

Catalogue

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General Notices For Use

—This product is a highly advanced electronics device, disassembly, customization or repairs without the appropriate knowledge and pre-cautions can lead to dangerous situations with chance on damaging the product and serious injuries.

—Avoid use in extreme conditions such as high and low temperatures, high humidity or moist environments and around magnetic fields. Also avoid long-time exposure to sunlight.

—Only use by the manufacturer permitted accessories to avoid damages to the product with possibly warranty loss.

—Please follow the relevant local environmental regulations to deal with obsolete machines and accessories.

—Use a protective folder to avoid extreme physical shocks to the device (i.e. of dropping).

Disclaimer

—The screenshots are for Android reference only. They may be made on a device with a different resolution or hardware configuration than yours and therefore can be slightly different that the final product.

—The manufacturer takes no responsibility for loss of information or data caused by hardware or software failure. The user is responsible for performing timely backups of important data.

—All information and images used in this user manual are provided ‘as is’ and are subject to change without notice.

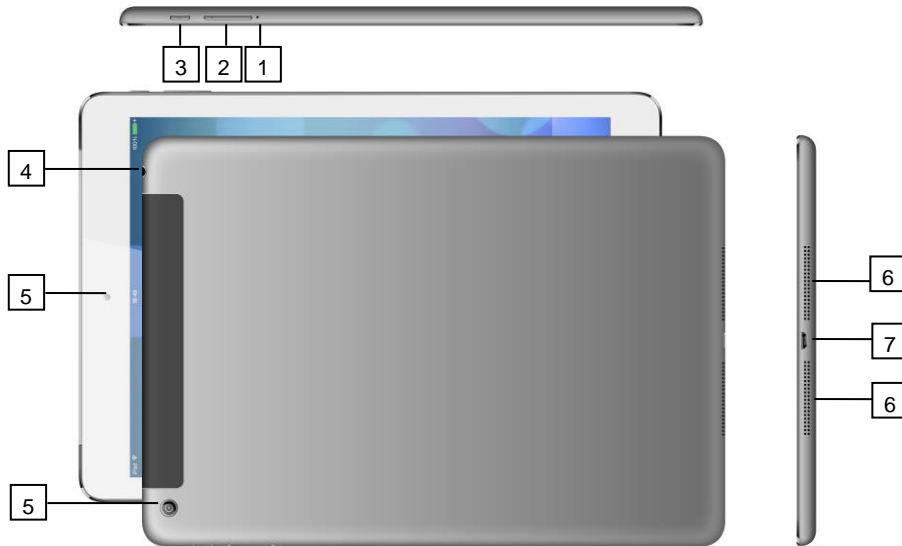
—The manufacturer accepts no liability for the information offered in this document.

Box Contents

- Android Tablet PC
- Device charger (DC / 5V – 2.5A)
- User Manual
- USB Cable
- OTG Cable
- Earphone
- Bag
- Stylus Pen
- Screen Protect Film

1.0 Product basics

1.1 Buttons and connections



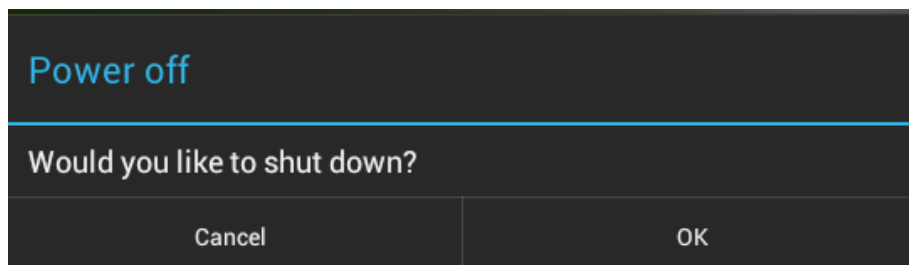
| | |
|---|--------------|
| 1 | Mic |
| 2 | Volume+/- |
| 3 | Power on/off |
| 7 | Micro USB |

| | |
|---|-----------|
| 4 | Headphone |
| 5 | Webcam |
| 6 | Speaker |
| | |

1.2 Start up and shut down

To start your device, press and hold the ‘Power button’ until the screen lights up.

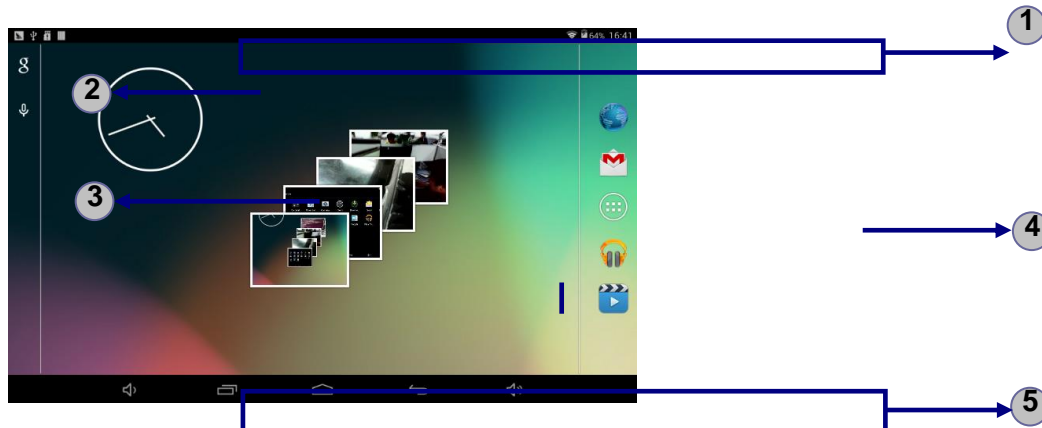
To shut down your device, press and hold the ‘Power button’ until the following dialog popup appears.



2.0 Introduction to Google Android 4.4

2.1 Home screen

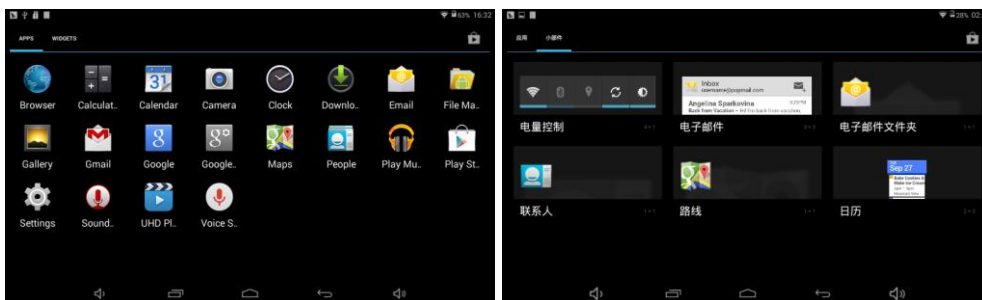
The home screen has multiple panels. Scroll left or right to the panels on the home screen, you can view indicator icons, widgets, shortcuts to applications, and other items.



| | |
|---|---|
| 1 | Indicator icons |
| 2 | Open the search bar |
| 3 | Scroll left or right to the other panels |
| 4 | Access the application list and widget screen |
| 5 | Task bar |

2.2 Add items to the home screen

Tap the application icon to access the application list shown below from home screen.



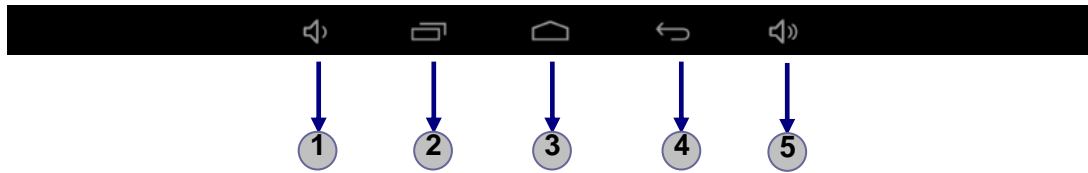
Scroll left or right to view more items.

To add items to the home screen, tap and hold an item, then drag the item to a new location.

To remove items from the home screen, tap and hold an item, then drag the item to the **X** area at the top of the home screen.

2.3 Task bar

The task bar is shown at the bottom of the screen. It displays commonly used option buttons.



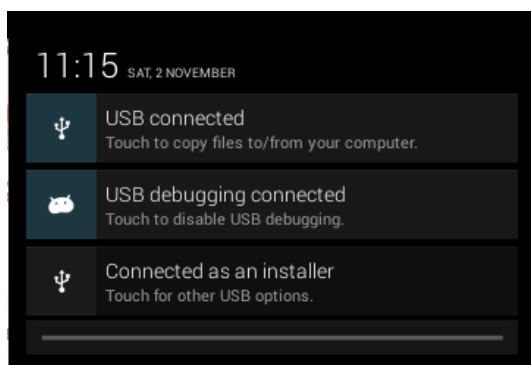
| | |
|---|---|
| 1 | Adjust the device volume to lower. |
| 2 | View the applications you have accessed recently. |
| 3 | Return to home screen. |
| 4 | Return to previous screen. |
| 5 | Adjust the device volume to higher. |

2.4 Notification & status bar

It is located at the top of the screen. It displays battery power level, wifi signal strength, time, and so on.

| Icon | Definition | Icon | Definition |
|------|-----------------------|------|---------------------|
| | Open Wi-Fi available | | Wi-Fi connected |
| | Uploading data | | Downloading data |
| | Connected to PC | | Battery power level |
| | Flight mode activated | | Music being played |

To show a pull-down list of the recent notifications, drag the left area of the notification bar downward.



To show a pull-down list of the shortcut settings, drag the right area of the status bar downward.



: Activate or deactivate the Wi-Fi connection.



: Activate or deactivate the auto rotation feature.



: Adjust the basic brightness level of the display to lighter or darker.



: Access **Settings** application.



: Check the battery status.



: Activate or deactivate the flight mode.



: Capture the screen.

Auto rotation

If you rotate the device while it's being used, the interface will automatically rotate as well. To prevent the interface from rotating, drag the right area of the status bar downward and then deactivate the auto rotation feature.


Lock & unlock the screen


To unlock the screen, tap and hold the lock icon, then drag it to the unlock area where the unlock icon is.

To lock the screen manually, press **Power** key.

Text input

You can enter text by selecting characters on the virtual keyboard.

Tap the text input field to display the virtual keyboard. To hide the keyboard, tap  at the task bar.

To change the text input method, tap  at the task bar.

From a text field, you can use the copy and paste feature for fast inputting.

Customize your device

To customize your device according to your preferences, tap **Settings** from application list or notification panel.

Manage applications

To manage the applications installed on your device, tap **Settings**↪**Apps**.

1. To uninstall an application, select **DOWNLOADED**, then select an item and tap **Uninstall**, tap **OK** to confirm.
2. To stop or change the settings of an application, select **RUNNING** or **ALL**, then select an item and tap the option you need.

2.5 Security

You can protect your device and data by setting a screen lock or encrypting your tablet.

◆ Set a screen lock

To set a screen lock, tap **Settings**↪**Security**↪ **Screen lock** from application list.

- **None**: Deactivate the screen lock.
- **Slide**: Slide to unlock the screen.
- **PIN**: Enter a numeric PIN to unlock. When prompted, enter the PIN to unlock the screen.
- **Pattern**: Draw a pattern to unlock. Follow the instructions to draw your lock pattern. When prompted, draw the pattern to unlock the screen.
- **Password**: Enter a passcode to unlock. When prompted, enter the passcode to unlock the screen.

When prompted, to unlock your tablet, just look at it. When Face Unlock can't detect you, enter the PIN code or draw the pattern saved before.

◆ Screen time-out

Select **Settings**↪**Display**↪**Sleep** from application list, you can set the time before the screen times out and goes into lock mode. (you have not entered any characters or made other selections).

3.0 General Operation

3.1 Web

Email

To receive and send mail, you must have a remote mailbox service. This service may be offered by a service provider. Your device is compliant with applicable internet standards for POP3/IMAP/Exchange.


Before you can send or receive mail on your device, you need to set up an email account and define the email settings correctly. You can define more than 1 mailbox.

◆ **Set up your email**

1. Tap **Email** from application list.
2. You can use mailbox guide to set up your mailbox, tap **Next** until it's done.
3. If you need to add another email account, tap the option button at the upper right → **Settings** → **ADD ACCOUNT**, then set up the email account with the mailbox guide.

When you are finished setting up the email account, the email messages will be downloaded to your device. If you have created more than two accounts, you can switch between email accounts. Select an account name at the top left of the screen and selects the one you want to retrieve messages from.

◆ **Create and send email**

1. Open **Email** application.
2. Tap .
3. In **To** field, enter the recipient's email addresses manually and separate them with a comma. Add more recipients by tapping **Cc/Bcc**.
4. To insert attachments, tap the option button at the upper right and select **Attach file**.
5. Enter the subject and the text.
6. Tap **SEND** to send the email.

Gmail

You can retrieve new email messages from the Google Mail webmail service to your inbox. Before you can send or receive mail on your device, you need to set up a Gmail account.

◆ **Create a Gmail account**

If you don't have a Google Account, tap **New**, then follow the on-screen instructions to create a new one.


◆ **Set up a Gmail account**

If you want to add an existing account, tap **Existing**, enter your email address and password, and then select **Next**, when you are finished setting up the email account, the email messages are downloaded to your device.

◆ **View email messages**

1. When you open the email account, the amount of unread email messages is displayed at the title bar and the unread email messages are displayed in bold.
2. To view an email message, tap it.
3. To mark an important email message, tap the star icon below the date. To cancel the mark, tap the star icon again.

◆ **Create and send an email**

1. Tap .
2. In **To** field, enter the recipient's email addresses manually and separate them with a comma. Add more recipients by tapping **Cc/Bcc**.
3. To insert attachments, tap the option button at the upper right and select **Attach file**.
4. Enter the subject and the text.
5. Tap **SEND** to send the email.

Browser



Tap **Browser** from application list to access to the web.

◆ **Browser webpages**

1. Select **Browser** to launch a specified homepage.
2. To access a specific webpage, select the URL input field; enter the web address of the webpage, and select **Go**.
3. To zoom in, place two fingers on the screen and spread them apart. To zoom out, move your fingers closer together. You can also double-tap the screen.

◆ **Add windows**


You can have multiple windows open at one time.

1. To add a new window, tap  at the title bar.
2. To open up a window, tap the title of the window.
3. To close the window, tap  at the title bar.


◆ **Set homepage**

1. Tap the option button at the upper right.
2. Select **Settings** → **General** → **Set homepage**.
3. Enter the web address of the desired webpage.

◆ **Add bookmarks**

While navigating a website, tap  to add current URL to your bookmark list and easily access it later.

◆ **View bookmarks and history**

Tap  to open the bookmark list and the recent history. Tap a bookmark or any entry to display the webpage.

◆ **Customize the browser**

To make adjustments in your browser settings, tap the option button at the upper right, and then select **Settings**.

Play Store

Play Store allows you to easily download an abundance of applications directly to your device. Before using the Play Store, you must have a Google Account.

1. From the application list, tap **Play Store**.
2. Sign in to your Google Account.
3. Search for and download applications as desired.
4. Follow the on-screen instructions.

Note

- All applications offered by Play Store are developed by third party. To get the information about the developers, you can read the descriptions of each application.
- Our company is not liable for performance issues caused by third-party applications.

3.2 Entertainment

UHD Player

To view or organize images, video clips, edit, send your files to other devices and set pictures as wallpapers, select **UHD Player** from application list.


Note: It takes a few more minutes to enter this application if you store more files.

◆ **Supported file formats**




| Type | Format |
|-------|-----------------------------------|
| Image | JPEG、 GIF、 BMP、 PNG |
| Video | AVI、 RM、 RMVB、 MOV、 FLV、 3GP、 MP4 |


Note: Some files may not play properly depending on how they are encoded.

◆ **View a picture**

1. Select a folder.
2. Select a picture to view. To view more pictures, scroll left or right.
3. To zoom in, place two fingers on the screen and spread them apart. To zoom out, move fingers closer together. You can also double-tap the screen.
4. To start a slideshow, tap the option button and then select **Slideshow**.
5. To view the details of a file, tap the option button, then select **Details**.
6. To share a picture with others via Email, tap  at the title bar.
7. To set a picture as wallpaper, tap the option button at the upper right → select **Set picture as** → **Wallpaper** → drag the slides of the crop box to create the crop area, then tap **Crop**.
8. To set a picture as a caller ID, tap the option button at the upper right → select **Set picture as** → **Contact photo** → **Contacts** → create a new contact or select an existing contact → drag the slides of the crop box to create the crop area, then tap **Crop**.

◆ **Edit a picture**

1. To crop the image, tap the option button at the upper right, then select **Crop**.
 - To move the crop box, tap and hold the crop box and drag it to the desired location.
 - To add or subtract from the selection border of the crop box, drag the crop box to the desired size.
 - When you are finished, tap **Save**.
2. To edit pictures and apply various effects, tap the option button at the upper right, then select **Edit**.
 - To apply a color effect, tap .
 - To apply a photo frame effect, tap .
 - To crop, straighten, rotate or flip the image, tap .

- To adjust contrast, tap .

◆ **Play a video**

1. Select a folder.
2. Select a video to play.
3. Control playback with the virtual keys.

Play music

On the application list screen, tap **Play music** to access.




Note: Some files may not play properly depending on how they are encoded.

Start by transferring files to your device or memory card.

◆ **Add music files to your device**

Start by transferring files to your device or memory card.

◆ **Play music**

1. Select a music file.
2. Control playback with the virtual keys.
 -  The current list of songs are randomly shuffled for playback.
 -  Replays the current list when the list ends.
 -  Repeats the current playing song.

◆ **Create a playlist**

1. Tap the MENU button next to the music file.
2. Select **Add to playlist**.
3. Select **New**.
4. Enter a name.
5. Tap **Save**.

◆ **Delete a playlist**

1. Tap the music button on the upper left and then select **Playlists**.
2. Tap the MENU button next to the playlist you want to delete.
3. Select **Delete**.

◆ **More features**

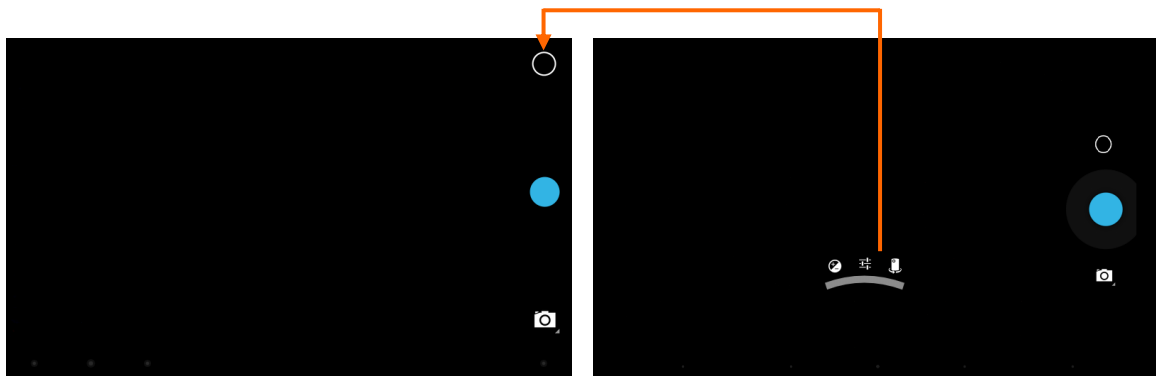
Tap the MENU button on the upper right → **Settings** → **Google account** and then follow the on-screen instructions to add an account. With the account, you can enjoy more features of Play Music, such as synchronizing music and so on.

Camera

With the camera function, you can take pictures and record videos.

◆ **Take a picture**

1. Open the application list and select **Camera**.
2. Before taking a picture, you need to make some adjustments.




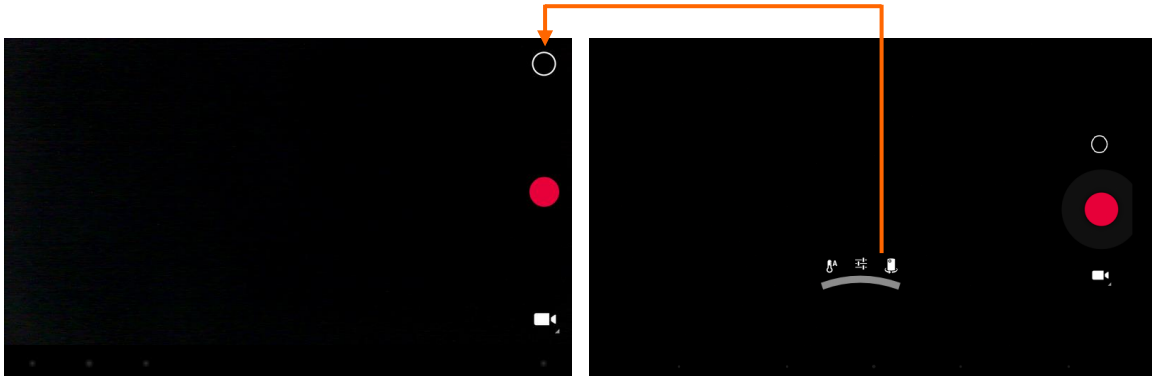
Place two fingers on the screen and spread them apart or move fingers closer together to zoom in or zoom out.

| Icon | Definition |
|------|--|
| | Tap to switch between the front and rear camera lenses |
| | Change the resolution option or set storage location. |
| | Change to video mode. |
| | Change to panorama mode to take a landscape photo. |
| | Adjust the exposure value. |
| | Adjust the color balance. |





3. Aim the lens at the subject and tap to take a photo. The photo is saved automatically to the folder DCIM.
4. Select the image viewer icon at the upper right to view the pictures.



◆ **Record a video**

1. Open the application list and select **Camera**. Tap  to change to video mode.
2. Before recording a video, you need to make some adjustments.



Place two fingers on the screen and spread them apart or move fingers closer together to zoom in or zoom out.

| Icon | Definition |
|---|--|
|  | Tap to switch between the front and rear camera lenses |
|  | Change the video quality or set self-timer interval or storage location. |
|  | Change to camera mode. |
|  | Adjust the color balance. |


3. Tap  to start recording. The length of the video recording is restricted by the available space on your storage.
4. Tap  to stop recording. The video is saved automatically to the folder DCIM.
5. After recording videos, select the image viewer icon at the upper right to view the recorded videos.


3.3 Tools

Calendar

With the Calendar feature, you can consult the calendar by day, week, or month, create events, and set an alarm to act as a reminder, if necessary.







To access the calendar, tap **Calendar** from application list.

1. To create an event, tap .
 - Fill in the fields, and set category, date, time & an alarm.
 - After you finish, select **DONE**.

2. You can view calendar in different views, Day, Week, Month and All.
3. To delete an entry, tap the event to open it, and then select  → **OK**.

Alarm

From application list, tap **Clock**, and then select .

1. Tap  to add alarm.
 - Tap the numeric pad to set alarm time, when you are finished, tap **OK**.
 - Tap  set alarm details, when you are finished, tap .
 - Tap the time to change alarm time.
 - To activate a preset alarm, set the alarm to **ON**.
 - To cancel an alarm, set the alarm to **OFF**.
2. When the alarm sounds, to stop the alarm, drag the alarm icon to . To repeat the alarm after a specified length of time, drag the alarm icon to .
3. To delete an alarm, tap .

File Manager




Many features of the device, such as images, videos, documents, received attachments and downloaded files or applications, use memory to store data. With **File manager**, you can store and browse files and folders in your device, or edit, move, copy files; you can send files to compatible devices as well.

Note:

1. Some files formats are not supported depending on the software of the device.
2. Some files may not play properly depending on how they are encoded.

Sound Recorder

With **Recorder**, you can record a voice memo. From application list, tap **Recorder**.

1. To record a voice memo, tap .
2. To pause the recording, tap .
3. To listen to a voice recording that you just recorded, tap .

Calculator

With this feature, you can use the device as a calculator. The calculator provides the basic arithmetic functions. Tap the virtual numeric and calculation keys to perform a calculation.

3.4 Connectivity

USB Connection

You can connect your device to a PC and use it as a removable disk, which allows you access the file directory.

- If you want to transfer files from or to a memory card, insert a memory card into the device.
- With a USB cable, connect your device to a PC.
- Open the notification panel, select **USB connected**.
- Tap **Turn on USB storage**.
- Open the folder to view files.
- Copy files from the PC to the memory card.

Wi-Fi

With Wi-Fi, you can connect to the internet or other network devices anywhere an access point or wireless hotspot is available.

◆ Activate the Wi-Fi feature

1. From application list, tap **Settings**.
2. In the field of **WIRELESS & NETWORKS**, turn on the **Wi-Fi** feature.

◆ Find and connect to Wi-Fi

1. Once the Wi-Fi feature is activated, the device automatically search for available Wi-Fi connection.
2. Select a network.
3. Enter a password for the network (if necessary).
4. Select **Connect**.

VPN

You can create virtual private networks and connect to your private network securely through a public network, such as the internet.

Note: You need to set a lock screen PIN or password before you can use VPN.

◆ **Set up VPN connections**

1. Open the application list and select **Settings**↪**More**↪**VPN**.
2. Select + and customize the connection information. (Available options may vary depending on the VPN type.)
3. Tap **Save** when you are finished.

◆ **Connect to a private network**

1. Select **Settings**↪**More**↪**VPN**.
2. Select a private network to connect.
3. Enter the user name and password and select **Connect**.

Wireless display

On the application screen, tap **Settings**↪**Display**↪**Wireless display**.

Use this feature to connect your tablet to a large screen with a miracast dongle and then share your contents.

Note:

- Some files may be buffered during playback depending on the network.
- To save energy, deactivate this feature when not in use.
- To play videos or game on a TV, select an appropriate TV mode to get the best experience.

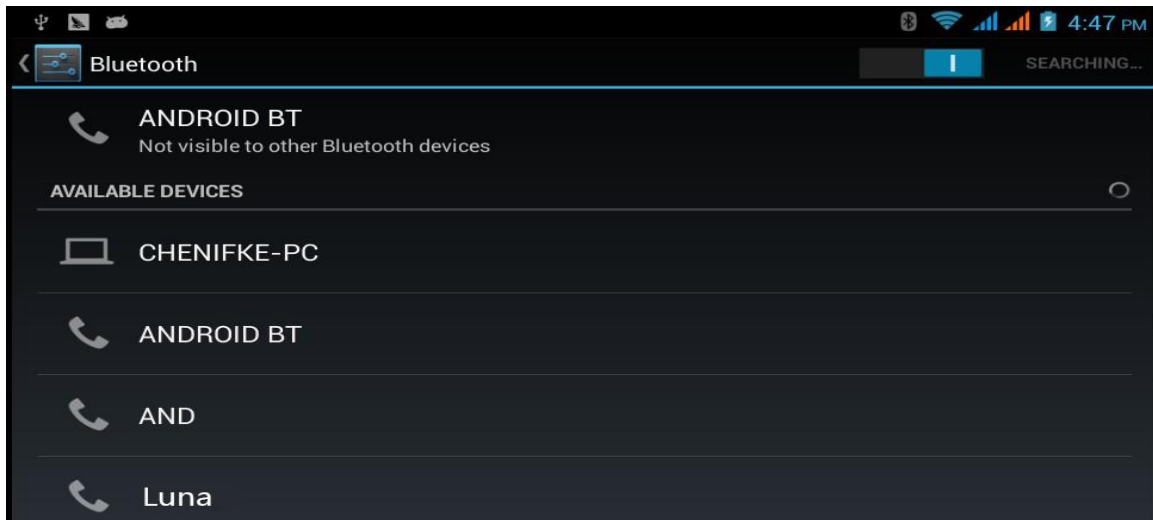
Follow the procedures below to activate this feature.

1. Connect your tablet to a large screen with a miracast dongle.
2. Select an appropriate TV mode.
3. Activate the Wi-Fi feature
4. On the application screen, tap **Settings**↪**Display**↪**Wireless display**, activate wireless display feature, then start searching by tapping **SEARCH FOR DISPLAYS**.
5. Select a device showed on the screen, then tap **Connect**.
6. When finished, open or play a file and then control the display with the keys on your device.

3.5 Bluetooth


Bluetooth function operation

1. Click setting application in main menu interface
2. Click Bluetooth and open it.
3. If somebody opens Bluetooth in your surroundings, click search device in right above, then SX9720 will automatically search the Bluetooth device nearby. As picture below:



Picture 1

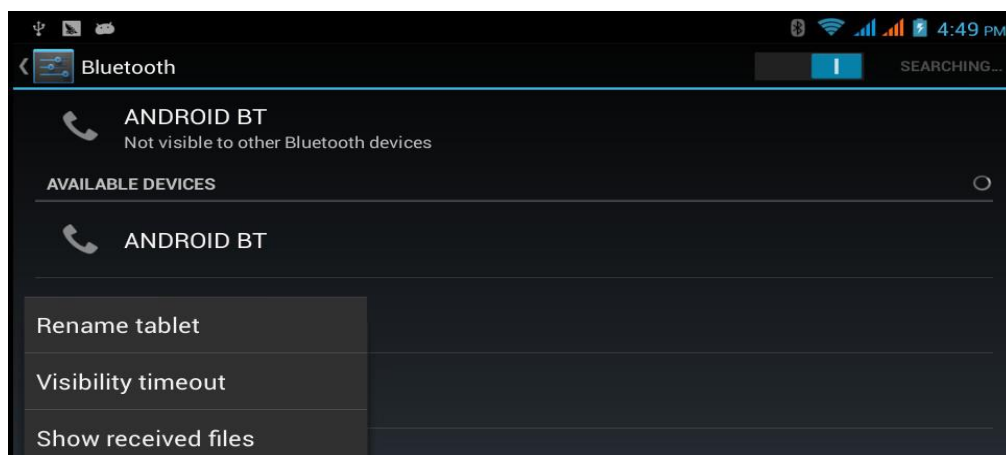
4. Click the available Bluetooth device, it will popup request window, enter into related password, and match the device to connect.

5. After match successfully, choose the operation you want to, click  to enter.

Bluetooth setting

1. Rename tablet

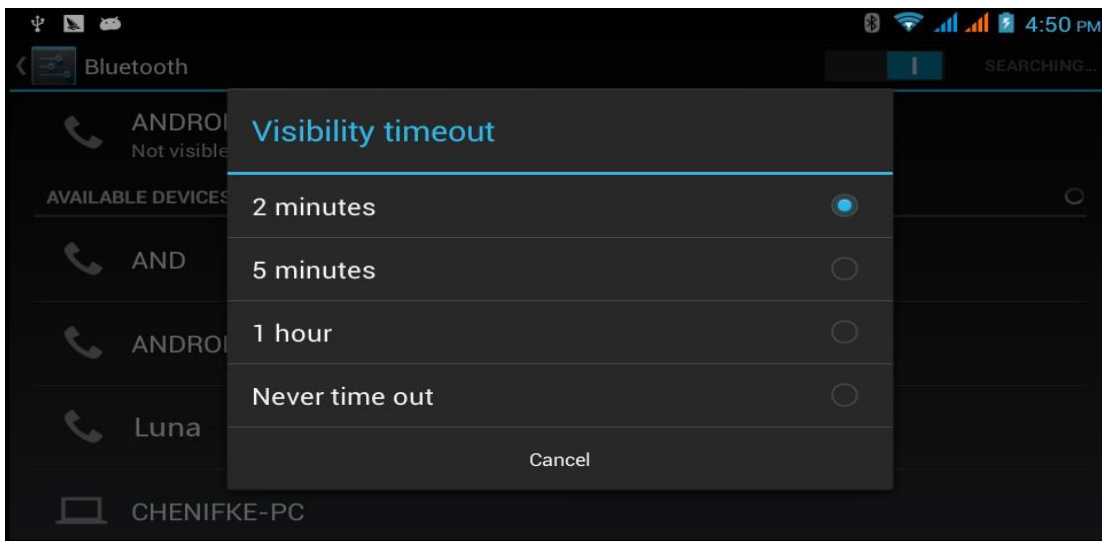
Click  icon in right top of Picture 1, as Picture 2, select rename tablet, you can rename it as you want.



Picture 2

2. Check visibility timeout

Select **visibility timeout setting**, choose the time you want to set, as Picture 3 (Note: check overtime setting is the time setting when Bluetooth is checked)



Picture 3

3. Display the file you received

Choose display the file you received in Picture 2, you can view download and upload files.

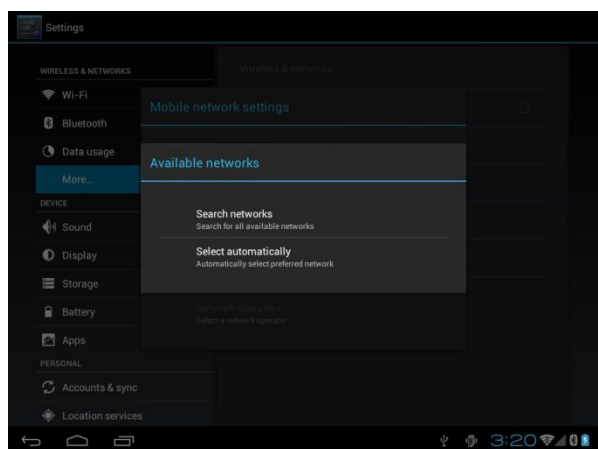
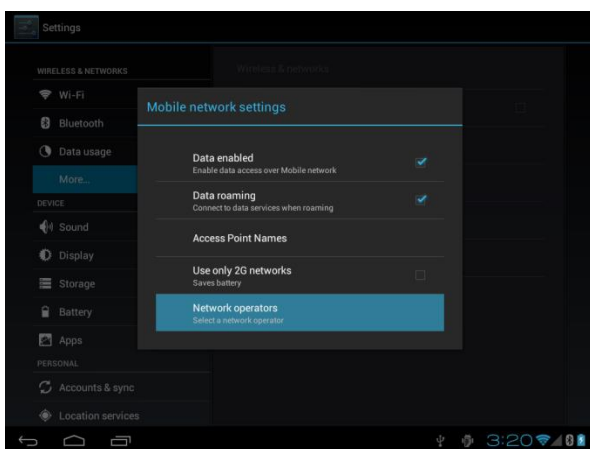
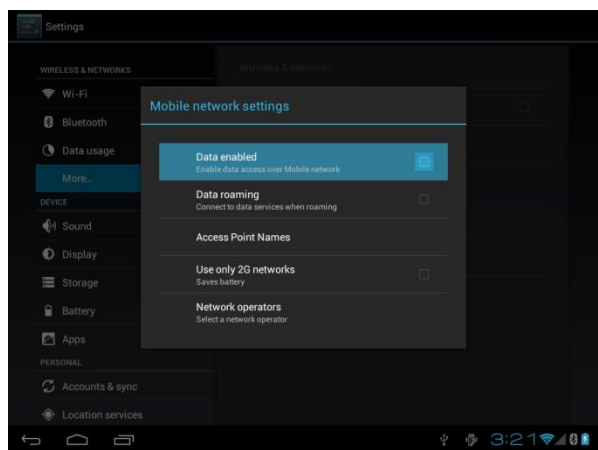
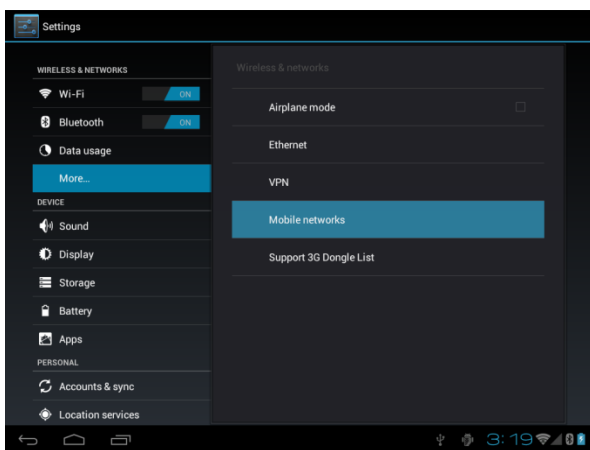
3.5 Enabling 3G on your tablet (optional)

Turn off your device before inserting the SIM card in your tablet. Now turn on your tablet and wait until Android has fully started. Open the settings menu when select “More...” under the Wireless & networks group. Here you select the option “Mobile networks”.

In this screen, make sure that “Modem power” and “Data enabled” are checked. Also when you are on a roaming network (contact your mobile provider for information), check “Data roaming” as well.

With most operators, checking the “Data enabled” options is sufficient to automatically connect to the mobile network. However, if this is not the case, please open the option “Network operators” in the current menu. Follow the steps on the screen and the mobile provider’s Android connections instructions to select the network of choice.

Once you are connected you should see a ‘mobile network icon’ in the bottom right corner. Depending on your type of connection, this icon may display an H (HSDPA), G (GPRS), E (Edge) or simply R (roaming) or 3G.



Appendix I Frequently Asked Questions

Q: Why won't my device turn on?

Make sure your tablet has been charged for at least four hours prior to use. When plugging in the cable, make sure you are not accidentally plugging it into the headphone jack. Also, the power button is on the side (for tablets) and not the one on the front of the touchscreen. The button on the front is for navigation.

Q: Why won't this unit connect to Ethernet?

Assuming your unit does have the RJ45 port, you want to make sure that Wireless is turned off. If Wi-Fi is on, it will negate the Ethernet connection.

Q: Why does my unit have scratches/bubbles on the screen?

These units ship with a very fine plastic film to protect the item in transit. This film is intended to be removed prior to use. Sometimes this takes a strong fingernail or some similar item to peel it off.

Q: Should I perform a Firmware Update?

Not necessarily. This is actually intended if obscure issues with the tablet occur. Unless you are having issues with the tablet which a Factory Data Reset has not resolved, it is not advised that you perform this step.

However, if you are sure you wish to attempt this procedure, please visit the following link for available firmware downloads and the instructions on how to perform the update:

<http://mymidpad.com/firmware/>

Q: Why don't I see a firmware version for my model?

We are always working on providing the latest and best firmware for all of our devices. If you don't see your specific model listed, please check back soon.

Q: I don't remember my password, what can I do?

If you have previously added a Google account, you may be prompted for a password reminder if you fail the security 4 or 5 times. Otherwise, please refer to **Should I perform a Firmware Update?**

Q: How long should my battery last after charging?

As for battery life, this depends on which model tablet you use. Our Android 2.2 tablets usually average around 1-4 hours. The Android 4.0 tablets approximately twice that. However,

that is totally relative to factors such as how bright the screen is during use, how often it is using the wireless connection, what background processes are running, if you are using a Live Wallpaper, and more. It is very difficult to estimate the duration of a full charge in consideration of these issues. If this seems like abnormally poor performance, just let us know.

Q: Why does my screen not respond properly when I use the touchscreen?

This may be a couple of different things. If this only occurs when charging from a power supply, this may be due to noise from the power source not being adequately filtered out. You may wish to give the unit a full charge and then disconnect from power for use, or, if possible, charge with a USB cable instead. Otherwise, your screen calibration may be off. To correct this, check for Settings->Touchpad Calibration to see if you can recalibrate this to resolve the issue.

Q: Why is my tablet stuck at boot up, and the Android screen will not go away?

Please see above: **Should I perform a Firmware Update?**

Appendix II 3G Support List

| NO. | 3G Model | Cellphone Model |
|-----|---------------|-----------------|
| 1 | Huawei E172 | WCDMA |
| 2 | Huawei E153 | WCDMA |
| 3 | Huawei E220 | WCDMA |
| 4 | Huawei E1552 | WCDMA |
| 5 | Huawei E1756 | WCDMA |
| 6 | Huawei E1750, | WCDMA |
| 7 | Huawei E353 | WCDMA |
| 8 | Huawei E160E | WCDMA |
| 9 | Huawei E261 | WCDMA |
| 10 | Huawei E1552 | WCDMA |
| 11 | Huawei E173 | WCDMA |
| 12 | Huawei E170 | WCDMA |
| 13 | ZTE MF626 | WCDMA |
| 14 | ZTE MF628 | WCDMA |
| 15 | ZTE MF180 | WCDMA |
| 16 | ZTE MF190 | WCDMA |
| 17 | Huawei EC150 | CDMA2000 |
| 18 | Huawei EC156 | CDMA2000 |
| 19 | Huawei EC167 | CDMA2000 |
| 20 | Huawei EC1261 | CDMA2000 |
| 21 | Huawei EC122 | CDMA2000 |
| 22 | Huawei-EC189, | CDMA2000 |
| 23 | Huawei-EC1270 | CDMA2000 |
| 24 | Huawei EC1270 | CDMA2000 |
| 25 | ZTE AC580 | CDMA2000 |
| 26 | ZTE AC2736 | CDMA2000 |
| 27 | ZTE AC2746 | CDMA2000 |
| 28 | ZTE-AC590 | CDMA2000 |
| 29 | ZTE-AC2736, | CDMA2000 |
| 30 | ZTE-AC2746 | CDMA2000 |
| 31 | ZTE-AC2736 | CDMA2000 |