

FREQUENTLY ASKED QUESTIONS (FAQ)

ePCO Schemes

1. **What are the impact to my previous application which has been submitted and still awaiting for approve?**

No impact. MITI still can approve submitted application.

2. **Can I print my approved application (before 14th Oct 2011) in new enhancement schemes?**

Yes. You can print it in new enhancement schemes. However, the Production Description detail screen may look missing data because there are two (2) new fields are introduced, Number of Packages and Kind Of Package. Following is the sample the Production Description detail screen :

Form A : MIT092011444424 - Product Description Details					
Finished Product ID					
HS Code / AHTN Code		291590000			
Product Summary		LAURIC ACID >90%			
Origin of Criteria		P			
Brand / Model		PALMERA			
Importing Country - HS Code		291570000			
Unit of Measurement (UOM)		TONNE (1000 KG)			
Please enter both FOB Value (MYR) and FOB Value (Foreign Currency)					
FOB Value (MYR)		74,733.09			
Other FOB Value (Foreign Currency)		15,436.58 GBPOUND STERLING			
Invoice Details					
No.	Invoice Number	Invoice Date			
1	56994	13/09/2011			
Package Details					
No.	Marks of Packages	Number of Packages	Kind of Packages	Quantity	Description of Goods
1	MKR 3475 PALMERA A9912 LAURIC ACID 25KG NET	0		16.632	LAURIC ACID 99% FLAKE PACKING : 660X 25KG PALMERA PE LAMINATED PAPERBAG CUSTOMER ORDER NO : MKR NO :3475
Grand Total:		0		16.632	
Close					

But when you print out or preview, it will work fine. All data is display accordingly.

Following is the sample screen capture:

PALHOLEO SON, BHD. LOT 1245, KUNING INDUSTRIAL ESTATE 46020 RAWANG SELANGOR		KL-18888F-VIC10998		
MEADEKING, ROBINSON & CO., LTD 501, TOWER BUILDING, 22, WATER STREET, LIVERPOOL, L3 1BL, UNITED KINGDOM		MALAYSIA		
MARITIME				
VESSEL : OOL LONG BEACH V 63W38 ETD : 13 September 2011				
PORT OF DISCHARGE : KNOWSLEY				
1	MKR 3478 PALUBKA A9912 LAURIC ACID 25KG NET	LAURIC ACID 99% FLAKE PACKING : 25KG PALUBKA PE LAMINATED PAPERBAG CUSTOMER ORDER NO : MKR NO 3478	@ 100%	16.632 TNE 88994 13/09/2011
		IMPORTING COUNTRY HS CODE 291570000 Page 1 of 1	TOTAL : 16.632 TNE	
for Secretary General Ministry of International Trade and Industry Malaysia Kuala Lumpur, 09 September 2011 (GSR-GDP-HH-110909-KL-0079)		MALAYSIA UNITED KINGDOM BELANGOR, 09 September 2011		

3. **I have received a query from MITI, which the application submitted before 14th October 2011. A message prompt out and when I click ok, the system ask me to login to new URL. What I should do?**

You should provide the password and user id to login the page. The new URL will **only** allow you to update the data with given existing system look and feel. If you click cancel, you still able to update the data but you have to update or re-enter accordingly follow the format columns provided, then only resubmit the application. (We recommend you to login into existing system)

4. **Until when user will allow to update existing data when have query case?**
 Tentatively at 19th October 2011.

5. **Can we still have access to existing system after 19th October?**

No. The parallel mode is mainly for users to update their query status application. This is to avoid any confusion in future.

6. **Do I still able to search and view my previous application applied before 14th October?**

Yes, you can. However, with the old data, the screen form display is not accordingly fit to the new format. (But the data still kept in database)

7. **What happen to my existing application which I submitted before 14th Oct 2011 and now require resubmitting to MITI after 19th Oct 2011?**

Those application require resubmit have to update / re-enter to follow the new format accordingly. You are not able to access the existing schemes format after 19th Oct 2011.

8. Can I copy from previous transaction of CA/CAA/CO?

Yes, the copy function is available for CA and COO transaction with Status=Draft, Approved, Rejected only. However, this function is not available for Draft/Approved/Rejected Transactions of CAA.

9. What is the screen enhancement available after 14th Oct 2011?

Below are the list screen enhancements:

- a. RAW MATERIAL - BREAKDOWN COST OF A UNIT PRODUCT MANUFACTURED
- b. FORM - PRODUCT DESCRIPTION DETAIL
- c. ATTACHMENT FUNCTION

10. Any new schemes introduce for this rollout?

AANZ and AI

11. What is AANZFTA?

Stand for ASEAN-Australia –New Zealand Free Trade Agreement.

The AANZFTA is a comprehensive and single-undertaking economic agreement that opens up and creates new opportunities for the 600 million peoples of ASEAN, Austria and New Zealand via a platform of a more liberal, facilitative and transparent market access and investment regimes among the signatories the Agreement. Traders and exporters can enjoy preferential tariff treatment under the AANZFTA. To avail of this, goods should comply with the AANZFTA rules of Origin. The AANZFTA has established a mechanism where exporters should apply and obtain a Certificate of Origin (CO) in accordance with the Operational Certification Procedures that would ascertain that the goods being exported to another Party are eligible for preferential tariff treatment.

12. What is AIFTA?

Stand for ASEAN India Free Trade Agreement.

Goods originating from other ASEAN countries will be eligible for the AIFTA tariff reduction and exemption privileges when they have completed their internal procedures for the ratification of AIFTA. In order to claim the tariff reduction and exemption privileges under AIFTA, importers must comply with the criteria and procedures and applied Certificate of Origin (CO).

13. How should I familiarize myself to use the new screen enhancement?

Please refer the Mini User Guide/ User Manual provided at EPCO's login page.

14. When MNZFTA and AJCEP new schemes are available to user?

Tentatively end of month October