

# USB Cross Check MICR Reader for Shelby Systems, Inc.

## **User's Manual**

## Introduction

### **Overview**

The Cross Check reader is an electronic peripheral designed to read the Magnetic Ink Character Recognition (MICR) numbers found at the bottom of checks. The Cross Check reader performs two important functions to reduce the data entry time and improve data accuracy in conjunction with your Shelby software:

- **Payment Entry**. Upon entering a check through the reader once, the scanned bank account number on the check links to the payee's database record for future entries. The next time the donor or customer makes a payment, the Cross Check user merely runs the payment through the reader instead of searching for the payee's name in the database (the most time consuming aspect of payment entry). The Cross Check reader also reads and inserts the check number automatically in the appropriate field. Overall, using the Cross Check reader saves approximately an hour of data entry time per one thousand checks while preventing fewer payment entry errors.
- <u>Bank Reconciliation</u>. Entering cancelled checks through Cross Check reader automatically reconciles your payments. When your bank returns cancelled checks, the bank includes the amount of the check on an additional MICR line. Using this additional information, the Bank Reconciliation module automatically reconciles items as you swipe them through the Cross Check reader. This saves an impressive amount of time, as this process needs little to no interaction for the user.

## **Included with the Unit**

- One AC/DC Adapter
- USB/Proprietary Connection Cable
- One Installation CD





## **Unit Setup**

#### **Hardware Setup**

Place the Cross Check reader on any flat surface. Its small design enables it to fit into most data entry areas. Your new Cross Check reader is shipped with non-slip rubber feet. Plug the power supply into any standard outlet, inserting the opposite end into the power port on the right side of the unit. Next, insert the proprietary end of the USB cable into the device, followed by inserting the USB end into any USB 1.1 or USB 2.0 port on your PC.

#### **Software Setup**

If Windows<sup>®</sup> does not automatically detect the reader, install the drivers found on the CD included in your packaging.

## **LED Indicators**

#### **Power-up:**

Alternating Green/Red - Head sensor blocked – Check path Alternating Green/Red - Looking for Keyboard Communication Blink Red - Remove check from check path Green - All OK – Ready to go

#### **Read Check:**

Green - Requested data read ok Red - Error reading check Blink Red - Check left in check path, remove check



## **Inserting Checks into the Reader**

Checks should be fed one at a time with the MICR characters down and facing the MagTek logo. The blank side of the check should be facing the outer wall of the check path as shown in the illustration below.

Confirm that the LED indicator on the front of the device appears green. Drop the check into the slot directly below the MagTek logo. Slide the check slightly forward until the rubber conveyor wheel grasps the check and pulls it through the conveyance.

Upon reading a check, the LED will extinguish momentarily, and then appear green (good read) or red (error). After reading the check, the motor stops. If the red LED flashes, try running the check again. On rare occasions, the MICR ink will lose its magneticity, and cannot be read by the reader. In this case, you must enter the check manually.





## **Configuring the Shelby Software for Cross Check Use**

## **Contributions Setup**

- 1. Start Shelby v5.
- 2. Open Contributions.
- 3. Select **Contribution Processing** from the Contributions Home Base screen (or **Donors and Gifts Processing** if you own the Donors and Gifts module).
- 4. Click on the **Preference** button at the top of the Contributions Processing screen.

🐄 Contributions - [Contribution Proce	ssing]
File Edit Records Reports Utility Help	
	ĸ <mark>ĸ∢⟩</mark> ⊁∭ <sup>®</sup>
User All	references
	Select a Batch
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ACH Batch Date Setup W	Select a Batch /ho Setup En Contributions



5. Select the **Use Cross Check** option on the Preference grid.



- 6. Click the **Configure Cross Check** button in the bottom-left corner of the Entry Preferences screen.
- 7. Select the **Use MICR Image** option on the Cross Check Configuration window.



8. Choose a COM Port number using the COM Port pull-down field. (*Note*: COM Ports vary from computer to computer. You can evaluate which COM Port the device is using by navigating to the Device Manager screen in Windows<sup>®</sup>, right-clicking on the USB device, and choosing properties.

🚇 Device Manager	MiniMICR Properties	<b>?</b> ×
File Action View Help	General Driver Details	
File       Action       View       Help         Image: File       Image: File       Image: File       Image: File       Image: File         Image: Image: File       Image: File <t< td=""><td>General       Driver       Details         Image: MiniMICR       Device type:       Universal Serial Bus controllers         Manufacturer:       [Standard port types]         Location:       on Mini MICR (COM4)         Device status       This device is working properly.         If you are having problems with this device, click Troubleshoot to start the troubleshooter.</td><td></td></t<>	General       Driver       Details         Image: MiniMICR       Device type:       Universal Serial Bus controllers         Manufacturer:       [Standard port types]         Location:       on Mini MICR (COM4)         Device status       This device is working properly.         If you are having problems with this device, click Troubleshoot to start the troubleshooter.	
USB Roo USB Roo USB Roo USB Roo Uninstall Roo Oo Scan for hardware changes	Device usage: Use this device (enable)	
	ОК	Cancel

- 9. Press the **Test Connection** button on the Cross Check Configuration window and wait up to 20 seconds for the connection confirmation message.
- 10. Click the **OK** button to close the Cross Check Configuration window.
- 11. Click the **OK** button to close the Entry Preferences screen.



## Bank Reconciliation Setup

- 1. Start Shelby v5.
- 2. Open Bank Reconciliation.
- 3. Click on the **Utility** option on the menu at the top of the Bank Reconciliation Home Base screen.
- 4. Choose **Preferences** from the menu.

🚰 Bank Reconciliation -	[Home Base]	
File Edit Records Reports	Utility Help	
	Bank Account Information	
		-
<u>B</u> ank Account:  001	Project Information Operating Checking A	locount
	Bank Reconciliation	
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- 5. Select the **Reconcile Using Cross Check** radio button.
- 6. Click the **Configure Cross Check** button in the bottom-left corner of the Bank Reconciliation Preferences window.
- 7. Select the **Use MICR Image** option on the Cross Check Configuration window.
- Choose a COM Port number using the COM Port pull-down field. (<u>Note</u>: COM Ports vary from computer to computer. You can evaluate which COM Port the device is using by navigating to the Device Manager screen in Windows<sup>®</sup>, rightclicking on the USB device, and choosing properties.
- 9. Press the **Test Connection** button on the Cross Check Configuration window and wait up to 20 seconds for the connection confirmation message.



- 10. Click the **OK** button to close the Cross Check Configuration window.
- 11. Click the **OK** button to close the Bank Reconciliation Preferences screen.

#### **Accounts Receivable Setup**

- 1. Start Shelby v5.
- 2. Open Accounts Receivable.
- 3. Click on **Utility** on the menu at the top of the Accounts Receivable Home Base.
- 4. Mouse-over **Setup Information** on the menu.
- 5. Choose **Preferences** from the sub-menu.
- 6. Select the **Use Cross Check** option in the bottom-left corner of the Preferences window.

Invoice Divisions     Billing Options       # Description     # Description       1. K-6     1. Hourly       2. Preschool     2. Daily       3     Weekly	
# Description         # Description           ▶ 1. K-6         ▶ 1. Hourly           2. Preschool         2. Daily           3         Weekly	
1. K-6     1. Hourly     2. Preschool     3     Weeklu	<b>▲</b>
2. Preschool 2. Daily	
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3. WOOKIY	
4. BiWeekly	
5. Monthly	
6. Quarterly	
7. SemiAnnually	
Use Control Table Maintenance to set up 8. Annually	
different division description for each of the	
possible five divisions listed above. 10.	
11.	
12.	
13.	
Use Cross Check 14.	
Configure Cross Check	ncel

- 7. Click the **Configure Cross Check** button in the bottom-left corner of the Bank Reconciliation Preferences window.
- 8. Select the **Use MICR Image** option on the Cross Check Configuration window.
- 9. Choose a COM Port number using the COM Port pull-down field. (<u>Note</u>: COM Ports vary from computer to computer. You can evaluate which COM Port the device is using by navigating to the Device Manager screen in Windows<sup>®</sup>, right-clicking on the USB device, and choosing properties.
- 10. Press the **Test Connection** button on the Cross Check Configuration window and wait up to 20 seconds for the connection confirmation message.
- 11. Click the **OK** button to close the Cross Check Configuration window.
- 12. Click the **OK** button to close the Preferences screen.



## **Cross Check Operation within Shelby**

## **Using Cross Check to Enter Contributions**

- 1. Start Shelby v5.
- 2. Open Contributions.
- 3. Click on the **Contributions Processing** link on the Contributions Home Base screen.
- 4. Right-click in the upper grid to create a new batch. Enter the batch details in the subsequent Batch Entry window.
- 5. Right-click in the lower grid to start a new entry.

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	File Edit Records Reports Utility Help
	First Church In The City
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	Select a Batch
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	Goto
	Contributions
	Env # Name Check #
	New
	Open k
	Delete
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6. Make sure that the cursor is in the **Cross Check** field at the top of the Contribution Entry screen. If the cursor is not in this field, the green LED



indicator on the reader will extinguish and you will not be able to pass a check through the conveyance.

- 7. Run a check through the reader.
- 8. If the database does not have a link to the bank number that appears on the check, you will see a message similar to the one illustrated below.

Contribu	itions 🛛 🕹
1	The checking account scanned is not assigned to anyone. Do you want to assign it to someone. Account #: T123456780A1234567 Check #: 007490 Yes No
	Yes No

- 9. Click the **Yes** button on the warning message.
- 10. Locate the check owner in GlobaFILE. The account number of the check will be linked to this individual and will automatically appear when you run future checks with the same bank account number. Fill out the remaining details of the contribution entry as usual.

#### Using Cross Check to Reconcile Cancelled Checks

- 1. Start Shelby v5.
- 2. Open Bank Reconciliation.
- 3. Click the Reconcile link on the Bank Reconciliation Home Base screen. Choose the appropriate reconcile options.
- 4. Make sure that the cursor is in the **Cross Check** field. If the cursor is not in this field, the green LED indicator on the reader will extinguish and you will not be able to pass a check through the conveyance.
- Run a check through the reader. The check should appear in the grid below. If it does not, then 1) the item number (which is the check number) and/or dollar amount was not recognized; 2) the reader did not properly read the check; 3) the reader is not configured correctly; 4) the item has already been reconciled.

#### **Using Cross Check to Enter Customer Payments**

- 1. Start Shelby v5.
- 2. Open Accounts Receivable.
- 3. Click on the **Payment Processing** link on the Contributions Home Base screen.
- 4. Right-click in the grid to create a new payment.
- 5. Make sure that the cursor is in the **Cross Check** field at the top of the Payment Entry screen. If the cursor is not in this field, the green LED indicator on the



reader will extinguish and you will not be able to pass a check through the conveyance.

- 6. Run a check through the reader.
- 7. If the database does not have a link to the bank number that appears on the check, you will see a message similar to the one illustrated below.

Contrib	utions 🛛 🕹
1	The checking account scanned is not assigned to anyone. Do you want to assign it to someone. Account #: T123456780A1234567 Check #: 007490 Yes No

- 8. Click the **Yes** button on the warning message.
- 9. Locate the check owner in GlobaFILE. The account number of the check will be linked to this individual and will automatically appear when you run future checks with the same bank account number. Fill out the remaining details of the contribution entry as usual.



## **Contact Us:**

We want to hear from you!

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