

- Transforming the Future of Buying at Emory

Training Manual

Questions: e-market@emory.edu

Website: https://www.finance.emory.edu

Customer Care: 727-5400



Table of Contents

4	The Emory Marketplace	1
4	Emory Express: "Where Emory Buys the Tools of Success" Overview	2-3
	Purchasing Tips	4
4	Using Emory Express Login Help Screen Layout	6
4	Profile Overview User Identification Personal Settings E-mail preferences Smart Keys. Accounts Codes Shipping address(es) Billing address(es)	12 13 14 15 16-17 18
+	Searching, selecting, and adding items to a cart Favorites Product Search Quick Order Punch-outs Non-Catalog Goods Item	21-23 24 25
4	Shopping Cart Name Cart, Add Notes, Change Quantity, Remove Items	28
4	Proceed to Checkout Add or change delivery address info (Header)	32 2 - 33 34
4	Place Order	36
4	Checking Order Status	37
4	Receive Order	7 - 38
4	Appendix: Radioactive, NexairA1	– A7



The Emory Marketplace

The Emory Marketplace provides **1-stop shopping** with direct links to **Emory Express** as well as to internal and external suppliers.

The MarketPlace also contains purchasing tools, commodity specific information, and other resources.

To enter the Emory MarketPlace

- 1. www.finance.emory.edu
- 2. Select the PROCURE & PAY tab
- 3. Select the Buying in the Marketplace link



- ✓ A single place to get information and purchase goods and services
- ✓ Streamlined processes - saving time and money
- ✓ Provides data on what we buy, who we buy from, and what it costs
- ✓ Maximizes our buying power and significantly reduces risk



Emory Express

EMORY EXPRESS is an easy to use application for the creation, submission, and approval of requisitions. The application is accessed via a secure website and its powerful search engine provides information on thousands of products.

EMORY EXPRESS also provides direct access to suppliers' websites (punch-out suppliers), forms to request non-cataloged items, and built-in internal controls.

✓ Purchasing Guidelines

All eligible purchases should go through Emory Express.

✓ Online Access

Via the internet with your Emory username and password.

✓ Online Approvals

Approvals, if required, will be completed online.

✓ Contract Suppliers (denoted with a [★])

Contract suppliers have University negotiated pricing. Purchase orders for contract suppliers are sent directly to the supplier via Express and do not need to go through Procurement Services unless they are \$10,000 and greater.

✓ Punch-out Suppliers

Suppliers who provide links to their websites within Express. Includes Staples, Fisher Scientific, Dell, Apple, Home Depot, etc.

✓ Non-contract Suppliers

Requisitions to non-contract suppliers via the Product Search tool will go through Procurement if they are \$2000 or greater before being electronically submitted to the supplier.

✓ Non-Catalog Items

Available to request items that are not available through the hosted catalogs or punch-out suppliers. Requisitions go through Procurement if they are \$1499 or greater.



✓ Radiopharmaceuticals and Controlled Substances

All requisitions for Radioactive materials will continue to go to Radiation Safety and then to the vendor. All Radioactive deliveries must be made to the Radiation Safety Office (727-8784 or 727-5922).

All requisitions for Controlled Substances will go to the Buyer in Procurement Services and then to the vendor. (Procurement must track all licenses.)

✓ Multiple Suppliers/1 requisition

Several suppliers can be on the same requisition. The Purchase Order (P.O.) number will be assigned for each vendor. See purchasing tips for combining multiple suppliers on one requisition.

✓ P-cards

Should be used for field purchases, conference registrations, cell phone bills, catering, grocery store purchases, etc. (See Appendix C)

- ✓ Department/Division determines purchasing limits and approval queues.
- ✓ Buyers will continue to be an integral part of the procurement process and are available for assistance



Emory Express Purchasing Tips

The following tips will optimize the **EMORY EXPRESS** purchasing process.

Multiple Suppliers on One Requisition

An unlimited number of suppliers can be placed on a single requisition; however please keep the following in mind:

- ✓ Requisitions are approved in their entirety. Keep approval workflow in mind when building carts:
 - □ POs for Contract suppliers (※) are sent directly to the supplier and do not go through the Procurement Dept unless they are \$10,000 or greater.
 - □ POs for Non-Contract suppliers are sent directly to the supplier and do not go through the Procurement Dept unless they are \$2,000 or greater.
 - Non-Catalog Items are sent directly to the supplier and do not go through the Procurement Dept unless they are \$1,500 or greater.
- ✓ New Suppliers should be in a separate cart.
- ✓ Radiopharmaceuticals should be in separate cart.

Catalog Searches

- ✓ If an item cannot be located based on a part number, try locating it using the product search by product description (keywords). Suppliers frequently change their part numbers.
- ✓ If an item cannot be located by a part number or product description, use the supplier's punch-out (if available).
- ✓ Please contact <u>e-market@emory.edu</u> for any products that are not available through a contract suppliers' punch-out or hosted catalog.

Punch-out Suppliers

- ✓ Punch-out suppliers are ideal for DNA sequencing orders.
- ✓ Once a punch-out item is placed in the Express shopping cart, the quantity cannot be changed. Confirm the quantity before placing a punch-out item into the Express shopping cart. (See 'Punch-outs' for help on changing the quantity once a punch-out item has been placed in the Express shopping cart.)



Express Log-in

EMORY EXPRESS is easily accessible via the Internet and the Financial Operations website.

Faculty and staff who have been activated in Express can access the system with their Emory Username and Password.

To Login:

1. Go to:

www.finance.emory.edu

2. Click on the tab "PROCURE & PAY"



3. Click on the link "Buying in the Marketplace"

4. Click on the logo

EMORY

EXPRESS and sign in with your Emory ID

And password



Note: Please log out of Express <u>and</u> close your internet browser to end the purchasing session.



Help

There are several help features available in **EMORY EXPRESS**

Click on the 2 to get additional details ? about the contents of the window.

Point the mouse to a feature or function. ₩? If the mouse becomes a ??, click once to view additional information.

Place the mouse on a symbol or icon and

a tool tip/description will display

Telephone (404) 727-5400 **Assistance**

Procurement Customer Care

E-mail comments to

e-market@emory.edu



Screen Layout

The Emory Express screen is easy to navigate. There are 4 main sections

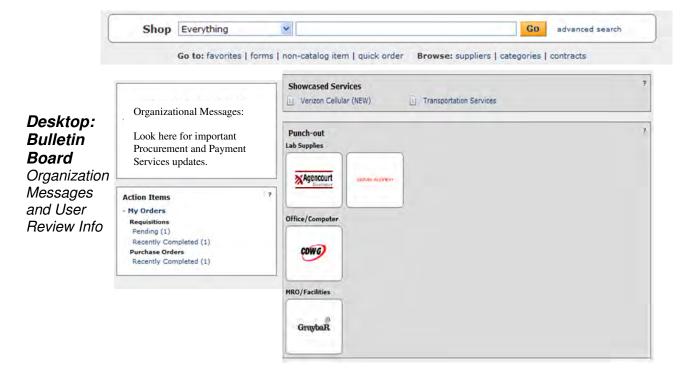
- 1) Header
- 2) Menu
- 3) Desktop: Bulletin Board4) Desktop: Shopping Area



Menu



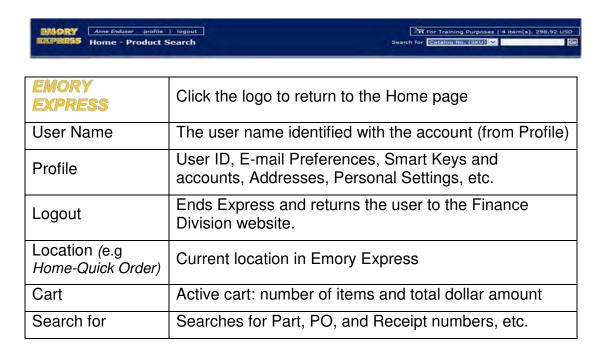
Desktop: Shopping Area Favorites, Search functions, Punch-outs, and Forms



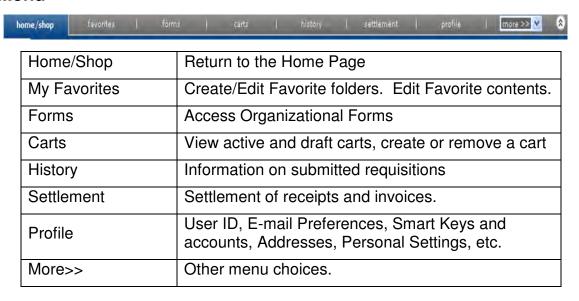


Screen Layout cont'd

Header



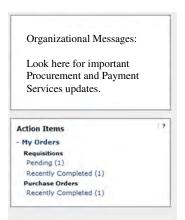
Menu





Screen Layout cont'd

Desktop: Bulletin Board



Action Items		
	requisitions.	

My Resources

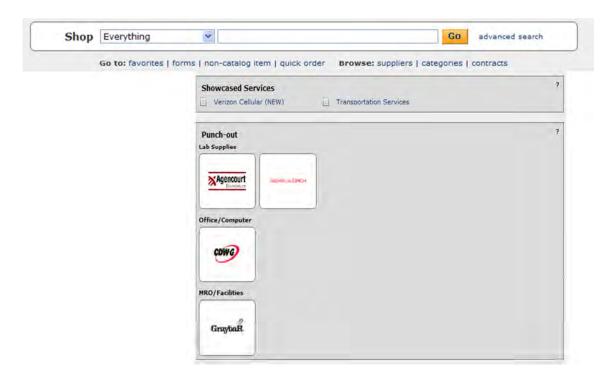
Product Release Library 🗗 Terms and Conditions email: e-market@emory.edu phone: +1 (404) 727-5400

My Resources	Recent Enhancements	Includes release notes and details about new features
	E-mail	System support administrator e-mail
	Phone	System support phone



Screen Layout cont'd

Desktop: Shopping Area



Shop	Drop down arrow used to narrow the search. Use Everything for the broadest search.
Favorites	Items that have been saved as a favorite . (Create Favorite folders or edit favorites using My Favorites on the menu.)
Forms	Emory forms for special items and services.
Non-Catalog Item	For products not available through "shop" or the Punch-outs. Also used for special promotions and quotes not available in the Punch-outs.
Quick Order	Search for products in Express using the part number/SKU
Other Searches	By Supplier, By Category, By Contract.
Punch-out	Direct access to suppliers' online catalogs



Profile

The profile contains user information and preferences. Some settings are determined by the department/division administration or Procurement Services.

Users can customize the following profile areas.

User Settings: User ID, Personal Settings, and E-mail notification preferences

Purchasing: Custom codes - Smart Keys and Accounts

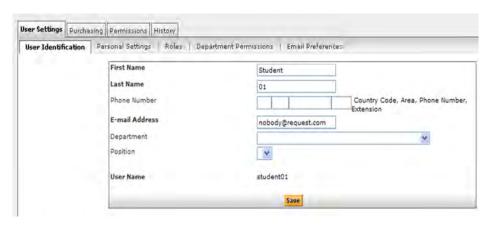
Addresses - Ship To and Bill To addresses

Access the profile

Choose profile in the Header



Profile



User Settings	User Identification, Personal Settings, E-mail Preferences.
Purchasing	Smart Keys, accounts, shipping addresses.
Permissions	Options determined by the department or Procurement.
History	An audit trail of additions/modifications made to the user's profile.



1st time users should review or edit the following profile settings.

User Settings Tab

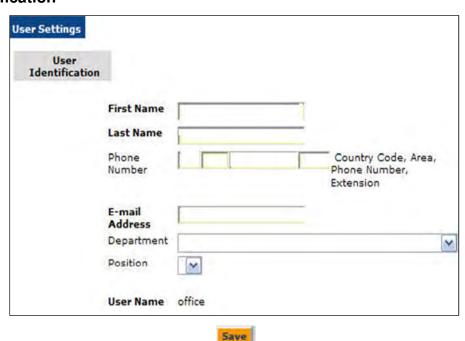
- ✓ User Identification (Position is not used)
- √ E-mail Preferences

Purchasing Tab

- ✓ Custom Codes Smart Keys and Accounts
- √ Shipping Address(es)
- ✓ Billing Address

Profile: User Identification

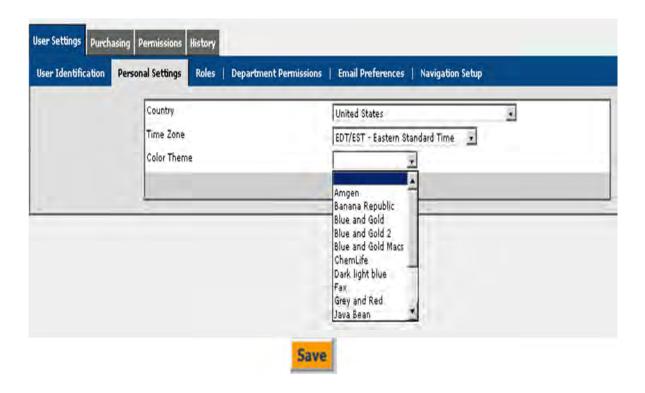
- 1. Select Profile
- 2. Select **User Settings**
- 3. Select **User Identification**
- 4. Edit info, if applicable.
- 4. Save





Personal Settings

Express provides the ability to identify your country, time zone and change the color theme on your screen.





Profile: E-mail Preferences

- 1. Select Profile
- 2. Select User Settings
- 3. Select **Email Preferences**
- Click the □ to select or deselect a notification.
- 5. Note: It is recommended to select notifications:

PR line item rejected

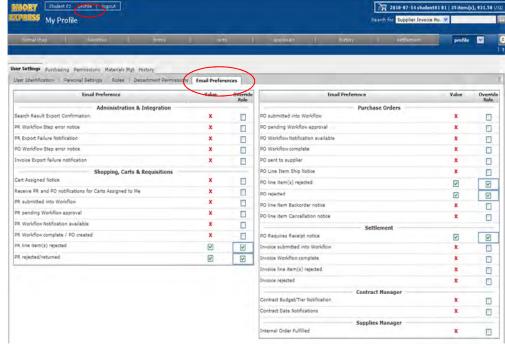
PR rejected

PO line item rejected

PO rejected

PO Requires Receipt Notification

6. Save

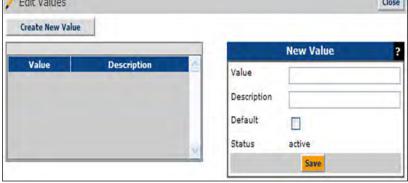




Profile: Smart Keys

- 1. Select **Profile** from the header
- 2. Select Purchasing
- 3. Select Custom **Fields**
- 4. Smart Keys: Select Edit to add, view, or change info.
- 5. Select Create New Value
- 6. New Value: Enter a Smart Key on the Value line
- 7. Choose **Default**, as applicable
- Save 8.





Repeat as needed

User Manual page 15

the Sungs Purhases, Permisery databas lists before

Hands and I Describe the districted to them them the

Dustom Reiks - File - Communication of the communication - Special Communication



Profile: Account Codes

- **1.** Select **Profile** from the header
- 2. Select Purchasing
- 3. Select Custom Fields
- Account codes:
 Select <u>Edit</u> to add, view, or change info.



5. Select



- New Value: Enter an Account Code on the Value line
- 7. Search
- 8. Select the Value
- 9. Add Values

Repeat as needed

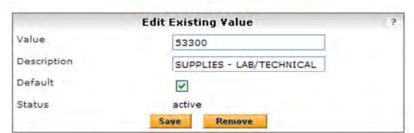
To default your
Account Code,
select the link on
the right and
click default on
the left.



/ Edit Values







Emory Express - "Where Emory buys the tools of success"

User Manual page 16



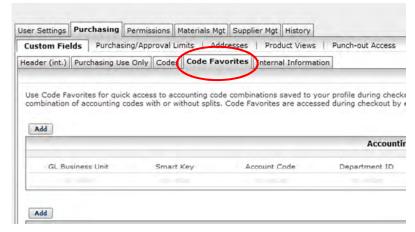
Profile: Accounting Code Favorites (for frequently used accounting code combinations)

- Select Profile from the header
- 2. Select Purchasing
- 3. Select Custom Fields
- 4. Select Code Favorites:

Select _____ to add, new combinations.

- 5. Enter **Nickname**(The nickname will appear as your checkout choice; detailed names are suggested.)
- Enter a Smart Key and Account Code combination.
- 7. Choose **Default**, as applicable
- 8. <u>Save</u>

Repeat as needed



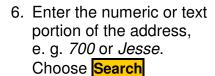


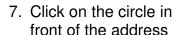
Emory Express - "Where Emory buys the tools of success"
User Manual page 17



Profile: Addresses - Ship To

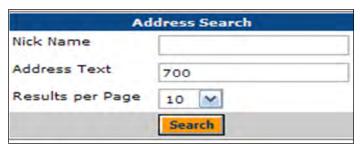
- 1. Select Profile
- 2. Purchasing tab
- 3. Addresses tab
- 4. Ship To tab
- 5. Select Addresses for Profile

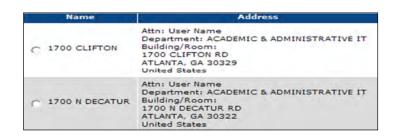




- Change the nickname and/or indicate default (optional)
- Add or edit the Attn:, Building, Dept/Room (mandatory)
- 10. Save







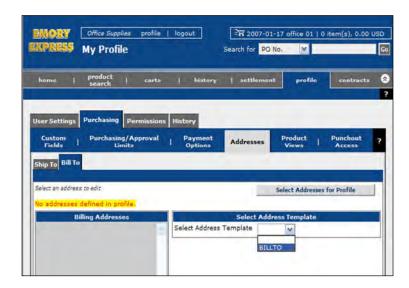


Profile: Addresses - Bill To

Invoices will be sent to Emory's Payment Services (A/P).

- 1. Select Profile
- 2. Purchasing tab
- 3. Addresses tab
- 4. Bill To tab
- 5. Click on Select Addresses for Profile
- 6. From Pull Down Menu, Select Address Template BILL TO





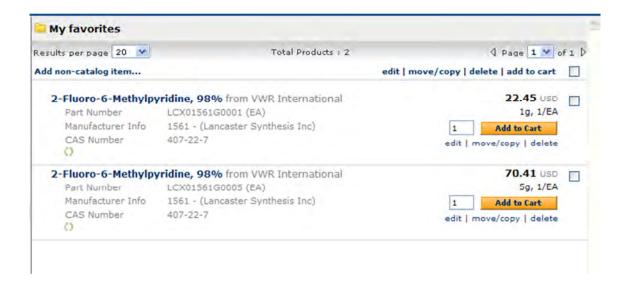




Favorites

The Favorites link allows for quick access to Personal Favorites

Enter the quantity of items you want to order and select the Add to Cart button.



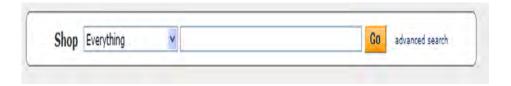


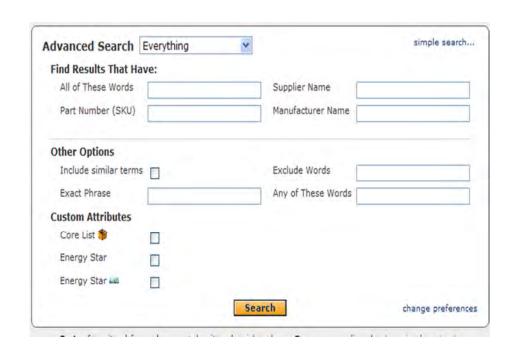
Choosing Products

Shop provides the tools to search the catalogs within Express. You can view and compare products within a product category, add items to your shopping cart, or add items to your Favorites list.

- 1. To search within a product category, click the drop down arrow and select the category.
- 2. Enter the Product Description, Part (SKU) number, or supplier name.
- 3. For additional search criteria, choose advanced search.
- 4. Use Include
 Similar terms if
 the exact
 spelling is not
 known

User Manual







Choosing ProductsCont'd

Multiple Search criteria may be used.

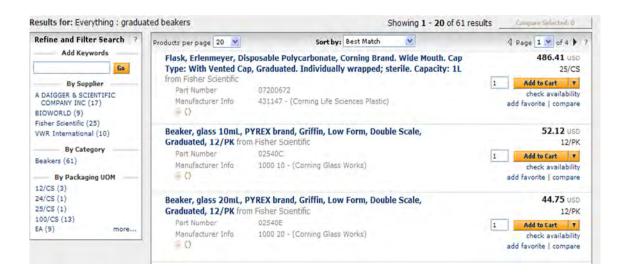
Favorites Quick Order Product Search Forms				
advanced search simple search	Display or hide multiple search lines (one for each of the search functions described below.)			
Find Results That Have:				
All of these words	Displays products that have <i>all</i> of these words.			
Supplier Name	Results will display all products for the requested supplier.			
Part No. (SKU)	Results will be products that match the part/SKU number. Separate multiple numbers with spaces.			
Manufacturer Name	Results will display all products for the requested manufacturer.			
Other Options				
Include similar terms	Use if the exact spelling/ part number is unknown.			
exact phrase	Displays products containing the entire search string, including spaces and punctuation.			
exclude words	Another Product Description must be used with this function. The results will be the products matching the other criteria that don't include these words.			
any of the words	Displays products that contain <i>any</i> of the words. Products with more than one match will display first.			
Products per page	20 to 200 per page. The number here is remembered between searches. Only results on the same page can be compared to one another.			



Search Results

Most preferred supplier: indicates top choice suppliers for Emory

**Contract supplier: Emory negotiated discount pricing with these suppliers



- ✓ Refine and filter your search by Supplier, Category, or Packaging using the links to the left
- Enter the number of items and select the Add to Cart button to begin your order
- ✓ Select the add to favorite link to save this to your personal favorites list
- ✓ Select the compare link for multiple items to compare selected
- Use sort by feature to list results based on best match, part number, unit of measure and price.



Quick Order

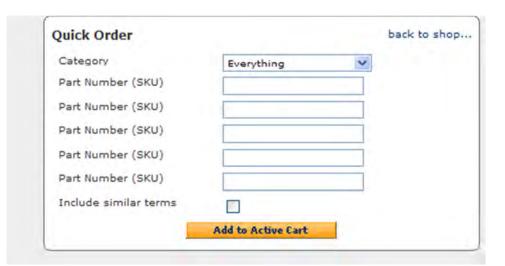
Quick Order is a convenient way to add items to a cart when the part number or SKU is known. **Quick Order** searches supplier and manufacturer catalogs.

- 1. Select the

 Category

 (Everything

 provides the
 broadest search.)
- 2. Enter the part number(s)
- 3. Select Add to Active Cart.
- ✓ If only one item is a match, it is added to the active cart.
- ✓ If multiple matches are found, an index displays the results by Supplier and by Category
- ✓ If no matches are found, a Noncatalog Item link will display





Punch-outs

Punch-outs are direct access to suppliers' websites. Users can search for products and add them to the Express shopping cart.

Punch-outs are in categories, e.g. Lab supplies, Office/Computer.

- 1. Click the supplier's icon.
- 2. Search for products, add them to the cart, and complete your order.

You will be returned to the Emory Express cart.



To return to
Express without any
products, choose
Cancel Punch-out



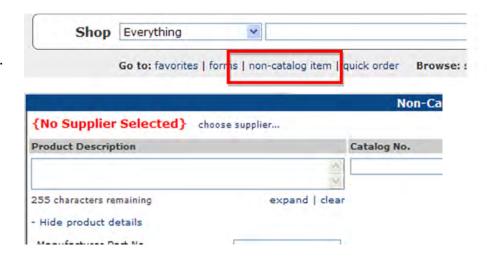
- ✓ A punch-out with a yellow triangle in a circle is currently running slowly.
- \checkmark A punch-out with a red x in a circle is currently not available.



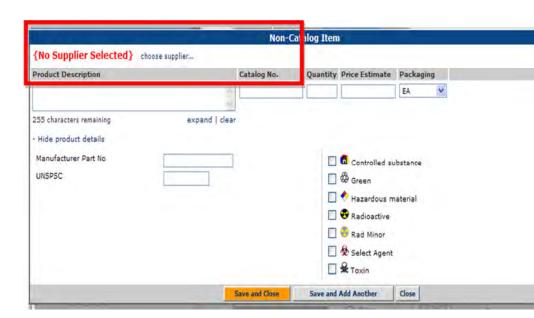
Non-Catalog Item

The Non-Catalog item is used to request items that are not available through Express or have other special requirements such as quoted pricing.

1. Select Non-Catalog Item.



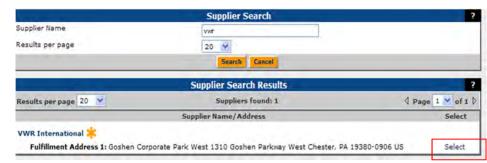
2. Click on
Choose
Suppler to
input Supplier
Name. Enter a
partial name of
the supplier for
maximum
results. If your
supplier is not
found, enter
New Supplier.



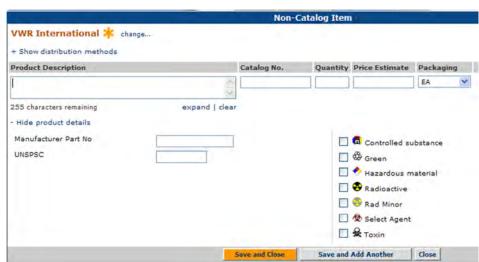


Non-Catalog Item cont.

3. **Select** the correct supplier.



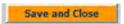
- 2. Provide the product name and a detailed description, and New supplier information.
- 3. Enter the Part Number.
- 4. Enter the quantity.
- 5. Enter the confirmed price.
- 6. Enter the Manf Name and Part No (optional)





Non-Catalog Item

- 7. Available Actions:
 - a. One Item:



b. Multiple items:



8. See page 32 for attaching quotes.

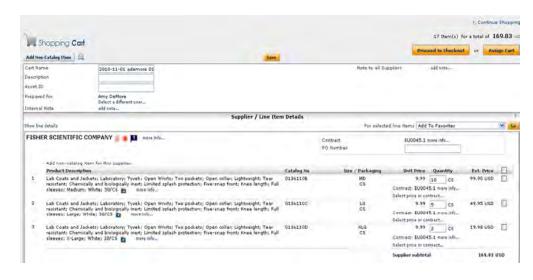




Shopping Cart

The Shopping Cart allows the user to change quantities for catalog products and delete punch-out supplier orders.

- Change the quantity of a hosted catalog item: type in the new quantity.
- 2. Save
- Change the quantity of punch-out item(s):.
- a. Select all of the punch-out's items.
- b. Choose
 Remove
 Selected Items
 from the pulldown menu
- c. Select 🔀
- d. Return to the punch-out's website to shop again







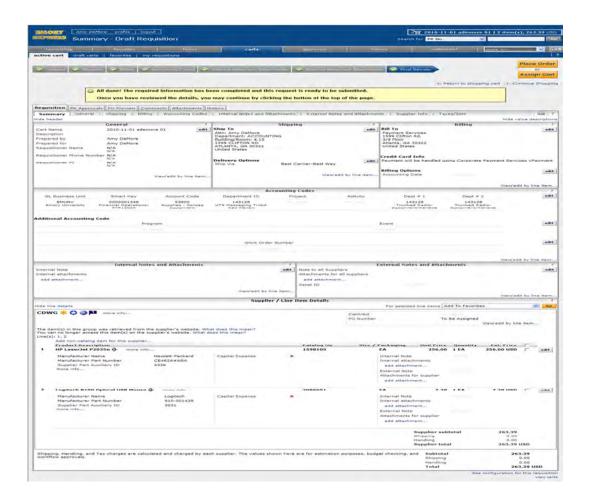
Proceed to Checkout

The Proceed to Checkout command provides functionality to view, add, or change:

- ✓ The Summary information and Line Item detail(s)
- ✓ Shipping and delivery options -including deliveries to different locations
- ✓ Accounting codes -including distributions to multiple accounts
- ✓ Internal or external notes and attachments, per cart or per line item

The Proceed to Checkout function displays the **Requisition Summary**:

- ✓ Information **above** the Supplier/Line Item Details is header information and will be applied to every item in the requisition
- ✓ Information below the Supplier/Line Item Details can be added or changed for each individual line item

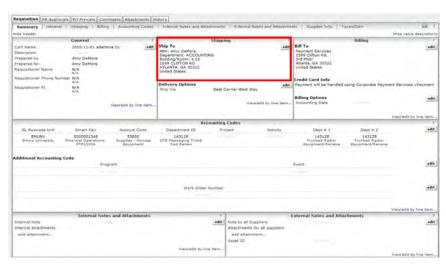




Requisition Summary

The Requisition Summary tab applies changes to all items in a requisition. Note: you must edit fields **above** the Supplier / Line Item Details line to apply to all items.

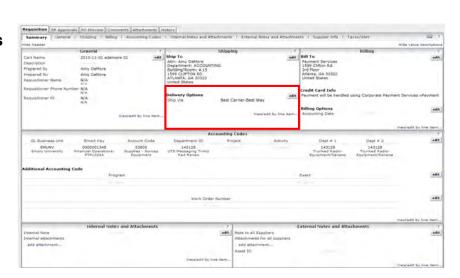
- 1. Ship To To change delivery address for the requisition, click edit in the Shipping section.
 - a. Select Alternate address from Profile Values pull down menu.
 - b. Save



2. Delivery Options

- To change delivery options for the requisition, click edit in the Delivery Options section.
- a. SelectAlternate optionfrom Ship Viapull down menu.
- b. Save

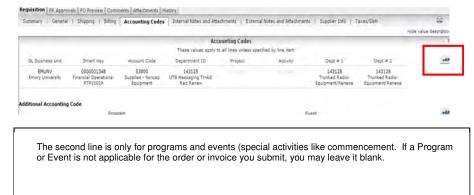
User Manual



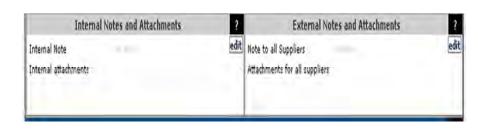


Requisition Summary Cont'd

- 3. Accounting Codes To change Smart Keys or accounts for a req, click edit in the Accounting Codes section.
 - a. Type in a new **Smart Key** and/or **Account Code** only.
 - i. To select codes from the profile, click on **Select From Profile Values** . . . and choose from the pull down menu.
 - ii. To select codes from your code favorites, click on the Select From Your Code Favorites pull down menu and choose your combination.
 - b. Click the recalculate/validate values... link
 - C. Recalculate and Save
- 4. Internal Notes (viewable by Emory personnel only). Notes for Emory including any New Supplier information Click edit and type the note.
- External Notes (viewable by the supplier and Emory personnel). Click edit and type the note.









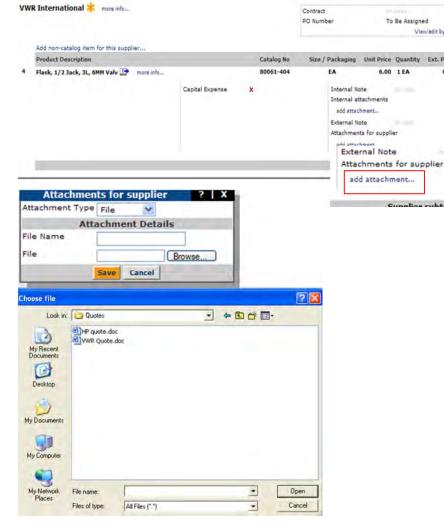
Requisition Summary

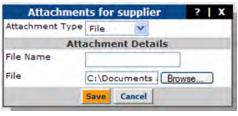
Cont'd

- Documentation, quotes, and web URLs should be added at the line item level
 - a. Click add attachment under External notes
 - b. Click Browse

c. Locate the file,Click on the filename and select Open.

- d. Click Save.
- e. The filename will display





External Note

Attachments for supplier

VWR Quote.doc (29k)

add attachment...



Shipping

The Shipping tab applies address and delivery option changes to individual items in a requisition. Note: you must edit fields **below** the Supplier / Line Item Details line to edit individual line items.

1. Line item -Shipping To change the delivery address or delivery options for per line item, click on the **Shipping tab**.

To change the delivery address for a specific item, click edit to the right of Ship To in the product description.

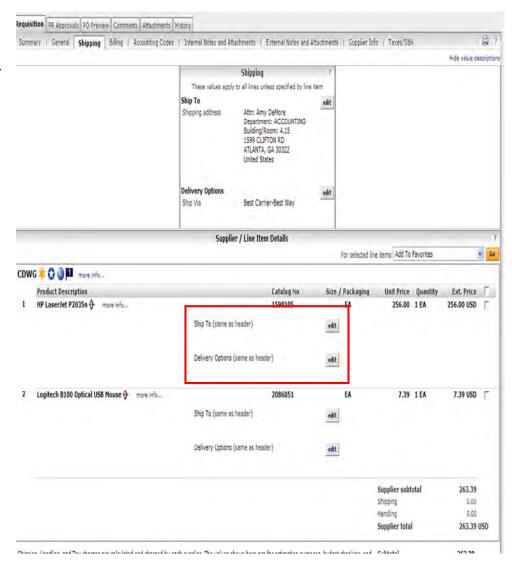
a. Select Alternate address from Profile Values pull down menu.



To change the delivery options for a specific item, click edit to the right of Delivery Options.

a. Select Alternate option from Ship Via pull down menu.



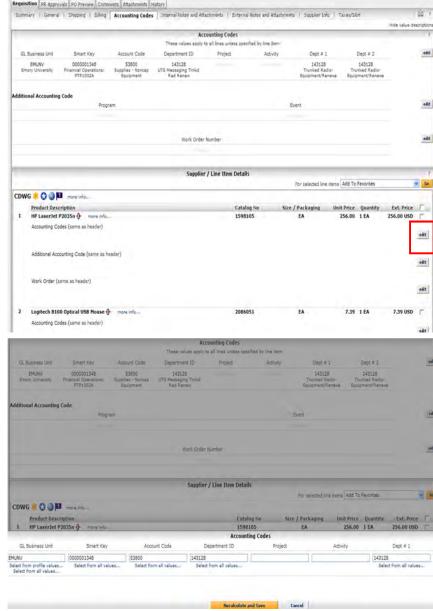




Accounting Codes

The Accounting Codes tab applies Smart Key and Account Code changes to individual items in a requisition. Note: you must edit fields **below** the Supplier / Line Item Details line to apply to all items.

- 1. Line item Accounting To
 change Smart Key or
 accounts per line
 item, click on the
 Accounting Codes
 tab.
- 2. To change a
 Smart Key or
 account for an item,
 click edit to the
 right of Accounting
 Codes in the product
 description.
 - a. Type in a new Smart Key and/or Account Code only.
 - i. To select codes from the profile, click on Select From Profile Values . . . and choose from the pull down menu.
 - ii. To select codes from your code favorites, click on the Select From Your Code Favorites pull down menu and choose your combination.
 - b. Click the recalculate/validate values... link



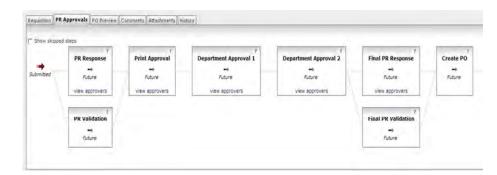
C.



Place an Order

After reviewing the cart and making any adjustments, you may review your approvers and place your order.

- 1. Click the PR Approvals tab
- 2. Click view approvers



3. A list of approvers for the step will display



Place Order

5. A Requisition Information box will appear with the Req number, cart name, total, etc.



User Manual page 36



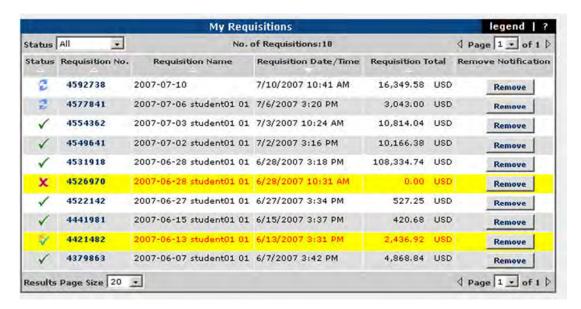
Checking Status

You can check the status of your requisition from the History, My Requisitions tabs in the menu bar.

Emory Express provides a listing of requisitions in date sequence.

You may review any pending requisitions by selecting the requisition number and clicking on the PR Approvals Tab.

You may review the reason for rejected requisition by selecting the requisition number and clicking on the History Tab.





User Manual page 37



Receive/Complete an Order

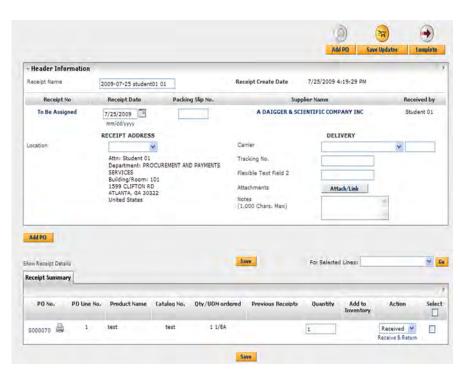
All purchase orders over \$1499 must be received in Emory Express

- 1. History
- 2. My Purchase **Orders**
- 3. Check the Selection Box to the right of the Purchase Order you need to acknowledge receiving
- 4. In 'Available actions' choose **Create Quantity** Receipt



- 6. Enter the quantity received for each item. If a line item was not received. Remove Line
- 7. Save updates.
- 8. Complete.
- 9. A receipt confirmation will appear. Click on the printer icon to open a printer friendly window.







User Manual



Receive/Complete an Order

Cont'd

A receipt was completed in error can be corrected or deleted if the PO status is **not matched**.

Emory Express - "Where Emory buys the tools of success"

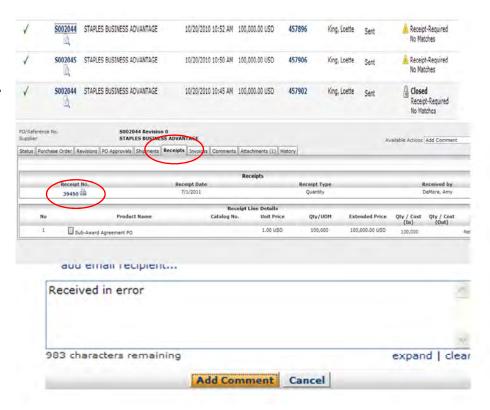


- 1. History
- 2. My Purchase Orders
- 3. Click the **PO No. that** needs a
 revised receipt
- 4. Click the Receipts tab
- 5. Reopen Receipt
- 6. Enter the reason in the Comments Box for recordkeeping.
- 7. Add Comment
- To update the quantity enter the correct amount.



9. To **delete** the entire **receipt**





Appendix



- A. Ordering Radioactive Materials
- B. Ordering from Specialty Gases Southeast, Inc.
- C. Acquisition and Payment of Goods/Services (P-card purchases, Business Travel, and Online Payment Requests)

User Manual page c



User Manual

Appendix A Ordering Radioactive Items

Below are the 5 requirements when ordering radioactive items:

1. <u>All radioactive materials</u> must be shipped to our central receiving location, the Radiation Safety Office.

This address should be saved in the user's profile and must be used as the shipping address for radiopharmaceuticals.

Radiation Safety Office

Attn: Radiation Safety/<PI's Full Name>

Department: EHSO, Room G44

Building/Room: Whitehead Building

615 Michael Street Atlanta GA 30322

- Radioactive materials must be charged to account 54580.
 The account 54580 should be saved in the in the user's profile and must be used as the subcode for radioactive requisitions.
- 3. The **PI's authorization number,** usually R ###, the **amount of** radioactive material on hand, and the lab location for RSO delivery must be included in the **internal notes** of the requisition or form.
- 4. Any radiopharmaceutical that is not available from the hosted catalogs in Express must be requested on a **Request for Radioactive Material** form. See 'Forms'
- 5. Radioactive items must be requested in a separate cart.

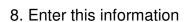


Ordering Radioactive Items

Add Radiation Safety to 'Ship to' Addresses

All radiopharmaceuticals must be shipped to the Radiation Safety Office. The address should be added to the user's profile and selected when needed.

- 1. Click Profile
- 2. Click Purchasing
- 3. Click Addresses
- 4. Click Ship To
- 5. Click Select
 Addresses for
 Profile
- 6. Enter "615" and Search
- 7. Click on the circle to the left of the address, 615 MICHAEL



Nickname: Radiation Safety

Attn, Department, and Building/Room -Must be entered in the format shown

Attn: Radiation Safety/PI's Name Dept: EHSO/ Room

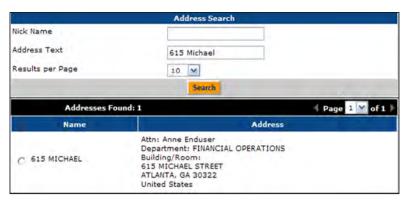
G44

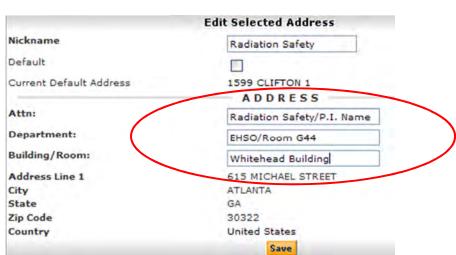
Bldg/Room: Whitehead

Building











Ordering Radioactives

Radioactive materials can be ordered from hosted catalogs in Express.

However, to request a radiopharmaceutical that is not available from a hosted catalog in Express, use the **Request for Radioactive Material form**.

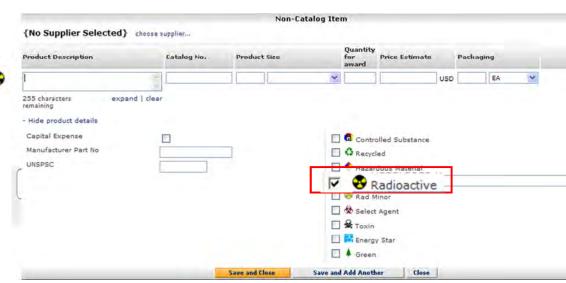
Request a radioactive item from a hosted catalog supplier

- Search for the item or choose it from Favorites.
- indicates a radioactive item
- indicates a
- 2. Add to Cart



Request a radioactive item that is not in a catalog

- 1. Click the noncatalog item link
- 2. Complete the noncatalog item as instructed on pp 24-26 and select the Radioactive box



User Manual page f



Review cart

Review the cart and enter the shipping address, 54580 subcode, and internal notes.

Shipping, subcode, and internal notes

- Proceed to Checkout
- **2. edit** the shipping details and
- 3. From the profile select the **Radiation Safety address** or use the org address search to find 615 Michael Street.



5. edit the Accounting Codes and enter the Smart Key and account 54580.



6. edit the Internal Notes. Enter the lab location, Pl's authorization # (R-###), and the amount of radioactive material on hand.



select from profile va

1599 CLIFTON 1

Room 3.362

30322 United States Save Cancel

1599 CLIFTON RD

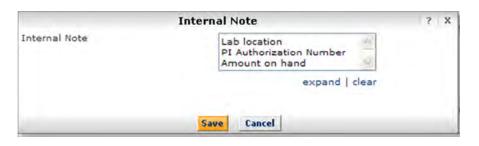
Attn:

City State

Zip Code Country

Department: Building/Room:

Address Line 1



Save

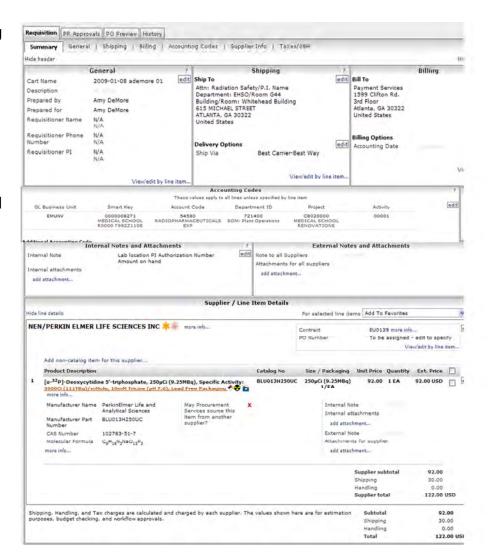


Confirm and Place Order

6. Confirm info including Shipping to Radiation Safety, Room G 44, 615 Michael

Account **54580**

Internal notes has the PI authorization number, the Amount of radiation on hand, and lab location.



7. Place Order

The requisition will be electronically placed into the approval workflow.



Appendix B Ordering from Nexair

Nexair requires:

- the user's account number E#### that is assigned by Nexair
- the Smart Key that the tank rental fee should be charged to.

Enter the information in the external notes field for Nexair.

