

2015

GFE Fees Management USER GUIDE

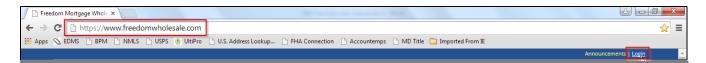
Corporate Training Department
Freedom Mortgage Corporation
2/17/2015

Table of Contents

1.	Accessing the GFE Fee Entry & Evaluation	2
2.	Page Layout	3
3.	Fee Input Layout	8
4.	Fee Block Tabs	10
5.	Fee Profiles	14
6.	Creating fee profiles	14
7.	Editing a Fee	18
8.	Deleting a Fee	19
9.	Adding a Service Provider	20
10.	Requesting a Fee Quote	21
11.	Uploading Supporting Documents	28
12.	Fee Evaluation Process	29
13.	Fee Evaluation Results	30
14.	Submitting an approved file	31
15.	Helpful Hints	33
16	Questions	34

1. Accessing the GFE Fee Entry & Evaluation

- i. To access the GFE Fee Entry & Evaluation, enter http://freedomwholesale.com into your web browser, or click the Sales Portal link on the intranet page.
- ii. To log into the site, enter your User ID and Password.



iii. Access your loan pipeline using the Pipeline link under Quick Links, or search for the loan manually via Loan Lookup.





iv. Using the Actions dropdown menu on the left side, choose Fee Entry and Evaluation for the loan you wish to evaluate.



2. Page Layout

i. Three blue tabs are displayed near the top of the screen. The current tab is a darker blue color than the other two tabs.



ii. The first tab to the left is titled <u>Page 1 Details</u>. It resembles the Page 1 details of the current GFE.

Name of Originator Web Broker Test - IT Name Cha	ange Borrower Tepary Lkwtst			
Originator Address 10500 Kincaid Drive Fishers, IN46038	Property Address 123 Test St Atlanta, GA30314			
Originator Phone 800-888-8000	Date of Initial GFE * 03/17/2015			
Originator Email • email1@example.com				
Important Dates				
The interest rate for this GFE is available through Origination Charges, and the monthly payment shown	m/dd/yyyy . After this time, the interest rate, some of your loan below can change until you lock your interest rate.			
2. This estimate for all other settlement charges is available	ble through * 03/31/2015			
After you lock your interest rate, you must go to settlem interest rate.	nent within N/A days (your rate lock period) to receive the locked			
4. You must lock the interest rate at least 67 day	s before settlement.			
Summary of your loan				
Your initial loan amount is *	\$ 250000.00			
Your loan term is *	30 years			
Your initial interest rate is *	3.950 %			
Your initial monthly amount owed for principal, interest, and any mortgage insurance is •	\$ 1186.35 permonth.			
Can your interest rate rise? •	No Yes, it can rise to a maximum of N/A The first change will be in N/A months.			
Even if you make payments on time, can your loan balance rise? •	No Yes, it can rise to a maximum of N/A			
Even if you make payments on time, can your monthly amount owed for principal, interest, and any mortgage insurance rise? •	No Yes, the first increase can be in N/A monthsand the monthly amount owed can rise to N/A. The maximum it can ever rise to is N/A.			
Does your loan have a prepayment penalty? •	No Yes, your maximum prepayment penalty is N/A			
Does your loan have a balloon payment? •	No Yes, you have a balloon payment of N/A due in N/A years.			
Escrow account information				
Some lenders require an escrow account to hold funds for monthly amount owed of \$ \$1,186.35. Do we requi	paying property taxes or other propertyrelated charges in addition to your re you to have an escrow account for your loan?			
No, you do not have an escrow account. You must pay directly when due.	these charges			
Yes, you have an escrow account. It may or may not co charges. Ask us.	over all of these			

- iii. The items with a red asterisk are required before submission for fee evaluation, and are editable to match your most recently disclosed GFE.
- iv. The Date of GFE and Originator Email should match the GFE submitted for evaluation.
- v. Choose the date of the initial GFE by clicking in the field, and selecting the date.

Name of Originator	Web Broker Test - IT Name Change	Borrower	Tepary	Lkwtst		
Originator Address	10500 Kincaid Drive Fishers , IN46038	Property Address	123 Test St Atlanta, GA30314			
Originator Phone	800-888-8000	Date of Initial GFE *	03/17/201	5		
Originator Email *	email1@example.com			March 2015	rch 2015	
Important Date 1. The interest rate	e for this GFE is available through * mm/dd/yyy	y . After this time, the interes		Tu We Th	Fr	Sa
_	rges, and the monthly payment shown below c			10 11 13	13	14
This estimate for	r all other settlement charges is available throu	gh * 03/31/2015	15 16	17	20	21
After you lock you interest rate.	our interest rate, you must go to settlement with	in N/A days (your rate lo	22 23 29 30	24 25 26 31	27	28

vi. The **Important Dates** section should match the GFE submitted for evaluation.

Important Dates
1. The interest rate for this GFE is available through * mm/dd/yyyy . After this time, the interest rate, some of your loan
Origination Charges, and the monthly payment shown below can change until you lock your interest rate.
This estimate for all other settlement charges is available through 03/31/2015
After you lock your interest rate, you must go to settlement within adays (your rate lock period) to receive the locked interest rate.
4. You must lock the interest rate at least ⁷ days before settlement.

- vii. Important dates 1 and 2 are selected in the same manner as the Date of the Initial GFE above.
- viii. Important date 3 is your lock period. On a floating loan, the default value is N/A, and the lock icon will look like this: On a locked loan, you can enter the lock period to match your GFE, and the lock icon will look like this:
 - ix. Important date 4 should match your most recent GFE. On a float, it defaults to 7 days, but can be edited. On a floating loan, the lock icon will look like this: On a locked loan, the lock icon will look like this: On a locked loan, important date 4 will default to N/A.
 - x. To edit the lock status of important dates 3 and 4 from their default values, click on the lock icon to make changes to the number of days, if applicable.
 - xi. The **summary of your loan section** should match the submitted GFE.

Summary of your loan				
Your initial loan amount is *	\$250000.00			
Your loan term is *	30 years			
Your initial interest rate is *	3.950 %			
Your initial monthly amount owed for principal, interest, and any mortgage insurance is •	\$ 1186.35 permonth.			
Can your interest rate rise? •	No Yes, it can rise to a maximum of N/A will be in N/A months.			
Even if you make payments on time, can your loan balance rise?	● No ○ Yes, it can rise to a maximum of N/A			
Even if you make payments on time, can your monthly amount owed for principal, interest, and any mortgage insurance rise?	No Yes, the first increase can be in N/A monthsand the monthly amount owed can rise to N/A. The maximum it can ever rise to is N/A.			
Does your loan have a prepayment penalty? •	● No ○ Yes, your maximum prepayment penalty is N/A			
Does your loan have a balloon payment? • —	No Yes, you have a balloon payment of N/A due in N/A years.			

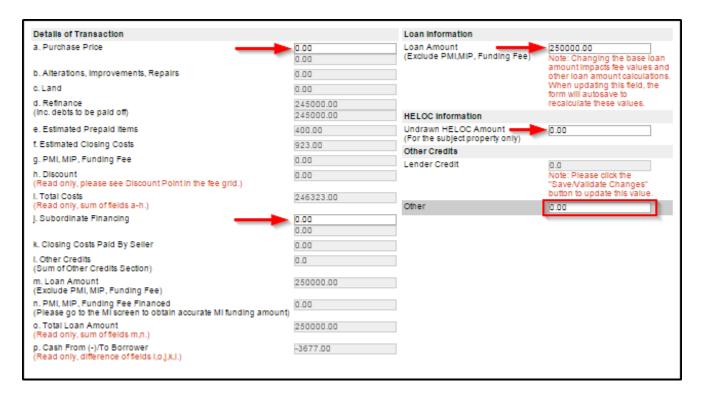
- xii. The loan amount, loan term, interest rate, and initial monthly payment are all editable. To do so, click in the field and input the desired numbers.
- xiii. The ARM, negative amortization, prepayment penalty, and balloon payment information are all editable as well. To do so, click the appropriate radio button, and edit the fields to the right to match the most recent GFE.
- xiv. Please note, all of this information will pre-populate based on the uploaded loan parameters.
- xv. The **escrow account information** should match the submitted GFE.

Some lenders require an escrow account to hold funds for paying property taxes or other propertyrelated charges in addition to your monthly amount owed of \$ ____\$1,157.79. Do we require you to have an escrow account for your loan? No, you do not have an escrow account. You must pay these charges directly when due. Yes, you have an escrow account. It may or may not cover all of these charges. Ask us.

- xvi. To change the default selection, choose the appropriate radio button.
- xvii. The middle tab is titled **Loan Details**.

Loan								
Туре	APR		gage ount	Finance Charge	Interest Rate	Finance Amount	Total Prepaid Charges	Total Payments
Current	3.280%	\$2	50,000.00	\$142,627.2	0 3.250%	\$249,060.00	\$940.00	\$391,687.20
	DTI		LTV	CLTV	HCLTV	Fee Method		
C	0.000% / 0.	000%	71.429%	71.429%	0.000%	Pricing Mode	d .	
GFE De	tails							
Require	Required		\$0.00		GFE Block 1	S	\$0.00	
Quoted	Points			0.376%		GFE Block 2	S	0.00
		GFE Line A		GFE Line A	\$0.00			
TPO Co	mpensatio	on						
If you wo	ould like to c	hange c	ompensation	details for this	loan, please ed	it the loan.		
Comp Method Borrower Paid		Points 0.000 Originator Processing Fee \$0.00		\$0.0 e Free	Origination Fee \$0.00 Freedom Origination Charges \$0.00			

- xviii. This tab contains summary information for the loan such as rate, loan amount, and LTV.
 - xix. The tab to the right is titled **Details of Transaction**.



- xx. This tab has fields that can be edited, such as purchase price, loan amount, and subordinate financing.
- xxi. The summary information can be hidden by clicking the "Hide Headers" button located above the tabs.



xxii. The summary information can be unhidden by clicking the "Show Headers" button.

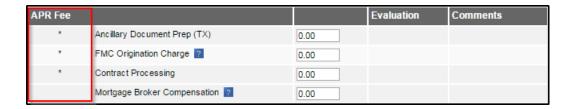


3. Fee Input Layout

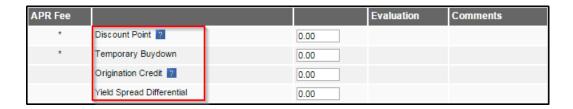
i. Below the summary information, there are 7 tabs that contain fee blocks. From left to right, these tabs are Origination Charge, Required Services, Title Service & Insurance, Customer Selected Services, Govt Recording, Escrow, and Interest/Prepaids.



- ii. Each Fee Input tab is laid out similarly. There are several columns that contain important information for each fee.
- iii. The left-most column is the APR fee column. If there is an asterisk present, this indicates the fee is included in the APR calculation.



iv. The next column provides a brief fee description of the fee you are entering.



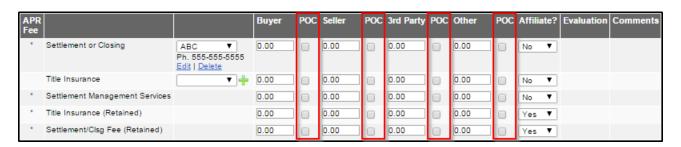
v. The next column to the right contains the service provider information, if necessary. For information regarding adding a service provider, see <u>Adding a Service Provider</u>.



vi. The next several columns are for fee entry. The fees can be allocated in the Buyer, Seller, 3rd Party, or Other columns.



vii. To the right of each column is a check box to indicate if a fee is POC.



viii. To the far right of the fee entry column is a column named Affiliate. Choose from the dropdown box to indicate if a fee is an affiliate fee.



- ix. The next column to right is named Evaluation. Here you will find information regarding the status of each evaluated fee.
 - x. If a fee fails the evaluation, it will show Fail in red text. The tab on which the failure occurred



xi. Some fees will trigger a Warning. If a fee has a warning, the corresponding tab is highlighted in yellow.



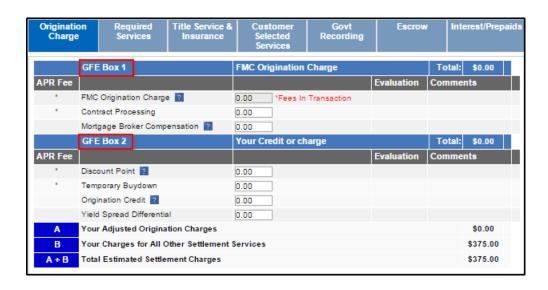
- xii. Fees that pass the evaluation will not display text in the Evaluation Column.
- xiii. The farthest column to the right is named Comments. Here you will find any important information regarding the fee evaluation.



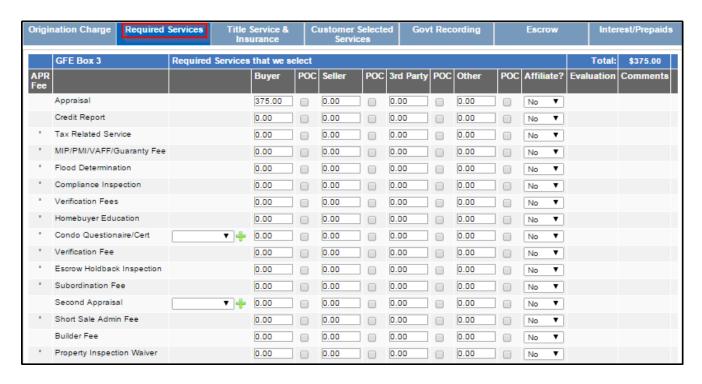
4. Fee Block Tabs

i. The first tab is Origination Charge.

ii. This tab contains GFE Box 1 and GFE Box 2 fees.

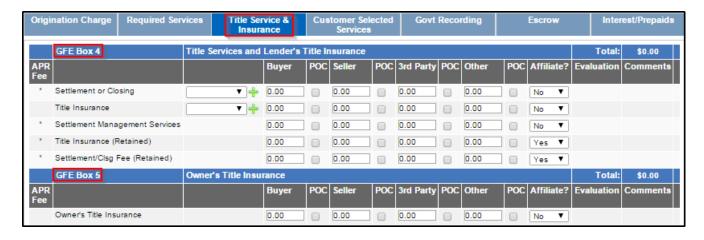


iii. The second tab is Required Services.

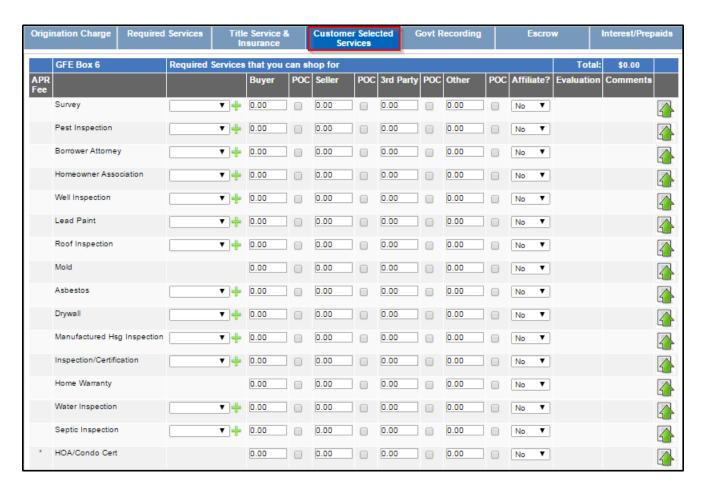


iv. This tab contains GFE Box 3 fees.

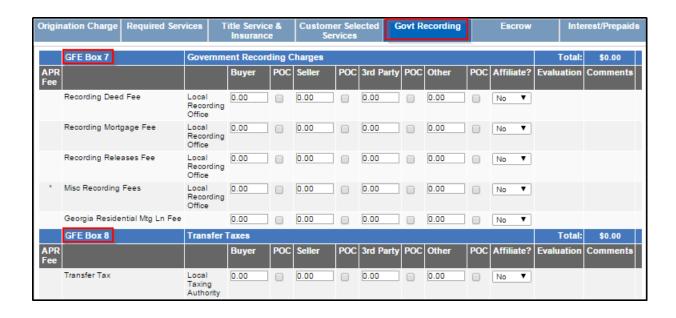
v. The third tab is Title Service & Insurance.



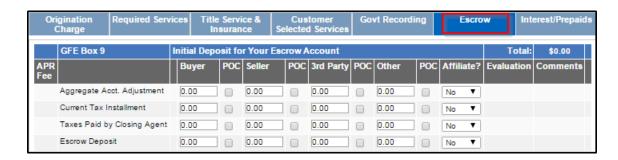
- vi. This tab contains GFE Box 4 and GFE Box 5 fees.
- vii. he fourth tab is Customer Selected Services.



- viii. This tab contains GFE Box 6 fees.
- ix. The fifth tab is Govt Recording.



- x. This tab contains GFE box 7 and GFE box 8 fees.
- xi. The sixth tab is Escrow.

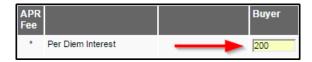


- xii. This tab contains GFE box 9 fees.
- xiii. The seventh tab is Interest/Prepaids.



- xiv. This tab contains GFE Box 10 and GFE Box 11 fees.
- xv. Special note regarding Per Diem Interest.

xvi. Input the per diem interest amount to match your GFE.



5. Fee Profiles

- i. Fee profiles are used to quickly add common fee amounts for specific fees.
- ii. Profiles can be set up for different loan types; lender-paid purchase, lender-paid refinance, borrower-paid purchase, and borrower-paid refinance.
- iii. The first time you log onto the system, you will need to create fee profiles if you wish to use them.
- iv. A fee profile can be added by choosing the correct profile from the dropdown box.
- v. Once a fee profile is successfully added, you will see a message in green:

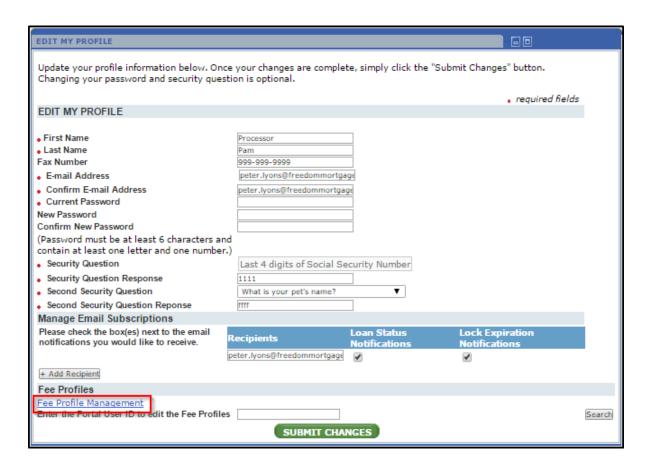


6. Creating fee profiles

i. Click Edit My Profile at the top of the page.



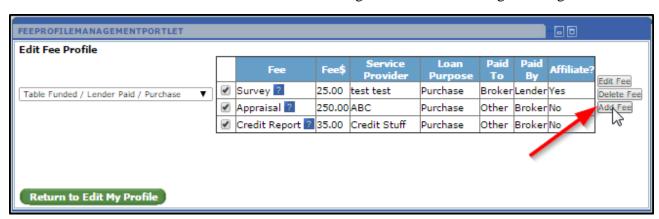
ii. Under Fee Profiles at the bottom of the page, click the Fee Profile Management link.



iii. Select a fee profile using the dropdown menu.



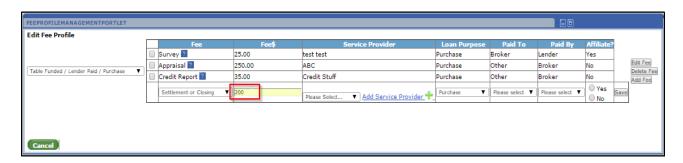
iv. Click the Add Fee button to the far-right of the screen to begin adding fees.



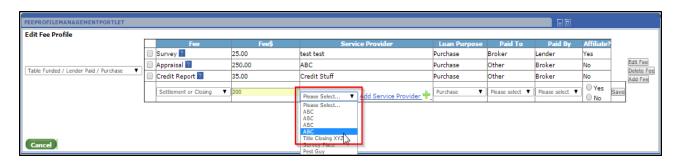
v. Select the desired fee from the dropdown under the Fee column.



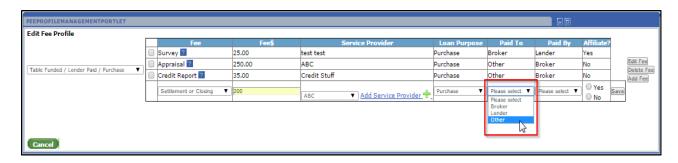
vi. Input the fee amount under the Fee\$ column.



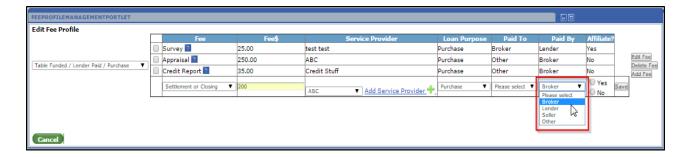
vii. Select an existing service provider from the dropdown menu, if desired. To add a service provider, see <u>Adding a Service Provider</u>.



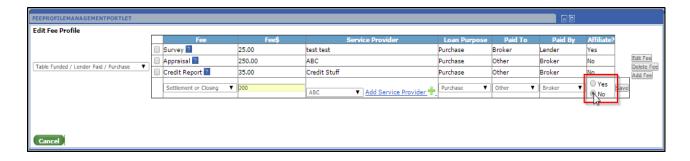
viii. Choose to whom the fee is paid via the dropdown box in the Paid To column.



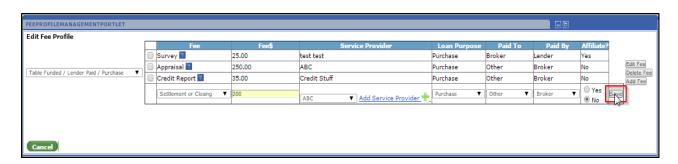
ix. Choose who the fee is paid by via the dropdown box in the Paid by column.



x. Choose whether the fee is an affiliate fee using the radio button under the Affiliate column.



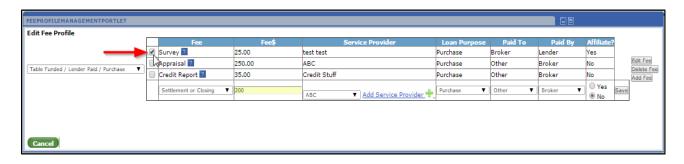
xi. Click the Save button.



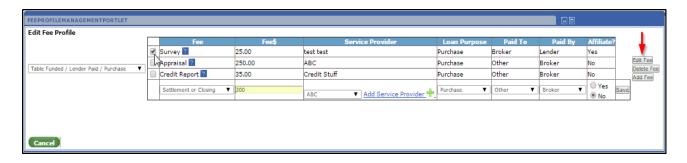
xii. To add another fee, repeat steps 6.iv through 6.xi.

7. Editing a Fee

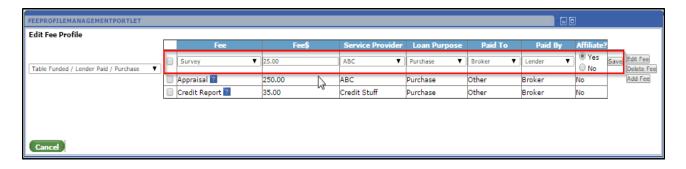
i. To edit a fee, choose which fee you wish to edit via the checkbox to the left of the desired fee.



ii. Click the Edit Fee button to the right of the screen.

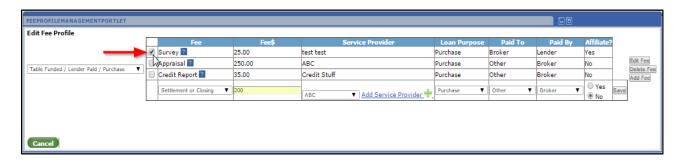


iii. You can change any parameter of the selected fee. For further information, see steps 6.iv through 6.xi.

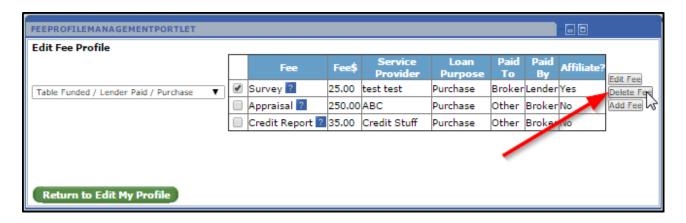


8. Deleting a Fee

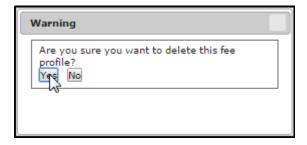
i. To delete a fee, choose the fee you wish to delete by clicking the checkbox to the left of the fee.



ii. Click the Delete Fee button to the right.



iii. A dialogue box will appear asking to confirm if you wish to delete. Click yes to continue.

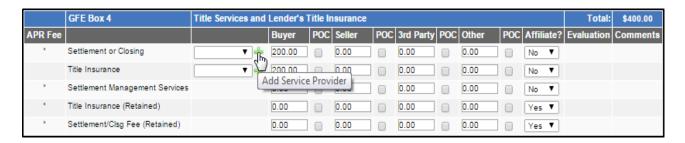


iv. Once you are done adding or editing the desired fees, click the Freedom Mortgage Corporation logo at the top of the screen to return to the home page.



9. Adding a Service Provider

i. To add a service provider, click the Add Service Provider link.



ii. A dialogue box will appear.



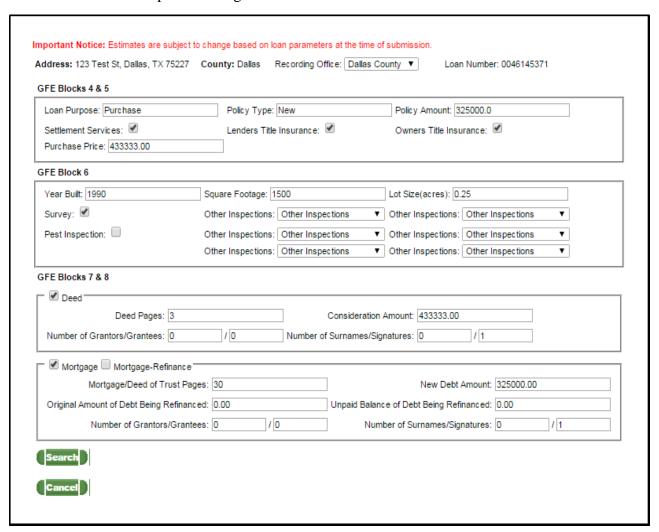
- iii. The service provider name and phone number are mandatory.
- iv. Click Apply to complete the service provider addition.

10. Requesting a Fee Quote

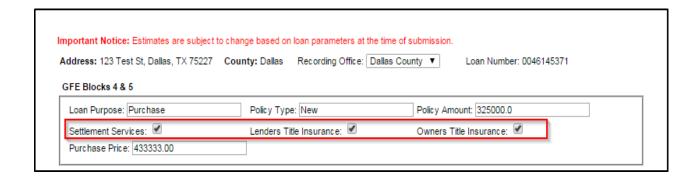
i. Click the Title Charge Estimates button at the bottom of the screen.



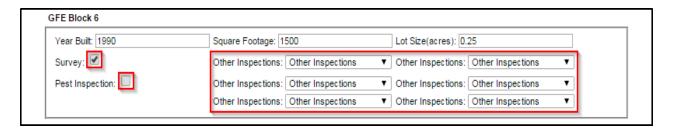
ii. This opens a dialogue box.



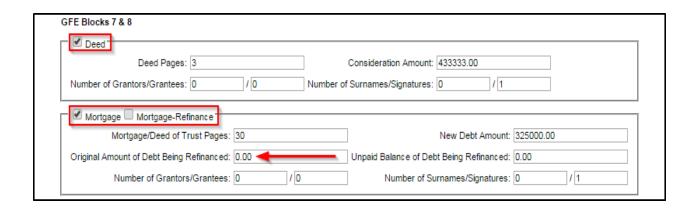
- iii. Review the information provided for GFE Blocks 4 & 5 for accuracy. Please note that Blocks 4 & 5 are only present for purchases.
- iv. By default, Settlement Services and Lenders Title Insurance are checked for refinances and Owner's Title Insurance is chosen as well for purchases.



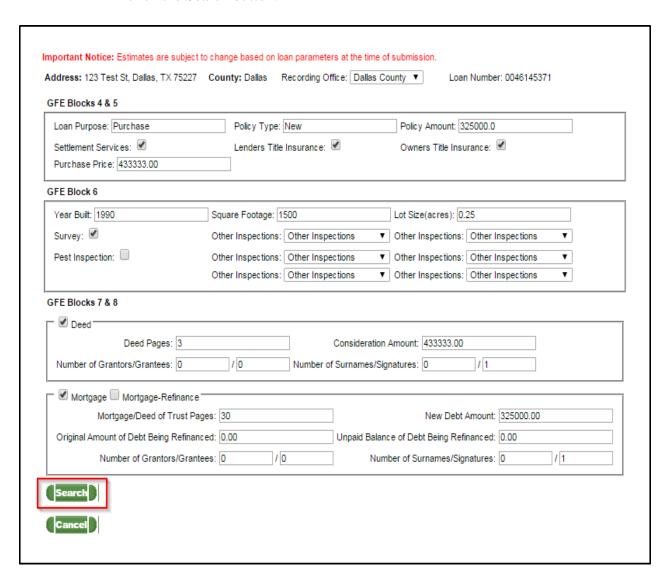
- v. You may elect to not choose these services by clicking the appropriate check box.
- vi. Review the information for GFE Block 6 for accuracy.
- vii. You may elect to choose a survey or pest inspection by clicking the appropriate check box.



- viii. You can also add up to 6 additional inspections by using the dropdown menu next to Other Inspections.
- ix. Review the information for GFE Blocks 7 & 8 for accuracy.
- x. You may select a Deed quote by selecting the check box.
- xi. You may select either Mortgage for a purchase transaction, or Mortgage-Refinance for a refinance.



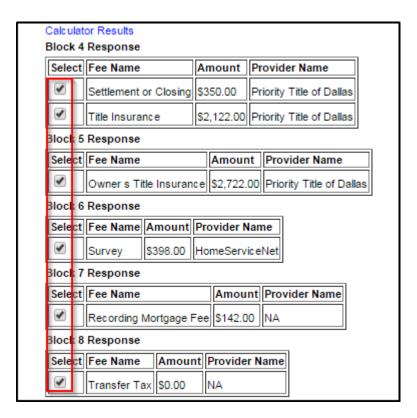
- xii. On a refinance transaction, be sure to input the Original Amount of Debt Being Refinanced.
- xiii. Once you have selected the appropriate services and ensured all information is accurate, click the Search button.



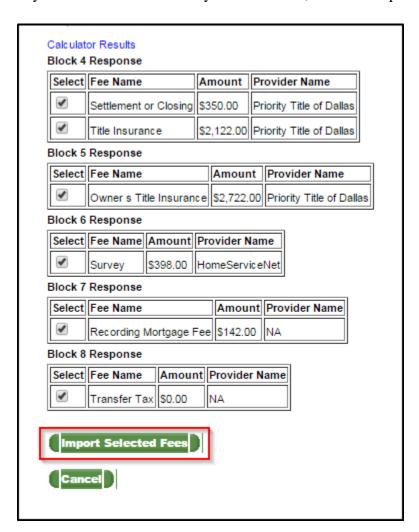
xiv. Another dialogue box opens that contains the recording office contact info at the top.



xv. You can choose any combination of recommended services by clicking the check box to the left of the suggested services.



xvi. Once you have selected the fees you want to use, click the Import Selected Fees button.



xvii. The selected fees will now be imported into the fee input screens.

11. Uploading Supporting Documents

i. Under the Customer Selected Services tab, the far-right column contains a green arrow facing upward.



- ii. Click this icon to upload a document.
- iii. Browse for the file you want to upload.

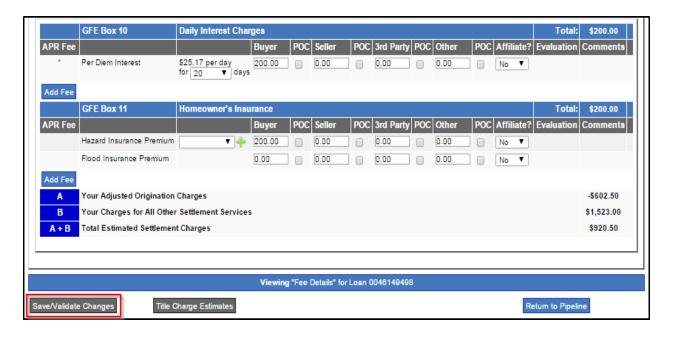


- iv. Choose the file to be uploaded.
- v. Click the upload button.
- vi. The uploaded documents are now visible in the document center located in your loan pipeline.

12. Fee Evaluation Process

Please note that it will be most beneficial to run the GFE Fees Evaluation at the time of the initial GFE. Running the Fees Evaluation based on a COC GFE may result in an inaccurate finding.

- i. Ensure all <u>Page 1 Details</u> are correct; GFE date (should be within 3 days of application date), Originator Email, lock period, and escrow selection should match your most recently disclosed GFE.
- ii. Input all fees exactly as disclosed to the borrower on your **most recent** GFE and allocated as described in Fee Input Layout.
- iii. Fees can be input manually, imported via the <u>Fee Profile</u>, or by <u>importing Title Charge</u> Estimates.
- iv. Ensure all supporting documents for Customer Selected Services are <u>uploaded</u>, if necessary.
- v. Click the Save/Validate Changes button on the bottom-left of the screen.



vi. Once this button is clicked, the Fee Evaluation will run and the Fees Evaluation indicator will show either Fees Rejected in red or Successful in green.

13. Fee Evaluation Results

- i. If the fee evaluation is successful:
 - 1. The Fees Evaluation will say Fees Approved.



- 2. All of the Fee Block tabs will be either blue or yellow.
- 3. Blue indicates all fees in that Fee Block tab have passed.
- 4. Yellow indicates that a warning is present on that tab.



- 5. Warnings are given for fees that may or may not be required depending on the loan product and subject property location.
- 6. You can now submit the loan to Freedom Mortgage Corporation.
- ii. If the fee evaluation is not successful:
 - 1. The Fees Evaluation will say Fees Rejected.



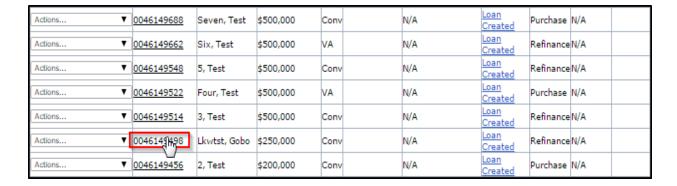
- 2. The Fee Block tab with the rejected fee will be highlighted in red.
- 3. Click on the red tab to see which fee failed and the corresponding failure message.



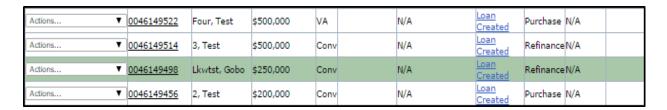
4. You will not be able to submit the loan to Freedom Mortgage Corporation.

14. Submitting an approved file

- i. Return to your pipeline and find the loan that just passed the GFE Fees Evaluation.
- ii. Click on the loan number from within the pipeline view.



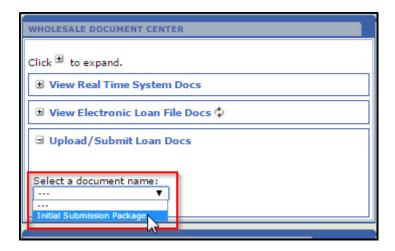
iii. The loan will now be highlighted in green from within the pipeline view.



iv. Click the Upload/Submit Loan Docs link Under the Wholesale Document Center beneath the pipeline view.

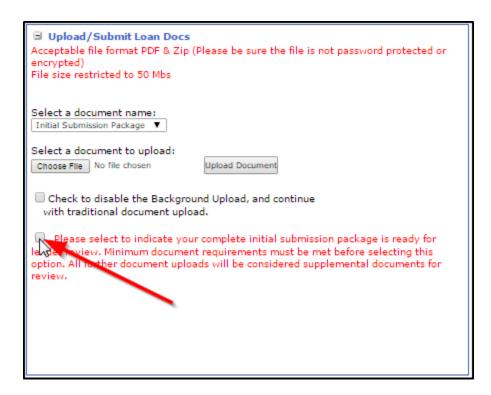


v. You will now have the ability to select the Initial Submission package. Please note that if the file has failed the GFE Fees Evaluation, this dropdown box will not be present.



- vi. Choose the initial submission package documents by navigating to the file located on your computer.
- vii. Hit the Upload Document button.

viii. A dialogue box will appear. Check the bottom checkbox to complete the submission process. Please note that you will not be able to adjust the fees on the GFE Fees Evaluation after you submit the file to Freedom Mortgage Corporation.



ix. A special note regarding Warehouse files and Purchase Prequalification submissions: The GFE Fees Evaluation is not required for both of these file types prior to submission and will not be available to choose from the dropdown menu in your pipeline view.

15. Helpful Hints

- a. If your box 1 and box 2 totals are off and you have financed MI, please ensure that you have the MI marked as Financed "Yes" under the MI action dropdown in pipeline view. Once done, return to pipeline view and refresh prior to entering GFE Fee Entry from the action menu, then click Save/Validate to pull in the correct information.
- b. If you are unable to submit your initial submission package on a prequalification, please ensure that the loan purpose says Prequalification in your LOS and re-upload your FNMA 3.2 file.
- c. If your box 2 total is off, make sure you are inputting the amount of discount/credit, not the box 2 total displayed on your GFE.
- d. If your evaluation is failing due to the initial GFE date, please be sure you are inputting the date from your **initial GFE** and not the date of any subsequent GFEs

16. Questions

- a. If you have any questions regarding how to use the GFE Fee Evaluation, please contact **Adam Chandler** directly at 1-800-220-3333 EXT. 3301 or <u>Adam.Chandler@FreedomMortgage.com</u>.
- b. If you are unable to reach the primary contact immediately, please contact your Account Executive for assistance.

