

Welcome to

GiRObank Credit Card Inquiry

Credit Card Inquiry

<https://CCI.gironet.com/>

User manual

Contents

Enter the system: 3

Choose language 5

New User Registration 6

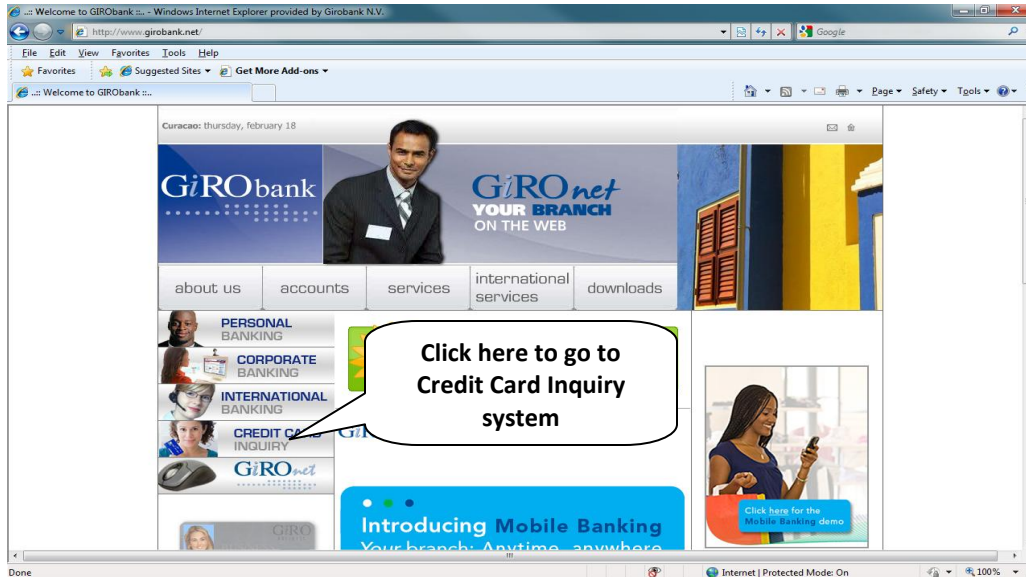
Password recovery steps 8

System Screens 13

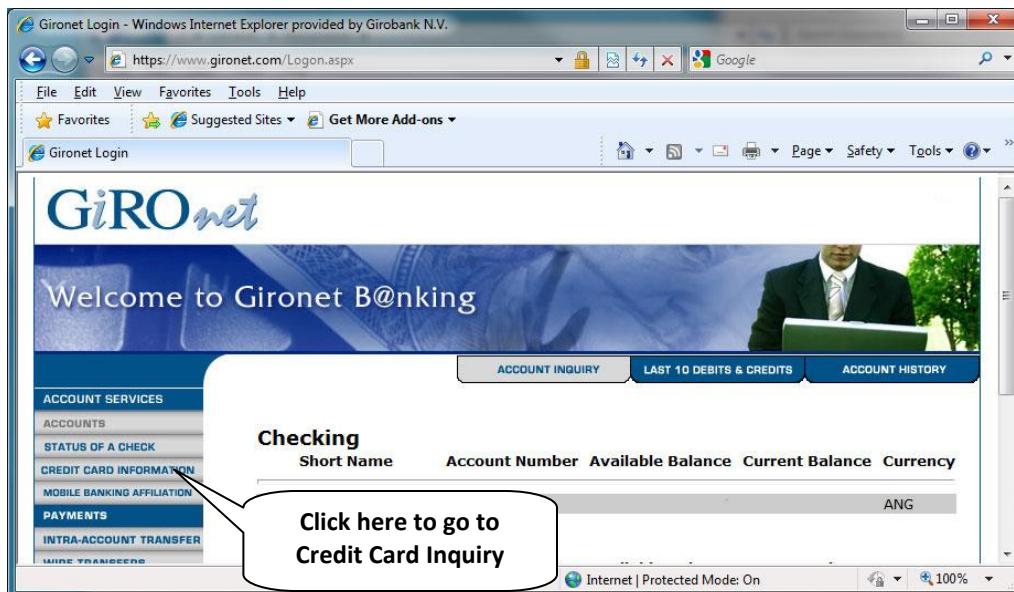
Change password 16

Enter the system:

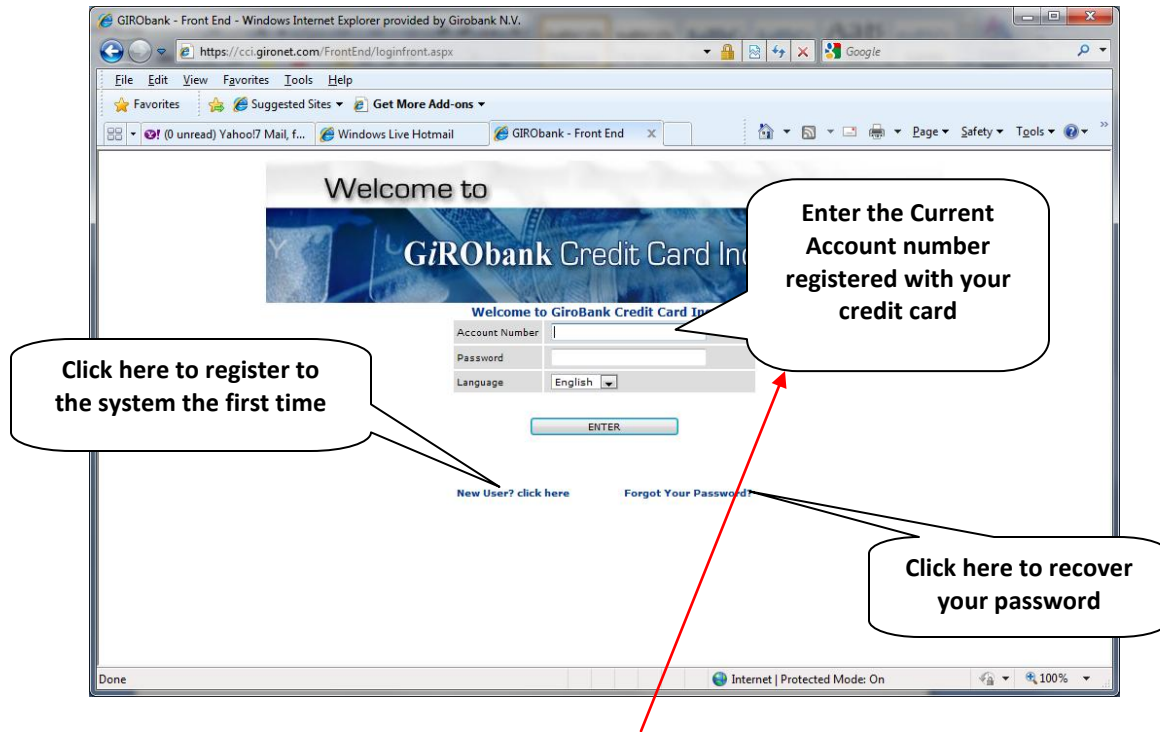
1. Through the links in <http://www.Girobank.an/> or
2. Type the following address: <HTTPS://cci.gironet.com>



Or by login into <https://www.gironet.com> and clicking on the credit card information button

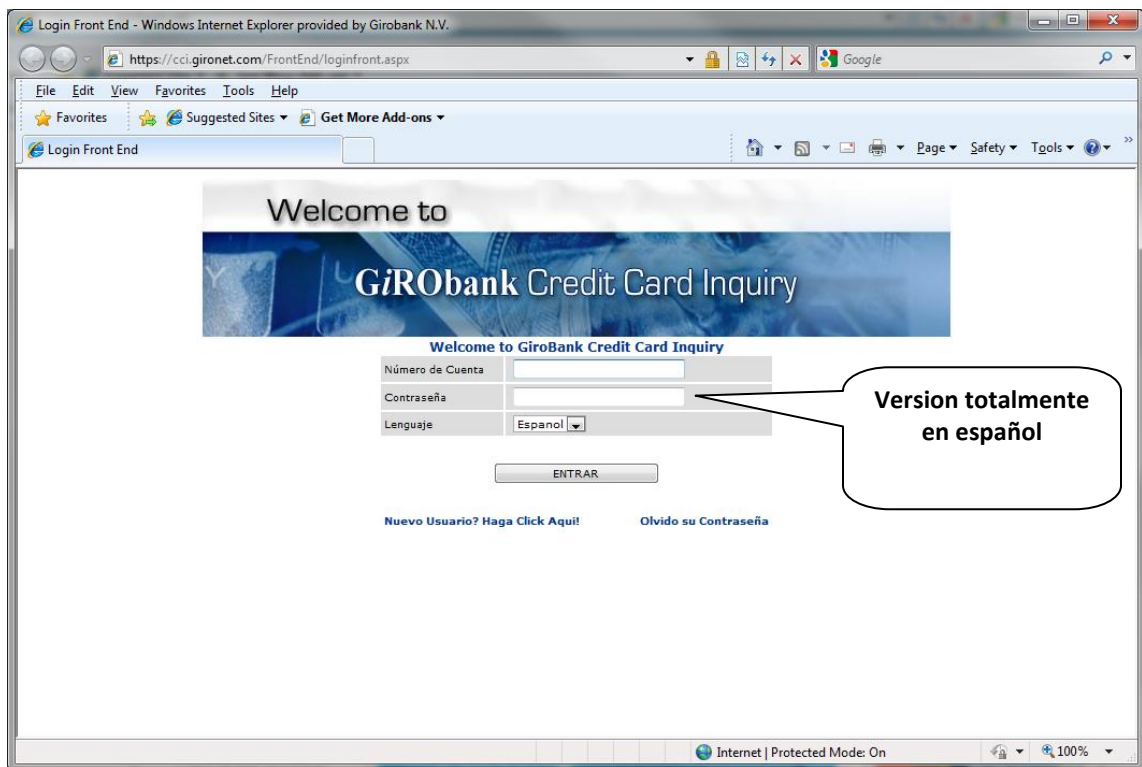
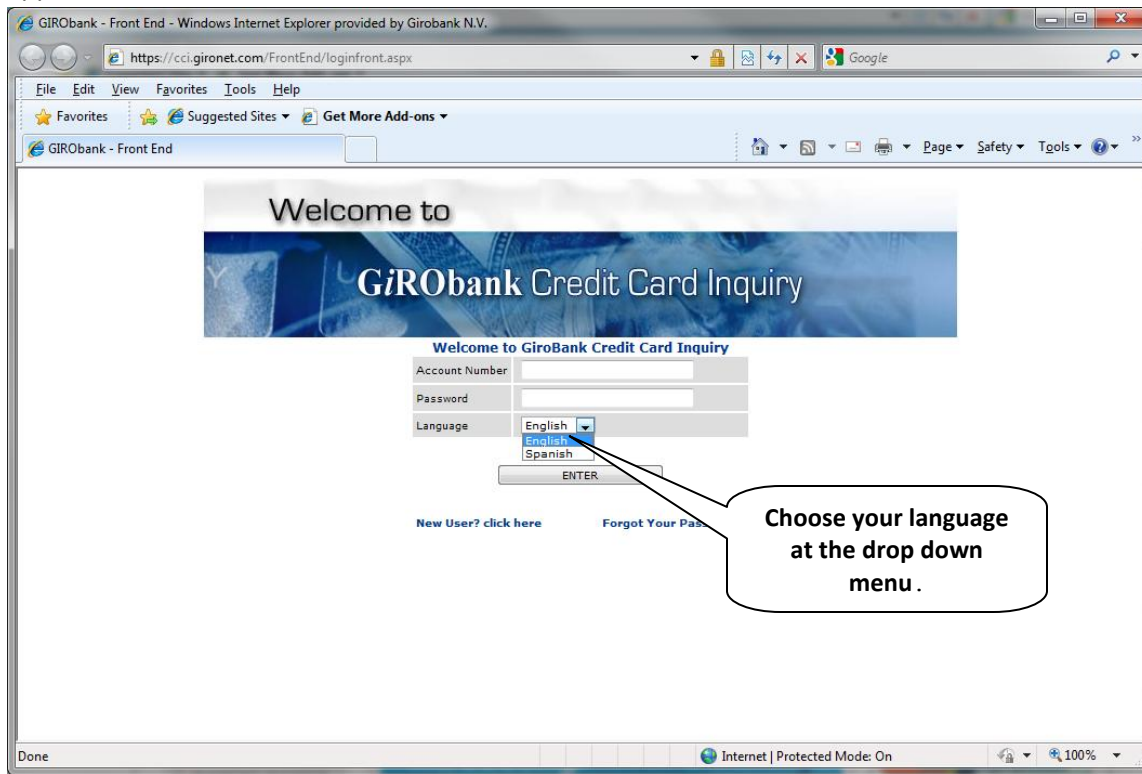


You will reach this screen when entering the CASN system through Gironet and not through the Credit card inquiry button.



Choose language

By using the dropdown menu, you can choose to have English version or the Spanish version of the application



New User Registration

The screenshot shows a web browser window titled "Untitled Page - Windows Internet Explorer provided by Girobank N.V.". The address bar displays the URL "https://cci.gironet.com/FrontEnd/newUser.aspx". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The toolbar shows "Favorites", "Suggested Sites", "Get More Add-ons", and a search bar with the Google logo. The main content area features a banner with the text "Welcome to GiRObank Credit Card Inquiry" and a sub-header "Welcome to GiroBank Credit Card Inquiry". Below the banner is a registration form with the following fields: "Email", "Card Number", "Expired Date" (with a "MMYY" label), "Account Number", "Personal Question", and "Answer". At the bottom of the form are "OK" and "Cancel" buttons. A callout bubble points to the "Account Number" field with the text "Enter the Current Account number registered with your credit card". The browser's status bar at the bottom indicates "Internet | Protected Mode: On" and a zoom level of "100%".

Welcome to

GiRObank Credit Card Inquiry

Welcome to GiroBank Credit Card Inquiry

Email

Card Number

Expired Date MMYY Account Number

Personal Question

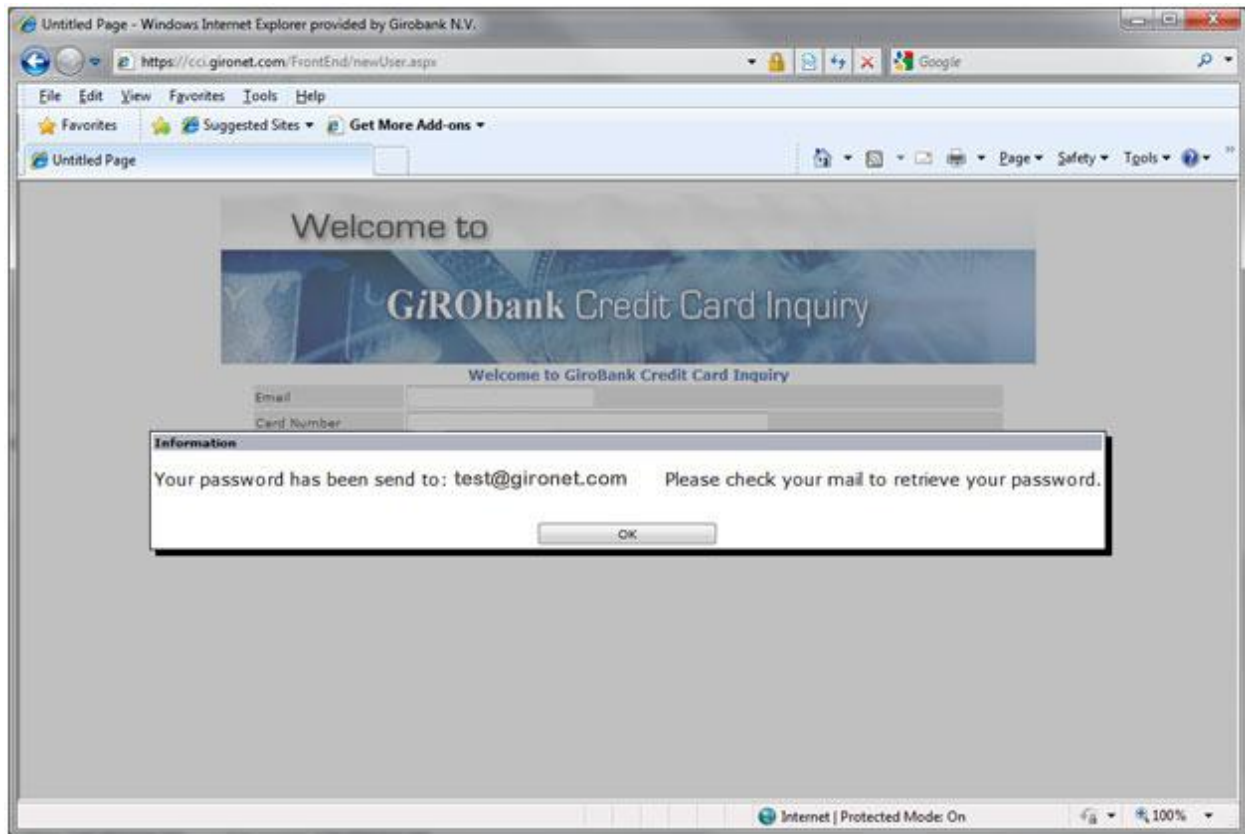
Answer

OK Cancel

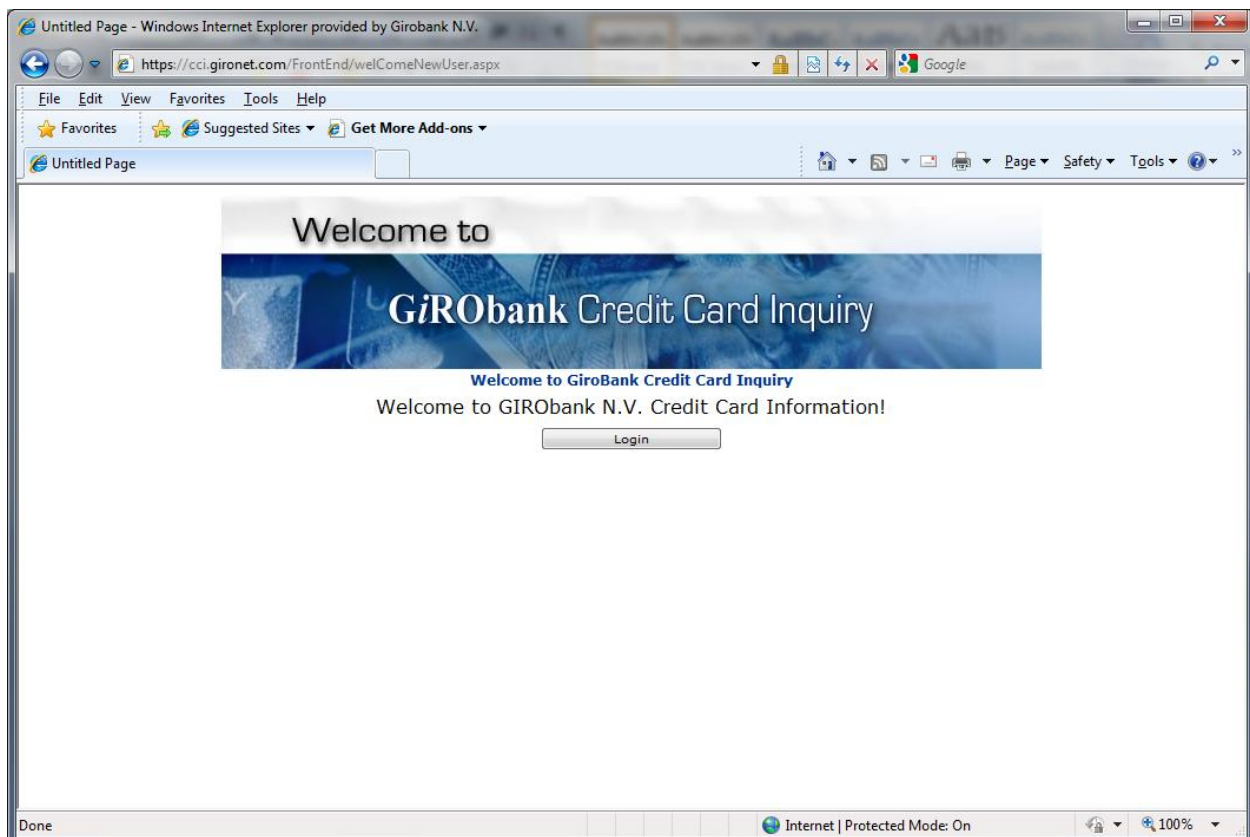
Enter the Current Account number registered with your credit card

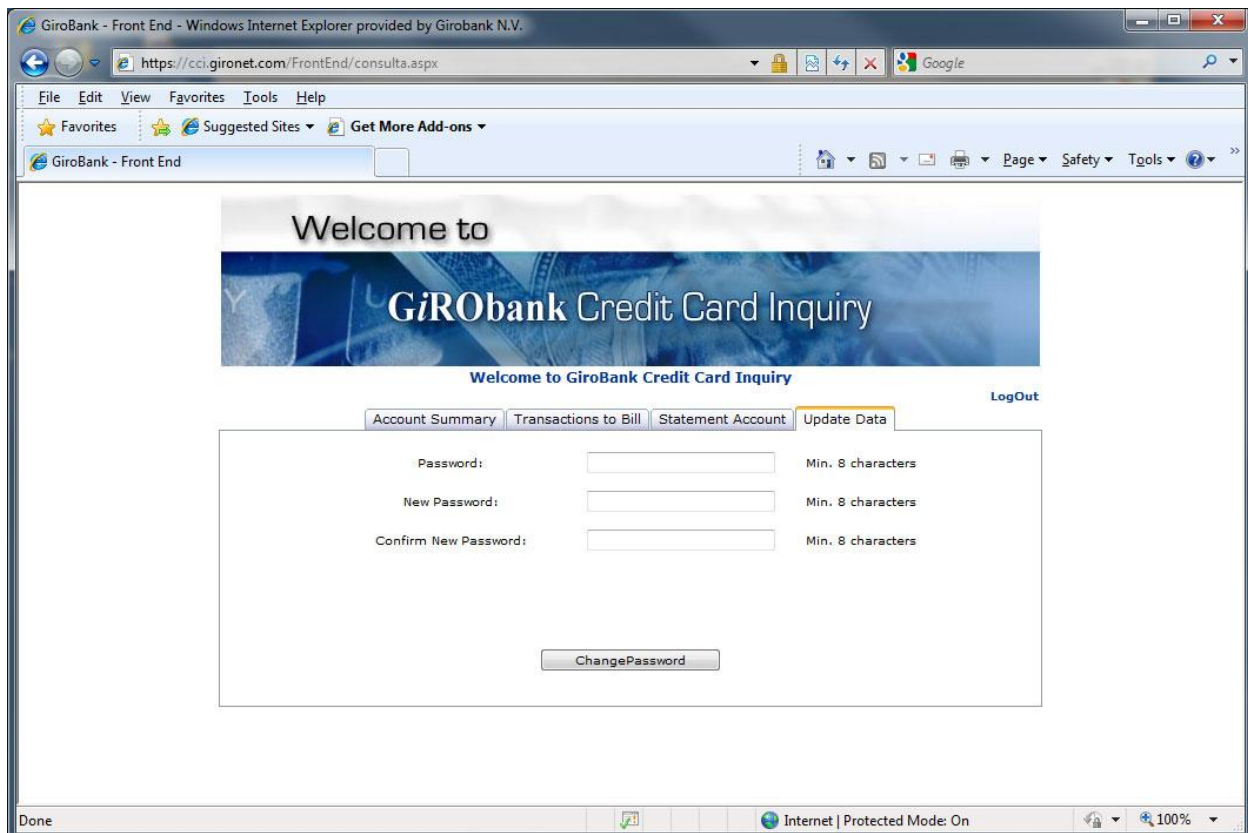
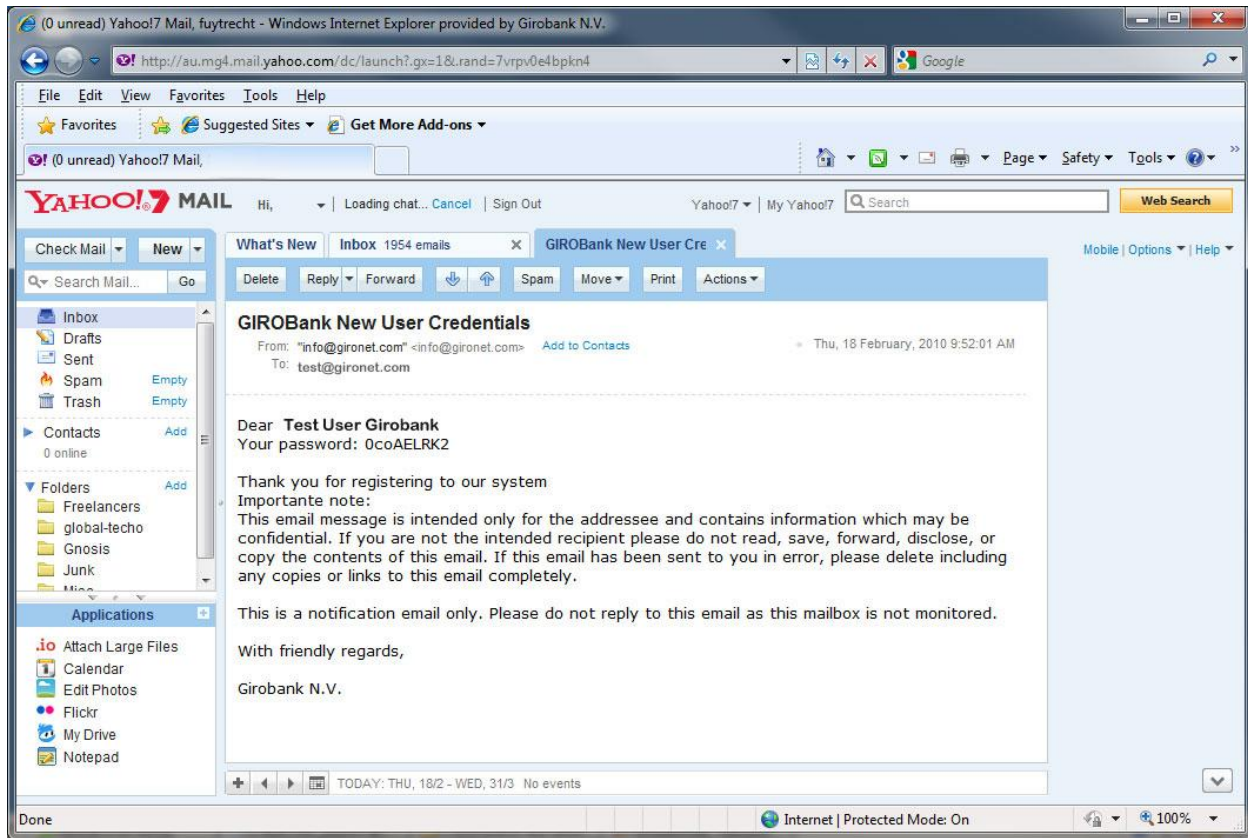
Internet | Protected Mode: On 100%

1. Fill in all the fields in the form
2. Press OK

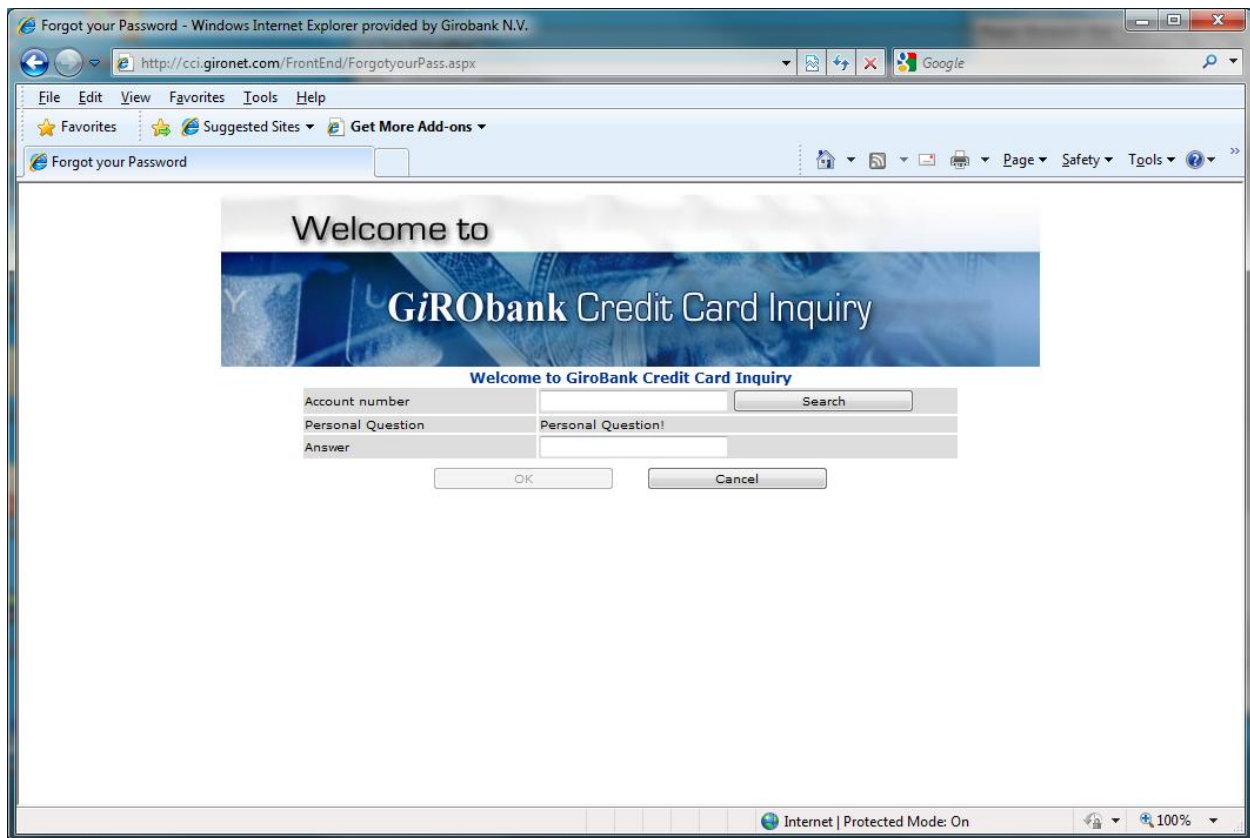


3. A mail will be send out to you with a random password
4. Retrieve your password and login into the system





5. The system will force you to change your password
6. Enter your new password and start using the system



Password recovery steps

The screenshot shows a Windows Internet Explorer browser window titled "Forgot your Password - Windows Internet Explorer provided by Girobank N.V.". The address bar displays the URL "http://cci.gironet.com/FrontEnd/ForgotyourPass.aspx". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The "Favorites" bar shows "Favorites", "Suggested Sites", and "Get More Add-ons". The "Forgot your Password" tab is active. The main content area features a banner with the text "Welcome to GiRObank Credit Card Inquiry" over a background of Euro banknotes. Below the banner, the heading "Welcome to GiroBank Credit Card Inquiry" is displayed. A form with three input fields is present: "Account number" with the value "222611", "Personal Question" with the value "my dog name", and "Answer" which is empty. A "Search" button is located to the right of the "Account number" field. Below the form are "OK" and "Cancel" buttons. The status bar at the bottom shows "Done", "Internet | Protected Mode: On", and a zoom level of "100%".

Forgot your Password - Windows Internet Explorer provided by Girobank N.V.

http://cci.gironet.com/FrontEnd/ForgotyourPass.aspx

File Edit View Favorites Tools Help

Favorites Suggested Sites Get More Add-ons

Forgot your Password

Welcome to

GiRObank Credit Card Inquiry

Welcome to GiroBank Credit Card Inquiry

Account number 222611 Search

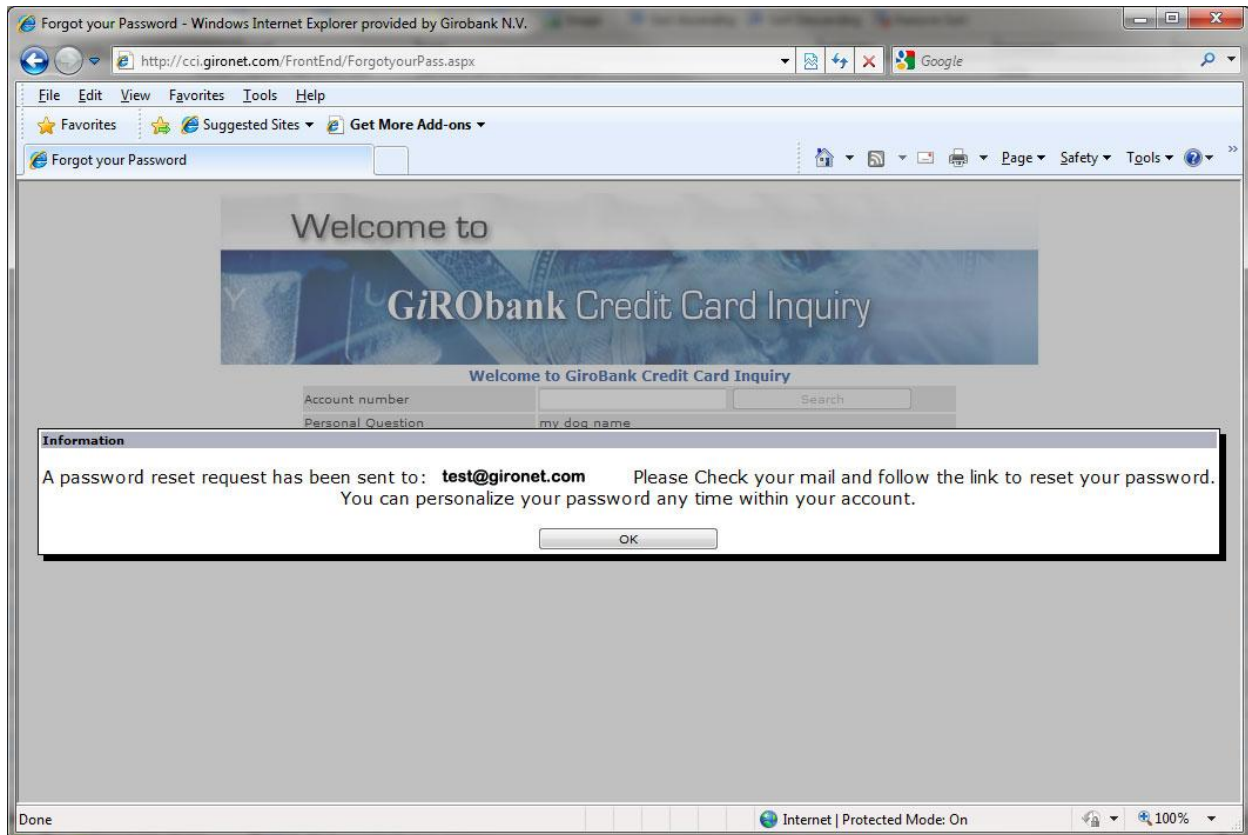
Personal Question my dog name

Answer

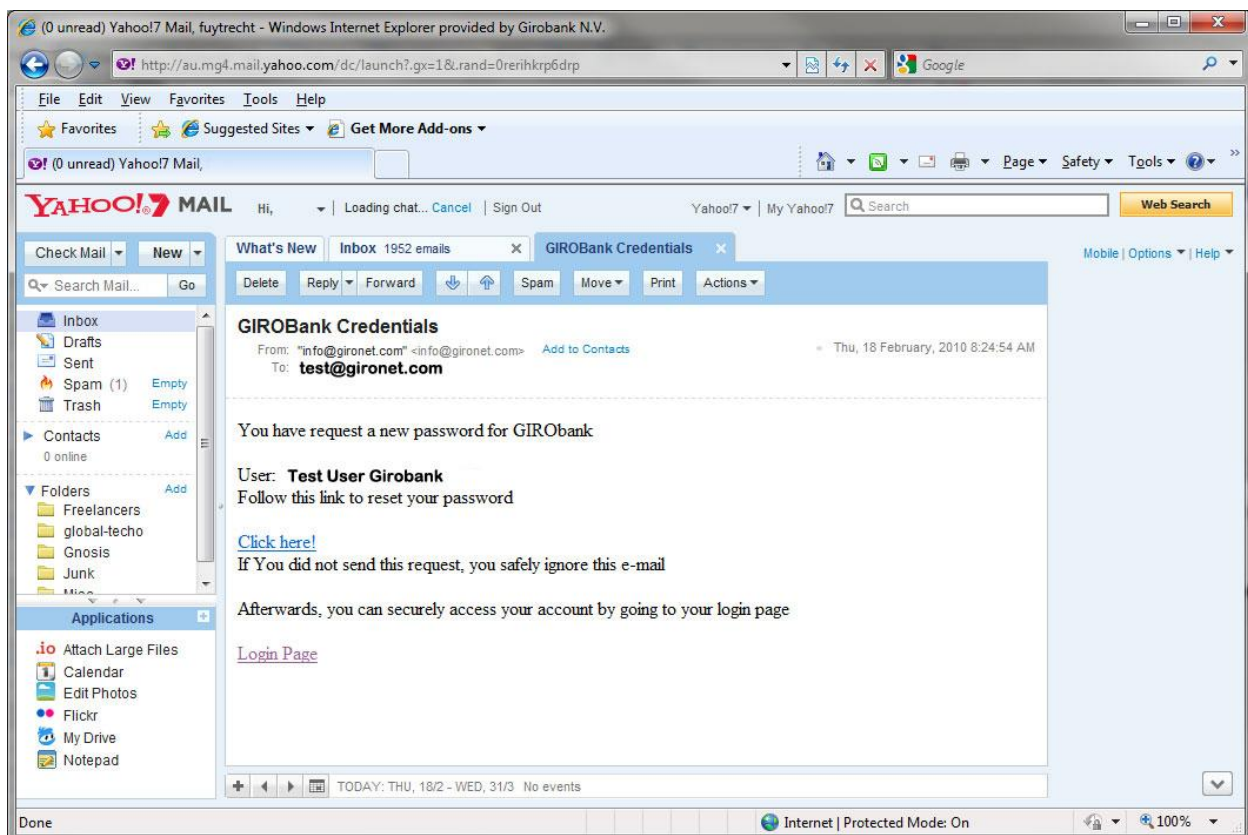
OK Cancel

Done Internet | Protected Mode: On 100%

1. Enter the Account number and press search.
2. It will ask you the secret question you enter when you registered
3. Answer the question and press OK



4. A mail will be send to the email address you used when you registered
5. Click on the link " CLICK HERE"
6. A Warning might appear, press OK to continue



7. A screen will open and will ask you for your new password, enter the password and re-enter the password again
8. Press OK to save and login to the system again

The screenshot shows a Windows Internet Explorer browser window. The title bar reads "GIROBank - Reset Your Password - Windows Internet Explorer provided by Girobank N.V.". The address bar shows the URL "http://cci.gironet.com/Util/ResetPassword.aspx?Admin=false&cedula=zurpfg". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". Below the menu bar are "Favorites", "Suggested Sites", and "Get More Add-ons" buttons. The main content area displays a "Welcome to" banner with a blue background and the text "GiRObank Credit Card Inquiry". Below the banner, the text "Welcome to GiroBank Credit Card Inquiry" is followed by "Time to reset the old password for user: **Test User Girobank**". There are two input fields: "New Password:" and "Repeat Password:". Below these fields are two buttons: "OK" and "Cancel". The status bar at the bottom indicates "Internet | Protected Mode: On" and "100%".

GIROBank - Reset Your Password - Windows Internet Explorer provided by Girobank N.V.

http://cci.gironet.com/Util/ResetPassword.aspx?Admin=false&cedula=zurpfg

File Edit View Favorites Tools Help

Favorites Suggested Sites Get More Add-ons

GIROBank - Reset Your Password

Welcome to

GiRObank Credit Card Inquiry

Welcome to GiroBank Credit Card Inquiry

Time to reset the old password for user: **Test User Girobank**

New Password:

Repeat Password:

OK Cancel

Internet | Protected Mode: On 100%

System Screens

Main screen (Account summary)

GiroBank - Front End - Mozilla Firefox

File Edit View History Bookmarks Tools Help

gironet.com https://cci.gironet.com/FrontEnd/consulta.aspx

GiroBank - Front End

Welcome to

GiRObank Credit Card Inquiry

Welcome to GiroBank Credit Card Inquiry [LogOut](#)

[Account Summary](#) [Transactions to Bill](#) [Statement Account](#) [Update Data](#)

Personal Information:

Client	Office Phone	Home Phone
Test User	0	

Account Summary:

Account	Type	Payment Minimum US\$	Payment Full US\$	Payment Due Date
VISA 4222-35*-*****-1000	VISA GOLD	35.00	603.08	04/03/2010

Status	Card Number	Client Name	Relationship
VISA Active	4222-35*-*****-1015	Test User	PRINCIPAL

Done

Detail information of account summary

GiroBank - Front End - Mozilla Firefox

File Edit View History Bookmarks Tools Help

gironet.com https://cci.gironet.com/FrontEnd/consulta.aspx

GiroBank - Front End

Welcome to

GiRObank Credit Card Inquiry

Client	Account Number	Card Type
Test User	4222-35*-*****-1000	VISA GOLD

Address Card Send	Address Statement Send	E-mail
Scharloeweg 35 Curacao Netherlands Antilles Test User	Scharloeweg 35 Curacao Netherlands Antilles	

Card Number	Previous Payment Date	Previous Payment Balance	Slow quota	Won Balance
1	25/01/2010	2380.08	0	0.00

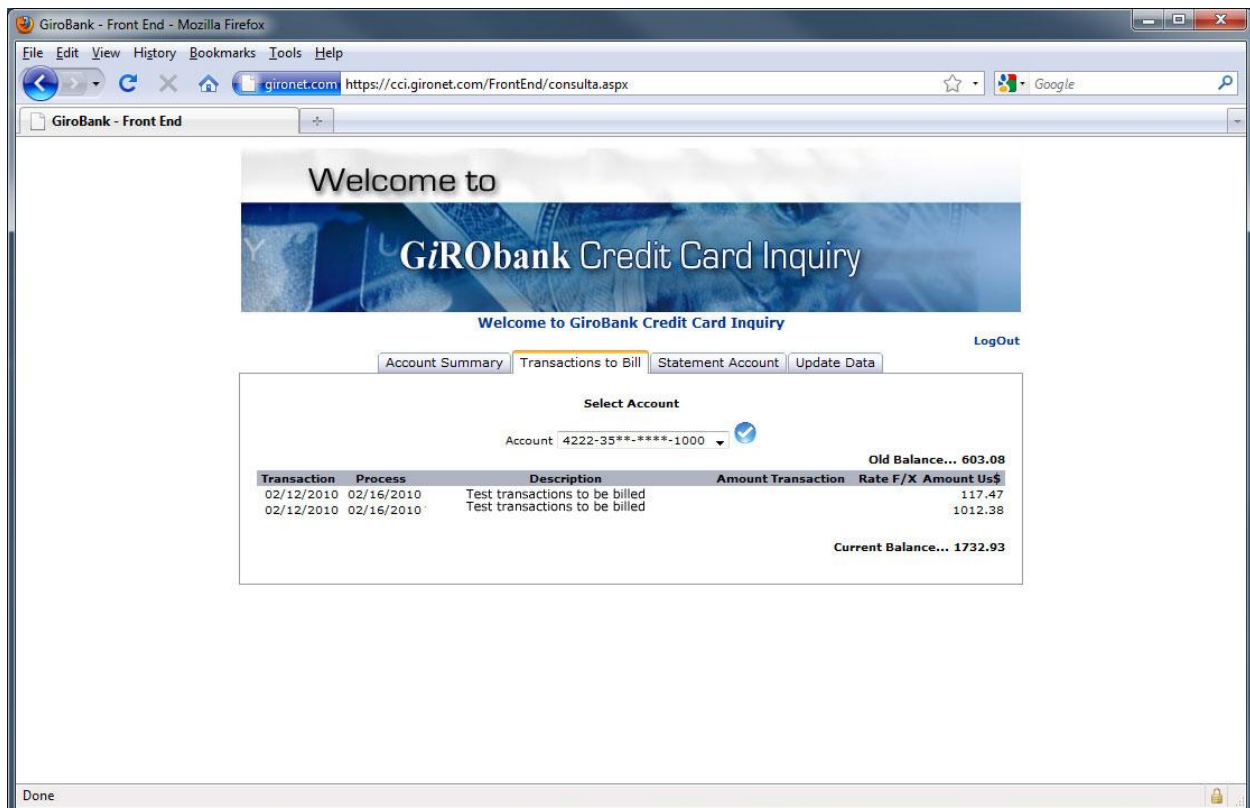
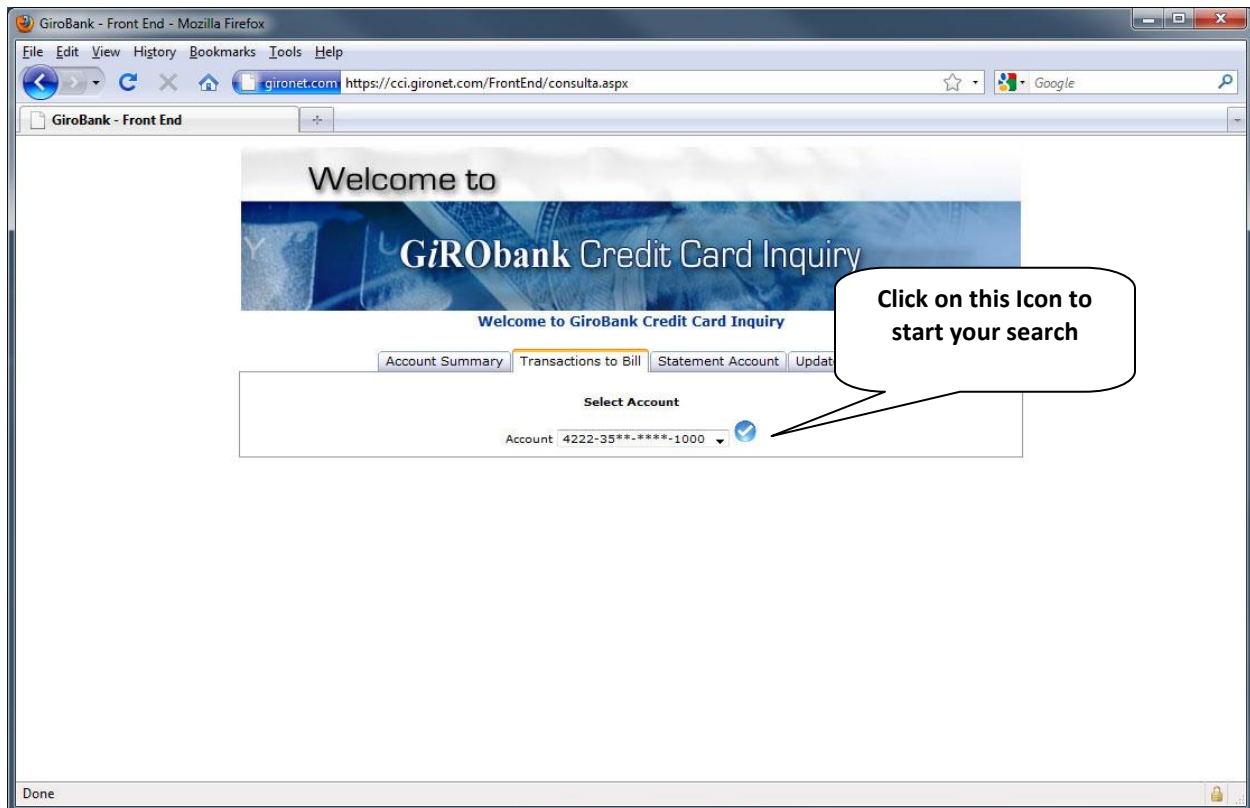
Program Points	Payment Minimum	Payment Full	Payment due Date	Balance Carried
-	35.00	603.08	04/03/2010	603.08

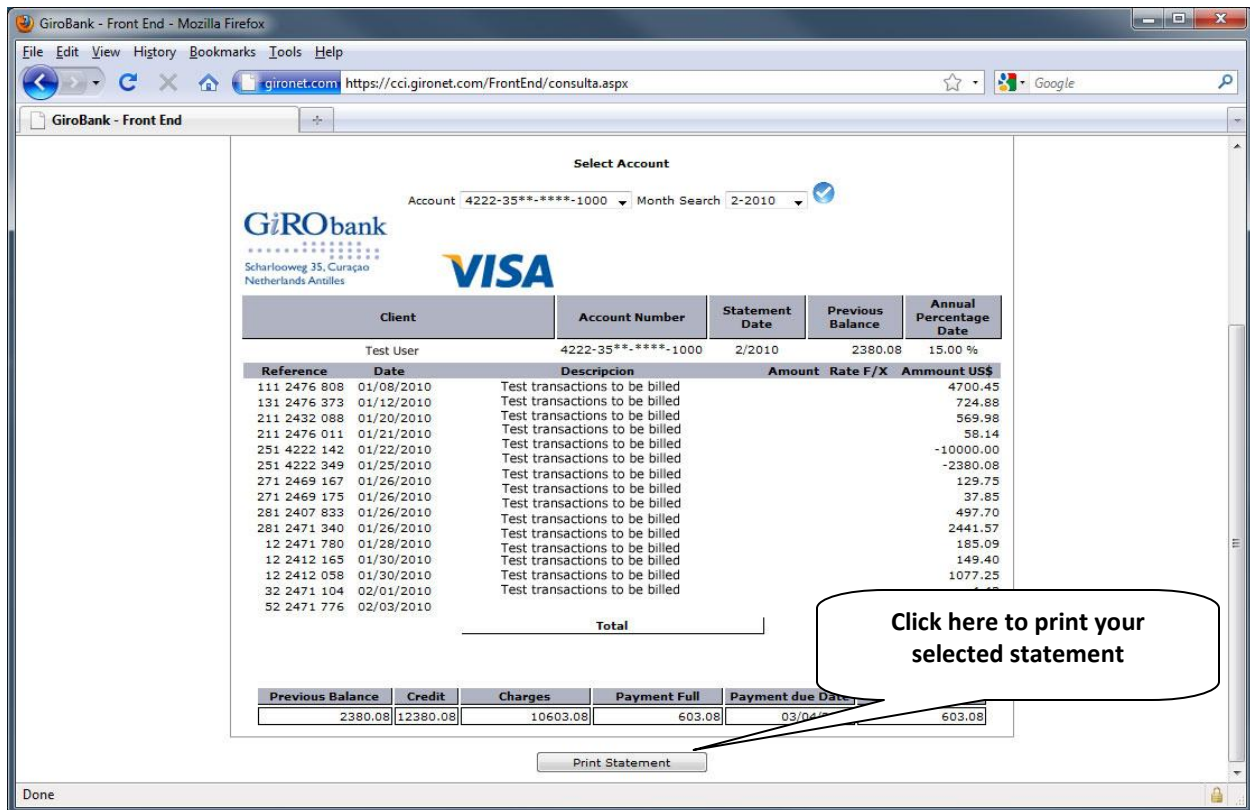
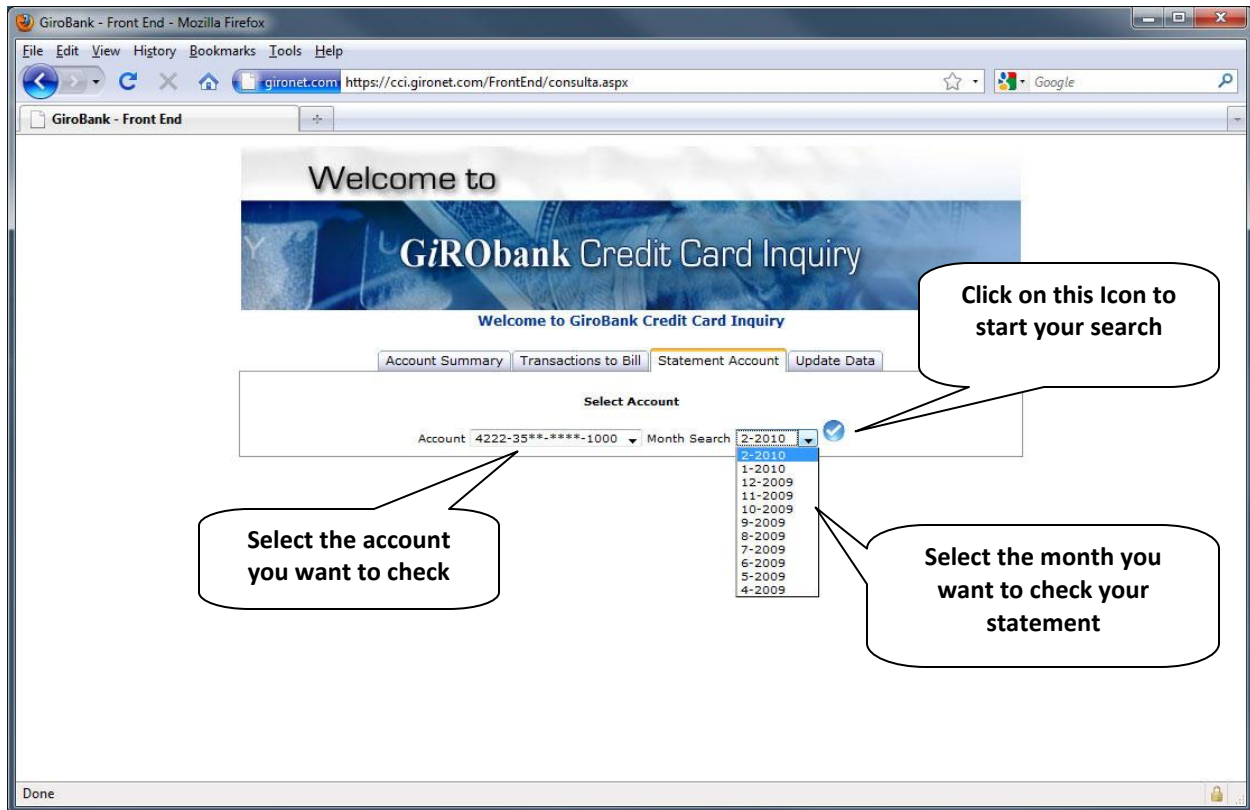
Status Account	Payment Domiciliation	Test User Credit Limit	Credit Available
ACTIVE	YES	10000	9396.92

OK

Done

Transactions to Bill





NOTE: If you don't see your statements, when you press "PRINT STATEMENT", check your pop up blocker.

