

# Alcatel-Lucent **OmniPCX** Office



**Alcatel-Lucent IP Touch 4018 Phone**  
**Alcatel-Lucent IP Touch 4008 Phone**  
**Alcatel-Lucent 4019 Digital Phone**


















## Introduction

Thank you for choosing a telephone from the IP Touch 4008/4018 Phone/4019 Digital Phone range manufactured by **Alcatel-Lucent**.

Your terminal has a new ergonomic layout for more effective communication.



## How to use this guide

-  Lift the receiver.
-  Hang up.
-  Numeric keypad.
-  Means that the feature is subject to programming. If necessary, contact your installer.
-  Adjustment "reduce".
-  Adjustment "increase".
-  Speaker, Handsfree.
-  Move the navigation key up or down.
-  To go back one level (press and release) or to return to the welcome page (press and hold) ; during a call, can be used to access the different pages (Menu, Main, etc.) and to return to the telephone screens.
-  Line key.
-  Specific key on numeric keypad.
-  Partial view of display.
-  Fixed key.
-  MENU key.
-  Voice mail access key.

These symbols may be supplemented by small icons or text.



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# Getting to know your telephone

Receiver

Alphanumeric keypad



## ■ Audio keys



**END key:** to terminate a call.



**Handsfree/Speaker Key:** to make or answer a call without lifting the receiver (Alcatel-Lucent IP Touch 4008/4018 Phone).

- lit in handsfree mode or headset mode (short press).
- flashing in speaker mode (long press).



**Intercom/Mute key:**

- During a call: press this key so that your party cannot hear you.
- Terminal idle: press this key so that you can automatically answer a call without lifting the receiver (Alcatel-Lucent IP Touch 4008/4018 Phone).



**To adjust the speaker or receiver volume up or down**

## ■ Function keys



**Messaging key to access various mail services**

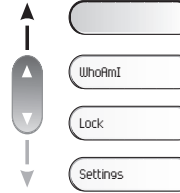
If the key flashes, a new voice message or a new text message has been received.



**'Redial' key :**

- To access the 'Redial' feature (short press)
- Call back on the last 10 number dialled (long press).

## ■ Navigation



**Up-down navigator:** used to navigate around the home page, through the menus or in a text zone when entering characters.

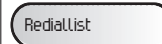
The home page consists of:

- Information on the status of the set (set locked, call forward, etc.)
- Date and time
- Set programming and configuration features

## Functions accessible (set in idle position):



Identifying the terminal you are on .



Call back one of the last 10 numbers dialed .



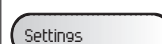
Lock / unlock your telephone .



Programming an appointment reminder.



Forward your calls to another number. (immediate forwarding, forward to voice mail, forward to bleeper).



Configure the set (personal assistant, display, ring tone, voice mail, etc.) .



Using dial by name.

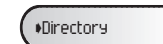
## Features accessible on call:



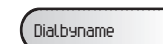
Placing a call on hold (HOLD).



Sending DTMF signals.



Store the number in the personal phone book.



Call a second party using call by name.



Transfer a call to the voice mailbox of an absent party.

Other features can be accessed depending on the configuration of the system.



**OK key:** used to validate your choices and options while programming or configuring.



**Back/Exit key:** to return to previous menu (short press) or return to first screen (long press). You can also use this key to correct a character you entered.

## ■ Feature keys and programmable keys



**Guide key:** Use to obtain information on the pre-programmed keys or to access the set programming or configuration.



**Phone book key:** Phone book key to access your personal phone book (short press) or to make a call by name (long press or press twice).



**Pre-programmed feature keys and programmable key**

Lit when the feature associated with the key is activated.

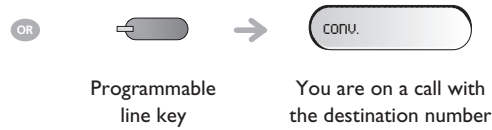
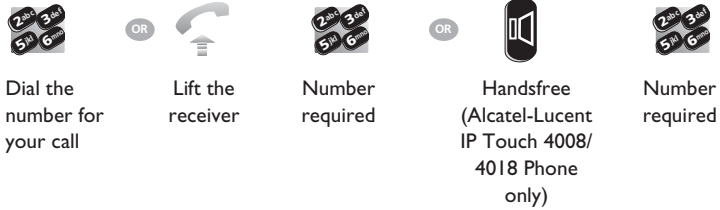
The 6-key block consists of:

- two line keys,
- one 'immediate forwarding or cancel call-forward' key,
- one 'conference' key,
- one 'transfer' key,
- one speed dial key to programme.

# 1

## Using your telephone

### 1.1 Making a call



*To make an external call, dial the outside line access code (9) before dialing your party's number. The digit 9 is the default code for an outside line.*

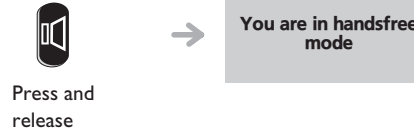
*For the attendant, dial '0' (by default).*

### 1.2 Answering a call



### 1.3 Using the telephone in 'Hands free' mode (Alcatel-Lucent IP Touch 4008/4018 Phone only)

- Terminal idle:

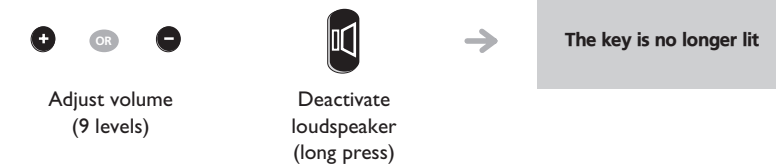


- Call in progress:



*During a call, you can lift the receiver without terminating the call.*

### 1.4 Activating the loudspeaker during a call (receiver lifted) - Speaker.



*Press and release the loudspeaker key to switch to handsfree mode (light steady) (Alcatel-Lucent IP Touch 4008/4018 Phone).*

# Using your telephone

## 1.5 Calling your party by name (company directory)



Long press or press twice

First letters of your party's name

Select the name from the displayed list

You enter your contact's name in predictive text mode. In this mode, enter each letter of the name by pressing only once on the key with this letter.

## 1.6 Making a call using the personal phone book



Press and release

Press the programmed key directly (0 to 9)

Select the contact to call

Start the call

## 1.7 Screening calls using the voice mailbox (Alcatel-Lucent IP Touch 4008/4018 Phone only)

This service lets you screen incoming calls to your voice mailbox. When your caller leaves his message you can choose to communicate with him.

### • Activating call screening :



'Voice mail filtering' programmed key

Enter your personal code

Same key to stop listening and deactivate the screening

### • When you receive a call :



Name or number of the caller



to take the call

to stop listening only

## 1.8 Redial

- Redialing the last number dialed (redial)



'Redial' key (short press)

- Call back one of the last 10 numbers dialed



'Redial' key (long press)



Select the No. from the last ten dialed



Start the call

## 1.9 Making a callback request to a busy number






# Using your telephone

## 1.10 Answering an internal call in intercom mode (Alcatel-Lucent IP Touch 4008/4018 Phone only)

You can answer without lifting the receiver. When you receive an internal call, your telephone rings and you are connected directly in handsfree mode. The screen shows the caller's identity.

### To activate - Terminal idle:



 *When your caller hangs up, intercom mode remains active.*

### To deactivate - Terminal idle:



## 1.11 Sending DTMF signals

Even if your system is not touchtone by default, during a call you sometimes have to send DTMF signals, to a voice server, an automated attendant or a remotely consulted answering machine.



You are on a call with the destination number

To activate

 *The feature is automatically cancelled when you hang up.*

## 1.12 Mute, so that your party cannot hear you

You can hear your party but he/she cannot hear you:



You are on a call with the destination number

Disable microphone



Resume the call

2.1 Making a second call during a call



You are on a call with the destination number

Number of second party

Auto call back (short press)

The first call is placed on hold

Other methods for calling a second party



Call back one of the last 10 numbers dialed (long press).



Calling from your personal directory (PersSpDial) (long press or press twice (phone book key))



.Using dial by name.

long press or press twice



Programmable line key.

To cancel your second call and recover the first:



You are on a call with the destination number

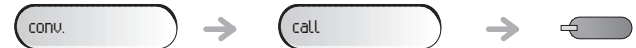
Key for the line whose light is flashing



If you make an error, hang up: your telephone will ring and you will recover your first call.

2.2 Answering a second call during a call

A second party is trying to call you:



You are on a call with the destination number

Name or no. of the caller displayed for 3 seconds

Light flashes

answer displayed call



Line key for which icon is flashing

To return to your first caller and end the call in progress



You are on a call with the destination number

Key associated with the 'incoming call' icon

2.3 Switching between calls (Broker call)

During a call, a second call is put on hold. To alternate between calls:



Light flashes

# During a call

## 2.4 Transferring a call

- To transfer your call to another number:



You are on a call with the destination number

No. of the 2nd terminal

- If the number receiving the transfer answers:



'Transfer' programmed key

You can also transfer your call immediately, without waiting for your party to answer.



*Transfer between two outside calls may not be possible, depending on system configuration.*

## 2.5 Transfer a call to the voice mailbox of an absent party

During the call, you want to transfer your party to the voice mailbox of another party.



You are on a call with the destination number

Number of second party

## 2.6 Three-way conference with internal and/or external parties (conference)

- During a call, a second call is on hold.



You are on a call with the destination number



'Conference' programmed key

- Cancel the conference and remain with your second party (Place your first party on hold)



'Conference' programmed key

- hang up on all correspondent



end

- After the conference, to leave your two parties talking together:



Cancel the conference



'Transfer' programmed key

## 2.7 Placing a call on hold (HOLD)

- Private hold:

During a call, you may place the call on hold and recover it later, on the same telephone

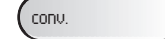


You are on a call with the destination number

- Press 'Hold' to recover the call on hold



Key for the line whose light is flashing



# During a call

## 2.8 Parking a call

You can park a call and retrieve it on another extension:



You are on a call with the destination number

• **To recover the parked call:**



Number of telephone from which call was parked

*If the parked call is not recovered within a preset time (1 min 30 by default), it is either transferred to the attendant or it rings back the extension that parked the call, depending on system configuration.*

## 2.9 Barge-in/Intrusion into an internal call

Your party's line is busy. If the number is not "protected" and if authorized, you can intrude into the call:



'Intrude on a call' programmed key

• **Protection against Barge-in/intrusion:**



'Communication protection' programmed key

Enter the number desired

*Protection is cancelled when you hang up.*

## 2.10 Store a number

During a call, to save the number onto a call key:



You are on a call with the destination number

select the key to programme (0 to 9)



display number



Enter the name of your party\*

Confirm

Confirm

\* Enter the name of your party :



enter the text: the number pad keys have letters that you can display by successive presses



position the cursor in the entry field



erase last character entered



enter a digit (keys 0 to 9)

## 2.11 Adjust audio volume

During a call, to adjust the volume level of the loudspeaker or receiver:



You are on a call with the destination number

Adjust audio volume

# 3

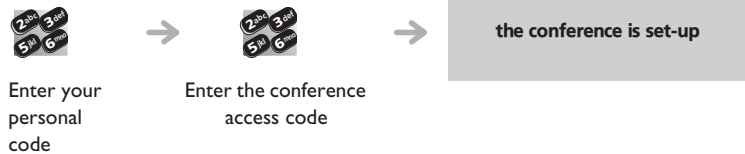
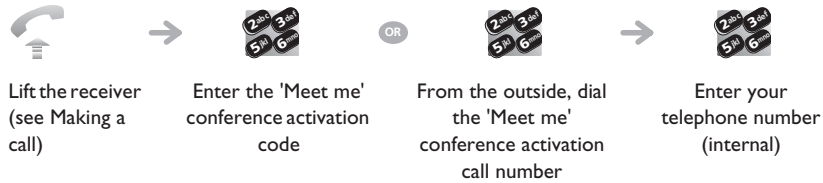
# 'Meet me' conference

The 'Meet me' function is used to set up a conference with a maximum of 6 persons: the 'master' of the conference (who has the rights for initiating the conference) and the participants (maximum of 5) who meet for the conference.

## 3.1 Initiate a 'Meet me' conference

In order for the participants to join the conference, you must first decide on a meeting time for the conference and send them the access code.

*When the system prompts you to enter a code or password, you are allowed 3 attempts before the system rejects your request.*



- Activation code: this code is defined by the administrator during system configuration
- Call number for activating the 'Meet me' conference: this call number is used by the conference master when he wishes to initiate a conference from an external set. This number must have been defined previously by the system administrator
- Password: the default password cannot be used. If necessary, refer to chapter.

*When the conference master on-hooks, all the communications will be cut-off.*

## 3.2 Join a 'Meet me' conference

Once set-up by the conference master, the participants can join the 'Meet me' conference (5 participants maximum).



- Joining code: this code is defined by the administrator during system configuration
- Call number for joining the 'Meet me' conference: this call number allows the participants to join a conference from an external set. This number must have been defined previously by the system administrator

*An audible beep sounds when a participant joins the conference. 2 audible beeps sound when a participant leaves the conference.*

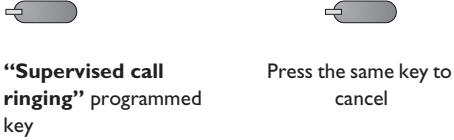
*You cannot join a conference if the maximum allowed number of participants is already reached.*

*If the conference has not yet been set up by the conference master you are put on hold until the conference is initiated (5 minutes maximum).*

*If you cannot directly reach the conference, you have to call first an internal user or an automatic operator. This one dials the call number for joining the 'Meet-me' conference and then transfers your call (10 seconds).*

4.1 Receiving supervised call ringing

To receive special ringing for calls to another number:



4.2 Answering a night or a general bell

When the attendant is absent, outside calls to the attendant are indicated by a general bell. To answer:



You are on a call with the destination number

4.3 Manager/assistant screening

System configuration allows “manager/assistant” groups to be formed, so that the manager’s calls can be directed to one or more secretaries.

• From the manager’s or assistant’s telephone:



Press “Screening” key



Press the same key to cancel

*Screening is indicated on the manager’s telephone by the icon corresponding to the “screening” programmed key.*

4.4 Individual pick-up

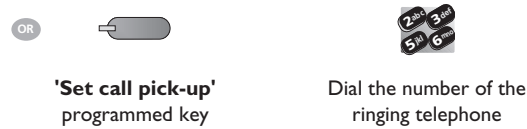
You hear a telephone ringing in an office where no-one can answer. If authorized, you can answer the call on your own telephone.

• If the telephone ringing is in your own pick-up group:



‘Group call pick-up’ programmed key

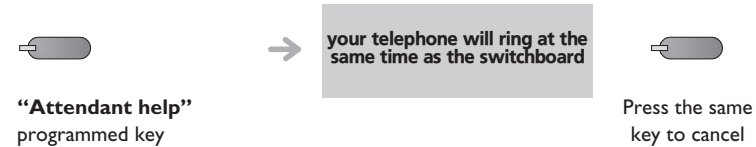
• If the telephone ringing is not in your pick-up group:



*The system can be configured to prevent call pick-up on certain telephones.*

4.5 Answering briefly in place of the attendant

Outside calls to the attendant will ring on your telephone and you can answer the call:



“Attendant help” programmed key

• Calls to the switchboard:



# Sharing

## 4.6 Hunt groups

### • Hunt group call:

Certain numbers can form a hunt group and can be called by dialing the group number.



No. of group to be called

### • Temporary exit from your hunt group:/Return into your group:



'Leave group'  
programmed key

Your group number

*Belonging to a group does not affect the handling of speed dials. A specific telephone within a group can always be called by using its own number.*

## 4.7 Calling an internal party on his/her pager

The number called does not answer and you know that the person called has a pager:



Your party does  
not answer

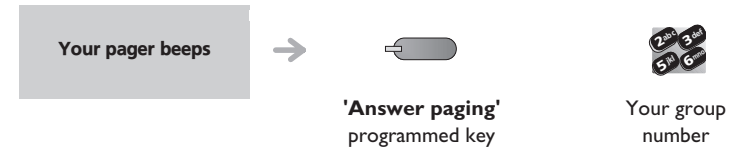
'Paging'  
programmed key

→ Paging in progress is displayed

*Your party can answer from any telephone in the system.*

## 4.8 Answering a call on your pager

A call on your pager can be answered from any telephone within the system.



## 4.9 Calling a party on his/her loudspeaker

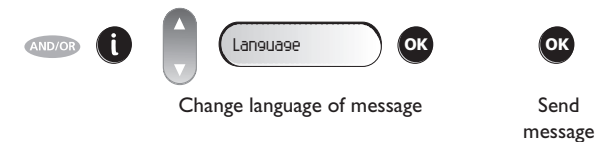
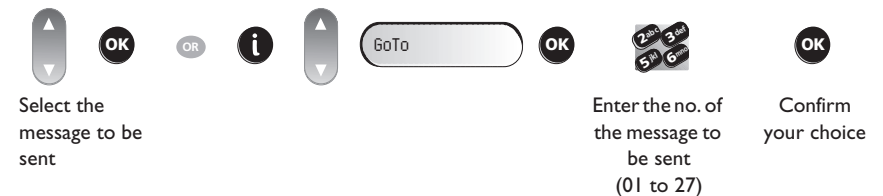
Your internal party does not answer. If authorized, you can remotely activate your party's phone:



## 4.10 Sending a written message to an internal party

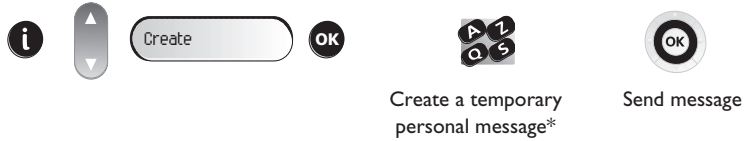


### • Predefined message

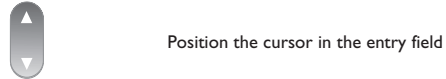
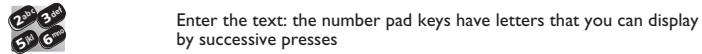


# Sharing

## Personal message



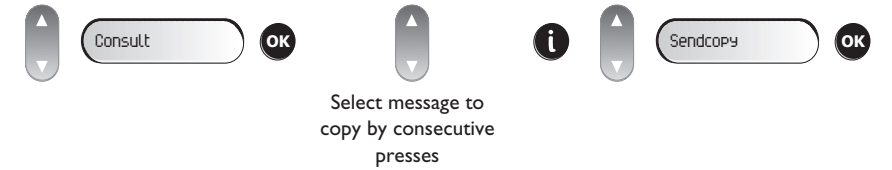
\* create a temporary personal message :



## The 27 standard messages are shown below:

1	Call me back	15	Meeting on ____ (*)
2	Call me back tomorrow	16	Meeting on ____ at _:_ (*)
3	Call me back at _:_ (*)	17	Out for a while
4	Call back ____ (*)	18	Absent for the rest of the day
5	Call the attendant	19	Absent, back at _:_ (*)
6	Call the assistant	20	Absent, back on ____ at _:_ (*)
7	I will call back at _:_ (*)	21	On vacation, back on ____ (*)
8	Use paging	22	External meeting
9	Please retrieve your fax	23	External meeting, back on ____ (*)
10	Please retrieve your mail	24	I am in room nr __ (*)
11	Please cancel your forwarding	25	In a meeting - do not disturb
12	Visitors are waiting	26	At lunch
13	You are expected at reception	27	Indisposed
14	Meeting at _:_ (*)	(*)	Messages to be completed using numeric keypad

## 4.11 Sending a copy of a voice message

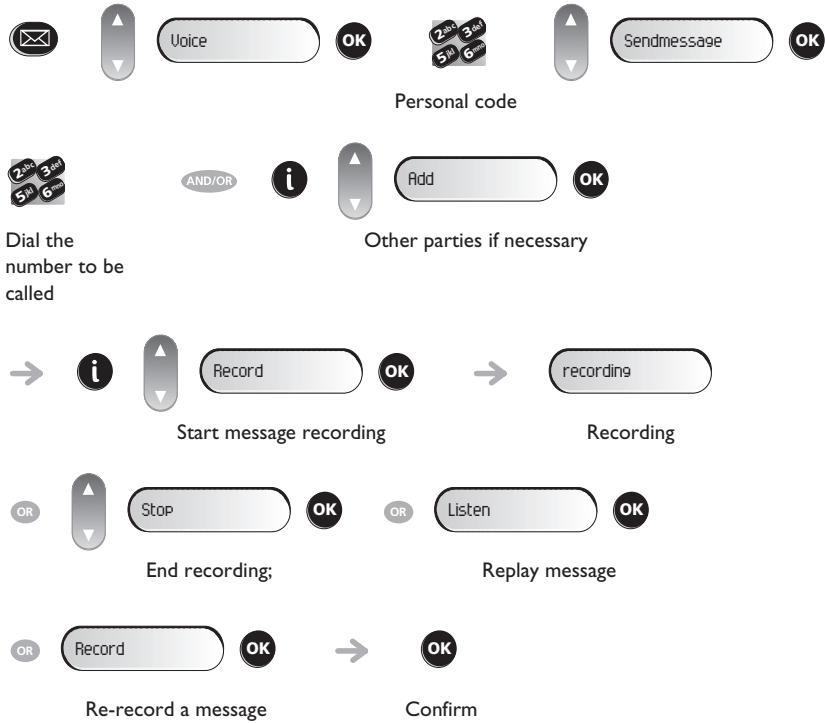


### \* To record a comment :



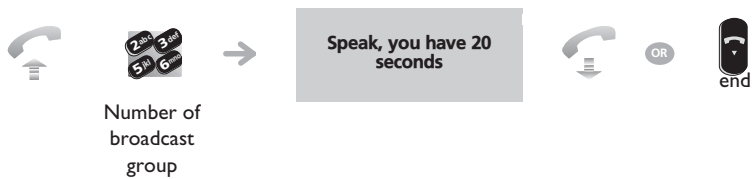


## 4.12 Sending a recorded message to a number/a distribution list



## 4.13 Broadcasting a message on the loudspeakers of a station group

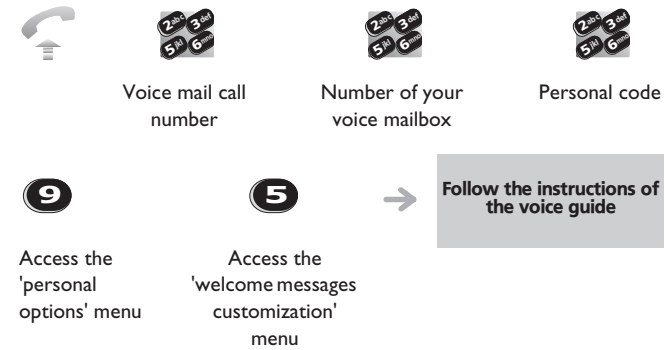
A message not requiring an answer can be broadcast on the loudspeakers within your broadcast group:



*The message will only be broadcast on terminals not in use and which have a loudspeaker.*

## 4.14 Modify the automated attendant welcome message remotely

This feature enables a user with the appropriate rights to modify the automated attendant night or day-time message.

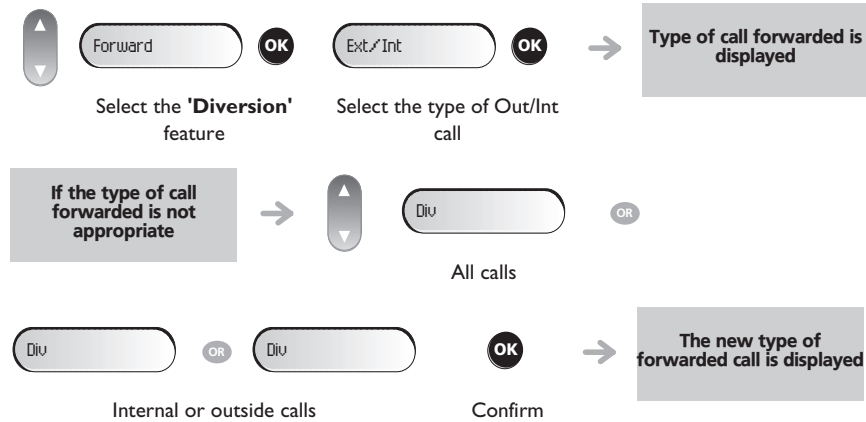


# 5

## Keeping in touch

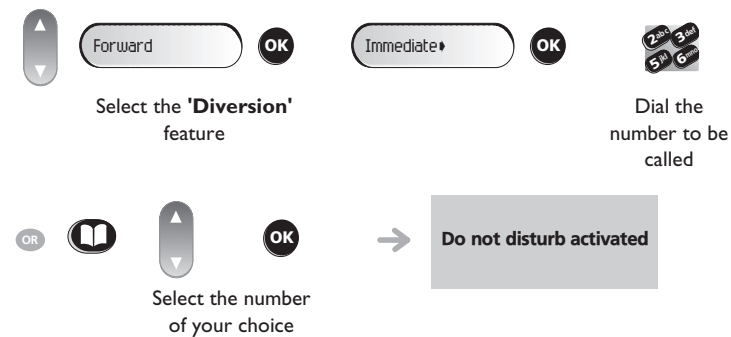
### 5.1 Selecting calls to be forwarded

When a forwarding is applied, you can select the types of call to be forwarded: outside, internal, all.



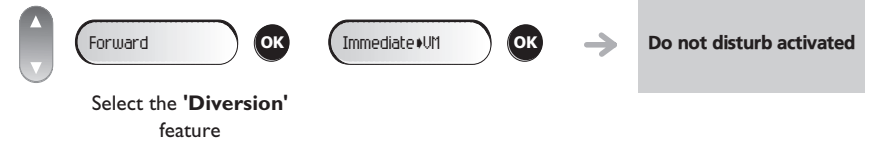
### 5.2 Diverting calls to another number (immediate forwarding)

The number can be your home, cell or mobile, voice message, or an internal extension (attendant, etc.).



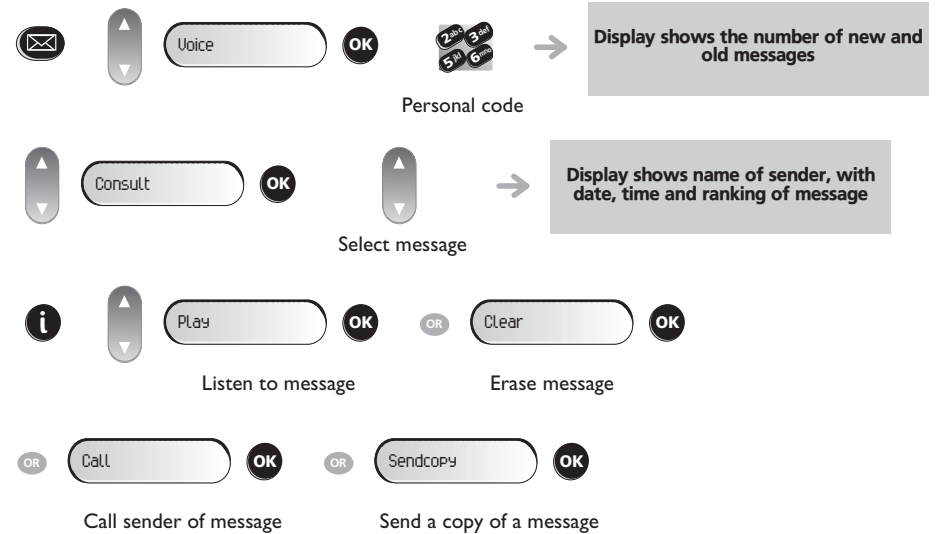
You can make calls, but only the destination number can call you.

### 5.3 Forwarding your calls to your voice message service

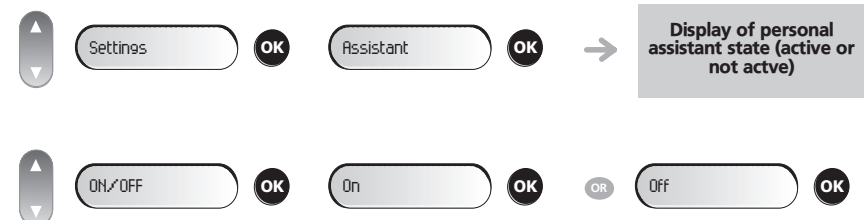


### 5.4 When you return, review your recorded messages

The light indicates that messages have been received.



### 5.5 Activate/deactivate the personal assistant



# Keeping in touch

## 5.6 Personal assistant: reaching you with one number only

Settings **OK** Assistant **OK** Menu **OK**  
Select type of forwarding

Internal.No. **OK** AND/OR External.No. **OK** AND/OR Mobile.No. **OK**  
Dial number of a colleague or other key individual      Dial an outside line number      Dial number of your cell or PWT/DECT

AND/OR Operator **OK**  
Activate/deactivate transfer to the attendant

## 5.7 Diverting calls to your pager


Callers will be able to contact you while you are moving around the company:



Forward **OK** Page **OK**  
Select the 'Diversion' feature

OR **forward to paging** programmed key → Do not disturb activated

## 5.8 Forwarding your calls from the receiving terminal ("Follow me")

You wish to receive your calls in your present location:  
Use the "Follow me" feature.

Forward **OK** Followme **OK**   
Select the 'Diversion' feature      Your extension number

OR   → Do not disturb activated

'Follow-me' programmed key      Your extension number

## 5.9 Applying a selective forwarding



You can selectively forward calls, according to the caller's identity:

 → Do not disturb activated

'Selective forwarding' programmed key

## 5.10 Diverting all group calls

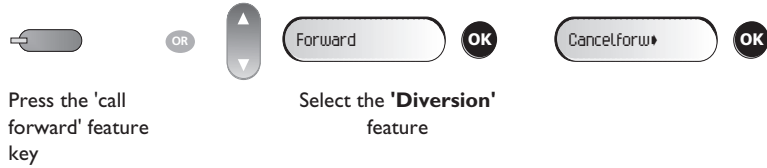
You can forward all your group calls to another internal number:

  → Do not disturb activated

'Group calls forwarding' programmed key      Number receiving forwarding

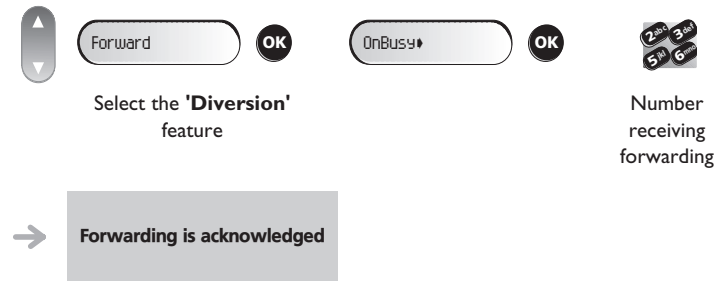
# Keeping in touch

## 5.11 Cancelling all forwardings



## 5.12 Diverting calls when your line is busy (forward if busy)

Callers can be forwarded to another telephone if you are already on the line.



## 5.13 Do not disturb

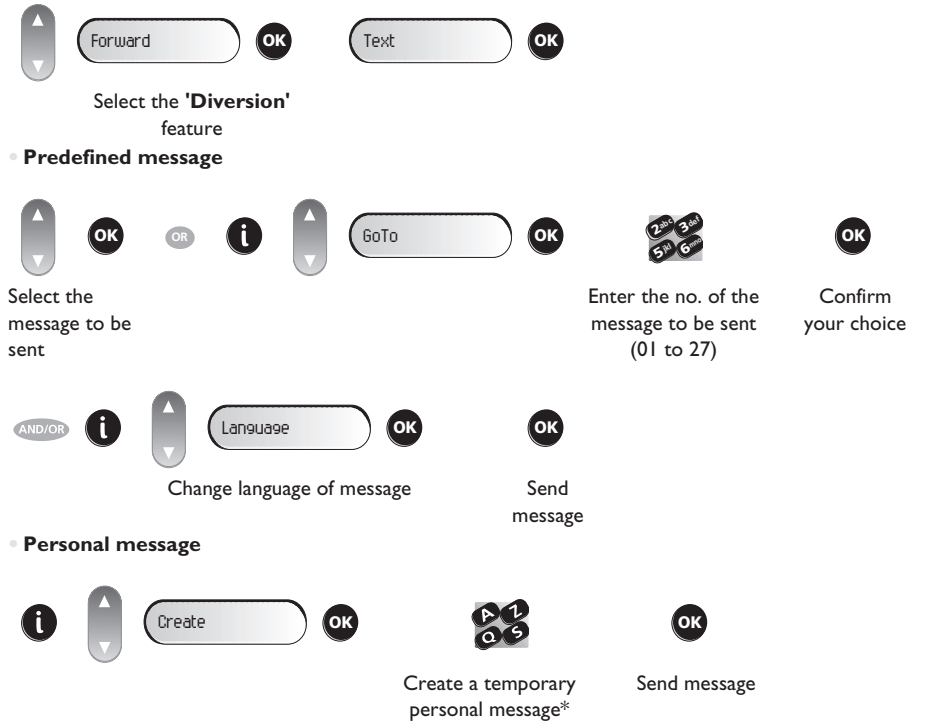
You can make your terminal temporarily unavailable for all calls.



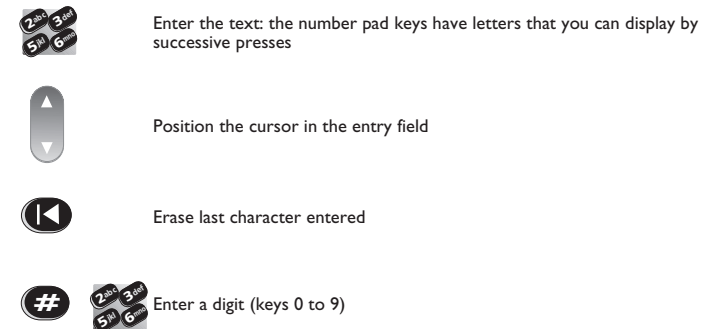
Callers wishing to contact you will see the 'Do Not Disturb' message displayed on their sets when they try to call.

## 5.14 Leaving a recorded message for internal callers

You can leave a message on your terminal which will be displayed on the screen of the terminal calling you.



\* create a temporary personal message :



# Keeping in touch

• The 27 standard messages are shown below:

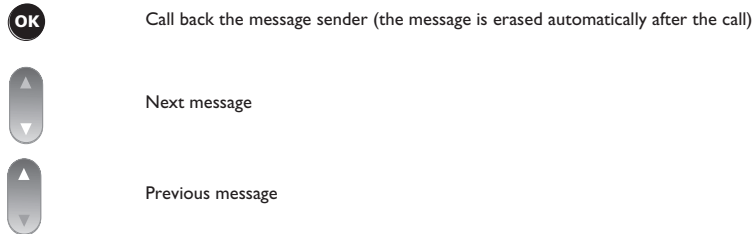
1	Call me back	15	Meeting on ____ (*)
2	Call me back tomorrow	16	Meeting on ____ at ____ (*)
3	Call me back at ____ (*)	17	Out for a while
4	Call back ____ (*)	18	Absent for the rest of the day
5	Call the attendant	19	Absent, back at ____ (*)
6	Call the assistant	20	Absent, back on ____ at ____ (*)
7	I will call back at ____ (*)	21	On vacation, back on ____ (*)
8	Use paging	22	External meeting
9	Please retrieve your fax	23	External meeting, back on ____ (*)
10	Please retrieve your mail	24	I am in room nr ____ (*)
11	Please cancel your forwarding	25	In a meeting - do not disturb
12	Visitors are waiting	26	At lunch;
13	You are expected at reception	27	Indisposed
14	Meeting at ____ (*)	(*)	Messages to be completed using numeric keypad

## 5.15 Consulting written messages

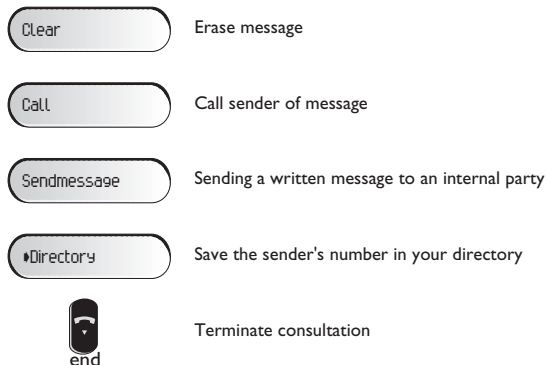
The light indicates that messages have been received.



During the display of the information:



During consultation of a message, pressing the 'i' key provides access to the following features: ( **i** )



## 5.16 Message notification

A message is left in your mailbox but you are not at your desk. You can configure your telephone so that you receive notification of the message on another telephone.



• activate/deactivate message notification



• enter the number of the set where the notification is to be received



• change the time slot

The time slot during which notification is activated can be changed.



# 6 Managing your charges

## 6.1 Charging your calls directly to business accounts

You can charge the cost of your outside calls to business account numbers.



'Project code' programmed key



Enter the number of the terminal to receive the message



Password for this internal telephone



Enter the party's number

• Adding or changing a business code during a call:



"Business account code during call" programmed key

## 6.2 Finding out the cost of an outside call made for an internal user from your terminal



the call is placed on hold

Programmed key 'Cost Total Recall'



Transfer



OR



Outside number called

Transfer call to your party on hold

• When the internal party who has taken the call on-hooks, you are called back and can:

1. Read information concerning call (cost, duration, number of units.).



OK



Name of internal user and cost of call

2. Print a charge ticket.



Print



3. Terminate consultation.




OK



# 7 Programming your telephone

## 7.1 Initializing your voice mailbox

Light flashes  Enter your personal code, then record your name following the voice guide instructions

 Your personal code is used to access your voice mailbox and to lock your telephone.


## 7.2 Customizing your voice greeting

You can replace the greeting message by a personal message.

 Settings  Mailbox  Customise 

→ recording

### Recording

During consultation of a message, pressing the 'i' key provides access to the following features: (  )

Stop To stop the recording

Pause To pause recording


Record To record the message again

## 7.3 Modifying your personal code





Your personal code is used to access your voice mailbox and to lock your telephone.

 Settings  Option  Password 





 Old code (4 digits)       New code (4 digits)       Display requests confirmation of new password

 As long as your voice mailbox has not been initialized, the personal code is 1515.





## 7.4 Configuring the telephone ringer

 Settings  Set  Ringing 

### ▼ Choose the tune

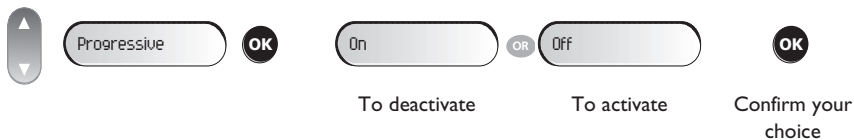
 Tune+    Select the melody of your choice (16 tunes)      Confirm your choice

### ▼ Adjusting the ringer volume:

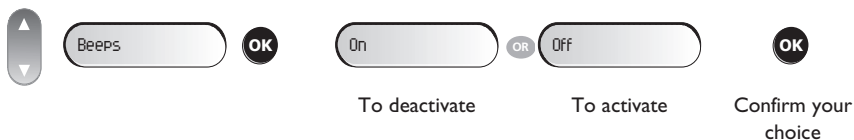
 Level+    Select the level of your choice (12 levels)      Confirm your choice

# Programming your telephone

## ▼ Activate/disable meeting mode (progressive ringing)



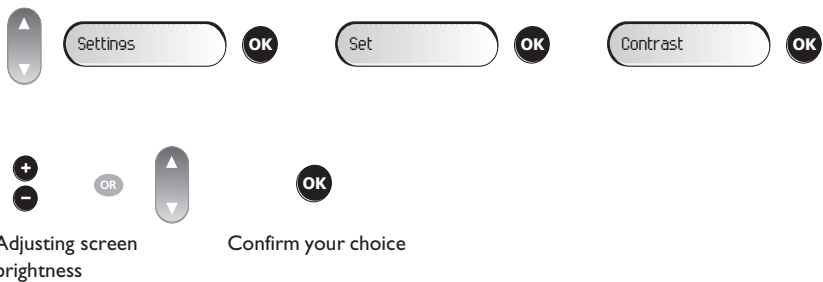
## ▼ Activate/deactivate discreet ring mode



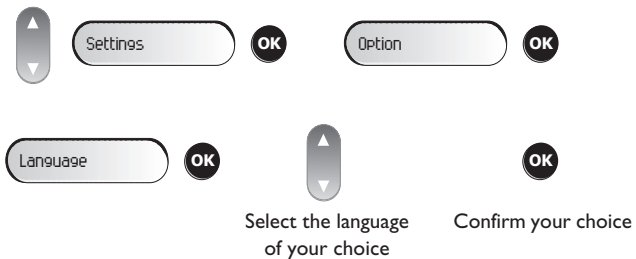
## ▼ Adjust ringer volume while a call arrives



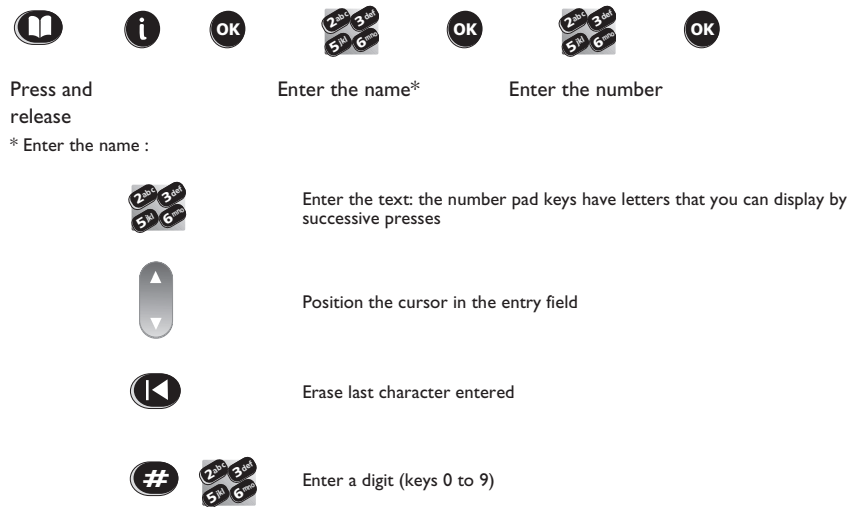
## 7.5 Adjusting screen brightness



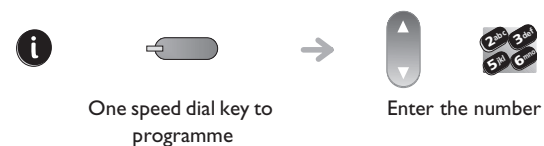
## 7.6 Selecting language



## 7.7 Making a call using the personal phone book



## 7.8 Programming speed dialing (speed dials) keys

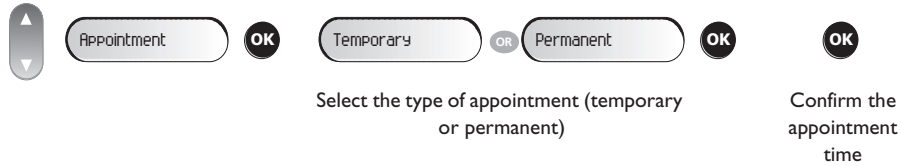




# Programming your telephone

## 7.9 Programming an appointment reminder

You can define the time of a temporary reminder (one in 24 hours) or a permanent reminder (every day at the same time).

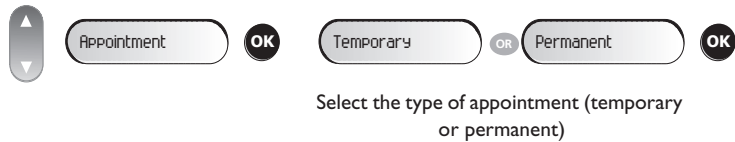


• At the programmed time, your telephone rings:



*If you are on call, the display flashes and an audio tone is generated. After unanswered calls, a temporary request is cancelled but a permanent request remains in memory.  
If your calls are forwarded to another terminal, the forwarding is not applied to the reminder call.*

• To cancel your appointment callback request:



Enter the reminder time

## 7.10 Identifying the terminal you are on



## 7.11 Broadcasting background music on your loudspeaker

You can broadcast background music on the loudspeaker of your telephone (depending on configuration):



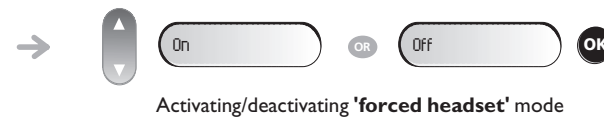
*The music stops when a call is made or received and starts again when you hang up.*

## 7.12 Lock / unlock your telephone



## 7.13 Activating/deactivating 'forced headset' mode

'Forced headset' mode must be activated as soon as a headset is installed instead of the receiver;.



# 8

# ACD : Agent set

## 8.1 Agent set

A call centre solution allows optimum distribution of calls to agents according to their availability and skills.

## 8.2 Open an agent session (login)



Enter the code for the 'Login' function



Select the agent and validate



Depending the displayed informations, enter your password or confirm



ACD application welcome screen display

### • ACD application welcome screen

Name of the agent set

[A2]

[01]

Status of the queues

## 8.3 The four operating statuses of the agent set

An agent's availability is determined by the operating status (of which there are 4), that the agent can change at any time. These statuses are:

- **In service**, the agent is ready to receive calls.
- **Withdrawn**, the agent has withdrawn from the ACD application.
- **Additional task**, the agent is performing a task concerning a call and is not taking other calls.
- **Temporarily absent**, the agent has taken a break and is not taking calls.

## 8.4 Changing the operating status of the set

The operating status change codes are defined when the system is configured. Contact the system administrator to obtain these codes.



Enter the feature code to activate

Statuses	Codes
in service	
withdrawn	
additional task	
temporarily absent	



A melody is played: activation accepted, the change of status has been carried out

OR

A 'buzzer' type alarm sounds: activation refused, the set is probably not taken into account by the call centre; you should contact your administrator

# Compliance

Independently of the legal warranty that covers this appliance, it is guaranteed for 1 year, parts and labour, counting from the date indicated on your invoice.

The invoice will be demanded if making a claim under the warranty. The warranty does not however confirm in the following cases: in the event of use that does not comply with the instructions given in this user's manual, faults or damage caused by natural wear, damage resulting from a cause external to the appliance (e.g. impact, fall, exposure to dampness, etc.), noncompliant installation or modifications or repairs carried out by people who are not approved by the manufacturer or retailer.

Warning: never place your telephone in contact with water. To clean your telephone, you may however use a damp soft cloth. Never use solvents (trichlorethylene, acetone, etc.) which may damage the plastic parts of your telephone. Never spray it with cleaning products.

The ear piece and microphone area of the handset may attract metallic objects that may be dangerous for the ear.

To avoid accidentally damaging the set telephone line connector, make sure you position the cord correctly in the compartment intended for this purpose.

The wording is not contractual and may be subject to change. Some features of your telephone are controlled by a software key and the configuration of the unit.

## Declaration of compliance

EC countries: we, **Alcatel-Lucent Enterprise**, declare that the Alcatel-Lucent IP Touch 4008/4018 Phone and 4019 Digital Phone products comply with the essential demands of Directive 1999/5/CE of the European Parliament and Council. A copy of the original of this declaration of compliance can be obtained from your installer.



## Information relative to the environment

This symbol indicates that at the end of its life, this product should be subject to special collection and disposal in member countries of the European Union, as well as in Norway and Switzerland. By ensuring this product is disposed of correctly, you will help to conserve natural resources and help prevent potential negative consequences to the environment and human health which could otherwise be caused by inappropriate disposal of this product. For further details about recycling this product, please contact the supplier who sold you the product.

## Operating conditions

Operating temperature range: -5°C /45°C.

## Acoustic shock protection

The acoustic level of the signal generated by the handset earpiece is less than 136 dBspl for a transient signal and less than 125 dBA for a continuous signal.

## Directive 2003/10/EC specifying the risks inherent in noise at work

The ring contributes towards overall daily noise; at its maximum setting, the level is 105 dBA at 60 cm from terminal. To reduce the level, the following is recommended:

- reduce the setting (9 levels of 5 dB)
- program a progressive ring.

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