

TelcoServ Softphone User Manual



Thank you for installing the TelcoServ SoftPhone system. This document instructs the user on how to use the SoftPhone.

First, ensure that you have installed the SoftPhone by executing the file you downloaded named TelcoServ_softphone.exe.

Second, ensure that you have registered for an account name and a password at the site: <http://www.telcoserv.biz>.

Now, to get started, please run the TelcoServ SoftPhone then do the following instructions below.

The screenshot shows a login dialog box with the following fields and controls:

- Account:** A text input field with a dropdown arrow on the right. A red arrow points to it from the text: "Enter here your account number, for example, 712345".
- Auth Name:** A text input field.
- Password:** A text input field with a red arrow pointing to it from the text: "Enter here your password".
- Log in automatically:** A checkbox.
- Advanced:** A button.
- Server:** A text input field containing "ip.goandcall.com". A red arrow points to it from the text: "Enter here: sip.goandcall.com".
- Port:** A text input field containing "5060". A red arrow points to it from the text: "Enter here: 5060".
- Login:** A button.
- Cancel:** A button.

Before making a call, ensure that you have enough balance in your account (as registered in the <http://www.telcoserv.biz>) or you have a card number with you.

If you have a card number, then just dial 909 in the softphone and just follow the rest of the instructions.

If you already have an existing balance in your account enough for you to make a call, then you can just dial the number directly and end it with a #, e.g., 00639181234567#

Something unclear? Send an email to support@telcoserv.nl

Good luck with your SoftPhone - TelcoServ Communications Support Team