

IMPORTANT PRODUCT INFORMATION

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Product: IC693CPU364 CPU Module with Ethernet Interface

IC693CPU364-AC with Firmware Release 9.10

Introduction

This document contains information that is not available in any other publication; therefore, we recommend you save it for future reference. This document discusses the features of the CPU module IC693CPU364. This module provides two functions in one module: (1) it serves as a High Performance CPU, and (2) it provides Ethernet communications capability with its embedded (built-in) Ethernet Interface. This release provides Ethernet Global Data (EGD) and configurable Name Resolution for the 364 module.

CPU364 Feature Highlights (Release 9.10)

CPU Features

- **Ethernet Global Data and Name Resolution** are supported in this release. Version 2.2 or later of the Windows® based PLC programming software or version 1.0 or later of the VersaPro Windows-based programming software is required for configuration of these features. For details, refer to the software online help, the *TCP/IP Ethernet Communications for the IC69* User's Manual*, and the *TCP/IP Ethernet Communications for the IC69* Station Manager's Manual*.

The following features were introduced in release 9.00.

- **Software Floating-Point.** The CPU364 supports all of the floating-point function blocks that are currently supported by the CPU352. They are implemented in firmware using floating point emulation in the CPU364. These Floating-Point math function blocks are described in the IC693 PLC Reference Manual.
- **User memory totals 240K bytes.** %R, %AI, and %AQ references are configurable up to 16K of %R, 8K of %AI and 8K of %AQ memory using the MS-DOS® PLC programming software, version 9.02 or later. These three references are configurable up to 32K in release 1.0 of the VersaPro software and release 2.2 of the Windows-based PLC programming software. Configuration instructions for this feature are described in the MS-DOS IC693 Programming Software User's Manual, and is included in on-line help in both of the Windows PLC Programming Software packages.
- **Sequential Event Recorder.** The Sequential Event Recorder can be used to record up to 1024 samples of 32 individual discrete (bit) references. This function block is described in the *IC693 PLC Reference Manual* and in online help in the Windows PLC Programming Software.
- **Break-free SNP.** The SNP protocol no longer requires a break to operate. This allows SNP to work over a wider variety of modems.

Ethernet Features

- The CPU364 supports connection to an Ethernet network via either (but not both) of two built-in Ethernet network ports:
 1. **AAUI:** Capability is provided for connection to various types of Ethernet LANs via an external AAUI transceiver connected to the AAUI port. The IC649AEA103 AAUI transceiver may be used, or the user may supply a different model that meets AAUI standards.
 2. **10Base T:** The CPU364 provides direct connection to a 10BaseT (twisted pair) Ethernet LAN from its 10BaseT port.

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- The CPU364 provides network communications using SRTP (Service Request Transfer Protocol) over standard TCP/IP (Transmission Control Protocol / Internet Protocol) on an Ethernet Local Area Network (LAN). The CPU364 supports communications with other IC693 PLCs and/or IC697 PLCs equipped with TCP/IP Ethernet Interfaces, and with MS-DOS TCP/IP programming software and applications which use the TCP/IP Host Communications Toolkit (HCT) Software.

Hardware Identification

The following table shows the revision level of the circuit boards used in this version (-AC) of the IC693CPU364. If you wish to upgrade an existing CPU364 to firmware version 9.10, you may purchase the kit identified in the following table. All previous versions are capable of being upgraded.

CPU Model (Version)	Circuit Board ID	Circuit Board Version	Firmware Upgrade Kit Catalog Number
IC693CPU364-AC	CX3A1 (CPU)	44A739579-G01R05 or later	44A747767-G02
	EE3A1 (Ethernet)	44A739599-G01R04 or later	

Firmware Identification

CPU Catalog Number	Revision	
	CPU Firmware	Daughterboard Firmware
IC693CPU364-AC	Main: 9.10 (22A1)	Main: 1.10 (12A1)
	Boot: 9.00 (33A1)	Boot: 1.00 (33A1)

Functional Compatibility

- The Windows PLC Programming Software version 2.00 or later must be used to take advantage of C programming or Sequential Function Chart (SFC) subroutines.
- Version 4.00 or later of the C toolkit must be used for C programming.
- The MS-DOS PLC Programming Software Version 9.02 or later must be used to take advantage of the new features introduced in firmware release 9.00. These new features are listed in the section “New Features and Functionality of Firmware Release 9.00.” Note that the CPU363 can be configured with the MS-DOS PLC Programming Software Version 9.01, but only features prior to firmware release 9.00 are supported in that software version.
- The Windows PLC Programming Software version 2.20 or later or VersaPro version 1.00 or later is required for configuration of the Ethernet Global Data and configurable Name Resolution features of the 364 PLC.

Operating Notes

User Flash Contents

User information, consisting of program, configuration, CPU ID (used for SNP communications), and status tables in RAM memory, will automatically be cleared if the CPU firmware in flash memory is changed. You will need to restore these if upgrading firmware. A recommended procedure is to first back up your user information from RAM memory to Flash memory. Then write your new firmware to Flash memory (firmware is stored in a different location in Flash memory than that used for storing user information such as program, configuration, etc.). Finally, write your user information back out of Flash into RAM memory. As an alternative, your user information (program, configuration, etc.) can be restored from a computer-based backup program folder using your PLC programming software. The SNP ID must be set separately, using the programming software or the Hand-Held Programmer (HHP).

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Firmware Upgrade Procedure

The Model 364 CPU operating firmware is stored in flash memory. The firmware upgrade is provided on a diskette and must be serially downloaded from a Personal Computer. An IBM AT personal computer or better PC with a minimum 640K of RAM, one 3.5" diskette drive, MS-DOS version 3.3 or later (or Windows 95 or later), and one RS-232 serial port is required. In addition, two serial cables are required. The following serial cable kit is available:

- IC690ACC901, Mini Converter Kit with cable (RS-232/RS-485)

This cable can be assembled from the following parts:

IC690ACC900, RS-232 to RS-485/422 Converter Unit

IC693CBL303, 15 Pin RS-485 Serial Cable

IC690CBL705, 25 Pin RS-232 Serial Cable or IC690CBL702, 9 Pin RS-232 Serial Cable (Only one of these cables is required. Selection depends on PC Serial Port Connector.)

- An additional diskette and an additional cable, IC693CBL316, is required to serially download the Ethernet firmware from the PC to the CPU.

Option Module Revision Requirements

- All IC693 Ethernet Interface (IC693CMM321) modules used with this CPU should be updated to IC693CMM321 firmware release 1.10 or later. This is also a requirement of the TCP/IP Ethernet version of the MS-DOS programming software.
- FBC version 3 or later is required for this CPU.

Writing Flash Using a Serial Programmer

When writing very large programs to flash memory, it may be necessary to increase the Windows programming software request timeout value to avoid receiving a request timeout message. An upper bound of 25 seconds is typically satisfactory. For further details, see the item "Store of Program or Reference Tables to Flash may Cause Loss of Ethernet Communications" later in this section.

Power Supply Requirements

The CPU364 requires one of the three following PLC power supplies: IC693PWR321 (Rev. K or later), IC693PWR322, IC693PWR330, or IC693PWR331. Power consumption of the CPU364 and its supporting devices are listed below:

- CPU364 requires 1.1A @ +5VDC (= 5.5 Watts).
- If used, the external AAUI transceiver will require a maximum of 400 mA, or 2.0 Watts (limited by the AAUI standard). Consult the transceiver documentation to obtain its exact power requirements. The IC649AEA103 transceiver requires 380 mA at 5 VDC (=1.9 Watts).
- If used, the converter in the IC690ACC901 serial cable assembly requires 100 mA at 5 VDC (=0.5 Watts).
- If used, the IC690ACC900 RS-422/RS-485 to RS-232 converter requires 170 mA at 5 VDC (=0.85 Watts).

Unreliable AAUI 10Base2 Ethernet Transceiver (IC649AEA101A)

The external AAUI 10Base2 Ethernet transceiver, available as catalog number IC649AEA101A, has been discovered to operate unreliably under some conditions. This part is no longer offered. Instead, please use catalog number IC649AEA103.

Configuration via Serial Port is Required Before Using Ethernet Communications

The Ethernet Interface within the CPU module cannot operate on a network until a valid IP address is configured. The necessary Ethernet addressing information must be configured prior to actual network operation. Two methods are available:

1. Perform the initial configuration using a PLC Programmer connected through the PLC power supply serial port.

2. Connect a serial terminal to the station manager port (port 1) of the CPU364. Then use the CHSOSW command to enter a temporary IP address. The Ethernet Interface can then be accessed over the network (such as by an Ethernet PLC Programmer). See *TCP/IP Ethernet Communications for the IC69* Station Manager Manual* for details.

Proper IP Addressing is Always Essential

The CPU364's embedded Ethernet Interface must be configured with the correct IP Address for proper operation in a TCP/IP Ethernet network. Use of incorrect IP addresses can disrupt network operation. Refer to *TCP/IP Ethernet Communications for the IC69* User's Manual* for important information on IP addressing.

AAUI Cable Attachment

Power to the PLC must be turned off whenever the transceiver (AAUI) cable is connected or disconnected at the CPU364 or at the transceiver. Sudden changes in power supply loading caused by connecting or disconnecting the transceiver with power on may result in unexpected operation of the CPU364 or other modules.

Connecting the transceiver with power on may also blow the protective Ethernet interface fuse. A blown fuse can be replaced in the field. Refer to *TCP/IP Ethernet Communications for the IC69* User's Manual* for instructions.

SQE Enable

The Ethernet Interface within the CPU364 requires that the SQE test signal be enabled on the transceiver connecting it to the Ethernet LAN. If you are using an external transceiver, make sure your transceiver has SQE enabled.

COMMREQ Operation

The CPU364 receives Ethernet Communications Request (COMMREQ) function blocks at a unique Rack/Slot and Task address. Each COMMREQ sent to the CPU364 must be addressed to SYSID = 0001 (= Rack 00 / Slot 01, the location of the CPU364) and to TASK = 21 decimal (Note: TASK = 0 is used in COMMREQs sent to the IC693CMM321 Ethernet module). Please refer to the *TCP/IP Ethernet Communications for the IC69* User's Manual* for further COMMREQ function block details.

Serial Load/Store of Register Table Causes Loss of Communications to Ethernet Programmers

A load or store of the PLC Register (%R) table from a PLC Programmer connected through the CPU serial port (using the connector on the PLC Power Supply) can cause Ethernet applications that use the PLC programmer communications window to lose communications. This condition occurs when the load/store operation requires more than 10 seconds to complete (called a "timeout"). For example, transferring a large %R table to the CPU (even at 19,200 baud) may cause a timeout. If this occurs, the Ethernet Interface will post two or more PLC faults with the text "LAN system-software fault; resuming", and fault-specific data starting with 080008 and/or 080042. In addition, faults with text "Bad remote application request; discarded request" (1B0021) and "Local request to send rejected; discarded request" (110005) may occur. When these faults occur, the STAT LED on the CPU364 will be turned off to indicate posting of faults to the PLC fault tables. Normal operation will resume once the transfer completes. The STAT LED can be reset using the Station Manager OK command.

Ethernet Programmer May Briefly Lose Communications When Configuration Stored

Storing a PLC configuration containing Ethernet configuration values may require the Ethernet Interface to restart itself in order to use any changed configuration values. When the Ethernet Interface restarts, an Ethernet PLC Programmer will briefly report a loss of communications. PLC faults similar to those listed under "Serial Load/Store of Register Table Causes Loss of Communications to Ethernet Programmers" above will occur; and the STAT LED on the CPU364 will be turned off to indicate posting of faults to the PLC fault tables. In some cases, a ten second delay may occur before loss of communications is detected. Normal operation will resume once the Ethernet Interface restarts. The STAT LED can be reset using the Station Manager OK command.

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When the PLC configuration is stored from an Ethernet PLC Programmer, the communications loss occurs immediately after successful completion of the store. Attempts to store configuration plus logic and/or reference tables in one operation can fail. However, storing configuration separately from logic or reference tables will always succeed.

Store of Program or Reference Tables to Flash May Cause Loss of Ethernet Communications

While storing the PLC program, configuration, and/or reference tables from PLC RAM memory into Flash memory, Ethernet data communications may be lost. Normal data transfers are temporarily suspended during the Flash store operation. Ethernet data transfers (such as used by an Ethernet PLC Programmer connection) during a Flash store operation will fail when the Flash store exceeds the 10-second maximum period allowed for completion. Upon completion of the store to Flash operation, normal operation will resume.

RUN Mode Program Store

A store of a folder containing large (greater than 14kb) program blocks from a PLC Programmer connected through the Ethernet port on the CPU364, or through an IC693CMM321 Ethernet module, may fail and result in momentary loss of communications. This condition has been observed only when attempting to store a large program to a PLC which is in RUN mode, and which is configured to use a limited communications window. These conditions cause the store operation to take the maximum possible period to complete. The failure may occur if this period exceeds 10 seconds for an individual program block. If this problem does occur, one of the following options may be used to complete the store operation successfully:

1. Change the PLC configuration to use Run-to-Completion mode instead of a Limited Communications Window for the store operation.
2. Change the PLC from RUN to STOP mode to complete the store.
3. Structure the folder being stored to eliminate large program blocks or subroutine blocks. This will minimize the chance that any single block will take longer than the maximum 10-second period allowed for storage of that block.

Store of Large Program Blocks from Older Ethernet Programmers

If an attempt is made to store a folder which contains large (greater than 14kb) program blocks or subroutine blocks using the IC693 MS-DOS programming software, Ethernet Version 6.6 or earlier, the store attempt may fail with the message “(S83) Program size too large for PLC or invalid user program” displayed. If this problem is observed, the following options may be used to complete the store operation successfully:

1. Update the IC693 MS-DOS programming software, Ethernet Version, to a more recent version that can be run in a DOS box under the Microsoft Windows NT/95 operating system. IC693 MS-DOS programming software, Ethernet Version 9.02 or later is recommended. (Note: In order to configure the CPU364, Version 9.02 or later is required.) This option requires Microsoft Windows NT or Microsoft Windows 95 to be installed on the PC that executes the programming software.
2. If the ladder contains large (greater than 14kb) program blocks or subroutine blocks, then restructure the ladder to use smaller blocks, either by simplifying the program or by making use of more subroutine blocks that are each smaller than 14kb in size.
3. If neither of the previous options is practical, the following work-around for the problem may be successful. Modify the CONFIG.SYS file on the MS-DOS programmer PC to decrease the maximum TCP segment size used by the Beame & Whiteside driver. This may be accomplished by changing the values used on the line containing the following:

```
DEVICE=C:\BWTCP\TCPIP.SYS 1460 2920 20
```

Change the value 1460 to 1024, and change the value 2920 to 2048.

Managing Channels and TCP Connections

In certain conditions, the supply of TCP connections can be totally exhausted. When you issue a COMMREQ to establish a read or write channel, a TCP connection is created, the transfer(s) are made, then upon completion of all the

transfers, the TCP connection is terminated. If an application is constructed so that it rapidly and repeatedly establishes a channel with only one repetition (one transfer), the available TCP connections for the Ethernet Interface may be totally exhausted.

Specifically, if your ladder program for issuing COMMREQs is constructed so it does the following, all available TCP connections can quickly be used up: The number of repetitions (Word 9) in an Establish Read or Write Channel COMMREQ is set to 1, and a new COMMREQ is issued repeatedly and immediately upon completion of the prior one. It is recommended you use “Channel Re-tasking” to avoid exhausting TCP connections. Re-tasking is described in the *TCP/IP Ethernet Communications for the IC69* User’s Manual*.

Documentation

Instructions for using the IC693CPU364 module can be found in the latest version of the following manuals:

General Configuration Instructions: *IC693 PLC Programming Software User’s Manual*.

Ladder Logic Programming: *IC693 PLC Reference Manual*.

Ethernet-Specific Instructions: *TCP/IP Ethernet Communications for the IC69* PLC User’s Manual*. Also see the *TCP/IP Ethernet Communications for the IC69* Station Manager Manual*

Problems Resolved in Firmware Version 9.10 (Ethernet Version 1.10)

AI & AQ Above Default Values

Release 9.00 provided support for configuring %AI and %AQ above their default values. These new references would previously only work as extra program memory, and could not be used as actual inputs or outputs on physical modules in the configuration. This has been corrected in release 9.10 so that these higher references now work the same as the lower references.

Load File of Size 1528 Bytes

Loads of a user program where the file was of this specific size would fail. This has been corrected in release 9.10.

C Program with Code Area Greater Than 64K Bytes

Before release 9.10, C Program blocks with code areas greater than 64k bytes would not store. In release 9.10 and later, 'C' program blocks code sizes are limited only by available memory.

Ethernet Status Bits

If the Ethernet portion of the 364 module had a watchdog or flash checksum failure, its status bits would be held in the previous state. In release 9.10 the status bits are cleared in this case.

Handling of heavy network loading conditions

Handling of three types of network errors under temporary heavy network load conditions has been improved.

Error Condition	Recorded as MAC Tally	Exception Log Event
Lost Carrier	LostCarr	event c, entry 2 = 102H
Maximum Retries Exceeded	Frtry	event c, entry 2 = 10aH
Late Collision	LateColl	event c, entry 2 = 10bH

For all these errors, the LLC will tolerate up to four consecutive occurrences of an error before restarting the LLC. During an LLC restart, the Ethernet Interface cannot communicate on the network, so fewer LLC restarts result in less disruption to communications.

Also, the Maximum Retries Exceeded condition is now logged in the Ethernet Interface's exception log and the PLC's fault table only after a fourth consecutive occurrence, thus reducing nuisance fault reports.

SRTP channel management

An SRTP Channel will now be properly retasked while in the AWAIT_DRSP or AWAIT_CRSP states.

Large PING

PINGing the Ethernet Interface with more than 32739 data bytes no longer causes the Interface to restart.

Time of day clock

The time of day clock maintained by the Ethernet Interface no longer runs about 15 seconds fast per day

%S32 & %S20 in Periodic Subroutine

These status bits could be changed if used in a periodic subroutine. This has been corrected in release 9.10.

Update Mode

When the Ethernet (daughterboard) firmware is in update mode, no fault is logged on the PLC to indicate this. The firmware update mode is indicated by the flashing of the EOK, LAN, and STAT LEDs. The LEDs flash in unison.

Problems Resolved in Firmware Version 9.01

SNP Master mode on CPU Ports

With some very large configurations and version 9.00 firmware, after a power-cycle, CPU ports set up for SNP Master would need to have their configuration re-stored for the protocol to accept COMM_REQs. This is corrected in version 9.01.

Online Changes to Reference Tables

Making online changes with the programmer to reference tables could result in a watchdog timeout. This has been corrected in version 9.01.

Read from Flash

In version 9.00, reading a folder from flash memory could result in the PLC going into a faulted state. This is corrected in version 9.01.

CPU364 Restrictions and Open Problems

Multiple Log Events

The Ethernet Interface sometimes generates multiple exception log events and PLC Fault Table entries when a single error condition occurs. Under repetitive error conditions, the exception log and/or PLC Fault Table can be completely filled with repetitive error messages.

DDP2 Name Not Used

In systems using more than 75 Ethernet Global Data exchanges, the Ethernet Interface may not initialize with the user-configured DDP name (if any), but rather use the default DDP name. Attempts by remote stations to communicate with the Interface using the user-configured name will fail. Possible workarounds include:

1. Reconfigure the application to use less than 75 exchanges, or
2. Have remote stations refer to the Interface by its default DDP name

Same IP Address

Use of the same IP Address by the CPU364 and by another device on the same network results in the PLC Fault Table message “Bad remote application request; discarded request”. This condition should be identified more precisely.

Trace LZ

While a local Station Manager “TRACE LZ” troubleshooting command is in effect at an Ethernet Interface, do not issue Station Manager “REM <node> TEST” commands to it from a remote Interface. Doing so can cause errant behavior, including module lockup and loss-of-module in the PLC fault table.

EGD status code

The status code of an EGD exchange is not updated to “16” while performing Name Resolution as described in the manual. The first status code update occurs when the Name Resolution is complete, either “0” if successful or “4” if unsuccessful.

Write Channel Retasking Error

When retasking a Write Channel, the Ethernet Interface may very intermittently generate exception log event 1c, entry 2 = 5. The channel stops with status code 9590 (= internal error). The application program may issue another Write Channel COMMREQ to start this channel.

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Intermittent SNTP Loss Of Synchronization

Under moderately heavy EGD traffic load, the Ethernet Interface may occasionally lose synchronization with its SNTP time server and generate exception log event 29, entry 2=bH.

Timing Issue With ALG220/221 Modules May Result in Incorrect %AI Values Read by CPU

A problem was found with the IC693ALG220/221 where the actual %AI values reported by the card may exhibit erratic behavior (catalog module revisions F and earlier may show this problem; revision G has fixed this problem). Certain current or voltage levels within the input range applied to the card could cause the %AI values to report incorrectly. The problem stems from the use of particular optocouplers, which may exhibit timing issues with these CPU35x/36x modules.

CPU341, 331, 321, 313, and 311 have not exhibited this timing problem reading %AI values.

IC693CPU364 Data

CPU Type	Single slot CPU module with embedded Ethernet Interface
Total Baseplates per System	8 (CPU baseplate + 7 expansion and/or remote)
Load Required from Power Supply	1.1 Amps from +5 VDC supply
Processor Speed	25 MegaHertz
Processor Type	80386EX
Ethernet fuse, replaceable	2.69x2.69x6.1 mm, 125V, 1A, slow acting
Operating temperature	0 to 60 degrees C (32 to 140 degrees F) ambient
Typical Scan Rate	.22 milliseconds per 1K of logic (Boolean contacts)
User Memory (total)	240K (245,760) Bytes. Note: Actual size of available user program memory depends on the amounts configured for the %R, %AI, and %AQ configurable word memory types (described below).
Discrete Input Points - %I	2,048
Discrete Output Points - %Q	2,048
Discrete Global Memory - %G	1,280 bits
Internal Coils - %M	4,096 bits
Output (Temporary) Coils - %T	256 bits
System Status References - %S	128 bits (%S, %SA, %SB, %SC - 32 bits each)
Register Memory - %R	Configurable in 128 word increments, from 128 to 16,384 words with DOS programmer, and from 128 to 32,640 words with Windows programmer Ver. 2.2 or VersaPro version 1.0.
Analog Inputs - %AI	Configurable in 128 word increments, from 128 to 8,192 words with DOS programmer, and from 128 to 32,640 words with Windows programmer Ver 2.2 when available.
Analog Outputs - %AQ	Configurable in 128 word increments, from 128 to 8,192 words with DOS programmer, and from 128 to 32,640 words with Windows programmer Ver. 2.2 when available.
System Registers (for reference table viewing only; cannot be referenced in user logic program)	28 words (%SR)
Timers/Counters	>2,000 (depends on available user memory)
Shift Registers	Yes
Built-in Serial Ports	1 (uses connector on PLC Power Supply). Supports SNP/SNPX. Requires option modules for RTU and CCM.
Communications	<i>Ethernet</i> (internal) – AAUI or 10Base T. AAUI requires external transceiver. 10Base T is direct. <i>Ethernet</i> (additional) – Supports Ethernet option modules. <i>LAN</i> – Requires option modules for Genius, Profibus, FIP.
Override	Yes
Battery Backed Clock	Yes
Interrupt Support	Supports the periodic subroutine feature.
Type of Memory Storage	RAM and Flash
PCM/CCM Compatibility	Yes
Floating Point Math Support	Yes, firmware-based

Note: On some modules the LED labeled "PS PORT" may say "SNP" instead; otherwise, the modules are identical.

