

SBI KIOSK BANKING

USER MANUAL

➤ LOGIN

- ❑ This option allows the KO user to login and access the services for kiosk banking. The user has to enter the below.

The screenshot shows the login interface for the State Bank of India Kiosk Banking. At the top left is the bank's logo and name in Hindi and English, with the tagline "With you - all the way". A blue banner below the logo reads "Welcome to State Bank of India Kiosk Banking". To the right of the banner, there is a green link for "Latest Updates - Branchless Banking - KIOSK Banking..". The main login area contains three fields: "User ID" with a red asterisk, "Password" with a red asterisk, and "Language" with a dropdown menu set to "English". Below these fields is a blue "Login" button. A note below the button states "Fields marked * are mandatory". At the bottom of the page, there are links for "Disclaimer", "FAQs", and "View Demo", followed by the text "Site best viewed in Microsoft Internet Explorer 6.0 1024x768 resolution." The browser's status bar at the bottom shows "Done" and "Internet".



TYPE YOUR USER ID AND PASSWORD TO LOGIN

The screenshot shows the State Bank of India Kiosk Banking login interface. At the top left is the bank's logo and name in Hindi and English, with the tagline "With you - all the way". A blue banner below the logo reads "Welcome to State Bank of India Kiosk Banking". The main content area features a green heading "Latest Updates Branchless Banking - KIOSK Banking.". Below this are three input fields: "User ID" with the value "1A660006", "Password" with masked characters, and "Language" set to "English". A blue "Login" button is positioned below the fields. A note states "Fields marked * are mandatory". At the bottom, there are links for "Disclaimer", "FAQs", and "View Demo", along with a resolution note: "Site best viewed in Microsoft Internet Explorer 6.0 1024x768 resolution." The browser's status bar at the very bottom shows "Done" and "Internet".

भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Welcome to State Bank of India Kiosk Banking

Latest Updates Branchless Banking - KIOSK Banking.

User ID *

Password *

Language *

Login

Fields marked * are mandatory

[Disclaimer](#) | [FAQs](#) | [View Demo](#)

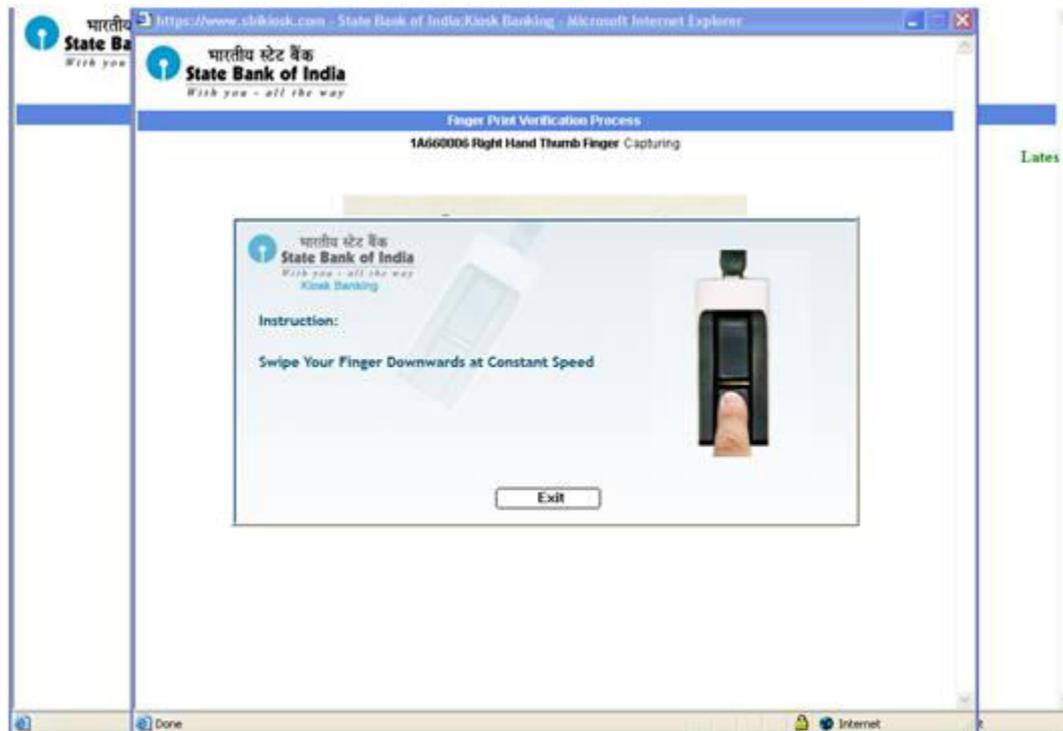
Site best viewed in Microsoft Internet Explorer 6.0 1024x768 resolution.

Done Internet

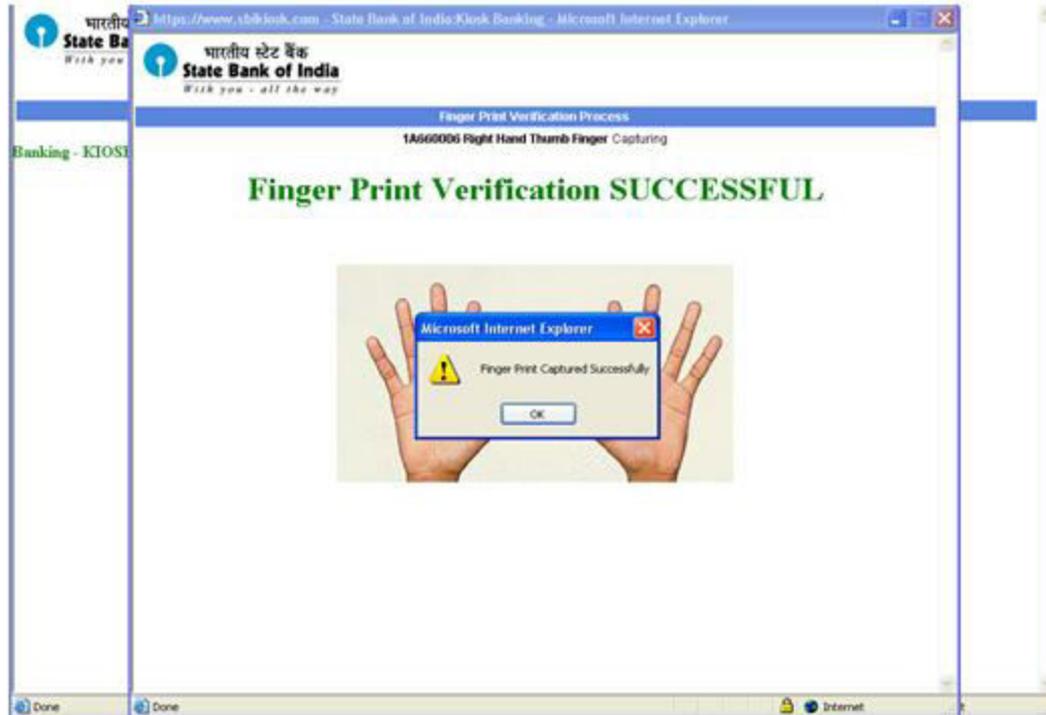
- ❑ Click **Capture tab** to capture the finger print for login.
- ❑ Click **Capture** to Swipe your preferred finger as **highlighted**.



- ❑ Swipe your finger at constant speed.

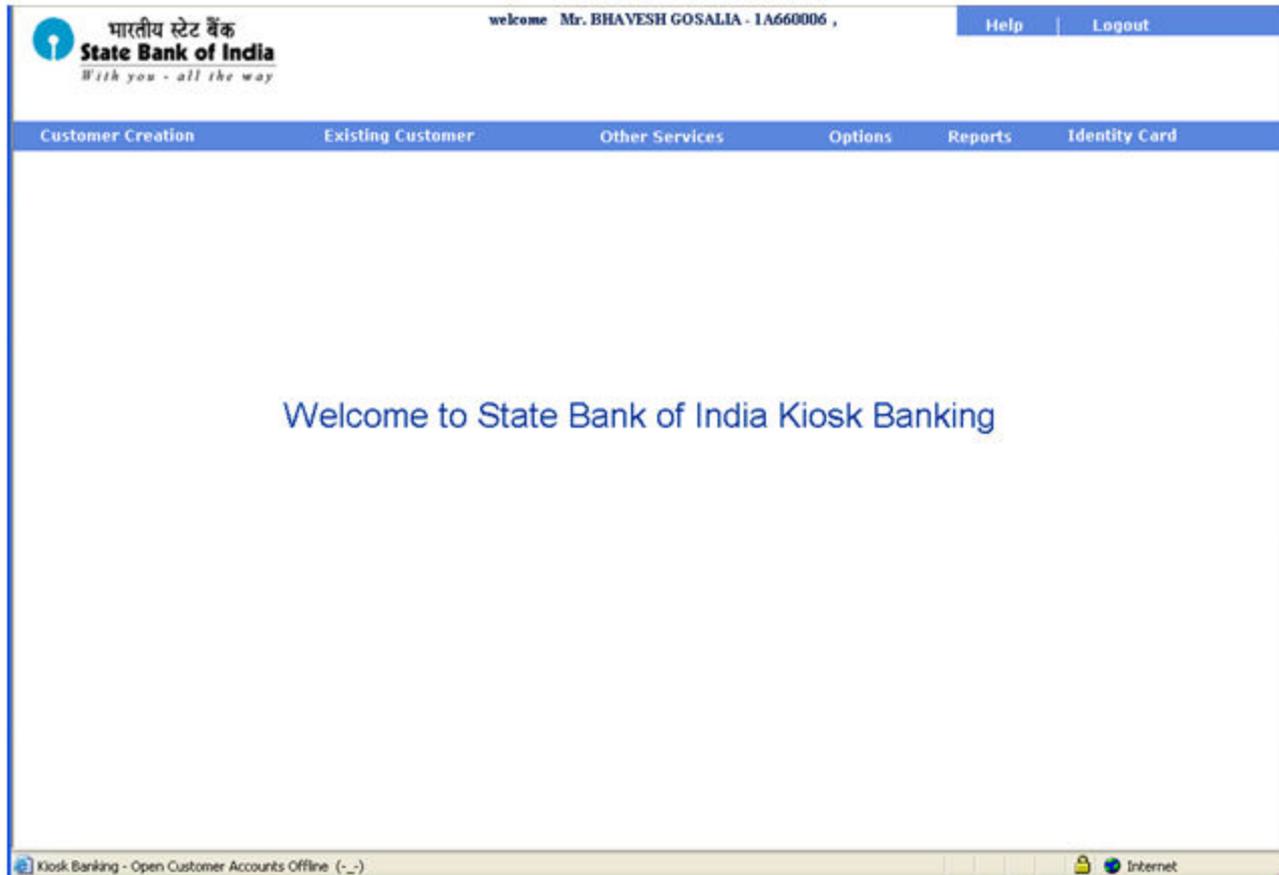


☐ Click **Ok** to continue.



➤ WELCOME WINDOW.

- ❑ Welcome window allows KO to open new account, Do cash deposit and cash withdrawal, Fund transfer to other SBI account, change password, get reports and identity card.



CUSTOMER CREATION.

- This option allows the user to create new customer.



Steps Required:

- Click Customer Creation.
- Select New Customer.
- Creation from the sub menu.

- ❑ Fill the names in given fields

The screenshot shows the State Bank of India Kiosk Banking interface. At the top left is the bank's logo with the text "भारतीय स्टेट बैंक State Bank of India With you - all the way". To the right, it says "welcome Mr. BHAVESH GOSALIA - 1A660006,". Further right are "Help" and "Logout" links. Below this is a navigation bar with "Customer Creation", "Existing Customer", "Other Services", "Options", "Reports", and "Identity Card". The "Customer Creation" section is active, showing "First Name" and "Last Name" fields with red asterisks. A "Continue" button is at the bottom right of the form area. The task is to fill these name fields.

Customer Creation

Existing Customer Other Services Options Reports Identity Card

Customer Creation

First Name * Last Name *

Continue

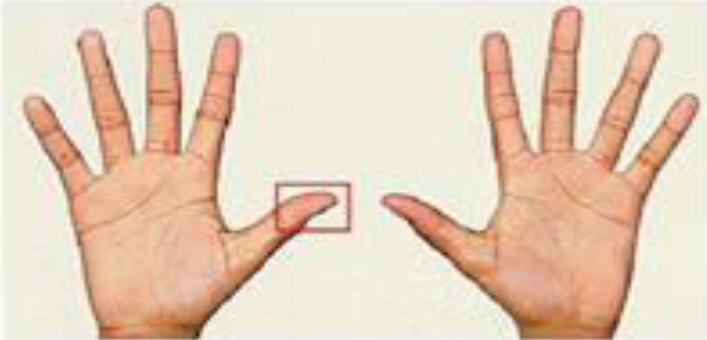
Kiosk Banking - Open Customer Accounts O (-, -) Internet

- ❑ Click **CAPTURE** option in Finger Print Capture window.
- ❑ To Capture Left Thumb Finger Print.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Left Hand Thumb Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Swipe your finger at constant speed on the reader.

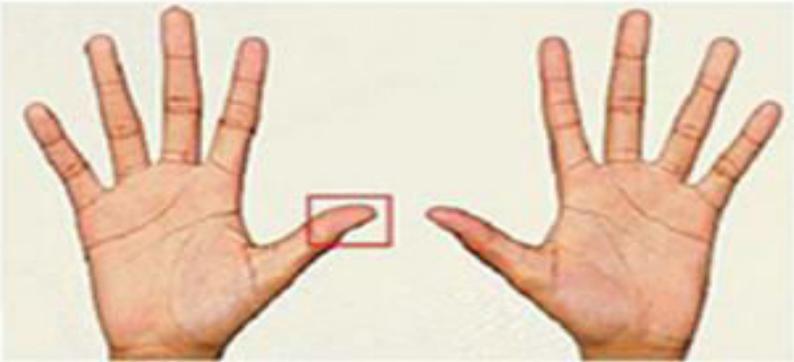


❑ Click **SUBMIT** button.

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State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Left Hand Thumb Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Click **CONTINUE** to scan next finger of the customer.

भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Confirmation

Status of the fingerprints for Reference Number **3156573**

Finger Index	Status	Reason for Rejection
Left Hand Thumb Finger	SUCCESS	
Left Hand Fore Finger	PENDING	
Left Hand Middle Finger	PENDING	
Left Hand Ring Finger	PENDING	
Left Hand small Finger	PENDING	
Right Hand Thumb Finger	PENDING	
Right Hand Fore Finger	PENDING	
Right Hand Middle Finger	PENDING	
Right Hand Ring Finger	PENDING	
Right Hand small Finger	PENDING	

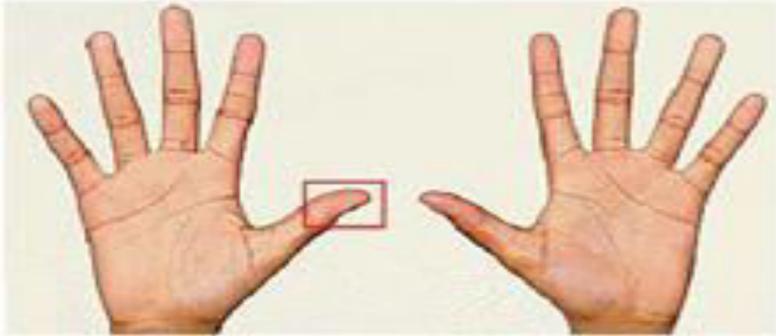
Continue

- ❑ Click **CAPTURE** option in Finger Print Capture window.
- ❑ To Capture Left Fore Finger Print.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Left Hand Fore Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Swipe your finger at constant speed on the reader.

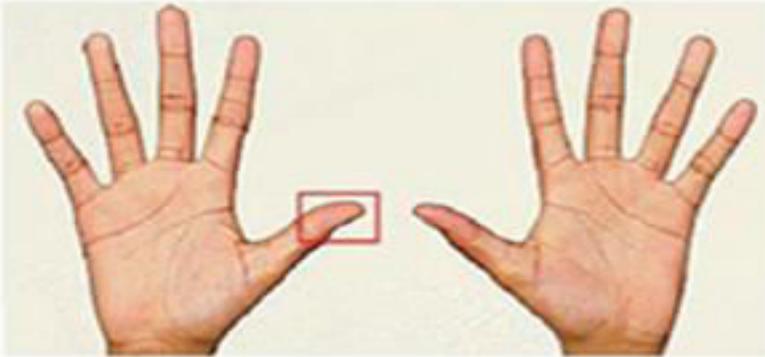


- ❑ Click **SUBMIT** button.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Left Hand Fore Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Click **CONTINUE** to scan next finger of the customer.

भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Confirmation

Status of the fingerprints for Reference Number: **Q156573**

Finger Index	Status	Reason for Rejection
Left Hand Thumb Finger	SUCCESS	
Left Hand Fore Finger	SUCCESS	
Left Hand Middle Finger	PENDING	
Left Hand Ring Finger	PENDING	
Left Hand small Finger	PENDING	
Right Hand Thumb Finger	PENDING	
Right Hand Fore Finger	PENDING	
Right Hand Middle Finger	PENDING	
Right Hand Ring Finger	PENDING	
Right Hand small Finger	PENDING	

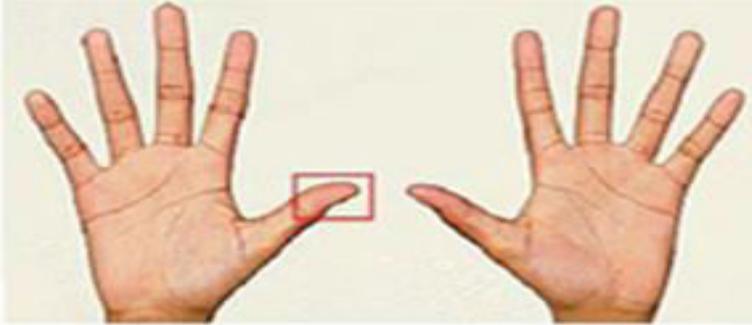
Continue

- ❑ Click **CAPTURE** option in Finger Print Capture window.
- ❑ To Capture Left Middle Finger Print.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Left Hand Middle Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Swipe your finger at constant speed on the reader.

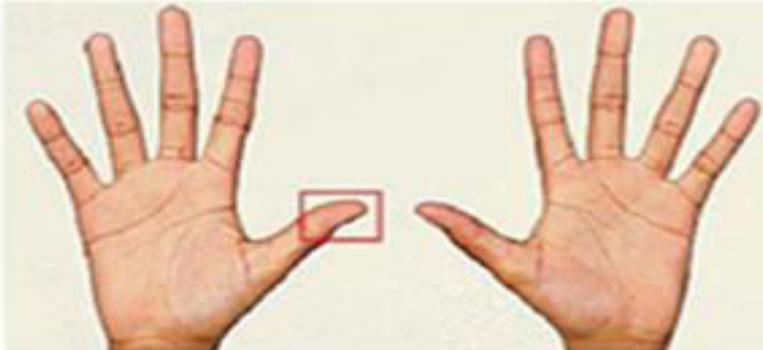


❑ Click **SUBMIT** button.

 भारतीय स्टेट बैंक
State Bank of India
Wish you - all the way

Finger Print Capturing Process

Capturing Left Hand Middle Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Click **CONTINUE** to scan next finger of the customer.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Confirmation

Status of the fingerprints for Reference Number **3156573**

Finger Index	Status	Reason for Rejection
Left Hand Thumb Finger	SUCCESS	
Left Hand Fore Finger	SUCCESS	
Left Hand Middle Finger	SUCCESS	
Left Hand Ring Finger	PENDING	
Left Hand small Finger	PENDING	
Right Hand Thumb Finger	PENDING	
Right Hand Fore Finger	PENDING	
Right Hand Middle Finger	PENDING	
Right Hand Ring Finger	PENDING	
Right Hand small Finger	PENDING	

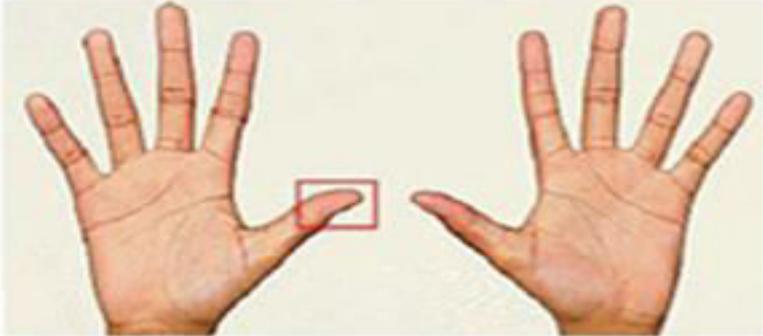
Continue

- ❑ Click **CAPTURE** option in Finger Print Capture window.
- ❑ To Capture Right Thumb Finger Print.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Right Hand Thumb Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Swipe your finger at constant speed on the reader.

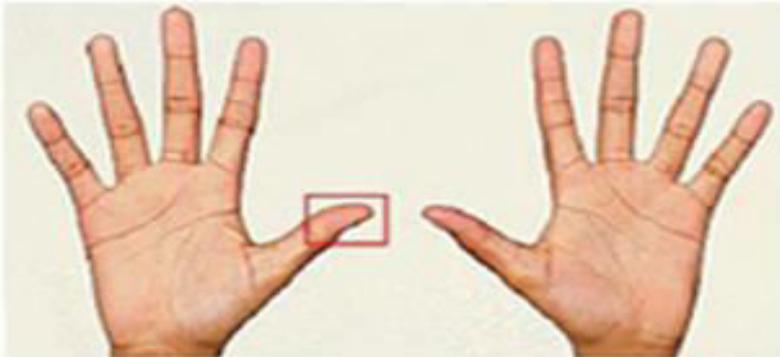


- ❑ Click **SUBMIT** button

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Right Hand Thumb Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Click **CONTINUE** to scan next finger of the customer.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Confirmation

Status of the fingerprints for Reference Number **3156573**

Finger Index	Status	Reason for Rejection
Left Hand Thumb Finger	SUCCESS	
Left Hand Fore Finger	SUCCESS	
Left Hand Middle Finger	SUCCESS	
Left Hand Ring Finger	NA	
Left Hand small Finger	NA	
Right Hand Thumb Finger	SUCCESS	
Right Hand Fore Finger	PENDING	
Right Hand Middle Finger	PENDING	
Right Hand Ring Finger	PENDING	
Right Hand small Finger	PENDING	

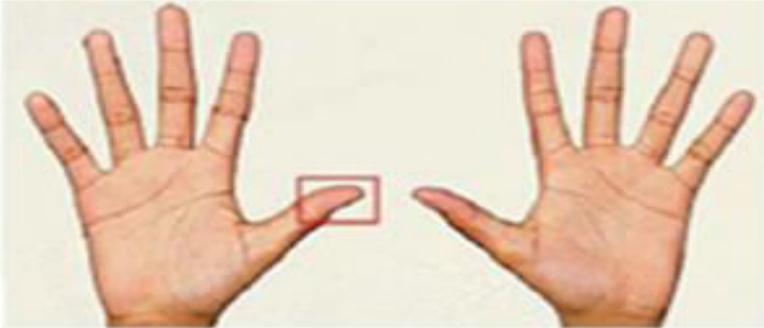
Continue

- ❑ Click capture option in Finger Print Capture window.
- ❑ To Capture Right Fore Finger Print.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Right Hand fore Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Swipe your finger at constant speed on the reader.

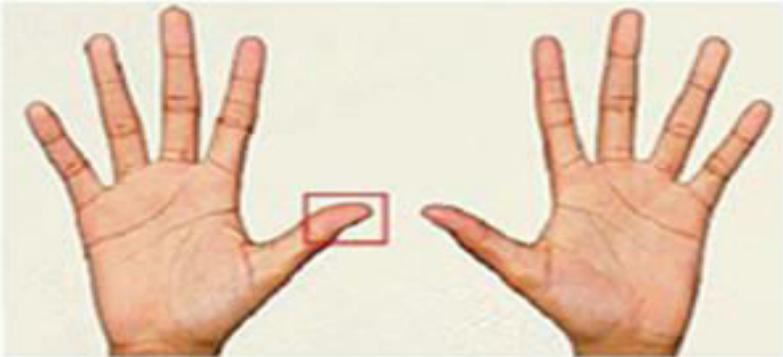


❑ Click **SUBMIT** button.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Right Hand fore Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Click **CONTINUE** to scan next finger of the customer.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Confirmation

Status of the fingerprints for Reference Number **3156573**

Finger Index	Status	Reason for Rejection
Left Hand Thumb Finger	SUCCESS	
Left Hand Fore Finger	SUCCESS	
Left Hand Middle Finger	SUCCESS	
Left Hand Ring Finger	NA	
Left Hand small Finger	NA	
Right Hand Thumb Finger	SUCCESS	
Right Hand Fore Finger	SUCCESS	
Right Hand Middle Finger	PENDING	
Right Hand Ring Finger	PENDING	
Right Hand small Finger	PENDING	

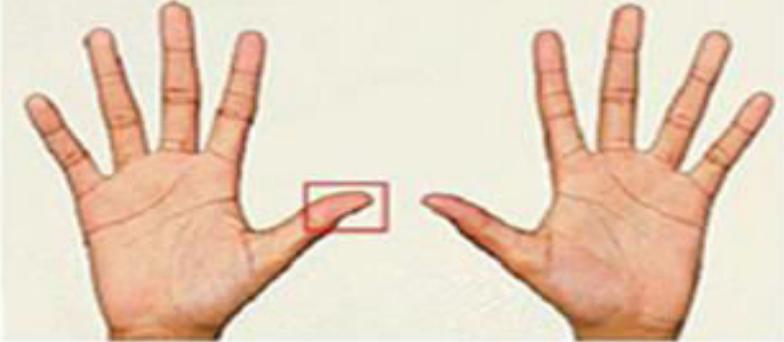
[Continue](#)

- ❑ Click capture option in Finger Print Capture window.
- ❑ To Capture Right Middle Finger Print.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Right Hand Middle Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Swipe your finger at constant speed on the reader.

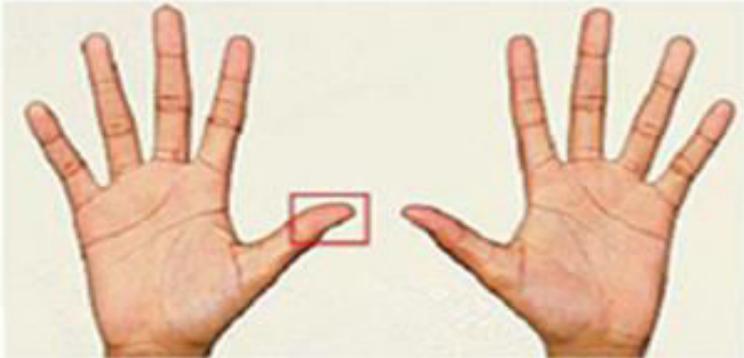


- ❑ Click **SUBMIT** button.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Process

Capturing Right Hand Middle Finger for Reference number/ User ID3158460



Reason for Rejection

- ❑ Click **CONTINUE** to scan next finger of the customer.



The screenshot shows the State Bank of India logo and name in Hindi and English, with the tagline "With you - all the way". Below the logo is a blue header bar with the text "Finger Print Capturing Confirmation". Underneath the header, it says "Status of the fingerprints for Reference Number 3157545". A table displays the status of fingerprints for various fingers. The table has three columns: "Finger Index", "Status", and "Reason for Rejection". The rows show the following data:

Finger Index	Status	Reason for Rejection
Left Hand Thumb Finger	SUCCESS	
Left Hand Fore Finger	SUCCESS	
Left Hand Middle Finger	SUCCESS	
Left Hand Ring Finger	NA	
Left Hand small Finger	NA	
Right Hand Thumb Finger	SUCCESS	
Right Hand Fore Finger	SUCCESS	
Right Hand Middle Finger	SUCCESS	
Right Hand Ring Finger	PENDING	
Right Hand small Finger	PENDING	

At the bottom center of the screen, there is a blue button labeled "Continue".

- ❑ Select preferred finger of the customer for his or her future login.

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State Bank of India
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Finger Print Capturing Confirmation
Status of the fingerprints for Reference Number **3157545**

Finger Index	Status	Reason for Rejection
Left Hand Thumb Finger	SUCCESS	
Left Hand Fore Finger	SUCCESS	
Left Hand Middle Finger	SUCCESS	
Left Hand Ring Finger	NA	
Left Hand small Finger	NA	
Right Hand Thumb Finger	SUCCESS	
Right Hand Fore Finger	SUCCESS	
Right Hand Middle Finger	SUCCESS	
Right Hand Ring Finger	NA	
Right Hand small Finger	NA	

Preferred Finger1

Preferred Finger2

Preferred Finger3

- ❑ Click **Ok** to continue customer registration process.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Finger Print Capturing Confirmation
Status of the fingerprints for Reference Number **3157545**

Finger Index	Status	Reason for Rejection
Left Hand Thumb Finger	SUCCESS	
Left Hand Fore Finger	SUCCESS	
Left Hand Middle Finger	SUCCESS	
Left Hand Ring Finger	NA	
Left Hand small Finger	NA	
Right Hand Thumb Finger	SUCCESS	
Right Hand Fore Finger	SUCCESS	
Right Hand Middle Finger	SUCCESS	
Right Hand Ring Finger	SUCCESS	
Right Hand small Finger	SUCCESS	

Microsoft Internet Explorer

 Finger prints were captured successfully.

Preferred Finger1
Preferred Finger2
Preferred Finger3

- Fill all the user information, * Asterisks field are mandatory.
- Take the values from Calendar wherever applicable.
- Click **SUBMIT** button after filling all the information.



भारतीय स्टेट बैंक
State Bank of India
With you - all the way

welcome Mr. BHAVESH GOSALIA - 1A660006 ,

[Help](#) | [Logout](#)

Customer Creation
Existing Customer
Other Services
Options
Reports
Identity Card

Customer Creation

Title *	Mr. <input type="text"/>	Gender *	Male <input type="text"/>
First Name *	SARANG <input type="text"/>	Last Name *	SHAH <input type="text"/>
Address Line 1 *	0/16,404 <input type="text"/>	Address Line 2	Yogi Nagar, <input type="text"/>
Address Line 3	BORIVALI WEST <input type="text"/>	Village/Town/Taluk *	Mumbai <input type="text"/>
State *	MAHARASTRA <input type="text"/>	Postal Zone Code *	400 <input type="text"/>
PinCode *	400091 <input type="text"/>	Date of Birth *	28/11/1987 <input type="text"/>
Phone Number	9769179181 <input type="text"/>	Occupation *	Select <input type="text"/>
Identification Type *	ID ACCEPTABLE TO BR.MANAGER <input type="text"/>	Identification Number *	MH02 20000076653 <input type="text"/>
Marital Status *	Single <input type="text"/>	Father/Spouse Name *	Pareesh Shah <input type="text"/>
Mother Name	DOLLY SHAH <input type="text"/>	Nominate a person	Yes <input type="text"/>
Nominee Name	DOLLY SHAH <input type="text"/>	Nominee Address	YOGI NAGAR <input type="text"/>
Nominee relationship	MOTHER <input type="text"/>	Nominee age	49 <input type="text"/>
Nominee Date of Birth	11/05/1965 <input type="text"/>	Person authorized to receive the amount in case of minor's death during the minority of the nominee	YES <input type="text"/>
Nominee name to be printed in passbook	No <input type="text"/>		

[Submit](#) | [Clear](#)

 Exclsrte Market * are mandatory

- ❑ Take the picture of customer by Web CAM and **save** the picture on computer desktop.
- ❑ Click **BROWSE** and **UPLOAD** the picture just taken.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

welcome Mr. BHAVESH GOSALIA - 1A660006 , [Help](#) | [Logout](#)

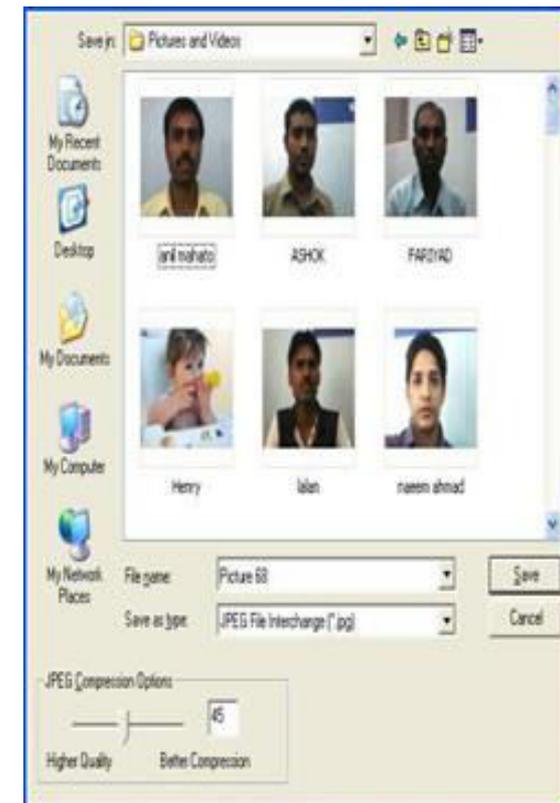
Customer Creation Existing Customer Other Services Options Reports Identity Card

Customer Reference number is 3158460. Please upload the customer photo now

Photo Image Upload

Enter Image File to be Uploaded:

1 Fields Marked * are mandatory
2 Uploaded file size should be less than 25 KB



- ❑ **PRINT WINDOW** will appear automatically to print the information. Select your printer to print the information.
- ❑ Select **NUMBER OF COPIES TO 2** before clicking on Print Tab. Provide one copy to customer and attach one copy with the form filled by the customer.

The screenshot displays a web application interface for 'KIOSK BANKING'. A 'Print' dialog box is overlaid on the main content area. The dialog box has two tabs: 'General' and 'Options'. Under 'General', there is a 'Select Printer' section with three options: 'Add Printer', 'HP Laser Jet 1020', and 'Send To OneNote 2007'. Below this, the printer status is 'Ready', and there are buttons for 'Print to file', 'Preferences', and 'Find Printer...'. The 'Page Range' section has 'All' selected, and the 'Number of copies' is set to 1. There are also 'Print', 'Cancel', and 'Apply' buttons at the bottom of the dialog.

The background interface shows a user profile for 'SHAYESH GOSALIA - 1A660006'. There are navigation tabs for 'Other Services', 'Options', 'Reports', and 'Identity Card'. Below these, the text 'KIOSK BANKING' is visible. A list of personal details is shown on the left, and a photo of a man is on the right.

City:	MUMBAI
Date of Birth:	1987-11-28
Father/Spouse Name:	Paresh Shah
Gender:	M
Identification Number:	KC000003158460
Identification Type:	Liberalised KYC(Financial Incl
Mobile Number:	-
Mother Name:	DOLLY SHAH
Phone Number:	9769179181
PinCode:	400091
Village:	Mumbai
Account Opening Charge to Pay:	100



SBI KIOSK BANKING

Reference Card

Reference Number:	3158460
First Name:	SARANG
Last Name:	SHAH
Address:	D/16,404
City:	MUMBAI
Date of Birth:	1987-11-28
Father/Spouse Name:	Paresh Shah
Gender:	M
Identification Number:	KC000003158460
Identification Type:	Liberalised KYC(Financial Incl
Mobile Number:	-
Mother Name:	DOLLY SHAH
Phone Number:	9769179181
PinCode:	400091
Village:	Mumbai
Account Opening Charges is Rs :	100



Please note down the reference number and use it for continue customer creation, if customer creation fails at any step before generating reference card.

- Photograph being uploaded for Identity Card should not be more than 25 KB.***

➤ ACCOUNT OPENING.

☐ To print account opening form, Enter your **REFERENCE NUMBER.**

The screenshot shows the State Bank of India (SBI) online account opening interface. At the top left is the SBI logo with the text 'भारतीय स्टेट बैंक State Bank of India With you - all the way'. At the top right, it says 'welcome Mr. BHAYESH GOSALIA - IA660006', with 'Help' and 'Logout' links. Below this is a navigation bar with 'Customer Creation', 'Existing Customer', 'Other Services', 'Options', 'Reports', and 'Identity Card'. The main content area is titled 'Customer Account Opening Form'. It features a 'Reference Number' label with a red asterisk and an empty text input field. At the bottom right is a 'Submit' button. A footer note states 'Fields Marked * are mandatory'.

Print Account Opening Form.

The Print Account Opening Form in '**CUSTOMER CREATION**' helps you to print the filled form of the customer you have created.

 भारतीय स्टेट बैंक State Bank of India <i>With you - all the way</i>	welcome Mr. LALIT JANOTI - 10370005 , Your Last login Nov 11, 2010, at 14:06 IST	Help	Logout		
Customer Creation	Existing Customer	Other Services	Options	Reports	Identity Card
STATE BANK OF INDIA ACCOUNT OPENING FORM FOR SBI TINY SAVINGS ACCOUNT (UNDER BC MODEL) BC/ CSP NO : 1037 / 10370005 Date : 11/11/2010					
LINK BRANCH(NAME AND CODE NO)	KAPASHERA (NEW DELHI) (06887)				
CIF NO					
ACCOUNT NO					
Name in Full	ABDUL SALAM				
Father's Name	MD MUSILIM				
Marital Status	Married				
Name Of Mother	NOOR JAHAN				
Address	RAJENDRA YADAV,HNO-937,NEAR YES BANK,				
Village	KAPASHERA				
Block					
District	NEW DELHI				
Pin Code	110037				
State					

EXISTING CUSTOMER.

 भारतीय स्टेट बैंक
State Bank of India
With you - all the way

welcome Mr. BHAVESH GOSALIA - 1A660006 ,

[Help](#) | [Logout](#)

[Customer Creation](#) [Existing Customer](#) [Other Services](#) [Options](#) [Reports](#) [Identity Card](#)

Kiosk Banking--Customer Login

CIF Number * [Query Accounts](#)

Account Number *

[FAQs](#)

 Fields Marked * are mandatory

- This option allows the user to provide the services like cash deposit, cash withdrawal, balance enquiry and statement of account to customers.

भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Welcome Mr. VASU P - 11750013 ,
Your Last login Jan 22, 2009, at 15:28 IST

Help | Logout

Welcome to SBI Kiosk Banking

Customer Services
Deposit
Withdrawal
Funds Transfer
Add Beneficiary
Delete Beneficiary
Balance Enquiry
Statement of Account
Close SB Account
Open STDR
Back to Home.



Welcome **Mr. ANIRUDHAN C.**

to

SBI Kiosk Banking Customer Services.

Choose Services from the Menu.

CUSTOMER SERVICES.

- CASH DEPOSIT.
- CASH WITHDRAWAL.
- FUNDS TRANSFER.
- ADD BENEFICIARY.
- DELETE BENEFICIARY.
- BALANCE ENQUIRY.
- STATEMENT OF ACCOUNT.
- CLOSE SB ACCOUNT.
- OPEN STDR.

➤ CASH DEPOSIT.

- This option allows the user to deposit money to the customer's account.
- To view this screen, click "**DEPOSIT**" from Customer Services screen.

The screenshot displays the State Bank of India Kiosk Banking interface. At the top left is the SBI logo with the text 'भारतीय स्टेट बैंक State Bank of India With you - all the way'. To the right, a welcome message reads 'Welcome Mr. VASU P - 11750013, Your Last login Jan 22, 2009, at 15:28 IST'. Further right are 'Help' and 'Logout' links. A blue banner below the header says 'Welcome to SBI Kiosk Banking'. On the left, a 'Customer Services' menu lists options: Deposit, Withdrawal, Funds Transfer, Add Beneficiary, Delete Beneficiary, Balance Enquiry, Statement of Account, Close SB Account, Open STDR, and Back to Home. The main area is titled 'Deposit Confirmation' and contains the following details:

Account Number	XXXXXX9306
Account Holder name	Mr. ANIRUDHAN C.
Transfer Amount	1000 Rupees.
Payment Reference Number	5559

At the bottom right of the confirmation area are 'Confirm', 'Modify', and 'Cancel' buttons.

Steps Required:

- Click **DEPOSIT**.
- Select A/c number.
- Enter amount.
- Enter password.
- Click **SUBMIT**.
- Verify finger prints.
- Get confirmation.

➤ CASH WITHDRAWAL.

- This option allows the user to withdraw money from customer's account.

The screenshot shows the State Bank of India Kiosk Banking interface. At the top left is the SBI logo and the text 'भारतीय स्टेट बैंक State Bank of India With you - all the way'. At the top right, it says 'Welcome Mr. VASU P - 11750013 , Your Last login Jan 22, 2009, at 15:28 IST'. The main content area is titled 'Withdrawal Acknowledgement' and contains the following details:

Account Number	XXXXX9306
Account Holder's Name	ANIRUDHAN C.
Amount	Rs.1000
Date	Jul 21,2007, at 18:42 IST
Reference Number	5560
Journal Number	000057670
Total Available Balance	Rs.47,500 CR
KO ID	11750013
Kiosk Name	RURAL KIOSK
Kiosk Location	MAYILADUTHURAI
Kiosk Location ID	1456

Below the table, there are two signature lines: 'Signature of the Agent' and 'Signature/Thumb Impression of the Customer'.

Steps Required:

- Click **DEPOSIT**.
- Select A/c number.
- Enter amount.
- Enter password.
- Click **SUBMIT**.
- Verify finger prints.
- Click **CONFIRM**.
- Receive Acknowledgement.

FUND TRANSFER.

- This option allows a user to do fund transfer to a beneficiary who is already added.



Welcome Mr. VASU P - 11750013 ,
Your Last login Jan 22, 2009, at 15:28 IST

Help | Logout

Welcome to SBI Kiosk Banking

Customer Services

- Deposit
- Withdrawal
- Funds Transfer
- Add Beneficiary
- Delete Beneficiary
- Balance Enquiry
- Statement of Account
- Close SB Account
- Open STDR
- Back to Home



SBI KIOSK BANKING

Funds Transfer Acknowledgement

From Account	XXXXX9306
Beneficiary Name	Raghu
To Account	XXXXX8751
Transfer Amount	1000 Rs.
Reference Number	2250
Journal Number	530025
KO Id	11750013
KO Name	Vasu P
KO Location	Sonex Towers

Agent Signature

Signature/Thumb Impression of the Customer

Print

Steps Required:

- Click **DEPOSIT** under Customer Service menu.
- Click **FUND TRANSFER.**
- Select Beneficiary name.
- Enter amount.
- Enter password.
- Click **SUBMIT.**
- Verify finger prints.
- Click **CONFIRM.**
- Receive Acknowledgement.

ADD BENEFICIARY.

- This option allows the user to add beneficiary for the customer to do a fund transfer.

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Welcome Mr. VASU P - 11750013 ,
Your Last login Jan 22, 2009, at 15:28 IST

Help | Logout

Welcome to SBI Kiosk Banking

Customer Services

- Deposit
- Withdrawal
- Funds Transfer
- Add Beneficiary
- Delete Beneficiary
- Balance Enquiry
- Statement of Account
- Close SB Account
- Open STDR
- Back to Home

Beneficiary is Successfully Added

Add Beneficiary

CIF Number / Account Number *

Beneficiary Name *

Submit

Steps Required:

- Click **ADD BENEFICIARY** in the Customer Service menu.
- Enter A/c number.
- Enter Beneficiary name.
- Click **SUBMIT**.
- Verify finger prints.
- Click **CONFIRM**.
- Receive Acknowledgement.

DELETE BENEFICIARY.

- This option allows the user to delete beneficiary.

The screenshot displays the State Bank of India Kiosk Banking interface. At the top left is the SBI logo with the text 'भारतीय स्टेट बैंक State Bank of India' and the tagline 'With you - all the way'. The top center shows a welcome message: 'Welcome Mr. VASU P - 11750013, Your Last login Jan 22, 2009, at 15:28 IST'. To the right are 'Help' and 'Logout' buttons. A blue banner reads 'Welcome to SBI Kiosk Banking'. On the left is a vertical menu with options: 'Customer Services', 'Deposit', 'Withdrawal', 'Funds Transfer', 'Add Beneficiary', 'Delete Beneficiary', 'Balance Enquiry', 'Statement of Account', 'Close SB Account', 'Open STDR', and 'Back to Home'. The main area shows a red message: 'Beneficiary is Successfully Deleted'. Below this is a 'Delete Beneficiary' button, a 'Beneficiary Name*' dropdown menu with 'Select' as the current selection, and a 'Submit' button.

Steps Required :

- Click **DELETE BENEFICIARY** in the Customer Service menu.
- Select Beneficiary name.
- Click **SUBMIT**.
- Verify finger prints.
- Receive Acknowledgement.

➤ BALANCE ENQUIRY.

This option allows the user to show the account balance for the customer.



Welcome Mr. VASU P - 11750013 ,
Your Last login Jan 22, 2009, at 15:28 IST

Help | Logout

Welcome to SBI Kiosk Banking

Customer Services

- Deposit
- Withdrawal
- Funds Transfer
- Add Beneficiary
- Delete Beneficiary
- Balance Enquiry
- Statement of Account
- Close SB Account
- Open STDR
- Back to Home

SBI KIOSK BANKING

Account Details

Account Type	SB With Cheque
Account Number	XXXX9306
Account Holder Name	Mr. ANIRUDHAN C.
Branch Code	00416
Branch Name	TIRUMANGALAM
Current Balance	127.91 CR
Uncleared Amount	10.98 CR
Amount on Hold	0.00
Interest credited till Date	48.00 CR
Net Available Balance	127.89 CR

Print

Steps Required :

- Click **BALANCE ENQUIRY** in the Customer Service menu .
- Enter Account number.
- Click **SUBMIT**.
- Verify finger prints.
- Receive Acknowledgement.

STATEMENT OF ACCOUNT.

- ❑ This option allows the user to display the statement of account for the customer.

The screenshot displays the State Bank of India Kiosk Banking interface. At the top, it shows the bank's logo and name, a welcome message for Mr. VASU P - 11750013, and the last login date of Jan 22, 2009, at 15:28 IST. There are 'Help' and 'Logout' buttons. Below this is a blue banner that says 'Welcome to SBI Kiosk Banking'. On the left is a vertical menu with options: Customer Services, Deposit, Withdrawal, Funds Transfer, Add Beneficiary, Delete Beneficiary, Balance Enquiry, Statement of Account, Close SB Account, Open STDR, and Back to Home. The main area shows 'Transaction History Details' for CIF Number 100023456, Account Number XXXXX9306, and Transaction Reference Number 67896. It displays transaction details from 01/04/2006 to 10/04/2006 in a table with columns for Value Date, Post Date, Description, Debit, Credit, and Balance. A 'Print' button is at the bottom right.

Value Date	Post Date	Description	Debit	Credit	Balance
01/04/06	01/04/06	FI DEP: KO LOC:1543, REF NO:45678		3000	3000 CR
02/04/06	02/04/06	FI WDL: KO LOC:1543, REF NO:45699	1000		2000 CR
04/04/06	04/04/06	FI WDL: KO LOC:1543, REF NO:45768		1000	3000 CR
09/04/06	09/04/06	FI DEP: KO LOC:1543, REF NO:45798	1000		2000 CR

Steps Required :

- ❑ Click Statement of Account in the Customer Service menu.
- ❑ Enter CIF number/Account number.
- ❑ Enter date range of statement needed.
- ❑ Click Display.
- ❑ Verify finger prints.
- ❑ Statement gets displayed on the screen.

➤ OPEN STDR.

- This option allows the user to open STDR account for the customer.
If the STDR account is closed then the status of the account will be “CLOSE” other wise the status will be “**OPEN**”.

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Your Last login Jan 22, 2009, at 15:28 IST

Help | Logout

Welcome to SBI Kiosk Banking

SBI KIOSK BANKING

STDR Account Opening Acknowledgement

STDR Account Number	700046828
ProductId	25 (STDR)
STDR Amount	5000 Rs.
Maturity Date	04/07/2012
Maturity Amount	7524
Interest Rate	7.5% per anum
STDR Fund Transfer Journal Number	453731

Message from webpage

STDR Original Receipt from the Branch will be Sent to the Customer Mailing Address Soon.

OK

Signature of the Agent Signature/Thumb Impression of the Customer

Print

Steps Required :

- Click Open STDR option in the Customer Service menu.
- Enter STDR Account duration and amount.
- Get ATDR Account.
- opening confirmation.

➤ OPEN RD ACCOUNT.

❑ This option allows the customer to create a Recurring Deposit account, linked to his saving account in the Kiosk Banking.

The screenshot displays the SBI Kiosk Banking interface. At the top, it says 'welcome Mr. LALIT JANOTI - 10370005' and has 'Help' and 'Logout' links. The main header is 'Branchless Bank'. On the left, there is a 'Customer Services' menu with options: Savings, Remittance, Enquiry, RD, Open RD, and Back To Home. The 'Open RD' option is selected. The main area shows a 'Deposit Acknowledgement' screen with the following details:

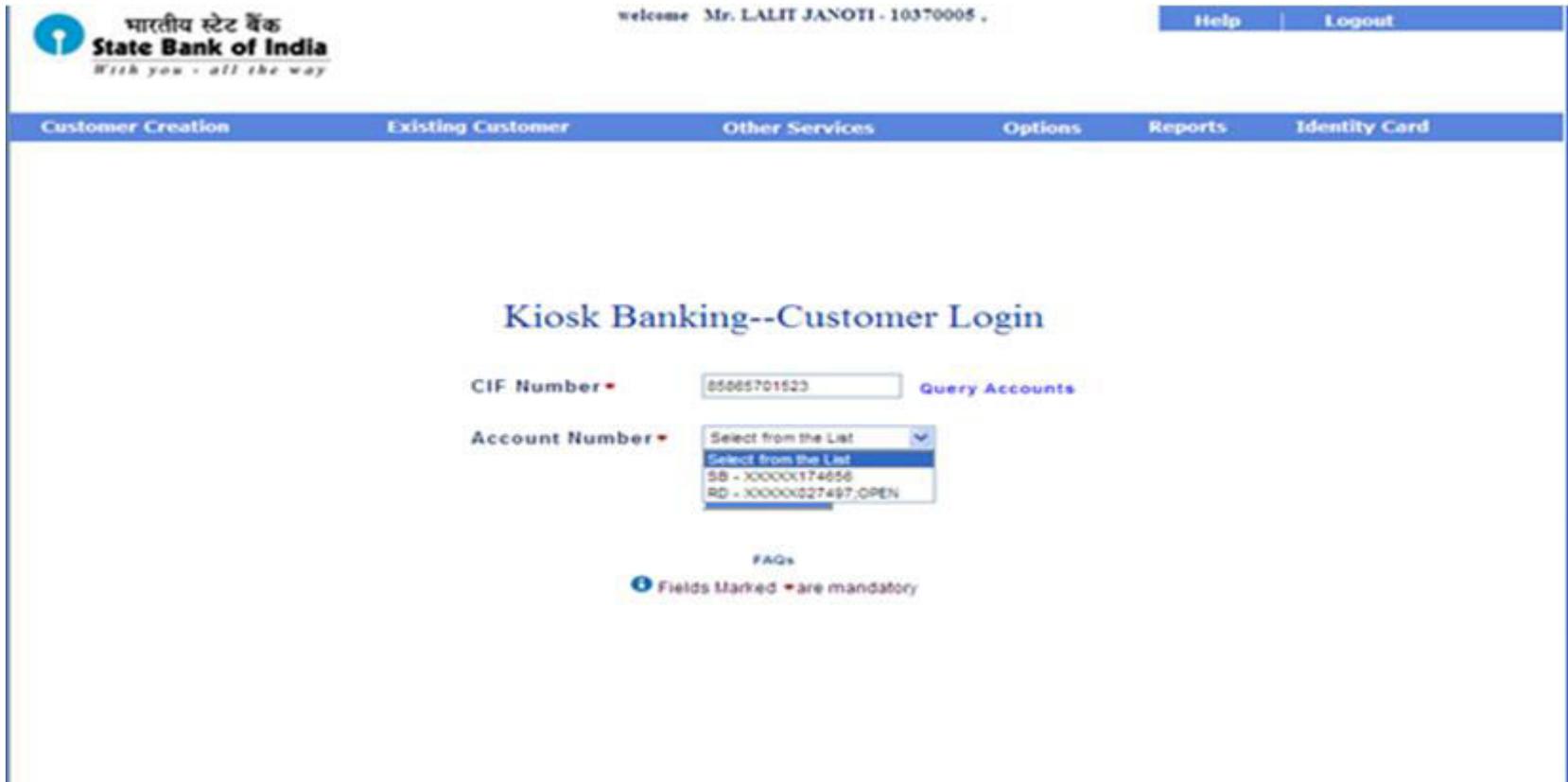
Account Number	32081027497
Account Holder's Name	LEKHA BITRA GEORGE
Transfer Amount	Rs. 20
Date	Dec 12, 2011, at 17:42 IST
Transaction Reference Number	30761730
Journal Number	031924240
KO ID	10370005
KO Name	LALIT JANOTI
KO Location	264 UDYOG VIHAR PHASE I GURGAON[1713]
Signature of the Agent	Signature of the Customer

Overlaid on the bottom right is a 'Print' dialog box. It shows a 'Select Printer' list with options: Add Printer, HP Laser Jet M1522 MFP Series PCL 6, rfpint_58, and Send To OneNote 2007. The 'HP Laser Jet M1522 MFP Series PCL 6' printer is selected. Below the printer list, it shows 'Status: Ready', 'Location:', and 'Comment:'. There are checkboxes for 'Print to file' and 'Collate', and a 'Find Printer...' button. The 'Page Range' section has 'All' selected, and the 'Number of copies' is set to 1. At the bottom, it says 'Enter either a single page number or a single page range. For example, 5-12'.

- ❑ Click on Open RD.
- ❑ Enter amount.
- ❑ Click on **SUBMIT**.
- ❑ It will display the details of maturity date, now Click on **CONFIRM**.
- ❑ Receipt is generated.
- ❑ Hand over print out to the customer.

RD REMITTANCE.

- To do RD remittance, click on Existing Customer option.
- Fill up Customer's CIF number and click on Query Account.
- Now select the RD a/c from the drop down list.



The screenshot shows the State Bank of India Kiosk Banking Customer Login interface. At the top left is the SBI logo and tagline. The top right shows a welcome message for Mr. LALIT JANOTI and links for Help and Logout. A blue navigation bar contains links for Customer Creation, Existing Customer, Other Services, Options, Reports, and Identity Card. The main content area is titled 'Kiosk Banking--Customer Login'. It features a 'CIF Number' field with the value '05065701523' and a 'Query Accounts' button. Below this is an 'Account Number' dropdown menu with a list of options: 'Select from the List', 'SB - XXXXXX174656', and 'RD - XXXXXX027497,OPEN'. At the bottom, there is a link for 'FAQs' and a note: 'Fields Marked * are mandatory'.

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welcome Mr. LALIT JANOTI - 10370005 ,

Help | Logout

Customer Creation Existing Customer Other Services Options Reports Identity Card

Kiosk Banking--Customer Login

CIF Number * Query Accounts

Account Number *
Select from the List
SB - XXXXXX174656
RD - XXXXXX027497,OPEN

FAQs

i Fields Marked * are mandatory

This will be the initial screen.

Now click on RD Remittance.

The screenshot displays the State Bank of India Kiosk Banking interface. At the top left is the bank's logo and name in Hindi and English, with the tagline "With you - all the way". The top right shows a welcome message for Mr. LALIT JANOTI and links for Help and Logout. A blue banner reads "Branchless Banking - KIOSK Banking". On the left is a vertical menu with options: RD Remittance, Account Enquiry, Statement of account, and Back To Home. The main area shows a "Deposit Confirmation" screen with the following details:

Debit From	XXXXXX174856
Credit To	XXXXX027497
Account Holder's Name	Mrs. LEKHA BITRA GEORGE
Transfer Amount	Rs. 10
Transaction Reference Number	30762539

At the bottom right of the confirmation screen are the buttons "Confirm | Modify | Cancel".

Enter amount.

Enter transaction password.

Click on submit.

Now check the details. and click on confirm to make the payment.

❑ This will be the screen showing transaction details.

❑ Hand over print out to customer.

The screenshot displays the SBI Kiosk Banking interface. At the top left is the State Bank of India logo with the text "भारतीय स्टेट बैंक State Bank of India With you - all the way". The top center shows a welcome message: "welcome Mr. LALIT JANOTI - 10370005 ,". The top right has "Help" and "Logout" links. A blue banner reads "Branchless Banking - KIOSK Banking".

On the left, a blue sidebar menu includes: "RD Remittance", "Account Enquiry", "Statement of account", and "Back To Home".

The main content area is titled "Deposit Acknowledgement" and contains the following details:

Account Number	32081027497
Account Holder's Name	LEKHA BITRA GEORGE
Transfer Amount	Rs. 10
Date	Dec 12, 2011, at 17:45 IST
Transaction Reference Number	30762539
Journal Number	031999484
KO ID	10370005
KO Name	LALIT JANOTI
KO Location	264 UDYOG VIHAR PHASE I GURGAON[1713]
Signature of the Agent	Signature of the Customer

Below the details is a blue bar with a signature line.

On the right, a "Print" dialog box is open, showing printer selection options: "Add Printer", "HP LaserJet M1522 MFP Series PCL 6", "rprint_58", and "Send To OneNote 2007". The status is "Ready". The "Page Range" is set to "All" and "Number of copies" is "1". The "Print" button is highlighted.

The Windows taskbar at the bottom shows the "start" button, taskbar icons, and open applications: "Microsoft Excel - LA..." and "myDetailsUN - W".

ACCOUNT ENQUIRY.

- This option is used to get account details.
- Click on Account Details.



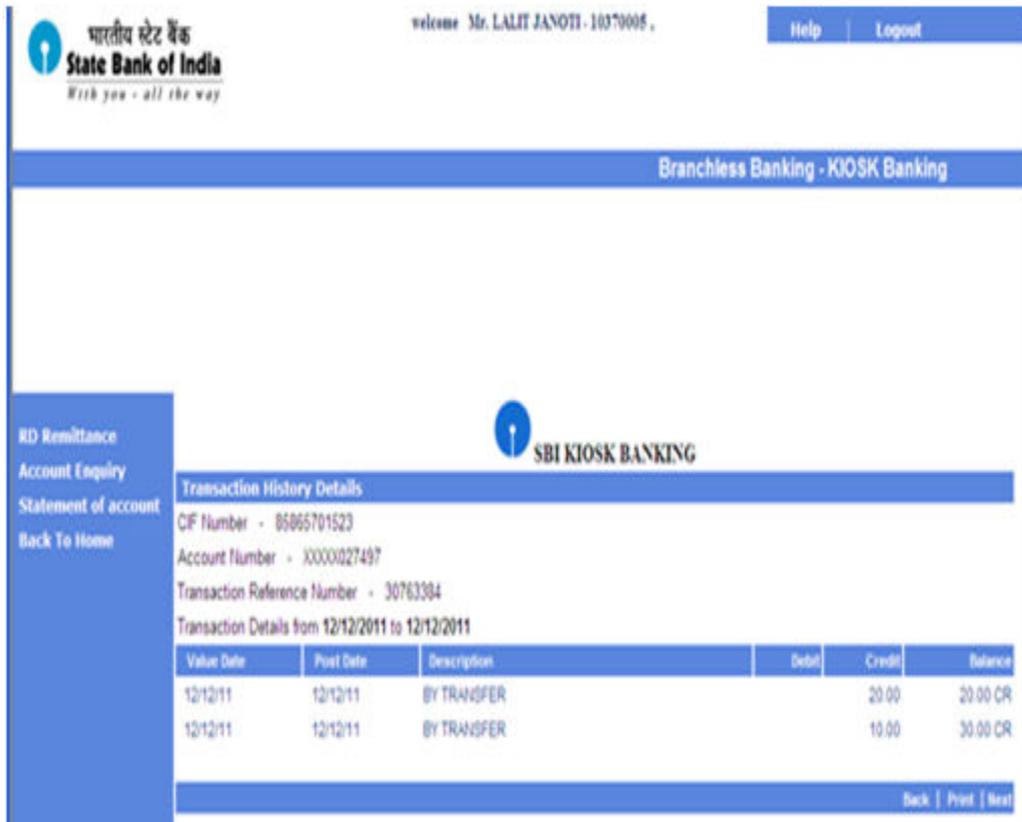
The screenshot shows the State Bank of India Kiosk Banking interface. At the top, it displays the bank's logo and name in Hindi and English, along with the tagline "With you - all the way". The user is logged in as Mr. LALIT JANOTI. The main navigation bar includes "Branchless Banking - KIOSK Banking". A left sidebar contains menu items: "RD Remittance", "Account Enquiry", "Statement of account", and "Back To Home". The "Account Enquiry" section is active, showing "Account Details" for an RD account. The details include account type, number, holder's name, branch code, branch name, open date, maturity date, interest rate, amount on hold, interest credited till date, and current balance. A "Print" button is located at the bottom right of the details section.

SBI KIOSK BANKING	
Account Type	RD
Account Number	XXXX027497
Account Holder's Name	Mrs. LEKHA BITRA GEORGE
Branch Code	06887
Branch Name	KAPASHERA (NEW DELHI)
Account Open Date	12/12/2011
Maturity Date	12/12/2014
Interest rate	9.2500CR
Amount on Hold	0.00
Interest Credited Till Date	0.00 CR
Current Balance	30.00 CR

- Details will be displayed on the screen.
- Hand over print out to customer.

STATEMENT OF ACCOUNT.

- This option allows the user to get the statement of the RD account.
- Click on Statement Of Account option.
- Enter From and To dates.



The screenshot shows the SBI Kiosk Banking interface. At the top, it displays the State Bank of India logo and the text 'State Bank of India With you - all the way'. The user is logged in as 'Mr. LALIT JANOTI-1070005'. The main heading is 'Branchless Banking - KIOSK Banking'. On the left, there is a navigation menu with options: 'RD Remittance', 'Account Enquiry', 'Statement of account', and 'Back To Home'. The main content area shows 'Transaction History Details' for a specific transaction. It lists the CIF Number as 85865701523, Account Number as XXXX027497, and Transaction Reference Number as 30763384. Below this, it shows 'Transaction Details from 12/12/2011 to 12/12/2011' with a table of transactions.

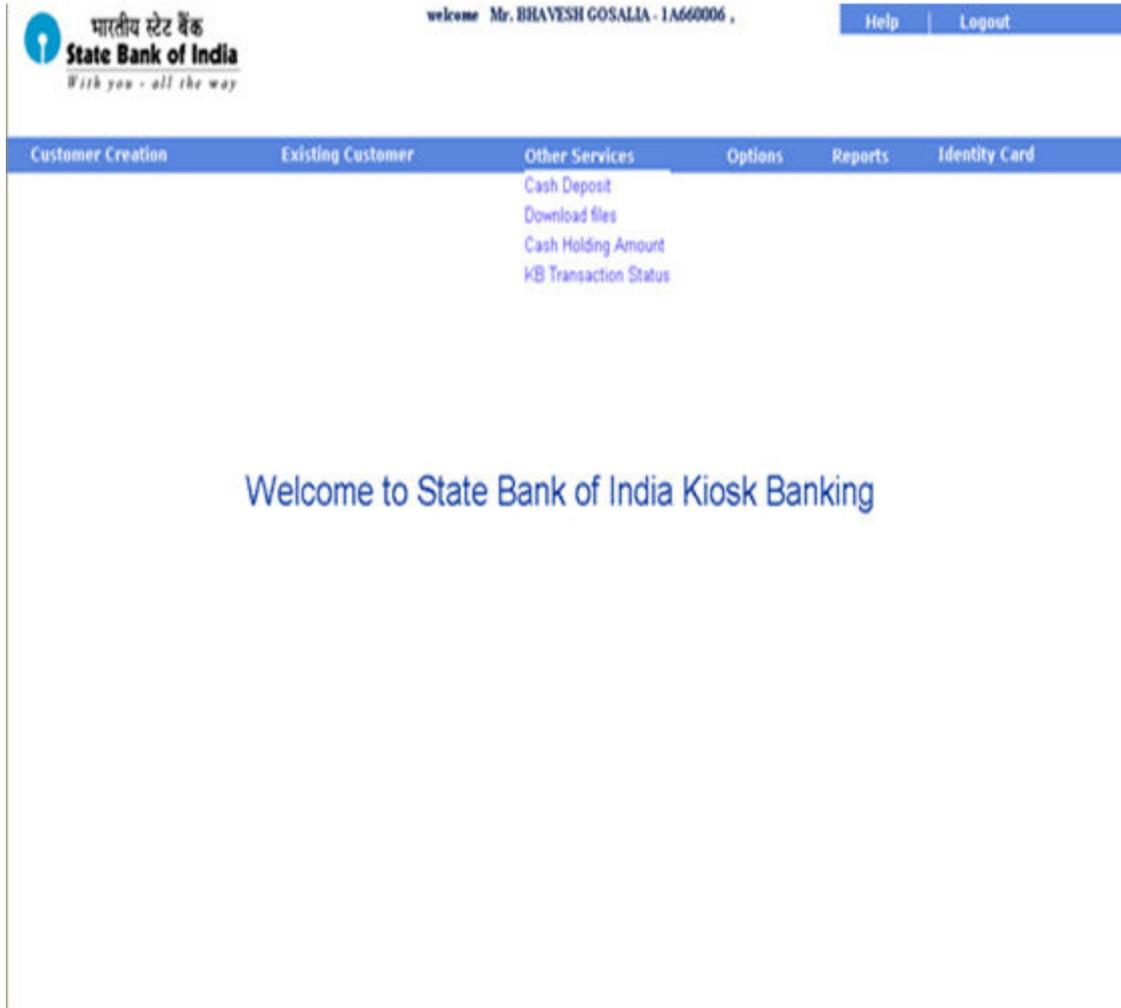
Value Date	Post Date	Description	Debit	Credit	Balance
12/12/11	12/12/11	BY TRANSFER		20.00	20.00 CR
12/12/11	12/12/11	BY TRANSFER		10.00	30.00 CR

At the bottom right of the interface, there are links for 'Back | Print | Next'.

- Click on Display.
- Statement of the a/c will be displayed.
- Hand over print out to customer.

OTHER SERVICES.

- This option is used to get details about other services.



OTHER SERVICE INCLUDES:

- Cash Deposit.
- Download Files.
- Cash Holding Amount.
- KO transaction Status.

CASH DEPOSIT.

- This option is used to deposit cash in beneficiary account.
- Click on Cash Deposit.
- Details will be displayed on the screen.

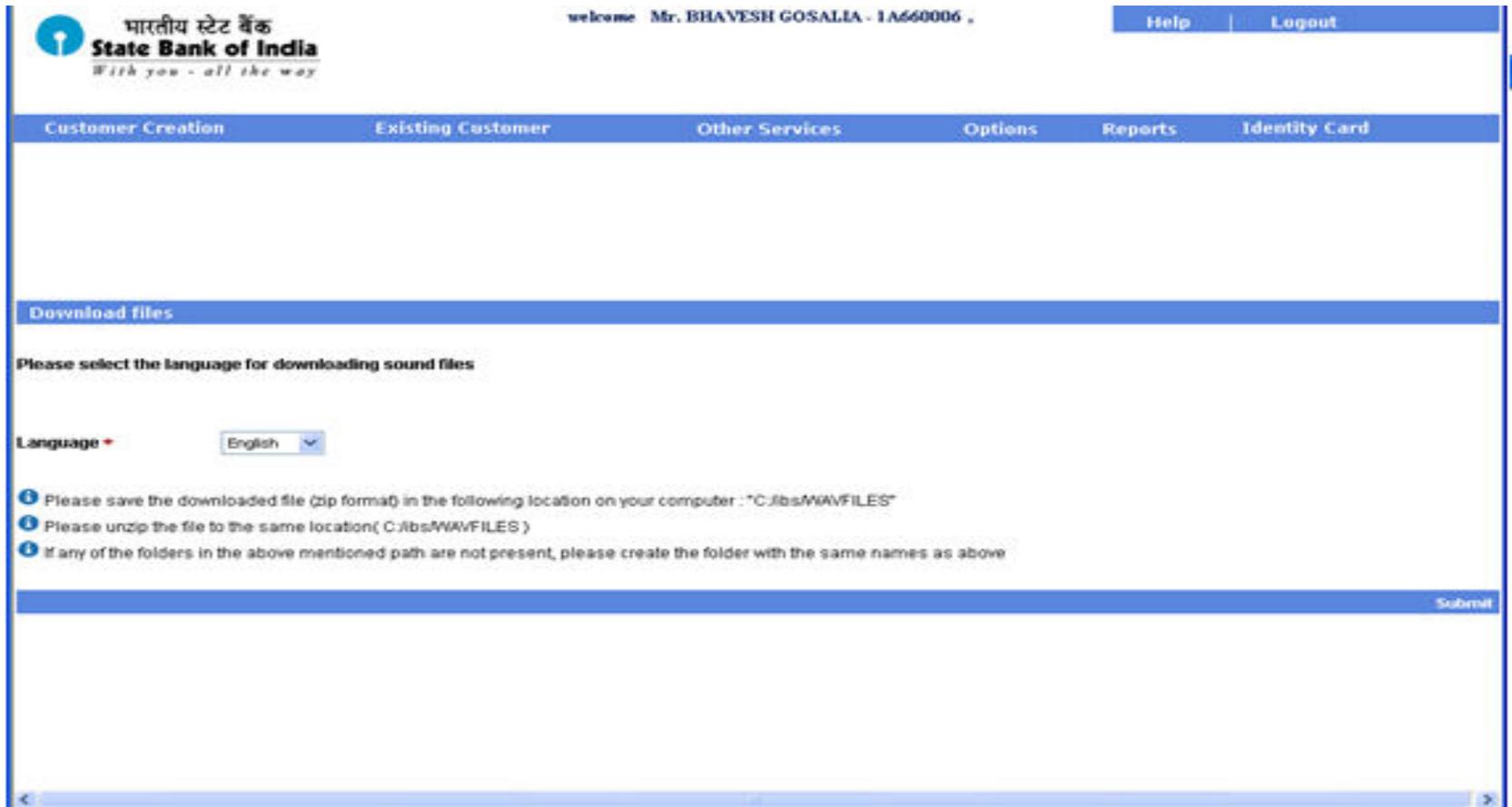


The screenshot shows the State Bank of India online interface. At the top left is the SBI logo with the text 'भारतीय स्टेट बैंक State Bank of India With you - all the way'. To the right, it says 'welcome Mr. BHAVESH GOSALIA - 1A660006'. Further right are 'Help' and 'Logout' links. Below this is a navigation bar with 'Customer Creation', 'Existing Customer', 'Other Services', 'Options', 'Reports', and 'Identity Card'. The main content area has a blue header 'Cash Deposit'. Below this are three input fields: 'Beneficiary Account Number *', 'Deposit Amount *', and 'Transaction Password *'. A 'Submit' button is at the bottom right. A footer note says 'Fields Marked * are mandatory'.

- Enter the beneficiary account number.
- Enter deposit Amount.
- Enter your transaction password.
- Click on **SUBMIT.**

DOWNLOAD FILES.

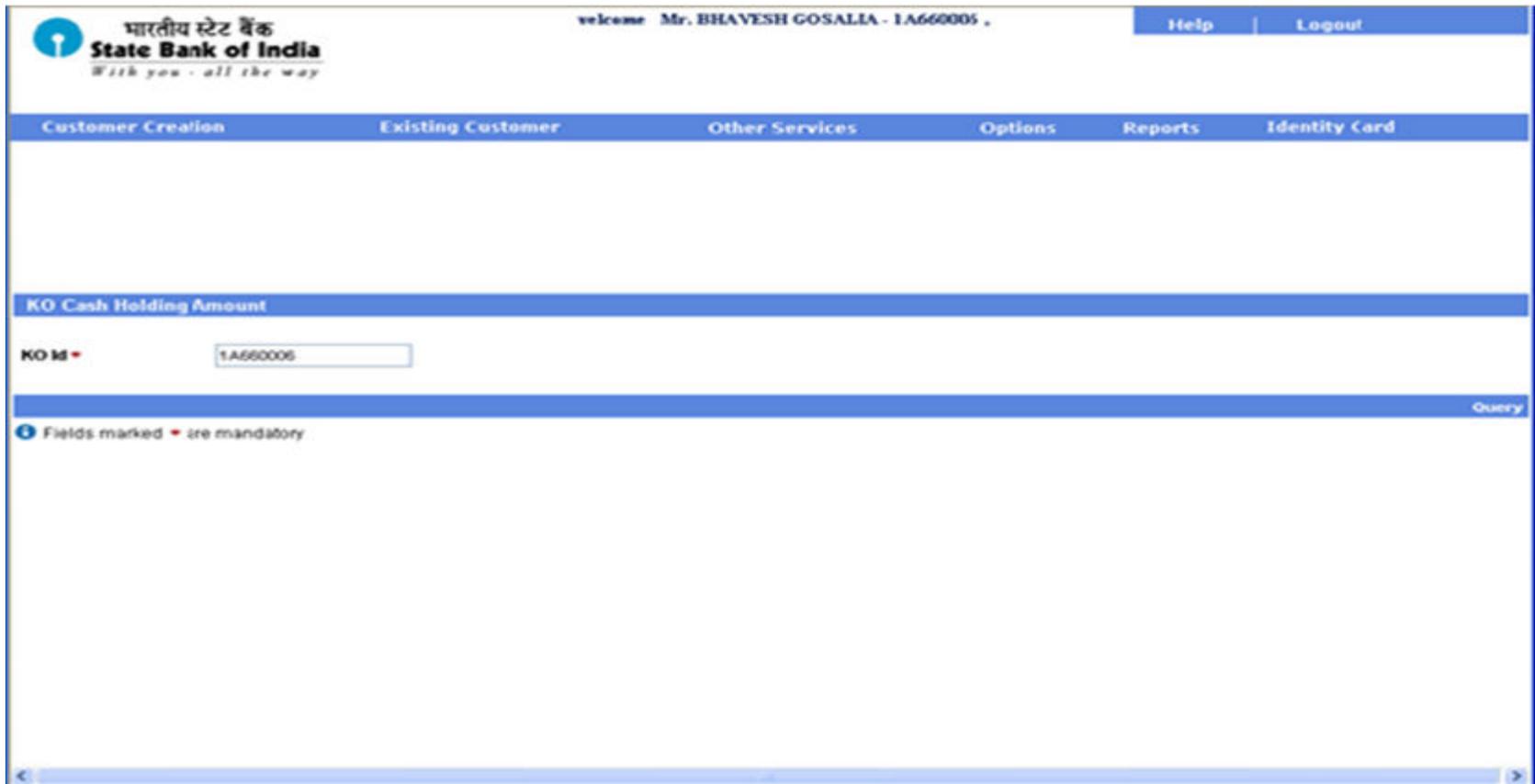
- This option is used to download **WAV** files for different languages.
- Select different languages from the List Box.
- Click on **SUBMIT** button.



The screenshot displays the State Bank of India (SBI) online portal interface. At the top left, the SBI logo and name are visible in Hindi and English, along with the tagline "With you - all the way". The user is logged in as "Mr. BHAVESH GOSALIA - 1A660006". Navigation tabs include "Customer Creation", "Existing Customer", "Other Services", "Options", "Reports", and "Identity Card". The "Download files" section is active, showing a dropdown menu for "Language" set to "English". Below this, there are three instructions: 1. Save the downloaded file (zip format) in the following location on your computer: "C:\bs\WAVFILES". 2. Please unzip the file to the same location (C:\bs\WAVFILES). 3. If any of the folders in the above mentioned path are not present, please create the folder with the same names as above. A "Submit" button is located at the bottom right of the form area.

CASH HOLDING AMOUNT.

- This option is used to know the cash holding limit of the **KO HOLDER**.
- Enter your **KO ID**.
- Click on **QUERY** button.



The screenshot displays the State Bank of India (SBI) web portal interface. At the top left, the SBI logo and tagline "With you - all the way" are visible. The user is logged in as "Mr. BHAVESH GOSALIA - 1A660005". The navigation menu includes "Customer Creation", "Existing Customer", "Other Services", "Options", "Reports", and "Identity Card". The main content area is titled "KO Cash Holding Amount". Below this title, there is a form with a label "KO ID" and a text input field containing the value "1A660005". A "Query" button is located at the bottom right of the form. A message at the bottom left states "Fields marked * are mandatory".

- ❑ Here, KO Holder can check his **CASH HOLDING LIMIT**.

The screenshot displays the State Bank of India online banking interface. At the top left is the bank's logo and name in Hindi and English, with the tagline "With you - all the way". The top right shows a welcome message for "Mr. BHAVESH GOSALIA - 1A660006" and links for "Help" and "Logout". A navigation bar contains links for "Customer Creation", "Existing Customer", "Other Services", "Options", "Reports", and "Identity Card". The main content area is titled "KO Holding Limit" and contains three rows of data, each with a label and a corresponding input field:

KO Holding Limit	
KO M	<input type="text" value="1A660006"/>
KO Limit Amount	<input type="text" value="10000"/>
KO Holding Amount	<input type="text" value="225.0"/>

KO TRANSACTION STATUS.

- ❑ Go to **other services**, click on third option which is **Cash holding**.
- ❑ Then new screen will appear, Enter your **KO ID** and then Click on **query**.
- ❑ Now this screen will appear where CSP can check KO limit and KO holding.

The screenshot displays the State Bank of India web portal interface. At the top left is the bank's logo and name in Hindi and English, with the tagline "With you - all the way". The top right shows a user welcome message for Mr. BHAVESH GOSALIA and links for Help and Logout. A navigation bar contains links for Customer Creation, Existing Customer, Other Services, Options, Reports, and Identity Card. The main content area is titled "KB Transaction Status" and contains a form with the following fields:

- From Date ***: A text input field containing "09/02/2012" with a calendar icon.
- To Date ***: A text input field containing "09/02/2012" with a calendar icon.
- Transaction Status ***: A dropdown menu currently showing "SELECT".

At the bottom right of the form area are "Query" and "Clear" buttons. Below the form, a note states "Fields marked * are mandatory" and "For Date Older Than 30 days Contact Admin".

- ❑ Under other services, click on **KB Transaction Status**.
- ❑ Enter **start date and end date** and select **successful** or **failed** whichever transactions you want to view.


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welcome Mr. BHAVESH GOSALIA - 1A660006 , [Help](#) | [Logout](#)

[Customer Creation](#) [Existing Customer](#) [Other Services](#) [Options](#) [Reports](#) [Identity Card](#)

KB Transaction Status

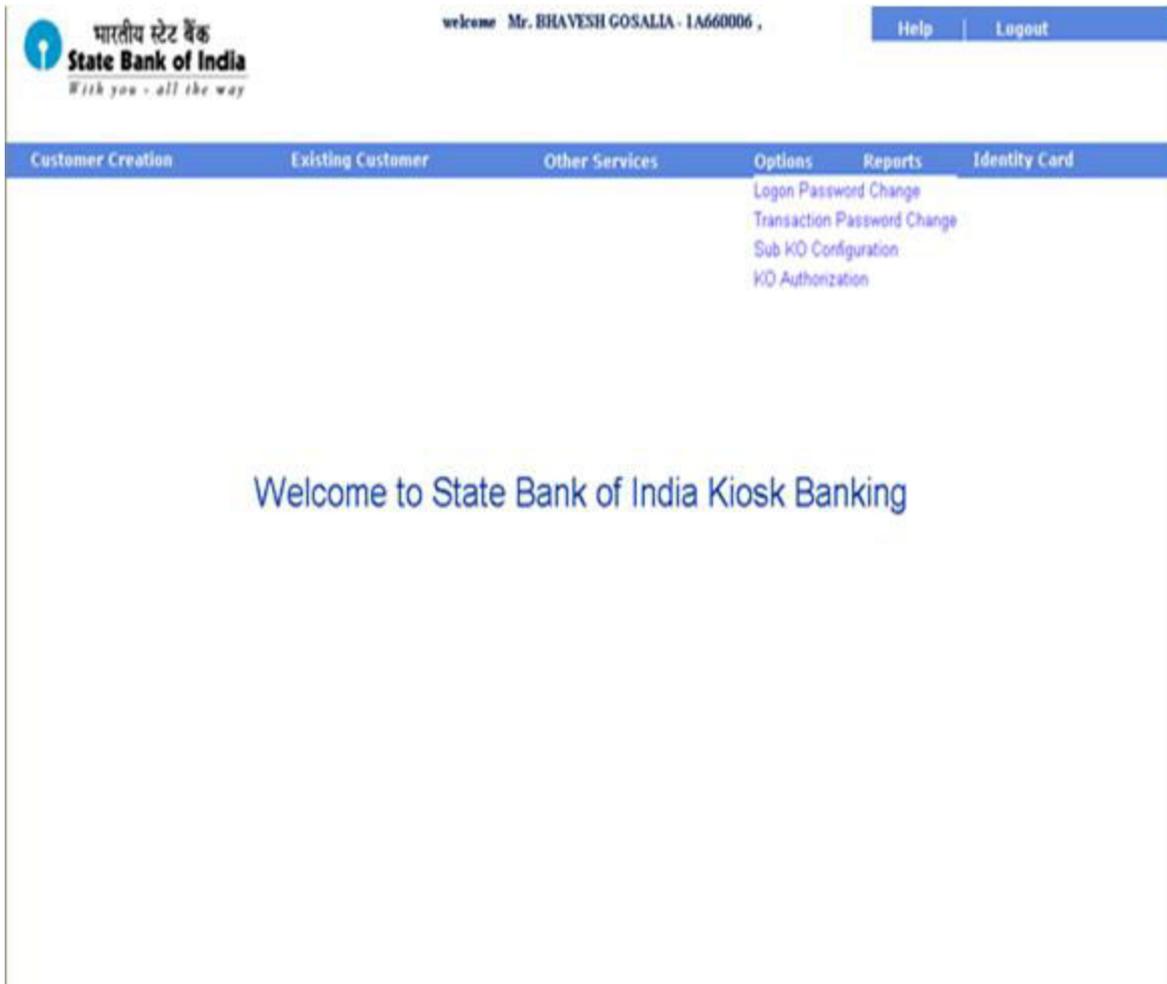
Start Date 08/02/2012
 End Date 09/02/2012

Sl. No.	KO ID	Ref No	CIF No	Amount	From Account No.	To Account No.	Date	Service	Dep.WDL	Status	Journal No	Response
1	1A660006	39875672	null	100	XXXXXX587853	XXXXXX101561	2012-02-08 13:36:01.0	DEPOSIT	DEP	S	017582958	0000 O.K. PAY POINT INDIA NETWORK PVT LT
2	1A660006	39875965	32149587853	10.0	XXXXXX587853	XXXXXX81082327	2012-02-08 13:36:02.0	BRANCH COMMISSION	DEP	S	017583195	0000 O.K. Journal # 017583195
3	1A660006	40144561	3158460	60.0	XXXXXX587853	XXXXXX588880	2012-02-09 15:11:29.0	BC COMMISSION	DEP	S	022143735	0000 O.K. PAY POINT INDIA NETWORK PVT LT
4	1A660006	40144558	3158460	40.0	XXXXXX587853	XXXXXX81082327	2012-02-09 15:11:28.0	BRANCH COMMISSION	DEP	S	022143591	0000 O.K. Journal # 022143591
5	1A660006	39875967	32149587853	15.0	XXXXXX587853	XXXXXX588880	2012-02-08 13:36:02.0	BC COMMISSION	DEP	S	017583348	0000 O.K. PAY POINT INDIA NETWORK PVT LT

[Print](#)

OPTIONS.

- This option is used to get details about Option



OPTION INCLUDES:

- Change Logon Password.
- Change Transaction Password.
- SUB KO Configuration.
- Authorize KO.

CHANGE LOGON PASSWORD.

- ❑ This option allows the user to change his/her logon password.

The screenshot displays the State Bank of India online banking interface. At the top, the bank's logo and name are visible, along with a welcome message for Mr. BHAVESH GOSALIA and a user ID. A navigation bar includes 'Help' and 'Logout' links. Below this, a menu bar contains 'Customer Creation', 'Existing Customer', 'Other Services', 'Options', 'Reports', and 'Identity Card'. The 'Options' menu is selected, leading to the 'Login Password Change' form. The form contains three input fields: 'Current Password', 'New Password', and 'Re-Enter New Password'. A 'Submit' button and a 'Clear' button are located at the bottom right of the form. Below the form, there are several informational messages and instructions regarding password requirements and the effect of the change.

State Bank of India
With you - all the way

welcome Mr. BHAVESH GOSALIA - 1A660006 , Help Logout

Customer Creation Existing Customer Other Services Options Reports Identity Card

Login Password Change

Current Password *

New Password *

Re-Enter New Password *

Submit Clear

Fields Marked * are mandatory
This change will take effect the next time you sign in after you have successfully changed your password
Password Length should be from 5 to 10 Characters
Password must start with an Alphabet
Password should not contain the Characters &
and the new password should not match with last 1 Passwords

Steps Required :

- ❑ Click on Change logon password in the Options menu.
- ❑ Enter current logon password.
- ❑ Enter new logon password.
- ❑ Re-enter new logon password.
- ❑ Click on Submit.
- ❑ Logon password gets successfully changed.

CHANGE TRANSACTION PASSWORD.

- This option allows the user to change his/her Transaction password

The screenshot displays the State Bank of India online banking interface. At the top, the bank's logo and name are visible, along with the user's name 'Mr. BHAVESH GOSALIA - 1A660006' and links for 'Help' and 'Logout'. A navigation menu includes 'Customer Creation', 'Existing Customer', 'Other Services', 'Options', 'Reports', and 'Identity Card'. The 'Options' menu is selected, leading to the 'Transaction Password Change' form. The form contains three input fields: 'Current Txn Password', 'New Txn Password', and 'Re-Enter New Txn Password'. A 'Submit' button and a 'Clear' button are located at the bottom right of the form. Below the form, there are several informational messages:

- Fields Marked * are mandatory
- This change will take effect the next time you sign in after you have successfully changed
- Transaction Password Length should be from 5 to 10 Characters
- Transaction Password must start with an AlphaNumeric
- Transaction Password should not contain the Characters &
- and the new Transaction password should not match with last 1 Passwords

Steps Required :

- Click on Change Transaction password in the Options menu.
- Enter current transaction password.
- Enter new transaction password.
- Re-enter new transaction password.
- Click on Submit.
- Transaction password gets successfully changed.

SUB KO CONFIGURATION.

- ❑ This option allows the user to create a new SUB KO.



The screenshot shows the State Bank of India web interface. At the top, there is a header with the bank logo, the text "State Bank of India" and "Wish you - all the way", a welcome message "welcome Mr. BHAVESH GOSALLA - 1A660006", and links for "Help" and "Logout". Below the header is a navigation menu with tabs: "Customer Creation", "Existing Customer", "Other Services", "Options", "Reports", and "Identity Card". The "Options" tab is selected, and the "Sub KO Configuration" form is displayed. The form contains the following fields:

Sub KO Valid From *	09/02/2012	Sub KO Valid To *	09/02/2017
Title *	Mr.	Gender *	Male
First Name *	Smita	Last Name *	Parab
Date of Birth *	07/05/1987	Address Line 1 *	PLOT NO 09B-14,
Identification Type *	ID ACCEPTABLE TO BR.MANAGER	Identification Number *	ALJEP1300C
Village/Town/Taluk *	Borival west	State *	MAHARASTRA
City *	400	PinCode *	400091
Mobile Number *	9702667371		

At the bottom right of the form, there are buttons for "Add", "Query", and "Capture FP". A legend at the bottom left states "Fields Marked * are mandatory".

Steps Required :

- ❑ Click on Sub KO Configuration in the Options menu.
- ❑ Enter required details in the given fields.
- ❑ Click on Add button for addition.
- ❑ The SUB KO is created and an acknowledgement screen is displayed with the user for the SUB KO.
- ❑ Click on "Capture FP" link.
- ❑ Select the user id of the SUB KO created.
- ❑ Click on "Capture" to capture the finger print of the SUB KO.
- ❑ A request is sent to his/her CSP for the approval of this Sub KO.

AUTHORIZE KO.

- ❑ Once the BC has approved a SUB KO, the KO can authorize the sub kiosk, if main kiosk wants that SUB KO to operate from the kiosk terminal.



The screenshot displays the SBI web portal interface. At the top left is the SBI logo with the text 'भारतीय स्टेट बैंक State Bank of India With you - all the way'. The top right shows a welcome message 'welcome Mr. BHAVESH GOSALIA - IA660006' and links for 'Help' and 'Logout'. Below this is a navigation menu with options: 'Customer Creation', 'Existing Customer', 'Other Services', 'Options', 'Reports', and 'Identity Card'. The main content area is titled 'KO Authorization' and contains two input fields: 'KO ID' and 'Remarks', both marked with a red asterisk to indicate they are mandatory. A 'Submit' button is located at the bottom right of the form. At the bottom of the page, there are two informational messages: 'Fields Marked * are mandatory' and 'Current KO/SUB KO will be logout automatically, after successful authorization.'

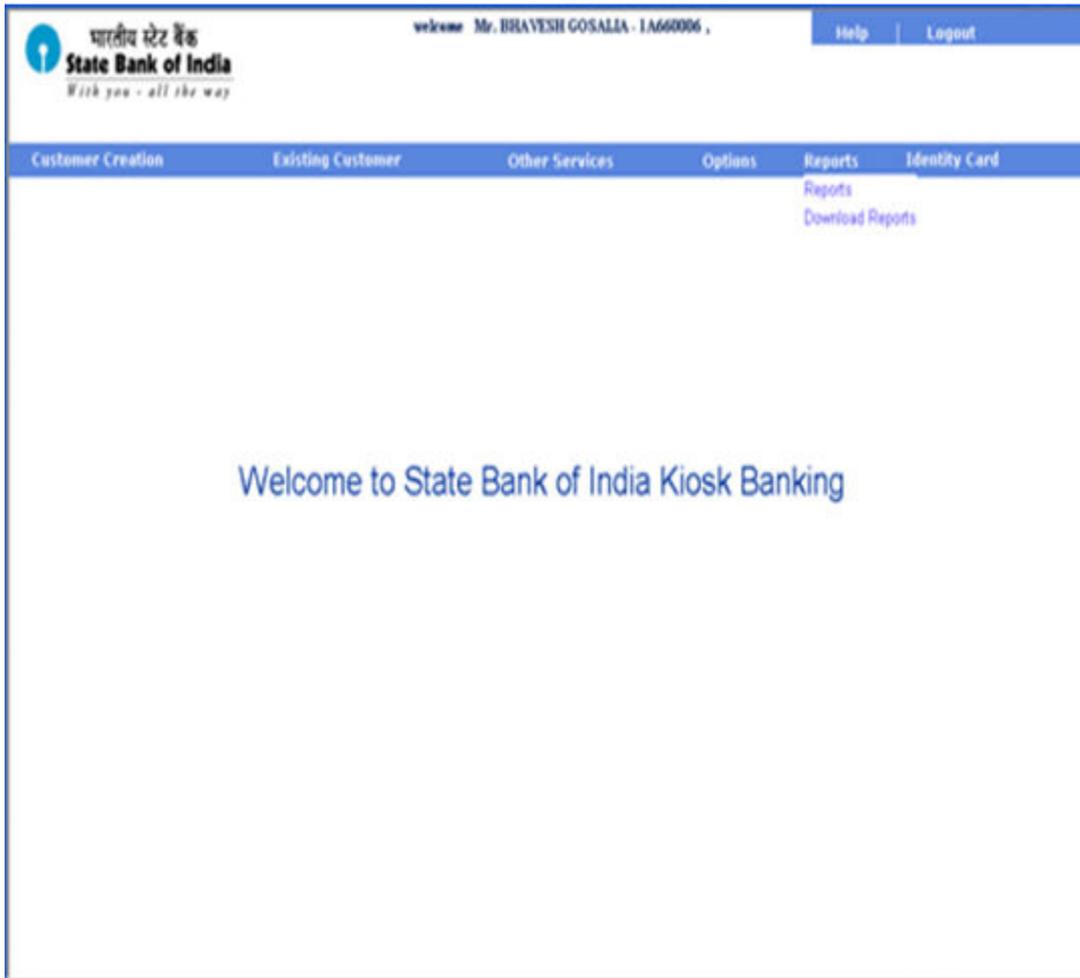
Steps Required :

- ❑ Click on Authorize KO in the **Options** menu.
- ❑ Select the user id of the SUB KO using the search provided.
- ❑ Click on “Submit” to authorize the SUB KO.
- ❑ An acknowledgement screen is displayed.



REPORTS.

- ❑ This option is used to get details about Option.



REPORTS INCLUDES:

- ❑ REPORTS.
- ❑ DOWNLOAD REPORTS.

REPORTS.

This option allows KO to observe reports like Payments & receipts, Fund Transfer Success, Fund Transfer Exceptions, Balance enquiries, Statement of Account, Customers created, Customers rejected/pending, SB account closure, STDR account opening and STDR premature closure.



Steps Required :

- Enter the sub kiosk id (optional).
- Enter the start and end dates (Use Calendar provided).
- Select the type of transaction for the report is to be generated.
- Click on Download to download the report.

IDENTITY CARD.

- ❑ Click on **IDENTITY CARD** link in the main menu.
- ❑ Enter the reference number of the customer (Generated during customer creation).

The screenshot displays the State Bank of India web interface. At the top left is the bank's logo and tagline. The top right shows a user login area with 'welcome Mr. BHAVESH GOSALLA - 1A660006', 'Help', and 'Logout' links. A blue navigation bar contains tabs for 'Customer Creation', 'Existing Customer', 'Other Services', 'Options', 'Reports', and 'Identity Card'. Below this, a section titled 'Customer Identity Card' features a 'Reference Number' label with a red asterisk and an empty text input box. At the bottom right of this section are 'Submit' and 'Download' buttons. A footer note states 'Fields Marked * are mandatory'.

- ❑ Click on Submit button.
- ❑ Else the current status of the customer is shown.

- ❑ The identity card of the customer is shown If the customer is successfully created in the CBS.

भारतीय स्टेट बैंक
State Bank of India
With you - all the way

Welcome Mr. VASU P - 11750013
Your Last login Jan 22, 2009, at 15:28 IST

Help | Logout

Customer Creation Existing Customer Options Reports Identity Card

 SBI KIOSK BANKING

Identity Card

CF Number: 100023456
First Name: ANIRUDHAN
Address: CHENNAI
PinCode: 600012
KO Name: CHENNAI RURAL
KO Location: MAYILADUTHURAI



THANK YOU