







# Complete Reference Guide



# Limited Warranty for Reflexion®-UP Foundation

TEMPUR SEALY WARRANTS THAT IT WILL, AT TEMPUR SEALY'S OPTION, REPLACE OR REPAIR PURCHASER'S REFLEXION®-UP FOUNDATION IF IT IS DEFECTIVE DUE TO FAULTY WORKMANSHIP OR MATERIALS, SUBJECT TO THE LIMITATIONS DESCRIBED IN THIS WARRANTY.

TEMPUR SEALY UNDERTAKES NO RESPONSIBILITY FOR THE QUALITY OF THE GOODS EXCEPT AS OTHERWISE PROVIDED IN THIS WARRANTY. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE THEREOF.

THIS WARRANTY APPLIES ONLY TO REFLEXION®-UP FOUNDATION. THIS MODEL MAY BE IDENTIFIED BY REFERENCE TO THE SERIAL NUMBER ON THE PRODUCT.

### YEARS 1 THROUGH 3: FULL COVERAGE OF PARTS AND LABOR

Reflexion®-UP Foundation is warranted against defects in the workmanship or materials for a period of three (3) years from the warranty commencement date. During these first three years of the Warranty, the entire product is so covered, including factory supplied electronics, electrical components, drive motors and power supply components. Upon notice during the first through third year from the Warranty commencement date, Tempur Sealy will send replacement parts to the Purchaser, at no cost, in order to replace any such defective part. In addition, Tempur Sealy will pay all authorized labor and transportation costs associated with the repair or replacement of any parts which Tempur Sealy determines to be defective. This three (3) year warranty shall not apply if the purchaser does not return any and all defective parts to Tempur Sealy within 15 days of purchaser's receipt of such replacement parts furnished. Return of the Base, however, should it need to be replaced, is not required.

In no instance will this Warranty cover any damage attributable to misuse or to normal wear and tear or to excessive weight placed upon the product. Nor will this Warranty cover any purchaser other than the original purchaser nor will it cover product purchased from an unauthorized third party. If you are not the original purchaser of this product, you take "as is" and "with all faults." If you did not purchase this Reflexion®-UP Foundation directly from Tempur Sealy we will require proof of purchase from you demonstrating that you are the original purchaser and are eligible to make a valid claim under this Warranty.

### YEARS 4 THROUGH 5: FULL COVERAGE OF PARTS ONLY

Upon notice during the years four (4) and five (5) from the warranty commencement date, Tempur Sealy will offer replacement parts for any defective parts to the purchaser. Factory supplied electronics, electrical components, drive motors and power supply components are included. This two (2) year warranty shall not apply if purchaser does not return any and all defective parts to Tempur Sealy within 15 days of purchaser's receipt of replacement part. Purchaser shall bear all service, transportation, labor and shipping costs related to the delivery and/or replacement of the defective part.

### **BASE ONLY—YEARS 1 THROUGH 15 WARRANTY**

Notwithstanding the above, Tempur Sealy extends a 15 Year Warranty on the Base itself used in this product. Specifically, Tempur Sealy warrants that for a full 15 years, any defect in the workmanship or the materials used in the Base itself shall be covered. The 15 year time span will be dated from the commencement of this Warranty. For purposes of this 15 Year Warranty, the Base consists of the wooden and metal structure of the Foundation and specifically excludes its cover, decking and legs, actuator lift motors, control box, remote controls, power supply, and any power supply cords. Return of the Base should it need to be replaced, is not required.

A proper bed frame must provide sturdy support for both the mattress and foundation. Tempur Sealy highly recommends either:

- (i) leg accessories designed for Reflexion®-UP Foundation (provided by Tempur Sealy at an additional cost)
- (ii) a 3 bed beam support system (provided by Tempur Sealy at an additional cost), OR
- (iii) a support system of similar quality that is designed specifically to give slatted style bed frames additional structural support. For slatted style bed frames, it is incumbent upon purchaser to ensure that the frame utilized offers ample structural support for that particular slatted style frame.

Failure to have a proper bed frame may invalidate the Warranty.

This Warranty and other performance warranties are based on tests conducted on "sets" that consist of our mattresses and foundations. Tempur Sealy foundations should be placed on a bed frame that is structurally capable of supporting the weight of the purchaser's Tempur Sealy mattress, foundation, and user(s). IF PURCHASER USES INAPPROPRIATE BED FRAMES WITH THIS FOUNDATION, SUCH USE WILL VOID THIS WARRANTY AND ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Tempur Sealy may require proof of the quality of bed frame if purchaser makes a claim under this warranty. Tempur Sealy reserves the right to invalidate this warranty if the foundation is found to be in an unsanitary condition.

The Consumer Product Safety Commission has created the Standard for the Flammability (Open Flame) of Mattress Sets in Federal Register 16 CFR Part 1633. Foundations are specified for use with particular mattresses and therefore use outside of these specifications, should not be construed as 16 CFR Part 1633 compliant.

### ADDITIONAL TERMS AND CONDITIONS

In no instance will this Warranty cover any damage attributable to misuse or to normal wear and tear or to excessive weight placed upon the product. Nor will this Warranty cover any purchaser other than the original purchaser nor will it cover product purchased from an unauthorized third party. If you are not the original purchaser of this product, you take "as is" and "with all faults." If you did not purchase this Tempur Sealy Reflexion®-UP Foundation directly from Tempur Sealy we will require proof of purchase from you demonstrating that you are the original purchaser and eligible to make a valid claim under this Warranty.

This Warranty does not include coverage for damage caused by the purchasers or by other users if the product has been used in a manner inconsistent with the operation and maintenance procedures outlined in the Complete Reference Guide, this Warranty, or any other applicable document published or approved by Tempur Sealy. Nor does it include coverage if the product has been repaired or modified by the purchaser or by an unauthorized third party or if the product has been damaged in transit. This warranty does not apply to damage to mattresses, fabric, cables, electrical cords or items supplied by Resellers, as defined below. Contact the Reseller or other appropriate party for warranty information on these items. Nor does this Warranty apply to any unnecessary service calls, including costs for in-home service calls solely for the purpose of educating the consumer about the unit or finding an unsatisfactory power connection. In addition, if the recommended weight restrictions are not followed (Twin, Twin Long, Double, Queen, and Split/Dual CA King bases - up to 650 lbs. each) this Warranty is void.

Replacement parts may be new or reconditioned at Tempur Sealy's discretion.

Except for the 15 Year Warranty provided for the frame of this product, there is no warranty at all after five years, dating from commencement of this Limited Warranty.

### ADDITIONAL LIMITATIONS ON WARRANTY COVERAGE

In the event a warranty claim is filed and a warranty replacement is deemed necessary, purchaser will be required to surrender the original product, including any components, to Tempur Sealy at the time of the replacement. Return of the Base, however, should it need to be replaced, is not required.

Repairs to or replacement of the Tempur Sealy Reflexion®-UP Foundation or its components under the terms of this Limited Warranty will apply to the original warranty period and will not serve to extend such period. This Warranty begins on the "warranty commencement date" which is the date of purchase for new unused products.

If you did not purchase this Tempur Sealy Reflexion®-UP Foundation directly from Tempur Sealy, proof of purchase will be required to demonstrate that you are the original purchaser and eligible to make a valid claim under this Warranty.

If original proof of purchase is not provided by the purchaser, Tempur Sealy reserves the right to determine if the unit is covered, or is not covered, by this Warranty and may use the manufacturing date as the warranty commencement date.

The decision to repair or to replace defective parts under this Limited Warranty shall be made by Tempur Sealy at its option and at its sole discretion. Except for the Warranty provided for the frame of this product, there is no warranty at all after five years, dating from commencement of this Limited Warranty.

TEMPUR SEALY SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. THE EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY SHALL BE REPLACEMENT OR CREDIT TOWARDS REPLACEMENT AS SET FORTH HEREIN. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THE WARRANTY DESCRIBED ON THE FACE OF THIS LIMITED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser. This warranty gives the purchaser specific legal rights, and the purchaser may also have other legal rights, which may vary from state to state. This Warranty is valid in all 50 states, Puerto Rico and Canada.

If you the purchaser experience any problem with your Reflexion®-UP Foundation during the Warranty period, please consult the troubleshooting section of your Reference Guide. If the problem persists, please contact Tempur Sealy's Customer Service Department by calling toll-free 1-800-499-1965 or by sending an email to customersupport@sealy.com.

PLEASE RETAIN THIS WARRANTY PAPERWORK AND ORIGINAL SALES RECEIPT FOR EASY FUTURE REFERENCE AND DOCUMENTATION.

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Operating electronics and motors are UL-approved

# Safety Precautions

# **Safety Precautions**

# WARNING! IMPORTANT SAFETY INSTRUCTIONS. PLEASE READ THESE INSTRUCTIONS THOROUGHLY BEFORE USING THIS PRODUCT. SAVE THESE INSTRUCTIONS!

The Reflexion®-UP Foundation has been designed to provide you with the reliable operation and durability you expect. This product has been inspected and tested prior to shipment.

When using an electrical furnishing, basic precautions should always be followed, including the following: READ ALL INSTRUCTIONS BEFORE USING YOUR REFLEXION-UP FOUNDATION.

# DANGER

To reduce the risk of electric shock:

 Always unplug this furnishing from the electrical outlet before cleaning.

# **WARNING!**

To reduce the risk of burns, fire, electric shock, or injury to persons:

- Unplug from outlet before putting on or taking off parts.
- Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.
- Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.
- Never operate this furnishing if it has a damaged cord or plug, is not working properly, has been dropped or damaged, or dropped in water. Return the furnishing to a service center for examination and repair.
- · Keep the cord away from heated surfaces.

- Never operate the furnishing with the air openings blocked.
   Keep the air openings free of lint, hair and the like.
- Never drop or insert any object into any opening.
- · Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the off position, then remove plug from outlet.

### WARNING!

Risk of Injury — keep children away from extended head support (or other similar parts).

# SAVE THESE INSTRUCTIONS!

### **GROUNDING SAFETY**

### **SERVICING OF DOUBLE-INSULATED PRODUCTS**

In a double-insulated product, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated product, nor is a means for grounding to be added to the product. Servicing a double-insulated product requires extreme care and knowledge of the system, and is to be done only by qualified service personnel. Replacement parts for a double-insulated product must be identical to the parts they replace. A double-insulated product is marked with the words "DOUBLE INSULATION" or "DOUBLE INSULATED". The symbol (square within a square)  $\square$  is also to be marked on the product.

Unauthorized modifications could void the electrical portion of your warranty.

FOR BEST RESULTS, THE REFLEXION®-UP FOUNDATION SHOULD BE PLUGGED INTO A SURGE PROTECTOR (not included).

### **WARRANTY PRECAUTION!**

**Do not open** control box, motors or remote control (with the exception of the battery compartments). The warranty is **void** if these units are tampered with. Any repair or replacement of Reflexion-UP Foundation parts must be performed by an authorized service person.

### IN-HOME USE AND HOSPITAL DISCLAIMER

Your Reflexion-UP Foundation is strictly designed for **in-home use only**. It is NOT designed for hospital use and is NOT designed to meet hospital standards. DO NOT USE this bed with TENT TYPE oxygen therapy equipment or near explosive gases.

# **WARNING!**

FOR HOUSEHOLD / RESIDENTIAL USE ONLY.
DO NOT USE OUTDOORS.

# **CAUTION!**

Risk of electric shock. Dry location use only.

# Safety Precautions

### **IMPORTANT SAFETY FEATURES**

Use this furnishing only for its intended use as described in these instructions. Do not use attachments not recommended by the manufacturer.

If there is an overload weight condition on the head mechanism, the control unit will automatically stop the corresponding functions. Once the excess weight is removed, the control unit will automatically allow all functions to resume.

Legs and locking casters are available for aftermarket purchase. In order to prevent the movement of this product with casters, all four casters should be in the locked position. This can be accomplished by pushing down the locking latch on the caster. To resume mobility of the product, lift the locking latch up. You are strongly encouraged to place rubber caster cups or carpet squares under the casters in addition to locking them in place if the product is positioned on a hard surface floor such as hardwood, tile or linoleum. Although the casters are locked and will not roll, they may slide.

### **USER-SERVICEABLE PARTS**

This product is specifically designed to be maintenance-free for the user. Therefore, you are encouraged not to open any motors, alter the wiring, or adjust, modify or change the structure of the product, as it will void the warranty.

POWER RATINGS: MODEL NO: 609440, 609439

INPUT: AC 120V VAC, 60 HZ, 3 A MAX

OUTPUT: DC 24V - 1.5A CONTROL ACTUATOR: 1

# SMALL CHILDREN AND PETS WARNING

After the Reflexion®-UP Foundation has been unboxed, immediately dispose of packaging as it can smother small children and pets. To avoid injury, children and pets should not be allowed to play on or under the bed. Children should not operate this product without adult supervision. Close supervision is necessary when this furnishing is used by, or near children, invalids, or disabled persons.

# SAVE THESE INSTRUCTIONS!

Your Reflexion-UP Foundation has been designed to provide you with the reliable operation and durability you expect. This product has been inspected and tested prior to shipment.

### SERVICE REQUIREMENTS

Service technicians are not responsible for moving furniture, removing headboards and footboards or any items required to perform maintenance on your Reflexion-UP Foundation. In the event the technician is unable to perform service due to lack of accessibility, the service call will be billed to the purchaser and the service will be re-scheduled.

### **PRODUCT RATINGS**

The lift motor in the Reflexion®-UP Foundation is NOT designed for continuous use. Reliable operation and full life expectancy will be attained as long as the lift motor does not operate more than two (2) minutes over a 20-minute period, or approximately 10% duty cycle. Any attempt to circumvent or exceed this rating will shorten the life expectancy of this product and may void the warranty. The recommended weight restrictions on our Reflexion-UP Foundations are as follows: Twin, Twin Long, Double, Queen, and Split/ Dual CA King foundations - up to 650 lbs. each. This Reflexion-UP Foundation will structurally support the recommended weight distributed evenly across the entire length of the foundation. This product is not designed to support or lift this amount of weight in the head section alone.

NOTE: Exceeding the recommended weight restrictions could damage your Reflexion-UP Foundation and void your warranty.

For best performance, you should enter and exit the Reflexion-UP Foundation while it is in the flat or fully lowered position.

### **INTENDED USAGE**

The electric adjustable bed should be installed with the head of the frame positioned close to a wall.

### Questions and Answers

# Commonly asked Questions and Answers

# WHAT IS THE HEIGHT OF THE REFLEXION®-UP FOUNDATION?

The Reflexion-UP Foundation arrives ready to place within a standard bed frame. The total height will vary based on your bed frame. The height of the foundation alone is 9 inches.

# IS IT POSSIBLE TO RAISE THE HEIGHT OF THE REFLEXION-UP FOUNDATION?

Legs and/or casters can be attached to the Reflexion-UP Foundation by using leg brackets in conjunction with leg and/or caster sets. Brackets, legs, and casters are available for purchase from Tempur Sealy. The leg height of the Reflexion-UP Foundation ranges from approximately 3  $\frac{1}{4}$ " to 11  $\frac{1}{2}$ ". See the chart on page 10 for available options.

# DOES THE REFLEXION-UP FOUNDATION COME WITH HEADBOARD OR FOOTBOARD ATTACHMENTS?

No, you cannot attach a headboard or footboard directly to the Reflexion-UP Foundation. However, you can use a "freestanding" bed including headboard, footboard and side rails by placing the complete Reflexion-UP Foundation within the assembled bed. The Reflexion-UP Foundation can be used in conjunction with bed slats. You should measure the inside dimensions of the assembled bed to be sure the foundation will fit. It may be easiest to assemble the bed around the foundation. One of our riser leg sets may be required in some cases.

# WILL THE REFLEXION-UP FOUNDATION FIT INSIDE EXISTING FURNITURE?

The Reflexion-UP Foundation is designed to fit into most "freestanding" beds. We always recommend you measure the inside dimensions of the assembled bed to be sure the Reflexion-UP Foundation will fit. Please refer to the specifications on page 10 for dimensions of the foundation. One of our aftermarket riser leg sets may be required in some cases. The Reflexion-UP Foundation can be used in conjunction with bed slats.

# WHERE IS THE SERIAL NUMBER ON THE REFLEXION-UP FOUNDATION?

The serial number can be found in two locations of the foundation — on the back of the right side of the head section (visible when the head section is raised), and on the law tag attached to the foot section.

### **DOES THE UNIT HAVE AC OR DC MOTORS?**

The lift motors used on the Reflexion-UP Foundation are DC motors. The foundation's power supply converts the AC power from the wall outlet to DC power.

### WHO DO I CALL FOR SERVICE OR SUPPORT IF NEEDED?

Service and technical support are available by calling our dedicated customer service group at 1-800-499-1965. An owner's manual is included with each foundation including other information for making claims.

### IS AN EXTENDED WARRANTY AVAILABLE?

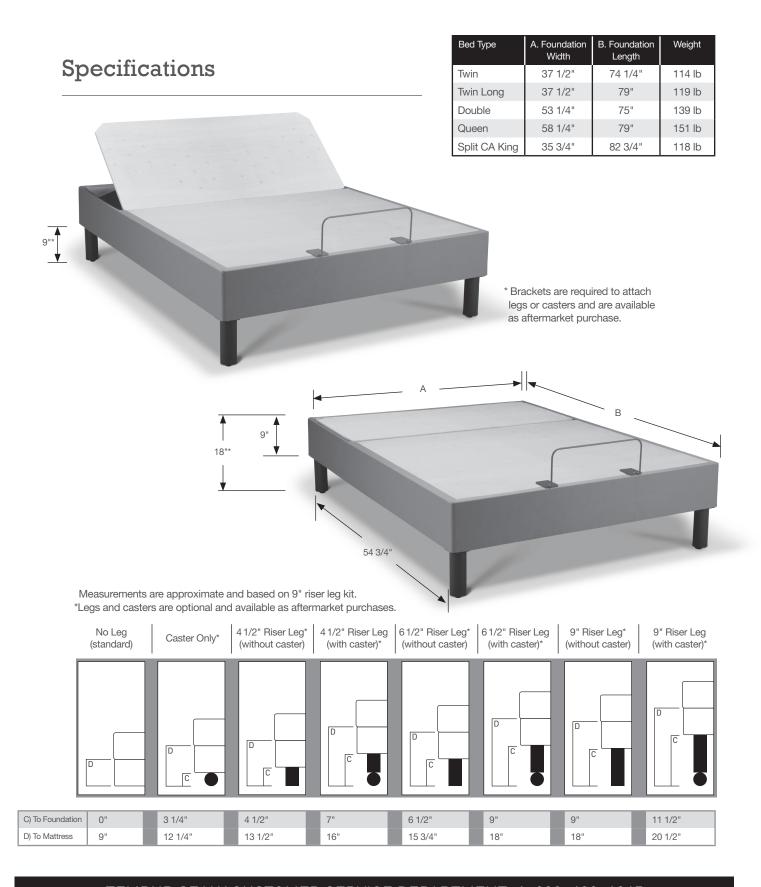
No.

# DO I GET A FULL WARRANTY IF I PURCHASE A FLOOR MODEL?

Yes. However, your warranty start date is the date of manufacture which is clearly marked on the law tag attached to the foundation (not your actual purchase date).

# WHAT ARE THE ELECTRICAL REQUIREMENTS OF THE REFLEXION-UP FOUNDATION?

During normal operation, the foundation can draw up to 3 A of electricity from a normal AC wall outlet.



# Installation

# **Installation Instructions**

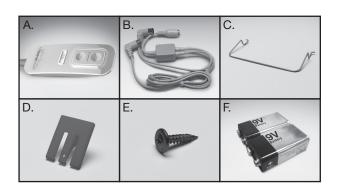


\*Attached to foundation for shipping. Appearance of some parts may differ from photos.

Before discarding any packing materials, check the Reflexion®-UP Foundation carton and verify the following items in the parts list are included:

### **PARTS LIST**

- A. Wired Remote Control hard wired to bed (1)
- B. Connection Y-Cable (1) (Only on Twin Long, and Split CA King)
- C. Mattress Retainer Bar (1)\*
- D. Retainer Bar Plate (2)\*
- E. Retainer Bar Screw (2)\*
- F. 9-Volt Batteries (2)



# Pre-Delivery Procedure

### STEP 1

Lift carton top off box to reveal the bottom of the foundation.

### STEP 2

Using a power extension cord to reach the foundation, plug in the foundation's power cord.

NOTE: Do not uncoil the foundation power cord which is packaged for shipment.

### STEP 3

Slide the cover off the battery compartment on the power supply and install the provided (2) 9-Volt Batteries (F). Replace the battery compartment cover.

NOTE: Do not mix old and new batteries.

### STEP 4

Cut the plastic strapping on each Wired Remote Control from the foundation frame. Ensure that the wired remote is connected to the foundation.

### STEP 5

Power Test Procedure:

Press each of the following buttons long enough to illuminate the blue LED backlight on the remote control, and watch/listen for the foundation to activate. This ensures you will be delivering a foundation that is fully functional. Test the foundation by pressing the buttons in the following sequence.

- 1. Head Lift
- 2. Flat

NOTE: Only press each button long enough to hear or see the function activate on the foundation.

### STEP 6

Once the warehouse test is successful and complete:

- Unplug the power extension cord
- Place the lid back on the outer carton and secure for delivery

NOTE: Always keep the foundation in a flat, horizontal position during transportation and delivery.

NOTE: To avoid damage to the Reflexion®-UP Foundation, always open the carton while the bed is in the flat position.



# **Delivery Procedure**

NOTE: Always keep the Reflexion®-UP Foundation in a flat, horizontal position during transportation and delivery. Always open the box in the flat position.

### STEP 1

Carefully take the foundation in the carton to the bedroom and place next to where the customer wants it set up.

### STEP 2

Carefully lift the Reflexion-UP Foundation out of the shipping carton, keeping the unit topside down. For safety reasons, this should be performed by two people.



**NOTE:** To avoid damage OPEN FLAT to the foundation, always open the carton while the bed is in the flat position.

### STEP 3

The products come packed in a cardboard box. Some components are also sealed in plastic film. To unpack, proceed as follows:

### STEP 3A

Remove the cardboard and plastic film from the components.

### STEP 3B

Check the package contents.

### STEP 3C

Dispose of the packaging materials.

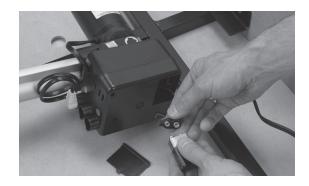
### STEP 3D

Keep the user manual at hand for the operators.

### STEP 4

Remove the Wired Remote Control from the frame. Verify the (2) 9-Volt Batteries were installed into the battery compartment of the power supply.

NOTE: Do not mix old and new batteries.



### STEP 5

Connect the power cord from the power supply to the surge protector (not included).

### STEP 6

NOTE: Aftermarket legs and casters are available for purchase.

If purchased, attach Reflexion-UP Foundation Legs by following instructions included with accessories.

NOTE: Hand tighten the legs securely to the frame. DO NOT over tighten. Make sure the legs are screwed completely into the frame. Legs that are not securely attached may become unsafe. DO NOT unscrew a leg to compensate for an uneven floor.

NOTE: In order to prevent the movement of this product, all four casters should be in the locked position.

### STEP 7

If this delivery involves dual foundations and/or split mattresses, see instructions for joining two foundations on page 15.

### STEP 8

Carefully flip the Reflexion®-UP Foundation(s) over to the topside up position.

NOTE: Make sure to lift the foundation(s) off the ground before flipping over. DO NOT use legs as a leverage point to ensure they do not break.



### STEP 9

Route the control box cable to your preferred side of the bed.

### **STEP 10**

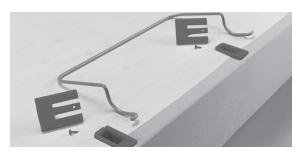
Installing the Mattress Retainer Bar (C).

### STEP 10A

Remove Mattress Retainer Bar (C) from the bottom of the foundation.

### STEP 10B

Remove the Retainer Bar Plates (D) and Retainer Bar Screws (E) from the accessory bag also attached to the bottom of the foundation.



### STEP 10C

Install Mattress Retainer Bar (C) and install Retainer Bar Plate (D).



### STEP 10D

Hand tighten Retainer Bar Screws (E).

NOTE: Do not overtighten or use power tools for installation.



### **STEP 11**

Place the mattress(es) on the foundation(s).



WARNING: When placing the foundation(s) within a bed frame, verify the space between the headboard cross member and the top of the mattress is no more than 3 inches.

### STEP 12

Ensure the power switch on the surge protector is in the "on" position and that it is plugged into the wall outlet. Check the system for functionality with the mattress in place.

# **Instructions For Joining Two Foundations**

# ONE WIRED REMOTE CONTROL AND TWO REFLEXION®-UP FOUNDATIONS

Assembling Split/Dual Foundations (Frame A and Frame B) to be used together as a single King or CA King system.

NOTE: The use of "Frame A" and "Frame B" is for description purposes only and the beds will not actually be labeled "Frame A" or "Frame B".

NOTE: Wired Remote Control and Y-Cable are attached to underside of the Reflexion-UP Foundation for shipping.

### STEP 1

Carefully unplug the Wired Remote Controls from Frame A and Frame B.

### STEP 2

Remove both Wired Remote Controls and set aside. Place the spare remote control in a safe place for any future use.

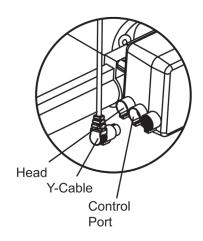
### STEP 3

Remove and extend one of the provided Y-Cables from the frame.



### STEP 4

Plug in the "A" output of the Y-Cable into Frame A control port.



### STEP 5

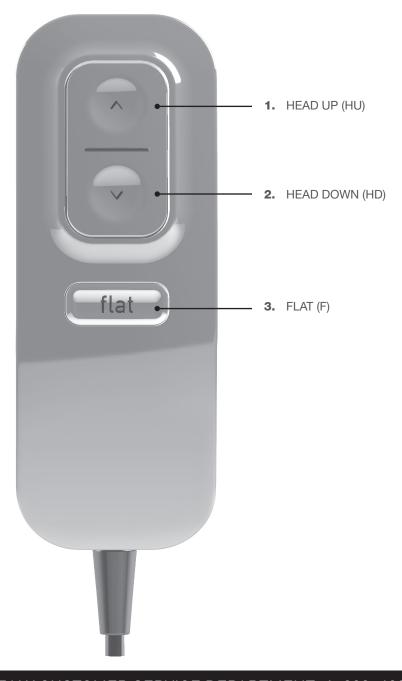
Plug in the "B" output of the Y-Cable into Frame B control port.

### STEP 6

Plug one of the provided Wired Remote Controls into the "Control Input" side of the Y-Cable.

# Wired Remote Control Features

READ ADVISORY INFORMATION IN THE SAFETY PRECAUTIONS SECTION OF THIS GUIDE CAREFULLY BEFORE USING THIS PRODUCT. THE POTENTIAL FOR ELECTRIC SHOCK EXISTS IF ELECTRICAL COMPONENTS ARE NOT INSTALLED OR OPERATED PROPERLY.



TEMPUR SEALY CUSTOMER SERVICE DEPARTMENT: 1-800-499-1965

# **Operating Instructions**

To ensure safe operation of the system, please observe the following safety instructions:

CAUTION: Keep children away from electrically adjustable beds and control units. There is risk of injury and electric shock.

CAUTION: Unplug the power cord during a thunderstorm or if you do not intend to use the system for an extended period of time.

NOTE: Do not put the remote control button-side down.

NOTE: The actuators will continue moving until you release button or the maximum height is reached.

### MANUAL ADJUSTMENT OF HEAD

### Head Up (1)



This function raises the Head section to the desired position.

Press the **HEAD UP** button (1).

Keep pressing the button until the desired height is reached.

### Head Down (2)



This function lowers the Head section to the desired position.

Press the **HEAD DOWN** button

Keep pressing the button until the desired height is reached.

Flat (3)



Press the **FLAT** button (3) and the bed frame will automatically move to its complete flat position.

NOTE: Ensure all obstructions are clear of the foundation's undercarriage when lifting or lowering the foundation's head section to avoid risk of pinching or damage.

### **CHANGING LINENS**

### STEP 1

Begin in the flat position. If necessary, use the **FLAT** button (3) to lower the Head section.

### STEP 2

Lower the Mattress Retainer Bar to gain access to the foot of the mattress.



### STEP 3

After replacing the linens make sure the Mattress Retainer Bar is raised to the upright locked position.



NOTE: Ensure that the Mattress Retainer Bar is in the upright locked position to prevent mattress slippage during operation.

# **Special Functions**

### **EMERGENCY POWER-DOWN**

The power-down button on the power supply unit gives the user the ability to move the bed to a flat position during power failure.

### SINGLE SYSTEM

Press the **Power-Down** button on the power supply until the bed arrives at the flat position. After this procedure the two (2) 9-Volt Batteries must be changed.

**DANGER: Risk of pinching!** 

NOTE: During the emergency power-down procedure the lowering speed will be reduced.

NOTE: Do not mix old and new batteries.

### **TANDEM OPERATION**

Each foundation must be moved to the flat position separately by following the single system instructions.

After this procedure the two (2) 9-Volt Batteries of both power supplies must be changed.

NOTE: Do not mix old and new batteries.

CHANGE FROM A TANDEM SYSTEM TO A SINGLE SYSTEM

### STEP 1

Disconnect both foundations from wall outlet.

### STEP 2

Remove connections for Y-Cable from each control port.

NOTE: Store Y-Cable in a safe place for future use.

NOTE: Locate spare Wired Remote Control from storage for use on second base.

### STEP 3

Reconnect Wired Remote Control cable to the control port of each base.

# Special Functions and Troubleshooting

# Troubleshooting

In the event that the Reflexion®-UP Foundation fails to operate properly, investigate the symptoms and possible solutions provided in the chart below:

SYMPTOM	SOLUTION
Wired Remote Control backlit LED illuminates and appears to be operable but will not activate the Reflexion-UP Foundation.	Verify that the power cord is plugged into a working, electrical outlet. A grounded, electrical surge protection device is recommended. Test the outlet by plugging in another working appliance.
No features of the Reflexion-UP Foundation will activate.	<ul> <li>Unplug the power cord, wait 60 seconds and plug the power cord back in to reset the electronic components.</li> <li>Your surge protection device and/or electrical circuit breaker may be tripped. Check both to verify.</li> <li>Your surge protection device and/or electrical outlet may be defective. Test the outlet by plugging in another working appliance.</li> </ul>
Head section will elevate but will not return to the horizontal (Flat) position.	<ul> <li>The Reflexion-UP Foundation may be obstructed. Elevate and check for an obstruction. Remove the obstruction.</li> <li>The head section may be too close to the wall.</li> </ul>
Head lift function has minor interference during operation.	<ul> <li>Make sure that you are following the duty cycle of the motors (do not operate more than 2 minutes over a 20-minute period, or approximately 10% duty cycle).</li> <li>Press the lift button squarely and accurately.</li> </ul>
A clicking noise is heard under the bed when raising or lowering.	This is normal. The lift motor relays "click" when they are engaged. No action is required.

Manufacturing	one.			
□ 04	□ 10	□ 28	□ 45	
□ 83	□ 88	□ 97	□ 98	
Serial Number:				
Write Serial Number here for future reference.				

FOR TECHNICAL SUPPORT OR SERVICE, QUESTIONS ABOUT YOUR TEMPUR SEALY MATTRESS, OR TO ORDER REFLEXION®-UP FOUNDATION ACCESSORIES: 1-800-499-1965 OR EMAIL CUSTOMERSUPPORT@SEALY.COM