# TAMS Analyzer 3.1 User Guide

**Revision 8** 

This documentation is really just to get people started and give them an overview of what is necessarily a complex system. This is not comprehensive documentation. However, after many complaints I've been convinced that the existing and out of date documentation needs to be supplemented.

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# I. What is TAMS Analyzer

TAMS Analyzer (TA) is a software program for coding and analyzing qualitative, textual information such as interviews, observations/field notes, and other textual documents.

A. TAMS

The analysis of a document is done by you, the reader-ethnographer, in this program. TA just keeps track of (actually embeds) the information you indicate. You read the document, select sections and indicate what such a selection represents.

TAMS stands for text analysis mark-up system. It's sort of HTML'ish or XML-ish, but it is very distinctive. People have asked why I'm not using XML, and my initial response is that multiple independent ways that we (qual. researchers) have to analyze texts doesn't work easily with XML which, for instance, doesn't allow overlapped sections. To just make clear that I am not using XML or any other standard, I use "{" and "}" to mark my tags. At some point someone (maybe me, maybe you) will create a TAMS to XML converter. B. Coding

TA's first job is to help you code, that is to mark sections of documents as to their significance. Whether importing documents (TAMS can work directly with rtf, rtfd and text documents) or creating them in TA your first job is to select text and indicate what it means.

C. Analyzing

TA's second job is to extract information from a marked up document. Basically TA just compiles a table of text meeting specified criteria. This is called analysis. After compiling this table TA let's you search the table and generate summary statistics (counts of how many records meet such and such criteria). It also lets you use this table to change the codes in your original source document.

D. License issues

TAMS is released under the GPL license, the text of which is available at www.gnu.org. At some point I'll do the tedious work of including a statement in every source file regarding it; there are also some parts of the program which are released under Apple's License which is not as liberal as GPL; so be careful (in particular the parts of the program concerning the find text dialog box).

## II. Getting started with a project

When you first launch TAMS Analyzer, you are presented with the "New Project" dialogue. This permits you to name and locate your project. **Starting with TA3 the location of files is tightly controlled by TAMS Analyzer.** In previous versions, new projects, documents, and result files would start out as "Untitled" and you would save the documents in the typical way. With TA3 there are no untitled documents (ignoring some report windows). Instead, before you are presented with the window you are asked by TA3 to name the file. With document and results windows the project saves them automatically in appropriate locations. This is necessary for future improvements as well as for the multi-user capacities that TA3 adds to the program. This is what the "New Project" dialogue looks like:

Browse
Cancel Create

Figure 1. New Project dialogue

Replace "Untitled" with a project name: "Cooperative learning" or "Cancer narratives" or whatever is appropriate.

The second line indicates in what folder the project should be located. Use the Browse button to pick the appropriate folder. Once you have you can see the folder location next to the browse button. But you should know that TA3 will create a folder (with a .tams extension) and put the project file and create the necessary subdirectories all within the chosen folder.

If you wish to automatically add this project to the "work" menu, check the "Add to work menu" box before hitting create. Note that this will add the project both to the little pop up menu on the New Project dialogue (next time you start the program) and to the File->Work submenu.

Once you hit the create button you will see the project window also known as the workbench.

	Info	Files	Search	Define codes	Code sets	Memo	Mail	
Project name:								
Description:								
Server:					Database type:	MySC	)L	🔷 🗧 SSL
Port:								
Database name:								
User:					Initials:			
Password:					Largest file size	e:	20	Meg

Figure 2. The project window (aka a workbench)

A project consists of a series of files each of which usually represent one thing: an interview, an observation, a memo, etc. It is through this window that you will add files to your project, remove files from your project, and open files you have already added to the project, as well as do multi-file searches. This window also holds all of the codes and definitions that are in your project. The key functions for managing these things are distributed across the tabs that line the top of the workbench. For example, clicking the file tab reveals functions and information for adding and removing files from the project as well as for selecting the files that you will search when you go to mine your data.

0		My Project.xtprj	
	Info Files Search	Define codes Code sets Memo Mail	
Ne	w Open Remove Im	port) + (	0
Sets 🔻 Holde	er Files	Init File Search List	
		Add >	
		(Add all >> )	
		< Remove	
$\odot$			0
		< < Remove all	
		Check in	
		0 Check out	0
Init file:			
Path mode:	2		

Figure 3. The file tab of the work bench

The file tab provides the interface for adding new data files to the project. Here are some ways of putting together a project:

A. Case 1: the files already exist

If you have already typed in your interviews, save them as RTF documents. Click the small "Import" button over the "Files" list view on the left side of the project window and use the standard open file dialog to select the files you want to add. The files will be copied into the project's data directory and then appear in the "File" list. They will not be open. You can add text (.txt), RTF and RTFD (.rtf and .rtfd) files to your workbench. Extensions are necessary for TAMS to know if it can open the files.



Figure 4. File added to a project

B. Case 2: creating data files in TA

When you create new files in TA, you will be saving them as RTF files by default. You can also save them as text files or rtfds by picking the file type from the small pop up menu on the dialogue where you give the file its name.

0	E	OldMacD.xtprj	
	Info Data file name:	De	Mail
New Holder mgw	Open vrtf Files rtfd oldMacD.	Cancel Ok Interne OldMacD.rtf Add all >> < Remove << Remove all	

Figure 5. Naming and selecting the file type for new data files

### To create a new file, simply click on the "New" button over the file list, give the file a name (no extension), choose the file type, and a new document will be opened for your immediate use.

C. Saving & restoring projects

The overall details of a project are saved in a project file: a saved representation of the project window. This file includes, among many other things, the location of the files that comprise the project, a list of files to be searched through for information, and, vitally, the codes that you have created. Unlike all the other windows that TAMS provides, project files automatically save themselves as new information is added.

Never open a document, source, or results file directly (i.e., an interview, observation, etc.) directly (i.e., through the finder). Instead open the <u>project</u> and then double click the document you want to see from the file list. TAMS can open a project by simply double clicking a project file, a file which has the extension ".xtprj." To add, delete, and create source/document files (interviews, memos, etc.), use the menu items on the *Project menu* (not the ones on the File menu), or the buttons above the file list.

NOTE: If you are upgrading from TAMS 1 to TAMS 2, pick "Convert ver 1 prefs to project files" from the Project menu. This will create a

series of TAMS project files on your desktop. You are not quite done, however. When you load the file, you need to move the codes and definitions from the central code file to the project file. Select the code file from the "Files" list view. Then pick "Import codes and defs from code file" from the project menu and save the project file. You now have upgraded your project to TAMS 2.

D. Converting from TAMS 2 to TAMS 3

To facilitate moving to the new directory structure TAMS has a new conversion menu item to help create the directory structure and move the files into the proper folders. To convert from earlier (2.x) versions of TAMS do the following

- 1. Save the project in a new empty folder as an XML TAMS Project file. The program will say something about saving as absolute paths, just click "Ok"
- 2. Pick *Project->Convert->Convert to ver 3 directory structure*
- 3. You will then be walked through a number of steps. First creates the directories, then it tries copying the files into the directories (assuming files are not already there)



Answering Yes here will copy (not move) the missing files to the ./data directory

a. You may be prompted if it can't find a file whether you want to remove the "dead record" from the project file. If you say NO you can locate the file and drop it in the /data directory. If you say yes you can always find the file and import it later.

-	
E	Question: Should I check the media files (could be slow)?
ł	Yes No
1	Remove Selall -> Code set

Answering yes will go through each data file looking for the !mediafile metatag. If that file exists in that spot it will copy it into the ./media directory of your project. If you have moved your media files, it will not find them, however. You can still use your media file by dragging them to the ./media directory yourself. The program always checks there for your media first (even before the directory specified in the !mediafile tag!). If you answer no, no attempt will be made to suss out the media files locations. If you have mp3's or other media attached to your documents you probably will want to move them to the media directory.

- c. The program then report any files it could not find on the hard disk. There's nothing to do here but click "ok."
- d. The process then repeats itself with result files. It starts by asking if you want to move result files to the ./results folder:



Click yes to have these results files copied to the ./results folder.

e. The program then asks if you want to remove lingering, crufty, useless data that it is holding onto about various files that it still has data structures for. This is a good time to clean up the project file by saying yes to questions like:



f. Voilà, you are done. You now have a TAMS Analyzer 3 project. One thing you might want to do is to add this new project to your work menu and get rid of any old TA 2.XX projects from the work menu you have converted.

# III. Coding

A. What is a code

A code is a name that identifies the meaning or significance of a passage of text. In TAMS the passage is surrounded by tags that have the code and other information with it. Codes can be nested and overlapped without problem.

1. Valid characters

The names of codes can have letters, numbers, and underscores ("\_"). They cannot have spaces.

Codes can be hierarchical, i.e., you can create a whole family of codes, indicating the various levels with ">". For instance, to create a "food" family with carrot, parsley, and cilantro in it, you would name the codes

food>carrot food>parsley food>cilantro

carrot, parsley, and cilantro are subcodes of food. Note that TAMS is case sensitive. Also you can still use food (no subcode) as a code.

You could specify further levels of coding such as

food>parsley>curly food>parsley>italian

2. From codes to tags

In your text to indicate that something is coded you surround the passage with "tags" which contain the "code". Showing is easier than telling in this case. Say that you are going to code the following passage in your document.

Parsley makes me sick.

To do so in TAMS you just surround it with tags containing the code:

{food>parsley}Parsley makes me sick.{/food>parsley}

The end tag must begin with a slash, the front tag must not have a slash, just like HTML. Every open data tag must have a matching close tag. Your Coding menu has a couple of diagnostic tools to help you find "bad" or missing tags. Note here you can see that tags *contain* codes but are not the same thing as codes. They have that other stuff ("{","}" and "/") as well.

Note you could just type all that junk in, but what would be the purpose of my program? In TA you select the text and either pick the code out of a list or type it in a box on the side of the document (if it's a new code). More on this below.

### 3. Signed tags

To support multiple coders, TA 1.0 introduced a new syntax that added a signature to a tag. A signature is a group of letters (no spaces) that are your handle for coding. These are stuck in brackets after the code inside the tag. If my handle is "mgw" then I could sign the passage by coding it as

{food>parsley [mgw]}I hate parsley.{/food>parsley [mgw]}

note the code and the signature must match in both tags!!!

Again, it would be silly for you to type all that. You indicate that you want to sign your tags in TA's preferences dialog on TAMS Analyzer menu.

In TA3 signed tags take on additional significance as the program has added a whole new layer of support for multiple coders. One which allows researchers to share their work. Your initials in TA3 are also your login to the database that allows you to share your research.

4. Tags with comments

Sometimes you want to leave yourself a little memo about the passage. TAMS does this by allowing you to leave it in the close tag after the signature (if there is one). The memo is offset from the code or signature by a space.

{food>parsley [mgw]}I hate parsley.{/food>parsley [mgw] This guy's crazy!!!}

You can also insert it with a colon after the signature (or code if there is no signature)

{food>parsley [mgw]}I hate parsley.{/food>parsley [mgw]: This guy's crazy}

which makes it look a little nicer.

TA does not facilitate adding memos (or comments, as I prefer to call them), you just type them in (though see the preferences in appendix 4). Now you can see that tags have a lot more than just the code, they also include signatures and comments.

#### Advanced note: You can also attach a comment to a region of your document that effects all codes within that region through the {!setcomment MYCOMMENT} and {!endcomment MYCOMMENT} metatags.

B. Adding a new code

TA makes it easy to add a new code.

•First, select the text that will be coded.

•Second, just fill in the name of the new code in the box on the left side of a document window. Do <u>not</u> hit return. That does something very special in TAMS, called creating a hot code list.

• Press the button marked "New".

	Edit Search
	{!name "Sample.rtf
(+) (<> (V) (^) (1.0 ;	
Code to toolbar Def Ruler Select + Code New	
Codes	
	×

Figure 10. Entering new codes

Then you'll be prompted for the definition of your new code and when you click ok, and

1. your code and definition will be added to the code dictionary in the project workbench (which you better save!)

2. added to the codes list under the box you typed in your code name into

3. as noted, applied to the selected text.

C. Applying an existing code

Now things get really easy. If you already have the code in your list, just select a passage and double-click the code as it appears in the code list.

So in this example just double-click food>parsley to code the selected text.

$\bigcirc \bigcirc \bigcirc \bigcirc$	Sample.rtf	0
Customize Save Workbench		
	Edit Search	
	{!name "Sample.rtf"}	<b>A</b>
	I hate parsley	ň
(+) << > (V) (^) 1.0 +		
~		
Code to toolbar Def Ruler		
(Select +) Code New		
	-	
Codes food>parsley		
loods parsier		
		U
		*

Fig. 11. Coding

After double clicking the choice in the "Codes" list on the left side of the window, this will look like this.

	🗟 Sample.rtf	0
Customize Save Work	₽ <b>7</b> Dench	
	Edit Search	
	{Iname "Sample.rtf"} {food>parsley [mgw]}I hate parsley{/foo [mgw]}	od>parsley
(+) <<>> <>> <>> <>	.0	
Code to toolbar Def Select + Code	Ruler New	
food>parsley		
Codes food>parsley		
		•

Figure 12. After coding

Notice that the text is still selected so you could keep applying codes to this section of text!

## **ADVANCED**:

When you have a lot of codes, it's convenient to have a couple of frequently used ones on the tool bar. To put a code there select a code from the code list (click on it one time) and press "Code to toolbar"

## **REALLY ADVANCED:**

What if you want the button bar to come up each time with certain codes. Put a metatag at the top of your document that lists the codes you want on the button bar, you can also have text and insert vertical bars as well:

{!button food>parsley, |, "{!end}"}

The first time you type this in you will need to pick "Build button bar" from the Coding menu, or you could close and reopen the file.

This example will create 2 buttons separated by a vertical bar. The left button will be a coding button that will code selections "food>parsley". The other button will insert {!end} when clicked. Note that this second button has quotes around it. They signal that this is not a code.

This weird syntax with the ! is explained in III.E. below. For full documentation of the document toolbar see the tool bar HOW TO in the *how to* folder.

D. Working with tags and codes

To help you work with tags TA provides some very simple tools to select and move tags around as well as to delete tag pairs and leap from the open tag to the close tag of the pair (and vice versa). These are all on the Coding menu. I wont walk you through them, they should be pretty obvious.

The one practical piece of knowledge that I will share is that I often find the need to move the end tag of a pair to a different location after I find that the next paragraph should also have been included. No problem. Click in the end tag, pick "Find current code" from the Coding menu. This will select the tag. Now drag it to its new location.

E. Using the Define Codes Tab of the Workbench

0	OldMacD.xtprj	
	Info Files Search Define codes Code sets Memo Mail	
Codes		
setting>rural	Name setting>rural	
sound>cat		
sound>pig	Color. Use inherited color M Active	
verse	References to country life	
	~	
		_
	(History) (Delete colors) (Delete) (Save/	Clear

Figure 13. The define codes tab

To allow you to modify and amend, set colors for tags, as well as indicate which codes are active and inactive, TA3 has a special tab on the work bench for working with codes (a similar set of functions is available through a dialogue called the code browser which you can access through the "Project->Code browser" menu item). One thing you will notice is that there is no save button. The fact is things are saved every time you do anything whether it's click clear, click a different tab, or select another code. The program is always saving your codes. So if you hit "Save/Clear" it will save the codes and definitions you have just entered. To get rid of a code, use the explict "Delete" button.

E. Universal codes and metatags (sometimes erroneously called metacodes by me)

The types of codes we've been talking about are data codes. They specify the meaning of some portion of text. In comparison, universal codes describe a whole document rather than a section of it. For example you may want to indicate that the type of data you are dealing with in this particular file is an interview. You could put at the top of the document the following to remind yourself of this in the output:

{!universal dataType="Interview"}

This will produce one column in your output called "dataType" and for records from this document it with fill it with "Interview".

This type of tag, which starts with a "!" is called a metatag (rather than a coding tag). It conveys information to the program rather than marks information. There are a large number of metatags in TA all of which are listed in the Coding->Insert metatag submenu. They are described in Appendix 3.

F. Reminding yourself of a code definition.

At some point after 50 or more codes are added, it is useful to quickly see the definition of a code. To do this, pick the code off of the code list (i.e., click one time on the code list of your document window or the workbench) and press the "Def" button. A window explaining the code will pop up! You can also click on the code lists and pick Coding->Code definition. Alternatively, you can select the code in your document (or even from a results window, which is getting ahead of myself) and pick Coding->Code definition of selected text.

G. Creating code sets

Some times it's easier to work with smaller sets of your codes than the whole body of codes in your project. These smaller groups of codes are called code sets in TA. The easiest way to access code sets is from the code sets tab on the workbench:

) 😑 😁	OldMacD.xtprj
	Info Files Search Define codes Code sets Memo Mail
Name:	Add
	Delete
Select:	Sel + Sel - Sel all Sel none
Exact F	legex
Codes	
setting>rural	
sound>cat	
sound>pig	
verse	
	Definition
	Dennition

Figure 14. Code sets tab

Alternatively, you could create code sets by picking "Manage code sets..." from the small menu next to the code list on the search tab. This provides a dialogue that allows you to create subsets of code. The procedure is to select the codes you want in the set by clicking, or extending the list by shift and apple clicking the codes; then name the code set by filling in the top blank of the form and register it with the "+" button.

Coc	le Sets
aaa 🗘 (+) (-	) 🗇
Select:	Regex Exact
Select Sel. + Sel	Sel. none Sel. all
Codes	
speaker	
veggie>bad	
veggies	
	Close

Figure 15. The Code Set dialogue

As an alternative to selecting the codes by hand you can use the search criteria to pick more or fewer codes. This way you can select entire code families in a single go. You can also revise code sets and delete them using the menu and the – button. The "- -" button on the dialogue deletes all current code sets. On the code sets tab, the button to delete the currently selected code set is marked "delete". Be careful.

Creating a code set does not select it. You need to return to the code set menu on the file tab (or the "Project->Code sets" menu) and select your code set's name.

Once you have code sets defined there are two ways to get information about code sets. First, with your workbench as the front window, you can get lists of which codes comprise your code sets by picking "Reports->"Code set definitions". From the dialogue it pops up you can click on the code sets you are interested in and then click "Refresh" to see a report of the code set names followed by the codes that comprise them. If you want to have the definitions for codes provided as well, click the definitions check box before hitting refresh.

#### Note: To get a report of your codes and definitions use the "Code set definitions" dialogue but leave all code set names unselected before clicking the Refresh button.

For a more graphic image of how codes are related to code sets and code sets are related to each other through the codes they share use the "Reports->Graph code sets" with the workbench in front. Dot graphs are is discussed in section VII in great detail. Just know here that your options include a map (like a concept map) of codes to code set or code sets to each other, indicating which codes overlap, showing all of the codes or only the non-overlapped codes in the boxes representing the code sets, and matching codes to code sets exactly or non-exactly. See section VII for more details on these reports.

Code sets are not just a convenience feature. Many elements are linked to code sets. Count, co-frequency count, "Graph data" output all look at the current code set to generate their output. In addition you can look for records from a code set within your results window. See section VIII for more on analyzing your results using code sets.

H. Hot code sets

Hot code lists are temporary code sets created in document windows or on the search tab of the workbench. They allow quick access to relevant codes in projects that may have hundreds of codes total. They are stored in the project window, but are not saved with it. They can however be turned into regular code sets which are saved and restored with your project.

To generate a hot code set from a document window type in a key word or a part of a key word or code name into the code text field (above the code list) that you are interested in and hit return:



Figure 16. Creating a hot code set from a document

The code list will show only those codes that contain this word and those whose definitions contain that word/phrase/pattern (the latter is true only if you have the "Check definitions when selecting codes" preference panel item checked).

Note 1: The "Select +" button allows you to type in other patterns of characters and add matching codes to the current hot code list

Note 2: If you hit select (or hit return) with the code field empty, you will see all of your codes.

Note 3: To refine your hot code list use the menu options under Coding->Select codes menu item: Code definition of selected text

Hot code sets	•	Back	^₩B
Set comment for selected text Generate code list Integrate with central code list		Select Select within Select more Remove from selection	n
Bookmarks Toolbar Insert date-time		Select all Turn selection to code ✓ Check code definition	e set s

Figure 17. The hot code set menu

The group of four items under "Back" allow you to select (from the total pool of codes), refine the selection you have, add from the total pool of codes to the hot code list, and remove items from the hot code list.

The "Back" menu item restores the last hot code list you made and then as many previous ones as you have allotted with the preference panel item which indicates how many previous hot code lists to save.

The second to last item, "Turn selection to code set" allows you to turn your hot code list into a proper code set. You'll be prompted for a name under which to save it.

The last item is a toggle which lets you indicate whether or not TA3 should check the code definitions as well as the code names.

Note that all of these same functions are duplicated under the search tab of the workbench:

-	Hot code set:	
Ì		<- Sel Sel + Sel -
U		Remove Sel all -> Code set
		Search code definitions



Note that "<-" is the equivalent of the "back" menu option. "-> Code set" turns the current hot code set into a permanent one.

Advanced user note: The searches that are used to compose hot code lists are regular expressions. This allows you to use the full range of regular expression technologies in making your selection. For instance if you want to find all codes with fruit or vegetable in part of the name (and definition) enter "fruit|vegetable". The vertical bar above the "\" key is the "or" function in regular expressions. The searches are case insensitive and use the multiline mode provided by AGRegex (this assures that ^ and \$ work to mark the beginning and end of a line, so that you can find codes that start with a by typing in "^a" or that end with a by typing "a\$").

I. Problems coding

There are a number of problems with coding that can crop up; and TA provides two tools to help you catch these problems.

1. Broken up codes: sometimes the mouse slips and tags can end up in tags: {setting>ru{sound>cat}ral}. Here {sound>cat} has accidentally been inserted inside of {setting>rural}. This will not make any sense to TA. If you pick "Check for pairs" this will select problem tags, basically tags that don't seem to have an end or beginning. The one it shows you probably is not the problem tag, but it will be near the problem tag. It is a clue as to where the problem is. TA is saying that for some reason, it can't find the other end.

2. Incomplete codes: Sometimes in working with a document, a tag at one end or the other will get deleted. The solution is the same as for problem #1. Choose "Check for pairs" off of the Coding menu. A tag will be selected if there are problems (i.e., if there are not an even # of beginning and ending tags). This is a clue to the problem; for some reason, TA did not find a match for this.

3. Nested codes: Sometimes the same codes can end up inside each other. This might be represented by the following situation:

 $\{a\}$ Some text $\{a\}$  that I'm  $\{/a\}$  trying to code  $\{/a\}$ .

This is not the sort of nested code that works with TA. It would be fine if the inner code was any code including a subcode of a; if it were a>b, for instance, or even if it was done by a different coder (with a different signature);. The problem is that TA can't figure out where the passage ends, and it will choose the shortest passage. In this example, the phrase "trying to code" is not seen by TA. These problems can be found by picking "Check for nested" from the Coding menu.

One type of error that TA is not good at catching is missing close braces. Often times if you're getting an error message while doing a search, this is the source of the problem.

The moral of the story is clear, run "Check for pairs" and "Check for nested" from the Coding menu often.

### IV. Documents, sections, and context information

A. Context Codes and the Context tag

I will be using the example of an interview here, but we could be talking about field notes in which case time code would probably substitute. In an interview, I always want to know who is speaking when I look at results. (Unfortunately if a coded passage crosses speakers, only the first will be included). To include that information I need to take two steps: first, indicate who the speaker is, second indicate where that information is found. To mark whom the speaker is just code it as you would any data. We might call the speaker "speaker" for instance:

```
{speaker}John{/speaker}: {food>parsley}I hate
parsley.{/food>parsley}{!end}
```

Now, speaker is really a different sort of code than food>parsley. One indicates data, the other information you want attached to that data. To indicate that "speaker" is a special sort of code that isn't data you put a metatag at the top that says that this is what I call a "context code". Context is identical to the keyword "repeat". In earlier versions of TA I talked about Repeat metatag rather than the context. I find the word context more descriptive of what this does, and have edited this section (and the tams code base) to reflect that. Note that !repeat is still supported.

{!context speaker}

If you have time-code information, you could also add that like this {!context speaker, time\_code}, and so on. But see the next section for problems that could arise.

B. Breaking a document into sections

Initially, starting with TA 2.47, TA starts by assuming that your documents are "unstructured" (Actually, this is only true if you have a new installation. Check the default by going to the TAMS Analyzer Preferences, and looking under the Search tab for the "Documents treated as unstructured" check box. If it is checked then the assumption—unless you use one of the triggering metatags—will be that the document has *not* been structured, else it will assume it has). By structuring a document you enable additional features of TA, especially the section search. Using this search you can ask questions like "which turns in my interview with Bob involved the code food and the code parsley." If your document is unstructured, TA will not know what "a turn" is in your document. A search will return either the entire interview (if it had those 2 codes in it) or any coded passages meeting the criteria, depending on how you have set up your program preferences. Similarly, empty searches will only work correctly if your document is structured. On the other hand, unstructured documents are

very easy to work with and initially will give the results you want in most circumstances: Context codes set the environmental conditions for <u>subsequent</u> data codes through your documents.

If you are updating TA, you might want to turn off this new default unstructured behavior. Easily done. Put the metatag {!struct} in your init file (or on top of each interview if you don't have an init file).

What is the structure of a document? Often qualitative documents have a sort of natural syntax: interviews have speakers, field notes have time coded passages, etc. One reason I created TAMS was so that there was a way to have associated information: the name of the speaker, the time code of the field notes, included with the results of queries into the data. To take advantage of these natural sections, the first thing you will need to do, and TA offers few tools to help with this, is mark the ends of these natural sections with {!end} metatags (or {!endsection} metatags, see §IV.C.)

*Manual structuring*: You can manually structure your document by putting {!end} metatags after each natural break in your document: After a person speaks, at the end of a time coded passage, or at the end of a newspaper article, for instance. After an {!end} TA2 will forget who is talking and what time it is, etc., so you'll need to have !context tags indicate all of that at the front of the next section. Alternatively, you can use {!endsection} which carries values of !context values forward (i.e., if you think of structuring a document as cutting each part of an interview—for instance—onto 4x5 cards, {!end} carries no information to the next card, {!endsection} carries everything to the next card.). You may also need to play with various program preferences regarding !endsections and !ends in the program preference dialogue (look on the searching tab) to get the results you expect. The original use of an !endsection was to allow users to subdivide a section into smaller parts (e.g., coding letters to the editor. The whole "letters to the editor" article may terminate with an !end, but each letter would get an lendsection).

### HINT:

You may want to check out TexEdit Plus for this, both of which have very fancy search and replace functions which can save a lot of time in marking up documents initially.

TAMS also has a very fancy though very technically complex search and replace mechanism known as "regular expressions." You can use this to bulk code a document often. But the learning curve is steep. There is documentation included in the source folder regarding regular expressions (often called regex) as implemented in TAMS ,which uses a programming library called PCRE (perl c regular expressions) to implement them. Also search the web for tutorials on regular expressions. There are a lot of them out there. Powerful stuff.

# HINT:

TA will let you turn a passage of text into a tool bar button. After the first time you type {!end} (or pick it from the Metatags->Structure menu) select the tag with your mouse and pick "Turn selection into toolbar button" from the Coding menu. That adds a button to your toolbar that will insert that text when you click it. Then it's a simple, single click to stick {!end}s where you need them. Note: See Coding->Toolbar for keyboard shortcuts to your toolbar items.

*Automatic structuring:* Rather than manually structure your document, there is some support for having TA structure your document for you. There are two metatags which you can use to save yourself a lot of time and have TA automatically decide where !ends fall. These are the !inner and !last metatags (use one or the other, not both). You use both of these with !context values, which can act as a sort of demarcation of sections in your document (see last section of this guide).

The syntax for !inner is {!inner contextCodeName} and for !last, similarly, is {!last contextCodeName}. These should appear in the init file or towards the top (i.e., before data codes) of your document files.

!inner indicates that each occurrence of repeatCodeName should be treated as though it has an !endsection before it.

!last indicates that repeatCodeName is the last repeat code being assigned to this section. If TA finds another repeat code it should act as though there is an !endsection before it.

These are easiest to use if only one repeat value is deployed through the document. Then you just make that one the !last.

Advanced note: The way that endsection and end work (or implied endsections with !last) is that no data is collected during a search until it finds that !end/!endsection metatag. Also, context values aren't paired with data until the section ends. This means that if in a given section the context code "time" changes value, only the last value it received will be reported. Consider this case:

```
1 {!context time, speaker}{!last speaker}
2
3 {time}100{/time}
4
5 {speaker}bob{/speaker}: {a}food's good{/a}
6 {time}110{/time}
7
8 {food>parsley}I like parsley.{/food>parsley}
9
10 {time}112{/time}
11
12 {speaker}bob{/speaker}: {food>parsley}it really cleans my
13 breath.{/food>parsley}
14
15 {time}115{/time}
```

Here speaker is our !last code. There are two sections, one starting at line 1 and going to line 6 (since that is the first time a repeat code is found after speaker—our designated !last code) and the second going from line 6 all the way to 15. Again, it's the speaker in line 12 that tells TA that the next repeat code should be treated as if it had a {!endsection} before it. Now consider the value of the time code for each of these: For the first section all data will be reported with time = 100. For the second ALL DATA will be reported with time = 112. The 110 never gets registered because it is changed (in line 10) before the data is written (in line 15). Even the food>parsley code in line 8 will say time=112. The answer to the problem is to put a speaker before line 8 so that when {time} is found in line 10 the data is written, or put an !endsection metatag on line 9:

```
1 {!context time, speaker}{!last speaker}
2
3 {time}100{/time}
4
5 {speaker}bob{/speaker}: {a}food's good{/a}
6 {time}110{/time}
7
8 {speaker}bob{/speaker} {food>parsley}I like parsley.{/food>parsley}
9
10 {time}112{/time}
11
12 {speaker}bob{/speaker}: {food>parsley}it really cleans my
13 breath.{/food>parsley}
14
15 {time}115{/time}
```

The moral: Automation is useful (in fact necessary) but dangerous. Make sure that every intended section has as its last !repeat value the one listed in !last, filling it in if necessary. You may need to hand enter {!endsection}s to cover those places that don't fit the pattern. Also, see !inner in the Metatag appendix, appendix 3.

C. !end vs. !endsection

To reiterate, these are used when manually structuring a document. When TAMS hits an {!end} tag it clears all the repeats that it has found. None of the values will carry forward from the previous part of the document. Using {!endsection} rather than {!end} is one answer to this. It keeps the last values, so that if only a few change in the next section of the document, the previous values will be retained. In the previous example with an interview where you are tracking who is talking and maybe only occasionally entering a time\_code you will want to use {!endsection}, but be careful to mark all the speakers, or you will think the wrong people are saying the things you are finding!!! Also make sure that you put in an {!endsection} whenever the value of speaker changes, or you will be seriously mislead as to who is speaking.

**ADVANCED NOTE:** An alternative to the {!endsection} metatag is the {!dirty} and {!clean} metatags which can be sprinkled throughout your document. They handle how {!end} metatags are handled. {!dirty} tells the TAMS processor to carry old values forward when it finds an {!end}; {!clean} tells TAMS to zero values when it finds an {!end}. By default TAMS assumes that {!end}s should be {!clean}.

## V. Getting information out of documents

A. Workbench vs. Document searches

After you have coded your documents you will want to extract information from them. This generally involves looking up different codes and sifting through the results. There are two ways to do this on TA: through the workbench and through the Search tab of each document window (if I port this to X11/Linux, only workbench searches are likely to be supported, in fact, workbench searches can do everything and more that document searches can do). If you want to search across multiple documents you need to use the workbench. I will only discuss workbench searches in this document.

1. A simple walk though

To search from the workbench, **first put together your search list**. This is done in the Files tab of the workbench. Practically, this means moving files over by selecting them from the file list (the left side of the files tab) clicking the "Add" and "Remove" buttons to move them onto the right hand, search list.

Once you have your file list assembled, click the search tab and fill in the codes you are looking for (separated by commas) into the field marked "Search" and **hit the button labeled "search"**. When asked for a file name, just click the "Ok" button. That's actually enough to get you going.

Coder IDs	_			
Coder IDs.				
	🗹 Raw	Empty	Exact	
	Simple	•		

Figure 19. Searching for 2 codes

B. The unlimited search

This simply refers to searching without putting in a code into the search field of the search tab; just leaving it blank. Hitting the "search" button will return a record for every coded passage in your document. That means the following will generate two results records:

{veggie} {food>parsley}I like eating things with
parsley{/veggie} {/food>parsley}

One for veggie and one for food>parsley, even though the data will be almost identical. This is coded twice and it will provide two results in an unlimited search (this assumes simple is selected as the search type).

(Note: the tags do not have to be properly nested, as this example shows, the end tags and start tags could be in either order).

C. Looking for particular codes

Of course, more often you will want to look for particular codes. From the workbench you just double click the code from the code list on the workbench and hit search.

You could also manually type them into the search field and hit the search button. By the way, searching for "food" will return the whole food family: food, food>parsley, etc. If you want to find only food, search for 'food. That's a single quote and the word food. This is called an exact search, and you could alternatively do it through turning on the exact flag (under the search) as well.

Coder IDs:	
couci ibs.	
Raw Empty Exact	
Codes: disease children>etiology>other	
disease	
fear>about>disease	

Figure 20. Double click from the code list to enter a code into the search

What if you want to find both food (and its family) OR things coded likes>food which is part of the "likes" family. You can search for food at any coding level by searching for ">food". This indicates that it should look for food at all levels of the code.

What if you wanted to find food, moody, good, or neighborhood. You could search for "\*ood" (asterisk followed by a pattern) this basically just searches the code name for a substring.

D. And & Or

I'm no expert in designing lexical analyzers. As a result there are not proper Boolean operators. Sorry. However, you can do AND's and **OR's**. **AND's** are indicated with the "+" sign and or's with a comma ",". AND's take higher precedence than OR's and there is no grouping with parentheses, so you have to distribute things yourself. Again, so sorry. But at least the feature is there!!!

To search for either food>parsley or food>carrot you would enter "food>parsley, food>carrot" To find passages that are both food>carrot and loves>vegetarians you would search for

"food>carrot+loves>vegetarians"

Search:	food>ca			
oder IDs:				Cle
	🗹 Raw	Empty	Exact	
	Simple	;		

Figure 19. A search involving AND

E. Search Flags

In both the document search pane and on the workbench there are three flags or check boxes that control how TA does searches:

1. Raw searches

Raw simply means that the tags are shown in the results. TAMS will show you all the tags that are open for the start of the found passage, by the way. For actually putting things into papers you will want to turn off the raw flag when you search. By the way, returns are substituted with "\n" and tabs with "\t". The original characters would be confusing to Excel or other databases.

2. Empty searches

Usually, when you search for data you only want to know what passages meet certain criteria. If you turn on the empty switch TA will produce a record, data or not, at every !end (or !endsection if

you turn on that feature in the preferences panel). This way you can find out how many times someone didn't mention X, Y or Z... Note this only works for structured documents.

3. Exact searches

Normally if you search for food, you will get the whole food family: food food>parsley

food>carrot etc.

To look for only those things coded food, but not food>carrot, turn on the exact flag.

NOTE: you could also prefix a ' (single quote) in front of food.

F. Search types

TA can search a wide variety of ways giving very different result sets depending on need. These search types are chosen from a pull down menu under the check boxes on the workbench:



Figure 20. Search types

1. Simple searches and non-simple searches

There are three types of searches that TA can do given a mix of codes. The first two, simple and non-simple are the primary ways researchers will search for data. In the first case TA searches for the tags that match what you've indicated and returns passages that meet the criteria you've set. In the second case (non-simple), TA

will check at each character whether this character is in a "zone" that meets the criteria you've set. Consider searching for "**food**, **veggie**" for a document that contained this passage:

```
{veggie} {food>parsley}I like eating things with parsley{/veggie} {/food>parsley}
```

If you are doing a simple search, both food>parsley and veggie meet the criteria. So TA will generate a result for each tag. You will have two rows (one for each tag) in your results windows with almost identical data. On the other hand, if you select non-simple search, TA will ask if each character in "I like eating..." is in a zone that is either food or veggie and return it as meeting the criteria. There will only be one result record for this. TA indicates that this is not a simple search by prefixing the code in the results window with a "+" or "-". Generally you will want the simple flag checked.

NOTE: Searches with "AND" ("+") are always non-simple searches.

WARNING: Only simple search results can be recoded!!! This is because passages returned from searches with "AND" may not be at tag boundaries.

2. Section searches

If you have used {!end} markers ( or {!inner} or {!last}) to mark up your text so your text has sections, you can look for sections that meet certain criteria regarding codes. For example you could look for all sections that have either code "veggie" or code "animal" (your search would be "veggie, animal"). Or you could look for sections that have both codes in them: "veggie+animal". Notice that AND and OR mean different things in this context. If a section has both codes in it even if they do not apply to the same passage of text that section (i.e., an area ending with a {!end} metatag) will be shown in the results window. Similarly for OR, if either code appears in that section of text, that section will be copied into the results.

**WARNING:** Because {!inner}and {!last} implies that {!endsection} rather than {!end} as a break point, TA may not

return the data you want. Normally TA looks only for {!end}'s. To make TA aware of {!endsections} Go to TAMS Analyzer->Preferences, and under the searching tab make sure "Report empty searches for each {!endsection}" is checked.

#### 3. String searches and Regex searches

In addition to searching for codes, TA provides two mechanisms for searching for raw text in your documents. Entering a string of characters into the search field and conducting a string search will return all occurrences of that string (defaults to case insensitive check the exact box to make it case sensitive). Furthermore, the browser will show not just the string but a little bit of context for the string (how much is determined by a preference option).

Regex string searches use the regular expression support to search for text. With this you can search for all sentences, or occurrences at the beginning of a sentence, or words that start with b followed by three of any character and ending with x. It's powerful but really requires its own manual. Look on line for tutorials on perl regular expressions (or just regular expressions).

G. Searching for coders

If you want results for simple searches only from a certain coder you could simply put in their code in the "Coder IDs" field of either the workbench or the document. You could also list coder's separated by commas. If you want to include unsigned tags use \* (no this doesn't mean wildcard in the context of the "Coder IDs" field, it means no coder was provided). To look for unsigned and tags signed by mgw I'd fill in "\*, mgw".

You can do much more complex searches however by including coder information in the search field! If I want all cases of food coded by mgw, I could search for "food[mgw]", or if I wanted unsigned results as well I could do "food[mgw; \*]". Notice that the coders are separated by semicolons rather than commas . If I wanted only unsigned results I'd look for "food[\*]". If there was another coder with bob as his initials I could look for "food[mgw; bob]" or if I want to know what both mgw and bob coded as food I could look for "food[mgw]+food[bob]"
**ADVANCED FEATURE:** You can set up pretty complex coder name systems and search for all sorts of subsets by using the  $\sim$  (tilde) in a search. Searching for [ $\sim$ m] will return all coder's whose name begins with m. Or searching for "food[ $\sim$ m;\*]" will return all passages coded as food by anyone whose name starts with m or was unsigned. Again this is not done in the "Coder IDs" field but in the Search field itself.

H. Saving for Excel and databases

When you have results, you may want to export them to a database. TA produces very nice tab delimited files readable pretty much straight away by Excel and other databases. Just pick Save To: and pick "Text" from the "File format" menu on the save dialogue.

#### **BEWARE**:

If you're using a classic environment database you'll need to pick "Use old Mac new line character for results" from the preferences menu before you do a search.

#### **BEWARE**:

Panorama database stops reading things at the end of quotes. Put the following metatag at the top of your documents:  $\{!noquote\}$ . This will turn quotes into Q for double quotes and q for single quotes.

Alternative: The easiest and most flexible way to get results data to other programs is through the File->Export data dialogue. Here you are given all sort of options for how to delimit fields and records. You can drag the field names around to change the order of the exported data and then select the fields you want (shift click or apple click to extend the selection). Data can be exported to the clipboard or to a file this way.

#### VII. From results to analysis

Once you have searched the list of files in the search list you will be looking at a "results window", something like this:

Customize				0035001740	xurs	0
	Save Workb	ench Find record	Refresh Sort So	elect all Select	<b>)</b> 	
< >	7	/7 📃   Unlimited				t
{setting>rural)(s	sound>pig}oink,	oink{/sound>pig}				
			^			
<del>¢</del>	verse	_code	_data	_comment	_coder	_doc
1	1	sound>pig	{setting>rural}{sc			
-	1	sound>pig	{setting>rural}{sc			oldN
2	1					oldN
2 3	1	sound>pig	{setting>rural}{sc			oldN oldN oldN
2 3 4	1	sound>pig setting>rural	{setting>rural}{sc {setting>rural}Ol			oldN oldN oldN oldN
2 3 4 5	1 1 2	sound>pig setting>rural sound>cat	{setting>rural}{sc {setting>rural}Ol {setting>rural}Sc			oldN oldN oldN oldN oldN
2 3 4 5 6	1 1 2 2	sound>pig setting>rural sound>cat sound>cat	{setting>rural}{se {setting>rural}Ol {setting>rural}se {setting>rural}{se			Abio Abio Abio Abio Abio Abio
2 3 4 5 6 7	1 1 2 2 2	sound>pig setting>rural sound>cat sound>cat setting>rural	{setting>rural}{set {setting>rural}Ol {setting>rural}se {setting>rural}{se {setting>rural}Ol			Abio Abio Abio Abio Abio Abio Abio Abio
2 3 4 5 6 7	1 1 2 2 2	sound>pig setting>rural sound>cat sound>cat setting>rural	{setting>rural}{se {setting>rural}Ol {setting>rural}{se {setting>rural}{se {setting>rural}{se			oldN oldN oldN oldN oldN oldN

Figure 21. A results window

A results window is a browser for data. It allows you to move through your data, further search your data, and even modify your source documents. This section will talk about the first two of those ways of analyzing your data. First let us note the anatomy of the results window.

*The lower pane*. In the lower half of the results window you will see one row for each record returned by the search. This row is broken into columns: a # column which just keeps count of the records that are showing, a column for each universal code that applies to the data in that row, a column for each repeat code that applies to the data in that row, the data that met the search criteria, comments attached to that data, the coder for that passage, the name of the document for that passage, and the beginning character offset in that document for that passage! These columns can be resized and dragged around (reordered) by dragging the column titles.

*The browser pane*. The upper half of the window is dominated by the browser pane that shows the value of the \_data field/column (which is the part of the table that has the actual data in it) for whichever record is

selected in the lower pane. If you want the browser to show a different column value change it using "Results->Set field to browse…" You can also adjust how much of the window should be browser and how much should be lower pane by dragging the dot on the bar between them.



Figure 22. Results window button pane

Button pane. Above to the browser pane is the information pane and toolbar. The two buttons labeled "<" and ">" are forward and backward buttons that allow you to flip through different "selections" of data (more on "selecting data" below). The "Workbench" (for project) brings up the workbench for this result window; sort provides a quick and dirty ascending sort for the selected column (not the best way to sort in TA, however). "Find record" will take you back to the document window and select the text connected with the currently selected row of the lower pane. This is the best way to go back and see the context of that particular row's data. Refresh re-runs the search (in case the source document has changed). You'll be tipped off that such changes have occurred by a check mark next to the count of how many records. This count is displayed as a fraction with the numerator representing how many records are visible, and the denominator providing a total count of records in the search. As you select records from the search a string next to the checkbox will change to give you some record of the records you are currently browsing (here we see the word Unlimited meaning that this is an unlimited search).

#### A. Selecting data

Often clicking the search button is only the first step in exploring the meaning of data. Having pulled up the records related to veggies, we now want to find out, what did "Bob" say about veggies? What (or how many) passages about veggies included the word carrot? Did any of those also include rutabaga? What records under veggie have neither rutabaga or carrot?

To answer these questions we need to do complex searches of our result window. The result window is really a fairly complete "flat file" database, i.e., a database program that works on one file at a time. Searches have to be done one column at a time BUT through doing multiple searches you can create complex AND and OR relationships. Furthermore, once you find a set of records that answer your question you can "name" this set of records so you can pull them up instantly. You can also create "autosets", macros or little programs that can pull up similar records from any result file!

I used the word search in the last sentence, but from here forward I will use the word select to mean "search in a result file window" and reserve the word "search" for workbench or file searches of your source documents.

*Finding a value in a repeat or universal column*. I will use the example of finding "Bob" who I have marked as a {speaker}, which I have named as a {!repeat} code. If this is unclear, review section IV. To find only Bob as speaker I first click on the head of the column titled "speaker" so the entire column is highlighted. I then pick Results->Select... (or just click the "Select..." button from the menu and am confronted by this dialogue box:

10000000000	select
Select string:	
	Search case insensitive
	Floating point numbers
	Regular expression
	OK Cancel
sound>pic	setting>rural}{sc

Figure 23. The select dialogue box

Enter Bob into the Select string field and press "OK." Now only records with Bob or bob or boB in the "speaker" column will be visible.

Now the record count will have changed in the button panel, as well. And we can see in our fictional example here that (for instance) 4 out of the total of 7 records in our search had speaker "Bob":





*Seeing all of the records.* Given that only one "select" ago we were looking at all the records, we could use our browser forward and back buttons to leap back one selection and see all of our records.



Figure 16. The browse back button

Alternatively we could leap to all records by picking "Results->Select all"

Selecting values in your data. What if we want to find things that were coded veggie and have in their coded text the word carrot? This basically is done through two selects. In this case the order of the selects does not matter, though there may be cases when it does (I'll discuss one shortly). The first thing to do here is to select all those records coded as "veggie". "veggie" is a code and these are put in the column called "\_code" (all of the columns that TA creates start with an underscore). Pick this column by clicking it's title and making sure that the whole column is highlighted. Then select "veggie": pick the "Results->Select..." menu option and type in "veggie" and click ok. Now only the veggie items are selected.

We now want to further whittle down the data to be only the ones where people used the word "carrot." To do this we simply do another "Results->Select..." after clicking on the \_data column, where the coded text resides. Each time we select data we are working only with the records showing, not with the entire count of records returned from the work bench search. So in this case we will pick the "\_data" column by clicking on the title ("\_data") and picking "Results->Select..." a second time and press OK. Now only records that met criteria in both selections will be visible: we have selected "veggie" in the \_code column and "carrot" in the \_data column.

Logical ORs in selecting records. What if we wanted records that were either coded "veggie" or "fruit"? If we select veggie the fist time the way we've already described, we will have all the records coded "veggie". To add to this the records coded fruit we select the \_code column and pick "Results->Select additional..." This will give us the same dialogue box to type in "fruit" but instead of selecting from the shown records, TA goes back to the whole pool of records and adds the ones meeting this new condition to those shown.

*Naming a selection.* TA is very big on "sets", meaning subsets of lists of things. It supports working with "code sets" (subsets of all your codes, so you don't have to scroll through however many hundreds of codes you've created), file sets (so you can keep your memos separate from your interviews), and results sets (aka data sets) which name a portion of the records returned from a search.

In the case of having found all of those records that are coded "veggie" and spoken by "bob" and use the word "carrot", it might be nice to "bookmark" these records so you can just leap back to them whenever you need. With just those records showing (i.e., you've just done the selection of speaker=bob, \_code=veggie and \_data=carrot (by equal we means contains, in reality)) pick "Results->Result sets->Create named set". You should be prompted to provide a name, type in something like "bob-veggie-carrot", i.e., some meangful identifier for this selection of data. Click "OK" and you have now created a named set. A new item has been added to the "Results->Result sets" menu which is your named set!

To show these records at any time you can just pick "Results->Result sets->bob-veggie-carrot".

#### WARNING:

Named sets are saved with result files, **but are disposed of the minute you refresh your data**. As a result. If you need something persistent use auto sets!!! Named sets are best for on the fly data analysis since they are easier to use than autosets, but autosets have the advantage of permanence and shareability.

#### **ADVANCED:**

Named sets and autosets are not just book marks for your data (though they are primarily that). You can do complex set operations with data sets. Using the "Results->Result sets->Set operations..." menu option you can take the selection that is showing in your results window and do things like intersect it with a named set or find the union of it and a named set. These of course can then be named as well. This allows for very complex analysis and mining of data.

*Autosets*. In named sets you are just giving a name to a group of records. With autosets you actually teach TAMS how to find records meeting the criteria you used. The advantages of this are many: autosets will persist after you refresh and autosets can be applied to other searches. To create an auto set, choose the "Results->Result sets->Create autoset…" option. That will show the following dialogue:

Autoset	
Name:	Clear Save 5.
	Delete Run
	4.
Steps	
	1.
	Add history
Start with: All	nt sort at start of set 2.
Select: Select Select string:	
Search case insensitive 主 📄 Floating poin	t numbers
verse 🗘 🗌 Regular expre	Add step 3.
Set: intersect with	
	Add step 6
	_

Figure 26. Autoset dialogue

With the autoset dialogue you teach TA the steps needed to make a results set. If you have done a selection, and want the steps involved in that selection to be your autoset, press "Add history" (the sequence of steps you have just done) in area #3. You may need to modify what appears in area #4 using areas #1 #2, and # 3, and removing wrong steps using the – button in area #4.

To create an autoset from scratch, you start in area #1 (see Figure 14) by indicating whether the steps you indicate should start with all of the result records (no matter what is currently showing) or with a current selection. If you have used the Results->Sort up and Results->Sort down to organize your data TA can remember this sort order and automatically sort your data before applying the next actions to it.

To the base established in step 1, you can add two types of steps, first you can apply selections through the menus and fields in area #2. Alternatively you can do set operations using other autosets through area #3. In either case once you've filled in the information through the menus, fields, and check boxes, click add step to have this operation registered in the autoset. If you don't click "Add step" the act will not be registered.

Area #4 is where these steps show up. In area #4 you can rearrange the order of steps (using the  $^$  and v arrows), you can delete one step (click on it and press the – button) or all steps (press the – button).

Once the steps are in place, decide if you want this auto set available project wide. If yes make sure the box in area #6 is checked. In all cases you need to enter a name for this autoset in the box in area 5 and press save.

Under area #5 is a menu which allows you to recall and delete older autosets.

When done press the Exit button in area #6. To actually run your autoset pick the name you entered off of the "Results->Result sets" menu.

*Sorting*. There are two ways to sort data in TA. The first is through the sort button right in the button panel on the results window. This sorts up (A before Z) and is good for quickly arranging a single column. The preferred method of sorting however is through the Results->Sort up and Results->Sort down menus. These allow you to nest sorts so you can sort columns inside of columns. You can also control the type of data that is being sorted, i.e., you can specify whether the column contains dates (but set the date format first through Results->Date format), integer, string, real number (floating point) or a code. Sorting codes require you to set a code level through the Results->code level menu item. If the code level is 0, then the code is simply treated as a string and is sorted alphabetically. If code level is 1 then a>b and a>c are considered the same! Only the first level is examined. If code level is 2 then a>b>c is the same a>b>d but, bother are different from a>c or just "a".

When you use the menus first you sort using one of the criteria that does not have the word "within" included. This tells TA to forget all previous sorts and start again. The menu items that include the word "within" add onto whatever sorts have been done. So after the first time you sort, use the within's to sort additional s.

What's important is that TA remembers the sorts done by the menu and can import the criteria for sorting into data summary reports and autosets. If you use the sort button none of those criteria are available to the TA program.

#### B. Select Near (Advanced topic warning)

Select near provides a hierarchical view of the data that groups records related to other records in an outline structure. Select near allows users to answer questions such as "What occurrences of code X occur within 5 minutes of each occurrence of code Y?" "What occurrences of code set X are within 4 sections of the current selection?"

In both of these model questions there are two sets: a base set which is defined by the current record selection, and a comparison set. In the first question Y is the base set and X is the comparison set. A set image of this relationship is suggested by the following:



Figure 27. Select near matches many records to the current selection

It is clear here that each base can have many comparison records assigned to it, and that each comparison record may be assigned to multiple base records.

To understand this complex new function I want to work through the 1st example above. Here it is diagramed with its different parts:



Figure 28. Sample Query

1. To turn this into a TAMS operation, first select the records that you want to take as the base of the *Select near* operation. This is determined by the part of the question I've marked as "C," the "each occurrence of code Y." To do this select the code column and do a simple selection for code Y.

# Note: select near will work with any selection; it doesn't have to be the \_code column. It can be as complex a selection of records as you like.

2. Pick "Select near" from the results menu. It will provide you with this sheet



Figure 29. Index to the parts of Select near dialogue

- A. Since we are looking for code X pick "code" in the "Match" box menu 1 and then pick X from the lower menu (Menu 2). This matches the A part of the diagrammed query above..
- B. Presumably we want the comparison set to be with all of the records in the result file. If so, pick "All records" from menu 3. Alternatively you can use the current selection or a particular results set. In the latter case pick the results set from menu 4.
- C. If we want only to match X (and not its children) select check box 5; if we want anything in the X family leave it unchecked.
- D. If we want the matching records only to come from the same source/data file as the base record select box 6. If box 6 is unchecked comparison records from any file will be matched to the base set.
- E. If we want blank records to count as a numerical 0, check box 14. Otherwise leave unchecked and empty records will be thrown out of the analysis.
- F. According to our Query we want comparison records that are less than 5 minutes from their matching base records (see part B of the query). So for G we'll pick "<" (within is similar to less than) from

menu 7. Fill in "5" in field 8. Pick minutes from menu 9. If we want those 5 minutes to be before or after the time in the base record pick "Before and after" from menu 10, otherwise select before (the base record time) or after as is appropriate.

Note that TA will pick the field to examine based on your choice in menu 9. For time units it will use the time field indicated in your program preferences, for characters it will use \_begin\_loc, for line numbers it will use \_line\_number (if you are scanning for line numbers and have used them in your source files. To over ride these decisions use items 11, 12, and 13. Check box 11, pick the field to search from menu 12, and indicate the type of data included in it from 13. You will still need to pick a comparison operator from menu 7 and fill in a value into field 8.

- The level 2 records are Click the triangle The level 1 to see the records come the matched records matched records from the base set from the comparison set speaker FileName time \_code 0:01:28 ₹2 Xander 0:01:53 xander narrative Xander 0:01:53 xander 1 capacity Xander 2 0:03:30 xander capacity 3 Xander 0:03:30 xander capacity>1
- 3. At this point pick OK and the results will appear in an outline format:

Figure 30. Results of Select Near

4. At this point you will want to get back to the "table view" of your results. TA3 will not allow you to do any thing other than view results and export them from the "outline view." There are three different ways to toggle back and forth between table and outline views..

A. Use the *Results->Switch data view* menu item

B. Use the quick toggle button on the info bar. It will switch from O (outline) and T (table) to indicate which view you are currently in:



Figure 31. Data view toggle button

C. You can add an optional button to your toolbar which will toggle the two views: Use "Windows->Customize tool bar".



C. Exporting "Select near" records

Select near results are not saved when the result file is saved. The only way to save these results is to export them with the File->Export data menu item.

First make sure that your results window is showing the results of your select near search. In other words, the result window must be in outline view. Pick File Export data and you will get an export data pane with some additional fields and altered text from the one for the table view:

Calumns	Expert	Instead of selected records you can choose to export only what's visible (expanded) or all data returned from your "Select near".
FileName time speaker code data comment coder	Export records with escape characters     Tags     Export to clobeard     Export column names     Export format: Tab separated	
_doc _begin_loc	Botween rows:	Here you can enter a string to prefix both level one (main row) and level two (subrow) records.

Figure 33. Export data for Near Results

#### VI. Interactively reworking your coding

Based on what you find in your searches you will want to go back and "recode" your document; which usually means adding another layer of subtlety to your codes. First time through you may have just wanted to catch any mention of veggies. So you coded anything that seemed slightly relevant "veggies". Then you want to see what people are saying about vegetables, so after searching for veggies you'll want to change those codes to veggies>good, veggies>bad, veggies>whatever. I refer to this process as *reanalysis*, and it involves recoding your data (which fits the example I just gave) and adding codes to your data.

A. Finding the results in the text

The first way you could do revise your initial codes is "manually". To go back to the original place in the text from a result window, click on the record (row) you want to look at in the original context, and then just click the "Find record" button and the coded text in the original document will pop up!

Consider this section of a mock interview



Figure 34. A mock interview

If you do an unlimited search you should get a results window like the following:



Figure 35. Unlimited results from the mock interview

Here, the first row is selected (you can see the text for that record in the browser above). Now click on "Find record" and you'll be taken back to that first record, with it selected:

{!repeat speaker}
{speaker}Sam{/speaker}:
{veggies}  hate carrots; they're stupid fruits.{/veggies}
{lend}
<pre>{speaker}Mary{/speaker}:     {veggies}They're not stupid, and they're not fruits; they're an     important source of vitamin A{/veggies}</pre>
{lend}

Figure 36. Find record takes us back to the original text

NOTE: This is an important tool for examining context!!! This takes you back to your source document and scrolls to the original text.



ite carrots; {veggie>bad}they're stupid {/veggie>bad}

# Figure 37. The result refresh button and a check indicating a changed document file

You can use the "Refresh" to re-synch your results and your original documents.

#### B. Marking results

An alternative to manual recoding is to have the program go through and change or add codes to for you. This involves "marking" the records you want to change and then picking "Results->Recode->Add code" or "Results->Recode->Recode". TA works very hard to keep the source document and result document "in step" at least as far as the location of the listed result passages are. If you manually type in the source window all bets are off. TA will lose track of where the coded passages are. The best thing to do is to lock out those functions that will put TA out of synch between source/document windows and results windows. **To do that pick "Project->Reanalysis mode."** Pick it again to turn it off.

To mark records (rows) for adding codes or recoding, select a row and pick "Results->Marked records->Mark." That will add a "+" sign after the record number (your signal that this record is marked). You can unmark records by picking "Results->Recode->Unmark".

#	cooskor
#	speaker
1+	Sam
2	Sam
3	Mary

Figure 38. A marked record (notice the + sign by the #1)

## NOTE:

In reanalysis mode the only things you are allowed to do in your document windows are double-click code, code using the code button (which you can set up to prompt for comments), and delete code pairs. These steps will keep open results windows in synch with the document windows.

C. Adding codes

Adding codes simply surrounds passage associated with the marked records with an additional code; the original code is not affected. After marking records (See §VI.B) you want to add a code to, pick "Results->Recode->Add codes". You will get a dialog like this:

Existing code				
Code to add: (	sound>pig		•	ОК
New code				
Name:	sound>pig			ОК
(	Color:	🗹 Use ii	nherited color	
Definition:				]
				Course

Figure 39. The Add code dialog box

You have two ways to go here: you can pick a code that exists from the menu and press the top OK button, or you can type in a new code into the Name: field and its definition and press the lower OK.

This may take some time, it's doing complex cutting and pasting and then refreshing of the window.

**WARNING**: See problems section for bad things that can happen when you add codes.

D. Recoding

Recoding is trickier for TA than adding codes. This goes through and actually replaces the codes and includes comments that the original

codes had. Note that you cannot recode based on any search that involves an "and" (i.e. +) or is not simple. So be warned. As with adding codes you are presented with a dialog that either allows you to pick from existing codes or substitute a new one to the code file:

ж

Figure 40. A filled in Recode dialog box

Here I am recoding the first speaker's comment giving it a more negative spin by defining a new code: veggie>very>bad. I'll click the lower "OK" since I'm filling in the lower information, and voila, the code will be changed. WARNING: You could possibly see codes disappear from your results window since they may no longer meet the search criteria. Also see the next section for warnings about bad side effects from adding and recoding data.

E. Problems with Adding and Recoding

Adding and recoding can make a mess of codes. The general problem is that you can land up with a nested situation which doesn't make sense to TAMS (or anyone else). If the original was

 $\{a\}$ This is  $\{b\}$ some text that  $\{/a\}$  will be recoded  $\{/b\}$ 

and we recode b to a, we'll have

 $\{a\}$ This is  $\{a\}$ some text that  $\{/a\}$  will be recoded  $\{/a\}$ 

Basically TA will have no idea that the second  $\{/a\}$  is there or which  $\{a\}$  it goes with, it will stop looking. And that second  $\{/a\}$  will give all sorts of problems in any case.

You may not get an error, but you'll get unexpected results. The answer: check the syntax by running "Check for nested" from the Coding menu. Check often.

F. Updating your results

This is redundant with what has been said elsewhere, but if you see a results window with a check by the "Refresh" button, it means one of the documents that feed this results window has changed. Clicking the "Refresh" button should update your results:

#### VII. Reports

Getting results is one step of transforming an interview into data. An additional step is done through generating reports from your data.

A. Frequency counts

The simplest report to generate is a count of the codes in the files in the search list. This is done by having your project's workbench as your front window and picking Reports->Count from the menu. This will list the number of times each code was used in the files listed on the search

list (but not broken down by file... But wait, there is a way! See data summaries below).



Figure 41. Code count report

Note that this report only uses the codes in the current code set, so you can control the codes reported upon.

D. Co-frequency counts

A second easy report to generate is the co-coding frequency report. This report shows how many times a passage of text in the search list has been coded with each pair of codes in the current code set. This is a good report for analysis, to see what codes seem related to each other across the project (or portions thereof).

E. Data summaries

Data summaries are the most complex and powerful reports in TAMS. They operate from the current selection in a results window. A data summary report allows you to group data in a column and then count matching criteria. These counts assume that data is arranged to be counted. In other words, the data has to be sorted so that what you are grouping is together. To keep the meaningful data together you need to use the "Results->Sort up" and "Results->Sort down" menus NOT THE GENERIC sort button on the default button panel. Data summaries are described in separate documentation: *Data Summary How To*. This report can generate a frequency count by document (or speaker, or just about any other selectable/sortable criteria).

F. "Graph data" Output

Graphs, or dot graphs which refers to the file name extension of the files generated by this report (".dot") provide a graphical view of data. The actual program "Graphviz" (available at <u>www.pixelglow.com</u>) makes images like concept maps: nodes connecting to each other. This is perhaps the most dramatic report that TA produces. The same menu option actually produces two very different reports. When "Reports->Graph data" is selected from a document window or the workbench it produces a "graph" of the tree structure of the current code set:



Figure 46. A "graph" of the codes in a project

Here sound>cat and sound>pig have been converted into a tree picture representing the coding system in this project.

Graphs of the relationships of codes to code sets as well as code sets with each other can be generated using the "Reports->Graph code sets" menu item.



Figure 47. Graphing code sets (Project window version)

To generate a graph of the relationship of currently selected codes to code sets, select the code sets you are interested in examining and pick "Graph codes to code sets" from the pull down menu. That will produce a graph like this:



Figure 48. Code to code set graph

The ovals in figure 48 represent codes from the current code set, the boxes represent the selected codes.

On the other hand, to generate a graph between code sets pick from the first menu in figure 47, either "Do not graph shared codes" or "Graph shared codes". In addition, you have options on what is included in the box representing the code set. In this example I have included no codes in the boxes and am choosing to graph the shared codes:



Figure 49. Code set to code set graph

In figure 49, the codes in common between the two code sets appear above the line connecting the code sets.

More complex images can be generated from result files. In result files, "Graph data" reports represent the connection between different columns (think of the columns as variables). The lines connecting the values in the columns show the frequency count.



Figure 50. A "graph" of the \_code and speaker columns of a result file

The shape and arrows of both whole levels and individual values at ach level can be individually specified. See the "Dot Graph Output How To" for more instructions on producing these type of graphical reports.

G. Exporting data

Most reports including counts and summary reports can be saved at text. Actually it is saving the files as tab delimited text so that these files can be dropped right on Excel or FileMaker and opened. You can also copy and paste data (not the reports) to other programs using the File->Export Data... dialogue. This dialogue provides powerful flexibility in terms of moving data to other programs either through a file or through the clipboard. The dialogue takes the current selection only and allows you to rearrange the column order (dragging the column names into different locations), and select which columns you want exported.

Columns	Selected records only
verse _code _data _comment _coder _doc _begin_loc	<ul> <li>Export records with escape characters</li> <li>Tags</li> <li>Export to clipboard</li> <li>Export format: Tab separated</li> <li>Between columns:</li> <li>Between rows:</li> </ul>
	Exit Export

Figure 51: The export data dialogue

You have a variety of options: you can either export the selected records, or all the records, have it escape ("\") returns, tabs and other characters that can cause problems in excel, strip the selections of tags, and export to the clipboard or save to disk. In addition you can separate the columns with tabs, commas, returns, or your own delimiters (use \t and \n to indicate tab and new space if you enter your own).

#### VIII. Analysis of Code Sets

A. Using code sets as an analytic tool

At late stages of analysis, often codes are not good enough to serve alone as defining the categories you are interested in tracking. The real dependent variables you are tracking will probably exist in a variety of code families rather than in one genetic tree. Code sets were designed to provide cross-code-family analysis. Until TA3.1 there was no easy way to get counts of the relationship between code sets and other data categories. Here I will briefly discuss the several key means of mining code set relation information from your data: grouping by code set and graphing code sets. While this section should really have followed section VI, the fact is that it uses a lot of the ideas introduced in VII, so I am concluding this manual with a discussion of using code sets. B. Grouping your data in code sets and getting a count

The simplest analysis you can do is to simply see how a selection of results records map onto the code sets you've defined. This is done by picking "Results->Code Sets->Group by code set". This will clear away any "Select near" analysis you have done, and show you an outline with each code set represented at level 1, and matched records underneath at level 2.

		-	•
#	_code	_data	gender
▼1	marked and neg	4	
1	narrative	{narrative}ho	М
2	capacity	{capacity}try	М
3	capacity	{capacity} i'm	М
4	capacity>negative	{capacity>ne	М
▶2	positive reason	6	
▶3	4s reasons	1	
▶4	negative reason	4	

Figure 52: The results of Group by code set

The name of the code set is placed in the "\_code" column, and a count of how many records are matched with that code set is placed in "\_data". In figure 41, I've moved (dragged) the columns so that \_code and \_data are first for instructional purposes. You may find you have to scroll over to find your \_code and \_data columns.

Note that these results can all be moved to other programs or saved through the "Files->Export data" operation. Just make sure that the outline view is showing.

By default codes are matched with code sets "non-exactly" meaning "a>b" is matched with a code set if it has code "a". You can force an exact match by selecting "Results->Sort options->Case sensitive".

C. Counting the relations between variables and code sets

More often you will want to see how the values of a repeat code are matched with your code sets. Starting with TA3.1 there is a simple way to get information like this in two simple forms: a table and a graph. Once you have the selection of data you want to analyze this way simply pick Reports->Graph code sets. Note that this will first do a "group by code set" which will obliterate any "Select near" data you've gathered.

The following dialogue will appear:

мар пе	elds to code sets:
Code s	et options:
	Code sets
	4s reasons
	marked and neg
	negative reason
	positive reason
	real
Field o	ptions:
Field:	Columns
	gender
	FileName
	time
	speaker
	data
Separat	tor: , 🗌 🗆 Convert to lower case
Edge o	ptions:
Sho	w count
_	

Figure 53: Graph code sets (Result window version)

At the top you can pick the code sets you want to study. Below you pick the fields (columns) you want matched with those code sets. Note that you can pick more than one field, in which case the values of those fields are combined using the separator and all values will have to match to be counted. This is useful if you want data separated by file for instance if a value crosses different files. Note that the separator can use "escape characters." Use \t for tab and \n for return.

The third part of this dialogue is for the "graph" output. You can control how arrow heads appear and whether a count is shown over the arrow. Note that the report (which opens in your browser) ignores these options and provides a count. In this example I've picked both "positive reasons" and "negative reasons" from the top list, and gender from the bottom list, clicked show count and then clicked show graph to get this "graph" of the gender relationship between code sets positive and negative reasons:



Figure 54: Graph output from Graph code sets (Result window version) If I click on "Show report" I get the following table in my browser:

"gender" mapped to code sets				
gender	positive reason	negative reason		
M	6	4		
F	9	5		

Figure 55: Report output from Graph code set (Result window)

Good luck, write if you have problems.

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## Appendix 1 Types of codes

TAMS works with three types of codes:

1. universal codes which are generated for every results window record and hold their value through the whole document. The syntax is as follows: *{!universal codename="mydata"}*. I use "{" since most documents don't use this. At some point I will add an escape character so you can use "{" without triggering a response by the processor. A typical example would be {!universal type="interview"}

2. repeat codes which change their value throughout the document and generate a separate value in each record produced. These mark distinctive attributes for a section of a document (marked by {!end} or {!endsection}): typical repeat codes include speaker, time, question all of which you would want to be attached to a passage of text you have marked (coded) in some way. To indicate that the code "author" is a repeat code place *{!repeat author}* toward the top of the document or in the Init file. Then mark each occurance of author by surrounding it with a start and end tag: {author}Matthew Weinstein{/author} (notice that unlike the !repeat command there is no ! mark here, this is just a data code). In an interview the speaker might be marked as a repeat code. In field notes the time of an observation might be a repeat code. In our project which involves numerous newspaper articles per document, author, title and date of each article were repeat codes.

3. data codes. These are the passages that you are really interested in. These are marked with {code} interesting passage{/code}. You don't need to declare anything, just fill in the word code with whatever you see fit: {sample}Just some text{/sample} is now coded as sample! Note codes consist of numbers, spaces and underscore ("\_") charaters. **No spaces permitted**. Passages of text can have multiple codes; codes can be nested and can overlap.

#### Appendix 2

#### Working with large projects

TA has a large variety of tools to help researchers manage large numbers of files and data. I hope in this section to just point them out and give some tips; I will not be doing much in the way of hand holding.

*Named searches*. The first tool for large projects is the possibility of saving and restoring different search lists. This way you can just by picking an item off of a menu pull up a search list that just has memos, for instance. The search list menu is just above the search list. To save the current search list (and init file) just press the + button above the search list on the work bench. You will be prompted for a name. To restore a saved search list, just pick it from the menu above the search list. To delete a searchlist, first select it from the menu and then press the – button. You can clear the search list of all search lists by pressing the - - button.

*The init file*. Perhaps the most important element for multiple file searches. Conceptually the idea is simple. The init file is simple a file with commands (metatags) that you want designated as the start of a search. It is just the first file searched. To indicate which is your init file just select the file from the file list on the work bench and press the button marked "Init File". The init file is subsequently listed at the bottom of the work bench.

There are five tags that I usually will put into an init file: a !button command which provides project wide code buttons for the document button bar, an empty !universal command which simply lists the universals in the order I want them to appear in results windows: {!universal name="", city="", type=""}. At the top of each document I will have a !universal with those values filled in (in whatever order). Third, I will declare my repeat codes in the header: {!repeat speaker, time, gender}. Fourth, if I am using an !inner or !last repeat I will declare that value in the init file as an indicater of the structure of my files. Finally, I will use the !if statement to attach any additional information to my result files: {!if speaker="Amy"=>gender="F"}. If I have declared a repeat value gender it will automatically be assigned a value "F" everytime speaker becomes "Amy".

*File sets*. TAMS allows you to group your files together so that the file list can display just a subset of files rather than the whole body of data

in your project. You can create a file set for just memos or just interviews. This is selected by the little set menu that is to the left of the file list. Every project always has one set already established which is the results set, which contains every saved (and open) results window/file. In fact the menu item "View all files" should really be view all files except the result files. See the code sets section on how to operate the dialogue box that comes up with manage file sets. They are identical.

*Inter-rater reliability.* TAMS can calculate the interrater reliability as both a percent and as kappa. This requires the construction of special "test" files that two coders will attempt. See the Inter-rater reliability information folder in the How To folder in the docs folder.

*Line number documents*. TA can wrap and line number your interviews and field notes to help discussions of particular lines. Make sure you turn on the "Scan for line numbers" option in the results so that line number information is included in results.

*Shareable project format*. By default TA is *not* shareable between machines. If after initially saving your project you change the project type to Same folder or relative, keeping all of your files either in a single folder or in the same file tree respectively, the project will be shareable. If a colleague gives you a project folder that can't seem to find its files then move all files to a single folder and change the project type to "Same folder", close and reopen the project. These options are in the Project->Preferences menu option (not the usual preferences).

*Multiple coders*. There is support for codes being "signed" by different coders; searches can be coder specific. The signature is specified in the preference panel. Searches can be done for specific coders. One can even do searches that amount show me passages of veggie coded by MGW and passages of fruit coded by LJS (where MGW and LJS represent 2 different coders).

*Polymorphous data*. The search list can contain multiple types of data. To facilitate mixing data types, the !map metatag allows researchers to have different codes in the same repeat data column.

#### Appendix 3

#### The Metacodes

- {!appendcomment X} = appends X to the comment established with previous !setcomments and !appendcomments.
- {!backloadrepeat} = for a coded passage that crosses an !end value, the record will have it's repeat values assigned from the values at the end of the passage.
- {!block X} = if repeat code X has already been declared then no values
   for X will be returned in results (X will be ignored)
- {!bookmark X} = designates a bookmark in the document file (accessible through the Coding->Bookmarks menu
- $\{\text{!button } X\} = \text{creates a button bar with button } X.$
- {!clean} = designates that subsequent repeat values should have their values cleared at {!end} metatags
- {!clearcomments} = clears all existing comments set by !setcomment and !appendcomment.
- {!comment X} = See !dummy.
- {!context X} = See !repeat.
- {!contextcode X} = See !repeat.
- {!dirty} = designates that subsequent repeat values do not reset their value at an {!end}
- {!dummy X} = {!comment X} = a do nothing code which allows you to
  insert parenthetical comments into your code. Synonyms:
  !comment.
- {!emptysection} = specifies that the program should report on empty {!endsection}s when doing empty searches
- {!end} = marks the end of a section; by default !repeat values are cleared. Data found is stored.
- {!endcomment X} = clears the comment set by previous !setcomment and !appendcomment of X. X has to match verbatim a comment added using !setcomment or !appendcomment. !endcomment with no argument (i.e., {!endcomment}) clears all comments.

- {!endlastcomment} = removes the last comment set by !setcomment or !appendcomment. To remove a specific comment use !endcomment.
- {!endsection} = like !end, but !repeat codes keep their values, they are not cleared
- {!eofisend} = end of file is treated as {!end}

{!eofisnotend} = end of file is not treated as end

{!escapeoff} = treat "\" as a regular character

- {!escapeon} = attend to "\" as an escape character, i.e., it is a flag to TAMS to not treat the next character as special. Useful for texts that have braces ({ and }) in them.
- $\{! first X\} = See ! inner.$
- {!frontloadrepeat} = for a coded passage that crosses an !end value, the record will have it's repeat values assigned from the start of the passage.
- {!if X="something" => Y = "a value"} = For already declared universal or repeat code values X and Y, the program will automatically assign Y to "a value" every time that X is assigned to "something". X and Y must both be repeat values or they must both be universal values; you cannot mix and match.

{!innerrepeat X} = See !inner.

{!last X} = short for lastrepeat; designates that existing repeat code X
will always be the last repeat for a section and that the next
occurrence of any repeat code after X should be treated as
having {!endsection} before it. Warning: !inner cancels !last
and vice versa. Synonym: !lastrepeat.

{!lastrepeat X} = See !last.

{!map X->Y, A->B, ...} = specifies that instances of repeat value X should be put in the column called Y (mapped into Y), values of repeat value A should be put in the column called B. X, Y, A, and B must all be designated as repeat values. Y and B should be repeats at the beginning of your search list so that columns are created for them.

- {!name X} = creates or assigns a universal code called FileName to value X.
- {!noemptysection} = specifies that empty searches should only be returned for !end's not !endsections.
- {!noheader} = specifies that result files should not produce a header row when saved as text
- {!noquote} = specifies that quotes should be converted to escape characters.
- {!noskipinneratend} = overrides the default behavior in which after an !end or !endsection metatag the first encountered occurrence of the !inner repeat value is not treated as having an !endsection before it. Using this metatag treats the first occurrence after an !end as having an !endsection in front of it.
- {!noskipinnertopofdoc} = overrides the default behavior in which the first time the !inner repeat code is encountered at the start of the document it is not treated as having an {!endsection} in front of it.
- {!nozapuniversal} = specifies that universals should not be cleared at end of file
- {!repeat X} = used to indicate that code X is designated a repeat code. Synonyms: !context, !contextcode.
- {!setcomment X} = appends comment X to the comments provided in all subsequent end tags. Using this metatag with no value, i.e., {!setcomment} clears the comment. This also replaces any previously established comment created with !setcomment or !appendcomment with X
- {!setrepeat X="Y"} = sets existing repeat code X to value Y—if X does not exist it creates it.
- {!skipinneratend} = reasserts the default behavior in which after encountering a !end or !endsection, the next occurrence of the !inner repeat code is not treated as having an !endsection before it. All subsequent occurrences in the document are treated as having an !endsection before it.

- {!skipinnertopofdoc} = reasserts default behavior in which the first
   occurrence of the !inner repeat code is not treated as having an
   {!endsection} before it. All subsequent occurrences in the
   document are treated as having an !endsection before it.
- {!struct} = Indicates that a document or document part is structured, i.e., is broken up using !end, !endsection, !last or !inner. Important for conducting section searches.
- {!universal X="Y"} = creates or assigns an existing universal code X and assigns it value Y
- {!unstruct} = indicates that there is no structuring elements. Program
  treats each close tag as though it had an !endsection
  immediately after it. Section searches are pretty much
  meaningless. This is the default state of the tams interpreter.
- {!zapmap} = Clears the map of all entries.
- {!zapuniversal} = specifies that universals should be cleared at the end of each file
## Appendix 4 Preferences

## **Coding preferences**

- Prompt for new code definition: Should TA ask you for a code definition when you enter a new code (i.e., press the new button on the document window)?
- Use time-date stamp in new code definition: Should TA prefix a new code definition with a cryptic time/date stamp
- Take the code by double clicking list: Is double clicking the code list your preferred way to code data? Turn off if you want it to take the code from the little box under the buttons on the document window (fill in box and click code)
- Code list reveals codes as tool tips: a legacy from before TA used split views to accommodate long codes. Codes appear as tool tips. Slows down the system significantly. Not recommended.

Use coder id: insert a coder id (you provide it in the box) as you code.

- Scan init file... : Should TA scan the init file every time you open a document to see if there are !button metacodes?
- Color tags: What is the default color for meta and code tags?
- Automatically refresh tag colors: Should TA automatically refresh the colors when a file is opened or other changes occur? Could slow down your system. You can manually uncolor and recolor tags from the coding menu.
- Display comment dialogue for code button: rather than manually typing comments into the end tag you can set this up so that when you single click a code and then use the code button you are given a dialogue box into which to put your comments.
- Use HH:MM:SS format: If checked insert time code and the display of media time will be in HH:MM:SS format. If unchecked the program will use raw seconds for both insert time code and the display of media time in both the document and results windows. (Note, this does not change your data from seconds to HH:MM:SS format. Use the convert menu options on the Coding->Audio/Visual menu to transform your data to one format or the other.)

## **Searching Preferences**

- Detached result sheets: Should dialogue boxes float above all windows or be attached to them (affects some not all dialogues)? Recommended.
- Autoreload after... : Should the results window refresh after recoding or add coding?
- Report empty...: Should an empty search report at {!end} or {!endsection}?
- Show coder...: Should the coder be reported when examining a raw search
- EOF is same as {!end}: Should the end of a file be treated as if it had an implied {!end} there
- Evaluate repeat variables...: If checked, coded passages that cross an {!end} boundary are evaluated in the last section, other wise they are evaluated at the first section that the coded passage includes.
- Universal variables zapped...: Should universal variables carry their value from document to document or be cleared?
- Include repeat variables...: If checked repeats are treated just as normal data codes when doing a non-simple search.
- Use old Mac new line...: When doing a save to of result files should the program use OSX file new lines or older style new line characters (if you are exporting to programs that are run in classic you probably need this checked).
- Export result file format: This sets the character set of data being exported when a result file is saved with "save to" type text.
- Number of characters...: This sets how much context should be given when doing a string search.
- Recognize '\'...: Should '\' be taken as itself or as an escape character?
- Scan for line numbers: If you use the line number and wrap feature you should have TA scan for line numbers: adds a line number to the first line of results.
- Unmark...: Should marked records be unmarked after doing a recode or addcode?
- Update results...: Should TA attempt to revise your results based on addcodes and recodes. This is an art (and I'm not an artist). If you really need to see accurate results uncheck this and refresh your windows.

- Save Graphviz files: If you want the default response of Report->dotGraph Output to be to save the report (rather than open it directly in graphviz) check this box. Useful if you want to use X11 graphviz software rather than the aqua version.
- Enable the back button...: Should the back (and forward buttons) of the result window button panel be enabled? Why disable them? They use a lot of memory!!! If you're close to the limit you might want to turn off this feature.
- Open document...: Should TA open affected files as it recodes, add codes etc.? This can get quite messy, with possibly dozens of files being opened, but these can then be "undone" file by file. Otherwise (unchecked) add code and recode etc. work in the background and are not undo-able.
- Documents treated as structured...: When doing a search should TA treat the document as structured, which means that repeat values aren't matched up with data until an explicit or implicit (set through !last or !inner) {!end}/{!endsection} is found? Otherwise the program assumes documents are unstructured which means that every end tag is treated as if it has an !endsection following it.