

is displayed, prompting you to enter an ID#.

3. Key in the ID# for the item. You can enter alphanumeric in several ways.
 - A) Use the **CHR** soft keys to scroll through the alphanumeric list and move the cursor using the **ADV** and **PREV** soft keys.
 - B) Use the keypad on the 1310, following the directions for alphanumeric entry in the *Front Panel Keys* section of this manual.
 - C) Use an optional remote keyboard to enter the numbers and alpha characters. With a remote keyboard attached, only alpha entries are allowed from the front panel keys.

Press the **ENTER** key. . .

If the ID# is new, the number is entered into memory and the following is displayed:

```
ASSOCIATE TARE TO NEW ID#?  
  
NO      [ ]      [ ]      [ ]      YES
```

If you want to assign a tare value to this ID#, press the **YES** soft key and go to step 4.

If you do not want a tare for this item, press the **NO** soft key. The tare will be disabled for this item and the display will return to the opening screen.

*Tare ID#s can be up to 16 alphanumeric characters. This is useful for describing the particular container. For example you could have a Tare ID# of **Pallet 1** or **Box 4**, etc.*



4. The following is displayed:

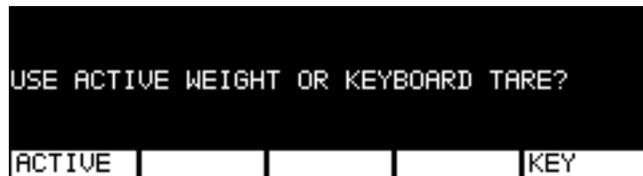


5. Key in a tare ID number to identify this tare and press the **ENTER** key. See note on step 4.

If the ID exists in memory, the following screen is displayed.



If the ID# is new, the number is entered into memory and the following is displayed:



To use the current weight on the scale as the tare weight, press the **ACTIVE** soft key. The tare weight is put into memory, and the following screen is displayed.



To key in a tare weight, press the **KEY** soft key and you will see this display:



Key in the tare weight and press the **ENTER** key. The following screen is displayed.



6. Having pressed the **TARE** soft key in step 1, the following screen is displayed.

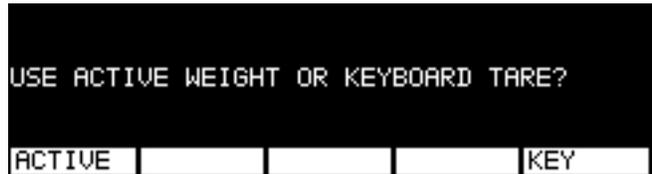


7. Key in the Tare ID# and press the **ENTER** key.

If the Tare ID# exists you will see the display below. Go to step 8.



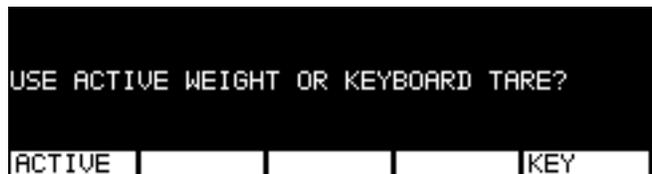
If the Tare ID# does not exist in memory you will see the display below. Go to step 9.



8. If you came here from step 7 your display looks like this:



The Tare ID# exists but you can bail out of changing it by pressing the **NO** soft key. The display returns to the **Edit** screen. If you press **YES** the following is displayed:



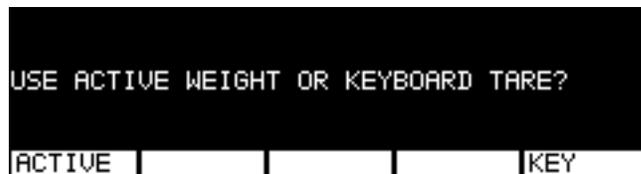
To use the current weight on the scale as the tare weight, press the **ACTIVE** soft key. The tare weight is put into memory and the **Edit** screen returns.

To key in a tare weight, press the **KEY** soft key and you will see this display:



Key in the tare weight and press the **ENTER** key. The **Edit** screen returns. Go to step 10.

9. If you came here from step 7 your display looks like this:



To use the current weight on the scale as the tare weight, press the **ACTIVE** soft key. The tare weight is put into memory and the **Edit** screen returns.

To key in a tare weight, press the **KEY** soft key and you will see this display:



Key in the tare weight and press the **ENTER** key. The **Edit** screen returns.

10. Repeat steps 1-9 until you are through editing ID and Tare information. Press the **EXIT** soft key when you are finished to return to the opening screen.

ACCUM soft key

Press the **ACCUM** soft key to increment the transaction counter and add the displayed weight to the *ACCUM* total shown on the display.

If the scale is in motion (indicated by an **M** on the display) when you press the **ACCUM** soft key, the system will try to accumulate the weight but if motion does not cease, the attempt is aborted and the following is displayed:

ACCUMULATION ABORTED DUE TO MOTION. . .

The display will then return to the opening screen.

1310 Menu / Clearing the Database

There is a password protected menu you can access to clear the database of IDs and tares.

To access the menu, press and hold the **ESC** key for 5 seconds. The following is displayed:



Key in 1310 and press **ENTER**. The following is displayed:



Press the ID'S soft key to delete the ID database information.

Press the TARES soft key to delete the tare database information.

Press the ALL soft key to delete both.

In each case the following screen appears:

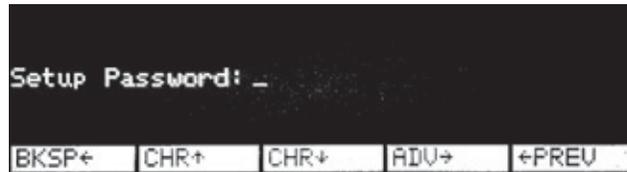


Press **NO** to abort the procedure and the screen returns to the Clear Memory Menu. Press **EXIT** to return to the opening screen.

Press **YES** and the display shows *Clearing All Databases*. Please wait then returns to the opening screen when complete.

Setting Time and Date

1. Press and hold the **ESCAPE** key until the Model 1310 beeps. . .
The display asks for a password and looks like the example shown below:



2. Key in 111 and press **ENTER**. . .
A new soft key set appears.
3. Press the **CLOCK** soft key to access the time and date setting function.
4. The display shows the current hour value. If this is not correct key in a new value and press **ENTER** or press **ENTER** to accept the current value. . .
The display shows the minutes value.
5. Repeat step 4 for minutes, seconds, year, month and day. (The day of the week is calculated automatically from the four digit year.)
6. Press the **EXIT** soft key to return to normal operating mode.

Accessing Software Version

The time may come when you are asked by a service technician for the software version of your software. There is a series of key strokes which will bring that number up on the screen. Below are the instructions for accessing this information.

1. Press and hold the **ESCAPE** key until the Model 1310 beeps.
2. Key in the number 111 and press **ENTER**. (If you wait too long to key in your password, the display returns to normal operation mode.)
3. Press the soft key labeled **VIEW**.
4. Press the soft key labeled **VERS**. The software version will appear on the display.
5. Press any key to scroll through all the information available. Soft keys appear after the last information display.
6. Press **ESC** then the **Exit** soft key to return to normal operation mode.

Error Messages

Error Messages from the SensorComm™

If your Model 1310 is connected to a SensorComm™ digital j-box, you may see the error messages listed in the table below. Also listed is a description of the error and possible causes. These may help with servicing. Error messages will appear in the upper right corner of the display window as shown in the example of error message #8 shown below.



All error messages below which mention components are referring to components within the SensorComm product.

Error #	Error	Description of Error	Possible Cause
1	Communications error	SensorComm not responding	-Cable -SensorComm hardware failure -1310 hardware failure
2	Power fault	+Vin, +EXC, or -EXC has fallen out of tolerance. Voltage $\pm 5\%$.	-Power supply failure -Cable
3	A to D overrange	More than +5mV/V has been applied to the A to D converter	-Cable -Weight sensor failure
4	A to D underrange	Less than -5mV/V has been applied to the A to D converter	-Cable -Weight sensor failure
5	A to D Initialization failure	A to D converter not responding	-Component failure -Power supply problems
6	Weight sensor overrange	The weight sensor output has exceeded the configured amount.	-Abuse of scale -Weight sensor failure
7	Weight sensor deadload shift warning	The output of the weight sensor is greater than a configurable percent of capacity since calibration	-Gauging problem on the weight sensor -Mechanical issue with the scale
8	Weight sensor deadload shift error	The output of the weight sensor has increased more than a configurable percent of capacity since calibration	-Gauging problem on the weight sensor -Mechanical issue with the scale
9	Weight sensor stability	The output of 1 or more weight sensor is not in the same range as the rest of the scale.	-Mechanical issue with the scale -Weight sensor problem

Error Message from the Ghost Feature

You may see an error message when the Ghost feature is enabled.



The display at left tells you the Ghost option is functioning and that Cell X has failed.

911 Diagnostic Menu

The 1310 has an emergency help menu with a password of 911 to help you diagnose problems with components. Following are the instructions you need to access this menu and explanations of each part of the menu. Figure 2 shows a flow chart of the soft keys in the 911 menu.

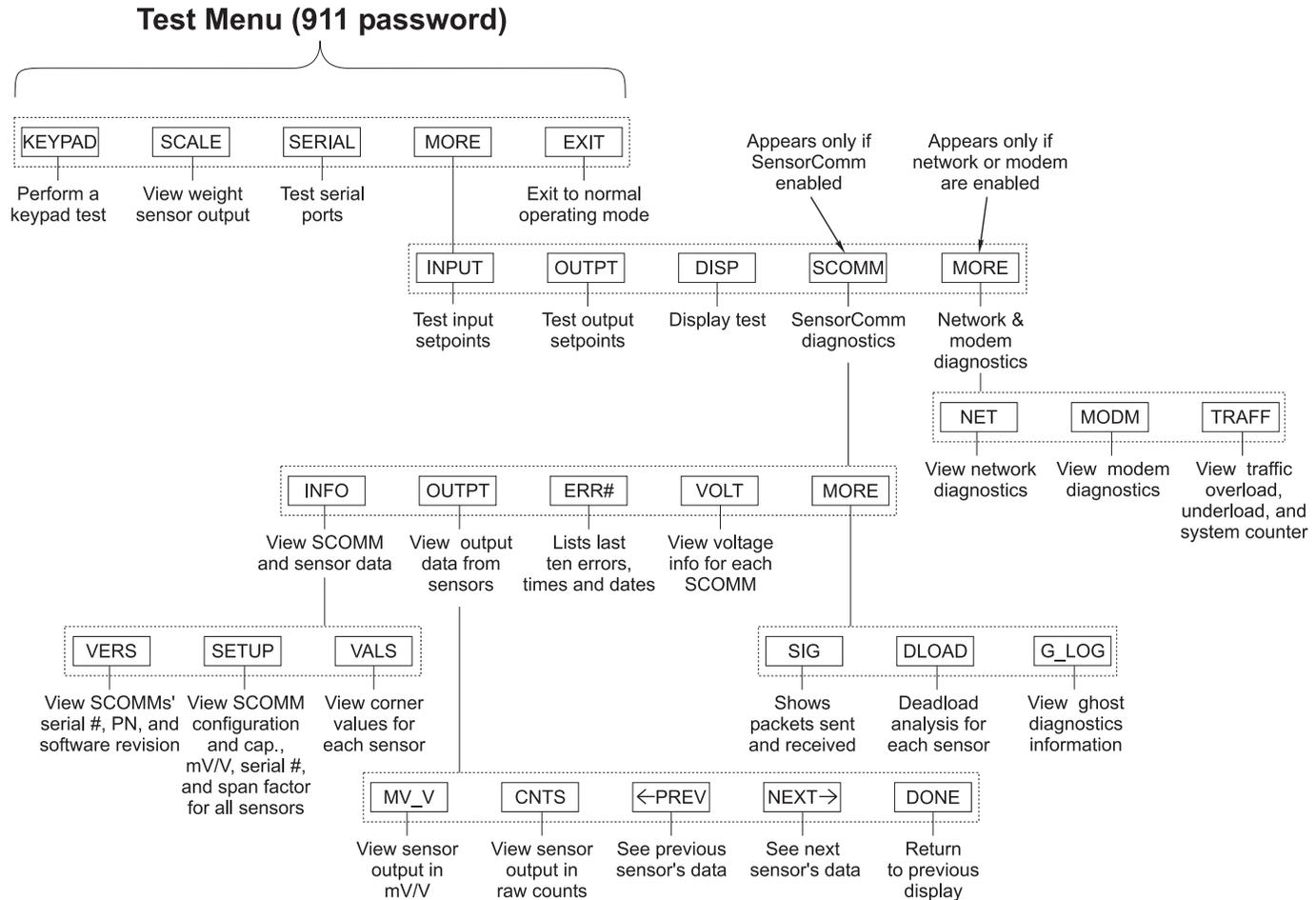


Figure 2
Flowchart of soft keys in the Test menu

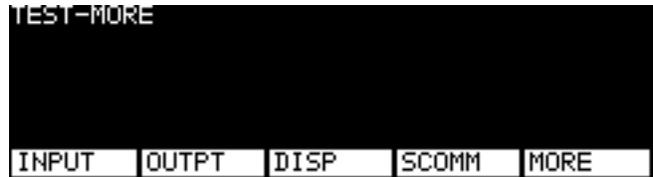
This manual covers the information needed to use and understand SensorComm. For information on the soft keys not covered in this manual, see the 1310 Service Manual PN 29803-0016.

Hold the **ESCAPE** key for 5 seconds then key in **911** at the prompt and press **ENTER**. The following is displayed:



These softkeys appear:

- KEYPAD** This test lets you check each front panel key for proper operation. Follow the instructions on the display.
- SCALE** Press this soft key to view weight sensor outputs. Disabled when SensorComm active.
- SERIAL** Use this to test your ports. Select Port #1 through 4 then short the TX and RX on the selected port. The display will change from NO LOOP to LOOP indicating the port is good. Jumper RTS to CTS to test the handshake lines.
- MORE** Accesses the following keys:



Inputs and outputs have to be defined in the WT-BASIC program for them to work.

- INPUT** Allows you to Activate/Deactivate any input setpoint device such as a switch or contact closure remotely and monitor it with this menu.
- OUTPT** Allows you to Activate/Deactivate any output setpoints to verify correct hardware operation during installation or for troubleshooting purposes.
- DISP** This test continuously cycles the display through a test pattern.
- SCOMM** Present only if SensorComm™ is active. It accesses the SensorComm diagnostics which are explained the following section, *SCOMM Soft Key*.
- MORE** Accesses the following keys:



- NET** This diagnostic will only appear if a network option card is installed. Follow the instructions on the display. For more information reference the *1310 Network Installation Guide* PN29806-0013.

Modem status list:

- 1 = initialize
- 2 = set auto answer
- 3 = set user config
- 4 = port ready
- 5 = dialing
- 6 = error
- 7 = connected
- 8 = disconnected
- 9 = initialize 2

MODM

Appears only if modem is enabled by a SimPoser program. The display will show Port #, Status (see list at left), User configuration information.

TRAFF

Press this soft key to see the System Counter Menu. This shows you the traffic, overload, and underload counter values. See example below.

```
SYSTEM COUNTER MENU:  
TRAFFIC: 20  
OVERLOAD: 10  
UNDERLOAD: 5  
[UNDER] [OVER] [CLEAR] [ ] [DONE]
```

If the scale experiences a load exceeding 105% of capacity, an overload event is logged. Press the **OVER** soft key to see the log of overloads. Example below.

```
OVERLOAD COUNTER LOG:  
EVENT 1 OF 10  
TIME: 12:50  
DATE: 12-04-2002  
[<PREV] [NEXT+] [CLEAR] [ ] [DONE]
```

Press the **PREV** or **NEXT** soft keys to scroll through the list of overload event times and dates. Press the **CLEAR** soft key to clear the displayed event.

If the scale experiences a negative weight exceeding 105% of capacity, an underload event is logged. Example below.

```
UNDERLOAD COUNTER LOG:  
EVENT 1 OF 5  
TIME: 01:26  
DATE: 11-03-2002  
[<PREV] [NEXT+] [CLEAR] [ ] [DONE]
```

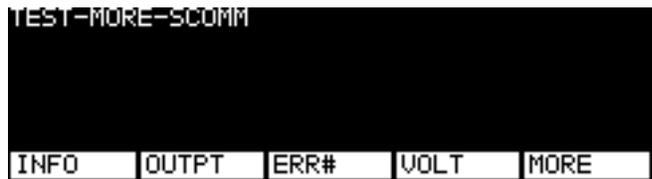
Press the **PREV** or **NEXT** soft keys to scroll through the list of underload event times and dates. Press the **CLEAR** soft key to clear the displayed event.

The traffic counter increments when weight exceeds the configured trigger point (% of scale capacity). (See the *Service Manual* for configuration information.) For the next weightment to increment the counter, the weight must fall below the configured re-arm point (% of scale capacity).

SCOMM Soft Key

Refer to Figure 2 as the soft keys and functions which apply to SensorComm are explained below.

When you press the SCOMM soft key, the following keys appear:



- INFO** See *INFO Soft Key* section.
- OUTPT** See *OUTPT Soft Key* section.
- ERR#** See *ERR# Soft Key* section.
- VOLT** See *VOLT Soft Key* section.
- MORE** Brings up the following keys:



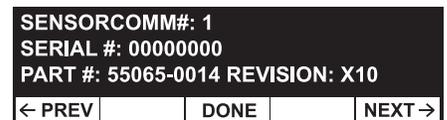
- SIG** See *SIG Soft Key* section.
- DLOAD** See *DLOAD Soft Key* section.
- G_LOG** See *G_LOG Soft Key* section.

INFO Soft Key

Press this key to view SensorComm and weight sensor specifications.



VERS soft key Brings up a display similar to this example:



This display shows you the serial number, part number and software revision level of SensorComm #1. Press the **NEXT** or **PREV** soft key to other active SensorComm J-boxes.

The displays on the next few pages are illustrations of examples, not actual screen captures.

Press the **ESC** key to back out of most displays and return to the previous display.

SETUP soft key Brings up a display similar to this example:

```

SENSORCOMM CONFIGURATION:
# OF BOXES: 2
# OF SENSORS: 8
ANY KEY TO CONTINUE.
  
```

This display shows you the configuration of the SensorComm system. In this example the system has two SensorComm j-boxes with a total of eight weight sensors. Press any key and the following is displayed:

```

SENSOR#: 1
CAP:5000 OUTPUT:1.000000 MV/V
SERIAL#: 000000 SPAN:0.000000
< PREV |         | DONE |         | NEXT >
  
```

This screen lets you scroll through all the sensors using the **PREV** and **NEXT** soft keys. Information displayed for each sensor is programmed capacity, output in mV/V, serial number and span factor.

VALS soft key Brings up a display similar to this example:

```

CORNERING VALUES FOR SCOMM#:1
#1: 0.949705 #2: 0.989280
#3: 1.079973 #4: 0988274
ANY KEY TO CONTINUE.
  
```

This display shows you the stored cornering values for each sensor attached to a SensorComm j-box. Press any key to see the next SensorComm values if there is another attached. Returns to VERS-SETUP-VALS soft key set after viewing the last set of values.

OUTPT Soft Key

Press this key to view the current output of each weight sensor in raw counts or mV/V. You will see a display similar to this example:

Press **DONE** to return to the previous level display. 

```

SENSORCOMM#: 1 COUNTS MENU
#1: 500000 #2: 500000
#3: 500000 #4: 500000
MV_V | CNTS | < PREV | NEXT > | DONE
  
```

This display shows you the current output in raw counts for each sensor attached to SensorComm #1. Press the **PREV** or **NEXT** soft key to move between multiple SensorComm j-box displays.

If you press the **MV/V** soft key, you will see a display similar to this example:

Press **DONE** to return to the previous level display. 

```

SENSORCOMM#: 1 MV/V MENU
#1: 0.639000 #2: 0.651000
#3: 0.653000 #4: 0.660000
MV_V | CNTS | < PREV | NEXT > | DONE
  
```

This display shows you the current output in mV/V for each sensor attached to SensorComm #1. Press the **PREV** or **NEXT** soft key to move between multiple SensorComm j-box displays.

ERR# Soft Key

Press the **ERR#** soft key to see a record of the last 10 error code numbers and the dates and the times these occurred. The screen will look similar to the example below:

ERROR: 3 of 5				
ERROR #: 1 8:30 12-28-01				
- COMMUNICATION ERROR				
< PREV	CLEAR		DONE	NEXT >

The top line tells you how many errors are in the list and which one you are viewing.

The second line shows the error number and time and date it occurred.

The third line gives you the name of the error. This corresponds to the list of errors in *Error Messages from SensorComm™*.

Press **NEXT** or **PREV** to see the entire list of error messages.

Press **CLEAR** to clear all the messages. You will be asked if you are sure and be shown **YES** and **NO** keys. If you press **NO**, the display returns to the error message screen. If you press **YES**, the display returns to the following screen:

TEST-MORE-SCOMM				
INFO	OUTPT	ERR#	VOLT	MORE

If you press the **ERR#** key and there are no active errors, you will see this display:

NO ACTIVE ERROR TO BE DISPLAYED				
ANY KEY TO CONTINUE				

VOLT Soft Key

Press the **VOLT** soft key to see current Voltage In and Excitation voltage reports. The screen will look similar to the one below:

SENSORCOMM#: 1 VOLTAGE MENU				
VIN: 14.99V(GOOD) 4.92V(GOOD)				
EXC: -5.07V(GOOD) 4.94V(GOOD)				
< PREV		DONE		NEXT >

View other connected SensorComm j-boxes by using the **PREV** or **NEXT** soft key. Press **DONE** to return to the previous level display.

SIG Soft Key

Press the **ESC** key to back out of most displays and return to the previous display.

Press the **SIG** soft key to see a constantly changing display similar to the example below:

```
PACKETS TX'D: 123195
PACKETS RX'D: 122849
GOOD PACKETS: 122849
SIGNAL STRENGTH: 99.72%
```

This screen shows the number of packets of information sent to the Sensor-Comm system and the number received back correctly. This is a measure of the relative reliability of your communication setup. If the signal strength shows a lower percentage, chances are the system is experiencing some kind of line noise and thus, less reliable communication.

DLOAD Soft Key

Press the **DLOAD** soft key to view the deadload analysis for each weight sensor. You will see a display similar to the example below:

```
DEADLOAD ANALYSIS: SENSOR#: 1
CALIBRATION COUNTS: 575000
COUNTS: 569000      DIFF: 1.05%
< PREV  |         |  DONE  |         |  NEXT >
```

This display shows the calibration counts, current raw counts and difference for sensor #1.

G_LOG Soft Key

Press the **G_LOG** soft key to view the log of error messages concerning ghosted weight sensors. See example below.

```
ERROR: X of Y
15:48 12-28-02
CELL NUMBER: 2
< PREV  |         |         |  DONE  |  NEXT >
```

Press the appropriate softkey to scroll through the available error messages. Time and dates of errors are displayed.

X = active error

Y = Number of errors

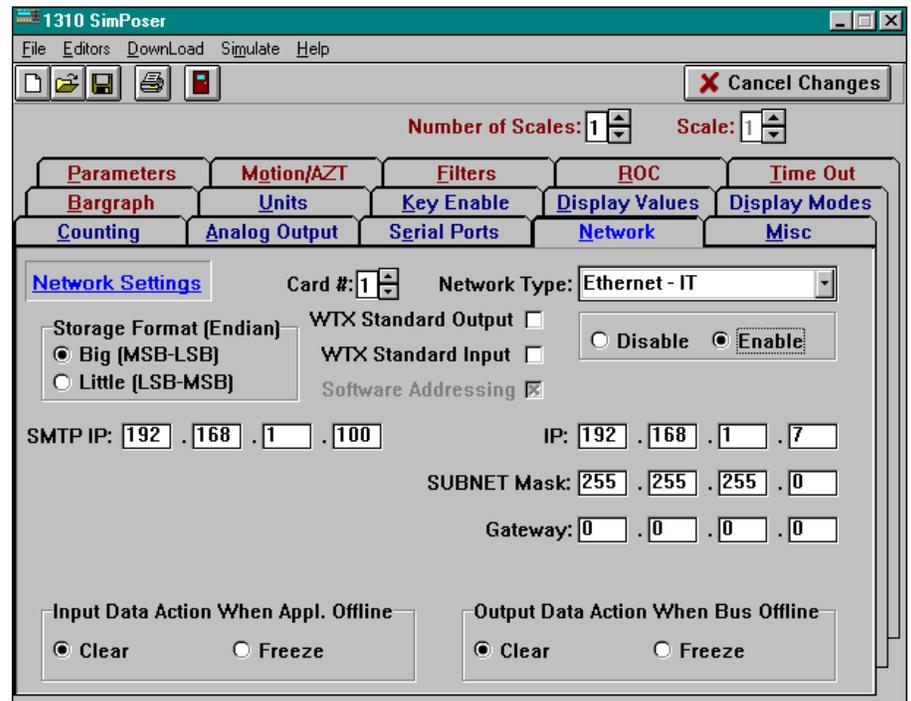
2 = Cell number that was "ghosted"

Ethernet 10/100 SMTP Option

Email data will display system overload and underload counts only.

If your 1310 has the optional Ethernet 10/100 SMTP card installed, your system can be configured to send you an email informing you of system errors as they occur. Follow the steps below to set up your 1310 for auto-notification.

1. Open SimPoser.
2. Open the standard application file.
3. Click on the **CONFIG** button.
4. Click on the **Parameters** tab.
5. Click on the **Diagnostics** button.
6. Enable *Email* under *Alarm Levels*.
7. Click OK.
8. Click on the **Network** tab.
9. Choose Ethernet IT from the Network Type list.
10. Click on Enable.
11. Configure the IP, SUBNET MASK, GATEWAY and SMTP IP as shown in the example below:



12. Click File>Save.
13. Download to your 1310.
14. To configure the TO and FROM email addresses, press and hold the **ESC** key for five seconds on the 1310. Enter the password 411. A prompt will appear for the From address then the To address, as you fill in the information. Exit the menu and save the changes.

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