



PREDATOR (DWS-POE w DWS-BPA-T BYPASS)

## **PREDATOR**

### **WHOLE BUILDING UV WATER DISINFECTOR**

### **INSTALLATION GUIDE & USER'S MANUAL**





Your O-SO PURE Disinfection System is actually two systems in one. The first stage filter utilizes a revolutionary NEW dual-micron, Polypropylene (spun-cotton) sediment filter. This filter is designed to reduce sand, silt, and rust, while greatly extending the life of the second filter ( $\frac{1}{2}$  micron carbon block). The outer portion of this filter is a 50 micron, while the inner rap is rated at 5 microns, the second stage filter reduces organics, pesticides, chlorine, chloramines, debris, and cleanses the water while reducing cysts and protozoa such as *cryptosporidium* and *giardia lamblia* organisms. With the self-cleaning system, the water flows through the sumps around the filters and out via the ball valves located at the bottom of the filter sumps. The daily flush cycle will automatically wash away sediment and debris which can shorten the life of the filters.

#### **BEFORE YOU BEGIN:**

The main components to identify include:

The **DWS-POE (Predator)**, with the following components in its box:

- Quartz sleeve and UV lamp (both shipped in separate labeled cardboard tubes).
- Installation Kit (a plastic bag containing parts & instructions required for installation).
- 2) 10-foot lengths of 3/8" blue polypro tubing.
- Copper Bypass w Solenoid subassembly and 24V Transformer Box (*only if ordered*).
- Copper 'Cane' for Bypass subassembly.

Your O-SO PURE system requires adequate water pressure. The unit is designed to operate within a pressure range of 40 PSI to a maximum of 75 PSI.

**CAUTION:** If the water pressure exceeds 75PSI, then a pressure regulator must be used.

**CAUTION:** Do not install a pump on outlet side of system as damage to the quartz sleeve may occur. If pump is required, install it on inlet side of system and verify with the system's pressure gauges that it does not exceed 75PSI. Higher pressures may damage equipment.

**CAUTION:** Prevent the UV water system from extreme heat exposure (125F max.).

**CAUTION:** O-So Pure recommends that only PLASTIC fittings be used for connecting the plumbing line to the inlet/outlet ports of the system. Use of any metal male fittings inside of plastic female -threaded sump heads *voids the warranty*.

**CAUTION:** Do not over-tighten fittings connected to inlet/outlet ports of DWS-POE system.

**CAUTION:** Do not install clear or translucent tubing on the outlet side of system.

**NOTE:** O-SO PURE highly suggests installing a bypass valve of SOME sort on this unit, be it an O-SO PURE bypass assembly, or a 3<sup>rd</sup> party manufacturer's.



## INSTALLATION PROCEDURES

We recommend a professional plumber install this system. Please **READ ALL DIRECTIONS THOROUGHLY AND REVIEW ALL PHOTOS BEFORE INSTALLING**. This system is designed to filter a large volume of water for approximately one year between filter cartridge changes. The DWS-POE should be mounted near the entry of the water main inside of the building or near a drain in a NO-FREEZE area. If mounted outside in an ENCLOSED BOX, be sure that the temperature will not reach freezing or below. **Allow sufficient space below the unit (approx. 24") so that the filter sumps can be screwed on and off easily. It's important to ensure that there is at least 19" of clearance above the UV chamber for annual replacement of the UV bulb.**

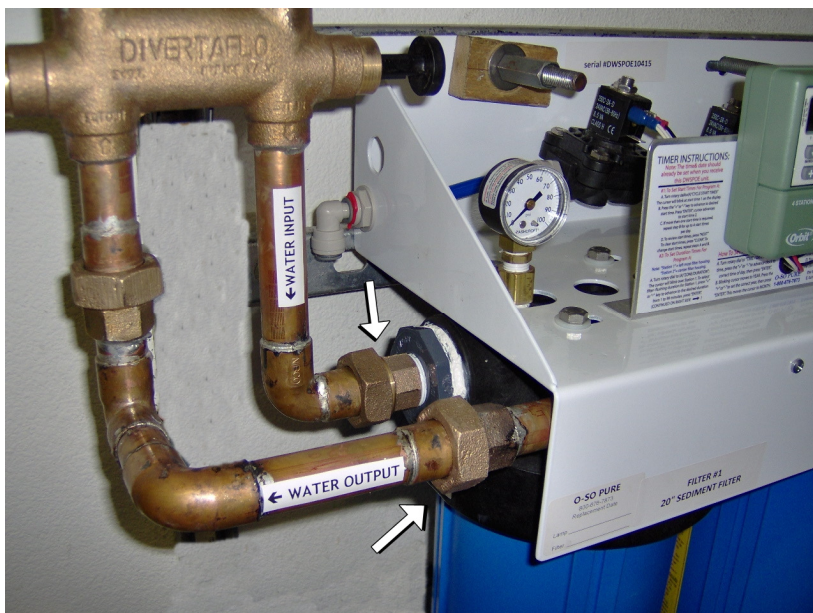
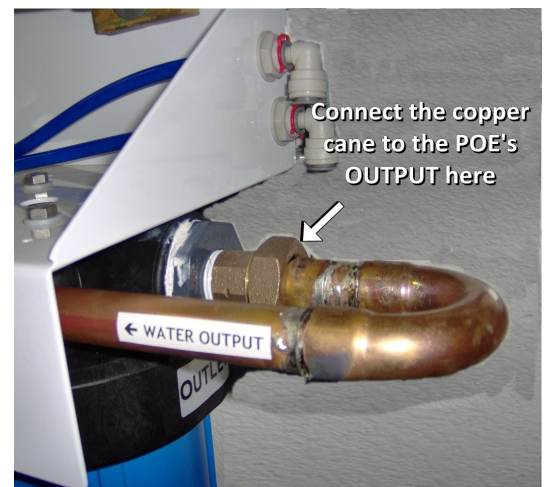
### MOUNT THE DWS-POE

- First find the mounting template inside of the Install Documentation folder, and choose the location for wall-mounting the DWS-POE unit. Mark and drill the three mounting holes.

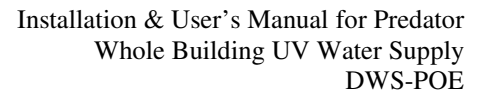
**NOTE-** For ease during mounting, you can reduce the weight of the system by removing the sumps and filters prior to installing the mounting bracket. **DO NOT INSTALL QUARTZ SLEEVE UNTIL UNIT HAS BEEN MOUNTED TO WALL.** Once unit has been mounted, reinstall filters and filter sumps onto unit.

### INSTALLING COPPER BYPASS SUBASSEMBLY & TRANSFORMER BOX (if this option was ordered)

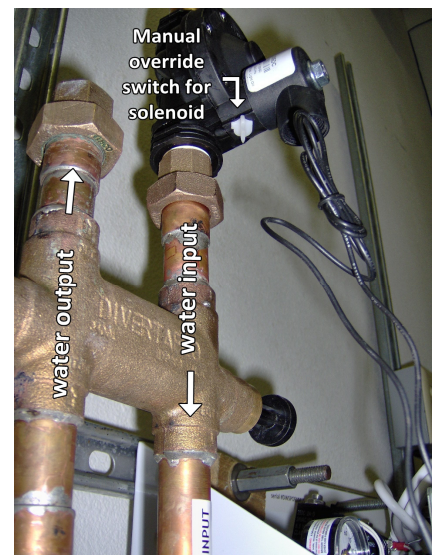
- Locate: the copper bypass subassembly with solenoid attached, and the copper 'cane'.
- Install the copper 'cane' to the POE's OUTPUT (i.e. right-hand) SIDE as shown in photo at right.
- Next, install the copper bypass subassembly to the POE's INPUT (i.e. left-hand) SIDE and to the OUTPUT of the cane as shown in photo below.







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## INSTALLING QUARTZ SLEEVE

**CAUTION: QUARTZ SLEEVE IS VERY FRAGILE!** For safety, wear protective gloves provided in the POE Installation Kit when handling quartz sleeve. Do **not** touch quartz sleeve or UV lamp with bare hands. Fingerprints on either part may reduce the effectiveness of the light.

- Remove far right-hand sump from UV sump head.
- Wearing provided gloves, remove quartz sleeve from packing tube. (The plastic white quartz sleeve adapter should already be attached to the quartz sleeve itself, and located on the sleeve approx. where it needs to be after sleeve is installed).
- Place a small amount of silicone-based O-ring lubricant on the outside of the open end of the quartz sleeve that will engage the O-ring inside UV sump head.
- To avoid breakage, make sure that the quartz sleeve goes in straight by pushing it with a slight twisting motion as you insert it. (You will feel it engage the O-ring inside of the UV sump head when it is all the way in.)
- Once installed, reattach the UV sump to the sump head. (Set the elbow ball valve on bottom of UV sump in 'OFF' position).

## INSTALLING UV LAMP & UV CONTROL BOX

- Remove UV control box and mounting screws from packaging and set aside.
- Remove UV lamp from packing tube, and inspect it for any damage. **DO NOT INSTALL A DAMAGED UV LAMP.**

**NOTE-** Hold UV lamp by ceramic ends ONLY, being sure not to touch the glass.

- Connect UV lamp into four-pin socket that is connected to the bottom of the UV control box by a short cable that allows for correct insertion depth.
- Carefully insert the UV control box with UV lamp through the mounting bracket into the quartz sleeve, making sure that the cable does not twist or curl.
- Once installed, mount the UV control box on top of the mounting bracket using the four screws and one lock washer provided (for grounding purposes).
- Plug the UV control box into an electrical outlet only after the rest of system install is complete.

## ATTACHING THE FILTER FLUSH CYCLE DRAIN TUBING:

- If system is mounted inside a building, run one length of supplied 3/8 " blue tubing from the O-SO PURE UV water system to the drain via the universal DLA-G drain adapter provided.





- Take the red clip off of the John Guest® Inline Ball Valve and insert 3/8" tubing (located on the lower elbow on the right side of the POE mounting bracket *(see above image at right)*). Ensure that tubing is cut smoothly & evenly; when done, re-insert the red clip onto the coupling.
- Each filter sump (both filters & UV) is equipped with a shut-off valve. This valve is provided to allow the filter sumps to be drained of water before removal, greatly simplifying the filter replacement and quartz sleeve-cleaning procedures. See above image at left for the default settings.

**NOTE:** During normal operation, the drain valves on filter sumps 1 and 2 **MUST** be turned to the **ON** position to allow for the automatic daily filter flush cycles to occur).

## SERVICE REQUIREMENTS AND RECOMMENDED INTERVALS

**CLEANING:** The inside of the DWS-POE system and its quartz sleeve should be cleaned each time the filters are changed. Clean all parts (except the filters and electronic parts) with soap and rinse them thoroughly with clean potable water. Dry the inside of the quartz sleeve thoroughly before re-assembling system. (**NOTE-**The presence of iron or general poor water quality will require frequent inspection and cleaning.)

**O-RINGS:** Lubricate each O-ring with a silicone-based O-ring lubricant to ensure a proper seal.

**FILTER REPLACEMENT:** Filters will normally last approximately 8 months to a year. Filter life will vary depending upon your local water conditions. A reduced flow rate or deteriorating water quality indicates that the filters must be changed.

**UV LAMP REPLACEMENT:** UV lamps **MUST** be changed every 12 months. While UV lamps rarely burn out, they do lose their disinfection power after 9,000 hours (or approx. 375 days) of continuous use. **Use only O-So Pure UV**

**lamps, as they are specifically designed for the DWS-POE system to deliver high-quality drinking water. (NOTE-** UV lamp should remain on AT ALL TIMES during use because repeated starting of UV lamp shortens lamp life, and UV lamp requires a warm-up period of 1-2 minutes.

## CLEANING, DISINFECTING, AND ROUTINE MAINTENANCE PROCEDURE

RECOMMENDATIONS		
Have all components on hand and ready before beginning procedure. A clean work area and equipment are essential to properly clean and/or disinfect the system (i.e. clean hands, tools, work surface and containers)		
EQUIPMENT NEEDED		
Safety glasses Rubber gloves, sanitary Wash cloth, clean and lint-free	Liquid Dish Soap Household Bleach-Unscented Only (5¼ % Sodium Hypochlorite)	Plastic Bucket 'O' Ring Lubricant, Silicone Based





## CLEANING PROCEDURE

1. Disconnect system from electrical outlet.
2. Mix a mild cleaning solution of dish soap and clean potable water in a plastic bucket.
3. Close the incoming (or 'feed') water supply valve, and open a faucet or hand-piece downstream to relieve system pressure.
4. Close valves at bottom of each sump and disconnect the fittings shown in the image below:

**CAUTION:** Do not attempt to remove filter housing sumps until the water flow stops. This reduces pressure inside the system so that the sumps may be safely removed.

5. One at a time using the supplied 10' length of 3/8" tubing (w male quick-disconnect elbow on one end), drain water from each sump down the drain.
6. Using the spanner (or sump) wrench, remove each sump. Remove each filter as its sump is removed, and discard the old filters.



**NOTE:** Use sanitary rubber gloves for this procedure to avoid contaminating the cleaning solution or filters. Wear gloves whenever cleaning components or handling new filters.

7. Clean quartz sleeve carefully using vinegar to remove hardness. Do not use abrasive materials. Rinse sleeve thoroughly with clean potable water. Replace any sleeve that is damaged or will not come completely clean.
8. Remove sump 'O' rings and wash with cleaning solution. Rinse them well with clean potable water. Inspect 'O' rings for damage (i.e. nicks or scratches). Replace damaged 'O' rings.
9. Clean sumps and heads, inside and outside with washcloth and cleaning solution. Do not use abrasive materials.

**CAUTION:** Use care when cleaning UV head. Do not get the UV control module or connectors wet!

10. Rinse sumps and heads with clean potable water.

## DISINFECTION PROCEDURE

**CAUTION:** WEAR SAFETY GLASSES AND SANITARY RUBBER GLOVES WHILE PERFORMING THIS PROCEDURE.

**CAUTION:** EXCESSIVE CONCENTRATIONS OF BLEACH WILL DAMAGE PLASTIC AND RUBBER COMPONENTS.

Rinse all parts that contact bleach thoroughly with clean potable water.

**CAUTION:** Read the 'WARNINGS' on the bleach container before using.

**CAUTION:** Handle sanitizing solution carefully. Avoid contact with unprotected areas.

1. Disconnect system from electrical outlet.
2. Mix sanitizing solution. Mix 1 cup of household bleach and 1 cup of clean, potable water in the bucket. Mix solution well.

**CAUTION:** Use care when sanitizing UV head. Do not get the UV control module or connectors wet.

**CAUTION:** TIGHTEN SUMPS BY HAND ONLY. Do not use tools as they will over-tighten and may damage sump. Take care not to cut or pinch 'O' rings or gaskets. Use the spanner (or sump) wrench for removal only.

3. Add sanitizing solution into the system: Add 2 cups of sanitizing solution to the sump that contains the UV lamp.
4. Slowly open the feed water supply valve.



5. Open all downstream faucets or hand-pieces. Keep all faucets or hand-pieces open until a chlorine smell is detected at each one, then close that faucet or hand-piece.

**NOTE:** Water lines downstream from UV housing must be disinfected to destroy any bacteria that might remain in the pipes.

6. Verify disinfection solution has reached every water outlet downstream of UV system. **Solution must remain in the system for at least four hours.**
7. Open outlet valve and let water flow for 5 minutes to flush disinfection solution from waterlines.

## ROUTINE MAINTENANCE

### FILTER REPLACEMENT PROCEDURE

1. Perform CLEANING PROCEDURE, steps 1-8.
2. Install the filters into the appropriate sump (the sediment filter into the far left-hand sump, and the carbon filter into the center sump.

**CAUTION:** Be sure sump with metal liner is installed onto UV head.

3. Replace each sump as each filter is installed.
4. Plug system into electrical outlet. Turn on water supply and check for leaks. Flush system for several minutes to remove carbon fines.

### UV LAMP REPLACEMENT PROCEDURE

1. Disconnect system from electrical outlet.
2. Shut off feed water supply valve and open downstream faucet or hand-piece to relieve system pressure.

**CAUTION:** Do not attempt to remove sumps until water flow stops. This reduces pressure inside the System so sumps may be safely removed.

3. Remove sump from UV head and set aside.

**CAUTION:** Do not touch quartz sleeve or UV lamp with bare hands. Fingerprints will reduce the effectiveness of the light.

**WARNING: DO NOT ATTEMPT TO REMOVE QUARTZ SLEEVE.** Damage to the system and personal injury may occur if the sleeve is removed incorrectly. Contact your dealer or O-So Pure if quartz sleeve is broken or needs replacement. (Part # is **DWS-QSBB**.)

4. Clean quartz sleeve carefully using vinegar to remove hardness. Do not use abrasive materials. Rinse sleeve thoroughly with clean potable water. Replace any sleeve that is damaged or that will not come completely clean.
5. Gain access to UV Lamp. Remove UV Control Module from the system's mounting bracket by removing 4 mounting screws.
6. Remove UV lamp from system being careful not to break UV lamp or dislodge quartz sleeve. Remove UV control module with UV lamp by lifting the control module straight up from mounting bracket. The four-pin socket is attached to the UV control module by a short cable that allows for correct insertion depth. Grasp UV lamp and four-pin socket firmly and separate lamp from connector.

**NOTE:** The inside of the quartz sleeve must be completely dry before installing the replacement UV lamp. Hold replacement UV lamp by the ceramic ends only. Do not touch the glass. Clean glass with isopropyl alcohol if necessary.

7. Install the replacement UV lamp by reversing steps 5 and 6 of this procedure.





## INSTRUCTIONS FOR SETTING THE ORBIT TIMER

**NOTE: THE TIME ZONE IS PRE-SET TO THE UNIT'S DESTINATION BEFORE THE DWS-POE UNIT LEAVES THE FACTORY. THE THREE DAILY DEFAULT FACTORY PRESET FLUSH TIMES ARE 9 AM, 12 PM, AND 4PM, MONDAY-FRIDAY.**

### TO SET START TIMERS FOR PROGRAM 'A':

- Turn rotary dial to (A) 'CYCLES START TIMES'. The cursor will blink at start time 1 on the display.
- Press the (+ Plus or – Negative) key to advance to desired start time. Press 'ENTER', cursor advances to start time 2.
- If more than one start time is required, repeat step B for up to 4 start times per day.
- To review start times, press 'NEXT'. To clear start times, press 'CLEAR'. To change start times, repeat steps A and B.

### TO SET DURATION TIMERS FOR PROGRAM 'A':

**NOTE: STATION 1= Filter Sump #1 STATION 2= Filter Sump #2**

- Turn rotary dial to (A) 'ZONE/DURATION'. The cursor will blink over **STATION 1**.
- To select filter flush duration for STATION 1 press (+ Plus or –Negative) key to advance to desired duration for 1-99 minutes, then Press 'ENTER'.
- Repeat Step (A) for Station 2.
- To review filter- flushing durations, press 'NEXT': to clear a flushing duration, press 'CLEAR', and to modify a flushing duration, repeat Step A.

### TO SET THE DAYS FOR FILTER FLUSHING:

- Turn rotary dial to 'DAY OF WEEK'. The cursor blinks over 'M' for **MONDAY**.
- To activate a day for flushing, press 'ENTER'. The cursor advances to the next day. A flag will appear over the days of the week indicating active flushing days. (Flushing will NOT occur on days without the flag).
- Repeat steps A and B. Any or all days of week may be selected.
- Once filter-flushing times have been programmed, turn rotary dial to 'AUTO' and programming is now complete.

## ORBIT TIMER MAINTENANCE

### Battery Replacement

The AA, size alkaline battery is replaceable if necessary. Should the AA batteries go bad, slide off the front cover and remove them. Then put in the new batteries and slide the front cover back on.

**BATTERY WARNING: DO NOT DAMAGE BATTERY, RISK OF FIRE, EXPLOSION OR ELECTRIC SHOCK. REPLACE BATTERY WITH O-SO PURE SUPPLIED SERVICE PARTS ONLY. DISPOSE OF USED BATTERY PROPERLY.**

## TIMER/TIMER SOLENOID VALVE TROUBLESHOOTING

<u>SYMPTOM</u>	<u>POSSIBLE CAUSE</u>	<u>SOLUTION</u>
valve(s) not operating	debris in valve(s)	clean valve(s)
timer LCD screen not lit	dead AA battery	replace AA battery
flashing battery symbol	low AA battery	replace AA battery



## DWS-POE TROUBLE SHOOTING INSTRUCTIONS

### IF THE UV LAMP FAILS TO ILLUMINATE

- Check to see when the original (or replacement) lamp was purchased.
- Turn off ALL electrical power to the system by unplugging the power cord. Remove the UV control module using a "Phillips" screwdriver.
- Slide the old lamp out from the TOP and unplug from the UV lamp power cord. **HOLD THE UV LAMP ONLY BY THE CERAMIC ENDS AND USE THE COTTON GLOVES.** Carefully discard the old lamp.
- Take the new UV lamp (using the cotton gloves) and hold on to the ceramic ends; plug it into the lamp power cord. Slide the new UV lamp into the filter housing and reattach the UV control module.
- Restore the electrical power, if the UV lamp fails to illuminate, call O-SO PURE. Check for any possible leaks.

### IF THERE IS A WATER LEAK:

- Shut off the water supply to the unit and unplug the power cord.
- Check the status of the filter sumps; inspect both the sump and the sump caps.
- Check to make sure the "O" rings are placed within the groove of the filter sumps. Be sure to lubricate the "O" ring with silicone grease or with glycerin.
- Check fittings (either brass or quick-connect) and all clamps, notice if any are damp. Most fittings can be tightened with pliers.
- If the leak is coming from inside the UV sump, completely disconnect unit and ship back for repairs. (DO NOT RETURN THE FILTERS).

### IF THERE IS LOW PRESSURE:

- Check the two (2) pressure gauges located on the top of the metal bracket. The first pressure gauge (left side facing the system) reflects the incoming water pressure. If this gauge reads below 25 PSI, call your municipal water company regarding extremely low water pressure. The DWSPOE requires a minimum of 40 PSI to operate properly. Now check the second pressure gauge (right side when facing the system), if there is a pressure differential of MORE THAN 20-25 PSI, either the filters are clogged up or the waterlines are plugged. Under normal circumstances and when the filters are fairly new, the pressure differential between the two gauges should not exceed approx **4-6 PSI**.

### IF THERE IS A MAJOR PRESSURE DIFFERENCE BETWEEN THE 2 GAUGES-USE THE FOLLOWING DIRECTIONS:

- Check the installation or replacement dates-(if dates reflect more than 8 months, order new filters).
- Shut off water supply to the unit and unplug the power cord.
- Check the number of flushes to the unit. It is possible that the flush times may need to be increased to a maximum of **FOUR (4)** flushes per day instead of preset three (3) flushes.
- Check the small 50 micron screen filter, on the bottom of the first sump, if plugged with dirt unscrew the clear lid and clean out the metal screen, then check the filter inside the first sump. If filters are plugged, call to order replacement filters.



## Super Speedfit® Fittings Make Secure Connections Simple

# O-SO PURE

In all applications, JG Super Speedfit® fittings  
Require NO tools. Tubing is simply inserted into  
The fitting collet to effect a secure connection.

Whether metal or plastic tubing is used, the  
Integrity of the connection is assured.

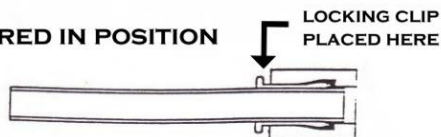
### INSTRUCTIONS FOR INSTALLATION OF JOHN GUEST FITTINGS

#### SECURE CONNECTIONS ARE SIMPLE



CUT THE TUBE SQUARE AND PUSH PAST  
THE O-RING TO THE TUBE STOP

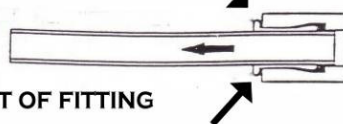
TUBE IS SECURED IN POSITION



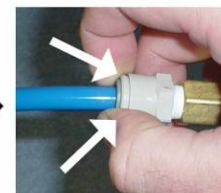
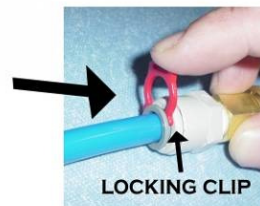
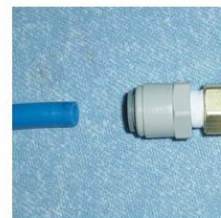
DISCONNECTION IS JUST AS EASY

PUSH COLLET AGAINST BODY\*

SLIDE TUBE OUT OF FITTING



\*(SEE INSET)





## O-SO PURE 1-YEAR LIMITED WARRANTY

For the following systems: (DWS-008, DWS-DDI, DWS-POE, DWS-SADI, DWS-HERO)

O-SO PURE warrants this device to be free from defects in workmanship and material under normal usage and service from date of purchase as follows: All components are warranted for a period of (1) year, with the following exceptions:

- ❖ Filters
- ❖ UV lamp

This Warranty excludes damages that, in the opinion of O-SO PURE, have been caused by improper installation, alteration, misuse, accident or negligence. Repairs must be performed by an O-SO PURE authorized agent with parts obtained from O-SO PURE.

**O-SO PURE will not warrant component parts supplied by manufacturers who provide separate warranties for their merchandise. However, O-SO PURE will contact the representative manufacturer on your behalf.**

O-SO PURE reserves the right to make revisions to the design or manufacturing of this model without obligation to owners of this product.

O-SO PURE will not be liable to perform its obligations under this Warranty if such obligations result from:

1. Improper installation or unauthorized alteration.
2. Misuse or negligence.
3. Accident or excessive wear..
4. Damage or use with any products not intended for its use.
5. Exposure to the elements, including: direct sunlight, excessive heat, freezing temperatures, humidity or rainfall.
6. Are the result of (but not limited to) acts of God, labor disputes, transportation strikes, or any conditions beyond control of O-SO PURE.

If a defect in material or workmanship is discovered within the warranty period, O-SO PURE's sole obligation will be to repair or replace, at its election, the unit FREE OF CHARGE on receipt of the unit (charges pre-paid if mailed or shipped) with proof of date of purchase satisfactory to O-SO PURE at the following address:

O-SO PURE  
2323 W Mescal St, Suite 204  
Phoenix, AZ 85029

**\*\*IMPORTANT: It is recommended that you replace all filters once a year and the UV lamp once a year (if applicable) to insure proper treatment of drinking water. O-SO PURE will not guarantee a kill rate above 80% without properly maintaining your filters and UV lamp. Failure to change UV lamp and filters WILL void the manufacturer warranty, or if filters or UV lamps are purchased from another source other than O-SO PURE, ANY and ALL CLAIMS WILL NOT BE BACKED BY THE MANUFACTURER. Should the UV Water System fail due to use of incorrect filtration or UV lamp, O-SO PURE WILL NOT BE HELD RESPONSIBLE OR HELD LIABLE.**

DATE OF PURCHASE: \_\_\_\_\_ SERIAL NUMBER: \_\_\_\_\_





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## Certificate of Referral

Please let your professional network know how this system assists in your practice. Give them a copy of this page and they will receive a \$50 rebate on the purchase of an eligible O-SO Pure system. We'll send you a \$25 referral fee when they purchase using this certificate.

**This certificate entitles the holder to a \$50 rebate on the purchase of an O-SO Pure water system.**

### Purchaser Info

Name \_\_\_\_\_

Practice Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

### Referring Party Info

Name: \_\_\_\_\_

Practice Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

## Redemption Instructions & Restrictions

- **Purchaser**
  - Fill out the Purchaser information above. This also registers you for making future referrals. We will contact you for your SSN/TIN.
  - Present this certificate to your dealer at time of order. Rebate will not be applied retroactively.
  - Only one (1) certificate may be redeemed per eligible O-So Pure water system.
- **Dealer**
  - Dealer and dealer employees are not eligible for referral fee.
  - When submitting your purchase order to O-SO Pure
    - include an image of this certificate, clearly showing the purchaser information
    - rebate will be sent by O-So Pure directly to the purchaser identified above.
  - Certificate must be accompanied by a purchase order..
- **Referring party**
  - One (1) referral fee will be paid per eligible O-SO Pure water system.
  - Referring party must own O-SO Pure equipment.
  - To register,
    - FAX this sheet with Referring Party Information filled out.
    - email address is required for communication.
    - O-SO Pure will email IRS form W-9 to be completed and submitted.
    - 1099 will be issued according to IRS rules in effect.
  - O-SO Pure reserves the right to determine form of disbursement (e.g. check, cash, gift card).
  - Disbursements will be distributed quarterly, after receipt of payment from the dealer.
  - Should the purchaser return the water system for a refund, O-SO Pure reserves the right to deduct the referral fee from future disbursements.

## Disclaimer

O-SO Pure reserves the right to modify or discontinue this program upon notification to registered referring parties. Such notification will occur via referring party's email address. Referring party shall keep O-SO Pure informed of registration information changes at [support@osopure.com](mailto:support@osopure.com). Be sure to include the unique serial # on this page. Referring party is responsible for monitoring email address on file including SPAM filter settings.