



General Manager



Bolzano, 4 July 2011

To **Williams Medical Ltd**

Subject: production non-conformity due to wrong component

Herewith we would inform you that on some OB2012 medical suction unit you purchased recently a wrong value fuse may have been installed different from the one contemplated in the original project. In place of a delayed intervention 15A fuse ('T' kind) a 5A one might have been installed instead (with delayed intervention anyhow).

This may result in the discontinuance of the device functioning, particularly after its switch on. This occurrence only happens when the device is battery powered.

In order to solve the problem we invite you to replace the fuse placed in the unit with another one which is usually provided together with the user manual.

It will be our duty to supply you with spare fuses for your future convenience via forwarder or priority mail. We would like to apologise for any inconvenience this might cause to you due to the wrong labeling process on the fuses manufacturer side.

The serial numbers of the units that might be affected are the following:

Customer	Invoice n°	Sold qty	Serial number
WILLIAMS MEDICAL	1293 dated 22.04.11	40	1001110540-1001110579
WILLIAMS MEDICAL	2112 dated 30.06.2011	4	1001110424+1001110753-1001110755
WILLIAMS MEDICAL	2112 dated 30.06.2011	5	1101110095-1101110099
WILLIAMS MEDICAL	2112 dated 30.06.2011	5	1101110050-1101110054

#### Problem solving procedure:

1. Take the device off the package and identify the fuse holder.



2. Use a flat head screwdriver to open the fuse holder and take the fuse out. The screwdriver head should fit the fuse holder loophole.





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3. After the thread part containing the fuse is taken out, extract the fuse itself.



4. Take the fuse out as showed in the picture and replace it with the correct one (that we sent you or that you found inside the sachet attached to the user manual). The writing on the metal side of the fuse must say 'T15A'.



We remain at your complete disposal for any further assistance.

Best Regards

General Manager – Oscar Boscarol srl  
Brazzo Daniele