

# **Revision A:**

• 3. SPECIFICATION has been corrected. Please void OBH498.

# OUTDOOR UNIT SERVICE MANUAL



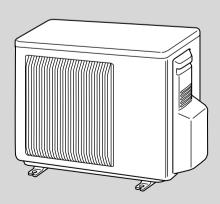
**CONTENTS** 

No. OBH498 REVISED EDITION-A

Wireless type Models

MUZ-FD09NAMUZ-FD12NA
MUZ-FD12NAMUZ-FD12NA-

Indoor unit service manual MSZ-FD•NA Series (OBH497)



1. TECHNICAL CHANGES	3
2. PART NAMES AND FUNCTIONS	3
3. SPECIFICATION	4
4. OUTLINES AND DIMENSIONS	6
5. WIRING DIAGRAM	7
6. REFRIGERANT SYSTEM DIAGRAM	8
7. DATA	9
8. ACTUATOR CONTROL 1	5
9. SERVICE FUNCTIONS 1	6
10. TROUBLESHOOTING 1	6
11. DISASSEMBLY INSTRUCTIONS 3	2
PARTS CATALOG (OBB498)	

NOTE:

RoHS compliant products have <G> mark on the spec name plate.



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# 1 TECHNICAL CHANGES

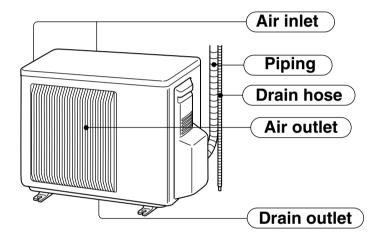
MUZ-FD09NA - U1 MUZ-FD12NA MUZ-FD12NA - U1

1. New model

2

# PART NAMES AND FUNCTIONS

# MUZ-FD09NA MUZ-FD12NA



# **SPECIFICATION**

3

Outdoor unit model			MUZ-FD09NA	MUZ-FD12NA				
Canacity	Cooling #1	Btu/h	9,000 (2,800~9,000)	12,000 (2,800~12,000)				
Capacity Rated (Minimum~Maximum)	Heating 47 <del>¾</del> 1	Btu/h	10,900 (3,000~18,000)	13,600 (3,000~21,000)				
Capacity Rated	Heating 17 <del>¥</del> 2	Btu/h	12,500	13,600				
Power consumption	Cooling #1	W	650 (160~650)	960 (160~960)				
Power consumption Rated (Minimum~Maximum)	Heating 47 <del>¾</del> 1	W	750 (150~2,400)	980 (150~2,400)				
Power consumption Rated	Heating 17 <del>¥</del> 2	W	1,730	1,780				
EER #1 [SEER] #3	Cooling		13.8 [23.0]	12.5 [22.0]				
HSPF IV (V) <del>¾</del> 4	Heating		10.55 (7.4) 10.55 (7.4)					
COP	Heating #1		4.26 4.07					
Power supply	V, pha	ase , Hz	208/230	, 1 , 60				
Max. fuse size (time d	elay)	Α	1:	5				
Min. circuit ampacity		Α	1:	2				
Fan motor		F.L.A	0.5	56				
	Model		SNB130	)FQAH				
Compressor		R.L.A	8.	6				
		L.R.A	A 10.8					
Refrigerant control			Liner expar	nsion valve				
0	Cooling		48 48					
Sound level <b></b>	Heating	dB(A)	49	49				
Defrost method			Reverse cycle					
	W	in.	31-1/2					
Dimensions	D	in.	11-	1/4				
	Н	in.	21-	5/8				
Weight		lb.	80	0				
External finish			Munsell 3	Y 7.8/1.1				
Remote controller			Wireles	s type				
Control voltage (by bui	It-in transformer)	VDC	12 -	24				
Refrigerant piping			Not su	pplied				
Refrigerant pipe size	Liquid	in.	1/4 (0.	0315)				
(Min. wall thickness)	Gas	in.	3/8 (0.	0315)				
Connection mathe	Indoor		Flar	red				
Connection method	Outdoor		Flared					
Between the indoor &	Height difference	ft.	40					
outdoor units	Piping length	ft.	65					
Refrigerant charge (R	410A)		2 lb. 9 oz.					
Refrigeration oil (Mode	ol)		NEC	122				

NOTE: Test conditions are based on ARI 210/240.
#1: Rating conditions (Cooling) — Indoor: 80°FDB, 67°FWB, Outdoor: 95°FDB, (75°FWB)
Heating) — Indoor: 70°FDB, 60°FWB, Outdoor: 47°FDB, 43°FWB
Heating) — Indoor: 70°FDB, 60°FWB, Outdoor: 17°FDB, 15°FWB
Maximum frequency

# Test condition

**\***3,**\***4

	Mode	Test	Indoor air	condition	Outdoor a	ir condition
ARI	Iviode	iest	Dry bulb (°F)	Wet bulb (°F)	Dry bulb (°F)	Wet bulb (°F)
		"A" Cooling Steady State at rated compressor Speed	80	67	95	(75)
		"B-2" Cooling Steady State at rated compressor Speed	80	67	82	(65)
	SEER (Cooling)	"B-1" Cooling Steady State at minimum compressor Speed	80	67	82	(65)
		Low ambient Cooling Steady State at minimum compressor Speed	80	67	67	(53.5)
		Intermediate Cooling Steady State at Intermediate compressor Speed *5	80	67	87	(69)
		Standard Rating-Heating at rated compressor Speed	70	60	47	43
		Low temperature Heating at rated compressor Speed	70	60	17	15
	HSPF	Max temperature Heating at minimum compressor Speed	70	60	62	56.5
	(Heating)	High temperature Heating at minimum compressor Speed	70	60	47	43
		Frost Accumulation at rated compressor Speed	70	60	35	33
		Frost Accumulation at Intermediate compressor Speed ※5	70	60	35	33

# **OPERATING RANGE**

# (1) POWER SUPPLY

	Rated voltage	Guaranteed Voltage
Outdoor unit	208/230 V 1 phase 60 Hz	Min.187 V 208 V 230 V Max.253 V

# (2) OPERATION

		Intake air temperature (°F)							
Mode	Condition	Ind	oor	Outdoor					
		DB	WB	DB	WB				
	Standard temperature	80	67	95	_				
Cooling	Maximum temperature	90	73	115	_				
Cooling	Minimum temperature	67	57	14	_				
	Maximum humidity	78	%	<u> </u>					
	Standard temperature	70	60	47	43				
Heating	Maximum temperature	80	67	75	65				
	Minimum temperature	70	60	14	13				

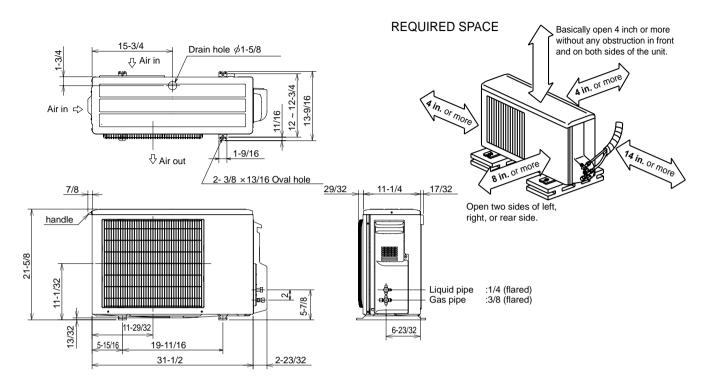
<sup>※5 :</sup> At Intermediate compressor Speed= ("Cooling rated compressor speed" - "minimum compressor speed") / 3 + "minimum compressor speed".

4

# **OUTLINES AND DIMENSIONS**

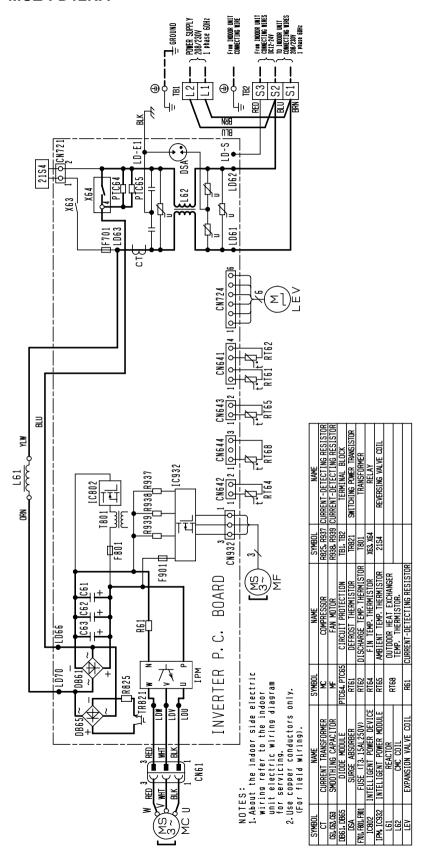
# MUZ-FD09NA MUZ-FD12NA

Unit: inch



# **WIRING DIAGRAM**

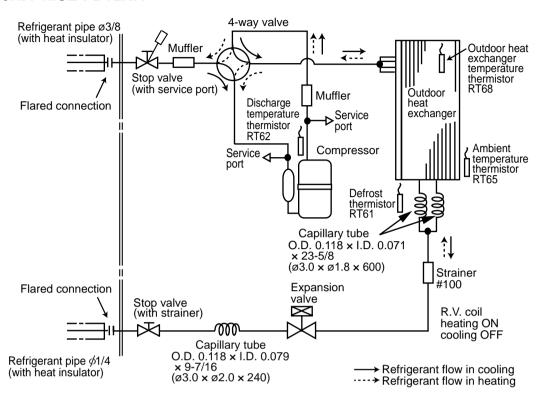
# MUZ-FD09NA MUZ-FD12NA



# **REFRIGERANT SYSTEM DIAGRAM**

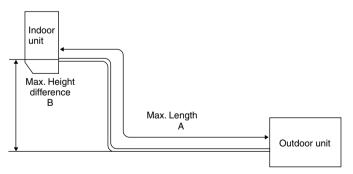
# MUZ-FD09NA MUZ-FD12NA

Unit:inch



# MAX. REFRIGERANT PIPING LENGTH and MAX. HEIGHT DIFFERENCE

	Refrigeran	t piping : ft.	Piping size O.D : in.			
Model	Max. Length Max.	Max. Height difference B	Gas	Liquid		
MUZ-FD09NA MUZ-FD12NA	65	40	3/8	1/4		



# ADDITIONAL REFRIGERANT CHARGE (R410A: oz.)

NOTE: Refrigerant piping exceeding 25 ft. requires additional refrigerant charge according to the calculation.

	1 0 1		0	0	0					
Model	Outdoor unit precharged		Refrigerant piping length (one way) : ft.							
	Outdoor unit precharged	25	30	40	50	60	65			
MUZ-FD09NA MUZ-FD12NA	2 lb. 9 oz.	0	1.62	4.86	8.10	11.34	12.96			

Calculation: X oz. = 1.62 / 5 oz. / ft. × (Refrigerant piping length (ft.) - 25)

**NOTE**: Refrigerant piping exceeding 25 ft. requires additional refrigerant charge according to the calculation.

# **DATA**

# MUZ-FD09NA MUZ-FD12NA

# 7-1. PERFORMANCE DATA

1) COOLING CAPACITY

	Indoor air		Outdoor intake air DB temperature (°F)													
Model	IWB		75			85			95		105			115		
	(°F)	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC	TC	SHC	TPC
	71	11.0	6.9	0.58	10.3	6.5	0.63	9.7	6.1	0.68	9.0	5.6	0.72	8.3	5.2	0.75
MUZ-FD09NA	67	10.4	7.9	0.55	9.7	7.4	0.60	9.0	6.8	0.65	8.4	6.4	0.69	7.7	5.8	0.72
	63	9.8	8.8	0.52	9.1	8.1	0.58	8.5	7.6	0.62	7.7	6.9	0.66	7.0	6.3	0.69
	71	14.7	8.8	0.85	13.7	8.2	0.94	12.9	7.7	1.01	12.0	7.2	1.06	11.0	6.6	1.10
MUZ-FD12NA	67	13.9	10.2	0.81	13.0	9.5	0.89	12.0	8.8	0.96	11.2	8.1	1.02	10.3	7.5	1.07
MOZ-I DIZNA	63	13.1	11.3	0.77	12.1	10.5	0.85	11.3	9.7	0.92	10.3	8.9	0.98	9.4	8.1	1.02

NOTE: 1. IWB: Intake air wet-bulb temperature

TC: Total Capacity (x10³Btu/h)
SHC: Sensible Heat Capacity (x10³Btu/h)
TPC: Total Power Consumption (kW)

2. SHC is based on 80°F of indoor Intake air DB temperature.

# 2) COOLING CAPACITY CORRECTIONS

Refrigerant piping length (one way : ft.)									
	25 (std.) 40 65 MUZ-FD09NA 4.0 0.054 0.070								
MUZ-FD09NA MUY-FD12NA	1.0	0.954	0.878						

# 3) HEATING CAPACITY

	Indoor air		Outdoor intake air WB temperature (°F)											
Model	IDB	1	15		25		5	43		45		55		
	(°F)	TC	TC TPC		TPC	TC	TPC	TC	TPC	TC	TPC	TC	TPC	
	75	6.3	0.56	7.9	0.66	9.4	0.73	10.6	0.77	11.0	0.78	12.4	0.81	
MUZ-FD09NA	70	6.7	0.54	8.2	0.64	9.6	0.71	10.9	0.75	11.2	0.77	12.7	0.80	
	65	6.9	0.52	8.6	0.62	10.0	0.69	11.2	0.73	11.6	0.74	13.0	0.78	
	75	7.9	0.73	9.9	0.86	11.8	0.96	13.3	1.00	13.7	1.02	15.5	1.06	
MUZ-FD12NA	70	8.4	0.71	10.2	0.84	12.0	0.93	13.6	0.98	14.0	1.00	15.8	1.04	
	65	8.6	0.68	10.7	0.81	12.4	0.91	14.0	0.96	14.4	0.97	16.2	1.02	

NOTE: 1. IDB: Intake air dry-bulb temperature

TC: Total Capacity (x10<sup>3</sup> Btu/h) TPC: Total Power Consumption (kW)

2. Above data is for heating operation without any frost.

How to operate with fixed operational frequency of the compressor.

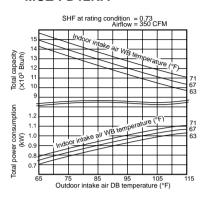
- 1. Press the EMERGENCY OPERATION switch on the front of the indoor unit, and select either EMERGENCY COOL mode or EMERGENCY HEAT mode before starting to operate the air conditioner.
- 2. The compressor starts with operational frequency.
- 3. The fan speed of the indoor unit is High.
- 4. This operation continues for 30 minutes.
- 5. In order to release this operation, press the EMERGENCY OPERATION switch twice or once, or press any button on the remote controller.

# 7-2. PERFORMANCE CURVE Cooling

# **MUZ-FD09NA**

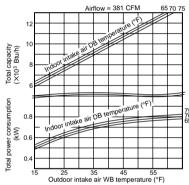
# 

# **MUZ-FD12NA**

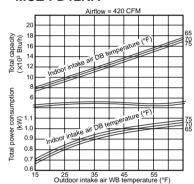


# Heating

# **MUZ-FD09NA**



# **MUZ-FD12NA**



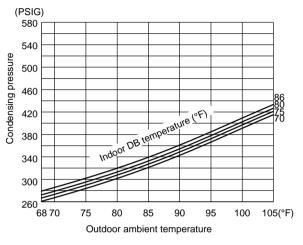
This value of frequency is not the same as the actual frequency in operating. Refer to 7-5 and 7-6 for the relationships between frequency and capacity.

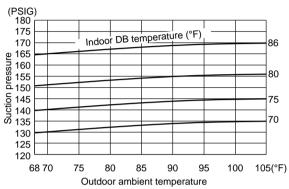
# 7-3. CONDENSING PRESSURE

# Cooling

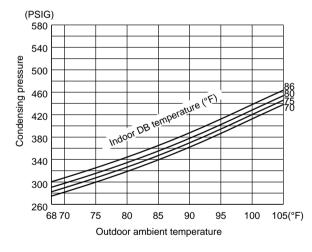
Data is based on the condition of indoor humidity 50 %. Air flow should be set to High speed.

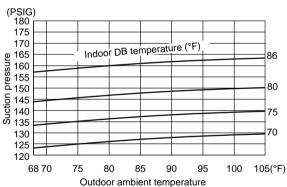
# **MUZ-FD09NA**





# **MUZ-FD12NA**



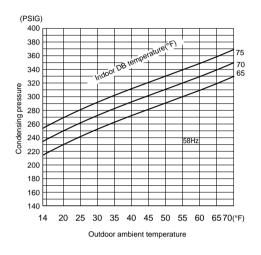


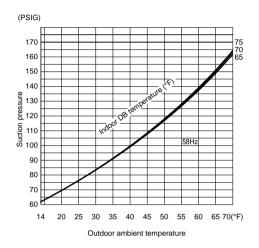
# Heating

Data is based on the condition of outdoor humidity 75%. Air flow should be set to High speed.

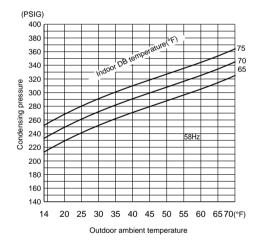
Data is for heating operation without any frost.

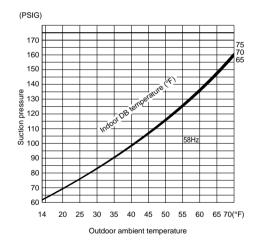
# **MUZ-FD09NA**





# **MUZ-FD12NA**



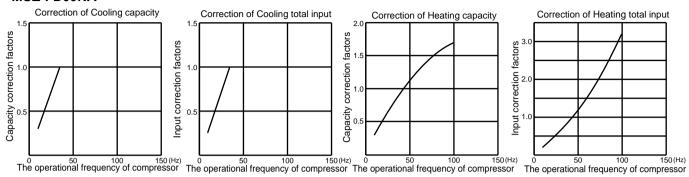


# 7-4. STANDARD OPERATION DATA

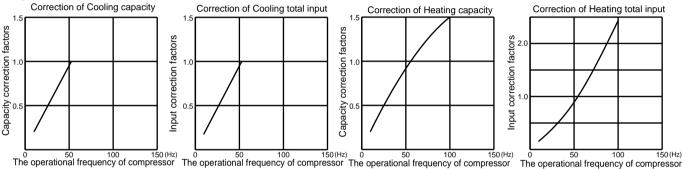
	Model			MSZ-F	D09NA	MSZ-F	D12NA			
	Item		Unit	Cooling	Heating	Cooling	Heating			
	Capacity		Btu/h	9,000	10,900	12,000	13,600			
Total	SHF		_	0.76	_	0.73	_			
٩	Input		kW	0.650	0.750	0.960	0.980			
	Rated frequency		Hz	35	43	51	54			
	Indoor unit			MSZ-F	D09NA	MSZ-F	D12NA			
	Power supply		V, phase, Hz		208/230 , 1 , 60					
Ĕ	Input	ut			0.024	0.024	0.030			
cj.	Fan motor current		Α	0.19/0.17	0.25/0.23	0.25/0.23	0.32/0.29			
ical	Outdoor unit		T	MUZ-F	D09NA	MUZ-F	D12NA			
Electrical circuit	Power supply	V, phase, Hz		208/230	), 1, 60					
	Input		kW	0.632	0.726	0.936	0.950			
	Comp. current		Α	2.96/2.68	3.39/3.06	4.40/3.97	4.43/4.01			
	Fan motor current		Α		0.35	/0.32				
	Condensing pressure		PSIG	376	355	402	392			
≝	Suction pressure		PSIG	154	108	148	104			
Refrigerant circuit	Discharge temperature		°F	143	144	161	159			
l tu	Condensing temperature		°F	112	108	117	115			
gera	Suction temperature		°F	51	46	51	45			
efriç	Comp. shell bottom temper	ature	°F	144	128	146	129			
2	Ref. pipe length		ft.		2	5				
	Refrigerant charge (R410A)	)			2 lb.	9 oz.				
	Intake air temperature	DB	°F	80	70	80	70			
⊭	intake all temperature	WB	°F	67	60	67	60			
Indoor unit	Discharge air temperature	DB	°F	59	100	56	105			
00   00	Discharge all temperature	WB	°F	56	_	54	_			
⊑	Fan speed (High)		rpm	1,020	1,120	1,120	1,220			
	Airflow (High)		CFM	307 (Wet)	381	350 (Wet)	420			
nit	Intake air temperature	DB	°F	95	47	95	47			
or u	intake all temperature	WB	°F	_	43	_	43			
Outdoor unit	Fan speed		rpm	810	870	810	870			
O	Airflow		CFM	1,102	1,187	1,102	1,187			

# 7-5. CAPACITY AND INPUT CORRECTION BY INVERTER OUTPUT FREQUENCY

#### **MUZ-FD09NA**



#### **MUZ-FD12NA**



# 7-6. TEST RUN OPERATION (How to operate fixed-frequency operation)

- 1. Press EMERGENCY OPERATION switch to start COOL or HEAT mode (COOL: Press once, HEAT: Press twice).
- 2. Test run operation starts and continues to operate for 30 minutes.
- 3. Compressor operates at rated frequency in COOL mode or 58 Hz in HEAT mode.
- 4. Indoor fan operates at High speed.
- 5. After 30 minutes, test run operation finishes and EMERGENCY OPERATION starts (operation frequency of compressor varies).
- 6. To cancel test run operation (EMERGENCY OPERATION), press EMERGENCY OPERATION switch or any button on remote controller.

# **ACTUATOR CONTROL**

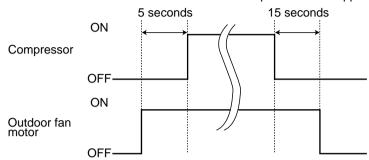
# MUZ-FD09NA MUZ-FD12NA

# 8-1. OUTDOOR FAN MOTOR CONTROL

The fan motor turns ON/OFF, interlocking with the compressor.

[ON] The fan motor turns ON 5 seconds before the compressor starts up.

[OFF] The fan motor turns OFF 15 seconds after the compressor has stopped running.



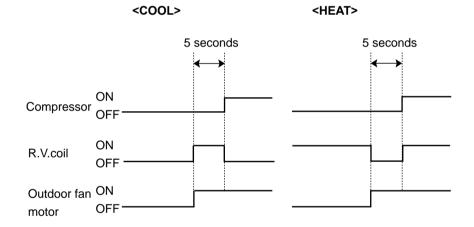
# 8-2. R.V. COIL CONTROL

 Heating
 ON

 Cooling
 OFF

 Dry
 OFF

**NOTE**: The 4-way valve reverses for 5 seconds right before start-up of the compressor.



# 8-3. RELATION BETWEEN MAIN SENSOR AND ACTUATOR

		Actuator						
Sensor	Purpose	Compressor	LEV	Outdoor fan motor	R.V. coil	Indoor fan motor		
Discharge temperature thermistor	Protection	0	0					
Indoor coil temperature thermistor	Cooling : Coil frost prevention	0						
	Heating : High pressure protection	0	0					
Defrost thermistor	Cooling : High pressure protection	0	0					
Dell'ost triermistor	Heating : Defrosting	0	0	0	0	0		
Fin temperature thermistor	Protection	0		0				
Outdoor heat exchanger temperature thermistor	High pressure protection	O	0	0				
Ambient temperature thermistor	Low ambient temperature operation	O	Ô	O				

9

# **SERVICE FUNCTIONS**

# MUZ-FD09VA MUZ-FD12VA

#### 9-1. CHANGE IN DEFROST SETTING

# Changing defrost finish temperature

<JS> To change the defrost finish temperature, cut/solder the JS wire of the outdoor inverter P.C. board. (Refer to 10-6-1.)

Jumper		Defrost finish temperature	
JS	Soldered (Initial setting)	41°F (5°C)	
	None (Cut)	50°F (10°C)	

# 9-2. PRE-HEAT CONTROL SETTING

#### PRE-HEAT CONTROL

When moisture gets into the refrigerant cycle, it may interfere the start-up of the compressor at low outside temperature. The pre-heat control prevents this interference. The pre-heat control turns ON when outside temperature is 68°F (20°C) or below. When pre-heat control is turned ON, compressor is energized. (About 50 W)

<JK> To activate the pre-heat control, cut the JK wire of the inverter P.C. board. (Refer to 10-6.1)

NOTE: When the inverter P.C. board is replaced, check the Jumper wires, and cut/solder them if necessary.

10

# **TROUBLESHOOTING**

# MUZ-FD09NA MUZ-FD12NA

# 10-1. CAUTIONS ON TROUBLESHOOTING

- 1. Before troubleshooting, check the following
  - 1) Check the power supply voltage.
  - 2) Check the indoor/outdoor connecting wire for miswiring.

#### 2. Take care of the following during servicing

- 1) Before servicing the air conditioner, be sure to turn OFF the main unit first with the remote controller, then after confirming the horizontal vane is closed, turn off the breaker and/or disconnect the power plug.
- 2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the electronic control P.C. board.
- 3) When removing the electrical parts, be careful to the residual voltage of smoothing capacitor.
- 4) When removing the electronic control P.C. board, hold the edge of the board with care NOT to apply stress on the components.
- 5) When connecting or disconnecting the connectors, hold the housing of the connector. DO NOT pull the lead wires.



#### 3. Troubleshooting procedure

- 1) First, check if the OPERATION INDICATOR lamp on the indoor unit is flashing on and off to indicate an abnormality. To make sure, check how many times the abnormality indication is flashing on and off before starting service work.
- 2) Before servicing check that the connector and terminal are connected properly.
- 3) When the electronic control P.C. board seems to be defective, check the copper foil pattern for disconnection and the components for bursting and discoloration.
- 4) Refer to 10-2. and 10-3.

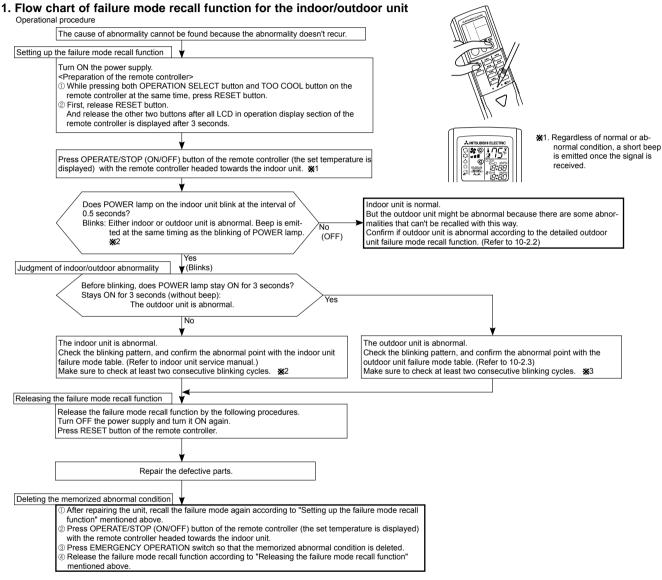
#### 10-2. FAILURE MODE RECALL FUNCTION

Outline of the function

This air conditioner can memorize the abnormal condition which has occurred once.

Even though LED indication listed on the troubleshooting check table (10-3.) disappears, the memorized failure details can be recalled.

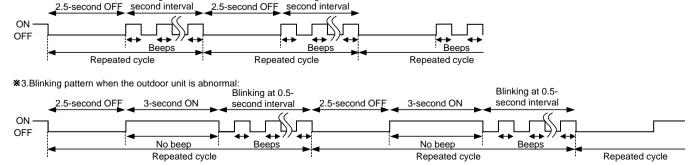
This mode is very useful when the unit needs to be repaired for the abnormality which doesn't recur.



**NOTE**: 1. Make sure to release the failure mode recall function once it's set up, otherwise the unit cannot operate properly. 2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.

#### ※2. Blinking pattern when the indoor unit is abnormal:

Blinking at 0.5-



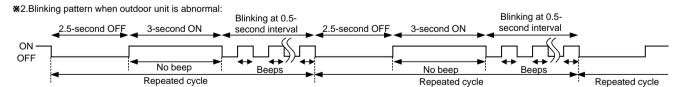
Blinking at 0.5-

#### 2. Flow chart of the detailed outdoor unit failure mode recall function

# Operational procedure The outdoor unit might be abnormal. Confirm if outdoor unit is abnormal according to the following procedures. Confirm that the remote controller is in the failure mode recall function. With the remote controller headed towards the indoor unit, press TOO x1. Regardless of normal or abnormal condition, 2 short COOL or TOO WARM button to adjust the set temperature to 77°F (25°C). beeps are emitted as the signal is received. Does POWER lamp on the indoor unit blink at the interval of 0.5 seconds? Blinks: The outdoor unit is abnormal. Beep is emitted No at the same timing as the blinking of POWER (OFF) lamp. \*2 (Blinks) The outdoor unit is abnormal. Check the blinking pattern, and confirm the abnormal point with the out-The outdoor unit is normal. door unit failure mode table (10-2.3.). Make sure to check at least two consecutive blinking cycles. \*2 Releasing the failure mode recall function Release the failure mode recall function by the following procedures. Release the failure mode recall function accord-Turn OFF the power supply and turn it ON again. ing to the left mentioned procedure. Press RESET button of the remote controller. Repair the defective parts. Deleting the memorized abnormal condition ① After repairing the unit, recall the failure mode again according to "Setting up the failure mode recall function" (10-2.1.) ② Press OPERATE/STOP (ON/OFF) button of the remote controller (the set temperature is displayed) with the remote controller headed towards the indoor unit. ③ Press EMERGENCY OPERATION switch so that the memorized abnormal condition is deleted. ④ Release the failure mode recall function according to "Releasing the failure mode recall function" mentioned above.

NOTE: 1. Make sure to release the failure mode recall function once it's set up, otherwise the unit cannot operate properly.

2. If the abnormal condition is not deleted from the memory, the last abnormal condition is kept memorized.



# 3. Outdoor unit failure mode table

POWER lamp (Indoor unit)	Abnormal point (Failure mode / protection)	LED indication (Outdoor P.C. board)	Condition	Correspondence	Indoor/ outdoor unit failure mode recall function	Outdoor unit failure mode recall function
OFF	None (Normal)	_	_	_	_	_
2-time flash 2.5 seconds OFF	Outdoor power system	_	Overcurrent protection stop is continuously performed 3 times within 1 minute after the compressor gets started.	Reconnect connectors. Refer to 10-5. @"How to check inverter/ compressor".  Check stop valve.	0	0
OFF	Discharge temperature thermistor  Defrost thermistor  Fin temperature thermistor  P.C. board temperature thermistor	1-time flash every 2.5 seconds 3-time flash 2.5 seconds OFF 4-time flash 2.5 seconds OFF	Thermistor shorts or opens during compressor running.	•Refer to 10-5.©"Check of outdoor thermistors". Defective outdoor thermistors can be identified by checking the blinking pattern of LED.	0	0
	Ambient temperature thermistor	2-time flash 2.5 seconds OFF				
4-time flash 2.5 seconds OFF	Overcurrent	11-time flash 2.5 seconds OFF	Large current flows into intelligent power module.	Reconnect compressor connector. Refer to 10-5. (a) "How to check inverter/compressor". Check stop valve.	_	0
	Compressor synchronous abnormality (Compressor start- up failure protection)	12-time flash 2.5 seconds OFF	Waveform of compressor current is distorted.	Reconnect compressor connector. Refer to 10-5. (A)"How to check inverter/ compressor".	_	0
5-time flash 2.5 seconds OFF	Discharge temperature	_	Temperature of discharge temperature thermistor exceeds 241°F (116°C), compressor stops. Compressor can restart if discharge temperature thermistor reads 212°F (100°C) or less 3 minutes later.	*Check refrigerant circuit and refrigerant amount.     *Refer to 10-5.⊗"Check of LEV".	_	0
6-time flash 2.5 seconds OFF	High pressure	_	Temperature of indoor coil thermistor exceeds 158°F (70°C) in HEAT mode. Temperature of defrost thermistor exceeds 158°F (70°C) in COOL mode.	Check refrigerant circuit and refrigerant amount.     Check stop valve.	_	0
7-time flash 2.5 seconds OFF	Fin temperature/ P.C. board temperature	7-time flash 2.5 seconds OFF	Temperature of fin temperature thermistor on the inverter P.C. board exceeds $167 \sim 176^{\circ} F (75 \sim 80^{\circ} C)$ , or temperature of P.C. board temperature thermistor on the inverter P.C. board exceeds $158 \sim 167^{\circ} F (70 \sim 75^{\circ} C)$ .	Check around outdoor unit. Check outdoor unit air passage. Refer to 10-5.0"Check of outdoor fan motor".	_	0
8-time flash 2.5 seconds OFF	Outdoor fan motor	_	Outdoor fan has stopped 3 times in a row within 30 seconds after outdoor fan start-up.	•Refer to 10-5.⊕"Check of outdoor fan motor". Refer to 10-5.⊕"Check of inverter P.C. board".	_	0
9-time flash 2.5 seconds OFF	Nonvolatile memory data	5-time flash 2.5 seconds OFF	Nonvolatile memory data cannot be read properly.	•Replace the inverter P.C. board.	0	0
10-time flash 2.5 seconds OFF	Discharge temperature	_	Temperature of discharge temperature thermistor has been 122°F (50°C) or less for 20 minutes.	Refer to 10-5.®"Check of LEV".     Check refrigerant circuit and refrigerant amount.	_	0
2.5 seconds OFF	DC voltage  Each phase current of compressor	8-time flash 2.5 seconds OFF 9-time flash 2.5 seconds OFF	DC voltage of inverter cannot be detected normally.  Each phase current of compressor cannot be detected normally.	•Refer to 10-5.@"How to check inverter/ compressor".	_	0
	Overcurrent Compressor open- phase		Large current flows into intelligent power module (IPM). The open-phase operation of compressor is detected. The interphase short out occurs in the output of the intelligent power module (IPM). The compressor winding shorts out.	*Reconnect compressor connector. *Refer to 10-5. @"How to check inverter/ compressor".	_	0
14-time flash 2.5 seconds OFF	Stop valve (Closed valve)	14-time flash 2.5 seconds OFF	Closed valve is detected by compressor current.	•Check stop valve	0	0

**NOTE**: Blinking patterns of this mode differ from the ones of Troubleshooting check table (10-3.).

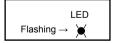
# 10-3. TROUBLESHOOTING CHECK TABLE

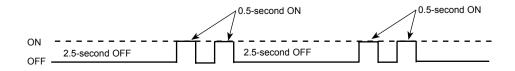
1	Outdoor unit	1-time flash every	0 11		
'	ate.	2.5 seconds	Outdoor power system	Overcurrent protection stop is continuously performed 3 times within 1 minute after the compressor gets started, or failure of restart of compressor has repeated 24 times.	•Reconnect connector of compressor. •Refer to 10-5.  "How to check inverter/compressor". •Check stop valve.
2			Outdoor thermistors	Discharge temperature thermistor, fin temperature thermistor, defrost thermistor, P.C. board temperature thermistor or ambient temperature thermistor shorts or opens during compressor running.	Refer to 10-5.® "Check of outdoor thermistors".
3			Outdoor control system	Nonvolatile memory data cannot be read properly.  (POWER lamp of the indoor unit lights up or flashes 7 times.)	•Replace inverter P.C. board.
4		6-time flash 2.5 seconds OFF	Serial signal	The communication fails between the indoor and outdoor unit for 3 minutes.	•Refer to 10-5.  "How to check miswiring and serial signal error.
5		11-time flash 2.5 seconds OFF	Stop valve/ Closed valve	Closed valve is detected by compressor current.	Check stop valve.
6		14-time flash 2.5 seconds OFF	Outdoor unit (Other abnormality)	Outdoor unit is defective.	Refer to 10-2.2. "Flow chart of the detailed outdoor unit failure mode recall function".
7	'Outdoor unit stops and restarts 3 min- utes later' is repeated.	2-time flash 2.5 seconds OFF	Overcurrent protection	Large current flows into intelligent power module.  **When overcurrent protection occurs within 10 seconds after compressor starts, compressor restarts after 15 seconds.	•Reconnect connector of compressor. •Refer to 10-5. (a) "How to check inverter/compressor". •Check stop valve.
8		3-time flash 2.5 seconds OFF	Discharge temperature overheat protection	Temperature of discharge temperature thermistor exceeds 241 °F (116°C), compressor stops. Compressor can restart if discharge temperature thermistor reads 212°F (100°C) or less 3 minutes later.	Check refrigerant circuit and refrigerant amount.     Refer to 10-5.⊗ "Check of LEV".
9		4-time flash 2.5 seconds OFF	Fin temperature /P.C. board tem- perature thermistor overheat protection	Temperature of fin temperature thermistor on the heat sink exceeds 167 $\sim$ 176°F (75 $\sim$ 80°C) or temperature of P.C. board temperature thermistor on the inverter P.C. board exceeds 158 $\sim$ 167°F (70 $\sim$ 75°C).	
10		5-time flash 2.5 seconds OFF	High pressure protection	Indoor coil thermistor exceeds 158°F (70°C) in HEAT mode. Defrost thermistor exceeds 158°F (70°C) in COOL mode.	Check refrigerant circuit and refrigerant amount.     Check stop valve.
11		8-time flash 2.5 seconds OFF	Compressor syn- chronous abnormal- ity	The waveform of compressor current is distorted.	Reconnect connector of compressor. Refer to 10-5. (a) "How to check inverter/compressor".
12		10-time flash 2.5 seconds OFF	Outdoor fan motor	Outdoor fan has stopped 3 times in a row within 30 seconds after outdoor fan start-up.	Refer to 10-5.① "Check of outdoor fan motor. Refer to 10-5.② "Check of inverter P.C. board."
13		12-time flash 2.5 seconds OFF	Each phase current of compressor	Each phase current of compressor cannot be detected normally.	•Refer to 10-5. (a) "How to check inverter/compressor".
14		13-time flash 2.5 seconds OFF	DC voltage	DC voltage of inverter cannot be detected normally.	•Refer to 10-5. (a) "How to check inverter/compressor".
15	Outdoor unit operates.	1-time flash 2.5 seconds OFF	Frequency drop by current protection	Current from power outlet is nearing Max. fuse size.	The unit is normal, but check the following.
16		3-time flash 2.5 seconds OFF	Frequency drop by high pressure protection	Temperature of indoor coil thermistor exceeds 131°F (55°C) in HEAT mode, compressor frequency lowers.	Check if indoor filters are clogged.     Check if refrigerant is short.     Check if indoor/outdoor unit air circulation is short cycled.
10			Frequency drop by defrosting in COOL mode	Indoor coil thermistor reads 46°F (8°C) or less in COOL mode, compressor frequency lowers.	Saladion to onore by order.
17		4-time flash 2.5 seconds OFF	Frequency drop by discharge temperature protection	Temperature of discharge temperature thermistor exceeds 232 °F (111°C), compressor frequency lowers.	Check refrigerant circuit and refrigerant amount.     Refer to 10-5.

NOTE: 1. The location of LED is illustrated at the right figure. Refer to 10-6.1. 2. LED is lighted during normal operation.

The flashing frequency shows the number of times the LED blinks after every 2.5-second OFF. Flashing (Example) When the flashing frequency is "2".

Inverter P.C. board (Parts side)





No.	Symptom	LED indication	Abnormal point/ Condition	Condition	Correspondence
18	Outdoor unit operates.	7-time flash 2.5 seconds OFF	Low discharge tem- perature protection	Temperature of discharge temperature thermistor has been 122°F (50°C) or less for 20 minutes.	Refer to 10-5.® "Check of LEV". Check refrigerant circuit and refrigerant amount.
19		8-time flash 2.5 seconds OFF	PAM protection PAM: Pulse Ampli- tude Modulation	The overcurrent flows into IGBT (Insulated Gate Bipolar transistor: TR821) or the bus-bar voltage reaches 320 V or more, PAM stops and restarts.	This is not malfunction. PAM protection will be activated in the following cases; 1 Instantaneous power voltage drop (Short time power failure) 2 When the power supply voltage is high.
20		9-time flash 2.5 seconds OFF	Inverter check mode	The connector of compressor is disconnected, inverter check mode starts.	•Check if the connector of the compressor is correctly connected. Refer to 10-5.@ "How to check inverter/compressor".

# 10-4. TROUBLE CRITERION OF MAIN PARTS MUZ-FD09NA MUZ-FD12NA

Part name	Check method and criterion	Figure
Defrost thermistor (RT61)  Ambient temperature thermistor (RT65)  Outdoor heat exchanger temperature thermistor (RT68)	Measure the resistance with a tester.  Refer to 10-6. "Test point diagram and voltage", 1. "Inverter P.C. board", the chart of thermistor.	
Discharge temperature thermistor (RT62) Fin temperature thermistor (RT64)	Measure the resistance with a tester. Before measurement, hold the thermistor with your hands to warm it up.  Refer to 10-6. "Test point diagram and voltage", 1. "Inverter P.C. board", the chart of thermistor.	
Compressor	Measure the resistance between terminals using a tester. (Winding temperature : -4 $\sim$ 104°F (-20 $\sim$ 40°C))  Normal  U-V U-W 1.52 $\sim$ 2.17 $\Omega$	WHT RED BLK  2 3 1
Outdoor fan motor	Measure the resistance between lead wires using a tester. (Part temperature : $14 \sim 104^{\circ}F$ (- $10 \sim 40^{\circ}C$ )) $\begin{array}{ c c c c c c c c c c c c c c c c c c c$	WHT RED BLK  2  3  1
R. V. coil (21S4)	Measure the resistance using a tester. (Part temperature : 14 $\sim$ 104°F (-10 $\sim$ 40°C))  Normal  970 $\sim$ 1380 $\Omega$	
Expansion valve coil (LEV)	Measure the resistance using a tester. (Part temperature : 14 ~ 104°F (-10 ~ 40°C))  Color of lead wire Normal WHT – RED RED – ORN YLW – BRN BRN – BLU  Normal 37 ~ 54 Ω	WLW BRN3 CAN SHU

#### 10-5. TROUBLESHOOTING FLOW

# Disconnect the connector (CN61) between compressor and the intelligent power module (IPM). Check the voltage between terminals. Are the voltages balanced? Yes Check the compressor. See 10-5.® "Check of open phase". Replace the inverter P.C. board. See 10-5.© "Check of compressor".

# **B** Check of open phase

 With the connector between the compressor and the intelligent power module disconnected, activate the inverter and check if the inverter is normal by measuring the balance of voltage between the terminals.

Output voltage 115 V

<< Operation method>>

Start cooling or heating operation by pressing EMERGENCY OPERATION switch on the indoor unit. (TEST RUN OPERATION : Refer to 7-6.)

<<Measurement point>> at 3 points

BLK (U) - WHT (V) BLK (U) - RED (W)

BLK (U) - RED (W) Measure AC voltage between the WHT(V) - RED (W) lead wires at 3 points.

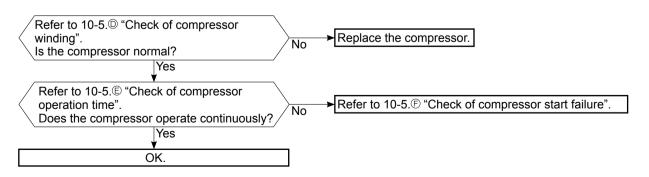
9-time flash

\*\*\circ\* \circ\* \circ\*

**NOTE**: 1. Output voltage varies according to power supply voltage.

- 2. Measure the voltage by analog type tester.
- 3. During this check, LED of the inverter P.C. board flashes 9 times. (Refer to 10-6.1.)

# © Check of compressor



# D Check of compressor winding

• Disconnect the connector (CN61) between the compressor and intelligent power module, and measure the resistance between the compressor terminals.

<<Measurement point>>

at 3 points

BLK-WHT BLK-RED

\* Measure the resistance between the lead wires at 3 points.

WHT-RED

<<Judgement>> Refer to 10-4.

 $0[\Omega]$  ······Abnormal [short] Infinite[ $\Omega$ ] ·····Abnormal [open]

NOTE: Be sure to zero the ohmmeter before measurement.

# **E** Check of compressor operation time

 Connect the compressor and activate the inverter. Then measure the time until the inverter stops due to over current.

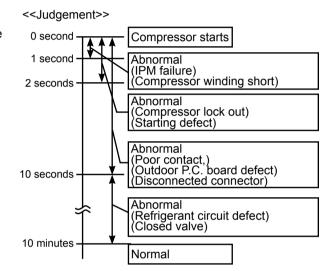
<<Operation method>>

Start heating or cooling operation by pressing EMERGENCY OPERATION switch on the indoor unit.

(TEST RUN OPERATION: Refer to 7-6.)

<<Measurement>>

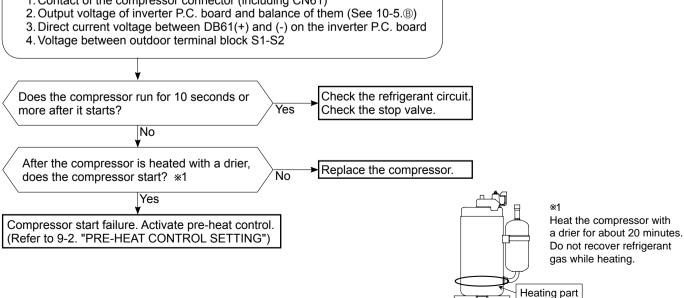
Measure the time from the start of compressor to the stop of compressor due to overcurrent.



# F Check of compressor start failure

Confirm that 1~4 is normal.

- Electrical circuit check
- 1. Contact of the compressor connector (including CN61)



# **G** Check of outdoor thermistors

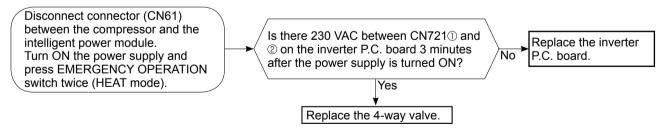
Disconnect the connector of thermistor in the outdoor P.C. board (see below table), and measure the resistance of thermistor. Replace the thermistor except RT64. When RT64 is Is the thermistor normal? (Refer to 10-6.1.) No abnormal, replace the inverter P.C. board. Yes Reconnect the connector of thermistor. Turn ON the power supply and press EMERGENCY OPERATION switch. Does the unit operate for 10 minutes or more Replace the inverter P.C. board. without showing thermistor abnormality? No Yes OK. (Cause is poor contact.)

Thermistor	Symbol	Connector, Pin No.	Board
Defrost	RT61	Between CN641 pin1 and pin2	
Discharge temperature	RT62	Between CN641 pin3 and pin4	
Fin temperature	RT64	Between CN642 pin1 and pin2	Inverter P.C. board
Ambient temperature	RT65	Between CN643 pin1 and pin2	
Outdoor heat exchanger temperature	RT68	Between CN644 pin1 and pin3	

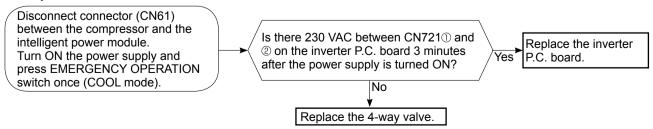
# H Check of R.V. coil

- \* First of all, measure the resistance of R.V. coil to check if the coil is defective. Refer to 10-4.
- \* In case CN721 is not connected or R.V. coil is open, voltage is generated between the terminal pins of the connector although any signal is not being transmitted to R.V. coil. Check if CN721 is connected.

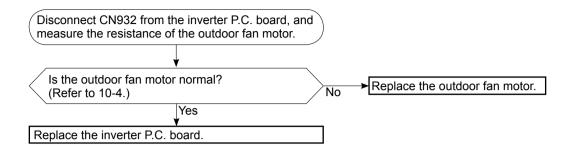
# Unit operates COOL mode even if it is set to HEAT mode.



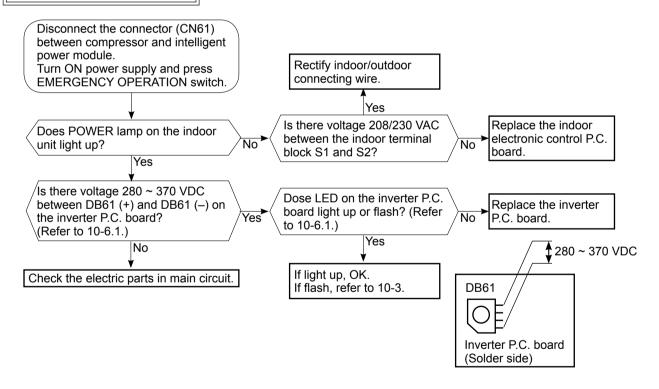
# Unit operates HEAT mode even if it is set to COOL mode.



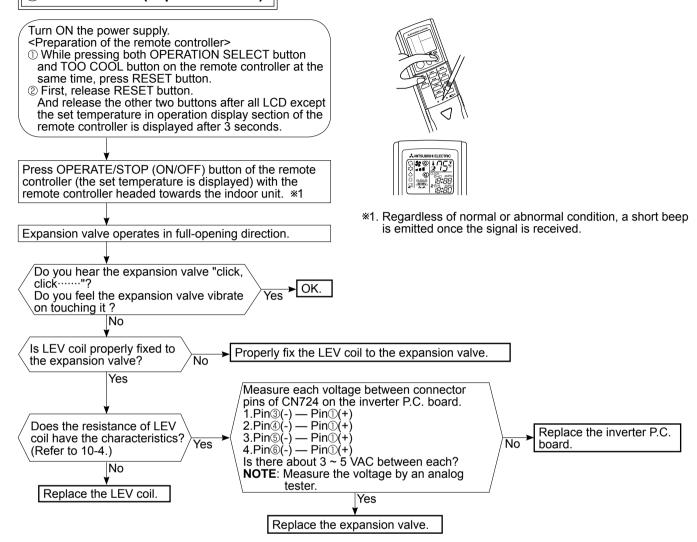
# (I) Check of outdoor fan motor



# Check of power supply



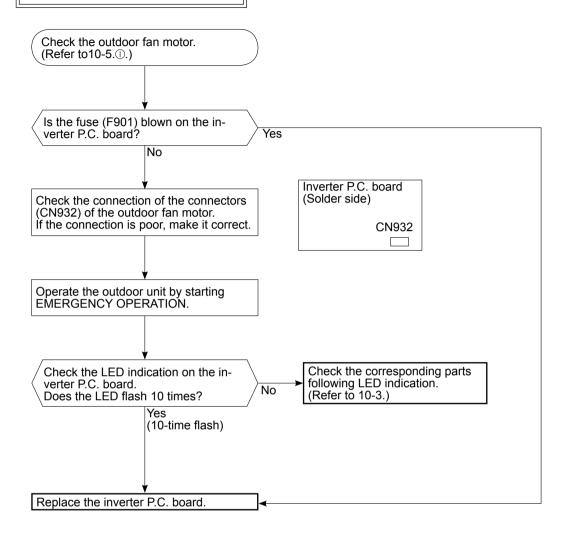
# (K) Check of LEV (Expansion valve)



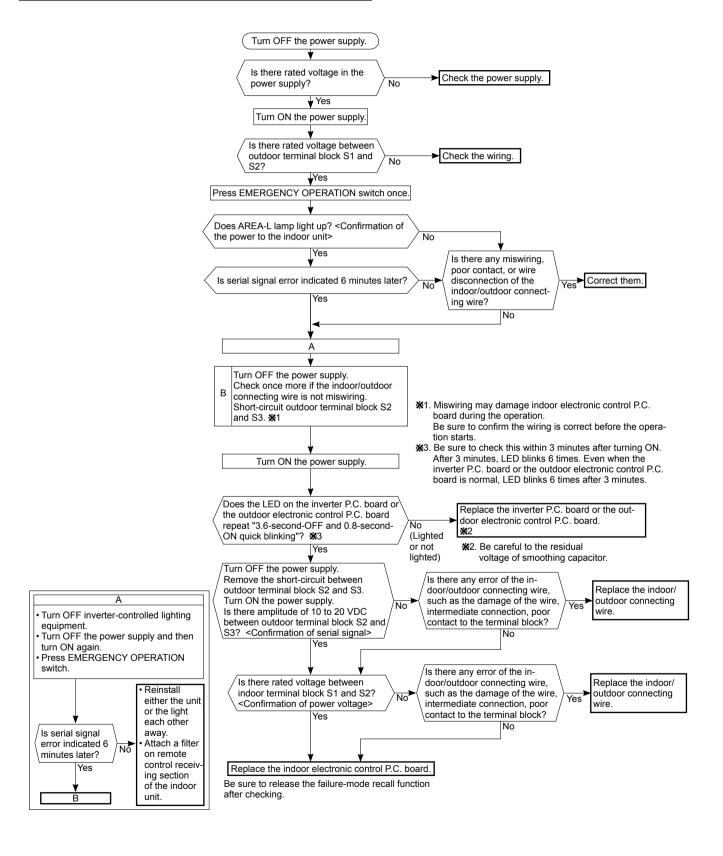
**NOTE**: After check of LEV, do the undermentioned operations.

- 1. Turn OFF the power supply and turn ON it again.
- 2. Press RESET button on the remote controller.

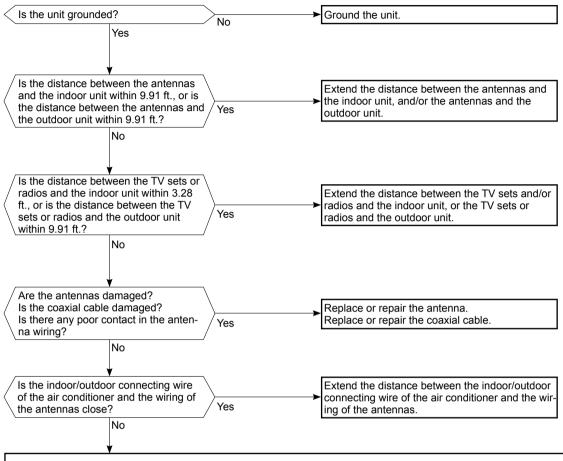
# (L) Check of inverter P.C. board



# M How to check miswiring and serial signal error



# N Electromagnetic noise enters into TV sets or radios



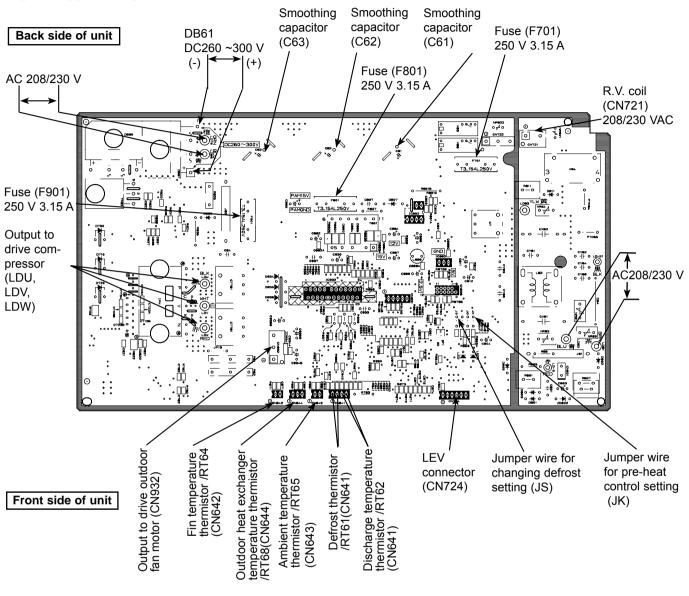
Even if all of the above conditions are fulfilled, the electromagnetic noise may enter, depending on the electric field strength or the installation condition (combination of specific conditions such as antennas or wiring). Check the followings before asking for service.

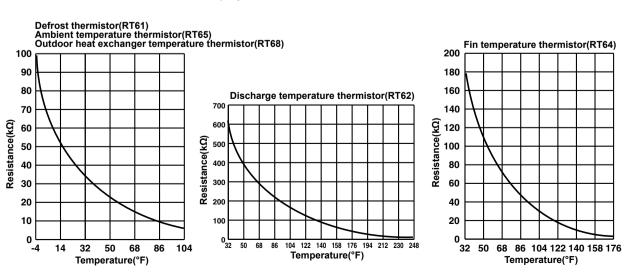
- 1. Devices affected by the electromagnetic noise
- TV sets, radios (FM/AM broadcast, shortwave)
- 2. Channel, frequency, broadcast station affected by the electromagnetic noise
- 3. Channel, frequency, broadcast station unaffected by the electromagnetic noise
- 4. Layout of;
- indoor/outdoor unit of the air conditioner, indoor/outdoor wiring, grounding wire, antennas, wiring from antennas, receiver
- 5. Electric field intensity of the broadcast station affected by the electromagnetic noise
- 6. Presence or absence of amplifier such as booster
- 7. Operation condition of air conditioner when the electromagnetic noise enters in
- 1) Turn OFF the power supply once, and then turn ON the power supply. In this situation, check for the electromagnetic noise.
- 2) Within 3 minutes after turning ON the power supply, press OPERATE/STOP (ON/OFF) button on the remote controller for power ON, and check for the electromagnetic noise.
- 3) After a short time (3 minutes later after turning ON), the outdoor unit starts running. During operation, check for the electromagnetic noise.
- 4) Press OPERATE/STOP (ON/OFF) button on the remote controller for power OFF, when the outdoor unit stops but the indoor/outdoor communication still runs on. In this situation, check for the electromagnetic noise.

# 10-6. TEST POINT DIAGRAM AND VOLTAGE

# 1. Inverter P.C. board

# MUZ-FD09NA MUZ-FD12NA





# 11

# **DISASSEMBLY INSTRUCTIONS**

# <"Terminal with locking mechanism" Detaching points>

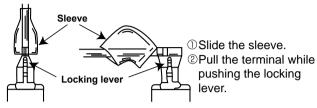
The terminal which has the locking mechanism can be detached as shown below.

There are two types (refer to (1) and (2)) of the terminal with locking mechanism.

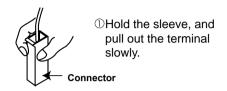
The terminal without locking mechanism can be detached by pulling it out.

Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.



(2) The terminal with this connector has the locking mechanism.



# 11-1. MUZ-FD09NA MUZ-FD12NA

NOTE: Turn OFF power supply before disassembling.

# **OPERATING PROCEDURE PHOTOS** 1. Removing the cabinet Photo 1 (1) Remove the screw fixing the service panel. (See Photo 1.) Screws (2) Pull down the service panel and remove it. (See Photo Screw of the Screws of of the top cabinet the top panel panel (3) Remove the screws fixing the conduit cover. (See Photo 2.) Back (4) Remove the conduit cover. (See Photo 2.) panel (5) Disconnect the power supply wire and indoor/outdoor connecting wire. (6) Remove the screws fixing the top panel. (See Photo 1.) Screw of (7) Remove the top panel. (See Photo 1.) the service (8) Remove the screws fixing the cabinet. panel (9) Remove the cabinet. (10) Remove the screws fixing the back panel. (11) Remove the back panel. Photo 2 Hooks Screw of the conduit cover Service Screws of panel the cabinet -Conduit plate Conduit cover

# **OPERATING PROCEDURE**

# 2. Removing the inverter assembly, inverter P.C. board

- (1) Remove the cabinet and panels. (Refer to 1.)
- (2) Disconnect the lead wire to the reactor and the following connectors:

<Inverter P.C. board>

CN721 (R.V.coil)

CN932 (Fan motor)

CN641 (Defrost thermistor and discharge temperature thermistor)

CN643 (Ambient temperature thermistor)

CN644 (Outdoor heat exchanger temperature thermistor) CN724 (LEV)

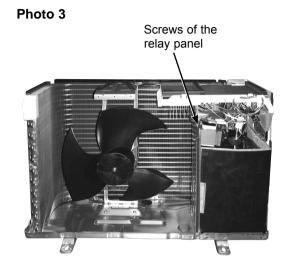
- (3) Remove the compressor connector (CN61).
- (4) Remove the screws fixing the relay panel. (See Photo 3.)
- (5) Remove the inverter assembly. (See Photo 4.)
- (6) Remove the screw of the ground wire and screw of the T.B.support. (See Photo 4.)
- (7) Remove the inverter P.C. board from the inverter assembly.

# 3. Removing R.V. coil

- (1) Remove the cabinet and panels. (Refer to 1.)
- (2) Remove the R.V. coil. (See Photo 5.)

- 4. Removing the discharge temperature thermistor, defrost thermistor and outdoor heat exchanger temperature thermistor.
  - (1) Remove the cabinet and panels. (Refer to 1.)
  - (2) Pull out the discharge temperature thermistor from its holder. (See Photo 5.)
  - (3) Pull out the defrost thermistor from its holder. (See Photo 6.)
  - (4) Pull out the outdoor heat exchanger temperature thermistor from its holder. (See Photo 6.)

# **PHOTOS**



# Photo 4 (Inverter assembly)

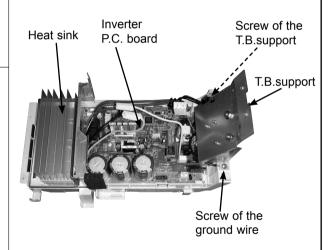
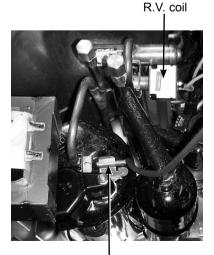


Photo 5



Discharge temperature thermistor

# **OPERATING PROCEDURE**

# 5. Removing outdoor fan motor

- (1) Remove the cabinet and panels. (Refer to 1.)
- (2) Disconnect the connectors for outdoor fan motor.
- (3) Remove the propeller nut. (See Photo 7.)
- (4) Remove the propeller. (See Photo 7.)
- (5) Remove the screws fixing the fan motor. (See Photo 7.)
- (6) Remove the fan motor.

# 6. Removing the compressor and 4-way valve

- (1) Remove the cabinet and panels. (Refer to 1.)
- (2) Remove the inverter assembly. (Refer to 2.)
- (3) Recover gas from the refrigerant circuit. **NOTE:** Recover gas from the pipes until the pressure gauge shows 0 PSIG.
- (4) Detach the welded part of the suction and the discharge pipe connected with compressor.
- (5) Remove the nuts of compressor legs.
- (6) Remove the compressor.
- (7) Detach the welded part of pipes connected with 4-way valve. (See Photo 8.)

# **PHOTOS**

# Photo 6



Outdoor heat exchanger temperature thermistor

Defrost thermistor

Photo 7

Screws of the outdoor fan motor

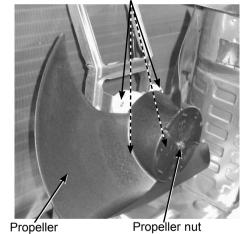


Photo 8



Welded parts of 4-way valve

# Mr.SLIM"



HEAD OFFICE: TOKYO BLDG., 2-7-3, MARUNOUCHI, CHIYODA-KU, TOKYO 100-8310, JAPAN