



Top-Freezer Refrigerators

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**Owner's Manual and
Installation Instructions**

Models 11 and 12

**Write the model and serial
numbers here:**

Model _____

Serial _____

You can find them on a label
inside the refrigerator on the
upper left side wall.





Use this appliance only for its intended purpose as described in this Owner's Manual.












SAFETY PRECAUTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

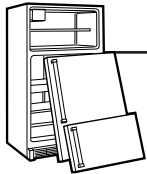
- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
- Do not allow children to climb, stand or hang on the shelves in the refrigerator. They could damage the refrigerator and seriously injure themselves.
- Do not touch the cold surfaces in the freezer compartment, particularly when hands are damp or wet. Skin may stick to these extremely cold surfaces.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- In refrigerators with automatic icemakers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic icemaking mechanism while the refrigerator is plugged in.
- Keep fingers out of the "pinch point" areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Unplug the refrigerator before cleaning and making repairs.

We strongly recommend that any servicing be performed by a qualified individual.

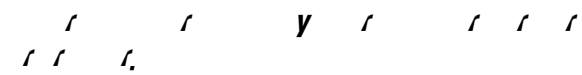
- Turning the control to the  position does not remove power to the light circuit.
- Do not refreeze frozen foods which have thawed completely.
-         in order to avoid contact with a live wire filament. (A burned-out light bulb may break when being replaced.)



PROPER DISPOSAL OF THE REFRIGERATOR



Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous...even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.



- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

All refrigeration products contain refrigerants, which must be removed prior to product disposal. If you are getting rid of an old refrigeration product, check with the company handling the disposal about what to do.

USE OF EXTENSION CORDS



Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord.

However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed (in the United States) or a CSA-listed (in Canada), 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.



HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

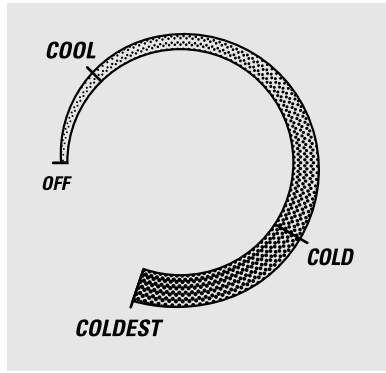
Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.



READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.





The temperature control on your refrigerator regulates the temperature in the fresh food and freezer compartments. Initially set the control at **COOL**.

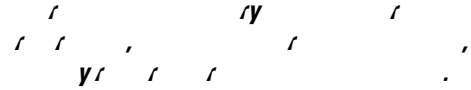
Adjust the control one increment at a time, and allow 12 hours after each adjustment for the refrigerator to reach the temperature you set.



Control Settings

The temperature control maintains the temperature in both the fresh food and freezer compartments. Setting the control at **COOL** is the warmest setting. Setting the control at **COLDEST** is the coldest setting. Moving the control to the **OFF** position stops cooling in both areas—fresh food and freezer—but does not shut off power to the refrigerator.

After changing the control, allow 12 hours for the refrigerator to reach the temperature you have set.

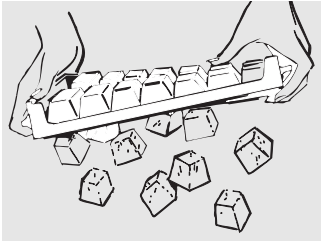


This storage drawer provide space to store fruits, vegetables and meats.

The drawer has a divider to separate meats and vegetables. The divider can be removed if a single large storage space is needed.

The drawer will stop before coming all the way out of the refrigerator to help prevent contents from spilling onto the floor. It can be removed easily by lifting up slightly and pulling past the “stop” position.

To replace the drawer and the cover above it, the door must be fully opened. In some installations, the refrigerator may have to be moved away from the wall for the door to be fully opened.



ry

To release ice cubes, turn the tray upside down, hold it over a container and twist both ends.

For only one or two ice cubes, leave the tray right-side up, twist both ends slightly and remove as many cubes as you want.

Wash ice trays in lukewarm water only—do not put them in an automatic dishwasher.

kr ry (Model 12 only)

An icemaker accessory kit is available from your dealer. Check the back of the refrigerator for the specific icemaker kit needed for your model.

ry (Model 12 only)

Kits containing copper tubing, shutoff valve, fittings and instructions needed to connect the icemaker to your cold water line are available at extra cost from your dealer or from Parts and Accessories. In the U.S., call 800.626.2002.



Wipe with a clean cloth lightly dampened with mild liquid dish detergent. Dry with a clean, soft cloth.

Do not wipe the refrigerator with a soiled dish cloth or wet towel. These may leave a residue that can erode the paint. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and weaken the paint finish.

The finish on the outside of the refrigerator is a high quality, baked-on paint finish. With proper care, it will stay new-looking and rust free for years. Apply a coat of kitchen/appliance wax when the refrigerator is new, and then at least twice a year.



leave an open box of baking soda in the fresh food and freezer compartments.

If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

Other parts of the refrigerator—including door gaskets, fruit and vegetable drawers, and all plastic parts—can be cleaned the same way.

After cleaning the door gaskets, apply a thin layer of petroleum jelly to the door gaskets at the hinge side. This helps keep the gaskets from sticking and bending out of shape. Do not use cleansing powders or other abrasive cleaners.

The non-removable pan is located under the compressor at the rear of the refrigerator. It should be cleaned at least once a year. Move the refrigerator out from the wall as far as necessary, and unplug the power cord from the wall outlet. Let the compressor cool before cleaning the pan. Use a clean cloth or sponge dampened in warm water and baking soda solution—one tablespoon (15 ml) of baking soda to a quart (1 liter) of water. cleansing powders, abrasive cleaners, bleach or cleaners containing chlorides.

Do not wash any plastic refrigerator parts in the dishwasher.

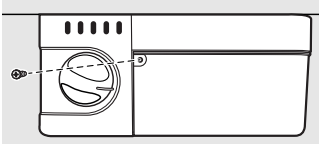


Once a year, move the refrigerator out and vacuum the back coils. Be careful when moving the refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

Pull the refrigerator straight out and return it to position by pushing it straight in. Moving the refrigerator in a side direction may result in damage to the floor covering or refrigerator.

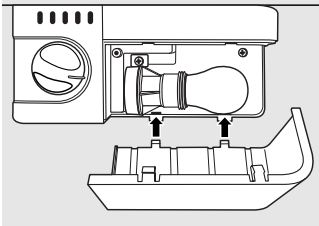
When pushing the refrigerator back, make sure you don't roll over the power cord.





Moving the control to *light* does not remove power to the light circuit.

The bulb is located behind the shield next to the control.



- 1 Unplug the refrigerator.
- 2 Remove the screw.
- 3 Push in near the top of the shield and rotate down and out.
- 4 Replace the bulb with an appliance bulb of the same or lower wattage (40 Watt maximum).

- 5 Insert the tabs at the bottom of the light shield with the slots in the bulb housing.
- 6 Rotate the shield up until the tabs at the top of the shield pop into place in the bulb housing.
- 7 Replace the screw.



For long vacations or absences, remove food and unplug the refrigerator. Move the control to the *off* position, and clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the doors open.



Secure all loose items such as shelves and drawers by taping them securely in place to prevent damage.

Be sure the refrigerator stays in an upright position during moving.

Installation Instructions

Refrigerator

y

.800.

or visit our Website at:

BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** – Save these instructions for local inspector's use.
- **IMPORTANT** – Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- Skill level – Installation of this appliance requires basic mechanical skills.
- Completion time – Refrigerator Installation
15 minutes
Reversing the Door Swing
1 hour
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

REFRIGERATOR LOCATION

- Do not install the refrigerator where the temperature will go below 55°F (13°C) because it will not run often enough to maintain proper temperatures.
- Install it on a floor strong enough to support it fully loaded.
- Do not install it closer than 5" (13 cm) next to a range.

CLEARANCES

Allow the following clearances for ease of installation, proper air circulation and plumbing and electrical connections.

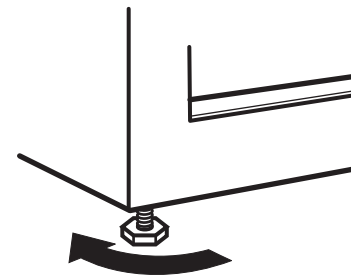
- Sides 1" (2.5 cm)
- Top 4" (10.2 cm)
- Back 3" (7.6 cm) from the coiling on the back to the wall

To help with proper spacing and ventilation, make sure the metal spacer or twist-on rubber bumper (at the back of some models) is in place.

LEVELING LEGS

Adjustable legs at the front corners of the refrigerator should be set so the refrigerator is firmly positioned on the floor, and the front is raised just enough that the door closes easily when opened about halfway.

To adjust the leveling legs, turn the legs **clockwise to raise** the refrigerator, **counterclockwise to lower** it.



To raise the refrigerator

Installation Instructions

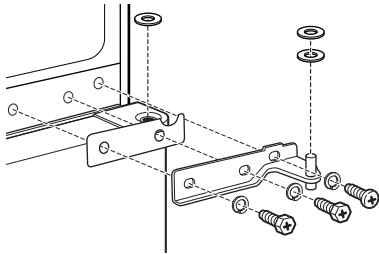
REVERSING THE DOOR SWING (CONT.)

2 REMOVE THE FRESH FOOD DOOR

Tape the door shut with masking tape.

Remove the center hinge and shim by removing the screws (some models have lock washers with each screw). Lift up the hinge to remove it.

NOTE: Some models have a washer between the center hinge and the top of the fresh food door. Do not lose.



Remove the tape holding the door shut.

Lift the fresh food door up and off the bottom hinge.

Set the door outside-up on a non-scratching surface. Make sure the butter bin does not swing open.

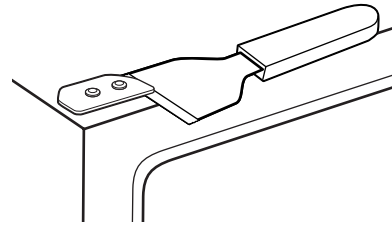
NOTE: When removing the door, watch for washer(s) between the bottom hinge and the bottom of the fresh food door that may stick to the door. Do not lose.

▲ CAUTION: Do not let door drop to the floor. To do so could damage the door stop.

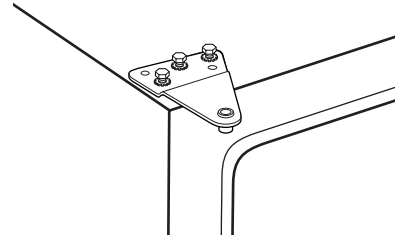
3 TRANSFER TOP HINGE TO THE LEFT

Using a putty knife with the edge covered with masking tape, remove the plug buttons. Be careful of the paint finish.

Reinstall the plug button on the right side by inserting it into the holes vacated by the top hinge screws.



Reassemble the top hinge and shim on the left side, turning the screws just enough to hold the hinge in place.

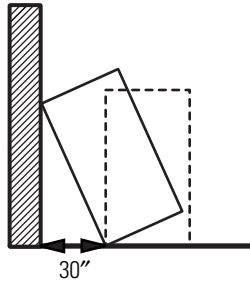


Installation Instructions

4 TRANSFER BOTTOM HINGE TO THE LEFT

To access the bottom hinge, move the refrigerator so it is 30" from a wall. Then carefully tip the refrigerator back until it rests against the wall.

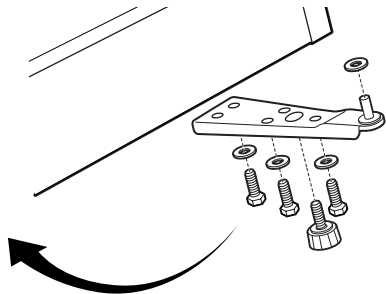
▲ CAUTION: Be sure that the coils on the back of the refrigerator do not rest against the wall. Doing so could damage the coils.



Remove the screws (some models have washers with each screw), leveling leg and bottom hinge from the right side. Remove the leveling leg from the left side of the cabinet and install it in the right side.

Reassemble the bottom hinge on the left side.

NOTE: The leveling legs are not interchangeable.

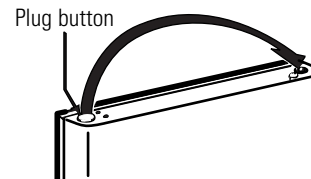


5 TRANSFER FRESH FOOD DOOR HANDLE TO THE RIGHT (CONT.)

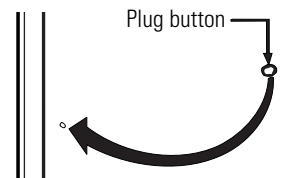
After removing the handle: Remove the plug buttons from the right edge of the door top and insert them into the handle screw holes on the left side.



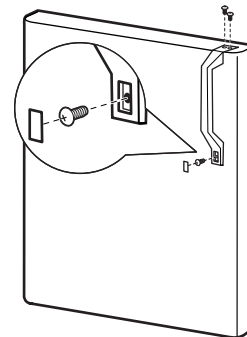
Remove the plug button from the left edge of the door and insert it into the hole on the opposite side.



Transfer the button on the door to the opposite side.



Install the handle on the other side of the door.

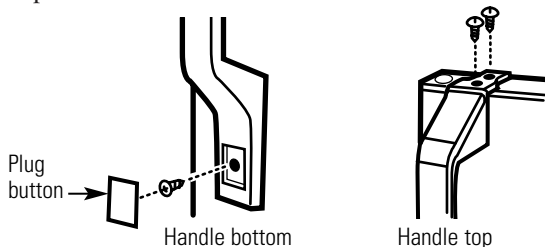


5 TRANSFER FRESH FOOD DOOR HANDLE TO THE RIGHT

For models without a handle, continue to Step 6.

To remove the handle: Remove the plug button by carefully prying under the edge with a putty knife. Remove the exposed screw holding the handle.

Remove the two screws holding the handle to the top of the door.



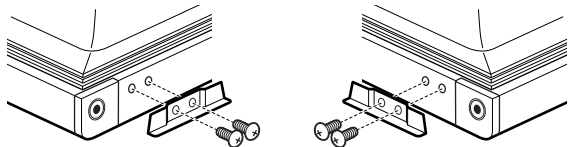
Installation Instructions

REVERSING THE DOOR SWING (CONT.)

6 TRANSFER FRESH FOOD DOOR STOP TO THE LEFT

Remove the door stop from the bottom of the right side of the door. Transfer the plug buttons from the bottom left side to the right side.

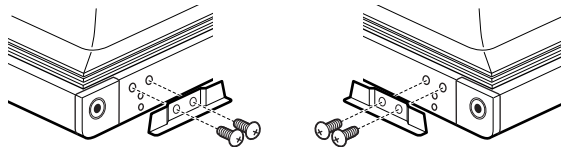
Install the door stop on the left side.



8 TRANSFER FREEZER DOOR STOP TO THE LEFT

Remove the door stop from the bottom of the right side of the door. Transfer the plug buttons from the bottom left side to the right side.

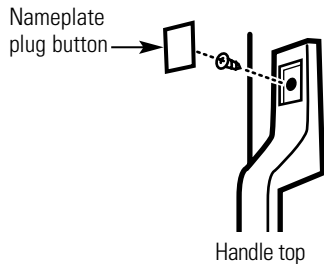
Install the door stop on the left side.



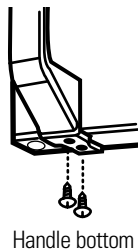
7 REMOVE FREEZER DOOR HANDLE FROM THE LEFT

For models without a handle, continue to Step 8.

Remove the nameplate plug button by carefully prying under the edge with a putty knife. Remove the exposed screw holding the handle.



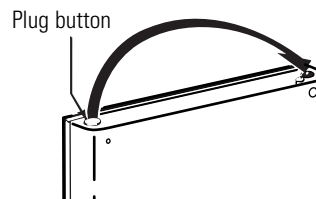
Remove the two screws holding the handle to the bottom of the door and remove the handle.



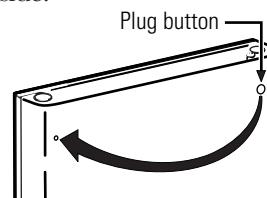
9 ATTACH FREEZER DOOR HANDLE TO THE RIGHT

For models without a handle, continue to Step 10.

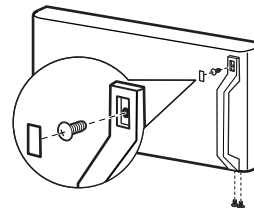
Transfer the plug button on top of the door to the opposite side.



Transfer the button on the door front to the opposite side.



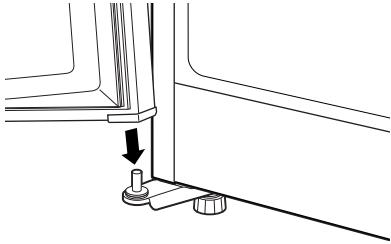
Install the handle on the other side of the door.



Installation Instructions

10 REHANG THE FRESH FOOD DOOR

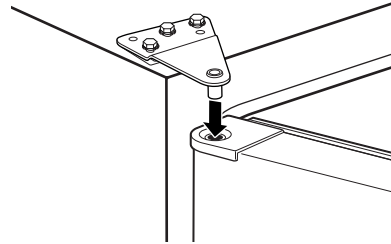
Make sure the washer(s) are in place on the bottom hinge pin. Place the fresh food door on the bottom hinge, close the door and tape it in place with masking tape.



12 REHANG THE FREEZER DOOR

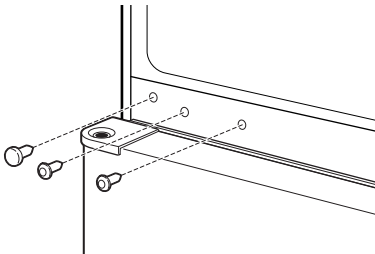
Place the freezer door on the center hinge over the pin.

Raise the top hinge by hand and insert the top hinge pin into the hole in the door. Then swing the door shut.

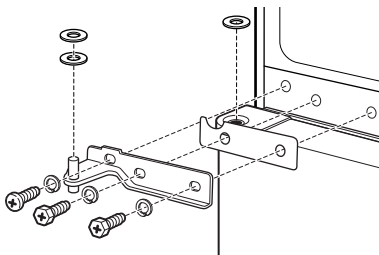


11 INSTALL CENTER HINGE ON THE LEFT

Remove the three plug buttons on the left side and install them on the right.



Install the center hinge designed for the left side that came with the refrigerator, with the screws, spacer and washer(s) (on some models) that you removed in Step 2.



Remove the tape holding the door shut.

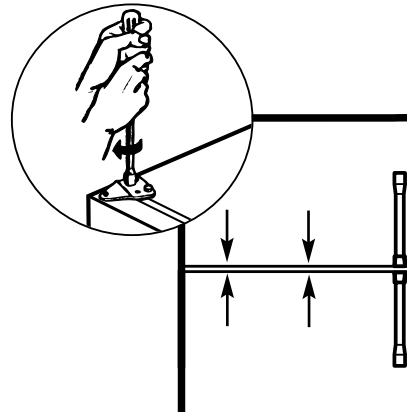
▲ CAUTION: When assembled correctly, the hinge is tight against the cabinet.

ATTENTION: The screws must be properly tightened. Turn the screws until snug. Then tighten the screws a minimum of 1/2 turn using both hands.

13 ALIGN THE DOORS

Align the freezer door with the fresh food door so that the gap between the doors is even.

Tighten the top hinge screws by turning them until snug. Then turn the screws a minimum of 1/2 turn using both hands.



Install the hinge cover over the top hinge.



Newer refrigerators sound different from older refrigerators. Modern refrigerators have more features and use newer technology.

**HUMMM...
WHOOSH...**

- The new high efficiency compressor may run faster and longer than your old refrigerator and you may hear a high-pitched hum or pulsating sound while it is operating.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator.

WHIR!



- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.

**CLICKS, POPS,
CRACKS and CHIRPS**

- You may hear cracking or popping sounds when the refrigerator is first plugged in. This happens as the refrigerator cools to the correct temperature.
- The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes).
- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.
- On models with an icemaker, after an icemaking cycle, you may hear the ice cubes dropping into the ice bucket.

WATER SOUNDS



- The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.



Troubleshooting Tips
 Save time and money! Review the charts on the following pages first and you may not need to call for service.

r		
r r r r	Refrigerator in defrost cycle.	• Wait about 30 minutes for defrost cycle to end.
	Control in position.	• Move the control to a temperature setting.
	Refrigerator is unplugged.	• Push the plug completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	• Replace fuse or reset the breaker.
r rr (r)	Front leveling legs need adjusting.	• See <i>Leveling Legs</i> .
r r r r r y (r r r r r y r r r r r r r r r . y r r .)	Normal when refrigerator is first plugged in.	• Wait 24 hours for the refrigerator to completely cool down.
	Often occurs when large amounts of food are placed in refrigerator.	• This is normal.
	Door left open.	• Check to see if package is holding door open.
	Hot weather or frequent door openings.	• This is normal.
	Temperature control set at the coldest setting.	• See <i>About the control</i> .
r r r r r	Temperature control not set cold enough.	• See <i>About the control</i> .
	Warm weather or frequent door openings.	• Set the temperature control one step colder. See <i>About the control</i> .
	Door left open.	• Check to see if package is holding door open.
r r ry (r k r)	Door left open.	• Check to see if package is holding door open.
	Too frequent or too long door openings.	
r/	Food transmitting odor/taste to ice cubes.	• Wrap foods well.
	Interior of refrigerator needs cleaning.	• See <i>Care and cleaning</i> .
r	Door left open.	• Check to see if package is holding door open.
	Temperature control not set cold enough.	• See <i>About the control</i> .



r y

r r



Troubleshooting Tips

r	
r r r r r	<p>Foods transmitting odor to refrigerator.</p> <ul style="list-style-type: none"> • Foods with strong odors should be tightly wrapped. • Keep an open box of baking soda in the refrigerator; replace every three months. <hr/> <p>Interior needs cleaning.</p> <ul style="list-style-type: none"> • See <i>Care and cleaning</i>. <hr/> <p>Defrost water pan needs cleaning.</p> <ul style="list-style-type: none"> • See <i>Care and cleaning</i>.
r r r r r r	<p>Not unusual during periods of high humidity.</p> <ul style="list-style-type: none"> • Wipe surface dry.
(r r r r r r r r r r r r r)	<p>Too frequent or too long door openings.</p>
r r k	<p>No power at outlet.</p> <ul style="list-style-type: none"> • Replace fuse or reset the breaker. <hr/> <p>Light bulb burned out.</p> <ul style="list-style-type: none"> • See <i>Replacing the light bulb</i>.

GE Service Protection Plus™

GE, a name recognized worldwide for quality and dependability, offers you Service Protection Plus™—comprehensive protection on all your appliances—**No Matter What Brand!**

Benefits Include:

- Backed by GE
- All brands covered
- Unlimited service calls
- All parts and labor costs included
- No out-of-pocket expenses
- No hidden deductibles
- One 800 number to call

' / y .
y / y .*

You will be completely satisfied with our service protection or you may request your money back on the remaining value of your contract. No questions asked. It's that simple.

Protect your refrigerator, dishwasher, washer and dryer, range, TV, VCR and much more—**any brand!** Plus there's no extra charge for emergency service and low monthly financing is available. Even icemaker coverage and food spoilage protection is offered. You can rest easy, knowing that all your valuable household products are protected against expensive repairs.

Place your confidence in GE and call us in the U.S. toll-free at **800.626.2224** for more information.

*All brands covered, up to 20 years old, in the continental U.S.

 Cut here

Please place in envelope and mail to:

' / y
Warranty Registration Department
P.O. Box 32150
Louisville, KY 40232-2150

Consumer Product Ownership Registration

Dear Customer:

Thank you for purchasing our product and thank you for placing your confidence in us. We are proud to have you as a customer!

Follow these three steps to protect your new appliance investment:

1

Complete and mail your Consumer Product Ownership Registration today. Have the peace of mind of knowing we can contact you in the unlikely event of a safety modification.

2

After mailing the registration below, store this document in a safe place. It contains information you will need should you require service. Our service number is 800.GE.CARES (800.432.2737).

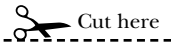
3

Read your Owner's Manual carefully. It will help you operate your new appliance properly.

Model Number

Serial Number

Important: If you did not get a registration card with your product, detach and return the form below to ensure that your product is registered, or register online at ge.com.



Consumer Product Ownership Registration



Model Number

Serial Number

Mr. Ms. Mrs. Miss

First Name

Last Name

Street Address

Apt. #

E-mail Address*

City

State

Zip Code

Date Placed In Use
Month

Day

Year

Phone Number

* Please provide your e-mail address to receive, via e-mail, discounts, special offers and other important communications from GE Appliances (GEA).

Check here if you do not want to receive communications from GEA's carefully selected partners.

FAILURE TO COMPLETE AND RETURN THIS CARD DOES NOT DIMINISH YOUR WARRANTY RIGHTS.

For information about GEA's privacy and data usage policy, go to ge.com and click on "Privacy Policy" or call 800.626.2224.



GE Consumer & Industrial Appliances
General Electric Company
Louisville, KY 40225
ge.com

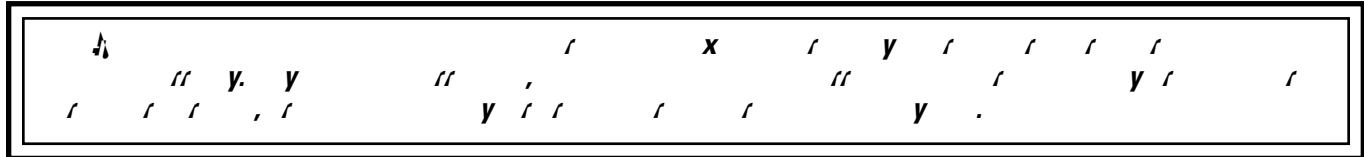


All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, on-line, 24 hours a day, visit us at ge.com, or call 800.GE.CARES (800.432.2737). Please have serial number and model number available when calling for service.

Staple your receipt here.
Proof of the original purchase date is needed to obtain service under the warranty.

GE (For customers in the United States)	
From the date of the original purchase	GE will provide, for a period of 1 year from the date of purchase, all labor and related service to replace the defective part.
(Water filter, if included) From the original purchase date of the refrigerator	GE will also provide, for a period of 1 year from the date of purchase, a replacement water filter cartridge.
(GE Profile models only) From the date of the original purchase	GE will also provide, for a period of 1 year from the date of purchase, all labor and related service to replace the defective part in the sealed refrigerating system.

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| <ul style="list-style-type: none"> ■ Service trips to your home to teach you how to use the product. ■ Improper installation, delivery or maintenance. ■ Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially. ■ Loss of food due to spoilage. ■ Replacement of house fuses or resetting of circuit breakers. ■ Damage caused after delivery. | <ul style="list-style-type: none"> ■ Replacement of the water filter cartridge, if included, due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply. ■ Replacement of the light bulbs, if included, or water filter cartridge, if included, other than as noted above. ■ Damage to the product caused by accident, fire, floods or acts of God. ■ Incidental or consequential damage caused by possible defects with this appliance. ■ Product not accessible to provide required service. |
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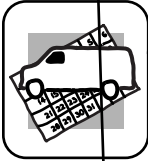
This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.



GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts or even schedule service on-line.



Schedule Service

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience 24 hours any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.



Real Life Design Studio

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).

Extended Warranties

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires.

Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

Contact Us

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to: General Manager, Customer Relations
GE Appliances, Appliance Park
Louisville, KY 40225

Register Your Appliance

Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.