



## Glion User Manual Model No. 100

Thank you for purchasing our product. For your safety and the reliable operation of this product, please carefully read this User Manual and Limited Manufacturer Warranty in its entirety AND VIEW INSTRUCTIONAL VIDEOS on our website BEFORE operating this product. The information in this manual is accurate as of the time of printing. To determine whether updates have been added, please visit our website ([glion-scooter.com](http://glion-scooter.com)) for the latest version of the User Manual. The website also provides videos demonstrating how to fold, unfold, and operate the scooter.

Please do not hesitate to contact us if you have any questions:

[support@glion-scooter.com](mailto:support@glion-scooter.com)

[www.glion-scooter.com](http://www.glion-scooter.com)

Probity Cell LLC

701 4<sup>th</sup> Avenue, Suite 7

Holdrege, NE 68949



**WARNING:** Whenever you ride this motorized scooter, you risk death or serious injury from loss of control, collisions and falls. **THIS IS NOT A STUNT VEHICLE, AND SHOULD NOT BE USED AS SUCH.** When riding, use common sense and good judgment: Always wear a helmet. Ride on legal surfaces. Ride at a speed you can control. Be alert and prepared for changes in your riding surface. Never ride intoxicated or in any other manner that impairs your ability to drive this scooter safely. Yield to pedestrians at ALL TIMES!



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## SAFETY SPECIFICATIONS AND OWNER OBLIGATIONS

1. **LEGAL RIDING LOCATIONS:** Always check and obey local laws or regulations, which govern where you can legally operate the scooter. Only operate the scooter where legally allowed and with caution. The scooter can only be operated on private property unless it is street legal in your jurisdiction. While federal and many state laws approve its legal use in bike lanes, some states consider a motorized scooter not street legal. Please familiarize yourself with the applicable laws and regulations for electric scooters. Keep safely away from cars and motor vehicle traffic at all times.

2. **SAFETY GEAR:** Always wear an approved safety helmet (with chin strap securely buckled), gloves, elbow and knee pads, appropriate shoes (lace-up with rubber soles), and bright or reflective clothing while operating this scooter.

3. **SAFE OPERATING CONDITIONS:**

- Do not operate this scooter in traffic.
- Do not operate this scooter on surfaces that are wet, frozen, oily, or unpaved.
- Never carry passengers or objects that can hinder your ability to safely operate this scooter.
- Never use headphones or a cell phone to talk or text when riding.

4. **PREGNANT OPERATORS:** Pregnant women should not operate this scooter.

5. **DRIVING IMPAIRED:** Never use alcohol or drugs before or while operating this scooter. The use of such hinders your ability to safely operate the scooter.

6. **STUNTS:** This scooter is not designed for stunts or tricks and should not be used as such. High speeds, jumps, wheelies, and other trick maneuvers are dangerous and can result in loss of control, accidents, and injury/death to self or others.

7. **HILLS:** When climbing hills, you may need to manually kick the scooter forward to assist the motor and maintain your speed depending on the steepness of the hill and rider weight. **WHEN DESCENDING HILLS, CAREFULLY CONTROL YOUR SPEED! The scooter has a short wheel base. It may become unsteady at excessive speeds. Avoid excessive speeds that can be associated with downhill rides.** The brake is an electronic brake. The scooter must be turned on for it to work. Always turn the power switch on to enable the brake and check the brake BEFORE beginning to go downhill. Never go downhill without brake being enabled.

8. **GUEST USE:** Never permit a guest to use this scooter unless the guest has read the user manual and all the warnings. Always provide a guest with helmet, elbow pads, and knee pads before permitting the guest to operate the scooter. Never allow more than one person at a time to ride the scooter.



**WARNING: This product should not be used by persons unwilling or unable to take responsibility for their own actions.**

**9. INSURANCE:** YOUR INSURANCE POLICIES MAY NOT PROVIDE COVERAGE FOR ACCIDENTS INVOLVING THE USE OF THIS SCOOTER. TO DETERMINE IF COVERAGE IS PROVIDED, YOU SHOULD CONTACT YOUR INSURANCE COMPANY OR AGENT.

**10. OPERATOR AGE:** Do not allow anyone under the age of 16 to operate this scooter. This scooter is designed for operation by and the transport of only one person age 16 or older.

**11. SURROUNDINGS:** Ride your scooter in a controlled environment away from vehicles, obstacles, and other hazards. Never operate the scooter near steps or swimming pools.

**12. INTENDED USE:** This scooter is not designed or intended for stunt tricks, including but not limited to jumps, wheelies, and curb grinding. Keep both hands on the handlebar and both feet on the standing board while operating the scooter.

**13. SPEED:** The Scooter's maximum speed is approximately 25 km/h (15 mph). For your safety, limit the speed to not more than 20 km/h (13 mph) and be careful to control your speed when descending hills. The scooter has a short wheel base and can become unsteady at excessive downhill speeds.

**14. VISIBILITY:** Do not ride your scooter at night or in conditions of poor visibility. If night riding or riding in poor visibility is unavoidable, limit your speed to 15 km/h (10 mph) or less, wear a hands free headlamp flashlight and reflective clothing or vest. There are aftermarket bicycle accessories such as headlamps, reflectors and horns that can be mounted to the scooter or worn by the rider that will enhance safety.



**WARNING: Riding at dawn, dusk, or at times of poor visibility without a lighting system which meets state and local laws, and without approved reflectors, is illegal, dangerous, and can result in serious injury or death.**

**15. TEMPERATURE:** Do not use the scooter when the temperature is below -5 C (23 degrees F).

**16. WEATHER CONDITIONS:** Avoid riding in wet or icy conditions. Stop the scooter and walk it across rough or slippery road conditions.



**WARNING: Wet or icy weather impairs traction, braking, and visibility for riders and others. The risk of accidents increases in wet or icy conditions.**

**16. SURFACE CONDITIONS:** The scooter is intended for use on hard, flat, dry paved surfaces without loose debris such as sand, leaves, rocks or gravel. Wet, slick, bumps, uneven or rough surfaces may impair traction and contribute to possible accidents. Do not ride your scooter in mud, gravel, sand, ice, or water. Watch out for potential obstacles that could catch your wheel or force you to swerve suddenly or lose control. Avoid sharp bumps, drainage grates and sudden surface changes. Stop the scooter and carefully walk it across rough or slippery road conditions.

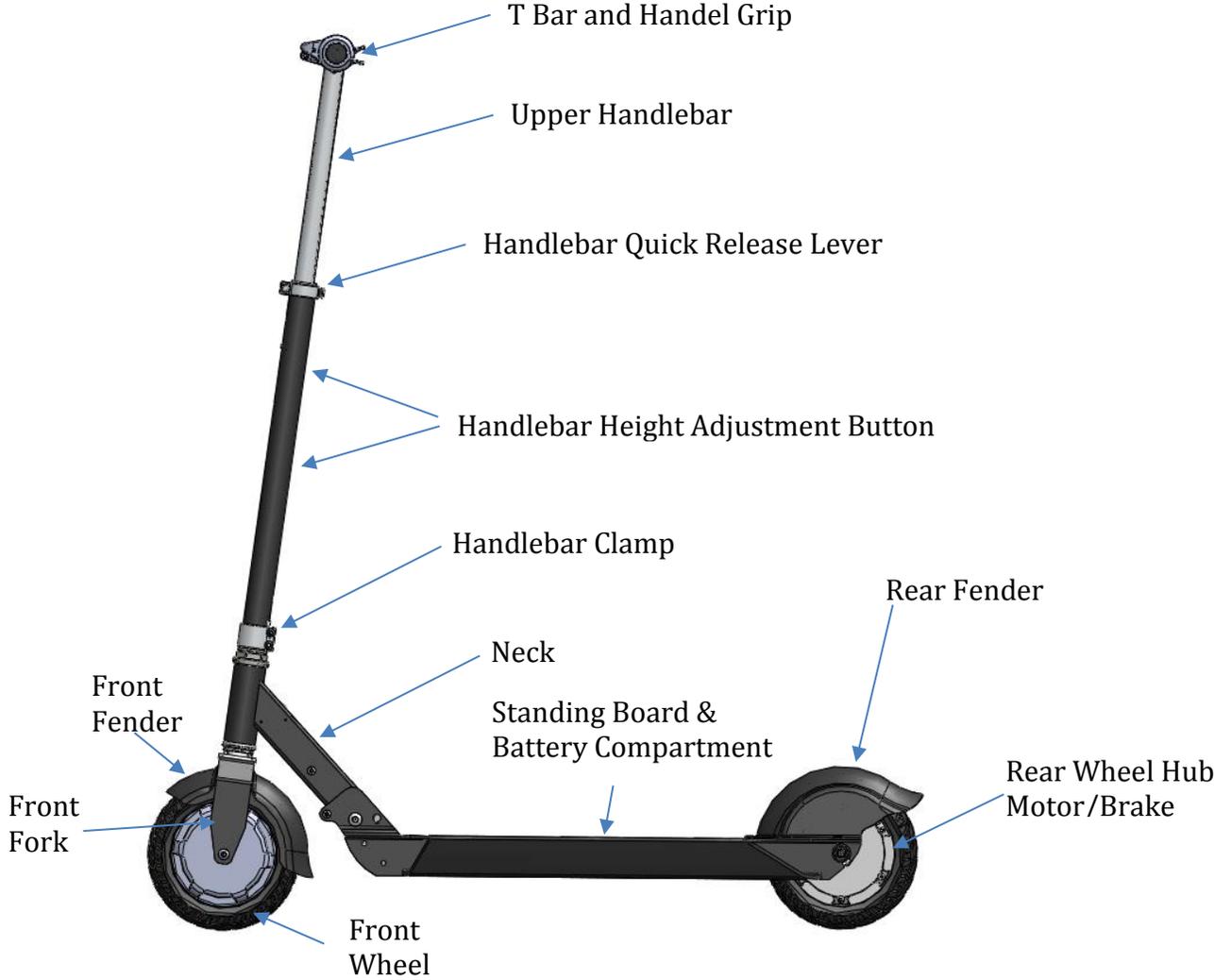
**17. WATER RESISTANCE:** Although some water resistance measures have been made, riding the scooter through standing water, rain, wet or muddy conditions runs the risk of severely damaging it. Do not immerse the scooter in water or directly spray the scooter when cleaning. When parked outside where rain is possible, cover the handlebar controls with water resistant materials to protect the electric controls.

## GLĪON MODEL 100 SPECIFICATIONS

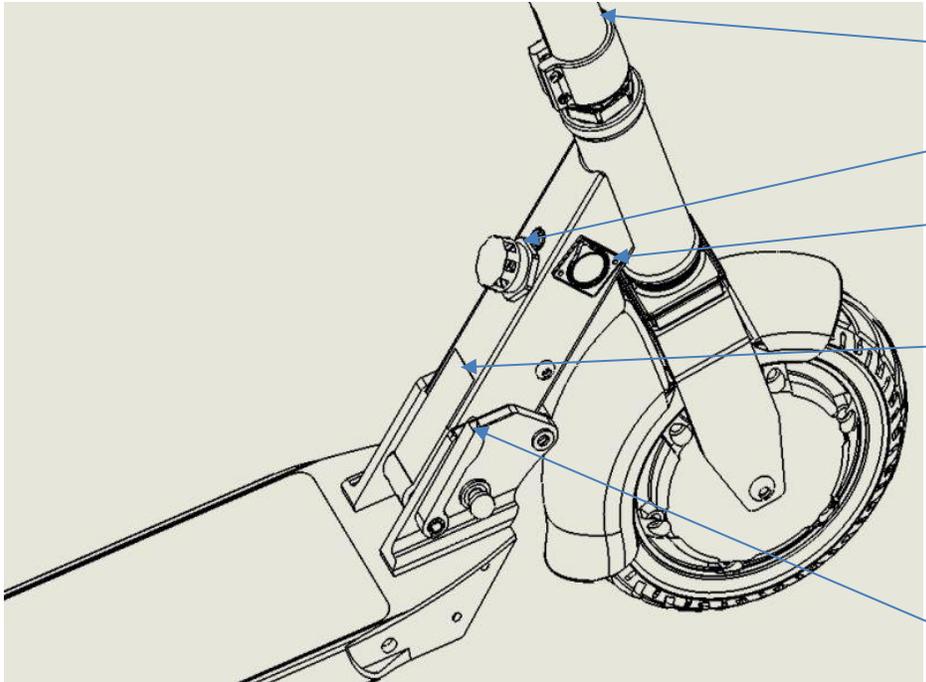
Size	Unfolded Dimension	970x1150x410mm
	Folded Dimension	950x300x200mm
	Net Weight	11.6KG
Performance	Maximum Load	100KG
	Top Speed	24km/h*
	Range	25km*
Battery	Voltage	36V
	Type	Li-ion Battery
	Capacity	6.6AH
Motor	Type	Brushless DC Motor
	Rated Output Power	250W
	Rated Voltage	36V
Charger	Input Voltage	100-240V
	Charging time	3.5h
USB Port	Output Current	1,000 mA

\* Top speed and range per charge depends on rider weight, wind speed, temperature, riding style, riding surface, battery's condition and other factors. Actual top speed and range per charge may vary.

# GLĪON PARTS DIAGRAM



**Scooter Side View Unfolded**



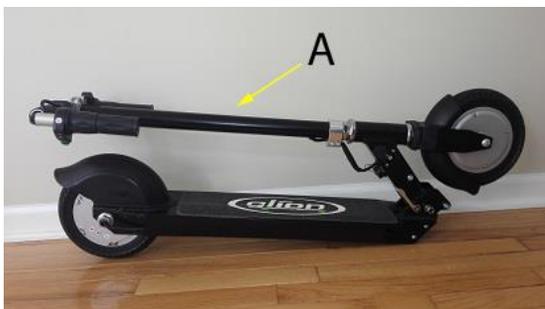
- Handlebar
- USB Phone Charging Port
- Scooter Charging Port
- Hook Plate – **Must push the handlebar forward and then press the Silver Folding Lever down to release the tension on it before folding.**
- Silver Folding Lever for Folding/Unfolding

Neck (Charging and Folding Mechanism)

## UNFOLD/FOLD INSTRUCTIONS

For video instructions, please visit our website at [glion-scooter.com](http://glion-scooter.com). We encourage you to view the video instructions prior to folding/unfolding operation to avoid damage to your Glion scooter.

### UNFOLDING YOUR SCOOTER:



1. Make sure the scooter is turned off. The LED battery indicator lights on the right handle grip should not be on.



2. Push down on the silver lever (**B**) while simultaneously lifting the handlebar (**A**) up and forward. (Put one foot or knee on the board to steady the scooter as you push the neck forward.) Continue pushing forward until the mechanism locks into place.

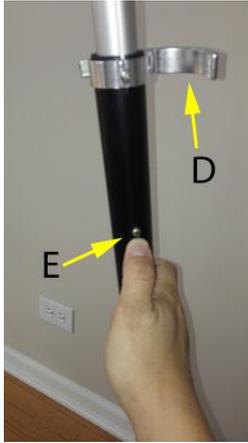


3. Lift the handlebar grips (**C**) until they lock into place. (You may do both at the same time.) Make sure both handlebars are securely retracted into the T bar.

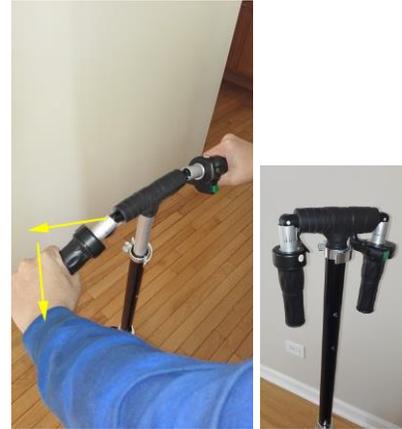


4. Open the handlebar's quick release lever (**D**). Raise the handlebar to the desired height until you hear it click and lock into place. (You have two handlebar heights to choose from (**D1**).) Lift up and push down on the handlebar to ensure it is securely locked into place. Close the quick release lever (**D**).

## FOLDING YOUR SCOOTER:



1. Make sure the scooter is off. The LED battery indicator lights on the right handle grip should not be on. Open the handlebar quick release lever **(D)**. Press in the handlebar height button **(E)** and lower handlebar. Close the quick release lever **(D)**.



2. Hold the handlebar grips. Pull straight out and then down.



3. While pressing your knee on the board to secure the scooter, push the handlebar **(A)** slightly away from you (forward) to release the tension on the hook plate folding mechanism. Press down on the silver folding lever **(B)** and lower the handlebar down to the locked position. **Reminder: The folding lever will not move unless the handlebar is slightly pushed forward to release the tension on the hook plate folding mechanism.**



4. Closed view. Scooter is in locked position and ready to carry.

## OVERVIEW OF YOUR GLĪON SCOOTER



**WARNING:** For your safety, please take the time to familiarize yourself with the handlebar controls and with its movements and balance before attempting to ride your scooter with the motor engaged. Please see our demonstration videos on our website [www.glion-scooter.com](http://www.glion-scooter.com).

1. **Powering On/Off:** Press and hold for about 1 second the on/off switch as shown (F). The battery indicator lights will indicate the power is on by lighting. If the battery indicator lights are not lit, the scooter is turned off. The scooter will automatically turn off after five minutes of non-use.



2. **Accelerator:** The right twist grip is the accelerator (G). The further you twist the accelerator towards you, the more energy you will release to the motor. **NOTE:** As a safety feature, to prevent unintended motor engagement, the motor will not start from a stand-still position while twisting the accelerator. You must first manually kick the scooter forward for initial speed before the twist grip accelerator will release energy to the motor. Also, the scooter is rear wheel drive. Be sure to have your body weight towards the front of the scooter when engaging the motor to avoid a wheelie.



3. **Brake:** The left twist grip is the brake (**H**). The brake is an electric antilock brake located inside of the rear hub motor. The further you twist the left grip towards you, the more braking force is applied. **The electronic brake only works when the scooter is turned on.** As an additional safety feature, the scooter is designed to cut power to the motor when the brake is applied. In the case where the wiring of the electric brake is damaged, the motor will not start to prevent accidents. **In a safe, controlled environment, please familiarize yourself with the braking distance of the scooter at different speeds before operating near intersections, pedestrians and other obstacles.**



4. **Kickstand:** The kickstand (**I**) is located towards the rear wheel on the left side of the standing board. Be sure to always lift the kickstand before beginning operation of the scooter.
5. **Battery Indicator Lights.** When the scooter is turned on, the battery indicator lights are turned on (**J**). Green means the battery is fully charged. Yellow means the battery is approximately 50% charged. Red indicates the battery is approaching empty. The battery indicator lights are accurate when the motor is not engaged. When the scooter is standing still, check the battery indicator lights for battery capacity status. **Do not check the battery indicator lights when operating the scooter.**



**WARNING: For your safety and for the safety of others, please take the time to practice accelerating, braking and familiarize yourself with the scooter's braking distance in an open and safe area before taking your scooter out into the general environment. IT IS YOUR RESPONSIBILITY TO MAINTAIN CONTROL OF YOUR SCOOTER AT ALL TIMES!**

## OPERATING YOUR GLIÖN SCOOTER

### Getting Ready:

1. Fully charge the battery. For safety reasons, the battery is only 50% charged when shipped from the factory (See Battery Charging Instructions Below).
2. Choose a controlled environment away from vehicles, obstacles, and other hazards for riding. **Even if you have experience with motorized scooters, vehicles, bicycles, etc., you must familiarize yourself with the function, handling, braking distance, performance, and safety of this scooter in a safe and controlled environment.**
3. Always check and obey all local laws and regulations. ***Your insurance policies may or may not provide coverage for accidents involving the use of this motorized scooter. To determine if coverage is provided, check with your insurance company or agent. Do not assume your existing insurance policies provide coverage.***
4. Unfold the scooter (See Unfolding Instructions above).
5. Adjust the handlebar to your height.
6. Raise the kickstand.
7. Complete a final roadworthiness safety check before operation.
  - a. Make sure folding mechanism, handlebar height adjust button and quick release, wheel lug nuts, other nuts, bolts, fasteners, etc, are secure.
  - b. Inspect the frame, fork and handlebars for cracks or broken connections.
8. IF RIDING YOUR SCOOTER FOR THE FIRST TIME, FAMILIARIZE YOURSELF WITH ITS MOVEMENTS AND BALANCING ON IT BY **MANUALLY OPERATING IT WITH THE POWER TURNED OFF. NOTE: THE ELECTRONIC TWIST GRIP BRAKE DOES NOT WORK WHEN THE POWER IS TURNED OFF SO CAREFULLY CONTROL YOUR SPEED.** IN A SAFE AND CONTROLLED ENVIRONMENT, ON A FLAT SURFACE, FACING FORWARD, WITH BOTH HANDS SECURELY ON THE HANDLEBAR GRIPS, PLACE ONE FOOT TOWARDS THE FRONT OF THE STANDING BOARD AND THE OTHER FOOT ON THE GROUND. USE THE GROUND LEG TO MANUALLY PUSH OR KICK THE SCOOTER FORWARD. ONCE YOU GAIN SOME SPEED, GENTLY PLACE THE GROUND FOOT ON THE STANDING BOARD BEHIND YOUR FRONT FOOT. REPEAT THE SAME MOVEMENTS ONCE THE SCOOTER SLOWS DOWN TO KEEP IT PROPELLED FORWARD. RIDING THE SCOOTER WITHOUT THE POWER ENGAGED DOES NOT DAMAGE IT, BUT REMEMBER NO ELECTRONIC BRAKES. **DO NOT OPERATE THE SCOOTER WITH THE POWER TURNED ON UNTIL YOU FEEL CONFIDENT MANUALLY PROPELLING THE SCOOTER.**

### **Riding the Scooter Powered:**

1. Raise the kickstand.
2. Press the power button to turn on the scooter. The battery indicator lights on the right handle grip should be lit when the scooter is turned on.
3. With both hands on the handlebar and one foot located towards the front half of the standing board and one foot on the ground, manually push the scooter forward and slowly twist the accelerator. The scooter is rear wheel drive. Be sure to have the foot on the standing board located towards the front of the standing board when engaging the motor to avoid a wheelie.
4. As the motor begins to slowly propel the scooter forward, place the foot which pushed off the ground onto the riding board behind your front foot. Twist the right grip more to increase speed and carefully Glion.

### **Stopping the Scooter:**

1. Twist the left grip toward you to begin the braking process. The harder and faster you twist, the quicker the stopping process. In a safe, controlled environment, please familiarize yourself with the braking distance of the scooter at various speeds before operating near intersections, pedestrians and other obstacles.



**WARNING: Always ride at speeds you can comfortably and safely control. Take the time to familiarize yourself with the electronic brakes and the distance it takes to come to a complete stop at various speeds. Failure to do so could result in serious injury or death.**

### **BATTERY AND CHARGER**

Each electric scooter is equipped with a lithium battery and a smart charger designed specifically for each other. **ONLY USE THE CHARGER SUPPLIED BY THE MANUFACTURER TO CHARGE THE SCOOTER.** Do not charge the battery with any other charging system. If the battery or charger is damaged due to improper use, the limited manufacturer warranty shall be void. Do not operate the charger near flammable materials such as carpet. Ensure a dry environment. Never allow the charger or cable to come into contact with water as this may result in electric shock. Never touch the charger or cable with wet hands. Disconnect the charger from the outlet if any fault arises during charging. Always pull the plug, not the cable. Do not allow the charger or cables to be damaged or crushed by sharp edges or heat. The charger supplied with the electric scooter should be regularly examined for damage to the cord, plug, enclosure and other parts. In the event of such damage, the

scooter must not be charged until the charger has been repaired or replaced. Unplug the charger and disconnect from the scooter when not in use.

#### **BATTERY:**

1. Fully charge the battery before first time operation (see *Instructions For Charging* below). For safety reasons, the battery is only 50% charged when shipped from the factory. The battery is fully charged when the LED light on the charger turns green.
2. Always charge the battery in a clean, dry location, free of debris.
3. Charge the battery frequently. The battery can be recharged at any time. Do not think that you need to fully deplete the battery before recharging it. In fact, frequent partial discharge/charge cycles will prolong the battery life vs. full discharge/charge cycles.
4. Fully charge the battery before storing the scooter for extended periods.
5. When not in use, periodically recharge the battery once every three months.
6. Battery damage due to water, collision, improper storage and other non-normal factors is not covered by the limited manufacturer warranty.



Charging Indicator  
Light

#### **CHARGER:**

1. The battery is charging when the LED light on the charger is red. When the battery is 100% charged, the charger will automatically stop charging and the light on the charger will go from red to green. When the LED light on the charger is green, the battery is fully charged.
2. The provided charger has a built in overcharge protection to prevent the battery from being overcharged.
3. Charging time is approximately 3.5 hours for a fully discharged battery.
4. Regularly inspect the charger for damage to the cord, plug, enclosure and other parts and in the event of such damage, the charger must not be used until it has been repaired or replaced.
5. Unplug the charger from the wall outlet when not in use.
6. Use only the charger supplied with this scooter or a recommended replacement specified by Glion.

## INSTRUCTIONS FOR CHARGING:



1. Turn the scooter off. The charge port (**K**) is located on the frame of the scooter above the folding mechanism. Open the charge port rubber protective cover and securely plug the charger into the charge port.
2. Plug the charger into the power outlet.
3. A solid red light on the charger indicates the battery is charging. A solid green light indicates the battery is fully charged.
4. Remove the plug from the power outlet, then remove the charger from the scooter's charging socket. Secure the charge port rubber protective cover.

## USAGE:

1. You will not damage the battery by riding the scooter until the battery is fully discharged and the scooter motor shuts down.
2. Avoid operating the scooter when the battery is hot.



### **BATTERY INDICATOR LIGHTS**

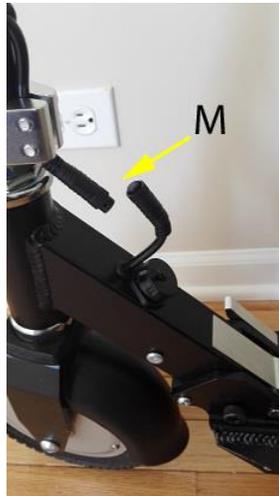
1. The battery indicator lights (**J**) are located on the right handle grip. When the scooter is turned on, the battery indicator lights are turned on.
2. Green means the battery is fully charged. Yellow means the battery is approximately 50% charged. Red indicates the battery is approaching empty.
3. The battery indicator lights are accurate when the motor is **not** engaged. When the scooter is standing still, check the battery indicator lights for battery capacity status. Do not check the battery indicator lights when operating the scooter.
4. When the battery is nearly depleted, a “soft” riding condition can occur. A “soft” riding condition means the scooter can move forward under partial throttle but under full throttle it shuts down. This occurs because under full throttle, a large instant current causes the voltage to drop in the battery reaching the controller stop limit to protect the battery and shutting down the scooter. When this happens, turn the scooter back on and drive the scooter under partial throttle until you can recharge the battery.

### **USB CHARGING PORT**

Each Glion electric scooter is equipped with a USB charging port (**L**). The charging port is located on the neck of the scooter. Carefully unscrew the cap to connect your electronic device to the USB charge port. The USB port charges at this rate (1,000 mah). It should charge most mobile phones and other consumer electronic devices. It is unsafe to operate the scooter while electronic devices are connected to the USB charging port. Before operating the scooter, disconnect the electronic device from the USB port and tighten the water resistant cap. **Although this USB charging port should work with most cellphones, as USB charging function, mechanisms and software requirements for various types/versions of cellphones or other consumer electronics could be different, Probity Cell LLC does not guarantee that the USB charging port on Glion Scooter will work with every type of**

phone or device. Check with your device manufacturer on USB charging requirements.

## BATTERY DISCONNECT



The Glion Model 100 has a battery disconnect (**M**) located above the neck of the scooter. Separating this connection isolates the battery from the controls to prevent inadvertent activation during shipping or airline travel. Please make sure the pins are properly aligned before completing the connection. There is an arrow sign on each of the water-resistant connection. The pins are aligned properly only when the two arrows point toward each other. If the battery is fully charged and the scooter will not turn on, check this connection.

## GLION SCOOTER MAINTENANCE

### MECHANICAL:

1. Add a small amount of light oil (i.e.: petroleum jelly) to the handlebar grip fold down mechanisms every six months.
2. Due to vibration, nuts and bolts can become loose. Make sure that all lug nuts, other nuts and bolts are securely fastened and tighten them if necessary. To test: Pick your scooter up 1-2 inches and bounce it off the ground. Do a quick visual and tactile inspection of the whole scooter. Make sure you inspect all visible nuts, bolts, and structural welds. If

anything sounds, feels, or looks loose, or shows signs of stress replace or secure them.

**BATTERY:**

When used normally, the lithium battery provided with your scooter should not lose more than 30% of its capacity within the first 500 charging cycles. Average battery life for a properly maintained lithium ion battery is approximately 1,000 charge/discharge cycles. If you notice your travel distance significantly diminished despite having a full charge, it is a sign the lithium ion battery needs to be replaced.

Fully charge the battery before storing the scooter for extended periods. Periodically recharge the battery at least every 3 months during storage.

**BATTERY DISPOSAL:**

Your Glion product uses lithium ion batteries, which must be recycled or disposed of in an environmentally safe manner. Do not dispose of a lithium ion battery in a fire. The battery may explode. Do not dispose of a lithium ion battery with your household trash. The incineration, landfilling, or combining a lithium ion battery with your household trash is prohibited in most jurisdictions. Locate a place that collects and recycles lithium ion batteries. To search online, go to [www.call2recycle.org](http://www.call2recycle.org) and enter your zip code, or if you prefer to locate a place by phone, dial 1-877-2-RECYCLE to find the nearest retailer that collects lithium ion batteries.

**STORAGE AND DAILY CARE**

1. Do not store the scooter in direct sunlight, in damp places, or in temperatures below -5° C (23° F) or above 43° C (110° F).
2. Fully charge the battery every three months if not in use.
3. Keep the scooter clean (See section on Cleaning and Servicing).

**GENERAL TROUBLESHOOTING**

If you experience problems with your scooter, please refer first the following troubleshooting guide:

**Problem: The scooter does not operate.**

Possible causes/solutions:

1. The scooter is not turned on. Solution: Turn on scooter.
2. The battery is not charged. Solution: Charge Battery.
3. The left twist grip electronic brake is inadvertently engaged. Solution: Make sure electronic brake is not accidentally twisted.
4. The battery disconnect located at the neck of the scooter is loose. Solution: Secure battery disconnect connection.

5. The operator is not engaging the motor by manually kicking the scooter.  
Solution: The scooter must be slowly rolling forward to engage the motor.

**Problem: The Scooter Operates Intermittently.**

Possible causes/solutions:

1. The battery is low on charge causing soft riding condition. See page 18 of User Manual for description of soft riding condition. Solution: Recharge Battery.
2. The battery disconnect located at the neck of the scooter is loose.  
Solution: Secure battery disconnect connection. See page 19 of User Manual.

**Problem: Short ride time/runs slow.**

Possible causes/solutions:

1. Rider weight. Solution: Do not exceed 100 kg (220 lbs.) maximum weight limit.
2. Riding conditions. Solution: Use only on flat, dry surfaces. Avoid inclines and areas with debris on surface.
3. Battery not fully charged. Solution: Charge battery until full.
4. Old/Damaged Battery. Solution: Replace Battery. Contact Customer Service on our website: [www.glion-scooter.com](http://www.glion-scooter.com).

IF YOU'VE CONSULTED THE TROUBLESHOOTING GUIDE AND ARE STILL HAVING PROBLEMS WITH YOUR SCOOTER, PLEASE CONTACT CUSTOMER SERVICE ON OUR WEBSITE: [www.glion-scooter.com](http://www.glion-scooter.com). Also visit our website for replacement parts, product support, instructional videos. Use only replacement parts supplied by Glion.

## **CLEANING, STORING, AND SERVICING**

1. **KEEP YOUR SCOOTER DRY:** Do not ride your scooter in wet conditions unless unavoidable. Dry off your scooter immediately.
2. **KEEP YOUR SCOOTER CLEAN:** Remove dust and dirt from your scooter with a wrung-out damp rag. Dry immediately. Never use solvents. Do not spray your scooter down with water or submerge it.
3. **STORAGE:** Battery performance is susceptible to temperature. Do not store your scooter in direct sunlight or in a high temperature environment like inside of your car. Store your scooter inside, out of the elements. Room temperature is ideal for storage. Avoid storing the scooter in wet environments. Recharge the battery in full after it has been completely

discharged and before storing the scooter for longer periods. Even in storage, please monitor the battery level and recharge the battery fully at least once every 3 months.

- 4. SERVICE:** Should your scooter require service, DO NOT RETURN TO THE STORE! Please contact customer service through our website. Your satisfaction is our greatest priority! Glion.

## GLĪON LIMITED WARRANTY

Probity Cell LLC, dba GlĪon® (“Seller”) warrants to the first retail purchaser of this product that it is free from defect in materials and/or workmanship for a period of 12 months from the date of purchase. This limited warranty does not cover normal wear and tear or any damage, failure or loss caused by improper maintenance, storage or use of the GlĪon electric scooter. This limited warranty will be void if the product is ever used in a manner other than for recreation or transportation, modified in any way, or rented.

If, during the limited warranty period, this product appears to contain a defect covered by this limited warranty, email [support@glion-scooter.com](mailto:support@glion-scooter.com), before dismantling this product. Then send the product, pre-paid and insured, to our service center for warranty repair. You will be advised of shipping instructions in reply to your email. Please include a brief description of the problem and a dated proof-of-purchase receipt with any product returned for warranty repair. Products returned to Seller for warranty repair, which upon receipt by Seller are confirmed to be defective and covered by this limited warranty, will be repaired or replaced (at Seller’s sole option) at no cost to you and returned pre-paid. Defective parts will be repaired or replaced with new or factory-rebuilt parts at Seller’s option.

**ALL IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE ONE-YEAR LIMITED WARRANTY PERIOD SET FORTH ABOVE, AND NO IMPLIED WARRANTIES WILL EXIST OR APPLY AFTER SUCH PERIOD. Some states do not allow**

**limitations on how long an implied warranty lasts, so the above limitation may not apply to you. THIS LIMITED WARRANTY DOES NOT COVER NON-DEFECT DAMAGE, DAMAGE DUE TO NORMAL WEAR AND TEAR, DAMAGE CAUSED BY IMPROPER OPERATION, MAINTENANCE OR STORAGE OF THE PRODUCT (INCLUDING, BUT NOT LIMITED TO ABUSE, MISUSE, FAILURE TO PROVIDE REASONABLE AND NECESSARY MAINTENANCE, UNAUTHORIZED REPAIRS OR ANY ALTERATIONS TO THIS PRODUCT).**

**UNDER NO CIRCUMSTANCES SHALL SELLER BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES ARISING DIRECTLY OR INDIRECTLY IN CONNECTION WITH USE, OR INABILITY TO USE, THIS PRODUCT. IN NO EVENT SHALL SELLER'S LIABILITY FOR BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE OR STRICT LIABILITY EXCEED THE COST OF THE PRODUCT COVERED HEREBY. NO PERSON IS AUTHORIZED TO ASSUME FOR SELLER ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF THIS PRODUCT.**

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